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1	A bill to be entitled
1 2	An act relating to Medicaid; amending s. 409.912,
3	F.S.; authorizing the Agency for Health Care
4	Administration to contract with an entity for the
4 5	_
5	provision of comprehensive behavioral health care
ю 7	services to certain Medicaid recipients who are not
	enrolled in a Medicaid managed care plan or a Medicaid
8	provider service network under certain circumstances;
9	requiring the agency to impose a fine against a person
10	under contract with the agency who violates certain
11	provisions; requiring an entity that contracts with
12	the agency as a managed care plan to post a surety
13	bond with the agency or maintain an account of a
14	specified sum; requiring the agency to pursue the
15	entity if the entity terminates the contract with the
16	agency before the end date of the contract; amending
17	s. 409.91211, F.S.; extending by 3 years the statewide
18	implementation of an enhanced service delivery system
19	for the Florida Medicaid program; providing for the
20	expansion of the pilot project into counties that have
21	two or more plans and the capacity to serve the
22	designated population; requiring that the agency
23	provide certain specified data to the recipient when
24	selecting a capitated managed care plan; revising
25	certain requirements for entities performing choice
26	counseling for recipients; requiring the agency to
27	provide behavioral health care services to Medicaid-
28	eligible children; extending a date by which the
29	behavioral health care services will be delivered to

Page 1 of 52

1	
30	children; deleting a provision under which certain
31	Medicaid recipients who are not currently enrolled in
32	a capitated managed care plan upon implementation are
33	not eligible for specified services for the amount of
34	time that the recipients do not enroll in a capitated
35	managed care network; authorizing the agency to extend
36	the time to continue operation of the pilot program;
37	requiring that the agency seek public input on
38	extending and expanding the managed care pilot program
39	and post certain information on its website; amending
40	s. 409.9122, F.S.; providing that time allotted to any
41	Medicaid recipient for the selection of, enrollment
42	in, or disenrollment from a managed care plan or
43	MediPass is tolled throughout any month in which the
44	enrollment broker or choice counseling provider
45	adversely affects a beneficiary's ability to access
46	choice counseling or enrollment broker services by its
47	failure to comply with the terms and conditions of its
48	contract with the agency or has otherwise acted or
49	failed to act in a manner that the agency deems likely
50	to jeopardize its ability to perform certain assigned
51	responsibilities; requiring the agency to incorporate
52	certain provisions after a specified date in its
53	contracts related to sanctions or fines for any action
54	or the failure to act on the part of an enrollment
55	broker or choice counselor provider; creating s.
56	624.35, F.S.; providing a short title; creating s.
57	624.351, F.S.; providing legislative intent;
58	establishing the Medicaid and Public Assistance Fraud

Page 2 of 52

20101484e1

59	Strike Force within the Department of Financial
60	Services to coordinate efforts to eliminate Medicaid
61	and public assistance fraud; providing for membership;
62	providing for meetings; specifying duties; requiring
63	an annual report to the Legislature and Governor;
64	creating s. 624.352, F.S.; directing the Chief
65	Financial Officer to prepare model interagency
66	agreements that address Medicaid and public assistance
67	fraud; specifying which agencies can be a party to
68	such agreements; amending s. 16.59, F.S.; conforming
69	provisions to changes made by the act; requiring the
70	Divisions of Insurance Fraud and Public Assistance
71	Fraud in the Department of Financial Services to be
72	collocated with the Medicaid Fraud Control Unit if
73	possible; requiring positions dedicated to Medicaid
74	managed care fraud to be collocated with the Division
75	of Insurance Fraud; amending s. 20.121, F.S.;
76	establishing the Division of Public Assistance Fraud
77	within the Department of Financial Services; amending
78	ss. 411.01, 414.33, and 414.39, F.S.; conforming
79	provisions to changes made by the act; transferring,
80	renumbering, and amending s. 943.401, F.S.; directing
81	the Department of Financial Services rather than the
82	Department of Law Enforcement to investigate public
83	assistance fraud; directing the Auditor General and
84	the Office of Program Policy Analysis and Government
85	Accountability to review the Medicaid fraud and abuse
86	processes in the Agency for Health Care
87	Administration; requiring a report to the Legislature

Page 3 of 52

88 and Governor by a certain date; establishing the 89 Medicaid claims adjudication project in the Agency for 90 Health Care Administration to decrease the incidence of inaccurate payments and to improve the efficiency 91 92 of the Medicaid claims processing system; transferring activities relating to public assistance fraud from 93 94 the Department of Law Enforcement to the Division of 95 Public Assistance Fraud in the Department of Financial Services by a type two transfer; providing effective 96 97 dates.

98

99 WHEREAS, Florida's Medicaid program is one of the largest 100 in the country, serving approximately 2.7 million persons each 101 month. The program provides health care benefits to families and individuals below certain income and resource levels. For the 102 103 2008-2009 fiscal year, the Legislature appropriated \$18.81 104 billion to operate the Medicaid program which is funded from 105 general revenue, trust funds that include federal matching 106 funds, and other state funds, and

107 WHEREAS, Medicaid fraud in Florida is epidemic, far-108 reaching, and costs the state and the Federal Government 109 billions of dollars annually. Medicaid fraud not only drives up 110 the cost of health care and reduces the availability of funds to 111 support needed services, but undermines the long-term solvency 112 of both health care providers and the state's Medicaid program, 113 and

WHEREAS, the state's public assistance programs serve approximately 1.8 million Floridians each month by providing benefits for food, cash assistance for needy families, home

Page 4 of 52

117 health care for disabled adults, and grants to individuals and 118 communities affected by natural disasters. For the 2008-2009 119 fiscal year, the Legislature appropriated \$626 million to 120 operate public assistance programs, and

WHEREAS, public assistance fraud costs taxpayers millions of dollars annually, which significantly and negatively impacts the various assistance programs by taking dollars that could be used to provide services for those people who have a legitimate need for assistance, and

126 WHEREAS, both Medicaid and public assistance programs are 127 vulnerable to fraudulent practices that can take many forms. For 128 Medicaid, these practices range from providers who bill for 129 services never rendered and who pay kickbacks to other providers 130 for client referrals, to fraud occurring at the corporate level 131 of a managed care organization. Fraudulent practices involving 132 public assistance involve persons not disclosing material facts 133 when obtaining assistance or not disclosing changes in 134 circumstances while on public assistance, and

WHEREAS, ridding the system of perpetrators who prey on the state's Medicaid and public assistance programs helps reduce the state's skyrocketing costs, makes more funds available for essential services, and improves the quality of care and the health status of our residents, and

WHEREAS, aggressive and comprehensive measures are needed at the state level to investigate and prosecute Medicaid and public assistance fraud and to recover dollars stolen from these programs, and

144 WHEREAS, new statewide initiatives and coordinated efforts145 are necessary to focus resources in order to aid law enforcement

Page 5 of 52

146 and investigative agencies in detecting and deterring this type 147 of fraudulent activity, NOW, THEREFORE, 148 149 Be It Enacted by the Legislature of the State of Florida: 150 151 Section 1. Paragraph (b) of subsection (4) of section 152 409.912, Florida Statutes, is amended, paragraph (d) of 153 subsection (4) of that section is reenacted, present subsections 154 (23) through (53) of that section are renumbered as subsections 155 (24) through (54), respectively, a new subsection (23) is added 156 to that section, and present subsections (21) and (22) of that section are amended, to read: 157 409.912 Cost-effective purchasing of health care.-The 158 159 agency shall purchase goods and services for Medicaid recipients 160 in the most cost-effective manner consistent with the delivery 161 of quality medical care. To ensure that medical services are 162 effectively utilized, the agency may, in any case, require a 163 confirmation or second physician's opinion of the correct 164 diagnosis for purposes of authorizing future services under the 165 Medicaid program. This section does not restrict access to 166 emergency services or poststabilization care services as defined 167 in 42 C.F.R. part 438.114. Such confirmation or second opinion 168 shall be rendered in a manner approved by the agency. The agency 169 shall maximize the use of prepaid per capita and prepaid 170 aggregate fixed-sum basis services when appropriate and other 171 alternative service delivery and reimbursement methodologies, 172 including competitive bidding pursuant to s. 287.057, designed 173 to facilitate the cost-effective purchase of a case-managed 174 continuum of care. The agency shall also require providers to

Page 6 of 52

175 minimize the exposure of recipients to the need for acute 176 inpatient, custodial, and other institutional care and the 177 inappropriate or unnecessary use of high-cost services. The 178 agency shall contract with a vendor to monitor and evaluate the 179 clinical practice patterns of providers in order to identify 180 trends that are outside the normal practice patterns of a 181 provider's professional peers or the national guidelines of a 182 provider's professional association. The vendor must be able to provide information and counseling to a provider whose practice 183 patterns are outside the norms, in consultation with the agency, 184 185 to improve patient care and reduce inappropriate utilization. 186 The agency may mandate prior authorization, drug therapy 187 management, or disease management participation for certain 188 populations of Medicaid beneficiaries, certain drug classes, or 189 particular drugs to prevent fraud, abuse, overuse, and possible 190 dangerous drug interactions. The Pharmaceutical and Therapeutics 191 Committee shall make recommendations to the agency on drugs for 192 which prior authorization is required. The agency shall inform 193 the Pharmaceutical and Therapeutics Committee of its decisions 194 regarding drugs subject to prior authorization. The agency is 195 authorized to limit the entities it contracts with or enrolls as 196 Medicaid providers by developing a provider network through 197 provider credentialing. The agency may competitively bid single-198 source-provider contracts if procurement of goods or services results in demonstrated cost savings to the state without 199 200 limiting access to care. The agency may limit its network based 201 on the assessment of beneficiary access to care, provider 202 availability, provider quality standards, time and distance 203 standards for access to care, the cultural competence of the

Page 7 of 52

204 provider network, demographic characteristics of Medicaid 205 beneficiaries, practice and provider-to-beneficiary standards, 206 appointment wait times, beneficiary use of services, provider 207 turnover, provider profiling, provider licensure history, 208 previous program integrity investigations and findings, peer 209 review, provider Medicaid policy and billing compliance records, 210 clinical and medical record audits, and other factors. Providers 211 shall not be entitled to enrollment in the Medicaid provider network. The agency shall determine instances in which allowing 212 213 Medicaid beneficiaries to purchase durable medical equipment and 214 other goods is less expensive to the Medicaid program than long-215 term rental of the equipment or goods. The agency may establish 216 rules to facilitate purchases in lieu of long-term rentals in 217 order to protect against fraud and abuse in the Medicaid program 218 as defined in s. 409.913. The agency may seek federal waivers 219 necessary to administer these policies.

