## CHAMBER ACTION

The Commerce Council recommends the following:

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## Council/Committee Substitute

Remove the entire bill and insert:

A bill to be entitled

An act relating to residential property insurance; amending s. 215.555, F.S.; revising provisions relating to calculation of an insurer's retention for purposes of reimbursement from the Florida Hurricane Catastrophe Fund; amending s. 627.4133, F.S.; prohibiting insurers from canceling or nonrenewing residential property insurance policies under certain emergency circumstances; providing exceptions; providing notice requirements; providing application to personal residential and commercial residential policies covering certain damaged property; prohibiting an insurer from canceling or nonrenewing certain property insurance policies covering certain property; providing an exception; amending s. 627.4143, F.S.; requiring private passenger motor vehicle insurance policies to contain an outline of coverage; prohibiting delivery or issuance of basic homeowner's, mobile home owner's, condominium unit owner's, and dwelling policies without a comprehensive checklist and outline of coverage; Page 1 of 16

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specifying checklist and outline of coverage contents; requiring the checklist and outline of coverage to be sent with each renewal of personal lines residential insurance policies; specifying application of the checklist and outline of coverage to basic homeowner's, mobile home owner's, condominium unit owner's, and dwelling policies; amending s. 627.701, F.S.; revising a limitation on a deductible amount attributable to hurricane or wind losses; providing for computation and display of the dollar value of hurricane deductibles; requiring insurers to compute and display actual dollar values of certain riders for certain policies; providing additional notice requirements for certain deductible amounts; requiring insurers to notify applicants or policyholders of the availability and amounts of certain discounts, credits, rate differentials, or reductions in deductibles for properties on which certain fixtures have been installed or construction techniques have been implemented; requiring insurers to provide qualifying information; authorizing the Financial Services Commission to adopt rules; providing for application of hurricane deductibles for certain personal lines residential property insurance policies; requiring insurers to offer commercial residential property insurance policyholders certain alternative hurricane deductibles; providing effective dates.

Be It Enacted by the Legislature of the State of Florida: Page 2 of 16

Section 1. Paragraph (e) of subsection (2) of section 215.555, Florida Statutes, is amended to read:

215.555 Florida Hurricane Catastrophe Fund. --

- (2) DEFINITIONS. -- As used in this section:
- (e) "Retention" means the amount of losses below which an insurer is not entitled to reimbursement from the fund. An insurer's retention shall be calculated as follows:
- 1. The board shall calculate and report to each insurer the retention multiples for that year. For the contract year beginning June 1,  $\underline{2005}$   $\underline{2004}$ , the retention multiple shall be equal to  $\underline{\$4}$   $\underline{\$4.5}$  billion divided by the total estimated reimbursement premium for the contract year; for subsequent years, the retention multiple shall be equal to  $\underline{\$4}$   $\underline{\$4.5}$  billion, adjusted based upon the reported exposure from the prior contract year to reflect the percentage growth in exposure to the fund for covered policies since  $\underline{2004}$   $\underline{2003}$ , divided by the total estimated reimbursement premium for the contract year. Total reimbursement premium for purposes of the calculation under this subparagraph shall be estimated using the assumption that all insurers have selected the 90-percent coverage level.
- 2. The retention multiple as determined under subparagraph 1. shall be adjusted to reflect the coverage level elected by the insurer. For insurers electing the 90-percent coverage level, the adjusted retention multiple is 100 percent of the amount determined under subparagraph 1. For insurers electing the 75-percent coverage level, the retention multiple is 120 percent of the amount determined under subparagraph 1. For Page 3 of 16

insurers electing the 45-percent coverage level, the adjusted retention multiple is 200 percent of the amount determined under subparagraph 1.

- 3. An insurer shall determine its provisional retention by multiplying its provisional reimbursement premium by the applicable adjusted retention multiple and shall determine its actual retention by multiplying its actual reimbursement premium by the applicable adjusted retention multiple.
- 4. For insurers who experience multiple covered events causing loss during the contract year, beginning June 1, 2005, each insurer's full retention shall be applied to the two largest losses from the covered events for that insurer. For all other covered events resulting in losses, the insurer's retention shall be reduced to one-third of the full retention. The reimbursement contract shall provide for the reimbursement of losses for each covered event based on the full retention with adjustments made to reflect the reduced retentions after January 1 of the contract year provided the insurer reports its losses as specified in the reimbursement contract.
- Section 2. Paragraphs (d) and (e) are added to subsection (2) of section 627.4133, Florida Statutes, to read:
- 627.4133 Notice of cancellation, nonrenewal, or renewal premium.--
- (2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment

building, or other policy covering a residential structure or
its contents:

- (d)1. Upon a declaration of an emergency pursuant to s.

