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A bill to be entitled

2 An act relating to insurance; providing a short title; 3 amending s. 624.310, F.S.; expanding the definition of 4 "affiliated party" to include certain third-party 5 marketers; amending s. 626.025, F.S.; including family 6 members of insurance agents in a prohibition related to 7 the transaction of life insurance; amending s. 626.621, 8 F.S.; expanding grounds for discretionary refusal, 9 suspension, or revocation of certain licenses; amending s. 10 626.641, F.S.; prohibiting the Department of Financial 11 Services from issuing certain licenses in certain circumstances; amending s. 626.798, F.S.; prohibiting a 12 family member of a life insurance agent from being a 13 14 beneficiary of certain policies; amending s. 626.9521, 15 F.S.; providing that the failure to ascertain a customer's 16 age at the time of an insurance application does not constitute a defense to certain violations of state law; 17 authorizing the use of video depositions in certain 18 19 circumstances; amending s. 626.99, F.S.; extending the unconditional refund period for fixed annuity contracts 20 21 and variable or market value annuity contracts for 22 customers 65 years of age or older; requiring that the 23 unconditional refund amount for a variable or market value 24 annuity contract be equal to the cash surrender value 25 provided in the contract, plus any fees or charges 26 deducted from the premiums or imposed under the contract; 27 providing for applicability of certain provisions; 28 requiring that an insurer provide a prospective purchaser Page 1 of 13

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of an annuity policy with a buyer's quide to annuities; requiring that such buyer's guide contain certain information; requiring that an insurer attach a cover page to an annuity policy informing the purchaser of the unconditional refund period; requiring that the cover page provide other specified information; amending s. 627.4554, F.S.; defining the term "accredited investor"; authorizing the Department of Financial Services to order an insurance agent to pay monetary restitution to a senior consumer under certain circumstances; limiting the amount of such restitution; prohibiting an annuity contract issued to a senior consumer from containing a surrender or deferred sales charge for withdrawal of funds from an annuity in excess of a specified maximum amount; providing for the periodic reduction of such charge; creating s. 817.2351, F.S.; providing that it is unlawful for a natural person to perform certain acts in connection with the rendering of any advice or the offer, sale, or purchase of any financial services product to a person who is 65 years of age or older; providing that performance of such a prohibited act constitutes a felony of the third degree; providing for applicability; providing that criminal prosecution for certain offenses is subject to specified time limitations as prescribed by state law; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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57 Section 1. This act may be cited as the "Safeguard Our Seniors Act." 58 Section 2. Paragraph (a) of subsection (1) of section 59 60 624.310, Florida Statutes, is amended to read: 61 624.310 Enforcement; cease and desist orders; removal of 62 certain persons; fines.-63 DEFINITIONS.-For the purposes of this section, the (1)64 term: "Affiliated party" means any person who directs or 65 (a) participates in the conduct of the affairs of a licensee and who 66 67 is: 1. A director, officer, employee, trustee, committee 68 69 member, or controlling stockholder of a licensee or a subsidiary 70 or service corporation of the licensee, other than a controlling 71 stockholder which is a holding company, or an agent of a 72 licensee or a subsidiary or service corporation of the licensee; 73 2. A person who has filed or is required to file a 74 statement or any other information required to be filed under s. 75 628.461 or s. 628.4615; 76 A stockholder, other than a stockholder that is a 3. 77 holding company of the licensee, who participates in the conduct 78 of the affairs of the licensee; or 79 An independent contractor who: 4. 80 Renders a written opinion required by the laws of this a. state under her or his professional credentials on behalf of the 81 licensee, which opinion is reasonably relied on by the 82 83 department or office in the performance of its duties; or 84 b. Affirmatively and knowingly conceals facts, through a Page 3 of 13

