By Senator Fasano

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1	A bill to be entitled
2	An act relating to continuing care facilities;
3	amending s. 651.011, F.S.; revising definitions
4	relating to ch. 651, F.S.; amending s. 651.012, F.S.;
5	conforming cross-references; amending s. 651.015,
6	F.S.; increasing the fees for a certificate of
7	authority and a provisional certificate of authority
8	to operate a continuing care facility; amending s.
9	651.022, F.S.; increasing the threshold amount for
10	businesses that must be identified in an application
11	for a provisional certificate of authority; adding
12	wait-list contracts to the forms that must be
13	submitted with the application; amending s. 651.0235,
14	F.S.; conforming provisions to changes made by the
15	act; amending s. 651.026, F.S.; revising the financial
16	information that must be submitted annually for each
17	certified facility; requiring the annual report to
18	reflect any changes in accounting principle
19	terminology; amending s. 651.033, F.S.; authorizing a
20	provider to assess a separate, nonrefundable fee for
21	processing an application for continuing care;
22	amending s. 651.035, F.S.; clarifying that the amounts
23	maintained in escrow relating to taxes refer to
24	property taxes; deleting an obsolete provision;
25	amending s. 651.055, F.S.; providing that a resident
26	is deemed to be occupying a unit upon the payment of
27	certain fees; providing a timeframe for rescinding a
28	contract; increasing the application processing fee;
29	conforming provisions to changes made by the act;

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11-01195A-10 20102030 30 amending s. 651.081, F.S.; renaming residents' 31 organizations as residents' councils; requiring the 32 provider to provide a newly elected chair of a council 33 with a copy of ch. 651, F.S., and related rules; 34 amending s. 651.083, F.S.; clarifying that a resident 35 has a right to receive residents' council memos and 36 announcements; prohibiting a provider from restricting 37 a resident's access to the council; amending s. 651.085, F.S.; requiring the provider to provide the 38 39 reasons for increasing the maintenance fee to the chair of the residents' council; allowing a designated 40 41 representative to represent the provider at meetings; 42 amending s. 651.091, F.S.; specifying that a 43 management company or operator is an agent of the 44 provider for the purposes of disclosing certain 45 information to residents; expanding the list of items 46 that must be provided to the chair of the residents' 47 council; requiring the provider to provide a copy of s. 651.071, F.S., relating to receivership or 48 49 liquidation, to all prospective residents; amending s. 50 651.105, F.S.; increasing the amount of time that the 51 Office of Insurance Regulation has to inspect a 52 facility; requiring the office to determine if all disclosures have been made to the chair of the 53 54 residents' council; amending ss. 651.114 and 651.1151, 55 F.S.; conforming provisions to changes made by the 56 act; amending s. 651.121, F.S.; conforming provisions 57 to changes made by the act; requiring the chair of the 58 Continuing Care Advisory Council to report the

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59	council's findings and recommendations to the Governor
60	and the Commissioner of Insurance Regulation;
61	requiring the office to provide certain information to
62	the council; repealing s. 651.133, F.S., relating to
63	provisional certificates under prior law; amending s.
64	628.4615, F.S.; conforming cross-references; providing
65	an effective date.
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67	Be It Enacted by the Legislature of the State of Florida:
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69	Section 1. Section 651.011, Florida Statutes, is reordered
70	and amended to read:
71	651.011 DefinitionsFor the purposes of this chapter, the
72	term:
73	(3) (1) <u>"Continuing Care Advisory Council" or</u> "advisory
74	council" means the Continuing Care Advisory council established
75	<u>in</u> by s. 651.121.
76	(2) "Continuing care" or "care" means <u>,</u> furnishing pursuant
77	to a contract, furnishing shelter and either nursing care or
78	personal services as defined in s. 429.02, whether such nursing
79	care or personal services are provided in the facility or in
80	another setting designated by the contract for continuing care,
81	to an individual not related by consanguinity or affinity to the
82	provider furnishing such care, upon payment of an entrance fee.
83	Other personal services provided \underline{must} \underline{shall} be designated in the
84	continuing care contract. Contracts to provide continuing care
85	include agreements to provide care for any duration, including
86	contracts that are terminable by either party.
87	(4) (3) "Entrance fee" means an initial or deferred payment

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11-01195A-10 20102030 88 of a sum of money or property made as full or partial payment to 89 assure the resident a place in a facility. An accommodation fee, admission fee, or other fee of similar form and application are 90 shall be considered to be an entrance fee. 91 92 (5) (4) "Facility" means a place that provides in which it 93 is undertaken to provide continuing care. (8) (5) "Licensed" means that the provider has obtained a 94 95 certificate of authority from the department. (9) (6) "Provider" means the owner or operator, whether a 96 97 natural person, partnership or other unincorporated association, however organized, trust, or corporation, of an institution, 98 99 building, residence, or other place, whether operated for profit 100 or not, which owner or operator provides undertakes to provide continuing care for a fixed or variable fee, or for any other 101 102 remuneration of any type, whether fixed or variable, for the 103 period of care, payable in a lump sum or lump sum and monthly 104 maintenance charges or in installments, but does not mean an any 105 entity that has existed and continuously operated a facility located on at least no less than 63 acres in this state 106 107 providing residential lodging to members and their spouses for at least 66 years on or before July 1, 1989, and such facility 108 has the residential capacity of 500 persons, is directly or 109 110 indirectly owned or operated by a nationally recognized fraternal organization, is not open to the public, and accepts 111 112 only its members and their spouses as residents at such a 113 facility. (10) (7) "Records" means the permanent financial, directory, 114

114 (10) (7) "Records" means the permanent financial, directory, 115 and personnel information and data maintained by a provider 116 pursuant to this chapter.

