A bill to be entitled 1 2 An act relating to motor vehicle personal injury 3 protection insurance; amending s. 316.066, F.S.; 4 revising criteria relating to whether a motor vehicle 5 crash report must be submitted to the Department of 6 Highway Safety and Motor Vehicles by an investigating 7 law enforcement officer; providing a penalty; revising 8 requirements relating to the content of crash reports; 9 authorizing the submission of certain crash reports to 10 a traffic records center; authorizing an investigating 11 officer to testify at trial or provide an affidavit concerning the information in a crash report; amending 12 s. 324.0221, F.S.; increasing certain license 13 14 reinstatement fees; amending s. 400.991, F.S.; 15 requiring that an application for licensure as a 16 health care clinic include a statement regarding insurance fraud; amending s. 400.9925, F.S.; imposing 17 a licensing fee for health care clinics authorized to 18 19 submit claims for payment under personal injury protection insurance policies; directing a portion of 20 21 the proceeds from such licensing fees to the operation 22 of the Automobile Insurance Fraud Strike Force; 23 creating s. 626.9898, F.S.; providing definitions; 24 authorizing the Division of Insurance Fraud to 25 establish a direct-support organization for the 26 purpose of prosecuting, investigating, and preventing 27 motor vehicle insurance fraud; providing requirements 28 for the organization and the organization's contract

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with the division; providing for a board of directors; authorizing the organization to use the division's property and facilities subject to certain requirements; authorizing contributions from insurers; providing that any moneys received by the organization may be held in a separate depository account in the name of the organization; requiring the division to deposit certain proceeds into the Insurance Regulatory Trust Fund; amending s. 627.736, F.S.; revising criteria relating to the entities that are authorized to file a claim for payment under a personal injury protection insurance policy; prohibiting attorney fees from being awarded when representation is secured by an illegal solicitation; specifying guidelines for determining a reasonable attorney fee; limiting a court's authority to award an attorney fee multiplier; providing an exception; revising circumstances under which information relating to a motor vehicle no-fault case may be transmitted electronically; amending s. 817.234, F.S.; providing for the loss of an occupational license and prohibition from receiving reimbursement for personal injury protection benefits for a specified time if a business entity is found guilty of insurance fraud; providing for the loss of a health care practitioner's license to practice and prohibition from receiving reimbursement for personal injury protection benefits for a specified time if the practitioner is found quilty of insurance fraud;

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providing civil penalties; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (1) of section 316.066, Florida Statutes, is amended, and paragraph (a) of subsection (3) of that section is reenacted, to read:

316.066 Written reports of crashes.-

- (1)(a) A Florida Traffic Crash Report, Long Form is required to be completed and submitted to the department within 10 days after completing an investigation by every law enforcement officer who in the regular course of duty investigates a motor vehicle crash that:
- 1. That resulted in death, or personal injury, or any indication of complaints of pain or discomfort by any of the parties or passengers involved in the crash;
- 2. That involved one or more passengers, other than the drivers of the vehicles, in any of the vehicles involved in the crash;
- $\underline{3.2}$. That involved a violation of s. 316.061(1) or s. 316.193; or.
- 4. In which a vehicle was rendered inoperative to a degree that required a wrecker to remove it from traffic, if such action is appropriate, in the officer's discretion.
- (b) In every crash for which a Florida Traffic Crash Report, Long Form is not required by this section, the law enforcement officer may complete a short-form crash report or

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provide a driver exchange-of-information form to be completed by each party involved in the crash. Short-form crash reports prepared by the law enforcement officer shall be maintained by the officer's agency.

- (c) The <u>long-form and</u> short-form <u>reports</u> must include:
 - 1. The date, time, and location of the crash.
 - 2. A description of the vehicles involved.

