2008

1	A bill to be entitled
2	An act relating to sellers of travel; amending s. 559.927,
3	F.S.; revising the definition of "prearranged travel,
4	tourist-related services, or tour-guide services";
5	defining "certifying party" and "terrorist state";
6	amending s. 559.928, F.S.; revising provisions relating to
7	registration as a seller of travel; revising registration
8	fees; creating s. 559.9285, F.S.; requiring a seller of
9	travel to annually certify to the Department of
10	Agriculture and Consumer Services the scope of its
11	business activities by filing a disclosure statement;
12	categorizing certifying parties; providing requirements of
13	a certifying party that changes its scope of business;
14	requiring such certifying party to provide the department
15	with appropriate bond; requiring the department to specify
16	by rule the form of certification; specifying required
17	certification information; amending s. 559.929, F.S.;
18	revising requirements with respect to the performance bond
19	which must accompany registration or an application for
20	registration as a seller of travel; specifying amounts of
21	bonds for certification categories; eliminating
22	alternative means of satisfying security requirements;
23	providing for priority of payment with respect to such
24	bonds; revising conditions under which the department may
25	annually waive the bond; precluding specified
26	certification categories from waiver of bond; amending s.
27	559.9335, F.S.; providing that it is a violation of the
28	Florida Sellers of Travel Act to offer to sell, at
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wholesale or retail, prearranged travel, tourist-related 29 30 services, or tour-guide services for individuals or groups directly to any terrorist state which originate in Florida 31 without disclosing such business activities in a 32 certification filed with the department and to violate any 33 state or federal law restricting or prohibiting commerce 34 35 with terrorist states; amending s. 559.935, F.S.; revising 36 provisions which exempt certain sellers of travel and 37 affiliates thereof from specified registration, security, disclosure, and recordkeeping requirements; amending s. 38 559.9355, F.S.; imposing an administrative fine for each 39 act or omission in violation of the prohibited offer to 40 sell, at wholesale or retail, prearranged travel, tourist-41 related services, or tour-quide services for individuals 42 or groups directly to any terrorist state which originate 43 44 in Florida without disclosing such business activities in a certification or in violation of any state or federal 45 law restricting or prohibiting commerce with terrorist 46 47 states; amending s. 559.936, F.S.; authorizing the 48 department to seek a specified civil penalty for each act or omission in violation of the prohibited offer to sell, 49 at wholesale or retail, prearranged travel, tourist-50 related services, or tour-quide services for individuals 51 or groups directly to any terrorist state which originate 52 53 in Florida without disclosing such business activities in 54 a certification or in violation of any state or federal law restricting or prohibiting commerce with terrorist 55 states; amending s. 559.937, F.S.; providing a criminal 56 Page 2 of 16

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57	penalty for a violation of the Florida Sellers of Travel
58	Act which directly or indirectly pertains to an offer to
59	sell, at wholesale or retail, prearranged travel, tourist-
60	related services, or tour-guide services for individuals
61	or groups directly to any terrorist state which originate
62	in Florida; providing an effective date.
63	
64	Be It Enacted by the Legislature of the State of Florida:
65	
66	Section 1. Subsections (2) through (5), (7) through (10),
67	and (11) of section 559.927, Florida Statutes, are renumbered as
68	subsections (3) through (6), (8) through (11), and (13),
69	respectively, subsection (6) is renumbered as subsection (7) and
70	amended, and new subsections (2) and (12) are added to that
71	section, to read:
72	559.927 DefinitionsFor the purposes of this part, the
73	term:
74	(2) "Certifying party" means a seller of travel
75	registering under s. 559.928 or a seller of travel who is exempt
76	under s. 559.935(2) or (3).
77	(7) <del>(6)</del> "Prearranged travel, tourist-related services, or
78	tour-guide services" includes, but is not limited to, car
79	rentals, lodging, transfers, and sightseeing tours and all other
80	such services which are reasonably related to air, sea, rail,
81	motor coach, or other medium of transportation, or
82	accommodations for which a purchaser receives a premium or
83	contracts or pays prior to or after departure. These terms also
84	include services for which a purchaser, whose legal residence is
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85 outside the United States, contracts or pays prior to departure, 86 and any arrangement by which a purchaser prepays for, receives a 87 reservation or any other commitment to provide services prior to 88 departure for, or otherwise arranges for travel directly to a 89 terrorist state and which originates in Florida.

