2012

1	A bill to be entitled
2	An act relating to insurance agents and adjusters;
3	amending s. 624.501, F.S.; deleting the title insurer
4	administrative surcharge for a licensed title
5	insurance agency; amending s. 624.505, F.S.; deleting
6	a requirement that an insurer pay an agent tax for
7	each county in which an agent represents the insurer
8	and has a place of business; amending s. 626.015,
9	F.S.; revising the definitions of "adjuster" and "home
10	state"; amending s. 626.0428, F.S.; revising
11	provisions relating to who may bind insurance
12	coverage; amending s. 626.171, F.S.; providing that an
13	applicant is responsible for the information in an
14	application even if completed by a third party;
15	requiring an application to include a statement about
16	the method used to meet certain requirements; amending
17	s. 626.191, F.S.; revising provisions relating to when
18	an applicant may apply for a license after an initial
19	application is denied by the Department of Financial
20	Services; amending s. 626.221, F.S.; revising
21	provisions relating to license examinations;
22	conforming provisions relating to all-lines adjusters;
23	deleting an exemption from examination for certain
24	adjusters; amending s. 626.231, F.S.; providing for
25	submitting an application for examination on a
26	designee's website; amending s. 626.241, F.S.;
27	revising the scope of the examination for an all-lines
28	adjuster; amending s. 626.251, F.S.; providing for e-
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29 mailing notices of examinations; amending s. 626.281, 30 F.S.; specifying how many times an applicant may take 31 an examination during a year; amending s. 626.2815, 32 F.S.; revising provisions relating to continuing education requirements; providing that persons on 33 34 active military duty may seek a waiver; providing for 35 an update course and the contents of such course; 36 deleting requirements relating specifically to certain 37 types of insurance; providing education requirements 38 for bail bond agents and public adjusters; eliminating 39 the continuing education advisory board; amending s. 626.292, F.S.; conforming provisions to changes made 40 by the act relating to all-lines adjusters; amending 41 42 s. 626.311, F.S.; conforming provisions to changes 43 made by the act relating to limited licenses; amending 44 s. 626.321, F.S.; revising provisions relating to limited licenses; prohibiting the future issuance of 45 new limited licenses for motor vehicle physical damage 46 47 and mechanical breakdown insurance; combining limited licenses relating to credit insurance; specifying 48 49 events covered by crop hail and multiple-peril crop 50 insurance; revising in-transit and storage personal 51 property insurance to create a limited license for 52 portable electronics insurance; amending s. 626.342, 53 F.S.; clarifying that the prohibition relating to the 54 furnishing of supplies to unlicensed agents applies to all unlicensed agents; amending s. 626.381, F.S.; 55 56 revising provisions relating to the reporting of Page 2 of 88

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57 administrative actions; amending s. 626.536, F.S.; 58 clarifying requirements for reporting administrative 59 actions taken against a licensee; amending s. 626.551, 60 F.S.; shortening the time within which a licensee must report to the department a change in certain 61 62 information; authorizing the Department of Financial 63 Services to adopt rules relating to notification of a 64 change of address; amending s. 626.621, F.S.; adding 65 failure to comply with child support requirements as 66 grounds for action against a license; amending s. 67 626.641, F.S.; clarifying provisions relating to the suspension or revocation of a license or appointment; 68 amending s. 626.651, F.S.; revising provisions 69 70 relating to the suspension or revocation of licenses; 71 amending ss. 626.730 and 626.732, F.S.; revising 72 provisions relating to the purpose of the general 73 lines and personal lines license and certain 74 requirements related to general lines and personal 75 lines agents; conforming provisions to changes made by 76 the act relating to limited licenses; amending s. 77 626.8411, F.S.; revising requirements and exemptions 78 relating to title insurance agents or agencies; amending s. 626.8418, F.S.; deleting the requirement 79 80 that a title insurance agency deposit certain 81 securities with the department; creating s. 626.8548, 82 F.S.; defining the term "all-lines adjuster"; amending 83 s. 626.855, F.S.; revising the definition of 84 "independent adjuster"; amending s. 626.856, F.S.; Page 3 of 88

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85	revising the definition of "company employee
86	adjuster"; repealing s. 626.858, F.S., relating to
87	defining "nonresident company employee adjuster";
88	amending s. 626.8584, F.S.; revising the definition of
89	"nonresident all-lines adjuster"; amending s. 626.863,
90	F.S.; conforming provisions to changes made by the act
91	relating to all-lines adjusters; amending s. 626.864,
92	F.S.; revising provisions relating to adjuster license
93	types; amending s. 626.865, F.S.; requiring an
94	applicant for public adjuster to be licensed as a
95	public adjuster apprentice; amending s. 626.866, F.S.;
96	conforming provisions to changes made by the act
97	relating to all-lines adjusters; repealing s. 626.867,
98	F.S., relating to qualifications for company employee
99	adjusters; amending s. 626.869, F.S.; revising
100	provisions relating to an all-lines adjuster license;
101	ceasing the issuance of certain adjuster licenses;
102	revising continuing education requirements; amending
103	s. 626.8697, F.S.; revising provisions relating to the
104	violation of rules resulting in the suspension or
105	revocation of an adjuster's license; amending s.
106	626.872, F.S.; conforming provisions to changes made
107	by the act relating to all-lines adjusters; repealing
108	s. 626.873, F.S., relating to licensure for
109	nonresident company employee adjusters; amending s.
110	626.8734, F.S.; amending provisions relating to
111	nonresident all-lines adjusters; providing for
112	verifying an applicant's status through the National
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108 109 110	<pre>s. 626.873, F.S., relating to licensure for nonresident company employee adjusters; amending s. 626.8734, F.S.; amending provisions relating to</pre>

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113 Association of Insurance Commissioners' Producer 114 Database; amending ss. 626.8736, 626.874, 626.875, and 115 626.876, F.S.; conforming provisions to changes made 116 by the act relating to all-lines adjusters; amending 117 s. 626.927, F.S.; deleting a requirement that a licensed surplus lines agent maintain a bond; 118 119 repealing s. 626.928, F.S., relating to a surplus lines agent's bond; amending ss. 626.933, 626.935, and 120 121 627.952, F.S.; conforming cross-references; amending 122 s. 635.051, F.S.; requiring persons transacting 123 mortgage guaranty insurance to be licensed and 124 appointed as a credit insurance agent; amending s. 125 648.38, F.S.; revising the notice of examination 126 requirements for bail bond agents; amending s. 648.385, F.S.; revising continuing education courses 127 128 for bail bond agents, to conform to changes made by 129 the act; amending s. 903.27, F.S.; revising provisions 130 relating to the provision of forfeiture documents and 131 notification of certain actions; providing effective 132 dates. 133 134 Be It Enacted by the Legislature of the State of Florida: 135 136 Section 1. Paragraph (e) of subsection (27) of section 137 624.501, Florida Statutes, is amended to read: Filing, license, appointment, and miscellaneous 138 624.501 fees.-The department, commission, or office, as appropriate, 139 shall collect in advance, and persons so served shall pay to it 140 Page 5 of 88

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141 in advance, fees, licenses, and miscellaneous charges as 142 follows:

143

(27) Title insurance agents:

144 (e) Title insurer and title insurance agency 145 administrative surcharge:

146 1. On or before January 30 of each calendar year, each 147 title insurer shall pay <u>an administrative surcharge of \$200.00</u> 148 to the office for each licensed title insurance agency appointed 149 by the title insurer and for each <u>title insurer's</u> retail office 150 <u>that has been appointed by the title of the</u> insurer <u>as of on</u> 151 January 1 of that calendar year an administrative surcharge of \$200.00.

153 2. On or before January 30 of each calendar year, each 154 licensed title insurance agency shall remit to the department an 155 administrative surcharge of \$200.00. The administrative 156 surcharge may be used solely to defray the costs to the 157 department and office for gathering and evaluating in their 158 examination or audit of title insurance agencies and retail 159 offices of title insurers and to gather title insurance data 160 from title insurance agencies and insurers for statistical 161 purposes, which shall to be furnished to and used by the office in its regulation of title insurance. 162

163 Section 2. Subsection (1) of section 624.505, Florida
164 Statutes, is amended to read:

165 624.505 County tax; determination; additional offices; 166 nonresident agents.-

167 (1) The county tax <u>imposed</u> provided for under s. 624.501
 168 for as to an agent shall be paid by each insurer for each agent
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169 only for the county where the agent resides, or if the such 170 agent's place of business is not located in the a county where 171 the agent resides other than that of her or his residence, then 172 for the county in which the agent's wherein is located such 173 place of business is located. If an agent maintains an office or 174 place of business in more than one county, the tax shall be paid 175 for her or him by each such insurer for each county wherein the 176 agent represents such insurer and has a place of business. If 177 When under this subsection an insurer is paying the required to 178 pay county tax for an agent for a county or counties other than 179 the agent's county of residence, the insurer must shall 180 designate the county or counties for which the taxes are paid.

Section 3. Subsections (1) and (7) of section 626.015,Florida Statutes, are amended to read:

183

626.015 Definitions.—As used in this part:

(1) "Adjuster" means a public adjuster as defined in s.
626.854, <u>a</u> public adjuster apprentice as defined in s. 626.8541,
<u>or an all-lines adjuster as defined in s. 626.8548</u> independent
adjuster as defined in s. 626.855, or company employee adjuster
as defined in s. 626.856.

(7) "Home state" means the District of Columbia and any
state or territory of the United States in which an insurance
agent <u>or adjuster</u> maintains his or her principal place of
residence or principal place of business and is licensed to act
as an insurance agent or adjuster.

Section 4. Subsections (2) and (3) of section 626.0428,Florida Statutes, are amended to read:

196 626.0428 Agency personnel powers, duties, and

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197 limitations.-

198 (2) <u>An</u> No employee of an agent or agency may <u>not</u> bind
 199 insurance coverage unless licensed and appointed as <u>an</u> a general
 200 lines agent or customer representative.

(3) <u>An</u> No employee of an agent or agency may <u>not</u> initiate contact with any person for the purpose of soliciting insurance unless licensed and appointed as <u>an</u> a general lines agent or customer representative.

205 Section 5. Subsection (1) and paragraph (b) of subsection 206 (2) of section 626.171, Florida Statutes, are amended to read:

207 626.171 Application for license as an agent, customer 208 representative, adjuster, service representative, managing 209 general agent, or reinsurance intermediary.-

210 (1)The department may shall not issue a license as agent, customer representative, adjuster, service representative, 211 212 managing general agent, or reinsurance intermediary to any 213 person except upon written application therefor filed with the 214 department it, meeting the qualifications for the license applied for as determined by the department qualification 215 216 therefor, and payment in advance of all applicable fees. The Any 217 such application must shall be made under the oath of the 218 applicant and be signed by the applicant. An applicant may 219 permit a third party to complete, submit, and sign an application on the applicant's behalf, but is responsible for 220 ensuring that the information on the application is true and 221 222 correct and is accountable for any misstatements or misrepresentations. The department shall accept the uniform 223 224 application for nonresident agent licensing. The department may

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225	adopt revised versions of the uniform application by rule.	
226	(2) In the application, the applicant shall set forth:	
227	(b) <u>A statement indicating the method the applicant used</u>	
228	or is using to meet any required prelicensing education,	
229	knowledge, experience, or instructional requirements for the	
230	type of license applied for. Proof that he or she has completed	
231	or is in the process of completing any required prelicensing	
232	course.	
233		
234	However, the application must contain a statement that an	
235	applicant is not required to disclose his or her race or	
236	ethnicity, gender, or native language, that he or she will not	
237	be penalized for not doing so, and that the department will use	
238	this information exclusively for research and statistical	
239	purposes and to improve the quality and fairness of the	
240	examinations.	
241	Section 6. Section 626.191, Florida Statutes, is amended	
242	to read:	
243	626.191 Repeated applicationsThe failure of an applicant	
244	to secure a license upon an application <u>does</u> shall not preclude	
245	the applicant from applying again <u>. However</u> as many times as	
246	desired , but the department <u>may</u> shall not <u>consider</u> give	
247	consideration to or accept any further application by the same	
248	applicant individual for a similar license dated or filed within	
249	30 days <u>after</u> subsequent to the date the department denied the	
250	last application, except as provided <u>under</u> in s. 626.281.	
251	Section 7. Subsection (2) of section 626.221, Florida	
252	Statutes, is amended to read:	
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626.221 Examination requirement; exemptions.-

(2) However, <u>an</u> no such examination <u>is not</u> shall be
 necessary <u>for</u> in any of the following cases:

(a) An applicant for renewal of appointment as an agent,
customer representative, or adjuster, unless the department
determines that an examination is necessary to establish the
competence or trustworthiness of the such applicant.

260 An applicant for a limited license as agent for travel (b) 261 insurance, motor vehicle rental personal accident insurance, 262 baggage and motor vehicle excess liability insurance, credit life or disability insurance, credit insurance, credit property 263 264 insurance, in-transit and storage personal property insurance, or portable electronics communications equipment property 265 266 insurance or communication equipment inland marine insurance 267 under s. 326.321.

(c) In the discretion of the department, an applicant for reinstatement of license or appointment as an agent, customer representative, company employee adjuster, or independent adjuster whose license has been suspended within the 4 years <u>before prior to</u> the date of application or written request for reinstatement.

(d) An applicant who, within <u>the</u> 4 years <u>before</u> prior to
application for license and appointment as an agent, customer
representative, or adjuster, was a full-time salaried employee
of the department <u>who</u> and had continuously been such an employee
with responsible insurance duties for <u>at least</u> not less than 2
<u>continuous</u> years and who had been a licensee within <u>the</u> 4 years
<u>before</u> prior to employment by the department with the same class

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281 of license as that being applied for.

282 (e) An applicant A person who has been licensed as an all-283 lines adjuster and appointed as an independent adjuster or 284 company employee adjuster as to all property, casualty, and 285 surety insurances may be licensed and appointed as a company 286 employee adjuster or independent adjuster, as to these kinds of 287 insurance, without additional written examination if an 288 application for licensure is filed with the department within 48 289 months following the date of cancellation or expiration of the 290 prior appointment.

(f) A person who has been licensed as a company employee adjuster or independent adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

298 <u>(f)(g)</u> An applicant for <u>a</u> temporary license, except as 299 otherwise provided in this code.

300 <u>(g)(h)</u> An applicant for a <u>license as a</u> life or health 301 <u>agent license</u> who has received the designation of chartered life 302 underwriter (CLU) from the American College of Life Underwriters 303 and who has been engaged in the insurance business within the 304 past 4 years, except that <u>the applicant</u> such an individual may 305 be examined on pertinent provisions of this code.

