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1	A bill to be entitled
2	An act relating to insurance adjusters; amending s.
3	624.501, F.S.; providing for filing fees for an
4	application for reinstatement of a suspended license;
5	amending s. 626.015, F.S.; redefining the term "adjuster"
6	to include a public adjuster apprentice; amending s.
7	626.221, F.S.; providing that certain company employee
8	adjusters and independent adjusters seeking reinstatement
9	of a suspended license are not required to take an
10	examination; amending s. 626.241, F.S.; requiring that the
11	Department of Financial Services create an examination for
12	applicants seeking licensure as a public adjuster and a
13	separate examination for applicants seeking licensure as a
14	company employee adjuster or independent adjuster;
15	providing that an examination on worker's compensation
16	insurance or health insurance may not be required for
17	public adjusters; amending s. 626.641, F.S.; providing
18	that a suspended license may not be reinstated unless the
19	individual seeking reinstatement files an application for
20	reinstatement which is subsequently approved by the
21	department; prohibiting the department from approving such
22	an application under certain circumstances; amending s.
23	626.854, F.S.; prohibiting a public adjuster from
24	soliciting or entering into a contract with any insured or
25	claimant under an insurance policy for a specified period
26	after the occurrence of an event that may be the subject
27	of a claim; providing an exception; providing that a
28	public adjuster's contract to adjust a claim may be
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canceled by the client without penalty within a specified 29 30 period after the execution of the contract; requiring that a public adjuster disclose to a client his or her right to 31 cancel a contract by specified means; providing an 32 exception during a state of emergency; specifying an 33 unfair and deceptive insurance trade practice; prohibiting 34 35 a public adjuster, apprentice, or his or her agent from 36 giving or offering a monetary loan or an article in excess 37 of a specified value to a client or prospective client; prohibiting a public adjuster from basing any charge, fee, 38 payment, commission, or compensation relating to a 39 supplemental claim on the corresponding previous 40 settlement or claim payment; prohibiting a public adjuster 41 from charging, agreeing to, or accepting a fee, payment, 42 commission, or any compensation in excess of certain 43 44 amounts; providing application; requiring public adjusters to provide claimants or insureds a written estimate of 45 certain losses relating to claims for payment of insurance 46 47 proceeds; requiring adjusters to retain estimates for a 48 specified time and make estimates available to claimants, insureds, and the department; creating s. 626.8541, F.S.; 49 defining the term "public adjuster apprentice"; amending 50 s. 626.865, F.S.; providing qualifications that an 51 applicant must possess before the issuance of a license by 52 53 the department; requiring that certain persons applying 54 for a license after the completion of a period of suspension, termination, cancellation, revocation, or 55 expiration must pass the examination required for 56 Page 2 of 22

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57 licensure as a public adjuster; creating s. 626.8651, 58 F.S.; providing requirements for licensure as a public 59 adjuster apprentice; requiring that the department approve an application under certain circumstances; requiring that 60 all license fees be paid before the department issues a 61 license; requiring the applicant to file a bond in a 62 63 specified amount in favor of the department; providing for termination of the bond; requiring that the apprentice's 64 65 work be supervised by a licensed adjuster in good standing; authorizing the department to adopt rules 66 governing employment requirements; providing that the 67 supervising adjuster is responsible for the acts of the 68 apprentice; providing a period of effectiveness for an 69 apprentice license; providing that an individual licensed 70 as an apprentice may file an application for licensure as 71 72 a public adjuster after a specified period of employment as an apprentice; requiring that a sworn affidavit 73 containing certain information accompany such application; 74 75 prohibiting an apprentice from performing any functions for which a license is required after the expiration of 76 his or her license for apprenticeship without first 77 obtaining a license to work as a public adjuster; limiting 78 the authority of a public adjuster apprentice; amending s. 79 80 626.869, F.S.; providing that an examination on worker's 81 compensation insurance or health insurance may not be required for public adjusters; providing for continuing 82 education for company employee adjusters, independent 83 adjusters, and public adjusters; providing for the 84 Page 3 of 22

