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Proposed Committee Substitute by the Committee on Health Regulation

A bill to be entitled

2 An act relating to assisted living facilities; 3 amending s. 394.4574, F.S.; revising the duties of the 4 case manager for, and the community living support 5 plan of, a mental health resident of an assisted 6 living facility; amending s. 400.0078, F.S.; requiring 7 residents of long-term care facilities to be informed 8 about the confidentiality of the subject matter and 9 identity of the complainant of a complaint received by 10 the State Long-Term Care Ombudsman Program; amending 11 s. 415.1034, F.S.; adding certain employees or agents of a state or local agency to the list of persons who 12 13 must report the known or suspected abuse of a 14 vulnerable adult to the abuse hotline; amending s. 15 429.02, F.S.; providing definitions for "board" and "mental health professional"; amending s. 429.07, 16 F.S.; conforming a cross-reference; increasing the 17 18 biennial license fee required for a facility that has 19 certain violations within the 2 years preceding 20 license renewal; amending s. 429.075, F.S.; revising the criteria preventing a licensed facility from 21 2.2 receiving a limited mental health license; providing 23 training requirements for administrators and staff 24 members of facilities that hold a limited mental 25 health license; requiring that a mental health 26 professional be part of the team inspecting a facility 27 that holds a limited mental health license; requiring

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28 quarterly monitoring of the facility; providing for an 29 exception from quarterly monitoring; amending s. 30 429.14, F.S.; requiring the revocation of a facility license for certain violations that result in the 31 32 death of a resident; amending s. 429.176, F.S.; 33 requiring the licensure of facility administrators; 34 providing administrator education and examination 35 requirements; providing training requirements for 36 facility managers during the temporary absence of an 37 administrator; amending s. 429.178, F.S.; revising 38 training requirements for staff who provide care for 39 persons with Alzheimer's disease and related 40 disorders; amending s. 429.19, F.S.; conforming provisions to changes made by the act; authorizing the 41 Agency for Health Care Administration to impose an 42 increased fine for certain violations that result in 43 the death of a resident; amending s. 429.23, F.S.; 44 45 requiring a facility to establish a risk management and quality assurance program; amending s. 429.256, 46 47 F.S.; conforming a cross-reference; amending s. 48 429.28, F.S.; requiring residents of facilities to be 49 informed about the confidentiality of the subject 50 matter and identity of the resident and complainant of 51 a complaint made to the State Long-Term Care Ombudsman 52 Program; requiring the agency to conduct followup 53 inspections of facilities that have a history of 54 certain violations; providing that a facility that 55 terminates an individual's residency will be fined if 56 good cause is not shown in court; amending s. 429.34,

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57 F.S.; providing that the agency is designated as the 58 central agency for receiving and tracking facility 59 complaints; requiring the agency to have lead surveyors who specialize in assessing facilities; 60 61 amending s. 429.41, F.S.; requiring the agency to 62 observe the elopement drills of a randomly selected 63 group of facilities; authorizing the agency to require additional staffing for facilities that hold a 64 65 specialty license; requiring the agency to conduct an 66 abbreviated biennial licensure inspection; amending s. 67 429.49, F.S.; increasing the criminal penalty for 68 altering facility records; creating s. 429.515, F.S.; 69 requiring new facility employees to attend a 70 preservice orientation; providing requirements for 71 such orientation; amending s. 429.52, F.S.; revising 72 training and continuing education requirements for 73 facility staff other than administrators; providing for the use of interactive online tutorials; creating 74 75 s. 429.521, F.S.; providing specialty training 76 requirements for certain staff of facilities that hold 77 an extended congregate care, limited nursing, and 78 limited mental health license; providing for 79 examinations; authorizing the Board of Assisted Living 80 Facility Administration to adopt rules; creating s. 81 429.522, F.S.; requiring training providers to be 82 certified by the board and provide trainer oversight; providing trainer requirements; requiring the board to 83 84 maintain an electronic database of certified providers 85 and persons who complete training if funding is

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86 available; creating s. 429.523, F.S.; providing for 87 board approval of training and testing centers; 88 providing approval criteria; amending s. 429.54, F.S.; 89 requiring specified state agencies to have an 90 electronic system of communication pertaining to the 91 regulation of facilities; requiring facilities to 92 submit certain facility and resident information electronically to the agency twice yearly; providing 93 94 for the maintenance and use of such information; 95 providing for expiration of this requirement; creating 96 s. 429.55, F.S.; directing the agency to establish an 97 online, user-friendly facility rating system that may be accessed by the public; providing a directive to 98 99 the Division of Statutory Revision; amending s. 100 498.1635, F.S.; revising the purpose of part II of ch. 101 669, F.S., to include assisted living administrators; 102 amending s. 468.1645, F.S.; requiring assisted living facilities to be operated under the management of a 103 104 licensed administrator; amending s. 468.1655, F.S.; 105 revising definitions to conform to changes made by the 106 act; amending s. 468.1665, F.S.; revising the 107 membership of the Board of Nursing Home and Assisted 108 Living Facility Administrators; amending s. 468.1685, 109 F.S.; revising the duties of the board to include the 110 development of assisted living facility administrator 111 training and examination, administrator continuing 112 education curriculum, a limited mental health curriculum and examination, a staff training 113 114 curriculum, an interactive online tutorial for

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115 facility staff, a continuing education curriculum for 116 facility staff, and other training requirements as 117 necessary; requiring the board to certify assisted living training providers and approve testing and 118 119 training centers; amending s. 468.1695, F.S.; 120 providing requirements for assisted living facility 121 administrator examination; amending s. 468.1705, F.S., 122 relating to licensure by endorsement to conform to 123 changes made by the act; amending s. 468.1725, F.S.; 124 revising provisions relating to the inactive status of 125 an administrator's license; amending s. 468.1735, 126 F.S., relating to provisional licensing; conforming 127 provisions to changes made by the act; amending s. 128 468.1745, F.S.; providing requirements for who must be 129 licensed as an assisted living facility administrator; 130 amending s. 468.1755, F.S.; conforming provisions to 131 changes made by the act; providing grounds for disciplinary action for assisted living facility 132 133 administrators; amending s. 468.1756, F.S.; conforming 134 provisions to changes made by the act; requiring the 135 agency to create a task force to determine whether 136 state agencies have overlapping regulatory 137 jurisdiction over facilities and to submit findings 138 and recommendations to the Governor and Legislature by 139 a certain date; providing for termination; requiring 140 the Office of the State Long-Term Care Ombudsman to 141 create a task force to review the agency's facility 142 inspection forms and to submit its recommendations to 143 the agency by a certain date; providing for

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144	termination; providing an effective date.
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146	Be It Enacted by the Legislature of the State of Florida:
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148	Section 1. Paragraph (e) of subsection (2) of section
149	394.4574, Florida Statutes, is amended, and paragraph (f) is
150	added to that subsection, to read:
151	394.4574 Department responsibilities for a mental health
152	resident who resides in an assisted living facility that holds a
153	limited mental health license
154	(2) The department must ensure that:
155	(e) The mental health services provider assigns a case
156	manager to each mental health resident who lives in an assisted
157	living facility with a limited mental health license. The case
158	manager is responsible for coordinating the development $rac{\partial f}{\partial f}$ and
159	implementation of the community living support plan defined in
160	s. 429.02. The plan must be updated <u>as needed, but</u> at least
161	annually, to ensure that the ongoing needs of the resident are
162	addressed. Each case manager shall keep a record of the date and
163	time of any face-to-face interaction with the mental health
164	resident and make the record available to the department for
165	inspection. The record must be retained for 2 years after the
166	date of the last interaction.
167	(f) There is adequate and consistent monitoring and
168	enforcement of community living support plans and cooperative
169	agreements by the department.
170	Section 2. Subsection (2) of section 400.0078, Florida
171	Statutes, is amended to read:
172	400.0078 Citizen access to State Long-Term Care Ombudsman

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Program services.-

174 (2) Every resident or representative of a resident shall receive, Upon admission to a long-term care facility, each 175 176 resident or representative of a resident must receive 177 information regarding the purpose of the State Long-Term Care Ombudsman Program, the statewide toll-free telephone number for 178 179 receiving complaints, the confidentiality of the subject matter 180 of a complaint and the complainant's name and identity, and 181 other relevant information regarding how to contact the program. 182 Residents or their representatives must be furnished additional 183 copies of this information upon request.

184 Section 3. Paragraph (a) of subsection (1) of section185 415.1034, Florida Statutes, is amended to read:

186 415.1034 Mandatory reporting of abuse, neglect, or 187 exploitation of vulnerable adults; mandatory reports of death.-

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(1) MANDATORY REPORTING.-

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(a) Any person, including, but not limited to, any:

190 1. <u>A</u> physician, osteopathic physician, medical examiner,
191 chiropractic physician, nurse, paramedic, emergency medical
192 technician, or hospital personnel engaged in the admission,
193 examination, care, or treatment of vulnerable adults;

194 2. <u>A</u> health professional or mental health professional
195 other than one listed in subparagraph 1.;

196 3. <u>A</u> practitioner who relies solely on spiritual means for 197 healing;

4. Nursing home staff; assisted living facility staff;
adult day care center staff; adult family-care home staff;
social worker; or other professional adult care, residential, or
institutional staff;

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202 5. <u>A</u> state, county, or municipal criminal justice employee 203 or law enforcement officer;

6. An employee of the Department of Business and
Professional Regulation conducting inspections of public lodging
establishments under s. 509.032;

207 7. <u>A</u> Florida advocacy council member or long-term care
 208 ombudsman council member; or

209 8. <u>A</u> bank, savings and loan, or credit union officer,
210 trustee, or employee<u>; or</u>

9. An employee or agent of a state or local agency who has regulatory responsibilities over, or who provides services to, persons residing in a state-licensed facility,

who knows, or has reasonable cause to suspect, that a vulnerable adult has been or is being abused, neglected, or exploited <u>must</u> shall immediately report such knowledge or suspicion to the central abuse hotline.

Section 4. Subsections (5) and (11) of section 429.02, Florida Statutes, are amended, present subsections (6) through (14) of that section are redesignated as subsections (7) through (15), respectively, present subsections (15) through (26) of that section are redesignated as subsections (17) through (28), respectively, and new subsections (6) and (16) are added to that section, to read:

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429.02 Definitions.-When used in this part, the term:

(5) "Assisted living facility" or "facility" means any
building or buildings, section or distinct part of a building,
private home, boarding home, home for the aged, or other
residential facility, whether operated for profit or not, which

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231 undertakes through its ownership or management to provide 232 housing, meals, and one or more personal services for a period 233 exceeding 24 hours to one or more adults who are not relatives 234 of the owner or administrator.

(6) "Board" means the Board of Nursing Home and Assisted
 Living Facility Administrators established under s. 468.1665.

