2012

1	A bill to be entitled
2	An act relating to insurance agents and adjusters;
3	amending s. 624.501, F.S.; deleting the title insurer
4	administrative surcharge for a licensed title
5	insurance agency; amending s. 624.505, F.S.; deleting
6	a requirement that an insurer pay an agent tax for
7	each county in which an agent represents the insurer
8	and has a place of business; amending s. 626.015,
9	F.S.; revising the definitions of "adjuster" and "home
10	state"; amending s. 626.0428, F.S.; revising
11	provisions relating to who may bind insurance
12	coverage; amending s. 626.171, F.S.; providing that an
13	applicant is responsible for the information in an
14	application even if completed by a third party;
15	requiring an application to include a statement about
16	the method used to meet certain requirements; amending
17	s. 626.191, F.S.; revising provisions relating to when
18	an applicant may apply for a license after an initial
19	application is denied by the Department of Financial
20	Services; amending s. 626.221, F.S.; revising
21	provisions relating to license examinations;
22	conforming provisions relating to all-lines adjusters;
23	deleting an exemption from examination for certain
24	adjusters; amending s. 626.231, F.S.; providing for
25	submitting an application for examination on a
26	designee's website; amending s. 626.241, F.S.;
27	revising the scope of the examination for an all-lines
28	adjuster; amending s. 626.251, F.S.; providing for e-
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29 mailing notices of examinations; amending s. 626.281, 30 F.S.; specifying how many times an applicant may take 31 an examination during a year; amending s. 626.2815, 32 F.S.; revising provisions relating to continuing education requirements; providing that persons on 33 34 active military duty may seek a waiver; providing for 35 an update course and the contents of such course; 36 deleting requirements relating specifically to certain 37 types of insurance; providing education requirements 38 for bail bond agents and public adjusters; eliminating 39 the continuing education advisory board; amending s. 626.292, F.S.; conforming provisions to changes made 40 by the act relating to all-lines adjusters; amending 41 42 s. 626.311, F.S.; conforming provisions to changes 43 made by the act relating to limited licenses; amending 44 s. 626.321, F.S.; revising provisions relating to limited licenses; prohibiting the future issuance of 45 new limited licenses for motor vehicle physical damage 46 47 and mechanical breakdown insurance; combining limited licenses relating to credit insurance; specifying 48 49 events covered by crop hail and multiple-peril crop 50 insurance; revising in-transit and storage personal 51 property insurance to create a limited license for 52 portable electronics insurance; amending s. 626.342, 53 F.S.; clarifying that the prohibition relating to the 54 furnishing of supplies to unlicensed agents applies to 55 all unlicensed agents; amending s. 626.381, F.S.; 56 revising provisions relating to the reporting of Page 2 of 85

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57 administrative actions; amending s. 626.536, F.S.; 58 clarifying requirements for reporting administrative 59 actions taken against a licensee; amending s. 626.551, 60 F.S.; shortening the time within which a licensee must report to the department a change in certain 61 62 information; authorizing the Department of Financial 63 Services to adopt rules relating to notification of a 64 change of address; amending s. 626.621, F.S.; adding 65 failure to comply with child support requirements as 66 grounds for action against a license; amending s. 67 626.641, F.S.; clarifying provisions relating to the suspension or revocation of a license or appointment; 68 amending s. 626.651, F.S.; revising provisions 69 70 relating to the suspension or revocation of licenses; 71 amending ss. 626.730 and 626.732, F.S.; revising 72 provisions relating to the purpose of the general 73 lines and personal lines license and certain 74 requirements related to general lines and personal 75 lines agents; conforming provisions to changes made by 76 the act relating to limited licenses; amending s. 77 626.8411, F.S.; revising requirements and exemptions 78 relating to title insurance agents or agencies; 79 creating s. 626.8548, F.S.; defining the term "all-80 lines adjuster"; amending s. 626.855, F.S.; revising the definition of "independent adjuster"; amending s. 81 626.856, F.S.; revising the definition of "company 82 employee adjuster"; repealing s. 626.858, F.S., 83 84 relating to defining "nonresident company employee Page 3 of 85

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85 adjuster"; amending s. 626.8584, F.S.; revising the 86 definition of "nonresident all-lines adjuster"; 87 amending s. 626.863, F.S.; conforming provisions to 88 changes made by the act relating to all-lines 89 adjusters; amending s. 626.864, F.S.; revising 90 provisions relating to adjuster license types; 91 amending s. 626.865, F.S.; requiring an applicant for 92 public adjuster to be licensed as a public adjuster 93 apprentice; amending s. 626.866, F.S.; conforming 94 provisions to changes made by the act relating to all-95 lines adjusters; repealing s. 626.867, F.S., relating to qualifications for company employee adjusters; 96 amending s. 626.869, F.S.; revising provisions 97 98 relating to an all-lines adjuster license; ceasing the 99 issuance of certain adjuster licenses; revising 100 continuing education requirements; amending s. 101 626.8697, F.S.; revising provisions relating to the 102 violation of rules resulting in the suspension or 103 revocation of an adjuster's license; amending s. 104 626.872, F.S.; conforming provisions to changes made 105 by the act relating to all-lines adjusters; repealing 106 s. 626.873, F.S., relating to licensure for nonresident company employee adjusters; amending s. 107 626.8734, F.S.; amending provisions relating to 108 nonresident all-lines adjusters; providing for 109 verifying an applicant's status through the National 110 Association of Insurance Commissioners' Producer 111 Database; amending ss. 626.8736, 626.874, 626.875, and 112 Page 4 of 85

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113	626.876, F.S.; conforming provisions to changes made
114	by the act relating to all-lines adjusters; amending
115	s. 626.927, F.S.; deleting a requirement that a
116	licensed surplus lines agent maintain a bond;
117	repealing s. 626.928, F.S., relating to a surplus
118	lines agent's bond; amending ss. 626.933, 626.935, and
119	627.952, F.S.; conforming cross-references; amending
120	s. 635.051, F.S.; requiring persons transacting
121	mortgage guaranty insurance to be licensed and
122	appointed as a credit insurance agent; amending s.
123	648.34, F.S.; requiring application information for
124	bail bond agents; amending s. 648.38, F.S.; revising
125	the notice of examination requirements for bail bond
126	agents; amending s. 648.385, F.S.; revising continuing
127	education courses for bail bond agents, to conform to
128	changes made by the act; amending s. 648.421, F.S.;
129	requiring a bail bond agent to provide notification of
130	a change in his or her e-mail address; providing
131	effective dates.
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133	Be It Enacted by the Legislature of the State of Florida:
134	
135	Section 1. Paragraph (e) of subsection (27) of section
136	624.501, Florida Statutes, is amended to read:
137	624.501 Filing, license, appointment, and miscellaneous
138	feesThe department, commission, or office, as appropriate,
139	shall collect in advance, and persons so served shall pay to it
140	in advance, fees, licenses, and miscellaneous charges as
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(27) Title insurance agents:

143 (e) Title insurer and title insurance agency 144 administrative surcharge:

145 1. On or before January 30 of each calendar year, each 146 title insurer shall pay <u>an administrative surcharge of \$200</u> to 147 the office for each licensed title insurance agency appointed by 148 the title insurer and for each <u>title insurer's</u> retail office <u>as</u> 149 of the insurer on January 1 of that calendar year an 150 administrative surcharge of \$200.00.