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satisfaction of continuing education requirements for 85 86 nonresident adjusters; amending s. 626.8698, F.S.; providing disciplinary guidelines for public adjusters and 87 public adjuster apprentices; amending s. 626.870, F.S.; 88 providing requirements for the reinstatement of a 89 suspended license, an appointment, or eligibility; 90 91 providing for the notification of approval of an application for reinstatement; amending s. 626.8732, F.S.; 92 93 revising requirements for licensure as a nonresident public adjuster; providing exceptions to such 94 requirements; requiring that an applicant for licensure as 95 a nonresident public adjuster provide certain information 96 with his or her application; requiring that the department 97 verify the nonresident applicant's licensing status; 98 creating s. 626.8796, F.S.; requiring that all contracts 99 100 for services by a public adjuster be in writing and contain a specified statement regarding fraud; creating s. 101 626.8797, F.S.; requiring that proof of loss statements 102 103 contain a specified statement regarding fraud; providing effective dates. 104 105 Be It Enacted by the Legislature of the State of Florida: 106 107

Section 1. Effective January 1, 2009, subsection (5) of section 624.501, Florida Statutes, is amended to read: 624.501 Filing, license, appointment, and miscellaneous fees.--The department, commission, or office, as appropriate, shall collect in advance, and persons so served shall pay to it Page 4 of 22

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in advance, fees, licenses, and miscellaneous charges as 113 114 follows: All insurance representatives, application for 115 (5) 116 license, application for reinstatement of suspended license, 117 each filing, filing fee....\$50.00 Section 2. Effective January 1, 2009, subsection (1) of 118 119 section 626.015, Florida Statutes, is amended to read: 626.015 Definitions.--As used in this part: 120 121 (1)"Adjuster" means a public adjuster as defined in s. 626.854, public adjuster apprentice as defined in s. 626.8541, 122 123 independent adjuster as defined in s. 626.855, or company employee adjuster as defined in s. 626.856. 124 Section 3. Effective January 1, 2009, paragraphs (c), (e), 125 126 and (f) of subsection (2) of section 626.221, Florida Statutes, are amended to read: 127 128 626.221 Examination requirement; exemptions.--However, no such examination shall be necessary in any 129 (2) of the following cases: 130 131 (C) In the discretion of the department, an applicant for reinstatement of license or appointment as an agent, customer 132 133 representative, company employee adjuster, or independent 134 adjuster whose license has been suspended within 4 years prior 135 to the date of application or written request for reinstatement. (e) A person who has been licensed and appointed as an a 136 public adjuster, independent adjuster, or company employee 137 adjuster as to all property, casualty, and surety insurances, 138 may be licensed and appointed as a company employee adjuster or<sub>au</sub> 139 independent, or public adjuster, as to these kinds of insurance, 140

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141 without additional written examination if an application for 142 licensure is filed with the department within 48 months 143 following the date of cancellation or expiration of the prior 144 appointment.

(f) A person who has been licensed as <u>a company employee</u> adjuster or independent an adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

152Section 4. Effective January 1, 2009, subsection (6) of153section 626.241, Florida Statutes, is amended to read:

626.241 Scope of examination. --

155 (6) In order to reflect the differences between adjusting 156 claims for an insurer and adjusting claims for an insured, the 157 department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for 158 159 applicants seeking licensure as a company employee adjuster or 160 independent adjuster. Examinations given applicants for license 161 as an all-lines adjuster shall cover adjusting in all lines of 162 insurance, other than life and annuity; or, in accordance with 163 the application for the license, the examination may be limited to adjusting in: 164

- 165 (a) Automobile physical damage insurance;
- 166 (b) Property and casualty insurance;
- 167 (c) Workers' compensation insurance; or
- 168 (d) Health insurance.

