By Senator Crist

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A bill to be entitled

An act relating to locksmith services; creating part XVII of ch. 468, F.S.; providing a short title; providing findings and purpose; preempting, by a time certain, regulation of locksmith services and those performing such services to the state; requiring, by a time certain, specified qualifications to provide locksmith services; providing exemptions; providing definitions; creating the Florida Board of Locksmiths within the Department of Business and Professional Regulation; providing membership; providing board operating procedures and powers and duties; providing rulemaking authority for the board and the department; authorizing the board to develop and administer an examination program or to use a program developed and administered by others; providing applicability of ch. 455, F.S.; delineating requirements for licensing; authorizing licensure by endorsement under certain circumstances; providing biennial license renewal requirements and process; requiring continuing education as a prerequisite for license renewal; establishing hours of continuing education for locksmith contractors and automotive-only locksmith contractors; requiring registering of certain information on locksmiths and apprentice locksmiths with the department and the board; requiring a locksmith contractor to employ persons as locksmiths or apprentice locksmiths who meet specified requirements; providing continuing education requirements for locksmiths and apprentice locksmiths; providing that failure to meet continuing education requirements results

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in certain board-imposed sanctions; requiring biennial renewal of registrations; providing board and department access to all locksmith and apprentice locksmith records relating to compliance with this part; providing employer requirements for locksmith contractors; providing insurance requirements for locksmith contractors; requiring photo identification cards for locksmith contractors, locksmiths, and apprentice locksmiths; requiring locksmith contractors to display licenses and to display license numbers and other information in all advertising; providing fines for noncompliance; requiring the department to provide in rule certain directions related to photo identification cards and license and license number display; requiring customer identification information when locksmith services are performed; requiring retention of work order or sales receipts for a specified time; requiring access to such information by law enforcement, the board, and the department; delineating prohibited acts; providing penalties; delineating disciplinary proceedings; requiring the department to maintain a list of locksmith contractors, locksmiths, and apprentice locksmiths; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Part XVII of chapter 468, Florida Statutes, consisting of sections 468.901, 468.902, 468.9025, 468.903, 468.904, 468.905, 468.906, 468.907, 468.908, 468.909, 468.911,

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468.912, 468.913, 468.914, 468.915, 468.916, 468.917, 468.918, and 468.919, is created to read:

PART XVII

LOCKSMITH SERVICES

468.901 Short title.--This part may be cited as the "Florida Locksmith Services Act."

468.902 Findings and purpose. --

- (1) The Legislature finds that:
- (a) Locksmiths operate in the public trust to service, secure, and protect persons and property;
- (b) Locksmiths must be trained in regulations and laws applicable to their profession such as the Americans with Disabilities Act, building codes, and fire and life safety codes, as well as trained in the proper installation and maintenance of security devices and in the ever-evolving knowledge of motor vehicle locks, keys, and built-in security systems;
- (c) The current laws and rules of this state do not protect its citizens from the unscrupulous use of the tools and knowledge of the locksmith profession by untrained persons or by persons who have criminal intent or have been convicted of certain crimes;
- (d) As trained and tested experts in physical, motor vehicle, and electronic security, locksmiths make positive contributions to statewide homeland security by protecting and providing services for homes, businesses, hospitals, schools, government buildings, and motor vehicles of first responders or emergency responders; and

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(e) The licensing and regulation of persons performing locksmith services in this state is necessary to protect the safety and security of the public.

- (2) The purpose of this part is to protect the public from the misuse of locksmithing knowledge, supplies, manuals, or equipment which results in the violation of public safety and security, through the licensing of locksmith contractors.
- 468.9025 Preemption.--Effective July 1, 2009, this part preempts any local act, law, ordinance, or regulation of a county or municipality which pertains to locksmith services and those who perform locksmith services.
- 468.903 Qualifications for practice.--Effective July 1, 2009, no person shall do business in the state as a locksmith contractor without having obtained the proper license from the department. No person other than a duly licensed locksmith contractor, a registered locksmith working under the supervision of a locksmith contractor, or a registered apprentice locksmith working under the supervision of a locksmith contractor or a locksmith shall provide locksmith services in this state unless exempted under s. 468.904.
 - 468.904 Exemptions.--This part does not apply to:
- (1) A member of a police department, fire department, or other government agency, in his or her official line of duty, providing emergency opening services.
- (2) A sales representative providing a bona fide sales demonstration of products to locksmiths.
- (3) An in-store employee of a hardware or do-it-yourself home products sales store rekeying locks just purchased, or about to be purchased, in the store of the employee.

