HB 1937

2005

1	A bill to be entitled
2	An act relating to property insurance; amending s.
3	627.062, F.S.; limiting an insurer's recoupment of
4	reimbursement premium; providing limitations; amending s.
5	627.0628, F.S.; limiting use of certain methodologies in
6	determining hurricane loss factors for reimbursement
7	premium rates in certain rate filings; creating s.
8	627.06281, F.S.; requiring certain insurers and
9	organizations to develop, maintain, and update a public
10	hurricane loss projection model; providing reporting
11	requirements for insurers; protecting trade secret
12	information; amending s. 627.0629, F.S.; tightening a
13	limitation on rate filings based on computer models under
14	certain circumstances; amending s. 627.351, F.S.;
15	providing additional legislative intent relating to the
16	Citizens Property Insurance Corporation; specifying a
17	limitation on dwelling limits for personal lines policies;
18	revising appointment authority for members of the board of
19	governors of the corporation; requiring creation of a
20	Market Accountability Advisory Committee to assist the
21	corporation for certain purposes; providing for
22	appointment of committee members; providing for terms;
23	requiring reports to the corporation; revising
24	requirements for the plan of operation of the corporation;
25	requiring the corporation to pay bonuses to carriers
26	removing policies by assumption; providing for calculation
27	of the bonus amount; providing eligibility for carriers to
28	receive bonuses; deleting limitations on certain person
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29 lines residential wind-only policies; deleting an obsolete 30 reporting requirement; specifying nonapplication of 31 certain policy requirements in counties lacking reasonable 32 degrees of competition for certain policies under certain circumstances; authorizing the commission to adopt rules; 33 deleting an obsolete rate methodology panel reporting 34 35 requirement provision; amending s. 627.411, F.S.; revising 36 grounds for office disapproval of certain forms; amending 37 s. 627.7015, F.S.; revising purpose and scope provisions 38 relating to an alternative procedure for resolution of disputed property insurance claims; providing an 39 40 additional criterion for excusing an insured from being required to submit to certain loss appraisal processes; 41 42 amending s. 627.702, F.S.; providing legislative intent; 43 limiting an insurer's loss liability under certain 44 circumstances; amending s. 627.706, F.S.; revising 45 definitions relating to sinkholes; creating s. 627.7065, 46 F.S.; providing legislative findings; requiring the 47 Department of Financial Services and the Office of the Insurance Consumer Advocate to consult with the Florida 48 49 Geological Survey and the Department of Environmental Protection to implement a statewide automated database of 50 sinkholes and related activity; providing requirements for 51 52 the form and content of the database; authorizing the 53 Department of Financial Services to require insurers to 54 provide certain information; providing for management of 55 the database; requiring the department to investigate 56 sinkhole activity reports and include findings and Page 2 of 37

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57 investigations in the database; requiring the Department 58 of Environmental Protection to report on the database to 59 the Governor, Legislature, and Chief Financial Officer; authorizing the Department of Financial services to adopt 60 implementing rules; requiring the Auditor General to 61 perform an operational audit of the Citizens Property 62 63 Insurance Corporation; specifying audit requirements; 64 requiring a report; requiring the board of governors of 65 the Citizens Property Insurance Corporation to submit a 66 report to the Legislature relating to property and casualty insurance; specifying report requirements; 67 68 providing for contingent effect; providing effective 69 dates. 70 71 Be It Enacted by the Legislature of the State of Florida:

71 Be It Enacted by the Legislature of the State of Florida: 72

73 Section 1. Subsection (5) of section 627.062, Florida
74 Statutes, is amended to read:

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627.062 Rate standards.--

76 (5) With respect to a rate filing involving coverage of 77 the type for which the insurer is required to pay a 78 reimbursement premium to the Florida Hurricane Catastrophe Fund, 79 the insurer may fully recoup in its property insurance premiums 80 any reimbursement premiums paid to the Florida Hurricane 81 Catastrophe Fund, together with reasonable costs of other 82 reinsurance, but may not recoup reinsurance costs that duplicate 83 coverage provided by the Florida Hurricane Catastrophe Fund. An 84 insurer may not recoup more than one year of reimbursement

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85 premium at a time. Any under-recoupment from the prior year may 86 be added to the following year's reimbursement premium and any 87 over-recoupment shall be subtracted from the following year's 88 reimbursement premium. 89 Section 2. Paragraph (c) of subsection (1) and paragraph (c) of subsection (3) of section 627.0628, Florida Statutes, are 90 91 amended to read: 92 627.0628 Florida Commission on Hurricane Loss Projection 93 Methodology. --(1) LEGISLATIVE FINDINGS AND INTENT. --94 It is the intent of the Legislature to create the 95 (C) 96 Florida Commission on Hurricane Loss Projection Methodology as a panel of experts to provide the most actuarially sophisticated 97 98 guidelines and standards for projection of hurricane losses 99 possible, given the current state of actuarial science. It is 100 the further intent of the Legislature that such standards and 101 quidelines must be used by the State Board of Administration in developing reimbursement premium rates for the Florida Hurricane 102 103 Catastrophe Fund, and, subject to paragraph (3)(c), may be used 104 by insurers in rate filings under s. 627.062 unless the way in 105 which such standards and guidelines were applied by the insurer was erroneous, as shown by a preponderance of the evidence. 106 ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.--107 (3) 108 With respect to a rate filing under s. 627.062, an (C) 109 insurer may employ actuarial methods, principles, standards, 110 models, or output ranges found by the commission to be accurate 111 or reliable to determine hurricane loss factors for use in a rate filing under s. 627.062. Such, which findings and factors 112 Page 4 of 37

