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1 A bill to be entitled 2 An act relating to motor vehicle insurance; amending s. 3 316.646, F.S.; requiring each person operating a motor vehicle to have in his or her possession proof of property 4 5 damage liability coverage; conforming a cross-reference to 6 changes made by the act; amending s. 320.02, F.S.; 7 clarifying the requirements concerning insurance and 8 liability coverage for certain motor vehicles registered 9 in this state; amending s. 321.245, F.S., relating to the disposition of certain funds in the Highway Safety 10 Operating Trust Fund; conforming a cross-reference; 11 amending s. 324.022, F.S.; revising provisions requiring 12 the owner or operator of a motor vehicle to maintain 13 property damage liability coverage; specifying the 14 requirements that apply to such a policy; providing 15 16 definitions; requiring that a nonresident owner or 17 registrant of a motor vehicle maintain property damage liability coverage if the motor vehicle is in the state 18 longer than a specified period; providing an exception for 19 a member of the United States Armed Forces who is on 20 active duty outside the United States; creating s. 21 324.0221, F.S.; requiring insurers to report to the 22 Department of Highway Safety and Motor Vehicles the 23 24 renewal, cancellation, or nonrenewal of a policy providing 25 personal injury protection coverage or motor vehicle 26 property damage liability coverage; authorizing the 27 department to adopt rules for the reports; providing that failure to report as required is a violation of the 28 Page 1 of 89

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29 Florida Insurance Code; requiring that an insurer notify 30 the named insured that a cancelled or nonrenewed policy will be reported to the department; requiring that the 31 department suspend the registration and driver's license 32 of an owner or registrant of a motor vehicle who fails to 33 maintain the required liability coverage; providing for 34 35 the reinstatement of a registration or driver's license upon payment of certain fees; requiring that a person 36 37 obtain noncancelable coverage following such reinstatement; providing for the deposit and use of 38 reinstatement fees; amending ss. 627.7275 and 627.7295, 39 F.S., relating to motor vehicle insurance policies and 40 contracts; conforming provisions to changes made by the 41 act; reviving and reenacting ss. 627.730, 627.731, 42 627.732, 627.734, 627.737, 627.739, 627.7401, 627.7403, 43 44 and 627.7405, F.S., and reviving, reenacting, and amending ss. 627.733 and 627.736, the Florida Motor Vehicle No-45 Fault Law, notwithstanding the repeal of such law provided 46 47 in s. 19, chapter 2003-411, Laws of Florida; deleting 48 certain provisions relating to the suspension and reinstatement of a driver's license and registration and 49 notice to the Department of Highway Safety and Motor 50 Vehicles; conforming provisions to changes made by the 51 act; providing legislative intent with respect to the 52 reenactment and codification of the Florida Motor Vehicle 53 54 No-Fault Law, notwithstanding its prior repeal; amending 55 s. 627.736, F.S., as reenacted and amended; revising provisions governing the medical benefits provided as 56 Page 2 of 89

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57 required personal injury protection benefits; providing 58 medical benefits for services and care ordered or 59 prescribed by a physician or chiropractor or provided by certain persons or entities that meet certain 60 requirements; requiring the Financial services Commission 61 to adopt rules; revising a limitation on the amount of 62 63 death benefits payable; requiring personal injury 64 protection insurers to reserve benefits for certain 65 providers for a specified period; tolling the time period for the insurer to pay claims from other providers; 66 authorizing an insurer to limit reimbursement for personal 67 injury protection benefits to a specified percentage of a 68 schedule of maximum charges; prohibiting provider from 69 billing or attempting to collect amounts in excess of such 70 limits, except for amounts that are not covered by 71 72 personal injury protection coverage; deleting provisions 73 specifying allowable amounts for certain tests and services; providing for electronic transmission of certain 74 75 statements; revising the application of a specified provision concerning attorney's fees; extending the period 76 during which an insurer may pay an overdue claim following 77 receipt of a demand letter without incurring a penalty; 78 providing for penalties to be imposed against certain 79 80 insurers for failing to pay claims for personal injury protection; authorizing the Department of Legal Affairs to 81 82 investigate violations and initiate enforcement action; requiring that all claims related to the same health care 83 provider for the same injured person be brought in one act 84 Page 3 of 89

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unless good cause is shown; authorizing notices and 85 86 communications required or authorized under the Florida Motor Vehicle No-Fault Law to be transmitted 87 electronically under certain conditions; requiring persons 88 subject to the Florida Motor Vehicle No-Fault Law, as 89 90 revived and amended by this act, to maintain security for 91 personal injury protection beginning on a specified date; providing that personal injury protection policy in effect 92 93 on or after a specified date are deemed to incorporate the Florida Motor Vehicle No-Fault Law, as revived and amended 94 by this act; requiring that insurers continue to use 95 certain forms and rates until new forms or rates are used 96 as authorized by law; requiring that insurers provide 97 notice of the requirement for personal injury protection 98 coverage or add an endorsement to the policy providing 99 100 such coverage; requiring specified notice to certain insureds as of a specified date; providing intent 101 concerning application of revived and amended provisions 102 103 prior to a specified date; providing legislative findings; 104 providing that a person purchasing a motor vehicle 105 insurance policy without personal injury protection coverage is exempt from the requirement for such coverage 106 for a specified period; providing for severability; 107 providing effective dates. 108 109 110 Be It Enacted by the Legislature of the State of Florida: 111 Subsections (1) and (3) of section 316.646, Section 1. 112 Page 4 of 89

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113 Florida Statutes, are amended to read:

114 316.646 Security required; proof of security and display 115 thereof; dismissal of cases.--

116 (1) Any person required by s. 324.022 to maintain property 117 damage liability security, required by s. 324.023 to maintain liability security for bodily injury or death, or any person 118 119 required by s. 627.733 to maintain personal injury protection security on a motor vehicle shall have in his or her immediate 120 121 possession at all times while operating such motor vehicle proper proof of maintenance of the required security. Such proof 122 shall be either a uniform proof-of-insurance card in a form 123 prescribed by the department, a valid insurance policy, an 124 insurance policy binder, a certificate of insurance, or such 125 126 other proof as may be prescribed by the department.

Any person who violates this section commits a 127 (3) 128 nonmoving traffic infraction subject to the penalty provided in 129 chapter 318 and shall be required to furnish proof of security 130 as provided in this section. If any person charged with a 131 violation of this section fails to furnish proof, at or before the scheduled court appearance date, that security was in effect 132 133 at the time of the violation, the court may immediately suspend the registration and driver's license of such person. Such 134 license and registration may only be reinstated only as provided 135 in s. 324.0221 627.733. 136

137 Section 2. Paragraphs (a) and (d) of subsection (5) of138 section 320.02, Florida Statutes, are amended to read:

320.02 Registration required; application forregistration; forms.--

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141 Proof that personal injury protection benefits have (5)(a) 142 been purchased when required under s. 627.733, that property 143 damage liability coverage has been purchased as required under 144 s. 324.022, that bodily injury or death coverage has been 145 purchased if required under s. 324.023, and that combined bodily 146 liability insurance and property damage liability insurance have 147 been purchased when required under s. 627.7415 shall be provided in the manner prescribed by law by the applicant at the time of 148 149 application for registration of any motor vehicle that is 150 subject to such requirements owned as defined in s. 627.732. The 151 issuing agent shall refuse to issue registration if such proof of purchase is not provided. Insurers shall furnish uniform 152 proof-of-purchase cards in a form prescribed by the department 153 154 and shall include the name of the insured's insurance company, the coverage identification number, and the make, year, and 155 vehicle identification number of the vehicle insured. The card 156 157 shall contain a statement notifying the applicant of the penalty 158 specified in s. 316.646(4). The card or insurance policy, 159 insurance policy binder, or certificate of insurance or a photocopy of any of these; an affidavit containing the name of 160 161 the insured's insurance company, the insured's policy number, and the make and year of the vehicle insured; or such other 162 proof as may be prescribed by the department shall constitute 163 sufficient proof of purchase. If an affidavit is provided as 164 proof, it shall be in substantially the following form: 165 166 Under penalty of perjury, I (Name of insured) 167 do hereby certify that I have (Personal Injury Protection, Property 168

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Damage Liability, and, when required, Bodily Injury Liability) 169 170 Insurance currently in effect with (Name of insurance company) 171under (policy number) covering (make, year, and vehicle identification number of vehicle) . (Signature of Insured) 172 173 174 Such affidavit shall include the following warning: 175 WARNING: GIVING FALSE INFORMATION IN ORDER TO OBTAIN A VEHICLE 176 177 REGISTRATION CERTIFICATE IS A CRIMINAL OFFENSE UNDER FLORIDA LAW. ANYONE GIVING FALSE INFORMATION ON THIS AFFIDAVIT IS 178 179 SUBJECT TO PROSECUTION. 180 When an application is made through a licensed motor vehicle 181 182 dealer as required in s. 319.23, the original or a photostatic copy of such card, insurance policy, insurance policy binder, or 183 184 certificate of insurance or the original affidavit from the insured shall be forwarded by the dealer to the tax collector of 185

186 the county or the Department of Highway Safety and Motor 187 Vehicles for processing. By executing the aforesaid affidavit, 188 no licensed motor vehicle dealer will be liable in damages for 189 any inadequacy, insufficiency, or falsification of any statement 190 contained therein. A card shall also indicate the existence of 191 any bodily injury liability insurance voluntarily purchased.

(d) The verifying of proof of personal injury protection
insurance, proof of property damage liability insurance, proof
of combined bodily liability insurance and property damage
liability insurance, or proof of financial responsibility
insurance and the issuance or failure to issue the motor vehicle
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197 registration under the provisions of this chapter may not be 198 construed in any court as a warranty of the reliability or accuracy of the evidence of such proof. Neither the department 199 200 nor any tax collector is liable in damages for any inadequacy, 201 insufficiency, falsification, or unauthorized modification of 202 any item of the proof of personal injury protection insurance, 203 proof of property damage liability insurance, proof of combined 204 bodily liability insurance and property damage liability 205 insurance, or proof of financial responsibility insurance either 206 prior to, during, or subsequent to the verification of the 207 proof. The issuance of a motor vehicle registration does not constitute prima facie evidence or a presumption of insurance 208 209 coverage.

210 Section 3. Section 321.245, Florida Statutes, is amended 211 to read:

212 321.245 Disposition of certain funds in the Highway Safety Operating Trust Fund. -- The director of the Florida Highway 213 214 Patrol, after receiving recommendations from the commander of 215 the auxiliary, is authorized to purchase uniforms and equipment for auxiliary law enforcement officers as defined in s. 321.24 216 217 from funds described in s. $324.0221(3) \frac{627.733(7)}{100}$. The amounts expended under this section shall not exceed \$50,000 in any one 218 219 fiscal year.

220 Section 4. Section 324.022, Florida Statutes, is amended 221 to read:

222 324.022 Financial responsibility for property damage.--

223 <u>(1)</u> Every owner or operator of a motor vehicle, which 224 motor vehicle is subject to the requirements of ss. 627.730 Page 8 of 89

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225 627.7405 and required to be registered in this state, shall, by 226 one of the methods established in s. 324.031 or by having a 227 policy that complies with s. 627.7275, establish and maintain 228 the ability to respond in damages for liability on account of 229 accidents arising out of the use of the motor vehicle in the 230 amount of \$10,000 because of damage to, or destruction of, 231 property of others in any one crash. The requirements of this 232 section may be met by one of the methods established in s. 324.031; by self-insuring as authorized by s. 768.28(16); or by 233 234 maintaining an insurance policy providing coverage for property 235 damage liability in the amount of at least \$10,000 because of 236 damage to, or destruction of, property of others in any one accident arising out of the use of the motor vehicle. The 237 238 requirements of this section may also be met by having a policy 239 which provides coverage in the amount of at least \$30,000 for 240 combined property damage liability and bodily injury liability for any one crash arising out of the use of the motor vehicle. 241 242 The policy, with respect to coverage for property damage 243 liability, must meet the applicable requirements of s. 324.151, subject to the usual policy exclusions that have been approved 244 245 in policy forms by the Office of Insurance Regulation. No 246 insurer shall have any duty to defend uncovered claims 247 irrespective of their joinder with covered claims. 248 (2) As used in this section, the term: (a) "Motor vehicle" means any self-propelled vehicle that 249 250 has four or more wheels and that is of a type designed and required to be licensed for use on the highways of this state, 251 252 and any trailer or semitrailer designed for use with such Page 9 of 89

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253	vehicle. The term does not include:
254	1. A mobile home.
255	2. A motor vehicle that is used in mass transit and
256	designed to transport more than five passengers, exclusive of
257	the operator of the motor vehicle, and that is owned by a
258	municipality, transit authority, or political subdivision of the
259	state.
260	3. A school bus as defined in s. 1006.25.
261	4. A vehicle providing for-hire transportation that is
262	subject to the provisions of s. 324.031. A taxicab shall
263	maintain security as required under s. 324.032(1).
264	(b) "Owner" means the person who holds legal title to a
265	motor vehicle or the debtor or lessee who has the right to
266	possession of a motor vehicle that is the subject of a security
267	agreement or lease with an option to purchase.
268	(3) Each nonresident owner or registrant of a motor
269	vehicle that, whether operated or not, has been physically
270	present within this state for more than 90 days during the
271	preceding 365 days shall maintain security as required by
272	subsection (1) that is in effect continuously throughout the
273	period the motor vehicle remains within this state.
274	(4) The owner or registrant of a motor vehicle is exempt
275	from the requirements of this section if she or he is a member
276	of the United States Armed Forces and is called to or on active
277	duty outside the United States in an emergency situation. The
278	exemption provided by this subsection applies only as long as
279	the member of the Armed Forces is on such active duty outside
280	the United States and applies only while the vehicle is not
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281	operated by any person. Upon receipt of a written request by the
282	insured to whom the exemption provided in this subsection
283	applies, the insurer shall cancel the coverages and return any
284	unearned premium or suspend the security required by this
285	section. Notwithstanding s. 324.0221(3), the department may not
286	suspend the registration or operator's license of any owner or
287	registrant of a motor vehicle during the time she or he
288	qualifies for an exemption under this subsection. Any owner or
289	registrant of a motor vehicle who qualifies for an exemption
290	under this subsection shall immediately notify the department
291	prior to and at the end of the expiration of the exemption.
292	Section 5. Section 324.0221, Florida Statutes, is created
293	to read:
294	324.0221 Reports by insurers to the department; suspension
295	of driver's license and vehicle registrations; reinstatement
296	(1)(a) Each insurer that has issued a policy providing
297	personal injury protection coverage or property damage liability
298	coverage shall report the renewal, cancellation, or nonrenewal
299	thereof to the department within 45 days after the effective
300	date of each renewal, cancellation, or nonrenewal. Upon the
301	issuance of a policy providing personal injury protection
302	coverage or property damage liability coverage to a named
303	insured not previously insured by the insurer during that
304	calendar year, the insurer shall report the issuance of the new
305	policy to the department within 30 days. The report shall be in
306	the form and format and contain any information required by the
307	department and must be provided in a format that is compatible
308	with the data-processing capabilities of the department. The
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309	department may adopt rules regarding the form and documentation
310	required. Failure by an insurer to file proper reports with the
311	department as required by this subsection or rules adopted with
312	respect to the requirements of this subsection constitutes a
313	violation of the Florida Insurance Code. These records shall be
314	used by the department only for enforcement and regulatory
315	purposes, including the generation by the department of data
316	regarding compliance by owners of motor vehicles with the
317	requirements for financial responsibility coverage.
318	(b) With respect to an insurance policy providing personal
319	injury protection coverage or property damage liability
320	coverage, each insurer shall notify the named insured, or the
321	first-named insured in the case of a commercial fleet policy, in
322	writing that any cancellation or nonrenewal of the policy will
323	be reported by the insurer to the department. The notice must
324	also inform the named insured that failure to maintain personal
325	injury protection coverage and property damage liability
326	coverage on a motor vehicle when required by law may result in
327	the loss of registration and driving privileges in this state
328	and inform the named insured of the amount of the reinstatement
329	fees required by this section. This notice is for informational
330	purposes only, and an insurer is not civilly liable for failing
331	to provide this notice.
332	(2) The department shall suspend, after due notice and an
333	opportunity to be heard, the registration and driver's license
334	of any owner or registrant of a motor vehicle with respect to
335	which security is required under ss. 324.022 and 627.733 upon:
336	(a) The department's records showing that the owner or

