2011

1	A bill to be entitled
2	An act relating to telecommunications; creating the
3	"Regulatory Reform Act"; amending s. 364.01, F.S.;
4	revising legislative intent with respect to the
5	jurisdiction of the Florida Public Service Commission;
6	amending s. 364.011, F.S.; providing that certain basic
7	and nonbasic telecommunication services are exempt from
8	the jurisdiction of the Public Service Commission;
9	amending s. 364.012, F.S.; requiring local exchange
10	telecommunications companies to provide unbundled access
11	to network elements; amending s. 364.0135, F.S.; providing
12	legislative intent relating to the sustainable adoption of
13	broadband Internet service; providing a definition of
14	"sustainable adoption" as it relates to broadband Internet
15	services; removing obsolete legislative intent;
16	authorizing the Department of Management Services to work
17	collaboratively with, and to receive staffing support and
18	other resources from, Enterprise Florida, Inc., state
19	agencies, local governments, private businesses, and
20	community organizations to encourage sustainable adoption
21	of broadband Internet services; authorizing the department
22	to adopt rules; repealing ss. 364.015 and 364.016, F.S.,
23	relating to injunctive relief and travel costs of the
24	commission; amending s. 364.02, F.S.; removing definitions
25	for "monopoly service," "operator service," and "operator
26	service provider," and adding a definition for "VoIP";
27	repealing ss. 364.025, 364.0251, and 364.0252, F.S.,
28	relating to uniform telecommunications service, a
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29 telecommunications consumer information program, and the 30 expansion of consumer information programs, respectively; 31 amending s. 364.04, F.S.; providing that the commission 32 has no jurisdiction over the content, form, or format of rate schedules published by a telecommunications company; 33 34 providing that a telecommunications company may undertake 35 certain activities; repealing ss. 364.051, 364.052, 364.057, 364.058, 364.059, 364.06, 364.063, 364.07, and 36 37 364.08, F.S., relating to price regulation, regulatory 38 methods for small local exchange telecommunications 39 companies, experimental and transitional rates, limited proceedings, procedures for seeking a stay of proceedings, 40 joint rates, tolls, and contracts, rate adjustment orders, 41 42 intrastate interexchange service contracts, and unlawful 43 charges against consumers, respectively; amending s. 44 364.10, F.S.; removing obsolete provisions; requiring an eligible telecommunications carrier to provide a Lifeline 45 Assistance Plan to qualified residential subscribers; 46 47 repealing s. 364.15, F.S., relating to repairs, 48 improvements, and additions to telecommunication 49 facilities; amending s. 364.16, F.S., relating to 50 interconnection, unbundling, and resale of 51 telecommunication services; requiring the commission to, 52 upon request, arbitrate and enforce interconnection 53 agreements; prohibiting a telecommunications company from 54 knowingly delivering traffic for which terminating access 55 service charges would otherwise apply; authorizing the 56 commission to adopt rules to prevent the unauthorized Page 2 of 54

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57 changing of a subscriber's telecommunications service; removing obsolete provisions relating to local exchange 58 59 telecommunications companies; repealing ss. 364.161 and 60 364.162, F.S., relating to unbundling and resale of telecommunication services and negotiated prices for 61 62 interconnection services, respectively; amending s. 63 364.163, F.S.; conforming provisions to changes made by the act; amending s. 364.183, F.S.; revising provisions 64 65 relating to access of the commission to certain records of 66 a telecommunications company; repealing ss. 364.185, 364.19, and 364.27, F.S., relating to powers of the 67 commission to investigate and inspect any premises of a 68 69 telecommunications company, regulation of 70 telecommunication contracts, and powers and duties as to 71 interstate rates, respectively; amending s. 364.33, F.S., 72 relating to the certificate of authority; prohibiting a 73 person from providing any telecommunications service to 74 the public without a certificate of necessity or a 75 certificate of authority issued by the commission; 76 providing that, after a specified date, the commission 77 will no longer issue certificates of necessity; amending 78 s. 364.335, F.S.; requiring an applicant to provide 79 certain information when applying for a certificate of authority; describing the criteria necessary to be granted 80 a certificate of authority; authorizing a 81 82 telecommunications company to terminate a certificate of authority; repealing s. 364.337, F.S., relating to 83 84 competitive local exchange companies; amending s. Page 3 of 54

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85 364.3375, F.S., relating to pay telephone service 86 providers; requiring pay telephone providers to obtain a 87 certificate of authority from the commission; repealing 88 ss. 364.3376, 364.3381, 364.3382, 364.339, 364.345, and 89 364.37, F.S., relating to operator services, cross-90 subsidization, cost disclosures, certificates for 91 territories served, shared tenant services, and powers of 92 the commission relating to service territories, respectively; amending s. 364.385, F.S.; removing obsolete 93 94 provisions relating to saving clauses; amending s. 95 364.386, F.S.; revising the content to be included in the report to be filed with the Legislature; repealing ss. 96 364.501, 364.503, 364.506, 364.507, 364.508, 364.515, 97 98 364.516, 364.601, 364.602, 364.603, and 364.604, F.S., 99 relating to the prevention of damages to underground 100 telecommunication facilities, mergers or acquisitions, a 101 short title for education facilities, legislative intent 102 for advanced telecommunication services to eligible 103 facilities, definitions, infrastructure investments, 104 penalties for failing to provide advanced 105 telecommunication services, the short title for 106 telecommunication consumer protections, definitions, the methodology for protecting consumers for changing 107 telecommunication providers, and billing procedures to 108 109 inform and protect the consumer, respectively; amending ss. 196.012, 199.183, 212.08, 290.007, 350.0605, 364.105, 110 111 364.32, and 489.103, F.S.; revising cross-references to 112 conform to changes made by the act; providing an effective Page 4 of 54

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2011 113 date. 114 Be It Enacted by the Legislature of the State of Florida: 115 116 117 Section 1. This act may be cited as the "Regulatory Reform 118 Act." 119 Section 2. Section 364.01, Florida Statutes, is amended to read: 120 364.01 Powers of commission, legislative intent.-121 The Florida Public Service Commission shall exercise 122 (1)123 over and in relation to telecommunications companies the powers 124 conferred by this chapter. 125 It is the legislative intent to give exclusive (2)126 jurisdiction in all matters set forth in this chapter to the 127 Florida Public Service Commission in regulating 128 telecommunications companies, and such preemption shall 129 supersede any local or special act or municipal charter where 130 any conflict of authority may exist. However, the provisions of 131 this chapter does shall not affect the authority and powers 132 granted in s. 166.231(9) or s. 337.401. 133 (3) Communications activities that are not regulated by 134 the Florida Public Service Commission, including, but not 135 limited to, VoIP, wireless, and broadband, are subject to this 136 state's generally applicable business regulation and deceptive trade practices and consumer protection laws, as enforced by the 137 appropriate state authority or through actions in the judicial 138 139 system. This chapter does not limit the availability to any party of any remedy or defense under state or federal antitrust 140 Page 5 of 54

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141 laws. The Legislature finds that the competitive provision of 142 telecommunications services, including local exchange 143 telecommunications service, is in the public interest and has 144 provided will provide customers with freedom of choice, 145 encouraged encourage the introduction of new telecommunications 146 service, encouraged encourage technological innovation, and 147 encouraged encourage investment in telecommunications 148 infrastructure. The Legislature further finds that the transition from the monopoly provision of local exchange service 149 150 to the competitive provision thereof will require appropriate 151 regulatory oversight to protect consumers and provide for the 152 development of fair and effective competition, but nothing in 153 this chapter shall limit the availability to any party of any 154 remedy under state or federal antitrust laws. The Legislature 155 further finds that changes in regulations allowing increased 156 competition in telecommunications services could provide the 157 occasion for increases in the telecommunications workforce; 158 therefore, it is in the public interest that competition in 159 telecommunications services lead to a situation that enhances the high-technological skills and the economic status of the 160 161 telecommunications workforce. The Legislature further finds that 162 the provision of voice-over-Internet protocol (VoIP) free of 163 unnecessary regulation, regardless of the provider, 164 public interest. 165 (4) The commission shall exercise its exclusive 166 jurisdiction in order to: 167 Protect the public health, safety, and welfare by 168 ensuring that basic local telecommunications services are

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169 available to all consumers in the state at reasonable and 170 affordable prices.

171 (b) Encourage competition through flexible regulatory 172 treatment among providers of telecommunications services in 173 order to ensure the availability of the widest possible range of 174 consumer choice in the provision of all telecommunications 175 services.

176 (c) Protect the public health, safety, and welfare by 177 ensuring that monopoly services provided by telecommunications 178 companies continue to be subject to effective price, rate, and 179 service regulation.

180 (d) Promote competition by encouraging innovation and 181 investment in telecommunications markets and by allowing a 182 transitional period in which new and emerging technologies are 183 subject to a reduced level of regulatory oversight.

184 (c) Encourage all providers of telecommunications services 185 to introduce new or experimental telecommunications services 186 free of unnecessary regulatory restraints.

