By the Committee on Banking and Insurance; and Senator Fasano

597-04833-10

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1 A bill to be entitled 2 An act relating to continuing care facilities; 3 amending s. 651.011, F.S.; revising definitions 4 relating to ch. 651, F.S.; amending s. 651.012, F.S.; 5 conforming cross-references; amending s. 651.022, 6 F.S.; increasing the threshold amount for businesses 7 that must be identified in an application for a 8 provisional certificate of authority; adding wait-list 9 contracts to the forms that must be submitted with the 10 application; amending s. 651.0235, F.S.; conforming 11 provisions to changes made by the act; amending s. 12 651.026, F.S.; revising the financial information that 13 must be submitted annually for each certified 14 facility; requiring the annual report to reflect any 15 changes in accounting principle terminology; amending 16 s. 651.033, F.S.; authorizing a provider to assess a 17 separate, nonrefundable fee for processing an 18 application for continuing care; amending s. 651.035, 19 F.S.; clarifying that the amounts maintained in escrow 20 relating to taxes refer to property taxes; deleting an 21 obsolete provision; amending s. 651.055, F.S.; 22 providing that a resident is deemed to be occupying a 23 unit upon the payment of certain fees; providing a 24 timeframe for rescinding a contract; increasing the 25 application processing fee; conforming provisions to 26 changes made by the act; amending s. 651.081, F.S.; 27 renaming residents' organizations as residents' 28 councils; requiring the provider to provide a newly 29 elected chair of a council with a copy of ch. 651,

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30	F.S., and related rules; amending s. 651.083, F.S.;
31	clarifying that a resident has a right to receive
32	residents' council memos and announcements;
33	prohibiting a provider from restricting a resident's
34	access to the council; amending s. 651.085, F.S.;
35	requiring the provider to provide the reasons for
36	increasing the maintenance fee to the chair of the
37	residents' council; allowing a designated
38	representative to represent the provider at meetings;
39	amending s. 651.091, F.S.; specifying that a
40	management company or operator is an agent of the
41	provider for the purposes of disclosing certain
42	information to residents; expanding the list of items
43	that must be provided to the chair of the residents'
44	council; requiring the provider to provide a copy of
45	s. 651.071, F.S., relating to receivership or
46	liquidation, to all prospective residents; amending s.
47	651.105, F.S.; increasing the amount of time that the
48	Office of Insurance Regulation has to inspect a
49	facility; requiring the office to determine if all
50	disclosures have been made to the chair of the
51	residents' council; amending ss. 651.114 and 651.1151,
52	F.S.; conforming provisions to changes made by the
53	act; amending s. 651.121, F.S.; conforming provisions
54	to changes made by the act; requiring the chair of the
55	Continuing Care Advisory Council to report the
56	council's findings and recommendations to the Governor
57	and the Commissioner of Insurance Regulation;
58	requiring the office to provide certain information to

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59	the council; repealing s. 651.133, F.S., relating to
60	provisional certificates under prior law; amending s.
61	628.4615, F.S.; conforming cross-references; providing
62	an effective date.
63	
64	Be It Enacted by the Legislature of the State of Florida:
65	
66	Section 1. Section 651.011, Florida Statutes, is reordered
67	and amended to read:
68	651.011 Definitions.—For the purposes of this chapter, the
69	term:
70	<u>(3) (1)</u> <u>"Continuing Care Advisory Council" or</u> "advisory
71	council" means the <del>Continuing Care Advisory</del> council established
72	<u>in</u> <del>by</del> s. 651.121.
73	(2) "Continuing care" or "care" means <u>,</u> furnishing pursuant
74	to a contract, furnishing shelter and <del>either</del> nursing care or
75	personal services as defined in s. 429.02, whether such nursing
76	care or personal services are provided in the facility or in
77	another setting designated by the contract for continuing care,
78	to an individual not related by consanguinity or affinity to the
79	provider furnishing such care, upon payment of an entrance fee.
80	Other personal services provided $\underline{must}$ $\underline{shall}$ be designated in the
81	continuing care contract. Contracts to provide continuing care
82	include agreements to provide care for any duration, including
83	contracts that are terminable by either party.
84	(4) (3) "Entrance fee" means an initial or deferred payment
85	of a sum of money or property made as full or partial payment to

87 admission fee, or other fee of similar form and application <u>are</u>

assure the resident a place in a facility. An accommodation fee,

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597-04833-10 20102030c1 88 shall be considered to be an entrance fee. 89 (5) (4) "Facility" means a place that provides in which it 90 is undertaken to provide continuing care. 91 (8) (5) "Licensed" means that the provider has obtained a 92 certificate of authority from the department. (9) (6) "Provider" means the owner or operator, whether a 93 natural person, partnership or other unincorporated association, 94 95 however organized, trust, or corporation, of an institution, building, residence, or other place, whether operated for profit 96 97 or not, which owner or operator provides undertakes to provide continuing care for a fixed or variable fee, or for any other 98 99 remuneration of any type, whether fixed or variable, for the 100 period of care, payable in a lump sum or lump sum and monthly 101 maintenance charges or in installments, but does not mean an any 102 entity that has existed and continuously operated a facility 103 104 providing residential lodging to members and their spouses for 105 at least 66 years on or before July 1, 1989, and such facility has the residential capacity of 500 persons, is directly or 106 107 indirectly owned or operated by a nationally recognized fraternal organization, is not open to the public, and accepts 108 109 only its members and their spouses as residents at such a

110 facility.

111 <u>(10)</u> (7) "Records" means the permanent financial, directory, 112 and personnel information and data maintained by a provider 113 pursuant to this chapter.

