By Senator Haridopolos

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20092630 26-01807A-09 A bill to be entitled

An act relating to motor vehicle dealerships; amending

s. 320.642, F.S.; revising provisions for establishing an additional motor vehicle dealership in or relocating an existing dealer to a location within a community or territory where the same line-make vehicle is presently represented by a franchised motor vehicle dealer or dealers; revising notice requirements; revising provisions for denial of an application for a motor vehicle dealer license in any community or territory; revising provisions for evidence to be considered by the Department of Highway Safety and Motor Vehicles when evaluating the application; revising provisions under which a dealer has standing to protest a proposed additional or relocated motor vehicle dealer; revising time period within which the opening or reopening of the same or a successor dealer is not considered an additional motor vehicle dealer subject to protest; revising provisions for a proposed addition or relocation concerning a dealership that performs only service; amending s. 320.643, F.S.; revising provisions for transfer, assignment, or sale of franchise agreements; prohibiting rejection of proposed transfer of interest in a motor vehicle dealer entity to a trust or other entity, or a beneficiary thereof, that is established for estate planning purposes; prohibiting placing certain conditions on such transfer; revising provisions for a hearing by the department or a court

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relating to a proposed transfer; providing for severability; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 320.642, Florida Statutes, is amended to read:

320.642 Dealer licenses in areas previously served; procedure.—

- (1) Any licensee who proposes to establish an additional motor vehicle dealership or permit the relocation of an existing dealer to a location within a community or territory where the same line-make vehicle is presently represented by a franchised motor vehicle dealer or dealers shall give written notice of its intention to the department. Such notice shall state:
- (a) The specific location at which the additional or relocated motor vehicle dealership will be established.
- (b) The date on or after which the licensee intends to be engaged in business with the additional or relocated motor vehicle dealer at the proposed location.
- (c) The identity of all motor vehicle dealers who are franchised to sell the same line-make vehicle with licensed locations in the county and or any contiguous county to the county where the additional or relocated motor vehicle dealer is proposed to be located.
- (d) The names and addresses of the dealer-operator and principal investors in the proposed additional or relocated motor vehicle dealership.

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Immediately upon receipt of such notice the department shall cause a notice to be published in the Florida Administrative Weekly. The published notice shall state that a petition or complaint by any dealer with standing to protest pursuant to subsection (3) must be filed not more than 45 30 days after from the date of publication of the notice in the Florida Administrative Weekly. The published notice shall describe and identify the proposed dealership sought to be licensed, and the department shall cause a copy of the notice to be mailed to those dealers identified in the licensee's notice under paragraph (c).

- (2) (a) An application for a motor vehicle dealer license in any community or territory shall be denied when:
- 1. A timely protest is filed by a presently existing franchised motor vehicle dealer with standing to protest as defined in subsection (3); and
- 2. The licensee fails to show that the existing franchised dealer or dealers who register new motor vehicle retail sales or retail leases of the same line-make in the community or territory of the proposed dealership are not providing adequate representation, adequate competition, and convenient customer service of such line-make motor vehicles in a manner beneficial to the public interest in such community or territory. The ultimate burden of proof in establishing inadequate representation, inadequate competition, and inconvenient customer service shall be on the licensee. Any geographic comparison area used to evaluate the performance of the line-make or of the existing motor vehicle dealer or dealers within the community or territory must be reasonably similar in

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demographic traits to the community or territory of the proposed site, including such factors as age, income, education, vehicle size, class, or model preference, and product popularity, and the comparison area must not be smaller than an entire county or counties in which each of the protesting dealers are located.

Reasonably expected market sales or service penetration must be measured with respect to the community or territory as a whole and not with respect to any part thereof or any identifiable plot therein.