151 2. On or before January 30 of each calendar year, each 152 licensed title insurance agency shall remit to the department an 153 administrative surcharge of \$200.00. The administrative 154 surcharge may be used solely to defray the costs to the 155 department and office for gathering and evaluating in their 156 examination or audit of title insurance agencies and retail 157 offices of title insurers and to gather title insurance data 158 from title insurance agencies and insurers for statistical 159 purposes, which shall to be furnished to and used by the office 160 in its regulation of title insurance.

Section 2. Subsection (1) of section 624.505, FloridaStatutes, is amended to read:

163 624.505 County tax; determination; additional offices; 164 nonresident agents.-

(1) The county tax <u>imposed</u> provided for under s. 624.501
<u>for</u> as to an agent shall be paid by each insurer for each agent
only for the county where the agent resides, or if <u>the</u> such
agent's place of business is <u>not</u> located in <u>the</u> a county <u>where</u>
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169 the agent resides other than that of her or his residence, then 170 for the county in which the agent's wherein is located such 171 place of business is located. If an agent maintains an office or 172 place of business in more than one county, the tax shall be paid 173 for her or him by each such insurer for each county wherein the 174 agent represents such insurer and has a place of business. If 175 When under this subsection an insurer is paying the required to 176 pay county tax for an agent for a county or counties other than 177 the agent's county of residence, the insurer must shall 178 designate the county or counties for which the taxes are paid. 179 Section 3. Subsections (1) and (7) of section 626.015,

180 Florida Statutes, are amended to read:

181

626.015 Definitions.-As used in this part:

(1) "Adjuster" means a public adjuster as defined in s.
626.854, <u>a</u> public adjuster apprentice as defined in s. 626.8541,
<u>or an all-lines adjuster as defined in s. 626.8548</u> independent
adjuster as defined in s. 626.855, or company employee adjuster
as defined in s. 626.856.

(7) "Home state" means the District of Columbia and any
state or territory of the United States in which an insurance
agent <u>or adjuster</u> maintains his or her principal place of
residence or principal place of business and is licensed to act
as an insurance agent or adjuster.

Section 4. Subsections (2) and (3) of section 626.0428,Florida Statutes, are amended to read:

194 626.0428 Agency personnel powers, duties, and 195 limitations.— 196 (2) An No employee of an agent or agency may not bind

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197 insurance coverage unless licensed and appointed as <u>an</u> a general 198 lines agent or customer representative.

(3) <u>An</u> No employee of an agent or agency may <u>not</u> initiate contact with any person for the purpose of soliciting insurance unless licensed and appointed as <u>an</u> a general lines agent or customer representative.

203 Section 5. Subsection (1) and paragraph (b) of subsection 204 (2) of section 626.171, Florida Statutes, are amended to read:

205 626.171 Application for license as an agent, customer 206 representative, adjuster, service representative, managing 207 general agent, or reinsurance intermediary.—

208 The department may shall not issue a license as agent, (1)customer representative, adjuster, service representative, 209 210 managing general agent, or reinsurance intermediary to any 211 person except upon written application therefor filed with the 212 department it, meeting the qualifications for the license applied for as determined by the department qualification 213 214 therefor, and payment in advance of all applicable fees. The Any 215 such application must shall be made under the oath of the 216 applicant and be signed by the applicant. An applicant may 217 permit a third party to complete, submit, and sign an 218 application on the applicant's behalf, but is responsible for 219 ensuring that the information on the application is true and 220 correct and is accountable for any misstatements or 221 misrepresentations. The department shall accept the uniform 222 application for nonresident agent licensing. The department may adopt revised versions of the uniform application by rule. 223 In the application, the applicant shall set forth: 224 (2)

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(b) <u>A statement indicating the method the applicant used</u>
or is using to meet any required prelicensing education,
knowledge, experience, or instructional requirements for the
type of license applied for. Proof that he or she has completed
or is in the process of completing any required prelicensing
course.

However, the application must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

239 Section 6. Section 626.191, Florida Statutes, is amended 240 to read:

241 626.191 Repeated applications.-The failure of an applicant 242 to secure a license upon an application does shall not preclude 243 the applicant from applying again. However as many times as 244 desired, but the department may shall not consider give 245 consideration to or accept any further application by the same 246 applicant individual for a similar license dated or filed within 247 30 days after subsequent to the date the department denied the 248 last application, except as provided under in s. 626.281. Section 7. Subsection (2) of section 626.221, Florida 249

250 Statutes, is amended to read:

251 252 626.221 Examination requirement; exemptions.— (2) However, <u>an</u> no such examination <u>is not</u> shall be

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253 necessary for in any of the following cases:

(a) An applicant for renewal of appointment as an agent,
customer representative, or adjuster, unless the department
determines that an examination is necessary to establish the
competence or trustworthiness of the such applicant.

258 (b) An applicant for a limited license as agent for travel 259 insurance, motor vehicle rental personal accident insurance, 260 baggage and motor vehicle excess liability insurance, credit 261 life or disability insurance, credit insurance, credit property 262 insurance, in-transit and storage personal property insurance, 263 or portable electronics communications equipment property 264 insurance or communication equipment inland marine insurance 265 under s. 626.321.

(c) In the discretion of the department, an applicant for
reinstatement of license or appointment as an agent, customer
representative, company employee adjuster, or <u>all-lines</u>
independent adjuster whose license has been suspended within <u>the</u>
4 years <u>before</u> prior to the date of application or written
request for reinstatement.

272 An applicant who, within the 4 years before prior to (d) 273 application for license and appointment as an agent, customer 274 representative, or adjuster, was a full-time salaried employee 275 of the department who and had continuously been such an employee 276 with responsible insurance duties for at least not less than 2 277 continuous years and who had been a licensee within the 4 years 278 before prior to employment by the department with the same class 279 of license as that being applied for.

