By the Committee on Health, Aging, and Long-Term Care; and Senator Saunders

317-2204-04

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A bill to be entitled An act relating to health care; amending s. 400.461, F.S.; revising the purpose of part IV of ch. 400, F.S., to include the licensure of nurse registries and personal care organizations; amending s. 400.462, F.S.; revising definitions; defining the terms "admission," "advanced registered nurse practitioner," "direct employee," "personal care organization, " and "physician assistant" for purposes of part IV of ch. 400, F.S.; amending s. 400.464, F.S., relating to licensure of home health agencies; revising the licensure period; deleting references to registration regulation; revising and providing additional administrative, civil, and criminal penalties, sanctions, and fines; clarifying provisions exempting from licensure requirements an individual who acts alone; amending s. 400.471, F.S.; revising requirements for license application by a home health agency; authorizing the Agency for Health Care Administration to revoke a license under certain circumstances; authorizing administrative fines; requiring a license processing fee; amending s. 400.487, F.S.; revising requirements for home health agency service agreements and treatment orders; amending s. 400.491, F.S., relating to clinical records; revising the ownership of patient records generated by a home health agency;

1 changing the timeframe for a home health agency 2 to retain patient records; providing for the 3 disposition of patient records when a home health agency ceases business; deleting a 4 5 requirement for a service provision plan 6 pertaining to nonskilled care; deleting 7 requirements for maintaining such records; 8 amending s. 400.494, F.S.; providing for the 9 continued confidentiality of patient 10 information in compliance with federal law; 11 providing for disclosure in accordance with certain specified state laws; deleting a 12 13 requirement for written consent of the patient or the patient's quardian for disclosure of 14 confidential patient information; deleting an 15 exemption provided for the Medicaid Fraud 16 17 Control Unit of the Department of Legal Affairs; amending s. 400.495, F.S., relating to 18 19 the toll-free telephone number for the central abuse hotline; adding references to personal 20 care organizations to conform to changes made 21 by the act; amending s. 400.497, F.S., relating 22 to rulemaking by the Agency for Health Care 23 24 Administration; authorizing certain rules 25 concerning personal care organizations; amending s. 400.506, F.S.; revising 26 27 requirements governing nurse registries; 28 revising license fee; increasing the period of 29 licensure; authorizing administrative 30 penalties; revising criminal penalties and 31 sanctions; revising certain requirements

1 pertaining to health care professionals that 2 provide services on behalf of a nurse registry; 3 repealing s. 400.509, F.S., relating to the regulation of certain providers of companion 4 5 services and homemaker services exempted from 6 licensure under ch. 400, F.S.; creating s. 7 400.5095, F.S.; providing licensure 8 requirements and penalties for personal care 9 organizations; providing screening requirements 10 for certain employees and officers of a 11 personal care organization; providing license fees; authorizing the agency to impose 12 13 administrative fines; authorizing the agency to institute injunctive proceedings; providing 14 penalties; providing requirements for employees 15 of a personal care organization; requiring 16 17 personal care organizations to prepare and maintain an emergency management plan; 18 19 requiring the agency to adopt rules governing 20 emergency management plans and governing the licensure of personal care organizations; 21 requiring the agency to classify deficiencies 22 and impose penalties; providing for temporary 23 24 licenses; amending s. 400.512, F.S., relating 25 to employment screening; providing requirements for the screening of employees of personal care 26 27 organizations; deleting references to companion 28 service personnel and homemaker service 29 personnel to conform to changes made by the act; amending s. 400.515, F.S.; providing 30 31 additional circumstances under which the agency

1 may petition for an injunction; authorizing the 2 agency to issue licenses for less than a 3 biennial period until a certain date; providing an effective date. 4

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (2) of section 400.461, Florida Statutes, is amended to read:

400.461 Short title; purpose.--

The purpose of this part is to provide for the licensure of every home health agency, nurse registry, and personal care organization and to provide for the development, establishment, and enforcement of basic standards that will ensure the safe and adequate care of persons receiving health services in their own homes.

Section 2. Section 400.462, Florida Statutes, is amended to read:

400.462 Definitions.--As used in this part, the term:

"Administrator" means a direct employee, as defined in subsection (9), of the home health agency or a related organization, or of a management company that has a contract to manage the home health agency, to whom the governing body has delegated the responsibility for day-to-day administration of the home health agency. The administrator must be a licensed physician, physician assistant, or registered nurse licensed to practice in this state or an individual having at least 1 year of supervisory or administrative experience in home health care or in a facility licensed under chapter 395 or under part II or part III of 31 this chapter. An administrator may manage a maximum of five

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licensed home health agencies located within one agency service district or within an immediately contiquous county. If the home health agency is licensed under this chapter and is part of a retirement community that provides multiple levels of care, an employee of the retirement community may administer the home health agency and up to a maximum of four entities licensed under this chapter that are owned, operated, or managed by the same corporate entity. An administrator shall designate, in writing, for each licensed entity, a qualified alternate administrator to serve during absences.

- (2) "Admission" means a decision by the home health agency during or after an evaluation visit to the patient's home that there is a reasonable expectation that the patient's medical, nursing, and social needs for skilled care can be adequately met by the agency or registry in the patient's place of residence. An admission of a client who does not require skilled care services may be done without an evaluation visit to the home.
- "Advanced registered nurse practitioner" means a person licensed in this state to practice professional nursing and certified in advanced or specialized nursing practice, as defined in s. 464.003.
- (4) "Agency" means the Agency for Health Care Administration.
- (5) "Certified nursing assistant" means any person who has been issued a certificate under part II of chapter 464. The licensed home health agency, or licensed nurse registry, or personal care organization shall ensure that the certified nursing assistant or home health aide employed by or under contract with the home health agency, or licensed nurse 31 registry, or personal care organization is adequately trained

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to perform the tasks of a home health aide in the home setting.

(6)(4) "Client" means an elderly, handicapped, or convalescent individual who receives personal care services, companion services, or homemaker services in the individual's home or place of residence.

(7) "Companion" or "sitter" means a person who spends time with cares for an elderly, handicapped, or convalescent individual and accompanies such individual on trips and outings and may prepare and serve meals to such individual. A companion may not provide hands-on personal care to a client.

(8)(6) "Department" means the Department of Children and Family Services.

"Direct employee" means an employee for whom one of the following entities pays withholding taxes: a home health agency or personal care organization; a management company that has a contract to manage the home health agency or personal care organization on a day-to-day basis; or an employee leasing company that has a contract with the home health agency or personal care organization to handle the payroll and payroll taxes for the home health agency.

(10)(7) "Director of nursing" means a registered nurse who is a and direct employee, as defined in subsection (9), of the agency and or related business entity who is a graduate of an approved school of nursing and is licensed in this state; who has at least 1 year of supervisory experience as a registered nurse in a licensed home health agency, a facility licensed under chapter 395, or a facility licensed under part II or part III of this chapter; and who is responsible for 31 overseeing the professional nursing and home health aid

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delivery of services of the agency. A director of nursing An employee may be the director of nursing of a maximum of five licensed home health agencies operated by a related business entity and located within one agency service district or within an immediately contiguous county. If the home health agency is licensed under this chapter and is part of a retirement community that provides multiple levels of care, an employee of the retirement community may serve as the director of nursing of the home health agency and of up to four entities licensed under this chapter which are owned, operated, or managed by the same corporate entity. A director of nursing shall designate, in writing, for each licensed entity, a qualified alternate registered nurse to serve during the absence of the director of nursing.