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113	are admissible and relevant in consideration of a rate filing by
114	the office or in any arbitration or administrative or judicial
115	review only if the office and the consumer advocate appointed
116	pursuant to s. 627.0613 have access to all of the assumptions
117	and factors that were used in developing the actuarial methods,
118	principles, standards, models, or output ranges and are not
119	precluded from disclosing such information in a rate proceeding.
120	Section 3. Section 627.06281, Florida Statutes, is created
121	to read:
122	627.06281 Public hurricane loss projection model;
123	reporting of data by insurersWithin 30 days after a written
124	request for loss data and associated exposure data by the office
125	or a type I center within the State University System
126	established to study mitigation, residential property insurers
127	and licensed rating and advisory organizations that compile
128	residential property insurance loss data shall provide loss data
129	and associated exposure data for residential property insurance
130	policies to the office or to a type I center within the State
131	University System established to study mitigation, as directed
132	by the office, for the purposes of developing, maintaining, and
133	updating a public model for hurricane loss projections. The loss
134	data and associated exposure data provided shall be in writing.
135	Any loss data and associated exposure data provided pursuant to
136	this section that constitutes a trade secret as defined in s.
137	812.081, and as provided in s. 815.04(3), shall be subject to
138	the provisions of s. 815.045.
139	Section 4. Subsection (7) of section 627.0629, Florida
140	Statutes, is amended to read:
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141 627.0629 Residential property insurance; rate filings.--142 (7) Any rate filing that is based in whole or part on data 143 from a computer model may not exceed 15 25 percent unless there 144 is a public hearing. 145 Section 5. Paragraphs (a), (c), and (d) of subsection (6) 146 of section 627.351, Florida Statutes, are amended to read: 147 627.351 Insurance risk apportionment plans.--148 CITIZENS PROPERTY INSURANCE CORPORATION. --(6) 149 (a)1. The Legislature finds that actual and threatened 150 catastrophic losses to property in this state from hurricanes have caused insurers to be unwilling or unable to provide 151 property insurance coverage to the extent sought and needed. It 152 is in the public interest and a public purpose to assist in 153 154 assuring that property in the state is insured so as to facilitate the remediation, reconstruction, and replacement of 155 156 damaged or destroyed property in order to reduce or avoid the 157 negative effects otherwise resulting to the public health, 158 safety, and welfare; to the economy of the state; and to the 159 revenues of the state and local governments needed to provide for the public welfare. It is necessary, therefore, to provide 160 161 property insurance to applicants who are in good faith entitled to procure insurance through the voluntary market but are unable 162 to do so. The Legislature intends by this subsection that 163 164 property insurance be provided and that it continues, as long as 165 necessary, through an entity organized to achieve efficiencies and economies, while providing service to policyholders, 166 167 applicants, and agents that is no less than the quality generally provided in the voluntary market, all toward the 168 Page 6 of 37

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achievement of the foregoing public purposes. Because it is essential for the corporation to have the maximum financial resources to pay claims following a catastrophic hurricane, it is the intent of the Legislature that the income of the corporation be exempt from federal income taxation and that interest on the debt obligations issued by the corporation be exempt from federal income taxation.

176 The Residential Property and Casualty Joint 2. 177 Underwriting Association originally created by this statute 178 shall be known, as of July 1, 2002, as the Citizens Property Insurance Corporation. The corporation shall provide insurance 179 for residential and commercial property, for applicants who are 180 in good faith entitled, but are unable, to procure insurance 181 182 through the voluntary market. The corporation shall operate 183 pursuant to a plan of operation approved by order of the office. 184 The plan is subject to continuous review by the office. The office may, by order, withdraw approval of all or part of a plan 185 if the office determines that conditions have changed since 186 187 approval was granted and that the purposes of the plan require 188 changes in the plan. For the purposes of this subsection, 189 residential coverage includes both personal lines residential coverage, which consists of the type of coverage provided by 190 homeowner's, mobile home owner's, dwelling, tenant's, 191 condominium unit owner's, and similar policies, and commercial 192 193 lines residential coverage, which consists of the type of 194 coverage provided by condominium association, apartment 195 building, and similar policies.

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196 3. It is the intent of the Legislature that policyholders, 197 applicants, and agents of the corporation receive service and 198 treatment of the highest possible level but never less than that 199 generally provided in the voluntary market. It also is intended 200 that the corporation be held to service standards no less than 201 those applied to insurers in the voluntary market by the office 202 with respect to responsiveness, timeliness, customer courtesy, and overall dealings with policyholders, applicants, or agents 203 204 of the corporation. The plan of operation of the corporation: 205 (C) Must provide for adoption of residential property and 206 1. casualty insurance policy forms and commercial residential and 207 208 nonresidential property insurance forms, which forms must be 209 approved by the office prior to use. The corporation shall adopt 210 the following policy forms: Standard personal lines policy forms that are 211 a. 212 comprehensive multiperil policies providing full coverage of a residential property equivalent to the coverage provided in the 213 214 private insurance market under an HO-3, HO-4, or HO-6 policy. 215 Basic personal lines policy forms that are policies b. 216 similar to an HO-8 policy or a dwelling fire policy that provide 217 coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage 218 219 under a standard policy. Commercial lines residential policy forms that are 220 c. generally similar to the basic perils of full coverage 221 222 obtainable for commercial residential structures in the admitted 223 voluntary market. Page 8 of 37

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d. Personal lines and commercial lines residential property insurance forms that cover the peril of wind only. The forms are applicable only to residential properties located in areas eligible for coverage under the high-risk account referred to in sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance
forms that cover the peril of wind only. The forms are
applicable only to nonresidential properties located in areas
eligible for coverage under the high-risk account referred to in
sub-subparagraph (b)2.a.

235 The dwelling limits for any personal lines policy in both the 236 personal lines account and the high-risk account may not exceed 237 \$1 million.