- 3. The names and addresses of the parties involved τ including all drivers and passengers.
- 4. The names and addresses of all passengers in all vehicles involved in the crash, each clearly identified as being a passenger, and the identification of the vehicle in which each was a passenger.
 - 5.4. The names and addresses of witnesses.
- $\underline{6.5.}$ The name, badge number, and law enforcement agency of the officer investigating the crash.
- 7.6. The names of the insurance companies for the respective parties involved in the crash.
- (d) The phone numbers of the parties involved in the crash may not be included in any crash report except in the case of a criminal traffic offense.
- (e)(c) Each party to the crash must provide the law enforcement officer with proof of insurance, which must be included documented in the crash report. If a law enforcement officer submits a report on the crash, proof of insurance must be provided to the officer by each party involved in the crash. Any party who fails to provide the required information commits

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a noncriminal traffic infraction, punishable as a nonmoving violation as provided in chapter 318, unless the officer determines that due to injuries or other special circumstances such insurance information cannot be provided immediately. If the person provides the law enforcement agency, within 24 hours after the crash, proof of insurance that was valid at the time of the crash, the law enforcement agency may void the citation.

- <u>(f) (d)</u> The driver of a vehicle that was in any manner involved in a crash resulting in damage to any vehicle or other property in an amount of \$500 or more, which <u>crash</u> was not investigated by a law enforcement agency, shall, within 10 days after the crash, submit a written report of the crash to the department <u>or traffic records center</u>. The entity receiving the report may require witnesses of the crash to render reports and may require any driver of a vehicle involved in a crash of which a written report must be made to file supplemental written reports if the original report is deemed insufficient by the receiving entity.
- (g) The investigating law enforcement officer may testify at trial or provide a signed affidavit to confirm or supplement the information included on the long-form or short-form report.
- (e) Short-form crash reports prepared by law enforcement shall be maintained by the law enforcement officer's agency.
- (3) (a) Any driver failing to file the written report required under subsection (1) commits a noncriminal traffic infraction, punishable as a nonmoving violation as provided in chapter 318.

Section 2. Subsection (3) of section 324.0221, Florida Statutes, is amended to read:

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324.0221 Reports by insurers to the department; suspension of <u>driver driver's</u> license and vehicle registrations; reinstatement.—

(3) An operator or owner whose driver driver's license or registration has been suspended under this section or s. 316.646 may effect its reinstatement upon compliance with the requirements of this section and upon payment to the department of a nonrefundable reinstatement fee of \$250 \$150 for the first reinstatement. The reinstatement fee is \$350 for the second reinstatement and \$750 \\$500 for each subsequent reinstatement during the 3 years following the first reinstatement. A person reinstating her or his insurance under this subsection must also secure noncancelable coverage as described in ss. 324.021(8), 324.023, and 627.7275(2) and present to the appropriate person proof that the coverage is in force on a form adopted by the department, and such proof shall be maintained for 2 years. If the person does not have a second reinstatement within 3 years after her or his initial reinstatement, the reinstatement fee is \$250 for the first reinstatement after that 3-year period. If a person's license and registration are suspended under this section or s. 316.646, only one reinstatement fee must be paid to reinstate the license and the registration. All fees shall be collected by the department at the time of reinstatement. The department shall issue proper receipts for such fees and shall promptly deposit those fees in the Highway Safety Operating Trust Fund. One-third of the fees collected under this

168 subsection shall be distributed from the Highway Safety 169 Operating Trust Fund to the local governmental entity or state 170 agency that employed the law enforcement officer seizing the 171 license plate pursuant to s. 324.201. The funds may be used by 172 the local governmental entity or state agency for any authorized 173 purpose. 174 Section 3. Subsection (6) is added to section 400.991, 175 Florida Statutes, to read: 176 400.991 License requirements; background screenings; 177 prohibitions.-178 (6) All forms that constitute part of the application for 179 licensure or exemption from licensure under this part must 180 contain the following statement: 181 INSURANCE FRAUD NOTICE Submitting a false, misleading, or fraudulent application or 182 183 other document when applying for licensure as a health care 184 clinic, when seeking an exemption from licensure as a health 185 care clinic, or when demonstrating compliance with part X of 186 chapter 400, Florida Statutes, is a fraudulent insurance act, as 187 described in ss. 626.989 and 817.234, Florida Statutes, and as 188 such is a basis for investigation by the Division of Insurance Fraud and grounds for discipline by the appropriate licensing 189 190 board of the Department of Health. 191 Section 4. Subsection (4) is added to section 400.9925, 192 Florida Statutes, to read: 400.9925 Rulemaking authority; license fees.-193 194 The licensing fee for any health care clinic