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An applicant A person who has been licensed as an all-

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281 lines adjuster and appointed as an independent adjuster or 282 company employee adjuster as to all property, casualty, and 283 surety insurances may be licensed and appointed as a company 284 employee adjuster or independent adjuster, as to these kinds of 285 insurance, without additional written examination if an 286 application for licensure is filed with the department within 48 months following the date of cancellation or expiration of the 287 288 prior appointment.

(f) A person who has been licensed as a company employee adjuster or independent adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

296 <u>(f)(g)</u> An applicant for <u>a</u> temporary license, except as 297 <u>otherwise</u> provided in this code.

298 (g) (h) An applicant for a license as a life or health 299 agent license who has received the designation of chartered life 300 underwriter (CLU) from the American College of Life Underwriters 301 and who has been engaged in the insurance business within the 302 past 4 years, except that the applicant such an individual may 303 be examined on pertinent provisions of this code.

304 <u>(h)(i)</u> An applicant for license as a general lines agent, 305 customer representative, or adjuster who has received the 306 designation of chartered property and casualty underwriter 307 (CPCU) from the American Institute for Property and Liability 308 Underwriters and who has been engaged in the insurance business

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309 within the past 4 years, except that <u>the applicant</u> such an 310 individual may be examined on pertinent provisions of this code.

311 (i) (j) An applicant for license as a customer 312 representative who has earned the designation of Accredited 313 Advisor in Insurance (AAI) from the Insurance Institute of 314 America, the designation of Certified Insurance Counselor (CIC) 315 from the Society of Certified Insurance Service Counselors, the 316 designation of Accredited Customer Service Representative (ACSR) 317 from the Independent Insurance Agents of America, the designation of Certified Professional Service Representative 318 (CPSR) from the National Foundation for Certified Professional 319 320 Service Representatives, the designation of Certified Insurance 321 Service Representative (CISR) from the Society of Certified 322 Insurance Service Representatives, or the designation of 323 Certified Insurance Representative (CIR) from the National 324 Association of Christian Catastrophe Insurance Adjusters. Also, 325 an applicant for license as a customer representative who has 326 earned an associate degree or bachelor's degree from an 327 accredited college or university and has completed with at least 328 9 academic hours of property and casualty insurance curriculum, 329 or the equivalent, or has earned the designation of Certified 330 Customer Service Representative (CCSR) from the Florida 331 Association of Insurance Agents, or the designation of Registered Customer Service Representative (RCSR) from a 332 regionally accredited postsecondary institution in this state, 333 or the designation of Professional Customer Service 334 335 Representative (PCSR) from the Professional Career Institute, 336 whose curriculum has been approved by the department and which Page 12 of 85

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337 whose curriculum includes comprehensive analysis of basic 338 property and casualty lines of insurance and testing at least 339 equal to that of standard department testing for the customer 340 representative license. The department shall adopt rules 341 establishing standards for the approval of curriculum.

342 (j) (k) An applicant for license as a resident or nonresident all-lines an independent or company employee 343 344 adjuster who has the designation of Accredited Claims Adjuster 345 (ACA) from a regionally accredited postsecondary institution in this state, Professional Claims Adjuster (PCA) from the 346 Professional Career Institute, Professional Property Insurance 347 Adjuster (PPIA) from the HurriClaim Training Academy, Certified 348 Adjuster (CA) from ALL LINES Training, or Certified Claims 349 350 Adjuster (CCA) from the Association of Property and Casualty 351 Claims Professionals whose curriculum has been approved by the 352 department and which whose curriculum includes comprehensive 353 analysis of basic property and casualty lines of insurance and 354 testing at least equal to that of standard department testing 355 for the all-lines adjuster license. The department shall adopt 356 rules establishing standards for the approval of curriculum.

357 <u>(k) (1)</u> An applicant qualifying for a license transfer 358 under s. 626.2927 if the applicant:

359 1. Has successfully completed the prelicensing examination 360 requirements in the applicant's previous <u>home</u> state which are 361 substantially equivalent to the examination requirements in this 362 state, as determined by the department;

363 2. Has received the designation of chartered property and364 casualty underwriter (CPCU) from the American Institute for

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365 Property and Liability Underwriters and has been engaged in the 366 insurance business within the past 4 years if applying to 367 transfer a general lines agent license; or

368 3. Has received the designation of chartered life 369 underwriter (CLU) from the American College of Life Underwriters 370 and has been engaged in the insurance business within the past 4 371 years, if applying to transfer a life or health agent license.

372 <u>(1)-(m)</u> An applicant for a <u>license as a</u> nonresident agent 373 license, if the applicant:

Has successfully completed prelicensing examination
 requirements in the applicant's home state which are
 substantially equivalent to the examination requirements in this
 state, as determined by the department, as a requirement for
 obtaining a resident license in his or her home state;

379 2. Held a general lines agent license, life agent license,
380 or health agent license <u>before</u> prior to the time a written
381 examination was required;

382 3. Has received the designation of chartered property and 383 casualty underwriter (CPCU) from the American Institute for 384 Property and Liability Underwriters and has been engaged in the 385 insurance business within the past 4 years, if an applicant for 386 a nonresident license as a general lines agent; or

387 4. Has received the designation of chartered life 388 underwriter (CLU) from the American College of Life Underwriters 389 and has been in the insurance business within the past 4 years, 390 if an applicant for a nonresident license as a life agent or 391 health agent.

392 Section 8. Subsection (2) of section 626.231, Florida Page 14 of 85

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393	Statutes, is amended to read:
394	626.231 Eligibility; application for examination
395	(2) A person required to take an examination for a license
396	may be permitted to take an examination <u>before</u> prior to
397	submitting an application for licensure pursuant to s. 626.171
398	by submitting an application for examination through the
399	department's Internet website or the website of a person
400	designated by the department to administer the examination. The
401	department may require In the application, the applicant to
402	provide the following information as part of the application
403	shall set forth:
404	(a) His or her full name, <u>date of birth</u> age , social
405	security number, <u>e-mail address,</u> residence address, business
406	address, and mailing address.
407	(b) The type of license <u>which</u> that the applicant intends
408	to apply for.
409	(c) The name of any required prelicensing course he or she
410	has completed or is in the process of completing.
411	(d) The method by which the applicant intends to qualify
412	for the type of license if other than by completing a
413	prelicensing course.
414	(e) The applicant's gender (male or female) .
415	(f) The applicant's native language.
416	(g) The highest level of education achieved by the
417	applicant.
418	(h) The applicant's race or ethnicity (African American,
419	white, American Indian, Asian, Hispanic, or other).
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However, the application <u>form</u> must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

428 Section 9. Subsection (6) of section 626.241, Florida 429 Statutes, is amended to read:

430

626.241 Scope of examination.-

(6) In order to reflect the differences between adjusting claims for an insurer and adjusting claims for an insured, the department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for applicants seeking licensure as <u>an all-lines</u> a company employee adjuster or independent adjuster.