2.a. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota share primary insurance agreements for hurricane coverage, as defined in s. 627.4025(2)(a), for eligible risks, and adopt property insurance forms for eligible risks which cover the peril of wind only. As used in this subsection, the term:

244 "Quota share primary insurance" means an arrangement (I) 245 in which the primary hurricane coverage of an eligible risk is provided in specified percentages by the corporation and an 246 247 authorized insurer. The corporation and authorized insurer are 248 each solely responsible for a specified percentage of hurricane 249 coverage of an eligible risk as set forth in a quota share 250 primary insurance agreement between the corporation and an 251 authorized insurer and the insurance contract. The

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252 responsibility of the corporation or authorized insurer to pay 253 its specified percentage of hurricane losses of an eligible 254 risk, as set forth in the quota share primary insurance 255 agreement, may not be altered by the inability of the other 256 party to the agreement to pay its specified percentage of 257 hurricane losses. Eligible risks that are provided hurricane 258 coverage through a quota share primary insurance arrangement 259 must be provided policy forms that set forth the obligations of 260 the corporation and authorized insurer under the arrangement, 261 clearly specify the percentages of quota share primary insurance provided by the corporation and authorized insurer, and 262 conspicuously and clearly state that neither the authorized 263 264 insurer nor the corporation may be held responsible beyond its 265 specified percentage of coverage of hurricane losses.

(II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.

b. The corporation may enter into quota share primary
insurance agreements with authorized insurers at corporation
coverage levels of 90 percent and 50 percent.

274 c. If the corporation determines that additional coverage 275 levels are necessary to maximize participation in quota share 276 primary insurance agreements by authorized insurers, the 277 corporation may establish additional coverage levels. However, 278 the corporation's quota share primary insurance coverage level 279 may not exceed 90 percent.

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d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the quota share primary insurance agreement.

e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.

293 f. For all eligible risks covered under quota share 294 primary insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be 295 296 reported by the corporation to the Florida Hurricane Catastrophe 297 Fund. For all policies of eligible risks covered under quota 298 share primary insurance agreements, the corporation and the 299 authorized insurer shall maintain complete and accurate records 300 for the purpose of exposure and loss reimbursement audits as 301 required by Florida Hurricane Catastrophe Fund rules. The corporation and the authorized insurer shall each maintain 302 303 duplicate copies of policy declaration pages and supporting claims documents. 304

305 g. The corporation board shall establish in its plan of 306 operation standards for quota share agreements which ensure that 307 there is no discriminatory application among insurers as to the Page 11 of 37

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308 terms of quota share agreements, pricing of quota share 309 agreements, incentive provisions if any, and consideration paid 310 for servicing policies or adjusting claims.

311 The quota share primary insurance agreement between the h. 312 corporation and an authorized insurer must set forth the specific terms under which coverage is provided, including, but 313 314 not limited to, the sale and servicing of policies issued under 315 the agreement by the insurance agent of the authorized insurer 316 producing the business, the reporting of information concerning 317 eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims 318 incurred on eligible risks by the claims adjuster and personnel 319 of the authorized insurer. Entering into a quota sharing 320 321 insurance agreement between the corporation and an authorized 322 insurer shall be voluntary and at the discretion of the authorized insurer. 323

324 May provide that the corporation may employ or 3. otherwise contract with individuals or other entities to provide 325 administrative or professional services that may be appropriate 326 327 to effectuate the plan. The corporation shall have the power to 328 borrow funds, by issuing bonds or by incurring other indebtedness, and shall have other powers reasonably necessary 329 to effectuate the requirements of this subsection. The 330 331 corporation may, but is not required to, seek judicial 332 validation of its bonds or other indebtedness under chapter 75. 333 The corporation may issue bonds or incur other indebtedness, or 334 have bonds issued on its behalf by a unit of local government pursuant to subparagraph (g)2., in the absence of a hurricane or 335 Page 12 of 37

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336 other weather-related event, upon a determination by the 337 corporation, subject to approval by the office, that such action 338 would enable it to efficiently meet the financial obligations of 339 the corporation and that such financings are reasonably 340 necessary to effectuate the requirements of this subsection. The corporation is authorized to take all actions needed to 341 342 facilitate tax-free status for any such bonds or indebtedness, including formation of trusts or other affiliated entities. The 343 344 corporation shall have the authority to pledge assessments, 345 projected recoveries from the Florida Hurricane Catastrophe Fund, other reinsurance recoverables, market equalization and 346 other surcharges, and other funds available to the corporation 347 as security for bonds or other indebtedness. In recognition of 348 349 s. 10, Art. I of the State Constitution, prohibiting the 350 impairment of obligations of contracts, it is the intent of the 351 Legislature that no action be taken whose purpose is to impair 352 any bond indenture or financing agreement or any revenue source 353 committed by contract to such bond or other indebtedness.

354 4.a. Must require that the corporation operate subject to 355 the supervision and approval of a board of governors consisting 356 of 8 7 individuals who are residents of this state, from 357 different geographical areas of this state, appointed by the Chief Financial Officer. The Governor, the Chief Financial 358 359 Officer, the President of the Senate, and the Speaker of the House of Representatives shall each appoint two members of the 360 board, effective August 1, 2005. The Chief Financial Officer 361 362 shall designate one of the appointees as chair. All board members serve at the pleasure of the appointing officer Chief 363 Page 13 of 37

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Financial Officer. All board members, including the chair, must 364 365 be appointed to serve for 3-year terms beginning annually on a 366 date designated by the plan. Any board vacancy shall be filled 367 for the unexpired term by the appointing officer Chief Financial 368 Officer. The Chief Financial Officer shall appoint a technical 369 advisory group to provide information and advice to the board of 370 governors in connection with the board's duties under this subsection. The executive director and senior managers of the 371 372 corporation shall be engaged by the board, as recommended by the 373 Chief Financial Officer and serve at the pleasure of the board 374 Chief Financial Officer. The executive director is responsible for employing other staff as the corporation may require, 375 376 subject to review and concurrence by the board and office of the 377 Chief Financial Officer.

