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A bill to be entitled An act relating to agency inspectors general; amending s. 20.055, F.S.; providing definitions; requiring agency inspectors general to comply with certain principles and standards; requiring an inspector general to submit findings of audits and investigations to specified persons or entities if such findings are not exempt from disclosure; requiring responses to findings within 20 working days; requiring agencies under the Governor to notify the Chief Inspector General of inspector general appointments and terminations; prohibiting agency staff from preventing or prohibiting the inspector general from initiating, carrying out, or completing any audit or investigation; requiring audits to be conducted in accordance with the current International Standards for the Professional Practice of Internal Auditing; requiring the inspector general of each state agency to report certain written complaints to the agency head, and for agencies under the Governor, to the agency head and the Chief Inspector General; providing an effective date. Be It Enacted by the Legislature of the State of Florida: Section 1. Section 20.055, Florida Statutes, is amended to read: 20.055 Agency inspectors general. --(1)For the purposes of this section:

28 (a) "State agency" means each department created pursuant Page 1 of 13

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to this chapter, and also includes the Executive Office of the Governor, the Department of Military Affairs, the Fish and Wildlife Conservation Commission, the Office of Insurance Regulation of the Financial Services Commission, the Office of Financial Regulation of the Financial Services Commission, the Public Service Commission, the Board of Governors of the State University System, and the state courts system.

(b) "Agency head" means the Governor, a Cabinet officer, a
secretary as defined in s. 20.03(5), or an executive director as
defined in s. 20.03(6). It also includes the chair of the Public
Service Commission, the Director of the Office of Insurance
Regulation of the Financial Services Commission, the Director of
the Office of Financial Regulation of the Financial Services
Commission, and the Chief Justice of the State Supreme Court.

43 "Individuals substantially affected" means natural (C) 44 persons who have established a real and sufficiently immediate injury in fact due to the findings, conclusions, or 45 46 recommendations of a final report of a state agency inspector 47 general, who are the subject of the audit or investigation, and 48 who do not have or are not currently afforded an existing right 49 to an independent review process. Employees of the state, 50 including career service, probationary, other personal service, Selected Exempt Service, and Senior Management Service 51 52 employees, are not covered by this definition. This definition 53 also does not cover former employees of the state if the final 54 report of the state agency inspector general relates to matters arising during a former employee's term of state employment. 55 This definition does not apply to persons who are the subject of 56

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57 audits or investigations conducted pursuant to ss. 112.3187-58 112.31895 or s. 409.913 or which are otherwise confidential and 59 exempt under s. 119.07. 60 "Entities contracting with the state" means for-profit (d) and not-for-profit organizations or businesses having a legal 61 existence, such as corporations or partnerships, as opposed to 62 63 natural persons, which have entered into a relationship with a state agency as defined in paragraph (a) to provide for 64 65 consideration certain goods or services to the state agency or on behalf of the state agency. The relationship may be evidenced 66 67 by payment by warrant or purchasing card, contract, purchase order, provider agreement, or other such mutually agreed upon 68 relationship. This definition does not apply to entities which 69 70 are the subject of audits or investigations conducted pursuant to ss. 112.3187-112.31895 or s. 409.913 or which are otherwise 71 72 confidential and exempt under s. 119.07. The Office of Inspector General is hereby established 73 (2)74 in each state agency to provide a central point for coordination 75 of and responsibility for activities that promote

76 accountability, integrity, and efficiency in government. It 77 shall be the duty and responsibility of each inspector general, 78 with respect to the state agency in which the office is 79 established, to:

80 (a) Advise in the development of performance measures,
81 standards, and procedures for the evaluation of state agency
82 programs.

(b) Assess the reliability and validity of the informationprovided by the state agency on performance measures and

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85 standards, and make recommendations for improvement, if 86 necessary, prior to submission of those measures and standards 87 to the Executive Office of the Governor pursuant to s. 88 216.0166(1).