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169 No examination on worker's compensation insurance or health 170 insurance shall be required for public adjusters. 171 172 Section 5. Effective January 1, 2009, subsection (1) of 173 section 626.641, Florida Statutes, is amended to read: 174 626.641 Duration of suspension or revocation .--175 (1)The department shall, in its order suspending a license or appointment or in its order suspending the 176 177 eligibility of a person to hold or apply for such license or appointment, specify the period during which the suspension is 178 179 to be in effect; but such period shall not exceed 2 years. The license, appointment, or eligibility shall remain suspended 180 during the period so specified, subject, however, to any 181 182 rescission or modification of the order by the department, or modification or reversal thereof by the court, prior to 183 184 expiration of the suspension period. A license, appointment, or eligibility that which has been suspended shall not be 185 186 reinstated except upon the filing and approval of an application 187 for request for such reinstatement and, in the case of a second suspension, completion of continuing education courses 188 189 prescribed and approved by the department; but the department 190 shall not approve an application for grant such reinstatement if 191 it finds that the circumstance or circumstances for which the license, appointment, or eligibility was suspended still exist 192 or are likely to recur. In addition, an application a request 193 for reinstatement is subject to denial and subject to a waiting 194 period prior to approval on the same grounds that apply to 195 applications for licensure pursuant to ss. 626.207, 626.611, and 196 Page 7 of 22

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197 626.621, and 626.8698.

198Section 6.Subsections (5) through (12) are added to199section 626.854, Florida Statutes, to read:

200 626.854 "Public adjuster" defined; prohibitions.--The 201 Legislature finds that it is necessary for the protection of the 202 public to regulate public insurance adjusters and to prevent the 203 unauthorized practice of law.

204 (5) A public adjuster may not directly or indirectly
205 through any other person or entity solicit an insured or
206 claimant by any means except on Monday through Saturday of each
207 week and only between the hours of 8 a.m. and 8 p.m. on those
208 days.

209 (6) A public adjuster may not directly or indirectly
 210 through any other person or entity initiate contact or engage in
 211 face-to-face or telephonic solicitation or enter into a contract
 212 with any insured or claimant under an insurance policy until at
 213 least 48 hours after the occurrence of an event that may be the
 214 subject of a claim under the insurance policy unless contact is
 215 initiated by the insured or claimant.

216 (7) An insured or claimant may cancel a public adjuster's 217 contract to adjust a claim without penalty or obligation within 218 3 business days after the date on which the contract is executed 219 or within 3 business days after the date on which the insured or 220 claimant has notified the insurer of the claim, by phone or in 221 writing, whichever is later. The public adjuster's contract 222 shall disclose to the insured or claimant his or her right to 223 cancel the contract and advise the insured or claimant that notice of cancellation must be submitted in writing and sent by 224

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225	certified mail, return receipt requested, or other form of
226	mailing which provides proof thereof, to the public adjuster at
227	the address specified in the contract; provided, during any
228	state of emergency as declared by the Governor and for a period
229	of 1 year after the date of loss, the insured or claimant shall
230	have 5 business days after the date on which the contract is
231	executed to cancel a public adjuster's contract.
232	(8) It is an unfair and deceptive insurance trade practice
233	pursuant to s. 626.9541 for a public adjuster or any other
234	person to circulate or disseminate any advertisement,
235	announcement, or statement containing any assertion,
236	representation, or statement with respect to the business of