378 b. The board shall create a Market Accountability Advisory 379 Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in 380 381 relationship to the voluntary market insurers writing similar 382 coverage. The members of the advisory committee shall consist of 383 the following ten persons, one of whom must be elected chair by 384 the members of the committee: one representative appointed by 385 each of the three largest property and casualty insurance agents 386 independent trade associations in this state; three 387 representatives appointed by the insurers with the three highest 388 voluntary market share of residential property insurance 389 business in the state; one representative from the Office of 390 Insurance Regulation; one consumer appointed by the board who is 391 insured by the corporation at the time of appointment to the Page 14 of 37

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392	committee; one representative appointed by the Florida
393	Association of Realtors; and one representative appointed by the
394	Florida Bankers Association. All members must serve for 3-year
395	terms and may serve for consecutive terms. The committee shall
396	report to the corporation at each board meeting on insurance
397	market issues which may include rates and rate competition with
398	the voluntary market; service, including policy issuance, claims
399	processing, and general responsiveness to policyholders,
400	applicants, and agents; and matters relating to depopulation.
401	5. Must provide a procedure for determining the
402	eligibility of a risk for coverage, as follows:
403	a. Subject to the provisions of s. 627.3517, with respect
404	to personal lines residential risks, if the risk is offered
405	coverage from an authorized insurer at the insurer's approved
406	rate under either a standard policy including wind coverage or,
407	if consistent with the insurer's underwriting rules as filed
408	with the office, a basic policy including wind coverage, the
409	risk is not eligible for any policy issued by the corporation.
410	If the risk is not able to obtain any such offer, the risk is
411	eligible for either a standard policy including wind coverage or
412	a basic policy including wind coverage issued by the
413	corporation; however, if the risk could not be insured under a
414	standard policy including wind coverage regardless of market
415	conditions, the risk shall be eligible for a basic policy
416	including wind coverage unless rejected under subparagraph 8.
417	The corporation shall determine the type of policy to be
418	provided on the basis of objective standards specified in the

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419 underwriting manual and based on generally accepted underwriting 420 practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy,
for the first year, an amount that is the greater of the
insurer's usual and customary commission for the type of policy
written or a fee equal to the usual and customary commission of
the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

438

439 If the producing agent is unwilling or unable to accept
440 appointment, the new insurer shall pay the agent in accordance
441 with sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

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(A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

457 If the producing agent is unwilling or unable to accept 458 appointment, the new insurer shall pay the agent in accordance 459 with sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, if the risk is offered coverage under a policy including wind coverage from an authorized insurer at its approved rate, the risk is not eligible for any policy issued by the corporation. If the risk is not able to obtain any such offer, the risk is eligible for a policy including wind coverage issued by the corporation.

(I) If the risk accepts an offer of coverage through the
market assistance plan or an offer of coverage through a
mechanism established by the corporation before a policy is
issued to the risk by the corporation or during the first 30
days of coverage by the corporation, and the producing agent who
submitted the application to the plan or the corporation is not
currently appointed by the insurer, the insurer shall:

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(A) Pay to the producing agent of record of the policy,
for the first year, an amount that is the greater of the
insurer's usual and customary commission for the type of policy
written or a fee equal to the usual and customary commission of
the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

485 If the producing agent is unwilling or unable to accept 486 appointment, the new insurer shall pay the agent in accordance 487 with sub-sub-subparagraph (A).

(II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record of the
corporation policy, for the first year, an amount that is the
greater of the insurer's usual and customary commission for the
type of policy written or a fee equal to the usual and customary
commission of the corporation; or

(B) Offer to allow the producing agent of record of the
corporation policy to continue servicing the policy for a period
of not less than 1 year and offer to pay the agent the greater
of the insurer's or the corporation's usual and customary
commission for the type of policy written.

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503 If the producing agent is unwilling or unable to accept 504 appointment, the new insurer shall pay the agent in accordance 505 with sub-sub-subparagraph (A).

506 6. Must include rules for classifications of risks and507 rates therefor.

508 Must provide that if premium and investment income for 7. 509 an account attributable to a particular calendar year are in excess of projected losses and expenses for the account 510 511 attributable to that year, such excess shall be held in surplus in the account. Such surplus shall be available to defray 512 deficits in that account as to future years and shall be used 513 for that purpose prior to assessing assessable insurers and 514 515 assessable insureds as to any calendar year.

516 8. Must provide objective criteria and procedures to be 517 uniformly applied for all applicants in determining whether an 518 individual risk is so hazardous as to be uninsurable. In making 519 this determination and in establishing the criteria and 520 procedures, the following shall be considered:

a. Whether the likelihood of a loss for the individual
risk is substantially higher than for other risks of the same
class; and

524 b. Whether the uncertainty associated with the individual 525 risk is such that an appropriate premium cannot be determined. 526

527 The acceptance or rejection of a risk by the corporation shall 528 be construed as the private placement of insurance, and the 529 provisions of chapter 120 shall not apply.

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9. Must provide that the corporation shall make its best
efforts to procure catastrophe reinsurance at reasonable rates,
to cover its projected 100-year probable maximum loss as
determined by the board of governors.

534 Must provide that in the event of regular deficit 10. 535 assessments under sub-subparagraph (b)3.a. or sub-subparagraph 536 (b)3.b., in the personal lines account, the commercial lines 537 residential account, or the high-risk account, the corporation 538 shall levy upon corporation policyholders in its next rate 539 filing, or by a separate rate filing solely for this purpose, a market equalization surcharge arising from a regular assessment 540 in such account in a percentage equal to the total amount of 541 542 such regular assessments divided by the aggregate statewide 543 direct written premium for subject lines of business for the 544 prior calendar year. Market equalization surcharges under this 545 subparagraph are not considered premium and are not subject to 546 commissions, fees, or premium taxes; however, failure to pay a 547 market equalization surcharge shall be treated as failure to pay 548 premium.

549 11. The policies issued by the corporation must provide 550 that, if the corporation or the market assistance plan obtains 551 an offer from an authorized insurer to cover the risk at its 552 approved rates, the risk is no longer eligible for renewal 553 through the corporation.