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(4) A licensed low voltage contractor installing or servicing electromechanical, electronic, or electromagnetic devices and peripheral hardware.

- (5) An individual acquiring or using any key-duplication machine or key blanks for personal use.
- (6) A property owner or an agent of the property owner maintaining a file of key cutting data for a master-key system on the property.
- (7) An employee of a bank, savings and loan, credit union, or trust company providing safe, safe-deposit box, or vault opening or servicing services at his or her place of employment.
- (8) An automotive service dealer, a lock manufacturer, or an agent of a lock manufacturer servicing, installing, repairing, or rebuilding automotive locks.
- (9) Building trades personnel installing locks or locking devices on a project that requires a building permit.
- (10) A tow truck company or a tow truck operator possessing and using car opening tools necessary to unlock vehicles to facilitate towing.
 - 468.905 Definitions.--As used in this part:
- (1) "Apprentice locksmith" means any natural person, 16 years of age or older, who performs locksmith services for the public for compensation under the direct and continuous supervision of a locksmith contractor or locksmith.
- (2) "Automotive-only locksmith" means a locksmith contractor, locksmith, or apprentice locksmith who provides locksmith services for motor vehicles only.
 - (3) "Board" means the Florida Board of Locksmiths.

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(4) "Bump key" means any fabricated, specially shaped, or modified key intended to be used to unlock a lock by means other than intended by the manufacturer.

- (5) "Car opening tool" means any metal, cloth, nylon, rubber, or plastic tool or device designed to enter, bypass, or otherwise overcome the locking systems or locking mechanisms of a motor vehicle by means other than intended by the manufacturer.
- (6) "Change key" means a key planned and cut to operate a specific group or series of locks which all have the same combination of tumblers, pins, or wafers.
- (7) "Codebook" means a compilation, in any form, of key codes.
- (8) "Code grabbing device" means any device that can receive, record, or receive and record the code signal sent by the transmitter of a motor vehicle's security, alarm, or immobilizer system and playback the signal to disarm, bypass, or neutralize the system.
- (9) "Department" means the Department of Business and Professional Regulation.
- (10) "Designee" means a natural person who possesses the requisite skill, knowledge, and experience and is responsible for supervising, directing, managing, and controlling the locksmith services activities of the business organization with which he or she is employed; and whose technical and personal qualifications have been determined by investigation and examination as provided in this part by the department, as attested to by the board; and who has been issued a license as a locksmith contractor by the department.

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171 (11) "Emergency" means a life-threatening situation
172 involving a person or any animal generally regarded as a pet.

- (12) "Key-duplication machine" means any device capable of copying or reproducing keys.
- (13) "License" means a document issued by the department and granted to a locksmith contractor according to the requirements of this part.
- (14) "Licensee" means a locksmith contractor issued a license under this part.
- (15) "Licensing" means a method of regulation whereby the state, through the issuance of a license, authorizes persons possessing the character, required skills, and insurance to engage in the practice of locksmithing as a locksmith contractor.
- (16) "Lock" means any mechanical, electromechanical, electronic, or electromagnetic device or similar devices, including any peripheral hardware such as, but not limited to, closed circuit television systems, wireless or infrared transmitters, card readers, keypads, or biometric scanners that are designed to control access to and egress from something or are designed to control the use of something.
- (17) "Lock pick" means any manual, electric, or electronic tool or device used to bypass, override, or neutralize a lock by means other than intended by the manufacturer.
- of age, who performs locksmith services for the public for compensation while in the employ of a locksmith contractor and whose background and experience have been verified by the board and forwarded to the department for registration. "Locksmith"

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does not mean a person whose activities are limited to making duplicate keys.

