A bill to be entitled 2 An act relating to individuals with 3 disabilities; amending s. 413.08, F.S.; providing definitions; providing that an 4 5 individual with a disability has full and equal 6 access to and enjoyment of public 7 accommodations and state and local facilities, 8 programs, services, and activities; providing that an individual with a disability may be 9 accompanied by a service animal in places of 10 public accommodation and in state and local 11 facilities; directing that documentation that a 12 13 service animal is trained may not be a 14 precondition for providing service to an individual accompanied by a service animal; 15 requiring that a service animal be given access 16 to all areas of a government facility or public 17 18 accommodation that the public or customers are normally permitted to occupy; prohibiting 19 segregating an individual with a service animal 20 from other customers or the public; prohibiting 21 22 a public accommodation from imposing a deposit 23 or surcharge on an individual with a disability 24 as a precondition to permitting a service animal to accompany the individual; providing 25 that an individual with a disability may be 26 liable for damage caused by a service animal; 27 28 providing that the animal's owner is 29 responsible for the care and supervision of a service animal; providing that the public 30 31 accommodation or government entity is not

required to provide care or food or a special location for a service animal; providing that a public accommodation or government entity may exclude or remove any animal from the premises if the animal's behavior poses a direct threat to the health and safety of others; increasing certain penalties for violations of the act; providing that the trainer of a service animal has the same rights and privileges as a person with a disability while training the service animal; providing that a housing accommodation may request proof of compliance with vaccination requirements; amending s. 413.081, F.S.; conforming provisions to changes made by the act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 413.08, Florida Statutes, is amended to read:

413.08 Rights of <u>individuals with disabilities who</u>

physically disabled persons; use of dog guides or service

animals dogs or nonhuman primates of the genus Cebus;

discrimination in public employment or housing accommodations;

penalties.--

- (1) As used in this section, the term:
- (a) "Direct threat" means a determination that the person poses a significant risk to the health and safety of others which cannot be eliminated or reduced to an acceptable level. A direct threat cannot be based on generalizations or stereotypes about the effects of a particular disability; it

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use of illegal drugs.

must be based on an individual assessment that considers the particular activity and the actual abilities and disabilities of the individual. The assessment of a direct threat must be 3 based on reasonable judgment that relies on current medical 4 evidence, or on the best available objective evidence, to 5 determine the nature, duration, and severity of the risk; the 6 probability that the potential injury will actually occur; and 8 whether reasonable modifications of policies, practices, or 9 procedures will mitigate or eliminate the risk. (b) "Housing accommodation" means any real property or 10 portion thereof which is used or occupied, or intended, 11 arranged, or designed to be used or occupied, as a home, 12 13 residence, or sleeping place of one or more human beings. The 14 term does not include a single-family residence if the occupants rent or lease to others for compensation not more 15 than one room in the residence. 16 (c) "Individual with a disability" means a person who 17 18 has a physical or mental impairment that substantially limits 19 one or more of his or her major life activities, has a record of such an impairment, or is regarded as having such an 20 impairment. The term does not include an individual who has 2.1 22 any of the following conditions: homosexuality, bisexuality, transvestism, transsexualism, pedophilia, exhibitionism, 2.3 24 voyeurism, a gender-identity disorder not resulting from physical impairments, any other sexual-behavior disorder, 2.5 compulsive qambling, kleptomania, pyromania, or a psychoactive 2.6 substance abuse disorder resulting from the current illegal 2.7 28 use of drugs, or an individual who currently engages in the

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average person can perform with little or no difficulty,

(d) "Major life activities" means activities that an

1	including, but not limited to, walking, speaking, breathing,
2	performing manual tasks, seeing, hearing, learning, caring for
3	oneself, working, standing, lifting, and reading.
4	(e) "Mental impairment" means any mental or
5	psychological disorder, such as mental retardation, organic
6	brain syndrome, emotional or mental illness, and specific
7	learning disabilities.
8	(f) "Physical impairment" means a physiological
9	disorder or condition, cosmetic disfigurement, or anatomical
10	loss affecting one or more of the following body systems:
11	neurological; musculoskeletal; sensory organs; respiratory,
12	including speech organs; cardiovascular; reproductive;
13	digestive; genitourinary; hemic and lymphatic; skin; and
14	endocrine.
15	(q) "Place of public accommodation" means a facility,
16	operated by a private person, whose operations affect commerce
17	and fall within at least one of the following categories:
18	1. An inn, hotel, motel, or other place of lodging,
19	except for an establishment located within a building that
20	contains not more than five rooms for rent or hire and that is
21	actually occupied by the proprietor of the establishment as
22	the residence of the proprietor;
23	2. A restaurant, bar, or other establishment serving
24	food or drink;
25	3. A motion picture house, theater, concert hall,
26	stadium, or other place of gathering;
27	4. An auditorium, convention center, lecture hall, or
28	other place of exhibition or entertainment;
29	5. A bakery, grocery store, clothing store, hardware
30	store, shopping center, or other sales or rental
31	establishment;