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337	registrant of such motor vehicle did not have in full force and
338	effect when required security that complies with the
339	requirements of ss. 324.022 and 627.733; or
340	(b) Notification by the insurer to the department, in a
341	form approved by the department, of cancellation or termination
342	of the required security.
343	(3) An operator or owner whose driver's license or
344	registration has been suspended under this section or s. 316.646
345	may effect its reinstatement upon compliance with the
346	requirements of this section and upon payment to the department
347	of a nonrefundable reinstatement fee of \$150 for the first
348	reinstatement. The reinstatement fee is \$250 for the second
349	reinstatement and \$500 for each subsequent reinstatement during
350	the 3 years following the first reinstatement. A person
351	reinstating her or his insurance under this subsection must also
352	secure noncancelable coverage as described in ss. 324.021(8),
353	324.023, and 627.7275(2) and present to the appropriate person
354	proof that the coverage is in force on a form adopted by the
355	department, and such proof shall be maintained for 2 years. If
356	the person does not have a second reinstatement within 3 years
357	after her or his initial reinstatement, the reinstatement fee is
358	\$150 for the first reinstatement after that 3-year period. If a
359	person's license and registration are suspended under this
360	section or s. 316.646, only one reinstatement fee must be paid
361	to reinstate the license and the registration. All fees shall be
362	collected by the department at the time of reinstatement. The
363	department shall issue proper receipts for such fees and shall
364	promptly deposit those fees in the Highway Safety Operating
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365	Trust Fund. One-third of the fees collected under this
366	subsection shall be distributed from the Highway Safety
367	Operating Trust Fund to the local governmental entity or state
368	agency that employed the law enforcement officer seizing the
369	license plate pursuant to s. 324.201. The funds may be used by
370	the local governmental entity or state agency for any authorized
371	purpose.
372	Section 6. Section 627.7275, Florida Statutes, is amended
373	to read:
374	627.7275 Motor vehicle liability
375	(1) A motor vehicle insurance policy providing personal
376	injury protection as set forth in s. 627.736 may not be
377	delivered or issued for delivery in this state with respect to
378	any specifically insured or identified motor vehicle registered
379	or principally garaged in this state unless the policy also
380	provides coverage for property damage liability <u>as required by</u>
381	s. 324.022 in the amount of at least \$10,000 because of damage
382	to, or destruction of, property of others in any one accident
383	arising out of the use of the motor vehicle or unless the policy
384	provides coverage in the amount of at least \$30,000 for combined
385	property damage liability and bodily injury liability in any one
386	accident arising out of the use of the motor vehicle. The
387	policy, as to coverage of property damage liability, must meet
388	the applicable requirements of s. 324.151, subject to the usual
389	policy exclusions that have been approved in policy forms by the
390	office.
391	(2)(a) Insurers writing motor vehicle insurance in this

392 state shall make available, subject to the insurers' usual Page 14 of 89

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393 underwriting restrictions:

1. Coverage under policies as described in subsection (1) to any applicant for private passenger motor vehicle insurance coverage who is seeking the coverage in order to reinstate the applicant's driving privileges in this state when the driving privileges were revoked or suspended pursuant to s. 316.646 or s. <u>324.0221</u> 627.733 due to the failure of the applicant to maintain required security.

401 2. Coverage under policies as described in subsection (1), 402 which also provides liability coverage for bodily injury, death, 403 and property damage arising out of the ownership, maintenance, or use of the motor vehicle in an amount not less than the 404 limits described in s. 324.021(7) and conforms to the 405 requirements of s. 324.151, to any applicant for private 406 407 passenger motor vehicle insurance coverage who is seeking the 408 coverage in order to reinstate the applicant's driving privileges in this state after such privileges were revoked or 409 410 suspended under s. 316.193 or s. 322.26(2) for driving under the 411 influence.

The policies described in paragraph (a) shall be 412 (b) 413 issued for a period of at least 6 months and as to the minimum coverages required under this section shall not be cancelable by 414 the insured for any reason or by the insurer after a period not 415 to exceed 30 days during which the insurer must complete 416 underwriting of the policy. After the insurer has completed 417 underwriting the policy within the 30-day period, the insurer 418 shall notify the Department of Highway Safety and Motor Vehicles 419 that the policy is in full force and effect and the policy shall 420 Page 15 of 89

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421 not be cancelable for the remainder of the policy period. A 422 premium shall be collected and coverage shall be in effect for 423 the 30-day period during which the insurer is completing the 424 underwriting of the policy whether or not the person's driver 425 license, motor vehicle tag, and motor vehicle registration are 426 in effect. Once the noncancelable provisions of the policy 427 become effective, the coverage or risk shall not be changed during the policy period and the premium shall be nonrefundable. 428 429 If, during the pendency of the 2-year proof of insurance period required under s. 324.0221 627.733(7) or during the 3-year proof 430 431 of financial responsibility required under s. 324.131, whichever is applicable, the insured obtains additional coverage or 432 coverage for an additional risk or changes territories, the 433 434 insured must obtain a new 6-month noncancelable policy in accordance with the provisions of this section. However, if the 435 436 insured must obtain a new 6-month policy and obtains the policy from the same insurer, the policyholder shall receive credit on 437 the new policy for any premium paid on the previously issued 438 439 policy.

(c) This subsection controls to the extent of any conflictwith any other section.

(d) An insurer issuing a policy subject to this section
may cancel the policy if, during the policy term, the named
insured or any other operator, who resides in the same household
or customarily operates an automobile insured under the policy,
has his or her driver's license suspended or revoked.

447 (e) Nothing in this subsection requires an insurer to
 448 offer a policy of insurance to an applicant if such offer would
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449 be inconsistent with the insurer's underwriting guidelines and 450 procedures.

451 Section 7. Paragraph (a) of subsection (1) of section 452 627.7295, Florida Statutes, is amended to read:

627.7295 Motor vehicle insurance contracts.--

453

454

(1) As used in this section, the term:

(a) "Policy" means a motor vehicle insurance policy that
provides personal injury protection <u>coverage</u>, and property
damage liability coverage, <u>or both</u>.

458 Section 8. Notwithstanding the repeal of the Florida Motor 459 Vehicle No-Fault Law, which occurred on October 1, 2007, section 460 627.730, Florida Statutes, is revived and reenacted to read:

461 627.730 Florida Motor Vehicle No-Fault Law.--Sections
462 627.730-627.7405 may be cited and known as the "Florida Motor
463 Vehicle No-Fault Law."

Section 9. Notwithstanding the repeal of the Florida Motor Vehicle No-Fault Law, which occurred on October 1, 2007, section 627.731, Florida Statutes, is revived and reenacted to read:

467 627.731 Purpose.--The purpose of ss. 627.730-627.7405 is 468 to provide for medical, surgical, funeral, and disability 469 insurance benefits without regard to fault, and to require motor 470 vehicle insurance securing such benefits, for motor vehicles 471 required to be registered in this state and, with respect to 472 motor vehicle accidents, a limitation on the right to claim 473 damages for pain, suffering, mental anguish, and inconvenience.

474 Section 10. Notwithstanding the repeal of the Florida
475 Motor Vehicle No-Fault Law, which occurred on October 1, 2007,
476 section 627.732, Florida Statutes, is revived and reenacted to
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477 read:

478 627.732 Definitions.--As used in ss. 627.730-627.7405, the 479 term:

480 (1)"Broker" means any person not possessing a license 481 under chapter 395, chapter 400, chapter 429, chapter 458, 482 chapter 459, chapter 460, chapter 461, or chapter 641 who 483 charges or receives compensation for any use of medical equipment and is not the 100-percent owner or the 100-percent 484 485 lessee of such equipment. For purposes of this section, such 486 owner or lessee may be an individual, a corporation, a 487 partnership, or any other entity and any of its 100-percentowned affiliates and subsidiaries. For purposes of this 488 subsection, the term "lessee" means a long-term lessee under a 489 490 capital or operating lease, but does not include a part-time 491 lessee. The term "broker" does not include a hospital or 492 physician management company whose medical equipment is 493 ancillary to the practices managed, a debt collection agency, or 494 an entity that has contracted with the insurer to obtain a 495 discounted rate for such services; nor does the term include a 496 management company that has contracted to provide general 497 management services for a licensed physician or health care 498 facility and whose compensation is not materially affected by 499 the usage or frequency of usage of medical equipment or an 500 entity that is 100-percent owned by one or more hospitals or physicians. The term "broker" does not include a person or 501 502 entity that certifies, upon request of an insurer, that: It is a clinic licensed under ss. 400.990-400.995; 503 (a) 504 It is a 100-percent owner of medical equipment; and (b)

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505 The owner's only part-time lease of medical equipment (C) 506 for personal injury protection patients is on a temporary basis not to exceed 30 days in a 12-month period, and such lease is 507 solely for the purposes of necessary repair or maintenance of 508 509 the 100-percent-owned medical equipment or pending the arrival 510 and installation of the newly purchased or a replacement for the 511 100-percent-owned medical equipment, or for patients for whom, because of physical size or claustrophobia, it is determined by 512 513 the medical director or clinical director to be medically necessary that the test be performed in medical equipment that 514 515 is open-style. The leased medical equipment cannot be used by patients who are not patients of the registered clinic for 516 medical treatment of services. Any person or entity making a 517 518 false certification under this subsection commits insurance fraud as defined in s. 817.234. However, the 30-day period 519 520 provided in this paragraph may be extended for an additional 60 521 days as applicable to magnetic resonance imaging equipment if 522 the owner certifies that the extension otherwise complies with 523 this paragraph.

(2) "Medically necessary" refers to a medical service or
supply that a prudent physician would provide for the purpose of
preventing, diagnosing, or treating an illness, injury, disease,
or symptom in a manner that is:

(a) In accordance with generally accepted standards ofmedical practice;

(b) Clinically appropriate in terms of type, frequency,extent, site, and duration; and

532 (c) Not primarily for the convenience of the patient, Page 19 of 89

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533 physician, or other health care provider.

(3) "Motor vehicle" means any self-propelled vehicle with
four or more wheels which is of a type both designed and
required to be licensed for use on the highways of this state
and any trailer or semitrailer designed for use with such
vehicle and includes:

(a) A "private passenger motor vehicle," which is any
motor vehicle which is a sedan, station wagon, or jeep-type
vehicle and, if not used primarily for occupational,
professional, or business purposes, a motor vehicle of the
pickup, panel, van, camper, or motor home type.

(b) A "commercial motor vehicle," which is any motorvehicle which is not a private passenger motor vehicle.

The term "motor vehicle" does not include a mobile home or any motor vehicle which is used in mass transit, other than public school transportation, and designed to transport more than five passengers exclusive of the operator of the motor vehicle and which is owned by a municipality, a transit authority, or a political subdivision of the state.

(4) "Named insured" means a person, usually the owner of a
vehicle, identified in a policy by name as the insured under the
policy.

(5) "Owner" means a person who holds the legal title to a motor vehicle; or, in the event a motor vehicle is the subject of a security agreement or lease with an option to purchase with the debtor or lessee having the right to possession, then the debtor or lessee shall be deemed the owner for the purposes of

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561 ss. 627.730-627.7405.

(6) "Relative residing in the same household" means a
relative of any degree by blood or by marriage who usually makes
her or his home in the same family unit, whether or not
temporarily living elsewhere.

566 (7) "Certify" means to swear or attest to being true or567 represented in writing.

"Immediate personal supervision," as it relates to the 568 (8) 569 performance of medical services by nonphysicians not in a hospital, means that an individual licensed to perform the 570 571 medical service or provide the medical supplies must be present 572 within the confines of the physical structure where the medical services are performed or where the medical supplies are 573 574 provided such that the licensed individual can respond 575 immediately to any emergencies if needed.

(9) "Incident," with respect to services considered as
incident to a physician's professional service, for a physician
licensed under chapter 458, chapter 459, chapter 460, or chapter
461, if not furnished in a hospital, means such services must be
an integral, even if incidental, part of a covered physician's
service.

(10) "Knowingly" means that a person, with respect to information, has actual knowledge of the information; acts in deliberate ignorance of the truth or falsity of the information; or acts in reckless disregard of the information, and proof of specific intent to defraud is not required.

587 (11) "Lawful" or "lawfully" means in substantial 588 compliance with all relevant applicable criminal, civil, and Page 21 of 89

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589 administrative requirements of state and federal law related to 590 the provision of medical services or treatment.

(12) "Hospital" means a facility that, at the time
services or treatment were rendered, was licensed under chapter
395.

(13) "Properly completed" means providing truthful,
substantially complete, and substantially accurate responses as
to all material elements to each applicable request for
information or statement by a means that may lawfully be
provided and that complies with this section, or as agreed by
the parties.

"Upcoding" means an action that submits a billing 600 (14)601 code that would result in payment greater in amount than would be paid using a billing code that accurately describes the 602 603 services performed. The term does not include an otherwise 604 lawful bill by a magnetic resonance imaging facility, which 605 globally combines both technical and professional components, if 606 the amount of the global bill is not more than the components if 607 billed separately; however, payment of such a bill constitutes payment in full for all components of such service. 608

(15) "Unbundling" means an action that submits a billing code that is properly billed under one billing code, but that has been separated into two or more billing codes, and would result in payment greater in amount than would be paid using one billing code.

Section 11. Notwithstanding the repeal of the Florida
Motor Vehicle No-Fault Law, which occurred on October 1, 2007,
section 627.733, Florida Statutes, is revived, reenacted, and
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617 amended to read:

627.733 Required security.--

(1) (a) Every owner or registrant of a motor vehicle, other than a motor vehicle used as a school bus as defined in s. 1006.25 or limousine, required to be registered and licensed in this state shall maintain security as required by subsection (3) in effect continuously throughout the registration or licensing period.

(b) Every owner or registrant of a motor vehicle used as a
taxicab shall not be governed by paragraph (1)(a) but shall
maintain security as required under s. 324.032(1), and s.
627 627.737 shall not apply to any motor vehicle used as a taxicab.

(2) Every nonresident owner or registrant of a motor
vehicle which, whether operated or not, has been physically
present within this state for more than 90 days during the
preceding 365 days shall thereafter maintain security as defined
by subsection (3) in effect continuously throughout the period
such motor vehicle remains within this state.

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(3) Such security shall be provided:

(a) By an insurance policy delivered or issued for
delivery in this state by an authorized or eligible motor
vehicle liability insurer which provides the benefits and
exemptions contained in ss. 627.730-627.7405. Any policy of
insurance represented or sold as providing the security required
hereunder shall be deemed to provide insurance for the payment
of the required benefits; or

(b) By any other method authorized by s. 324.031(2), (3),
 or (4) and approved by the Department of Highway Safety and
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Motor Vehicles as affording security equivalent to that afforded by a policy of insurance or by self-insuring as authorized by s. 768.28(16). The person filing such security shall have all of the obligations and rights of an insurer under ss. 627.730-627.7405.