- (b) In determining whether the existing franchised motor vehicle dealer or dealers are providing adequate representation, adequate competition, and convenient customer service in the community or territory for the line-make, the department may consider evidence of any factor deemed material by the finder of fact in the unique circumstances which may include, but is not limited to:
- 1. The <u>market share and return on investment</u> impact of the establishment of the proposed or relocated dealer on the consumers, public interest, existing dealers, and the licensee; <u>provided</u>, however, <u>that</u> financial impact <u>other than return on investment</u> may only be considered with respect to the protesting dealer or dealers.
- 2. The size and permanency of investment reasonably made and reasonable obligations incurred by the existing dealer or dealers to perform their obligations under the dealer agreement, including requirements made by the licensee up to 5 years prior to the date of the publication of the notice.
- 3. The reasonably expected market penetration of the line-make motor vehicle for the community or territory involved,

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after consideration of all factors which may affect said penetration, including, but not limited to, demographic factors such as age, income, education, vehicle size, class, or model preference, line-make, product popularity, retail lease transactions, reasonably foreseeable economic projections, financial expectations, availability of reasonable terms and reasonable amounts of credit to prospective customers, or other factors affecting sales to consumers of the community or territory.

- 4. Any actions by the <u>licensee</u> licensees in denying its existing dealer or dealers of the same line-make the opportunity for reasonable growth, market expansion, or relocation, including the availability of line-make vehicles <u>by model</u>, in keeping with the reasonable expectations of the licensee in providing an adequate number of dealers in the community or territory, and the licensee making credit available to the existing dealers in reasonable amounts and on reasonable terms.
- 5. Any attempts by the licensee to coerce the existing dealer or dealers into consenting to additional or relocated franchises of the same line-make in the community or territory.
- 6. Distance, travel time, traffic patterns, and accessibility, between the existing dealer or dealers of the same line-make and the location of the proposed additional or relocated dealer, for prospective customers.
- 7. Whether there will likely be a material positive impact and a material benefit benefits to consumers will likely occur from the establishment or relocation of the proposed dealership which will not cannot be obtained by other geographic or demographic changes or expected changes in the community or

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territory, by a material increase in advertising by the licensee, or by awarding to the protesting dealer or dealers an agreement to operate an additional sales-only dealership in the community or territory.

- 8. Whether the protesting dealer or dealers are in substantial compliance with their dealer agreement.
- 9. Whether there is adequate interbrand and intrabrand competition with respect to said line-make in the community or territory and adequately convenient consumer care for the motor vehicles of the line-make, including the adequacy of sales and service facilities.
- 10. Whether the establishment or relocation of the proposed dealership is appears to be warranted and justified based on economic and marketing conditions pertinent to dealers competing in the community or territory, including anticipated future changes.
- 11. The volume of registrations and service business transacted by the existing dealer or dealers of the same linemake in the relevant community or territory of the proposed dealership.
- 12. The past and reasonably foreseeable expected growth or decline in population, density of population, and new motor vehicle registrations in the community or territory of the proposed dealership for competing motor vehicles, and whether existing same line-make dealers will be unable to adjust their dealership operations to adequately deal with such changes.
- 13. Whether the licensee has offered the protesting dealer or dealers the opportunity to own and operate the proposed new motor vehicle dealership in the community or territory.

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14. Whether the economic conditions reasonably forecasted by the licensee for the foreseeable future will enable all existing dealers and the proposed new or relocated dealership the opportunity for a reasonable return on their investment, including supplying an adequate number of every model of the licensee's new motor vehicles to them.

- (3) An existing franchised motor vehicle dealer or dealers shall have standing to protest a proposed additional or relocated motor vehicle dealer where the existing motor vehicle dealer or dealers have a franchise agreement for the same linemake vehicle to be sold or serviced by the proposed additional or relocated motor vehicle dealer and are physically located so as to meet or satisfy any of the following requirements or conditions:
- (a) If the proposed additional or relocated motor vehicle dealer is to be located in a county with a population of less than 300,000 according to the most recent data of the United States Census Bureau or the data of the Bureau of Economic and Business Research of the University of Florida:
- 1. The proposed additional or relocated motor vehicle dealer is to be located in the area designated or described as the area of responsibility, or such similarly designated area, including the entire area designated as a multiple-point area, in the franchise agreement or in any related document or commitment with the existing motor vehicle dealer or dealers of the same line-make as such agreement existed on or after July 1, 2009 upon October 1, 1988;
- 2. The existing motor vehicle dealer or dealers of the same line-make have a licensed franchise location within a radius of