306 <u>(h)(i)</u> An applicant for license as a general lines agent, 307 customer representative, or adjuster who has received the 308 designation of chartered property and casualty underwriter

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309 (CPCU) from the American Institute for Property and Liability 310 Underwriters and who has been engaged in the insurance business 311 within the past 4 years, except that <u>the applicant</u> such an 312 <u>individual</u> may be examined on pertinent provisions of this code.

313 (i) (j) An applicant for license as a customer 314 representative who has earned the designation of Accredited Advisor in Insurance (AAI) from the Insurance Institute of 315 316 America, the designation of Certified Insurance Counselor (CIC) 317 from the Society of Certified Insurance Service Counselors, the 318 designation of Accredited Customer Service Representative (ACSR) 319 from the Independent Insurance Agents of America, the 320 designation of Certified Professional Service Representative (CPSR) from the National Foundation for Certified Professional 321 322 Service Representatives, the designation of Certified Insurance 323 Service Representative (CISR) from the Society of Certified 324 Insurance Service Representatives, or the designation of 325 Certified Insurance Representative (CIR) from the National 326 Association of Christian Catastrophe Insurance Adjusters. Also, 327 an applicant for license as a customer representative who has 328 earned an associate degree or bachelor's degree from an 329 accredited college or university and has completed with at least 330 9 academic hours of property and casualty insurance curriculum, 331 or the equivalent, or has earned the designation of Certified 332 Customer Service Representative (CCSR) from the Florida 333 Association of Insurance Agents, or the designation of Registered Customer Service Representative (RCSR) from a 334 regionally accredited postsecondary institution in this state, 335 336 or the designation of Professional Customer Service

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Representative (PCSR) from the Professional Career Institute, whose curriculum has been approved by the department and <u>which</u> whose curriculum includes comprehensive analysis of basic property and casualty lines of insurance and testing at least equal to that of standard department testing for the customer representative license. The department shall adopt rules establishing standards for the approval of curriculum.

(j) (k) An applicant for license as a resident or 344 345 nonresident all-lines an independent or company employee 346 adjuster who has the designation of Accredited Claims Adjuster 347 (ACA) from a regionally accredited postsecondary institution in this state, Professional Claims Adjuster (PCA) from the 348 Professional Career Institute, Professional Property Insurance 349 350 Adjuster (PPIA) from the HurriClaim Training Academy, Certified Adjuster (CA) from ALL LINES Training, or Certified Claims 351 352 Adjuster (CCA) from the Association of Property and Casualty 353 Claims Professionals whose curriculum has been approved by the 354 department and which whose curriculum includes comprehensive analysis of basic property and casualty lines of insurance and 355 356 testing at least equal to that of standard department testing 357 for the all-lines adjuster license. The department shall adopt 358 rules establishing standards for the approval of curriculum.

359 <u>(k) (1)</u> An applicant qualifying for a license transfer 360 under s. 626.2927 if the applicant:

361 1. Has successfully completed the prelicensing examination 362 requirements in the applicant's previous <u>home</u> state which are 363 substantially equivalent to the examination requirements in this 364 state, as determined by the department;

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365 2. Has received the designation of chartered property and 366 casualty underwriter (CPCU) from the American Institute for 367 Property and Liability Underwriters and has been engaged in the 368 insurance business within the past 4 years if applying to 369 transfer a general lines agent license; or

370 3. Has received the designation of chartered life
371 underwriter (CLU) from the American College of Life Underwriters
372 and has been engaged in the insurance business within the past 4
373 years, if applying to transfer a life or health agent license.

374 <u>(1)-(m)</u> An applicant for a <u>license as a</u> nonresident agent 375 license, if the applicant:

Has successfully completed prelicensing examination
 requirements in the applicant's home state which are
 substantially equivalent to the examination requirements in this
 state, as determined by the department, as a requirement for
 obtaining a resident license in his or her home state;

381 2. Held a general lines agent license, life agent license, 382 or health agent license <u>before</u> prior to the time a written 383 examination was required;

384 3. Has received the designation of chartered property and 385 casualty underwriter (CPCU) from the American Institute for 386 Property and Liability Underwriters and has been engaged in the 387 insurance business within the past 4 years, if an applicant for 388 a nonresident license as a general lines agent; or

389 4. Has received the designation of chartered life
390 underwriter (CLU) from the American College of Life Underwriters
391 and has been in the insurance business within the past 4 years,
392 if an applicant for a nonresident license as a life agent or

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393 health agent.

394 Section 8. Subsection (2) of section 626.231, Florida 395 Statutes, is amended to read:

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626.231 Eligibility; application for examination.-

397 A person required to take an examination for a license (2)398 may be permitted to take an examination before prior to 399 submitting an application for licensure pursuant to s. 626.171 400 by submitting an application for examination through the 401 department's Internet website or the website of a person designated by the department to administer the examination. The 402 403 404 provide the following information as part of the application 405 shall set forth:

406 (a) His or her full name, <u>date of birth</u> age, social
407 security number, residence address, business address, and
408 mailing address.

409 (b) The type of license which that the applicant intends
410 to apply for.

(c) The name of any required prelicensing course he or shehas completed or is in the process of completing.

(d) The method by which the applicant intends to qualify
for the type of license if other than by completing a
prelicensing course.

(e) The applicant's gender (male or female).

(f) The applicant's native language.

(g) The highest level of education achieved by the applicant.

(h) The applicant's race or ethnicity (African American, Page 15 of 88

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421 white, American Indian, Asian, Hispanic, or other). 422 423 However, the application form must contain a statement that an 424 applicant is not required to disclose his or her race or 425 ethnicity, gender, or native language, that he or she will not 426 be penalized for not doing so, and that the department will use 427 this information exclusively for research and statistical 428 purposes and to improve the quality and fairness of the 429 examinations. Section 9. Subsection (6) of section 626.241, Florida 430 431 Statutes, is amended to read: 432 626.241 Scope of examination.-In order to reflect the differences between adjusting 433 (6)434 claims for an insurer and adjusting claims for an insured, the department shall create an examination for applicants seeking 435 436 licensure as a public adjuster and a separate examination for 437 applicants seeking licensure as an all-lines a company employee 438 adjuster or independent adjuster. 439 Examinations given applicants for a license as an all-(a) 440 lines adjuster must shall cover adjusting in all lines of 441 insurance, other than life and annuity; or, in accordance with 442 the application for the license, the examination may be limited 443 to adjusting in: 444 (a) Automobile physical damage insurance; (b) Property and casualty insurance; 445 (c) Workers' compensation insurance; or 446 447 (d) Health insurance. 448 (b) An No examination for workers' on worker's Page 16 of 88

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449 compensation insurance or health insurance <u>is not</u> shall be 450 required for public adjusters.

451 Section 10. Subsection (1) of section 626.251, Florida 452 Statutes, is amended to read:

453

626.251 Time and place of examination; notice.-

454 The department, or a person designated by the (1)455 department, shall provide mail written notice of the time and 456 place of the examination to each applicant for examination and 457 each applicant for license required to take an examination who 458 will be eligible to take the examination as of the examination 459 date. The notice shall be e-mailed so mailed, postage prepaid, 460 and addressed to the applicant at the e-mail his or her address 461 shown on the application for license or examination at such 462 other address as requested by the applicant in writing filed 463 with the department prior to the mailing of the notice. Notice 464 is shall be deemed given when so mailed.

465 Section 11. Section 626.281, Florida Statutes, is amended 466 to read:

467 626.

626.281 Reexamination.-

468 (1) <u>An</u> Any applicant for license or applicant for 469 examination who has either:

470 (a) Taken an examination and failed to make a passing471 grade, or

(b) Failed to appear for the examination or to take or
complete the examination at the time and place specified in the
notice of the department,

475

476 may take additional examinations, after filing with the

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477 department or its designee an application for reexamination 478 together with applicable fees. The failure of an applicant to 479 pass an examination, or the failure to appear for the 480 examination, or to take or complete the examination does not 481 preclude the applicant from taking subsequent examinations. 482 (2) Applicants may take an examination for a license type 483 up to three times in a 12-month period. 484 (3) (2) The department may require an any individual whose 485 license as an agent, customer representative, or adjuster has 486 expired or has been suspended to pass an examination before 487 prior to reinstating or relicensing the individual as to any 488 class of license. The examination fee must shall be paid for as 489 to each examination. 490 Section 12. Section 626.2815, Florida Statutes, is amended to read: 491 492 626.2815 Continuing education required; application; 493 exceptions; requirements; penalties.-494 The purpose of this section is to establish (1)495 requirements and standards for continuing education courses for individuals persons licensed to solicit, or sell, or adjust 496 497 insurance in the state. 498 Except as otherwise provided in this section, the (2) 499 provisions of this section applies apply to individuals persons 500 licensed to engage in the sale of insurance or adjustment of 501 insurance claims in this state for all lines of insurance for which an examination is required for licensing and to each 502 insurer, employer, or appointing entity, including, but not 503 504 limited to, those created or existing pursuant to s. 627.351. Page 18 of 88

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505	The provisions of This section <u>does</u> shall not apply to <u>an</u> any
506	individual who holds person holding a license for the sale of
507	any line of insurance for which an examination is not required
508	by the laws of this state <u>or who holds a</u> , nor shall the
509	provisions of this section apply to any limited license as the
510	department may exempt by rule. Licensees who are unable to
511	comply with the continuing education requirements due to active
512	duty in the military may submit a written request for a waiver
513	to the department.
514	(3) (a) Each <u>licensee</u> person subject to the provisions of
515	this section must, except as set forth in paragraphs (b), (c),
516	and (d), complete a minimum of 24 hours of continuing education
517	courses every 2 years in basic or higher-level courses
518	prescribed by this section or in other courses approved by the
519	department.
520	(a) Each licensee person subject to the provisions of this
521	section must complete, as part of his or her required number of
522	continuing education hours, 3 hours of continuing education,
523	approved by the department, every 2 years on the subject matter
524	of ethics. Each licensed general lines agent and customer
525	representative subject to this section must complete, as part of
526	his or her required number of continuing education hours, 1 hour
527	of continuing education, approved by the department, every 2
528	years on the subject matter of premium discounts available on
529	property insurance policies based on various hurricane
530	mitigation options and the means for obtaining the discounts.
531	(b) A <u>licensee</u> person who has been licensed for a period
532	of 6 or more years must complete 20 hours <u>of continuing</u>
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533 <u>education</u> every 2 years in intermediate or advanced-level 534 courses prescribed by this section or in other courses approved 535 by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

543 An individual Any person who holds a license as a (d) 544 customer representative, limited customer representative, title 545 agent, motor vehicle physical damage and mechanical breakdown 546 insurance agent, crop or hail and multiple-peril crop insurance agent, or as an industrial fire insurance or burglary insurance 547 548 agent and who is not a licensed life or health insurance agent, 549 must shall be required to complete 10 hours of continuing 550 education courses every 2 years.

551 An individual Any person who holds a license to (e) solicit or sell life or health insurance and a license to 552 553 solicit or sell property, casualty, surety, or surplus lines 554 insurance must complete the continuing education requirements by 555 completing courses in life or health insurance for one-half of 556 the total hours required and courses in property, casualty, 557 surety, or surplus lines insurance for one-half of the total 558 hours required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or 559 560 health agent must shall be required to complete 4 hours of

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561 continuing education courses every 2 years related to industrial 562 fire or burglary insurance and the remaining number of hours of 563 continuing education courses required related to life or health 564 insurance.

565(f) Excess hours accumulated during any 2-year compliance566period may be carried forward to the next compliance period.

567 (g) An individual teaching an approved course of 568 instruction or lecturing at an any approved seminar and 569 attending the entire course or seminar qualifies for the same number of classroom hours as would be granted to a person taking 570 571 and successfully completing such course or seminar. Credit is 572 limited to the number of hours actually taught unless a person 573 attends the entire course or seminar. An individual who is an 574 official of or employed by a governmental entity in this state and serves as a professor, instructor, or other position or 575 576 office, the duties and responsibilities of which are determined 577 by the department to require monitoring and review of insurance 578 laws or insurance regulations and practices, is exempt from this 579 section.

580 <u>(4)(f)1.</u> Except as provided in subparagraph 2., Compliance 581 with continuing education requirements is a condition precedent 582 to the issuance, continuation, reinstatement, or renewal of any 583 appointment subject to this section. <u>However:</u>

584 <u>(a)</u>^{2.a.} An appointing entity, except one that appoints 585 individuals who are employees or exclusive independent 586 contractors of the appointing entity, may not require, directly 587 or indirectly, as a condition of such appointment or the 588 continuation of such appointment, the taking of an approved

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589 course or program by any appointee or potential appointee <u>which</u> 590 that is not of the appointee's choosing.

591 (b)b. Any entity created or existing pursuant to s. 592 627.351 may require employees to take training of any type 593 relevant to their employment but may not require appointees who 594 are not employees to take any approved course or program unless 595 the course or program deals solely with the appointing entity's 596 internal procedures or products or with subjects substantially 597 unique to the appointing entity.

(g) A person teaching any approved course of instruction 598 599 or lecturing at any approved seminar and attending the entire 600 course or seminar shall qualify for the same number of classroom 601 hours as would be granted to a person taking and successfully 602 completing such course, seminar, or program. Credit shall be 603 limited to the number of hours actually taught unless a person 604 attends the entire course or seminar. Any person who is an 605 official of or employed by any governmental entity in this state 606 and serves as a professor, instructor, or in any other position 607 or office the duties and responsibilities of which are 608 determined by the department to require monitoring and review of 609 insurance laws or insurance regulations and practices shall be 610 exempt from this section.

611 (h) Excess classroom hours accumulated during any
 612 compliance period may be carried forward to the next compliance
 613 period.

614 <u>(5)(i)</u> For good cause shown, the department may grant an 615 extension of time during which the requirements <u>of imposed by</u> 616 this section may be completed, but such extension of time may

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617 not exceed 1 year.

(6) (j) A nonresident licensee who must complete continuing 618 619 education requirements in his or her home state may use the home 620 state requirements to also meet this state's continuing 621 education requirements as well, if the licensee's resident's home state recognizes reciprocity with this state's continuing 622 623 education requirements. A nonresident licensee whose home state 624 does not have a continuing education requirement but is licensed 625 for the same class of business in another state that has which 626 does have a continuing education requirement may comply with 627 this section by furnishing proof of compliance with the other 628 state's requirement if that state has a reciprocal agreement 629 with this state relative to continuing education. A nonresident 630 licensee whose home state does not have such continuing 631 education requirements, and who is not licensed as a nonresident 632 licensee agent in a state that has continuing education 633 requirements and reciprocates with this state, must meet the 634 continuing education requirements of this state.

