740290

## LEGISLATIVE ACTION

Senate House

Comm: FAV 02/19/2009

The Committee on Commerce (Justice) recommended the following:

## Senate Amendment

Delete lines 16 - 66

and insert:

2 3

4

5

6

8

9

10

11 12

which a service contract is renewed for a specified period of more than 1 month if the renewal causes the service contract to be in effect more than 6 months after the day of the initiation of the service contract. Such renewal is effective unless the consumer gives notice to the seller of the consumer's intention to terminate the service contract.

(b) "Consumer" means an individual, as defined in s. 501.603, receiving service, maintenance, or repair under a 13

14 15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34 35

36

37

38

39

40

41



service contract. The term does not include an individual engaged in business or a governmental entity if the individual or government entity enters into the service contract as part of or ancillary to the individual's business activities or on behalf of a business or governmental entity.

- (c) "Seller" means any person or entity that is a service contract provider.
- (d) "Service contract" means a written contract for the performance of services over a fixed period of time or for a specified duration.
  - (2) SERVICE CONTRACTS WITH AUTOMATIC RENEWAL PROVISIONS.-
- (a) Any seller that sells, leases, or offers to sell or lease any service to a consumer pursuant to a service contract that automatically renews for a specified term of more than 1 months, unless the consumer cancels the contract, shall disclose the automatic renewal provision clearly and conspicuously in the contract or contract offer.
- (b) Any seller that sells or offers to sell any service to a consumer pursuant to a service contract the term of which is a specified term of 12 months or more and that automatically renews for a specified term of more than 1 month, unless the consumer cancels the contract, shall provide the consumer with written or electronic notification of the automatic renewal provision. Notification shall be provided to the consumer no less than 30 days and no more than 60 days before the cancellation deadline pursuant to the automatic renewal provision. Such notification shall disclose clearly and conspicuously:
  - 1. That unless the consumer cancels the contract the

42

43

44

45

46 47

48

49

50

51

52

53

54



contract will automatically renew.

- 2. Methods by which the consumer may obtain details of the automatic renewal provision and cancellation procedure, whether by contacting the seller at a specified telephone number or address, by referring to the contract, or by any other method.
- (c) A seller that fails to comply with the requirements of this subsection is in violation of this subsection unless the seller demonstrates that:
- 1. As part of its routine business practice, it has established and implemented written procedures to comply with this section and enforces compliance with the procedures;
- 2. Any failure to comply with this subsection is the result of error; and