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117	<u>(11)</u> "Resident" means a purchaser of <u>,</u> or a nominee of,
118	or a subscriber to $_{m{ au}}$ a continuing care agreement. Such an
119	agreement <u>does</u> may not be construed to give the resident a part
120	ownership of the facility in which the resident is to reside,
121	unless expressly provided for in the agreement.
122	(6)(9) "Generally accepted accounting principles" means
123	those accounting principles and practices adopted by the
124	Financial Accounting Standards Board and the American Institute
125	of Certified Public Accountants, including Statement of Position
126	90-8 with respect to any full year to which the statement
127	applies.
128	(7) (10) "Insolvency" means the condition in which the
129	provider is unable to pay its obligations as they come due in
130	the normal course of business.
131	(1) (11) "Advertising" means the dissemination of any
132	written, visual, or electronic information by a provider, or any
133	person affiliated with or controlled by a provider, to potential
134	residents or their representatives for the purpose of inducing
135	such persons to subscribe to or enter into a contract to reside
136	in a continuing care community that is subject to this chapter
137	covered by this act.
138	Section 2. Section 651.012, Florida Statutes, is amended to
139	read:
140	651.012 Exempted facility; written disclosure of
141	exemption.—Any facility exempted under ss. 632.637(1)(e) and
142	<u>651.011(9)</u>
143	exemption to each person admitted to the facility after October

145 to be understood by the person and must briefly explain the

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1, 1996. This disclosure must be written using language likely

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147	Section 3. Subsection (2) of section 651.015, Florida
148	Statutes, is amended to read:
149	651.015 Administration; forms; fees; rules; finesThe
150	administration of this chapter is vested in the commission,
151	office, and department, which shall:
152	(2) Collect in advance, and the applicant shall pay in
153	advance, the following fees:
154	(a) At the time of filing an application for a certificate
155	of authority, an application fee $rac{ ext{in the amount}}{ ext{mount}}$ of $rac{ ext{$5,000}}{ ext{$75}}$ for
156	each facility.
157	(b) At the time of filing the annual report required by s.
158	651.026, a fee in the amount of \$100 for each year or part
159	thereof for each facility.
160	(c) A late fee not to exceed \$50 <u>per</u> a day for each day of
161	noncompliance.
162	(d) A fee to cover the actual cost of a credit report and
163	fingerprint processing.
164	(e) At the time of filing an application for a provisional
165	certificate of authority, a fee in the amount of $\frac{$5,000}{$50}$.
166	Section 4. Paragraph (b) of subsection (2) of section
167	651.022, Florida Statutes, is amended, paragraph (g) is added to
168	that subsection, and paragraphs (i) and (j) of subsection (3) of
169	that section are amended, to read:
170	651.022 Provisional certificate of authority; application
171	(2) The application for a provisional certificate of
172	authority shall be on a form prescribed by the commission and
173	shall contain the following information:
174	(b) The full names, residences, and business addresses of:

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175 1. The proprietor, if the applicant or provider is an 176 individual.

177 2. Every partner or member, if the applicant or provider is 178 a partnership or other unincorporated association, however 179 organized, having fewer than 50 partners or members, together 180 with the business name and address of the partnership or other 181 organization.

182 3. The principal partners or members, if the applicant or provider is a partnership or other unincorporated association, 183 184 however organized, having 50 or more partners or members, 185 together with the business name and business address of the 186 partnership or other organization. If such unincorporated organization has officers and a board of directors, the full 187 name and business address of each officer and director may be 188 189 set forth in lieu of the full name and business address of its 190 principal members.

191 4. The corporation and each officer and director thereof,192 if the applicant or provider is a corporation.

193 5. Every trustee and officer, if the applicant or provider194 is a trust.

195 6. The manager, whether an individual, corporation,196 partnership, or association.

197 7. Any stockholder holding at least a <u>10 percent</u> 10-percent
198 interest in the operations of the facility in which the care is
199 to be offered.

8. Any person whose name is required to be provided in the
application under the provisions of this paragraph and who owns
any interest in or receives any remuneration from, either
directly or indirectly, any professional service firm,

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204	association, trust, partnership, or corporation providing goods,
205	leases, or services to the facility for which the application is
206	made, with a real or anticipated value of <u>\$10,000</u> \$500 or more,
207	and the name and address of the professional service firm,
208	association, trust, partnership, or corporation in which such
209	interest is held. The applicant shall describe such goods,
210	leases, or services and the probable cost to the facility or
211	provider and shall describe why such goods, leases, or services
212	should not be purchased from an independent entity.
213	9. Any person, corporation, partnership, association, or
214	trust owning land or property leased to the facility, along with
215	a copy of the lease agreement.
216	10. Any affiliated parent or subsidiary corporation or
217	partnership.
218	(g) The forms of the continuing care residency contracts,
219	reservation contracts, escrow agreements, and wait-list
220	contracts, if applicable, which are proposed to be used by the
221	provider in the furnishing of care. If the office finds that the
222	continuing care contracts and escrow agreements comply with ss.
223	651.023(1)(c), 651.033, and 651.055, it shall approve them.
224	Thereafter, no other form of contract or agreement may be used
225	by the provider until it has been submitted to the office and
226	approved.
227	(3) In addition to the information required in subsection
228	(2), an applicant for a provisional certificate of authority
229	shall submit a market feasibility study. The market feasibility
230	study shall include at least the following information:
231	(i) The application for a provisional certificate of
232	authority shall be accompanied by the forms of the continuing

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11-01195A-10 20102030 233 care residency and reservation contracts and escrow agreements 234 proposed to be used by the provider in the furnishing of care. 235 If the office finds that the continuing care contracts and 236 escrow agreements comply with ss. 651.023(1)(c), 651.033, and 651.055, it shall approve them. Thereafter, no other form of 237 contract or agreement may be used by the provider until it has 238 239 been submitted to the office and approved. 240 (i) (i) The name of the person who prepared the feasibility study and the experience of such person in preparing similar 241 242 studies or otherwise consulting in the field of continuing care. Section 5. Subsection (2) of section 651.0235, Florida 243 244 Statutes, is amended to read: 245 651.0235 Validity of provisional certificates of authority 246 and certificates of authority.-247 (2) If the provider fails to meet the requirements of this 248 chapter for a provisional certificate of authority or a 249 certificate of authority, the office may notify the provider of 250 any deficiencies and require the provider to correct such 251 deficiencies within a period to be determined by the office. If 252 such deficiencies are not corrected within 20 days after the 253 notice to the provider, or within less time at the discretion of 254 the office, the office shall notify the Continuing Care Advisory 255 Council, which may assist the facility in formulating a remedial 256 plan to be submitted to the office within no later than 60 days 257 after from the date of notification. The time period for 258 correcting the granted to correct deficiencies may be extended 259 upon submission of a plan for corrective action approved by the 260 office. If such deficiencies have not been cleared by the 261 expiration of such time period, as extended, the office shall