- (19) "Locksmith contractor" means a natural person, at least 18 years of age, who has been licensed by the department under this part, performs locksmith services for the public, receives compensation for his or her services, and is the designated licensee for a business providing locksmith services.
 - (20) "Locksmithing" or "locksmith services" means:
- (a) Selling, installing, servicing, repairing, repinning, recombinating, and adjusting locks, safes, vaults, or safedeposit boxes;
 - (b) Originating, duplicating, and copying keys;
- (c) Opening, bypassing, and neutralizing locks, safes, vaults, or safe-deposit boxes;
- (d) Creating, documenting, selling, installing, managing, and servicing master-key systems;
- (e) Unlocking, bypassing, or neutralizing locks of motor vehicles by means other than intended by the manufacturer;
- (f) Originating of keys for motor vehicles that includes, if necessary, the programming, reprogramming, or bypassing of any security, transponder, or immobilizer systems or subsequent technology built in by the manufacturer; and
- (g) Keying, rekeying, or recombinating of motor vehicle locks.
- (21) "Locksmithing tool" means any tool that is designed, or intended by the user to be used, to open a mechanical, electronic, magnetic, or electrical locking device by any means other than that intended by the manufacturer for such a device in normal operation.

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or master key that can be variably positioned or manipulated in a keyway to bypass, override, or neutralize a lock by means other than intended by the manufacturer to open a lock. For the purposes of this part, the term "manipulation key" shall also apply to wiggle and bump keys.

- (23) "Master key" means a key planned or cut to operate all locks in a series or group of locks, with each lock in the series or group having its own unique key. For the purposes of this part, sub-master, grand master, great grand master, emergency override, and maid's keys shall be considered the same as a master key.
- (24) "Master-key system" means a system of locks in which a lock is keyed so that it can be operated by its own individual key and can also be operated by a key that can operate locks in the system that are also keyed to their own individual keys.
- (25) "Organization" means any entity other than a natural person, including, but not limited to, an association, corporation, partnership, or sole proprietorship.
- (26) "Photo identification card" means a document supplied by the locksmith contractor with a photograph of the locksmith contractor, locksmith, or apprentice locksmith on its face, the format of which is approved by the board.
- (27) "Registration" means the registering of locksmiths, automotive-only locksmiths, and apprentice locksmiths with the department and board pursuant to this part.
- (28) "Safe-opening tool" means any tool designed, or intended by the user to be used, to open a safe, safe-deposit box, or similar object by means other than that which is intended

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257 by the manufacturer of the safe, vault, safe-deposit box, or similar object for normal opening.

- (29) "Secretary" means the Secretary of Business and Professional Regulation.
- "Tryout key" means a manipulation key that may or may not be one of a set of similar keys used for a specific series, keyway, or brand of lock to open, bypass, override, or neutralize a lock by means other than intended by the manufacturer.
- 468.906 Florida Board of Locksmiths; membership; organization; powers and duties .--
- There is created in the Department of Business and Professional Regulation the Florida Board of Locksmiths for the purpose of administering licensing and registration of persons performing locksmith services. The board shall be composed of nine members appointed by the Governor and confirmed by the Senate. Five board members must be locksmith contractors, locksmiths, or a combination of the two. Two board members must be automotive-only locksmiths. One board member must be a certified electrical contractor. One board member must be a consumer who is not by training or experience a locksmith, is not the spouse, parent, child, or sibling of a locksmith, and has no direct or indirect financial interest, except as a consumer, in the locksmith profession. Each board member, except the consumer member, must have at least 3 years' experience in his or her profession and be currently engaged in that profession or must be honorably retired from his or her profession and must have more than 5 years' experience in the profession prior to retirement. Each board member must be a resident of the state. Board members

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shall be appointed in such a manner as to equitably represent all geographic areas of the state.