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authorized to submit claims for payment under a personal injury

protection insurance policy pursuant to s. 627.736(5)(a)1.c. shall be \$2,000. Two-thirds of the proceeds from the licensing fee shall be used to assist in the operation of the Automobile Insurance Fraud Strike Force established under s. 626.9898.

- Section 5. Section 626.9898, Florida Statutes, is created to read:
- 626.9898 Motor vehicle insurance fraud direct-support organization.—
 - (1) DEFINITIONS.—As used in this section, the term:
- (a) "Division" means the Division of Insurance Fraud of the Department of Financial Services.
- (b) "Motor vehicle insurance fraud" means any act defined as a "fraudulent insurance act" under s. 626.989 that relates to motor vehicle insurance coverage as described in part XI of chapter 627.
- (c) "Organization" means the direct-support organization established under this section.
- (2) ORGANIZATION ESTABLISHED.—The division may establish a direct-support organization, to be known as the "Automobile Insurance Fraud Strike Force," whose sole purpose is to support the prosecution, investigation, and prevention of motor vehicle insurance fraud. The organization shall:
- (a) Be a not-for-profit corporation incorporated under chapter 617 and approved by the Department of State.
- (b) Be organized and operated to conduct programs and activities; to raise funds; to request and receive grants, gifts, and bequests of money; to acquire, receive, hold, invest, and administer, in its own name, securities, funds, objects of

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224 value, or other property, real or personal; and to make grants 225 and expenditures to or for the direct or indirect benefit of the 226 division, state attorneys' offices, the statewide prosecutor, 227 the Agency for Health Care Administration, and the Department of 228 Health to the extent that such grants and expenditures are to be 229 used exclusively to advance the purpose of prosecuting, 230 investigating, or preventing motor vehicle insurance fraud. 231 Grants and expenditures may include the cost of salaries or 232 benefits of dedicated motor vehicle insurance fraud 233 investigators, prosecutors, or support personnel if such grants 234 and expenditures do not interfere with prosecutorial 235 independence or otherwise create conflicts of interest that 236 threaten the success of prosecutions. Funds received under this 237 paragraph by a state attorney's office or the statewide 238 prosecutor, and staff or prosecutors employed by a state 239 attorney's office or the statewide prosecutor with such funds, 240 shall be under the exclusive direction and control of that state attorney or the statewide prosecutor, as applicable. 241 242 Be determined by the division to operate in a manner 243 that promotes the goals of laws relating to motor vehicle 244 insurance fraud, that is in the best interest of the state, and 245 that is in accordance with the adopted goals and mission of the 246 division. 247 (d) Use all of its grants and expenditures solely for the 248

(d) Use all of its grants and expenditures solely for the purpose of preventing and decreasing motor vehicle insurance fraud and not for the purpose of lobbying as defined in s. 11.045.

(e) Be subject to an annual financial audit in accordance

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252 with s. 215.981.

(3) CONTRACT.—The organization shall operate under written contract with the division. The contract must provide for:

- (a) Approval of the articles of incorporation and bylaws of the organization by the division.
- (b) Submission of an annual budget for division approval.

 The budget must require the organization to minimize costs to the division and its members at all times by using existing personnel and property and allowing for telephonic meetings when appropriate.
- (c) Certification by the division that the organization is complying with the terms of the contract and in a manner consistent with the goals and purposes of the department and in the best interest of the state. Such certification must be made annually and reported in the official minutes of a meeting of the organization.
- (d) Allocation of funds to address motor vehicle insurance fraud.
- (e) Reversion of moneys and property held in trust by the organization for motor vehicle insurance fraud prosecution, investigation, and prevention to the division if the organization is no longer approved to operate for the department or if the organization ceases to exist, or to the state if the division ceases to exist.
- (f) Specific criteria to be used by the organization's board of directors to evaluate the effectiveness of funding used to combat motor vehicle insurance fraud.
 - (g) The fiscal year of the organization, which begins July

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1 of each year and ends June 30 of the following year.