237 (12) (11) "Extended congregate care" means acts beyond those 238 authorized in subsection (18) which (16) that may be performed 239 pursuant to part I of chapter 464 by persons licensed thereunder 240 while carrying out their professional duties, and other 241 supportive services which may be specified by rule. The purpose 242 of such services is to enable residents to age in place in a 243 residential environment despite mental or physical limitations 244 that might otherwise disqualify them from residency in a facility licensed under this part. 245

246 (16) "Mental health professional" means an individual licensed under chapter 458, chapter 459, chapter 464, chapter 247 490, or chapter 491 who provides mental health services as 248 249 defined in s. 394.67, or an individual who has a 4-year 250 baccalaureate degree with a concentration in mental health from 251 an accredited college or university and at least 5 years of 252 experience providing services that improve an individual's 253 mental health or that treat mental illness.

254 Section 5. Section 429.07, Florida Statutes, is amended to 255 read:

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429.07 Facility license required; fee.-

(1) The requirements of part II of chapter 408 apply to the
 provision of services that require licensure pursuant to this
 part and part II of chapter 408 and to entities licensed by or

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applying for such licensure from the agency pursuant to this part. A license issued by the agency is required in order to operate an assisted living facility in this state.

(2) Separate licenses <u>are shall be</u> required for facilities
maintained in separate premises, even though operated under the
same management. A separate license <u>is shall</u> not be required for
separate buildings on the same grounds.

(3) In addition to the requirements of s. 408.806, each license granted by the agency must state the type of care for which the license is granted. Licenses shall be issued for one or more of the following categories of care: standard, extended congregate care, limited nursing services, or limited mental health.

(a) A standard license shall be issued to facilities
providing one or more of the personal services identified in s.
429.02. Such facilities may also employ or contract with a
person licensed under part I of chapter 464 to administer
medications and perform other tasks as specified in s. 429.255.

(b) An extended congregate care license shall be issued to facilities providing, directly or through contract, services beyond those authorized in paragraph (a), including services performed by persons licensed under part I of chapter 464 and supportive services, as defined by rule, to persons who would otherwise be disqualified from continued residence in a facility licensed under this part.

1. In order for extended congregate care services to be provided, the agency must first determine that all requirements established in law and rule are met and must specifically designate, on the facility's license, that such services may be

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289 provided and whether the designation applies to all or part of 290 the facility. Such designation may be made at the time of 291 initial licensure or relicensure, or upon request in writing by 292 a licensee under this part and part II of chapter 408. The 293 notification of approval or the denial of the request shall be 294 made in accordance with part II of chapter 408. Existing 295 facilities qualifying to provide extended congregate care 296 services must have maintained a standard license and may not 297 have been subject to administrative sanctions during the 298 previous 2 years, or since initial licensure if the facility has 299 been licensed for less than 2 years, for any of the following 300 reasons:

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a. A class I or class II violation;

302 b. Three or more repeat or recurring class III violations 303 of identical or similar resident care standards from which a 304 pattern of noncompliance is found by the agency;

305 c. Three or more class III violations that were not 306 corrected in accordance with the corrective action plan approved 307 by the agency;

308 d. Violation of resident care standards which results in 309 requiring the facility to employ the services of a consultant 310 pharmacist or consultant dietitian;

e. Denial, suspension, or revocation of a license for
another facility licensed under this part in which the applicant
for an extended congregate care license <u>had</u> has at least 25
percent ownership interest; or

315 f. Imposition of a moratorium pursuant to this part or part 316 II of chapter 408 or initiation of injunctive proceedings.

2. A facility that is licensed to provide extended

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318 congregate care services must shall maintain a written progress 319 report on each person who receives services which describes the 320 type, amount, duration, scope, and outcome of services that are 321 rendered and the general status of the resident's health. A 322 registered nurse, or appropriate designee, representing the 323 agency shall visit the facility at least quarterly to monitor 324 residents who are receiving extended congregate care services 325 and to determine if the facility is in compliance with this 326 part, part II of chapter 408, and relevant rules. One of the 327 visits may be in conjunction with the regular survey. The 328 monitoring visits may be provided through contractual 329 arrangements with appropriate community agencies. A registered 330 nurse shall serve as part of the team that inspects the 331 facility. The agency may waive one of the required yearly monitoring visits for a facility that has been licensed for at 332 333 least 24 months to provide extended congregate care services, 334 if, during the inspection, the registered nurse determines that 335 extended congregate care services are being provided 336 appropriately, and if the facility has no class I or class II 337 violations and no uncorrected class III violations. The agency 338 must first consult with the long-term care ombudsman council for 339 the area in which the facility is located to determine if any 340 complaints have been made and substantiated about the quality of 341 services or care. The agency may not waive one of the required 342 yearly monitoring visits if complaints have been made and 343 substantiated.

344 3. A facility that is licensed to provide extended 345 congregate care services must:

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a. Demonstrate the capability to meet unanticipated

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347 resident service needs.

b. Offer a physical environment that promotes a homelike setting, provides for resident privacy, promotes resident independence, and allows sufficient congregate space as defined by rule.

352 c. Have sufficient staff available, taking into account the 353 physical plant and firesafety features of the building, to 354 assist with the evacuation of residents in an emergency.

d. Adopt and follow policies and procedures that maximize
 resident independence, dignity, choice, and decisionmaking <u>in</u>
 <u>order</u> to permit residents to age in place, so that moves due to
 changes in functional status are minimized or avoided.

e. Allow residents or, if applicable, a resident's
representative, designee, surrogate, guardian, or attorney in
fact to make a variety of personal choices, participate in
developing service plans, and share responsibility in
decisionmaking.

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f. Implement the concept of managed risk.

365 g. Provide, directly or through contract, the services of a 366 person licensed under part I of chapter 464.

h. In addition to the training mandated in s. 429.52 <u>and</u>
 the specialized training provided in s. 429.521, provide
 specialized training as defined by rule for facility staff.

4. A facility that is licensed to provide extended
congregate care services is exempt from the criteria for
continued residency set forth in rules adopted under s. 429.41.
A licensed facility must adopt its own requirements within
guidelines for continued residency set forth by rule. However,
the facility may not serve residents who require 24-hour nursing

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376 supervision. A licensed facility that provides extended 377 congregate care services must also provide each resident with a 378 written copy of facility policies governing admission and 379 retention.

380 5. The primary purpose of extended congregate care services 381 is to allow residents, as they become more impaired, the option 382 of remaining in a familiar setting from which they would 383 otherwise be disqualified for continued residency. A facility 384 licensed to provide extended congregate care services may also admit an individual who exceeds the admission criteria for a 385 386 facility with a standard license τ if the individual is 387 determined appropriate for admission to the extended congregate 388 care facility.

389 6. Before the admission of an individual to a facility 390 licensed to provide extended congregate care services, the 391 individual must undergo a medical examination as provided in s. 392 429.26(4) and the facility must develop a preliminary service 393 plan for the individual.

394 7. <u>If When</u> a facility can no longer provide or arrange for 395 services in accordance with the resident's service plan and 396 needs and the facility's policy, the facility <u>must</u> shall make 397 arrangements for relocating the person in accordance with s. 398 429.28(1)(k).

399 8. Failure to provide extended congregate care services may400 result in denial of extended congregate care license renewal.

401 (c) A limited nursing services license shall be issued to a
402 facility that provides services beyond those authorized in
403 paragraph (a) and as specified in this paragraph.

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1. In order for limited nursing services to be provided in

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405 a facility licensed under this part, the agency must first 406 determine that all requirements established in law and rule are 407 met and must specifically designate, on the facility's license, 408 that such services may be provided. Such designation may be made 409 at the time of initial licensure or relicensure, or upon request 410 in writing by a licensee under this part and part II of chapter 411 408. Notification of approval or denial of such request shall be made in accordance with part II of chapter 408. Existing 412 413 facilities qualifying to provide limited nursing services shall 414 have maintained a standard license and may not have been subject 415 to administrative sanctions that affect the health, safety, and 416 welfare of residents for the previous 2 years or since initial 417 licensure if the facility has been licensed for less than 2 418 years.

2. Facilities that are licensed to provide limited nursing 419 420 services shall maintain a written progress report on each person 421 who receives such nursing services, which report describes the 422 type, amount, duration, scope, and outcome of services that are 423 rendered and the general status of the resident's health. A 424 registered nurse representing the agency shall visit such 425 facilities at least twice a year to monitor residents who are receiving limited nursing services and to determine if the 426 427 facility is in compliance with applicable provisions of this 428 part, part II of chapter 408, and related rules. The monitoring 429 visits may be provided through contractual arrangements with 430 appropriate community agencies. A registered nurse shall also 431 serve as part of the team that inspects such facility.

432 3. A person who receives limited nursing services under433 this part must meet the admission criteria established by the

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434 agency for assisted living facilities. When a resident no longer 435 meets the admission criteria for a facility licensed under this 436 part, arrangements for relocating the person shall be made in 437 accordance with s. 429.28(1)(k), unless the facility is licensed 438 to provide extended congregate care services.

(4) In accordance with s. 408.805, an applicant or licensee
shall pay a fee for each license application submitted under
this part, part II of chapter 408, and applicable rules. The
amount of the fee shall be established by rule.

443 (a) The biennial license fee required of a facility is \$300 444 per license, plus with an additional fee of \$50 per resident 445 based on the total licensed resident capacity of the facility, except that an no additional fee may not will be assessed for 446 447 beds designated for recipients of optional state supplementation 448 payments provided under for in s. 409.212. The total fee may not 449 exceed \$10,000. However, the biennial license fee for a licensed 450 facility that has one or more class I or class II violations 451 within the 2 years before licensure renewal is \$500 per license 452 plus a fee of \$55 per resident. The increased fee amounts are in 453 addition to any adjusted fee amounts imposed pursuant to s. 454 408.805. The total fee for such facilities may not exceed 455 \$20,000. The increased fees shall be imposed for one licensure 456 cycle, unless the facility has a class I or class II violation 457 during the next biennial inspection.