12. Corporation policies and applications must include a notice that the corporation policy could, under this section, be replaced with a policy issued by an authorized insurer that does not provide coverage identical to the coverage provided by the Page 20 of 37

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558 corporation. The notice shall also specify that acceptance of 559 corporation coverage creates a conclusive presumption that the 560 applicant or policyholder is aware of this potential.

561 May establish, subject to approval by the office, 13. 562 different eligibility requirements and operational procedures 563 for any line or type of coverage for any specified county or 564 area if the board determines that such changes to the 565 eligibility requirements and operational procedures are 566 justified due to the voluntary market being sufficiently stable 567 and competitive in such area or for such line or type of 568 coverage and that consumers who, in good faith, are unable to obtain insurance through the voluntary market through ordinary 569 570 methods would continue to have access to coverage from the 571 corporation. When coverage is sought in connection with a real 572 property transfer, such requirements and procedures shall not 573 provide for an effective date of coverage later than the date of 574 the closing of the transfer as established by the transferor, 575 the transferee, and, if applicable, the lender.

576 14. Must provide that, with respect to the high-risk 577 account, any assessable insurer with a surplus as to 578 policyholders of \$25 million or less writing 25 percent or more 579 of its total countrywide property insurance premiums in this state may petition the office, within the first 90 days of each 580 581 calendar year, to qualify as a limited apportionment company. In 582 no event shall a limited apportionment company be required to participate in the portion of any assessment, within the high-583 584 risk account, pursuant to sub-subparagraph (b)3.a. or sub-585 subparagraph (b)3.b. in the aggregate which exceeds \$50 million Page 21 of 37

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586 after payment of available high-risk account funds in any 587 calendar year. However, a limited apportionment company shall 588 collect from its policyholders any emergency assessment imposed 589 under sub-subparagraph (b)3.d. The plan shall provide that, if 590 the office determines that any regular assessment will result in 591 an impairment of the surplus of a limited apportionment company, 592 the office may direct that all or part of such assessment be deferred as provided in subparagraph (g)4. However, there shall 593 594 be no limitation or deferment of an emergency assessment to be 595 collected from policyholders under sub-subparagraph (b)3.d.

596 15. Must provide that the corporation appoint as its 597 licensed agents only those agents who also hold an appointment 598 as defined in s. 626.015(3) with an insurer who at the time of 599 the agent's initial appointment by the corporation is authorized 600 to write and is actually writing personal lines residential 601 property coverage, commercial residential property coverage, or 602 commercial nonresidential property coverage within the state.

603 Must provide that for each carrier removing policies 16. 604 by assumption from the personal lines account of the corporation 605 that carrier shall receive a minimum per policy bonus equal to 606 12.5 percent of written premium for a minimum of 10,000 policies 607 removed with wind coverage in coastal counties, 15 percent of 608 written premium for a minimum of 30,000 policies removed with 609 wind coverage in coastal counties, and 17.5 percent of written 610 premium for a minimum of 50,000 policies removed with wind coverage in coastal counties. In order to be eligible for such 611 612 per-policy bonus, the carrier must offer to issue and renew the 613 carrier's policy for a period of 3 years subsequent to the

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614 expiration of the assumed policy. The carrier shall nonetheless 615 be eligible for such per-policy bonus if the policy is 616 voluntarily terminated by the insured at any time subsequent to 617 the insured's initial acceptance of coverage from the carrier. 618 Cancellation of a policy for nonpayment of premium by the 619 insured shall be deemed a voluntary termination by the insured. 620 Failure of the insured to accept the carrier's offer of renewal, if such renewal is in accordance with the corporation's plan of 621 622 operations, shall be deemed a voluntary termination by the 623 insured.

624 It is the intent of the Legislature that the rates (d)1. 625 for coverage provided by the corporation be actuarially sound and not competitive with approved rates charged in the admitted 626 627 voluntary market, so that the corporation functions as a 628 residual market mechanism to provide insurance only when the 629 insurance cannot be procured in the voluntary market. Rates 630 shall include an appropriate catastrophe loading factor that reflects the actual catastrophic exposure of the corporation. 631

632 2. For each county, the average rates of the corporation for each line of business for personal lines residential 633 634 policies excluding rates for wind-only policies shall be no 635 lower than the average rates charged by the insurer that had the 636 highest average rate in that county among the 20 insurers with 637 the greatest total direct written premium in the state for that 638 line of business in the preceding year, except that with respect 639 to mobile home coverages, the average rates of the corporation 640 shall be no lower than the average rates charged by the insurer that had the highest average rate in that county among the 5 641 Page 23 of 37

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642 insurers with the greatest total written premium for mobile home643 owner's policies in the state in the preceding year.

644 Rates for personal lines residential wind-only policies 3. 645 must be actuarially sound and not competitive with approved 646 rates charged by authorized insurers. However, for personal 647 lines residential wind-only policies issued or renewed between 648 July 1, 2002, and June 30, 2003, the maximum premium increase 649 must be no greater than 10 percent of the Florida Windstorm 650 Underwriting Association premium for that policy in effect on 651 June 30, 2002, as adjusted for coverage changes and seasonal occupancy surcharges. For personal lines residential wind-only 652 policies issued or renewed between July 1, 2003, and June 30, 653 654 2004, the corporation shall use its existing filed and approved 655 wind-only rating and classification plans, provided, however, 656 that the maximum premium increase must be no greater than 20 657 percent of the premium for that policy in effect on June 30, 658 2003, as adjusted for coverage changes and seasonal occupancy 659 surcharges. Corporation rate manuals shall include a rate 660 surcharge for seasonal occupancy. To ensure that personal lines 661 residential wind-only rates effective on or after July 1, 2004, 662 are not competitive with approved rates charged by authorized insurers, the corporation, in conjunction with the office, shall 663 develop a wind-only ratemaking methodology, which methodology 664 665 shall be contained in each a rate filing made by the corporation with the office by January 1, 2004. If the office thereafter 666 667 determines that the wind-only rates or rating factors filed by 668 the corporation fail to comply with the wind-only ratemaking methodology provided for in this subsection, it shall so notify 669 Page 24 of 37

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670 the corporation and require the corporation to amend its rates 671 or rating factors to come into compliance within 90 days of 672 notice from the office. The office shall report to the Speaker 673 of the House of Representatives and the President of the Senate 674 on the provisions of the wind-only ratemaking methodology by 675 January 31, 2004.