437 (a) Examinations given applicants for <u>a</u> license as an all438 lines adjuster <u>must</u> shall cover adjusting in all lines of
439 insurance, other than life and annuity; or, in accordance with
440 the application for the license, the examination may be limited
441 to adjusting in:

442 (a) Automobile physical damage insurance;

(b) Property and casualty insurance;

444 (c) Workers' compensation insurance; or

445 (d) Health insurance.

(b) An No examination for workers' on worker's
compensation insurance or health insurance is not shall be
required for public adjusters.

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449 Section 10. Subsection (1) of section 626.251, Florida 450 Statutes, is amended to read:

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626.251 Time and place of examination; notice.-

452 The department, or a person designated by the (1)453 department, shall provide mail written notice of the time and place of the examination to each applicant for examination and 454 455 each applicant for license required to take an examination who 456 will be eligible to take the examination as of the examination 457 date. The notice shall be e-mailed so mailed, postage prepaid, 458 and addressed to the applicant at the e-mail his or her address 459 shown on the application for license or examination at such 460 other address as requested by the applicant in writing filed 461 with the department prior to the mailing of the notice. Notice 462 is shall be deemed given when so mailed.

463 Section 11. Section 626.281, Florida Statutes, is amended 464 to read:

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626.281 Reexamination.-

466 (1) <u>An</u> Any applicant for license or applicant for 467 examination who has either:

(a) Taken an examination and failed to make a passinggrade, or

(b) Failed to appear for the examination or to take or
complete the examination at the time and place specified in the
notice of the department,

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474 may take additional examinations, after filing with the 475 department <u>or its designee</u> an application for reexamination 476 together with applicable fees. The failure of an applicant to

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477 pass an examination, or the failure to appear for the 478 examination, or to take or complete the examination does not 479 preclude the applicant from taking subsequent examinations. 480 Applicants may not take an examination for a license (2) 481 type more than five times in a 12-month period. 482 (3) (2) The department may require an any individual whose 483 license as an agent, customer representative, or adjuster has 484 expired or has been suspended to pass an examination before 485 prior to reinstating or relicensing the individual as to any class of license. The examination fee must shall be paid for as 486 to each examination. 487 488 Section 12. Section 626.2815, Florida Statutes, is amended 489 to read: 490 626.2815 Continuing education required; application; 491 exceptions; requirements; penalties.-492 (1)The purpose of this section is to establish 493 requirements and standards for continuing education courses for 494 individuals persons licensed to solicit, or sell, or adjust 495 insurance in the state. 496 Except as otherwise provided in this section, the (2) 497 provisions of this section applies apply to individuals persons 498 licensed to engage in the sale of insurance or adjustment of 499 insurance claims in this state for all lines of insurance for 500 which an examination is required for licensing and to each insurer, employer, or appointing entity, including, but not 501 limited to, those created or existing pursuant to s. 627.351. 502 The provisions of This section does shall not apply to an any 503 504 individual who holds person holding a license for the sale of

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505 any line of insurance for which an examination is not required 506 by the laws of this state or who holds a, nor shall the 507 provisions of this section apply to any limited license as a 508 crop or hail and multiple-peril crop insurance agent the 509 department may exempt by rule. Licensees who are unable to comply with the continuing education requirements due to active 510 511 duty in the military may submit a written request for a waiver 512 to the department.

(3) (a) Each licensee person subject to the provisions of this section must, except as set forth in paragraphs (b), (c), and (d), and (f), complete a minimum of 24 hours of continuing education courses every 2 years in basic or higher-level courses prescribed by this section or in other courses approved by the department.

519 Each licensee person subject to the provisions of this (a) 520 section must complete, as part of his or her required number of 521 continuing education hours, 3 hours of continuing education, 522 approved by the department, every 2 years on the subject matter 523 of ethics. Each licensed general lines agent and customer 524 representative subject to this section must complete, as part of 525 his or her required number of continuing education hours, 1 hour 526 of continuing education, approved by the department, every 2 527 years on the subject matter of premium discounts available on 528 property insurance policies based on various hurricane 529 mitigation options and the means for obtaining the discounts.

(b) A <u>licensee</u> person who has been licensed for a period
 of 6 or more years must complete 20 hours <u>of continuing</u>
 <u>education</u> every 2 years in intermediate or advanced-level

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533 courses prescribed by this section or in other courses approved534 by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

542 An individual Any person who holds a license as a (d) 543 customer representative, limited customer representative, title 544 agent, motor vehicle physical damage and mechanical breakdown 545 insurance agent, crop or hail and multiple-peril crop insurance 546 agent, or as an industrial fire insurance or burglary insurance agent and who is not a licensed life or health insurance agent, 547 548 must shall be required to complete 10 hours of continuing 549 education courses every 2 years.

550 An individual Any person who holds a license to (e) solicit or sell life or health insurance and a license to 551 552 solicit or sell property, casualty, surety, or surplus lines 553 insurance must complete the continuing education requirements by 554 completing courses in life or health insurance for one-half of 555 the total hours required and courses in property, casualty, 556 surety, or surplus lines insurance for one-half of the total 557 hours required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or 558 559 health agent must shall be required to complete 4 hours of 560 continuing education courses every 2 years related to industrial Page 20 of 85

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561 fire or burglary insurance and the remaining number of hours of 562 continuing education courses required related to life or health 563 insurance.

564 (f) An individual subject to chapter 648 must complete a 565 minimum of 14 hours of continuing education courses every 2 566 years.

567 (g) Excess hours accumulated during any 2-year compliance 568 period may be carried forward to the next compliance period.

569 (h) An individual teaching an approved course of instruction or lecturing at any approved seminar and attending 570 571 the entire course or seminar qualifies for the same number of 572 classroom hours as would be granted to a person taking and 573 successfully completing such course or seminar. Credit is 574 limited to the number of hours actually taught unless a person attends the entire course or seminar. An individual who is an 575 576 official of or employed by a governmental entity in this state and serves as a professor, instructor, or other position or 577 578 office, the duties and responsibilities of which are determined 579 by the department to require monitoring and review of insurance 580 laws or insurance regulations and practices, is exempt from this 581 section.