220

(4) The agency may contract with:

221 (b) An entity that is providing comprehensive behavioral 222 health care services to certain Medicaid recipients through a 223 capitated, prepaid arrangement pursuant to the federal waiver 224 provided for by s. 409.905(5). Such entity must be licensed 225 under chapter 624, chapter 636, or chapter 641, or authorized 226 under paragraph (c) or paragraph (d), and must possess the 227 clinical systems and operational competence to manage risk and 228 provide comprehensive behavioral health care to Medicaid 229 recipients. As used in this paragraph, the term "comprehensive behavioral health care services" means covered mental health and 230 231 substance abuse treatment services that are available to 232 Medicaid recipients. The secretary of the Department of Children

Page 8 of 52

233 and Family Services shall approve provisions of procurements 234 related to children in the department's care or custody before 235 enrolling such children in a prepaid behavioral health plan. Any 236 contract awarded under this paragraph must be competitively 237 procured. In developing the behavioral health care prepaid plan 238 procurement document, the agency shall ensure that the 239 procurement document requires the contractor to develop and 240 implement a plan to ensure compliance with s. 394.4574 related to services provided to residents of licensed assisted living 241 242 facilities that hold a limited mental health license. Except as 243 provided in subparagraph 8., and except in counties where the 244 Medicaid managed care pilot program is authorized pursuant to s. 245 409.91211, the agency shall seek federal approval to contract 246 with a single entity meeting these requirements to provide 247 comprehensive behavioral health care services to all Medicaid 248 recipients not enrolled in a Medicaid managed care plan 249 authorized under s. 409.91211, a provider service network 250 authorized under paragraph (d), or a Medicaid health maintenance 251 organization in an AHCA area. In an AHCA area where the Medicaid 252 managed care pilot program is authorized pursuant to s. 253 409.91211 in one or more counties, the agency may procure a 254 contract with a single entity to serve the remaining counties as 255 an AHCA area or the remaining counties may be included with an 256 adjacent AHCA area and are subject to this paragraph. Each 257 entity must offer a sufficient choice of providers in its 258 network to ensure recipient access to care and the opportunity 259 to select a provider with whom they are satisfied. The network 260 shall include all public mental health hospitals. To ensure 261 unimpaired access to behavioral health care services by Medicaid

Page 9 of 52

262 recipients, all contracts issued pursuant to this paragraph must 263 require 80 percent of the capitation paid to the managed care 264 plan, including health maintenance organizations and capitated 265 provider service networks, to be expended for the provision of 266 behavioral health care services. If the managed care plan 267 expends less than 80 percent of the capitation paid for the 268 provision of behavioral health care services, the difference 269 shall be returned to the agency. The agency shall provide the 270 plan with a certification letter indicating the amount of 271 capitation paid during each calendar year for behavioral health 272 care services pursuant to this section. The agency may reimburse 273 for substance abuse treatment services on a fee-for-service 274 basis until the agency finds that adequate funds are available 275 for capitated, prepaid arrangements.

1. By January 1, 2001, the agency shall modify the contracts with the entities providing comprehensive inpatient and outpatient mental health care services to Medicaid recipients in Hillsborough, Highlands, Hardee, Manatee, and Polk Counties, to include substance abuse treatment services.

281 2. By July 1, 2003, the agency and the Department of 282 Children and Family Services shall execute a written agreement 283 that requires collaboration and joint development of all policy, 284 budgets, procurement documents, contracts, and monitoring plans 285 that have an impact on the state and Medicaid community mental 286 health and targeted case management programs.

3. Except as provided in subparagraph 8., by July 1, 2006,
the agency and the Department of Children and Family Services
shall contract with managed care entities in each AHCA area
except area 6 or arrange to provide comprehensive inpatient and

Page 10 of 52

291 outpatient mental health and substance abuse services through 292 capitated prepaid arrangements to all Medicaid recipients who 293 are eligible to participate in such plans under federal law and 294 regulation. In AHCA areas where eligible individuals number less 295 than 150,000, the agency shall contract with a single managed 296 care plan to provide comprehensive behavioral health services to 297 all recipients who are not enrolled in a Medicaid health maintenance organization, a provider service network authorized 298 299 under paragraph (d), or a Medicaid capitated managed care plan authorized under s. 409.91211. The agency may contract with more 300 301 than one comprehensive behavioral health provider to provide 302 care to recipients who are not enrolled in a Medicaid capitated 303 managed care plan authorized under s. 409.91211, a provider 304 service network authorized under paragraph (d), or a Medicaid health maintenance organization in AHCA areas where the eligible 305 306 population exceeds 150,000. In an AHCA area where the Medicaid 307 managed care pilot program is authorized pursuant to s. 308 409.91211 in one or more counties, the agency may procure a 309 contract with a single entity to serve the remaining counties as 310 an AHCA area or the remaining counties may be included with an 311 adjacent AHCA area and shall be subject to this paragraph. 312 Contracts for comprehensive behavioral health providers awarded 313 pursuant to this section shall be competitively procured. Both 314 for-profit and not-for-profit corporations are eligible to compete. Managed care plans contracting with the agency under 315 316 subsection (3) or paragraph (d), shall provide and receive 317 payment for the same comprehensive behavioral health benefits as provided in AHCA rules, including handbooks incorporated by 318 reference. In AHCA area 11, the agency shall contract with at 319

Page 11 of 52

20101484e1

320 least two comprehensive behavioral health care providers to 321 provide behavioral health care to recipients in that area who are enrolled in, or assigned to, the MediPass program. One of 322 323 the behavioral health care contracts must be with the existing 324 provider service network pilot project, as described in 325 paragraph (d), for the purpose of demonstrating the cost-326 effectiveness of the provision of quality mental health services 327 through a public hospital-operated managed care model. Payment 328 shall be at an agreed-upon capitated rate to ensure cost 329 savings. Of the recipients in area 11 who are assigned to 330 MediPass under s. 409.9122(2)(k), a minimum of 50,000 of those 331 MediPass-enrolled recipients shall be assigned to the existing 332 provider service network in area 11 for their behavioral care.

4. By October 1, 2003, the agency and the department shall submit a plan to the Governor, the President of the Senate, and the Speaker of the House of Representatives which provides for the full implementation of capitated prepaid behavioral health care in all areas of the state.

a. Implementation shall begin in 2003 in those AHCA areas
of the state where the agency is able to establish sufficient
capitation rates.

b. If the agency determines that the proposed capitation rate in any area is insufficient to provide appropriate services, the agency may adjust the capitation rate to ensure that care will be available. The agency and the department may use existing general revenue to address any additional required match but may not over-obligate existing funds on an annualized basis.

348

c. Subject to any limitations provided in the General

Page 12 of 52

349 Appropriations Act, the agency, in compliance with appropriate 350 federal authorization, shall develop policies and procedures 351 that allow for certification of local and state funds.

5. Children residing in a statewide inpatient psychiatric program, or in a Department of Juvenile Justice or a Department of Children and Family Services residential program approved as A Medicaid behavioral health overlay services provider may not be included in a behavioral health care prepaid health plan or any other Medicaid managed care plan pursuant to this paragraph.

6. In converting to a prepaid system of delivery, the 358 359 agency shall in its procurement document require an entity 360 providing only comprehensive behavioral health care services to 361 prevent the displacement of indigent care patients by enrollees 362 in the Medicaid prepaid health plan providing behavioral health care services from facilities receiving state funding to provide 363 364 indigent behavioral health care, to facilities licensed under 365 chapter 395 which do not receive state funding for indigent 366 behavioral health care, or reimburse the unsubsidized facility 367 for the cost of behavioral health care provided to the displaced 368 indigent care patient.

369 7. Traditional community mental health providers under 370 contract with the Department of Children and Family Services 371 pursuant to part IV of chapter 394, child welfare providers 372 under contract with the Department of Children and Family 373 Services in areas 1 and 6, and inpatient mental health providers 374 licensed pursuant to chapter 395 must be offered an opportunity 375 to accept or decline a contract to participate in any provider 376 network for prepaid behavioral health services.