237	insurance which is untrue, deceptive, or misleading.
238	(9) A public adjuster, a public adjuster apprentice, or
239	any person or entity acting on behalf of a public adjuster or
240	public adjuster apprentice may not give or offer to give a
241	monetary loan or advance to a client or prospective client.
242	(10) A public adjuster, public adjuster apprentice, or any
243	individual or entity acting on behalf of a public adjuster or
244	public adjuster apprentice may not give or offer to give,
245	directly or indirectly, any article of merchandise having a
246	value in excess of \$25 to any individual for the purpose of
247	advertising or as an inducement to entering into a contract with
248	a public adjuster.
249	(11)(a) If a public adjuster enters into a contract with
250	an insured or claimant to reopen a claim or to file a
251	supplemental claim that seeks additional payments for a claim
252	that has been previously paid in part or in full or settled by
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253	the insurer, the public adjuster may not charge, agree to, or
254	accept any compensation, payment, commission, fee, or other
255	thing of value based on a previous settlement or previous claim
256	payments by the insurer for the same cause of loss. The charge,
257	compensation, payment, commission, fee, or other thing of value
258	may be based only on the claim payments or settlement obtained
259	through the work of the public adjuster after entering into the
260	contract with the insured or claimant. The contracts described
261	in this paragraph are not subject to the limitations in
262	paragraph (b).
263	(b) A public adjuster may not charge, agree to, or accept
264	any compensation, payment, commission, fee, or other thing of
265	value in excess of:
266	1. Ten percent of the amount of insurance claim payments
267	by the insurer for claims based on events that are the subject
268	of a declaration of a state of emergency by the Governor. This
269	provision applies to claims made during the period of 1 year
270	after the declaration of emergency.
271	2. Twenty percent of the amount of all other insurance
272	claim payments.
273	(12) Each public adjuster shall provide to the claimant or
274	insured a written estimate of the loss to assist in the
275	submission of a proof of loss or any other claim for payment of
276	insurance proceeds. The public adjuster shall retain such
277	written estimate for at least 5 years and shall make such
278	estimate available to the claimant or insured and the department
279	upon request.
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281 The provisions of subsections (5)-(11) apply only to residential 282 property insurance policies and condominium association policies as defined in s. 718.111(11). 283 Section 7. Effective January 1, 2009, section 626.8541, 284 285 Florida Statutes, is created to read: 286 626.8541 Public adjuster apprentice.--287 (1) A "public adjuster apprentice" is any person who is not a licensed public adjuster, who is employed by or has a 288 289 contract with a licensed and appointed public adjuster in good standing with the department or a public adjusting firm that 290 291 employs at least one licensed and appointed public adjuster in 292 good standing with the department to assist a public adjuster in conducting business under the license, and who satisfies the 293 294 requirements of s. 626.8651. (2) A public adjuster apprentice must work with a licensed 295 296 and appointed public adjuster for a period of 12 months as set 297 forth in this section, and who otherwise is in full compliance 298 with this chapter, prior to being eligible for appointment as a 299 licensed public adjuster. Section 8. Effective January 1, 2009, paragraph (e) of 300 301 subsection (1) of section 626.865, Florida Statutes, is amended, 302 and subsection (3) is added to that section, to read: 303 626.865 Public adjuster's qualifications, bond.--304 The department shall issue a license to an applicant (1)for a public adjuster's license upon determining that the 305 applicant has paid the applicable fees specified in s. 624.501 306 and possesses the following qualifications: 307 308 Has passed the any required written examination. (e) Page 11 of 22