(b) In addition to the total fee assessed under paragraph
(a), the agency shall require facilities that are licensed to
provide extended congregate care services under this part to pay
an additional fee per licensed facility. The amount of the
biennial fee shall be \$400 per license, with an additional fee

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463 of \$10 per resident based on the total licensed resident 464 capacity of the facility. (c) In addition to the total fee assessed under paragraph 465 466 (a), the agency shall require facilities that are licensed to 467 provide limited nursing services under this part to pay an 468 additional fee per licensed facility. The amount of the biennial 469 fee shall be \$250 per license, with an additional fee of \$10 per 470 resident based on the total licensed resident capacity of the 471 facility. 472 (5) Counties or municipalities applying for licenses under 473 this part are exempt from the payment of license fees. 474 Section 6. Section 429.075, Florida Statutes, is amended to 475 read: 476 429.075 Limited mental health license.-An assisted living 477 facility that serves three or more mental health residents must 478 obtain a limited mental health license. 479 (1) To obtain a limited mental health license, a facility must hold a standard license as an assisted living facility and $_{\tau}$ 480 481 must not have been subject to administrative sanctions during 482 the previous 2 years, or since initial licensure if the facility 483 has been licensed for less than 2 years, for any of the 484 following reasons: 485 (a) Two or more class I or class II violations; 486 (b) Three or more repeat or recurring class III violations 487 of identical or similar resident care standards from which a 488 pattern of noncompliance is found by the agency; 489 (c) Three or more class III violations that were not 490 corrected in accordance with the facility's corrective action 491 plan approved by the agency;

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492 (d) A violation of resident care standards which resulted 493 in requiring the facility to employ the consultant services of a 494 licensed pharmacist or a registered or licensed dietitian under 495 s. 429.42;

496 (e) Denial, suspension, or revocation of a license for 497 another facility licensed under this part in which the license 498 applicant had at least a 25 percent ownership interest; or 499 (f) Imposition of a moratorium pursuant to this part or

500 part II of chapter 408 or initiation of injunctive proceedings 501 any current uncorrected deficiencies or violations, and must 502 ensure that, within 6 months after receiving a limited mental 503 health license, the facility administrator and the staff of the 504 facility who are in direct contact with mental health residents 505 must complete training of no less than 6 hours related to their 506 duties. Such designation

507 (2) Licensure to provide services to mental health 508 residents may be made at the time of initial licensure or 509 relicensure or upon request in writing by a licensee under this 510 part and part II of chapter 408. Notification of agency approval 511 or denial of such request must shall be made in accordance with 512 this part, part II of chapter 408, and applicable rules. This 513 training will be provided by or approved by the Department of 514 Children and Family Services.

515 <u>(3)(2)</u> Facilities licensed to provide services to mental 516 health residents shall provide appropriate supervision and 517 staffing to provide for the health, safety, and welfare of such 518 residents.

519 (a) In addition to the general training or educational 520 requirements under this part or part II of chapter 468, as

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521 applicable, each administrator and staff member who provides 522 regular or direct care to the residents of a facility licensed 523 to provide services to mental health residents must meet the 524 specialized limited mental health training requirements set 525 forth in s. 429.521. 526 (b) Effective July 1, 2012, an administrator of a facility 527 that has a limited mental health license, in addition to the 528 education requirements under part II of chapter 468, must have 529 also completed at least 6 semester credit hours of college-level 530 coursework relating to mental health. 531 (4) (4) (3) A facility that holds has a limited mental health 532 license must: 533 (a) Have a copy of each mental health resident's community 534 living support plan and the cooperative agreement with the 535 mental health care services provider. The support plan and the 536 agreement may be combined. 537 (b) Have documentation that is provided by the Department of Children and Family Services that each mental health resident 538 539 has been assessed and determined to be able to live in the community in an assisted living facility with a limited mental 540 541 health license. 542 (c) Make the community living support plan available for inspection by the resident, the resident's legal guardian, the 543 544 resident's health care surrogate, and other individuals who have 545 a lawful basis for reviewing this document. 546 (d) Assist the mental health resident in carrying out the 547 activities identified in the individual's community living 548 support plan. 549

(5) (4) A facility that holds with a limited mental health

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550 license may enter into a cooperative agreement with a private 551 mental health provider. For purposes of the limited mental 552 health license, the private mental health provider may act as 553 the case manager.

554 (6) A mental health professional shall serve as part of the 555 team that inspects a facility that holds a limited mental health 556 license, and may conduct the inspection without other agency 557 representatives. A mental health professional representing the 558 agency shall visit the facility at least quarterly to monitor 559 residents who are receiving limited mental health services and 560 to determine if the facility is in compliance with this part, 561 part II of chapter 408, and relevant rules, and may send a 562 report to the agency reporting his or her findings. One of those 563 visits may be in conjunction with the agency's regular survey. 564 The monitoring visits may be provided through a contractual 565 arrangement with an appropriate community agency. The agency may 566 waive one of the quarterly monitoring visits of a facility that 567 has had a mental health license for at least 2 years if, during 568 an inspection, the mental health professional determines that 569 mental health services are being provided appropriately and the 570 facility has had no class I or class II violation and no 571 uncorrected class III violation in the past 2 years. Before 572 waiving a monitoring visit, the agency must first consult with a 573 representative of the local long-term care ombudsman council for 574 the area in which the facility is located to determine if any 575 complaint has been made and the outcome of the complaint. The 576 agency may not waive one of the required monitoring visits if an 577 ombudsman referral was made to the agency which resulted in a 578 citation for a licensure violation.

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588-02542B-12 579 Section 7. Subsection (4) of section 429.14, Florida 580 Statutes, is amended to read: 581 429.14 Administrative penalties.-582 (4) The agency shall deny or revoke the license of an 583 assisted living facility that: 584 (a) Has two or more class I or class II violations that are similar or identical to violations identified by the agency 585 586 during a survey, inspection, monitoring visit, or complaint 587 investigation occurring within the previous 2 years; or-588 (b) Committed a class I violation that caused the death of 589 a resident or an intentional or negligent act that, based on a 590 court's findings, caused the death of a resident. 591 Section 8. Section 429.176, Florida Statutes, is amended to 592 read: 593 429.176 Notice of change of Administrator license; 594 educational requirements; change of administrator; managers.-595 (1) To be an administrator of an assisted living facility, 596 an applicant must meet the requirements under part I of chapter 468. 597 598 (2) A licensed administrator must complete a minimum of 18 599 hours of continuing education every 2 years and pass a short 600 examination that corresponds to each continuing education course 601 with a minimum score of 80 in order to demonstrate receipt and comprehension of the training. The examination may be offered 602 603 online and any fees associated with the online service must be 604 borne by the participant. The license of a facility whose 605 administrator had not maintained these continuing education 606 requirements shall enter inactive status. 607 (3) The administrator of a facility that holds a limited

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608 mental health license must have met the educational requirements
609 of s. 429.521(3).

610 (4) If, during the period for which a <u>standard</u> license is 611 issued, the <u>facility</u> owner changes administrators, the owner 612 must notify the agency of the change within 10 days and provide 613 documentation <u>that the administrator is licensed or has been</u> 614 <u>granted a provisional license</u> within 90 days that the new 615 administrator has completed the applicable core educational 616 <u>requirements under s. 429.52</u>.

617 (5) A manager of a facility who assumes responsibility for
618 the operation of the facility during the temporary absence of an
619 administrator must meet the core training requirements under s.
620 468.1685(9)(a) within 30 days after being employed as, or
621 becoming, a facility manager.

622 Section 9. Paragraphs (a) and (b) of subsection (2) of 623 section 429.178, Florida Statutes, are amended to read:

429.178 Special care for persons with Alzheimer's diseaseor other related disorders.-

(2) (a) Staff members, including administrators, An 626 627 individual who are is employed by a facility that provides 628 special care for residents with Alzheimer's disease or other related disorders, and who provide has regular or direct care to 629 630 contact with such residents, must complete up to 4 hours of 6.31 initial dementia-specific training developed or approved by the 632 department. The training must shall be completed within 3 months 633 after beginning employment and shall satisfy the core training 634 requirements of s. 429.52(2)(g).

(b) A direct caregiver who is employed by a facility thatprovides special care for residents with Alzheimer's disease or

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637 other related disorders, and who provides direct care to such 638 residents, must complete the required initial training and 4 639 additional hours of training developed or approved by the 640 department. The training <u>must shall</u> be completed within <u>6 months</u> 641 <u>9 months after beginning employment and shall satisfy the core</u> 642 training requirements of s. 429.52(2)(g).

643 Section 10. Subsections (1) and (2) of section 429.19, 644 Florida Statutes, are amended to read:

645 429.19 Violations; imposition of administrative fines; 646 grounds.-

647 (1) In addition to the requirements of part II of chapter 648 408 and s. 429.28(6), the agency shall impose an administrative fine in the manner provided under in chapter 120 for the 649 650 violation of any provision of this part, part II of chapter 408, 651 and applicable rules by an assisted living facility; $_{T}$ for the 652 actions of any person subject to level 2 background screening 653 under s. 408.809; τ for the actions of any facility employee; τ or for an intentional or negligent act seriously affecting the 654 655 health, safety, or welfare of a resident of the facility.

(2) Each violation of this part and adopted rules shall be
classified according to the nature of the violation and the
gravity of its probable effect on facility residents <u>as provided</u>
in s. 408.813.

(a) The agency shall indicate the classification on the
 written notice of the violation as follows:

662 <u>1.(a)</u> For class "I" violations, are defined in s. 408.813. 663 the agency shall impose an administrative fine for a cited class 664 <u>I violation</u> in an amount not less than \$5,000 and not exceeding 665 \$10,000 for each violation.

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666 <u>2.(b)</u> For class "II" violations, are defined in s. 408.813. 667 the agency shall impose an administrative fine for a cited class 668 <u>II violation</u> in an amount not less than \$1,000 and not exceeding 669 \$5,000 for each violation.

670 <u>3.(c)</u> For class "III" violations, are defined in s.
671 408.813. the agency shall impose an administrative fine for a
672 cited class III violation in an amount not less than \$500 and
673 not exceeding \$1,000 for each violation even if the violation is
674 corrected before the citation is issued.

675 <u>4.(d)</u> For class "IV" violations, are defined in s. 408.813.
676 the agency shall impose an administrative fine for a cited class
677 IV violation in an amount not less than \$100 and not exceeding
678 \$200 for each violation.

679 (b) The agency shall impose the maximum penalty for the 680 class of violation which results in the death of a resident. If 681 the facility is cited for a second or subsequent violation that 682 is in the same class as a prior violation that the facility has been cited for at, or since, the last inspection, the agency 683 684 shall double the fine for the second or subsequent violation 685 even if the fine exceeds the maximum amount authorized. 686 Notwithstanding s. 408.813(c), if a facility is cited for ten or 687 more class III violations during an inspection or survey, the 688 agency shall impose a fine for each violation.

Section 11. Subsection (1) of section 429.23, FloridaStatutes, is amended to read:

691 429.23 Internal risk management and quality assurance692 program; adverse incidents and reporting requirements.-

693 (1) <u>As part of its administrative functions, an assisted</u>
 694 <u>living Every</u> facility licensed under this part <u>shall</u> may, as

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695 part of its administrative functions, voluntarily establish a 696 risk management and quality assurance program, the purpose of 697 which is to assess resident care practices, facility incident 698 reports, deficiencies cited by the agency, adverse incident 699 reports, and resident grievances and develop plans of action to 690 correct and respond quickly to identify quality differences.

701Section 12. Paragraph (b) of subsection (1) of section702429.256, Florida Statutes, is amended to read:

703

704

429.256 Assistance with self-administration of medication.-

(1) For the purposes of this section, the term:

(b) "Unlicensed person" means an individual not currently licensed to practice nursing or medicine who is employed by or under contract to an assisted living facility and who has received training with respect to assisting with the selfadministration of medication in an assisted living facility, as provided under s. <u>429.521</u>, before <u>429.52</u> prior to providing such assistance as described in this section.