  252.36 and the filing of an order by the Commissioner of

  Insurance Regulation, an insurer may not cancel or nonrenew a

  personal residential or commercial residential property

  insurance policy covering a dwelling or residential property

  located in this state that has been damaged as a result of a

  hurricane or wind loss that is the subject of the declaration of

  emergency for a period of 90 days after the dwelling or

  residential property has been repaired. A structure is deemed to

  be repaired when substantially completed and restored to the

  extent that it is insurable by another authorized insurer that

  is writing policies in this state.
- 2. However, an insurer or agent may cancel or nonrenew such a policy prior to the repair of the dwelling or residential property:
  - a. Upon 10 days' notice for nonpayment of premium; or
  - b. Upon 45 days' notice:

- (I) For a material misstatement or fraud related to the claim;
- (II) If the insurer can demonstrate that the insured has unreasonably caused a delay in the repair of the dwelling; or (III) If the insurer has paid policy limits.
- 3. If the insurer elects to nonrenew a policy covering a property that has been damaged, the insurer shall provide at least 90 days' notice to the insured that the insurer intends to nonrenew the policy 90 days after the dwelling or residential

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property has been repaired. Nothing in this paragraph shall prevent the insurer from canceling or nonrenewing the policy 90 days after the repairs are complete for the same reasons the insurer would otherwise have canceled or nonrenewed the policy but for the limitations of subparagraph 1. The Financial Services Commission may adopt rules, and the Commissioner of Insurance Regulation may issue orders, necessary to implement this paragraph.

- 4. This paragraph shall also apply to personal residential and commercial residential policies covering property that was damaged as the result of Tropical Storm Bonnie, Hurricane

  Charley, Hurricane Frances, Hurricane Ivan, or Hurricane Jeanne.
- (e) Upon declaration of a hurricane by the National
  Hurricane Center of the National Weather Service for the time
  period specified in s. 627.4025(2)(c), an insurer may not cancel
  or nonrenew a personal residential or commercial residential
  property insurance policy covering a dwelling or residential
  property located in this state except that an insurer or agent
  may cancel or nonrenew such a policy upon 10 days' notice, as
  evidenced by certified restricted delivery, for nonpayment of
  premium.
- Section 3. Effective October 1, 2005, section 627.4143, Florida Statutes, is amended to read:
  - 627.4143 Outline of coverage.--
- (1) No private passenger automobile or basic homeowner's policy shall be delivered or issued for delivery in this state unless an appropriate outline of coverage has been delivered

prior to issuance of the policy or accompanies the policy when issued.

- (2) The outline of coverage <u>for a private passenger motor</u> vehicle insurance policy shall contain all of the following:
- (a) A brief description of the principal benefits and coverage provided in the policy, broken down by each class or type of coverage provided under the policy for which a premium is charged, and itemization of the applicable premium.
- (b) A summary statement of the principal exclusions and limitations or reductions contained in the policy by class or type, including, but not limited to, deductibles, coinsurance, and any other limitations or reductions.
- (c) A summary statement of any renewal or cancellation provisions.
- (d) A description of the credit or surcharge plan that is being applied. The description may display numerical or alphabetical codes on the declarations page or premium notice to enable the insured to determine the reason or reasons why her or his policy is being surcharged or is receiving a credit.
- (e) A list of any additional coverage provided through any rider or endorsement which accompanies the policy. The list shall contain a descriptive reference to each additional coverage, rather than solely a reference to a form or code number.
- (f) For a private passenger motor vehicle insurance policy, The extent of coverage provided to the insured in the event of collision damage to a rental vehicle rented by the insured. The proof-of-insurance card required by s. 316.646 must Page 7 of 16

also specify whether rental car coverage is provided, and may refer to the outline of coverage as to the details or extent of coverage.

- (3) A basic homeowner's, mobile home owner's, condominium unit owner's, or dwelling policy may not be delivered or issued for delivery in this state unless a comprehensive checklist of coverage, on a form adopted by the commission, and an appropriate outline of coverage have been delivered prior to issuance of the policy or accompanies the policy when issued. The commission shall, by rule, adopt a form for the checklist for each type of policy to which this subsection applies. Each form shall indicate that it was adopted by the commission.
- (a) The checklist must contain a list of the standard provisions and elements that may typically be included in such policies, whether or not they are included in the particular policy being issued, in a format that allows the insurer to place a check mark next to the provision's elements that are included so the consumer can see what is included and what is not included in the policy. As an alternative to checking the boxes on the checklist, an insurer may delete the check boxes from the form and replace them with text indicating whether the provision's elements are included or not. Limits of liability shall be listed for each item. The checklist must include, but is not limited to, the following:
- 1. Property coverage for the principal premises shown in the declarations.
- 216 <u>2. Property coverage for other structures on the residence</u> 217 premises.