114 (11) (8) "Resident" means a purchaser of, or a nominee of, 115 or a subscriber to, a continuing care agreement. Such an 116 agreement does may not be construed to give the resident a part

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597-04833-10 20102030c1 117 ownership of the facility in which the resident is to reside, 118 unless expressly provided for in the agreement. 119 (6) (9) "Generally accepted accounting principles" means 120 those accounting principles and practices adopted by the 121 Financial Accounting Standards Board and the American Institute 122 of Certified Public Accountants, including Statement of Position 123 90-8 with respect to any full year to which the statement 124 applies. 125 (7) (10) "Insolvency" means the condition in which the 126 provider is unable to pay its obligations as they come due in 127 the normal course of business. (1) (11) "Advertising" means the dissemination of any 128 129 written, visual, or electronic information by a provider, or any 130 person affiliated with or controlled by a provider, to potential 131 residents or their representatives for the purpose of inducing 132 such persons to subscribe to or enter into a contract to reside 133 in a continuing care community that is subject to this chapter 134 covered by this act. Section 2. Section 651.012, Florida Statutes, is amended to 135 136 read: 651.012 Exempted facility; written disclosure of 137 138 exemption.-Any facility exempted under ss. 632.637(1)(e) and 139 651.011(9) 651.011(6) must provide written disclosure of such exemption to each person admitted to the facility after October 140 1, 1996. This disclosure must be written using language likely 141 142 to be understood by the person and must briefly explain the 143 exemption provisions of ss. 632.637(1)(e) and 651.011(6). 144 Section 3. Paragraph (b) of subsection (2) of section 145 651.022, Florida Statutes, is amended, paragraph (g) is added to

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597-04833-10 20102030c1 146 that subsection, and paragraphs (i) and (j) of subsection (3) of 147 that section are amended, to read: 651.022 Provisional certificate of authority; application.-148 149 (2) The application for a provisional certificate of 150 authority shall be on a form prescribed by the commission and shall contain the following information: 151 152 (b) The full names, residences, and business addresses of: 153 1. The proprietor, if the applicant or provider is an individual. 154 155 2. Every partner or member, if the applicant or provider is 156 a partnership or other unincorporated association, however organized, having fewer than 50 partners or members, together 157 with the business name and address of the partnership or other 158 159 organization. 160 3. The principal partners or members, if the applicant or 161 provider is a partnership or other unincorporated association, 162 however organized, having 50 or more partners or members, 163 together with the business name and business address of the partnership or other organization. If such unincorporated 164 165 organization has officers and a board of directors, the full 166 name and business address of each officer and director may be 167 set forth in lieu of the full name and business address of its 168 principal members. 4. The corporation and each officer and director thereof, 169 170 if the applicant or provider is a corporation. 171 5. Every trustee and officer, if the applicant or provider 172 is a trust. 173 6. The manager, whether an individual, corporation,

174 partnership, or association.

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175	7. Any stockholder holding at least a 10 percent <del>10-percent</del>
176	interest in the operations of the facility in which the care is
177	to be offered.
178	8. Any person whose name is required to be provided in the
179	application under the provisions of this paragraph and who owns
180	any interest in or receives any remuneration from, <del>either</del>
181	directly or indirectly, any professional service firm,
182	association, trust, partnership, or corporation providing goods,
183	leases, or services to the facility for which the application is
184	made, with a real or anticipated value of $\frac{\$10,000}{\$500}$ or more,
185	and the name and address of the professional service firm,
186	association, trust, partnership, or corporation in which such
187	interest is held. The applicant shall describe such goods,
188	leases, or services and the probable cost to the facility or
189	provider and shall describe why such goods, leases, or services
190	should not be purchased from an independent entity.
191	9. Any person, corporation, partnership, association, or
192	trust owning land or property leased to the facility, along with
193	a copy of the lease agreement.
194	10. Any affiliated parent or subsidiary corporation or
195	partnership.
196	(g) The forms of the continuing care residency contracts,
197	reservation contracts, escrow agreements, and wait list
198	contracts, if applicable, which are proposed to be used by the
199	provider in the furnishing of care. If the office finds that the
200	continuing care contracts and escrow agreements comply with ss.
201	651.023(1)(c), 651.033, and 651.055, it shall approve them.
202	Thereafter, no other form of contract or agreement may be used
203	by the provider until it has been submitted to the office and

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597-04833-10 20102030c1 204 approved. 205 (3) In addition to the information required in subsection 206 (2), an applicant for a provisional certificate of authority 207 shall submit a market feasibility study. The market feasibility 208 study shall include at least the following information: 209 (i) The application for a provisional certificate of 210 authority shall be accompanied by the forms of the continuing

211 care residency and reservation contracts and escrow agreements 212 proposed to be used by the provider in the furnishing of care. 213 If the office finds that the continuing care contracts and 214 escrow agreements comply with ss. 651.023(1)(c), 651.033, and 215 651.055, it shall approve them. Thereafter, no other form of 216 contract or agreement may be used by the provider until it has 217 been submitted to the office and approved.

218 <u>(i) (j)</u> The name of the person who prepared the feasibility 219 study and the experience of such person in preparing similar 220 studies or otherwise consulting in the field of continuing care.

221 Section 4. Subsection (2) of section 651.0235, Florida 222 Statutes, is amended to read:

223 651.0235 Validity of provisional certificates of authority 224 and certificates of authority.-

225 (2) If the provider fails to meet the requirements of this 226 chapter for a provisional certificate of authority or a 227 certificate of authority, the office may notify the provider of 228 any deficiencies and require the provider to correct such 229 deficiencies within a period to be determined by the office. If 230 such deficiencies are not corrected within 20 days after the 231 notice to the provider, or within less time at the discretion of 232 the office, the office shall notify the Continuing Care Advisory

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233	Council, which may assist the facility in formulating a remedial
234	plan to be submitted to the office within <del>no later than</del> 60 days
235	after <del>from</del> the date of notification. The time period for
236	correcting the <del>granted to correct</del> deficiencies may be extended
237	upon submission of a plan for corrective action approved by the
238	office. If such deficiencies have not been cleared by the
239	expiration of such time period, as extended, the office shall
240	petition for a delinquency proceeding or pursue such other
241	relief as <del>is</del> provided <del>for</del> under this chapter, as the
242	circumstances may require.
243	Section 5. Subsection (2) of section 651.026, Florida
244	Statutes, is amended to read:
245	651.026 Annual reports
246	(2) The annual report shall be in such form as the
247	commission prescribes and shall contain at least the following:
248	(a) Any change in status with respect to the information
249	required to be filed under s. 651.022(2).
250	(b) Financial statements audited by an independent
251	certified public accountant, which <u>must</u> shall contain, for two
252	or more periods if the facility has been in existence that long,
253	all of the following:
254	1. An accountant's opinion and, in accordance with
255	generally accepted accounting principles:
256	a. A balance sheet;
257	b. A statement of income and expenses;
258	c. A statement of equity or fund balances; and
259	d. A statement of changes in cash flows <u>.</u> ; and
260	2. Notes to the financial statements considered customary
261	or necessary <u>for</u> <del>to</del> full disclosure or adequate understanding of