712 Section 13. Subsection (2), paragraph (d) of subsection 713 (3), and subsection (6) of section 429.28, Florida Statutes, are 714 amended to read:

715

429.28 Resident bill of rights.-

(2) The administrator of a facility shall ensure that a 716 written notice of the rights, obligations, and prohibitions set 717 718 forth in this part is posted in a prominent place in each 719 facility and read or explained to residents who cannot read. The 720 This notice must shall include the name, address, and telephone numbers of the local ombudsman council and central abuse hotline 721 722 and, if when applicable, the Advocacy Center for Persons with 723 Disabilities, Inc., and the Florida local advocacy council,

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724 where complaints may be lodged. The notice must state that the 725 subject matter of a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council 726 727 and the names and identities of the residents involved in the 728 complaint and the complainants are confidential pursuant to s. 729 400.0077. The facility must ensure a resident's access to a 730 telephone to call the local ombudsman council, central abuse 731 hotline, Advocacy Center for Persons with Disabilities, Inc., 732 and the Florida local advocacy council.

(3)

733

(d) The agency <u>shall conduct periodic followup inspections</u>
to monitor the compliance of facilities having a history of
class I violations that threaten the health, safety, or security
of residents, and may conduct periodic followup inspections as
necessary to monitor the compliance of facilities <u>having with</u> a
history of any class I, class II, or class III violations that
threaten the health, safety, or security of residents.

(6) <u>A</u> Any facility <u>that</u> which terminates the residency of an individual who participated in activities specified in subsection (5) <u>must</u> shall show good cause in a court of competent jurisdiction. <u>If good cause is not shown, the agency</u> <u>shall impose a fine of \$2,500 in addition to any other penalty</u> <u>assessed against the facility.</u>

747 Section 14. Section 429.34, Florida Statutes, is amended to 748 read:

749

429.34 Right of entry and inspection.-

(1) In addition to the requirements of s. 408.811, <u>a</u> any
 duly designated officer or employee of the department, the
 Department of Children and Family Services, the Medicaid Fraud

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753 Control Unit of the Office of the Attorney General, the state or 754 local fire marshal, or a member of the state or local long-term 755 care ombudsman council shall have the right to enter unannounced 756 upon and into the premises of any facility licensed pursuant to 757 this part in order to determine the state of compliance with the 758 provisions of this part, part II of chapter 408, and applicable 759 rules. Data collected by the state or local long-term care 760 ombudsman councils or the state or local advocacy councils may 761 be used by the agency in investigations involving violations of 762 regulatory standards.

763 (2) The agency is designated the central agency for 764 receiving and tracking complaints to ensure that allegations 765 regarding facilities are timely responded to and that licensure 766 enforcement action is initiated if warranted. Any other state 767 agency regulating, or providing services to residents of, assisted living facilities must report any allegations or 768 769 complaints that have been substantiated or are likely to have 770 occurred to the agency as soon as reasonably possible.

771 <u>(3) The agency shall have lead surveyors in each field</u> 772 <u>office who specialize in assessing assisted living facilities.</u> 773 <u>The lead surveyors shall provide initial and ongoing training to</u> 774 <u>surveyors who will be inspecting and monitoring facilities. The</u> 775 <u>lead surveyors shall ensure that consistent inspection and</u> 776 <u>monitoring assessments are conducted.</u>

777 (4) The agency shall have one statewide lead surveyor who
 778 specializes in assisted living facility inspections. The lead
 779 surveyor shall coordinate communication between lead surveyors
 780 of assisted living facilities throughout the state and ensure
 781 statewide consistency in applying facility inspection laws and

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782 rules.

783 Section 15. Paragraph (1) of subsection (1) and subsections 784 (2) and (5) of section 429.41, Florida Statutes, are amended to 785 read:

786

429.41 Rules establishing standards.-

787 (1) It is the intent of the Legislature that rules 788 published and enforced pursuant to this section shall include 789 criteria by which a reasonable and consistent quality of 790 resident care and quality of life may be ensured and the results 791 of such resident care may be demonstrated. Such rules shall also 792 ensure a safe and sanitary environment that is residential and 793 noninstitutional in design or nature. It is further intended 794 that reasonable efforts be made to accommodate the needs and 795 preferences of residents to enhance the quality of life in a 796 facility. The agency, in consultation with the department, may 797 adopt rules to administer the requirements of part II of chapter 798 408. In order to provide safe and sanitary facilities and the 799 highest quality of resident care accommodating the needs and 800 preferences of residents, the department, in consultation with 801 the agency, the Department of Children and Family Services, and 802 the Department of Health, shall adopt rules, policies, and 803 procedures to administer this part, which must include 804 reasonable and fair minimum standards in relation to:

(1) The establishment of specific policies and procedures on resident elopement. Facilities shall conduct a minimum of two resident elopement drills each year. All administrators and direct care staff shall participate in the drills. Facilities shall document the drills. <u>Each calendar year, the agency shall</u> <u>observe the elopement drills of 10 percent of the licensed</u>

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811 facilities in the state. The facilities must be randomly 812 selected by the agency and the elopement drills must coincide 813 with an inspection or survey conducted by the agency. If an 814 agency employee observes an elopement drill that does not meet 815 standards established by rule, the agency shall provide notice 816 of the deficiencies to the facility within 15 calendar days 817 after the drill. The facility shall submit a corrective action 818 plan to the agency within 30 calendar days after receiving such 819 notice.

820 (2) In adopting any rules pursuant to this part, the 821 department, in conjunction with the agency, shall make distinct 822 standards for facilities based upon facility size; the types of 823 care provided; the physical and mental capabilities and needs of 824 residents; the type, frequency, and amount of services and care 825 offered; and the staffing characteristics of the facility. Rules 826 developed pursuant to this section may shall not restrict the 827 use of shared staffing and shared programming in facilities that are part of retirement communities that provide multiple levels 828 829 of care and otherwise meet the requirements of law and rule. The 830 department may require additional staffing for facilities that 831 have specialty licenses, but the additional staffing must 832 correlate with the number of residents receiving special care 833 and the type of special care required. Except for uniform 834 firesafety standards, the department shall adopt by rule 835 separate and distinct standards for facilities with 16 or fewer 836 beds and for facilities with 17 or more beds. The standards for 837 facilities with 16 or fewer beds must shall be appropriate for a noninstitutional residential environment if - provided that the 838 839 structure is no more than two stories in height and all persons



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840 who cannot exit the facility unassisted in an emergency reside on the first floor. The department, in conjunction with the 841 842 agency, may make other distinctions among types of facilities as 843 necessary to enforce the provisions of this part. If Where 844 appropriate, the agency shall offer alternate solutions for 845 complying with established standards, based on distinctions made 846 by the department and the agency relative to the physical 847 characteristics of facilities and the types of care offered 848 therein.

849 (5) In order to allocate resources efficiently, the agency 850 shall conduct may use an abbreviated biennial standard licensure 851 inspection that consists of a review of key quality-of-care 852 standards in lieu of a full inspection in a facility that has a 853 good record of past performance. However, a full inspection must 854 be conducted in a facility that has a history of class I or 855 class II violations, uncorrected class III violations, confirmed 856 ombudsman council complaints, or confirmed licensure complaints, 857 within the previous licensure period immediately preceding the 858 inspection or if a potentially serious problem is identified 859 during the abbreviated inspection. The agency, in consultation 860 with the department, shall develop the key quality-of-care 861 standards with input from the State Long-Term Care Ombudsman 862 Council and representatives of provider groups for incorporation into its rules. 863

864 Section 16. Subsection (1) of section 429.49, Florida 865 Statutes, is amended to read:

866

429.49 Resident records; penalties for alteration.-

867 (1) Any person who fraudulently alters, defaces, or868 falsifies any medical or other record of an assisted living

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869	facility, or causes or procures any such offense to be
870	committed, commits a misdemeanor of the <u>first</u> second degree,
871	punishable as provided in s. 775.082 or s. 775.083.
872	Section 17. Section 429.515, Florida Statutes, is created
873	to read:
874	429.515 Preservice orientation
875	(1) Effective July 1, 2012, a new employee, including an
876	administrator, of an assisted living facility must attend a
877	preservice orientation provided by the facility which covers
878	topics that will enable the employee to relate and respond to
879	the residents of that facility. The orientation must be at least
880	2 hours in duration, be available in English and Spanish, and,
881	at a minimum, cover the following topics:
882	(a) Care of persons who have Alzheimer's disease or other
883	related disorders.
884	(b) Deescalation techniques.
885	(c) Aggression control.
886	(d) Elopement prevention.
887	(e) Behavior management.
888	(2) Upon completion of the preservice orientation, the
889	employee must sign an affidavit, under penalty of perjury,
890	stating that the employee completed the orientation. The
891	administrator of the facility must maintain the signed affidavit
892	in the employee's work file.
893	Section 18. Section 429.52, Florida Statutes, is amended to
894	read:
895	(Substantial rewording of section. See
896	s. 429.52, F.S., for present text.)
897	429.52 Staff member training; tutorial; continuing

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898 education.-

899 (1) Staff members, other than administrators, providing 900 regular or direct care to residents must complete a staff 901 training curriculum developed by the board. The training must be 902 completed within 30 days after employment and is in addition to 903 the preservice orientation required under s. 429.515. Any cost 904 or fee associated with the training shall be borne by the 905 participant or the participant's employer.

906 (2) Staff members, other than administrators, providing 907 regular or direct care to residents must complete an interactive 908 online tutorial developed by the board that demonstrates an 909 understanding of the training received under subsection (1). The 910 board shall provide a certificate to each staff member who 911 completes the tutorial. The certificate must be maintained in 912 the employee's work file.

913 (3) Staff members, other than administrators, providing 914 regular or direct care to residents must participate in a 915 minimum of 8 hours of continuing education every 2 years as developed by the board. The continuing education may be offered 916 917 through online courses and any fee associated with the online 918 service shall be borne by the participant or the participant's employer. 919 920 Section 19. Section 429.521, Florida Statutes, is created

920 Section 19. Section 429.521, Florida Statutes, is create 921 to read:

922 <u>429.521 Specialty training and education; examinations.</u>
923 <u>(1) Administrators and staff members who provide regular or</u>
924 <u>direct care to residents of a facility that holds an extended</u>
925 congregate care license must complete a minimum of 6 hours of

926 board-approved extended congregate care training within 30 days

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927 after beginning employment.

928 (2) If a facility holds a limited nursing services license: 929 (a) The administrator must complete a minimum of 4 hours of 930 board-approved courses that train and educate administrators on 931 the special needs and care of those requiring limited nursing 932 services.

933 (b) Staff members providing regular and direct care to 934 residents receiving limited nursing services must complete a 935 minimum of 2 hours of courses that train and educate staff on 936 the special needs and care of those requiring limited nursing 937 services. The training must be completed within 30 days after 938 employment.

939 (3) Staff members who provide regular or direct care to 940 mental health residents and administrators who are employed by a 941 facility that holds a limited mental health license must complete a minimum of 8 hours of board-approved mental health 942 943 training within 30 days after beginning employment. Within 30 944 days after completing such training, a staff member must 945 complete an online interactive tutorial related to the training 946 and receive a certificate of completion in order to demonstrate 947 an understanding of the training received. An administrator must 948 pass an examination related to the administrator's training with 949 a minimum score of 80. The participant or the participant's 950 employer shall pay any fee associated with taking the tutorial 951 or examination.

