LEGISLATIVE ACTION

Senate	•	House
Comm: RCS		
02/08/2012	•	
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The Committee on Military Affairs, Space, and Domestic Security (Bennett) recommended the following:

Senate Substitute for Amendment (394588) (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Section 215.559, Florida Statutes, is amended to read:

215.559 Hurricane Loss Mitigation Program.—A Hurricane Loss Mitigation Program is established in the Division of Emergency Management.

(1) The purpose of the program is to:

(a) Reduce the vulnerability of and damage to residential

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13	structures from wind, wind-driven rain, and wind-driven debris
14	during high-wind events through the implementation of a
15	residential mitigation retrofit program;
16	(b) Ensure that residential mitigation activities
17	prioritize wind-borne debris regions throughout the state;
18	(c) Ensure that all mitigation projects will be reviewed,
19	inspected, and designed by technical and environmental
20	professionals;
21	(d) Ensure that all mitigation projects be cost-effective
22	and provide a positive return on investment;
23	(e) Ensure that all products and systems are installed in
24	accordance with the Florida Building Code and manufacturer's
25	installation specifications and have a product approval number
26	from the building code;
27	(f) Ensure that all mitigation activities follow recognized
28	best practices for residential wind mitigation and provide
29	increased sustainability;
30	(g) Ensure that all mitigation activities are tracked and
31	analyzed after the event in order to measure the effectiveness
32	of the mitigation program. A database must be maintained to
33	capture all necessary information; and
34	(h) Ensure that participation by homeowners is voluntary.
35	(2) The program shall:
36	(a) Provide funding and supervision for the public
37	hurricane loss projection model established under s. 627.06281;
38	(b) Establish a statewide program for inspection standards
39	and data collection related to hurricane loss;
40	(c) Further the science of hurricane mitigation by working
41	with all types of businesses, scientists, and academics in order

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42	to further the availability and measure the effectiveness of new
43	ways to mitigate hurricane damage to homes;
44	(d) Be a state resource on the assessment of potential
45	costs of hurricane damage and the results of mitigation; and
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	(e) Determine appropriate wind mitigation standards based
47	on hurricane loss models and the applicability and use of wind
48	mitigation discounts for homeowners' insurance.
49	(3) (1) The Legislature shall annually appropriate \$10
50	million of the moneys authorized for appropriation under s.
51	215.555(7)(c) from the Florida Hurricane Catastrophe Fund to the
52	division for the purposes set forth in this section.
53	(a) Of that the amount:
54	1.(a) Seven million dollars in funds shall be used for
55	programs to improve the wind resistance of residences and mobile
56	homes, including loans, subsidies, grants, demonstration
57	projects, and direct assistance; educating persons concerning
58	the Florida Building Code cooperative programs with local
59	governments and the Federal Government; to establish inspection
60	standards and data collection related to hurricane and windstorm
61	loss and to fund the public hurricane loss-projection model; and
62	other efforts to prevent or reduce losses or reduce the cost of
63	rebuilding after a disaster. Of that amount:
64	a. Forty percent shall be used to inspect and improve tie-
65	downs for mobile homes described in subsection (4).
66	b. Ten percent shall be allocated to the Florida
67	International University center dedicated to hurricane research.
68	The center shall develop a preliminary work plan to eliminate
69	the state and local barriers to upgrading existing mobile homes
70	and communities, research and develop a program for the

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71 recycling of existing older mobile homes, and support programs 72 of research and development relating to hurricane loss reduction 73 devices and techniques for site-built residences. The center's 74 preliminary plan shall be reviewed by the advisory council 75 established under subsection (6), which shall provide comments 76 and recommendations to the center with respect to the plan. The center also shall consult with the division and assist the 77 78 division with the report required under subsection (7).

79 2.(b) Three million dollars $\frac{1}{1000}$ shall be used to 80 retrofit existing facilities used as public hurricane shelters. Each year the division shall prioritize the use of these funds 81 82 for projects included in the annual report of the Shelter Retrofit Report prepared in accordance with s. 252.385(3). The 83 84 division must give funding priority to projects in regional planning council regions that have shelter deficits and to 85 86 projects that maximize the use of state funds.

87 (2) (a) Forty percent of the total appropriation in
88 paragraph (1) (a) shall be used to inspect and improve tie-downs
89 for mobile homes.