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309	(3) The department may not issue a license as a public
310	adjuster to any individual who has not passed the examination
311	for a public adjuster's license. Any individual who is applying
312	for reinstatement of a license after completion of a period of
313	suspension and any individual who is applying for a new license
314	after termination, cancellation, revocation, or expiration of a
315	prior license as a public adjuster must pass the examination
316	required for licensure as a public adjuster after approval of
317	the application for reinstatement or for a new license
318	regardless of whether the applicant passed an examination prior
319	to issuance of the license that was suspended, terminated,
320	canceled, revoked, or expired.
321	Section 9. Effective January 1, 2009, section 626.8651,
322	Florida Statutes, is created to read:
323	626.8651 Public adjuster apprentice license;
324	qualifications
325	(1) The department shall issue a license as a public
326	adjuster apprentice to an applicant who is:
327	(a) A natural person at least 18 years of age.
328	(b) A United States citizen or legal alien who possesses
329	work authorization from the United States Bureau of Citizenship
330	and Immigration Services and is a resident of this state.
331	(c) Trustworthy and has such business reputation as would
332	reasonably ensure that the applicant will conduct business as a
333	public adjuster apprentice fairly and in good faith and without
334	detriment to the public.
335	(2) All applicable license fees, as prescribed in s.
336	624.501, must be paid in full before issuance of the license.
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337	(3) At the time of application for license as a public
338	adjuster apprentice, the applicant shall file with the
339	department a bond executed and issued by a surety insurer
340	authorized to transact such business in this state in the amount
341	of \$50,000, conditioned upon the faithful performance of his or
342	her duties as a public adjuster apprentice under the license for
343	which the applicant has applied, and thereafter maintain the
344	bond unimpaired throughout the existence of the license and for
345	at least 1 year after termination of the license. The bond shall
346	be in favor of the department and shall specifically authorize
347	recovery by the department of the damages sustained in case the
348	licensee commits fraud or unfair practices in connection with
349	his or her business as a public adjuster apprentice. The
350	aggregate liability of the surety for all such damages may not
351	exceed the amount of the bond, and the bond may not be
352	terminated by the issuing insurer unless written notice of at
353	least 30 days is given to the licensee and filed with the
354	department.
355	(4) A public adjuster apprentice shall complete at a
356	minimum 100 hours of employment per month for 12 months of
357	employment under the supervision of a licensed and appointed
358	all-lines public adjuster in order to qualify for licensure as a
359	public adjuster. The department may adopt rules that establish
360	standards for such employment requirements.
361	(5) A supervising public adjuster shall be responsible and
362	accountable for the acts of a public adjuster apprentice which
363	are related to transacting business as a public adjuster
364	apprentice.
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365	(6) An apprentice license is effective for 18 months
366	unless the license expires due to lack of maintaining an
367	appointment; is surrendered by the licensee; is terminated,
368	suspended, or revoked by the department; or is canceled by the
369	department upon issuance of a public adjuster license. The
370	department may not issue a public adjuster apprentice license to
371	any individual who has held such a license in this state within
372	2 years after expiration, surrender, termination, revocation, or
373	cancellation of the license.
374	(7) After completing the requirements for employment as a
375	public adjuster apprentice, the licensee may file an application
376	for a public adjuster license. The applicant and supervising
377	public adjuster or public adjusting firm must each file a sworn
378	affidavit, on a form prescribed by the department, verifying
379	that the employment of the public adjuster apprentice meets the
380	requirements of this section.
381	(8) In no event shall a public adjuster apprentice
382	licensed under this section perform any of the functions for
383	which a public adjuster's license is required after expiration
384	of the public adjuster apprentice license without having
385	obtained a public adjuster license.
386	(9) A public adjuster apprentice has the same authority as
387	the licensed public adjuster or public adjusting firm that
388	employs the apprentice except that an apprentice may not execute
389	contracts for the services of a public adjuster or public
390	adjusting firm and may not solicit contracts for the services
391	except under the direct supervision and guidance of the
392	supervisory public adjuster. An individual may not be, act as,
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393 or hold himself or herself out to be a public adjuster 394 apprentice unless the individual is licensed and holds a current 395 appointment by a licensed public all-lines adjuster or a public adjusting firm that employs a licensed all-lines public 396 397 adjuster. Subsections (1) and (4) of section 626.869, 398 Section 10. 399 Florida Statutes, are amended to read: 400 626.869 License, adjusters; continuing education. --401 (1)An applicant for a license as an adjuster may qualify and his or her license when issued may cover adjusting in any 402 one of the following classes of insurance: 403 (a) All lines of insurance except life and annuities. 404 Motor vehicle physical damage insurance. 405 (b) 406 (C) Property and casualty insurance. Workers' compensation insurance. 407 (d) 408 (e) Health insurance. 409 410 No examination on worker's compensation insurance or health 411 insurance shall be required for public adjusters. 412 Any individual holding a license as a company (4) (a) 413 employee adjuster or independent adjuster for 24 consecutive 414 months or longer must, beginning in his or her birth month and 415 every 2 years thereafter, have completed 24 hours of courses, 2 416 hours of which relate to ethics, in subjects designed to inform the licensee regarding the current insurance laws of this state, 417 so as to enable him or her to engage in business as an insurance 418 adjuster fairly and without injury to the public and to adjust 419 all claims in accordance with the policy or contract and the 420 Page 15 of 22