187 (f) Eliminate any rules or regulations which will delay or 188 impair the transition to competition.

189 (g) Ensure that all providers of telecommunications
 190 services are treated fairly, by preventing anticompetitive
 191 behavior and eliminating unnecessary regulatory restraint.

192 (h) Recognize the continuing emergence of a competitive 193 telecommunications environment through the flexible regulatory 194 treatment of competitive telecommunications services, where 195 appropriate, if doing so does not reduce the availability of 196 adequate basic local telecommunications service to all citizens

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197 of the state at reasonable and affordable prices, if competitive 198 telecommunications services are not subsidized by monopoly 199 telecommunications services, and if all monopoly services are 200 available to all competitors on a nondiscriminatory basis. 201 (i) Continue its historical role as a surrogate for 202 competition for monopoly services provided by local exchange 203 telecommunications companies. 204 Section 3. Section 364.011, Florida Statutes, is amended 205 to read: 364.011 Exemptions from commission jurisdiction.-The 206 207 following services are exempt from oversight by the commission, 208 except to the extent delineated in this chapter or specifically 209 authorized by federal law: 210 (1) Intrastate interexchange telecommunications services. Broadband services, regardless of the provider, 211 (2) 212 platform, or protocol. 213 (3) VOIP. 214 Wireless telecommunications, including commercial (4) 215 mobile radio service providers. 216 (5) Basic service. 217 Nonbasic services. (6) 218 Section 4. Subsection (2) of section 364.012, Florida 219 Statutes, is amended to read: 220 364.012 Consistency with federal law.-221 This chapter does not limit or modify the duties of a (2)local exchange telecommunications company carrier to provide 222 unbundled access to network elements or the commission's 223 224 authority to arbitrate and enforce interconnection agreements to Page 8 of 54

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the extent that those elements are required under 47 U.S.C. ss.
226 251 and 252, and under any regulations issued by the Federal
227 Communications Commission at rates determined in accordance with
228 the standards established by the Federal Communications
229 Commission pursuant to 47 C.F.R. ss. 51.503-51.513, inclusive of
230 any successor regulation or successor forbearance of regulation.

231 Section 5. Section 364.0135, Florida Statutes, is amended 232 to read:

233

364.0135 Promotion of broadband adoption deployment.-

234 The Legislature finds that the sustainable adoption of (1)235 broadband Internet service is critical to the economic and 236 business development of the state and is beneficial for 237 libraries, schools, colleges and universities, health care 238 providers, and community organizations. The term "sustainable 239 adoption" means the ability for communications service providers 240 to offer broadband services in all areas of the state by encouraging adoption and utilization levels that allow for these 241 242 services to be offered in the free market absent the need for 243 governmental subsidy. The Legislature further finds that 244 barriers exist to the statewide deployment of broadband Internet 245 service, especially in rural, unserved, or underserved 246 communities. The Legislature therefore intends to promote the 247 efficient and effective deployment of broadband Internet service 248 throughout the state through a coordinated statewide effort. 249 (2)The Department of Management Services is authorized to

work collaboratively with, and to receive staffing support and other resources from, Enterprise Florida, Inc., state agencies, local governments, private businesses, and community

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253 organizations to:

(a) <u>Monitor the adoption of</u> <u>Conduct a needs assessment of</u>
broadband Internet service in collaboration with communications
service providers, including, but not limited to, wireless and
wireline Internet service providers, to develop geographical
information system maps at the census tract level that will:

Identify geographic gaps in broadband services,
 including areas unserved by any broadband provider and areas
 served by a single broadband provider;

262 2. Identify the download and upload transmission speeds 263 made available to businesses and individuals in the state, at 264 the census tract level of detail, using data rate benchmarks for 265 broadband service used by the Federal Communications Commission 266 to reflect different speed tiers; and

267 3. Provide a baseline assessment of statewide broadband 268 deployment in terms of percentage of households with broadband 269 availability.

(b) Create a strategic plan that has goals and strategies for increasing the use of broadband Internet service in the state.

273 Build and facilitate local technology planning teams (C) 274 or partnerships with members representing cross-sections of the 275 community, which may include, but are not limited to, representatives from the following organizations and industries: 276 libraries, K-12 education, colleges and universities, local 277 health care providers, private businesses, community 278 279 organizations, economic development organizations, local 280 governments, tourism, parks and recreation, and agriculture.

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(d) Encourage the use of broadband Internet service, especially in the rural, unserved, and underserved communities of the state through grant programs having effective strategies to facilitate the statewide deployment of broadband Internet service. For any grants to be awarded, priority must be given to projects that:

Provide access to broadband education, awareness,
 training, access, equipment, and support to libraries, schools,
 colleges and universities, health care providers, and community
 support organizations.

291 2. Encourage <u>the sustainable adoption of broadband in</u>
 292 <u>primarily unserved areas by removing barriers to entry, such as</u>
 293 <u>unreasonably high pole-attachment rates</u> investments in primarily
 294 unserved areas to give consumers a choice of more than one
 295 broadband Internet service provider.

3. Work toward <u>encouraging investments in</u> establishing
affordable and sustainable broadband Internet service in
unserved areas of the state.

4. Facilitate the development of applications, programs,
and services, including, but not limited to, telework,
telemedicine, and e-learning to increase the usage of, and
demand for, broadband Internet service in the state.

303 (3) The department may apply for and accept federal funds
304 for purposes of this section, as well as gifts and donations
305 from individuals, foundations, and private organizations.

306 (4) The department <u>may</u> is authorized to enter into 307 contracts necessary or useful to carry out the purposes of this 308 section.

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309 (5) The department may is authorized to establish any 310 committee or workgroup to administer and carry out the purposes 311 of this section. 312 (6) The department may is authorized to adopt rules 313 necessary to carry out the purposes of this section. Any rule, 314 contract, grant, or other activity undertaken by the department 315 shall ensure that all entities are in compliance with any 316 applicable federal or state laws, rules, and regulations, 317 including, but not limited to, those applicable to private entities providing communications services for hire and the 318 requirements of s. 350.81, including, without limitation, the 319 320 authority to establish definitions of terms pertinent to this 321 section. 322 Section 6. Section 364.015, Florida Statutes, is repealed. Section 7. Section 364.016, Florida Statutes, is repealed. 323 324 Section 8. Section 364.02, Florida Statutes, is amended to 325 read: 326 364.02 Definitions.-As used in this chapter, the term: 327 (1)"Basic local telecommunications service" means voice-328 grade, single-line, flat-rate residential local exchange service 329 that provides dial tone, local usage necessary to place 330 unlimited calls within a local exchange area, dual tone 331 multifrequency dialing, and access to the following: emergency 332 services such as "911," all locally available interexchange 333 companies, directory assistance, operator services, and relay services, and an alphabetical directory listing. For a local 334 335 exchange telecommunications company, the term includes any 336 extended area service routes, and extended calling service in Page 12 of 54

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337 existence or ordered by the commission on or before July 1,338 1995.

(2) "Broadband service" means any service that consists of or includes the offering of the capability to transmit or receive information at a rate that is not less than 200 kilobits per second and either:

343

347

(a) Is used to provide access to the Internet; or

(b) Provides computer processing, information storage,
information content, or protocol conversion in combination with
the service.

The definition of broadband service does not include any intrastate telecommunications services that have been tariffed with the commission on or before January 1, 2005.

(3) "Commercial mobile radio service provider" means a commercial mobile radio service provider as defined by and pursuant to 47 U.S.C. ss. 153(27) and 332(d).

354 (4) "Commission" means the Florida Public Service355 Commission.

(5) "Competitive local exchange telecommunications company" means any company certificated by the commission to provide local exchange telecommunications services in this state on or after July 1, 1995.

360 (6) "Corporation" includes a corporation, company,361 association, or joint stock association.

362 (7) "Intrastate interexchange telecommunications company"
 363 means any entity that provides intrastate interexchange
 364 telecommunications services.

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365 (8) "Local exchange telecommunications company" means any 366 company certificated by the commission to provide local exchange 367 telecommunications service in this state on or before June 30, 368 1995.

369 (9) "Monopoly service" means a telecommunications service 370 for which there is no effective competition, either in fact or 371 by operation of law.

372 <u>(9)(10)</u> "Nonbasic service" means any telecommunications 373 service provided by a local exchange telecommunications company 374 other than a basic local telecommunications service, a local 375 interconnection, resale, or unbundling pursuant to arrangement 376 described in s. 364.16, or a network access service described in 377 s. 364.163. Any combination of basic service along with a 378 nonbasic service or an unregulated service is nonbasic service.

379 (11) "Operator service" includes, but is not limited to, 380 billing or completion of third-party, person-to-person, collect, 381 or calling card or credit card calls through the use of a live 382 operator or automated equipment.

383 (12) "Operator service provider" means a person who 384 furnishes operator service through a call aggregator.