(4) (b) 1. The Manufactured Housing and Mobile Home 90 Mitigation and Enhancement Program is established to. The 91 92 program shall require the mitigation of damage to or the 93 enhancement of homes for the areas of concern raised by the 94 Department of Highway Safety and Motor Vehicles in the 2004-2005 95 Hurricane Reports on the effects of the 2004 and 2005 hurricanes 96 on manufactured and mobile homes in this state. The mitigation 97 or enhancement must include, but need not be limited to, problems associated with weakened trusses, studs, and other 98 99 structural components caused by wood rot or termite damage;



100 site-built additions; or tie-down systems and may also address any other issues deemed appropriate by Tallahassee Community 101 102 College, the Federation of Manufactured Home Owners of Florida, 103 Inc., the Florida Manufactured Housing Association, and the Department of Highway Safety and Motor Vehicles. The program 104 105 shall include an education and outreach component to ensure that owners of manufactured and mobile homes are aware of the 106 107 benefits of participation.

108 <u>(a)</u>². The program shall be a grant program that ensures 109 that entire manufactured home communities and mobile home parks 110 may be improved wherever practicable. The moneys appropriated 111 for this program shall be distributed directly to Tallahassee 112 Community College for the uses set forth under this subsection.

113 (b) 3. Upon evidence of completion of the program, the Citizens Property Insurance Corporation shall grant, on a pro 114 115 rata basis, actuarially reasonable discounts, credits, or other 116 rate differentials or appropriate reductions in deductibles for 117 the properties of owners of manufactured homes or mobile homes 118 on which fixtures or construction techniques that have been demonstrated to reduce the amount of loss in a windstorm have 119 120 been installed or implemented. The discount on the premium must be applied to subsequent renewal premium amounts. Premiums of 121 122 the Citizens Property Insurance Corporation must reflect the location of the home and the fact that the home has been 123 124 installed in compliance with building codes adopted after 125 Hurricane Andrew. Rates resulting from the completion of the 126 Manufactured Housing and Mobile Home Mitigation and Enhancement 127 program are not considered competitive rates for the purposes of 128 s. 627.351(6)(d)1. and 2.

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129 (c) 4. On or before January 1 of each year, Tallahassee 130 Community College shall provide a report of activities under 131 this subsection to the Governor, the President of the Senate, 132 and the Speaker of the House of Representatives. The report must 133 set forth the number of homes that have taken advantage of the 134 program, the types of enhancements and improvements made to the manufactured or mobile homes and attachments to such homes, and 135 136 whether there has been an increase in availability of insurance 137 products to owners of manufactured or mobile homes.

138 (d) Tallahassee Community College shall develop the program 139 programs set forth in this subsection in consultation with the 140 Federation of Manufactured Home Owners of Florida, Inc., the 141 Florida Manufactured Housing Association, and the Department of 142 Highway Safety and Motor Vehicles. The moneys appropriated for 143 the program must be appropriated the programs set forth in this 144 subsection shall be distributed directly to Tallahassee 145 Community College to be used as set forth in this subsection.

146 (3) Of moneys provided to the division in paragraph (1) $(a)_r$ 147 10 percent shall be allocated to the Florida International 148 University center dedicated to hurricane research. The center 149 shall develop a preliminary work plan approved by the advisory 150 council set forth in subsection (4) to eliminate the state and 151 local barriers to upgrading existing mobile homes and 152communities, research and develop a program for the recycling of 153 existing older mobile homes, and support programs of research 154 and development relating to hurricane loss reduction devices and techniques for site-built residences. The State University 155 156 System also shall consult with the division and assist the division with the report required under subsection (6). 157

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158	(4) Except for the programs set forth in subsection (3),
159	the division shall develop the programs set forth in this
160	section in consultation with an advisory council consisting of a
161	representative designated by the Chief Financial Officer, a
162	representative designated by the Florida Home Builders
163	Association, a representative designated by the Florida
164	Insurance Council, a representative designated by the Federation
165	of Manufactured Home Owners, a representative designated by the
166	Florida Association of Counties, a representative designated by
167	the Florida Manufactured Housing Association, and a
168	representative designated by the Florida Building Commission.
169	(5) Moneys provided to the division under this section are
170	intended to supplement, not supplant, the division's other
171	funding sources.
172	(6) An advisory council shall be established to provide
173	advice and assistance regarding the administration of the
174	program. The advisory council shall consist of:
175	(a) The director of the Office of Insurance Regulation, or
176	his or her designee, who may not serve as chair of the
177	committee;
178	(b) The director of the Division of Emergency Management,
179	or his or her designee;
180	(c) The Insurance Consumer Advocate, or his or her
181	designee;
182	(d) Two representatives of authorized homeowners' insurers,
183	one of whom represents insurers having less than \$25 million in
184	surplus and is appointed by the President of the Senate, and one
185	of whom represents insurers having more than \$25 million in
186	surplus and is appointed by the Speaker of the House of