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HB 825 2010 85 written misrepresentation to the department or office, with 86 knowledge that such misrepresentation: Constitutes a violation of the insurance code or a 87 (I) 88 lawful rule or order of the department, commission, or office; 89 and 90 Directly and materially endangers the ability of the (II)91 licensee to meet its obligations to policyholders; or-92 5. A third-party marketer who aids or abets a licensee in 93 a violation of the insurance code relating to the sale of an 94 annuity to a person 65 years of age or older. 95 96 For the purposes of this subparagraph, any representation of 97 fact made by an independent contractor on behalf of a licensee, 98 affirmatively communicated as a representation of the licensee to the independent contractor, shall not be considered a 99 100 misrepresentation by the independent contractor. 101 Section 3. Subsection (13) of section 626.025, Florida 102 Statutes, is amended to read: 103 626.025 Consumer protections.-To transact insurance, 104 agents shall comply with consumer protection laws, including the 105 following, as applicable: 106 The prohibition against the designation of a life (13)107 insurance agent or his or her family member as the beneficiary 108 of life insurance policy sold to an individual other than a family member under s. 626.798. 109 Section 4. Subsection (13) is added to section 626.621, 110 111 Florida Statutes, to read: 626.621 Grounds for discretionary refusal, suspension, or 112 Page 4 of 13

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113 revocation of agent's, adjuster's, customer representative's, 114 service representative's, or managing general agent's license or 115 appointment.-The department may, in its discretion, deny an 116 application for, suspend, revoke, or refuse to renew or continue 117 the license or appointment of any applicant, agent, adjuster, 118 customer representative, service representative, or managing 119 general agent, and it may suspend or revoke the eligibility to 120 hold a license or appointment of any such person, if it finds 121 that as to the applicant, licensee, or appointee any one or more 122 of the following applicable grounds exist under circumstances 123 for which such denial, suspension, revocation, or refusal is not 124 mandatory under s. 626.611:

125 (13) Has been the subject of or has had a license, permit, 126 appointment, registration, or other authority to conduct 127 business subject to any decision, finding, injunction, 128 suspension, prohibition, revocation, denial, judgment, final 129 agency action, or administrative order by any court of competent 130 jurisdiction, administrative law proceeding, state agency, 131 federal agency, national securities, commodities, or option 132 exchange, or national securities, commodities, or option 133 association involving a violation of any federal or state 134 securities or commodities law or any rule or regulation adopted 135 thereunder, or a violation of any rule or regulation of any national securities, commodities, or options exchange or 136 national securities, commodities, or options association. 137 138 Section 5. Subsection (3) of section 626.641, Florida 139 Statutes, is amended to read: 626.641 Duration of suspension or revocation.-140 Page 5 of 13

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(3) (a) If any of an individual's licenses as an agent or customer representative, or the eligibility to hold <u>such license</u> or licenses has same, as to the same individual have been revoked at two separate times, the department <u>may shall</u> not thereafter grant or issue any license under this code as to such individual.

(b) If a license as an agent or customer representative or
the eligibility to hold such a license has been revoked
resulting from the solicitation or sale of an insurance product
to a person 65 years of age or older, the department may not
thereafter grant or issue any license under this code to such
individual.

153 Section 6. Section 626.798, Florida Statutes, is amended 154 to read:

626.798 Life agent as beneficiary; prohibition.-No life 155 156 agent shall, with respect to the placement of life insurance 157 coverage with a life insurer covering the life of a person who 158 is not a family member of the agent, handle in his or her 159 capacity as a life agent the placement of such coverage when the 160 agent placing the coverage or a family member of such agent 161 receives a commission therefor and is the named beneficiary 162 under the life insurance policy, unless the life agent or family 163 member has an insurable interest in the life of such person. For 164 the purposes of this section, the phrase "not a family member," with respect to a life agent, means an individual who is not 165 166 related to the life agent as father, mother, son, daughter, 167 brother, sister, grandfather, grandmother, uncle, aunt, first cousin, nephew, niece, husband, wife, father-in-law, mother-in-168

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169 law, brother-in-law, sister-in-law, stepfather, stepmother, 170 stepson, stepdaughter, stepbrother, stepsister, half brother, or 171 half sister. For the purposes of this section, the term 172 "insurable interest" means that the life agent has an actual, 173 lawful, and substantial economic interest in the safety and 174 preservation of the life of the insured or a reasonable 175 expectation of benefit or advantage from the continued life of 176 the insured.

Section 7. Paragraphs (a) and (b) of subsection (3) of section 626.9521, Florida Statutes, are amended, and subsections (4) and (5) are added to that section, to read:

180 626.9521 Unfair methods of competition and unfair or
181 deceptive acts or practices prohibited; penalties.-

182 (3) (a) If a natural person violates s. 626.9541(1)(1), the offense known as "twisting," or violates s. 626.9541(1)(aa), the 183 184 offense known as "churning," the person commits a misdemeanor of 185 the first degree, punishable as provided in s. 775.082, and an 186 administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an administrative fine not greater 187 188 than \$40,000 shall be imposed for each willful violation. To 189 impose criminal penalties under this paragraph, the practice of 190 "churning" or "twisting" must involve fraudulent conduct.