385 (10) (13) "Service" is to be construed in its broadest and 386 most inclusive sense. The term "service" does not include 387 broadband service or voice-over-Internet protocol service for 388 purposes of regulation by the commission. Nothing herein shall affect the rights and obligations of any entity related to the 389 payment of switched network access rates or other intercarrier 390 391 compensation, if any, related to voice-over-Internet protocol 392 service. Notwithstanding s. 364.013, and the exemption of

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393 services pursuant to this subsection, the commission may 394 arbitrate, enforce, or approve interconnection agreements, and 395 resolve disputes as provided by 47 U.S.C. ss. 251 and 252, or 396 any other applicable federal law or regulation. With respect to 397 the services exempted in this subsection, regardless of the 398 technology, the duties of a local exchange telecommunications 399 company are only those that the company is obligated to extend 400 or provide under applicable federal law and regulations.

401 <u>(11) (14)</u> "Telecommunications company" includes every 402 corporation, partnership, and person and their lessees, 403 trustees, or receivers appointed by any court whatsoever, and 404 every political subdivision in the state, offering two-way 405 telecommunications service to the public for hire within this 406 state by the use of a telecommunications facility. The term 407 "telecommunications company" does not include:

408 (a) An entity that provides a telecommunications facility
409 exclusively to a certificated telecommunications company;

(b) An entity that provides a telecommunications facility
exclusively to a company which is excluded from the definition
of a telecommunications company under this subsection;

413

(c) A commercial mobile radio service provider;

414

(d) A facsimile transmission service;

415 (e) A private computer data network company not offering416 service to the public for hire;

417 (f) A cable television company providing cable service as418 defined in 47 U.S.C. s. 522; or

(g) An intrastate interexchange telecommunications company.

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422	However, each commercial mobile radio service provider and each
423	intrastate interexchange telecommunications company shall
424	continue to be liable for any taxes imposed under chapters 202,
425	203, and 212 and any fees assessed under s. 364.025. Each
426	intrastate interexchange telecommunications company shall
427	continue to be subject to <u>s.</u> ss. 364.04, 364.10(3)(a) and (d),
428	364.163, 364.285, 364.336, 364.501, 364.603, and 364.604, shall
429	provide the commission with the current information as the
430	commission deems necessary to contact and communicate with the
431	$rac{company_{m{ au}}}{}$ and shall continue to pay intrastate switched network
432	access rates or other intercarrier compensation to the local
433	exchange telecommunications company or the competitive local
434	exchange telecommunications company for the origination and
435	termination of interexchange telecommunications service.
436	(12) (15) "Telecommunications facility" includes real
437	estate, easements, apparatus, property, and routes used and
438	operated to provide two-way telecommunications service to the
439	public for hire within this state.
440	(13) (16) "VoIP" means any service that:
441	(a) Enables real-time, two-way voice communications that
442	originate from or terminate to the user's location in Internet
443	Protocol or any successor protocol;
444	(b) Uses a broadband connection from the user's location;
445	and
446	(c) Permits users generally to receive calls that
447	originate on the public switched telephone network and to
448	terminate calls to the public switched telephone network the
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449 voice-over-Internet protocol as that term is defined in federal 450 law. 451 Section 364.025, Florida Statutes, is repealed. Section 9. 452 Section 10. Section 364.0251, Florida Statutes, is 453 repealed. 454 Section 11. Section 364.0252, Florida Statutes, is 455 repealed. 456 Section 12. Section 364.04, Florida Statutes, is amended 457 to read: 458 364.04 Schedules of rates, tolls, rentals, and charges; 459 filing; public inspection.-460 Every telecommunications company shall publish through (1)electronic or physical media schedules showing the rates, tolls, 461 462 rentals, and charges of that company for service to be offered 463 performed within the state. The commission shall have no 464 jurisdiction over the content or form or format of such 465 published schedules. A telecommunications company may, as an 466 option, file the published schedules with the commission or 467 publish its schedules through other reasonably publicly 468 accessible means, including on a website. A telecommunications 469 company that does not file its schedules with the commission 470 shall inform its customers where a customer may view the 471 telecommunications company's schedules. 472 (2)This chapter does not prohibit a telecommunications 473 company from: 474 (a) Entering into contracts establishing rates, tolls, 475 rentals, and charges that differ from its published schedules or 476 offering services that are not included in its published Page 17 of 54

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477 schedules; or (b) Meeting competitive offerings in a specific geographic 478 479 market or to a specific customer. 480 This section does not apply to the rates, terms, and (3) 481 conditions established pursuant to 47 U.S.C. ss. 251 and 252. 482 The schedules shall plainly state the places telecommunications 483 service will be rendered and shall also state separately all 484 charges and all privileges or facilities granted or allowed and 485 any rules or regulations or forms of contract which may in anywise change, affect, or determine any of the aggregate of the 486 487 rates, tolls, rentals, or charges for the service rendered. 488 Section 13. Section 364.051, Florida Statutes, is 489 repealed. 490 Section 14. Section 364.052, Florida Statutes, is 491 repealed. Section 15. Section 364.057, Florida Statutes, is 492 493 repealed. 494 Section 16. Section 364.058, Florida Statutes, is 495 repealed. 496 Section 17. Section 364.059, Florida Statutes, is 497 repealed. Section 18. Section 364.06, Florida Statutes, is repealed. 498 499 Section 19. Section 364.063, Florida Statutes, is 500 repealed. 501 Section 20. Section 364.07, Florida Statutes, is repealed. Section 21. Section 364.08, Florida Statutes, is repealed. 502 Section 22. Section 364.10, Florida Statutes, is amended 503 504 to read:

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505 364.10 Undue advantage to person or locality prohibited; 506 Lifeline service.-

507 (1) A telecommunications company may not make or give any 508 undue or unreasonable preference or advantage to any person or 509 locality or subject any particular person or locality to any 510 undue or unreasonable prejudice or disadvantage in any respect 511 whatsoever.

512 (1) (2) (a) The prohibitions of subsection (1) 513 notwithstanding, An eligible telecommunications carrier shall 514 provide a Lifeline Assistance Plan to qualified residential 515 subscribers, as defined in the eligible telecommunications 516 carrier's published schedules a commission-approved tariff or 517 price list, and a preferential rate to eligible facilities as 518 provided for in part II. For the purposes of this section, the term "eligible telecommunications carrier" means a 519 520 telecommunications company, as defined by s. 364.02, which is 521 designated as an eligible telecommunications carrier by the 522 commission pursuant to 47 C.F.R. s. 54.201.

(b) An eligible telecommunications carrier shall offer a consumer who applies for or receives Lifeline service the option of blocking all toll calls or, if technically capable, placing a limit on the number of toll calls a consumer can make. The eligible telecommunications carrier may not charge the consumer an administrative charge or other additional fee for blocking the service.

(c) An eligible telecommunications carrier may not collect
a service deposit in order to initiate Lifeline service if the
qualifying low-income consumer voluntarily elects toll blocking

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533 or toll limitation. If the qualifying low-income consumer elects 534 not to place toll blocking on the line, an eligible 535 telecommunications carrier may charge a service deposit.

(d) An eligible telecommunications carrier may not charge537 Lifeline subscribers a monthly number-portability charge.

(e)1. An eligible telecommunications carrier must notify a Lifeline subscriber of impending termination of Lifeline service if the company has a reasonable basis for believing that the subscriber no longer qualifies. Notification of pending termination must be in the form of a letter that is separate from the subscriber's bill.

2. An eligible telecommunications carrier shall allow a subscriber 60 days following the date of the pending termination letter to demonstrate continued eligibility. The subscriber must present proof of continued eligibility. An eligible telecommunications carrier may transfer a subscriber off of Lifeline service, pursuant to its tariff, if the subscriber fails to demonstrate continued eligibility.

3. The commission shall establish procedures for suchnotification and termination.

(f) An eligible telecommunications carrier shall timely credit a consumer's bill with the Lifeline Assistance credit as soon as practicable, but no later than 60 days following receipt of notice of eligibility from the Office of Public Counsel or proof of eligibility from the consumer.

558 <u>(2)(3)</u>(a) Each local exchange telecommunications company 559 that has more than 1 million access lines and that is designated 560 as an eligible telecommunications carrier shall, and any

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561 commercial mobile radio service provider designated as an 562 eligible telecommunications carrier pursuant to 47 U.S.C. s. 563 214(e) may, upon filing a notice of election to do so with the 564 commission, provide Lifeline service to any otherwise eligible 565 customer or potential customer who meets an income eligibility 566 test at 150 percent or less of the federal poverty income 567 quidelines for Lifeline customers. Such a test for eligibility 568 must augment, rather than replace, the eligibility standards 569 established by federal law and based on participation in certain 570 low-income assistance programs. Each intrastate interexchange 571 telecommunications company shall file or publish a schedule 572 providing at a minimum the intrastate interexchange telecommunications company's carrier's current Lifeline benefits 573 574 and exemptions to Lifeline customers who meet the income eligibility test set forth in this subsection. The Office of 575 576 Public Counsel shall certify and maintain claims submitted by a customer for eligibility under the income test authorized by 577 578 this subsection.

