Representative Glorioso offered the following:

Amendment (with title amendment)

Remove everything after the enacting clause and insert:

Section 1. Section 443.1113, Florida Statutes, is created to read:

443.1113 Unemployment Compensation Claims and Benefits Information System Project.--

(1) To the extent funding is available and the budget authority is appropriated by the Legislature, the Agency for Workforce Innovation shall replace and enhance the functionality provided in the following systems with an integrated Internet-based system that shall be known as the "Unemployment Compensation Claims and Benefits Information System Project":

(a) Claims and benefit mainframe system.

(b) Florida unemployment Internet direct.
(c) Florida continued claim Internet directory.

(d) Call center interactive voice response system.

(e) Benefit overpayment screening system.

(f) Internet and intranet appeals system.

(2) The Unemployment Compensation Claims and Benefits Information System Project shall accomplish the following main objectives:

(a) Wherever cost-effective and operationally feasible, eliminate or automate existing paper processes and enhance any existing automated workflows to expedite customer transactions and eliminate redundancy.

(b) Enable online, self-service access to claimant and employer information and federal and state reporting.

(c) Integrate benefit payment control with the adjudication program and collection system to improve fraud detection.

(d) Comply with all requirements established in federal and state law for unemployment compensation.

(e) Integrate with the Department of Revenue's statewide unified tax system that collects the unemployment compensation taxes.

(3) The scope of the Unemployment Compensation Claims and Benefits Information System Project shall not include any of the following:

(a) Collection of unemployment compensation taxes.

(b) General ledger, financial management, or budgeting capabilities.

(c) Human resource planning or management capabilities.
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(4) The Unemployment Compensation Claims and Benefits Information System project shall:

(a) Complete the business reengineering and documentation of detailed system requirements and overall system architecture by the end of fiscal year 2009-2010.

(b) Complete the implementation of the basic Internet portal into production operation and replacement of the Florida Unemployment Internet Direct by the end of fiscal year 2010-2011.

(c) Complete the implementation of the call center improvements into production operation and replacement of the benefit overpayment screening system by the end of fiscal year 2011-2012.

(d) Complete the implementation of the Internet and intranet appeals system and required system enhancements needed to meet main business objectives into production operation by the end of fiscal year 2012-2013.

(5) The Agency for Workforce Innovation shall implement the following project governance structure until the project has been completed, suspended, or terminated:

(a) The executive director for the Unemployment Compensation Claims and Benefits Information System Project is the director of the Agency for Workforce Innovation.

(b) The project shall be governed by an executive steering committee comprised of the following voting members:

1. The director of the Agency for Workforce Innovation.
2. The executive director of the Department of Revenue.
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3. The director of the Office of Unemployment Compensation Services of the Agency for Workforce Innovation.

4. The director of the General Tax Administration Program of the Department of Revenue.

5. The chief information officer of the Agency for Workforce Innovation.

(c) The executive steering committee shall have the overall responsibility for ensuring that the project meets its main business objectives and is specifically responsible for:

1. Providing management direction and support to the project management team.

2. Assessing the project's alignment with the strategic goals of the Agency for Workforce Innovation for the administration of the unemployment compensation program.

3. Reviewing and approving or disapproving any changes to the scope, schedule, and costs of the program.

4. Reviewing and approving or disapproving any major project deliverables and making necessary decisions.

5. If the main business objectives cannot be achieved, recommending the suspension or termination of the project to the Governor, the President of the Senate, and the Speaker of the House of Representatives.

(d) The project management team shall work under the direction of the executive steering committee and shall be minimally comprised of senior managers and stakeholders from the Agency for Workforce Innovation and the Department of Revenue, as selected by the director of the Agency for Workforce
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Innovation and the executive director of the Department of Revenue. The project management team shall:

1. Provide daily planning, management, and oversight of the project.

2. Submit and update quarterly to the executive steering committee an operational work plan that specifies planned project milestones, deliverables, and expenditures.

3. Submit written monthly project status reports to the executive steering committee describing the progress made on the project against the operational work plan. The reports shall include:
   a. Planned versus actual project costs.
   b. Assessment of the major milestones and deliverables that have been completed and milestones and deliverables that still need to be completed.
   c. Identification of any issues requiring resolution, the proposed resolution for these issues, and any information on the status of the resolutions.
   d. Identification of any major risks that need to be managed.
   e. Identification of any changes to the project's scope, schedule, or costs that must be submitted to the executive steering committee for approval or disapproval.
   f. Assurance that major deliverables recommended to the executive steering committee for approval have been completely reviewed by project stakeholders and meet required acceptance criteria.

Section 2. This act shall take effect July 1, 2009.
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**TITLE AMENDMENT**

Remove the entire title and insert:

A bill to be entitled

An act relating to the Unemployment Compensation Claims and Benefits Information System Project; creating s. 443.1113, F.S.; creating the Unemployment Compensation Claims and Benefits Information System Project; requiring the Agency for Workforce Innovation to replace and enhance the functionality provided in specified systems with an integrated Internet-based system; providing project business objectives; excluding certain functionality from the scope of the project; providing phases and timeframes for the project; requiring the agency to implement a specified project governance structure for a certain duration; providing membership and responsibilities of the executive steering committee and a project management team; providing an effective date.

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