952 (a) A staff member who does not complete the tutorial or an
 953 administrator who fails the examination may not provide regular
 954 or direct care to mental health residents until he or she
 955 successfully completes the tutorial or passes the examination.

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956	(b) An administrator who does not pass the examination
957	within 6 months after completing the mental health training may
958	not be an administrator of a facility that holds a limited
959	mental health license until the administrator achieves a passing
960	score.
961	(4) Staff, including administrators, who prepare or serve
962	food must receive a minimum of 1 hour of inservice training in
963	safe food handling practices within 30 days after beginning
964	employment.
965	(5) Staff members, including administrators, must receive
966	at least 1 hour of inservice training on the facility's resident
967	elopement response policies and procedures within 30 days after
968	beginning employment.
969	(a) A copy of the facility's resident elopement response
970	policies and procedures must be provided to staff members and
971	the administrator.
972	(b) Staff members and the administrator must demonstrate
973	understanding and competency in the implementation of the
974	elopement response policies and procedures.
975	(6) Staff members, including the administrator, involved
976	with the management of medications and the assistance with self-
977	administration of medications under s. 429.256 must complete a
978	minimum of 4 additional hours of training provided by a
979	registered nurse, licensed pharmacist, or department staff
980	member. The board shall establish by rule the minimum
981	requirements of this training, including continuing education
982	requirements.
983	(7) Other facility staff members shall participate in
984	training relevant to their job duties as specified by board

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985 rule.

Section 20. Section 429.522, Florida Statutes, is created 986 987 to read: 988 429.522 Assisted living training providers; certification.-989 (1) Effective January 1, 2013, an individual seeking to 990 provide assisted living training in this state must be certified by the board. The applicant must provide the board with proof of 991 992 completion of the minimum core training requirements, successful 993 passage of the assisted living facility administrator licensure 994 examination, and proof of compliance with any continuing 995 education requirements. 996 (2) A person seeking to be certified as a trainer must 997 also: 998 (a) Provide proof of completion of a 4-year baccalaureate 999 degree from an accredited college or university and have worked 1000 in a management position in an assisted living facility for 3 1001 years after obtaining certification in core training courses; 1002 (b) Have worked in a management position in an assisted 1003 living facility for 5 years after obtaining certification in the 1004 core training courses and have 1 year of teaching experience as 1005 an educator or staff trainer for persons who work in an assisted 1006 living facility or another long-term care setting; 1007 (c) Have been previously employed as a trainer of core 1008 training courses for the department;

1009 (d) Have at least 5 years of employment with the agency as 1010 a surveyor of assisted living facilities;

1011(e) Have at least 5 years of employment in a professional1012position in the agency's assisted living unit;

(f) Have at least 5 years of employment as an educator or

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1014	staff trainer for persons working in an assisted living facility
1015	or another long-term care setting;
1016	(g) Have at least 5 years of employment as a trainer of
1017	core assisted living facility courses not directly associated
1018	with the department;
1019	(h) Have a 4-year baccalaureate degree from an accredited
1020	college or university in the areas of health care, gerontology,
1021	social work, education, or human services and at least 4 years
1022	of experience as an educator or staff trainer for persons
1023	working in an assisted living facility or another long-term care
1024	setting after receiving certification in core courses; or
1025	(i) Meet other qualification criteria as defined by rule of
1026	the board.
1027	(3) The board shall provide oversight of the assisted
1028	living training providers. The board shall adopt rules to
1029	establish requirements for trainer certification, disciplinary
1030	action that may be taken against a trainer, and a trainer
1031	decertification process.
1032	(4) If funding is available, by January 1, 2013, the board
1033	shall develop and maintain an electronic database, accessible to
1034	the public, which lists all persons holding certification as an
1035	assisted living trainer, including any history of violations.
1036	Assisted living trainers shall keep a record of individuals who
1037	complete training and shall submit the record to the board
1038	within 24 hours after the completion of a course in order for
1039	the board to include the information in the database.
1040	Section 21. Section 429.523, Florida Statutes, is created
1041	to read:
1042	429.523 Training and testing centersIn addition to

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1	
1043	certified assisted living trainers under s. 429.522, training
1044	and testing centers approved by the board may conduct assisted
1045	living training or examinations under this part.
1046	(1) The board shall consider the following when reviewing a
1047	center applicant:
1048	(a) Whether the center will provide sufficient space for
1049	training.
1050	(b) The location of the center and whether another center
1051	already provides assisted living training or testing in the
1052	approximate area.
1053	(c) The fee to be charged by the center for providing such
1054	services.
1055	(d) Whether the center has sufficient staff who meet the
1056	qualifications for assisted living training providers under s.
1057	429.522.
1058	(e) Any other consideration that the board deems necessary
1059	to approve a center.
1060	(2) The board shall provide a certificate of approval to an
1061	applicant that meets with the board's approval. The training and
1062	testing center shall keep the certificate on file as long as it
1063	provides assisted living training or examination services.
1064	(3) The board or the agency may inspect a center to
1065	determine whether the training or testing center meets law and
1066	rule requirements and may decertify a training and testing
1067	center that does not continue to meet such requirements.
1068	(4) An assisted living trainer employed by the training or
1069	testing center must perform the recordkeeping and reporting
1070	required under s. 429.522(4).
1071	Section 22. Section 429.54, Florida Statutes, is amended to

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1072 read:

1073 429.54 Collection of information; local subsidy; 1074 interagency communication; facility reporting.-

1075 (1) To enable the department to collect the information 1076 requested by the Legislature regarding the actual cost of 1077 providing room, board, and personal care in assisted living facilities, the department may is authorized to conduct field 1078 1079 visits and audits of facilities as may be necessary. The owners 1080 of randomly sampled facilities shall submit such reports, 1081 audits, and accountings of cost as the department may require by 1082 rule; however, provided that such reports, audits, and 1083 accountings may not be more than shall be the minimum necessary to implement the provisions of this subsection section. Any 1084 1085 facility selected to participate in the study shall cooperate with the department by providing cost of operation information 1086 1087 to interviewers.

1088 (2) Local governments or organizations may contribute to 1089 the cost of care of local facility residents by further 1090 subsidizing the rate of state-authorized payment to such 1091 facilities. Implementation of local subsidy shall require 1092 departmental approval and <u>may shall</u> not result in reductions in 1093 the state supplement.

1094 <u>(3) Subject to the availability of funds, the agency, the</u> 1095 <u>Department of Elderly Affairs, the Department of Children and</u> 1096 <u>Family Services, and the Agency for Persons with Disabilities</u> 1097 <u>shall develop or modify electronic systems of communication</u> 1098 <u>among state-supported automated systems to ensure that relevant</u> 1099 <u>information pertaining to the regulation of assisted living</u> 1100 <u>facilities and facility staff is timely and effectively</u>

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1101	communicated among agencies in order to facilitate the
1102	protection of residents.
1103	(4) All assisted living facilities shall submit twice a
1104	year electronic reports to the agency.
1105	(a) The reports must include the following information and
1106	must be submitted in accordance with a reporting cycle
1107	established by the agency by rule:
1108	1. The number of beds in the facility;
1109	2. The number of beds being occupied;
1110	3. The number of residents who are younger than 65 years of
1111	age, from 65 to 74 years of age, from 75 to 84 years of age, and
1112	85 years of age or older;
1113	4. The number of residents who are mental health residents,
1114	who are receiving extended congregate care, who are receiving
1115	limited nursing services, and who are receiving hospice care;
1116	5. If there is a facility waiting list, the number of
1117	individuals on the waiting list and the type of services or care
1118	that they require, if known;
1119	6. The number of residents receiving optional state
1120	supplementation; and
1121	7. The number of residents who are Medicaid recipients and
1122	the type of waiver used to fund each such resident's care.
1123	(b) The agency must maintain electronically the information
1124	it receives and, at a minimum, use such information to track
1125	trends in resident populations and needs.
1126	(c) This subsection expires July 1, 2017.
1127	Section 23. Section 429.55, Florida Statutes, is created to
1128	read:
1129	429.55 Assisted living facility rating system
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1130	(1) The agency, in consultation with the department, the
1131	Department of Children and Family Services, and the Office of
1132	State Long-Term Care Ombudsman, shall develop and adopt by rule
1133	a user-friendly assisted living facility rating system.
1134	(2) The rating system must be publicly available on the
1135	Internet in order to assist consumers in evaluating assisted
1136	living facilities and the services provided by such facilities.
1137	(3) The rating system must be based on resident
1138	satisfaction, the number and class of deficiencies for which the
1139	facility has been cited, agency inspection reports, the
1140	inspection reports of any other regulatory agency, assessments
1141	conducted by the ombudsman program pursuant to part of chapter
1142	400, and other criteria as determined by the agency.
1143	(4) The Internet home page for the rating system must
1144	include a link that allows consumers to complete a voluntary
1145	survey that provides feedback on whether the rating system is
1146	helpful and suggestions for improvement.
1147	(5) The agency may adopt rules as necessary to administer
1148	this section.
1149	Section 24. The Division of Statutory Revision is requested
1150	to rename part II of chapter 468, Florida Statutes, consisting
1151	of ss. 468.1635-468.1756, Florida Statutes, as "Nursing Home and
1152	Assisted Living Facility Administration."
1153	Section 25. Section 468.1635, Florida Statutes, is amended
1154	to read:
1155	468.1635 PurposeThe sole legislative purpose for enacting
1156	this <u>part</u> chapter is to ensure that every nursing home
1157	administrator and assisted living facility administrator
1158	practicing in this state meets minimum requirements for safe

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1159 practice. It is the legislative intent that nursing home administrators and assisted living facility administrators who fall below minimum competency or who otherwise present a danger to the public shall be prohibited from practicing in this state. Section 26. Section 468.1645, Florida Statutes, is amended to read:

1165

468.1645 Administrator license required.-

(1) <u>A</u> No nursing home in the state may not operate in this state unless it is under the management of a nursing home administrator, and, effective July 1, 2013, an assisted living facility may not operate in this state unless it is under the management of an assisted living facility administrator, who holds a currently valid license, provisional license, or temporary license.

1173 (2) Nothing in this part or in the rules adopted hereunder 1174 shall require an administrator of any facility or institution operated by and for persons who rely exclusively upon treatment 1175 by spiritual means through prayer, in accordance with the creed 1176 1177 or tenets of any organized church or religious denomination, to 1178 be licensed as a nursing home or assisted living facility 1179 administrator if the administrator is employed only to 1180 administer in such facilities or institutions for the care and 1181 treatment of the sick.