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597-04833-10 20102030c1 the financial statements, financial condition, and operation. 262 263 (c) The following financial information: 264 1. A detailed listing of the assets maintained in the 265 liquid reserve as required under in s. 651.035 and in accordance 266 with part II of chapter 625; 267 2. A schedule giving additional information relating to 268 property, plant, and equipment having an original cost of at 269 least \$25,000, so as to show in reasonable detail with respect 270 to each separate facility original costs, accumulated 271 depreciation, net book value, appraised value or insurable value and date thereof, insurance coverage, encumbrances, and net 272 273 equity of appraised or insured value over encumbrances. Any 274 property not used in continuing care must shall be shown 275 separately from property used in continuing care; 276 3. The level of participation in Medicare or Medicaid 277 programs, or both; 278 4. A statement of all fees required of residents, 279 including, but not limited to, a statement of the entrance fee charged, the monthly service charges, the proposed application 280 281 of the proceeds of the entrance fee by the provider, and the

plan by which the amount of the entrance fee is determined if the entrance fee is not the same in all cases; and

5. Any change or increase in fees <u>if</u> when the provider changes <del>either</del> the scope of, or the rates for, care or services, regardless of whether the change involves the basic rate or only those services available at additional costs to the resident.

6.a. If the provider has more than one certificated
facility, or has operations that are not licensed under this
chapter, it shall submit a balance sheet, statement of income

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597-04833-10 20102030c1 291 and expenses, statement of equity or fund balances, and 292 statement of cash flows statement of operations for each 293 facility licensed under this chapter as supplemental information 294 to the audited financial statements required under paragraph (b) 295 as part of the annual report. 296 b. If the provider has operations that are not Florida 297 certificated facilities, the provider shall also submit as 298 supplemental information to the audited financial statements, 299 balance sheets, statements of changes in equity, and statements 300 of cash flows for each Florida certificated facility. 301 (d) Such other reasonable data, financial statements, and 302 pertinent information as the commission or office may require 303 with respect to the provider or the facility, or its directors, 304 trustees, members, branches, subsidiaries, or affiliates, to 305 determine the financial status of the facility and the 306 management capabilities of its managers and owners.

(e) Each facility shall file with the office annually, together with the annual report required by this section, a computation of its minimum liquid reserve calculated in accordance with s. 651.035 on a form prescribed by the commission.

312 (f) If, due to a change in generally accepted accounting principles, the balance sheet, statement of income and expenses, 313 statement of equity or fund balances, or statement of cash flows 314 315 is known by any other name or title, the annual report must 316 contain financial statements using the changed names or titles 317 that most closely correspond to a balance sheet, statement of income and expenses, statement of equity or fund balances, and 318 319 statement of changes in cash flows.

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320	Section 6. Paragraph (d) of subsection (1) of section
321	651.033, Florida Statutes, is amended, and paragraph (d) is
322	added to subsection (3) of that section, to read:
323	651.033 Escrow accounts
324	(1) When funds are required to be deposited in an escrow
325	account pursuant to s. 651.022, s. 651.023, s. 651.035, or s.
326	651.055:
327	(d) All funds deposited in an escrow account, if invested,
328	shall be invested as set forth in part II of chapter 625;
329	however, such investment <u>may</u> shall not diminish the funds held
330	in escrow below the amount required by this chapter. All Funds
331	deposited in an escrow account <u>are</u> <del>shall</del> not <del>be</del> subject to <del>any</del>
332	charges by the escrow agent except escrow agent fees associated
333	with administering the accounts, or subject to any liens,
334	judgments, garnishments, creditor's claims, or other
335	encumbrances against the provider or facility except as provided
336	in s. <u>651.035(1)</u> <del>651.035(2)</del> .
337	(3) In addition, when entrance fees are required to be
338	deposited in an escrow account pursuant to s. 651.022, s.
339	651.023, or s. 651.055:
340	(d) A provider may assess a nonrefundable fee, which is
341	separate from the entrance fee, for processing a prospective
342	resident's application for continuing care.
343	Section 7. Section 651.035, Florida Statutes, is amended to
344	read:
345	651.035 Minimum liquid reserve requirements
346	(1) A provider shall maintain in escrow a minimum liquid
347	reserve consisting of the following reserves, as applicable:
348	reserves specified in subsection (2).

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349 (2) (a) Each A provider shall maintain in escrow as a debt 350 service reserve an amount equal to the aggregate amount of all 351 principal and interest payments due during the fiscal year on 352 any mortgage loan or other long-term financing of the facility, 353 including property taxes as recorded in the audited financial 354 statements required under s. 651.026. The amount must shall 355 include any leasehold payments and all costs related to such 356 payments. If principal payments are not due during the fiscal 357 year, the provider shall maintain in escrow as a minimum liquid 358 reserve an amount equal to interest payments due during the next 359 12 months on any mortgage loan or other long-term financing of 360 the facility, including property taxes.

(b) A provider that which has outstanding indebtedness that 361 which requires what is normally referred to as a "debt service 362 363 reserve" to be held in escrow pursuant to a trust indenture or 364 mortgage lien on the facility and for which the debt service 365 reserve may only be used to pay principal and interest payments 366 on the debt that which the debtor is obligated to pay, and which 367 may include property taxes and insurance, may include such debt 368 service reserve in computing the its computation of its minimum 369 liquid reserve needed to satisfy this subsection  $if_{\tau}$  provided 370 that the provider furnishes to the office a copy of the 371 agreement under which such debt service is held, together with a 372 statement of the amount being held in escrow for the debt 373 service reserve, certified by the lender or trustee and the 374 provider to be correct. The trustee shall provide the office 375 with any information concerning the debt service reserve account 376 upon request of the provider or the office.