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262	petition for a delinquency proceeding or pursue such other
263	relief as is provided for under this chapter, as the
264	circumstances may require.
265	Section 6. Subsection (2) of section 651.026, Florida
266	Statutes, is amended to read:
267	651.026 Annual reports
268	(2) The annual report shall be in such form as the
269	commission prescribes and shall contain at least the following:
270	(a) Any change in status with respect to the information
271	required to be filed under s. 651.022(2).
272	(b) Financial statements audited by an independent
273	certified public accountant, which <u>must</u> shall contain, for two
274	or more periods if the facility has been in existence that long,
275	all of the following:
276	1. An accountant's opinion and, in accordance with
277	generally accepted accounting principles:
278	a. A balance sheet;
279	b. A statement of income and expenses;
280	c. A statement of equity or fund balances; and
281	d. A statement of changes in cash flows <u>.; and</u>
282	2. Notes to the financial statements considered customary
283	or necessary <u>for</u> to full disclosure or adequate understanding of
284	the financial statements, financial condition, and operation.
285	(c) The following financial information:
286	1. A detailed listing of the assets maintained in the
287	liquid reserve as required <u>under</u> in s. 651.035 and in accordance
288	with part II of chapter 625;
289	2. A schedule giving additional information relating to
290	property, plant, and equipment having an original cost of at

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20102030 11-01195A-10 291 least \$25,000, so as to show in reasonable detail with respect 292 to each separate facility original costs, accumulated 293 depreciation, net book value, appraised value or insurable value 294 and date thereof, insurance coverage, encumbrances, and net 295 equity of appraised or insured value over encumbrances. Any 296 property not used in continuing care must shall be shown 297 separately from property used in continuing care; 3. The level of participation in Medicare or Medicaid 298 programs, or both; 299 300 4. A statement of all fees required of residents, 301 including, but not limited to, a statement of the entrance fee 302 charged, the monthly service charges, the proposed application 303 of the proceeds of the entrance fee by the provider, and the 304 plan by which the amount of the entrance fee is determined if 305 the entrance fee is not the same in all cases; and 306 5. Any change or increase in fees if when the provider 307 changes either the scope of, or the rates for, care or services, 308 regardless of whether the change involves the basic rate or only 309 those services available at additional costs to the resident. 310 6.a. If the provider has more than one certificated 311 facility, or has operations that are not licensed under this 312 chapter, it shall submit a balance sheet, statement of income 313 and expenses, statement of equity or fund balances, and statement of cash flows statement of operations for each 314 315 facility licensed under this chapter as supplemental information 316 to the audited financial statements required under paragraph (b) 317 as part of the annual report. b. If the provider has operations that are not Florida 318 certificated facilities, the provider shall also submit as 319

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320	supplemental information to the audited financial statements,
321	balance sheets, statements of changes in equity, and statements
322	of cash flows for each Florida certificated facility.
323	(d) Such other reasonable data, financial statements, and
324	pertinent information as the commission or office may require
325	with respect to the provider or the facility, or its directors,
326	trustees, members, branches, subsidiaries, or affiliates, to
327	determine the financial status of the facility and the
328	management capabilities of its managers and owners.
329	(e) Each facility shall file with the office annually,
330	together with the annual report required by this section, a
331	computation of its minimum liquid reserve calculated in
332	accordance with s. 651.035 on a form prescribed by the
333	commission.
334	(f) If, due to a change in generally accepted accounting
335	principles, the balance sheet, statement of income and expenses,
336	statement of equity or fund balances, or statement of cash flows
337	is known by any other name or title, the annual report must
338	contain financial statements using the changed names or titles
339	that most closely correspond to a balance sheet, statement of
340	income and expenses, statement of equity or fund balances, and
341	statement of changes in cash flows.
342	Section 7. Paragraph (d) of subsection (1) of section
343	651.033, Florida Statutes, is amended, and paragraph (d) is
344	added to subsection (3) of that section, to read:
345	651.033 Escrow accounts
346	(1) When funds are required to be deposited in an escrow
347	account pursuant to s. 651.022, s. 651.023, s. 651.035, or s.
348	651.055:

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349	(d) All funds deposited in an escrow account, if invested,
350	shall be invested as set forth in part II of chapter 625;
351	however, such investment <u>may</u> shall not diminish the funds held
352	in escrow below the amount required by this chapter. All Funds
353	deposited in an escrow account <u>are</u> shall not be subject to any
354	charges by the escrow agent except escrow agent fees associated
355	with administering the accounts, or subject to any liens,
356	judgments, garnishments, creditor's claims, or other
357	encumbrances against the provider or facility except as provided
358	in s. <u>651.035(1)</u> 651.035(2) .
359	(3) In addition, when entrance fees are required to be
360	deposited in an escrow account pursuant to s. 651.022, s.
361	651.023, or s. 651.055:
362	(d) A provider may assess a nonrefundable fee, which is
363	separate from the entrance fee, for processing a prospective
364	resident's application for continuing care.
365	Section 8. Section 651.035, Florida Statutes, is amended to
366	read:
367	651.035 Minimum liquid reserve requirements
368	(1) A provider shall maintain in escrow a minimum liquid
369	reserve consisting of the <u>following reserves, as</u> applicable <u>:</u>
370	reserves specified in subsection (2).
371	$\frac{(2)}{(a)}$ (a) Each A provider shall maintain in escrow as a debt
372	service reserve an amount equal to the aggregate amount of all
373	principal and interest payments due during the fiscal year on
374	any mortgage loan or other long-term financing of the facility,
375	including property taxes as recorded in the audited financial
376	statements required under s. 651.026. The amount <u>must</u> shall
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	include any leasehold payments and all costs related to such

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383 (b) A provider that which has outstanding indebtedness that 384 which requires what is normally referred to as a "debt service 385 reserve" to be held in escrow pursuant to a trust indenture or mortgage lien on the facility and for which the debt service 386 387 reserve may only be used to pay principal and interest payments 388 on the debt that which the debtor is obligated to pay, and which may include property taxes and insurance, may include such debt 389 390 service reserve in computing the its computation of its minimum 391 liquid reserve needed to satisfy this subsection if $\frac{1}{7}$ provided 392 that the provider furnishes to the office a copy of the 393 agreement under which such debt service is held, together with a 394 statement of the amount being held in escrow for the debt 395 service reserve, certified by the lender or trustee and the provider to be correct. The trustee shall provide the office 396 397 with any information concerning the debt service reserve account 398 upon request of the provider or the office.