(11) (8) "Home health agency" means an organization that provides home health services and staffing services.

(12)(9) "Home health agency personnel" means persons who are employed by or under contract with a home health agency and enter the home or place of residence of patients at any time in the course of their employment or contract.

(13)(10) "Home health services" means health and medical services and medical supplies furnished by an organization to an individual in the individual's home or place of residence. The term includes organizations that provide one or more of the following:

- (a) Nursing care.
- Physical, occupational, respiratory, or speech therapy.
 - (c) Home health aide services.
- (d) Dietetics and nutrition practice and nutrition 31 | counseling.

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(e) Medical supplies, restricted to drugs and biologicals prescribed by a physician.

(14)(11) "Home health aide" means a person who is trained or qualified, as provided by rule, and who provides hands-on personal care, performs simple procedures as an extension of therapy or nursing services, assists in ambulation or exercises, or assists in administering medications as permitted in rule and for which the person has received training established by the agency under s. 400.497(1).

(15)(12) "Homemaker" means a person who performs household chores that include housekeeping, meal planning and preparation, shopping assistance, and routine household activities for an elderly, handicapped, or convalescent individual. A homemaker may not provide hands-on personal care to a client.

(16)(13) "Home infusion therapy provider" means an organization that employs, contracts with, or refers a licensed professional who has received advanced training and experience in intravenous infusion therapy and who administers infusion therapy to a patient in the patient's home or place of residence.

(17)(14) "Home infusion therapy" means the administration of intravenous pharmacological or nutritional products to a patient in his or her home.

(18)(15) "Nurse registry" means any person that procures, offers, promises, or attempts to secure health-care-related contracts for registered nurses, licensed practical nurses, certified nursing assistants, home health aides, companions, or homemakers, who are compensated by fees 31 as independent contractors, including, but not limited to,

contracts for the provision of services to patients and contracts to provide private duty or staffing services to health care facilities licensed under chapter 395 or this chapter or other business entities.

(19)(16) "Organization" means a corporation, government or governmental subdivision or agency, partnership or association, or any other legal or commercial entity, any of which involve more than one health care professional discipline; or a health care professional and a home health aide or certified nursing assistant; more than one home health aide; more than one certified nursing assistant; or a home health aide and a certified nursing assistant. The term does not include an entity that provides services using only volunteers or only individuals related by blood or marriage to the patient or client.

(20)(17) "Patient" means any person who receives home health services in his or her home or place of residence.

(21)(18) "Personal care" means assistance to a patient in the activities of daily living, such as dressing, bathing, eating, or personal hygiene, and assistance in physical transfer, ambulation, and in administering medications as permitted by rule.

(22) "Personal care organization" means a business that is licensed to provide personal care, homemaker, and companion services by employed caregivers, but that does not provide skilled care services.

(23)(19) "Physician" means a person licensed under chapter 458, chapter 459, chapter 460, or chapter 461.

(24) "Physician assistant" means a person who is a graduate of an approved program or its equivalent, or meets standards approved by the boards, and is licensed to perform

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medical services delegated by the supervising physician, as defined in s. 458.347 or s. 459.022.

(25)(20) "Skilled care" means nursing services or therapeutic services required by law to be delivered by a health care professional who is licensed under part I of chapter 464; part I, part III, or part V of chapter 468; or chapter 486 and who is employed by or under contract with a licensed home health agency or is referred by a licensed nurse registry.

(26)(21) "Staffing services" means services provided to a health care facility or other business entity on a temporary basis by licensed health care personnel, including certified nursing assistants and home heath aides who are employed by, or work under the auspices of, a licensed home health agency or who are registered with a licensed nurse registry.

Section 3. Subsections (1) and (4) and paragraphs (b) and (e) of subsection (5) of section 400.464, Florida Statutes, are amended to read:

400.464 Home health agencies to be licensed; expiration of license; exemptions; unlawful acts; penalties .--

- (1) Any home health agency must be licensed by the agency to operate in this state. A license issued to a home health agency, unless sooner suspended or revoked, expires 2 years 1 year after its date of issuance.
- (4)(a) An organization may not provide, offer, or advertise home health services to the public unless the organization has a valid license or is specifically exempted under this part. An organization that offers or advertises to the public any service for which licensure or registration is 31 required under this part must include in the advertisement the

license number or regulation number issued to the organization by the agency. The agency shall assess a fine of not less than \$100 to any licensee or registrant who fails to include the license or registration number when submitting the advertisement for publication, broadcast, or printing. The fine for a second or subsequent offense is \$500. The holder of a license issued under this part may not advertise or indicate to the public that it holds a home health agency or nurse registry license other than the one it has been issued.

(b) The operation or maintenance of an unlicensed home health agency or the performance of any home health services in violation of this part is declared a nuisance, inimical to the public health, welfare, and safety. The agency, or any state attorney may, in addition to other remedies provided in this part, bring an action for an injunction to restrain such violation, or to enjoin the future operation or maintenance of the home health agency or the provision of home health services in violation of this part, until compliance with this part or the rules adopted under this part has been demonstrated to the satisfaction of the agency.

(c)(b) A person who violates paragraph (a) is subject to an injunctive proceeding under s. 400.515. A violation of paragraph (a) is a deceptive and unfair trade practice and constitutes a violation of the Florida Deceptive and Unfair Trade Practices Act under part II of chapter 501.

 $\underline{(d)(e)}$ A person who violates the provisions of paragraph (a) commits a $\underline{\text{felony}}$ $\underline{\text{misdemeanor}}$ of the $\underline{\text{third}}$ $\underline{\text{second}}$ degree, punishable as provided in s. 775.082, or s. 775.083, or s. 775.084. Any person who commits a $\underline{\text{second}}$ or subsequent violation commits a $\underline{\text{felony}}$ $\underline{\text{misdemeanor}}$ of the $\underline{\text{second}}$ $\underline{\text{first}}$ degree, punishable as provided in s. 775.082, or s. 775.083,

 or s. 775.084. Each day of continuing violation constitutes a separate offense.

- (e) Any person who owns, operates, or maintains an unlicensed home health agency and who, within 10 working days after receiving notification from the agency, fails to cease operation and apply for a license under this part commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Each day of continued operation is a separate offense.
- (f) Any home health agency that fails to cease operation after agency notification may be fined \$500 for each day of noncompliance.
- (5) The following are exempt from the licensure requirements of this part:
- (b) Home health services provided by a state agency, either directly or through a contractor with:
 - 1. The Department of Elderly Affairs.
- 2. The Department of Health, a community health center, or a rural health network that furnishes home visits for the purpose of providing environmental assessments, case management, health education, personal care services, family planning, or followup treatment, or for the purpose of monitoring and tracking disease.
- 3. Services provided to persons who have developmental disabilities, as defined in s. 393.063(12).
- 4. Companion and sitter organizations that were registered under s. 400.509(1) on January 1, 1999, and were authorized to provide personal services under s. 393.063(33) under a developmental services provider certificate on January 1, 1999, may continue to provide such services to past,

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present, and future clients of the organization who need such services, notwithstanding the provisions of this act.

- 5. The Department of Children and Family Services.
- (e) An individual who acts alone, in his or her individual capacity, and who is not employed by or affiliated with a licensed home health agency, or registered with a licensed nurse registry, or a personal care organization. This exemption does not entitle an individual to perform home health services without the required professional license.