- (2) Board members shall be appointed for 4-year terms. No member shall serve more than two consecutive 4-year terms, nor serve for more than 11 years on the board. To ensure continuity of board policies, the Governor shall initially appoint two members for a 1-year term, two members for a 2-year term, two members for a 3-year term, and three members for a 4-year term. As the terms of members expire, the Governor shall appoint successors for terms of 4 years. A member whose term has expired shall continue to serve until such time as a replacement is appointed and confirmed. Any vacancy occurring prior to expiration of a term shall be filled by the Governor for the remainder of the term.
- (3) The board shall annually elect from its membership a chair and a vice chair. The board shall convene at the call of its chair or at the request of a majority of the members of the board. Five members of the board shall constitute a quorum. The affirmative vote of the majority of the members present is required for any action or recommendation by the board.
 - (4) The powers and duties of the board shall be as follows:
- (a) To establish the qualifications for licensing and registering and to ensure the competency and integrity of applicants to engage in the profession;
- (b) To examine, or cause to be examined, the qualifications of each applicant for licensing, including, when necessary, the preparation, administration, and grading of examinations;
- (c) To recommend to the department qualified applicants for licensing;

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(d) To recommend to the department the fees for application, examination, background checks, registration, licensing, and renewal of such that are sufficient to cover all expenses for the administration and operation of the board and a proportionate share of the expenses of the department;

- (e) To, either directly or through a designee, periodically consult with state and federal law enforcement officials to determine whether current licensees have criminal convictions;
- (f) To receive and investigate complaints concerning the conduct of any person whose activities are regulated by the board and to take appropriate disciplinary action, if warranted;
- (g) To ensure inspections are conducted relating to the operations of this profession to ensure competency and lawful compliance;
- (h) To recommend to the department revocation, suspension, or nonrenewal of a license for just cause as enumerated in the rules of the board; and
- (i) To issue a code of ethics under which the professional activities of persons regulated shall be conducted, encouraging self-policing of all standards by all locksmiths.
- (5) Provisions of chapter 455 relating to the activities and duties of the board not in conflict with this part shall apply.
 - 468.907 Rulemaking authority.--
- (1) The board has the authority to adopt rules pursuant to ss. 120.536(1) and 120.54 to implement provisions of this part and chapter 455 conferring duties upon it. The board shall adopt rules relating, but not limited, to the following:

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(a) Requirements for training and licensing of locksmith contractors.

- (b) Requirements for registration and training for locksmiths, automotive-only locksmiths, and apprentices.
- (c) Requirements and process for background checks and fingerprint checks for persons governed by this part.
- (d) Establishment of application, examination, licensure, registration, certification, renewal, and other reasonable and necessary fees, based upon the department's estimate of the costs to the board in administering this part.
- (e) Establishment of competency standards, in consultation with the department, after public hearings and consultation with locksmith contractors, locksmiths, and automotive-only locksmiths.
- (f) Establishment of a code of ethics under which the professional activities of persons regulated under this part shall be conducted, encouraging self-policing of all standards established under the code by such persons.
- (g) Disciplinary guidelines applicable to each ground for disciplinary action which may be imposed by the board pursuant to s. 455.2273, this part, and any rule of the board or department, including, but not limited to, specifying a meaningful range of designated penalties based upon severity and repetition of specific offenses and designation of mitigating and aggravating circumstances.
- (2) The application form for initial or renewal of a license or registration, including any forms required for fingerprint and criminal background checks, photo identification cards, method to obtain and renew photographs, and other

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requirements of the department for implementing this part shall be established by department rule, in accordance with its authority to adopt rules under ss. 120.536(1) and 120.54, and administered by the board.

- 468.908 Requirements for licensing; examination; nontransferability of license.--
- (1) (a) The board shall evaluate the competency of any person applying for licensing as a locksmith contractor.
- (b) The board may develop and administer an examination program to evaluate competency or, after review of its adequacy, scope, and content, rely on an examination program developed and administered by others. The board shall, by rule, establish the examination score needed for qualification for licensing.
- (c) The provisions of chapter 455 relating to examination of applicants and selection of an examination provider shall apply.
- (2) Any person desiring to be licensed as a locksmith contractor shall apply to the department on forms furnished by the department. The department shall license each applicant whom the board attests:
- (a) Has completed the application form and remitted a nonrefundable application fee as determined by board rule;
 - (b) Is at least 18 years of age;
- (c) Complies with the competency requirements as established by board rule;
 - (d) Shows proof of insurance as required in s. 468.914;
- (e) Has submitted to the department a set of fingerprints on a form and under procedures specified by the board and the department, along with a completed affidavit for his or her

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criminal record, if any, and payment in an amount equal to the costs incurred by the department for the fingerprint and criminal background check of the applicant. The board, or its designee, shall periodically, including at the time of license renewal, consult with state and federal law enforcement officials to determine whether current licensees have new criminal convictions; and