399 (c) Each provider shall maintain in escrow an operating reserve in an amount equal to 30 percent of the total operating 400 401 expenses projected in the feasibility study required by s. 402 651.023 for the first 12 months of operation. Thereafter, each 403 provider shall maintain in escrow an operating reserve in an amount equal to 15 percent of the total operating expenses in 404 405 the annual report filed pursuant to s. 651.026. If Where a 406 provider has been in operation for more than 12 months, the

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436 compliance with this subsection.

437 (d) Each provider shall maintain in escrow a renewal and 438 replacement reserve in an amount equal to 15 percent of the total accumulated depreciation based on the audited financial 439 statement required to be filed pursuant to s. 651.026, not to 440 441 exceed 15 percent of the facility's average operating expenses 442 for the past 3 fiscal years based on the audited financial 443 statements for each of those such years. For a provider who is 444 an operator of a facility but is not the owner and depreciation is not included as part of the provider's financial statement, 445 446 the renewal and replacement reserve required by this paragraph 447 must shall equal 15 percent of the total operating expenses of the provider, as described in this section. Each provider 448 licensed before prior to October 1, 1983, shall be required to 449 450 fully fund the renewal and replacement reserve by October 1, 451 2003, by multiplying the difference between the former escrow 452 requirement and the present escrow requirement by the number of 453 years the facility has been in operation after October 1, 1983.

454 (3) In lieu of fulfilling the escrow requirements provided 455 in subsections (1) and (2), each facility licensed prior to October 1, 1983, shall be required to maintain in escrow the 456 457 minimum liquid reserve that would have been required under this 458 section as it existed on October 1, 1982, plus 5 percent of the 459 difference between the former escrow requirement and the present 460 escrow requirement multiplied by the number of years the 461 facility has been in operation after October 1, 1983. Beginning 462 October 1, 2003, the escrow requirements provided in subsections (1) and (2) shall apply in full to facilities licensed before 463 October 1, 1983. 464

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465 (2) (4) (a) In facilities where not all residents are under 466 continuing care contracts, the reserve requirements of 467 subsection (1) $\frac{(2)}{(2)}$ shall be computed only with respect to the 468 proportional share of operating expenses which are that is 469 applicable to residents as defined in s. 651.011. For purposes 470 of this calculation, the proportional share shall be based upon 471 the ratio of residents under continuing care contracts to those residents who do not hold such contracts. 472

473 (b) In facilities that which have voluntarily and 474 permanently discontinued marketing continuing care contracts, 475 the office may allow a reduced debt service reserve as required 476 in subsection (1) based upon the ratio of residents under 477 continuing care contracts to those residents who do not hold such contracts if the office finds that such reduction is not 478 479 inconsistent with the security protections intended by this 480 chapter. In making this determination, the office may consider 481 such factors as the financial condition of the facility, the 482 provisions of the outstanding continuing care contracts, the 483 ratio of residents under continuing care agreements to those 484 residents who do not hold a continuing care contract, current 485 occupancy rates, previous sales and marketing efforts, life 486 expectancy of the remaining contract holders, and the written 487 policies of the board of directors of the provider or a similar 488 board.

(3) (5) If When principal and interest payments are paid to a trust that which is beneficially held by the residents as described in s. 651.023(5), the office may waive all or any portion of the escrow requirements for mortgage principal and interest contained in subsection (1) if the office finds that

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494	such waiver is not inconsistent with the security protections
495	intended by this chapter.
496	<u>(4)</u> The office, upon approval of a plan for fulfilling
497	the requirements of this section and upon demonstration by the
498	facility of an annual increase in liquid reserves, may extend
499	the time for compliance.
500	<u>(5)</u> (7) (a) A provider may satisfy the minimum liquid reserve
501	requirements of this section by acquiring from a financial
502	institution, as specified in paragraph (b), a clean,
503	unconditional irrevocable letter of credit in an amount equal to
504	the requirements of this section.
505	<u>(a)</u> The letter of credit <u>must</u> shall be issued by a
506	financial institution participating in the State of Florida
507	Treasury Certificate of Deposit Program, and must be approved by
508	the letter of credit shall be subject to the approval of the
509	office <u>before</u> prior to issuance and <u>before</u> prior to any renewal
510	or modification thereof. At a minimum, the letter of credit \underline{must}
511	shall provide for:
512	1. Ninety days' prior written notice to both the provider
513	and the office of the financial institution's determination not
514	to renew or extend the term of the letter of credit.
515	2. Unless otherwise arranged by the provider to the
516	satisfaction of the office, deposit by the financial institution
517	of such letter of credit funds in an account designated by the
518	office no later than 30 days <u>before</u> prior to the expiration of
519	the letter of credit.

520 3. Deposit by the financial institution of such letter of 521 credit funds in an account designated by the office <u>within</u> no 522 later than 4 business days following written instructions from

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11-01195A-10 20102030 523 the office that, in the sole judgment of the office, funding of 524 the minimum liquid reserve is required. 525 (b) The terms of the such letter of credit must shall be 526 approved by the office and the long-term debt of the financial 527 institution providing such letter of credit must shall be rated 528 in one of their top three long-term debt rating categories by 529 either Moody's Investors Service, Standard & Poor's Corporation, 530 or a recognized securities rating agency acceptable to the office. 531 532 (c) The letter of credit must shall name the office as 533 beneficiary. 534 (d) Notwithstanding any other provision of this section, a 535 provider using utilizing a letter of credit pursuant to this 536 subsection shall, at all times, have and maintain in escrow an 537 operating cash reserve equal to 2 months' operating expenses as 538 determined pursuant to s. 651.026. 539 (e) If In the event the issuing financial institution no 540 longer participates in the State of Florida Treasury Certificate of Deposit Program, such financial institution shall deposit as 541 542 collateral with the department eligible securities, as 543 prescribed by s. 625.52, having a market value equal to or 544 greater than 100 percent of the stated amount of the letter of 545 credit. 546 (6) (8) (a) Each fiscal year, a provider may withdraw up to 547 33 percent of the total renewal and replacement reserve 548 available. The reserve available is equal to the market value of 549 the invested reserves at the end of the provider's prior fiscal year. The withdrawal must is to be used for capital items or 550 551 major repairs., and