377

8. All Medicaid-eligible children, except children in area

Page 13 of 52

378 1 and children in Highlands County, Hardee County, Polk County, 379 or Manatee County of area 6, that are open for child welfare 380 services in the HomeSafeNet system, shall receive their 381 behavioral health care services through a specialty prepaid plan 382 operated by community-based lead agencies through a single 383 agency or formal agreements among several agencies. The 384 specialty prepaid plan must result in savings to the state 385 comparable to savings achieved in other Medicaid managed care 386 and prepaid programs. Such plan must provide mechanisms to 387 maximize state and local revenues. The specialty prepaid plan 388 shall be developed by the agency and the Department of Children 389 and Family Services. The agency may seek federal waivers to 390 implement this initiative. Medicaid-eligible children whose 391 cases are open for child welfare services in the HomeSafeNet system and who reside in AHCA area 10 are exempt from the 392 393 specialty prepaid plan upon the development of a service 394 delivery mechanism for children who reside in area 10 as 395 specified in s. 409.91211(3)(dd).

396 (d) A provider service network may be reimbursed on a fee-397 for-service or prepaid basis. A provider service network which 398 is reimbursed by the agency on a prepaid basis shall be exempt 399 from parts I and III of chapter 641, but must comply with the 400 solvency requirements in s. 641.2261(2) and meet appropriate 401 financial reserve, quality assurance, and patient rights 402 requirements as established by the agency. Medicaid recipients 403 assigned to a provider service network shall be chosen equally 404 from those who would otherwise have been assigned to prepaid 405 plans and MediPass. The agency is authorized to seek federal Medicaid waivers as necessary to implement the provisions of 406

Page 14 of 52

407 this section. Any contract previously awarded to a provider 408 service network operated by a hospital pursuant to this 409 subsection shall remain in effect for a period of 3 years 410 following the current contract expiration date, regardless of 411 any contractual provisions to the contrary. A provider service 412 network is a network established or organized and operated by a 413 health care provider, or group of affiliated health care 414 providers, including minority physician networks and emergency room diversion programs that meet the requirements of s. 415 416 409.91211, which provides a substantial proportion of the health 417 care items and services under a contract directly through the 418 provider or affiliated group of providers and may make 419 arrangements with physicians or other health care professionals, 420 health care institutions, or any combination of such individuals 421 or institutions to assume all or part of the financial risk on a 422 prospective basis for the provision of basic health services by 423 the physicians, by other health professionals, or through the 424 institutions. The health care providers must have a controlling 425 interest in the governing body of the provider service network 426 organization.

427 (21) Any entity contracting with the agency pursuant to
428 this section to provide health care services to Medicaid
429 recipients is prohibited from engaging in any of the following
430 practices or activities:

(a) Practices that are discriminatory, including, but not
limited to, attempts to discourage participation on the basis of
actual or perceived health status.

(b) Activities that could mislead or confuse recipients, ormisrepresent the organization, its marketing representatives, or

Page 15 of 52

20101484e1

436 the agency. Violations of this paragraph include, but are not 437 limited to:

438 1. False or misleading claims that marketing 439 representatives are employees or representatives of the state or 440 county, or of anyone other than the entity or the organization 441 by whom they are reimbursed.

442 2. False or misleading claims that the entity is 443 recommended or endorsed by any state or county agency, or by any 444 other organization which has not certified its endorsement in 445 writing to the entity.

3. False or misleading claims that the state or countyrecommends that a Medicaid recipient enroll with an entity.

448 4. Claims that a Medicaid recipient will lose benefits 449 under the Medicaid program, or any other health or welfare 450 benefits to which the recipient is legally entitled, if the 451 recipient does not enroll with the entity.

452 (c) Granting or offering of any monetary or other valuable
453 consideration for enrollment, except as authorized by subsection
454 (25) (24).

(d) Door-to-door solicitation of recipients who have not contacted the entity or who have not invited the entity to make a presentation.

(e) Solicitation of Medicaid recipients by marketing
representatives stationed in state offices unless approved and
supervised by the agency or its agent and approved by the
affected state agency when solicitation occurs in an office of
the state agency. The agency shall ensure that marketing
representatives stationed in state offices shall market their
managed care plans to Medicaid recipients only in designated

Page 16 of 52

20101484e1

465 areas and in such a way as to not interfere with the recipients' 466 activities in the state office.

467

(f) Enrollment of Medicaid recipients.

468 (22) The agency shall may impose a fine for a violation of 469 this section or the contract with the agency by a person or 470 entity that is under contract with the agency. With respect to 471 any nonwillful violation, such fine shall not exceed \$2,500 per 472 violation. In no event shall such fine exceed an aggregate 473 amount of \$10,000 for all nonwillful violations arising out of 474 the same action. With respect to any knowing and willful 475 violation of this section or the contract with the agency, the 476 agency may impose a fine upon the entity in an amount not to 477 exceed \$20,000 for each such violation. In no event shall such 478 fine exceed an aggregate amount of \$100,000 for all knowing and 479 willful violations arising out of the same action.

480 (23) Any entity that contracts with the agency on a prepaid 481 or fixed-sum basis as a managed care plan as defined in s. 409.9122(2)(f) or s. 409.91211 shall post a surety bond with the 482 483 agency in an amount that is equivalent to a 1-year guaranteed 484 savings amount as specified in the contract. In lieu of a surety 485 bond, the agency may establish an irrevocable account in which 486 the vendor funds an equivalent amount over a 6-month period. The 487 purpose of the surety bond or account is to protect the agency 488 if the entity terminates its contract with the agency before the 489 scheduled end date for the contract. If the contract is 490 terminated by the vendor for any reason, the agency shall pursue 491 a claim against the surety bond or account for an early 492 termination fee. The early termination fee must be equal to 493 administrative costs incurred by the state due to the early

Page 17 of 52

494	termination and the differential of the guaranteed savings based
495	on the original contract term and the corresponding termination
496	date. The agency shall terminate a vendor who does not reimburse
497	the state within 30 days after any early termination involving
498	administrative costs and requiring reimbursement of lost savings
499	from the Medicaid program.
500	Section 2. Subsections (1) through (6) of section
501	409.91211, Florida Statutes, are amended to read:
502	409.91211 Medicaid managed care pilot program
503	(1)(a) The agency is authorized to seek and implement
504	experimental, pilot, or demonstration project waivers, pursuant
505	to s. 1115 of the Social Security Act, to create a statewide
506	initiative to provide for a more efficient and effective service
507	delivery system that enhances quality of care and client
508	outcomes in the Florida Medicaid program pursuant to this
509	section. Phase one of the demonstration shall be implemented in
510	two geographic areas. One demonstration site shall include only
511	Broward County. A second demonstration site shall initially
512	include Duval County and shall be expanded to include Baker,
513	Clay, and Nassau Counties within 1 year after the Duval County
514	program becomes operational. The agency shall implement
515	expansion of the program to include the remaining counties of
516	the state and remaining eligibility groups in accordance with
517	the process specified in the federally approved special terms
518	and conditions numbered $11-W-00206/4$, as approved by the federal
519	Centers for Medicare and Medicaid Services on October 19, 2005,
520	with a goal of full statewide implementation by June 30, $\underline{2014}$
521	2011 .
522	(b) This waiver <u>extension shall</u> authority is contingent

Page 18 of 52

523 upon federal approval to preserve the low-income pool upper-524 payment-limit funding mechanism for providers and hospitals, 525 including a guarantee of a reasonable growth factor, a 526 methodology to allow the use of a portion of these funds to 527 serve as a risk pool for demonstration sites, provisions to 528 preserve the state's ability to use intergovernmental transfers, 529 and provisions to protect the disproportionate share program 530 authorized pursuant to this chapter. Upon completion of the evaluation conducted under s. 3, ch. 2005-133, Laws of Florida, 531 532 The agency shall expand may request statewide expansion of the 533 demonstration to counties that have two or more plans and that 534 have capacity to serve the designated population projects. The 535 agency may expand to additional counties as plan capacity is 536 developed. Statewide phase-in to additional counties shall be 537 contingent upon review and approval by the Legislature. Under 538 the upper-payment-limit program, or the low-income pool as 539 implemented by the Agency for Health Care Administration 540 pursuant to federal waiver, the state matching funds required 541 for the program shall be provided by local governmental entities 542 through intergovernmental transfers in accordance with published 543 federal statutes and regulations. The Agency for Health Care 544 Administration shall distribute upper-payment-limit, 545 disproportionate share hospital, and low-income pool funds 546 according to published federal statutes, regulations, and 547 waivers and the low-income pool methodology approved by the 548 federal Centers for Medicare and Medicaid Services.