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187	Representatives;
188	(e) Two scientists, one of whom has experience and training
189	in the sciences related to windstorm loss mitigation or the
190	Florida Building Code and is appointed by the President of the
191	Senate, and one of whom has a background in engineering and is
192	appointed by the Speaker of the House of Representatives;
193	(f) Two legislators, one appointed by the President of the
194	Senate, and one appointed by the Speaker of the House of
195	Representatives;
196	(g) Two representatives of the reinsurance industry, one
197	whom is a representative of a reinsurer and is appointed by the
198	President of the Senate, and one of whom is a representative of
199	a reinsurance intermediary and is appointed by the Speaker of
200	the House of Representatives;
201	(h) One scientist who has a background in modeling and is
202	appointed by the division; and
203	(i) One representative from the windstorm mitigation
204	inspection industry who is appointed jointly by the President of
205	the Senate and the Speaker of the House of Representatives.
206	(7) (6) On January 1st of each year, the division shall
207	provide a full report and accounting of activities under this
208	section and an evaluation of such activities to the Speaker of
209	the House of Representatives, the President of the Senate, and
210	the Majority and Minority Leaders of the House of
211	Representatives and the Senate. Upon completion of the report,
212	the division shall deliver the report to the Office of Insurance
213	Regulation. The Office of Insurance Regulation shall review the
214	report and shall make such recommendations available to the
215	insurance industry as the Office of Insurance Regulation deems
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appropriate. These recommendations may be used by insurers for potential discounts or rebates pursuant to s. 627.0629. The Office of Insurance Regulation shall make such recommendations within 1 year after receiving the report.

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(8)(7) This section expires is repealed June 30, 2021.

221 Section 2. Section 627.711, Florida Statutes, is amended to 222 read:

223 627.711 Notice of premium discounts for hurricane loss 224 mitigation; uniform mitigation verification inspection form.-

(1) Using a form prescribed by the Division of Emergency 225 226 Management, in consultation with the advisory council created 227 under s. 215.559 Office of Insurance Regulation, the insurer 228 shall clearly notify the applicant or policyholder of any 229 personal lines residential property insurance policy, at the time of the issuance of the policy and at each renewal, of the 230 231 availability and the range of each premium discount, credit, 232 other rate differential, or reduction in deductibles, and combinations thereof of discounts, credits, rate differentials, 233 234 or reductions in deductibles, for properties on which fixtures 235 or construction techniques demonstrated to reduce the amount of 236 loss in a windstorm can be or have been installed or 237 implemented. The prescribed form must shall describe generally 238 what actions the policyholders may be able to take to reduce 239 their windstorm premium. The prescribed form and a list of such 240 ranges approved by the Division of Emergency Management, in 241 consultation with the advisory council, the office for each 242 insurer licensed in the state and providing such discounts, credits, other rate differentials, or reductions in deductibles 243 244 for properties described in this subsection shall be made

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available for electronic viewing and <u>downloading</u> download from the Department of Financial Services' or the Office of Insurance Regulation's Internet website. The Financial Services Commission may adopt rules to implement this subsection.

249 (2) (a) The Division of Emergency Management, in 250 consultation with the advisory council created under s. 215.559, 251 Financial Services Commission shall develop by rule a uniform 252 mitigation verification inspection form to that shall be used by 253 all insurers when submitted by policyholders for the purpose of 254 factoring discounts for wind insurance. In developing the form, 255 the division the Commission shall seek input from insurance, 256 construction, and home inspector and building code 257 representatives. Further, The division commission shall also 258 provide guidance as to the length of time the inspection results 259 are valid.

(a) An insurer shall accept as valid a uniform mitigation
 verification form signed by the following authorized mitigation
 inspectors who have completed at least 3 hours of hurricane
 mitigation training approved by the Construction Industry
 Licensing Board which includes hurricane mitigation techniques
 and compliance with the uniform mitigation verification form and
 completion of a proficiency examination:

1. A home inspector licensed under s. 468.8314 who has completed at least 3 hours of hurricane mitigation training approved by the Construction Industry Licensing Board which includes hurricane mitigation techniques and compliance with the uniform mitigation verification form and completion of a proficiency exam;

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2. A building code inspector certified under s. 468.607;

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3. A general, building, or residential contractor licensed
under s. 489.111;

276 277 4. A professional engineer licensed under s. 471.015;

5. A professional architect licensed under s. 481.213; or

6. Any other individual or entity recognized by the insurer
as possessing the necessary qualifications to properly complete
a uniform mitigation verification form.

(b) An insurer may, but is not required to, accept a form
from any other person possessing qualifications and experience
acceptable to the insurer.