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          (a) Before any funds are eligible for withdrawal, the
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     provider must obtain written permission from the office by
554
     submitting the following information:
555
          1. The amount of the withdrawal and the intended use of the
556
     proceeds.
557
          2. A board resolution and sworn affidavit signed by two
558
     officers or general partners of the provider which indicates
559
     approval of the withdrawal and use of the funds.
560
          3. Proof that the provider has met all funding requirements
561
     for the operating, debt service, and renewal and replacement
562
     reserves computed for the previous fiscal year.
563
          4. Anticipated payment schedule for refunding the renewal
564
     and replacement reserve fund.
           (b) Within 30 days after the withdrawal of funds from the
565
566
     renewal and replacement reserve fund, the provider must begin
567
     refunding the reserve account in equal monthly payments that
568
     which allow for a complete funding of the such withdrawal within
569
     36 months. If the payment schedule required under subparagraph
570
     (a)4. has changed, the provider must update the office with the
571
     new payment schedule. If the provider fails to make a required
572
     monthly payment or the payment is late, the provider must notify
     the office within 5 days after the due date of the payment. No
573
574
     additional withdrawals from the renewal and replacement reserve
575
     will be allowed until all scheduled payments are current.
576
          Section 9. Paragraphs (d) and (g) of subsection (1) and
577
     subsections (2) and (5) of section 651.055, Florida Statutes,
578
     are amended to read:
579
          651.055 Contracts; right to rescind.-
```

580 (1) Each continuing care contract and each addendum to such

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11-01195A-10 20102030 581 contract shall be submitted to and approved by the office prior 582 to its use in this state. Thereafter, no other form of contract 583 shall be used by the provider unless it has been submitted to and approved by the office. Each contract shall: 584 585 (d) Describe the health and financial conditions required 586 for a person to be accepted as a resident and to continue as a 587 resident, once accepted, including the effect of any change in 588 the health or financial condition of the a person between the 589 date of submitting an application for admission to the facility 590 and entering into a continuing care contract and the date of 591 taking occupancy in a unit. If a prospective resident signs a 592 contract but postpones moving into the facility, the individual 593 is deemed to be occupying a unit at the facility when he or she 594 pays the entrance fee or any portion of it, other than a 595 reservation deposit, and begins making monthly maintenance fee 596 payments. Such resident may rescind the contract and receive a 597 full refund of any funds paid, without penalty or forfeiture, 598 within 7 days after executing the contract as specified in 599 subsection (2).

600 (g) Provide that the contract may be canceled by upon the giving at least 30 days' of written notice of cancellation of at 601 602 least 30 days by the provider, the resident, or the person who 603 provided the transfer of property or funds for the care of such 604 resident; however, if a contract is canceled because there has 605 been a good faith determination that a resident is a danger to 606 himself or herself or others, only such notice as is reasonable 607 under the circumstances is shall be required.

608 1. The contract <u>must also</u> shall further provide in clear609 and understandable language, in print no smaller than the

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11-01195A-10 20102030 610 largest type used in the body of the contract, the terms 611 governing the refund of any portion of the entrance fee. 612 2. For a resident whose contract with the facility provides that the resident does not receive a transferable membership or 613 ownership right in the facility, and who has occupied his or her 614 615 unit, the refund shall be calculated on a pro rata basis with 616 the facility retaining up to no more than 2 percent per month of 617 occupancy by the resident and up to a 5 percent no more than a 4-percent fee for processing fee. Such refund must shall be paid 618 619 within no later than 120 days after the giving the of notice of 620 intention to cancel. 621 3. In addition to a processing fee, if the contract

provides for the facility to retain <u>up to</u> no more than 1 percent per month of occupancy by the resident, it may provide that such refund will be paid from the proceeds of the next entrance fees received by the provider for units for which there are no prior claims by any resident until paid in full or, if the provider has discontinued marketing continuing care contracts, within 200 days after the date of notice.

629 4. Unless the provisions of subsection (5) applies apply, 630 for any prospective resident, regardless of whether or not such 631 a resident receives a transferable membership or ownership right in the facility, who cancels the contract before prior to 632 occupancy of the unit, the refund shall be the entire amount 633 634 paid toward the entrance fee shall be refunded, less a 635 processing fee of up to 5 percent not to exceed 4 percent of the 636 entire entrance fee; however, the but in no event shall such 637 processing fee may not exceed the amount paid by the prospective 638 resident. Such refund must shall be paid within no later than 60

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11-01195A-10 20102030 639 days after the giving the of notice of intention to cancel. For 640 a resident who has occupied his or her unit and who has received a transferable membership or ownership right in the facility, 641 642 the foregoing refund provisions do shall not apply but are shall 643 be deemed satisfied by the acquisition or receipt of a 644 transferable membership or an ownership right in the facility. 645 The provider may shall not charge any fee for the transfer of 646 membership or sale of an ownership right. (2) A resident has the right to rescind a continuing care 647 648 contract and receive a full refund of any funds paid, without penalty or forfeiture, within 7 days after executing the 649 650 contract. A resident may shall not be required to move into the 651 facility designated in the contract before the expiration of the 652 7-day period. During the 7-day period, the resident's funds must 653 be held in an escrow account unless otherwise requested by the 654 resident pursuant to s. 651.033(3)(c). 655 (5) Except for a resident who postpones moving into the 656 facility but is deemed to have occupied a unit as described in 657 paragraph (1)(d), if a prospective resident dies before 658 occupying the facility or, through illness, injury, or 659 incapacity, is precluded from becoming a resident under the 660 terms of the continuing care contract, the contract is automatically canceled, and the prospective resident or his or 661 662 her the resident's legal representative shall receive a full 663 refund of all moneys paid to the facility, except those costs 664 specifically incurred by the facility at the request of the 665 prospective resident and set forth in writing in a separate 666 addendum, signed by both parties, to the contract. 667 Section 10. Section 651.081, Florida Statutes, is amended