1	A laundromat, dry cleaner, bank, barber shop,
2	beauty shop, travel service, shoe repair service, funeral
3	parlor, gas station, office of a health care provider,
4	hospital, or other service establishment;
5	7. A terminal, depot, or other station used for
6	specified public transportation;
7	8. A museum, library, gallery, or other place of
8	<pre>public display or collection;</pre>
9	9. A park, zoo, amusement park, or other place of
10	recreation;
11	10. A day care center, senior citizen center, homeless
12	shelter, food bank, adoption agency, or other social services
13	establishment; and
14	11. A gymnasium, health spa, bowling alley, golf
15	course, or other place of exercise or recreation.
16	(h) "Service animal" means an animal that is trained
17	to perform tasks for an individual with a disability. The
18	tasks may include, but are not limited to, quiding a person
19	who is visually impaired or blind, alerting a person who is
20	deaf or hard of hearing, pulling a wheelchair, assisting with
21	mobility or balance, alerting and protecting a person who is
22	having a seizure, retrieving objects, or performing other
23	special tasks. A service animal is not a pet.
24	(i) "Substantially limits" means the impact of the
25	condition renders the individual unable to perform an activity
26	compared to an average person in the general population.
27	Factors to consider in determining whether an impairment
28	substantially limits a major life activity include the nature
29	and severity of the impairment, how long it will last or is
30	expected to last, and its permanent or long-term impact or
31	expected impact

1	(j) "Undue burden" means a significant difficulty or
2	expense that is determined by considering:
3	1. The nature and costs of the action needed under
4	this part;
5	2. The overall financial resources of the site
6	involved in the action, the number of persons employed at the
7	site; the effect on expenses and resources; safety
8	requirements that are necessary for safe operation, including
9	crime-prevention measures, and the impact of the action upon
10	the operation of the site;
11	3. The geographic separation and the administrative or
12	fiscal relationship of the site in question to a parent
13	corporation or entity;
14	4. If applicable, the overall financial resources of a
15	parent corporation or entity; the overall size of the parent
16	corporation or entity with respect to its number of employees;
17	and the number, type, and location of its facilities; and
18	5. If applicable, the type of operations of a parent
19	corporation or entity, including the composition, structure,
20	and functions of the workforce of the parent corporation or
21	entity.
22	(2)(1)(a) An individual with a disability is The deaf,
23	hard of hearing, blind, visually handicapped, and otherwise
24	physically disabled are entitled to full and equal
25	accommodations, advantages, benefits, facilities, and
26	privileges on all common carriers, airplanes, motor vehicles,
27	railroad trains, motor buses, streetcars, boats, and other
28	public conveyances or modes of transportation; in all state
29	and local government facilities, programs, services, and
30	activities; and at hotels, lodging places, places of public
31	accommodations accommodation, amusement, or resort, and other

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places to which the general public is invited, subject only to the conditions and limitations established by law and applicable alike to all persons. This section does not require any person, firm, or corporation, or any agent thereof, to modify or provide any vehicle, premises, facility, or service to a higher degree of accommodation than is required for a person not so disabled.

of hearing person, totally or partially blind person, person who is subject to epilepsy or other such seizure disorders, or physically disabled person has the right to be accompanied by a dog guide or service animal dog, specially trained for the purpose, in any place of public accommodation or state or local government facility, program, service, or activity the places listed in paragraph (a) without being required to pay an extra charge for the dog guide or service dog; however, such a person is liable for any damage done to the premises or facilities by such a dog. The dog guide or service dog must be capable of being properly identified as being from a recognized school for seeing eye dogs, hearing ear dogs, service dogs, including, but not limited to, seizure alert and seizure response dogs, or guide dogs.

(4) State and local governmental entities and public accommodations must accommodate service animals that assist individuals with disabilities unless doing so would result in an undue burden or fundamental alteration to the nature of the program, activity, service, facility, or business.

(5) Documentation that the service animal is trained is not a precondition for providing service to an individual accompanied by a service animal. A public accommodation or government entity may ask if an animal is a service animal or

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 what tasks the animal has been trained to perform in order to determine the difference between a service animal and a pet.