- (h) Disclosure of the material provisions of the contract, and distinguishing between the department and the organization to donors of gifts, contributions, or bequests, including providing such disclosure on all promotional and fundraising publications.
- (4) BOARD OF DIRECTORS.—The board of directors of the organization shall consist of the following nine members:
- (a) The Chief Financial Officer, or designee, who shall serve as chair.
- (b) Two state attorneys, one of whom shall be appointed by the Chief Financial Officer and one of whom shall be appointed by the Attorney General.
- (c) Two representatives of motor vehicle insurers appointed by the Chief Financial Officer.
- (d) Two representatives of local law enforcement agencies, both of whom shall be appointed by the Chief Financial Officer.
- (e) Two representatives of health care providers that routinely provide services billed under motor vehicle insurance policies, one of whom shall be appointed by the President of the Florida Medical Association and one of whom shall be appointed by the President of the Florida Chiropractic Society.

The officer who appointed a member of the board may remove that member for cause. The term of office of an appointed member expires at the same time as the term of the officer who appointed him or her or at such earlier time as the person ceases to be qualified.

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(5) USE OF PROPERTY.—The department may authorize, without charge, appropriate use of fixed property and facilities of the division by the organization, subject to this subsection.

- (a) The department may prescribe any condition with which the organization must comply in order to use the division's property or facilities.
- (b) The department may not authorize the use of the division's property or facilities if the organization does not provide equal membership and employment opportunities to all persons regardless of race, religion, sex, age, or national origin.
- (c) The department shall adopt rules prescribing the procedures by which the organization is governed and any condition with which the organization must comply in order to use the division's property or facilities.
- (6) CONTRIBUTIONS.—Any contributions made by an insurer to the organization shall be allowed as appropriate business expenses for all regulatory purposes.
- (7) DEPOSITORY.—Any moneys received by the organization may be held in a separate depository account in the name of the organization and subject to the provisions of the contract with the division.
- (8) DIVISION'S RECEIPT OF PROCEEDS.—If the division receives proceeds from the organization, those proceeds shall be deposited into the Insurance Regulatory Trust Fund.
- Section 6. Paragraph (a) of subsection (5) and subsections (8) and (16) of section 627.736, Florida Statutes, are amended to read:

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627.736 Required personal injury protection benefits; exclusions; priority; claims.—

- (5) CHARGES FOR TREATMENT OF INJURED PERSONS.-
- (a) 1. A claim for payment under a personal injury protection insurance policy may be filed only by:

- a. A sole proprietorship, group practice, partnership, or corporation that is wholly owned by one or more physicians licensed under chapter 458, chapter 459, chapter 460, chapter 461, or chapter 466;
- b. An entity that is owned, directly or indirectly, by an entity licensed or registered by the state under chapter 395;
- c. An entity owned by a corporation the stock of which is publicly traded; or
- d. A clinic licensed under part X of chapter 400 that provides health care services by health care practitioners as defined in s. 456.001(4), the medical director of which is licensed under chapter 458 or chapter 459, and that holds accreditation by the Joint Commission on Accreditation of Healthcare Organizations, the Accreditation Association for Ambulatory Health Care, the Accreditation Commission for Health Care, the Commission on Accreditation of Rehabilitation Facilities, or the National Committee for Quality Assurance.
- 2.1. Any physician, hospital, clinic, or other person or institution lawfully rendering treatment to an injured person for a bodily injury covered by personal injury protection insurance may charge the insurer and injured party only a reasonable amount pursuant to this section for the services and supplies rendered, and the insurer providing such coverage may

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CODING: Words stricken are deletions; words underlined are additions.