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668 to read: 669 651.081 Continuing care facilities Residents' council 670 organizations.-671 (1) Residents living in a facility holding a valid 672 certificate of authority under this chapter have the right of 673 self-organization, the right to be represented by an individual 674 of their own choosing, and the right to engage in concerted activities for the purpose of keeping informed on the operation 675 676 of the facility that which is caring for them or for the purpose of other mutual aid or protection. 677 678 (2) A residents' council organization created for the 679 purpose of representing residents on matters set forth in s. 680 651.085 may be established through an election in which the residents, as defined in s. 651.011 this chapter, vote by 681 682 ballot, either physically or by proxy. If the election is to be 683 held during a meeting, a notice of the organizational meeting 684 must be provided to all residents of the community at least 10 685 business days before the meeting. Notice may be given through 686 internal mailboxes, communitywide newsletters, bulletin boards, in-house television stations, and other similar means of 687 688 communication. An election for creating a residents' council 689 organization is valid if at least 40 percent of the total 690 resident population participates in the election and a majority

692 organization. The initial residents' <u>council</u> organization 693 created under this section is valid for at least 12 months. <u>A</u> 694 <u>residents' organization formalized by</u> If the facility has a 695 residents' association, residents' council, or similarly 696 organized body with bylaws and elected officials, such

of the participants vote affirmatively for the council

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11-01195A-10 20102030 697 organization must be recognized as the residents' council 698 organization under this section and s. 651.085. Within 30 days 699 after the election of a newly elected president or chair of the 700 residents' council, the provider shall give the president or 701 chair a copy of this chapter and rules adopted thereunder, or 702 direct him or her to the appropriate public website to obtain 703 this information. There shall be Only one residents' council may 704 organization to represent residents before the governing body of 705 the provider as described in s. 651.085(2). 706 Section 11. Paragraphs (c) and (f) of subsection (1) of 707 section 651.083, Florida Statutes, are amended, present 708 subsection (5) of that section is redesignated as subsection 709 (6), and a new subsection (5) is added to that section, to read: 710 651.083 Residents' rights.-711 (1) No resident of any facility shall be deprived of any 712 civil or legal rights, benefits, or privileges guaranteed by law, by the State Constitution, or by the United States 713 714 Constitution solely by reason of status as a resident of a 715 facility. Each resident of a facility has the right to: 716 (c) Unrestricted private communication, including receiving 717 and sending unopened correspondence. This includes the right to 718 receive memos or announcements from or approved for distribution 719 by the residents' council. 720 (f) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing 721 722 officials, or any other person without restraint, interference, 723 coercion, discrimination, or reprisal. This right includes 724 access to ombudsman volunteers and advocates and the right to be 725 a member of, and active in, and to associate with, advocacy or

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11-01195A-10 20102030 726 special interest groups or associations. 727 (5) The provider may not restrict a resident's access to 728 the residents' council. 729 Section 12. Subsections (1) and (2) of section 651.085, 730 Florida Statutes, are amended to read: 731 651.085 Quarterly meetings between residents and the governing body of the provider; resident representation before 732 733 the governing body of the provider.-734 (1) The governing body of a provider, or the designated representative of the provider, shall hold quarterly meetings 735 736 with the residents of the continuing care facility for the 737 purpose of free discussion of subjects including, but not 738 limited to, income, expenditures, and financial trends and 739 problems as they apply to the facility, as well as a discussion 740 on proposed changes in policies, programs, and services. At 741 quarterly meetings where monthly maintenance fee increases are 742 discussed, a summary of the reasons for raising the fee as 743 specified in subsection (4) must be provided in writing to the 744 president or chair of the residents' council. Upon request of 745 the residents' council organization, a member of the governing 746 body of the provider, such as a board member, a general partner, 747 or a principal owner, or designated representative shall attend 748 such meetings. Residents are shall be entitled to at least 7 749 days' advance notice of each quarterly meeting. An agenda and 750 any materials that will be distributed by the governing body or 751 representative of the provider shall be posted in a conspicuous 752 place at the facility and shall be available upon request to 753 residents of the facility. The office shall request verification 754 from a facility that quarterly meetings are held and open to all

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11-01195A-10 20102030 755 residents if when it receives a complaint from the residents' 756 council that a facility is not in compliance with the provisions of this subsection. In addition, a facility shall report to the 757 758 office in the annual report required under s. 651.026 the dates 759 on which quarterly meetings were held during the reporting 760 period. 761 (2) A residents' council organization formed pursuant to s. 762 651.081, members of which are elected by the residents, may 763 designate a resident to represent them before the governing body 764 of the provider or organize a meeting or ballot election of the 765 residents of the facility to determine whether to elect a 766 resident to represent them before the governing body of the 767 provider. If a residents' council organization as described in 768 s. 651.081 does not exist, any resident may organize a meeting 769 or ballot election of the residents of the facility to determine 770 whether to elect a resident to represent them before the 771 governing body and, if applicable, elect the representative. The 772 residents' council organization, or the resident that organizes 773 a meeting or ballot election to elect a representative, shall 774 give all residents of the facility notice at least 10 business 775 days before the meeting or election. Notice may be given through 776 internal mailboxes, communitywide newsletters, bulletin boards, in-house television stations, and other similar means of 777 778 communication. An election of the representative is valid if at 779 least 40 percent of the total resident population participates 780 in the election and a majority of the participants vote 781

781 affirmatively for the representative. The initial designated 782 representative elected under this section shall be elected to 783 serve for a period of at least 12 months.

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784	Section 13. Section 651.091, Florida Statutes, is amended
785	to read:
786	651.091 Availability, distribution, and posting of reports
787	and records; requirement of full disclosure
788	(1) Each continuing care facility shall maintain as public
789	information, available upon request, records of all cost and
790	inspection reports pertaining to that facility <u>which</u> that have