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(c) Each provider shall maintain in escrow an operating

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597-04833-10 20102030c1 reserve in an amount equal to 30 percent of the total operating 378 379 expenses projected in the feasibility study required by s. 380 651.023 for the first 12 months of operation. Thereafter, each 381 provider shall maintain in escrow an operating reserve in an 382 amount equal to 15 percent of the total operating expenses in 383 the annual report filed pursuant to s. 651.026. If Where a 384 provider has been in operation for more than 12 months, the 385 total annual operating expenses shall be determined by averaging 386 the total annual operating expenses reported to the office by 387 the number of annual reports filed with the office within the 388 immediate preceding 3-year period subject to adjustment if in 389 the event there is a change in the number of facilities owned. 390 For purposes of this subsection, total annual operating expenses 391 shall include all expenses of the facility except: depreciation 392 and amortization; interest and property taxes included in 393 paragraph (a) subsection (1); extraordinary expenses that which 394 are adequately explained and documented in accordance with 395 generally accepted accounting principles; liability insurance 396 premiums in excess of those paid in calendar year 1999; and 397 changes in the obligation to provide future services to current 398 residents. For providers initially licensed during or after 399 calendar year 1999, liability insurance shall be included in the 400 total operating expenses in an amount not to exceed the premium 401 paid during the first 12 months of facility operation. Beginning 402 January 1, 1993, the operating reserves required under this 403 subsection shall be in an unencumbered account held in escrow 404 for the benefit of the residents. Such funds may not be 405 encumbered or subject to any liens or charges by the escrow 406 agent or judgments, garnishments, or creditors' claims against

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407 the provider or facility. However, if a facility had a lien, 408 mortgage, trust indenture, or similar debt instrument in place 409 before prior to January 1, 1993, which encumbered all or any 410 part of the reserves required by this subsection and such funds 411 were used to meet the requirements of this subsection, then such 412 arrangement may be continued, unless a refinancing or 413 acquisition has occurred, and the provider shall be in 414 compliance with this subsection.

415 (d) Each provider shall maintain in escrow a renewal and 416 replacement reserve in an amount equal to 15 percent of the 417 total accumulated depreciation based on the audited financial 418 statement required to be filed pursuant to s. 651.026, not to 419 exceed 15 percent of the facility's average operating expenses 420 for the past 3 fiscal years based on the audited financial 421 statements for each of those such years. For a provider who is 422 an operator of a facility but is not the owner and depreciation 423 is not included as part of the provider's financial statement, 424 the renewal and replacement reserve required by this paragraph 425 must shall equal 15 percent of the total operating expenses of 426 the provider, as described in this section. Each provider 427 licensed before prior to October 1, 1983, shall be required to 428 fully fund the renewal and replacement reserve by October 1, 429 2003, by multiplying the difference between the former escrow 430 requirement and the present escrow requirement by the number of 431 years the facility has been in operation after October 1, 1983. 432 (3) In lieu of fulfilling the escrow requirements provided 433 in subsections (1) and (2), each facility licensed prior to

434 October 1, 1983, shall be required to maintain in escrow the 435 minimum liquid reserve that would have been required under this

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436	section as it existed on October 1, 1982, plus 5 percent of the
437	difference between the former escrow requirement and the present
438	escrow requirement multiplied by the number of years the
439	facility has been in operation after October 1, 1983. Beginning
440	October 1, 2003, the escrow requirements provided in subsections
441	(1) and (2) shall apply in full to facilities licensed before
442	<del>October 1, 1983.</del>
443	(2)(4)(a) In facilities where not all residents are under

444 continuing care contracts, the reserve requirements of 445 subsection (1) (2) shall be computed only with respect to the 446 proportional share of operating expenses which are that is 447 applicable to residents as defined in s. 651.011. For purposes 448 of this calculation, the proportional share shall be based upon 449 the ratio of residents under continuing care contracts to those 450 residents who do not hold such contracts.

451 (b) In facilities that which have voluntarily and 452 permanently discontinued marketing continuing care contracts, 453 the office may allow a reduced debt service reserve as required 454 in subsection (1) based upon the ratio of residents under 455 continuing care contracts to those residents who do not hold 456 such contracts if the office finds that such reduction is not 457 inconsistent with the security protections intended by this 458 chapter. In making this determination, the office may consider 459 such factors as the financial condition of the facility, the 460 provisions of the outstanding continuing care contracts, the 461 ratio of residents under continuing care agreements to those 462 residents who do not hold a continuing care contract, current 463 occupancy rates, previous sales and marketing efforts, life 464 expectancy of the remaining contract holders, and the written

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597-04833-10 20102030c1 465 policies of the board of directors of the provider or a similar 466 board.

467 <u>(3)(5) If When principal and interest payments are paid to</u> 468 a trust that which is beneficially held by the residents as 469 described in s. 651.023(5), the office may waive all or any 470 portion of the escrow requirements for mortgage principal and 471 interest contained in subsection (1) if the office finds that 472 such waiver is not inconsistent with the security protections 473 intended by this chapter.

474 <u>(4)(6)</u> The office, upon approval of a plan for fulfilling 475 the requirements of this section and upon demonstration by the 476 facility of an annual increase in liquid reserves, may extend 477 the time for compliance.

478 (5) (7) (a) A provider may satisfy the minimum liquid reserve
479 requirements of this section by acquiring from a financial
480 institution, as specified in paragraph (b), a clean,
481 unconditional irrevocable letter of credit in an amount equal to
482 the requirements of this section.

(a) The letter of credit <u>must</u> shall be issued by a
financial institution participating in the State of Florida
Treasury Certificate of Deposit Program, and <u>must be approved by</u>
the letter of credit shall be subject to the approval of the
office <u>before</u> prior to issuance and <u>before</u> prior to any renewal
or modification thereof. At a minimum, the letter of credit <u>must</u>
shall provide for:

1. Ninety days' prior written notice to both the provider
and the office of the financial institution's determination not
to renew or extend the term of the letter of credit.

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2. Unless otherwise arranged by the provider to the

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597-04833-10 20102030c1 494 satisfaction of the office, deposit by the financial institution 495 of such letter of credit funds in an account designated by the 496 office no later than 30 days before prior to the expiration of 497 the letter of credit. 498 3. Deposit by the financial institution of such letter of 499 credit funds in an account designated by the office within no 500 later than 4 business days following written instructions from 501 the office that, in the sole judgment of the office, funding of 502 the minimum liquid reserve is required. 503 (b) The terms of the such letter of credit must shall be 504 approved by the office and the long-term debt of the financial 505 institution providing such letter of credit must shall be rated 506 in one of their top three long-term debt rating categories by 507 either Moody's Investors Service, Standard & Poor's Corporation, 508 or a recognized securities rating agency acceptable to the 509 office. 510 (c) The letter of credit must shall name the office as 511 beneficiary. (d) Notwithstanding any other provision of this section, a 512 513 provider using utilizing a letter of credit pursuant to this 514 subsection shall, at all times, have and maintain in escrow an 515 operating cash reserve equal to 2 months' operating expenses as 516 determined pursuant to s. 651.026. 517 (e) If In the event the issuing financial institution no