(4) An owner of a motor vehicle with respect to which security is required by this section who fails to have such security in effect at the time of an accident shall have no immunity from tort liability, but shall be personally liable for the payment of benefits under s. 627.736. With respect to such benefits, such an owner shall have all of the rights and obligations of an insurer under ss. 627.730-627.7405.

In addition to other persons who are not required to 657 (5) 658 provide required security as required under this section and s. 324.022, the owner or registrant of a motor vehicle is exempt 659 660 from such requirements if she or he is a member of the United 661 States Armed Forces and is called to or on active duty outside 662 the United States in an emergency situation. The exemption 663 provided by this subsection applies only as long as the member 664 of the armed forces is on such active duty outside the United 665 States and applies only while the vehicle covered by the 666 security required by this section and s. 324.022 is not operated 667 by any person. Upon receipt of a written request by the insured to whom the exemption provided in this subsection applies, the 668 insurer shall cancel the coverages and return any unearned 669 premium or suspend the security required by this section and s. 670 324.022. Notwithstanding s. 324.0221(2) subsection (6), the 671 Department of Highway Safety and Motor Vehicles may not suspend 672 Page 24 of 89

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673 the registration or operator's license of any owner or 674 registrant of a motor vehicle during the time she or he 675 qualifies for an exemption under this subsection. Any owner or 676 registrant of a motor vehicle who qualifies for an exemption 677 under this subsection shall immediately notify the department 678 prior to and at the end of the expiration of the exemption.

679 (6) The Department of Highway Safety and Motor Vehicles
680 shall suspend, after due notice and an opportunity to be heard,
681 the registration and driver's license of any owner or registrant
682 of a motor vehicle with respect to which security is required
683 under this section and s. 324.022:

(a) Upon its records showing that the owner or registrant
 of such motor vehicle did not have in full force and effect when
 required security complying with the terms of this section; or

(b) Upon notification by the insurer to the Department of
 Highway Safety and Motor Vehicles, in a form approved by the
 department, of cancellation or termination of the required
 security.

691 (7) Any operator or owner whose driver's license or 692 registration has been suspended pursuant to this section or s. 693 316.646 may effect its reinstatement upon compliance with the 694 requirements of this section and upon payment to the Department 695 of Highway Safety and Motor Vehicles of a nonrefundable 696 reinstatement fee of \$150 for the first reinstatement. Such reinstatement fee shall be \$250 for the second reinstatement and 697 \$500 for each subsequent reinstatement during the 3 years 698 following the first reinstatement. Any person reinstating her or 699 700 his insurance under this subsection must also secure Page 25 of 89

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701	noncancelable coverage as described in ss. 324.021(8), 324.023,
702	and 627.7275(2) and present to the appropriate person proof that
703	the coverage is in force on a form promulgated by the Department
704	of Highway Safety and Motor Vehicles, such proof to be
705	maintained for 2 years. If the person does not have a second
706	reinstatement within 3 years after her or his initial
707	reinstatement, the reinstatement fee shall be \$150 for the first
708	reinstatement after that 3-year period. In the event that a
709	person's license and registration are suspended pursuant to this
710	section or s. 316.646, only one reinstatement fee shall be paid
711	to reinstate the license and the registration. All fees shall be
712	collected by the Department of Highway Safety and Motor Vehicles
713	at the time of reinstatement. The Department of Highway Safety
714	and Motor Vehicles shall issue proper receipts for such fees and
715	shall promptly deposit those fees in the Highway Safety
716	Operating Trust Fund. One-third of the fee collected under this
717	subsection shall be distributed from the Highway Safety
718	Operating Trust Fund to the local government entity or state
719	agency which employed the law enforcement officer who seizes a
720	license plate pursuant to s. 324.201. Such funds may be used by
721	the local government entity or state agency for any authorized
722	purpose.
723	Section 12. Notwithstanding the repeal of the Florida

Motor Vehicle No-Fault Law, which occurred on October 1, 2007, section 627.734, Florida Statutes, is revived and reenacted to read:

727 627.734 Proof of security; security requirements;728 penalties.--

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FLORIDA HOUSE OF REPRESENTATIVE	FL	OF	R I D	А	Н	0	U	S	E	0	F	R	Е	Ρ	R	Е	S	Е	Ν	Т	А	Т		V	Е	5
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729 The provisions of chapter 324 which pertain to the (1)730 method of giving and maintaining proof of financial responsibility and which govern and define a motor vehicle 731 liability policy shall apply to filing and maintaining proof of 732 733 security required by ss. 627.730-627.7405. 734 (2) Any person who: 735 (a) Gives information required in a report or otherwise as provided for in ss. 627.730-627.7405, knowing or having reason 736 to believe that such information is false; 737 Forges or, without authority, signs any evidence of 738 (b) 739 proof of security; or 740 Files, or offers for filing, any such evidence of (C) 741 proof, knowing or having reason to believe that it is forged or 742 signed without authority, 743 744 is guilty of a misdemeanor of the first degree, punishable as 745 provided in s. 775.082 or s. 775.083. 746 Section 13. Notwithstanding the repeal of the Florida 747 Motor Vehicle No-Fault Law, which occurred on October 1, 2007, 748 section 627.736, Florida Statutes, is revived, reenacted, and 749 amended to read: 750 627.736 Required personal injury protection benefits; 751 exclusions; priority; claims.--752 REQUIRED BENEFITS. -- Every insurance policy complying (1)with the security requirements of s. 627.733 shall provide 753 personal injury protection to the named insured, relatives 754 residing in the same household, persons operating the insured 755 756 motor vehicle, passengers in such motor vehicle, and other Page 27 of 89

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757 persons struck by such motor vehicle and suffering bodily injury 758 while not an occupant of a self-propelled vehicle, subject to 759 the provisions of subsection (2) and paragraph (4)(d), to a 760 limit of \$10,000 for loss sustained by any such person as a 761 result of bodily injury, sickness, disease, or death arising out 762 of the ownership, maintenance, or use of a motor vehicle as 763 follows:

764 Medical benefits. -- Eighty percent of all reasonable (a) 765 expenses for medically necessary medical, surgical, X-ray, dental, and rehabilitative services, including prosthetic 766 767 devices, and medically necessary ambulance, hospital, and 768 nursing services. Such benefits shall also include necessary remedial treatment and services recognized and permitted under 769 770 the laws of the state for an injured person who relies upon 771 spiritual means through prayer alone for healing, in accordance 772 with his or her religious beliefs; however, this sentence does not affect the determination of what other services or 773 774 procedures are medically necessary.

775 (b) Disability benefits. -- Sixty percent of any loss of gross income and loss of earning capacity per individual from 776 777 inability to work proximately caused by the injury sustained by 778 the injured person, plus all expenses reasonably incurred in 779 obtaining from others ordinary and necessary services in lieu of those that, but for the injury, the injured person would have 780 performed without income for the benefit of his or her 781 household. All disability benefits payable under this provision 782 shall be paid not less than every 2 weeks. 783

784

(c) Death benefits.--Death benefits of \$5,000 per Page 28 of 89

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individual. The insurer may pay such benefits to the executor or administrator of the deceased, to any of the deceased's relatives by blood or legal adoption or connection by marriage, or to any person appearing to the insurer to be equitably entitled thereto.

790

791 Only insurers writing motor vehicle liability insurance in this 792 state may provide the required benefits of this section, and no 793 such insurer shall require the purchase of any other motor vehicle coverage other than the purchase of property damage 794 795 liability coverage as required by s. 627.7275 as a condition for providing such required benefits. Insurers may not require that 796 property damage liability insurance in an amount greater than 797 798 \$10,000 be purchased in conjunction with personal injury 799 protection. Such insurers shall make benefits and required 800 property damage liability insurance coverage available through 801 normal marketing channels. Any insurer writing motor vehicle 802 liability insurance in this state who fails to comply with such 803 availability requirement as a general business practice shall be 804 deemed to have violated part IX of chapter 626, and such 805 violation shall constitute an unfair method of competition or an 806 unfair or deceptive act or practice involving the business of 807 insurance; and any such insurer committing such violation shall be subject to the penalties afforded in such part, as well as 808 those which may be afforded elsewhere in the insurance code. 809 810 (2)AUTHORIZED EXCLUSIONS. -- Any insurer may exclude

811 benefits:

812

(a) For injury sustained by the named insured and Page 29 of 89

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813 relatives residing in the same household while occupying another 814 motor vehicle owned by the named insured and not insured under 815 the policy or for injury sustained by any person operating the 816 insured motor vehicle without the express or implied consent of 817 the insured.

(b) To any injured person, if such person's conduct
contributed to his or her injury under any of the following
circumstances:

- 821
- 822

823

Causing injury to himself or herself intentionally; or
 Being injured while committing a felony.

Whenever an insured is charged with conduct as set forth in 824 subparagraph 2., the 30-day payment provision of paragraph 825 826 (4) (b) shall be held in abeyance, and the insurer shall withhold 827 payment of any personal injury protection benefits pending the outcome of the case at the trial level. If the charge is nolle 828 829 prossed or dismissed or the insured is acquitted, the 30-day 830 payment provision shall run from the date the insurer is 831 notified of such action.

INSURED'S RIGHTS TO RECOVERY OF SPECIAL DAMAGES IN 832 (3) 833 TORT CLAIMS. -- No insurer shall have a lien on any recovery in tort by judgment, settlement, or otherwise for personal injury 834 protection benefits, whether suit has been filed or settlement 835 836 has been reached without suit. An injured party who is entitled to bring suit under the provisions of ss. 627.730-627.7405, or 837 his or her legal representative, shall have no right to recover 838 any damages for which personal injury protection benefits are 839 paid or payable. The plaintiff may prove all of his or her 840 Page 30 of 89

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841 special damages notwithstanding this limitation, but if special 842 damages are introduced in evidence, the trier of facts, whether 843 judge or jury, shall not award damages for personal injury 844 protection benefits paid or payable. In all cases in which a 845 jury is required to fix damages, the court shall instruct the 846 jury that the plaintiff shall not recover such special damages 847 for personal injury protection benefits paid or payable.

BENEFITS; WHEN DUE.--Benefits due from an insurer 848 (4)849 under ss. 627.730-627.7405 shall be primary, except that benefits received under any workers' compensation law shall be 850 credited against the benefits provided by subsection (1) and 851 shall be due and payable as loss accrues, upon receipt of 852 reasonable proof of such loss and the amount of expenses and 853 854 loss incurred which are covered by the policy issued under ss. 855 627.730-627.7405. When the Agency for Health Care Administration 856 provides, pays, or becomes liable for medical assistance under 857 the Medicaid program related to injury, sickness, disease, or 858 death arising out of the ownership, maintenance, or use of a 859 motor vehicle, benefits under ss. 627.730-627.7405 shall be 860 subject to the provisions of the Medicaid program.

(a) An insurer may require written notice to be given as
soon as practicable after an accident involving a motor vehicle
with respect to which the policy affords the security required
by ss. 627.730-627.7405.

(b) Personal injury protection insurance benefits paid
pursuant to this section shall be overdue if not paid within 30
days after the insurer is furnished written notice of the fact
of a covered loss and of the amount of same. If such written
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869 notice is not furnished to the insurer as to the entire claim, 870 any partial amount supported by written notice is overdue if not paid within 30 days after such written notice is furnished to 871 872 the insurer. Any part or all of the remainder of the claim that 873 is subsequently supported by written notice is overdue if not 874 paid within 30 days after such written notice is furnished to 875 the insurer. When an insurer pays only a portion of a claim or rejects a claim, the insurer shall provide at the time of the 876 877 partial payment or rejection an itemized specification of each item that the insurer had reduced, omitted, or declined to pay 878 and any information that the insurer desires the claimant to 879 consider related to the medical necessity of the denied 880 treatment or to explain the reasonableness of the reduced 881 882 charge, provided that this shall not limit the introduction of evidence at trial; and the insurer shall include the name and 883 884 address of the person to whom the claimant should respond and a 885 claim number to be referenced in future correspondence. However, 886 notwithstanding the fact that written notice has been furnished 887 to the insurer, any payment shall not be deemed overdue when the insurer has reasonable proof to establish that the insurer is 888 889 not responsible for the payment. For the purpose of calculating 890 the extent to which any benefits are overdue, payment shall be treated as being made on the date a draft or other valid 891 instrument which is equivalent to payment was placed in the 892 United States mail in a properly addressed, postpaid envelope 893 or, if not so posted, on the date of delivery. This paragraph 894 does not preclude or limit the ability of the insurer to assert 895 that the claim was unrelated, was not medically necessary, or 896 Page 32 of 89

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was unreasonable or that the amount of the charge was in excess of that permitted under, or in violation of, subsection (5). Such assertion by the insurer may be made at any time, including after payment of the claim or after the 30-day time period for payment set forth in this paragraph.

902 (c) All overdue payments shall bear simple interest at the 903 rate established under s. 55.03 or the rate established in the 904 insurance contract, whichever is greater, for the year in which 905 the payment became overdue, calculated from the date the insurer 906 was furnished with written notice of the amount of covered loss. 907 Interest shall be due at the time payment of the overdue claim 908 is made.

909 (d) The insurer of the owner of a motor vehicle shall pay910 personal injury protection benefits for:

911 1. Accidental bodily injury sustained in this state by the 912 owner while occupying a motor vehicle, or while not an occupant 913 of a self-propelled vehicle if the injury is caused by physical 914 contact with a motor vehicle.

915 2. Accidental bodily injury sustained outside this state, 916 but within the United States of America or its territories or 917 possessions or Canada, by the owner while occupying the owner's 918 motor vehicle.

919 3. Accidental bodily injury sustained by a relative of the 920 owner residing in the same household, under the circumstances 921 described in subparagraph 1. or subparagraph 2., provided the 922 relative at the time of the accident is domiciled in the owner's 923 household and is not himself or herself the owner of a motor 924 vehicle with respect to which security is required under ss.

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925 627.730-627.7405.

926 4. Accidental bodily injury sustained in this state by any 927 other person while occupying the owner's motor vehicle or, if a 928 resident of this state, while not an occupant of a self-929 propelled vehicle, if the injury is caused by physical contact 930 with such motor vehicle, provided the injured person is not 931 himself or herself:

a. The owner of a motor vehicle with respect to whichsecurity is required under ss. 627.730-627.7405; or

b. Entitled to personal injury benefits from the insurerof the owner or owners of such a motor vehicle.

(e) If two or more insurers are liable to pay personal
injury protection benefits for the same injury to any one
person, the maximum payable shall be as specified in subsection
(1), and any insurer paying the benefits shall be entitled to
recover from each of the other insurers an equitable pro rata
share of the benefits paid and expenses incurred in processing
the claim.

943 (f) It is a violation of the insurance code for an insurer 944 to fail to timely provide benefits as required by this section 945 with such frequency as to constitute a general business 946 practice.

(g) Benefits shall not be due or payable to or on the behalf of an insured person if that person has committed, by a material act or omission, any insurance fraud relating to personal injury protection coverage under his or her policy, if the fraud is admitted to in a sworn statement by the insured or if it is established in a court of competent jurisdiction. Any Page 34 of 89

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953 insurance fraud shall void all coverage arising from the claim 954 related to such fraud under the personal injury protection 955 coverage of the insured person who committed the fraud, irrespective of whether a portion of the insured person's claim 956 957 may be legitimate, and any benefits paid prior to the discovery 958 of the insured person's insurance fraud shall be recoverable by 959 the insurer from the person who committed insurance fraud in their entirety. The prevailing party is entitled to its costs 960 961 and attorney's fees in any action in which it prevails in an 962 insurer's action to enforce its right of recovery under this 963 paragraph.