89 (c) Review the actions taken by the state agency to
90 improve program performance and meet program standards and make
91 recommendations for improvement, if necessary.

92 (d) Provide direction for, supervise, and coordinate 93 audits, investigations, and management reviews relating to the 94 programs and operations of the state agency, except that when 95 the inspector general does not possess the qualifications 96 specified in subsection (4), the director of auditing shall 97 conduct such audits.

98 (e) Conduct, supervise, or coordinate other activities 99 carried out or financed by that state agency for the purpose of 100 promoting economy and efficiency in the administration of, or 101 preventing and detecting fraud and abuse in, its programs and 102 operations.

(f) Keep such agency head informed concerning fraud, abuses, and deficiencies relating to programs and operations administered or financed by the state agency, recommend corrective action concerning fraud, abuses, and deficiencies, and report on the progress made in implementing corrective action.

(g) Ensure effective coordination and cooperation between
the Auditor General, federal auditors, and other governmental
bodies with a view toward avoiding duplication.

(h) Review, as appropriate, rules relating to the programs Page 4 of 13

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and operations of such state agency and make recommendations concerning their impact.

(i) Ensure that an appropriate balance is maintained
between audit, investigative, and other accountability
activities.

(j) Comply with the General Principles and Standards for Offices of Inspector General as published and revised by the Association of Inspectors General.

(3) (a) The inspector general shall be appointed by the
agency head. For agencies under the direction of the Governor,
the appointment shall be made after notifying the Governor <u>and</u>
<u>the Chief Inspector General</u> in writing, at least 7 days prior to
an offer of employment, of the agency head's intention to hire
the inspector general.

(b) Each inspector general shall report to and be under
the general supervision of the agency head and shall not be
subject to supervision by any other employee of the state
agency. The inspector general shall be appointed without regard
to political affiliation.

An inspector general may be removed from office by the 132 (C) 133 agency head. For agencies under the direction of the Governor, 134 the agency head shall notify the Governor and the Chief Inspector General, in writing, of the intention to terminate the 135 inspector general at least 7 days prior to the removal. For 136 state agencies under the direction of the Governor and Cabinet, 137 the agency head shall notify the Governor and Cabinet in writing 138 of the intention to terminate the inspector general at least 7 139 days prior to the removal. 140

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(d) The agency head <u>or agency staff</u> shall not prevent or
prohibit the inspector general <del>or director of auditing</del> from
initiating, carrying out, or completing any audit or
investigation.

(4) To ensure that state agency audits are performed in
accordance with applicable auditing standards, the inspector
general or the director of auditing within the inspector
general's office shall possess the following qualifications:

149 (a) A bachelor's degree from an accredited college or university with a major in accounting, or with a major in 150 151 business which includes five courses in accounting, and 5 years 152 of experience as an internal auditor or independent postauditor, electronic data processing auditor, accountant, or any 153 154 combination thereof. The experience shall at a minimum consist of audits of units of government or private business 155 156 enterprises, operating for profit or not for profit; or

(b) A master's degree in accounting, business administration, or public administration from an accredited college or university and 4 years of experience as required in paragraph (a); or

(c) A certified public accountant license issued pursuant
to chapter 473 or a certified internal audit certificate issued
by the Institute of Internal Auditors or earned by examination,
and 4 years of experience as required in paragraph (a).