635 (k) Any person who holds a license to solicit or sell life 636 insurance in this state must complete a minimum of 3 hours in 637 continuing education, approved by the department, on the subject 638 of suitability in annuity and life insurance transactions. This 639 requirement does not apply to an agent who does not have any 640 active life insurance or annuity contracts. In applying this 641 exemption, the department may require the filing of a 642 certification attesting that the agent has not sold life 643 insurance or annuities during the continuing education 644 compliance cycle in question and does not have any active life Page 23 of 88

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645 insurance or annuity contracts. A licensee may use the hours 646 obtained under this paragraph to satisfy the requirement for 647 continuing education in ethics under paragraph (a). 648 (7) (4) The following courses may be completed in order to 649 meet the elective continuing education course requirements: 650 Any part of the Life Underwriter Training Council Life (a) 651 Course Curriculum: 24 hours; Health Course: 12 hours. 652 Any part of the American College "CLU" diploma (b) 653 curriculum: 24 hours. 654 Any part of the Insurance Institute of America's (C) 655 program in general insurance: 12 hours. 656 Any part of the American Institute for Property and (d) 657 Liability Underwriters' Chartered Property Casualty Underwriter 658 (CPCU) professional designation program: 24 hours. 659 Any part of the Certified Insurance Counselor program: (e) 660 21 hours. Any part of the Accredited Advisor in Insurance: 21 661 (f) 662 hours. 663 (q) In the case of title agents, completion of the 664 Certified Land Closer (CLC) professional designation program and 665 receipt of the designation: 24 hours. 666 In the case of title agents, completion of the (h) 667 Certified Land Searcher (CLS) professional designation program 668 and receipt of the designation: 24 hours. 669 Any insurance-related course that which is approved by (i) the department and taught by an accredited college or university 670 671 per credit hour granted: 12 hours. Any course, including courses relating to agency 672 (j) Page 24 of 88

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673 management or errors and omissions, developed or sponsored by an 674 any authorized insurer or recognized agents' association or 675 insurance trade association or an any independent study program 676 of instruction, subject to approval by the department, qualifies 677 for the equivalency of the number of classroom hours assigned 678 thereto by the department. However, unless otherwise provided in 679 this section, continuing education hours may not be credited 680 toward meeting the requirements of this section unless the 681 course is provided by classroom instruction or results in a monitored examination. A monitored examination is not required 682 for: 683

684 1. An independent study program of instruction presented 685 through interactive, online technology that the department 686 determines has sufficient internal testing to validate the 687 student's full comprehension of the materials presented; or

688 2. An independent study program of instruction presented 689 on paper or in printed material which that imposes a final 690 closed book examination that meets the requirements of the 691 department's rule for self-study courses. The examination may be 692 taken without a proctor if provided the student presents to the 693 provider a sworn affidavit certifying that the student did not 694 consult any written materials or receive outside assistance of 695 any kind or from any person, directly or indirectly, while 696 taking the examination. If the student is an employee of an 697 agency or corporate entity, the student's supervisor or a 698 manager or owner of the agency or corporate entity must also sign the sworn affidavit. If the student is self-employed, a 699 700 sole proprietor, or a partner, or if the examination is

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701 administered online, the sworn affidavit must also be signed by 702 a disinterested third party. The sworn affidavit must be 703 received by the approved provider <u>before</u> prior to reporting 704 continuing education credits to the department.

705 <u>(8) (k)</u> Each person or entity sponsoring a course for 706 continuing education credit must furnish, within <u>15</u> 30 days 707 after completion of the course, in a form satisfactory to the 708 department or its designee, a written and certified roster 709 showing the name and license number of all persons successfully 710 completing such course and requesting credit, accompanied by the 711 required fee.

712 (9) (5) The department may immediately terminate or shall 713 refuse to renew the appointment of an any agent or adjuster who 714 has been notified by the department that who has not had his or 715 her continuing education requirements have not been certified, 716 unless the agent or adjuster has been granted an extension or 717 waiver by the department. The department may not issue a new 718 appointment of the same or similar type, with any insurer, to a 719 licensee an agent who was denied a renewal appointment for 720 failing failure to complete continuing education as required 721 until the licensee agent completes his or her continuing 722 education requirement.

723 (6) (a) There is created an 11-member continuing education 724 advisory board to be appointed by the Chief Financial Officer. 725 Appointments shall be for terms of 4 years. The purpose of the 726 board is to advise the department in determining standards by 727 which courses may be evaluated and categorized as basic, 728 intermediate, or advanced. The board shall submit

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729 recommendations to the department of changes needed in such 730 criteria not less frequently than every 2 years. The department 731 shall require all approved course providers to submit courses 732 for approval to the department using the criteria. All 733 materials, brochures, and advertisements related to the approved 734 courses must specify the level assigned to the course. 735 (b) The board members shall be appointed as follows: 736 1. Seven members representing agents of which at least one 737 must be a representative from each of the following 738 organizations: the Florida Association of Insurance Agents; the 739 Florida Association of Insurance and Financial Advisors; the 740 Professional Insurance Agents of Florida, Inc.; the Florida 741 Association of Health Underwriters; the Specialty Agents' 742 Association; the Latin American Agents' Association; and the 743 National Association of Insurance Women. Such board members must 744 possess at least a bachelor's degree or higher from an 745 accredited college or university with major coursework in 746 insurance, risk management, or education or possess the 747 designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition, 748 each member must possess 5 years of classroom instruction 749 experience or 5 years of experience in the development or design 750 of educational programs or 10 years of experience as a licensed 751 resident agent. Each organization may submit to the department a 752 list of recommendations for appointment. If one organization 753 does not submit a list of recommendations, the Chief Financial 754 Officer may select more than one recommended person from a list 755 submitted by other eligible organizations. 756 Two members representing insurance companies at least Page 27 of 88

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757 one of whom must represent a Florida Domestic Company and one of 758 whom must represent the Florida Insurance Council. Such board 759 members must be employed within the training department of the 760 insurance company. At least one such member must be a member of 761 the Society of Insurance Trainers and Educators. 762 3. One member representing the general public who is not 763 directly employed in the insurance industry. Such board member 764 must possess a minimum of a bachelor's degree or higher from an 765 accredited college or university with major coursework in 766 insurance, risk management, training, or education. 4. One member, appointed by the Chief Financial Officer, 767 768 who represents the department. 769 (c) The members of the board shall serve at the pleasure 770 of the Chief Financial Officer. Each board member shall be 771 entitled to reimbursement for expenses pursuant to s. 112.061. 772 The board shall designate one member as chair. The board shall 773 meet at the call of the chair or the Chief Financial Officer. 774 (10) (7) The department may contract services relative to 775 the administration of the continuing education program to a 776 private entity. The contract shall be procured as a contract for 777 a contractual service pursuant to s. 287.057. Section 13. Effective October 1, 2014, subsection (3) of 778 779 section 626.2815, Florida Statutes, as amended by this act, is 780 amended to read: 781 626.2815 Continuing education requirements.-782 (3) Each licensee subject to this section must, except as set forth in paragraphs (b), (c), and (d), complete a 7-hour 783 784 update course every 2 years which is specific to the license Page 28 of 88

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785	held by the licensee. The course must be developed and offered
786	by providers and approved by the department. The content of the
787	course must address all lines of insurance for which examination
788	and license is required and include the following subject areas:
789	insurance law updates, ethics for insurance professionals,
790	disciplinary trends and case studies, industry trends,
791	determining suitability of products and services, and other
792	similar insurance-related topics the department determines are
793	relevant to legally and ethically carrying out the
794	responsibilities of the license granted. A licensee who holds
795	multiple insurance licenses must complete an update course that
796	is specific to at least one of the licenses held. Except as
797	otherwise specified, any remaining required hours of continuing
798	education are elective and may consist of any continuing
799	education course approved by the department or under this
800	section minimum of 24 hours of continuing education courses
801	every 2 years in basic or higher-level courses prescribed by
802	this section or in other courses approved by the department.
803	(a) Except as provided in paragraphs (b), (c), (d), (e),
804	and (f), each licensee must also complete $\underline{17}$ $\frac{3}{2}$ hours of <u>elective</u>
805	continuing education <u>courses</u> , approved by the department, every
806	2 years on the subject matter of ethics. Each licensed general
807	lines agent and customer representative must complete 1 hour of
808	continuing education, approved by the department, every 2 years
809	on the subject matter of premium discounts available on property
810	insurance policies based on various hurricane mitigation options
811	and the means for obtaining the discounts.
812	(b) A licensee who has been licensed for 6 or more years
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813 must <u>also</u> complete <u>a minimum of 13</u> 20 hours of <u>elective</u> 814 continuing education every 2 years in intermediate or advanced- 815 level courses prescribed by this section or in other courses 816 approved by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must also complete a minimum of 3 10 hours of elective continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

824 An individual who holds a license as a customer (d) 825 representative, limited customer representative, title agent, 826 motor vehicle physical damage and mechanical breakdown insurance 827 agent, crop or hail and multiple-peril crop insurance agent, or 828 an industrial fire insurance or burglary insurance agent and who is not a licensed life or health agent, must also complete a 829 830 minimum of 3 10 hours of continuing education courses every two 831 years.

832 (e) An individual who holds a license to solicit or sell 833 life or health insurance and a license to solicit or sell 834 property, casualty, surety, or surplus lines insurance must 835 complete courses in life or health insurance for one-half of the 836 total hours required and courses in property, casualty, surety, 837 or surplus lines insurance for one-half of the total hours required. However, a licensee who holds an industrial fire or 838 839 burglary insurance license and who is a licensed life or health 840 agent must complete 4 hours of continuing education courses Page 30 of 88

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841 every 2 years related to industrial fire or burglary insurance 842 and the remaining number of hours of continuing education 843 courses related to life or health insurance. 844 (e) An individual subject to chapter 648 must complete the 845 7-hour update course and a minimum of 7 hours of elective 846 continuing education courses every 2 years. 847 (f) Elective continuing education courses for public 848 adjusters must be specifically designed for public adjusters and approved by the department. Notwithstanding this subsection, 849 public adjusters for workers' compensation insurance or health 850 851 insurance are not required to take continuing education courses 852 pursuant to this section.

853 <u>(g)(f)</u> Excess hours accumulated during any 2-year 854 compliance period may be carried forward to the next compliance 855 period.

856 (h) (g) An individual teaching an approved course of 857 instruction or lecturing at an any approved seminar and 858 attending the entire course or seminar qualifies for the same 859 number of classroom hours as would be granted to a person taking 860 and successfully completing such course or seminar. Credit is 861 limited to the number of hours actually taught unless a person 862 attends the entire course or seminar. An individual who is an 863 official of or employed by a governmental entity in this state and serves as a professor, instructor, or other position or 864 office, the duties and responsibilities of which are determined 865 by the department to require monitoring and review of insurance 866 867 laws or insurance regulations and practices, is exempt from this 868 section.

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869 Section 14. Subsections (1) and (2) of section 626.292, 870 Florida Statutes, are amended to read: 871 626.292 Transfer of license from another state.-872 An Any individual licensed in good standing in another (1)873 state may apply to the department to have the license transferred to this state to obtain a Florida resident agent or 874 875 all-lines adjuster license for the same lines of authority 876 covered by the license in the other state. 877 (2) To qualify for a license transfer, an individual 878 applicant must meet the following requirements: 879 The individual must shall become a resident of this (a) 880 state. 881 The individual must shall have been licensed in (b) 882 another state for a minimum of 1 year immediately preceding the 883 date the individual became a resident of this state. 884 (C) The individual must shall submit a completed 885 application for this state which is received by the department 886 within 90 days after the date the individual became a resident 887 of this state, along with payment of the applicable fees set forth in s. 624.501 and submission of the following documents: 888 889 1. A certification issued by the appropriate official of 890 the applicant's home state identifying the type of license and 891 lines of authority under the license and stating that, at the 892 time the license from the home state was canceled, the applicant 893 was in good standing in that state or that the state's Producer Database records, maintained by the National Association of 894 Insurance Commissioners, its affiliates, or subsidiaries, 895 896 indicate that the agent or all-lines adjuster is or was licensed Page 32 of 88 CODING: Words stricken are deletions; words underlined are additions. hb0725-00

897 in good standing for the line of authority requested. 898 2. A set of the individual applicant's fingerprints in 899 accordance with s. 626.171(4). 900 The individual must shall satisfy prelicensing (d) 901 education requirements in this state, unless the completion of 902 prelicensing education requirements was a prerequisite for 903 licensure in the other state and the prelicensing education 904 requirements in the other state are substantially equivalent to 905 the prelicensing requirements of this state as determined by the department. This paragraph does not apply to all-lines 906 907 adjusters. 908 The individual must shall satisfy the examination (e) 909 requirement under s. 626.221, unless exempted exempt thereunder. 910 Section 15. Subsections (2) and (3) of section 626.311, Florida Statutes, are amended to read: 911 626.311 Scope of license.-912 913 Except with respect as to a limited license as a (2) 914 credit life or disability insurance agent, the license of a life 915 agent covers shall cover all classes of life insurance business. 916 Except with respect as to a limited license as a (3) 917 travel personal accident insurance agent, the license of a 918 health agent covers shall cover all kinds of health insurance; 919 and such no license may not shall be issued limited to a 920 particular class of health insurance. 921 Section 16. Subsections (1) and (4) of section 626.321, 922 Florida Statutes, are amended to read: 923 626.321 Limited licenses.-924 The department shall issue to a qualified applicant (1) Page 33 of 88

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925 individual, or a qualified individual or entity under paragraphs 926 (c), (d), (e), and (i), a license as agent authorized to 927 transact a limited class of business in any of the following 928 categories of limited lines insurance:

929 Motor vehicle physical damage and mechanical breakdown (a) 930 insurance.-License covering insurance against only the loss of or damage to a any motor vehicle that which is designed for use 931 932 upon a highway, including trailers and semitrailers designed for use with such vehicles. Such license also covers insurance 933 against the failure of an original or replacement part to 934 935 perform any function for which it was designed. The applicant 936 for such a license shall pass a written examination covering 937 motor vehicle physical damage insurance and mechanical breakdown 938 insurance. A licensee under this paragraph may not No individual 939 while so licensed shall hold a license as an agent for as to any 940 other or additional kind or class of insurance coverage except 941 as to a limited license for credit insurance life and disability 942 insurances as provided in paragraph (e). Effective October 1, 2012, all licensees holding such limited license and appointment 943 944 may renew the license and appointment, but no new or additional 945 licenses may be issued pursuant to this paragraph, and a 946 licensee whose limited license under this paragraph has been 947 terminated, suspended, or revoked may not have such license 948 reinstated.