964

(5) CHARGES FOR TREATMENT OF INJURED PERSONS .--

965 Any physician, hospital, clinic, or other person or (a) 966 institution lawfully rendering treatment to an injured person 967 for a bodily injury covered by personal injury protection 968 insurance may charge the insurer and injured party only a 969 reasonable amount pursuant to this section for the services and 970 supplies rendered, and the insurer providing such coverage may 971 pay for such charges directly to such person or institution lawfully rendering such treatment, if the insured receiving such 972 973 treatment or his or her guardian has countersigned the properly 974 completed invoice, bill, or claim form approved by the office 975 upon which such charges are to be paid for as having actually 976 been rendered, to the best knowledge of the insured or his or her guardian. In no event, however, may such a charge be in 977 excess of the amount the person or institution customarily 978 charges for like services or supplies. With respect to a 979 980 determination of whether a charge for a particular service, Page 35 of 89

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981 treatment, or otherwise is reasonable, consideration may be 982 given to evidence of usual and customary charges and payments 983 accepted by the provider involved in the dispute, and 984 reimbursement levels in the community and various federal and 985 state medical fee schedules applicable to automobile and other 986 insurance coverages, and other information relevant to the 987 reasonableness of the reimbursement for the service, treatment, 988 or supply.

989 (b)1. An insurer or insured is not required to pay a claim990 or charges:

a. Made by a broker or by a person making a claim onbehalf of a broker;

993 b. For any service or treatment that was not lawful at the 994 time rendered;

c. To any person who knowingly submits a false ormisleading statement relating to the claim or charges;

997 d. With respect to a bill or statement that does not998 substantially meet the applicable requirements of paragraph (d);

999 e. For any treatment or service that is upcoded, or that is unbundled when such treatment or services should be bundled, 1000 1001 in accordance with paragraph (d). To facilitate prompt payment 1002 of lawful services, an insurer may change codes that it determines to have been improperly or incorrectly upcoded or 1003 1004 unbundled, and may make payment based on the changed codes, without affecting the right of the provider to dispute the 1005 1006 change by the insurer, provided that before doing so, the insurer must contact the health care provider and discuss the 1007 reasons for the insurer's change and the health care provider's 1008 Page 36 of 89

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1009 reason for the coding, or make a reasonable good faith effort to 1010 do so, as documented in the insurer's file; and

1011 f. For medical services or treatment billed by a physician 1012 and not provided in a hospital unless such services are rendered 1013 by the physician or are incident to his or her professional 1014 services and are included on the physician's bill, including 1015 documentation verifying that the physician is responsible for 1016 the medical services that were rendered and billed.

1017 2. Charges for medically necessary cephalic thermograms, 1018 peripheral thermograms, spinal ultrasounds, extremity 1019 ultrasounds, video fluoroscopy, and surface electromyography 1020 shall not exceed the maximum reimbursement allowance for such 1021 procedures as set forth in the applicable fee schedule or other 1022 payment methodology established pursuant to s. 440.13.

1023 3. Allowable amounts that may be charged to a personal 1024 injury protection insurance insurer and insured for medically necessary nerve conduction testing when done in conjunction with 1025 a needle electromyography procedure and both are performed and 1026 1027 billed solely by a physician licensed under chapter 458, chapter 459, chapter 460, or chapter 461 who is also certified by the 1028 1029 American Board of Electrodiagnostic Medicine or by a board 1030 recognized by the American Board of Medical Specialties or the American Osteopathic Association or who holds diplomate status 1031 1032 with the American Chiropractic Neurology Board or its predecessors shall not exceed 200 percent of the allowable 1033 amount under the participating physician fee schedule of 1034 Medicare Part B for year 2001, for the area in which the 1035 treatment was rendered, adjusted annually on August 1 to reflect 1036 Page 37 of 89

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1037 the prior calendar year's changes in the annual Medical Care 1038 Item of the Consumer Price Index for All Urban Consumers in the 1039 South Region as determined by the Bureau of Labor Statistics of 1040 the United States Department of Labor.

1041 4. Allowable amounts that may be charged to a personal 1042 injury protection insurance insurer and insured for medically 1043 necessary nerve conduction testing that does not meet the 1044 requirements of subparagraph 3. shall not exceed the applicable 1045 fee schedule or other payment methodology established pursuant 1046 to s. 440.13.

1047 Allowable amounts that may be charged to a personal 5. injury protection insurance insurer and insured for magnetic 1048 resonance imaging services shall not exceed 175 percent of the 1049 1050 allowable amount under the participating physician fee schedule 1051 of Medicare Part B for year 2001, for the area in which the 1052 treatment was rendered, adjusted annually on August 1 to reflect the prior calendar year's changes in the annual Medical Care 1053 Item of the Consumer Price Index for All Urban Consumers in the 1054 1055 South Region as determined by the Bureau of Labor Statistics of 1056 the United States Department of Labor for the 12-month period 1057 ending June 30 of that year, except that allowable amounts that 1058 may be charged to a personal injury protection insurance insurer and insured for magnetic resonance imaging services provided in 1059 1060 facilities accredited by the Accreditation Association for Ambulatory Health Care, the American College of Radiology, or 1061 the Joint Commission on Accreditation of Healthcare 1062 Organizations shall not exceed 200 percent of the allowable 1063 amount under the participating physician fee schedule of 1064 Page 38 of 89

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1065 Medicare Part B for year 2001, for the area in which the 1066 treatment was rendered, adjusted annually on August 1 to reflect 1067 the prior calendar year's changes in the annual Medical Care Item of the Consumer Price Index for All Urban Consumers in the 1068 1069 South Region as determined by the Bureau of Labor Statistics of the United States Department of Labor for the 12-month period 1070 1071 ending June 30 of that year. This paragraph does not apply to charges for magnetic resonance imaging services and nerve 1072 1073 conduction testing for inpatients and emergency services and 1074 care as defined in chapter 395 rendered by facilities licensed 1075 under chapter 395.

The Department of Health, in consultation with the 1076 6. 1077 appropriate professional licensing boards, shall adopt, by rule, 1078 a list of diagnostic tests deemed not to be medically necessary 1079 for use in the treatment of persons sustaining bodily injury 1080 covered by personal injury protection benefits under this section. The initial list shall be adopted by January 1, 2004, 1081 and shall be revised from time to time as determined by the 1082 1083 Department of Health, in consultation with the respective professional licensing boards. Inclusion of a test on the list 1084 1085 of invalid diagnostic tests shall be based on lack of 1086 demonstrated medical value and a level of general acceptance by the relevant provider community and shall not be dependent for 1087 1088 results entirely upon subjective patient response. Notwithstanding its inclusion on a fee schedule in this 1089 1090 subsection, an insurer or insured is not required to pay any charges or reimburse claims for any invalid diagnostic test as 1091 determined by the Department of Health. 1092

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1093 With respect to any treatment or service, other than (c)1. 1094 medical services billed by a hospital or other provider for 1095 emergency services as defined in s. 395.002 or inpatient 1096 services rendered at a hospital-owned facility, the statement of charges must be furnished to the insurer by the provider and may 1097 not include, and the insurer is not required to pay, charges for 1098 1099 treatment or services rendered more than 35 days before the postmark date of the statement, except for past due amounts 1100 1101 previously billed on a timely basis under this paragraph, and except that, if the provider submits to the insurer a notice of 1102 1103 initiation of treatment within 21 days after its first examination or treatment of the claimant, the statement may 1104 1105 include charges for treatment or services rendered up to, but 1106 not more than, 75 days before the postmark date of the 1107 statement. The injured party is not liable for, and the provider 1108 shall not bill the injured party for, charges that are unpaid because of the provider's failure to comply with this paragraph. 1109 Any agreement requiring the injured person or insured to pay for 1110 1111 such charges is unenforceable.

1112 2. If, however, the insured fails to furnish the provider with the correct name and address of the insured's personal 1113 injury protection insurer, the provider has 35 days from the 1114 date the provider obtains the correct information to furnish the 1115 insurer with a statement of the charges. The insurer is not 1116 1117 required to pay for such charges unless the provider includes with the statement documentary evidence that was provided by the 1118 insured during the 35-day period demonstrating that the provider 1119 reasonably relied on erroneous information from the insured and 1120 Page 40 of 89

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1121 either:

1122

a. A denial letter from the incorrect insurer; or

b. Proof of mailing, which may include an affidavit under penalty of perjury, reflecting timely mailing to the incorrect address or insurer.

For emergency services and care as defined in s. 1126 3. 1127 395.002 rendered in a hospital emergency department or for transport and treatment rendered by an ambulance provider 1128 1129 licensed pursuant to part III of chapter 401, the provider is 1130 not required to furnish the statement of charges within the time periods established by this paragraph; and the insurer shall not 1131 be considered to have been furnished with notice of the amount 1132 of covered loss for purposes of paragraph (4)(b) until it 1133 1134 receives a statement complying with paragraph (d), or copy 1135 thereof, which specifically identifies the place of service to 1136 be a hospital emergency department or an ambulance in accordance with billing standards recognized by the Health Care Finance 1137 Administration. 1138

1139 4. Each notice of insured's rights under s. 627.7401 must 1140 include the following statement in type no smaller than 12 1141 points:

1142

BILLING REQUIREMENTS.--Florida Statutes provide that with respect to any treatment or services, other than certain hospital and emergency services, the statement of charges furnished to the insurer by the provider may not include, and the insurer and the injured party are not required to pay, charges for treatment or services rendered more than 35 days Page 41 of 89

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before the postmark date of the statement, except for past due amounts previously billed on a timely basis, and except that, if the provider submits to the insurer a notice of initiation of treatment within 21 days after its first examination or treatment of the claimant, the statement may include charges for treatment or services rendered up to, but not more than, 75 days before the postmark date of the statement.

All statements and bills for medical services rendered 1156 (d) 1157 by any physician, hospital, clinic, or other person or institution shall be submitted to the insurer on a properly 1158 completed Centers for Medicare and Medicaid Services (CMS) 1500 1159 form, UB 92 forms, or any other standard form approved by the 1160 office or adopted by the commission for purposes of this 1161 1162 paragraph. All billings for such services rendered by providers 1163 shall, to the extent applicable, follow the Physicians' Current 1164 Procedural Terminology (CPT) or Healthcare Correct Procedural Coding System (HCPCS), or ICD-9 in effect for the year in which 1165 services are rendered and comply with the Centers for Medicare 1166 1167 and Medicaid Services (CMS) 1500 form instructions and the American Medical Association Current Procedural Terminology 1168 1169 (CPT) Editorial Panel and Healthcare Correct Procedural Coding System (HCPCS). All providers other than hospitals shall include 1170 on the applicable claim form the professional license number of 1171 1172 the provider in the line or space provided for "Signature of Physician or Supplier, Including Degrees or Credentials." In 1173 determining compliance with applicable CPT and HCPCS coding, 1174 guidance shall be provided by the Physicians' Current Procedural 1175 Terminology (CPT) or the Healthcare Correct Procedural Coding 1176 Page 42 of 89

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1177 System (HCPCS) in effect for the year in which services were 1178 rendered, the Office of the Inspector General (OIG), Physicians 1179 Compliance Guidelines, and other authoritative treatises 1180 designated by rule by the Agency for Health Care Administration. No statement of medical services may include charges for medical 1181 services of a person or entity that performed such services 1182 1183 without possessing the valid licenses required to perform such services. For purposes of paragraph (4)(b), an insurer shall not 1184 1185 be considered to have been furnished with notice of the amount of covered loss or medical bills due unless the statements or 1186 1187 bills comply with this paragraph, and unless the statements or bills are properly completed in their entirety as to all 1188 1189 material provisions, with all relevant information being 1190 provided therein.

(e)1. At the initial treatment or service provided, each physician, other licensed professional, clinic, or other medical institution providing medical services upon which a claim for personal injury protection benefits is based shall require an insured person, or his or her guardian, to execute a disclosure and acknowledgment form, which reflects at a minimum that:

a. The insured, or his or her guardian, must countersign
the form attesting to the fact that the services set forth
therein were actually rendered;

b. The insured, or his or her guardian, has both the right and affirmative duty to confirm that the services were actually rendered;

1203 c. The insured, or his or her guardian, was not solicited 1204 by any person to seek any services from the medical provider;

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1205 d. That the physician, other licensed professional, 1206 clinic, or other medical institution rendering services for 1207 which payment is being claimed explained the services to the 1208 insured or his or her guardian; and

e. If the insured notifies the insurer in writing of a
billing error, the insured may be entitled to a certain
percentage of a reduction in the amounts paid by the insured's
motor vehicle insurer.

1213 2. The physician, other licensed professional, clinic, or 1214 other medical institution rendering services for which payment 1215 is being claimed has the affirmative duty to explain the 1216 services rendered to the insured, or his or her guardian, so 1217 that the insured, or his or her guardian, countersigns the form 1218 with informed consent.

1219 3. Countersignature by the insured, or his or her
1220 guardian, is not required for the reading of diagnostic tests or
1221 other services that are of such a nature that they are not
1222 required to be performed in the presence of the insured.

1223 4. The licensed medical professional rendering treatment
1224 for which payment is being claimed must sign, by his or her own
1225 hand, the form complying with this paragraph.

1226 5. The original completed disclosure and acknowledgment
1227 form shall be furnished to the insurer pursuant to paragraph
1228 (4) (b) and may not be electronically furnished.

1229 6. This disclosure and acknowledgment form is not required 1230 for services billed by a provider for emergency services as 1231 defined in s. 395.002, for emergency services and care as 1232 defined in s. 395.002 rendered in a hospital emergency

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department, or for transport and treatment rendered by anambulance provider licensed pursuant to part III of chapter 401.

1235 7. The Financial Services Commission shall adopt, by rule, 1236 a standard disclosure and acknowledgment form that shall be used 1237 to fulfill the requirements of this paragraph, effective 90 days 1238 after such form is adopted and becomes final. The commission 1239 shall adopt a proposed rule by October 1, 2003. Until the rule 1240 is final, the provider may use a form of its own which otherwise 1241 complies with the requirements of this paragraph.

1242 8. As used in this paragraph, "countersigned" means a 1243 second or verifying signature, as on a previously signed 1244 document, and is not satisfied by the statement "signature on 1245 file" or any similar statement.

1246 The requirements of this paragraph apply only with 9. 1247 respect to the initial treatment or service of the insured by a 1248 provider. For subsequent treatments or service, the provider must maintain a patient log signed by the patient, in 1249 chronological order by date of service, that is consistent with 1250 1251 the services being rendered to the patient as claimed. The requirements of this subparagraph for maintaining a patient log 1252 1253 signed by the patient may be met by a hospital that maintains medical records as required by s. 395.3025 and applicable rules 1254 and makes such records available to the insurer upon request. 1255

(f) Upon written notification by any person, an insurer shall investigate any claim of improper billing by a physician or other medical provider. The insurer shall determine if the insured was properly billed for only those services and treatments that the insured actually received. If the insurer Page 45 of 89

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1261 determines that the insured has been improperly billed, the 1262 insurer shall notify the insured, the person making the written 1263 notification and the provider of its findings and shall reduce 1264 the amount of payment to the provider by the amount determined to be improperly billed. If a reduction is made due to such 1265 written notification by any person, the insurer shall pay to the 1266 1267 person 20 percent of the amount of the reduction, up to \$500. If the provider is arrested due to the improper billing, then the 1268 1269 insurer shall pay to the person 40 percent of the amount of the 1270 reduction, up to \$500.

(g) An insurer may not systematically downcode with the intent to deny reimbursement otherwise due. Such action constitutes a material misrepresentation under s. 626.9541(1)(i)2.

