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By the Committee on Banking and Insurance; and Senator Bennett

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A bill to be entitled

An act relating to insurance; providing a short title; amending s. 624.310, F.S.; expanding the definition of "affiliated party" to include certain third-party marketers; amending s. 626.025, F.S.; including family members of insurance agents in a prohibition related to the transaction of life insurance; amending s. 626.621, F.S.; expanding grounds for discretionary refusal, suspension, or revocation of certain licenses; amending s. 626.641, F.S.; prohibiting the Department of Financial Services from issuing certain licenses in certain circumstances; amending s. 626.798, F.S.; prohibiting a family member of a life insurance agent from being a beneficiary of certain policies; amending s. 626.9521, F.S.; providing criminal and administrative penalties for the offenses of "twisting" and "churning" when a victim is 65 years of age or older, if such offense involves fraudulent conduct; limiting the amount of such administrative penalties; providing that the failure to ascertain a customer's age at the time of an insurance application does not constitute a defense to certain violations of state law; authorizing the use of video depositions in certain circumstances; amending s. 626.99, F.S.; extending the unconditional refund period for customers 65 years of age or older; requiring that an insurer provide a prospective purchaser of an annuity policy with a buyer's guide to annuities; requiring that such buyer's quide contain certain information;

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requiring that an insurer attach a cover page to an annuity policy informing the purchaser of the unconditional refund period; requiring that the cover page provide other specified information; amending s. 627.4554, F.S.; authorizing the department to order monetary restitution in certain circumstances; prohibiting an annuity contract issued to a person 65 years of age or older from containing a deferred sales charge in excess of a specified percentage; requiring that such charge be reduced to zero within a specified period; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. This act may be cited as the "Safeguard Our Seniors Act"

45 <u>Seniors Act."</u>
46 Section

Section 2. Paragraph (a) of subsection (1) of section 624.310, Florida Statutes, is amended to read:

624.310 Enforcement; cease and desist orders; removal of certain persons; fines.—

- (1) DEFINITIONS.—For the purposes of this section, the term:
- (a) "Affiliated party" means any person who directs or participates in the conduct of the affairs of a licensee and who is:
- 1. A director, officer, employee, trustee, committee member, or controlling stockholder of a licensee or a subsidiary or service corporation of the licensee, other than a controlling stockholder which is a holding company, or an agent of a

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licensee or a subsidiary or service corporation of the licensee;

- 2. A person who has filed or is required to file a statement or any other information required to be filed under s. 628.461 or s. 628.4615;
- 3. A stockholder, other than a stockholder that is a holding company of the licensee, who participates in the conduct of the affairs of the licensee; or
  - 4. An independent contractor who:
- a. Renders a written opinion required by the laws of this state under her or his professional credentials on behalf of the licensee, which opinion is reasonably relied on by the department or office in the performance of its duties; or
- b. Affirmatively and knowingly conceals facts, through a written misrepresentation to the department or office, with knowledge that such misrepresentation:
- (I) Constitutes a violation of the insurance code or a lawful rule or order of the department, commission, or office; and
- (II) Directly and materially endangers the ability of the licensee to meet its obligations to policyholders; or  $\overline{\cdot}$
- 5. A third-party marketer who aids or abets a licensee in a violation of the insurance code relating to the sale of an annuity to a person 65 years of age or older.

For the purposes of this subparagraph, any representation of fact made by an independent contractor on behalf of a licensee, affirmatively communicated as a representation of the licensee to the independent contractor, shall not be considered a

misrepresentation by the independent contractor.

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Section 3. Subsection (13) of section 626.025, Florida Statutes, is amended to read:

626.025 Consumer protections.—To transact insurance, agents shall comply with consumer protection laws, including the following, as applicable:

(13) The prohibition against the designation of a life insurance agent or his or her family member as the beneficiary of life insurance policy sold to an individual other than a family member under s. 626.798.

Section 4. Subsection (13) is added to section 626.621, Florida Statutes, to read:

626.621 Grounds for discretionary refusal, suspension, or revocation of agent's, adjuster's, customer representative's, service representative's, or managing general agent's license or appointment.—The department may, in its discretion, deny an application for, suspend, revoke, or refuse to renew or continue the license or appointment of any applicant, agent, adjuster, customer representative, service representative, or managing general agent, and it may suspend or revoke the eligibility to hold a license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of the following applicable grounds exist under circumstances for which such denial, suspension, revocation, or refusal is not mandatory under s. 626.611:

(13) Has been the subject of or has had a license, permit, appointment, registration, or other authority to conduct business subject to any decision, finding, injunction, suspension, prohibition, revocation, denial, judgment, final agency action, or administrative order by any court of competent

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117 jurisdiction, administrative law proceeding, state agency, 118 federal agency, national securities, commodities, or option exchange, or national securities, commodities, or option 119 120 association involving a violation of any federal or state 121 securities or commodities law or any rule or regulation adopted 122 thereunder, or a violation of any rule or regulation of any 123 national securities, commodities, or options exchange or national securities, commodities, or options association. 124

Section 5. Subsection (3) of section 626.641, Florida Statutes, is amended to read:

626.641 Duration of suspension or revocation.-

- (3) (a) If any of an individual's licenses as an agent or customer representative, or the eligibility to hold such license or licenses has same, as to the same individual have been revoked at two separate times, the department may shall not thereafter grant or issue any license under this code as to such individual.
- (b) If a license as an agent or customer representative or the eligibility to hold such a license has been revoked resulting from the solicitation or sale of an insurance product to a person 65 years of age or older, the department may not thereafter grant or issue any license under this code to such individual.