791	been filed with or issued by any governmental agency. A copy of
792	each such report shall be retained in such records for <u>at least</u>
793	not less than 5 years <u>after</u> from the date the report is filed or
794	issued. Each facility shall also maintain as public information,
795	available upon request, all annual statements that have been
796	filed with the office. For purposes of this section, a
797	management company or operator is considered an agent of the
798	provider.
799	(2) Every continuing care facility shall:
800	(a) Display the certificate of authority in a conspicuous
801	place inside the facility.
802	(b) Post in a prominent position in the facility which is
803	so as to be accessible to all residents and to the general
804	public a concise summary of the last examination report issued
805	by the office, with references to the page numbers of the full
806	report noting any deficiencies found by the office, and the
807	actions taken by the provider to rectify such deficiencies,
808	indicating in such summary where the full report may be
809	inspected in the facility.
810	(c) Post in a prominent position in the facility which is
811	so as to be accessible to all residents and to the general
812	public a summary of the latest annual statement, indicating in

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814	the facility. A listing of any proposed changes in policies,
815	programs, and services <u>must</u> shall also be posted.
816	(d) Distribute a copy of the full annual statement to the
817	president or chair of the residents' council within 30 days
818	after the filing of the annual report with the office, and
819	designate a staff person to provide explanation thereof.
820	(e) Notify the residents' council of any plans filed with
821	the office to obtain new financing, additional financing, or
822	refinancing for the facility and of any applications to the
823	office for any expansion of the facility.
824	(f) Deliver to the president or chair of the residents'
825	council a summary of entrance fees collected and refunds made
826	during the time period covered in the annual report and the
827	refund balances due at the end of the report period.
828	(g) Deliver to the president or chair of the residents'
829	council a copy of each quarterly statement within 30 days after
830	the quarterly statement is filed with the office if the facility
831	is required to file quarterly.
832	(h) Upon request, deliver to the president or chair of the
833	residents' council a copy of any newly approved continuing care
834	contract within 30 days after approval by the office.
835	(3) Before entering into a contract to furnish continuing
836	care, the provider undertaking to furnish the care, or the agent
837	of the provider, shall make full disclosure, and provide copies
838	of the disclosure documents to the prospective resident or his
839	or her legal representative, of the following information:
840	(a) The contract to furnish continuing care.
841	(b) The summary listed in paragraph (2)(b).

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842	(c) All ownership interests and lease agreements, including
843	information specified in s. 651.022(2)(b)8.
844	(d) In keeping with the intent of this subsection relating
845	to disclosure, the provider shall make available for review,
846	master plans approved by the provider's governing board and any
847	plans for expansion or phased development, to the extent that
848	the availability of such plans will not put at risk real estate,
849	financing, acquisition, negotiations, or other implementation of
850	operational plans and thus jeopardize the success of
851	negotiations, operations, and development.
852	(e) Copies of the rules and regulations of the facility and
853	an explanation of the responsibilities of the resident.
854	(f) The policy of the facility with respect to admission to
855	and discharge from the various levels of health care offered by
856	the facility.
857	(g) The amount and location of any reserve funds required
858	by this chapter, and the name of the person or entity having a
859	claim to such funds in the event of a bankruptcy, foreclosure,
860	or rehabilitation proceeding.
861	(h) A copy of s. 651.071.
862	<u>(i)</u> (h) A copy of the resident's rights as described in s.
863	651.083.
864	(4) A true and complete copy of the full disclosure
865	document to be used <u>must</u> shall be filed with the office <u>before</u>
866	prior to its use. A resident or prospective resident or his or
867	her legal representative <u>may</u> shall be permitted to inspect the
868	full reports referred to in paragraph (2)(b); the charter or
869	other agreement or instrument required to be filed with the

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office pursuant to s. 651.022(2), together with all amendments

11-01195A-10 20102030 871 thereto; and the bylaws of the corporation or association, if 872 any. Upon request, copies of the reports and information shall 873 be provided to the individual requesting them if the individual 874 agrees to pay a reasonable charge to cover copying costs. 875 Section 14. Subsection (1) of section 651.105, Florida 876 Statutes, is amended, and subsection (5) is added to that 877 section, to read: 878 651.105 Examination and inspections.-879 (1) The office may at any time, and shall at least once 880 every 5 $\frac{3}{2}$ years, examine the business of any applicant for a 881 certificate of authority and any provider engaged in the 882 execution of care contracts or engaged in the performance of obligations under such contracts, in the same manner as is 883 884 provided for the examination of insurance companies pursuant to 885 s. 624.316. Such examinations shall be made by a representative 886 or examiner designated by the office \overline{r} whose compensation will be 887 fixed by the office pursuant to s. 624.320. Routine examinations 888 may be made by having the necessary documents submitted to the 889 office; and, for this purpose, financial documents and records 890 conforming to commonly accepted accounting principles and 891 practices, as required under s. 651.026, are will be deemed 892 adequate. The final written report of each such examination must 893 shall be filed with the office and, when so filed, constitutes 894 will constitute a public record. Any provider being examined 895 shall, upon request, give reasonable and timely access to all of 896 its records. The representative or examiner designated by the 897 office may at any time examine the records and affairs and 898 inspect the physical property of any provider, whether in 899 connection with a formal examination or not.

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900	(5) At the time of the routine examination, the office
901	shall determine if all disclosures required under this chapter
902	have been made to the president or chair of the residents'
903	council.
904	Section 15. Subsections (1) through (4) of section 651.114,
905	Florida Statutes, are amended to read:
906	651.114 Delinquency proceedings; remedial rights
907	(1) Upon determination by the office that a provider is not
908	in compliance with this chapter, the office may notify the chair
909	of the <u>Continuing Care</u> Advisory Council, who may assist the
910	office in formulating a corrective action plan.
911	(2) A provider shall make available to the advisory
912	council, <u>within</u> no later than 30 days after being requested to
913	do so by the advisory council, a plan for obtaining compliance
914	or solvency.
915	(3) <u>Within</u> The council shall, no later than 30 days after
916	notification, the advisory council shall:
917	(a) Consider and evaluate the plan submitted by the
918	provider.
919	(b) Discuss the problem and solutions with the provider.
920	(c) Conduct such other business as is necessary.
921	(d) Report its findings and recommendations to the office,
922	which may require additional modification of the plan.
923	(4) (a) <u>After receiving</u> Upon approval of a plan by the
924	office, the provider shall submit monthly a progress report
925	monthly to the advisory council or the office, or both, in a
926	manner prescribed by the office.
927	(b) After a period of 3 months, or at any earlier time
928	deemed necessary, the council shall evaluate the progress by the

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929	provider and shall advise the office of its findings.
930	Section 16. Subsection (3) of section 651.1151, Florida
931	Statutes, is amended to read:
932	651.1151 Administrative, vendor, and management contracts
933	(3) Any contract with an affiliate, an entity controlled by
934	the provider, or an entity controlled by an affiliate of the
935	provider for administrative, vendor, or management services
936	entered into or renewed after October 1, 1991, <u>must include</u>
937	shall contain a provision that the contract <u>will</u> shall be
938	canceled upon issuance of an order by the office pursuant to
939	this section. A copy of the current management services
940	contract, pursuant to this section, if any, must be on file in
941	the marketing office or other <u>area</u> accessible area to residents
942	and the appropriate residents' council resident organizations.
943	Section 17. Section 651.121, Florida Statutes, is amended
944	to read:
945	651.121 Continuing Care Advisory Council
946	(1) The Continuing Care Advisory Council to the office is
947	created to consist of 10 members who are residents of this state
948	appointed by the Governor and geographically representative of
949	this state. Three members shall be administrators of facilities
950	that which hold valid certificates of authority under this
951	chapter and shall have been actively engaged in the offering of
952	continuing care agreements in this state for 5 years before
953	appointment. The remaining members shall include:
954	(a) A representative of the business community whose
955	expertise is in the area of management.
956	(b) A representative of the financial community who is not
957	a facility owner or administrator.

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958	(c) A certified public accountant.
959	(d) An attorney.
960	(e) Three residents who hold continuing care agreements
961	with a facility certified in this state.
962	(2) The term of office for each member shall be 3 years, or
963	until the member's successor has been appointed and qualifies.
964	(3) The council members shall serve without pay, but shall
965	be reimbursed for per diem and travel expenses by the office in
966	accordance with s. 112.061.
967	(4) Each prospective council member shall submit to the
968	appointing officer a statement detailing any financial interest
969	of 10 percent or more in one or more continuing care facilities,
970	including, but not limited to, ownership interest in a facility,
971	property leased to a facility, and ownership in any company
972	providing goods or services to a facility. This statement shall
973	include the name and address of each facility involved and the
974	extent and character of the financial interest of the applicant.
975	Upon appointment of the council member, this statement shall
976	become a public document.
977	(5) The council shall:
978	(a) Meet at least once a year and, at such annual meeting,

979 elect a chair from their number and elect or appoint a <u>vice</u> 980 <u>chair secretary</u>, each of whom shall hold office for 1 year and 981 thereafter until a successor is elected and qualified.

982 (b) Hold other meetings at such times and places as the983 office or the chair of the council may direct.

(c) Keep a record of its proceedings. The books and records
of the council shall be prima facie evidence of all matters
reported therein and, except for proceedings conducted under s.

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987	651.018, shall be open to inspection at all times.
988	(d) Act in an advisory capacity to the office <u>on matters</u>
989	pertaining to the operation and regulation of continuing care
990	facilities.
991	(e) Recommend to the office needed changes in statutes and
992	rules.
993	(f) Upon the request of the office, assist, with any
994	corrective action, rehabilitation or cessation of business plan
995	of a provider.
996	(6) A provider shall furnish to the council, no later than
997	14 business days after being requested to do so by the council,
998	all documents and information reasonably requested by the
999	council.
1000	(7) The council chair shall report annually the council's
1001	findings and recommendations concerning continuing care
1002	facilities to the Executive Office of the Governor and the
1003	Commissioner of Insurance Regulation.
1004	(8) At the council's annual meeting, the office shall
1005	provide members with a summary and comparison of data on
1006	continuing care facilities submitted in the most recent two
1007	annual reports and a summary of the number, type, and status of
1008	complaints related to continuing care facilities which were
1009	filed with the Division of Consumer Services in the Department
1010	of Financial Services during the preceding fiscal year.
1011	(9) The office shall notify the council by written
1012	memorandum or electronic means of proposed rule changes and
1013	scheduled rule workshops and hearings related to the
1014	administration of this chapter.
1015	Section 18. Section 651.133, Florida Statutes, is repealed.

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1016	
1017	Statutes, is amended to read:
1018	628.4615 Specialty insurers; acquisition of controlling
1019	stock, ownership interest, assets, or control; merger or
1020	consolidation
1021	(1) For the purposes of this section, the term "specialty
1022	insurer" means any person holding a license or certificate of
1023	authority as:
1024	(a) A motor vehicle service agreement company authorized to
1025	issue motor vehicle service agreements as those terms are
1026	defined in s. 634.011;
1027	(b) A home warranty association authorized to issue "home
1028	warranties" as those terms are defined in s. $634.301(3)$ and $(4);$
1029	(c) A service warranty association authorized to issue
1030	"service warranties" as those terms are defined in s.
1031	634.401(13) and (14);
1032	(d) A prepaid limited health service organization
1033	authorized to issue prepaid limited health service contracts, as
1034	those terms are defined in chapter 636;
1035	(e) An authorized health maintenance organization operating
1036	pursuant to s. 641.21;
1037	(f) An authorized prepaid health clinic operating pursuant
1038	to s. 641.405;
1039	(g) A legal expense insurance corporation authorized to
1040	engage in a legal expense insurance business pursuant to s.
1041	642.021;
1042	(h) A provider <u>that</u> which is licensed to operate a facility
1043	that which undertakes to provide continuing care as those terms
1044	are defined in s. 651.011 (2), (4), (5), and (6) ;

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1045	(i) A multiple-employer welfare arrangement operating
1046	pursuant to ss. 624.436-624.446;
1047	(j) A premium finance company authorized to finance
1048	insurance premiums pursuant to s. 627.828; or
1049	(k) A corporation authorized to accept donor annuity
1050	agreements pursuant to s. 627.481.
1051	Section 20. This act shall take effect July 1, 2010.