Section 4. Section 400.471, Florida Statutes, is amended to read:

400.471 Application for license; fee; provisional license; temporary permit. --

- (1) Application for an initial license or for renewal of an existing license must be made under oath to the agency on forms furnished by it and must be accompanied by the appropriate license fee as provided in subsection (8). The agency must take final action on an initial licensure application within 60 days after receipt of all required documentation.
- (2) The applicant must file with the application satisfactory proof that the home health agency is in compliance with this part and applicable rules, including:
- (a) A listing of services to be provided, either directly by the applicant or through contractual arrangements with existing providers;
- (b) The number and discipline of professional staff to be employed; and
 - (c) Proof of financial ability to operate.
- (3) An applicant for initial licensure must 31 demonstrate financial ability to operate by submitting a

balance sheet and income and expense statement for the first 2 years of operation which provide evidence of having sufficient assets, credit, and projected revenues to cover liabilities and expenses. The applicant shall have demonstrated financial ability to operate if the applicant's assets, credit, and projected revenues meet or exceed projected liabilities and expenses. All documents required under this subsection must be prepared in accordance with generally accepted accounting principles, and <u>must be compiled</u> the financial statement must be signed by a certified public accountant.

- (4) Each applicant for licensure must comply with the following requirements:
- (a) Upon receipt of a completed, signed, and dated application, the agency shall require background screening of the applicant, in accordance with the level 2 standards for screening set forth in chapter 435. As used in this subsection, the term "applicant" means the administrator, or a similarly titled person who is responsible for the day-to-day operation of the licensed home health agency, and the financial officer, or similarly titled individual who is responsible for the financial operation of the licensed home health agency.
- (b) The agency may require background screening for a member of the board of directors of the licensee or an officer or an individual owning 5 percent or more of the licensee if the agency reasonably suspects that such individual has been convicted of an offense prohibited under the level 2 standards for screening set forth in chapter 435.
- (c) Proof of compliance with the level 2 background screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other

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health care or assisted living licensure requirements of this state is acceptable in fulfillment of paragraph (a). Proof of compliance with background screening which has been submitted within the previous 5 years to fulfill the requirements of the Financial Services Commission and the Office of Insurance Regulation pursuant to chapter 651 as part of an application for a certificate of authority to operate a continuing care retirement community is acceptable in fulfillment of the Department of Law Enforcement and Federal Bureau of Investigation background check.

(d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation. A standard license may be granted to the licensee upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

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- (e) Each applicant must submit to the agency, with its application, a description and explanation of any exclusions, permanent suspensions, or terminations of the licensee or potential licensee from the Medicare or Medicaid programs. Proof of compliance with the requirements for disclosure of ownership and control interest under the Medicaid or Medicare programs may be accepted in lieu of this submission.
- Each applicant must submit to the agency a description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its officers, or any individual owning 5 percent or more of the applicant. This requirement does not apply to a director of a not-for-profit corporation or organization if the director serves solely in a voluntary capacity for the corporation or organization, does not regularly take part in the day-to-day operational decisions of the corporation or organization, receives no remuneration for his or her services on the corporation or organization's board of directors, and has no financial interest and has no family members with a financial interest in the corporation or organization, provided that the director and the not-for-profit corporation or organization include in the application a statement affirming that the director's relationship to the corporation satisfies the requirements of this paragraph.
- (g) A license may not be granted to an applicant if the applicant, administrator, or financial officer has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any offense prohibited under the level 2 standards for screening set forth in chapter

435, unless an exemption from disqualification has been granted by the agency as set forth in chapter 435.

- 1. Has falsely represented a material fact in the application required by paragraph (e) or paragraph (f), or has omitted any material fact from the application required by paragraph (e) or paragraph (f); or
- 2. has been or is currently excluded, suspended, terminated from, or has involuntarily withdrawn from participation in this state's Medicaid program, or the Medicaid program of any other state, or from participation in the Medicare program or any other governmental or private health care or health insurance program.
- (i) An application for license renewal must contain the information required under paragraphs (e) and (f).
- (5) The agency may deny or revoke licensure if the applicant has falsely represented a material fact, or has omitted any material fact, from the application required by this section.
- (6)(5) The home health agency must also obtain and maintain the following insurance coverages in an amount of not less than \$250,000 per claim, and the home health agency must submit proof of coverage with an initial application for licensure and with each annual application for license renewal:
- (a) Malpractice insurance as defined in s. 624.605(1)(k);
- 29 (b) Liability insurance as defined in s. 30 624.605(1)(b).

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(7)(6) Sixty Ninety days before the expiration date, an application for renewal must be submitted to the agency under oath on forms furnished by it, and a license must be renewed if the applicant has met the requirements established under this part and applicable rules. If a renewal application is not received by the agency 60 days in advance of the license expiration date, the agency shall notify the licensee of the administrative fine for a late application under this subsection within 10 days after the date the renewal application was due. The home health agency must file with the application satisfactory proof that it is in compliance with this part and applicable rules. If there is evidence of financial instability, the home health agency must submit satisfactory proof of its financial ability to comply with the requirements of this part. The agency shall impose an administrative fine of \$50 per day for each day the home health agency fails to file an application within the timeframe specified in this subsection. Each day of continuing violation is a separate violation; however, the aggregate of such fines may not exceed \$500. If a renewal application is not received by the agency 60 days in advance of the license expiration date, the agency shall notify the licensee of this late fee within 10 days after the date the renewal application was due. (8) (8) (7) When transferring the ownership of a home health agency, the transferee must submit an application for a

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health agency is being leased, a copy of the lease agreement must be filed with the application.

- (9)(a) Each applicant for initial licensure, renewal, or change of ownership must pay a license processing fee that may not exceed \$2,000. All fees paid under this paragraph shall be deposited in the Health Care Trust Fund.
- The agency shall accept, in lieu of its own periodic licensure survey, submission of the survey of an accrediting organization if the accreditation of the licensed home health agency is not provisional and if the licensed home health agency authorizes release of, and the agency receives the report of, the accrediting organization.
- (10)(8) The license fee and annual renewal fee required of a home health agency are nonrefundable. The agency shall set the license processing fees in an amount that is sufficient to cover its costs in carrying out its responsibilities under this part, but not to exceed \$1,000. However, state, county, or municipal governments applying for licenses under this part are exempt from the payment of license fees. All fees collected under this part must be deposited in the Health Care Trust Fund for the administration of this part.
- $(11)\frac{(9)}{(9)}$ The license must be displayed in a conspicuous place in the administrative office of the home health agency and is valid only while in the possession of the person to which it is issued. The license may not be sold, assigned, or otherwise transferred, voluntarily or involuntarily, and is valid only for the home health agency and location for which originally issued.
- (12)(10) A home health agency against whom a 31 revocation or suspension proceeding is pending at the time of

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license renewal may be issued a provisional license effective until final disposition by the agency of such proceedings. If judicial relief is sought from the final disposition, the court that has jurisdiction may issue a temporary permit for the duration of the judicial proceeding.

(13)(11) The agency may not issue a license designated as certified to a home health agency that fails to satisfy the requirements of a Medicare certification survey from the agency.

(14)(12) The agency may not issue a license to a home health agency that has any unpaid fines assessed under this part.