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421 laws of this state.

Any individual holding a license as a public adjuster 422 (b) for 24 consecutive months or longer, beginning in their birth 423 month and every 2 years thereafter, must have completed 24 hours 424 425 of courses, 2 hours of which relate to ethics, in subjects 426 designed to inform the licensee regarding the current laws of 427 this state pertaining to all lines of insurance other than life and annuities, the current laws of this state pertaining to the 428 429 duties and responsibilities of public adjusters as set forth in 430 this part, and the current rules of the department applicable to 431 public adjusters and standard or representative policy forms used by insurers, other than forms for life insurance and 432 433 annuities, so as to enable him or her to engage in business as 434 an adjuster fairly and without injury to the public and to 435 adjust all claims in accordance with the policy or contract and 436 laws of this state. In order to receive credit for continuing 437 education courses, public adjusters must take courses that are 438 specifically designed for public adjusters and approved by the 439 department, provided, however, no continuing education course shall be required for public adjusters for worker's compensation 440 441 insurance or health insurance.

(c) The department shall adopt rules necessary to
implement and administer the continuing education requirements
of this subsection. For good cause shown, the department may
grant an extension of time during which the requirements imposed
by this section may be completed, but such extension of time may
not exceed 1 year.

448

(d) A nonresident public adjuster must complete the

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449 continuing education requirements provided by this section; 450 provided, a nonresident public adjuster may meet the 451 requirements of this section if the continuing education 452 requirements of the nonresident public adjuster's home state are 453 determined to be substantially comparable to the requirements of 454 this state's continuing education requirements and if the 455 resident's state recognizes reciprocity with this state's continuing education requirements. A nonresident public adjuster 456 457 whose home state does not have such continuing education requirements for adjusters, and who is not licensed as a 458 459 nonresident adjuster in a state that has continuing education 460 requirements and reciprocates with this state, must meet the continuing education requirements of this section. 461 Section 11. Section 626.8698, Florida Statutes, is amended 462 to read: 463 464 626.8698 Disciplinary guidelines for public adjusters and public adjuster apprentices. -- The department may deny, suspend, 465 466 or revoke the license of a public adjuster or public adjuster 467 apprentice, and administer a fine not to exceed \$5,000 per act, for any of the following: 468 Violating any provision of this chapter or a rule or 469 (1) 470 order of the department; 471 (2)Receiving payment or anything of value as a result of an unfair or deceptive practice; 472 Receiving or accepting any fee, kickback, or other 473 (3) thing of value pursuant to any agreement or understanding, oral 474 or otherwise; entering into a split-fee arrangement with another 475 person who is not a public adjuster; or being otherwise paid or 476 Page 17 of 22

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477 accepting payment for services that have not been performed; 478 (4)Violating s. 316.066 or s. 817.234; Soliciting or otherwise taking advantage of a person 479 (5) 480 who is vulnerable, emotional, or otherwise upset as the result 481 of a trauma, accident, or other similar occurrence; or 482 Violating any ethical rule of the department. (6) 483 Section 12. Effective January 1, 2009, subsection (4) is added to section 626.870, Florida Statutes, to read: 484 485 626.870 Application for license.--486 (4) A license, an appointment, or eligibility that has 487 been suspended may not be reinstated except upon the filing and approval of an application for reinstatement in accordance with 488 s. 626.641. In addition, for reinstatement of a public 489 490 adjuster's license, appointment, or eligibility, the individual must pass the public adjuster licensing examination. An 491 492 application for reinstatement must be accompanied by any 493 applicable examination fee. Successful completion of the 494 examination does not entitle the applicant to have a license 495 reinstated. The application is subject to denial pursuant to ss. 626.207, 626.611, 626.621, and 626.8698. If the department 496 497 approves an application for reinstatement, the applicant shall 498 be notified that the license will be reinstated upon payment by 499 the applicant of the reinstatement fee contained in s. 500 624.501(15). Section 13. Effective January 1, 2009, paragraphs (b) and 501 (e) of subsection (1) and paragraphs (b) and (c) of subsection 502 (2) of section 626.8732, Florida Statutes, are amended, and 503 504 subsection (6) is added to that section, to read: Page 18 of 22

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505 626.8732 Nonresident public adjuster's qualifications, 506 bond.--

507 (1) The department shall, upon application therefor, issue
508 a license to an applicant for a nonresident public adjuster's
509 license upon determining that the applicant has paid the
510 applicable license fees required under s. 624.501 and:

(b) Has passed to the satisfaction of the department a written Florida public adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for such an examination does not apply to any of the following:

515 1. An applicant who is licensed as a resident public adjuster in his or her state of residence, when that state requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of that state has been entered into by the department; 520 or

521 2. An applicant who is licensed as a nonresident public 522 adjuster in a state other than his or her state of residence 523 when the state of licensure requires the passing of a written 524 examination in order to obtain the license and a reciprocal 525 agreement with the appropriate official of the state of 526 licensure has been entered into by the department.