676 The provisions of subparagraph 2. do not apply to 4. coverage provided by the corporation in any county for which the 677 678 office determines that a reasonable degree of competition does not exist for personal lines residential policies. The 679 provisions of subparagraph 3. do not apply to coverage provided 680 by the corporation in any county for which the office determines 681 682 that a reasonable degree of competition does not exist for 683 personal lines residential policies in the area of that county which is eligible for wind-only coverage. In such counties, the 684 685 rates for personal lines residential coverage shall be actuarially sound and not excessive, inadequate, or unfairly 686 687 discriminatory and are subject to the other provisions of the 688 paragraph and s. 627.062. The commission may adopt rules 689 establishing the criteria for determining whether a reasonable 690 degree of competition exists for personal lines residential 691 policies. Beginning October 1, 2005, and each 6 months 692 thereafter, the office shall determine and identify those 693 counties for which a reasonable degree of competition does not 694 exist for purposes of subparagraphs 2. and 3., respectively. 695 5.4. Rates for commercial lines coverage shall not be 696 subject to the requirements of subparagraph 2., but shall be

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697 subject to all other requirements of this paragraph and s.698 627.062.

6996.5.Nothing in this paragraph shall require or allow the700corporation to adopt a rate that is inadequate under s. 627.062.

701 7.6. The corporation shall certify to the office at least 702 twice annually that its personal lines rates comply with the 703 requirements of this paragraph subparagraphs 1. and 2. If any adjustment in the rates or rating factors of the corporation is 704 705 necessary to ensure such compliance, the corporation shall make and implement such adjustments and file its revised rates and 706 707 rating factors with the office. If the office thereafter determines that the revised rates and rating factors fail to 708 709 comply with the provisions of this paragraph subparagraphs 1. 710 and 2., it shall notify the corporation and require the 711 corporation to amend its rates or rating factors in conjunction 712 with its next rate filing. The office must notify the 713 corporation by electronic means of any rate filing it approves 714 for any insurer among the insurers referred to in subparagraph 715 2.

716 <u>8.7.</u> In addition to the rates otherwise determined 717 pursuant to this paragraph, the corporation shall impose and 718 collect an amount equal to the premium tax provided for in s. 719 624.509 to augment the financial resources of the corporation.

<u>9.8.a.</u> To assist the corporation in developing additional
ratemaking methods to assure compliance with <u>this paragraph</u>
subparagraphs 1. and 4., the corporation shall appoint a rate
methodology panel consisting of one person recommended by the
Florida Association of Insurance Agents, one person recommended
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725 by the Professional Insurance Agents of Florida, one person 726 recommended by the Florida Association of Insurance and 727 Financial Advisors, one person recommended by the insurer with 728 the highest voluntary market share of residential property 729 insurance business in the state, one person recommended by the 730 insurer with the second-highest voluntary market share of 731 residential property insurance business in the state, one person 732 recommended by an insurer writing commercial residential 733 property insurance in this state, one person recommended by the 734 Office of Insurance Regulation, and one board member designated 735 by the board chairman, who shall serve as chairman of the panel.

b. By January 1, 2004, the rate methodology panel shall
provide a report to the corporation of its findings and
recommendations for the use of additional ratemaking methods and
procedures, including the use of a rate equalization surcharge
in an amount sufficient to assure that the total cost of
coverage for policyholders or applicants to the corporation is
sufficient to comply with subparagraph 1.

743 c. Within 30 days after such report, the corporation shall 744 present to the President of the Senate, the Speaker of the House 745 of Representatives, the minority party leaders of each house of 746 the Legislature, and the chairs of the standing committees of 747 each house of the Legislature having jurisdiction of insurance issues, a plan for implementing the additional ratemaking 748 749 methods and an outline of any legislation needed to facilitate 750 use of the new methods.

 751 d. The plan must include a provision that producer
 752 commissions paid by the corporation shall not be calculated in Page 27 of 37

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753 such a manner as to include any rate equalization surcharge.
754 However, without regard to the plan to be developed or its
755 implementation, producer commissions paid by the corporation for
756 each account, other than the quota share primary program, shall
757 remain fixed as to percentage, effective rate, calculation, and
758 payment method until January 1, 2004.

759 <u>10.9.</u> By January 1, 2004, The corporation shall develop a 760 notice to policyholders or applicants that the rates of Citizens 761 Property Insurance Corporation are intended to be higher than 762 the rates of any admitted carrier <u>except when the provisions of</u> 763 <u>subparagraph 4. apply</u> and providing other information the 764 corporation deems necessary to assist consumers in finding other 765 voluntary admitted insurers willing to insure their property.

766 Section 6. Subsection (1) of section 627.411, Florida767 Statutes, is amended to read:

768

627.411 Grounds for disapproval.--

(1) The office shall disapprove any form filed under s.
627.410, or withdraw any previous approval thereof, only if the form:

(a) Is in any respect in violation of, or does not complywith, this code.

(b) Contains or incorporates by reference, where such incorporation is otherwise permissible, any inconsistent, ambiguous, or misleading clauses, or exceptions and conditions which deceptively affect the risk purported to be assumed in the general coverage of the contract.

(c) Has any title, heading, or other indication of itsprovisions which is misleading.

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(d) Is printed or otherwise reproduced in such manner as
to render any material provision of the form substantially
illegible.