Section 5. Section 400.487, Florida Statutes, is amended to read:

400.487 Home health service agreements; physician's, physician's assistant's, and advanced registered nurse practitioner's treatment orders; patient assessment; establishment and review of plan of care; provision of services; orders not to resuscitate. --

- (1) Services provided by a home health agency must be covered by an agreement between the home health agency and the patient or the patient's legal representative specifying the home health services to be provided, the rates or charges for services paid with private funds, and the sources method of payment, which may include Medicare, Medicaid, private insurance, personal funds, or a combination thereof. A home health agency providing skilled care must make an assessment of the patient's needs within 48 hours after the start of services.
- (2) When required by the provisions of chapter 464; 31 part I, part III, or part V of chapter 468; or chapter 486,

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the attending physician, physician's assistant, or advanced registered nurse practitioner, acting within his or her respective scope of practice, shall for a patient who is to receive skilled care must establish treatment orders for a patient who is to receive skilled care. The treatment orders must be signed by the physician, physician's assistant, or advanced registered nurse practitioner before a claim for payment for the skilled services is submitted by the home health agency. If the claim is submitted to a managed care organization, the treatment orders must be signed in the time allowed under the provider agreement. The treatment orders shall within 30 days after the start of care and must be reviewed, as frequently as the patient's illness requires, by the physician, physician's assistant, or advanced registered nurse practitioner in consultation with the home health agency personnel that provide services to the patient.

- (3) A home health agency shall arrange for supervisory visits by a registered nurse to the home of a patient receiving home health aide services in accordance with the patient's direction, and approval, and agreement to pay the charge for the visits.
- (4) Each patient has the right to be informed of and to participate in the planning of his or her care. Each patient must be provided, upon request, a copy of the plan of care established and maintained for that patient by the home health agency.
- (5) When nursing services are ordered, the home health agency to which a patient has been admitted for care must provide the initial admission visit, all service evaluation visits, and the discharge visit by qualified personnel who are 31 on the payroll of, and to whom an IRS payroll form W-2 will be

 issued by, the home health agency. Services provided by others under contractual arrangements to a home health agency must be monitored and managed by the admitting home health agency. The admitting home health agency is fully responsible for ensuring that all care provided through its employees or contract staff is delivered in accordance with this part and applicable rules.

- (6) The skilled care services provided by a home health agency, directly or under contract, must be supervised and coordinated in accordance with the plan of care.
- (7) Home health agency personnel may withhold or withdraw cardiopulmonary resuscitation if presented with an order not to resuscitate executed pursuant to s. 401.45. The agency shall adopt rules providing for the implementation of such orders. Home health personnel and agencies shall not be subject to criminal prosecution or civil liability, nor be considered to have engaged in negligent or unprofessional conduct, for withholding or withdrawing cardiopulmonary resuscitation pursuant to such an order and rules adopted by the agency.

Section 6. Section 400.491, Florida Statutes, is amended to read:

400.491 Clinical records.--

(1) The home health agency must maintain for each patient who receives skilled care a clinical record that includes pertinent past and current medical, nursing, social and other therapeutic information, the treatment orders, and other such information as is necessary for the safe and adequate care of the patient. When home health services are terminated, the record must show the date and reason for termination. Such records are considered patient records

 under s. 456.057, and must be maintained by the home health agency for $\underline{6}$ years following termination of services. If a patient transfers to another home health agency, a copy of his or her record must be provided to the other home health agency upon request.

in business, it shall notify each patient, whose clinical records it has in its possession, of the fact that it is ceasing operations and give each patient 15 calendar days to retrieve his or her clinical record at a specified location within 2 hours' driving time of the patient's residence and, at a minimum, between the hours of 10 a.m. and 3 p.m. Monday through Friday. The home health agency must maintain for each client who receives nonskilled care a service provision plan. Such records must be maintained by the home health agency for 1 year following termination of services.

Section 7. Section 400.494, Florida Statutes, is amended to read:

400.494 Information about patients confidential.--

(1) Information about patients received by persons employed by, or providing services to, a home health agency or received by the licensing agency through reports or inspection shall be confidential and exempt from the provisions of s. 119.07(1) and shall not be disclosed to a any person, other than the patient, only as permitted under the provisions of 45 C.F.R. ss. 160.102, 160.103, and 164, subpart A, commonly referred to as the HIPAA Privacy Regulation; except that clinical records described in ss. 381.004, 384.29, 385.202, 392.65, 394.4615, 395.404, 397.501, and 760.40 shall be disclosed as authorized in those sections without the written

consent of that patient or the patient's guardian.

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amended to read:

1 (2) This section does not apply to information 2 lawfully requested by the Medicaid Fraud Control Unit of the 3 Department of Legal Affairs. Section 8. Section 400.495, Florida Statutes, is 4 5 amended to read: 6 400.495 Notice of toll-free telephone number for central abuse hotline. -- On or before the first day home health 7 services are provided to a patient, any home health agency, or 9 nurse registry, or personal care organization licensed under 10 this part must inform the patient and his or her immediate 11 family, if appropriate, of the right to report abusive, neglectful, or exploitative practices. The statewide 12 13 toll-free telephone number for the central abuse hotline must 14 be provided to patients in a manner that is clearly legible and must include the words: "To report abuse, neglect, or 15 exploitation, please call toll-free ...(phone number).... " The 16 17 Agency for Health Care Administration shall adopt rules that 18 provide for 90 days' advance notice of a change in the 19 toll-free telephone number and that outline due process 20 procedures, as provided under chapter 120, for home health 21 agency personnel, and nurse registry personnel, and personal care organization personnel who are reported to the central 22 23 abuse hotline. Home health agencies, and nurse registries, 24 and personal care organizations shall establish appropriate 25 policies and procedures for providing such notice to patients. Section 9. Section 400.497, Florida Statutes, are 26

400.497 Rules establishing minimum standards.--The agency shall adopt, publish, and enforce rules to <u>administer</u> implement this part, including, as applicable, ss. 400.506 and

 $\underline{400.5095}$ $\underline{400.509}$, which must provide reasonable and fair minimum standards relating to:

- (1) The home health aide competency test and home health aide training. The agency shall create the home health aide competency test and establish the curriculum and instructor qualifications for home health aide training. Licensed home health agencies may provide this training and shall furnish documentation of such training to other licensed home health agencies upon request. Successful passage of the competency test by home health aides may be substituted for the training required under this section and any rule adopted pursuant thereto.
- (2) Shared staffing. The agency shall allow shared staffing if the home health agency is part of a retirement community that provides multiple levels of care, is located on one campus, is licensed under this chapter, and otherwise meets the requirements of law and rule.
- (3) The criteria for the frequency of onsite licensure surveys.
 - (4) Licensure application and renewal.
- (5) The requirements for onsite and electronic accessibility of supervisory personnel of home health agencies and personal care organizations.
 - (6) Information to be included in patients' records.
 - (7) Geographic service areas.
- (8) Preparation of a comprehensive emergency management plan pursuant to s. 400.492.
- (a) The Agency for Health Care Administration shall adopt rules establishing minimum criteria for the plan and plan updates, with the concurrence of the Department of Health and in consultation with the Department of Community Affairs.

