2011

1	A bill to be entitled
2	An act relating to consumer protection; creating part XII
3	of chapter 559, F.S.; prohibiting certain third-party
4	sellers from engaging in certain transactions over the
5	Internet with consumers engaged in transactions with
6	certain merchants except under certain circumstances;
7	requiring certain disclosures to consumers; requiring a
8	consumer's express informed consent for charges;
9	authorizing consumers to cancel goods and services and
10	avoid charges; prohibiting certain merchants from
11	disclosing certain consumer information to certain third-
12	party sellers; providing mechanisms for consumers to stop
13	recurring charges; providing an effective date.
14	
15	Be It Enacted by the Legislature of the State of Florida:
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17	Section 1. Part XII of chapter 559, Florida Statutes,
18	consisting of section 559.951, is created to read:
19	PART XII
20	MISCELLANEOUS PROVISIONS
21	559.951 Internet sales; prohibited practices
22	(1) As used in this section, the term:
23	(a) "Initial merchant" means a person who obtains a
24	consumer's billing information directly from the consumer
25	through an Internet transaction initiated by the consumer.
26	(b) "Posttransaction third-party seller" means a person
27	who:
28	1. Sells or offers for sale any good or service over the
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29	Internet; and
30	2. Solicits the purchase of such goods or services over
31	the Internet from an initial merchant after the consumer has
32	initiated a transaction with the initial merchant.
33	
34	The term does not include the initial merchant, a subsidiary or
35	corporate affiliate of the initial merchant, or a successor of
36	the initial merchant.
37	(2) A posttransaction third-party seller may not charge or
38	attempt to charge a consumer's credit card, debit card, bank
39	account, or other account for any good or service sold in a
40	transaction conducted over the Internet, unless:
41	(a) Before obtaining the consumer's billing information,
42	the posttransaction third-party seller clearly and conspicuously
43	discloses to the consumer all material terms of the transaction,
44	including:
45	1. A description of the goods or services being offered.
46	2. A statement that the posttransaction third-party seller
47	is not affiliated with the initial merchant. Such statement must
48	include the disclosure of the posttransaction third-party
49	seller's name in a manner that clearly differentiates the
50	posttransaction third-party seller from the initial merchant.
51	3. The cost of such goods or services.
52	4. How and when the charges will be processed by the
53	posttransaction third-party seller.
54	(b) The posttransaction third-party seller receives the
55	express informed consent for the charge from the consumer whose
56	credit card, debit card, bank account, or other account will be
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57 charged by: 58 1. Obtaining from the consumer: The full account number of the account to be charged or 59 a. 60 other account information necessary to complete the transaction. 61 The consumer's name and address. b. 62 c. A means to contact the consumer. 63 2. Requiring the consumer to perform an additional 64 affirmative action, such as selecting a confirmation button or checking a box, which clearly and conspicuously indicates the 65 consumer's consent to be charged the amount disclosed. 66 67 3. Sending to the consumer a written notice confirming the 68 transaction. The notice must clearly and conspicuously disclose 69 the following information by either first class United States 70 Mail or e-mail at least 20 days before charging the consumer: 71 a. The good or service purchased. 72 b. The amount that the consumer will be charged. 73 c. When the consumer's account will be charged. 74 d. Whether the charges are recurring. 75 e. A statement that the consumer may cancel at any time by 76 calling a telephone number provided in the notice or by sending 77 a written request to a mailing address or e-mail address 78 provided in the notice. 79 The name of the initial merchant and a statement that f. the posttransaction third-party seller is a separate entity from 80 81 the initial merchant. 82 q. A statement that the consumer is being charged by the 83 posttransaction third-party seller for a transaction that is 84 separate from the consumer's transaction with the initial Page 3 of 4

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85	merchant.
86	h. A mechanism for a consumer to cancel the good or
87	service, and stop any recurring charges, by phone, e-mail, or
88	United States Mail.
89	i. If the notice is sent by e-mail, the only words
90	appearing in the subject line shall be "Notice that we are
91	charging your (type of account) account."
92	(3) An initial merchant may not disclose a consumer's
93	credit card number, debit card number, bank account number, or
94	other account number, or disclose other consumer billing
95	information, to a posttransaction third-party seller.
96	(4) A posttransaction third-party seller may not charge a
97	consumer unless it provides a mechanism for the consumer to stop
98	recurring charges by telephone, e-mail, or United States Mail.
99	Section 2. This act shall take effect July 1, 2011.

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