784 (e) Contains provisions that are unfair or inequitable or 785 contrary to the public policy of this state or that encourage 786 misrepresentation.

787

(<u>f</u>)(<del>e)</del> Is for health insurance, and:

7881. Provides benefits that are unreasonable in relation to789the premium charged. $\div$ 

790 2. Contains provisions that are unfair or inequitable or 791 contrary to the public policy of this state or that encourage 792 misrepresentation;

793 <u>2.3.</u> Contains provisions that apply rating practices that
 794 result in unfair discrimination pursuant to s. 626.9541(1)(g)2.

795 <u>(g)(f)</u> Excludes coverage for human immunodeficiency virus 796 infection or acquired immune deficiency syndrome or contains 797 limitations in the benefits payable, or in the terms or 798 conditions of such contract, for human immunodeficiency virus 799 infection or acquired immune deficiency syndrome which are 800 different than those which apply to any other sickness or 801 medical condition.

802 Section 7. Subsections (1) and (7) of section 627.7015,803 Florida Statutes, are amended to read:

804 627.7015 Alternative procedure for resolution of disputed 805 property insurance claims.--

806 (1) PURPOSE AND SCOPE.--This section sets forth a 807 nonadversarial alternative dispute resolution procedure for a 808 mediated claim resolution conference prompted by the need for Page 29 of 37

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809 effective, fair, and timely handling of property insurance 810 claims. There is a particular need for an informal, 811 nonthreatening forum for helping parties who elect this 812 procedure to resolve their claims disputes because most 813 homeowner's and commercial residential insurance policies 814 obligate insureds to participate in a potentially expensive and 815 time-consuming adversarial appraisal process prior to 816 litigation. The procedure set forth in this section is designed 817 to bring the parties together for a mediated claims settlement 818 conference without any of the trappings or drawbacks of an adversarial process. Before resorting to these procedures, 819 insureds and insurers are encouraged to resolve claims as 820 quickly and fairly as possible. This section is available with 821 822 respect to claims under personal lines and commercial 823 residential policies for all claimants and insurers prior to 824 commencing the appraisal process, or commencing litigation. If requested by the insured, participation by legal counsel shall 825 be permitted. Mediation under this section is also available to 826 827 litigants referred to the department by a county court or circuit court. This section does not apply to commercial 828 829 coverages, to private passenger motor vehicle insurance coverages, or to disputes relating to liability coverages in 830 policies of property insurance. 831

(7) If the insurer fails to comply with subsection (2) by
failing to notify a first-party claimant of its right to
participate in the mediation program under this section or if
the insurer requests the mediation, and the mediation results
are rejected by either party, the insured shall not be required
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to submit to or participate in any contractual loss appraisal process of the property loss damage as a precondition to legal action for breach of contract against the insurer for its failure to pay the policyholder's claims covered by the policy.

841 Section 8. Effective upon this act becoming a law, 842 subsection (1) of section 627.702, Florida Statutes, is amended 843 to read:

844

627.702 Valued policy law.--

845 (1)(a) In the event of the total loss of any building, 846 structure, mobile home as defined in s. 320.01(2), or manufactured building as defined in s. 553.36(12), located in 847 this state and insured by any insurer as to a covered peril, in 848 the absence of any change increasing the risk without the 849 850 insurer's consent and in the absence of fraudulent or criminal 851 fault on the part of the insured or one acting in her or his 852 behalf, the insurer's liability, if any, under the policy for 853 such total loss shall be in the amount of money for which such 854 property was so insured as specified in the policy and for which 855 a premium has been charged and paid.

856 (b) The legislative intent of this subsection is not to 857 require an insurer to pay for a loss other than one caused by 858 the covered peril or one resulting from a covered peril. In furtherance of such legislative intent, when a loss was caused 859 860 in part by or resulting from a covered peril and in part by a 861 noncovered peril, the insurer's liability under this section 862 shall be limited to the amount of the loss caused by or 863 resulting from the covered peril.

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864 Section 9. Section 627.706, Florida Statutes, is amended 865 to read:

866

627.706 Sinkhole insurance; definitions.--

867 (1) Every insurer authorized to transact property
868 insurance in this state shall make available coverage for
869 insurable sinkhole losses on any structure, including contents
870 of personal property contained therein, to the extent provided
871 in the form to which the sinkhole coverage attaches.

872 (2) <u>As used in this section and s. 627.7065, and as used</u> 873 <u>in connection with any policy providing coverage for sinkhole</u> 874 <u>losses:</u>

875 <u>(a) "Sinkhole" means a landform created by subsidence of</u> 876 soil, sediment, or rock as underlying strata are dissolved by 877 ground water. A sinkhole may form by collapse into subterranean 878 voids created by dissolution of limestone or dolostone or by 879 subsidence as these strata are dissolved.

(b) "Sinkhole loss" means structural damage to <u>a</u> the
building <u>caused by sinkhole activity</u>. Contents coverage shall
apply only if there is structural damage to the building <u>caused</u>
by sinkhole activity. Building coverage shall apply only to the
reasonable costs to stabilize the land and building if necessary
and to repair the damage to the foundation, subject to the
coverage and terms of the policy.

887 <u>(c)(3)</u> "Sinkhole <u>activity</u> <del>loss</del>" means actual physical 888 damage to the <u>covered</u> property <del>covered</del> arising out of or caused 889 by sudden settlement or collapse of the earth supporting such 890 property only when such settlement or collapse results from 891 <u>movement or raveling of soils, sediments, or rock materials from</u>

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892 <u>the surface into</u> subterranean voids created by the <u>effect</u> action
893 of water on a limestone or similar rock formation.

894 <u>(3)(4)</u> Every insurer authorized to transact property 895 insurance in this state shall make a proper filing with the 896 office for the purpose of extending the appropriate forms of 897 property insurance to include coverage for insurable sinkhole 898 losses.