- (b) The rules must address the requirements in s. 400.492. In addition, the rules shall provide for the maintenance of patient-specific medication lists that can accompany patients who are transported from their homes.
- (c) The plan is subject to review and approval by the county health department. During its review, the county health department shall ensure that the following agencies, at a minimum, are given the opportunity to review the plan:
 - 1. The local emergency management agency.
 - 2. The Agency for Health Care Administration.
- 3. The local chapter of the American Red Cross or other lead sheltering agency.
- 4. The district office of the Department of Children and Family Services.
- The county health department shall complete its review within 60 days after receipt of the plan and shall either approve the plan or advise the home health agency of necessary revisions.
- (d) For any home health agency that operates in more than one county, the Department of Health shall review the plan, after consulting with all of the county health departments, the agency, and all the local chapters of the American Red Cross or other lead sheltering agencies in the areas of operation for that particular home health agency. The Department of Health shall complete its review within 90 days after receipt of the plan and shall either approve the plan or advise the home health agency of necessary revisions. The Department of Health shall make every effort to avoid imposing differing requirements based on differences between counties on the home health agency.

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- 1 The requirements in this subsection do not apply 2 to:
 - A facility that is certified under chapter 651 and has a licensed home health agency used exclusively by residents of the facility; or
 - A retirement community that consists of residential units for independent living and either a licensed nursing home or an assisted living facility, and has a licensed home health agency used exclusively by the residents of the retirement community, provided the comprehensive emergency management plan for the facility or retirement community provides for continuous care of all residents with special needs during an emergency.

Section 10. Subsections (3), (5), (7), (8), (10), (13), (14), and (17) of section 400.506, Florida Statutes, are amended to read:

400.506 Licensure of nurse registries; requirements; penalties .--

- (3) Each applicant for initial licensure, license renewal, or change of ownership shall pay a license processing fee that may not exceed \$2,000. All fees paid under this subsection shall be deposited in the Health Care Trust Fund. Application for license must be made to the Agency for Health Care Administration on forms furnished by it and must be accompanied by the appropriate licensure fee, as established by rule and not to exceed the cost of regulation under this part. The licensure fee for nurse registries may not exceed \$1,000 and must be deposited in the Health Care Trust Fund.
- (5) A license issued for the operation of a nurse registry, unless sooner suspended or revoked, expires 2 years 31 1 year after its date of issuance. Sixty days before the

expiration date, an application for renewal must be submitted to the Agency for Health Care Administration on forms furnished by it. The Agency for Health Care Administration shall renew the license if the applicant has met the requirements of this section and applicable rules. A nurse registry against which a revocation or suspension proceeding is pending at the time of license renewal may be issued a conditional license effective until final disposition by the Agency for Health Care Administration of such proceedings. If judicial relief is sought from the final disposition, the court having jurisdiction may issue a conditional license for the duration of the judicial proceeding.

- (7) A person that <u>provides</u>, offers, or advertises to the public that it provides any service for which licensure is required under this section must include in such advertisement the license number issued to it by the Agency for Health Care Administration. The agency shall assess a fine of not less than \$100 against any licensee who fails to include the license number when submitting the advertisement for publication, broadcast, or printing. The fine for a second or subsequent offense is \$500.
- (8)(a) It is unlawful for a person to offer or advertise to the public services as defined by rule without obtaining a valid license from the Agency for Health Care Administration. It is unlawful for any holder of a license to advertise or hold out to the public that he or she holds a license for other than that for which he or she actually holds a license. A person who violates this <u>paragraph</u> subsection is subject to injunctive proceedings under s. 400.515.
- (b) A person who violates paragraph (a) commits a felony of the third degree, punishable as provided in s.

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775.082, s. 775.083, or s. 775.084. Any person who commits a second or subsequent violation commits a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Each day of continuing violation is a separate offense.

- (c) Any person who owns, operates, or maintains an unlicensed nurse registry and who, within 10 working days after receiving notification from the agency, fails to cease operation and apply for a license under this part commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Each day of continued operation is a separate offense.
- (d) If a nurse registry fails to cease operation after agency notification, the agency may impose a fine of \$500 for each day of noncompliance.
- (10)(a) A nurse registry may refer for contract in private residences registered nurses and licensed practical nurses registered and licensed under part I of chapter 464, certified nursing assistants certified under part II of chapter 464, home health aides who present documented proof of successful completion of the training required by rule of the agency, and companions or homemakers for the purposes of providing those services authorized under s. 400.509(1). Each person referred by a nurse registry must provide current documentation that he or she is free from communicable diseases.
- (b) A certified nursing assistant or home health aide may be referred for a contract to provide care to a patient in his or her home only if that patient is under a physician's care. A certified nursing assistant or home health aide 31 referred for contract in a private residence shall be limited

to assisting a patient with bathing, dressing, toileting, grooming, eating, physical transfer, and those normal daily routines the patient could perform for himself or herself were he or she physically capable. A certified nursing assistant or home health aide may not provide medical or other health care services that require specialized training and that may be performed only by licensed health care professionals. The nurse registry shall obtain the name and address of the attending physician and send written notification to the physician within 48 hours after a contract is concluded that a certified nursing assistant or home health aide will be providing care for that patient.

- the patient's home to assess the patient's condition and quality of care being provided by the certified nursing assistant or home health aide. Any condition which in the professional judgment of the nurse requires further medical attention shall be reported to the attending physician and the nurse registry. The assessment shall become a part of the patient's file with the nurse registry and may be reviewed by the agency during their survey procedure.
- (13) Each nurse registry must comply with the procedures set forth in s. 400.512 for maintaining records of the work employment history of all persons referred for contract and is subject to the standards and conditions set forth in that section. However, an initial screening may not be required for persons who have been continuously registered with the nurse registry since October 1, 2000 September 30, 1990.
- (14) The nurse registry must maintain the application on file, and that file must be open to the inspection of the

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Agency for Health Care Administration. The nurse registry must maintain on file the name and address of the patient or client to whom the nurse or other nurse registry personnel is sent for contract and the amount of the fee received by the nurse registry. A nurse registry must maintain the file that includes the application and other applicable documentation for 3 years after the date of the last file entry of client-related information.

- (17) All persons referred for contract in private residences by a nurse registry must comply with the following requirements for a plan of treatment:
- (a) When, in accordance with the privileges and restrictions imposed upon a nurse under part I of chapter 464, the delivery of care to a patient is under the direction or supervision of a physician or when a physician is responsible for the medical care of the patient, a medical plan of treatment must be established for each patient receiving care or treatment provided by a licensed nurse in the home. The original medical plan of treatment must be timely signed by the physician, physician's assistant, or advanced registered nurse practitioner, acting within his or her respective scope of practice, and reviewed by him or her in consultation with the licensed nurse at least every 2 months. Any additional order or change in orders must be obtained from the physician, physician's assistant, or advanced registered nurse practitioner and reduced to writing and timely signed by the physician, physician's assistant, or advanced registered nurse practitioner. The delivery of care under a medical plan of treatment must be substantiated by the appropriate nursing notes or documentation made by the nurse in compliance with 31 | nursing practices established under part I of chapter 464.

(b) Whenever a medical plan of treatment is established for a patient, the initial medical plan of treatment, any amendment to the plan, additional order or change in orders, and copy of nursing notes must be filed in the office of the nurse registry.

Section 11. Effective July 1, 2005, section 400.509, Florida Statutes, is repealed.