582 <u>(4)(f)1.</u> Except as provided in subparagraph 2., Compliance 583 with continuing education requirements is a condition precedent 584 to the issuance, continuation, reinstatement, or renewal of any 585 appointment subject to this section. However:

586 <u>(a)</u>^{2.a.} An appointing entity, except one that appoints 587 individuals who are employees or exclusive independent 588 contractors of the appointing entity, may not require, directly Page 21 of 85

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or indirectly, as a condition of such appointment or the continuation of such appointment, the taking of an approved course or program by any appointee or potential appointee <u>which</u> that is not of the appointee's choosing.

593 (b)b. Any entity created or existing pursuant to s. 594 627.351 may require employees to take training of any type 595 relevant to their employment but may not require appointees who 596 are not employees to take any approved course or program unless 597 the course or program deals solely with the appointing entity's 598 internal procedures or products or with subjects substantially 599 unique to the appointing entity.

600 A person teaching any approved course of instruction (q)601 or lecturing at any approved seminar and attending the entire 602 course or seminar shall qualify for the same number of classroom 603 hours as would be granted to a person taking and successfully 604 completing such course, seminar, or program. Credit shall be 605 limited to the number of hours actually taught unless a person 606 attends the entire course or seminar. Any person who is an 607 official of or employed by any governmental entity in this state and serves as a professor, instructor, or in any other position 608 609 or office the duties and responsibilities of which are 610 determined by the department to require monitoring and review of 611 insurance laws or insurance regulations and practices shall be 612 exempt from this section. 613 (h) Excess classroom hours accumulated during any 614 compliance period may be carried forward to the next compliance 615 period. (5) (i) For good cause shown, the department may grant an 616

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617 extension of time during which the requirements <u>of</u> imposed by 618 this section may be completed, but such extension of time may 619 not exceed 1 year.

620 (6) (j) A nonresident licensee who must complete continuing 621 education requirements in his or her home state may use the home state requirements to also meet this state's continuing 622 623 education requirements as well, if the licensee's resident's 624 home state recognizes reciprocity with this state's continuing 625 education requirements. A nonresident licensee whose home state 626 does not have a continuing education requirement but is licensed 627 for the same class of business in another state that has which 628 does have a continuing education requirement may comply with this section by furnishing proof of compliance with the other 629 630 state's requirement if that state has a reciprocal agreement 631 with this state relative to continuing education. A nonresident 632 licensee whose home state does not have such continuing 633 education requirements, and who is not licensed as a nonresident 634 licensee agent in a state that has continuing education 635 requirements and reciprocates with this state, must meet the 636 continuing education requirements of this state.

637 (7) (*k*) Any person who holds a license to solicit or sell 638 life insurance in this state must complete a minimum of 3 hours 639 in continuing education, approved by the department, on the 640 subject of suitability in annuity and life insurance 641 transactions. This requirement does not apply to an agent who does not have any active life insurance or annuity contracts. In 642 643 applying this exemption, the department may require the filing 644 of a certification attesting that the agent has not sold life

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645 insurance or annuities during the continuing education 646 compliance cycle in question and does not have any active life 647 insurance or annuity contracts. A licensee may use the hours 648 obtained under this paragraph to satisfy the requirement for 649 continuing education in ethics under paragraph <u>(3)</u>(a).

650 <u>(8)(4)</u> The following courses may be completed in order to 651 meet the <u>elective</u> continuing education course requirements:

(a) Any part of the Life Underwriter Training Council LifeCourse Curriculum: 24 hours; Health Course: 12 hours.

(b) Any part of the American College "CLU" diplomacurriculum: 24 hours.

(c) Any part of the Insurance Institute of America'sprogram in general insurance: 12 hours.

(d) Any part of the American Institute for Property and
Liability Underwriters' Chartered Property Casualty Underwriter
(CPCU) professional designation program: 24 hours.

(e) Any part of the Certified Insurance Counselor program:21 hours.

663 (f) Any part of the Accredited Advisor in Insurance: 21 664 hours.

(g) In the case of title agents, completion of the
Certified Land Closer (CLC) professional designation program and
receipt of the designation: 24 hours.

(h) In the case of title agents, completion of the
Certified Land Searcher (CLS) professional designation program
and receipt of the designation: 24 hours.

(i) Any insurance-related course that which is approved by
 the department and taught by an accredited college or university

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673 per credit hour granted: 12 hours.

674 (j) Any course, including courses relating to agency 675 management or errors and omissions, developed or sponsored by an 676 any authorized insurer or recognized agents' association or 677 insurance trade association or an any independent study program 678 of instruction, subject to approval by the department, qualifies 679 for the equivalency of the number of classroom hours assigned 680 thereto by the department. However, unless otherwise provided in 681 this section, continuing education hours may not be credited 682 toward meeting the requirements of this section unless the 683 course is provided by classroom instruction or results in a 684 monitored examination. A monitored examination is not required 685 for:

686 1. An independent study program of instruction presented 687 through interactive, online technology that the department 688 determines has sufficient internal testing to validate the 689 student's full comprehension of the materials presented; or

690 2. An independent study program of instruction presented 691 on paper or in printed material which that imposes a final 692 closed book examination that meets the requirements of the 693 department's rule for self-study courses. The examination may be 694 taken without a proctor if provided the student presents to the 695 provider a sworn affidavit certifying that the student did not 696 consult any written materials or receive outside assistance of any kind or from any person, directly or indirectly, while 697 taking the examination. If the student is an employee of an 698 agency or corporate entity, the student's supervisor or a 699 700 manager or owner of the agency or corporate entity must also

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701 sign the sworn affidavit. If the student is self-employed, a 702 sole proprietor, or a partner, or if the examination is 703 administered online, the sworn affidavit must also be signed by 704 a disinterested third party. The sworn affidavit must be 705 received by the approved provider <u>before</u> prior to reporting 706 continuing education credits to the department.

707 <u>(9) (k)</u> Each person or entity sponsoring a course for 708 continuing education credit must furnish, within <u>15</u> 30 days 709 after completion of the course, in a form satisfactory to the 710 department or its designee, a written and certified roster 711 showing the name and license number of all persons successfully 712 completing such course and requesting credit, accompanied by the 713 required fee.