(b) Each eligible telecommunications carrier subject to this subsection shall provide to each state and federal agency providing benefits to persons eligible for Lifeline service applications, brochures, pamphlets, or other materials that inform the persons of their eligibility for Lifeline, and each state agency providing the benefits shall furnish the materials to affected persons at the time they apply for benefits.

586 (c) Any local exchange telecommunications company customer
 587 receiving Lifeline benefits shall not be subject to any
 588 residential basic local telecommunications service rate

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589 increases authorized by s. 364.164 until the local exchange 590 telecommunications company reaches parity as defined in s. 591 364.164(5) or until the customer no longer qualifies for the 592 Lifeline benefits established by this section or s. 364.105, or 593 unless otherwise determined by the commission upon petition by a 594 local exchange telecommunications company.

595 (c) (d) An eligible telecommunications carrier may not 596 discontinue basic local telecommunications exchange telephone 597 service to a subscriber who receives Lifeline service because of 598 nonpayment by the subscriber of charges for nonbasic services 599 billed by the telecommunications company, including long-600 distance service. A subscriber who receives Lifeline service shall pay all applicable basic local telecommunications exchange 601 602 service fees, including the subscriber line charge, E-911, 603 telephone relay system charges, and applicable state and federal 604 taxes.

(d) (e) An eligible telecommunications carrier may not
 refuse to connect, reconnect, or provide Lifeline service
 because of unpaid toll charges or nonbasic charges other than
 basic local telecommunications exchange service.

609 (e) (f) An eligible telecommunications carrier may require
610 that payment arrangements be made for outstanding debt
611 associated with basic local <u>telecommunications</u> exchange service,
612 subscriber line charges, E-911, telephone relay system charges,
613 and applicable state and federal taxes.

614 <u>(f) (g)</u> An eligible telecommunications carrier may block a 615 Lifeline service subscriber's access to all long-distance 616 service, except for toll-free numbers, and may block the ability

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617 to accept collect calls when the subscriber owes an outstanding 618 amount for long-distance service or amounts resulting from 619 collect calls. However, the eligible telecommunications carrier 620 may not impose a charge for blocking long-distance service. The 621 eligible telecommunications carrier shall remove the block at 622 the request of the subscriber without additional cost to the 623 subscriber upon payment of the outstanding amount. An eligible 624 telecommunications carrier may charge a service deposit before 625 removing the block.

(g) (h) 1. By December 31, 2010, each state agency that 626 627 provides benefits to persons eligible for Lifeline service shall 628 undertake, in cooperation with the Department of Children and 629 Family Services, the Department of Education, the commission, 630 the Office of Public Counsel, and telecommunications companies 631 designated eligible telecommunications carriers providing 632 Lifeline services, the development of procedures to promote 633 Lifeline participation. The departments, the commission, and the 634 Office of Public Counsel may exchange sufficient information 635 with the appropriate eligible telecommunications carriers and 636 any commercial mobile radio service provider electing to provide 637 Lifeline service under paragraph (a), such as a person's name, 638 date of birth, service address, and telephone number, so that 639 the carriers can identify and enroll an eligible person in the 640 Lifeline and Link-Up programs. The information remains confidential pursuant to s. 364.107 and may only be used for 641 642 purposes of determining eligibility and enrollment in the 643 Lifeline and Link-Up programs.

644

2.

If any state agency determines that a person is $$\mathsf{Page}\,23\,of\,54$$

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645 eligible for Lifeline services, the agency shall immediately 646 forward the information to the commission to ensure that the 647 person is automatically enrolled in the program with the 648 appropriate eligible telecommunications carrier. The state 649 agency shall include an option for an eligible customer to 650 choose not to subscribe to the Lifeline service. The Public 651 Service Commission and the Department of Children and Family 652 Services shall, no later than December 31, 2007, adopt rules 653 creating procedures to automatically enroll eligible customers 654 in Lifeline service.

655 By December 31, 2010, the commission, the Department of 3. 656 Children and Family Services, the Office of Public Counsel, and 657 each eligible telecommunications carrier offering Lifeline and 658 Link-Up services shall convene a Lifeline Workgroup to discuss 659 how the eligible subscriber information in subparagraph 1. will 660 be shared, the obligations of each party with respect to the use 661 of that information, and the procedures to be implemented to 662 increase enrollment and verify eligibility in these programs.

663 (h) (i) The commission shall report to the Governor, the 664 President of the Senate, and the Speaker of the House of 665 Representatives by December 31 each year on the number of 666 customers who are subscribing to Lifeline service and the 667 effectiveness of any procedures to promote participation.

668 <u>(i) (j)</u> The commission shall adopt rules to administer this 669 section.

Section 23. <u>Section 364.15, Florida Statutes, is repealed.</u>
Section 24. Section 364.16, Florida Statutes, is amended
to read:

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673 364.16 Connection of lines and transfers; Local 674 interconnection, unbundling, and resale; telephone number 675 portability.-676 The Legislature finds that the competitive provision (1) 677 of local exchange service requires appropriate regulatory 678 oversight of carrier-to-carrier relationships to provide for the 679 development of fair and effective competition. 680 (2) It is the intent of the Legislature that in resolving 681 disputes, the commission shall treat all providers of 682 telecommunications services fairly by preventing anticompetitive 683 behavior. 684 (3) The commission shall, upon request, arbitrate and 685 enforce interconnection agreements pursuant to 47 U.S.C. ss. 251 686 and 252 and the Federal Communications Commission's orders and 687 regulations implementing those sections. The commission has the 688 authority to resolve disputes among carriers concerning 689 violations of this chapter and under the authority conferred by 690 federal law to resolve such disputes, including, but not limited 691 to, federal law addressing resale of services, number 692 portability, dialing parity, access to rights of way, access to 693 poles and conduits, and reciprocal compensation. However, this 694 section does not confer jurisdiction on the commission for 695 matters that are exempt from commission jurisdiction under ss. 364.011 and 364.013. 696 697 (4) A telecommunications company may not knowingly deliver 698 traffic, for which terminating access service charges would 699 otherwise apply, through a local interconnection arrangement 700 without paying the appropriate charges for such terminating Page 25 of 54

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701 access service. Any party having a substantial interest may 702 petition the commission for an investigation of any suspected 703 violation of this subsection. If any telecommunications company 704 knowingly violates this subsection, the commission has 705 jurisdiction to arbitrate bona fide complaints arising from the 706 requirements of this subsection and shall, upon such complaint, 707 have access to all relevant customer records and accounts of any 708 telecommunications company. 709 (5) The commission shall adopt rules to prevent the unauthorized changing of a subscriber's telecommunications 710 711 service. Such rules shall be consistent with the 712 Telecommunications Act of 1996, provide for specific 713 verification methodologies, provide for the notification to 714 subscribers of the ability to freeze the subscriber's choice of 715 carriers at no charge, allow for a subscriber's change to be 716 considered valid if verification was performed consistent with 717 commission rules, provide remedies for violations of the rules, 718 and allow for the imposition of other penalties available under 719 this chapter. The commission shall resolve on an expedited basis 720 any complaints of anticompetitive behavior concerning a local 721 preferred carrier freeze. The telecommunications company that is 722 asserting the existence of a local preferred carrier freeze, 723 which is the subject of a complaint, has the burden of proving 724 through competent evidence that the subscriber did in fact 725 request the freeze. 726 (6) Upon petition, the commission may conduct a limited or expedited proceeding to consider and act upon any matter under 727 728 this section. The commission shall determine the issues to be Page 26 of 54

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729 considered during such a proceeding and may grant or deny any 730 request to expand the scope of the proceeding to include other 731 matters. The commission shall implement an expedited process to 732 facilitate the quick resolution of disputes between 733 telecommunications companies. The process implemented by the 734 commission shall, to the greatest extent feasible, minimize the 735 time necessary to reach a decision on a dispute. The commission 736 may limit the use of the expedited process based on the number 737 of parties, the number of issues, or the complexity of the 738 issues. For any proceeding conducted pursuant to the expedited 739 process, the commission shall make its determination within 120 740 days after a petition is filed or a motion is made. The 741 commission shall adopt rules to administer this subsection. 742 (1) Whenever the commission finds that connections between any two or more local exchange telecommunications companies,

743 whose lines form a continuous line of communication or could be 744 745 made to do so by the construction and maintenance of suitable 746 connections at common points, can reasonably be made and 747 efficient service obtained, and that such connections are 748 necessary, the commission may require such connections to be 749 made, may require that telecommunications services be 750 transferred, and may prescribe through lines and joint rates and 751 charges to be made, used, observed, and in force in the future 752 and fix the rates and charges by order to be served upon the 753 company or companies affected. 754 (2) Each competitive local exchange telecommunications

755 company shall provide access to, and interconnection with, its 756 telecommunications services to any other provider of local Page 27 of 54