(c) It is the intent of the Legislature that the low-income
pool plan required by the terms and conditions of the Medicaid
reform waiver and submitted to the federal Centers for Medicare

Page 19 of 52

552	and Medicaid Services propose the distribution of the above-
553	mentioned program funds based on the following objectives:
554	1. Assure a broad and fair distribution of available funds
555	based on the access provided by Medicaid participating
556	hospitals, regardless of their ownership status, through their
557	delivery of inpatient or outpatient care for Medicaid
558	beneficiaries and uninsured and underinsured individuals;
559	2. Assure accessible emergency inpatient and outpatient
560	care for Medicaid beneficiaries and uninsured and underinsured
561	individuals;
562	3. Enhance primary, preventive, and other ambulatory care
563	coverages for uninsured individuals;
564	4. Promote teaching and specialty hospital programs;
565	5. Promote the stability and viability of statutorily
566	defined rural hospitals and hospitals that serve as sole
567	community hospitals;
568	6. Recognize the extent of hospital uncompensated care
569	costs;
570	7. Maintain and enhance essential community hospital care;
571	8. Maintain incentives for local governmental entities to
572	contribute to the cost of uncompensated care;
573	9. Promote measures to avoid preventable hospitalizations;
574	10. Account for hospital efficiency; and
575	
575	11. Contribute to a community's overall health system.
577	(2) The Legislature intends for the capitated managed care
	pilot program to:
578 570	(a) Provide recipients in Medicaid fee-for-service or the
579 580	MediPass program a comprehensive and coordinated capitated
580	managed care system for all health care services specified in

Page 20 of 52

20101484e1

581 ss. 409.905 and 409.906.

(b) Stabilize Medicaid expenditures under the pilot program compared to Medicaid expenditures in the pilot area for the 3 years before implementation of the pilot program, while ensuring:

586

1. Consumer education and choice.

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588

2. Access to medically necessary services.

3. Coordination of preventative, acute, and long-term care.

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4. Reductions in unnecessary service utilization.

(c) Provide an opportunity to evaluate the feasibility of statewide implementation of capitated managed care networks as a replacement for the current Medicaid fee-for-service and MediPass systems.

(3) The agency shall have the following powers, duties, andresponsibilities with respect to the pilot program:

(a) To implement a system to deliver all mandatory services
specified in s. 409.905 and optional services specified in s.
409.906, as approved by the Centers for Medicare and Medicaid
Services and the Legislature in the waiver pursuant to this
section. Services to recipients under plan benefits shall
include emergency services provided under s. 409.9128.

(b) To implement a pilot program, including Medicaid
eligibility categories specified in ss. 409.903 and 409.904, as
authorized in an approved federal waiver.

(c) To implement the managed care pilot program that maximizes all available state and federal funds, including those obtained through intergovernmental transfers, the low-income pool, supplemental Medicaid payments, and the disproportionate share program. Within the parameters allowed by federal statute

Page 21 of 52

610 and rule, the agency may seek options for making direct payments 611 to hospitals and physicians employed by or under contract with 612 the state's medical schools for the costs associated with 613 graduate medical education under Medicaid reform.

(d) To implement actuarially sound, risk-adjusted
capitation rates for Medicaid recipients in the pilot program
which cover comprehensive care, enhanced services, and
catastrophic care.

(e) To implement policies and guidelines for phasing in 618 619 financial risk for approved provider service networks that, for purposes of this paragraph, include the Children's Medical 620 621 Services Network, over a 5-year period. These policies and 622 guidelines must include an option for a provider service network 623 to be paid fee-for-service rates. For any provider service 624 network established in a managed care pilot area, the option to 625 be paid fee-for-service rates must include a savings-settlement mechanism that is consistent with s. 409.912(44). This model 626 627 must be converted to a risk-adjusted capitated rate by the 628 beginning of the sixth year of operation, and may be converted 629 earlier at the option of the provider service network. Federally 630 qualified health centers may be offered an opportunity to accept 631 or decline a contract to participate in any provider network for 632 prepaid primary care services.

(f) To implement stop-loss requirements and the transfer of
excess cost to catastrophic coverage that accommodates the risks
associated with the development of the pilot program.

(g) To recommend a process to be used by the Social
Services Estimating Conference to determine and validate the
rate of growth of the per-member costs of providing Medicaid

Page 22 of 52

20101484e1

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640 (h) To implement program standards and credentialing 641 requirements for capitated managed care networks to participate 642 in the pilot program, including those related to fiscal 643 solvency, quality of care, and adequacy of access to health care 644 providers. It is the intent of the Legislature that, to the 645 extent possible, any pilot program authorized by the state under this section include any federally qualified health center, 646 647 federally qualified rural health clinic, county health department, the Children's Medical Services Network within the 648 Department of Health, or other federally, state, or locally 649 650 funded entity that serves the geographic areas within the 651 boundaries of the pilot program that requests to participate. 652 This paragraph does not relieve an entity that qualifies as a 653 capitated managed care network under this section from any other 654 licensure or regulatory requirements contained in state or 655 federal law which would otherwise apply to the entity. The 656 standards and credentialing requirements shall be based upon, 657 but are not limited to: 658 1. Compliance with the accreditation requirements as 659 provided in s. 641.512.

services under the managed care pilot program.

660 2. Compliance with early and periodic screening, diagnosis,661 and treatment screening requirements under federal law.

662 663 3. The percentage of voluntary disenrollments.

4. Immunization rates.

5. Standards of the National Committee for QualityAssurance and other approved accrediting bodies.

666 667 6. Recommendations of other authoritative bodies.

7. Specific requirements of the Medicaid program, or

Page 23 of 52

668 standards designed to specifically meet the unique needs of669 Medicaid recipients.

670 8. Compliance with the health quality improvement system as
671 established by the agency, which incorporates standards and
672 guidelines developed by the Centers for Medicare and Medicaid
673 Services as part of the quality assurance reform initiative.

674 9. The network's infrastructure capacity to manage
675 financial transactions, recordkeeping, data collection, and
676 other administrative functions.

10. The network's ability to submit any financial,
programmatic, or patient-encounter data or other information
required by the agency to determine the actual services provided
and the cost of administering the plan.

(i) To implement a mechanism for providing information to Medicaid recipients for the purpose of selecting a capitated managed care plan. For each plan available to a recipient, the agency, at a minimum, shall ensure that the recipient is provided with:

686 1. A list and description of the benefits provided.

2. Information about cost sharing.

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3. A list of providers participating in the plan networks. 4.3. Plan performance data, if available.

4. An explanation of benefit limitations.

691 5. Contact information, including identification of
 692 providers participating in the network, geographic locations,
 693 and transportation limitations.

694 6. Any other information the agency determines would
695 facilitate a recipient's understanding of the plan or insurance
696 that would best meet his or her needs.

Page 24 of 52

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(j) To implement a system to ensure that there is a record 698 of recipient acknowledgment that plan choice counseling has been 699 provided.

(k) To implement a choice counseling system to ensure that 700 701 the choice counseling process and related material are designed 702 to provide counseling through face-to-face interaction, by 703 telephone or, and in writing and through other forms of relevant 704 media. Materials shall be written at the fourth-grade reading 705 level and available in a language other than English when 5 706 percent of the county speaks a language other than English. 707 Choice counseling shall also use language lines and other 708 services for impaired recipients, such as TTD/TTY.

709 (1) To implement a system that prohibits capitated managed 710 care plans, their representatives, and providers employed by or contracted with the capitated managed care plans from recruiting 711 712 persons eligible for or enrolled in Medicaid, from providing 713 inducements to Medicaid recipients to select a particular capitated managed care plan, and from prejudicing Medicaid 714 715 recipients against other capitated managed care plans. The 716 system shall require the entity performing choice counseling to 717 determine if the recipient has made a choice of a plan or has 718 opted out because of duress, threats, payment to the recipient, 719 or incentives promised to the recipient by a third party. If the 720 choice counseling entity determines that the decision to choose 721 a plan was unlawfully influenced or a plan violated any of the 722 provisions of s. 409.912(21), the choice counseling entity shall 723 immediately report the violation to the agency's program 724 integrity section for investigation. Verification of choice 725 counseling by the recipient shall include a stipulation that the

Page 25 of 52

726 recipient acknowledges the provisions of this subsection.
727 (m) To implement a choice counseling system that promotes
728 health literacy, uses technology effectively, and provides
729 information <u>intended</u> aimed to reduce minority health disparities
730 through outreach activities for Medicaid recipients.
731 (n) To contract with entities to perform choice counseling.

(n) To contract with entities to perform choice counseling.
The agency may establish standards and performance contracts,
including standards requiring the contractor to hire choice
counselors who are representative of the state's diverse
population and to train choice counselors in working with
culturally diverse populations.

(o) To implement eligibility assignment processes to facilitate client choice while ensuring pilot programs of adequate enrollment levels. These processes shall ensure that pilot sites have sufficient levels of enrollment to conduct a valid test of the managed care pilot program within a 2-year timeframe.

743 (p) To implement standards for plan compliance, including, 744 but not limited to, standards for quality assurance and 745 performance improvement, standards for peer or professional 746 reviews, grievance policies, and policies for maintaining 747 program integrity. The agency shall develop a data-reporting 748 system, seek input from managed care plans in order to establish 749 requirements for patient-encounter reporting, and ensure that 750 the data reported is accurate and complete.

1. In performing the duties required under this section, the agency shall work with managed care plans to establish a uniform system to measure and monitor outcomes for a recipient of Medicaid services.