90 <u>(12)</u> "Terrorist state" means any state, country, or nation 91 <u>designated by the United States Department of State as a state</u> 92 <u>sponsor of terrorism.</u>

93 Section 2. Subsections (1) and (2) of section 559.928,
94 Florida Statutes, are amended to read:

95

559.928 Registration.--

Each seller of travel shall annually register with the 96 (1)department, providing: its legal business or trade name, mailing 97 98 address, and business locations; the full names, addresses, and 99 telephone numbers, and social security numbers of its owners or 100 corporate officers and directors and the Florida agent of the corporation; a statement whether it is a domestic or foreign 101 corporation, its state and date of incorporation, its charter 102 103 number, and, if a foreign corporation, the date it registered with the State of Florida, and occupational license where 104 105 applicable; the date on which a seller of travel registered its 106 fictitious name if the seller of travel is operating under a 107 fictitious or trade name; the name of all other corporations, business entities, and trade names through which each owner of 108 the seller of travel operated, was known, or did business as a 109 seller of travel within the preceding 5 years; a list of all 110 authorized independent agents, including the agent's trade name, 111 full name, mailing address, business address, and telephone 112

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113 numbers, and social security number; the business location and address of each branch office and full name and address of the 114 115 manager or supervisor; the certification required under s. 559.9285; and proof of purchase of adequate bond or 116 117 establishment of a letter of credit or certificate of deposit as required in this part. A certificate evidencing proof of 118 119 registration shall be issued by the department and must be prominently displayed in the seller of travel's primary place of 120 business. 121 (2) (a) Registration fees shall be as follows: 122 123 Three hundred dollars \$300 per year per registrant 1. certifying its business activities under s. 559.9285(1)(a). 124 125 2. One thousand dollars per year per registrant certifying 126 its business activities under s. 559.9285(1)(b). 127 Twenty-five hundred dollars per year per registrant 3. 128 certifying its business activities under s. 559.9285(1)(c). 129 All amounts collected shall be deposited by the Chief (b) 130 Financial Officer to the credit of the General Inspection Trust 131 Fund of the Department of Agriculture and Consumer Services pursuant to s. 570.20, for the sole purpose of administration of 132 133 this part. 134 Section 3. Section 559.9285, Florida Statutes, is created 135 to read: 559.9285 Certification of business activities.--136 Each certifying party, as defined in s. 559.927(2): 137 (1) (a) Which does not offer for sale, at wholesale or retail, 138 prearranged travel, tourist-related services, or tour-quide 139 services for individuals or groups directly to any terrorist 140 Page 5 of 16

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141	state and which originate in Florida;
142	(b) Which only offers for sale, at wholesale or retail,
143	prearranged travel, tourist-related services, or tour-guide
144	services for individuals or groups directly to any terrorist
145	state and which originate in Florida, but engages in no other
146	business dealings or commerce with any terrorist state; or
147	(c) Which offers for sale, at wholesale or retail,
148	prearranged travel, tourist-related services, or tour-guide
149	services for individuals or groups directly to any terrorist
150	state and which originate in Florida, and also engages in any
151	other business dealings or commerce with any terrorist state,
152	
153	shall annually certify its business activities by filing a
154	disclosure statement with the department that accurately
155	represents the scope of the seller's business activities
156	according to the criteria provided in either paragraph (a),
157	paragraph (b), or paragraph (c).
158	(2)(a) If a certifying party changes the scope of the
159	business activities certified pursuant to subsection (1), the
160	certifying party shall file the following with the department no
161	later than 15 days from the change in activities:
162	1. An amended certificate pursuant to subsection (1); and
163	2. The applicable registration fee pursuant to s. 559.928.
164	(b) Within 15 days of filing the amended certificate, the
165	certifying party shall provide the department with a bond in the
166	proper amount for the certified business activity pursuant to s.
167	559.929.
168	(3) The department shall specify by rule the form of each
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169 certification under this section, which shall include the 170 following information: (a) The legal name, any trade names or fictitious names, 171 mailing address, physical address, telephone number or numbers, 172 173 fax number or numbers, all Internet and electronic contact 174 information, and registration number, if applicable, of the 175 certifying party. (b) Each terrorist state with which the certifying party 176 177 engages in any business or commerce. (C) The legal name, any trade names or fictitious names, 178 mailing address, physical address, telephone number or numbers, 179 180 fax number or numbers, and all Internet and electronic contact information of every other entity with which the certifying 181 182 party engages in business or commerce that is related in any way to the certifying party's business or commerce with any 183 184 terrorist state. 185 (d) The type of all prearranged travel, tourist-related 186 services, or tour-guide services the certifying party offers for 187 sale to individuals or groups traveling directly to any terrorist state and which originate in Florida, and the 188 189 frequency with which such services are offered. 190 Section 4. Section 559.929, Florida Statutes, is amended 191 to read: 192 559.929 Security requirements.--An application must be accompanied by a performance 193 (1) bond in an amount set by the department under paragraph (a), 194 paragraph (b), or paragraph (c) not to exceed \$25,000, or in the 195 196 amount of \$50,000 if the seller of travel is offering vacation Page 7 of 16