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757 exchange telecommunications services requesting such access and 758 interconnection at nondiscriminatory prices, terms, and 759 conditions. If the parties are unable to negotiate mutually 760 acceptable prices, terms, and conditions after 60 days, either 761 party may petition the commission and the commission shall have 762 120 days to make a determination after proceeding as required by 763 s. 364.162(2) pertaining to interconnection services. 764 (3) Each local exchange telecommunications company shall 765 provide access to, and interconnection with, its 766 telecommunications facilities to any other provider of local 767 exchange telecommunications services requesting such access and 768 interconnection at nondiscriminatory prices, rates, terms, and 769 conditions established by the procedures set forth in s. 770 364.162. 771 (a) No local exchange telecommunications company or 772 competitive local exchange telecommunications company shall 773 knowingly deliver traffic, for which terminating access service 774 charges would otherwise apply, through a local interconnection 775 arrangement without paying the appropriate charges for such 776 terminating access service. 777 (b) Any party with a substantial interest may petition the 778 commission for an investigation of any suspected violation of 779 paragraph (a). In the event any certificated local exchange 780 service provider knowingly violates paragraph (a), the 781 commission shall have jurisdiction to arbitrate bona fide 782 complaints arising from the requirements of this subsection and shall, upon such complaint, have access to all relevant customer 783 784 records and accounts of any telecommunications company. Page 28 of 54

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785 -In order to assure that consumers have access to 786 different local exchange service providers without being 787 disadvantaged, deterred, or inconvenienced by having to give up 788 the consumer's existing local telephone number, all providers of 789 local exchange services must have access to local telephone 790 numbering resources and assignments on equitable terms that 791 include a recognition of the scarcity of such resources and are 792 in accordance with national assignment guidelines. Each local 793 exchange provider, except small local exchange 794 telecommunications companies under rate of return regulation, 795 shall provide a temporary means of achieving telephone number 796 portability. The parties, under the direction of the commission, 797 shall set up a number portability standards group by no later 798 than September 1, 1995, for the purposes of investigation and 799 development of appropriate parameters, costs, and standards for 800 number portability. If the parties are unable to successfully 801 negotiate the prices, terms, and conditions of a temporary 802 number portability solution, the commission shall establish a 803 temporary number portability solution by no later than January 804 1, 1996. Each local exchange service provider shall make necessary modifications to allow permanent portability of local 805 806 telephone numbers between certificated providers of local 807 exchange service as soon as reasonably possible after the 808 development of national standards. The parties shall negotiate 809 the prices, terms, and conditions for permanent telephone number portability arrangements. In the event the parties are unable to 810 satisfactorily negotiate the prices, terms, and conditions, 811 812 either party may petition the commission and the commission Page 29 of 54

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813	shall, after opportunity for a hearing, set the rates, terms,
814	and conditions. The prices and rates shall not be below cost.
815	Number portability between different certificated providers of
816	local exchange service at the same location shall be provided
817	temporarily no later than January 1, 1996.
818	(7) (5) When requested, each certificated
819	telecommunications company shall provide access to any poles,
820	conduits, rights-of-way, and like facilities that it owns or
821	controls to any local exchange telecommunications company or
822	competitive local exchange telecommunications company pursuant
823	to reasonable rates and conditions mutually agreed to which do
824	not discriminate between similarly situated companies.
825	Section 25. Section 364.161, Florida Statutes, is
826	repealed.
827	Section 26. Section 364.162, Florida Statutes, is
828	repealed.
829	Section 27. Section 364.163, Florida Statutes, is amended
830	to read:
831	364.163 Network access servicesFor purposes of this
832	section, the term "network access service" is defined as any
833	service provided by a local exchange telecommunications company
834	to a telecommunications company certificated under this chapter
835	or licensed by the Federal Communications Commission to access
836	the local exchange telecommunications network, excluding the
837	local interconnection, resale, or unbundling pursuant to
838	arrangements in s. 364.16 and the resale arrangements in s.
839	364.161 . Each local exchange telecommunications company subject
840	to s. 364.051 shall maintain tariffs with the commission
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841 containing the terms, conditions, and rates for each of its 842 network access services. The switched network access service 843 rates in effect immediately prior to July 1, 2007, shall be, and 844 shall remain, capped at that level until July 1, 2010. An 845 interexchange telecommunications company may not institute any 846 intrastate connection fee or any similarly named fee.

847 Section 28. Section 364.183, Florida Statutes, is amended 848 to read:

849

364.183 Access to company records.-

The commission shall have access to all records of a 850 (1)851 telecommunications company which that are reasonably necessary 852 for the disposition of matters within the commission's 853 jurisdiction. The commission shall also have access to those 854 records of a local exchange telecommunications company's 855 affiliated companies, including its parent company, that are 856 reasonably necessary for the disposition of any matter 857 concerning an affiliated transaction or a claim of 858 anticompetitive behavior including claims of cross-subsidization 859 and predatory pricing. The commission may require a 860 telecommunications company to file records, reports or other 861 data directly related to matters within the commission's 862 jurisdiction in the form specified by the commission and may 863 require such company to retain such information for a designated 864 period of time. Upon request of the company or other person, any 865 records received by the commission which are claimed by the 866 company or other person to be proprietary confidential business 867 information shall be kept confidential and shall be exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. 868

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869 Discovery in any docket or proceeding before the (2)870 commission shall be in the manner provided for in Rule 1.280 of 871 the Florida Rules of Civil Procedure. Upon a showing by a 872 company or other person and a finding by the commission that 873 discovery will require the disclosure of proprietary 874 confidential business information, the commission shall issue an 875 appropriate protective order designating the manner for handling 876 such information during the course of the proceeding and for 877 protecting such information from disclosure outside the 878 proceeding. Such proprietary confidential business information 879 shall be exempt from s. 119.07(1). Any records provided pursuant 880 to a discovery request for which proprietary confidential 881 business information status is requested shall be treated by the 882 commission and the Office of the Public Counsel and any other party subject to the public records law as confidential and 883 884 shall be exempt from s. 119.07(1), pending a formal ruling on 885 such request by the commission or the return of the records to 886 the person providing the records. Any record which has been 887 determined to be proprietary confidential business information 888 and is not entered into the official record of the proceeding 889 shall be returned to the person providing the record within 60 890 days after the final order, unless the final order is appealed. 891 If the final order is appealed, any such record shall be 892 returned within 30 days after the decision on appeal. The commission shall adopt the necessary rules to implement this 893 subsection. 894

895 (3) The term "proprietary confidential business896 information" means information, regardless of form or

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897 characteristics, which is owned or controlled by the person or 898 company, is intended to be and is treated by the person or 899 company as private in that the disclosure of the information 900 would cause harm to the ratepayers or the person's or company's 901 business operations, and has not been disclosed unless disclosed 902 pursuant to a statutory provision, an order of a court or 903 administrative body, or private agreement that provides that the 904 information will not be released to the public. The term 905 includes, but is not limited to:

906

(a) Trade secrets.

907 (b) Internal auditing controls and reports of internal 908 auditors.

909

(c) Security measures, systems, or procedures.

910 (d) Information concerning bids or other contractual data, 911 the disclosure of which would impair the efforts of the company 912 or its affiliates to contract for goods or services on favorable 913 terms.

914 (e) Information relating to competitive interests, the
915 disclosure of which would impair the competitive business of the
916 provider of information.

917 (f) Employee personnel information unrelated to
 918 compensation, duties, qualifications, or responsibilities.

919 (4) Any finding by the commission that a record contains 920 proprietary confidential business information is effective for a 921 period set by the commission not to exceed 18 months, unless the 922 commission finds, for good cause, that the protection from 923 disclosure shall be for a specified longer period. The 924 commission shall order the return of a record containing

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925 proprietary confidential business information when such record 926 is no longer necessary for the commission to conduct its 927 business. At that time, the commission shall order any other 928 person holding such record to return it to the person providing 929 the record. Any record containing proprietary confidential 930 business information which has not been returned at the 931 conclusion of the period set pursuant to this subsection shall 932 no longer be exempt from s. 119.07(1) unless the 933 telecommunications company or affected person shows, and the commission finds, that the record continues to contain 934 935 proprietary confidential business information. Upon such 936 finding, the commission may extend the period for confidential 937 treatment for a period not to exceed 18 months unless the 938 commission finds, for good cause, that the protection from 939 disclosure shall be for a specified longer period. During 940 commission consideration of an extension, the record in question 941 remains exempt from s. 119.07(1). The commission shall adopt 942 rules to implement this subsection, which shall include notice 943 to the telecommunications company or affected person regarding 944 the expiration of confidential treatment. 945 Section 29. Section 364.185, Florida Statutes, is 946 repealed. 947 Section 30. Section 364.19, Florida Statutes, is repealed. 948 Section 31. Section 364.27, Florida Statutes, is repealed. Section 32. Section 364.33, Florida Statutes, is amended 949 to read: 950 951 364.33 Certificate of necessity or authority prerequisite 952 construction, operation, or control of telecommunications Page 34 of 54