1275 (6) DISCOVERY OF FACTS ABOUT AN INJURED PERSON;1276 DISPUTES.--

(a) Every employer shall, if a request is made by an
insurer providing personal injury protection benefits under ss.
627.730-627.7405 against whom a claim has been made, furnish
forthwith, in a form approved by the office, a sworn statement
of the earnings, since the time of the bodily injury and for a
reasonable period before the injury, of the person upon whose
injury the claim is based.

(b) Every physician, hospital, clinic, or other medical institution providing, before or after bodily injury upon which a claim for personal injury protection insurance benefits is based, any products, services, or accommodations in relation to that or any other injury, or in relation to a condition claimed

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1289 to be connected with that or any other injury, shall, if 1290 requested to do so by the insurer against whom the claim has 1291 been made, furnish forthwith a written report of the history, 1292 condition, treatment, dates, and costs of such treatment of the 1293 injured person and why the items identified by the insurer were reasonable in amount and medically necessary, together with a 1294 1295 sworn statement that the treatment or services rendered were 1296 reasonable and necessary with respect to the bodily injury 1297 sustained and identifying which portion of the expenses for such 1298 treatment or services was incurred as a result of such bodily 1299 injury, and produce forthwith, and permit the inspection and copying of, his or her or its records regarding such history, 1300 condition, treatment, dates, and costs of treatment; provided 1301 1302 that this shall not limit the introduction of evidence at trial. 1303 Such sworn statement shall read as follows: "Under penalty of 1304 perjury, I declare that I have read the foregoing, and the facts alleged are true, to the best of my knowledge and belief." No 1305 cause of action for violation of the physician-patient privilege 1306 1307 or invasion of the right of privacy shall be permitted against any physician, hospital, clinic, or other medical institution 1308 1309 complying with the provisions of this section. The person requesting such records and such sworn statement shall pay all 1310 reasonable costs connected therewith. If an insurer makes a 1311 1312 written request for documentation or information under this paragraph within 30 days after having received notice of the 1313 1314 amount of a covered loss under paragraph (4)(a), the amount or the partial amount which is the subject of the insurer's inquiry 1315 shall become overdue if the insurer does not pay in accordance 1316 Page 47 of 89

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with paragraph (4)(b) or within 10 days after the insurer's 1317 1318 receipt of the requested documentation or information, whichever 1319 occurs later. For purposes of this paragraph, the term "receipt" includes, but is not limited to, inspection and copying pursuant 1320 to this paragraph. Any insurer that requests documentation or 1321 information pertaining to reasonableness of charges or medical 1322 1323 necessity under this paragraph without a reasonable basis for such requests as a general business practice is engaging in an 1324 1325 unfair trade practice under the insurance code.

1326 In the event of any dispute regarding an insurer's (C) right to discovery of facts under this section, the insurer may 1327 petition a court of competent jurisdiction to enter an order 1328 permitting such discovery. The order may be made only on motion 1329 1330 for good cause shown and upon notice to all persons having an 1331 interest, and it shall specify the time, place, manner, 1332 conditions, and scope of the discovery. Such court may, in order to protect against annoyance, embarrassment, or oppression, as 1333 justice requires, enter an order refusing discovery or 1334 1335 specifying conditions of discovery and may order payments of costs and expenses of the proceeding, including reasonable fees 1336 1337 for the appearance of attorneys at the proceedings, as justice requires. 1338

(d) The injured person shall be furnished, upon request, a
copy of all information obtained by the insurer under the
provisions of this section, and shall pay a reasonable charge,
if required by the insurer.

1343 (e) Notice to an insurer of the existence of a claim shall1344 not be unreasonably withheld by an insured.

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1345 (7) MENTAL AND PHYSICAL EXAMINATION OF INJURED PERSON; 1346 REPORTS.--

Whenever the mental or physical condition of an 1347 (a) injured person covered by personal injury protection is material 1348 to any claim that has been or may be made for past or future 1349 personal injury protection insurance benefits, such person 1350 1351 shall, upon the request of an insurer, submit to mental or physical examination by a physician or physicians. The costs of 1352 1353 any examinations requested by an insurer shall be borne entirely 1354 by the insurer. Such examination shall be conducted within the 1355 municipality where the insured is receiving treatment, or in a location reasonably accessible to the insured, which, for 1356 purposes of this paragraph, means any location within the 1357 1358 municipality in which the insured resides, or any location 1359 within 10 miles by road of the insured's residence, provided 1360 such location is within the county in which the insured resides. If the examination is to be conducted in a location reasonably 1361 accessible to the insured, and if there is no qualified 1362 1363 physician to conduct the examination in a location reasonably accessible to the insured, then such examination shall be 1364 1365 conducted in an area of the closest proximity to the insured's residence. Personal protection insurers are authorized to 1366 include reasonable provisions in personal injury protection 1367 insurance policies for mental and physical examination of those 1368 claiming personal injury protection insurance benefits. An 1369 1370 insurer may not withdraw payment of a treating physician without the consent of the injured person covered by the personal injury 1371 protection, unless the insurer first obtains a valid report by a 1372 Page 49 of 89

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1373 Florida physician licensed under the same chapter as the 1374 treating physician whose treatment authorization is sought to be 1375 withdrawn, stating that treatment was not reasonable, related, 1376 or necessary. A valid report is one that is prepared and signed by the physician examining the injured person or reviewing the 1377 treatment records of the injured person and is factually 1378 1379 supported by the examination and treatment records if reviewed 1380 and that has not been modified by anyone other than the 1381 physician. The physician preparing the report must be in active practice, unless the physician is physically disabled. Active 1382 1383 practice means that during the 3 years immediately preceding the date of the physical examination or review of the treatment 1384 1385 records the physician must have devoted professional time to the 1386 active clinical practice of evaluation, diagnosis, or treatment of medical conditions or to the instruction of students in an 1387 1388 accredited health professional school or accredited residency program or a clinical research program that is affiliated with 1389 an accredited health professional school or teaching hospital or 1390 1391 accredited residency program. The physician preparing a report at the request of an insurer and physicians rendering expert 1392 1393 opinions on behalf of persons claiming medical benefits for personal injury protection, or on behalf of an insured through 1394 an attorney or another entity, shall maintain, for at least 3 1395 years, copies of all examination reports as medical records and 1396 shall maintain, for at least 3 years, records of all payments 1397 1398 for the examinations and reports. Neither an insurer nor any person acting at the direction of or on behalf of an insurer may 1399 materially change an opinion in a report prepared under this 1400 Page 50 of 89

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1401 paragraph or direct the physician preparing the report to change 1402 such opinion. The denial of a payment as the result of such a 1403 changed opinion constitutes a material misrepresentation under 1404 s. 626.9541(1)(i)2.; however, this provision does not preclude 1405 the insurer from calling to the attention of the physician 1406 errors of fact in the report based upon information in the claim 1407 file.

If requested by the person examined, a party causing 1408 (b) 1409 an examination to be made shall deliver to him or her a copy of every written report concerning the examination rendered by an 1410 examining physician, at least one of which reports must set out 1411 the examining physician's findings and conclusions in detail. 1412 1413 After such request and delivery, the party causing the examination to be made is entitled, upon request, to receive 1414 from the person examined every written report available to him 1415 1416 or her or his or her representative concerning any examination, previously or thereafter made, of the same mental or physical 1417 condition. By requesting and obtaining a report of the 1418 1419 examination so ordered, or by taking the deposition of the examiner, the person examined waives any privilege he or she may 1420 1421 have, in relation to the claim for benefits, regarding the testimony of every other person who has examined, or may 1422 thereafter examine, him or her in respect to the same mental or 1423 1424 physical condition. If a person unreasonably refuses to submit to an examination, the personal injury protection carrier is no 1425 1426 longer liable for subsequent personal injury protection benefits. 1427

1428

(8) APPLICABILITY OF PROVISION REGULATING ATTORNEY'S Page 51 of 89

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FEES.--With respect to any dispute under the provisions of ss. 627.730-627.7405 between the insured and the insurer, or between an assignee of an insured's rights and the insurer, the provisions of s. 627.428 shall apply, except as provided in subsection (10) (11).

(9) (a) Each insurer which has issued a policy providing 1434 1435 personal injury protection benefits shall report the renewal, 1436 cancellation, or nonrenewal thereof to the Department of Highway 1437 Safety and Motor Vehicles within 45 days from the effective date of the renewal, cancellation, or nonrenewal. Upon the issuance 1438 of a policy providing personal injury protection benefits to a 1439 named insured not previously insured by the insurer thereof 1440 1441 during that calendar year, the insurer shall report the issuance 1442 of the new policy to the Department of Highway Safety and Motor 1443 Vehicles within 30 days. The report shall be in such form and 1444 format and contain such information as may be required by the Department of Highway Safety and Motor Vehicles which shall 1445 include a format compatible with the data processing 1446 1447 capabilities of said department, and the Department of Highway 1448 Safety and Motor Vehicles is authorized to adopt rules necessary 1449 with respect thereto. Failure by an insurer to file proper reports with the Department of Highway Safety and Motor Vehicles 1450 as required by this subsection or rules adopted with respect to 1451 1452 the requirements of this subsection constitutes a violation of 1453 the Florida Insurance Code. Reports of cancellations and policy 1454 renewals and reports of the issuance of new policies received by 1455 the Department of Highway Safety and Motor Vehicles are confidential and exempt from the provisions of s. 119.07(1). 1456 Page 52 of 89

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1457 These records are to be used for enforcement and regulatory purposes only, including the generation by the department of 1458 1459 data regarding compliance by owners of motor vehicles with 1460 financial responsibility coverage requirements. In addition, the Department of Highway Safety and Motor Vehicles shall release, 1461 upon a written request by a person involved in a motor vehicle 1462 1463 accident, by the person's attorney, or by a representative of 1464 the person's motor vehicle insurer, the name of the insurance 1465 company and the policy number for the policy covering the vehicle named by the requesting party. The written request must 1466 1467 include a copy of the appropriate accident form as provided in s. 316.065, s. 316.066, or s. 316.068. 1468 1469 (b) Every insurer with respect to each insurance policy 1470 providing personal injury protection benefits shall notify the 1471 named insured or in the case of a commercial fleet policy, the 1472 first named insured in writing that any cancellation or nonrenewal of the policy will be reported by the insurer to the 1473 Department of Highway Safety and Motor Vehicles. The notice 1474 1475 shall also inform the named insured that failure to maintain 1476 personal injury protection and property damage liability 1477 insurance on a motor vehicle when required by law may result in the loss of registration and driving privileges in this state, 1478 and the notice shall inform the named insured of the amount of 1479 1480 the reinstatement fees required by s. 627.733(7). This notice 1481 is for informational purposes only, and no civil liability shall 1482 attach to an insurer due to failure to provide this notice. 1483 (9) (10)An insurer may negotiate and enter into contracts with licensed health care providers for the benefits described 1484

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1485 in this section, referred to in this section as "preferred 1486 providers," which shall include health care providers licensed 1487 under chapters 458, 459, 460, 461, and 463. The insurer may provide an option to an insured to use a preferred provider at 1488 the time of purchase of the policy for personal injury 1489 protection benefits, if the requirements of this subsection are 1490 1491 met. If the insured elects to use a provider who is not a preferred provider, whether the insured purchased a preferred 1492 1493 provider policy or a nonpreferred provider policy, the medical 1494 benefits provided by the insurer shall be as required by this 1495 section. If the insured elects to use a provider who is a preferred provider, the insurer may pay medical benefits in 1496 excess of the benefits required by this section and may waive or 1497 lower the amount of any deductible that applies to such medical 1498 1499 benefits. If the insurer offers a preferred provider policy to a 1500 policyholder or applicant, it must also offer a nonpreferred provider policy. The insurer shall provide each policyholder 1501 1502 with a current roster of preferred providers in the county in 1503 which the insured resides at the time of purchase of such policy, and shall make such list available for public inspection 1504 1505 during regular business hours at the principal office of the 1506 insurer within the state.

1507

(10) (11) DEMAND LETTER.--

(a) As a condition precedent to filing any action for
benefits under this section, the insurer must be provided with
written notice of an intent to initiate litigation. Such notice
may not be sent until the claim is overdue, including any
additional time the insurer has to pay the claim pursuant to
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1513 paragraph (4)(b).

(b) The notice required shall state that it is a "demand letter under s. 627.736(10)(11)" and shall state with specificity:

1517 1. The name of the insured upon which such benefits are 1518 being sought, including a copy of the assignment giving rights 1519 to the claimant if the claimant is not the insured.

1520 2. The claim number or policy number upon which such claim1521 was originally submitted to the insurer.

1522 To the extent applicable, the name of any medical 3. 1523 provider who rendered to an insured the treatment, services, accommodations, or supplies that form the basis of such claim; 1524 1525 and an itemized statement specifying each exact amount, the date of treatment, service, or accommodation, and the type of benefit 1526 1527 claimed to be due. A completed form satisfying the requirements 1528 of paragraph (5)(d) or the lost-wage statement previously submitted may be used as the itemized statement. To the extent 1529 1530 that the demand involves an insurer's withdrawal of payment 1531 under paragraph (7)(a) for future treatment not yet rendered, the claimant shall attach a copy of the insurer's notice 1532 1533 withdrawing such payment and an itemized statement of the type, 1534 frequency, and duration of future treatment claimed to be reasonable and medically necessary. 1535

(c) Each notice required by this subsection must be
delivered to the insurer by United States certified or
registered mail, return receipt requested. Such postal costs
shall be reimbursed by the insurer if so requested by the
claimant in the notice, when the insurer pays the claim. Such
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1541 notice must be sent to the person and address specified by the 1542 insurer for the purposes of receiving notices under this 1543 subsection. Each licensed insurer, whether domestic, foreign, or 1544 alien, shall file with the office designation of the name and 1545 address of the person to whom notices pursuant to this 1546 subsection shall be sent which the office shall make available on its Internet website. The name and address on file with the 1547 office pursuant to s. 624.422 shall be deemed the authorized 1548 1549 representative to accept notice pursuant to this subsection in 1550 the event no other designation has been made.

1551 If, within 15 days after receipt of notice by the (d) insurer, the overdue claim specified in the notice is paid by 1552 1553 the insurer together with applicable interest and a penalty of 10 percent of the overdue amount paid by the insurer, subject to 1554 1555 a maximum penalty of \$250, no action may be brought against the 1556 insurer. If the demand involves an insurer's withdrawal of payment under paragraph (7) (a) for future treatment not yet 1557 rendered, no action may be brought against the insurer if, 1558 1559 within 15 days after its receipt of the notice, the insurer mails to the person filing the notice a written statement of the 1560 1561 insurer's agreement to pay for such treatment in accordance with 1562 the notice and to pay a penalty of 10 percent, subject to a maximum penalty of \$250, when it pays for such future treatment 1563 in accordance with the requirements of this section. To the 1564 1565 extent the insurer determines not to pay any amount demanded, 1566 the penalty shall not be payable in any subsequent action. For purposes of this subsection, payment or the insurer's agreement 1567 1568 shall be treated as being made on the date a draft or other Page 56 of 89

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1569 valid instrument that is equivalent to payment, or the insurer's 1570 written statement of agreement, is placed in the United States 1571 mail in a properly addressed, postpaid envelope, or if not so 1572 posted, on the date of delivery. The insurer shall not be 1573 obligated to pay any attorney's fees if the insurer pays the 1574 claim or mails its agreement to pay for future treatment within 1575 the time prescribed by this subsection.

(e) The applicable statute of limitation for an action
under this section shall be tolled for a period of 15 business
days by the mailing of the notice required by this subsection.

(f) Any insurer making a general business practice of not paying valid claims until receipt of the notice required by this subsection is engaging in an unfair trade practice under the insurance code.