- (6) A service animal may accompany the individual with a disability to all areas of a government facility or public accommodation that the public or customers are normally permitted to occupy. An individual with a service animal may not be segregated or treated in a manner that is unequal to that extended to other customers or the public.
- (7)(a) A public accommodation may not impose a deposit or surcharge on an individual with a disability as a precondition to permitting a service animal to accompany the individual with a disability, even if a deposit is routinely required for pets.
- (b) An individual with a disability is liable for damage caused by a service animal if it is the regular policy and practice of the public accommodation to charge nondisabled persons for damages caused by their pets.
- (8) The care or supervision of a service animal is the responsibility of the individual owner. A public accommodation or government entity is not required to provide care or food or a special location for the service animal or assistance with removing animal excrement.
- (9)(a) A public accommodation or government entity may exclude or remove any animal from the premises, including a service animal, if the animal's behavior poses a direct threat to the health and safety of others. Allergies and fear of animals are not valid reasons for denying access or refusing service to an individual with a service animal. The perception of a threat or fear based on past experience does not constitute a direct threat.

(b) If a service animal is excluded or removed as being a direct threat to others, the public accommodation or government entity must provide the individual with a 3 disability the option of continuing access to the public 4 accommodation or government entity without having the service animal on the premises. 6 7 (c) Every person with paraplegia or quadriplegia has 8 the right to be accompanied by a nonhuman primate of the genus 9 Cebus, specially trained for the purpose of providing personal care services, in any of the places listed in paragraph (a) 10 without being required to pay an extra charge for the nonhuman 11 primate; however, such a person is liable for any damage done 12 13 to the premises or facilities by such nonhuman primate. 14 (10)(2) Any person, firm, <u>business</u>, or corporation, or the agent of any person, firm, business, or corporation, who 15 denies or interferes with admittance to, or enjoyment of, the 16 public accommodation of, facilities enumerated in subsection 17 18 (1) or otherwise interferes with the rights of, an individual 19 with a disability a deaf person, a hard of hearing person, totally or partially blind person, a person who is subject to 20 epilepsy or other such seizure disorders, or an otherwise 21 22 physically disabled person under this section, or the trainer 23 of a dog guide or service animal dog while engaged in the 24 training of the animal under such a dog pursuant to subsection (14)(7), commits is guilty of a misdemeanor of the second 2.5 degree for the first offense and a misdemeanor of the first 26 degree for each subsequent offense, punishable as provided in 2.7 28 s. 775.082, or s. 775.083, or s. 775.084. 29 (11)(3) It is the policy of this state that individuals with disabilities the deaf, hard of hearing, 30

blind, visually handicapped, and otherwise physically disabled

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shall be employed in the service of the state or political subdivisions of the state, in the public schools, and in all other employment supported in whole or in part by public funds, and an employer may not refuse employment to an individual with a disability the deaf, the hard of hearing, the blind, the visually handicapped, or the otherwise physically disabled on the basis of the disability alone, unless it is shown that the particular disability prevents the satisfactory performance of the work involved.

(12)(4) Each individual with a disability is Deaf persons, hard of hearing persons, blind persons, visually handicapped persons, and otherwise physically disabled persons are entitled to rent, lease, or purchase, as other members of the general public, any housing accommodations offered for rent, lease, or other compensation in this state, subject to the conditions and limitations established by law and applicable alike to all persons.

(a) As used in this subsection, the term "housing accommodations means any real property or portion thereof which is used or occupied, or intended, arranged, or designed to be used or occupied, as the home, residence, or sleeping place of one or more human beings, but does not include any single family residence the occupants of which rent, lease, or furnish for compensation not more than one room therein.

(b) This section does not require any person renting, leasing, or otherwise providing real property for compensation to modify her or his property in any way or provide a higher degree of care for a deaf person, hard of hearing person, blind person, visually handicapped person, or otherwise physically disabled person than for a person who is not 31 handicapped.

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(13)(c) Each individual with a disability deaf person, hard of hearing person, totally or partially blind person, or otherwise physically disabled person who has a service animal dog guide, or who obtains a service animal dog guide, is entitled to full and equal access to all housing accommodations provided for in this section, and the such a person may shall not be required to pay extra compensation for the service animal dog guide. However, an individual with a disability such a person is liable for any damage done to the premises or to another person on the premises by the service animal such a dog guide. A housing accommodation may request proof of compliance with vaccination requirements.