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953 facilities. Except for a transfer of a certificate of necessity 954 from one person to another or to the parent or affiliate of a 955 certificated person as provided in this section, A person may 956 not provide begin the construction or operation of any 957 telecommunications services to the public without a certificate 958 of necessity or a certificate of authority. After July 1, 2011, 959 the commission shall cease to issue certificates of necessity, 960 but existing certificates of necessity remain valid. A 961 certificate of necessity or authority may be transferred to the 962 holder's parent company or an affiliate or another person 963 holding a certificate of necessity or authority, its parent 964 company, or an affiliate without prior approval of the 965 commission by giving written notice of the transfer to the 966 commission within 60 days after the completion of the transfer. 967 The transferee assumes the rights and obligations conferred by 968 the certificate. This section does not affect any obligation of 969 the transferee pursuant to 47 U.S.C. ss. 251 and 252 and the 970 Federal Communications Commission's orders and regulations 971 implementing those sections. facility, or any extension thereof 972 for the purpose of providing telecommunications services to the 973 public, or acquire ownership or control thereof, in whatever 974 manner, including the acquisition, transfer, or assignment of 975 majority organizational control or controlling stock ownership, 976 without prior approval. A certificate of necessity or control 977 thereof may be transferred from a person holding a certificate, 978 its parent or an affiliate to another person holding a 979 certificate, its parent or an affiliate, and a person holding a 980 certificate, its parent or an affiliate may acquire ownership Page 35 of 54

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981	control of a telecommunications facility through the
982	acquisition, transfer, or assignment of majority organizational
983	control or controlling stock ownership of a person holding a
984	certificate without prior approval of the commission by giving
985	60 days' written notice of the transfer or change of control to
986	the commission and affected customers. This section does not
987	require approval by the commission prior to the construction,
988	operation, or extension of a facility by a certificated company
989	within its certificated area nor in any way limit the
990	commission's ability to review the prudence of such construction
991	programs for ratemaking as provided under this chapter.
992	Section 33. Section 364.335, Florida Statutes, is amended
993	to read:
994	364.335 Application for certificate of authority
995	(1) Each applicant for a certificate of authority shall:
996	(a) Provide the following information:
997	1. The applicant's official name and, if different, any
998	name under which the applicant will do business.
999	2. The street address of the principal place of business
1000	of the applicant.
1001	3. The federal employer identification number or the
1002	Department of State's document number.
1003	4. The name, address, and telephone number of an officer,
1004	partner, owner, member, or manager as a contact person for the
1005	applicant to whom questions or concerns may be addressed.
1006	5. Information demonstrating the applicant's managerial,
1007	technical, and financial ability to provide telecommunications
1008	service, including an attestation to the accuracy of the
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1009 information provided. provide all information required by rule 1010 or order of the commission, which may include a detailed inquiry 1011 into the ability of the applicant to provide service, a detailed 1012 inquiry into the territory and facilities involved, and a 1013 detailed inquiry into the existence of service from other 1014 sources within geographical proximity to the territory applied 1015 for. 1016 (b) File with the commission schedules showing all rates 1017 for service of every kind furnished by it and all rules and 1018 contracts relating to such service. 1019 (b) (b) (c) File the application fee required by the commission 1020 in an amount not to exceed \$500. Such fees shall be deposited in accordance with s. 350.113. 1021 1022 (d) Submit an affidavit that the applicant has caused 1023 notice of its application to be given to such persons and in 1024 such manner as may be prescribed by commission rule. 1025 The commission shall grant a certificate of authority (2)1026 to provide telecommunications service upon a showing that the 1027 applicant has sufficient technical, financial, and managerial 1028 capability to provide such service in the geographic area 1029 proposed to be served. The applicant shall ensure continued 1030 compliance with applicable business formation, registration, and 1031 taxation provisions of law. If the commission grants the 1032 requested certificate, any person who would be substantially 1033 affected by the requested certification may, within 21 days after the granting of such certificate, file a written objection 1034 requesting a proceeding pursuant to ss. 120.569 and 120.57. The 1035 1036 commission may, on its own motion, institute a proceeding under Page 37 of 54

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ss. 120.569 and 120.57 to determine whether the grant of such 1037 1038 certificate is in the public interest. The commission shall 1039 order such proceeding conducted in or near the territory applied 1040 for, if feasible. If any person requests a public hearing on the 1041 application, such hearing shall, if feasible, be held in or near 1042 the territory applied for, and the transcript of the public 1043 hearing and any material submitted at or prior to the hearing 1044 shall be considered part of the record of the application and 1045 any proceeding related to the application. 1046 (3) A certificate of authority may be terminated by the 1047 telecommunications company by submitting notice to the 1048 commission. The commission may grant a certificate, in whole or 1049 in part or with modifications in the public interest, but in no 1050 event granting authority greater than that requested in the 1051 application or amendments thereto and noticed under subsection 1052 (1); or it may deny a certificate. The commission may grant 1053 certificates for proposed telecommunications companies, or for 1054 the extension of an existing telecommunications company, without 1055 regard to whether such companies will be in competition with or 1056 duplicate the local exchange services provided by any other 1057 telecommunications company. The commission may also grant a 1058 certificate for a proposed telecommunications company, or for 1059 the extension of an existing telecommunications company, which 1060 will be providing either competitive or duplicative pay telephone service pursuant to the provisions of s. 364.3375, or 1061 private line service by a certified alternative access vendor 1062 1063 pursuant to s. 364.337(6). Pay telephone service shall include 1064 that telephone service using telephones that are capable of Page 38 of 54

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1065 accepting payment by specie, paper money, or credit cards. 1066 (4) Except as provided in s. 364.33, revocation, 1067 suspension, transfer, or amendment of a certificate shall be 1068 subject to the provisions of this section; except that, when the 1069 commission initiates the action, the commission shall furnish 1070 notice to the appropriate local government and to the Public 1071 Counsel. Section 34. 1072 Section 364.337, Florida Statutes, is 1073 repealed. Section 35. Section 364.3375, Florida Statutes, is amended 1074 1075 to read: 1076 364.3375 Pay telephone service providers.-1077 (1) (a) A No person may not shall provide pay telephone 1078 service without first obtaining from the commission a 1079 certificate of authority or necessity public convenience and 1080 necessity to provide such service, except that the certification 1081 provisions of this subsection do not apply to a local exchange 1082 telecommunications company providing pay telephone service. 1083 (b) In granting such certificate the commission, if it 1084 finds that the action is consistent with the public interest, 1085 may exempt a pay telephone provider from some or all of the 1086 requirements of this chapter. However, the commission may exempt 1087 a pay telephone provider from this section only to prevent fraud 1088 or if it finds the exemption to be in the public interest. 1089 (C) A certificate authorizes the pay telephone provider to 1090 provide services statewide and to provide access to both local 1091 and intrastate interexchange pay telephone service, except that 1092 the commission may limit the type of calls that can be handled.

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(2) Each pay telephone station shall:

(a) Receive and permit coin-free access to the universal
emergency telephone number "911" where operable or to a local
exchange company toll operator.

(b) Receive and provide coin-free or coin-return access to local directory assistance and the telephone number of the person responsible for repair service.

1100 (c) Designate a party responsible for processing refunds
1101 to customers.

(d) Be equipped with a legible sign, card, or plate of
reasonable permanence which provides information determined by
the commission, by rule, to adequately inform the end user.

1105 (e) Be eligible to subscribe to flat-rate, single-line1106 business local exchange services.

Each pay telephone station which provides access to (3)1108 any interexchange telecommunications company shall provide 1109 access to all locally available interexchange telecommunications 1110 companies and shall provide for the completion of international 1111 telephone calls under terms and conditions as determined by the 1112 commission. The commission may grant limited waivers of this 1113 provision to pay telephone companies or operator service 1114 providers to prevent fraud or as otherwise determined in the 1115 public interest.

1116 (4) A pay telephone provider may charge, as a maximum rate 1117 for local coin calls, a rate equivalent to the local coin rate 1118 of the local exchange telecommunications company.

1119 (5) A pay telephone provider shall not obtain services 1120 from an operator service provider unless such operator service Page 40 of 54