Page 26 of 52

20101484e1

755	2. The system shall use financial, clinical, and other
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	that is related to the provision of Medicaid services,
758	5.
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760	(HEDIS) or measures that are similar to HEDIS.
761	b. Member satisfaction.
762	c. Provider satisfaction.
763	d. Report cards on plan performance and best practices.
764	e. Compliance with the requirements for prompt payment of
765	claims under ss. 627.613, 641.3155, and 641.513.
766	f. Utilization and quality data for the purpose of ensuring
767	access to medically necessary services, including
768	underutilization or inappropriate denial of services.
769	3. The agency shall require the managed care plans that
770	have contracted with the agency to establish a quality assurance
771	system that incorporates the provisions of s. 409.912(27) and
772	any standards, rules, and guidelines developed by the agency.
773	4. The agency shall establish an encounter database in
774	order to compile data on health services rendered by health care
775	practitioners who provide services to patients enrolled in
776	managed care plans in the demonstration sites. The encounter
777	database shall:
778	a. Collect the following for each type of patient encounter
779	with a health care practitioner or facility, including:
780	(I) The demographic characteristics of the patient.
781	(II) The principal, secondary, and tertiary diagnosis.
782	(III) The procedure performed.
783	(IV) The date and location where the procedure was

Page 27 of 52

20101484e1

784	performed.
785	(V) The payment for the procedure, if any.
786	(VI) If applicable, the health care practitioner's
787	universal identification number.
788	(VII) If the health care practitioner rendering the service
789	is a dependent practitioner, the modifiers appropriate to
790	indicate that the service was delivered by the dependent
791	practitioner.
792	b. Collect appropriate information relating to prescription
793	drugs for each type of patient encounter.
794	c. Collect appropriate information related to health care
795	costs and utilization from managed care plans participating in
796	the demonstration sites.
797	5. To the extent practicable, when collecting the data the
798	agency shall use a standardized claim form or electronic
799	transfer system that is used by health care practitioners,
800	facilities, and payors.
801	6. Health care practitioners and facilities in the
802	demonstration sites shall electronically submit, and managed
803	care plans participating in the demonstration sites shall
804	electronically receive, information concerning claims payments
805	and any other information reasonably related to the encounter
806	database using a standard format as required by the agency.
807	7. The agency shall establish reasonable deadlines for
808	phasing in the electronic transmittal of full encounter data.
809	8. The system must ensure that the data reported is
810	accurate and complete.
811	(q) To implement a grievance resolution process for
812	Medicaid recipients enrolled in a capitated managed care network

Page 28 of 52

813 under the pilot program modeled after the subscriber assistance 814 panel, as created in s. 408.7056. This process shall include a 815 mechanism for an expedited review of no greater than 24 hours 816 after notification of a grievance if the life of a Medicaid 817 recipient is in imminent and emergent jeopardy.

(r) To implement a grievance resolution process for health care providers employed by or contracted with a capitated managed care network under the pilot program in order to settle disputes among the provider and the managed care network or the provider and the agency.

(s) To implement criteria in an approved federal waiver to designate health care providers as eligible to participate in the pilot program. These criteria must include at a minimum those criteria specified in s. 409.907.

827 (t) To use health care provider agreements for828 participation in the pilot program.

(u) To require that all health care providers under contract with the pilot program be duly licensed in the state, if such licensure is available, and meet other criteria as may be established by the agency. These criteria shall include at a minimum those criteria specified in s. 409.907.

(v) To ensure that managed care organizations work collaboratively with other state or local governmental programs or institutions for the coordination of health care to eligible individuals receiving services from such programs or institutions.

(w) To implement procedures to minimize the risk of
Medicaid fraud and abuse in all plans operating in the Medicaid
managed care pilot program authorized in this section.

Page 29 of 52

1. The agency shall ensure that applicable provisions of this chapter and chapters 414, 626, 641, and 932 which relate to Medicaid fraud and abuse are applied and enforced at the demonstration project sites.

846 2. Providers must have the certification, license, and847 credentials that are required by law and waiver requirements.

848 3. The agency shall ensure that the plan is in compliance849 with s. 409.912(21) and (22).

4. The agency shall require that each plan establish
functions and activities governing program integrity in order to
reduce the incidence of fraud and abuse. Plans must report
instances of fraud and abuse pursuant to chapter 641.

5. The plan shall have written administrative and management arrangements or procedures, including a mandatory compliance plan, which are designed to guard against fraud and abuse. The plan shall designate a compliance officer who has sufficient experience in health care.

6.a. The agency shall require all managed care plan
contractors in the pilot program to report all instances of
suspected fraud and abuse. A failure to report instances of
suspected fraud and abuse is a violation of law and subject to
the penalties provided by law.

b. An instance of fraud and abuse in the managed care plan,
including, but not limited to, defrauding the state health care
benefit program by misrepresentation of fact in reports, claims,
certifications, enrollment claims, demographic statistics, or
patient-encounter data; misrepresentation of the qualifications
of persons rendering health care and ancillary services; bribery
and false statements relating to the delivery of health care;

Page 30 of 52

871 unfair and deceptive marketing practices; and false claims 872 actions in the provision of managed care, is a violation of law 873 and subject to the penalties provided by law.

c. The agency shall require that all contractors make all files and relevant billing and claims data accessible to state regulators and investigators and that all such data is linked into a unified system to ensure consistent reviews and investigations.

(x) To develop and provide actuarial and benefit design analyses that indicate the effect on capitation rates and benefits offered in the pilot program over a prospective 5-year period based on the following assumptions:

883 1. Growth in capitation rates which is limited to the 884 estimated growth rate in general revenue.

2. Growth in capitation rates which is limited to the
average growth rate over the last 3 years in per-recipient
Medicaid expenditures.

3. Growth in capitation rates which is limited to the
growth rate of aggregate Medicaid expenditures between the 20032004 fiscal year and the 2004-2005 fiscal year.

891 (y) To develop a mechanism to require capitated managed 892 care plans to reimburse qualified emergency service providers, 893 including, but not limited to, ambulance services, in accordance with ss. 409.908 and 409.9128. The pilot program must include a 894 895 provision for continuing fee-for-service payments for emergency 896 services, including, but not limited to, individuals who access 897 ambulance services or emergency departments and who are 898 subsequently determined to be eligible for Medicaid services. 899 (z) To ensure that school districts participating in the

Page 31 of 52

900 certified school match program pursuant to ss. 409.908(21) and 901 1011.70 shall be reimbursed by Medicaid, subject to the limitations of s. 1011.70(1), for a Medicaid-eligible child 902 903 participating in the services as authorized in s. 1011.70, as 904 provided for in s. 409.9071, regardless of whether the child is 905 enrolled in a capitated managed care network. Capitated managed 906 care networks must make a good faith effort to execute 907 agreements with school districts regarding the coordinated 908 provision of services authorized under s. 1011.70. County health 909 departments and federally qualified health centers delivering 910 school-based services pursuant to ss. 381.0056 and 381.0057 must 911 be reimbursed by Medicaid for the federal share for a Medicaid-912 eligible child who receives Medicaid-covered services in a 913 school setting, regardless of whether the child is enrolled in a 914 capitated managed care network. Capitated managed care networks 915 must make a good faith effort to execute agreements with county 916 health departments and federally qualified health centers 917 regarding the coordinated provision of services to a Medicaid-918 eligible child. To ensure continuity of care for Medicaid 919 patients, the agency, the Department of Health, and the 920 Department of Education shall develop procedures for ensuring 921 that a student's capitated managed care network provider 922 receives information relating to services provided in accordance with ss. 381.0056, 381.0057, 409.9071, and 1011.70. 923

924 (aa) To implement a mechanism whereby Medicaid recipients 925 who are already enrolled in a managed care plan or the MediPass 926 program in the pilot areas shall be offered the opportunity to 927 change to capitated managed care plans on a staggered basis, as 928 defined by the agency. All Medicaid recipients shall have 30

Page 32 of 52

929 days in which to make a choice of capitated managed care plans. 930 Those Medicaid recipients who do not make a choice shall be 931 assigned to a capitated managed care plan in accordance with 932 paragraph (4)(a) and shall be exempt from s. 409.9122. To 933 facilitate continuity of care for a Medicaid recipient who is 934 also a recipient of Supplemental Security Income (SSI), prior to 935 assigning the SSI recipient to a capitated managed care plan, 936 the agency shall determine whether the SSI recipient has an 937 ongoing relationship with a provider or capitated managed care 938 plan, and, if so, the agency shall assign the SSI recipient to 939 that provider or capitated managed care plan where feasible. 940 Those SSI recipients who do not have such a provider 941 relationship shall be assigned to a capitated managed care plan 942 provider in accordance with paragraph (4) (a) and shall be exempt from s. 409.9122. 943

944 (bb) To develop and recommend a service delivery 945 alternative for children having chronic medical conditions which 946 establishes a medical home project to provide primary care 947 services to this population. The project shall provide 948 community-based primary care services that are integrated with 949 other subspecialties to meet the medical, developmental, and 950 emotional needs for children and their families. This project 951 shall include an evaluation component to determine impacts on 952 hospitalizations, length of stays, emergency room visits, costs, 953 and access to care, including specialty care and patient and 954 family satisfaction.

955 (cc) To develop and recommend service delivery mechanisms 956 within capitated managed care plans to provide Medicaid services 957 as specified in ss. 409.905 and 409.906 to persons with

Page 33 of 52

20101484e1

958 developmental disabilities sufficient to meet the medical, 959 developmental, and emotional needs of these persons.