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197 certificates. The surety on such bond shall be a surety company authorized to do business in the state. 198 199 (a) Each seller of travel which certifies its business 200 activities under s. 559.9285(1)(a) shall provide a performance 201 bond in an amount not to exceed \$25,000, or in the amount of 202 \$50,000 if the seller of travel is offering vacation 203 certificates. (b) Each seller of travel which certifies its business 204 205 activities under s. 559.9285(1)(b) shall provide a performance bond in an amount not to exceed \$100,000, or in the amount of 206 207 \$150,000 if the seller of travel is offering vacation 208 certificates. 209 (c) Each seller of travel which certifies its business 210 activities under s. 559.9285(1)(c) shall provide a performance bond in an amount not to exceed \$250,000, or in the amount of 211 212 \$300,000 if the seller of travel is offering vacation 213 certificates. 214 (2) In lieu of the performance bond required in this part, 215 a registrant or applicant for registration may establish a certificate of deposit or an irrevocable letter of credit in a 216 217 Florida banking institution in the amount of the performance 218 bond. The department shall be the beneficiary to this 219 certificate of deposit, and the original shall be filed with the 220 department. Any such letter of credit shall provide that the issuer will give the department not less than 120 days written 221 notice prior to terminating or refusing to renew the letter of 222 credit. 223 224 (2) (3) The bond, letter of credit, or certificate of Page 8 of 16

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225 deposit shall be in favor of the department for the use and 226 benefit of any traveler who is injured by the fraud, misrepresentation, breach of contract, financial failure, or 227 violation of any provision of this part by the seller of travel. 228 229 Such liability may be enforced either by proceeding in an 230 administrative action as specified in subsection (3) (4) or by 231 filing a judicial suit at law in a court of competent 232 jurisdiction. However, in such court suit the bond, letter of 233 credit, or certificate of deposit posted with the department shall not be amenable or subject to any judgment or other legal 234 process issuing out of or from such court in connection with 235 such lawsuit, but such bond, letter of credit, or certificate of 236 deposit shall be amenable to and enforceable only by and through 237 238 administrative proceedings before the department. It is the 239 intent of the Legislature that such bond, letter of credit, or 240 certificate of deposit shall be applicable and liable only for the payment of claims duly adjudicated by order of the 241 242 department. The bond, letter of credit, or certificate of 243 deposit shall be open to successive claims, but the aggregate amount may not exceed the amount of the bond, letter of credit, 244 245 or certificate of deposit. In addition to the foregoing, a bond 246 provided by a registrant or applicant for registration which 247 certifies its business activities under s. 559.9285(1)(b) or (c) shall be in favor of the department, with payment in the 248 249 following order of priority: (a) 250 All expenses for prosecuting the registrant or applicant in any administrative or civil action under this part, 251 including fees for attorneys and other professionals, court 252