- (f) Does not have an unpardoned felony in his or her criminal record related to any previous employment in the locksmith profession or has had any prior license to do business revoked for fraud or misrepresentation.
- (3) An applicant shall not be refused a license to practice as a locksmith contractor solely because of a prior criminal conviction, unless the criminal conviction directly relates to the locksmith profession. However, the board shall have the authority to refuse to forward to the department an applicant for a license, if, based on all the information available, including the applicant's record of prior criminal convictions, it finds that the applicant is unfit or unsuited to engage in the locksmith profession.
- (4) The license granted under this part shall not be transferred or assigned and is valid only with respect to the locksmith contractor to whom it is issued.
 - 468.909 Licensure by endorsement.--
- (1) A nonresident of this state may be licensed as a locksmith contractor by meeting one of the following requirements:
- (a) Conforms to the provisions of this part and the rules of the board and department pertaining to this part; or

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(b) Holds a valid locksmith contractor license, or the equivalent thereof, in another state with which reciprocity has been established by the board.

- (2) The board may waive examination requirements for any person who has been issued a locksmith contractor license, or the equivalent thereof, within the previous 3 years, from another state which the board has determined tests for competency standards equivalent to those established pursuant to this part and the license has not expired or been revoked.
 - 468.911 License renewal; continuing education.--
- (1) The term of each license shall be no longer than 2 years. A license shall expire on its anniversary date unless renewed, suspended, or revoked.
 - (2) The department shall renew a license:
 - (a) Upon receipt of the renewal application and fee;
- (b) Upon receipt of proof of insurance as required in s. 468.914;
- (c) Upon receipt of a set of fingerprints on a form and under procedures specified by the board and the department, along with a completed affidavit for his or her criminal record, if any, and payment in an amount equal to the costs incurred by the department for the fingerprint and criminal background check of the applicant;
- (d) Upon receipt of verification of completion of
 continuing education requirements as delineated in subsection
 (4); and
- (e) Upon the board attesting that the applicant is qualified for relicensure.

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(3) An applicant shall not be refused a renewal of a license to practice as a locksmith contractor solely because of a prior criminal conviction, unless the criminal conviction directly relates to the profession for which the license is sought. However, the board shall have the authority to refuse to certify to the department an applicant for a license, if, based on all the information available, including the applicant's record of prior convictions, it finds that the applicant is unfit or unsuited to engage in such profession.

- (4) (a) As a prerequisite for license renewal, every 2 years a locksmith contractor licensed under this part must complete a minimum of 16 hours of continuing education training classes approved by the board and must provide documentation of such completion to the board. A minimum of 4 hours of the continuing education requirement must include a review of the Americans with Disabilities Act and the Life Safety Code.
- (b) As a prerequisite for license renewal, every 2 years an automotive-only locksmith contractor licensed under this part must complete a minimum of 8 hours of continuing education classes approved by the board and must provide documentation of such completion to the board.
- 468.912 Registration requirements; registration renewal; continuing education.--
- (1) Any employee of a locksmith contractor who performs locksmithing services as defined in s. 468.905 shall be registered with the department.
- (2) A licensed locksmith contractor may employ or supervise, in the conduct of the organization's business, a person who meets the following requirements:

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(a) Is a United States citizen or a legal resident alien;

- (b) Has been determined by the department not to have been convicted of a felony or misdemeanor offense in this or any other state, nor convicted of any crime related to the practice of locksmithing;
- (c) Is at least 18 years of age if a locksmith or is at least 16 years of age if an apprentice locksmith; and
- (d) Has not had a license or registration refused, denied, suspended, or revoked under this part.
- (3) No person may be employed by a locksmith contractor until he or she has executed and furnished to the employer, on forms approved by the board and the department, a verified statement, to be known as the "employee's statement," providing:
- (a) The person's full name, date of birth, and residence address;
- (b) The name of the country of which the person is a citizen and, if the person is not a United States citizen, proof that the person is a legal resident alien;
- (c) The business or occupation engaged in for the 5 years immediately preceding the date of execution of the employee's statement, the location of the business or occupation, and the names of employers, if any;
- (d) That the person has not had a license or employee registration refused, revoked, or suspended under this part;
- (e) Any conviction of a felony that directly relates to the locksmithing profession; and
- (f) Any other information as may be required by the department to show the good character, competency, and integrity of the person executing the employee's statement.

