## Florida Senate - 2007

By Senator Baker

	20-1351-07	See HB
1	A bill to be entitled	
2	An act relating to motor vehicle dealers;	
3	amending s. 320.64, F.S.; revising provisions	
4	for grounds for denial, suspension, or	
5	revocation of license of a motor vehicle	
6	manufacturer, factory branch, distributor, or	
7	importer licensed by the Department of Highway	
8	Safety and Motor Vehicles to enter into	
9	franchise agreements with dealers; prohibiting	
10	certain charge-backs of warranty service	
11	payments made to a dealer unless certain	
12	procedures are followed; revising such	
13	procedures; prohibiting applicant or licensee	
14	from refusing to allow, limiting, or	
15	restricting a motor vehicle dealer acquisition	
16	or addition of operations for another line-make	
17	of motor vehicles without a showing that the	
18	acquisition or addition would impair the	
19	dealer's ability to adequately sell or service	
20	such applicant's or licensee's motor vehicles;	
21	amending s. 320.641, F.S.; revising procedures	
22	for a determination that a discontinuation,	
23	cancellation, or nonrenewal of a franchise	
24	agreement by the applicant or licensee is	
25	unfair; providing for a 180-day notice to cure	
26	an alleged breach of the agreement; providing	
27	an effective date.	
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29	Be It Enacted by the Legislature of the State of Florida	a:
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1 Section 1. Subsection (25) of section 320.64, Florida 2 Statutes, is amended, and subsection (37) is added to that 3 section, to read: 320.64 Denial, suspension, or revocation of license; 4 grounds.--A license of a licensee under s. 320.61 may be 5 6 denied, suspended, or revoked within the entire state or at 7 any specific location or locations within the state at which 8 the applicant or licensee engages or proposes to engage in business, upon proof that the section was violated with 9 sufficient frequency to establish a pattern of wrongdoing, and 10 a licensee or applicant shall be liable for claims and 11 12 remedies provided in ss. 320.695 and 320.697 for any violation 13 of any of the following provisions. A licensee is prohibited from committing the following acts: 14 (25) The applicant or licensee has undertaken an audit 15 16 of warranty payments or incentive payment previously paid to a 17 motor vehicle dealer in violation of this section or has failed to comply with s. 320.696. An applicant or licensee may 18 reasonably and periodically audit a motor vehicle dealer to 19 determine the validity of paid claims. Audit of warranty 20 21 payments shall only be for the 1-year period immediately 22 following the date the claim was paid. Audit of incentive 23 payments shall only be for an 18-month period immediately following the date the incentive was paid. An applicant or 2.4 25 licensee shall not deny a claim or charge a motor vehicle dealer back subsequent to the payment of the claim unless the 26 27 applicant or licensee can show that the claim was false or 2.8 fraudulent or that the motor vehicle dealer failed to 29 substantially comply with the reasonable written and uniformly applied procedures of the applicant or licensee for such 30 repairs or incentives. An applicant or licensee may not charge 31

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1	a motor vehicle dealer back subsequent to the payment of the	
2	claim unless a representative of the applicant or licensee has	
3	met in person at the dealership with an officer or employee of	
4	the dealer designated by the motor vehicle dealer and	
5	explained in detail the basis for each of the proposed	
б	charge-backs and thereafter given the motor vehicle dealer's	
7	representative a reasonable opportunity at the meeting, and no	
8	less than 30 days after such meeting, to explain the motor	
9	vehicle dealer's position relating to each of the proposed	
10	charge-backs. The applicant or licensee shall be prohibited	
11	from changing or altering the basis for each of the proposed	
12	narge-backs as presented to the motor vehicle dealer's	
13	representative following the conclusion of the audit. In the	
14	event the motor vehicle dealer was selected for audit or	
15	review on the basis that some or all of the motor vehicle	
16	ealer's claims were viewed as excessive in comparison to	
17	average, mean, or aggregate data accumulated by the applicant	
18	or licensee, or in relation to claims submitted by a group of	
19	other motor vehicle dealers, the applicant or licensee shall,	
20	t or prior to the meeting with the motor vehicle dealer's	
21	representative, provide the dealer with a written statement	
22	containing the basis or methodology upon which the motor	
23	vehicle dealer was selected for audit or review.	
24	(37) Notwithstanding the terms of any franchise	
25	agreement, the applicant or licensee has refused to allow,	
26	limited, or restricted a motor vehicle dealer from acquiring	
27	or adding a sales or service operation for another line-make	
28	f motor vehicles at the same or expanded facility at which	
29	the motor vehicle dealer currently operates a dealership	
30	nless the applicant or licensee can demonstrate that such	
31	acquisition or addition will substantially impair the dealer's	

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1 ability to adequately sell or service such applicant's or 2 licensee's motor vehicles. 3 4 A motor vehicle dealer who can demonstrate that a violation 5 of, or failure to comply with, any of the preceding provisions 6 by an applicant or licensee will or can adversely and 7 pecuniarily affect the complaining dealer, shall be entitled 8 to pursue all of the remedies, procedures, and rights of recovery available under ss. 320.695 and 320.697. 9 Section 2. Subsection (3) of section 320.641, Florida 10 Statutes, is amended to read: 11 12 320.641 Discontinuations, cancellations, nonrenewals, 13 modifications, and replacement of franchise agreements.--(3) Any motor vehicle dealer who receives a notice of 14 intent to discontinue, cancel, not renew, modify, or replace 15 may, within the 90-day notice period, file a petition or 16 17 complaint for a determination of whether such action is an 18 unfair or prohibited discontinuation, cancellation, nonrenewal, modification, or replacement. Agreements and 19 certificates of appointment shall continue in effect until 20 21 final determination of the issues raised in such petition or 22 complaint by the motor vehicle dealer. A discontinuation, 23 cancellation, or nonrenewal of a franchise agreement is unfair if it is not clearly permitted by the franchise agreement; is 2.4 not undertaken in good faith; is not undertaken for good 25 26 cause; or is based on an alleged breach of the franchise 27 agreement for which the motor vehicle dealer was not given 180 2.8 days' notice to cure the alleged breach and which is not in fact a material and substantial breach $\div$  or $\cancel{-}$  if the grounds 29 relied upon for termination, cancellation, or nonrenewal have 30 not been applied in a uniform and consistent manner by the 31

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1	licensee. A modification or replacement is unfair if it is not
2	clearly permitted by the franchise agreement; is not
3	undertaken in good faith; or is not undertaken for good cause.
4	The applicant or licensee shall have the burden of proof that
5	such action is fair and not prohibited.
6	Section 3. This act shall take effect July 1, 2007.
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