A bill to be entitled 1 2 An act relating to administrative, licensure, and 3 programmatic monitoring of mental health and substance 4 abuse service providers; amending s. 402.7306, F.S.; 5 including mental health and substance abuse providers for 6 purposes of administrative, licensure, and programmatic 7 monitoring; requiring the Department of Children and 8 Family Services, the Department of Health, the Agency for Persons with Disabilities, the Agency for Health Care 9 10 Administration, community-based care lead agencies, 11 managing entities, and contracted monitoring agents to adopt policies for the monitoring of child welfare, mental 12 health, and substance abuse service providers; limiting 13 14 the frequency of administrative, licensure, and 15 programmatic monitoring of mental health and substance 16 abuse service providers under certain conditions; 17 providing a definition; exempting federal certification and precertification reviews from certain monitoring 18 19 requirements; providing for certain documentation to be posted by the provider on a data warehouse; providing an 20 21 effective date. 22 Be It Enacted by the Legislature of the State of Florida: 23 24 Section 1. Section 402.7306, Florida Statutes, is amended 25 26 to read:

402.7306 Administrative monitoring <u>of</u> for child welfare
 <u>service</u> providers; administrative, licensure, and programmatic

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29 monitoring of mental health and substance abuse service 30 providers.-The Department of Children and Family Services, the 31 Department of Health, the Agency for Persons with Disabilities, 32 the Agency for Health Care Administration, and community-based 33 care lead agencies, managing entities, as defined in s. 34 394.9082, and contracted monitoring agents of the agencies shall 35 identify and implement changes that improve the efficiency of 36 administrative monitoring of child welfare services and administrative, licensure, and programmatic monitoring of mental 37 health and substance abuse services. To assist with that goal, 38 39 each such agency shall adopt the following policies: Limit administrative monitoring of child welfare 40 (1)service providers to once every 3 years if the service child 41 42 welfare provider is accredited by the Joint Commission on 43 Accreditation of Healthcare Organizations, the Commission on 44 Accreditation of Rehabilitation Facilities, or the Council on Accreditation of Children and Family Services. If the 45 accrediting body does not require documentation that the state 46 47 agency requires, that documentation shall be requested by the state agency and may be posted by the service provider on the 48 49 data warehouse for the agency's review. Notwithstanding the 50 survey or inspection of an accrediting organization specified in 51 this subsection, an agency specified in and subject to this section may continue to monitor the service provider as 52 53 necessary with respect to: Ensuring that services for which the agency is paying 54 (a) 55 are being provided.

56 (b) Investigating complaints or suspected problems and Page 2 of 5

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57 monitoring the <u>service</u> provider's compliance with any resulting 58 negotiated terms and conditions, including provisions relating 59 to consent decrees that are unique to a specific service and are 60 not statements of general applicability.

(c) Ensuring compliance with federal and state laws,
federal regulations, or state rules if such monitoring does not
duplicate the accrediting organization's review pursuant to
accreditation standards.

66 Medicaid certification and precertification reviews are exempt 67 from this subsection to ensure Medicaid compliance.

68 (2) Limit administrative, licensure, and programmatic 69 monitoring of mental health and substance abuse service 70 providers to once every 3 years if the service provider is accredited by the Joint Commission, the Commission on 71 72 Accreditation of Rehabilitation Facilities, or the Council on 73 Accreditation of Children and Family Services. For the purpose 74 of this section, "mental health and substance abuse service 75 provider" means a provider regulated or licensed under chapter 76 394 or chapter 397 who provides services to the state's priority 77 populations as described in s. 394.674. If the services being 78 monitored are not the services for which the provider is 79 accredited, the limitations of this subsection do not apply. If 80 the accrediting body does not require the documentation that the state agency requires, that documentation, except documentation 81 relating to licensure applications and fees, shall be requested 82 83 by the state agency and may be posted by the service provider on 84 the data warehouse for the agency's review. Notwithstanding the

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85	survey or inspection of an accrediting organization specified in
86	this subsection, an agency specified in and subject to this
87	section may continue to monitor the service provider as
88	necessary with respect to:
89	(a) Ensuring that services for which the agency is paying
90	are being provided.
91	(b) Investigating complaints, identifying problems that
92	would affect client safety or the viability of the service
93	provider, and monitoring the service provider's compliance with
94	any resulting negotiated terms and conditions, including
95	provisions relating to consent decrees that are unique to a
96	specific service and are not statements of general
97	applicability.
98	(c) Ensuring compliance with federal and state laws,
99	federal regulations, or state rules if such monitoring does not
100	duplicate the accrediting organization's review pursuant to
101	accreditation standards.
102	
103	Federal certification and precertification reviews are exempt
104	from this subsection to ensure federal compliance.
105	(3)(2) Allow private sector development and implementation
106	of an Internet-based, secure, and consolidated data warehouse
107	and archive for maintaining corporate, fiscal, and
108	administrative records of child welfare, mental health, or
109	substance abuse service providers. A service provider shall
110	ensure that the data is up to date and accessible to the
111	applicable agency under this section and the appropriate agency
112	subcontractor. A service provider shall submit any revised,
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113 updated information to the data warehouse within 10 business 114 days after receiving the request. An agency that conducts 115 administrative monitoring of child welfare, mental health, or 116 substance abuse service providers under this section must use 117 the data warehouse for document requests. If the information 118 provided to the agency by the service provider's data warehouse 119 is not current or is unavailable from the data warehouse and 120 archive, the agency may contact the service provider directly. A 121 service provider that fails to comply with an agency's requested 122 documents may be subject to a site visit to ensure compliance. 123 Access to the data warehouse must be provided without charge to 124 an applicable agency under this section. At a minimum, the 125 records must include the service provider's: 126 (a) Articles of incorporation.

- 127 (b) Bylaws.
- 128 (c) Governing board and committee minutes.
- (d) Financial audits.
- 130 (e) Expenditure reports.
- 131 (f) Compliance audits.
- 132 (g) Organizational charts.
- (h) Governing board membership information.
- (i) Human resource policies and procedures.
- 135 (j) Staff credentials.
- (k) Monitoring procedures, including tools and schedules.
- (1) Procurement and contracting policies and procedures.
- 138 (m) Monitoring reports.

139 Section 2. This act shall take effect upon becoming a law.

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