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(4) (a) A person seeking employment as a locksmith, an automotive-only locksmith, or an apprentice locksmith shall submit to the board, with the applicable fees, on fingerprint cards furnished by the board, two complete sets of fingerprints that are verified to be those of the applicant for employment. If an applicant's fingerprint cards are returned to the board as unclassifiable by the screening agency, the applicant has 30 calendar days after notification is sent by the board to submit fingerprints taken by a different fingerprint technician.

- (b) It is unlawful for an applicant for employment as a locksmith, automotive-only locksmith, or an apprentice locksmith to file with the department the fingerprints of a person other than himself or herself, or for an employer to fail to exercise diligence in resubmitting replacement fingerprints for an employee who has had original fingerprint submissions returned as unclassifiable by the screening agency.
- department shall cause the fingerprints to be compared with fingerprints of criminals now or hereafter filed with the department. The department may also cause the fingerprints to be checked against the fingerprints of criminals now or hereafter filed in the records of other official fingerprint files within or without the state. The department shall notify the submitting locksmith contractor within 10 business days upon the invoking of a procedure to deny registration.
- (6) Within 5 business days after receipt of the application materials, the department shall begin the criminal record investigation by checking the applicant's name with immediately available criminal history information systems.

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(7) (a) To maintain his or her standing as a locksmith, every 2 years a locksmith employed by a locksmith contractor must complete 16 hours of continuing education training classes approved by the board and must provide documentation of such completion to the board upon request.

- (b) While serving as an apprentice, an apprentice locksmith must complete a minimum of 16 hours of board-approved continuing education every year and must provide documentation of such completion to the board upon request.
- (c) A minimum of 4 hours per block of required continuing education training under this subsection must include a review of the Americans with Disabilities Act and the Life Safety Code and documentation of such completion must be provided to the board upon request.
- (d) An automotive-only locksmith employed by a locksmith contractor must also complete a minimum of 8 hours of board-approved continuing education every 2 years and must provide documentation of such completion to the board upon request.
- (e) An automotive-only apprentice locksmith must complete a minimum of 8 hours of board-approved education every year and must provide documentation of such completion to the board upon request.
- (f) The locksmith, apprentice locksmith, automotive-only locksmith, and automotive-only apprentice locksmith must also provide other information as may be required by the board, by rule, to renew his or her registration biennially.
- (8) (a) Failure of a locksmith, automotive-only locksmith, apprentice locksmith, or automotive-only apprentice locksmith to meet the requisite continuing education requirement shall result

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in a board-imposed fine and designated time period for compliance with the requirement. Failure to comply by the designated time shall result in the levy of additional fines and may result in the removal of his or her standing and registration as a locksmith, automotive-only locksmith, apprentice locksmith, or automotive-only apprentice locksmith.

- (b) The board shall, by rule, provide for the implementation of this subsection, including fines to be levied.
- (9) A duly authorized representative of the department or board shall have access to all records to be kept under this section upon 3 business days' advance notice provided in writing to the locksmith contractor.
 - 468.913 Locksmith contractor employer requirements.--
- (1) No locksmith contractor may employ any person who performs locksmith services under this part unless the employer:
- (a) Submits to the department the name, address, date of birth, and such other information sufficient to identify the individual, as the board shall require by rule, including, but not limited to, fingerprint cards and fees.
- (b) Exercises due diligence to ensure that the person is qualified under the requirements of this part to be a locksmith or an apprentice locksmith.
- (2) Each employer shall maintain a record of each employee that contains the following information:
- (a) Two photographs shall be taken within 10 days of the date that the employee begins employment. One copy shall be used for the employee's photo identification card. The second shall be retained in the employee's personnel record by the employer.

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These photographs shall be replaced with a current photograph every 3 calendar years.