284 (3) A person who is authorized to sign a mitigation 285 verification form must inspect the structures referenced by the 286 form personally, not through employees or other persons, and 287 must certify or attest to personal inspection of the structures 288 referenced by the form. However, licensees under s. 471.015 or 289 s. 489.111 may authorize a direct employee, who is not an 290 independent contractor, and who possesses the requisite skill, knowledge and experience, to conduct a mitigation verification 291 292 inspection. Insurers shall have the right to request and obtain information from the authorized mitigation inspector under s. 293 294 471.015 or s. 489.111, regarding any authorized employee's 295 qualifications prior to accepting a mitigation verification form 296 performed by an employee that is not licensed under s. 471.015 or s. 489.111. 297

(4) An authorized mitigation inspector that signs a uniform
 mitigation form, and a direct employee authorized to conduct
 mitigation verification inspections under paragraph (3), may not
 commit misconduct in performing hurricane mitigation inspections
 or in completing a uniform mitigation form that causes financial



303 harm to a customer or their insurer; or that jeopardizes a 304 customer's health and safety. Misconduct occurs when an 305 authorized mitigation inspector signs a uniform mitigation 306 verification form that:

307 (a) Falsely indicates that he or she personally inspected308 the structures referenced by the form;

309 (b) Falsely indicates the existence of a feature <u>that</u> which
310 entitles an insured to a mitigation discount <u>that</u> which the
311 inspector knows does not exist or did not personally inspect;

312 (c) Contains erroneous information due to the gross 313 negligence of the inspector; or

(d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.

319 (5) The licensing board of an authorized mitigation 320 inspector that violates subsection (4) may commence disciplinary 321 proceedings and impose administrative fines and other sanctions 322 authorized under the authorized mitigation inspector's licensing 323 act. Authorized mitigation inspectors licensed under s. 471.015 324 or s. 489.111 shall be directly liable for the acts of employees 325 that violate subsection (4) as if the authorized mitigation 32.6 inspector personally performed the inspection.

(6) An insurer, person, or other entity that obtains
evidence of fraud or evidence that an authorized mitigation
inspector or an employee authorized to conduct mitigation
verification inspections under paragraph (3) has made false
statements in the completion of a mitigation inspection form



332 shall file a report with the Division of Insurance Fraud, along 333 with all of the evidence in its possession which that supports 334 the allegation of fraud or falsity. An insurer, person, or other 335 entity making the report is shall be immune from liability, in accordance with s. 626.989(4), for any statements made in the 336 337 report, during the investigation, or in connection with the 338 report. The Division of Insurance Fraud shall issue an 339 investigative report if it finds that probable cause exists to 340 believe that the authorized mitigation inspector, or an employee 341 authorized to conduct mitigation verification inspections under 342 paragraph (3), made intentionally false or fraudulent statements 343 in the inspection form. Upon conclusion of the investigation and a finding of probable cause that a violation has occurred, the 344 345 Division of Insurance Fraud shall send a copy of the 346 investigative report to the office and a copy to the agency 347 responsible for the professional licensure of the authorized mitigation inspector, whether or not a prosecutor takes action 348 349 based upon the report.

(7) An individual or entity who knowingly provides or utters a false or fraudulent mitigation verification form with the intent to obtain or receive a discount on an insurance premium to which the individual or entity is not entitled commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

(8) At its expense, the insurer may require that a uniform mitigation verification form provided by a policyholder, a policyholder's agent, or an authorized mitigation inspector or inspection company be independently verified by an inspector, an inspection company, or an independent third-party quality

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361	assurance provider <u>that</u> which possesses a quality assurance
362	program before accepting the uniform mitigation verification
363	form as valid.
364	Section 3. This act shall take effect July 1, 2012.
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366	=========== T I T L E A M E N D M E N T =================================
367	And the title is amended as follows:
368	Delete everything before the enacting clause
369	and insert:
370	A bill to be entitled
371	An act relating to the Hurricane Loss Mitigation
372	Program; amending s. 215.559, F.S.; revising
373	provisions relating to the program; providing purposes
374	and program duties including funding and supervising
375	the public hurricane loss projection model; providing
376	additional specification as to how moneys appropriated
377	to the Division of Emergency Management for the
378	program are spent; revising the membership of the
379	program's advisory council; amending s. 627.711, F.S.;
380	requiring that the form used by insurers to provide
381	notice of premium discounts and the uniform mitigation
382	verification inspection form be prescribed by the
383	Division of Emergency Management; revising who must
384	conduct such mitigation verification inspections and
385	sign such form; providing an effective date.