1182 Section 27. Section 468.1655, Florida Statutes, is 1183 reordered and amended to read:

1184 1185

468.1655 Definitions.-As used in this part:

1185 <u>(1) "Assisted living facility" means a facility licensed</u> 1186 <u>under part I of chapter 429.</u> 1187 (2) "Assisted living facility administrator" means a person

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1188 who is licensed to engage in the practice of assisted living facility administration in this state under the authority of 1189 1190 this part. 1191 (3) (1) "Board" means the Board of Nursing Home and Assisted 1192 Living Facility Administrators. 1193 (4) "Department" means the Department of Health. (6) (3) "Nursing home administrator" means a person who is 1194 1195 licensed to engage in the practice of nursing home 1196 administration in this state under the authority of this part. 1197 (7) "Practice of assisted living facility administration" 1198 means any service requiring assisted living facility 1199 administration education, training, or experience and the 1200 application of such to the planning, organizing, staffing, 1201 directing, and controlling of the total management of an 1202 assisted living facility. A person is practicing or offering to 1203 practice assisted living facility administration if such person: 1204 (a) Practices any of the above services. 1205 (b) Holds himself or herself out as able to perform, or 1206 does perform, any form of assisted living facility 1207 administration by written or verbal claim, sign, advertisement, 1208 letterhead, or card; or in any other way represents himself or 1209 herself to be, or implies that he or she is, an assisted living 1210 facility administrator. (8) (4) "Practice of nursing home administration" means any 1211 1212 service requiring nursing home administration education, 1213 training, or experience and the application of such to the 1214 planning, organizing, staffing, directing, and controlling of the total management of a nursing home. A person is practicing 1215

1216 or offering shall be construed to practice or to offer to

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1217 practice nursing home administration if such person who:

1245

(a) Practices any of the above services.

(b) Holds himself or herself out as able to perform, or does perform, any form of nursing home administration by written or verbal claim, sign, advertisement, letterhead, or card; or in any other way represents himself or herself to be, or implies that he or she is, a nursing home administrator.

(5) "Nursing home" means an institution or facility licensed as such under part II of chapter 400.

Section 28. Section 468.1665, Florida Statutes, is amended to read:

468.1665 Board of Nursing Home <u>and Assisted Living</u>
 <u>Facility</u> Administrators; membership; appointment; terms.-

(1) The Board of Nursing Home <u>and Assisted Living Facility</u> Administrators is created within the department and shall consist of <u>eleven</u> seven members, to be appointed by the Governor and confirmed by the Senate to a term of 4 years or for a term to complete an unexpired vacancy.

1235 (2) Three members of the board must be licensed nursing 1236 home administrators. Three members of the board must be licensed 1237 assisted living facility administrators. Two members of the 1238 board must be health care practitioners. Three The remaining two 1239 members of the board must be laypersons who are not, and have 1240 never been, nursing home or assisted living facility 1241 administrators or members of any health care profession or 1242 occupation, and at least one of these laypersons must be a 1243 resident of an assisted living facility. At least one member of 1244 the board must be 60 years of age or older.

(3) A person may not be appointed as a member of the board

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1246	if a conflict of interest exists, except that a nursing home
1247	administrator or an assisted living facility administrator who
1248	is appointed to the board may retain a financial interest in the
1249	institution or facility he or she administers at the time of
1250	appointment Only board members who are nursing home
1251	administrators may have a direct financial interest in any
1252	nursing home.
1253	(4) All provisions of chapter 456 relating to activities of
1254	regulatory boards shall apply.
1255	Section 29. Section 468.1685, Florida Statutes, is amended
1256	to read:
1257	468.1685 Powers and duties of board and departmentIt is
1258	the function and duty of the board, together with the
1259	department, to:
1260	(1) Adopt rules pursuant to ss. 120.536(1) and 120.54 to
1261	implement the provisions of this part conferring duties upon the
1262	board.
1263	(2) Develop, impose, and enforce specific standards within
1264	the scope of the general qualifications established by this part
1265	which must be met by individuals in order to receive licenses as
1266	nursing home or assisted living facility administrators. These
1267	standards shall be designed to ensure that nursing home <u>and</u>
1268	assisted living facility administrators are individuals of good
1269	character and otherwise suitable and, by training or experience
1270	in the field of <u>health care facility</u> institutional
1271	administration, qualified to serve as nursing home <u>or assisted</u>
1272	living facility administrators.
1273	(3) Develop by appropriate techniques, including
1274	examinations and investigations, a method for determining
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1275 whether an individual meets such standards.

(4) Issue licenses to qualified individuals meeting the standards of the board and revoke or suspend licenses previously issued by the board <u>if</u> when the individual holding such license is determined to have failed to <u>conform</u> substantially <u>conform</u> to the requirements of such standards.

(5) Establish <u>by rule</u> and carry out procedures, <u>by rule</u>, designed to ensure that licensed nursing home <u>or assisted living</u> <u>facility</u> administrators will comply with <u>the</u> standards adopted by the board.

(6) Receive, investigate, and take appropriate action with respect to any charge or complaint filed with the department to the effect that a licensed nursing home or assisted living facility administrator has failed to comply with the requirements or standards adopted by the board.

(7) Conduct a continuing study and investigation of nursing homes <u>and assisted living facilities</u> and <u>the</u> administrators of nursing homes <u>and assisted living facilities</u> in order to improve the standards imposed for the licensing of such administrators and the procedures and methods for enforcing such standards with respect to <u>licensed</u> administrators of nursing homes who have <u>been licensed as such</u>.

(8) Set up procedures by rule for advising and acting
together with the <u>department</u> Department of Health and other
boards of other health professions in matters affecting
procedures and methods for effectively enforcing the purpose of
this part and the administration of chapters 400 and 429.

1302(9) In consultation with the Agency for Health Care1303Administration, the Department of Elderly Affairs, and the

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1304	Department of Children and Family Services, develop the
1305	following which must be completed by an applicant for licensure
1306	as an assisted living facility administrator:
1307	(a) Assisted living facility administrator core training
1308	that includes at least 40 hours of training, is offered in
1309	English and Spanish, is reviewed at least annually by the board,
1310	and updated as needed to reflect changes in the law, rules, and
1311	best practices. The curriculum, at a minimum, must cover the
1312	following topics:
1313	1. State law and rules relating to assisted living
1314	facilities.
1315	2. Resident rights and the identification and reporting of
1316	abuse, neglect, and exploitation.
1317	3. The special needs of elderly persons, persons who have
1318	mental illness, and persons who have developmental disabilities
1319	and how to meet those needs.
1320	4. Nutrition and food service, including acceptable
1321	sanitation practices for preparing, storing, and serving food.
1322	5. Medication management, recordkeeping, and proper
1323	techniques for assisting residents who self-administer
1324	medication.
1325	6. Firesafety requirements, including procedures for fire
1326	evacuation drills and other emergency procedures.
1327	7. The care of persons who have Alzheimer's disease and
1328	related disorders.
1329	8. Elopement prevention.
1330	9. Aggression and behavior management, de-escalation
1331	techniques, and proper protocols and procedures relating to the
1332	Baker Act as provided in part I of chapter 394.

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1333	10. Do-not-resuscitate orders.
1334	11. Infection control.
1335	12. Admission and continued residency.
1336	13. Phases of care and interacting with residents.
1337	14. Best practices in the industry.
1338	15. Business operations, including, but not limited to,
1339	human resources, financial management, and supervision of staff.
1340	(b) An assisted living facility administrator licensure
1341	examination that tests the applicant's knowledge and training of
1342	the core training topics listed in paragraph (a). The
1343	examination must be offered in English and Spanish, reviewed at
1344	least annually by the board, and updated as needed to reflect
1345	changes in the law, rules, and best practices. A minimum score
1346	of 80 is required to demonstrate successful completion of the
1347	training requirements.
1348	(10) In consultation with the Agency for Health Care
1349	Administration, the Department of Elderly Affairs, and the
1350	Department of Children and Family Services, develop a continuing
1351	education curriculum, for licensed assisted living facility
1352	administrators. Administrators who are employed by extended
1353	congregate care, limited nursing services, or limited mental
1354	health licensees must complete additional credit hours as
1355	determined by the board. The board shall also develop a short
1356	examination that corresponds with each continuing education
1357	course and must be offered in English and Spanish. The board
1358	must review the continuing education curriculum and each
1359	examination at least annually, and update the curriculum and
1360	examinations as needed to reflect changes in the law, rules, and
1361	best practices. Continuing education must include topics similar
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to those of the core training in paragraph (9), and may include
additional subject matter that enhances the knowledge, skills,
and abilities of assisted living facility administrators, as
adopted by rule.
(11) In consultation with a panel of at least three mental
health professionals, develop a limited mental health curriculum
and examination, which must be completed by an assisted living
facility administrator within 30 days after being employed by a
limited mental health licensee. The examination must be offered
in English and Spanish and must be available online. The board
shall review the examination at least annually and update as
needed.
(12) In consultation with stakeholders, develop the
standardized staff training curriculum required under s. 429.52
for assisted living facility staff members, other than an
administrator, who provide regular or direct care to residents.
The curriculum must be reviewed at least annually by the board,
and updated as needed to reflect changes in the law, rules, and
best practices. The curriculum must include at least 20 hours of
inservice training, with at least 1 hour of training per topic,
covering at least the following topics:
(a) Reporting major incidents.
(b) Reporting adverse incidents.
(c) Facility emergency procedures, including chain-of-
command and staff member roles relating to emergency evacuation.
(d) Resident rights in an assisted living facility.
(e) Recognizing and reporting resident abuse, neglect, and
exploitation.
(f) Resident behavior and needs.

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1391 (g) Providing assistance with the activities of daily 1392 living. 1393 (h) Infection control. 1394 (i) Aggression and behavior management and deescalation 1395 techniques. 1396 (13) In consultation with the Agency for Health Care 1397 Administration, the Department of Elderly Affairs, the 1398 Department of Children and Family Services, and stakeholders, 1399 develop the interactive online tutorial required under s. 429.52 1400 which must be completed by assisted living facility staff 1401 members who provide regular or direct care to assisted living 1402 facility residents. The tutorial must be based on the training 1403 required under subsection (12). The board must offer the 1404 tutorial in English and Spanish and update the tutorial as 1405 needed, but at least annually. 1406 (14) In consultation with the Agency for Health Care 1407 Administration, the Department of Elderly Affairs, and the 1408 Department of Children and Family Services, develop the 1409 continuing education curriculum required under s. 429.52 for staff members of an assisted living facility who provide regular 1410 1411 or direct care to assisted living facility residents. The board shall require additional credit hours for assisted living 1412 1413 facility staff who are employed by extended congregate care, limited nursing services, or limited mental health licensees. 1414 1415 The board must review the continuing education curriculum at 1416 least annually and update the curriculum as needed. Continuing 1417 education must include topics similar to those listed in subsection (12), and may include additional subject matter that 1418 enhances the knowledge, skills, and abilities of assisted living 1419

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1420 facility staff, as adopted by rule.

1421 (15) In consultation with a panel of at least three mental 1422 health professionals, develop the limited mental health curriculum and online interactive tutorial required under s. 1423 1424 429.521(3) which must be completed by assisted living facility 1425 staff, other than the administrator, who provide regular and 1426 direct care to mental health residents. The board must ensure 1427 that the tutorial is offered in English and Spanish, and must be 1428 updated as needed, but at least annually.