949 (b) Industrial fire insurance or burglary insurance.950 License covering only industrial fire insurance or burglary
951 insurance. The applicant for such a license <u>must</u> shall pass a
952 written examination covering such insurance. <u>A licensee under</u>

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953 <u>this paragraph may not</u> No individual while so licensed shall 954 hold a license as an agent <u>for</u> as to any other or additional 955 kind or class of insurance coverage except <u>for</u> as to life 956 <u>insurance</u> and health <u>insurance</u> insurances.

957 Travel insurance.-License covering only policies and (C) 958 certificates of travel insurance, which are subject to review by 959 the office under s. 624.605(1)(q). Policies and certificates of 960 travel insurance may provide coverage for risks incidental to 961 travel, planned travel, or accommodations while traveling, including, but not limited to, accidental death and 962 963 dismemberment of a traveler; trip cancellation, interruption, or 964 delay; loss of or damage to personal effects or travel 965 documents; baggage delay; emergency medical travel or evacuation 966 of a traveler; or medical, surgical, and hospital expenses 967 related to an illness or emergency of a traveler. Any Such 968 policy or certificate may be issued for terms longer than 60 969 days, but each policy or certificate, other than a policy or 970 certificate providing coverage for air ambulatory services only, 971 each policy or certificate must be limited to coverage for 972 travel or use of accommodations of no longer than 60 days. The 973 license may be issued only:

1. 974 To a full-time salaried employee of a common carrier or 975 a full-time salaried employee or owner of a transportation 976 ticket agency and may authorize the sale of such ticket policies 977 only in connection with the sale of transportation tickets, or to the full-time salaried employee of such an agent. No Such 978 policy may not shall be for a duration of more than 48 hours or 979 980 more than for the duration of a specified one-way trip or round Page 35 of 88

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981 trip. 982 2. To an entity or individual that is: 983 The developer of a timeshare plan that is the subject a. 984 of an approved public offering statement under chapter 721; 985 An exchange company operating an exchange program b. 986 approved under chapter 721; 987 A managing entity operating a timeshare plan approved с. 988 under chapter 721; A seller of travel as defined in chapter 559; or 989 d. 990 A subsidiary or affiliate of any of the entities e. 991 described in sub-subparagraphs a.-d. 992 993 A licensee shall require each employee who offers policies or 994 certificates under this subparagraph to receive initial training 995 from a general lines agent or an insurer authorized under 996 chapter 624 to transact insurance within this state. For an 997 entity applying for a license as a travel insurance agent, the 998 fingerprinting requirement of this section applies only to the 999 president, secretary, and treasurer and to any other officer or 1000 person who directs or controls the travel insurance operations 1001 of the entity. 1002 (d) Motor vehicle rental insurance.-1003 License covering only insurance of the risks set forth 1. 1004 in this paragraph when offered, sold, or solicited with and 1005 incidental to the rental or lease of a motor vehicle and which applies only to the motor vehicle that is the subject of the 1006

1008 vehicle:

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lease or rental agreement and the occupants of the motor

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1009 a. Excess motor vehicle liability insurance providing 1010 coverage in excess of the standard liability limits provided by 1011 the lessor in the lessor's lease to a person renting or leasing 1012 a motor vehicle from the licensee's employer for liability 1013 arising in connection with the negligent operation of the leased 1014 or rented motor vehicle.

1015b. Insurance covering the liability of the lessee to the1016lessor for damage to the leased or rented motor vehicle.

1017 c. Insurance covering the loss of or damage to baggage, 1018 personal effects, or travel documents of a person renting or 1019 leasing a motor vehicle.

d. Insurance covering accidental personal injury or death
of the lessee and any passenger who is riding or driving with
the covered lessee in the leased or rented motor vehicle.

Insurance under a motor vehicle rental insurance 1023 2. 1024 license may be issued only if the lease or rental agreement is 1025 for no more than 60 days, the lessee is not provided coverage 1026 for more than 60 consecutive days per lease period, and the 1027 lessee is given written notice that his or her personal insurance policy providing coverage on an owned motor vehicle 1028 1029 may provide coverage of such risks and that the purchase of the 1030 insurance is not required in connection with the lease or rental 1031 of a motor vehicle. If the lease is extended beyond 60 days, the 1032 coverage may be extended one time only for a period not to 1033 exceed an additional 60 days. Insurance may be provided to the 1034 lessee as an additional insured on a policy issued to the 1035 licensee's employer.

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 The license may be issued only to the full-time Page 37 of 88

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1037 salaried employee of a licensed general lines agent or to a 1038 business entity that offers motor vehicles for rent or lease if 1039 insurance sales activities authorized by the license are in 1040 connection with and incidental to the rental or lease of a motor 1041 vehicle.

a. A license issued to a business entity that offers motor vehicles for rent or lease <u>encompasses</u> shall encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.

1047 The application for licensure must list the name, b. 1048 address, and phone number for each office, branch office, or 1049 place of business that is to be covered by the license. The licensee shall notify the department of the name, address, and 1050 1051 phone number of any new location that is to be covered by the 1052 license before the new office, branch office, or place of 1053 business engages in the sale of insurance pursuant to this 1054 paragraph. The licensee must shall notify the department within 1055 30 days after closing or terminating an office, branch office, 1056 or place of business. Upon receipt of the notice, the department 1057 shall delete the office, branch office, or place of business 1058 from the license.

1059c. A licensed and appointed entity is directly responsible1060and accountable for all acts of the licensee's employees.

1061 (e) Credit life or disability insurance.-License covering 1062 only credit life, credit or disability insurance, credit 1063 property, credit unemployment, involuntary unemployment,

1064 mortgage life, mortgage guaranty, mortgage disability,

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1065 quaranteed automobile protection (GAP) insurance, and any other 1066 form of insurance offered in connection with an extension of 1067 credit which is limited to partially or wholly extinguishing a 1068 credit obligation that the department determines should be 1069 designated a form of limited line credit insurance. Effective 1070 October 1, 2012, all valid licenses held by persons for any of 1071 the lines of insurance listed in this paragraph shall be 1072 converted to a credit insurance license. Licensees who wish to 1073 obtain a new license reflecting such change must request a duplicate license and pay a \$5 fee as specified in s. 1074 1075 624.501(15). The license may be issued only to an individual 1076 employed by a life or health insurer as an officer or other 1077 salaried or commissioned representative, to an individual 1078 employed by or associated with a lending or financial 1079 institution or creditor, or to a lending or financial 1080 institution or creditor, and may authorize the sale of such 1081 insurance only with respect to borrowers or debtors of such 1082 lending or financing institution or creditor. However, only the 1083 individual or entity whose tax identification number is used in 1084 receiving or is credited with receiving the commission from the 1085 sale of such insurance shall be the licensed agent of the 1086 insurer. No individual while so licensed shall hold a license as 1087 agent as to any other or additional kind or class of life or 1088 health insurance coverage. An entity holding a limited license under this paragraph is also authorized to sell credit insurance 1089 and credit property insurance. 1090 1091 (f) Credit insurance.-License covering only credit 1092 insurance, as such insurance is defined in s. 624.605(1)(i), and

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1093 no individual or entity so licensed shall, during the same period, hold a license as an agent as to any other or additional kind of life or health insurance with the exception of credit life or disability insurance as defined in paragraph (e). The same licensing provisions as outlined in paragraph (e) apply to entities licensed as credit insurance agents under this paragraph.

1100 (g) Credit property insurance.—A license covering only 1101 credit property insurance may be issued to any individual except 1102 an individual employed by or associated with a financial 1103 institution as defined in s. 655.005 and authorized to sell such 1104 insurance only with respect to a borrower or debtor, not to 1105 exceed the amount of the loan.

1106 (f) (h) Crop hail and multiple-peril crop insurance. 1107 License for insurance covering crops subject to unfavorable 1108 weather conditions, fire or lightening, flood, hail, insect 1109 infestation, disease, or other yield-reducing conditions or 1110 perils which is provided by the private insurance market, or 1111 which is subsidized by the Federal Group Insurance Corporation 1112 including multi-peril crop insurance only crop hail and 1113 multiple-peril crop insurance. Notwithstanding any other 1114 provision of law, the limited license may be issued to a bona 1115 fide salaried employee of an association chartered under the Farm Credit Act of 1971, 12 U.S.C. ss. 2001 et seq., who 1116 1117 satisfactorily completes the examination prescribed by the department pursuant to s. 626.241(5). The limited agent must be 1118 1119 appointed by, and his or her limited license requested by, a licensed general lines agent. All business transacted by the 1120

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1121 limited agent <u>must be on shall be in</u> behalf of, in the name of, 1122 and countersigned by the agent by whom he or she is appointed. 1123 Sections 626.561 and 626.748, relating to records, apply to all 1124 business written pursuant to this section. The limited licensee 1125 may be appointed by and licensed for only one general lines 1126 agent or agency.

1127 <u>(g) (i)</u> In-transit and storage personal property insurance; 1128 communications equipment property insurance, communications 1129 equipment inland marine insurance, and communications equipment 1130 service warranty agreement sales.-

1131 1. A License for insurance covering only the insurance of personal property not held for resale, covering the risks of 1132 1133 transportation or storage in rented or leased motor vehicles, trailers, or self-service storage facilities $_{ au}$ as the latter are 1134 defined in s. 83.803. Such license, may be issued, without 1135 1136 examination, only to employees or authorized representatives of 1137 lessors who rent or lease motor vehicles, trailers, or self-1138 service storage facilities and who are authorized by an insurer 1139 to issue certificates or other evidences of insurance to lessees of such motor vehicles, trailers, or self-service storage 1140 1141 facilities under an insurance policy issued to the lessor. A 1142 person licensed under this paragraph must shall give a prospective purchaser of in-transit or storage personal property 1143 1144 insurance written notice that his or her homeowner's policy may 1145 provide coverage for the loss of personal property and that the 1146 purchase of such insurance is not required under the lease 1147 terms.

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2. A license covering only communications equipment, for Page 41 of 88

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1149	the loss, theft, mechanical failure, malfunction of or damage
1150	to, communications equipment. The license may be issued only to:
1151	a. Employees or authorized representatives of a licensed
1152	general lines agent;
1153	b. The lead business location of a retail vendor of
1154	communications equipment and its branch locations; or
1155	c. Employees, agents, or authorized representatives of a
1156	retail vendor of communications equipment.
1157	
1158	The license authorizes the sale of such policies, or
1159	certificates under a group master policy, only with respect to
1160	the sale of, or provision of communications service for,
1161	communications equipment. A general lines agent is not required
1162	to obtain a license under this subparagraph to offer or sell
1163	communications equipment property insurance or communication
1164	equipment inland marine insurance. The license also authorizes
1165	sales of service warranty agreements covering only
1166	communications equipment to the same extent as if licensed under
1167	s. 634.419 or s. 634.420. The provisions of this chapter
1168	requiring submission of fingerprints do not apply to
1169	communications equipment licenses issued to qualified entities
1170	under this subparagraph. Licensees offering policies under this
1171	subparagraph must receive initial training from, and have a
1172	contractual relationship with, a general lines agent. For the
1173	purposes of this subparagraph, the term "communications
1174	equipment" means handsets, pagers, personal digital assistants,
1175	portable computers, automatic answering devices, and other
1176	devices or accessories used to originate or receive
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1177 communications signals or service, and includes services related 1178 to the use of such devices, such as consumer access to a 1179 wireless network; however, the term does not include 1180 telecommunications switching equipment, transmission wires, cell 1181 site transceiver equipment, or other equipment and systems used 1182 by telecommunications companies to provide telecommunications 1183 to consumers. A branch location of a retail vendor of service 1184 communications equipment licensed pursuant to paragraph (2) (b) 1185 may, in lieu of obtaining an appointment from an insurer or 1186 warranty association as provided in paragraph (2)(c), obtain a 1187 single appointment from the associated lead business location 1188 licensee licensed under paragraph (2) (a) and pay the prescribed 1189 appointment fee under s. 624.501 provided the lead business 1190 location has a single appointment from each insurer or warranty 1191 association represented and such appointment provides that it 1192 applies to the lead business location and all of its branch 1193 locations. Any branch location individually appointed by an 1194 insurer under paragraph (2) (c) prior to January 1, 2006, may 1195 replace its appointments with an appointment from its lead 1196 location at no charge. Branch location appointments shall be 1197 renewed on the first annual anniversary of licensure of the lead 1198 business location occurring more than 24 months after the 1199 initial appointment date and every 24 months thereafter. 1200 Notwithstanding s. 624.501, after July 1, 2006, the renewal fee 1201 applicable to such branch location appointments shall be \$30 per 1202 appointment. 1203 Portable electronics insurance.-License for property (h) 1204 insurance or inland marine insurance that covers only loss,

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1205 theft, mechanical failure, malfunction, or damage for portable 1206 electronics. 1207 1. The license may be issued only to: 1208 a. Employees or authorized representatives of a licensed 1209 general lines agent; or 1210 b. The lead business location of a retail vendor that 1211 sells portable electronics insurance. The lead business location 1212 must have a contractual relationship with a general lines agent. 1213 2. Employees or authorized representatives of a licensee 1214 under subparagraph 1. may sell or offer for sale portable 1215 electronics coverage without being subject to licensure as an 1216 insurance agent if: 1217 a. Such insurance is sold or offered for sale at a 1218 licensed location or at one of the licensee's branch locations 1219 if the branch location is appointed by the licensed lead 1220 business location or its appointing insurers; 1221 b. The insurer issuing the insurance directly supervises 1222 or appoints a general lines agent to supervise the sale of such 1223 insurance, including the development of a training program for 1224 the employees and authorized representatives of vendors that are 1225 directly engaged in the activity of selling or offering the 1226 insurance; and 1227 c. At each location where the insurance is offered, 1228 brochures or other written materials that provide the 1229 information required by this subparagraph are made available to 1230 all prospective customers. The brochures or written materials may include information regarding portable electronics 1231 1232 insurance, service warranty agreements, or other incidental