714 (10) (5) The department may immediately terminate or shall 715 refuse to renew the appointment of an any agent or adjuster who 716 has been notified by the department that who has not had his or 717 her continuing education requirements have not been certified, 718 unless the agent or adjuster has been granted an extension or 719 waiver by the department. The department may not issue a new 720 appointment of the same or similar type, with any insurer, to a 721 licensee an agent who was denied a renewal appointment for 722 failing failure to complete continuing education as required 723 until the licensee agent completes his or her continuing 724 education requirement.

725 (6) (a) There is created an 11-member continuing education 726 advisory board to be appointed by the Chief Financial Officer. 727 Appointments shall be for terms of 4 years. The purpose of the 728 board is to advise the department in determining standards by Page 26 of 85

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729 which courses may be evaluated and categorized as basic, 730 intermediate, or advanced. The board shall submit 731 recommendations to the department of changes needed in such 732 criteria not less frequently than every 2 years. The department 733 shall require all approved course providers to submit courses 734 for approval to the department using the criteria. All 735 materials, brochures, and advertisements related to the approved 736 courses must specify the level assigned to the course. 737 (b) The board members shall be appointed as follows: 738 1. Seven members representing agents of which at least one 739 must be a representative from each of the following 740 organizations: the Florida Association of Insurance Agents; the 741 Florida Association of Insurance and Financial Advisors; the 742 Professional Insurance Agents of Florida, Inc.; the Florida 743 Association of Health Underwriters; the Specialty Agents' 744 Association; the Latin American Agents' Association; and the 745 National Association of Insurance Women. Such board members must 746 possess at least a bachelor's degree or higher from an 747 accredited college or university with major coursework in 748 insurance, risk management, or education or possess the 749 designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition, 750 each member must possess 5 years of classroom instruction 751 experience or 5 years of experience in the development or design 752 of educational programs or 10 years of experience as a licensed 753 resident agent. Each organization may submit to the department a 754 list of recommendations for appointment. If one organization 755 does not submit a list of recommendations, the Chief Financial 756 Officer may select more than one recommended person from a list Page 27 of 85

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757 submitted by other eligible organizations.

758 2. Two members representing insurance companies at least 759 one of whom must represent a Florida Domestic Company and one of 760 whom must represent the Florida Insurance Council. Such board 761 members must be employed within the training department of the 762 insurance company. At least one such member must be a member of 763 the Society of Insurance Trainers and Educators.

764 3. One member representing the general public who is not 765 directly employed in the insurance industry. Such board member 766 must possess a minimum of a bachelor's degree or higher from an 767 accredited college or university with major coursework in 768 insurance, risk management, training, or education.

769 4. One member, appointed by the Chief Financial Officer,
770 who represents the department.

771 (c) The members of the board shall serve at the pleasure 772 of the Chief Financial Officer. Each board member shall be 773 entitled to reimbursement for expenses pursuant to s. 112.061. 774 The board shall designate one member as chair. The board shall 775 meet at the call of the chair or the Chief Financial Officer.

776 <u>(11)(7)</u> The department may contract services relative to 777 the administration of the continuing education program to a 778 private entity. The contract shall be procured as a contract for 779 a contractual service pursuant to s. 287.057.

Section 13. Effective October 1, 2014, subsections (3) and (7) of section 626.2815, Florida Statutes, as amended by this act, are amended, and subsections (8) through (11) of that section are redesignated as subsections (7) through (10), respectively, to read:

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2012

785	626.2815 Continuing education requirements
786	(3) Each licensee subject to this section must , except as
787	set forth in paragraphs (b), (c), (d), and (f), complete a 7-
788	hour update course every 2 years which is specific to the
789	license held by the licensee. The course must be developed and
790	offered by providers and approved by the department. The content
791	of the course must address all lines of insurance for which
792	examination and license is required and include the following
793	subject areas: insurance law updates, ethics for insurance
794	professionals, disciplinary trends and case studies, industry
795	trends, premium discounts, determining suitability of products
796	and services, and other similar insurance-related topics the
797	department determines are relevant to legally and ethically
798	carrying out the responsibilities of the license granted. A
799	licensee who holds multiple insurance licenses must complete an
800	update course that is specific to at least one of the licenses
801	held. Except as otherwise specified, any remaining required
802	hours of continuing education are elective and may consist of
803	any continuing education course approved by the department or
804	under this section minimum of 24 hours of continuing education
805	courses every 2 years in basic or higher-level courses
806	prescribed by this section or in other courses approved by the
807	department.
808	(a) Except as provided in paragraphs (b), (c), (d), and
809	(e), each licensee must also complete 17 3 hours of elective
810	continuing education $\underline{ ext{courses}}_{m{ au}}$ $ ext{ approved by the department}_{m{ au}}$ every
811	2 years on the subject matter of ethics . Each licensed general
812	lines agent and customer representative must complete 1 hour of
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813 continuing education, approved by the department, every 2 years 814 on the subject matter of premium discounts available on property 815 insurance policies based on various hurricane mitigation options 816 and the means for obtaining the discounts.

(b) A licensee who has been licensed for 6 or more years
must <u>also</u> complete <u>a minimum of 13</u> 20 hours of <u>elective</u>
continuing education every 2 years in intermediate or advancedlevel courses prescribed by this section or in other courses
approved by the department.

(c) A licensee who has been licensed for 25 years or more
and is a CLU or a CPCU or has a Bachelor of Science degree in
risk management or insurance with evidence of 18 or more
semester hours in upper-level insurance-related courses must
also complete a minimum of 3 10 hours of elective continuing
education courses every 2 years in courses prescribed by this
section or in other courses approved by the department.

(d) An individual who holds a license as a customer
representative, limited customer representative, title agent,
motor vehicle physical damage and mechanical breakdown insurance
agent, or an industrial fire insurance or burglary insurance
agent and who is not a licensed life or health agent, must <u>also</u>
complete <u>a minimum of 3</u> 10 hours of continuing education courses
every 2 years.

836 (c) An individual who holds a license to solicit or sell 837 life or health insurance and a license to solicit or sell 838 property, casualty, surety, or surplus lines insurance must 839 complete courses in life or health insurance for one-half of the 840 total hours required and courses in property, casualty, surety, Page 30 of 85

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841 or surplus lines insurance for one-half of the total hours 842 required. However, a licensee who holds an industrial fire or 843 burglary insurance license and who is a licensed life or health 844 agent must complete 4 hours of continuing education courses 845 every 2 years related to industrial fire or burglary insurance 846 and the remaining number of hours of continuing education 847 courses related to life or health insurance.