(d) Each person with paraplegia or quadriplegia who has or obtains a nonhuman primate of the genus Cebus, specially trained for the purpose of providing personal care services, is entitled to full and equal access to all housing accommodations provided for in this section, and she or he shall not be required to pay extra compensation for such a nonhuman primate. However, the person is liable for any damage done to the premises by such a nonhuman primate.

(14)(5) An Any employer covered under subsection (11) 22 (3) who discriminates against an individual with a disability the deaf, hard of hearing, blind, visually handicapped, or otherwise physically disabled in employment, unless it is shown that the particular disability prevents the satisfactory performance of the work involved, or any person, firm, or corporation, or the agent of any person, firm, business, or corporation, providing housing accommodations as provided in subsection(12)(4) who discriminates against an individual with a disability commits the deaf, hard of hearing, blind, visually handicapped, or otherwise physically disabled is

chosen to raise the animals.

guilty of a misdemeanor of the second degree for the first offense and a misdemeanor of the first degree for each subsequent offense, punishable as provided in s. 775.082, or s. 775.083, or s. 755.084.

(6)(a) As used in this section, the term "physically disabled person" means any person who has a physical impairment that substantially limits one or more major life activities.

(b) As used in this section, the term "hard of hearing person" means an individual who has suffered a permanent hearing impairment that is severe enough to necessitate the use of amplification devices to discriminate speech sounds in verbal communication.

(15)(7) Any trainer of a dog guide or service animal dog, while engaged in the training of the service animal such a dog, has the same rights and privileges with respect to access to public facilities and the same liability for damage as is provided for individuals with a disability those persons described in paragraph (1)(b) accompanied by a service animal dog guides or service dogs.

(8) Any trainer of a nonhuman primate of the genus
Cebus, while engaged in training such a nonhuman primate to
provide personal care services to a person with paraplegia or
quadriplegia, has the same rights and privileges with respect
to access to public facilities and the same liability for
damage as is provided for a person with paraplegia or
quadriplegia who is accompanied by nonhuman primates of the
genus Cebus. As used in this subsection, the term "trainer of
a nonhuman primate of the genus Cebus" means a paid employee
of a training organization, and does not include volunteers

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Section 2. Section 413.081, Florida Statutes, is amended to read:

413.081 Interference with or injury to a guide dog service animal; penalties; restitution. --

- (1) A Any person who, with reckless disregard, interferes with, or permits any animal a dog that he or she owns or is in the immediate control of to interfere, with, the use of a guide dog or service animal by obstructing, intimidating, or otherwise jeopardizing the safety of the service animal or its user commits is guilty of a misdemeanor of the second degree for the first offense and a misdemeanor of the first degree for each subsequent offense, punishable as provided in s. 775.082 or s. 775.083.
- (2) A Any person who, with reckless disregard, injures or kills, or permits a dog that he or she owns or is in the immediate control of to injure or kill, a guide dog or service animal commits is guilty of a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.
- (3) \underline{A} Any person who intentionally injures or kills, or permits a dog that he or she owns or is in the immediate control of to injure or kill, a guide dog or service animal commits is guilty of a felony of the third degree, punishable as provided in s. 775.082, or s. 775.083, or s. 775.084.
- (4)(a) A person who is convicted of a violation of this section, in addition to any other penalty, must make full restitution for all damages that arise out of or are related to the offense, including incidental and consequential damages incurred by the quide dog or service animal's user.
- (b) Restitution includes the value of the service animal; replacement and training or retraining expenses for 31 the <u>service</u> animal and the user; veterinary and other medical

and boarding expenses for the service animal; medical expenses for the user; and lost wages or income incurred by the user during any period that the user is without the services of the 3 service such an animal. 5 (5) As used in this section, the term <u>"service animal"</u> means an animal that is trained to perform tasks for an 6 individual with a disability. The tasks may include, but are 8 not limited to, quiding a person who is visually impaired or blind, alerting a person who is deaf or hard of hearing, 9 pulling a wheelchair, assisting with mobility or balance, 10 alerting and protecting a person who is having a seizure, 11 retrieving objects, or performing other special tasks. A 12 13 service animal is not a pet. ÷ 14 (a) "Guide dog" means a dog that is trained for the 15 purpose of guiding blind persons or a dog trained for the 16 purpose of assisting hearing impaired persons. (b) "Service animal" means an animal that is trained 17 18 for the purposes of assisting or accommodating a disabled 19 person's sensory, mental, or physical disability. Section 3. This act shall take effect July 1, 2005. 20 21 22 23 24 25 2.6 27 28 29 30 31