1583 (11) (12) CIVIL ACTION FOR INSURANCE FRAUD.--An insurer 1584 shall have a cause of action against any person convicted of, or who, regardless of adjudication of quilt, pleads quilty or nolo 1585 1586 contendere to insurance fraud under s. 817.234, patient 1587 brokering under s. 817.505, or kickbacks under s. 456.054, associated with a claim for personal injury protection benefits 1588 1589 in accordance with this section. An insurer prevailing in an 1590 action brought under this subsection may recover compensatory, consequential, and punitive damages subject to the requirements 1591 and limitations of part II of chapter 768, and attorney's fees 1592 and costs incurred in litigating a cause of action against any 1593 person convicted of, or who, regardless of adjudication of 1594 quilt, pleads guilty or nolo contendere to insurance fraud under 1595 1596 s. 817.234, patient brokering under s. 817.505, or kickbacks Page 57 of 89

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1597 under s. 456.054, associated with a claim for personal injury 1598 protection benefits in accordance with this section.

(12) (13) MINIMUM BENEFIT COVERAGE.--If the Financial 1599 1600 Services Commission determines that the cost savings under 1601 personal injury protection insurance benefits paid by insurers have been realized due to the provisions of this act, prior 1602 1603 legislative reforms, or other factors, the commission may increase the minimum \$10,000 benefit coverage requirement. In 1604 1605 establishing the amount of such increase, the commission must 1606 determine that the additional premium for such coverage is 1607 approximately equal to the premium cost savings that have been realized for the personal injury protection coverage with limits 1608 1609 of \$10,000.

1610 <u>(13) (14)</u> FRAUD ADVISORY NOTICE.--Upon receiving notice of 1611 a claim under this section, an insurer shall provide a notice to 1612 the insured or to a person for whom a claim for reimbursement 1613 for diagnosis or treatment of injuries has been filed, advising 1614 that:

(a) Pursuant to s. 626.9892, the Department of Financial
Services may pay rewards of up to \$25,000 to persons providing
information leading to the arrest and conviction of persons
committing crimes investigated by the Division of Insurance
Fraud arising from violations of s. 440.105, s. 624.15, s.
626.9541, s. 626.989, or s. 817.234.

(b) Solicitation of a person injured in a motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s. 817.505, or the rules regulating The Florida Bar and should be immediately Page 58 of 89

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1625 reported to the Division of Insurance Fraud if such conduct has 1626 taken place.

1627 Section 14. Notwithstanding the repeal of the Florida 1628 Motor Vehicle No-Fault Law, which occurred on October 1, 2007, 1629 section 627.737, Florida Statutes, is revived and reenacted to 1630 read:

1631 627.737 Tort exemption; limitation on right to damages; 1632 punitive damages.--

1633 (1)Every owner, registrant, operator, or occupant of a 1634 motor vehicle with respect to which security has been provided 1635 as required by ss. 627.730-627.7405, and every person or organization legally responsible for her or his acts or 1636 omissions, is hereby exempted from tort liability for damages 1637 1638 because of bodily injury, sickness, or disease arising out of the ownership, operation, maintenance, or use of such motor 1639 1640 vehicle in this state to the extent that the benefits described in s. 627.736(1) are payable for such injury, or would be 1641 payable but for any exclusion authorized by ss. 627.730-1642 1643 627.7405, under any insurance policy or other method of security complying with the requirements of s. 627.733, or by an owner 1644 1645 personally liable under s. 627.733 for the payment of such 1646 benefits, unless a person is entitled to maintain an action for pain, suffering, mental anguish, and inconvenience for such 1647 1648 injury under the provisions of subsection (2).

1649 (2) In any action of tort brought against the owner,
1650 registrant, operator, or occupant of a motor vehicle with
1651 respect to which security has been provided as required by ss.
1652 627.730-627.7405, or against any person or organization legally
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responsible for her or his acts or omissions, a plaintiff may recover damages in tort for pain, suffering, mental anguish, and inconvenience because of bodily injury, sickness, or disease arising out of the ownership, maintenance, operation, or use of such motor vehicle only in the event that the injury or disease consists in whole or in part of:

1659 (a) Significant and permanent loss of an important bodily1660 function.

(b) Permanent injury within a reasonable degree of medicalprobability, other than scarring or disfigurement.

(c) Significant and permanent scarring or disfigurement.

(d) Death.

When a defendant, in a proceeding brought pursuant to 1665 (3) 1666 ss. 627.730-627.7405, questions whether the plaintiff has met the requirements of subsection (2), then the defendant may file 1667 1668 an appropriate motion with the court, and the court shall, on a one-time basis only, 30 days before the date set for the trial 1669 or the pretrial hearing, whichever is first, by examining the 1670 1671 pleadings and the evidence before it, ascertain whether the plaintiff will be able to submit some evidence that the 1672 1673 plaintiff will meet the requirements of subsection (2). If the 1674 court finds that the plaintiff will not be able to submit such evidence, then the court shall dismiss the plaintiff's claim 1675 1676 without prejudice.

1677 (4) In any action brought against an automobile liability
1678 insurer for damages in excess of its policy limits, no claim for
1679 punitive damages shall be allowed.

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1663

1664

Section 15. Notwithstanding the repeal of the Florida Page 60 of 89

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1681 Motor Vehicle No-Fault Law, which occurred on October 1, 2007, 1682 section 627.739, Florida Statutes, is revived and reenacted to 1683 read:

1684 627.739 Personal injury protection; optional limitations; 1685 deductibles.--

(1) The named insured may elect a deductible or modified coverage or combination thereof to apply to the named insured alone or to the named insured and dependent relatives residing in the same household, but may not elect a deductible or modified coverage to apply to any other person covered under the policy.

Insurers shall offer to each applicant and to each 1692 (2)policyholder, upon the renewal of an existing policy, 1693 1694 deductibles, in amounts of \$250, \$500, and \$1,000. The 1695 deductible amount must be applied to 100 percent of the expenses and losses described in s. 627.736. After the deductible is met, 1696 each insured is eligible to receive up to \$10,000 in total 1697 benefits described in s. 627.736(1). However, this subsection 1698 1699 shall not be applied to reduce the amount of any benefits received in accordance with s. 627.736(1)(c). 1700

1701 (3) Insurers shall offer coverage wherein, at the election 1702 of the named insured, the benefits for loss of gross income and 1703 loss of earning capacity described in s. 627.736(1)(b) shall be 1704 excluded.

(4) The named insured shall not be prevented from electing
a deductible under subsection (2) and modified coverage under
subsection (3). Each election made by the named insured under
this section shall result in an appropriate reduction of premium
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1709 associated with that election.

All such offers shall be made in clear and unambiguous 1710 (5)1711 language at the time the initial application is taken and prior 1712 to each annual renewal and shall indicate that a premium reduction will result from each election. At the option of the 1713 insurer, the requirements of the preceding sentence are met by 1714 1715 using forms of notice approved by the office, or by providing the following notice in 10-point type in the insurer's 1716 1717 application for initial issuance of a policy of motor vehicle 1718 insurance and the insurer's annual notice of renewal premium: 1719 For personal injury protection insurance, the named insured may 1720 elect a deductible and to exclude coverage for loss of gross income and loss of earning capacity ("lost wages"). These 1721 elections apply to the named insured alone, or to the named 1722 1723 insured and all dependent resident relatives. A premium 1724 reduction will result from these elections. The named insured is hereby advised not to elect the lost wage exclusion if the named 1725 insured or dependent resident relatives are employed, since lost 1726 1727 wages will not be payable in the event of an accident.

Section 16. Notwithstanding the repeal of the Florida Motor Vehicle No-Fault Law, which occurred on October 1, 2007, section 627.7401, Florida Statutes, is revived and reenacted to read:

1732

627.7401 Notification of insured's rights.--

(1) The commission, by rule, shall adopt a form for the
notification of insureds of their right to receive personal
injury protection benefits under the Florida Motor Vehicle NoFault Law. Such notice shall include:

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1737 A description of the benefits provided by personal (a) 1738 injury protection, including, but not limited to, the specific types of services for which medical benefits are paid, 1739 disability benefits, death benefits, significant exclusions from 1740 and limitations on personal injury protection benefits, when 1741 payments are due, how benefits are coordinated with other 1742 1743 insurance benefits that the insured may have, penalties and 1744 interest that may be imposed on insurers for failure to make 1745 timely payments of benefits, and rights of parties regarding 1746 disputes as to benefits.

1747

(b) An advisory informing insureds that:

1748 1. Pursuant to s. 626.9892, the Department of Financial 1749 Services may pay rewards of up to \$25,000 to persons providing 1750 information leading to the arrest and conviction of persons 1751 committing crimes investigated by the Division of Insurance 1752 Fraud arising from violations of s. 440.105, s. 624.15, s. 1753 626.9541, s. 626.989, or s. 817.234.

2. Pursuant to s. 627.736(5)(e)1., if the insured notifies the insurer of a billing error, the insured may be entitled to a certain percentage of a reduction in the amount paid by the insured's motor vehicle insurer.

(c) A notice that solicitation of a person injured in a
motor vehicle crash for purposes of filing personal injury
protection or tort claims could be a violation of s. 817.234, s
817.505, or the rules regulating The Florida Bar and should be
immediately reported to the Division of Insurance Fraud if such
conduct has taken place.

1764

(2) Each insurer issuing a policy in this state providing Page 63 of 89

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1765 personal injury protection benefits must mail or deliver the 1766 notice as specified in subsection (1) to an insured within 21 1767 days after receiving from the insured notice of an automobile 1768 accident or claim involving personal injury to an insured who is covered under the policy. The office may allow an insurer 1769 additional time to provide the notice specified in subsection 1770 1771 (1) not to exceed 30 days, upon a showing by the insurer that an emergency justifies an extension of time. 1772

1773 (3) The notice required by this section does not alter or
1774 modify the terms of the insurance contract or other requirements
1775 of this act.

Section 17. Notwithstanding the repeal of the Florida Motor Vehicle No-Fault Law, which occurred on October 1, 2007, section 627.7403, Florida Statutes, is revived and reenacted to read:

1780 627.7403 Mandatory joinder of derivative claim.--In any 1781 action brought pursuant to the provisions of s. 627.737 claiming 1782 personal injuries, all claims arising out of the plaintiff's 1783 injuries, including all derivative claims, shall be brought 1784 together, unless good cause is shown why such claims should be 1785 brought separately.

Section 18. Notwithstanding the repeal of the Florida Motor Vehicle No-Fault Law, which occurred on October 1, 2007, section 627.7405, Florida Statutes, is revived and reenacted to read:

1790 627.7405 Insurers' right of
1791 reimbursement.--Notwithstanding any other provisions of ss.
1792 627.730-627.7405, any insurer providing personal injury Page 64 of 89

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1793 protection benefits on a private passenger motor vehicle shall 1794 have, to the extent of any personal injury protection benefits 1795 paid to any person as a benefit arising out of such private 1796 passenger motor vehicle insurance, a right of reimbursement 1797 against the owner or the insurer of the owner of a commercial motor vehicle, if the benefits paid result from such person 1798 1799 having been an occupant of the commercial motor vehicle or having been struck by the commercial motor vehicle while not an 1800 1801 occupant of any self-propelled vehicle.

1802 This act revives and reenacts, with Section 19. 1803 amendments, the Florida Motor Vehicle No-Fault Law, which expired by operation of law on October 1, 2007. This act is 1804 1805 intended to be remedial and curative in nature and to minimize 1806 confusion concerning the changes made by this act to ss. 627.730-627.7405, Florida Statutes. Therefore, the Florida Motor 1807 1808 Vehicle No-Fault Law shall continue to be codified as ss. 627.730-627.7405, Florida Statutes, notwithstanding the repeal 1809 of those sections contained in s. 19, chapter 2003-411, Laws of 1810 1811 Florida.

1812 Section 20. Subsections (1) and (4), paragraphs (a), (b), 1813 and (c) of subsection (5), subsection (8), and paragraphs (d) 1814 and (e) of subsection (10) of section 627.736, Florida Statutes, as reenacted and amended by this act, are amended, subsections 1815 (11), (12), and (13) of that section, as reenacted and amended 1816 1817 by this act, are renumbered as subsections (12), (13), and (14), 1818 respectively, and a new subsection (11) and subsections (15) and (16) are added to that section, to read: 1819 627.736 Required personal injury protection benefits; 1820

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1821 exclusions; priority; claims.--

REQUIRED BENEFITS. -- Every insurance policy complying 1822 (1)1823 with the security requirements of s. 627.733 shall provide 1824 personal injury protection to the named insured, relatives 1825 residing in the same household, persons operating the insured motor vehicle, passengers in such motor vehicle, and other 1826 1827 persons struck by such motor vehicle and suffering bodily injury while not an occupant of a self-propelled vehicle, subject to 1828 1829 the provisions of subsection (2) and paragraph (4)(e) $\frac{(d)}{(d)}$, to a 1830 limit of \$10,000 for loss sustained by any such person as a result of bodily injury, sickness, disease, or death arising out 1831 of the ownership, maintenance, or use of a motor vehicle as 1832 follows: 1833

1834 (a) Medical benefits. -- Eighty percent of all reasonable 1835 expenses for medically necessary medical, surgical, X-ray, 1836 dental, and rehabilitative services, including prosthetic devices, and medically necessary ambulance, hospital, and 1837 nursing services. However, the medical benefits shall provide 1838 1839 reimbursement only for such services and care that are lawfully provided, supervised, ordered, or prescribed by a physician 1840 1841 licensed under chapter 458 or chapter 459, a dentist licensed 1842 under chapter 466, or a chiropractic physician licensed under chapter 460 or that are provided by any of the following persons 1843 1844 or entities: 1. A hospital or ambulatory surgical center licensed under 1845 1846 chapter 395. A person or entity licensed under ss. 401.2101-401.45 1847 2.

1848 that provides emergency transportation and treatment.

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1849	3. An entity wholly owned by one or more physicians
1850	licensed under chapter 458 or chapter 459, chiropractic
1851	physicians licensed under chapter 460, or dentists licensed
1852	under chapter 466 or by such practitioner or practitioners and
1853	the spouse, parent, child, or sibling of that practitioner or
1854	those practitioners.
1855	4. An entity wholly owned, directly or indirectly, by a
1856	hospital or hospitals.
1857	5. A health care clinic licensed under ss. 400.990-400.995
1858	that is:
1859	a. Accredited by the Joint Commission on Accreditation of
1860	Healthcare Organizations, the American Osteopathic Association,
1861	the Commission on Accreditation of Rehabilitation Facilities, or
1862	the Accreditation Association for Ambulatory Health Care, Inc.;
1863	or
1864	b. A health care clinic that:
1865	(I) Has a medical director licensed under chapter 458,
1866	chapter 459, or chapter 460;
1867	(II) Has been continuously licensed for more than 3 years
1868	or is a publicly traded corporation that issues securities
1869	traded on an exchange registered with the United States
1870	Securities and Exchange Commission as a national securities
1871	exchange; and
1872	(III) Provides at least four of the following medical
1873	specialties:
1874	(A) General medicine.
1875	(B) Radiography.
1876	(C) Orthopedic medicine.
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1877	(D) Physical medicine.
1878	(E) Physical therapy.
1879	(F) Physical rehabilitation.
1880	(G) Prescribing or dispensing outpatient prescription
1881	medication.
1882	(H) Laboratory services.
1883	
1884	The Financial Services Commission shall adopt by rule the form
1885	that must be used by an insurer and a health care provider
1886	specified in subparagraph 3., subparagraph 4., or subparagraph
1887	5. to document that the health care provider meets the criteria
1888	of this paragraph, which rule must include a requirement for a
1889	sworn statement or affidavit Such benefits shall also include
1890	necessary remedial treatment and services recognized and
1891	permitted under the laws of the state for an injured person who
1892	relies upon spiritual means through prayer alone for healing, in
1893	accordance with his or her religious beliefs; however, this
1894	sentence does not affect the determination of what other
1895	services or procedures are medically necessary.
1896	(b) Disability benefitsSixty percent of any loss of
1897	gross income and loss of earning capacity per individual from
1898	inability to work proximately caused by the injury sustained by
1899	the injured person, plus all expenses reasonably incurred in
1900	obtaining from others ordinary and necessary services in lieu of
1901	those that, but for the injury, the injured person would have
1902	performed without income for the benefit of his or her
1903	household. All disability benefits payable under this provision
1904	shall be paid not less than every 2 weeks.
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1912

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(c) Death benefits.--Death benefits <u>equal to the lesser</u> of \$5,000 <u>or the remainder of unused personal injury protection</u> <u>benefits</u> per individual. The insurer may pay such benefits to the executor or administrator of the deceased, to any of the deceased's relatives by blood or legal adoption or connection by marriage, or to any person appearing to the insurer to be equitably entitled thereto.