517 (e) <u>11</u> In the event the Issuing financial institution no 518 longer participates in the State of Florida Treasury Certificate 519 of Deposit Program, such financial institution shall deposit as 520 collateral with the department eligible securities, as 521 prescribed by s. 625.52, having a market value equal to or 522 greater than 100 percent of the stated amount of the letter of

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523	credit.
524	<u>(6)<del>(</del>8)(a)</u> Each fiscal year, a provider may withdraw up to
525	33 percent of the total renewal and replacement reserve
526	available. The reserve available is equal to the market value of
527	the invested reserves at the end of the provider's prior fiscal
528	year. The withdrawal <u>must</u> <del>is to</del> be used for capital items or
529	major repairs. <del>, and</del>
530	(a) Before any funds are eligible for withdrawal, the
531	provider must obtain written permission from the office by
532	submitting the following information:
533	1. The amount of the withdrawal and the intended use of the
534	proceeds.
535	2. A board resolution and sworn affidavit signed by two
536	officers or general partners of the provider which indicates
537	approval of the withdrawal and use of the funds.
538	3. Proof that the provider has met all funding requirements
539	for the operating, debt service, and renewal and replacement
540	reserves computed for the previous fiscal year.
541	4. Anticipated payment schedule for refunding the renewal
542	and replacement reserve fund.
543	(b) Within 30 days after the withdrawal of funds <del>from the</del>
544	renewal and replacement reserve fund, the provider must begin
545	refunding the reserve account in equal monthly payments <u>that</u>
546	<del>which</del> allow for a complete funding of <u>the</u> <del>such</del> withdrawal within
547	36 months. If the payment schedule required under subparagraph
548	(a)4. has changed, the provider must update the office with the
549	new payment schedule. If the provider fails to make a required
550	monthly payment or the payment is late, the provider must notify
551	the office within 5 days after the due date of the payment. No

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552	additional withdrawals from the renewal and replacement reserve
553	will be allowed until all scheduled payments are current.
554	Section 8. Paragraphs (d) and (g) of subsection (1) and
555	subsections (2) and (5) of section 651.055, Florida Statutes,
556	are amended to read:
557	651.055 Contracts; right to rescind
558	(1) Each continuing care contract and each addendum to such
559	contract shall be submitted to and approved by the office prior
560	to its use in this state. Thereafter, no other form of contract
561	shall be used by the provider unless it has been submitted to
562	and approved by the office. Each contract shall:
563	(d) Describe the health and financial conditions required
564	for a person to be accepted as a resident and to continue as a
565	resident, once accepted, including the effect of any change in
566	the health or financial condition of <u>the</u> $\frac{1}{2}$ person between the
567	date of submitting an application for admission to the facility
568	and entering into a continuing care contract and the date of
569	taking occupancy in a unit. If a prospective resident signs a
570	contract but postpones moving into the facility, the individual
571	is deemed to be occupying a unit at the facility when he or she
572	pays the entrance fee or any portion of the fee, other than a
573	reservation deposit, and begins making monthly maintenance fee
574	payments. Such resident may rescind the contract and receive a
575	full refund of any funds paid, without penalty or forfeiture,
576	within 7 days after executing the contract as specified in
577	subsection (2).
570	(a) Drowide that the contract may be canceled by your the

(g) Provide that the contract may be canceled <u>by</u> upon the giving <u>at least 30 days'</u> of written notice of cancellation of <u>at</u> least <u>30 days</u> by the provider, the resident, or the person who

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597-04833-1020102030c1581provided the transfer of property or funds for the care of such582resident; however, if a contract is canceled because there has583been a good faith determination that a resident is a danger to584himself or herself or others, only such notice as is reasonable585under the circumstances is shall be required.

586 1. The contract <u>must also</u> shall further provide in clear 587 and understandable language, in print no smaller than the 588 largest type used in the body of the contract, the terms 589 governing the refund of any portion of the entrance fee.

590 2. For a resident whose contract with the facility provides 591 that the resident does not receive a transferable membership or 592 ownership right in the facility, and who has occupied his or her 593 unit, the refund shall be calculated on a pro rata basis with the facility retaining up to no more than 2 percent per month of 594 595 occupancy by the resident and up to a 5 percent no more than a 596 4-percent fee for processing fee. Such refund must shall be paid 597 within no later than 120 days after the giving the of notice of 598 intention to cancel.

599 3. In addition to a processing fee, if the contract 600 provides for the facility to retain up to no more than 1 percent 601 per month of occupancy by the resident, it may provide that such 602 refund will be paid from the proceeds of the next entrance fees received by the provider for units for which there are no prior 603 604 claims by any resident until paid in full or, if the provider 605 has discontinued marketing continuing care contracts, within 200 606 days after the date of notice.

4. Unless the provisions of subsection (5) <u>applies</u> <del>apply</del>,
for any prospective resident, regardless of whether or not such
a resident receives a transferable membership or ownership right

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597-04833-10 20102030c1 610 in the facility, who cancels the contract before prior to 611 occupancy of the unit, the refund shall be the entire amount 612 paid toward the entrance fee shall be refunded, less a 613 processing fee of up to 5 percent not to exceed 4 percent of the 614 entire entrance fee; however, the but in no event shall such 615 processing fee may not exceed the amount paid by the prospective 616 resident. Such refund must shall be paid within no later than 60 617 days after the giving the of notice of intention to cancel. For a resident who has occupied his or her unit and who has received 618 619 a transferable membership or ownership right in the facility, 620 the foregoing refund provisions do shall not apply but are shall 621 be deemed satisfied by the acquisition or receipt of a 622 transferable membership or an ownership right in the facility. 623 The provider may shall not charge any fee for the transfer of 624 membership or sale of an ownership right.