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1121	provider has obtained a certificate of public convenience and
1122	necessity from the commission pursuant to the provisions of s.
1123	364.3376.
1124	Section 36. <u>Section 364.3376, Florida Statutes, is</u>
1125	repealed.
1126	Section 37. Section 364.3381, Florida Statutes, is
1127	repealed.
1128	Section 38. Section 364.3382, Florida Statutes, is
1129	repealed.
1130	Section 39. Section 364.339, Florida Statutes, is
1131	repealed.
1132	Section 40. Section 364.345, Florida Statutes, is
1133	repealed.
1134	Section 41. Section 364.37, Florida Statutes, is repealed.
1135	Section 42. Section 364.385, Florida Statutes, is amended
1136	to read:
1137	364.385 Saving clauses
1138	(1) This act does not invalidate any certificate or cause
1139	to be unlawful any rate which has been previously approved and
1140	which is lawfully being charged and collected immediately prior
1141	to July 1, 1995. However, such rate may not be changed, and a
1142	certificate may not be modified, suspended, or revoked, on or
1143	after July 1, 1995, except in accordance with the provisions of
1144	this act.
1145	(2) All applications for extended area service, routes, or
1146	extended calling service pending before the commission on March
1147	1, 1995, shall be governed by the law as it existed prior to
1148	July 1, 1995. Upon the approval of the application, the extended
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1149 area service, routes, or extended calling service shall be 1150 considered basic services and shall be regulated as provided in 1151 s. 364.051. Proceedings including judicial review pending on 1152 July 1, 1995, shall be governed by the law as it existed prior 1153 to the date on which this section becomes a law. No new 1154 proceedings governed by the law as it existed prior to July 1, 1155 1995, shall be initiated after July 1, 1995. Any administrative 1156 adjudicatory proceeding which has not progressed to the stage of 1157 a hearing by July 1, 1995, may, with the consent of all parties and the commission, be conducted in accordance with the law as 1158 it existed prior to January 1, 1996. 1159 1160 (3) Florida Public Service Commission Order No. PSC 94-0172-FOF-TL shall remain in effect, and BellSouth 1161 1162 Telecommunications, Inc., shall fully comply with that order 1163 unless modified by the Florida Public Service Commission 1164 pursuant to the terms of that order. The order may not be 1165 modified to extend beyond December 31, 1997, except that the 1166 Florida Public Service Commission shall retain jurisdiction and 1167 all parties shall retain their rights under the agreement after December 31, 1997, solely for the purpose of effectuating the 1168 1169 provisions of the order applicable to periods prior to January 1170 1, 1998. The depreciation rates approved by the Florida Public 1171 Service Commission and in effect as of December 31, 1994, shall 1172 be used to calculate the earnings available for sharing for 1173 periods prior to January 1, 1998. 1174 (4) The rates and charges for basic local 1175 telecommunications service and network access service approved by the commission in accordance with the decisions set forth in 1176

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1177 Order Nos. PSC 03-1469-FOF-TL and PSC 04-0456-FOF-TL, and which 1178 are in effect immediately prior to July 1, 2007, shall remain in 1179 effect and such rates and charges may not be changed after the 1180 effective date of this act, except in accordance with the 1181 provisions of s. 364.163 ss. 364.051 and 364.163.

1182 Section 43. Section 364.386, Florida Statutes, is amended 1183 to read:

1184

364.386 Reports to the Legislature.-

(1) (a) The commission shall submit to the President of the Senate, the Speaker of the House of Representatives, and the majority and minority leaders of the Senate and the House of Representatives, on August 1, 2008, and on an annual basis thereafter, a report on the status of competition in the telecommunications industry and a detailed exposition of the following:

11921. The overall impact of local exchange telecommunications1193competition on the continued availability of universal service.

1194 <u>1.2.</u> The ability of competitive providers to make 1195 functionally equivalent local exchange services available to 1196 both residential and business customers at competitive rates, 1197 terms, and conditions.

11982.3.The ability of consumers to obtain functionally1199equivalent services at comparable rates, terms, and conditions.

1200 <u>3.4.</u> The overall impact of <u>competition</u> price regulation on 1201 the maintenance of reasonably affordable and reliable high-1202 quality telecommunications services.

1203 <u>4.5.</u> <u>A listing and short description of any carrier</u> 1204 <u>disputes filed under s. 364.16.</u> What additional services, if Page 43 of 54

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1205 any, should be included in the definition of basic local 1206 telecommunications services, taking into account advances in 1207 technology and market demand.

1208 6. Any other information and recommendations which may be 1209 in the public interest.

(b) The commission shall make an annual request to providers of local exchange telecommunications services on or before March 1, 2008, and on or before March 1 of each year thereafter, for the data it requires to complete the report. A provider of local exchange telecommunications services shall file its response with the commission on or before April 15, 2008, and on or before April 15 of each year thereafter.

1217 (2) In lieu of The quantitative part of the information 1218 requested in the commission's annual data request <u>shall be</u> 1219 <u>limited to</u>, a provider of local exchange telecommunications 1220 services may file the following:

1221 (a) a copy of the FCC Form 477 filed by a provider of 1222 <u>local exchange telecommunications service</u> with the Federal 1223 Communications Commission, which must identify Florida-specific 1224 access line data <u>or similar information if an FCC Form 477 is</u> 1225 not available.; and

1226 (b) Provisioned Florida access line data identified by 1227 telephone exchange location.

1228 (3) The Office of Public Counsel is also directed to
1229 submit a report on competition in the telecommunications
1230 industry and on how the price regulation provisions of s.
1231 364.051 have benefited the ratepayers and consumers of this
1232 state and any other information and recommendations which may be
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1233	in the public interest.	
1234	Section 44. Section 364.501, Florida Statutes, is	
1235	repealed.	
1236	Section 45. Section 364.503, Florida Statutes, is	
1237	repealed.	
1238	Section 46. Section 364.506, Florida Statutes, is	
1239	repealed.	
1240	Section 47. Section 364.507, Florida Statutes, is	
1241	repealed.	
1242	Section 48. Section 364.508, Florida Statutes, is	
1243	repealed.	
1244	Section 49. Section 364.515, Florida Statutes, is	
1245	repealed.	
1246	Section 50. Section 364.516, Florida Statutes, is	
1247	repealed.	
1248	Section 51. <u>Section 364.601, Florida Statutes, is</u>	
1249	repealed.	
1250	Section 52. <u>Section 364.602</u> , Florida Statutes, is	
1251	repealed.	
1252	Section 53. <u>Section 364.603</u> , Florida Statutes, is	
1253	repealed.	
1254	Section 54. <u>Section 364.604</u> , Florida Statutes, is	
1255	repealed.	
1256	Section 55. Subsection (6) of section 196.012, Florida	
1257	Statutes, is amended to read:	
1258	196.012 DefinitionsFor the purpose of this chapter, t	he
1259	following terms are defined as follows, except where the cont	ext
1260	clearly indicates otherwise:	

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1261 Governmental, municipal, or public purpose or function (6) 1262 shall be deemed to be served or performed when the lessee under 1263 any leasehold interest created in property of the United States, 1264 the state or any of its political subdivisions, or any 1265 municipality, agency, special district, authority, or other 1266 public body corporate of the state is demonstrated to perform a 1267 function or serve a governmental purpose which could properly be 1268 performed or served by an appropriate governmental unit or which is demonstrated to perform a function or serve a purpose which 1269 1270 would otherwise be a valid subject for the allocation of public 1271 funds. For purposes of the preceding sentence, an activity 1272 undertaken by a lessee which is permitted under the terms of its 1273 lease of real property designated as an aviation area on an airport layout plan which has been approved by the Federal 1274 1275 Aviation Administration and which real property is used for the 1276 administration, operation, business offices and activities 1277 related specifically thereto in connection with the conduct of 1278 an aircraft full service fixed base operation which provides 1279 goods and services to the general aviation public in the 1280 promotion of air commerce shall be deemed an activity which 1281 serves a governmental, municipal, or public purpose or function. 1282 Any activity undertaken by a lessee which is permitted under the 1283 terms of its lease of real property designated as a public 1284 airport as defined in s. 332.004(14) by municipalities, 1285 agencies, special districts, authorities, or other public bodies corporate and public bodies politic of the state, a spaceport as 1286 1287 defined in s. 331.303, or which is located in a deepwater port 1288 identified in s. 403.021(9)(b) and owned by one of the foregoing

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1289 governmental units, subject to a leasehold or other possessory 1290 interest of a nongovernmental lessee that is deemed to perform 1291 an aviation, airport, aerospace, maritime, or port purpose or 1292 operation shall be deemed an activity that serves a 1293 governmental, municipal, or public purpose. The use by a lessee, 1294 licensee, or management company of real property or a portion 1295 thereof as a convention center, visitor center, sports facility 1296 with permanent seating, concert hall, arena, stadium, park, or 1297 beach is deemed a use that serves a governmental, municipal, or 1298 public purpose or function when access to the property is open 1299 to the general public with or without a charge for admission. If 1300 property deeded to a municipality by the United States is 1301 subject to a requirement that the Federal Government, through a 1302 schedule established by the Secretary of the Interior, determine 1303 that the property is being maintained for public historic 1304 preservation, park, or recreational purposes and if those 1305 conditions are not met the property will revert back to the Federal Government, then such property shall be deemed to serve 1306 1307 a municipal or public purpose. The term "governmental purpose" also includes a direct use of property on federal lands in 1308 1309 connection with the Federal Government's Space Exploration 1310 Program or spaceport activities as defined in s. 212.02(22). 1311 Real property and tangible personal property owned by the 1312 Federal Government or Space Florida and used for defense and 1313 space exploration purposes or which is put to a use in support 1314 thereof shall be deemed to perform an essential national 1315 governmental purpose and shall be exempt. "Owned by the lessee" as used in this chapter does not include personal property, 1316

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1317 buildings, or other real property improvements used for the 1318 administration, operation, business offices and activities 1319 related specifically thereto in connection with the conduct of 1320 an aircraft full service fixed based operation which provides 1321 goods and services to the general aviation public in the 1322 promotion of air commerce provided that the real property is 1323 designated as an aviation area on an airport layout plan 1324 approved by the Federal Aviation Administration. For purposes of 1325 determination of "ownership," buildings and other real property 1326 improvements which will revert to the airport authority or other 1327 governmental unit upon expiration of the term of the lease shall 1328 be deemed "owned" by the governmental unit and not the lessee. 1329 Providing two-way telecommunications services to the public for 1330 hire by the use of a telecommunications facility, as defined in 1331 s. 364.02(12) s. 364.02(15), and for which a certificate is 1332 required under chapter 364 does not constitute an exempt use for 1333 purposes of s. 196.199, unless the telecommunications services 1334 are provided by the operator of a public-use airport, as defined 1335 in s. 332.004, for the operator's provision of 1336 telecommunications services for the airport or its tenants, 1337 concessionaires, or licensees, or unless the telecommunications 1338 services are provided by a public hospital.