848 (e) (f) An individual subject to chapter 648 must complete 849 the 7-hour update course and a minimum of $\frac{7}{14}$ hours of elective 850 continuing education courses every 2 years.

(f) Elective continuing education courses for public
 adjusters must be specifically designed for public adjusters and
 approved by the department. Notwithstanding this subsection,
 public adjusters for workers' compensation insurance or health
 insurance are not required to take continuing education courses
 pursuant to this section.

(g) Excess hours accumulated during any 2-year complianceperiod may be carried forward to the next compliance period.

859 An individual teaching an approved course of (h) 860 instruction or lecturing at any approved seminar and attending 861 the entire course or seminar qualifies for the same number of 862 classroom hours as would be granted to a person taking and 863 successfully completing such course or seminar. Credit is 864 limited to the number of hours actually taught unless a person 865 attends the entire course or seminar. An individual who is an official of or employed by a governmental entity in this state 866 and serves as a professor, instructor, or other position or 867 868 office, the duties and responsibilities of which are determined

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by the department to require monitoring and review of insurance laws or insurance regulations and practices, is exempt from this section.

872 (7) Any person who holds a license to solicit or sell life 873 insurance in this state must complete a minimum of 3 hours in 874 continuing education, approved by the department, on the subject 875 of suitability in annuity and life insurance transactions. This 876 requirement does not apply to an agent who does not have any 877 active life insurance or annuity contracts. In applying this 878 exemption, the department may require the filing of a certification attesting that the agent has not sold life 879 880 insurance or annuities during the continuing education 881 compliance cycle in question and does not have any active life 882 insurance or annuity contracts. A licensee may use the hours 883 obtained under this paragraph to satisfy the requirement for 884 continuing education in ethics under paragraph (3) (a).

885 Section 14. Subsections (1) and (2) of section 626.292, 886 Florida Statutes, are amended to read:

887

626.292 Transfer of license from another state.-

(1) <u>An</u> Any individual licensed in good standing in another
state may apply to the department to have the license
transferred to this state to obtain a Florida resident agent <u>or</u>
<u>all-lines adjuster</u> license for the same lines of authority
covered by the license in the other state.

893 (2) To qualify for a license transfer, an individual894 applicant must meet the following requirements:

895 (a) The individual <u>must shall</u> become a resident of this
896 state.

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(b) The individual <u>must</u> shall have been licensed in
another state for a minimum of 1 year immediately preceding the
date the individual became a resident of this state.

900 (c) The individual <u>must shall</u> submit a completed 901 application for this state which is received by the department 902 within 90 days after the date the individual became a resident 903 of this state, along with payment of the applicable fees set 904 forth in s. 624.501 and submission of the following documents:

905 1. A certification issued by the appropriate official of the applicant's home state identifying the type of license and 906 lines of authority under the license and stating that, at the 907 908 time the license from the home state was canceled, the applicant 909 was in good standing in that state or that the state's Producer 910 Database records, maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries, 911 912 indicate that the agent or all-lines adjuster is or was licensed in good standing for the line of authority requested. 913

914 2. A set of the individual applicant's fingerprints in
915 accordance with s. 626.171(4).

916 The individual must shall satisfy prelicensing (d) 917 education requirements in this state, unless the completion of 918 prelicensing education requirements was a prerequisite for 919 licensure in the other state and the prelicensing education 920 requirements in the other state are substantially equivalent to 921 the prelicensing requirements of this state as determined by the department. This paragraph does not apply to all-lines 922 923 adjusters.

924

(e) The individual <u>must</u> shall satisfy the examination Page 33 of 85

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requirement under s. 626.221, unless exempted exempt thereunder. 925 926 Section 15. Subsections (2) and (3) of section 626.311, 927 Florida Statutes, are amended to read: 928 626.311 Scope of license.-Except with respect as to a limited license as a 929 (2) 930 credit life or disability insurance agent, the license of a life 931 agent covers shall cover all classes of life insurance business. 932 Except with respect as to a limited license as a (3) 933 travel personal accident insurance agent, the license of a 934 health agent covers shall cover all kinds of health insurance; and such no license may not shall be issued limited to a 935 936 particular class of health insurance. 937 Section 16. Subsections (1) and (4) of section 626.321, Florida Statutes, are amended to read: 938 939 626.321 Limited licenses.-940 (1)The department shall issue to a qualified applicant individual, or a qualified individual or entity under paragraphs 941 942 (c), (d), (c), and (i), a license as agent authorized to 943 transact a limited class of business in any of the following 944 categories of limited lines insurance: 945 Motor vehicle physical damage and mechanical breakdown (a) 946 insurance.-License covering insurance against only the loss of 947 or damage to a any motor vehicle that which is designed for use 948 upon a highway, including trailers and semitrailers designed for 949 use with such vehicles. Such license also covers insurance 950 against the failure of an original or replacement part to perform any function for which it was designed. The applicant 951 952 for such a license shall pass a written examination covering Page 34 of 85

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953 motor vehicle physical damage insurance and mechanical breakdown 954 insurance. A licensee under this paragraph may not No individual 955 while so licensed shall hold a license as an agent for as to any 956 other or additional kind or class of insurance coverage except 957 as to a limited license for credit insurance life and disability 958 insurances as provided in paragraph (e). Effective October 1, 959 2012, all licensees holding such limited license and appointment 960 may renew the license and appointment, but no new or additional 961 licenses may be issued pursuant to this paragraph, and a 962 licensee whose limited license under this paragraph has been terminated, suspended, or revoked may not have such license 963 964 reinstated.

965 Industrial fire insurance or burglary insurance.-(b) 966 License covering only industrial fire insurance or burglary 967 insurance. The applicant for such a license must shall pass a written examination covering such insurance. A licensee under 968 969 this paragraph may not No individual while so licensed shall 970 hold a license as an agent for as to any other or additional 971 kind or class of insurance coverage except for as to life 972 insurance and health insurance insurances.

973 Travel insurance.-License covering only policies and (C) 974 certificates of travel insurance, which are subject to review by the office under s. 624.605(1)(q). Policies and certificates of 975 976 travel insurance may provide coverage for risks incidental to 977 travel, planned travel, or accommodations while traveling, including, but not limited to, accidental death and 978 979 dismemberment of a traveler; trip cancellation, interruption, or 980 delay; loss of or damage to personal effects or travel

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981 documents; baggage delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses 982 983 related to an illness or emergency of a traveler. Any Such 984 policy or certificate may be issued for terms longer than 60 985 days, but each policy or certificate, other than a policy or 986 certificate providing coverage for air ambulatory services only, 987 each policy or certificate must be limited to coverage for 988 travel or use of accommodations of no longer than 60 days. The 989 license may be issued only:

990 To a full-time salaried employee of a common carrier or 1. 991 a full-time salaried employee or owner of a transportation 992 ticket agency and may authorize the sale of such ticket policies only in connection with the sale of transportation tickets, or 993 994 to the full-time salaried employee of such an agent. No Such 995 policy may not shall be for a duration of more than 48 hours or 996 more than for the duration of a specified one-way trip or round 997 trip.