- (b) A background check on each employee, which shall be completed a minimum of once every 3 calendar years and a copy of which shall be kept in the employee's personal record for inspection and another copy of which shall be submitted to the board or department upon request.
- (c) A record of continuing education accomplishments and any certificates issued.
- (3) The locksmith contractor must supply a photo identification card to any locksmith contractor, locksmith, automotive-only locksmith, apprentice locksmith, and automotive-only apprentice locksmith under his or her supervision.
- 468.914 Insurance. —A locksmith contractor must maintain an insurance policy sufficient for the purpose of paying claims or judgments for damages which may occur as a result of negligence of such contractor or his or her employees. Minimum insurance requirements are general or professional liability, and, if applicable, workers' compensation.
- 468.915 Identification cards; display of license and license numbers.--
- (1) Requirements for the photo identification card form, the method to obtain and renew photographs, and the use and display of licenses and license numbers shall be included in rules adopted by the department pursuant to s. 468.907.
- (2) All individuals licensed or registered under this part shall display a photo identification card on their person at all times when performing locksmith services. Every photo

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629 <u>identification card shall contain the individual's name, the name</u> 630 of the business, and the locksmith contractor's license number.

- (3) (a) An identification card for a locksmith contractor and a locksmith shall include the word "Locksmith."
- (b) An identification card for an automotive-only locksmith shall include the words "Automotive-Only Locksmith."
- (c) An identification card for an apprentice locksmith shall include the words "Apprentice Locksmith" or "Apprentice Automotive-Only Locksmith."
- (4) A locksmith contractor shall display a copy of his or her license at his or her normal places of business and in a manner easily readable by the general public. A locksmith contractor providing mobile only service shall retain a copy of his or her license in his or her service vehicle for presentation to any person of the general public, any law enforcement officer, or any state or local official immediately upon request.
- (5) (a) Any advertisement or advertising, service vehicles, and forms must include the license number of the locksmith contractor and the name of the business listed with the department.
- (b) For the purposes of this subsection, "advertisement" or "advertising" includes any business card, stationery, brochure, flyer, circular, newsletter, fax, form, printed or published paid advertisement in any media form, directory listing, or telephone book listing.
- (c) The board may assess a minimum fine of \$500 for the first violation of this subsection and a minimum fine of \$1,000 for each subsequent violation. The penalty may be sued for and recovered.

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468.916 Customer identification.--

- (1) Any locksmith contractor or locksmith who knowingly and willfully opens any motor vehicle or residential or commercial establishment, or originates a key for another, by any method, whether or not for compensation, shall make a reasonable attempt to obtain and record the following information on the work order or sales receipt form:
- (a) The street address or location of the motor vehicle to be opened, the motor vehicle's license or identification (VIN) number, the street address of the resident or commercial establishment to be opened, and the signature of the person for whom the motor vehicle, residence, or commercial establishment was opened.
- (b) The name, address, telephone number, and driver's license number of the person requesting the entry service, if appropriate.
- (2) A copy of each work order or sales receipt shall be retained for 2 years and shall include the name of the person performing the service. A copy of each work order or sales receipt shall be readily available for inspection by any law enforcement officer, by the department, or by the board anytime during normal business hours.
 - 468.917 Prohibited activities; penalties.--
 - (1) A person may not:
- (a) Act as or offer to act as a locksmith and provide locksmith services unless he or she is a locksmith contractor with a license that has not expired or been revoked or suspended or is employed by a licensed locksmith contractor.

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(b) Advertise that he or she is in the locksmith business or hold himself or herself out to the public as a locksmith unless he or she is a licensed locksmith contractor with a license that has not expired or been revoked or suspended or is employed as a locksmith by a licensed locksmith contractor.

- (c) Obtain ownership or possession of locksmithing tools; bump, change, master, manipulation, or tryout keys; car opening tools; code grabbing devices; lock picks; safe-opening tools; or manuals or codebooks in any format, either in person, through an intermediary, through mail order, or any other remote-procurement method, unless he or she is a locksmith contractor whose license has not expired or been revoked or suspended, is employed as a locksmith and is registered with the board and department, or is specifically exempted under this part.
- (d) Obtain ownership or possession of car opening tools, either in person, through an intermediary, or through mail order or any other remote procurement method, unless he or she is legitimately employed in and is actively performing duties in the motor vehicle repossession, recovery, repair, or towing business.
- (e) Possess locksmithing tools, implements, or outfits unless the person is a bona fide dealer, locksmith contractor, locksmith, automobile repossessor, motor vehicle recovery or towing service employee, or locking device manufacturer, or such manufacturer's agent, who has a reasonable need to possess locksmithing tools, implements, or outfits for demonstration, testing, and research purposes. Possession by any other person shall be prima facie evidence of an intent to commit burglary, robbery, or larceny.