Section 12. Effective July 1, 2005, section 400.5095, Florida Statutes, is created to read:

400.5095 Licensure of personal care organizations; requirements; penalties.--

- (1) An organization that provides personal care services and does not provide a skilled home health service is exempt from home health licensure under this part but must be licensed as a personal care organization. Each operational site of the personal care organization must be licensed, unless there is more than one site within a county. If there is more than one site within a county one license per county is required. Each operational site must be listed on the license.
- (2) Each applicant for licensure must comply with the following requirements:
- (a) Upon receipt of a completed, signed, and dated application, the agency shall require background screening, in accordance with the level 2 standards for screening set forth in chapter 435, of the managing employee, or other similarly titled individual who is responsible for the daily operation of the personal care organization, and of the financial officer, or other similarly titled individual who is responsible for the financial operation of the personal care organization, including billings for patient care and

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services. The applicant must comply with the procedures for level 2 background screening as set forth in chapter 435.

- (b) The agency may require background screening of any other individual who is an applicant if the agency has probable cause to believe that he or she has been convicted of a crime or has committed any other offense prohibited under the level 2 standards for screening set forth in chapter 435.
- (c) Proof of compliance with the level 2 background screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other licensure requirements for a health care facility or assisted living facility in this state is acceptable in fulfillment of the requirements of paragraph (a).
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the background check of the Department of Law Enforcement and before the agency receives background screening results from the Federal Bureau of Investigation. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the background screening from the Federal Bureau of Investigation for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not

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been requested of and granted by the agency as set forth in chapter 435.

- (e) Each applicant must submit to the agency, with its application, a description and explanation of any exclusions, permanent suspensions, or terminations of the applicant from the Medicare or Medicaid programs. Proof of compliance with the requirements for disclosure of ownership and control interests under the Medicaid or Medicare programs may be accepted in lieu of this submission.
- (f) Each applicant must submit to the agency a description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its officers, or any individual having an ownership interest of 5 percent or more in the assets of the applicant. This requirement does not apply to a director of a not-for-profit corporation or organization if the director serves solely in a voluntary capacity for the corporation or organization, does not regularly take part in the day-to-day operational decisions of the corporation or organization, does not receive remuneration for his or her services on the board of directors of the corporation or organization, and does not have a financial interest and no member of his or her family has a financial interest in the corporation or organization. The director and the not-for-profit corporation or organization must include in the application a statement affirming that the director's relationship to the corporation or organization satisfies the requirements of this paragraph.
- (g) A license may not be granted to an applicant if the applicant or managing employee has been found guilty of, regardless of adjudication, or has entered a plea of nolo

contendere or guilty to, any offense prohibited under the level 2 standards for screening set forth in chapter 435, unless an exemption from disqualification has been granted by the agency as set forth in chapter 435.

- (h) The agency may deny or revoke licensure if the applicant has been or is currently excluded, suspended, terminated, or has involuntarily withdrawn from participation in this state's Medicaid program, the Medicaid program of any other state, the Medicare program, or any other governmental or private health care program or health insurance program.
- (i) An application for license renewal must contain the information required under paragraphs (e) and (f).
- (3) The agency may deny or revoke licensure if the applicant has falsely represented a material fact, or has omitted any material fact, from the application required by this section.
- (4) Application for licensure must be made to the Agency for Health Care Administration on forms furnished by it and must be accompanied by the appropriate licensure fee, as established by rule, which may not exceed the cost of regulation under this part. The licensure fee for personal care organizations may not exceed \$1,800 and must be deposited in the Health Care Trust Fund.
- (5) The Agency for Health Care Administration may deny, revoke, or suspend a license or impose an administrative fine in the manner provided in chapter 120 against a personal care organization that:
- (a) Fails to comply with this section or applicable rules.

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- (b) Commits an intentional, reckless, or negligent act that materially affects the health or safety of a person receiving services.
- (6) A license issued for the operation of a personal 4 5 care organization, unless sooner suspended or revoked, expires 6 2 years after its date of issuance. Sixty days before the expiration date, an application for renewal must be submitted 7 8 to the Agency for Health Care Administration on forms furnished by it. The agency shall impose a late fee of \$50 per 9 10 day for each day the personal care organization fails to file 11 an application within the timeframe specified in this subsection. Each day of continuing violation is a separate 12 violation; however, the aggregate of such fees may not exceed 13 \$500. If a renewal application is not received by the agency 14 60 days in advance of the license expiration date, the agency 15 shall notify the licensee of this late fee within 10 days 16 after the date the renewal application was due. The Agency for 17 Health Care Administration shall renew the license if the 18 19 applicant has met the requirements of this section and applicable rules. A personal care organization against which a 20 revocation or suspension proceeding is pending at the time of 21 license renewal may be issued a conditional license that is 22 effective until final disposition of such proceeding by the 23 Agency for Health Care Administration. If judicial relief is 24 sought from the final disposition, the court having 25 jurisdiction may issue a conditional license for the duration 26 27 of the judicial proceeding.
 - (7) The Agency for Health Care Administration may institute injunctive proceedings under s. 400.515.
- 30 (8)(a) A person may not provide, offer, or advertise
 31 to the public personal care services without obtaining a valid

person who holds a license may not advertise or hold out to the public that he or she holds a license other than the license that he or she actually holds. A person who violates this subsection is subject to injunctive proceedings under s. 400.515.

- advertises to the public services for which licensure is required under this part must include in the advertisement the license number issued to the organization by the agency. The agency shall assess a fine of \$100 to any licensee who fails to include the license number when submitting the advertisement for publication, broadcast, or printing. The fine for a second or subsequent offense is \$500. The holder of a license issued under this part may not advertise or indicate to the public that it holds any license other than the one it has been issued.
- care services in violation of this part is declared a nuisance, inimical to the public health, welfare, and safety. The agency or any state attorney may, in addition to other remedies provided in this part, bring an action for an injunction to restrain such violation, or to enjoin the future operation or maintenance of any such personal care organization personal care services in violation of this part, until compliance with this part or the rules adopted under this part has been demonstrated to the satisfaction of the agency.
- (d) A violation of paragraph (a) is a deceptive and unfair trade practice and constitutes a violation of the

Florida Deceptive and Unfair Trade Practices Act under part II of chapter 501.

- (e) A person who violates paragraph (a) commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Any person who commits a second or subsequent violation commits a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Each day of continuing violation is a separate offense.
- (f) Any person who owns, operates, or maintains an unlicensed personal care organization and who, within 10 working days after receiving notification from the agency, fails to cease operation and apply for a license under this part commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Each day of continued operation is a separate offense.
- (g) Any personal care organization that fails to cease operation after agency notification may be fined \$500 for each day of noncompliance.
- (9) Any duly authorized officer or employee of the Agency for Health Care Administration may make such inspections and investigations as are necessary to respond to complaints or to determine the state of compliance with this section and applicable rules.
- (a) If, in responding to a complaint, an agent or employee of the Agency for Health Care Administration has reason to believe that a crime has been committed, he or she shall notify the appropriate law enforcement agency.
- (b) If, in responding to a complaint, an agent or employee of the Agency for Health Care Administration has reason to believe that abuse, neglect, or exploitation has

 occurred according to the definitions in chapter 415, he or she shall file a report under chapter 415.