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1233	services or benefits offered by a licensee.
1234	3. Individuals not licensed to sell portable electronics
1235	insurance may not be paid commissions based on the sale of such
1236	coverage. However, a licensee who uses a compensation plan for
1237	employees and authorized representatives which includes
1238	supplemental compensation for the sale of noninsurance products,
1239	in addition to a regular salary or hourly wages, may include
1240	incidental compensation for the sale of portable electronics
1241	insurance as a component of the overall compensation plan.
1242	4. Brochures or other written materials related to
1243	portable electronics insurance must:
1244	a. Disclose that such insurance may duplicate coverage
1245	already provided by a customer's homeowners' insurance policy,
1246	renters' insurance policy, or other source of coverage;
1247	b. State that enrollment in insurance coverage is not
1248	required in order to purchase or lease portable electronics or
1249	services;
1250	c. Summarize the material terms of the insurance coverage,
1251	including the identity of the insurer, the identity of the
1252	supervising entity, the amount of any applicable deductible and
1253	how it is to be paid, the benefits of coverage, and key terms
1254	and conditions of coverage, such as whether portable electronics
1255	may be repaired or replaced with similar make and model
1256	reconditioned or nonoriginal manufacturer parts or equipment;
1257	d. Summarize the process for filing a claim, including a
1258	description of how to return portable electronics and the
1259	maximum fee applicable if the customer fails to comply with
1260	equipment return requirements; and
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1261 State that an enrolled customer may cancel coverage at e. 1262 any time and that the person paying the premium will receive a 1263 refund of any unearned premium. 1264 5. A licensed and appointed general lines agent is not 1265 required to obtain a portable electronics insurance license to 1266 offer or sell portable electronics insurance at locations 1267 already licensed as an insurance agency, but may apply for a 1268 portable electronics insurance license for branch locations not 1269 otherwise licensed to sell insurance. 1270 6. A portable electronics license authorizes the sale of 1271 individual policies or certificates under a group or master 1272 insurance policy. The license also authorizes the sale of 1273 service warranty agreements covering only portable electronics 1274 to the same extent as if licensed under s. 634.419 or s. 1275 634.420. 1276 7. A licensee may bill and collect the premium for the 1277 purchase of portable electronics insurance provided that: 1278 If the insurance is included with the purchase or lease a. 1279 of portable electronics or related services, the licensee 1280 clearly and conspicuously discloses that insurance coverage is 1281 included with the purchase. Disclosure of the dollar amount of 1282 the premium for the insurance must be made on the customer's 1283 bill and in any marketing materials made available at the point 1284 of sale. If the insurance is not included, the charge to the 1285 customer for the insurance must be separately itemized on the 1286 customer's bill. b. Premiums are incidental to other fees collected, are 1287 1288 maintained in a manner that is readily identifiable, and are Page 46 of 88

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1289 accounted for and remitted to the insurer or supervising entity 1290 within 60 days of receipt. Licensees are not required to 1291 maintain such funds in a segregated account. 1292 c. All funds received by a licensee from an enrolled 1293 customer for the sale of the insurance are considered funds held 1294 in trust by the licensee in a fiduciary capacity for the benefit 1295 of the insurer. Licensees may receive compensation for billing 1296 and collection services. 1297 8. Notwithstanding any other provision of law, the terms for the termination or modification of coverage under a policy 1298 1299 of portable electronics insurance are those set forth in the 1300 policy. 1301 9. Notice or correspondence required by the policy, or 1302 otherwise required by law, may be provided by electronic means 1303 if the insurer or licensee maintains proof that the notice or 1304 correspondence was sent. Such notice or correspondence may be 1305 sent on behalf of the insurer or licensee by the general lines 1306 agent appointed by the insurer to supervise the administration 1307 of the program. For purposes of this subparagraph, an enrolled 1308 customer's provision of an electronic mail address to the 1309 insurer or licensee is deemed to be consent to receive notices 1310 and correspondence by electronic means if a conspicuously 1311 located disclosure is provided to the customer indicating the 1312 same. 10. The provisions of this chapter requiring submission of 1313 1314 fingerprints do not apply to licenses issued to qualified 1315 entities under this paragraph. 1316 11. A branch location that sells portable electronics Page 47 of 88

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insurance may, in lieu of obtaining an appointment from an insurer or warranty association, obtain a single appointment from the associated lead business location licensee and pay the prescribed appointment fee under s. 624.501 if the lead business location has a single appointment from each insurer or warranty association represented and such appointment applies to the lead business location and all of its branch locations. Branch location appointments shall be renewed on the first annual anniversary of licensure of the lead business location occurring more than 24 months after the initial appointment date and every 24 months thereafter. Notwithstanding s. 624.501, the renewal fee applicable to such branch location appointments is \$30 per appointment. 12. For purposes of this paragraph: "Branch location" means any physical location in this a. state at which a licensee offers its products or services for sale. "Portable electronics" means personal, self-contained, b. easily carried by an individual, battery-operated electronic communication, viewing, listening, recording, gaming, computing or global positioning devices, including cell or satellite phones, pagers, personal global positioning satellite units, portable computers, portable audio listening, video viewing or recording devices, digital cameras, video camcorders, portable gaming systems, docking stations, automatic answering devices, and other similar devices and their accessories, and service related to the use of such devices. c. "Portable electronics transaction" means the sale or

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1345 <u>lease of portable electronics or a related service, including</u> 1346 portable electronics insurance.

Except as otherwise expressly provided, a person 1347 (4) 1348 applying for or holding a limited license is shall be subject to 1349 the same applicable requirements and responsibilities that as 1350 apply to general lines agents in general τ if licensed as to 1351 motor vehicle physical damage and mechanical breakdown 1352 insurance, credit property insurance, industrial fire insurance 1353 or burglary insurance, motor vehicle rental insurance, credit 1354 insurance, crop hail and multiple-peril crop insurance, in-1355 transit and storage personal property insurance, or portable 1356 electronics insurance communications equipment property 1357 insurance or communications equipment inland marine insurance, 1358 baggage and motor vehicle excess liability insurance, or credit 1359 insurance; or as apply to life agents or health agents in 1360 general, as applicable the case may be, if licensed as to travel 1361 personal accident insurance or credit life or credit disability 1362 insurance.

1363 Section 17. Section 626.342, Florida Statutes, is amended 1364 to read:

1365 626.342 Furnishing supplies to unlicensed life, health, or 1366 general lines agent prohibited; civil liability.-

(1) An insurer, a managing general agent, an insurance
agency, or an agent, directly or through <u>a</u> any representative,
may not furnish to <u>an</u> any agent any blank forms, applications,
stationery, or other supplies to be used in soliciting,
negotiating, or effecting contracts of insurance on its behalf
unless such blank forms, applications, stationery, or other

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1373 supplies relate to a class of business <u>for</u> with respect to which 1374 the agent is licensed and appointed, whether for that insurer or 1375 another insurer.

(2) 1376 An Any insurer, general agent, insurance agency, or 1377 agent who furnishes any of the supplies specified in subsection 1378 (1) to an any agent or prospective agent not appointed to 1379 represent the insurer and who accepts from or writes any 1380 insurance business for such agent or agency is subject to civil 1381 liability to an any insured of such insurer to the same extent 1382 and in the same manner as if such agent or prospective agent had 1383 been appointed or authorized by the insurer or such agent to act 1384 on in its or his or her behalf. The provisions of this 1385 subsection do not apply to insurance risk apportionment plans 1386 under s. 627.351.

1387 (3) This section does not apply to the placing of surplus1388 lines business under the provisions of ss. 626.913-626.937.

Section 18. Subsection (1) of section 626.381, Florida Statutes, is amended to read:

1391 626.381 Renewal, continuation, reinstatement, or 1392 termination of appointment.-

1393 The appointment of an appointee continues shall (1)continue in force until suspended, revoked, or otherwise 1394 1395 terminated, but is subject to a renewal request filed by the appointing entity in the appointee's birth month as to natural 1396 1397 persons or the month the original appointment was issued license 1398 date as to entities and every 24 months thereafter, accompanied 1399 by payment of the renewal appointment fee and taxes as 1400 prescribed in s. 624.501.

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1401 Section 19. Section 626.536, Florida Statutes, is amended 1402 to read:

626.536 Reporting of administrative actions.-Each agent 1403 1404 and insurance agency shall submit to the department, Within 30 1405 days after the final disposition of an any administrative action 1406 taken against a licensee the agent or insurance agency by a 1407 governmental agency or other regulatory agency in this or any 1408 other state or jurisdiction relating to the business of 1409 insurance, the sale of securities, or activity involving fraud, 1410 dishonesty, trustworthiness, or breach of a fiduciary duty, the licensee or insurance agency must submit a copy of the order, 1411 1412 consent to order, or other relevant legal documents to the 1413 department. The department may adopt rules to administer 1414 implementing the provisions of this section.

1415 Section 20. Section 626.551, Florida Statutes, is amended 1416 to read:

1417 626.551 Notice of change of address, name.-A Every licensee must shall notify the department, in writing, within 30 1418 1419 60 days after a change of name, residence address, principal 1420 business street address, mailing address, contact telephone 1421 numbers, including a business telephone number, or e-mail 1422 address. A licensee licensed agent who has moved his or her 1423 residence from this state shall have his or her license and all 1424 appointments immediately terminated by the department. Failure 1425 to notify the department within the required time period shall result in a fine not to exceed \$250 for the first offense and -1426 1427 for subsequent offenses, a fine of at least \$500 or suspension or revocation of the license pursuant to s. 626.611, s. 1428

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1429 626.6115, or s. 626.621, or s. 626.6215 for a subsequent 1430 offense. The department may adopt rules to administer and 1431 enforce this section. 1432 Section 21. Subsection (14) is added to section 626.621, 1433 Florida Statutes, to read: 1434 626.621 Grounds for discretionary refusal, suspension, or 1435 revocation of agent's, adjuster's, customer representative's, service representative's, or managing general agent's license or 1436 1437 appointment.-The department may, in its discretion, deny an 1438 application for, suspend, revoke, or refuse to renew or continue 1439 the license or appointment of any applicant, agent, adjuster, 1440 customer representative, service representative, or managing 1441 general agent, and it may suspend or revoke the eligibility to hold a license or appointment of any such person, if it finds 1442 that as to the applicant, licensee, or appointee any one or more 1443 1444 of the following applicable grounds exist under circumstances for which such denial, suspension, revocation, or refusal is not 1445 1446 mandatory under s. 626.611: 1447 Failure to comply with any civil, criminal, or (14)1448 administrative action taken by the child support enforcement 1449 program under Title IV-D of the Social Security Act, 42 U.S.C. 1450 ss. 651 et seq., to determine paternity or to establish, modify, 1451 enforce, or collect support. 1452 Section 22. Subsection (4) of section 626.641, Florida 1453 Statutes, is amended to read: 1454 626.641 Duration of suspension or revocation.-1455 During the period of suspension or revocation of a the (4)1456 license or appointment, and until the license is reinstated or, Page 52 of 88

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1457 <u>if revoked, a new license issued,</u> the former licensee or 1458 appointee <u>may shall</u> not engage in or attempt or profess to 1459 engage in any transaction or business for which a license or 1460 appointment is required under this code or directly or 1461 indirectly own, control, or be employed in any manner by <u>an any</u> 1462 <u>insurance agent</u>, or agency, or adjuster, or adjusting firm.

1463 Section 23. Subsection (1) of section 626.651, Florida 1464 Statutes, is amended to read:

1465626.651Effect of suspension, revocation upon associated1466licenses and appointments and licensees and appointees.-

(1) Upon suspension, revocation, or refusal to renew or
continue any one license of an <u>insurance</u> agent or customer
representative, or upon suspension or revocation of eligibility
to hold a license or appointment, the department shall at the
same time likewise suspend or revoke all other licenses,
appointments, or status of eligibility held by the licensee or
appointee under this code.

1474 Section 24. Subsection (4) of section 626.730, Florida 1475 Statutes, is amended to read:

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626.730 Purpose of license.-

1477 This section does not prohibit the licensing, under a (4) 1478 limited license for credit insurance, a person who is as to 1479 motor vehicle physical damage and mechanical breakdown insurance 1480 or credit property insurance of any person employed by or 1481 associated with a motor vehicle sales or financing agency, a 1482 retail sales establishment, or a consumer loan office, for the 1483 purpose of insuring other than a consumer loan office owned by 1484 affiliated with a financial institution as defined in

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1485 655.005, with respect to insurance of the interest of such 1486 agency, establishment, or office in a motor vehicle sold or 1487 financed by it or in personal property if used as collateral for 1488 a loan.

1489 (5) This section does not apply with respect to the 1490 interest of a real estate mortgagee in or as to insurance 1491 covering such interest or in the real estate subject to such 1492 mortgage.

1493 Section 25. Section 626.732, Florida Statutes, is amended 1494 to read:

1495 626.732 Requirement as to knowledge, experience, or 1496 instruction.-

1497 Except as provided in subsection (4) (3), an no (1)1498 applicant for a license as a general lines agent or personal 1499 lines agent, except for a chartered property and casualty 1500 underwriter (CPCU), may not other than as to a limited license as to baggage and motor vehicle excess liability insurance, 1501 1502 credit property insurance, credit insurance, in-transit and 1503 storage personal property insurance, or communications equipment 1504 property insurance or communication equipment inland marine 1505 insurance, shall be qualified or licensed unless, within the 4 1506 years immediately preceding the date the application for license 1507 is filed with the department, the applicant has:

(a) Taught or successfully completed classroom courses in
insurance, 3 hours of which <u>must</u> shall be on the subject matter
of ethics, satisfactory to the department at a school, college,
or extension division thereof, approved by the department. To
qualify for licensure as a personal lines agent, the applicant
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1513 must complete a total of 52 hours of classroom courses in 1514 insurance;

Completed a correspondence course in insurance, 3 1515 (b) 1516 hours of which must shall be on the subject matter of ethics, 1517 satisfactory to the department and regularly offered by 1518 accredited institutions of higher learning in this state, and 1519 have, except if he or she is applying for a limited license 1520 under s. 626.321, for licensure as a general lines agent, has 1521 had at least 6 months of responsible insurance duties as a 1522 substantially full-time bona fide employee in all lines of 1523 property and casualty insurance set forth in the definition of 1524 general lines agent under s. 626.015 or, for licensure 1525 personal lines agent, has completed at least 3 months in 1526 responsible insurance duties as a substantially full-time 1527 employee in property and casualty insurance sold to individuals 1528 and families for noncommercial purposes;

1529 For licensure as a general lines agent, Completed at (C) 1530 least 1 year in responsible insurance duties as a substantially 1531 full-time bona fide employee in all lines of property and casualty insurance, exclusive of aviation and wet marine and 1532 1533 transportation insurances but not exclusive of boats of less 1534 than 36 feet in length or aircraft not held out for hire, as set 1535 forth in the definition of a general lines agent under s. 1536 626.015, but without the education requirement described 1537 mentioned in paragraph (a) or paragraph (b) or, for licensure as 1538 a personal lines agent, has completed at least 6 months in 1539 responsible insurance duties as a substantially full-time 1540 employee in property and casualty insurance sold to individuals Page 55 of 88

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1541 and families for noncommercial purposes without the education 1542 requirement in paragraph (a) or paragraph (b);

(d)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed customer representative or limited customer representative in commercial or personal lines of property and casualty insurance and 40 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance; or