625 (2) A resident has the right to rescind a continuing care 626 contract and receive a full refund of any funds paid, without 627 penalty or forfeiture, within 7 days after executing the contract. A resident may shall not be required to move into the 628 629 facility designated in the contract before the expiration of the 630 7-day period. During the 7-day period, the resident's funds must 631 be held in an escrow account unless otherwise requested by the resident pursuant to s. 651.033(3)(c). 632

(5) Except for a resident who postpones moving into the
facility but is deemed to have occupied a unit as described in
paragraph (1) (d), if a prospective resident dies before
occupying the facility or, through illness, injury, or
incapacity, is precluded from becoming a resident under the
terms of the continuing care contract, the contract is

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597-04833-10 20102030c1 639 automatically canceled, and the prospective resident or his or 640 her the resident's legal representative shall receive a full refund of all moneys paid to the facility, except those costs 641 642 specifically incurred by the facility at the request of the 643 prospective resident and set forth in writing in a separate 644 addendum, signed by both parties, to the contract. 645 Section 9. Section 651.081, Florida Statutes, is amended to read: 646 647 651.081 Continuing care facilities Residents' council 648 organizations.-649 (1) Residents living in a facility holding a valid 650 certificate of authority under this chapter have the right of 651 self-organization, the right to be represented by an individual 652 of their own choosing, and the right to engage in concerted 653 activities for the purpose of keeping informed on the operation 654 of the facility that which is caring for them or for the purpose 655 of other mutual aid or protection. 656 (2) A residents' council organization created for the 657 purpose of representing residents on matters set forth in s. 658 651.085 may be established through an election in which the 659 residents, as defined in s. 651.011 this chapter, vote by 660 ballot, either physically or by proxy. If the election is to be 661 held during a meeting, a notice of the organizational meeting 662 must be provided to all residents of the community at least 10 663 business days before the meeting. Notice may be given through 664 internal mailboxes, communitywide newsletters, bulletin boards, 665 in-house television stations, and other similar means of communication. An election for creating a residents' council 666 667 organization is valid if at least 40 percent of the total

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597-04833-10 20102030c1 668 resident population participates in the election and a majority 669 of the participants vote affirmatively for the council 670 organization. The initial residents' council organization 671 created under this section is valid for at least 12 months. A 672 residents' organization formalized by If the facility has a 673 residents' association, residents' council, or similarly 674 organized body with bylaws and elected officials, such 675 organization must be recognized as the residents' council 676 organization under this section and s. 651.085. Within 30 days 677 after the election of a newly elected president or chair of the 678 residents' council, the provider shall give the president or 679 chair a copy of this chapter and rules adopted thereunder, or direct him or her to the appropriate public website to obtain 680 681 this information. There shall be Only one residents' council may 682 organization to represent residents before the governing body of 683 the provider as described in s. 651.085(2). 684 Section 10. Paragraphs (c) and (f) of subsection (1) of 685 section 651.083, Florida Statutes, are amended, present subsection (5) of that section is redesignated as subsection 686 687 (6), and a new subsection (5) is added to that section, to read: 688 651.083 Residents' rights.-689 (1) No resident of any facility shall be deprived of any 690 civil or legal rights, benefits, or privileges guaranteed by 691 law, by the State Constitution, or by the United States 692 Constitution solely by reason of status as a resident of a 693 facility. Each resident of a facility has the right to: 694 (c) Unrestricted private communication, including receiving and sending unopened correspondence. This includes the right to 695

696 receive memos or announcements from or approved for distribution

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697
     by the residents' council.
698
          (f) Present grievances and recommend changes in policies,
699
     procedures, and services to the staff of the facility, governing
700
     officials, or any other person without restraint, interference,
701
     coercion, discrimination, or reprisal. This right includes
702
     access to ombudsman volunteers and advocates and the right to be
703
     a member of, and active in, and to associate with, advocacy or
704
     special interest groups or associations.
705
          (5) The provider may not restrict a resident's access to
706
     the residents' council.
707
          Section 11. Subsections (1) and (2) of section 651.085,
708
     Florida Statutes, are amended to read:
709
          651.085 Quarterly meetings between residents and the
710
     governing body of the provider; resident representation before
711
     the governing body of the provider .-
712
          (1) The governing body of a provider, or the designated
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     representative of the provider, shall hold quarterly meetings
714
     with the residents of the continuing care facility for the
715
     purpose of free discussion of subjects including, but not
716
     limited to, income, expenditures, and financial trends and
717
     problems as they apply to the facility, as well as a discussion
718
     on proposed changes in policies, programs, and services. At
719
     quarterly meetings where monthly maintenance fee increases are
720
     discussed, a summary of the reasons for raising the fee as
721
     specified in subsection (4) must be provided in writing to the
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     president or chair of the residents' council. Upon request of
723
     the residents' council organization, a member of the governing
724
     body of the provider, such as a board member, a general partner,
725
     or a principal owner, or designated representative shall attend
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726 such meetings. Residents are shall be entitled to at least 7 727 days' advance notice of each quarterly meeting. An agenda and 728 any materials that will be distributed by the governing body or 729 representative of the provider shall be posted in a conspicuous 730 place at the facility and shall be available upon request to 731 residents of the facility. The office shall request verification 732 from a facility that quarterly meetings are held and open to all 733 residents if when it receives a complaint from the residents' 734 council that a facility is not in compliance with the provisions of this subsection. In addition, a facility shall report to the 735 736 office in the annual report required under s. 651.026 the dates 737 on which quarterly meetings were held during the reporting 738 period.

(2) A residents' council organization formed pursuant to s. 739 740 651.081, members of which are elected by the residents, may 741 designate a resident to represent them before the governing body 742 of the provider or organize a meeting or ballot election of the 743 residents of the facility to determine whether to elect a 744 resident to represent them before the governing body of the 745 provider. If a residents' council organization as described in 746 s. 651.081 does not exist, any resident may organize a meeting 747 or ballot election of the residents of the facility to determine 748 whether to elect a resident to represent them before the 749 governing body and, if applicable, elect the representative. The 750 residents' council organization, or the resident that organizes 751 a meeting or ballot election to elect a representative, shall 752 give all residents of the facility notice at least 10 business 753 days before the meeting or election. Notice may be given through 754 internal mailboxes, communitywide newsletters, bulletin boards,