1429 (16) Require and provide, or cause to be provided, the 1430 training or education of staff members of an assisted living 1431 facility beyond that which is required under this part if the 1432 board or department determines that there are problems in a 1433 facility which could be reduced through specific staff training 1434 or education.

1435 (17) Certify assisted living training providers who meet
1436 the qualifications under s. 429.522.

1437 (18) Approve testing and training centers pursuant to s. 1438 <u>429.523.</u>

1439 Section 30. Subsection (2) of section 468.1695, Florida 1440 Statutes, is amended and subsections (5) through (9) are added 1441 to that section, to read:

1442

468.1695 Licensure by examination.-

1443 (2) The department shall examine each applicant <u>for a</u> 1444 <u>nursing home administrator license</u> who the board certifies has 1445 completed the application form and remitted an examination fee 1446 set by the board not to exceed \$250 and who:

1447 (a)1. Holds a baccalaureate degree from an accredited1448 college or university and majored in health care administration

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1449 or has credit for at least 60 semester hours in subjects, as prescribed by rule of the board, which prepare the applicant for 1450 1451 total management of a nursing home; and

1452 2. Has fulfilled the requirements of a college-affiliated 1453 or university-affiliated internship in nursing home 1454 administration or of a 1,000-hour nursing home administrator-in-1455 training program prescribed by the board; or

1456 (b)1. Holds a baccalaureate degree from an accredited 1457 college or university; and

1458 2.a. Has fulfilled the requirements of a 2,000-hour nursing 1459 home administrator-in-training program prescribed by the board; 1460 or

b. Has 1 year of management experience allowing for the 1461 1462 application of executive duties and skills, including the 1463 staffing, budgeting, and directing of resident care, dietary, 1464 and bookkeeping departments within a skilled nursing facility, hospital, hospice, assisted living facility with a minimum of 60 1465 1466 licensed beds, or geriatric residential treatment program and, 1467 if such experience is not in a skilled nursing facility, has 1468 fulfilled the requirements of a 1,000-hour nursing home 1469 administrator-in-training program prescribed by the board.

1470 (5) Any person desiring to be licensed as an assisted 1471 living facility administrator must apply to the department to 1472 take the licensure examination. The examination shall be given 1473 at least two times a year and consists of, but is not limited 1474 to, questions on the following subjects:

1475 (a) State law and rules relating to assisted living 1476 facilities. 1477

(b) Resident rights and the identification and reporting of

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1478	abuse, neglect, and exploitation.
1479	(c) The special needs of elderly persons, persons who have
1480	mental illness, and persons who have developmental disabilities
1481	and how to meet those needs.
1482	(d) Nutrition and food service, including acceptable
1483	sanitation practices for preparing, storing, and serving food.
1484	(e) Medication management, recordkeeping, and proper
1485	techniques for assisting residents who self-administer
1486	medication.
1487	(f) Firesafety requirements, including procedures for fire
1488	evacuation drills and other emergency procedures.
1489	(g) The care of persons who have Alzheimer's disease and
1490	related disorders.
1491	(h) Elopement prevention.
1492	(i) Aggression and behavior management, de-escalation
1493	techniques, and proper protocols and procedures relating to the
1494	Baker Act as provided in part I of chapter 394.
1495	(j) Do-not-resuscitate orders.
1496	(k) Infection control.
1497	(1) Admission and continued residency.
1498	(m) Phases of care and interacting with residents.
1499	(n) Best practices in the industry.
1500	(o) Business operations, including, but not limited to,
1501	human resources, financial management, and supervision of staff.
1502	(6) The department shall examine each applicant for an
1503	assisted living facility administrator license who the board
1504	certifies has completed the application form and remitted an
1505	examination fee set by the board not to exceed \$250 and who:
1506	(a) Is at least 21 years old;

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1507	(b) Holds a 4-year baccalaureate degree from an accredited
1508	college or university that includes some coursework in health
1509	care, gerontology, or geriatrics; a 4-year baccalaureate degree
1510	from an accredited college or university and at least 2 years of
1511	experience in direct care in an assisted living facility or
1512	nursing home; or a 2-year associate degree that includes
1513	coursework in health care, gerontology, or geriatrics and at
1514	least 2 years of experience in direct care in an assisted living
1515	facility or nursing home;
1516	(c) Has completed a least 40 hours of core training;
1517	(d) Has passed the licensure examination in subsection (5)
1518	with a minimum score of 80;
1519	(e) Has completed background screening pursuant to s.
1520	429.174; and
1521	(f) Otherwise meets the requirements of this part and part
1522	I of chapter 429.
1523	(7) An assisted living facility administrator who is
1524	continuously employed as a facility administrator, or a nursing
1525	home administrator who is continuously employed as a nursing
1526	home administrator, for at least the 2 years before July 1,
1527	2012, is eligible for licensure as an assisted living facility
1528	administrator without meeting the educational requirements of
1529	this section or taking the licensure examination if:
1530	(a) The core training under this part has been completed.
1531	(b) All continuing education requirements have been
1532	completed.
1533	(c) The applicant was not the administrator of a facility
1534	or nursing home that was cited for a class I or class II
1535	violation within the 2 years before July 1, 2012.
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1536 (8) Other licensed professionals may be exempted from some or all of the training requirements of this section to be 1537 1538 eligible for licensure as an assisted living facility 1539 administrator, as determined by the board by rule. 1540 (9) If an applicant for assisted living facility 1541 administration licensure fails the licensure examination, the 1542 applicant must wait at least 10 days before retaking it. If an 1543 applicant fails the licensure examination three times, the 1544 applicant must retake the initial core training before retaking 1545 the examination. 1546 Section 31. Subsection (1) of section 468.1705, Florida 1547 Statutes, is amended to read: 1548 468.1705 Licensure by endorsement; temporary license.-1549 (1) The department shall issue a nursing home administrator 1550 license by endorsement to an any applicant who, upon applying to 1551 the department and remitting a fee set by the board not to 1552 exceed \$500, demonstrates to the board that he or she: 1553 (a) Meets one of the following requirements: 1554 1. Holds a valid active license to practice nursing home 1555 administration in another state of the United States if $_{m{ au}}$ 1556 provided that the current requirements for licensure in that 1557 state are substantially equivalent to, or more stringent than, 1558 current requirements in this state; or 1559 2. Meets the qualifications for licensure in s. 468.1695; 1560 and 1561 (b)1. Has successfully completed a national examination 1562 which is substantially equivalent to, or more stringent than,

2. Has passed an examination on the laws and rules of this

the examination given by the department;

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1565	state governing the administration of nursing homes; and
1566	3. Has worked as a fully licensed nursing home
1567	administrator for 2 years within the 5-year period immediately
1568	preceding the application by endorsement.
1569	Section 32. Section 468.1725, Florida Statutes, is amended
1570	to read:
1571	468.1725 Inactive status <u>An administrator's license may</u>
1572	become inactive if an administrator applies for inactive
1573	licensure status, does not pay licensure renewal fees on time,
1574	or does not complete continuing education courses within the
1575	requisite time.
1576	(1) If a license becomes inactive because:
1577	(a) The administrator applied for and was granted inactive
1578	licensure status, he or she must pay a reactivation fee in order
1579	to reactive the license.
1580	(b) The administrator failed to timely pay licensure
1581	renewal fees, the he or she must pay the biennial renewal fee, a
1582	delinquency fee, and a reactivation fee.
1583	(c) The administrator did not timely complete continuing
1584	education requirements.
1585	(1) Unless otherwise prescribed in law, the board shall
1586	prescribe by rule continuing education requirements as a
1587	condition of reactivating a license. The continuing education
1588	requirements for reactivating a license may not exceed 20
1589	classroom hours for each year the license was inactive, in
1590	addition to <u>completing</u> completion of the number of hours
1591	required for renewal on the date the license became inactive.
1592	The board may not reactivate the license until he or she
1593	completes the continuing education requirements and pays a
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1594 delinquency and reactivation fee

95 (2) The board shall adopt rules relating to application 96 procedures for inactive status, for the renewal of inactive 97 licenses, and for the reactivation of licenses. The board shall 98 prescribe by rule an application fee for inactive status, a 99 renewal fee for inactive status, a delinquency fee, and a fee 99 for the reactivation of a license. None of These fees may not 90 exceed the biennial renewal fee established by the board for an 92 active license.

(3) The department may not reactivate a license unless the inactive or delinquent licensee has paid any applicable biennial renewal or delinquency fee, or both, and a reactivation fee.

606 Section 33. Section 468.1735, Florida Statutes, is amended 607 to read:

468.1735 Provisional license.-The board may establish by rule requirements for issuance of a provisional license. A 1609 1610 provisional license shall be issued only to fill a position of 1611 nursing home administrator that unexpectedly becomes vacant due 1612 to illness, sudden death of the administrator, or abandonment of 1613 position and shall be issued for one single period as provided 1614 by rule not to exceed 6 months. The department shall not issue a 1615 provisional license to any applicant who is under investigation in this state or another jurisdiction for an offense which would 1616 1617 constitute a violation of s. 468.1745, or s. 468.1755, or s. 1618 429.55(4)(a), as applicable. Upon completion of the 1619 investigation relating to a nursing home administrator, the 1620 provisions of s. 468.1755 shall apply. The provisional license may be issued to a person who does not meet all of the licensing 1621 1622 requirements established by this part, but the board shall by

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1623 rule establish minimal requirements to ensure protection of the 1624 public health, safety, and welfare. The provisional license 1625 shall be issued to the person who is designated as the 1626 responsible person next in command in the event of the 1627 administrator's departure. The board may set an application fee 1628 not to exceed \$500 for a provisional license. 1629 Section 34. Section 468.1745, Florida Statutes, is amended 1630 to read: 1631 468.1745 Prohibitions; penalties.-1632 (1) A No person may not shall: 1633 (a) Practice nursing home administration unless the person 1634 holds an active license to practice nursing home administration. 1635 (b) Use the name or title "nursing home administrator" if 1636 when the person has not been licensed pursuant to this part act. 1637 (c) Present as his or her own the license of another. (d) Give false or forged evidence to the board or a member 1638 1639 thereof for the purpose of obtaining a license. 1640 (e) Use or attempt to use a nursing home administrator's 1641 license that which has been suspended or revoked. 1642 (f) Knowingly employ unlicensed persons in the practice of 1643 nursing home administration. 1644 (q) Knowingly conceal information relative to violations of 1645 this part. 1646 (2) A person may not: 1647 (a) Practice assisted living facility administration unless 1648 the person holds an active license to practice assisted living 1649 facility administration. 1650 (b) Use the name or title "assisted living facility 1651 administrator" if the person has not been licensed pursuant to

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1652 this part.