(b) If a <u>natural</u> person violates s. 626.9541(1)(ee) by willfully submitting fraudulent signatures on an application or policy-related document, the person commits a felony of the third degree, punishable as provided in s. 775.082, and an administrative fine not greater than \$5,000 shall be imposed for each nonwillful violation or an administrative fine not greater

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197 than \$40,000 shall be imposed for each willful violation. 198 (4) The failure of a licensee to make all reasonable 199 efforts to ascertain the consumer's age at the time an insurance 200 application is completed does not constitute a defense to a 201 violation of this section. 202 If a consumer who is a senior citizen is a victim, a (5) 203 video deposition of the victim may be used for any purpose in 204 any administrative proceeding conducted pursuant to chapter 120 205 if all parties are given proper notice of the deposition in accordance with the Florida Rules of Civil Procedure. 206 Section 8. Subsection (4) of section 626.99, Florida 207 208 Statutes, is amended to read: 209 626.99 Life insurance solicitation.-210 (4) DISCLOSURE REQUIREMENTS.-The insurer shall provide to each prospective 211 (a) 212 purchaser a buyer's guide and a policy summary prior to 213 accepting the applicant's initial premium or premium deposit, 214 unless the policy for which application is made provides an 215 unconditional refund for a period of at least 14 days, or unless 216 the policy summary contains an offer of such an unconditional 217 refund. $_{\tau}$ In these instances, which event the buyer's guide and 218 policy summary must be delivered with the policy or prior to 219 delivery of the policy. 220 With respect to annuities, the insurer shall provide (b) 221 to each prospective purchaser a buyer's guide to annuities developed by the department and a contract summary before 222 223 accepting any payment for the contract. as provided in the 224 National Association of Insurance Commissioners (NAIC) Page 8 of 13

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Annuity and Deposit Fund Regulation and The policy must provide an unconditional refund for a period of at least 14 days. <u>If the</u> <u>prospective owner of an annuity contract is 65 years of age or</u> older:

229 <u>1. An unconditional refund of premiums paid for a fixed</u> 230 <u>annuity contract, including any contract fees or charges, must</u> 231 be available for a period of 30 days; and

232 2. An unconditional refund for variable or market value 233 annuity contracts must be available for a period of 30 days. The unconditional refund shall be equal to the cash surrender value 234 235 provided in the annuity contract, plus any fees or charges 236 deducted from the premiums or imposed under the contract. This 237 subparagraph does not apply if the prospective owner is an 238 accredited investor, as defined in Regulation D as adopted by 239 the United States Securities and Exchange Commission.

240 (C) The insurer shall attach a cover page to any annuity 241 policy informing the purchaser of the unconditional refund 242 period prescribed in paragraph (b). The cover page must also 243 provide contact information for the issuing company and the 244 selling agent, the department's toll-free help line, and any 245 other information required by the department by rule. The cover 246 page is part of the contract and is subject to review by the 247 office pursuant to s. 627.410.

(d) (b) The insurer shall provide a buyer's guide and a
 policy summary to any prospective purchaser upon request.
 Section 9. Subsections (3) and (5) of section 627.4554,
 Florida Statutes, as amended by section 9 of chapter 2008-237,
 Laws of Florida, are amended, present subsection (9) of that
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section is renumbered as subsection (10), and a new subsection

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254 (9) is added to that section, to read: 255 627.4554 Annuity investments by seniors.-256 DEFINITIONS.-For purposes of this section, the term: (3) 257 "Annuity contract" means a fixed annuity, equity (a) indexed annuity, fixed equity indexed annuity, or variable 258 259 annuity that is individually solicited, whether the product is 260 classified as an individual annuity or a group annuity. (b) "Accredited investor" means any person who comes 261 within any of the following categories, or who the issuer 262 263 reasonably believes comes within any of the following 264 categories, at the time of the sale of an annuity to that 265 person: 266 The person's net worth or joint net worth with his or 1. her spouse, at the time of the purchase, exceeds \$1 million; or 267 268 2. The person had an individual income in excess of \$200,000 in each of the 2 most recent years, or joint income 269 270 with his or her spouse in excess of \$300,000 in each of those 271 years, and has a reasonable expectation of reaching the same 272 income level in the current year. 273 "Recommendation" means advice provided by an (c)(b) 274 insurance agent, or an insurer if no insurance agent is 275 involved, to an individual senior consumer which results in a 276 purchase or exchange of an annuity in accordance with that 277 advice.