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pay for such charges directly to such person or institution lawfully rendering such treatment, if the insured receiving such treatment or his or her guardian has countersigned the properly completed invoice, bill, or claim form approved by the office upon which such charges are to be paid for as having actually been rendered, to the best knowledge of the insured or his or her guardian. In no event, however, may such a charge be in excess of the amount the person or institution customarily charges for like services or supplies. With respect to a determination of whether a charge for a particular service, treatment, or otherwise is reasonable, consideration may be given to evidence of usual and customary charges and payments accepted by the provider involved in the dispute, and reimbursement levels in the community and various federal and state medical fee schedules applicable to automobile and other insurance coverages, and other information relevant to the reasonableness of the reimbursement for the service, treatment, or supply.

- 3.2. The insurer may limit reimbursement to 80 percent of the following schedule of maximum charges:
- a. For emergency transport and treatment by providers licensed under chapter 401, 200 percent of Medicare.
- b. For emergency services and care provided by a hospital licensed under chapter 395, 75 percent of the hospital's usual and customary charges.
- c. For emergency services and care as defined by s. 395.002(9) provided in a facility licensed under chapter 395 rendered by a physician or dentist, and related hospital

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inpatient services rendered by a physician or dentist, the usual and customary charges in the community.

- d. For hospital inpatient services, other than emergency services and care, 200 percent of the Medicare Part A prospective payment applicable to the specific hospital providing the inpatient services.
- e. For hospital outpatient services, other than emergency services and care, 200 percent of the Medicare Part A Ambulatory Payment Classification for the specific hospital providing the outpatient services.
- f. For all other medical services, supplies, and care, 200 percent of the allowable amount under the participating physicians schedule of Medicare Part B. However, if such services, supplies, or care is not reimbursable under Medicare Part B, the insurer may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as determined under s. 440.13 and rules adopted thereunder which are in effect at the time such services, supplies, or care is provided. Services, supplies, or care that is not reimbursable under Medicare or workers' compensation is not required to be reimbursed by the insurer.
- 4.3. For purposes of subparagraph 3.2., the applicable fee schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect at the time the services, supplies, or care was rendered and for the area in which such services were rendered, except that it may not be less than the allowable amount under the participating physicians schedule of Medicare Part B for 2007 for medical

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services, supplies, and care subject to Medicare Part B.

- 5.4. Subparagraph 3. 2. does not allow the insurer to apply any limitation on the number of treatments or other utilization limits that apply under Medicare or workers' compensation. An insurer that applies the allowable payment limitations of subparagraph 3. 2. must reimburse a provider who lawfully provided care or treatment under the scope of his or her license, regardless of whether such provider would be entitled to reimbursement under Medicare due to restrictions or limitations on the types or discipline of health care providers who may be reimbursed for particular procedures or procedure codes.
- 6.5. If an insurer limits payment as authorized by subparagraph 3.2., the person providing such services, supplies, or care may not bill or attempt to collect from the insured any amount in excess of such limits, except for amounts that are not covered by the insured's personal injury protection coverage due to the coinsurance amount or maximum policy limits.
- (8) APPLICABILITY OF PROVISION REGULATING <u>ATTORNEY</u>

 ATTORNEY'S FEES.—
- (a) With respect to any dispute under the provisions of ss. 627.730-627.7405 between the insured and the insurer, or between an assignee of an insured's rights and the insurer, the provisions of s. 627.428 shall apply, except as provided in subsections (10) and (15).
- (b) Attorney fees may not be awarded under this subsection in regard to representation that was secured by an illegal solicitation.