960 (dd) To implement service delivery mechanisms within a 961 specialty plan in area 10 capitated managed care plans to 962 provide behavioral health care services Medicaid services as 963 specified in ss. 409.905 and 409.906 to Medicaid-eligible 964 children whose cases are open for child welfare services in the 965 HomeSafeNet system. These services must be coordinated with 966 community-based care providers as specified in s. 409.1671, 967 where available, and be sufficient to meet the medical, 968 developmental, behavioral, and emotional needs of these 969 children. Children in area 10 who have an open case in the 970 HomeSafeNet system shall be enrolled into the specialty plan. 971 These service delivery mechanisms must be implemented no later 972 than July 1, 2011 2008, in AHCA area 10 in order for the 973 children in AHCA area 10 to remain exempt from the statewide 974 plan under s. 409.912(4)(b)8. An administrative fee may be paid 975 to the specialty plan for the coordination of services based on 976 the receipt of the state share of that fee being provided 977 through intergovernmental transfers.

978 (4) (a) A Medicaid recipient in the pilot area who is not 979 currently enrolled in a capitated managed care plan upon 980 implementation is not eligible for services as specified in ss. 409.905 and 409.906, for the amount of time that the recipient 981 982 does not enroll in a capitated managed care network. If a 983 Medicaid recipient has not enrolled in a capitated managed care 984 plan within 30 days after eligibility, the agency shall assign 985 the Medicaid recipient to a capitated managed care plan based on the assessed needs of the recipient as determined by the agency 986

Page 34 of 52

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20101484e1

987 and the recipient shall be exempt from s. 409.9122. When making 988 assignments, the agency shall take into account the following 989 criteria:

990 1. A capitated managed care network has sufficient network991 capacity to meet the needs of members.

992 2. The capitated managed care network has previously 993 enrolled the recipient as a member, or one of the capitated 994 managed care network's primary care providers has previously 995 provided health care to the recipient.

3. The agency has knowledge that the member has previously expressed a preference for a particular capitated managed care network as indicated by Medicaid fee-for-service claims data, but has failed to make a choice.

1000 4. The capitated managed care network's primary care 1001 providers are geographically accessible to the recipient's 1002 residence.

5. Plan performance as designed by the agency.

(b) When more than one capitated managed care network provider meets the criteria specified in paragraph (3)(h), the agency shall make recipient assignments consecutively by family unit.

1008 (c) If a recipient is currently enrolled with a Medicaid 1009 managed care organization that also operates an approved reform 1010 plan within a demonstration area and the recipient fails to 1011 choose a plan during the reform enrollment process or during 1012 redetermination of eligibility, the recipient shall be automatically assigned by the agency into the most appropriate 1013 1014 reform plan operated by the recipient's current Medicaid managed 1015 care plan. If the recipient's current managed care plan does not

Page 35 of 52

1016 operate a reform plan in the demonstration area which adequately 1017 meets the needs of the Medicaid recipient, the agency shall use 1018 the automatic assignment process as prescribed in the special 1019 terms and conditions numbered 11-W-00206/4. All enrollment and 1020 choice counseling materials provided by the agency must contain 1021 an explanation of the provisions of this paragraph for current 1022 managed care recipients.

(d) Except for plan performance as provided for in paragraph (a), the agency may not engage in practices that are designed to favor one capitated managed care plan over another or that are designed to influence Medicaid recipients to enroll in a particular capitated managed care network in order to strengthen its particular fiscal viability.

1029 (e) After a recipient has made a selection or has been 1030 enrolled in a capitated managed care network, the recipient 1031 shall have 90 days in which to voluntarily disenroll and select 1032 another capitated managed care network. After 90 days, no 1033 further changes may be made except for cause. Cause shall 1034 include, but not be limited to, poor quality of care, lack of 1035 access to necessary specialty services, an unreasonable delay or 1036 denial of service, inordinate or inappropriate changes of 1037 primary care providers, service access impairments due to 1038 significant changes in the geographic location of services, or 1039 fraudulent enrollment. The agency may require a recipient to use 1040 the capitated managed care network's grievance process as specified in paragraph (3)(q) prior to the agency's 1041 1042 determination of cause, except in cases in which immediate risk 1043 of permanent damage to the recipient's health is alleged. The 1044 grievance process, when used, must be completed in time to

Page 36 of 52
1045 permit the recipient to disenroll no later than the first day of the second month after the month the disenrollment request was 1046 1047 made. If the capitated managed care network, as a result of the 1048 grievance process, approves an enrollee's request to disenroll, 1049 the agency is not required to make a determination in the case. The agency must make a determination and take final action on a 1050 1051 recipient's request so that disenrollment occurs no later than 1052 the first day of the second month after the month the request 1053 was made. If the agency fails to act within the specified 1054 timeframe, the recipient's request to disenroll is deemed to be 1055 approved as of the date agency action was required. Recipients 1056 who disagree with the agency's finding that cause does not exist 1057 for disenrollment shall be advised of their right to pursue a 1058 Medicaid fair hearing to dispute the agency's finding.

1059 (f) The agency shall apply for federal waivers from the 1060 Centers for Medicare and Medicaid Services to lock eligible 1061 Medicaid recipients into a capitated managed care network for 12 1062 months after an open enrollment period. After 12 months of 1063 enrollment, a recipient may select another capitated managed 1064 care network. However, nothing shall prevent a Medicaid 1065 recipient from changing primary care providers within the 1066 capitated managed care network during the 12-month period.

(g) The agency shall apply for federal waivers from the Centers for Medicare and Medicaid Services to allow recipients to purchase health care coverage through an employer-sponsored health insurance plan instead of through a Medicaid-certified plan. This provision shall be known as the opt-out option.

1072 1. A recipient who chooses the Medicaid opt-out option 1073 shall have an opportunity for a specified period of time, as

Page 37 of 52

1074 authorized under a waiver granted by the Centers for Medicare 1075 and Medicaid Services, to select and enroll in a Medicaid-1076 certified plan. If the recipient remains in the employer-1077 sponsored plan after the specified period, the recipient shall 1078 remain in the opt-out program for at least 1 year or until the 1079 recipient no longer has access to employer-sponsored coverage, 1080 until the employer's open enrollment period for a person who 1081 opts out in order to participate in employer-sponsored coverage, or until the person is no longer eligible for Medicaid, 1082 1083 whichever time period is shorter.

1084 2. Notwithstanding any other provision of this section, 1085 coverage, cost sharing, and any other component of employer-1086 sponsored health insurance shall be governed by applicable state 1087 and federal laws.

(5) This section <u>authorizes</u> does not authorize the agency to <u>seek an extension amendment and to continue operation</u> implement any provision of <u>the</u> s. 1115 of the Social Security Act experimental, pilot, or demonstration project waiver to reform the state Medicaid program in any part of the state other than the two geographic areas specified in this section unless approved by the Legislature.

1095 (6) The agency shall develop and submit for approval 1096 applications for waivers of applicable federal laws and 1097 regulations as necessary to extend and expand implement the managed care pilot project as defined in this section. The 1098 1099 agency shall seek public input on the waiver and post all waiver 1100 applications under this section on its Internet website for 30 days before submitting the applications to the United States 1101 Centers for Medicare and Medicaid Services. The 30 days shall 1102

Page 38 of 52

1103 commence with the initial posting and must conclude 30 days 1104 prior to approval by the United States Centers for Medicare and 1105 Medicaid Services. All waiver applications shall be provided for 1106 review and comment to the appropriate committees of the Senate 1107 and House of Representatives for at least 10 working days prior 1108 to submission. All waivers submitted to and approved by the 1109 United States Centers for Medicare and Medicaid Services under 1110 this section must be approved by the Legislature. Federally 1111 approved waivers must be submitted to the President of the 1112 Senate and the Speaker of the House of Representatives for 1113 referral to the appropriate legislative committees. The 1114 appropriate committees shall recommend whether to approve the 1115 implementation of any waivers to the Legislature as a whole. The 1116 agency shall submit a plan containing a recommended timeline for 1117 implementation of any waivers and budgetary projections of the 1118 effect of the pilot program under this section on the total 1119 Medicaid budget for the 2006-2007 through 2009-2010 state fiscal 1120 years. This implementation plan shall be submitted to the 1121 President of the Senate and the Speaker of the House of 1122 Representatives at the same time any waivers are submitted for 1123 consideration by the Legislature. The agency may implement the 1124 waiver and special terms and conditions numbered 11-W-00206/4, 1125 as approved by the federal Centers for Medicare and Medicaid Services. If the agency seeks approval by the Federal Government 1126 1127 of any modifications to these special terms and conditions, the 1128 agency must provide written notification of its intent to modify 1129 these terms and conditions to the President of the Senate and 1130 the Speaker of the House of Representatives at least 15 days 1131 before submitting the modifications to the Federal Government