Section 56. Paragraph (b) of subsection (1) of section 1340 199.183, Florida Statutes, is amended to read:

1341

199.183 Taxpayers exempt from nonrecurring taxes.-

(1) Intangible personal property owned by this state or
any of its political subdivisions or municipalities shall be
exempt from taxation under this chapter. This exemption does not

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1345 apply to:

1346 (b) Property related to the provision of two-way 1347 telecommunications services to the public for hire by the use of 1348 a telecommunications facility, as defined in s. 364.02(12) s. 1349 364.02(15), and for which a certificate is required under 1350 chapter 364, when the service is provided by any county, 1351 municipality, or other political subdivision of the state. Any 1352 immunity of any political subdivision of the state or other 1353 entity of local government from taxation of the property used to 1354 provide telecommunication services that is taxed as a result of 1355 this paragraph is hereby waived. However, intangible personal 1356 property related to the provision of telecommunications services 1357 provided by the operator of a public-use airport, as defined in 1358 s. 332.004, for the operator's provision of telecommunications 1359 services for the airport or its tenants, concessionaires, or 1360 licensees, and intangible personal property related to the 1361 provision of telecommunications services provided by a public 1362 hospital, are exempt from taxation under this chapter.

Section 57. Subsection (6) of section 212.08, Florida Statutes, is amended to read:

1365 212.08 Sales, rental, use, consumption, distribution, and 1366 storage tax; specified exemptions.—The sale at retail, the 1367 rental, the use, the consumption, the distribution, and the 1368 storage to be used or consumed in this state of the following 1369 are hereby specifically exempt from the tax imposed by this 1370 chapter.

1371 (6) EXEMPTIONS; POLITICAL SUBDIVISIONS.—There are also1372 exempt from the tax imposed by this chapter sales made to the

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1373 United States Government, a state, or any county, municipality, 1374 or political subdivision of a state when payment is made 1375 directly to the dealer by the governmental entity. This 1376 exemption shall not inure to any transaction otherwise taxable 1377 under this chapter when payment is made by a government employee 1378 by any means, including, but not limited to, cash, check, or 1379 credit card when that employee is subsequently reimbursed by the 1380 governmental entity. This exemption does not include sales of 1381 tangible personal property made to contractors employed either 1382 directly or as agents of any such government or political 1383 subdivision thereof when such tangible personal property goes 1384 into or becomes a part of public works owned by such government 1385 or political subdivision. A determination whether a particular 1386 transaction is properly characterized as an exempt sale to a 1387 government entity or a taxable sale to a contractor shall be 1388 based on the substance of the transaction rather than the form 1389 in which the transaction is cast. The department shall adopt 1390 rules that give special consideration to factors that govern the 1391 status of the tangible personal property before its affixation to real property. In developing these rules, assumption of the 1392 1393 risk of damage or loss is of paramount consideration in the 1394 determination. This exemption does not include sales, rental, 1395 use, consumption, or storage for use in any political 1396 subdivision or municipality in this state of machines and 1397 equipment and parts and accessories therefor used in the 1398 generation, transmission, or distribution of electrical energy 1399 by systems owned and operated by a political subdivision in this 1400 state for transmission or distribution expansion. Likewise

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1401 exempt are charges for services rendered by radio and television 1402 stations, including line charges, talent fees, or license fees 1403 and charges for films, videotapes, and transcriptions used in 1404 producing radio or television broadcasts. The exemption provided 1405 in this subsection does not include sales, rental, use, 1406 consumption, or storage for use in any political subdivision or 1407 municipality in this state of machines and equipment and parts 1408 and accessories therefor used in providing two-way 1409 telecommunications services to the public for hire by the use of 1410 a telecommunications facility, as defined in s. 364.02(12) s. 1411 364.02(15), and for which a certificate is required under 1412 chapter 364, which facility is owned and operated by any county, 1413 municipality, or other political subdivision of the state. Any 1414 immunity of any political subdivision of the state or other 1415 entity of local government from taxation of the property used to 1416 provide telecommunication services that is taxed as a result of 1417 this section is hereby waived. However, the exemption provided 1418 in this subsection includes transactions taxable under this 1419 chapter which are for use by the operator of a public-use 1420 airport, as defined in s. 332.004, in providing such 1421 telecommunications services for the airport or its tenants, 1422 concessionaires, or licensees, or which are for use by a public 1423 hospital for the provision of such telecommunications services. 1424 Section 58. Subsection (8) of section 290.007, Florida 1425 Statutes, is amended to read:

1426 290.007 State incentives available in enterprise zones.-1427 The following incentives are provided by the state to encourage 1428 the revitalization of enterprise zones:

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1429 Notwithstanding any law to the contrary, the Public (8) 1430 Service Commission may allow public utilities and 1431 telecommunications companies to grant discounts of up to 50 1432 percent on tariffed rates for services to small businesses 1433 located in an enterprise zone designated pursuant to s. 1434 290.0065. Such discounts may be granted for a period not to 1435 exceed 5 years. For purposes of this subsection, the term "public utility" has the same meaning as in s. 366.02(1) and the 1436 term "telecommunications company" has the same meaning as in s. 1437 1438 364.02(11) s. 364.02(14).

Section 59. Subsection (3) of section 350.0605, Florida
Statutes, is amended to read:

1441350.0605Former commissioners and employees;1442representation of clients before commission.-

1443 For a period of 2 years following termination of (3) 1444 service on the commission, a former member may not accept 1445 employment by or compensation from a business entity which, 1446 directly or indirectly, owns or controls a public utility 1447 regulated by the commission, from a public utility regulated by 1448 the commission, from a business entity which, directly or 1449 indirectly, is an affiliate or subsidiary of a public utility 1450 regulated by the commission or is an actual business competitor 1451 of a local exchange company or public utility regulated by the 1452 commission and is otherwise exempt from regulation by the commission under ss. 364.02(11) ss. 364.02(14) and 366.02(1), or 1453 from a business entity or trade association that has been a 1454 1455 party to a commission proceeding within the 2 years preceding 1456 the member's termination of service on the commission. This

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1457 subsection applies only to members of the Florida Public Service1458 Commission who are appointed or reappointed after May 10, 1993.

1459 Section 60. Section 364.105, Florida Statutes, is amended 1460 to read:

1461 364.105 Discounted rate for basic service for former 1462 Lifeline subscribers.-Each local exchange telecommunications 1463 company shall offer discounted residential basic local 1464 telecommunications service at 70 percent of the residential 1465 local telecommunications service rate for any Lifeline 1466 subscriber who no longer qualifies for Lifeline. A Lifeline 1467 subscriber who requests such service shall receive the 1468 discounted price for a period of 1 year after the date the 1469 subscriber ceases to be qualified for Lifeline. In no event 1470 shall this preclude the offering of any other discounted services which comply with s. 364.10 ss. 364.08 and 364.10. 1471

1472 Section 61. Section 364.32, Florida Statutes, is amended 1473 to read:

1474 364.32 Definitions applicable to <u>s. 364.33</u> ss. 364.33, 1475 364.337, 364.345 and 364.37. As used in ss. 364.33, 364.337, 1476 364.345 and 364.37:

1477

(1) "Person" means:

(a) Any natural person, firm, association, county,
municipality, corporation, business, trust, or partnership
owning, leasing, or operating any facility used in the
furnishing of public telecommunications service within this
state; and

(b) A cooperative, nonprofit, membership corporation, or1484 limited dividend or mutual association, now or hereafter

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1485 created, with respect to that part or portion of its operations 1486 devoted to the furnishing of telecommunications service within 1487 this state.

1488 (2) "Territory" means any area, whether within or without 1489 the boundaries of a municipality.

1490 Section 62. Subsection (5) of section 489.103, Florida 1491 Statutes, is amended to read:

1492

489.103 Exemptions.-This part does not apply to:

1493 (5) Public utilities, including special gas districts as 1494 defined in chapter 189, telecommunications companies as defined 1495 in s. 364.02(11) s. 364.02(14), and natural gas transmission 1496 companies as defined in s. 368.103(4), on construction, 1497 maintenance, and development work performed by their employees, 1498 which work, including, but not limited to, work on bridges, 1499 roads, streets, highways, or railroads, is incidental to their 1500 business. The board shall define, by rule, the term "incidental 1501 to their business" for purposes of this subsection.

1502

Section 63. This act shall take effect July 1, 2011.

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