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30 20 miles of the location of the proposed additional or relocated motor vehicle dealer; or

- 3. Any existing motor vehicle dealer or dealers of the same line-make can establish that during any 12-month period of the 36-month period preceding the filing of the licensee's application for the proposed dealership, such dealer or its predecessor made $\underline{10}$ $\underline{25}$ percent of its retail sales of new motor vehicles to persons whose registered household addresses were located within a radius of $\underline{35}$ $\underline{20}$ miles of the location of the proposed additional or relocated motor vehicle dealer; provided such existing dealer is located in the same county or any county contiguous to the county where the additional or relocated dealer is proposed to be located.
- (b) If the proposed additional or relocated motor vehicle dealer is to be located in a county with a population of more than 300,000 according to the most recent data of the United States Census Bureau or the data of the Bureau of Economic and Business Research of the University of Florida:
- 1. Any existing motor vehicle dealer or dealers of the same line-make have a licensed franchise location within a radius of $20 \ 12.5$ miles of the location of the proposed additional or relocated motor vehicle dealer; or
- 2. Any existing motor vehicle dealer or dealers of the same line-make can establish that during any 12-month period of the 36-month period preceding the filing of the licensee's application for the proposed dealership, such dealer or its predecessor made $\underline{10}$ $\underline{25}$ percent of its retail sales of new motor vehicles to persons whose registered household addresses were located within a radius of 20 $\underline{12.5}$ miles of the location of the

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proposed additional or relocated motor vehicle dealer; provided such existing dealer is located in the same county or any county contiguous to the county where the additional or relocated dealer is proposed to be located.

- (4) The department's decision to deny issuance of a license under this section shall remain in effect for a period of 12 months. The department shall not issue a license for the proposed additional or relocated motor vehicle dealer until a final decision by the department is rendered determining that the application for the motor vehicle dealer's license should be granted.
- (5) (a) The opening or reopening of the same or a successor motor vehicle dealer within $\underline{24}$ $\underline{12}$ months is not considered an additional motor vehicle dealer subject to protest within the meaning of this section, if:
- 1. The opening or reopening is within the same or an adjacent county and is within 2 miles of the former motor vehicle dealer location;
- 2. There is no dealer within 25 miles of the proposed location or the proposed location is further from each existing dealer of the same line-make than the prior location is from each dealer of the same line-make within 25 miles of the new location;
- 3. The opening or reopening is within 6 miles of the prior location and, if any existing motor vehicle dealer of the same line-make is located within 15 miles of the former location, the proposed location is no closer to any existing dealer of the same line-make within 15 miles of the proposed location; or
 - 4. The opening or reopening is within 6 miles of the prior

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location and, if all existing motor vehicle dealers of the same line-make are beyond 15 miles of the former location, the proposed location is further than 15 miles from any existing motor vehicle dealer of the same line-make.

- (b) Any other such opening or reopening shall constitute an additional motor vehicle dealer within the meaning of this section.
- (c) If a motor vehicle dealer has been opened or reopened pursuant to this subsection, the licensee may not propose a motor vehicle dealer of the same line-make to be located within 4 miles of the previous location of such dealer for 2 years after the date the relocated dealership opens.
- (6) When a proposed addition or relocation concerns a dealership that performs or is to perform only service, as defined in s. 320.60(16), and will not or does not sell or lease new motor vehicles, as defined in s. 320.60(15), the proposal shall be subject to notice and protest pursuant to the provisions of this section.
- (a) Standing to protest the addition or relocation of a service-only dealership shall be limited to those instances in which the applicable mileage requirement established in subparagraphs (3)(a)2. and (3)(b)1. is met.
- (b) The addition or relocation of a service-only dealership shall not be subject to protest if:
- 1. The applicant for the service-only dealership location is an existing motor vehicle dealer of the same line-make as the proposed additional or relocated service-only dealership;
- 2. There is no existing dealer of the same line-make closer than the applicant to the proposed location of the additional or

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relocated service-only dealership; and

3. The proposed location of the additional or relocated service-only dealership is at least $\underline{15}$ 7 miles from all existing motor vehicle dealerships of the same line-make, other than motor vehicle dealerships owned by the applicant.