Page 39 of 52

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1132	for consideration. The notification must identify all											
1133	modifications being pursued and the reason the modifications are											
1134	needed. Upon receiving federal approval of any modifications to											
1135	the special terms and conditions, the agency shall provide a											
1136	report to the Legislature describing the federally approved											
1137	modifications to the special terms and conditions within 7 days											
1138	after approval by the Federal Government.											
1139	Section 3. Paragraph (m) is added to subsection (2) of											
1140	section 409.9122, Florida Statutes, to read:											
1141	409.9122 Mandatory Medicaid managed care enrollment;											
1142	programs and procedures											
1143	(2)											
1144	(m)1. Time allotted pursuant to this subsection to any											
1145	Medicaid recipient for the selection of, enrollment in, or											
1146	disenrollment from a managed care plan or MediPass is tolled											
1147	throughout any month in which the enrollment broker or choice											
1148	counseling provider, whichever is applicable, has adversely											
1149	affected a beneficiary's ability to access choice counseling or											
1150	enrollment broker services by its failure to comply with the											
1151	terms and conditions of its contract or has otherwise acted or											
1152	failed to act in a manner that the agency deems likely to											
1153	jeopardize its ability to perform its assigned responsibilities											
1154	as set forth in paragraphs (c) and (d). During any month in											
1155	which time is tolled for a recipient, he or she must be afforded											
1156	uninterrupted access to benefits and services in the same											
1157	delivery system available prior to such tolling.											
1158	2. The agency shall incorporate into all pertinent											
1159	contracts that are executed or renewed on or after July 1, 2010,											
1160	provisions authorizing and requiring the agency to impose											

Page 40 of 52

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1161	sanctions or fines against an enrollment broker or choice										
1162	counselor if a recipient is adversely affected due to any action										
1163	or failure to act on the part of the enrollment broker or choice										
1164	counselor.										
1165	Section 4. Section 624.35, Florida Statutes, is created to										
1166	read:										
1167	624.35 Short titleSections 624.35-624.352 may be cited as										
1168	the "Medicaid and Public Assistance Fraud Strike Force Act."										
1169	Section 5. Section 624.351, Florida Statutes, is created to										
1170	read:										
1171	624.351 Medicaid and Public Assistance Fraud Strike Force										
1172	(1) LEGISLATIVE FINDINGSThe Legislature finds that there										
1173	is a need to develop and implement a statewide strategy to										
1174	coordinate state and local agencies, law enforcement entities,										
1175	and investigative units in order to increase the effectiveness										
1176	of programs and initiatives dealing with the prevention,										
1177	detection, and prosecution of Medicaid and public assistance										
1178	fraud.										
1179	(2) ESTABLISHMENTThe Medicaid and Public Assistance Fraud										
1180	Strike Force is created within the department to oversee and										
1181	coordinate state and local efforts to eliminate Medicaid and										
1182	public assistance fraud and to recover state and federal funds.										
1183	The strike force shall serve in an advisory capacity and provide										
1184	recommendations and policy alternatives to the Chief Financial										
1185	Officer.										
1186	(3) MEMBERSHIPThe strike force shall consist of the										
1187	following 11 members who may not designate anyone to serve in										
1188	their place:										
1189	(a) The Chief Financial Officer, who shall serve as chair.										

Page 41 of 52

First Engrossed

20101484e1

1190	(b) The Attorney General, who shall serve as vice chair.
1191	(c) The executive director of the Department of Law
1192	Enforcement.
1193	(d) The Secretary of Health Care Administration.
1194	(e) The Secretary of Children and Family Services.
1195	(f) The State Surgeon General.
1196	(g) Five members appointed by the Chief Financial Officer,
1197	consisting of two sheriffs, two chiefs of police, and one state
1198	attorney. When making these appointments, the Chief Financial
1199	Officer shall consider representation by geography, population,
1200	ethnicity, and other relevant factors in order to ensure that
1201	the membership of the strike force is representative of the
1202	state as a whole.
1203	(4) TERMS OF MEMBERSHIP; COMPENSATION; STAFF
1204	(a) The five members appointed by the Chief Financial
1205	Officer will serve 4-year terms; however, for the purpose of
1206	providing staggered terms, of the initial appointments, two
1207	members will be appointed to a 2-year term, two members will be
1208	appointed to a 3-year term, and one member will be appointed to
1209	a 4-year term. The remaining members are standing members of the
1210	strike force and may not serve beyond the time he or she holds
1211	the position that was the basis for strike force membership. A
1212	vacancy shall be filled in the same manner as the original
1213	appointment but only for the unexpired term.
1214	(b) The Legislature finds that the strike force serves a
1215	legitimate state, county, and municipal purpose and that service
1216	on the strike force is consistent with a member's principal
1217	service in a public office or employment. Therefore membership
1218	on the strike force does not disqualify a member from holding

Page 42 of 52

1219	any other public office or from being employed by a public
1220	entity, except that a member of the Legislature may not serve on
1221	the strike force.
1222	(c) Members of the strike force shall serve without
1223	compensation, but are entitled to reimbursement for per diem and
1224	travel expenses pursuant to s. 112.061. Reimbursements may be
1225	paid from appropriations provided to the department by the
1226	Legislature for the purposes of this section.
1227	(d) The Chief Financial Officer shall appoint a chief of
1228	staff for the strike force who must have experience, education,
1229	and expertise in the fields of law, prosecution, or fraud
1230	investigations and shall serve at the pleasure of the Chief
1231	Financial Officer. The department shall provide the strike force
1232	with staff necessary to assist the strike force in the
1233	performance of its duties.
1234	(5) MEETINGSThe strike force shall hold its
1235	organizational session by March 1, 2011. Thereafter, the strike
1236	force shall meet at least four times per year. Additional
1237	meetings may be held if the chair determines that extraordinary
1238	circumstances require an additional meeting. Members may appear
1239	by electronic means. A majority of the members of the strike
1240	force constitutes a quorum.
1241	(6) STRIKE FORCE DUTIESThe strike force shall provide
1242	advice and make recommendations, as necessary, to the Chief
1243	Financial Officer.
1244	(a) The strike force may advise the Chief Financial Officer
1245	on initiatives that include, but are not limited to:
1246	1. Conducting a census of local, state, and federal efforts
1247	to address Medicaid and public assistance fraud in this state,

Page 43 of 52

1248	including fraud detection, prevention, and prosecution, in order											
1249	to discern overlapping missions, maximize existing resources,											
1250	and strengthen current programs.											
1251	2. Developing a strategic plan for coordinating and											
1252	targeting state and local resources for preventing and											
1253	prosecuting Medicaid and public assistance fraud. The plan must											
1254	identify methods to enhance multiagency efforts that contribute											
1255	to achieving the state's goal of eliminating Medicaid and public											
1256	assistance fraud.											
1257	3. Identifying methods to implement innovative technology											
1258	and data sharing in order to detect and analyze Medicaid and											
1259	public assistance fraud with speed and efficiency.											
1260	4. Establishing a program to provide grants to state and											
1261	local agencies that develop and implement effective Medicaid and											
1262	public assistance fraud prevention, detection, and investigation											
1263	programs, which are evaluated by the strike force and ranked by											
1264	their potential to contribute to achieving the state's goal of											
1265	eliminating Medicaid and public assistance fraud. The grant											
1266	program may also provide startup funding for new initiatives by											
1267	local and state law enforcement or administrative agencies to											
1268	combat Medicaid and public assistance fraud.											
1269	5. Developing and promoting crime prevention services and											
1270	educational programs that serve the public, including, but not											
1271	limited to, a well-publicized rewards program for the											
1272	apprehension and conviction of criminals who perpetrate Medicaid											
1273	and public assistance fraud.											
1274	6. Providing grants, contingent upon appropriation, for											
1275	multiagency or state and local Medicaid and public assistance											
1276	fraud efforts, which include, but are not limited to:											

Page 44 of 52

1277	a. Providing for a Medicaid and public assistance fraud
1278	prosecutor in the Office of the Statewide Prosecutor.
1279	b. Providing assistance to state attorneys for support
1280	services or equipment, or for the hiring of assistant state
1281	attorneys, as needed, to prosecute Medicaid and public
1282	assistance fraud cases.
1283	c. Providing assistance to judges for support services or
1284	for the hiring of senior judges, as needed, so that Medicaid and
1285	public assistance fraud cases can be heard expeditiously.
1286	(b) The strike force shall receive periodic reports from
1287	state agencies, law enforcement officers, investigators,
1288	prosecutors, and coordinating teams regarding Medicaid and
1289	public assistance criminal and civil investigations. Such
1290	reports may include discussions regarding significant factors
1291	and trends relevant to a statewide Medicaid and public
1292	assistance fraud strategy.
1293	(7) REPORTSThe strike force shall annually prepare and
1294	submit a report on its activities and recommendations, by
1295	October 1, to the President of the Senate, the Speaker of the
1296	House of Representatives, the Governor, and the chairs of the
1297	House of Representatives and Senate committees that have
1298	substantive jurisdiction over Medicaid and public assistance
1299	fraud.
1300	Section 6. Section 624.352, Florida Statutes, is created to
1301	read:
1302	624.352 Interagency agreements to detect and deter Medicaid
1303	and public assistance fraud
1304	(1) The Chief Financial Officer shall prepare model
1305	interagency agreements for the coordination of prevention,