- (10)(a) A personal care organization may provide personal care services in the patient's place of residence or location through certified nursing assistants or home health aides who present documented proof of successful completion of the training required by rule of the agency. Each certified nursing assistant, home health aide, homemaker, or companion must provide current documentation that he or she is free from communicable diseases.
- (b) Certified nursing assistant or home health aide services shall be limited to assisting a patient with bathing, dressing, toileting, grooming, eating, physical transfer, and those normal daily routines the patient could perform for himself or herself were he or she physically capable. A certified nursing assistant or home health aide may not provide medical services or other health care services that require specialized training and that may be performed only by a licensed health care professional. Providing services beyond the scope authorized under this subsection constitutes the unauthorized practice of medicine or a violation of the Nurse Practice Act and is punishable as provided under chapter 458, chapter 459, or part I of chapter 464.
- (c) Personal case organization services must be covered by an agreement between the personal care organization and the patient or the patient's legal representative specifying the services to be provided, the rates or charges for services paid with private funds, and the sources of payment, such as Medicaid, commercial insurance, personal funds, or a combination thereof. A personal care organization shall arrange for supervisory visits by a registered nurse to

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the home of a patient receiving personal care services in accordance with the patient's direction, approval, and agreement to pay the charge for the visits.

- (11) Each personal care organization must require every certified nursing assistant or home health aide to complete an application form providing the following information:
- (a) The name, address, date of birth, and social security number of the applicant.
- (b) The educational background and employment history of the applicant.
- (c) The number and date of an applicable certification.
- (d) When appropriate, information concerning the renewal of the applicable certification.
- (12) Each personal care organization must comply with the procedures set forth in s. 400.512 for maintaining records of the employment history of all certified nursing assistants, home health aides, homemakers, and companions that provide services to the patients and clients of the personal care organization. Each personal care organization is subject to the standards and conditions set forth in s. 400.512.
- (13) The personal care organization must maintain the application on file and that file must be open to the inspection of the Agency for Health Care Administration. The personal care organization must maintain on file the name and address of the patients or clients to whom the personal care organization personnel provide services. A personal care organization must maintain the file that includes the application and other applicable documentation for 3 years

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after the date of the last file entry of information concerning a patient or client.

- (14) A personal care organization must provide the following staff training:
- (a) Upon beginning employment with the personal care organization, each employee must receive basic written information about interacting with participants who have Alzheimer's disease or dementia-related disorders.
- (b) In addition to the information provided under paragraph (a), newly hired personal care organization personnel who will be providing direct care to patients or clients must complete 2 hours of training in Alzheimer's disease and dementia-training in Alzheimer's disease and dementia-related disorders within 9 months after beginning employment with the personal care organization. This training must include, but need not be limited to, an overview of dementia, a demonstration of basic skills in communicating with persons who have dementia, the management of problem behaviors, information about promoting the client's independence in activities of daily living, and instruction in skills for working with families and caregivers.
- (c) For certified nursing assistants, the required 2 hours of training shall be part of the total hours of training required annually.
- (d) The Department of Elderly Affairs, or its

 designee, must approve the required training. The department
 must consider for approval training offered in a variety of
 formats. The department shall keep a list of current providers
 who are approved to provide the 2-hour training. The
 department shall adopt rules to establish standards for

employees who are subject to this training, for the trainers, and for the training required in this subsection.

- (e) Upon completing the training listed in this section, the employee shall be issued a certificate that states that the training mandated under this subsection has been received. The certificate shall be dated and signed by the training provider. The certificate is evidence of completion of this training, and the employee is not required to repeat this training if the employee changes employment to a different personal care organization.
- (f) An employee who is hired on or after July 1, 2005, must complete the training required by this section.
- (g) A licensed personal care organization whose unduplicated census during the most recent calendar year was comprised of at least 90 percent of individuals aged 21 years or younger at the date of admission is exempt from the training requirements in this subsection.
- (h) A personal care organization licensed under this part which claims that it provides special care for persons who have Alzheimer's disease or other related disorders must disclose in its advertisements or in a separate document those services that distinguish the care as being especially applicable to, or suitable for, such persons. The personal care organization must give a copy of all such advertisements or a copy of the document to each person who requests information about the personal care organization and must maintain a copy of all such advertisements and documents in its records. The Agency for Health Care Administration shall examine all such advertisements and documents in the personal care organization's records as part of the license renewal procedure.

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- (15) Each personal care organization shall assist persons who would need assistance and sheltering during an evacuation because of physical, mental, or sensory disabilities in registering with the appropriate local emergency management agency pursuant to s. 252.355.
- (16) Each personal care organization shall prepare and maintain a comprehensive emergency management plan that is consistent with the criteria in this subsection and with the local special needs plan. The plan shall be updated annually. The plan must specify how the personal care organization will facilitate the provision of continuous care to its patients who are registered pursuant to s. 252.355 during an emergency that interrupts the provision of care or services in private residencies.
- (a) A certified nursing assistant or home health aide who cares for persons registered pursuant to s. 252.355 must include in each patient record a description of how care will be continued during a disaster or emergency that interrupts the provision of care in the patient's home. It shall be the responsibility of the personal care organization to ensure that continuous care is provided.
- Each personal care organization shall maintain a (b) current prioritized list of patients in private residences who are registered pursuant to s. 252.355 and who need continued services during a disaster or emergency. This list must indicate, for each patient, if the patient or client is to be transported to a special needs shelter. The personal care organizations shall make this list available to county health departments and to local emergency management agencies upon request.

- (c) Each certified nursing assistant or home health aide who is caring for a patient who is registered pursuant to s. 252.355 shall provide a list of the patient's medication and equipment needs to the personal care organization, which shall make this information available to county health departments and to local emergency management agencies upon request.
- is not required to continue to provide care to patients or clients in emergency situations that are beyond the person's control and that make it impossible to provide services, such as when roads are impassable or when a patient or client does not go to the location specified in his or her patient record.
- (e) The Agency for Health Care Administration, with the concurrence of the Department of Health and in consultation with the Department of Community Affairs, shall adopt rules establishing minimum criteria for the comprehensive emergency management plan and the plan updates required by this subsection.
- (17) Each personal care organization must comply with the notice requirements of s. 400.495, relating to the reporting of abuse.
- costs of a penalties imposed pursuant to this section or part, the agency may assess costs related to an investigation that results in a successful prosecution, excluding costs associated with an attorney's time. If the agency imposes such an assessment and the assessment is not paid or is not the subject of a pending appeal prior to the renewal of the license, the license may not be renewed until the assessment is paid or arrangements for payment of the assessment are made.

- (19) The Agency for Health Care Administration shall adopt rules to administer this section.
- (20) The agency shall classify deficiencies and impose penalties for various classes of deficiencies in accordance with the following schedule:
- (a) A class I deficiency is any act, omission, or practice that results in a patient's death, disablement, or permanent injury, or places a patient at imminent risk of death, disablement, or permanent injury. Upon finding a class I deficiency, the agency may impose an administrative fine in the amount of \$5,000 for each occurrence and each day that the deficiency exists. In addition, the agency may immediately revoke the license, or impose a moratorium on the admission of new patients, until the factors causing the deficiency have been corrected.
- (b) A class II deficiency is any act, omission, or practice that has a direct adverse effect on the health, safety, or security of a patient. Upon finding a class II deficiency, the agency may impose an administrative fine in the amount of \$1,000 for each occurrence and each day that the deficiency exists. In addition, the agency may suspend the license, or impose a moratorium on the admission of new patients, until the deficiency has been corrected.
- (c) A class III deficiency is any act, omission, or practice that has an indirect, adverse effect on the health, safety, or security of a patient. Upon finding an uncorrected or repeated class III deficiency, the agency may impose an administrative fine not to exceed \$500 for each occurrence and each day that the uncorrected or repeated deficiency exists.
- (d) A class IV deficiency is any act, omission, or practice related to required reports, forms, or documents

which does not have the potential of negatively affecting patients. These violations are of a type that the agency determines do not threaten the health, safety, or security of patients. Upon finding an uncorrected or repeated class IV deficiency, the agency may impose an administrative fine not to exceed \$200 for each occurrence and each day that the uncorrected or repeated deficiency exists.