1913 Only insurers writing motor vehicle liability insurance in this 1914 state may provide the required benefits of this section, and no 1915 such insurer shall require the purchase of any other motor vehicle coverage other than the purchase of property damage 1916 liability coverage as required by s. 627.7275 as a condition for 1917 1918 providing such required benefits. Insurers may not require that 1919 property damage liability insurance in an amount greater than 1920 \$10,000 be purchased in conjunction with personal injury protection. Such insurers shall make benefits and required 1921 property damage liability insurance coverage available through 1922 1923 normal marketing channels. Any insurer writing motor vehicle liability insurance in this state who fails to comply with such 1924 1925 availability requirement as a general business practice shall be 1926 deemed to have violated part IX of chapter 626, and such 1927 violation shall constitute an unfair method of competition or an 1928 unfair or deceptive act or practice involving the business of insurance; and any such insurer committing such violation shall 1929 be subject to the penalties afforded in such part, as well as 1930 those which may be afforded elsewhere in the insurance code. 1931 BENEFITS; WHEN DUE.--Benefits due from an insurer 1932 (4)

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1933 under ss. 627.730-627.7405 shall be primary, except that 1934 benefits received under any workers' compensation law shall be credited against the benefits provided by subsection (1) and 1935 1936 shall be due and payable as loss accrues, upon receipt of 1937 reasonable proof of such loss and the amount of expenses and loss incurred which are covered by the policy issued under ss. 1938 1939 627.730-627.7405. When the Agency for Health Care Administration provides, pays, or becomes liable for medical assistance under 1940 1941 the Medicaid program related to injury, sickness, disease, or 1942 death arising out of the ownership, maintenance, or use of a 1943 motor vehicle, benefits under ss. 627.730-627.7405 shall be subject to the provisions of the Medicaid program. 1944

(a) An insurer may require written notice to be given as
soon as practicable after an accident involving a motor vehicle
with respect to which the policy affords the security required
by ss. 627.730-627.7405.

Personal injury protection insurance benefits paid 1949 (b) pursuant to this section shall be overdue if not paid within 30 1950 1951 days after the insurer is furnished written notice of the fact of a covered loss and of the amount of same. If such written 1952 1953 notice is not furnished to the insurer as to the entire claim, 1954 any partial amount supported by written notice is overdue if not paid within 30 days after such written notice is furnished to 1955 1956 the insurer. Any part or all of the remainder of the claim that 1957 is subsequently supported by written notice is overdue if not 1958 paid within 30 days after such written notice is furnished to the insurer. When an insurer pays only a portion of a claim or 1959 rejects a claim, the insurer shall provide at the time of the 1960 Page 70 of 89

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1961 partial payment or rejection an itemized specification of each 1962 item that the insurer had reduced, omitted, or declined to pay 1963 and any information that the insurer desires the claimant to consider related to the medical necessity of the denied 1964 1965 treatment or to explain the reasonableness of the reduced 1966 charge, provided that this shall not limit the introduction of 1967 evidence at trial; and the insurer shall include the name and 1968 address of the person to whom the claimant should respond and a claim number to be referenced in future correspondence. However, 1969 1970 notwithstanding the fact that written notice has been furnished 1971 to the insurer, any payment shall not be deemed overdue when the insurer has reasonable proof to establish that the insurer is 1972 not responsible for the payment. For the purpose of calculating 1973 1974 the extent to which any benefits are overdue, payment shall be 1975 treated as being made on the date a draft or other valid 1976 instrument which is equivalent to payment was placed in the United States mail in a properly addressed, postpaid envelope 1977 1978 or, if not so posted, on the date of delivery. This paragraph 1979 does not preclude or limit the ability of the insurer to assert that the claim was unrelated, was not medically necessary, or 1980 1981 was unreasonable or that the amount of the charge was in excess 1982 of that permitted under, or in violation of, subsection (5). Such assertion by the insurer may be made at any time, including 1983 after payment of the claim or after the 30-day time period for 1984 1985 payment set forth in this paragraph.

1986 (c) Upon receiving notice of an accident that is
1987 potentially covered by personal injury protection benefits, the
1988 insurer must reserve \$5,000 of personal injury protection
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1989	benefits for payment to physicians licensed under chapter 458 or
1990	chapter 459 or dentists licensed under chapter 466 who provide
1991	emergency services and care, as defined in s. 395.002(9), or who
1992	provide hospital inpatient care. The amount required to be held
1993	in reserve may be used only to pay claims from such physicians
1994	or dentists until 30 days after the date the insurer receives
1995	notice of the accident. After the 30-day period, any amount of
1996	the reserve for which the insurer has not received notice of a
1997	claim from a physician or dentist who provided emergency
1998	services and care or who provided hospital inpatient care may
1999	then be used by the insurer to pay other claims. The time
2000	periods specified in paragraph (b) for required payment of
2001	personal injury protection benefits shall be tolled for the
2002	period of time that an insurer is required by this paragraph to
2003	hold payment of a claim that is not from a physician or dentist
2004	who provided emergency services and care or who provided
2005	hospital inpatient care to the extent that the personal injury
2006	protection benefits not held in reserve are insufficient to pay
2007	the claim. This paragraph does not require an insurer to
2008	establish a claim reserve for insurance accounting purposes.
2009	<u>(d)</u> All overdue payments shall bear simple interest at
2010	the rate established under s. 55.03 or the rate established in

2010 the rate established under s. 55.03 or the rate established in 2011 the insurance contract, whichever is greater, for the year in which the payment became overdue, calculated from the date the 2013 insurer was furnished with written notice of the amount of 2014 covered loss. Interest shall be due at the time payment of the 2015 overdue claim is made.

2016 (e) (d) The insurer of the owner of a motor vehicle shall Page 72 of 89
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2017 pay personal injury protection benefits for:

2018 1. Accidental bodily injury sustained in this state by the 2019 owner while occupying a motor vehicle, or while not an occupant 2020 of a self-propelled vehicle if the injury is caused by physical 2021 contact with a motor vehicle.

2022 2. Accidental bodily injury sustained outside this state, 2023 but within the United States of America or its territories or 2024 possessions or Canada, by the owner while occupying the owner's 2025 motor vehicle.

3. Accidental bodily injury sustained by a relative of the owner residing in the same household, under the circumstances described in subparagraph 1. or subparagraph 2., provided the relative at the time of the accident is domiciled in the owner's household and is not himself or herself the owner of a motor vehicle with respect to which security is required under ss. 627.730-627.7405.

4. Accidental bodily injury sustained in this state by any other person while occupying the owner's motor vehicle or, if a resident of this state, while not an occupant of a selfpropelled vehicle, if the injury is caused by physical contact with such motor vehicle, provided the injured person is not himself or herself:

2039a. The owner of a motor vehicle with respect to which2040security is required under ss. 627.730-627.7405; or

2041 b. Entitled to personal injury benefits from the insurer 2042 of the owner or owners of such a motor vehicle.

2043 <u>(f) (e)</u> If two or more insurers are liable to pay personal 2044 injury protection benefits for the same injury to any one

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2045 person, the maximum payable shall be as specified in subsection 2046 (1), and any insurer paying the benefits shall be entitled to 2047 recover from each of the other insurers an equitable pro rata 2048 share of the benefits paid and expenses incurred in processing 2049 the claim.

2050 (g)(f) It is a violation of the insurance code for an 2051 insurer to fail to timely provide benefits as required by this 2052 section with such frequency as to constitute a general business 2053 practice.

Benefits shall not be due or payable to or on the 2054 (h) (q) 2055 behalf of an insured person if that person has committed, by a material act or omission, any insurance fraud relating to 2056 2057 personal injury protection coverage under his or her policy, if 2058 the fraud is admitted to in a sworn statement by the insured or 2059 if it is established in a court of competent jurisdiction. Any 2060 insurance fraud shall void all coverage arising from the claim related to such fraud under the personal injury protection 2061 coverage of the insured person who committed the fraud, 2062 2063 irrespective of whether a portion of the insured person's claim may be legitimate, and any benefits paid prior to the discovery 2064 2065 of the insured person's insurance fraud shall be recoverable by 2066 the insurer from the person who committed insurance fraud in 2067 their entirety. The prevailing party is entitled to its costs 2068 and attorney's fees in any action in which it prevails in an insurer's action to enforce its right of recovery under this 2069 2070 paragraph.

2071 2072 (5) CHARGES FOR TREATMENT OF INJURED PERSONS. - (a)<u>1.</u> Any physician, hospital, clinic, or other person or Page 74 of 89

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2073 institution lawfully rendering treatment to an injured person 2074 for a bodily injury covered by personal injury protection 2075 insurance may charge the insurer and injured party only a 2076 reasonable amount pursuant to this section for the services and 2077 supplies rendered, and the insurer providing such coverage may pay for such charges directly to such person or institution 2078 2079 lawfully rendering such treatment, if the insured receiving such 2080 treatment or his or her guardian has countersigned the properly 2081 completed invoice, bill, or claim form approved by the office 2082 upon which such charges are to be paid for as having actually 2083 been rendered, to the best knowledge of the insured or his or 2084 her quardian. In no event, however, may such a charge be in 2085 excess of the amount the person or institution customarily 2086 charges for like services or supplies. With respect to a 2087 determination of whether a charge for a particular service, 2088 treatment, or otherwise is reasonable, consideration may be given to evidence of usual and customary charges and payments 2089 2090 accepted by the provider involved in the dispute, and 2091 reimbursement levels in the community and various federal and state medical fee schedules applicable to automobile and other 2092 2093 insurance coverages, and other information relevant to the 2094 reasonableness of the reimbursement for the service, treatment, 2095 or supply.

20962. The insurer may limit reimbursement to 80 percent of2097the following schedule of maximum charges:

2098 <u>a. For emergency transport and treatment by providers</u>
 2099 <u>licensed under chapter 401, 200 percent of Medicare.</u>
 2100 b. For emergency services and care provided by a hospital

b. For emergency services and care provided by a hospital

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2101	licensed under chapter 395, 75 percent of the hospital's usual
2102	and customary charges.
2103	c. For emergency services and care as defined by
2104	s.395.002(10) provided in a facility licensed under chapter 395
2105	rendered by a physician or dentist, and related hospital
2106	inpatient services rendered by a physician or dentist, the usual
2107	and customary charges in the community.
2108	d. For hospital inpatient services, other than emergency
2109	services and care, 200 percent of the Medicare Part A
2110	prospective payment applicable to the specific hospital
2111	providing the inpatient services.
2112	e. For hospital outpatient services, other than emergency
2113	services and care, 200 percent of the Medicare Part A Ambulatory
2114	Payment Classification for the specific hospital providing the
2115	outpatient services.
2116	f. For all other medical services, supplies, and care, 200
2117	percent of the applicable Medicare Part B fee schedule. However,
2118	if such services, supplies, or care are not reimbursable under
2119	Medicare Part B, the insurer may limit reimbursement to 80
2120	percent of the maximum reimbursable allowance under workers'
2121	compensation, as determined under s. 440.13 and rules adopted
2122	thereunder which are in effect at the time such services,
2123	supplies, or care are provided. Services, supplies, or care that
2124	are not reimbursable under Medicare or workers' compensation are
2125	not required to be reimbursed by the insurer.
2126	3. For purposes of subparagraph 2., the applicable fee
2127	schedule or payment limitation under Medicare is the fee
2128	schedule or payment limitation in effect at the time the
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2129	services, supplies, or care were rendered and for the area in
2130	which such services were rendered, except that it may not be
2131	less than the applicable 2007 Medicare Part B fee schedule for
2132	medical services, supplies, and care subject to Medicare Part B.
2133	4. Subparagraph 2. does not allow the insurer to apply any
2134	limitation on the number of treatments or other utilization
2135	limits that apply under Medicare or workers' compensation. An
2136	insurer that applies the allowable payment limitations of
2137	subparagraph 2. must reimburse a provider who lawfully provided
2138	care or treatment under the scope of his or her license,
2139	regardless of whether such provider would be entitled to
2140	reimbursement under Medicare due to restrictions or limitations
2141	on the types or discipline of health care providers who may be
2142	reimbursed for particular procedures or procedure codes.
2143	5. If an insurer limits payment as authorized by
2144	subparagraph 2., the person providing such services, supplies,
2145	or care may not bill or attempt to collect from the insured any
2146	amount in excess of such limits, except for amounts that are not
2147	covered by the insured's personal injury protection coverage due
2148	to the coinsurance amount or maximum policy limits.
2149	(b)1. An insurer or insured is not required to pay a claim
2150	or charges:
2151	a. Made by a broker or by a person making a claim on
2152	behalf of a broker;
2153	b. For any service or treatment that was not lawful at the
2154	time rendered;
2155	c. To any person who knowingly submits a false or
2156	misleading statement relating to the claim or charges;
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2157 With respect to a bill or statement that does not d. 2158 substantially meet the applicable requirements of paragraph (d); 2159 For any treatment or service that is upcoded, or that e. 2160 is unbundled when such treatment or services should be bundled, in accordance with paragraph (d). To facilitate prompt payment 2161 of lawful services, an insurer may change codes that it 2162 2163 determines to have been improperly or incorrectly upcoded or unbundled, and may make payment based on the changed codes, 2164 2165 without affecting the right of the provider to dispute the 2166 change by the insurer, provided that before doing so, the 2167 insurer must contact the health care provider and discuss the reasons for the insurer's change and the health care provider's 2168 reason for the coding, or make a reasonable good faith effort to 2169 do so, as documented in the insurer's file; and 2170

f. For medical services or treatment billed by a physician and not provided in a hospital unless such services are rendered by the physician or are incident to his or her professional services and are included on the physician's bill, including documentation verifying that the physician is responsible for the medical services that were rendered and billed.

2177 2. Charges for medically necessary cephalic thermograms, peripheral thermograms, spinal ultrasounds, extremity ultrasounds, video fluoroscopy, and surface electromyography shall not exceed the maximum reimbursement allowance for such procedures as set forth in the applicable fee schedule or other payment methodology established pursuant to s. 440.13.

2183 3. Allowable amounts that may be charged to a personal 2184 injury protection insurance insurer and insured for medically Page 78 of 89

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2185 necessary nerve conduction testing when done in conjunction with 2186 a needle electromyography procedure and both are performed and 2187 billed solely by a physician licensed under chapter 458, chapter 2188 459, chapter 460, or chapter 461 who is also certified by the American Board of Electrodiagnostic Medicine or by a board 2189 2190 recognized by the American Board of Medical Specialties or the 2191 American Osteopathic Association or who holds diplomate status 2192 with the American Chiropractic Neurology Board or its 2193 predecessors shall not exceed 200 percent of the allowable 2194 amount under the participating physician fee schedule of 2195 Medicare Part B for year 2001, for the area in which the treatment was rendered, adjusted annually on August 1 to reflect 2196 2197 the prior calendar year's changes in the annual Medical Care 2198 Item of the Consumer Price Index for All Urban Consumers in the 2199 South Region as determined by the Bureau of Labor Statistics of 2200 the United States Department of Labor.