1653	(c) Present as his or her own the license of another.
1654	(d) Give false or forged evidence to the board or a member
1655	thereof for the purpose of obtaining a license.
1656	(e) Use or attempt to use an assisted living facility
1657	administrator's license that has been suspended or revoked.
1658	(f) Knowingly employ unlicensed persons in the practice of
1659	assisted living facility administration.
1660	(g) Knowingly conceal information relative to violations of
1661	this part.
1662	(3) (2) Any person who violates the provisions of this
1663	section is guilty of a misdemeanor of the second degree,
1664	punishable as provided in s. 775.082 or s. 775.083.
1665	Section 35. Section 468.1755, Florida Statutes, is amended
1666	to read:
1667	468.1755 Disciplinary proceedings.—
1668	(1) The following acts constitute grounds for denial of a
1669	nursing home administrator license or disciplinary action, as
1670	specified in s. 456.072(2):
1671	(a) Violation of any provision of s. 456.072(1) or s.
1672	468.1745(1).
1673	(b) Attempting to procure a license to practice nursing
1674	home administration by bribery, by fraudulent misrepresentation,
1675	or through an error of the department or the board.
1676	(c) Having a license to practice nursing home
1677	administration revoked, suspended, or otherwise acted against,
1678	including the denial of licensure, by the licensing authority of
1679	another state, territory, or country.
1680	(d) Being convicted or found guilty, regardless of

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1681 adjudication, of a crime in any jurisdiction which relates to 1682 the practice of nursing home administration or the ability to 1683 practice nursing home administration. Any plea of nolo 1684 contendere shall be considered a conviction for purposes of this 1685 part.

(e) Making or filing a report or record which the licensee knows to be false, intentionally failing to file a report or record required by state or federal law, willfully impeding or obstructing such filing, or inducing another person to impede or obstruct such filing. Such reports or records shall include only those which are signed in the capacity of a licensed nursing home administrator.

1693(f) Authorizing the discharge or transfer of a resident for1694a reason other than those provided in ss. 400.022 and 400.0255.

(g) Advertising goods or services in a manner which is fraudulent, false, deceptive, or misleading in form or content.

(h) Fraud or deceit, negligence, incompetence, ormisconduct in the practice of nursing home administration.

(i) Violation of a lawful order of the board or department previously entered in a disciplinary hearing or failing to comply with a lawfully issued subpoena of the board or department.

1703 (j) Practicing with a revoked, suspended, inactive, or 1704 delinquent license.

(k) Repeatedly acting in a manner inconsistent with the health, safety, or welfare of the patients of the facility in which he or she is the administrator.

(1) Being unable to practice nursing home administrationwith reasonable skill and safety to patients by reason of

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1710 illness, drunkenness, use of drugs, narcotics, chemicals, or any 1711 other material or substance or as a result of any mental or 1712 physical condition. In enforcing this paragraph, upon a finding 1713 of the State Surgeon General or his or her designee that 1714 probable cause exists to believe that the licensee is unable to 1715 serve as a nursing home administrator due to the reasons stated 1716 in this paragraph, the department shall have the authority to 1717 issue an order to compel the licensee to submit to a mental or 1718 physical examination by a physician designated by the 1719 department. If the licensee refuses to comply with such order, 1720 the department's order directing such examination may be 1721 enforced by filing a petition for enforcement in the circuit 1722 court where the licensee resides or serves as a nursing home 1723 administrator. The licensee against whom the petition is filed 1724 shall not be named or identified by initials in any public court 1725 records or documents, and the proceedings shall be closed to the 1726 public. The department shall be entitled to the summary 1727 procedure provided in s. 51.011. A licensee affected under this 1728 paragraph shall have the opportunity, at reasonable intervals, 1729 to demonstrate that he or she can resume the competent practice 1730 of nursing home administration with reasonable skill and safety 1731 to patients.

(m) Willfully or repeatedly violating any of the provisions of the law, code, or rules of the licensing or supervising authority or agency of the state or political subdivision thereof having jurisdiction of the operation and licensing of nursing homes.

(n) Paying, giving, causing to be paid or given, oroffering to pay or to give to any person a commission or other



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1739 valuable consideration for the solicitation or procurement, 1740 either directly or indirectly, of nursing home usage.

(o) Willfully permitting unauthorized disclosure ofinformation relating to a patient or his or her records.

1743 (p) Discriminating with respect to patients, employees, or 1744 staff on account of race, religion, color, sex, or national 1745 origin.

(q) Failing to implement an ongoing quality assurance program directed by an interdisciplinary team that meets at least every other month.

(r) Violating any provision of this chapter or chapter 456,or any rules adopted pursuant thereto.

(2) The board may enter an order denying <u>nursing home</u> administrator licensure or imposing any of the penalties in s. 456.072(2) against any applicant for licensure or licensee who is found guilty of violating any provision of subsection (1) of this section or who is found guilty of violating any provision of s. 456.072(1).

1757 <u>(3) The board may enter an order denying licensure or</u> 1758 <u>license renewal and may suspend or revoke the license of an</u> 1759 <u>assisted living facility administrator who is under</u> 1760 <u>investigation for, or who has committed, in this state or</u> 1761 <u>another jurisdiction, any of the following:</u>

1762 (a) Attempting to procure a license to practice assisted 1763 <u>living facility administration by bribery, fraudulent</u> 1764 <u>misrepresentation, or through an error of the agency or the</u> 1765 <u>board.</u>

1766(b) Having an license to practice assisted living facility1767administration revoked, suspended, or otherwise acted against,

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1768	including the denial of licensure by the licensing authority of
1769	another state, territory, or country.
1770	(c) Being convicted or found guilty of, or entered a plea
1771	of nolo contendre, regardless of adjudication, to a crime in any
1772	jurisdiction which relates to the practice of assisted living
1773	facility administration.
1774	(d) Making or filing a report or record that the licensee
1775	knows to be false, intentionally failing to file a report or
1776	record required by state or federal law, willfully impeding or
1777	obstructing such filing, or inducing another person to impede or
1778	obstruct such filing. Such reports or records include only those
1779	that are signed in the capacity of a licensed assisted living
1780	facility administrator.
1781	(e) Advertising goods or services in a manner that is
1782	fraudulent, false, deceptive, or misleading in form or content.
1783	(f) Committing fraud or deceit or exhibiting negligence,
1784	incompetence, or misconduct in the practice of assisted living
1785	facility administration.
1786	(g) Violating a lawful order of the board or agency
1787	previously entered in a disciplinary hearing or failing to
1788	comply with a lawfully issued subpoena of the board or agency.
1789	(h) Repeatedly acting in a manner that is inconsistent with
1790	the health, safety, or welfare of the residents of the assisted
1791	living facility in which he or she is the administrator.
1792	(i) Being unable to practice assisted living facility
1793	administration with reasonable skill and safety to residents by
1794	reason of illness, drunkenness, use of drugs, narcotics,
1795	chemicals, or any other material or substance or as a result of
1796	any mental or physical condition. To enforce this subparagraph,
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1797 upon a finding of the Secretary of Health Care Administration or 1798 his or her designee that probable cause exists to believe that 1799 the licensee is unable to serve as an assisted living facility 1800 administrator due to the reasons stated in this subparagraph, 1801 the agency may issue an order to compel the licensee to submit 1802 to a mental or physical examination by a physician designated by the agency. If the licensee refuses to comply with such order, 1803 1804 the order may be enforced by filing a petition for enforcement 1805 in the circuit court where the licensee resides or serves as a 1806 facility administrator. The licensee against whom the petition 1807 is filed may not be named or identified by initials in any 1808 public court records or documents and the proceedings shall be 1809 closed to the public. The agency is entitled to the summary procedure pursuant to s. 51.011. At reasonable intervals, the 1810 1811 licensee affected must be provided an opportunity to demonstrate 1812 that he or she can resume the competent practice of assisted 1813 living facility administration with reasonable skill and safety 1814 to residents. 1815 (j) Paying, giving, causing to be paid or given, or 1816 offering to pay or to give to any person a commission or other 1817 valuable consideration for the solicitation or procurement, directly or indirectly, of assisted living facility usage. 1818 1819 (k) Willfully permitting unauthorized disclosure of information relating to a resident or his or her records. 1820 1821 (1) Discriminating with respect to residents, employees, or 1822 staff members on account of race, religion, sex, or national 1823 origin. (m) Violating any provision of this part, part II of 1824 chapter 408, or rules adopted pursuant to this part. 1825

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1826(4) The board shall revoke the license of an assisted1827living facility administrator who knowingly participates in1828intentional misconduct, or engages in conduct that constitutes1829gross negligence, and contributes to the death of a resident.

1830 (5) (3) The department shall reissue the license of a 1831 disciplined licensee upon certification by the board that the 1832 disciplined licensee has complied with all of the terms and 1833 conditions set forth in the final order.

1834 Section 36. Section 468.1756, Florida Statutes, is amended 1835 to read:

1836468.1756 Statute of limitations.—An administrative1837complaint may only be filed pursuant to s. 456.073 for an act1838listed in s. 468.1755(1)(c)-(q) within 4 years after from the1839time of the incident giving rise to the complaint, or within 41840years after from the time the incident is discovered or should1841have been discovered.

1842 Section 37. Assisted living facility streamlining task
1843 force.-

1844 (1) The Agency for Health Care Administration shall create
 1845 a task force consisting of at least one representative from the
 1846 agency, the Department of Elderly Affairs, the Department of
 1847 Children and Family Services, the Department of Health, and the
 1848 Office of State Long-Term Care Ombudsman.

1849 (2) The purpose of the task force is to determine whether 1850 agencies currently have overlapping regulatory responsibilities 1851 over assisted living facilities and whether increased efficiency 1852 and effectiveness may be realized by transferring,

1853 consolidating, eliminating, or modifying such oversight between 1854 agencies.

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1855	(3) The task force shall meet at least three times and
1856	submit a report to the Governor, the President of the Senate,
1857	and the Speaker of the House of Representatives by January 1,
1858	2013, which includes the task force's findings and
1859	recommendations pertaining to streamlining agency oversight and
1860	improving the effectiveness of regulatory functions.
1861	(4) The task force is terminated effective March 1, 2013.
1862	Section 38. By January 1, 2013, the Agency for Health Care
1863	Administration shall submit copies of all of its inspection
1864	forms used to inspect assisted living facilities to the Office
1865	of State Long-Term Care Ombudsman. The office shall create and
1866	act as the chair of a task force of up to 11 members, consisting
1867	of an ombudsman, one representative of a nonprofit assisted
1868	living facility, one representative of a for-profit assisted
1869	living facility, at least one resident or family member of a
1870	resident, other stakeholders, and one representative of the
1871	agency, the Department of Elderly Affairs, the Department of
1872	Children and Family Services, and the Department of Health, to
1873	review the inspection forms. The task force shall provide
1874	recommendations, if any, to modify the forms in order to ensure
1875	that inspections adequately assess whether the assisted living
1876	facilities are in compliance with the law, meet the needs of
1877	residents, and ensure resident safety. The task force must
1878	provide its recommendations, including explanations of its
1879	recommendations, to the agency within 90 days after receiving
1880	the inspection forms. The task force is terminated July 1, 2013.
1881	Section 39. This act shall take effect July 1, 2012.

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