(5) In carrying out the auditing duties and responsibilities of this act, each inspector general shall review and evaluate internal controls necessary to ensure the fiscal accountability of the state agency. The inspector general Page 6 of 13

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169 shall conduct financial, compliance, electronic data processing, 170 and performance audits of the agency and prepare audit reports 171 of his or her findings. The scope and assignment of the audits shall be determined by the inspector general; however, the 172 173 agency head may at any time direct the inspector general to 174 perform an audit of a special program, function, or 175 organizational unit. The performance of the audit shall be under the direction of the inspector general, except that if the 176 177 inspector general does not possess the qualifications specified in subsection (4), the director of auditing shall perform the 178 functions listed in this subsection. 179

Such audits shall be conducted in accordance with the 180 (a) current International Standards for the Professional Practice of 181 182 Internal Auditing as and subsequent Internal Auditing Standards 183 or Statements on Internal Auditing Standards published by the 184 Institute of Internal Auditors, Inc., or, where appropriate, in accordance with generally accepted governmental auditing 185 186 standards. All audit reports issued by internal audit staff 187 shall include a statement that the audit was conducted pursuant to the appropriate standards. 188

189 (b) Audit workpapers and reports shall be public records 190 to the extent that they do not include information which has been made confidential and exempt from the provisions of s. 191 119.07(1) pursuant to law. However, when the inspector general 192 or a member of the staff receives from an individual a complaint 193 or information that falls within the definition provided in s. 194 112.3187(5), the name or identity of the individual shall not be 195 disclosed to anyone else without the written consent of the 196

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197 individual, unless the inspector general determines that such 198 disclosure is unavoidable during the course of the audit or 199 investigation.

(c) The inspector general and the staff shall have access to any records, data, and other information of the state agency he or she deems necessary to carry out his or her duties. The inspector general is also authorized to request such information or assistance as may be necessary from the state agency or from any federal, state, or local government entity.

206 At the conclusion of each audit, the inspector general (d) 207 shall submit preliminary findings and recommendations to the person responsible for supervision of the program function or 208 operational unit who shall respond to any adverse findings 209 210 within 20 working days after receipt of the preliminary 211 tentative findings. Such response and the inspector general's 212 rebuttal to the response shall be included in the final audit 213 report.

214 At the conclusion of an audit in which the subject of (e) 215 the audit is a specific entity contracting with the state or an individual substantially affected, if the audit is not 216 217 confidential or otherwise exempt from disclosure by law, the 218 inspector general shall, consistent with s. 119.07(1), submit 219 the findings to the entity contracting with the state or the individual substantially affected, who shall be advised in 220 writing that they may submit a written response within 20 221 working days after receipt of the findings. The response and the 222 inspector general's rebuttal to the response, if any, must be 223 included in the final audit report. 224

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225 (f)(e) The inspector general shall submit the final report 226 to the agency head and to the Auditor General.

(q) (f) The Auditor General, in connection with the 227 228 independent postaudit of the same agency pursuant to s. 11.45, 229 shall give appropriate consideration to internal audit reports 230 and the resolution of findings therein. The Legislative Auditing 231 Committee may inquire into the reasons or justifications for failure of the agency head to correct the deficiencies reported 232 233 in internal audits that are also reported by the Auditor General and shall take appropriate action. 234

235 (h) - (g) The inspector general shall monitor the implementation of the state agency's response to any report on 236 the state agency issued by the Auditor General or by the Office 237 238 of Program Policy Analysis and Government Accountability. No later than 6 months after the Auditor General or the Office of 239 240 Program Policy Analysis and Government Accountability publishes a report on the state agency, the inspector general shall 241 provide a written response to the agency head on the status of 242 243 corrective actions taken. The Inspector General shall file a copy of such response with the Legislative Auditing Committee. 244

245 (i) (h) The inspector general shall develop long-term and 246 annual audit plans based on the findings of periodic risk 247 assessments. The plan, where appropriate, should include postaudit samplings of payments and accounts. The plan shall 248 show the individual audits to be conducted during each year and 249 250 related resources to be devoted to the respective audits. The Chief Financial Officer, to assist in fulfilling the 251 responsibilities for examining, auditing, and settling accounts, 252 Page 9 of 13

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253 claims, and demands pursuant to s. 17.03(1), and examining, 254 auditing, adjusting, and settling accounts pursuant to s. 17.04, 255 may utilize audits performed by the inspectors general and 256 internal auditors. For state agencies under the Governor, the 257 audit plans shall be submitted to the Governor's Chief Inspector General. The plan shall be submitted to the agency head for 258 259 approval. A copy of the approved plan shall be submitted to the 260 Auditor General.