4. Allowable amounts that may be charged to a personal injury protection insurance insurer and insured for medically necessary nerve conduction testing that does not meet the requirements of subparagraph 3. shall not exceed the applicable fee schedule or other payment methodology established pursuant to s. 440.13.

5. Allowable amounts that may be charged to a personal injury protection insurance insurer and insured for magnetic resonance imaging services shall not exceed 175 percent of the allowable amount under the participating physician fee schedule of Medicare Part B for year 2001, for the area in which the treatment was rendered, adjusted annually on August 1 to reflect Page 79 of 89

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2213 the prior calendar year's changes in the annual Medical Care 2214 Item of the Consumer Price Index for All Urban Consumers in the 2215 South Region as determined by the Bureau of Labor Statistics of the United States Department of Labor for the 12 month period 2216 ending June 30 of that year, except that allowable amounts that 2217 2218 may be charged to a personal injury protection insurance insurer 2219 and insured for magnetic resonance imaging services provided in 2220 facilities accredited by the Accreditation Association for 2221 Ambulatory Health Care, the American College of Radiology, or 2222 the Joint Commission on Accreditation of Healthcare 2223 Organizations shall not exceed 200 percent of the allowable amount under the participating physician fee schedule of 2224 Medicare Part B for year 2001, for the area in which the 2225 2226 treatment was rendered, adjusted annually on August 1 to reflect 2227 the prior calendar year's changes in the annual Medical Care 2228 Item of the Consumer Price Index for All Urban Consumers in the 2229 South Region as determined by the Bureau of Labor Statistics of the United States Department of Labor for the 12 month period 2230 2231 ending June 30 of that year. This paragraph does not apply to charges for magnetic resonance imaging services and nerve 2232 2233 conduction testing for inpatients and emergency services and 2234 care as defined in chapter 395 rendered by facilities licensed 2235 under chapter 395.

2236 <u>2.6.</u> The Department of Health, in consultation with the 2237 appropriate professional licensing boards, shall adopt, by rule, 2238 a list of diagnostic tests deemed not to be medically necessary 2239 for use in the treatment of persons sustaining bodily injury 2240 covered by personal injury protection benefits under this Page 80 of 89

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2241 section. The initial list shall be adopted by January 1, 2004, 2242 and shall be revised from time to time as determined by the 2243 Department of Health, in consultation with the respective 2244 professional licensing boards. Inclusion of a test on the list 2245 of invalid diagnostic tests shall be based on lack of demonstrated medical value and a level of general acceptance by 2246 2247 the relevant provider community and shall not be dependent for results entirely upon subjective patient response. 2248 Notwithstanding its inclusion on a fee schedule in this 2249 2250 subsection, an insurer or insured is not required to pay any 2251 charges or reimburse claims for any invalid diagnostic test as determined by the Department of Health. 2252

2253 With respect to any treatment or service, other than (c)1.medical services billed by a hospital or other provider for 2254 2255 emergency services as defined in s. 395.002 or inpatient 2256 services rendered at a hospital-owned facility, the statement of charges must be furnished to the insurer by the provider and may 2257 not include, and the insurer is not required to pay, charges for 2258 2259 treatment or services rendered more than 35 days before the postmark date or electronic transmission date of the statement, 2260 2261 except for past due amounts previously billed on a timely basis under this paragraph, and except that, if the provider submits 2262 2263 to the insurer a notice of initiation of treatment within 21 days after its first examination or treatment of the claimant, 2264 2265 the statement may include charges for treatment or services 2266 rendered up to, but not more than, 75 days before the postmark date of the statement. The injured party is not liable for, and 2267 the provider shall not bill the injured party for, charges that 2268 Page 81 of 89

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are unpaid because of the provider's failure to comply with this paragraph. Any agreement requiring the injured person or insured to pay for such charges is unenforceable.

2272 If, however, the insured fails to furnish the provider 2. with the correct name and address of the insured's personal 2273 injury protection insurer, the provider has 35 days from the 2274 2275 date the provider obtains the correct information to furnish the 2276 insurer with a statement of the charges. The insurer is not 2277 required to pay for such charges unless the provider includes 2278 with the statement documentary evidence that was provided by the 2279 insured during the 35-day period demonstrating that the provider reasonably relied on erroneous information from the insured and 2280 2281 either:

2282

a. A denial letter from the incorrect insurer; or

2283 b. Proof of mailing, which may include an affidavit under 2284 penalty of perjury, reflecting timely mailing to the incorrect 2285 address or insurer.

For emergency services and care as defined in s. 2286 3. 2287 395.002 rendered in a hospital emergency department or for transport and treatment rendered by an ambulance provider 2288 2289 licensed pursuant to part III of chapter 401, the provider is not required to furnish the statement of charges within the time 2290 periods established by this paragraph; and the insurer shall not 2291 be considered to have been furnished with notice of the amount 2292 of covered loss for purposes of paragraph (4)(b) until it 2293 2294 receives a statement complying with paragraph (d), or copy thereof, which specifically identifies the place of service to 2295 be a hospital emergency department or an ambulance in accordance 2296 Page 82 of 89

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2297 with billing standards recognized by the Health Care Finance2298 Administration.

4. Each notice of insured's rights under s. 627.7401 must
include the following statement in type no smaller than 12
points:

2302

2303 BILLING REQUIREMENTS. -- Florida Statutes provide that with 2304 respect to any treatment or services, other than certain 2305 hospital and emergency services, the statement of charges 2306 furnished to the insurer by the provider may not include, and 2307 the insurer and the injured party are not required to pay, charges for treatment or services rendered more than 35 days 2308 2309 before the postmark date of the statement, except for past due 2310 amounts previously billed on a timely basis, and except that, if 2311 the provider submits to the insurer a notice of initiation of 2312 treatment within 21 days after its first examination or 2313 treatment of the claimant, the statement may include charges for treatment or services rendered up to, but not more than, 75 days 2314 2315 before the postmark date of the statement.

(8) APPLICABILITY OF PROVISION REGULATING ATTORNEY'S
FEES.--With respect to any dispute under the provisions of ss.
627.730-627.7405 between the insured and the insurer, or between
an assignee of an insured's rights and the insurer, the
provisions of s. 627.428 shall apply, except as provided in
subsections subsection (10) and (15).

2322

(10) DEMAND LETTER.--

(d) If, within <u>30</u> 15 days after receipt of notice by the insurer, the overdue claim specified in the notice is paid by Page 83 of 89

CODING: Words stricken are deletions; words underlined are additions.

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the insurer together with applicable interest and a penalty of 2325 2326 10 percent of the overdue amount paid by the insurer, subject to 2327 a maximum penalty of \$250, no action may be brought against the insurer. If the demand involves an insurer's withdrawal of 2328 payment under paragraph (7)(a) for future treatment not yet 2329 rendered, no action may be brought against the insurer if, 2330 2331 within 30 15 days after its receipt of the notice, the insurer mails to the person filing the notice a written statement of the 2332 2333 insurer's agreement to pay for such treatment in accordance with 2334 the notice and to pay a penalty of 10 percent, subject to a 2335 maximum penalty of \$250, when it pays for such future treatment in accordance with the requirements of this section. To the 2336 2337 extent the insurer determines not to pay any amount demanded, the penalty shall not be payable in any subsequent action. For 2338 purposes of this subsection, payment or the insurer's agreement 2339 2340 shall be treated as being made on the date a draft or other valid instrument that is equivalent to payment, or the insurer's 2341 written statement of agreement, is placed in the United States 2342 2343 mail in a properly addressed, postpaid envelope, or if not so posted, on the date of delivery. The insurer is shall not be 2344 2345 obligated to pay any attorney's fees if the insurer pays the claim or mails its agreement to pay for future treatment within 2346 2347 the time prescribed by this subsection.

(e) The applicable statute of limitation for an action
under this section shall be tolled for a period of <u>30</u> 15
business days by the mailing of the notice required by this
subsection.

2352

(11) FAILURE TO PAY VALID CLAIMS; UNFAIR OR DECEPTIVE

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2353	PRACTICE
2354	(a) If an insurer fails to pay valid claims for personal
2355	injury protection with such frequency so as to indicate a
2356	general business practice, the insurer is engaging in a
2357	prohibited unfair or deceptive practice that is subject to the
2358	penalties provided in s. 626.9521 and the office has the powers
2359	and duties specified in ss. 626.9561-626.9601 with respect
2360	thereto.
2361	(b) Notwithstanding s. 501.212, the Department of Legal
2362	Affairs may investigate and initiate actions for a violation of
2363	this subsection, including, but not limited to, the powers and
2364	duties specified in part II of chapter 501.
2365	(15) ALL CLAIMS BROUGHT IN A SINGLE ACTIONIn any civil
2366	action to recover personal injury protection benefits brought by
2367	a claimant pursuant to this section against an insurer, all
2368	claims related to the same health care provider for the same
2369	injured person shall be brought in one action, unless good cause
2370	is shown why such claims should be brought separately. If the
2371	court determines that a civil action is filed for a claim that
2372	should have been brought in a prior civil action, the court may
2373	not award attorney's fees to the claimant.
2374	(16) SECURE ELECTRONIC DATA TRANSFERIf all parties
2375	mutually and expressly agree, a notice, documentation,
2376	transmission, or communication of any kind required or
2377	authorized under ss. 627.730-627.7405 may be transmitted
2378	electronically if it is transmitted by secure electronic data
2379	transfer that is consistent with state and federal privacy and
2380	security laws.

2380 security laws.

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2381	Section 21. Application of the Florida Motor Vehicle No-
2382	Fault Law
2383	(1) Any person subject to the requirements of ss. 627.730-
2384	627.7405, Florida Statutes, the Florida Motor Vehicle No-Fault
2385	Law, as revived and amended by this act, must maintain security
2386	for personal injury protection as required by the Florida Motor
2387	Vehicle No-Fault Law, as revived and amended by this act,
2388	beginning on January 1, 2008.
2389	(2) Any personal injury protection policy in effect on or
2390	after January 1, 2008, shall be deemed to incorporate the
2391	provisions of the Florida Motor Vehicle No-Fault Law, as revived
2392	and amended by this act.
2393	(3) An insurer shall continue to use the personal injury
2394	protection forms and rates that were in effect on September 30,
2395	2007, until new forms or rates are used as authorized by law.
2396	(4) Each motor vehicle insurer shall provide personal
2397	injury protection coverage to each of its motor vehicle insureds
2398	who is subject to subsection (1) beginning on January 1, 2008.
2399	With respect to a person who does not have a personal injury
2400	protection policy in effect on such date, the initial
2401	endorsement shall not be considered a new policy and shall be
2402	issued for a period that terminates on the same date as the
2403	person's other motor vehicle insurance coverage. Except as
2404	modified by the insured, the deductibles and exclusions that
2405	applied to the insured's previous personal injury protection
2406	coverage with that insurer shall apply to the new personal
2407	injury protection coverage. The insurer is not required to
2408	provide the coverage if the insured does not pay the required
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2409	premium by January 1, 2008, or such later date that the insurer
2410	may allow.
2411	(5) No later than November 15, 2007, each motor vehicle
2412	insurer shall provide notice of the provisions of this section
2413	to each motor vehicle insured who is subject to subsection (1).
2414	The notice is not subject to approval by the Office of Insurance
2415	Regulation. The notice must clearly inform the policyholder:
2416	(a) That beginning on January 1, 2008, Florida law
2417	requires the policyholder to maintain personal injury protection
2418	("PIP") insurance coverage and that this insurance pays covered
2419	medical expenses for injuries sustained in a motor vehicle crash
2420	by the policyholder, passengers, and relatives residing in the
2421	policyholder's household.
2422	(b) That if the policyholder does not maintain personal
2423	injury protection coverage, the State of Florida may suspend the
2424	policyholder's driver's license and vehicle registration.
2425	(c) That if the policyholder already has personal injury
2426	protection coverage, that coverage will be amended effective
2427	January 1, 2008, to incorporate legally required changes without
2428	any additional premium and that the policyholder is not required
2429	to take any further action.
2430	(d) That, if the policyholder does not currently have
2431	personal injury protection coverage, the current motor vehicle
2432	policy will be amended to incorporate the required personal
2433	injury protection coverage effective January 1, 2008.
2434	(e) The additional premium that is due, if any, and the
2435	date that it is due, which may be no earlier than January 1,
2436	2008.

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2437	(f) That if the policyholder has any questions, the name
2438	and phone number of whom they should contact.
2439	(6) This section does not apply the Florida Motor Vehicle
2440	No-Fault law, as revived an amended by this act, prior to
2441	January 1, 2008. However, for lawsuits for injuries arising out
2442	of an auto accident that occurs between the effective date of
2443	this act and December 31, 2007, inclusive, the limitation on
2444	lawsuits and tort immunity provided in s. 627.737, Florida
2445	Statutes, shall apply if, and only if, the plaintiff and the
2446	defendant are insured for personal injury protection coverage
2447	that meets the requirements of Florida Motor Vehicle No-Fault
2448	Law that was in effect on September 30, 2007.
2449	(7) The Legislature finds that in order to protect the
2450	public health, safety, and welfare, it is necessary to revise or
2451	endorse policies in effect on January 1, 2008, to add personal
2452	injury protection coverage as required by this section, and to
2453	provide a uniform date for motor vehicle owners to obtain or
2454	continue such coverage and for insurance policies to provide
2455	such coverage. In order to avoid revising in-force policies,
2456	enforcement would depend on policyholders electing to add such
2457	coverage, or providing a nonuniform date for coverage to be
2458	mandatory as policies renew which results in unequal treatment
2459	under the law, or delaying the effective date for at least 1
2460	year to provide a uniform date after all policies have renewed,
2461	any of which options would result in a much greater number of
2462	uninsured vehicles, an inability of accident victims to obtain
2463	medical care, a greater level of uncompensated medical care,
2464	higher costs to other public and private health care systems,
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2465	and greater numbers of persons being subject to penalties for
2466	noncompliance.
2467	(8) The Legislature recognizes that the Florida Motor
2468	Vehicle No-Fault Law was repealed on October 1, 2007, and that
2469	vehicle owners are not required to maintain personal injury
2470	protection coverage on or after that date until January 1, 2008.
2471	Notwithstanding any other law, an insurer is not required to
2472	report the issuance, cancellation, or nonrenewal of personal
2473	injury protection coverage occurring between October 1, 2007,
2474	and December 31, 2007, inclusive, to the Department of Highway
2475	Safety and Motor Vehicles. Any law requiring personal injury
2476	protection coverage or providing sanctions for failure to
2477	maintain or demonstrate proof of such coverage does not apply
2478	during this time period. However, this subsection does not
2479	relieve a motor vehicle owner from responsibility for
2480	maintaining property damage liability coverage as required by
2481	law and does not relieve an insurer from reporting the issuance,
2482	cancellation, or nonrenewal of property damage liability
2483	coverage as required by law.
2484	Section 22. If any provision of this act or its
2485	application to any person or circumstance is held invalid, the
2486	invalidity does not affect other provisions or applications of
2487	the act which can be given effect without the invalid provision
2488	or application, and to this end the provisions of this act are
2489	declared severable.
2490	Section 23. This act shall take effect upon becoming a
2491	law, except that sections 8 through 20 of this act shall take
2492	effect January 1, 2008.
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