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714 (f) Be employed as an apprentice locksmith and act as a
715 supervisor of any locksmith.

- (2) An organization may not:
- (a) Provide or offer locksmith services unless such services are or can be provided by a locksmith contractor who possesses a license which has not expired or been revoked or suspended and is employed by the organization or are or can be provided by a locksmith employed by the organization.
- (b) Obtain ownership or possession of locksmithing tools; safe-opening tools; bump, change, master, manipulation, or tryouts keys; code grabbing devices; lock picks; or car opening tools, manuals, or codebooks by means of an employee, officer, or other person who violates this subsection.
- (3) It shall be unlawful for any person or organization to engage in any of the following acts:
- (a) Making use of any designation provided by statute or rule to denote a standard of professional or occupational competence required under this part without being duly registered or licensed under this part;
- (b) Making use of any title, words, letters, or abbreviations which may reasonably be confused with a designation provided by statute or rule to denote a standard of professional or occupational competence required under this part without being duly registered or licensed under this part;
- (c) Providing material misrepresenting facts in an application for licensing or registration; or
- (d) Willfully refusing to furnish the board or department information or records required or requested pursuant to state law or rules.

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(4) (a) Any person who violates any provision of paragraphs (1) (a) - (d) commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

- (b) Any person, other than such person as permitted in this part, who has in his or her possession any locksmithing tools, implements, or outfits with intent to commit burglary, robbery, or larceny, upon conviction thereof, commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (c) Unless otherwise specified, any person or organization that willfully engages in any unlawful act enumerated in this section commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083. The third or any subsequent conviction for violating this section during a 36-month period constitutes a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (5) The department may institute proceedings in equity to enjoin any person, partnership, corporation, or other entity from engaging in any unlawful act enumerated in this section. Such proceedings shall be brought in the name of the state by the department or board in the circuit court of the city or county in which the unlawful act occurred or in which the defendant resides.
- (6) In addition to the above penalties, any person licensed by the department who violates any law, rule, or provision of this part that pertains to the profession of locksmithing and who is not criminally prosecuted for the violation shall be subject to the monetary penalty provided in this subsection.

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(a) If the board determines that a respondent is guilty of the violation complained of, the board shall recommend to the department the amount of the monetary penalty for the violation, which shall not exceed \$10,000 for each violation. The penalty may be sued for and recovered.

- (b) After a formal fact finding, wherein a sanction is imposed to fine, to suspend, revoke, or deny a license, or to deny renewal of a license, the department may assess the license holder the cost of conducting such a fact finding when the department has final authority to grant a license, unless the department determines that the offense was inadvertent or done in a good faith belief that the act did not violate a state law or rule. The cost shall be limited to the reasonable hourly rate for the hearing officer and the actual cost of recording the proceedings.
 - 468.918 Disciplinary proceedings.--
- (1) The following acts constitute grounds for which the disciplinary actions in subsection (2) may be taken:
- (a) Violation of any provision of s. 468.917 or any other provision of this part.
 - (b) Violation of chapter 455.
- (c) Violating a rule of the department or board adopted pursuant to chapter 455 or this part or any order of the department or board previously entered in a disciplinary hearing.
- (2) When the board finds any person guilty of any of the grounds set forth in subsection (1), it may enter an order imposing one or more of the penalties set forth in s. 455.227(2).
- 468.919 Lists of licensed locksmith contractors and locksmiths.--

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(1) The department shall maintain a list of the names and addresses of all locksmith contractors licensed under this part as well as all locksmiths and apprentice locksmiths. The lists shall be made available by the department to any person upon request and payment of the required fee.

- (2) The locksmith contractor must notify the department within 10 business days of a locksmith or an apprentice locksmith no longer working under the license of the locksmith contractor.
 - Section 2. This act shall take effect July 1, 2008.