218	3. Whether the principal premises and other structures are
219	insured against the following perils:
220	a. Fire.
221	b. Lightning.
222	c. Explosion.
223	d. Hurricane loss.
224	e. Nonhurricane wind loss.
225	f. Collapse.
226	g. Mold.
227	h. Sinkhole loss.
228	i. Vandalism.
229	4. Personal property coverage.
230	5. Whether personal property is insured against the
231	following perils:
232	a. Fire.
233	b. Lightning.
234	c. Hurricane loss.
235	d. Nonhurricane wind loss.
236	e. Collapse.
237	f. Mold.
238	g. Sinkhole loss.
239	h. Theft.
240	6. The following additional coverages:
241	a. Debris removal.
242	b. Loss assessment.
243	c. Additional living expenses.
244	7. Personal liability coverage.
245	8. Medical payments coverage.

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9. Discounts applied to the premium.

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- 10. Deductibles for loss due to hurricane and loss to other perils.
  - 11. Building ordinance or law coverage.
  - 12. Replacement cost coverage.
  - 13. Actual cash value coverage.
- (b) The forms shall allow insurers to place other coverages on the checklists which may or may not be included in the insurer's policies.
  - (c) The outline of coverage must contain:
- 1. A brief description of the principal benefits and coverage provided in the policy, itemized by each class or type of coverage provided under the policy for which a premium is charged, and itemization of the applicable premium.
- 2. A summary statement of the principal exclusions and limitations or reductions contained in the policy by class or type, including, but not limited to, deductibles, coinsurance, and any other limitations or reductions.
- 3. A summary statement of any renewal or cancellation provisions.
- 4. A description of the credit or surcharge plan that is being applied. The description may display numerical or alphabetical codes on the declarations page or premium notice to enable the insured to determine the reason or reasons why her or his policy is being surcharged or is receiving a credit.
- 5. A summary of any additional coverage provided through any rider or endorsement that accompanies the policy.

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(4) The outline of coverage for a private passenger motor vehicle policy is required only on the initial policy issued by an insurer. The outline of coverage and the checklist for a basic homeowner's, mobile home owner's, condominium unit owner's, or dwelling policy are required on the initial policy and each renewal thereof issued by an insurer. (5)<del>(4)</del> An insurer must insert the following language on the outline of coverage: 

"The following outline of coverage <u>or checklist</u> is for informational purposes only. Florida law prohibits this outline <u>or checklist</u> from changing any of the provisions of the insurance contract which is the subject of this outline. Any endorsement regarding changes in types of coverage, exclusions, limitations, reductions, deductibles, coinsurance, renewal provisions, cancellation provisions, surcharges, or credits will be sent separately."

(7)(5) Neither this section nor the outline of coverage or checklist mandated by this section alters or modifies the terms of the insurance contract, creates a cause of action, or is admissible in any civil action.

Section 4. Paragraph (a) of subsection (3) and subsection (4) of section 627.701, Florida Statutes, are amended to read:

627.701 Liability of insureds; coinsurance; deductibles.--

(3)(a) A policy of residential property insurance shall include a deductible amount applicable to hurricane or wind losses no lower than \$500 and no higher than 2 percent of the Page 11 of 16

CODING: Words stricken are deletions; words underlined are additions.

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policy dwelling limits with respect to personal lines residential risks, and no higher than 3 percent of the policy limits with respect to commercial lines residential risks; however, if a risk was covered on August 24, 1992, under a policy having a higher deductible than the deductibles allowed by this paragraph, a policy covering such risk may include a deductible no higher than the deductible in effect on August 24, 1992. Notwithstanding the other provisions of this paragraph, a personal lines residential policy covering a risk valued at \$50,000 or less may include a deductible amount attributable to hurricane or wind losses no lower than \$250, and a personal lines residential policy covering a risk valued at \$100,000 or more may include a deductible amount attributable to hurricane or wind losses no higher than 10  $\frac{5}{2}$  percent of the policy limits unless subject to a higher deductible on August 24, 1992; however, no maximum deductible is required with respect to a personal lines residential policy covering a risk valued at more than \$500,000. An insurer may require a higher deductible, provided such deductible is the same as or similar to a deductible program lawfully in effect on June 14, 1995. In addition to the deductible amounts authorized by this paragraph, an insurer may also offer policies with a copayment provision under which, after exhaustion of the deductible, the policyholder is responsible for 10 percent of the next \$10,000 of insured hurricane or wind losses.