899 Section 10. Section 627.7065, Florida Statutes, is created 900 to read:

901 <u>627.7065</u> Database of information relating to sinkholes; 902 <u>the Department of Financial Services and the Department of</u> 903 Environmental Protection.--

904 The Legislature finds that there has been a dramatic (1) increase in the number of sinkholes and insurance claims for 905 906 sinkhole damage in the state during the past 10 years. 907 Accordingly, the Legislature recognizes the need to track 908 current and past sinkhole activity and to make the information 909 available for prevention and remediation activities. The 910 Legislature further finds that the Florida Geological Survey of 911 the Department of Environmental Protection has created a partial 912 database of some sinkholes identified in Florida, although the 913 database is not reflective of all sinkholes or insurance claims for sinkhole damage. The Legislature determines that creating a 914 915 complete electronic database of sinkhole activity serves an 916 important purpose in protecting the public and in studying 917 property claims activities in the insurance industry. 918 (2) The Department of Financial Services, including the employee of the Division of Consumer Services designated as the 919

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920 primary contact for consumers on issues relating to sinkholes, 921 and the Office of the Insurance Consumer Advocate shall consult 922 with the Florida Geological Survey and the Department of 923 Environmental Protection to implement a statewide automated 924 database of sinkholes and related activity identified in the 925 state. 926 (3) Representatives of the Department of Financial 927 Services, with the agreement of the Department of Environmental 928 Protection, shall determine the form and content of the 929 database. The content may include standards for reporting and 930 investigating sinkholes for inclusion in the database and 931 requirements for insurers to report to the departments the receipt of claims involving sinkhole loss and other similar 932 933 activities. The Department of Financial Services may require 934 insurers to report present and past data of sinkhole claims. The 935 database also may include information of damage due to ground 936 settling and other subsidence activity. The Department of Financial Services may manage the 937 (4) 938 database or may contract for its management and maintenance. The Department of Environmental Protection shall investigate reports 939 940 of sinkhole activity and include its findings and investigations 941 in the database. 942 (5) The Department of Environmental Protection, in 943 consultation with the Department of Financial Services, shall present a report of activities relating to the sinkhole 944 945 database, including recommendations regarding the database and 946 similar matters, to the Governor, the Speaker of the House of

947 <u>Representatives, the President of the Senate, and the Chief</u>

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948 Financial Officer by December 31, 2005. The report may consider 949 the need for the Legislature to create an entity to study the 950 increase in sinkhole activity in the state and other similar 951 issues relating to sinkhole damage, including recommendations 952 and costs for staffing the entity. The report may include other 953 information, as appropriate. 954 (6) The Department of Financial Services, in consultation 955 with the Department of Environmental Protection, may adopt rules 956 to implement the provisions of this section. 957 Section 11. The Auditor General shall perform an 958 operational audit, as defined in s. 11.45(1), Florida Statutes, 959 of Citizens Property Insurance Corporation created under s. 960 627.351(6), Florida Statutes. The scope of the audit shall also 961 include: 962 (1) An analysis of the corporation's infrastructure, 963 customer service, claims handling, accessibility of policyholder 964 information to the agent of record, take-out programs, take-out 965 bonuses, and financing arrangements. 966 (2) An evaluation of costs associated with the 967 administration and servicing of the policies issued by the 968 corporation to determine alternatives by which costs can be 969 reduced, customer service improved, and claims handling 970 improved. 971 The audit shall contain policy alternatives for the Legislature 972 to consider. The Auditor General shall submit a report to the 973 Governor, the President of the Senate, and the Speaker of the 974 House of Representatives no later than February 1, 2006.

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975	Section 12. The board of governors of Citizens Property
976	Insurance Corporation created by section 627.351(6), Florida
977	Statutes, shall, by February 1, 2006, submit a report to the
978	President of the Senate, the Speaker of the House of
979	Representatives, the minority party leaders of the Senate and
980	the House of Representatives, and the chairs of the standing
981	committees of the Senate and the House of Representatives having
982	jurisdiction over matters relating to property and casualty
983	insurance. The report shall include the board's findings and
984	recommendations on the following issues:
985	(1) The number of policies and the aggregate premium of
986	Citizens Property Insurance Corporation, before and after
987	enactment of this act, and projections for future policy and
988	premium growth.
989	(2) Increases or decreases in availability of residential
990	property coverage in the voluntary market and the effectiveness
991	of this act in improving the availability of residential
992	property coverage in the voluntary market in the state.
993	(3) The board's efforts to depopulate the corporation and
994	the willingness of insurers in the voluntary market to avail
995	themselves of depopulation incentives.
996	(4) Further actions that could be taken by the Legislature
997	to improve availability of residential property coverage in the
998	voluntary and residual markets.
999	(5) Actions that the board has taken to restructure the
1000	corporation and recommendations for legislative action to
1001	restructure the corporation, including, but not limited to,
1002	actions relating to claims handling and customer service.
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1003	(6) Projected surpluses or deficits and possible means of
1004	providing funding to ensure the continued solvency of the
1005	corporation.
1006	(7) The corporation's efforts to procure catastrophe
1007	reinsurance to cover its projected 100-year probable maximum
1008	loss with specification as to what best efforts were made by the
1009	corporation to procure such reinsurance.
1010	(8) Such other issues as the board determines are worthy
1011	of the Legislature's consideration.
1012	Section 13. $(1)$ Section 2 of this act shall take effect
1013	on the same date that House Bill 1939 or similar legislation
1014	takes effect, if such legislation is adopted in the same
1015	legislative session or an extension thereof and becomes a law.
1016	(2) Section 3 of this act shall take effect on the same
1017	date that House Bill 1939 or similar legislation takes effect,
1018	if such legislation is adopted in the same legislative session
1019	or an extension thereof and becomes a law.
1020	Section 14. Except as otherwise provided herein, this act
1021	shall take effect July 1, 2005.

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