- (c) In determining whether existing franchised motor vehicle dealers are providing adequate <u>representation</u>, <u>adequate competition</u>, <u>and convenient customer service representations in the community or territory for the line-make in question in a protest of the proposed addition or relocation of a service-only dealership, the department may consider the elements set forth in paragraph (2)(b), provided:</u>
- 1. With respect to subparagraph (2)(b)1., only the impact as it relates to service may be considered;
 - 2. Subparagraph (2) (b) 3. shall not be considered;
- 3. With respect to subparagraph (2)(b)9., only service facilities shall be considered; and
- 4. With respect to subparagraph (2) (b) 11., only the volume of service business transacted shall be considered.
- (d) If an application for a service-only dealership is granted, the department shall issue a license which permits only service, as defined in s. 320.60(16), and does not permit the selling or leasing of new motor vehicles, as defined in s. 320.60(15). If a service-only dealership subsequently seeks to sell new motor vehicles at its location, the notice and protest provisions of this section shall apply.
- (7) Measurements of the distance between proposed or existing dealer locations required by this section shall be taken from the geometric centroid of the property that

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encompasses all of the existing or proposed motor vehicle dealer operations.

(8) The department shall not be obligated to determine the accuracy of any distance asserted by any party in a notice submitted to it. Any dispute concerning a distance measurement asserted by a party shall be resolved by a hearing conducted in accordance with ss. 120.569 and 120.57.

Section 2. Section 320.643, Florida Statutes, is amended to read:

320.643 Transfer, assignment, or sale of franchise agreements.—

(1) (a) Notwithstanding the terms of any franchise agreement, a licensee shall not, by contract or otherwise, fail or refuse to give effect to, prevent, prohibit, or penalize or attempt to refuse to give effect to, prohibit, or penalize any motor vehicle dealer from selling, assigning, transferring, alienating, or otherwise disposing of its franchise agreement to any other person or persons, including a corporation established or existing for the purpose of owning or holding a franchise agreement, unless the licensee proves at a hearing pursuant to a complaint filed by a motor vehicle dealer under this section that such sale, transfer, alienation, or other disposition is to a person who is not, or whose controlling executive management is not, of good moral character or does not meet the written, reasonable, and uniformly applied standards or qualifications of the licensee relating to financial qualifications of the transferee and business experience of the transferee or the transferee's executive management. A motor vehicle dealer who desires to sell, assign, transfer, alienate, or otherwise

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dispose of a franchise shall notify, or cause the proposed transferee to notify, the licensee, in writing, setting forth the prospective transferee's name, address, financial qualifications, and business experience during the previous 5 years. A licensee who receives such notice may, within 60 days following such receipt, notify the motor vehicle dealer, in writing, that the proposed transferee is not a person qualified to be a transferee under this section and setting forth the material reasons for such rejection. Failure of the licensee to notify the motor vehicle dealer within the 60-day period of such rejection shall be deemed an approval of the transfer. No such transfer, assign, or sale shall be valid unless the transferee agrees in writing to comply with all requirements of the franchise then in effect.

(b) A motor vehicle dealer whose proposed sale is rejected may, within 60 days following such receipt of such rejection, file with the department a complaint for a determination that the proposed transferee has been rejected in violation of this section. The licensee has the burden of proof with respect to all issues raised by such complaint. The department shall determine, and enter an order providing, that the proposed transferee is either qualified or is not and cannot be qualified for specified reasons, or the order may provide the conditions under which a proposed transferee would be qualified. If the licensee fails to file such a response to the motor vehicle dealer's complaint within 30 days after receipt of the complaint, unless the parties agree in writing to an extension, or if the department, after a hearing, renders a decision other than one disqualifying the proposed transferee, the franchise

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agreement between the motor vehicle dealer and the licensee shall be deemed amended to incorporate such transfer or amended in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any conditions set forth in the determination or order.