(4)(a) Any policy that contains a separate hurricane deductible must on its face include in boldfaced type no smaller than 18 points the following statement: "THIS POLICY CONTAINS A Page 12 of 16

SEPARATE DEDUCTIBLE FOR HURRICANE LOSSES, WHICH MAY RESULT IN HIGH OUT-OF-POCKET EXPENSES TO YOU." A policy containing a coinsurance provision applicable to hurricane losses must on its face include in boldfaced type no smaller than 18 points the following statement: "THIS POLICY CONTAINS A CO-PAY PROVISION THAT MAY RESULT IN HIGH OUT-OF-POCKET EXPENSES TO YOU."

- (b) Beginning October 1, 2005, for any personal lines residential property insurance policy containing a separate hurricane deductible, the insurer shall compute and prominently display the actual dollar value of the hurricane deductible on the declarations page of the policy at issuance and, for renewal, on the renewal declarations page of the policy or on the premium renewal notice.
- (c) Beginning October 1, 2005, for any personal lines residential property insurance policy containing an inflation guard rider, the insurer shall compute and prominently display the actual dollar value of the hurricane deductible on the declarations page of the policy at issuance and, for renewal, on the renewal declarations page of the policy or on the premium renewal notice. In addition, beginning October 1, 2005, for any personal lines residential property insurance policy containing an inflation guard rider, the insurer shall notify the policyholder of the possibility that the hurricane deductible may be higher than indicated when loss occurs due to application of the inflation guard rider. Such notification shall be made on the declarations page of the policy at issuance and, for renewal, on the renewal declarations page of the policy or on the premium renewal notice.

357	Section 5. Effective October 1, 2005, subsection (10) is
358	added to section 627.701, Florida Statutes, to read:
359	627.701 Liability of insureds; coinsurance; deductibles
360	(10) Using a form prescribed by the Office of Insurance
361	Regulation, the insurer shall clearly notify the applicant or
362	policyholder of any personal lines residential property
363	insurance policy, at the time of the issuance of the policy and
364	at each renewal, of the availability and the range of each
365	premium discount, credit, other rate differential, or reduction
366	in deductibles for properties on which fixtures or construction
367	techniques demonstrated to reduce the amount of loss in a
368	windstorm can or have been installed or implemented. The
369	prescribed form shall describe generally what actions the
370	policyholders may be able to take to reduce their windstorm
371	premium. The prescribed form and a list of such ranges approved
372	by the office for each insurer licensed in the state and
373	providing such discounts, credits, other rate differentials, or
374	reductions in deductibles for properties described in this
375	subsection shall be available for electronic viewing and
376	download from the Department of Financial Services' or the
377	Office of Insurance Regulation's Internet website. The Financial
378	Services Commission may adopt rules to implement this
379	subsection.
380	Section 6. Subsection (5) of section 627.701, Florida
381	Statutes, as created by section 4 of chapter 2004-480, Laws of
382	Florida, is amended to read:
383	627.701 Liability of insureds; coinsurance; deductibles

(5)(a) The hurricane deductible of any <u>personal lines</u> residential property insurance policy <u>issued or renewed on or after May 1, 2005</u>, shall be applied as follows:

 $\frac{1.(a)}{(a)}$  The hurricane deductible shall apply on an annual basis to all covered hurricane losses that occur during the calendar year for losses that are covered under one or more policies issued by the same insurer or an insurer in the same insurer group.

 $\frac{2.(b)}{}$  If a hurricane deductible applies separately to each of one or more structures insured under a single policy, the requirements of this <u>paragraph</u> subsection apply with respect to the deductible for each structure.

3.(e) If there was a hurricane loss for a prior hurricane or hurricanes during the calendar year, the insurer may apply a deductible to a subsequent hurricane which deductible that is the greater of the remaining amount of the hurricane deductible or the amount of the deductible that applies to perils other than a hurricane. Insurers may require policyholders to report hurricane losses that are below the hurricane deductible or to maintain receipts or other records of such hurricane losses in order to apply such losses to subsequent hurricane claims.

4.(d) If there are hurricane losses in a calendar year on more than one policy issued by the same insurer or an insurer in the same insurer group, the hurricane deductible shall be the highest amount stated in any one of the policies. If a policyholder who had a hurricane loss under the prior policy is provided or offered a lower hurricane deductible under the new or renewal policy, the insurer must notify the policyholder, in Page 15 of 16

writing, at the time the lower hurricane deductible is provided or offered, that the lower hurricane deductible will not apply until January 1 of the following calendar year.

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- (b) For any commercial residential property insurance policy issued or renewed on or after January 1, 2006, the insurer must offer the policyholder the following alternative hurricane deductibles:
- 1. A hurricane deductible that applies on an annual basis as provided in paragraph (a).
- 2. A hurricane deductible that applies to each hurricane.
  Section 7. Except as otherwise provided herein, this act shall take effect upon becoming a law.