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597-04833-10 20102030c1 in-house television stations, and other similar means of 755 756 communication. An election of the representative is valid if at 757 least 40 percent of the total resident population participates 758 in the election and a majority of the participants vote 759 affirmatively for the representative. The initial designated 760 representative elected under this section shall be elected to 761 serve for a period of at least 12 months. 762 Section 12. Section 651.091, Florida Statutes, is amended 763 to read: 764 651.091 Availability, distribution, and posting of reports 765 and records; requirement of full disclosure.-766 (1) Each continuing care facility shall maintain as public 767 information, available upon request, records of all cost and 768 inspection reports pertaining to that facility which that have 769 been filed with or issued by any governmental agency. A copy of 770 each such report shall be retained in such records for at least 771 not less than 5 years after from the date the report is filed or 772 issued. Each facility shall also maintain as public information, 773 available upon request, all annual statements that have been 774 filed with the office. For purposes of this section, a 775 management company or operator is considered an agent of the 776 provider. 777 (2) Every continuing care facility shall: 778 (a) Display the certificate of authority in a conspicuous 779 place inside the facility. (b) Post in a prominent position in the facility which is 780 so as to be accessible to all residents and to the general 781 782 public a concise summary of the last examination report issued 783 by the office, with references to the page numbers of the full

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784	report noting any deficiencies found by the office, and the
785	actions taken by the provider to rectify such deficiencies,
786	indicating in such summary where the full report may be
787	inspected in the facility.
788	(c) Post in a prominent position in the facility which is
789	<del>so as to be</del> accessible to all residents and <del>to</del> the general
790	public a summary of the latest annual statement, indicating in
791	the summary where the full annual statement may be inspected in
792	the facility. A listing of any proposed changes in policies,
793	programs, and services <u>must</u> <del>shall</del> also be posted.
794	(d) Distribute a copy of the full annual statement to the
795	president or chair of the residents' council within 30 days
796	after <del>the</del> filing <del>of</del> the annual report with the office, and
797	designate a staff person to provide explanation thereof.
798	(e) Notify the residents' council of any plans filed with
799	the office to obtain new financing, additional financing, or
800	refinancing for the facility and of any applications to the
801	office for any expansion of the facility.
802	(f) Deliver to the president or chair of the residents'
803	council a summary of entrance fees collected and refunds made
804	during the time period covered in the annual report and the
805	refund balances due at the end of the report period.
806	(g) Deliver to the president or chair of the residents'
807	council a copy of each quarterly statement within 30 days after
808	the quarterly statement is filed with the office if the facility
809	is required to file quarterly.
810	(h) Upon request, deliver to the president or chair of the
811	residents' council a copy of any newly approved continuing care
812	contract within 30 days after approval by the office.

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813	(3) Before entering into a contract to furnish continuing
814	care, the provider undertaking to furnish the care, or the agent
815	of the provider, shall make full disclosure, and provide copies
816	of the disclosure documents to the prospective resident or his
817	or her legal representative, of the following information:
818	(a) The contract to furnish continuing care.
819	(b) The summary listed in paragraph (2)(b).
820	(c) All ownership interests and lease agreements, including
821	information specified in s. 651.022(2)(b)8.
822	(d) In keeping with the intent of this subsection relating
823	to disclosure, the provider shall make available for review,
824	master plans approved by the provider's governing board and any
825	plans for expansion or phased development, to the extent that
826	the availability of such plans will not put at risk real estate,
827	financing, acquisition, negotiations, or other implementation of
828	operational plans and thus jeopardize the success of
829	negotiations, operations, and development.
830	(e) Copies of the rules and regulations of the facility and
831	an explanation of the responsibilities of the resident.
832	(f) The policy of the facility with respect to admission to
833	and discharge from the various levels of health care offered by
834	the facility.
835	(g) The amount and location of any reserve funds required
836	by this chapter, and the name of the person or entity having a
837	claim to such funds in the event of a bankruptcy, foreclosure,
838	or rehabilitation proceeding.
839	(h) A copy of s. 651.071.
840	<u>(i)</u> A copy of the resident's rights as described in s.
841	651.083.

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842 (4) A true and complete copy of the full disclosure 843 document to be used must shall be filed with the office before prior to its use. A resident or prospective resident or his or 844 845 her legal representative may shall be permitted to inspect the 846 full reports referred to in paragraph (2) (b); the charter or 847 other agreement or instrument required to be filed with the 848 office pursuant to s. 651.022(2), together with all amendments 849 thereto; and the bylaws of the corporation or association, if 850 any. Upon request, copies of the reports and information shall 851 be provided to the individual requesting them if the individual 852 agrees to pay a reasonable charge to cover copying costs.

853 Section 13. Subsection (1) of section 651.105, Florida 854 Statutes, is amended, and subsection (5) is added to that 855 section, to read:

856

651.105 Examination and inspections.-

857 (1) The office may at any time, and shall at least once 858 every 5  $\frac{3}{2}$  years, examine the business of any applicant for a 859 certificate of authority and any provider engaged in the 860 execution of care contracts or engaged in the performance of 861 obligations under such contracts, in the same manner as is provided for the examination of insurance companies pursuant to 862 863 s. 624.316. Such examinations shall be made by a representative 864 or examiner designated by the office  $\tau$  whose compensation will be 865 fixed by the office pursuant to s. 624.320. Routine examinations 866 may be made by having the necessary documents submitted to the 867 office; and, for this purpose, financial documents and records 868 conforming to commonly accepted accounting principles and 869 practices, as required under s. 651.026, are will be deemed 870 adequate. The final written report of each such examination must

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871	shall be filed with the office and, when so filed, constitutes
872	will constitute a public record. Any provider being examined
873	shall, upon request, give reasonable and timely access to all of
874	its records. The representative or examiner designated by the
875	office may at any time examine the records and affairs and
876	inspect the physical property of any provider, whether in
877	connection with a formal examination or not.
878	(5) At the time of the routine examination, the office
879	shall determine if all disclosures required under this chapter
880	have been made to the president or chair of the residents'
881	council.
882	Section 14. Subsections (1) through (4) of section 651.114,
883	Florida Statutes, are amended to read:
884	651.114 Delinquency proceedings; remedial rights
885	(1) Upon determination by the office that a provider is not
886	in compliance with this chapter, the office may notify the chair
887	of the <u>Continuing Care</u> Advisory Council, who may assist the
888	office in formulating a corrective action plan.
889	(2) A provider shall make available to the advisory
890	council, <u>within</u> <del>no later than</del> 30 days after being requested to
891	do so by the <del>advisory</del> council, a plan for obtaining compliance
892	or solvency.
893	(3) <u>Within</u> <del>The council shall, no later than</del> 30 days after
894	notification, the advisory council shall:
895	(a) Consider and evaluate the plan submitted by the
896	provider.
897	(b) Discuss the problem and solutions with the provider.
898	(c) Conduct such other business as is necessary.
899	(d) Report its findings and recommendations to the office,