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253 costs or other costs of the proceedings, and all other expenses 254 incidental to the action. All costs and expenses of investigation prior to the 255 (b) commencement of an administrative or civil action under this 256 257 part. 258 Any unpaid administrative fine imposed by final order (C) 259 or any unpaid civil penalty imposed by final judgment under this 260 part. (d) 261 Damages or compensation for any traveler injured as 262 provided in this subsection. 263 (3) (4) Any traveler may file a claim against the bond<sub>7</sub> letter of credit, or certificate of deposit which shall be made 264 in writing to the department within 120 days after an alleged 265 266 injury has occurred or is discovered to have occurred. The proceedings shall be held in accordance with ss. 120.569 and 267 268 120.57. 269 (4) (4) (5) In any situation in which the seller of travel is 270 currently the subject of an administrative, civil, or criminal 271 action by either the department, the Department of Legal Affairs, or the state attorney concerning compliance with this 272 273 part, the right to proceed against the bond, letter of credit, 274 or certificate of deposit, as provided in subsection (3) (4), 275 shall be suspended until after any enforcement action becomes 276 final. (5) (5) (6) The department may waive the bond, letter of 277

278 credit, or certificate of deposit requirement on an annual basis 279 if the seller of travel has had 5 or more consecutive years of 280 experience as a seller of travel in Florida in compliance with Page 10 of 16

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this part, has not had any civil, criminal, or administrative 281 action instituted against the seller of travel in the vacation 282 and travel business by any governmental agency or any action 283 284 involving fraud, theft, misappropriation of property, violation 285 of any statute pertaining to business or commerce with any 286 terrorist state, or moral turpitude, and has a satisfactory 287 consumer complaint history with the department, and certifies its business activities under s. 559.9285. Such waiver may be 288 289 revoked if the seller of travel violates any provision of this 290 part. A seller of travel which certifies its business activities under s. 559.9285(1)(b) or (c) shall not be entitled to the 291 292 waiver provided in this subsection.

Section 5. Subsection (2) of section 559.9335, Florida Statutes, is amended, subsections (22), (23), and (24) are renumbered as subsections (24), (25), and (26), respectively, and new subsections (22) and (23) are added to that section, to read:

298 559.9335 Violations.--It is a violation of this part for 299 any person:

300 (2) To conduct business as a seller of travel without an
301 annual purchase of a performance bond or establishment of a
302 letter of credit or certificate of deposit in the amount set by
303 the department unless exempt pursuant to s. 559.935.

304 (22) To offer to sell, at wholesale or retail, prearranged 305 travel, tourist-related services, or tour-guide services for 306 individuals or groups directly to any terrorist state and which 307 originate in Florida, without disclosing such business 308 activities in a certification filed under s. 559.9285(1)(b) or

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309	(c).
310	(23) To violate any state or federal law restricting or
311	prohibiting commerce with terrorist states.
312	Section 6. Subsections (2), (3), and (4) of section
313	559.935, Florida Statutes, are amended to read:
314	559.935 Exemptions
315	(2) Sections 559.928, 559.929, 559.9295, 559.931, and
316	559.932 shall not apply to:
317	(a) Sellers of travel directly issuing airline tickets who
318	have contracted with the Airlines Reporting Corporation for the
319	most recent consecutive 3 years or more under the same ownership
320	and control <u>,</u> <del>and</del> who do not offer vacation certificates, and who
321	annually certify their business activities under s.
322	<u>559.9285(1)(a).</u> ; or
323	(b) Sellers of travel offering vacation certificates who
324	have contracted with the Airlines Reporting Corporation for the
325	most recent consecutive 5 years or more under the same ownership
326	and control and who annually certify their business activities
327	under s. 559.9285(1)(a).
328	
329	This exemption does not apply to sellers of travel certifying
330	their business activities under s. 559.9285(1)(b) or (c).
331	(3) Sections 559.928, 559.929, 559.9295, 559.931, and
332	559.932 shall also not apply to a seller of travel that is an
333	affiliate of an entity exempt pursuant to subsection (2) subject
334	to the following conditions:
335	(a) In the event the department finds the affiliate does
336	not have a satisfactory consumer complaint history or the
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337 affiliate fails to respond to a consumer complaint within 30 338 days, the related seller of travel exempt pursuant to subsection 339 (2) shall be liable for the actions of the affiliate, subject to 340 the remedies provided in ss. 559.9355 and 559.936.

(b) In the event the department is unable to locate an affiliate, the related seller of travel exempt pursuant to subsection (2) shall be fully liable for the actions of the affiliate, subject to the remedies provided in ss. 559.9355 and 559.936.