(d) (c) "Senior consumer" means a person 65 years of age or
 older. In the event of a joint purchase by more than one party,
 a purchaser is considered to be a senior consumer if any of the

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281 parties is age 65 or older.

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(5) MITIGATION OF RESPONSIBILITY.-

(a) The office may order an insurer to take reasonably
appropriate corrective action, including rescission of the
policy or contract and a full refund of the premiums paid or the
accumulation value, whichever is greater, for any senior
consumer harmed by a violation of this section by the insurer or
the insurer's insurance agent.

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(b) The department may order:

An insurance agent to take reasonably appropriate
 corrective action, including monetary restitution of penalties
 <u>or fees incurred by the senior consumer</u>, for any senior consumer
 harmed by a violation of this section by the insurance agent.

294 2. A managing general agency or insurance agency that 295 employs or contracts with an insurance agent to sell or solicit 296 the sale of annuities to senior consumers to take reasonably 297 appropriate corrective action for any senior consumer harmed by 298 a violation of this section by the insurance agent.

299 The department shall, in addition to any other penalty (C) 300 authorized under chapter 626, order an insurance agent to pay 301 restitution to any senior consumer who has been deprived of 302 money by the agent's misappropriation, conversion, or unlawful 303 withholding of moneys belonging to the senior consumer in the 304 course of a transaction involving annuities. The amount of 305 restitution required to be paid pursuant to this paragraph may not exceed the amount misappropriated, converted, or unlawfully 306 307 withheld. This paragraph does not limit or restrict a person's 308 right to seek other remedies as provided by law.

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309 (d) (c) Any applicable penalty under the Florida Insurance 310 Code for a violation of paragraph (4)(a), paragraph (4)(b), or 311 subparagraph (4)(c)2. may be reduced or eliminated, according to 312 a schedule adopted by the office or the department, as 313 appropriate, if corrective action for the senior consumer was 314 taken promptly after a violation was discovered. 315 PROHIBITED CHARGES. - An annuity contract issued to a (9) 316 senior consumer may not contain a surrender or deferred sales 317 charge for a withdrawal of money from an annuity exceeding 10 318 percent of the amount withdrawn. The charge shall be reduced 319 annually by 1 percent so that no surrender or deferred sales 320 charge exists after the end of the tenth policy year or at any 321 time thereafter. This subsection does not apply to annuities 322 purchased by an accredited investor or to those annuities 323 specified in paragraph (7)(b). 324 Section 10. Section 817.2351, Florida Statutes, is created 325 to read: 326 817.2351 Fraudulent financial services transactions when 327 victim is 65 years of age or older; penalty.-328 (1) It is unlawful and a violation of the provisions of 329 this chapter for a natural person, in connection with the 330 rendering of any advice or the offer, sale, or purchase of any 331 annuity product to a person who is 65 years of age or older, including, but not limited to, "twisting" as defined in s. 332 626.9541(1) or "churning" as defined in s. 626.9541(1)(aa) of 333 insurance products, to directly or indirectly: 334 (a) Employ any device, scheme, or artifice to defraud a 335 336 person;

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337 (b) Engage in any transaction, practice, or course of 338 business that operates or would operate as a fraud or deceit 339 upon a person; or 340 Knowingly and willfully falsify, conceal, or cover up, (C) 341 by any trick, scheme, or device, a material fact, make any 342 false, fictitious, or fraudulent statement or representation, or 343 make or use any false writing or document while knowing such 344 writing or document to contain any false, fictitious, or 345 fraudulent statement or entry. (2) Any natural person who violates this section commits a 346 felony of the third degree, punishable as provided in s. 775.082 347 348 or s. 775.083. 349 This section does not apply to transactions governed (3) 350 by chapter 494, chapter 496, chapter 501, chapter 516, chapter 351 517, chapter 560, or chapters 655-667. 352 (4) Criminal prosecution for offenses under this section 353 is subject to the time limitations set forth in s. 775.15(8). 354 Section 11. This act shall take effect July 1, 2010.

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