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(c) Guidelines for determining a reasonable attorney fee under this subsection include:

- 1. The time and labor required; the novelty, complexity, and difficulty of the questions involved; and the skill requisite to perform the legal service properly.
- 2. The likelihood that the acceptance of the particular employment will preclude other employment by the attorney.
- 3. The fee, or rate of fee, customarily charged in the locality for legal services of a comparable or similar nature.
- 4. The significance of, or amount involved in, the subject matter of the representation; the responsibility involved in the representation; and the results obtained.
- 5. The time limitations imposed by the client or by the circumstances and, as between attorney and client, any additional or special time demands or requests of the attorney by the client.
- $\underline{\text{6.}}$ The nature and length of the professional relationship with the client.
- 7. The experience, reputation, diligence, and ability of the attorney or attorneys performing the service and the skill, expertise, or efficiency reflected in the actual provision of such services.
- 8. Whether the fee is fixed or contingent and, if fixed as to amount or rate, whether the client's ability to pay rested significantly on the outcome of the representation.
- (d) An attorney fee multiplier may only be awarded under this subsection if the court makes findings of fact based upon competent evidence in the record establishing that:

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1. The party requesting the multiplier would have faced substantial difficulties finding competent counsel to pursue the case in the relevant market but for the consideration of a fee multiplier;

2. Consideration of a fee multiplier was a necessary incentive to obtain competent counsel to pursue the case;

- 3. The claim would not have been economically feasible if brought on a noncontingent, fixed attorney fee basis;
- 4. The attorney was unable to mitigate the risk of nonpayment of attorney fees in any other way; and
- 5. Use of a multiplier is justified based on factors such as the amount of risk undertaken by the attorney at the outset of the case, the results obtained, and the type of fee arrangement between the attorney and client.
- (e) Notwithstanding the limitations in paragraph (d), a fee multiplier may be awarded under this subsection in a class action case.
- (16) SECURE ELECTRONIC DATA TRANSFER.—Any If all parties mutually and expressly agree, a notice, documentation, transmission, or communication of any kind required or authorized under ss. 627.730-627.7405 may be transmitted electronically if it is transmitted by secure electronic data transfer that is consistent with chapter 668 and state and federal privacy and security laws.
- Section 7. Subsections (10) and (13) of section 817.234, Florida Statutes, are amended, and subsection (12) of that section is reenacted, to read:
 - 817.234 False and fraudulent insurance claims.-

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(10) (a) Any person who owns a business entity eligible for reimbursement under s. 627.736(1) and who is found guilty of insurance fraud under this section shall lose his or her occupational license for such entity for 5 years and may not receive reimbursement for personal injury protection benefits for 10 years.

- (b) Any licensed health care practitioner found guilty of insurance fraud under this section shall lose his or her license to practice for 5 years and may not receive reimbursement for personal injury protection benefits for 10 years. As used in this section, the term "insurer" means any insurer, health maintenance organization, self-insurer, self-insurance fund, or other similar entity or person regulated under chapter 440 or chapter 641 or by the Office of Insurance Regulation under the Florida Insurance Code.
- (12) In addition to any criminal liability, a person convicted of violating any provision of this section for the purpose of receiving insurance proceeds from a motor vehicle insurance contract is subject to a civil penalty.
- (a) Except for a violation of subsection (9), the civil penalty shall be:
 - 1. A fine up to \$5,000 for a first offense.
- 2. A fine greater than \$5,000, but not to exceed \$10,000, for a second offense.
- 3. A fine greater than \$10,000, but not to exceed \$15,000, for a third or subsequent offense.
- (b) The civil penalty for a violation of subsection (9) must be at least \$15,000 but may not exceed \$50,000.

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(c) The civil penalty shall be paid to the Insurance Regulatory Trust Fund within the Department of Financial Services and used by the department for the investigation and prosecution of insurance fraud.

- (d) This subsection does not prohibit a state attorney from entering into a written agreement in which the person charged with the violation does not admit to or deny the charges but consents to payment of the civil penalty.
 - (13) As used in this section, the term:

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- (a) "Insurer" means any insurer, health maintenance organization, self-insurer, self-insurance fund, or similar entity or person regulated under chapter 440 or chapter 641 or by the Office of Insurance Regulation under the Florida Insurance Code.
- (b) (a) "Property" means property as defined in s. 812.012.
- (c) (b) "Value" means value as defined in s. 812.012.
- Section 8. This act shall take effect July 1, 2012.