(21) Applicants that submit an application before

January 1, 2006, which meets all requirements for initial

licensure as specified in this section shall receive a

temporary license until the completion of the initial survey

verifying that the applicant meets all requirements in rules
as authorized in ss. 400.5095 and 400.497.

Section 13. Section 400.512, Florida Statutes, is amended to read:

400.512 Screening of home health agency personnel; nurse registry personnel; and personal care organization

personnel companions and homemakers.—The agency shall require employment or contractor screening as provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for home health agency personnel; persons referred for employment by nurse registries; and personal care organization personnel persons employed by companion or homemaker services registered under s. 400.509.

(1)(a) The Agency for Health Care Administration may, upon request, grant exemptions from disqualification from employment or contracting under this section as provided in s. 435.07, except for health care practitioners licensed by the Department of Health or a regulatory board within that department.

- (b) The appropriate regulatory board within the Department of Health, or that department itself when there is no board, may, upon request of the licensed health care practitioner, grant exemptions from disqualification from employment or contracting under this section as provided in s. 435.07.
- (2) The administrator of each home health agency, the managing employee of each nurse registry, and the managing employee of each personal care organization companion or homemaker service registered under s. 400.509 must sign an affidavit annually, under penalty of perjury, stating that all personnel hired or, contracted with, or registered on or after October 1, 2000 1994, who enter the home of a patient or client in their service capacity have been screened and that its remaining personnel have worked for the home health agency or personal care organization registrant continuously since before October 1, 2000 1994.
- (3) As a prerequisite to operating as a home health agency, nurse registry, or <u>personal care organization</u> companion or homemaker service under s. 400.509, the administrator or managing employee, respectively, must submit to the agency his or her name and any other information necessary to conduct a complete screening according to this section. The agency shall submit the information to the Department of Law Enforcement for state processing. The agency shall review the record of the administrator or manager with respect to the offenses specified in this section and shall notify the owner of its findings. If disposition information is missing on a criminal record, the administrator or manager, upon request of the agency, must obtain and supply within 30 days the missing disposition information to the

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30 31 agency. Failure to supply missing information within 30 days or to show reasonable efforts to obtain such information will result in automatic disqualification.

- (4) Proof of compliance with the screening requirements of chapter 435 shall be accepted in lieu of the requirements of this section if the person has been continuously employed or under contract registered without a breach in service that exceeds 180 days, the proof of compliance is not more than 2 years old, and the person has been screened by the Department of Law Enforcement. A home health agency, nurse registry, or personal care organization companion or homemaker service registered under s. 400.509 shall directly provide proof of compliance to another home health agency, nurse registry, or personal care organization companion or homemaker service registered under s. 400.509. The recipient home health agency, nurse registry, or personal care organization companion or homemaker service registered under s. 400.509 may not accept any proof of compliance directly from the person who requires screening. Proof of compliance with the screening requirements of this section shall be provided upon request to the person screened by the home health agencies, +nurse registries, +or personal care organizations companion or homemaker services registered under s. 400.509.
- (5) There is no monetary liability on the part of, and no cause of action for damages arises against, a licensed home health agency, licensed nurse registry, or <u>personal care organization companion or homemaker service registered under s. 400.509</u>, that, upon notice that the employee or contractor has been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense

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prohibited under s. 435.03 or under any similar statute of another jurisdiction, terminates the employee or contractor, whether or not the employee or contractor has filed for an exemption with the agency in accordance with chapter 435 and whether or not the time for filing has expired.

- (6) The costs of processing the statewide correspondence criminal records checks must be borne by the home health agency, the nurse registry, tor the personal care organization companion or homemaker service registered under s. 400.509, or by the person being screened, at the discretion of the home health agency, nurse registry, or personal care organization s. 400.509 registrant.
- (7)(a) It is a misdemeanor of the first degree, punishable under s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- 1. Fail, by false statement, misrepresentation, impersonation, or other fraudulent means, to disclose in any application for voluntary or paid employment a material fact used in making a determination as to such person's qualifications to be an employee under this section;
- Operate or attempt to operate an entity licensed or registered under this part with persons who do not meet the minimum standards for good moral character as contained in this section; or
- 3. Use information from the criminal records obtained under this section for any purpose other than screening that person for employment as specified in this section or release such information to any other person for any purpose other than screening for employment under this section.
- (b) It is a felony of the third degree, punishable 31 under s. 775.082, s. 775.083, or s. 775.084, for any person

willfully, knowingly, or intentionally to use information from the juvenile records of a person obtained under this section for any purpose other than screening for employment under this section.

Section 14. Section 400.515, Florida Statutes, is amended to read:

400.515 Injunction proceedings.--In addition to the other powers provided under this chapter, the Agency for Health Care Administration may institute injunction proceedings in a court of competent jurisdiction to restrain or prevent the establishment or operation of a home health agency, nurse registry, or personal care organization that does not have a license or that is in violation of any provision of this part or any rule adopted pursuant to this part. The Agency for Health Care Administration may also institute injunction proceedings in a court of competent jurisdiction when violation of this part or of applicable rules constitutes an emergency affecting the immediate health and safety of a patient or client.

Section 15. Between July 1, 2005, and June 30, 2006, the Agency for Health Care Administration may issue a license to a personal care organization, nurse registry, or home health agency for less than a 2-year period by charging a prorated licensure fee and specifying a different renewal date than the date that would otherwise be required for biennial licensure.

Section 16. Except as otherwise expressly provided in this act, this act shall take effect July 1, 2004.

1	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN
2	COMMITTEE SUBSTITUTE FOR Senate Bill 664
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4	The committee substitute differs from SB 664 in the following ways:
5	"Admission" is defined.
6	The licensure fee for nurse registries is increased to \$2,000
7	and the \$400 inspection fee is deleted.
8 9	The requirement for a registered nurse to visit the home of a home health agency's patient is made contingent upon the patient's agreement to pay for the visit.
10	The repeal of s. 400.509, F.S., is effective July 1, 2005.
11	The creation of s. 400.5095, F.S., is effective July 1, 2005.
12	Applicants for home health agency licensure will not have to
13	complete a questionnaire concerning volume data but will provide information about services and staff as required in current law.
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15 16	AHCA will not send a renewal notice before a home health agency or personal care organization license expires but will send a notice of a late fee 10 days after the renewal application was due.
17	The licensure fee for a personal care organization may not exceed \$1,800.
18 19	Four categories of deficiencies are established for personal care organizations to provide a system under which AHCA could assess fines for deficiencies in care.
20 21	The maximum fine of \$100 for operating a personal care organization without a license is changed to an absolute \$100 fine.
22 23	To be exempt from background screening requirements, an employee must have been employed continuously since 2000 rather than since 2002.
24 25	The effective date is July 1, 2004 except as otherwise provided in the bill.
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