In order to obtain an exemption under this subsection, 346 (C) the affiliate shall file an affidavit of exemption on a form 347 prescribed by the department and shall certify its business 348 activities under s. 559.9285(1)(a). The affidavit of exemption 349 350 shall be executed by a person who exercises identical control 351 over the seller of travel exempt pursuant to subsection (2) and 352 the affiliate. Failure to file an affidavit of exemption or 353 certification under s. 559.9285(1)(a) prior to engaging in 354 seller of travel activities shall subject the affiliate to the 355 remedies provided in ss. 559.9355 and 559.936.

(d) Revocation by the department of an exemption provided
to a seller of travel under subsection (2) shall constitute
automatic revocation by law of an exemption obtained by an
affiliate under the subsection.

360

(e) This subsection shall not apply to:

361 1. An affiliate that independently qualifies for another
362 exemption under this section s. 559.935.

363 2. An affiliate that sells, or offers for sale, vacation364 certificates.

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365 <u>3. An affiliate that certifies its business activities</u>
366 under s. 559.9285(1)(b) or (c).

367 (f) For purposes of this section, an "affiliate" means an 368 entity that meets the following:

369 1. The entity has the identical ownership as the seller of370 travel that is exempt under subsection (2).

371 2. The ownership controlling the seller of travel that is
372 exempt under subsection (2) also exercises identical control
373 over the entity.

374 3. The owners of the affiliate hold the identical
375 percentage of voting shares as they hold in the seller of travel
376 that is exempt under subsection (2).

The department may revoke the exemption provided in 377 (4)378 subsection (2) or subsection (3) if the department finds that the seller of travel does not have a satisfactory consumer 379 380 complaint history, has been convicted of a crime involving 381 fraud, theft, misappropriation of property, deceptive or unfair 382 trade practices, or moral turpitude, or has not complied with 383 the terms of any order or settlement agreement arising out of an administrative or enforcement action brought by a governmental 384 385 agency or private person based on conduct involving fraud, 386 theft, misappropriation of property, deceptive or unfair trade 387 practices, or moral turpitude.

388 Section 7. Section 559.9355, Florida Statutes, is amended 389 to read:

390 559.9355 Administrative remedies; penalties.--

(1) The department may enter an order doing one or more of
 the following if the department finds that a person has violated
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or is operating in violation of any of the provisions of this 393 394 part or the rules or orders issued thereunder:

Issuing a notice of noncompliance pursuant to s. 395 (a) 120.695. 396

397 (b) Imposing an administrative fine not to exceed \$5,000 398 for each act or omission.

399 (C) Imposing an administrative fine not to exceed \$10,000 for each act or omission in violation of s. 559.9335(22) or 400 401 (23).

(d) (c) Directing that the person cease and desist 402 403 specified activities.

(e) (d) Refusing to register or canceling or suspending a 404 405 registration.

406 (f) (e) Placing the registrant on probation for a period of 407 time, subject to such conditions as the department may specify. 408 (q) (f) Canceling an exemption granted under s. 559.935.

409 The administrative proceedings which could result in (2) 410 the entry of an order imposing any of the penalties specified in 411 subsection (1) are governed by chapter 120.

412 The department has the authority to adopt rules (3) 413 pursuant to chapter 120 to implement this section and ss. 414 559.928, 559.929, 559.934, and 559.935.

415 Section 8. Subsections (3) through (6) of section 559.936, Florida Statutes, are renumbered as subsections (4) through (7), 416 respectively, and a new subsection (3) is added to that section 417 to read: 418

- 559.936 Civil penalties; remedies.--419
- 420

(3)

The department may seek a civil penalty of up to

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421	\$10,000 for each act or omission in violation of s. 559.9335(22)
422	<u>or (23).</u>
423	Section 9. Section 559.937, Florida Statutes, is amended
424	to read:
425	559.937 Criminal penalties Any person or business that
426	which violates this part:
427	(1) Commits a misdemeanor of the first degree, punishable
428	as provided in s. 775.082 or s. 775.083.
429	(2) Which violation directly or indirectly pertains to an
430	offer to sell, at wholesale or retail, prearranged travel,
431	tourist-related services, or tour-guide services for individuals
432	or groups directly to any terrorist state and which originate in
433	Florida, commits a felony of the third degree, punishable as
434	provided in s. 775.082 or s. 775.083.
435	Section 10. This act shall take effect July 1, 2008.

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