(e) Has been licensed and employed as a public adjuster in
the applicant's state of residence on a continual basis for the
past 3 years, or, if the applicant's state of residence does not
issue licenses to individuals who act as public adjusters, the
applicant has been licensed and employed as a resident insurance
company or independent adjuster, insurance agent, insurance

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533 broker, or other insurance representative in his or her state of 534 residence or any other state on a continual basis for the past 3 535 years. This paragraph does not apply to individuals who are 536 licensed to transact only life insurance and annuity business 537 had sufficient experience, training, or instruction concerning 538 the adjusting of damages or losses under insurance contracts, 539 other than life and annuity contracts; is sufficiently informed 540 as to the terms and effects of the provisions of those types of 541 insurance contracts; and possesses adequate knowledge of the 542 laws of this state relating to such contracts as to enable and 543 qualify him or her to engage in the business of insurance adjuster fairly and without injury to the public or any member 544 545 thereof with whom he or she may have business as a public 546 adjuster.

547 (2) The applicant shall furnish the following with his or548 her application:

549 If currently licensed as a resident public adjuster in (b) 550 the applicant's state of residence, a certificate or letter of 551 authorization from the licensing authority of the applicant's state of residence, stating that the applicant holds a current 552 553 or comparable license to act as a public adjuster and has held 554 the license continuously for the past 3 years. The certificate 555 or letter of authorization must be signed by the insurance commissioner or his or her deputy or the appropriate licensing 556 official and must disclose whether the adjuster has ever had any 557 license or eligibility to hold any license declined, denied, 558 suspended, revoked, or placed on probation or whether an 559 administrative fine or penalty has been levied against the 560 Page 20 of 22

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561 adjuster and, if so, the reason for the action.

562 (C) If the applicant's state of residence does not require licensure as a public adjuster and the applicant has been 563 564 licensed as a resident insurance adjuster, agent, broker, or 565 other insurance representative in his or her state of residence 566 or any other state within the past 3 years, a certificate or 567 letter of authorization from the licensing authority stating 568 that the applicant holds or has held a license to act as such an 569 insurance adjuster, agent, or other insurance representative and has held the license continuously for the past 3 years. The 570 571 certificate or letter of authorization must be signed by the 572 insurance commissioner or his or her deputy or the appropriate licensing official and must disclose whether or not the 573 574 adjuster, agent, or other insurance representative has ever had 575 any license or eligibility to hold any license declined, denied, 576 suspended, revoked, or placed on probation or whether an 577 administrative fine or penalty has been levied against the 578 adjuster and, if so, the reason for the action. 579 (6) If available, the department shall verify the nonresident applicant's licensing status through the producer 580

581database maintained by the National Association of Insurance582Commissioners or its affiliates or subsidiaries.

583 Section 14. Section 626.8796, Florida Statutes, is created
584 to read:
585 626.8796 Public adjuster contracts; fraud statement.--All

586 contracts for public adjuster services must be in writing and

587 must prominently display the following statement on the

588 <u>contract: "Pursuant to s. 817.234, Florida Statutes, any person</u>

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589 who, with the intent to injure, defraud, or deceive any insurer 590 or insured, prepares, presents, or causes to be presented a 591 proof of loss or estimate of cost or repair of damaged property 592 in support of a claim under an insurance policy knowing that the 593 proof of loss or estimate of claim or repairs contains any 594 false, incomplete, or misleading information concerning any fact 595 or thing material to the claim commits a felony of the third degree, punishable as provided in s. 775.082, s. 775.803, or s. 596 597 775.084, Florida Statutes." Section 15. Section 626.8797, Florida Statutes, is created 598 to read: 599 600 626.8797 Proof of loss; fraud statement.--All proof of loss statements must prominently display the following 601 602 statement: "Pursuant to s. 817.234, Florida Statutes, any person who, with the intent to injure, defraud, or deceive any insurer 603 or insured, prepares, presents, or causes to be presented a 604 605 proof of loss or estimate of cost or repair of damaged property 606 in support of a claim under an insurance policy knowing that the 607 proof of loss or estimate of claim or repairs contains any 608 false, incomplete, or misleading information concerning any fact 609 or thing material to the claim commits a felony of the third 610 degree, punishable as provided in s. 775.082, s. 775.803, or s. 611 775.084, Florida Statutes." 612 Section 16. Except as otherwise expressly provided in this act, this act shall take effect October 1, 2008. 613

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