Section 6. Section 626.798, Florida Statutes, is amended to read:

626.798 Life agent as beneficiary; prohibition.—No life agent shall, with respect to the placement of life insurance coverage with a life insurer covering the life of a person who is not a family member of the agent, handle in his or her

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capacity as a life agent the placement of such coverage when the agent placing the coverage or a family member of such agent receives a commission therefor and is the named beneficiary under the life insurance policy, unless the life agent or family member has an insurable interest in the life of such person. For the purposes of this section, the phrase "not a family member," with respect to a life agent, means an individual who is not related to the life agent as father, mother, son, daughter, brother, sister, grandfather, grandmother, uncle, aunt, first cousin, nephew, niece, husband, wife, father-in-law, mother-inlaw, brother-in-law, sister-in-law, stepfather, stepmother, stepson, stepdaughter, stepbrother, stepsister, half brother, or half sister. For the purposes of this section, the term "insurable interest" means that the life agent has an actual, lawful, and substantial economic interest in the safety and preservation of the life of the insured or a reasonable expectation of benefit or advantage from the continued life of the insured.

Section 7. Paragraphs (a) and (b) of subsection (3) of section 626.9521, Florida Statutes, are amended, and subsections (4) and (5) are added to that section, to read:

626.9521 Unfair methods of competition and unfair or deceptive acts or practices prohibited; penalties.—

(3) (a) 1. If a <u>natural</u> person violates s. 626.9541(1)(1), the offense known as "twisting," or violates s. 626.9541(1)(aa), the offense known as "churning," the person commits a misdemeanor of the first degree, punishable as provided in s. 775.082, and an administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an

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administrative fine not greater than \$40,000 shall be imposed for each willful violation. To impose criminal penalties under this <u>subparagraph</u> paragraph, the practice of "churning" or "twisting" must involve fraudulent conduct.

- 2. If a natural person violates s. 626.9541(1)(1), the offense known as "twisting," or violates s. 626.9541(1)(aa), the offense known as "churning," and the victim is 65 years of age or older, such person commits a felony of the third degree, punishable as provided in s. 775.082, and an administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an administrative fine not greater than \$40,000 shall be imposed for each willful violation. To impose criminal penalties under this sub-paragraph, the practice of "churning" or "twisting" must involve fraudulent conduct.
- (b) If a <u>natural</u> person violates s. 626.9541(1)(ee) by willfully submitting fraudulent signatures on an application or policy-related document, the person commits a felony of the third degree, punishable as provided in s. 775.082, and an administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an administrative fine not greater than \$40,000 shall be imposed for each willful violation.
- (4) The failure of a licensee to make all reasonable efforts to ascertain the consumer's age at the time an insurance application is completed does not constitute a defense to a violation of this section.
- (5) If a consumer who is a senior citizen is a victim, a video deposition of the victim, attended by the parties, may be used for any purpose in any administrative proceeding conducted pursuant to chapter 120.

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Section 8. Subsection (4) of section 626.99, Florida Statutes, is amended to read:

626.99 Life insurance solicitation.-

- (4) DISCLOSURE REQUIREMENTS.—
- (a) The insurer shall provide to each prospective purchaser a buyer's guide and a policy summary prior to accepting the applicant's initial premium or premium deposit, unless the policy for which application is made provides an unconditional refund for a period of at least 14 days, or unless the policy summary contains an offer of such an unconditional refund. In these instances, which event the buyer's guide and policy summary must be delivered with the policy or prior to delivery of the policy.
- (b) With respect to annuities, the insurer shall provide to each prospective purchaser a buyer's guide to annuities developed by the department and a contract summary before accepting any payment for the contract. as provided in the National Association of Insurance Commissioners (NAIC) Model Annuity and Deposit Fund Regulation and The policy must provide an unconditional refund for a period of at least 14 days. If the prospective purchaser of an annuity is 65 years of age or older, the unconditional refund period must be at least 60 days.
- (c) The insurer shall attach a cover page to any annuity policy informing the purchaser of the unconditional refund period prescribed in paragraph (b). The cover page must also provide contact information for the issuing company, the department's toll-free help line, and any other information required by the department by rule. The cover page is part of the contract and is subject to review by the office pursuant to

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233 s. 627.410.

(d) (b) The insurer shall provide a buyer's guide and a policy summary to any prospective purchaser upon request.

Section 9. Paragraph (b) of subsection (5) of section 627.4554, Florida Statutes, as amended by section 9 of chapter 2008-237, Laws of Florida, is amended, and subsection (10) is added to that section, to read:

- 627.4554 Annuity investments by seniors.-
- (5) MITIGATION OF RESPONSIBILITY.-
- (b) The department may order:
- 1. An insurance agent to take reasonably appropriate corrective action for any senior consumer harmed by a violation of this section by the insurance agent, including, but not limited to, monetary restitution for penalties or fees incurred by the senior consumer for misappropriation of funds by the agent.
- 2. A managing general agency or insurance agency that employs or contracts with an insurance agent to sell or solicit the sale of annuities to senior consumers to take reasonably appropriate corrective action for any senior consumer harmed by a violation of this section by the insurance agent.
- (10) An annuity contract issued to a purchaser who is 65 years of age or older may not contain a deferred sales charge exceeding 5 percent, and such charge shall be reduced to zero percent by the end of the fifth policy year.
  - Section 10. This act shall take effect July 1, 2009.