A bill to be entitled

An act relating to insurance representatives; amending s. 626.221, F.S.; expanding the list of applicants eligible for exemption from certain examination requirements; amending s. 626.2815, F.S.; providing an exception to certain examination monitoring requirements; providing exception requirements; amending s. 626.311, F.S.; authorizing agents qualifying as unaffiliated insurance consultants to transact insurance business within the scope of the agent's license; providing a definition; specifying prohibited activities for unaffiliated insurance consultants; providing effective dates.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Effective January 1, 2009, paragraph (j) of subsection (2) of section 626.221, Florida Statutes, is amended to read:

- 626.221 Examination requirement; exemptions.--
- (2) However, no such examination shall be necessary in any of the following cases:
- (j) An applicant for license as a customer representative who has <u>earned</u> the designation of Accredited Advisor in Insurance (AAI) from the Insurance Institute of America, the designation of Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors, the designation of Accredited Customer Service Representative (ACSR) from the Independent Insurance Agents of America, the

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29 designation of Certified Professional Service Representative 30 (CPSR) from the National Foundation for Certified Professional Service Representatives, the designation of Certified Insurance 31 Service Representative (CISR) from the Society of Certified 32 Insurance Service Representatives. Also, an applicant for 33 34 license as a customer representative who has earned an 35 associate's degree or bachelor's degree from an accredited 36 college or university with at least 9 academic hours of property 37 and casualty insurance curriculum, or the equivalent, or has earned the designation of Certified Customer Service 38 Representative (CCSR) from the Florida Association of Insurance 39 Agents, or the designation of Registered Customer Service 40 Representative (RCSR) from a regionally accredited postsecondary 41 42 institution in this state, or the designation of Professional 43 Customer Service Representative (PCSR) from the Professional 44 Career Institute, whose curriculum has been approved by the department and whose curriculum includes comprehensive analysis 45 of basic property and casualty lines of insurance and testing at 46 47 least equal to that of standard department testing for the customer representative license. The department shall adopt 48 49 rules establishing standards for the approval of curriculum. 50 Section 2. Paragraph (j) of subsection (4) of section 626.2815, Florida Statutes, is amended to read: 51 52 626.2815 Continuing education required; application; 53 exceptions; requirements; penalties. --54 The following courses may be completed in order to meet the continuing education course requirements: 55

(j) Any course, including courses relating to agency management or errors and omissions, developed or sponsored by any authorized insurer or recognized agents' association or insurance trade association or any independent study program of instruction, subject to approval by the department, qualifies for the equivalency of the number of classroom hours assigned thereto by the department. However, unless otherwise provided in this section, continuing education hours may not be credited toward meeting the requirements of this section unless the course is provided by classroom instruction or results in a monitored examination. A monitored examination is not required for:

- 1. An independent study program of instruction that is presented through interactive, online technology that the department determines has sufficient internal testing to validate the student's full comprehension of the materials presented; or
- 2. An independent study program of instruction presented on paper or in printed material that imposes a final closed book examination that meets the requirements of the department's rule for self-study courses. The examination may be taken without a proctor provided the student presents to the provider a sworn affidavit certifying that the student did not consult any written materials or receive outside assistance of any kind or from any person, directly or indirectly, while taking the examination. If the student is an employee of an agency or corporate entity, the student's supervisor or a manager or owner of the agency or corporate entity must also sign the sworn

affidavit. If the student is self-employed, a sole proprietor, or a partner, or if the examination is administered online, the sworn affidavit must also be signed by a disinterested third party. The sworn affidavit must be received by the approved provider prior to reporting continuing education credits to the department.

Section 3. Effective January 1, 2009, subsection (7) is added to section 626.311, Florida Statutes, to read:

626.311 Scope of license.--

- (7) Subject to the limitations of paragraph (b) and notwithstanding any other provisions of this chapter, an agent who qualifies as an unaffiliated insurance consultant under paragraph (a) shall be authorized to transact insurance within the scope of his or her agent's license.
- (a) For purposes of this subsection, the term
  "unaffiliated insurance consultant" means a person who is not
  affiliated with any insurer and chooses to practice as an
  independent insurance consultant providing objective advice to
  the buyers of insurance and who:
- 1. Is licensed as an agent with respect to the type of insurance for which he or she transacts the business of insurance.
- 2. Is not appointed or registered by an insurer or other authorized appointing entity.
- 3. Does not sell or service insurance on behalf of any insurer, or sell or service insurance on behalf of any insurance agent or insurance agency, in connection with the sale or

service on behalf of an insurer or by the insurance agent or insurance agency.

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- 4. Does not receive any commission or any other form of direct or indirect compensation from any insurer for the sale or servicing of insurance on behalf of such insurer, or receive any commission or any other form of direct or indirect compensation from any insurance agent or insurance agency, in connection with the sale or servicing of insurance on behalf of an insurer or by the insurance agent or insurance agency.
- 5. Is appointed by himself or herself with the department and has paid the applicable fees pursuant to s. 624.501.
  - (b) An unaffiliated insurance consultant may not:
- 1. Hold himself or herself out as acting as the agent for an insurer;
  - 2. Act as a countersigning agent for an insurer; or
- 3. Hold himself or herself out as replacing the need for an appointed agent in the placement or sale of insurance.
- Section 4. Except as otherwise expressly provided in this act, this act shall take effect upon becoming a law.