Page 45 of 52

1306	investigation, and prosecution of Medicaid and public assistance											
1307	fraud to be known as "Strike Force" agreements. Parties to such											
1308	agreements may include any agency that is headed by a Cabinet											
1309	officer, the Governor, the Governor and Cabinet, a collegial											
1310	body, or any federal, state, or local law enforcement agency.											
1311	(2) The agreements must include, but are not limited to:											
1312	(a) Establishing the agreement's purpose, mission,											
1313	authority, organizational structure, procedures, supervision,											
1314	operations, deputations, funding, expenditures, property and											
1315	equipment, reports and records, assets and forfeitures, media											
1316	policy, liability, and duration.											
1317	(b) Requiring that parties to an agreement have appropriate											
1318	powers and authority relative to the purpose and mission of the											
1319	agreement.											
1320	Section 7. Section 16.59, Florida Statutes, is amended to											
1321	read:											
1322	16.59 Medicaid fraud controlThe Medicaid Fraud Control											
1323	<u>Unit</u> There is created in the Department of Legal Affairs <u>to</u> the											
1324	Medicaid Fraud Control Unit, which may investigate all											
1325	violations of s. 409.920 and any criminal violations discovered											
1326	during the course of those investigations. The Medicaid Fraud											
1327	Control Unit may refer any criminal violation so uncovered to											
1328	the appropriate prosecuting authority. <u>The</u> offices of the											
1329	Medicaid Fraud Control Unit <u>,</u> and the offices of the Agency for											
1330	Health Care Administration Medicaid program integrity program $_{\underline{\textit{\prime}}}$											
1331	and the Divisions of Insurance Fraud and Public Assistance Fraud											
1332	within the Department of Financial Services shall, to the extent											
1333	possible, be collocated; however, positions dedicated to											
1334	Medicaid managed care fraud within the Medicaid Fraud Control											

Page 46 of 52

1335	Unit shall be called to the the Division of Incurance Fraud											
	Unit shall be collocated with the Division of Insurance Fraud.											
1336	The Agency for Health Care Administration, and the Department of											
1337	Legal Affairs, and the Divisions of Insurance Fraud and Public											
1338	Assistance Fraud within the Department of Financial Services											
1339	shall conduct joint training and other joint activities designed											
1340	to increase communication and coordination in recovering											
1341	overpayments.											
1342	Section 8. Paragraph (o) is added to subsection (2) of											
1343	section 20.121, Florida Statutes, to read:											
1344	20.121 Department of Financial ServicesThere is created a											
1345	Department of Financial Services.											
1346	(2) DIVISIONSThe Department of Financial Services shall											
1347	consist of the following divisions:											
1348	(o) The Division of Public Assistance Fraud.											
1349	Section 9. Paragraph (b) of subsection (7) of section											
1350	411.01, Florida Statutes, is amended to read:											
1351	411.01 School readiness programs; early learning											
1352	coalitions											
1353	(7) PARENTAL CHOICE											
1354	(b) If it is determined that a provider has provided any											
1355	cash to the beneficiary in return for receiving the purchase											
1356	order, the early learning coalition or its fiscal agent shall											
1357	refer the matter to the Department of Financial Services											
1358	pursuant to s. 414.411 Division of Public Assistance Fraud for											
1359	investigation.											
1360	Section 10. Subsection (2) of section 414.33, Florida											
1361	Statutes, is amended to read:											
1362	414.33 Violations of food stamp program											
1363	(2) In addition, the department shall establish procedures											

Page 47 of 52

First Engrossed

20101484e1

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1364	for referring to the Department of Law Enforcement any case that											
1365	involves a suspected violation of federal or state law or rules											
1366	governing the administration of the food stamp program <u>to the</u>											
1367	Department of Financial Services pursuant to s. 414.411.											
1368	Section 11. Subsection (9) of section 414.39, Florida											
1369	Statutes, is amended to read:											
1370	414.39 Fraud											
1371	(9) All records relating to investigations of public											
1372	assistance fraud in the custody of the department and the Agency											
1373	for Health Care Administration are available for examination by											
1374	the Department of <u>Financial Services</u> Law Enforcement pursuant to											
1375	s. <u>414.411</u> 943.401 and are admissible into evidence in											
1376	proceedings brought under this section as business records											
1377	within the meaning of s. 90.803(6).											
1378	Section 12. Section 943.401, Florida Statutes, is											
1379	transferred, renumbered as section 414.411, Florida Statutes,											
1380	and amended to read:											
1381	<u>414.411</u> 943.401 Public assistance fraud											
1382	(1) (a) The Department of <u>Financial Services</u> Law Enforcement											
1383	shall investigate all public assistance provided to residents of											
1384	the state or provided to others by the state. In the course of											
1385	such investigation the department of Law Enforcement shall											
1386	examine all records, including electronic benefits transfer											
1387	records and make inquiry of all persons who may have knowledge											
1388	as to any irregularity incidental to the disbursement of public											
1389	moneys, food stamps, or other items or benefits authorizations											
1390	to recipients.											
1391	(b) All public assistance recipients, as a condition											

1392 precedent to qualification for public assistance received and as

Page 48 of 52

1393 defined under the provisions of chapter 409, chapter 411, or 1394 this chapter 414, must shall first give in writing, to the 1395 Agency for Health Care Administration, the Department of Health, 1396 the Agency for Workforce Innovation, and the Department of 1397 Children and Family Services, as appropriate, and to the 1398 Department of Financial Services Law Enforcement, consent to 1399 make inquiry of past or present employers and records, financial 1400 or otherwise.

1401 (2) In the conduct of such investigation the Department of 1402 <u>Financial Services</u> Law Enforcement may employ persons having 1403 such qualifications as are useful in the performance of this 1404 duty.

(3) The results of such investigation shall be reported by
the Department of <u>Financial Services</u> <u>Law Enforcement</u> to the
appropriate legislative committees, the Agency for Health Care
Administration, the Department of Health, the Agency for
Workforce Innovation, and the Department of Children and Family
Services, and to such others as the department of Law
Enforcement may determine.

(4) The Department of Health and the Department of Children
and Family Services shall report to the Department of <u>Financial</u>
<u>Services</u> Law Enforcement the final disposition of all cases
wherein action has been taken pursuant to s. 414.39, based upon
information furnished by the Department of <u>Financial Services</u>
<u>Law Enforcement</u>.

(5) All lawful fees and expenses of officers and witnesses,
expenses incident to taking testimony and transcripts of
testimony and proceedings are a proper charge to the Department
of Financial Services Law Enforcement.

Page 49 of 52

First Engrossed

20101484e1

1422 (6) The provisions of this section shall be liberally 1423 construed in order to carry out effectively the purposes of this 1424 section in the interest of protecting public moneys and other 1425 public property. 1426 Section 13. Review of the Medicaid fraud and abuse 1427 processes.-1428 (1) The Auditor General and the Office of Program Policy 1429 Analysis and Government Accountability shall review and evaluate 1430 the Agency for Health Care Administration's Medicaid fraud and 1431 abuse systems, including the Medicaid program integrity program. 1432 The reviewers may access Medicaid-related information and data 1433 from the Attorney General's Medicaid Fraud Control Unit, the 1434 Department of Health, the Department of Elderly Affairs, the 1435 Agency for Persons with Disabilities, and the Department of Children and Family Services, as necessary, to conduct the 1436 1437 review. The review must include, but is not limited to: 1438 (a) An evaluation of current Medicaid policies and the 1439 Medicaid fiscal agent; 1440 (b) An analysis of the Medicaid fraud and abuse prevention 1441 and detection processes, including agency contracts, Medicaid 1442 databases, and internal control risk assessments; 1443 (c) A comprehensive evaluation of the effectiveness of the current laws, rules, and contractual requirements that govern 1444 1445 Medicaid managed care entities; (d) An evaluation of the agency's Medicaid managed care 1446 1447 oversight processes; (e) Recommendations to improve the Medicaid claims 1448 adjudication process, to increase the overall efficiency of the 1449 1450 Medicaid program, and to reduce Medicaid overpayments; and

Page 50 of 52

1451 (f) Operational and legislative recommendations to improve 1452 the prevention and detection of fraud and abuse in the Medicaid 1453 managed care program. 1454 (2) The Auditor General's Office and the Office of Program 1455 Policy Analysis and Government Accountability may contract with 1456 technical consultants to assist in the performance of the 1457 review. The Auditor General and the Office of Program Policy 1458 Analysis and Government Accountability shall report to the 1459 President of the Senate, the Speaker of the House of 1460 Representatives, and the Governor by December 1, 2011. 1461 Section 14. Medicaid claims adjudication project.-The 1462 Agency for Health Care Administration shall issue a competitive procurement pursuant to chapter 287, Florida Statutes, with a 1463 1464 third-party vendor, at no cost to the state, to provide a real-1465 time, front-end database to augment the Medicaid fiscal agent 1466 program edits and claims adjudication process. The vendor shall 1467 provide an interface with the Medicaid fiscal agent to decrease 1468 inaccurate payment to Medicaid providers and improve the overall 1469 efficiency of the Medicaid claims-processing system. 1470 Section 15. All powers, duties, functions, records, 1471 offices, personnel, property, pending issues and existing 1472 contracts, administrative authority, administrative rules, and unexpended balances of appropriations, allocations, and other 1473 1474 funds relating to public assistance fraud in the Department of 1475 Law Enforcement are transferred by a type two transfer, as 1476 defined in s. 20.06(2), Florida Statutes, to the Division of 1477 Public Assistance Fraud in the Department of Financial Services. 1478 Section 16. Except for sections 1, 2, 3, and 13 of this act 1479 and this section, which shall take effect July 1, 2010, sections

Page 51 of 52

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First Engrossed

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1480	4,	5,	6,	7,	8,	9,	10,	11,	12,	14,	and	15	shall	take	effect	
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