1550 2. For licensure as a personal lines agent, completed at 1551 least 6 months of responsible duties as a licensed and appointed 1552 customer representative or limited customer representative in 1553 property and casualty insurance sold to individuals and families 1554 for noncommercial purposes and 20 hours of classroom courses 1555 approved by the department which are related to property and 1556 casualty insurance sold to individuals and families for 1557 noncommercial purposes;

(e)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed service representative in either commercial or personal lines of property and casualty insurance and 80 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance.; or

1565 2. For licensure as a personal lines agent, completed at 1566 least 6 months of responsible insurance duties as a licensed and 1567 appointed service representative in property and casualty 1568 insurance sold to individuals and families for noncommercial Page 56 of 88

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1569	purposes and 40 hours of classroom courses approved by the
1570	department related to property and casualty insurance sold to
1571	individuals and families for noncommercial purposes; or
1572	(2) Except as provided under subsection (4), an applicant
1573	for a license as a personal lines agent, except for a chartered
1574	property and casualty underwriter (CPCU), may not be qualified
1575	or licensed unless, within the 4 years immediately preceding the
1576	date the application for license is filed with the department,
1577	the applicant has:
1578	(a) Taught or successfully completed classroom courses in
1579	insurance, 3 hours of which must be on the subject matter of
1580	ethics, at a school, college, or extension division thereof,
1581	approved by the department. To qualify for licensure, the
1582	applicant must complete a total of 52 hours of classroom courses
1583	in insurance;
1584	(b) Completed a correspondence course in insurance, 3
1585	hours of which must be on the subject matter of ethics,
1586	satisfactory to the department and regularly offered by
1587	accredited institutions of higher learning in this state, and
1588	completed at least 3 months of responsible insurance duties as a
1589	substantially full-time employee in the area of property and
1590	casualty insurance sold to individuals and families for
1591	noncommercial purposes;
1592	(c) Completed at least 6 months of responsible insurance
1593	duties as a substantially full-time employee in the area of
1594	property and casualty insurance sold to individuals and families
1595	for noncommercial purposes, but without the education
1596	requirement described in paragraph (a) or paragraph (b);

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1597(d) Completed at least 6 months of responsible duties as a1598licensed and appointed customer representative or limited1599customer representative in property and casualty insurance sold1600to individuals and families for noncommercial purposes and 201601hours of classroom courses approved by the department which are1602related to property and casualty insurance sold to individuals1603and families for noncommercial purposes;

(e) Completed at least 6 months of responsible insurance duties as a licensed and appointed service representative in property and casualty insurance sold to individuals and families for noncommercial purposes and 40 hours of classroom courses approved by the department related to property and casualty insurance sold to individuals and families for noncommercial purposes; or

1611 (f) For licensure as a personal lines agent, Completed at 1612 least 3 years of responsible duties as a licensed and appointed 1613 customer representative in property and casualty insurance sold 1614 to individuals and families for noncommercial purposes.

1615 (3) (2) If Where an applicant's qualifications as required 1616 1617 paragraph (1)(c) are based in part upon the periods of 1618 employment in at responsible insurance duties prescribed 1619 therein, the applicant shall submit with the license application 1620 for license, on a form prescribed by the department, an the affidavit of his or her employer setting forth the period of 1621 such employment, that the employment same was substantially 1622 1623 full-time, and giving a brief abstract of the nature of the 1624 duties performed by the applicant.

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1625 (4) (3) An individual who was or became qualified to sit 1626 for an agent's, customer representative's, or adjuster's 1627 examination at or during the time he or she was employed by the 1628 department or office and who, while so employed, was employed in 1629 responsible insurance duties as a full-time bona fide employee 1630 may shall be permitted to take an examination if application for 1631 such examination is made within 90 days after the date of 1632 termination of his or her employment with the department or 1633 office.

1634 (5) (4) Classroom and correspondence courses under 1635 subsections (1) and (2) subsection (1) must include instruction 1636 on the subject matter of unauthorized entities engaging in the 1637 business of insurance. The scope of the topic of unauthorized 1638 entities must shall include the Florida Nonprofit Multiple-1639 Employer Welfare Arrangement Act and the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates 1640 to the provision of health insurance by employers and the 1641 1642 regulation thereof.

1643 (6) This section does not apply to an individual holding 1644 only a limited license for travel insurance, motor vehicle 1645 rental insurance, credit insurance, in-transit and storage 1646 personal property insurance, or portable electronics insurance.

1647 Section 26. Section 626.8411, Florida Statutes, is amended 1648 to read:

1649 626.8411 Application of Florida Insurance Code provisions 1650 to title insurance agents or agencies.—

1651 (1) The following provisions of part II_{τ} as applicable to 1652 general lines agents or agencies τ also apply to title insurance

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1653	agents or agencies:
1654	(a) Section 626.734, relating to liability of certain
1655	agents.
1656	(b) Section 626.175, relating to temporary licenses.
1657	(b) (c) Section 626.747, relating to branch agencies.
1658	(c) Section 626.749, relating to place of business in
1659	residence.
1660	(d) Section 626.753, relating to sharing of commissions.
1661	(e) Section 626.754, relating to rights of agent following
1662	termination of appointment.
1663	(2) The following provisions of part I do not apply to
1664	title insurance agents or title insurance agencies:
1665	(a) Section 626.112(7), relating to licensing of insurance
1666	agencies.
1667	(b) Section 626.231, relating to eligibility for
1668	examination.
1669	(c) Section 626.572, relating to rebating, when allowed.
1670	(d) Section 626.172, relating to agent in full-time
1671	charge.
1672	Section 27. Section 626.8418, Florida Statutes, is amended
1673	to read:
1674	626.8418 Application for title insurance agency license
1675	<u>Before</u> Prior to doing business in this state as a title
1676	insurance agency, <u>the</u> a title insurance agency must meet all of
1677	the following requirements:
1678	(1) The applicant must file with the department an
1679	application for a license as a title insurance agency, on
1680	printed forms furnished by the department, <u>which include</u> that
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1681 includes all of the following:

1682 <u>(1) (a)</u> The name of each majority owner, partner, officer, 1683 and director of the agency.

1684 <u>(2) (b)</u> The residence address of each person required to be 1685 listed under <u>subsection (1)</u> paragraph (a).

1686 <u>(3)</u> (c) The name of the agency and its principal business 1687 address.

1688 <u>(4)</u> (d) The location of each agency office and the name 1689 under which each agency office conducts or will conduct 1690 business.

1691 <u>(5) (e)</u> The name of each agent to be in full-time charge of 1692 an agency office and <u>the identification</u> specification of <u>such</u> 1693 which office.

1694 <u>(6) (f)</u> Such additional information as the department 1695 requires by rule to ascertain the trustworthiness and competence 1696 of persons required to be listed on the application and to 1697 ascertain that such persons meet the requirements of this code.

1698 (2) The applicant must have deposited with the department securities of the type eligible for deposit under s. 625.52 and 1699 having at all times a market value of not less than \$35,000. In 1700 1701 place of such deposit, the title insurance agency may post a 1702 surety bond of like amount payable to the department for the 1703 benefit of any appointing insurer damaged by a violation by the 1704 title insurance agency of its contract with the appointing 1705 insurer. If a properly documented claim is timely filed with the 1706 department by a damaged title insurer, the department may remit 1707 an appropriate amount of the deposit or the proceeds that are 1708 received from the surety in payment of the claim. The required Page 61 of 88

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1709 deposit or bond must be made by the title insurance agency, and 1710 a title insurer may not provide the deposit or bond directly or 1711 indirectly on behalf of the title insurance agency. The deposit 1712 or bond must secure the performance by the title insurance 1713 agency of its duties and responsibilities under the issuing 1714 agency contracts with each title insurer for which it 1715 appointed. The agency may exchange or substitute other 1716 securities of like quality and value for securities on deposit, 1717 may receive the interest and other income accruing on such 1718 securities, and may inspect the deposit at all reasonable times. 1719 Such deposit or bond must remain unimpaired as long as the title 1720 insurance agency continues in business in this state and until 1 1721 year after termination of all title insurance agency 1722 appointments held by the title insurance agency. The title 1723 insurance agency is entitled to the return of the deposit or 1724 bond together with accrued interest after such year has passed, 1725 if no claim has been made against the deposit or bond. If a 1726 surety bond is unavailable generally, the department may adopt 1727 rules for alternative methods to comply with this subsection. 1728 With respect to such alternative methods for compliance, the 1729 department must be guided by the past business performance and 1730 good reputation and character of the proposed title insurance 1731 agency. A surety bond is deemed to be unavailable generally if 1732 the prevailing annual premium exceeds 25 percent of the 1733 principal amount of the bond. Section 28. Section 626.8548, Florida Statutes, is created 1734 1735 to read: 1736 626.8548 "All-lines adjuster" defined.—An "all-lines Page 62 of 88

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1737	adjuster" is a person who is self-employed or employed by an
1738	insurer, a wholly owned subsidiary of an insurer, or an
1739	independent adjusting firm or other independent adjuster, and
1740	who undertakes on behalf of an insurer or other insurers under
1741	common control or ownership to ascertain and determine the
1742	amount of any claim, loss, or damage payable under an insurance
1743	contract or undertakes to effect settlement of such claim, loss,
1744	or damage. The term does not apply to life insurance or annuity
1745	contracts.
1746	Section 29. Section 626.855, Florida Statutes, is amended
1747	to read:
1748	626.855 "Independent adjuster" definedAn "independent
1749	adjuster" <u>means a</u> is any person <u>licensed as an all-lines</u>
1750	adjuster who is self-appointed self-employed or appointed and is
1751	associated with or employed by an independent adjusting firm or
1752	other independent adjuster, and who undertakes on behalf of an
1753	insurer to ascertain and determine the amount of any claim,
1754	loss, or damage payable under an insurance contract or
1755	undertakes to effect settlement of such claim, loss, or damage.
1756	Section 30. Section 626.856, Florida Statutes, is amended
1757	to read:
1758	626.856 "Company employee adjuster" defined.—A "company
1759	employee adjuster" <u>means</u> is a person <u>licensed as an all-lines</u>
1760	adjuster who is appointed and employed on an insurer's staff of
1761	adjusters or a wholly owned subsidiary of the insurer, and who
1762	undertakes on behalf of such insurer or other insurers under
1763	common control or ownership to ascertain and determine the
1764	amount of any claim, loss, or damage payable under a contract of
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1765	insurance, or undertakes to effect settlement of such claim,
1766	loss, or damage.
1767	Section 31. Section 626.858, Florida Statutes, is
1768	repealed.
1769	Section 32. Section 626.8584, Florida Statutes, is amended
1770	to read:
1771	626.8584 "Nonresident <u>all-lines</u> independent adjuster"
1772	defined.—A "nonresident <u>all-lines</u> independent adjuster" <u>means</u> is
1773	a person who:
1774	(1) Is not a resident of this state;
1775	(2) Is a currently licensed <u>as an</u> independent adjuster in
1776	his or her state of residence for <u>all lines of insurance except</u>
1777	life and annuities the type or kinds of insurance for which the
1778	licensee intends to adjust claims in this state or, if a
1779	resident of a state that does not license <u>such</u> independent
1780	adjusters, <u>meets the qualifications</u> has passed the department's
1781	adjuster examination as prescribed in s. 626.8734 (1)(b) ; and
1782	(3) Is licensed as an all-lines adjuster and self-
1783	appointed or appointed and a self-employed independent adjuster
1784	or associated with or employed by an independent adjusting firm
1785	or other independent adjuster, by an insurer admitted to do
1786	business in this state or a wholly-owned subsidiary of an
1787	insurer admitted to do business in this state, or by other
1788	insurers under the common control or ownership of such insurer.
1789	Section 33. Section 626.863, Florida Statutes, is amended
1790	to read:
1701	COC OCO - Claima un fannala da Tiananad independent - diverse

626.863 <u>Claims referrals to Licensed</u> independent adjusters insurers' responsibility.-requi

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1793 An insurer may shall not knowingly refer any claim or (1)1794 loss for adjustment in this state to any person purporting to be 1795 or acting as an independent adjuster unless the person is 1796 currently licensed as an all-lines adjuster and appointed as an 1797 independent adjuster under this code. 1798 Before referring any claim or loss, the insurer shall (2) 1799 ascertain from the department whether the proposed independent 1800 adjuster is currently licensed as an all-lines adjuster and appointed as an independent adjuster such. Having once 1801 1802 ascertained that a particular person is so licensed and 1803 appointed, the insurer may assume that he or she will continue 1804 to be so licensed and appointed until the insurer has knowledge, 1805 or receives information from the department, to the contrary. 1806 (3)This section does not apply to catastrophe or 1807 emergency adjusters as provided for in this part. 1808 Section 34. Section 626.864, Florida Statutes, is amended 1809 to read: 1810 626.864 Adjuster license types.-1811 A qualified individual may be licensed and appointed (1)1812 as either: 1813 A public adjuster; or (a) 1814 An all-lines independent adjuster; or (b) 1815 (c) A company employee adjuster. The same individual may shall not be concurrently 1816 (2)licensed appointed as a public adjuster and an all-lines 1817 1818 adjuster to more than one of the adjuster types referred to in 1819 subsection (1). 1820 (3) An all-lines adjuster may be appointed as an

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1821 independent adjuster or company employee adjuster, but not both 1822 concurrently. 1823 Section 35. Paragraph (e) is added to subsection (1) of 1824 section 626.865, Florida Statutes, to read: 1825 626.865 Public adjuster's qualifications, bond.-1826 The department shall issue a license to an applicant (1)1827 for a public adjuster's license upon determining that the 1828 applicant has paid the applicable fees specified in s. 624.501 1829 and possesses the following qualifications: 1830 (e) Is licensed as a public adjuster apprentice under s. 1831 626.8651 and complies with the requirements of that license 1832 throughout the licensure period. 1833 Section 36. Section 626.866, Florida Statutes, is amended 1834 to read: 626.866 All-lines adjuster Independent adjuster's 1835 1836 qualifications.-The department shall issue a license to an 1837 applicant for an all-lines adjuster independent adjuster's 1838 license to an applicant upon determining that the applicable 1839 license fee specified in s. 624.501 has been paid and that the 1840 applicant possesses the following qualifications: 1841 Is a natural person at least 18 years of age. (1)1842 (2)Is a United States citizen or legal alien who 1843 possesses work authorization from the United States Bureau of 1844 Citizenship and Immigration Services and a bona fide resident of 1845 this state. Is trustworthy and has such business reputation as 1846 (3)would reasonably assure that the applicant will conduct his or 1847 1848 her business as insurance adjuster fairly and in good faith and Page 66 of 88

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1849 without detriment to the public.