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597-04833-10 20102030c1 900 which may require additional modification of the plan. 901 (4) (a) After receiving Upon approval of a plan by the 902 office, the provider shall submit monthly a progress report 903 monthly to the advisory council or the office, or both, in a 904 manner prescribed by the office. 905 (b) After a period of 3 months, or at any earlier time 906 deemed necessary, the council shall evaluate the progress by the 907 provider and shall advise the office of its findings. 908 Section 15. Subsection (3) of section 651.1151, Florida 909 Statutes, is amended to read: 910 651.1151 Administrative, vendor, and management contracts.-911 (3) Any contract with an affiliate, an entity controlled by the provider, or an entity controlled by an affiliate of the 912 913 provider for administrative, vendor, or management services 914 entered into or renewed after October 1, 1991, must include 915 shall contain a provision that the contract will shall be 916 canceled upon issuance of an order by the office pursuant to 917 this section. A copy of the current management services 918 contract, pursuant to this section, if any, must be on file in 919 the marketing office or other area accessible area to residents 920 and the appropriate residents' council resident organizations. 921 Section 16. Section 651.121, Florida Statutes, is amended 922 to read: 923 651.121 Continuing Care Advisory Council.-924 (1) The Continuing Care Advisory Council to the office is 925 created to consist of 10 members who are residents of this state 926 appointed by the Governor and geographically representative of

927 this state. Three members shall be administrators of facilities 928 <u>that</u> which hold valid certificates of authority under this

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CODING: Words stricken are deletions; words underlined are additions.

CS for SB 2030

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929	chapter and shall have been actively engaged in the offering of
930	continuing care agreements in this state for 5 years before
931	appointment. The remaining members shall include:
932	(a) A representative of the business community whose
933	expertise is in the area of management.
934	(b) A representative of the financial community who is not
935	a facility owner or administrator.
936	(c) A certified public accountant.
937	(d) An attorney.
938	(e) Three residents who hold continuing care agreements
939	with a facility certified in this state.
940	(2) The term of office for each member shall be 3 years, or
941	until the member's successor has been appointed and qualifies.
942	(3) The council members shall serve without pay, but shall
943	be reimbursed for per diem and travel expenses by the office in
944	accordance with s. 112.061.
945	(4) Each prospective council member shall submit to the
946	appointing officer a statement detailing any financial interest
947	of 10 percent or more in one or more continuing care facilities,
948	including, but not limited to, ownership interest in a facility,
949	property leased to a facility, and ownership in any company
950	providing goods or services to a facility. This statement shall
951	include the name and address of each facility involved and the
952	extent and character of the financial interest of the applicant.
953	Upon appointment of the council member, this statement shall
954	become a public document.
955	(5) The council shall:
956	(a) Meet at least once a year and, at such annual meeting,
957	elect a chair from their number and elect or appoint a $vice$

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958	chair secretary, each of whom shall hold office for 1 year and
959	1
960	(b) Hold other meetings at such times and places as the
961	office or the chair of the council may direct.
962	(c) Keep a record of its proceedings. The books and records
963	of the council shall be prima facie evidence of all matters
964	reported therein and, except for proceedings conducted under s.
965	651.018, shall be open to inspection at all times.
966	(d) Act in an advisory capacity to the office <u>on matters</u>
967	pertaining to the operation and regulation of continuing care
968	facilities.
969	(e) Recommend to the office needed changes in statutes and
970	rules.
971	(f) Upon the request of the office, assist, with any
972	corrective action, rehabilitation or cessation of business plan
973	of a provider.
974	(6) A provider shall furnish to the council, no later than
975	14 business days after being requested to do so by the council,
976	all documents and information reasonably requested by the
977	council.
978	(7) The council chair shall report annually the council's
979	findings and recommendations concerning continuing care
980	facilities to the Executive Office of the Governor and the
981	Commissioner of Insurance Regulation.
982	(8) At the council's annual meeting, the office shall
983	provide members with a summary and comparison of data on
984	continuing care facilities submitted in the most recent two
985	annual reports and a summary of the number, type, and status of
986	complaints related to continuing care facilities which were

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987	filed with the Division of Consumer Services in the Department
988	of Financial Services during the preceding fiscal year.
989	(9) The office shall notify the council by written
990	memorandum or electronic means of proposed rule changes and
991	scheduled rule workshops and hearings related to the
992	administration of this chapter.
993	Section 17. Section 651.133, Florida Statutes, is repealed.
994	Section 18. Subsection (1) of section 628.4615, Florida
995	Statutes, is amended to read:
996	628.4615 Specialty insurers; acquisition of controlling
997	stock, ownership interest, assets, or control; merger or
998	consolidation
999	(1) For the purposes of this section, the term "specialty
1000	insurer" means any person holding a license or certificate of
1001	authority as:
1002	(a) A motor vehicle service agreement company authorized to
1003	issue motor vehicle service agreements as those terms are
1004	defined in s. 634.011;
1005	(b) A home warranty association authorized to issue "home
1006	warranties" as those terms are defined in s. $634.301(3)$ and $(4);$
1007	(c) A service warranty association authorized to issue
1008	"service warranties" as those terms are defined in s.
1009	634.401(13) and (14);
1010	(d) A prepaid limited health service organization
1011	authorized to issue prepaid limited health service contracts, as
1012	those terms are defined in chapter 636;
1013	(e) An authorized health maintenance organization operating
1014	pursuant to s. 641.21;
1015	(f) An authorized prepaid health clinic operating pursuant

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1016	to s. 641.405;
1017	(g) A legal expense insurance corporation authorized to
1018	engage in a legal expense insurance business pursuant to s.
1019	642.021;
1020	(h) A provider <u>that</u> <del>which</del> is licensed to operate a facility
1021	that which undertakes to provide continuing care as those terms
1022	are defined in s. 651.011 <del>(2), (4), (5), and (6)</del> ;
1023	(i) A multiple-employer welfare arrangement operating
1024	pursuant to ss. 624.436-624.446;
1025	(j) A premium finance company authorized to finance
1026	insurance premiums pursuant to s. 627.828; or
1027	(k) A corporation authorized to accept donor annuity
1028	agreements pursuant to s. 627.481.
1029	Section 19. This act shall take effect July 1, 2010.