(2)(a) Notwithstanding the terms of any franchise agreement, a licensee shall not, by contract or otherwise, fail or refuse to give effect to, prevent, prohibit, or penalize, or attempt to refuse to give effect to, prevent, prohibit, or penalize, any motor vehicle dealer or any proprietor, partner, stockholder, owner, or other person who holds or otherwise owns an interest therein from selling, assigning, transferring, alienating, or otherwise disposing of, in whole or in part, the equity interest of any of them in such motor vehicle dealer to any other person or persons, including a corporation established or existing for the purpose of owning or holding the stock or ownership interests of other entities, unless the licensee proves at a hearing pursuant to a complaint filed by a motor vehicle dealer under this section that such sale, transfer, alienation, or other disposition is to a person who is not, or whose controlling executive management is not, of good moral character. A motor vehicle dealer, or any proprietor, partner, stockholder, owner, or other person who holds or otherwise owns an interest in the motor vehicle dealer, who desires to sell, assign, transfer, alienate, or otherwise dispose of any interest in such motor vehicle dealer shall notify, or cause the proposed transferee to so notify, the licensee, in writing, of the identity and address of the proposed transferee. A licensee who receives such notice may, within 60 days following such receipt,

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notify the motor vehicle dealer in writing that the proposed transferee is not a person qualified to be a transferee under this section and setting forth the material reasons for such rejection. Failure of the licensee to notify the motor vehicle dealer within the 60-day period of such rejection shall be deemed an approval of the transfer. Any person whose proposed sale of stock is rejected may file within 60 days of receipt of such rejection a complaint with the department alleging that the rejection was in violation of the law or the franchise agreement. The licensee has the burden of proof with respect to all issues raised by such complaint. The department shall determine, and enter an order providing, that the proposed transferee either is qualified or is not and cannot be qualified for specified reasons; or the order may provide the conditions under which a proposed transferee would be qualified. If the licensee fails to file a response to the motor vehicle dealer's complaint within 30 days of receipt of the complaint, unless the parties agree in writing to an extension, or if the department, after a hearing, renders a decision on the complaint other than one disqualifying the proposed transferee, the transfer shall be deemed approved in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any conditions set forth in the determination or order.

(b) Notwithstanding paragraph (a), a licensee, the department, or any court shall not reject a proposed transfer of a legal, equitable, or beneficial interest in a motor vehicle dealer entity to a trust or other entity, or to any beneficiary thereof, that is established by an owner of any interest in a motor vehicle dealer for estate planning purposes; nor shall a

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licensee, the department, or any court condition any proposed transfer under this section upon a relocation of, construction of any addition or modification to, or any refurbishing or remodeling of any dealership structure, facility, or building of the existing motor vehicle dealer, or upon any modification of the existing franchise agreement.

- (3) During the pendency of any such <u>department or court</u> hearing, the franchise agreement of the motor vehicle dealer shall continue in effect in accordance with its terms. The department <u>or any court</u> shall <u>use reasonable efforts to</u> expedite any determination requested under this section.
- (4) Notwithstanding the terms of any franchise agreement, the acceptance by the licensee of the proposed transferee shall not be unreasonably withheld, delayed, or conditioned. For the purposes of this section, the refusal by the licensee to accept, in a timely manner, a proposed transferee who satisfies the criteria set forth in subsection (1) or subsection (2) is presumed to be unreasonable.
- (5) It shall be a violation of this section for the licensee to reject, or withhold, delay, or condition approval of a proposed transfer unless the licensee can prove in any court of competent jurisdiction in defense of any claim brought pursuant to s. 320.697 that, in fact, the rejection or withholding of approval of the proposed transfer was not in violation of or precluded by this section and was reasonable. The determination of whether such rejection or withholding was reasonable shall be based on a preponderance of the evidence presented during the proceeding on an objective standard. Alleging the permitted statutory grounds by the licensee in the

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written rejection of the proposed transfer shall not <u>constitute</u> a <u>defense of the licensee</u>, <u>or</u> protect the licensee from liability for violating this section.

Section 3. If any provision of this act or the application thereof to any person or circumstance is held invalid, the invalidity shall not affect other provisions or applications of the act which can be given effect without the invalid provision or application, and to this end the provisions of this act are declared severable.

Section 4. This act shall take effect upon becoming a law.