Has had sufficient experience, training, or 1850 (4) 1851 instruction concerning the adjusting of damage or loss under 1852 insurance contracts, other than life and annuity contracts, is 1853 sufficiently informed as to the terms and the effects of the 1854 provisions of such types of contracts, and possesses adequate 1855 knowledge of the insurance laws of this state relating to such 1856 contracts as to enable and qualify him or her to engage in the 1857 business of insurance adjuster fairly and without injury to the 1858 public or any member thereof with whom he or she may have 1859 relations as an insurance adjuster and to adjust all claims in 1860 accordance with the policy or contract and the insurance laws of 1861 this state. 1862 (5) Has passed any required written examination or has met 1863 one of the exemptions prescribed under s. 626.221. 1864 Section 37. Section 626.867, Florida Statutes, is 1865 repealed. 1866 Section 38. Section 626.869, Florida Statutes, is amended 1867 to read: 1868 626.869 License, adjusters; continuing education.-1869 Having An applicant for a license as an all-lines (1)1870 adjuster qualifies the licensee to adjust may qualify and his or 1871 her license when issued may cover adjusting in any one of the 1872 following classes of insurance: 1873 (a) all lines of insurance except life and annuities. 1874 (b) Motor vehicle physical damage insurance. 1875 Property and casualty insurance. 1876 Workers' compensation insurance. Page 67 of 88

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1877 Health insurance. 1878 1879 No examination on workers' compensation insurance or health 1880 insurance shall be required for public adjusters. 1881 All individuals who on October 1, 1990, hold an (2) 1882 adjuster's license and appointment limited to fire and allied 1883 lines, including marine or casualty or boiler and machinery, may 1884 remain licensed and appointed under the limited license and may renew their appointment, but a no license or appointment that 1885 which has been terminated, not renewed, suspended, or revoked 1886 1887 may not shall be reinstated, and no new or additional licenses 1888 or appointments may not shall be issued. 1889 All individuals who on October 1, 2012, hold an (3)1890 adjuster's license and appointment limited to motor vehicle physical damage and mechanical breakdown, property and casualty, 1891 1892 workers' compensation, or health insurance may remain licensed 1893 and appointed under such limited license and may renew their 1894 appointment, but a license that has been terminated, suspended, or revoked may not be reinstated, and new or additional licenses 1895 1896 may not be issued. The applicant's application for license shall 1897 specify which of the foregoing classes of business the 1898 application for license is to cover. 1899 (4) (a) An Any individual holding a license as a public 1900 adjuster or an all-lines a company employee adjuster must 1901 complete all continuing education requirements as specified in

1902 <u>s. 626.2815</u>. or independent adjuster for 24 consecutive months

1903 or longer must, beginning in his or her birth month and every 2

1904 years thereafter, have completed 24 hours of courses, 2 hours of

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1905 which relate to ethics, in subjects designed to inform the 1906 licensee regarding the current insurance laws of this state, so as to enable him or her to engage in business as an insurance 1908 adjuster fairly and without injury to the public and to adjust 1909 all claims in accordance with the policy or contract and the 1910 laws of this state.

(b) Any individual holding a license as a public adjuster 1911 for 24 consecutive months or longer, beginning in his or her 1912 1913 birth month and every 2 years thereafter, must have completed 24 hours of courses, 2 hours of which relate to ethics, in subjects 1914 1915 designed to inform the licensee regarding the current laws of 1916 this state pertaining to all lines of insurance other than life 1917 and annuities, the current laws of this state pertaining to the duties and responsibilities of public adjusters as set forth in 1918 1919 this part, and the current rules of the department applicable to 1920 public adjusters and standard or representative policy forms 1921 used by insurers, other than forms for life insurance and 1922 annuities, so as to enable him or her to engage in business as 1923 an adjuster fairly and without injury to the public and to 1924 adjust all claims in accordance with the policy or contract and 1925 laws of this state. In order to receive credit for continuing 1926 education courses, public adjusters must take courses that are 1927 specifically designed for public adjusters and approved by the 1928 department, provided, however, no continuing education course shall be required for public adjusters for workers' compensation 1929 insurance or health insurance. 1930 1931 (c) The department shall adopt rules necessary to

1932 implement and administer the continuing education requirements Page 69 of 88

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1933 of this subsection. For good cause shown, the department may 1934 grant an extension of time during which the requirements imposed 1935 by this section may be completed, but such extension of time may 1936 not exceed 1 year.

1937 (d) A nonresident public adjuster must complete the 1938 continuing education requirements provided by this section; 1939 provided, a nonresident public adjuster may meet the 1940 requirements of this section if the continuing education 1941 requirements of the nonresident public adjuster's home state are 1942 determined to be substantially comparable to the requirements of 1943 this state's continuing education requirements and if the 1944 resident's state recognizes reciprocity with this state's 1945 continuing education requirements. A nonresident public adjuster 1946 whose home state does not have such continuing education 1947 requirements for adjusters, and who is not licensed as a 1948 nonresident adjuster in a state that has continuing education 1949 requirements and reciprocates with this state, must meet the 1950 continuing education requirements of this section.

(5) The regulation of continuing education for licensees,
course providers, instructors, school officials, and monitor
groups shall be as provided for in s. 626.2816.

1954Section 39. Paragraph (c) of subsection (2) of section1955626.8697, Florida Statutes, is amended to read:

1956 626.8697 Grounds for refusal, suspension, or revocation of 1957 adjusting firm license.—

1958 (2) The department may, in its discretion, deny, suspend,
1959 revoke, or refuse to continue the license of any adjusting firm
1960 if it finds that any of the following applicable grounds exist

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1961 with respect to the firm or any owner, partner, manager, 1962 director, officer, or other person who is otherwise involved in 1963 the operation of the firm:

1964 (c) Violation of <u>an</u> any order or rule of the <u>department</u>,
1965 office, or commission.

1966 Section 40. Subsections (1) and (5) of section 626.872, 1967 Florida Statutes, are amended to read:

1968

626.872 Temporary license.-

1969 (1) The department may, in its discretion, issue a
 1970 temporary license as an <u>all-lines</u> independent adjuster or as a
 1971 company employee adjuster, subject to the following conditions:

(a) The applicant must be an employee of an adjuster
currently licensed by the department, an employee of an
authorized insurer, or an employee of an established adjusting
firm or corporation who which is supervised by a currently
licensed <u>all-lines</u> independent adjuster.

1977 (b) The application must be accompanied by a certificate 1978 of employment and a report as to the applicant's integrity and 1979 moral character on a form prescribed by the department and 1980 executed by the employer.

1981 (b) (c) The applicant must be a natural person of at least 1982 18 years of age, must be a bona fide resident of this state, 1983 must be trustworthy, and must have <u>a</u> such business reputation 1984 <u>that as would reasonably ensure assure</u> that the applicant will 1985 conduct his or her business as an adjuster fairly and in good 1986 faith and without detriment to the public.

1987(c) (d)The applicant's employer is responsible for the1988adjustment acts of the temporary any licensee under this

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1989 section. 1990 (d) (e) The applicable license fee specified must be paid 1991 before issuance of the temporary license. 1992 (e) (f) The temporary license is shall be effective for a period of 1 year, but is subject to earlier termination at the 1993 request of the employer, or if the licensee fails to take an 1994 1995 examination as an all-lines independent adjuster or company 1996 employee adjuster within 6 months after issuance of the 1997 temporary license, or if the temporary license is suspended or 1998 revoked by the department. 1999 (5) The department may shall not issue a temporary license 2000 as an all-lines independent adjuster or as a company employee 2001 adjuster to an any individual who has ever held such a license 2002 in this state. 2003 Section 41. Section 626.873, Florida Statutes, is 2004 repealed. 2005 Section 42. Section 626.8734, Florida Statutes, is amended 2006 to read: 626.8734 Nonresident all-lines adjuster license 2007 2008 independent adjuster's qualifications.-2009 The department shall, upon application therefor, issue (1)2010 a license to an applicant for a nonresident all-lines adjuster 2011 independent adjuster's license upon determining that the 2012 applicant has paid the applicable license fees required under s. 2013 624.501 and: 2014 (a) Is a natural person at least 18 years of age. Has passed to the satisfaction of the department a 2015 (b) 2016 written Florida all-lines adjuster independent adjuster's Page 72 of 88

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2017 examination of the scope prescribed in s. 626.241(6); however, 2018 the requirement for the examination does not apply to any of the 2019 following:

2020 1. An applicant who is licensed as <u>an all-lines</u> a resident 2021 <u>independent</u> adjuster in his or her <u>home</u> state <u>if</u> of residence 2022 when that state <u>has entered into</u> requires the passing of a 2023 written examination in order to obtain the license and a 2024 reciprocal agreement with the appropriate official of that state 2025 has been entered into by the department; or

2026 2. An applicant who is licensed as a nonresident <u>all-lines</u> 2027 <u>independent</u> adjuster in a state other than his or her <u>home</u> state 2028 of residence when the state of licensure requires the passing of 2029 a written examination in order to obtain the license and a 2030 reciprocal agreement with the appropriate official of the state 2031 of licensure has been entered into with by the department.

2032 (C) Is licensed as an all-lines adjuster and is selfappointed or appointed and employed by an independent adjusting 2033 2034 firm or other independent adjuster, or is an employee of an 2035 insurer admitted to do business in this state or other insurers 2036 under the common control or ownership of such insurer self-2037 employed or associated with or employed by an independent 2038 adjusting firm or other independent adjuster. Applicants 2039 licensed as nonresident all-lines independent adjusters under 2040 this section must be appointed as an independent adjuster or company employee adjuster such in accordance with the provisions 2041 of ss. 626.112 and 626.451. Appointment fees as in the amount 2042 specified in s. 624.501 must be paid to the department in 2043 2044 advance. The appointment of a nonresident independent adjuster

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2045 <u>continues shall continue</u> in force until suspended, revoked, or 2046 otherwise terminated, but <u>is</u> subject to biennial renewal or 2047 continuation by the licensee in accordance with procedures 2048 prescribed in s. 626.381 for licensees in general.

(d) Is trustworthy and has such business reputation as would reasonably <u>ensure</u> assure that he or she will conduct his or her business as a nonresident <u>all-lines</u> independent adjuster fairly and in good faith and without detriment to the public.

2053 (e) Has had sufficient experience, training, or 2054 instruction concerning the adjusting of damages or losses under 2055 insurance contracts, other than life and annuity contracts; is 2056 sufficiently informed as to the terms and effects of the 2057 provisions of those types of insurance contracts; and possesses 2058 adequate knowledge of the laws of this state relating to such 2059 contracts as to enable and qualify him or her to engage in the 2060 business of insurance adjuster fairly and without injury to the 2061 public or any member thereof with whom he or she may have 2062 business as an all-lines independent adjuster.

2063 (2) The applicant <u>must shall</u> furnish the following with 2064 his or her application:

2065 (a) A complete set of his or her fingerprints. The 2066 applicant's fingerprints must be certified by an authorized law 2067 enforcement officer.

(b) If currently licensed as <u>an all-lines</u> a resident
independent adjuster in the applicant's <u>home</u> state of residence,
a certificate or letter of authorization from the licensing
authority of the applicant's <u>home</u> state of residence, stating
that the applicant holds a current license to act as an <u>all-</u>

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2073 lines independent adjuster. The Such certificate or letter of 2074 authorization must be signed by the insurance commissioner, or 2075 his or her deputy or the appropriate licensing official, and 2076 must disclose whether the adjuster has ever had a any license or 2077 eligibility to hold any license declined, denied, suspended, 2078 revoked, or placed on probation or whether an administrative 2079 fine or penalty has been levied against the adjuster and, if so, 2080 the reason for the action. Such certificate or letter is not 2081 required if the nonresident applicant's licensing status can be 2082 verified through the Producer Database maintained by the 2083 National Association of Insurance Commissioners, its affiliates, 2084 or subsidiaries.

2085 If the applicant's home state of residence does not (C)2086 require licensure as an all-lines independent adjuster and the 2087 applicant has been licensed as a resident insurance adjuster, 2088 agent, broker, or other insurance representative in his or her home state of residence or any other state within the past 3 2089 2090 years, a certificate or letter of authorization from the 2091 licensing authority stating that the applicant holds or has held 2092 a license to act as an insurance adjuster, agent, or other 2093 insurance representative. The certificate or letter of 2094 authorization must be signed by the insurance commissioner, or 2095 his or her deputy or the appropriate licensing official, and 2096 must disclose whether the adjuster, agent, or other insurance representative has ever had a any license or eligibility to hold 2097 any license declined, denied, suspended, revoked, or placed on 2098 2099 probation or whether an administrative fine or penalty has been levied against the adjuster and, if so, the reason for the 2100

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2101 action. Such certificate or letter is not required if the 2102 nonresident applicant's licensing status can be verified through 2103 the Producer Database maintained by the National Association of 2104 Insurance Commissioners, its affiliates, or subsidiaries.

2105 The usual and customary records pertaining to (3)2106 transactions under the license of a nonresident all-lines 2107 independent adjuster must be retained for at least 3 years after 2108 completion of the adjustment and must be made available in this 2109 state to the department upon request. The failure of a 2110 nonresident all-lines independent adjuster to properly maintain 2111 records and make them available to the department upon request 2112 constitutes grounds for the immediate suspension of the license issued under this section. 2113

2114 (4) After licensure as a nonresident independent adjuster, 2115 As a condition of doing business in this state as a nonresident 2116 independent adjuster, the appointee must licensee must annually 2117 on or before January 1, on a form prescribed by the department, 2118 submit an affidavit to the department certifying that the licensee is familiar with and understands the insurance laws and 2119 administrative rules of this state and the provisions of the 2120 2121 contracts negotiated or to be negotiated. Compliance with this 2122 filing requirement is a condition precedent to the issuance, 2123 continuation, reinstatement, or renewal of a nonresident 2124 independent adjuster's appointment.

2125 Section 43. Section 626.8736, Florida Statutes, is amended 2126 to read:

2127 626.8736 Nonresident independent or public adjusters; 2128 service of process.—

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2129 Each licensed nonresident independent or public (1)2130 adjuster or all-lines adjuster appointed as an independent 2131 adjuster shall appoint the Chief Financial Officer and his or 2132 her successors in office as his or her attorney to receive 2133 service of legal process issued against such the nonresident 2134 independent or public adjuster in this state, upon causes of 2135 action arising within this state out of transactions under his 2136 license and appointment. Service upon the Chief Financial 2137 Officer as attorney constitutes shall constitute effective legal service upon the nonresident independent or public adjuster. 2138

(2) The appointment of the Chief Financial Officer for service of process <u>is shall be</u> irrevocable for as long as there could be any cause of action against the nonresident independent or public adjuster <u>or all-lines adjuster appointed as an</u> <u>independent adjuster</u> arising out of his or her insurance transactions in this state.