261 (j) Inspector general audit reports distributed to the 262 Public Service Commission shall be provided to each member of 263 the commission.

(6) In carrying out the investigative duties and
responsibilities specified in this section, each inspector
general shall initiate, conduct, supervise, and coordinate
investigations designed to detect, deter, prevent, and eradicate
fraud, waste, mismanagement, misconduct, and other abuses in
state government. For these purposes, each <u>inspector general</u>
state agency shall:

(a) Receive complaints and coordinate all activities of
the agency as required by the Whistle-blower's Act pursuant to
ss. 112.3187-112.31895.

(b) Receive and consider the complaints which do not meet
the criteria for an investigation under the Whistle-blower's Act
and conduct, supervise, or coordinate such inquiries,
investigations, or reviews as the inspector general deems
appropriate.

 (c) Report expeditiously to the Department of Law
 Enforcement or other law enforcement agencies, as appropriate, Page 10 of 13

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281 whenever the inspector general has reasonable grounds to believe 282 there has been a violation of criminal law.

(d) Conduct investigations and other inquiries free of actual or perceived impairment to the independence of the inspector general or the inspector general's office. This shall include freedom from any interference with investigations and timely access to records and other sources of information.

288 (e) At the conclusion of each investigation in which the 289 subject of the investigation is a specific entity contracting 290 with the state or an individual substantially affected as defined by this section, and if the investigation is not 291 confidential or otherwise exempt from disclosure by law, the 292 inspector general shall, consistent with s. 119.07(1), submit 293 294 findings to the subject that is a specific entity contracting 295 with the state or an individual substantially affected, who 296 shall be advised in writing that they may submit a written 297 response within 20 working days after receipt of the findings. Such response and the inspector general's rebuttal to the 298 299 response, if any, shall be included in the final investigative 300 report.

301 <u>(f)(e)</u> Submit in a timely fashion final reports on 302 investigations conducted by the inspector general to the agency 303 head, except for whistle-blower's investigations, which shall be 304 conducted and reported pursuant to s. 112.3189.

305 (g) Provide to each member of the Public Service 306 Commission inspector general investigative reports distributed 307 to the commission. 308 (7) Each inspector general shall, not later than September

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309 30 of each year, prepare an annual report summarizing the activities of the office during the immediately preceding state fiscal year. The final report shall be furnished to the agency head. Such report shall include, but need not be limited to:

313 (a) A description of activities relating to the314 development, assessment, and validation of performance measures.

(b) A description of significant abuses and deficiencies relating to the administration of programs and operations of the agency disclosed by investigations, audits, reviews, or other activities during the reporting period.

(c) A description of the recommendations for corrective action made by the inspector general during the reporting period with respect to significant problems, abuses, or deficiencies identified.

323 (d) The identification of each significant recommendation
324 described in previous annual reports on which corrective action
325 has not been completed.

326 (e) A summary of each audit and investigation completed327 during the reporting period.

The inspector general in each agency shall provide to 328 (8) 329 the agency head, upon receipt, all written complaints concerning 330 the duties and responsibilities in this section or any allegation of misconduct related to the office of the inspector 331 general or its employees, if received from subjects of audits or 332 investigations who are individuals substantially affected or 333 entities contracting with the state, as defined in this section. 334 For agencies solely under the direction of the Governor, the 335 inspector general shall also provide the complaint to the Chief 336

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# 337 Inspector General.

338 <u>(9)(8)</u> Each agency inspector general shall, to the extent 339 both necessary and practicable, include on his or her staff

- 340 individuals with electronic data processing auditing experience.
- 341

Section 2. This act shall take effect July 1, 2008.

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