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603-02768D-10

Proposed Committee Substitute by the Committee on Health and Human Services Appropriations

1 A bill to be entitled 2 An act relating to child welfare services and mental 3 health and substance abuse; limiting state agency 4 contract monitoring to once every 3 years if the 5 contracted provider is subject to accreditation 6 surveys by specified accreditation organizations; 7 providing exceptions; allowing the establishment of an 8 Internet-based data warehouse to maintain the records 9 of contract providers; requiring state agencies to use 10 the warehouse for document requests; specifying the 11 information that such records must include; amending s. 402.7305, F.S.; limiting the Department of Children 12 13 and Family Services to one contract monitoring of a 14 child-caring or child-placing contract provider per year; repealing s. 394.655, F.S., relating to the 15 16 Florida Substance Abuse and Mental Health Corporation; providing an effective date. 17

19 Be It Enacted by the Legislature of the State of Florida:

Section 1. <u>Contracts for child welfare services.-The</u>
<u>Department of Children and Family Services, the Department of</u>
<u>Health, the Department of Juvenile Justice, the Agency for</u>
<u>Persons with Disabilities, the Agency for Health Care</u>
<u>Administration, and the community-based care lead agencies shall</u>
<u>identify and implement changes that improve efficiency in</u>
<u>contract administration for child welfare services. To assist</u>

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28	with that goal, each agency shall adopt the following policies:
29	(1) Limit administrative monitoring to once every 3 years
30	if the contracted provider is accredited by the Joint Commission
31	on the Accreditation of Healthcare Organizations, the Commission
32	on Accreditation of Rehabilitation Facilities, or the Council on
33	Accreditation. Notwithstanding the survey or inspection of an
34	accrediting organization, the department or agency may continue
35	to monitor the provider as necessary with respect to:
36	(a) Ensuring that services for which the agency is paying
37	are being provided.
38	(b) Investigating complaints or suspected problems and
39	monitoring the provider's compliance with any resulting
40	negotiated terms and conditions, including provisions relating
41	to consent decrees that are unique to a specific contract and
42	are not statements of general applicability.
43	(c) Ensuring compliance with federal and state laws,
44	federal regulations, or state rules if such monitoring does not
45	duplicate the accrediting organization's review pursuant to
46	accreditation standards.
47	(2) Allow private-sector development and implementation of
48	an Internet-based, secure, and consolidated data warehouse and
49	archive for maintaining corporate, fiscal, and administrative
50	records of child welfare provider contracts. Providers must
51	ensure that the data is up to date and accessible to the
52	contracting state agency and the contracting provider. State
53	agencies that contract with child welfare providers must use the
54	data warehouse for document requests. If information is not

55 <u>current or is unavailable from the provider's data warehouse and</u> 56 <u>archive, the state agency may contact the provider directly. At</u>

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57	a minimum, the records must include the provider's:
58	(a) Articles of incorporation.
59	(b) Bylaws.
60	(c) Governing board and committee minutes.
61	(d) Financial audits.
62	(e) Expenditure reports.
63	(f) Compliance audits.
64	(g) Organizational charts.
65	(h) Governing board membership information.
66	(i) Human resource policies and procedures.
67	Section 2. Subsection (4) of section 402.7305, Florida
68	Statutes, is amended to read:
69	402.7305 Department of Children and Family Services;
70	procurement of contractual services; contract management
71	(4) CONTRACT MONITORING REQUIREMENTS AND PROCESSThe
72	department shall establish contract monitoring units staffed by
73	career service employees who report to a member of the Selected
74	Exempt Service or Senior Management Service and who have been
75	properly trained to perform contract monitoring., with At least
76	one member of the contract monitoring unit <u>must possess</u>
77	possessing specific knowledge and experience in the contract's
78	program area. The department shall establish a contract
79	monitoring process that <u>includes</u> must include, but need not be
80	limited to, the following requirements:
81	(a) Performing a risk assessment at the start of each
82	fiscal year and preparing an annual contract monitoring schedule
83	that <u>considers</u> includes consideration for the level of risk
84	assigned. The department may monitor any contract at any time

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regardless of whether such monitoring was originally included in

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86 the annual contract monitoring schedule.

(b) Preparing a contract monitoring plan, including sampling procedures, before performing onsite monitoring at external locations of a service provider. The plan must include a description of the programmatic, fiscal, and administrative components that will be monitored on site. If appropriate, clinical and therapeutic components may be included.

93 (c) Conducting analyses of the performance and compliance 94 of an external service provider by means of desk reviews if the 95 external service provider will not be monitored on site during a 96 fiscal year.

97 (d) Unless the department sets forth in writing the need 98 for an extension, providing a written report presenting the 99 results of the monitoring within 30 days after the completion of 100 the onsite monitoring or desk review.

101 (e) Developing and maintaining a set of procedures102 describing the contract monitoring process.

Notwithstanding any other provision of the section, the
 department shall limit contract monitoring of a child-caring or
 child-placing services provider to only once per year. Such
 monitoring may not duplicate administrative monitoring that is
 included in the survey of a contract provider conducted by a
 national accreditation organization.
 Section 3. Section 394.655, Florida Statutes, is repealed.

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Section 4. This act shall take effect July 1, 2010.