(3) Duplicate copies of legal process against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall be served upon the Chief Financial Officer by a person competent to serve a summons.

2150 Upon receiving the service, the Chief Financial (4) 2151 Officer shall forthwith send one of the copies of the process, 2152 by registered mail with return receipt requested, to the defendant nonresident independent or public adjuster or all-2153 2154 lines adjuster appointed as an independent adjuster at his or 2155 her last address of record with the department. 2156 The Chief Financial Officer shall keep a record of the (5)

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2157 day and hour of service upon him or her of all legal process 2158 received under this section.

2159 Section 44. Subsection (1) of section 626.874, Florida 2160 Statutes, is amended to read:

2161

626.874 Catastrophe or emergency adjusters.-

2162 In the event of a catastrophe or emergency, the (1)2163 department may issue a license, for the purposes and under the 2164 conditions which it shall fix and for the period of emergency as 2165 it shall determine, to persons who are residents or nonresidents 2166 of this state, who are at least 18 years of age, who are United 2167 States citizens or legal aliens who possess work authorization from the United States Bureau of Citizenship and Immigration 2168 2169 Services, and who are not licensed adjusters under this part but 2170 who have been designated and certified to it as qualified to act 2171 as adjusters by all-lines independent resident adjusters, or by 2172 an authorized insurer, or by a licensed general lines agent to adjust claims, losses, or damages under policies or contracts of 2173 2174 insurance issued by such insurers. The fee for the license is 2175 shall be as provided in s. 624.501(12)(c).

2176 Section 45. Subsection (1) of section 626.875, Florida 2177 Statutes, is amended to read:

2178

626.875 Office and records.-

(1) <u>Each appointed</u> Every licensed independent adjuster and
every licensed public adjuster <u>must</u> shall have and maintain in
this state a place of business <u>in this state which is</u> accessible
to the public and keep therein the usual and customary records
pertaining to transactions under the license. This provision
<u>does shall</u> not <u>be deemed to</u> prohibit maintenance of such an

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2185 office in the home of the licensee.

2186 Section 46. Section 626.876, Florida Statutes, is amended 2187 to read:

2188 626.876 Exclusive employment; public adjusters, 2189 independent adjusters.-

(1) <u>An</u> No individual licensed and appointed as a public adjuster <u>may not</u> shall be so employed during the same period by more than one public adjuster or public adjuster firm or corporation.

(2) <u>An No individual licensed as an all-lines adjuster</u> and
appointed as an independent adjuster <u>may not shall</u> be so
employed during the same period by more than one independent
adjuster or independent adjuster firm or corporation.

2198 Section 47. Subsections (5), (6), and (7) of section 2199 626.927, Florida Statutes, are amended to read:

2200

626.927 Licensing of surplus lines agent.-

2201 (5) The applicant must file and thereafter maintain the 2202 bond as required under s. 626.928.

2203 <u>(5)</u> (6) Examinations as to surplus lines, as required under 2204 subsections (1) and (2), <u>are shall be</u> subject to the provisions 2205 of part I as applicable to applicants for licenses in general. 2206 No such examination shall be required as to persons who held a 2207 Florida surplus lines agent's license as of January 1, 1959, 2208 except when examinations subsequent to issuance of an initial 2209 license are provided for in general under part I.

2210 <u>(6)</u> (7) An Any individual who has been licensed by the 2211 department as a surplus lines agent as provided in this section 2212 may be subsequently appointed without additional written

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2213 examination if his or her application for appointment is filed 2214 with the department within 48 months after next following the 2215 date of cancellation or expiration of the prior appointment. The 2216 department may, in its discretion, require an any individual to 2217 take and successfully pass an examination as for original 2218 issuance of license as a condition precedent to the 2219 reinstatement or continuation of the licensee's current license 2220 or reinstatement or continuation of the licensee's appointment. 2221 Section 48. Section 626.928, Florida Statutes, is 2222 repealed. 2223 Section 49. Section 626.933, Florida Statutes, is amended 2224 to read: 2225 626.933 Collection of tax and service fee.-If the tax or 2226 service fee payable by a surplus lines agent under the this 2227 Surplus Lines Law is not so paid within the time prescribed, it 2228 the same shall be recoverable in a suit brought by the 2229 department against the surplus lines agent and the surety or 2230 surctices on the bond filed by the surplus lines agent under s. 2231 626.928. The department may authorize the Florida Surplus Lines Service Office to file suit on its behalf. All costs and 2232 2233 expenses incurred in a suit brought by the office which are not 2234 recoverable from the agent or surety shall be borne by the 2235 office. 2236 Subsection (1) of section 626.935, Florida Section 50. 2237 Statutes, is amended to read: 2238 626.935 Suspension, revocation, or refusal of surplus 2239 lines agent's license.-2240 The department shall deny an application for, suspend, (1)Page 80 of 88

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2241 revoke, or refuse to renew the appointment of a surplus lines 2242 agent and all other licenses and appointments held by the 2243 licensee under this code, <u>on</u> upon any of the following grounds:

(a) Removal of the licensee's office from the licensee'sstate of residence.

(b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.

(c) Closure of the licensee's office for a period of more than 30 consecutive days.

(d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

(e) Failure to pay the tax or service fee on surplus lines
premiums, as provided for in the this Surplus Lines Law.

2256 (f) Failure to maintain the bond as required by s. 2257 626.928.

2258 <u>(f) (g)</u> Suspension, revocation, or refusal to renew or 2259 continue the license or appointment as a general lines agent, 2260 service representative, or managing general agent.

2261 (g) (h) Lack of qualifications as for an original surplus 2262 lines agent's license.

<u>(h)(i) Violation of this Surplus Lines Law.</u>

2264 <u>(i)(j)</u> For any other applicable cause for which the 2265 license of a general lines agent could be suspended, revoked, or 2266 refused under s. 626.611 or s. 626.621.

2267 Section 51. Paragraph (b) of subsection (1) of section 2268 627.952, Florida Statutes, is amended to read:

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2269	627.952 Risk retention and purchasing group agents
2270	(1) Any person offering, soliciting, selling, purchasing,
2271	administering, or otherwise servicing insurance contracts,
2272	certificates, or agreements for any purchasing group or risk
2273	retention group to any resident of this state, either directly
2274	or indirectly, by the use of mail, advertising, or other means
2275	of communication, shall obtain a license and appointment to act
2276	as a resident general lines agent, if a resident of this state,
2277	or a nonresident general lines agent if not a resident. Any such
2278	person shall be subject to all requirements of the Florida
2279	Insurance Code.
2280	(b) Any person required to be licensed and appointed <u>under</u>
2281	by this subsection, in order to place business through Florida
2282	eligible surplus lines carriers, <u>must</u> shall , if a resident of
2283	this state, be licensed and appointed as a surplus lines agent.
2284	Any such person, If not a resident of this state, such person
2285	\underline{must} \underline{shall} be licensed and appointed as a surplus lines agent in
2286	her or his state of residence and shall file and thereafter
2287	maintain a fidelity bond in favor of the people of the State of
2288	Florida executed by a surety company admitted in this state and
2289	payable to the State of Florida; provided, however, any
2290	activities carried out by such nonresident is pursuant to this
2291	part shall be limited to the provision of insurance for
2292	purchasing groups. The bond \underline{must} shall be continuous in form and
2293	maintained in the amount of not less than \$50,000, aggregate
2294	<u>liability</u> set out in s. 626.928. The bond <u>must</u> shall remain in
2295	force and effect until the surety is released from liability by
2296	the department or until the bond is canceled by the surety. The
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2297 surety may cancel the bond and be released from further 2298 liability thereunder upon 30 days' prior written notice to the 2299 department. The cancellation <u>does shall</u> not affect any liability 2300 incurred or accrued thereunder before the termination of the 30-2301 day period. Upon receipt of a notice of cancellation, the 2302 department shall immediately notify the agent.

2303 Section 52. Subsections (1) and (2) of section 635.051, 2304 Florida Statutes, are amended to read:

2305 635.051 Licensing and appointment of mortgage guaranty 2306 insurance agents.-

2307 Effective October 1, 2012, a person may not transact (1)2308 mortgage guaranty insurance unless licensed and appointed as a 2309 credit insurance agent in accordance with the applicable 2310 provisions of the insurance code. Mortgage guaranty licenses held by persons on October 1, 2012, shall be transferred to a 2311 2312 credit insurance agent license. Persons who wish to obtain a new license identification card that reflects this change must 2313 2314 submit the \$5 fee as prescribed in s. 624.501(15). Agents of 2315 mortgage guaranty insurers shall be licensed and appointed and 2316 shall be subject to the same qualifications and requirements 2317 applicable to general lines agents under the laws of this state, 2318 except that:

(a) Particular preliminary specialized education or training is not required of an applicant for such an agent's license, and continuing education is not required for renewal of the agent's appointment if, as part of the application for license and appointment, the insurer guarantees that the applicant will receive the necessary training to enable him or Page 83 of 88

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2325 her properly to hold himself or herself out to the public as a 2326 mortgage guaranty insurance agent and if the department, in its 2327 discretion, accepts such guaranty; 2328 (b) The agent's license and appointment shall be a limited 2329 license, limited to the handling of mortgage guaranty insurance 2330 only; and 2331 (c) An examination may be required of an applicant for 2332 such a license if the insurer fails to provide the guaranty 2333 described in paragraph (a). 2334 Any general lines agent licensed under chapter 626 is (2) 2335 qualified to represent a mortgage guaranty insurer without 2336 additional licensure examination. 2337 Section 53. Subsection (2) of section 648.38, Florida 2338 Statutes, is amended to read: 2339 648.38 Licensure examination for bail bond agents; time; 2340 place; fees; scope.-The department or a person designated by the 2341 (2)2342 department shall provide mail written notice of the time and 2343 place of the examination to each applicant for licensure 2344 required to take an examination who will be eligible to take the 2345 examination as of the examination date. The notice shall be e-2346 mailed so mailed, postage prepaid, and addressed to the 2347 applicant at the e-mail his or her address shown on his or her 2348 application for licensure or at such other address as requested 2349 by the applicant in writing filed with the department prior to 2350 the mailing of the notice. Notice shall be deemed given when so 2351 mailed. 2352 Section 54. Section 648.385, Florida Statutes, is amended

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2353 to read:

2354 648.385 Continuing education required; application; 2355 exceptions; requirements; penalties.-

(1) The purpose of this section is to establish requirements and standards for continuing education courses for persons authorized to write bail bonds in this state.

(2) (a) Each person subject to the provisions of this chapter must complete a minimum of 14 hours of continuing education courses every 2 years as specified in s. 626.2815 in courses approved by the department. Compliance with continuing education requirements is a condition precedent to the issuance, continuation, or renewal of any appointment subject to the provisions of this chapter.

(b) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar.

2373 (c) For good cause shown, the department may grant an 2374 extension of time during which the requirements imposed by this 2375 section may be completed, but such extension of time may not 2376 exceed 1 year.

2377 (3) (a) Any bail-related course developed or sponsored by 2378 any authorized insurer or recognized bail bond agents' 2379 association, or any independent study program of instruction, 2380 subject to approval by the department, qualifies for the Page 85 of 88

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2381 equivalency of the number of classroom hours assigned to such 2382 course by the department. However, unless otherwise provided in 2383 this section, continuing education credit may not be credited 2384 toward meeting the requirements of this section unless the 2385 course is provided by classroom instruction or results in a 2386 monitored examination.

2387 (b) Each person or entity sponsoring a course for 2388 continuing education credit must furnish, within 30 days after 2389 completion of the course, in a form satisfactory to the 2390 department or its designee, a written and certified roster 2391 showing the name and license number of all persons successfully 2392 completing such course and requesting credit, accompanied by the 2393 required fee. The department shall refuse to issue, continue, or 2394 renew the appointment of any bail bond agent who has not had the 2395 continuing education requirements certified unless the agent has 2396 been granted an extension by the department.

2397 Section 55. Subsection (1) of section 903.27, Florida 2398 Statutes, is amended to read:

2399

903.27 Forfeiture to judgment.-

2400 If the forfeiture is not paid or discharged by court (1)2401 order of a court of competent jurisdiction within 60 days and 2402 the bond is secured other than by money and bonds authorized 2403 under in s. 903.16, the clerk of the circuit court for the 2404 county where the order was made shall enter a judgment against 2405 the surety for the amount of the penalty and issue execution. However, \underline{if} in any case in which the bond forfeiture has been 2406 discharged by the court of competent jurisdiction conditioned 2407 2408 upon the payment by the surety of certain costs or fees as

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2409 allowed by statute, the amount for which judgment may be entered 2410 may not exceed the amount of the unpaid fees or costs upon which 2411 the discharge had been conditioned. Judgment for the full amount 2412 of the forfeiture may shall not be entered if payment of a 2413 lesser amount will satisfy the conditions to discharge the 2414 forfeiture. Within 10 days, the clerk shall furnish the 2415 Department of Financial Services and the Office of Insurance 2416 Regulation of the Financial Services Commission with a certified 2417 copy of the judgment docket and shall furnish the surety company 2418 at its home office a copy of the judgment at its home office, 2419 which includes shall include the power of attorney number of the 2420 bond and the name of the executing agent. If the judgment is not 2421 paid within 60 35 days, the clerk shall furnish the Department 2422 of Financial Services, the Office of Insurance Regulation, and 2423 the sheriff of the county in which the bond was executed, or the 2424 official responsible for operation of the county jail τ if other than the sheriff, two certified copies of the transcript of the 2425 2426 docket of the judgment and a certificate stating that the 2427 judgment remains unsatisfied. When and If the judgment is 2428 properly paid or a court an order to vacate the judgment has 2429 been entered by a court of competent jurisdiction, the clerk shall immediately notify the sheriff, or the official 2430 2431 responsible for the operation of the county jail τ if other than 2432 the sheriff, and the Department of Financial Services and the Office of Insurance Regulation, if the department and office had 2433 2434 been previously notified of nonpayment, of such payment or order 2435 to vacate the judgment. The clerk shall also immediately prepare 2436 and record in the public records a satisfaction of the judgment

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2437 or record the order to vacate judgment. If the defendant is 2438 returned to the county of jurisdiction of the court and_{τ} 2439 whenever a motion to set aside the judgment is filed, the 2440 operation of this section is tolled until the court makes a 2441 disposition of the motion.

2442 Section 56. Except as otherwise expressly provided in this 2443 act, this act shall take effect October 1, 2012.

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