998

2. To an entity or individual that is:

a. The developer of a timeshare plan that is the subjectof an approved public offering statement under chapter 721;

b. An exchange company operating an exchange programapproved under chapter 721;

1003 c. A managing entity operating a timeshare plan approved 1004 under chapter 721;

1005 d. A seller of travel as defined in chapter 559; or
1006 e. A subsidiary or affiliate of any of the entities
1007 described in sub-subparagraphs a.-d.

1008

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1009 A licensee shall require each employee who offers policies or 1010 certificates under this subparagraph to receive initial training 1011 from a general lines agent or an insurer authorized under 1012 chapter 624 to transact insurance within this state. For an 1013 entity applying for a license as a travel insurance agent, the 1014 fingerprinting requirement of this section applies only to the 1015 president, secretary, and treasurer and to any other officer or 1016 person who directs or controls the travel insurance operations 1017 of the entity.

1018

(d) Motor vehicle rental insurance.-

1019 1. License covering only insurance of the risks set forth 1020 in this paragraph when offered, sold, or solicited with and 1021 incidental to the rental or lease of a motor vehicle and which 1022 applies only to the motor vehicle that is the subject of the 1023 lease or rental agreement and <u>the</u> occupants of the motor 1024 vehicle:

a. Excess motor vehicle liability insurance providing
coverage in excess of the standard liability limits provided by
the lessor in the lessor's lease to a person renting or leasing
a motor vehicle from the licensee's employer for liability
arising in connection with the negligent operation of the leased
or rented motor vehicle.

1031b. Insurance covering the liability of the lessee to the1032lessor for damage to the leased or rented motor vehicle.

1033 c. Insurance covering the loss of or damage to baggage, 1034 personal effects, or travel documents of a person renting or 1035 leasing a motor vehicle.

1036

d.

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Insurance covering accidental personal injury or death

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1037 of the lessee and any passenger who is riding or driving with 1038 the covered lessee in the leased or rented motor vehicle.

Insurance under a motor vehicle rental insurance 1039 2. 1040 license may be issued only if the lease or rental agreement is 1041 for no more than 60 days, the lessee is not provided coverage 1042 for more than 60 consecutive days per lease period, and the 1043 lessee is given written notice that his or her personal 1044 insurance policy providing coverage on an owned motor vehicle 1045 may provide coverage of such risks and that the purchase of the 1046 insurance is not required in connection with the lease or rental 1047 of a motor vehicle. If the lease is extended beyond 60 days, the 1048 coverage may be extended one time only for a period not to 1049 exceed an additional 60 days. Insurance may be provided to the 1050 lessee as an additional insured on a policy issued to the 1051 licensee's employer.

3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.

a. A license issued to a business entity that offers motor vehicles for rent or lease <u>encompasses</u> shall encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to this paragraph.

b. The application for licensure must list the name,address, and phone number for each office, branch office, or

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1065 place of business that is to be covered by the license. The 1066 licensee shall notify the department of the name, address, and 1067 phone number of any new location that is to be covered by the 1068 license before the new office, branch office, or place of 1069 business engages in the sale of insurance pursuant to this 1070 paragraph. The licensee must shall notify the department within 1071 30 days after closing or terminating an office, branch office, or place of business. Upon receipt of the notice, the department 1072 1073 shall delete the office, branch office, or place of business from the license. 1074

1075 c. A licensed and appointed entity is directly responsible 1076 and accountable for all acts of the licensee's employees.

1077 Credit life or disability insurance.-License covering (e) 1078 only credit life, credit or disability insurance, credit 1079 property, credit unemployment, involuntary unemployment, 1080 mortgage life, mortgage guaranty, mortgage disability, guaranteed automobile protection (GAP) insurance, and any other 1081 1082 form of insurance offered in connection with an extension of 1083 credit which is limited to partially or wholly extinguishing a 1084 credit obligation that the department determines should be 1085 designated a form of limited line credit insurance. Effective 1086 October 1, 2012, all valid licenses held by persons for any of 1087 the lines of insurance listed in this paragraph shall be 1088 converted to a credit insurance license. Licensees who wish to 1089 obtain a new license reflecting such change must request a 1090 duplicate license and pay a \$5 fee as specified in s. 1091 624.501(15). The license may be issued only to an individual 1092 employed by a life or health insurer as an officer or other

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1093 salaried or commissioned representative, to an individual 1094 employed by or associated with a lending or financial 1095 institution or creditor, or to a lending or financial 1096 institution or creditor, and may authorize the sale of such 1097 insurance only with respect to borrowers or debtors of such 1098 lending or financing institution or creditor. However, only the 1099 individual or entity whose tax identification number is used in 1100 receiving or is credited with receiving the commission from the 1101 sale of such insurance shall be the licensed agent of the insurer. No individual while so licensed shall hold a license as 1102 1103 an agent as to any other or additional kind or class of life or 1104 health insurance coverage. An entity holding a limited license 1105 under this paragraph is also authorized to sell credit insurance 1106 and credit property insurance.

1107 (f) Credit insurance.-License covering only credit 1108 insurance, as such insurance is defined in s. 624.605(1)(i), and 1109 no individual or entity so licensed shall, during the same 1110 period, hold a license as an agent as to any other or additional 1111 kind of life or health insurance with the exception of credit 1112 life or disability insurance as defined in paragraph (e). The 1113 same licensing provisions as outlined in paragraph (c) apply to 1114 entities licensed as credit insurance agents under this 1115 paragraph.

1116 (g) Credit property insurance.—A license covering only 1117 credit property insurance may be issued to any individual except 1118 an individual employed by or associated with a financial 1119 institution as defined in s. 655.005 and authorized to sell such 1120 insurance only with respect to a borrower or debtor, not to Page 40 of 85

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1121

exceed the amount of the loan.

1122 (f) (h) Crop hail and multiple-peril crop insurance.-1123 License for insurance covering crops subject to unfavorable 1124 weather conditions, fire or lightening, flood, hail, insect 1125 infestation, disease, or other yield-reducing conditions or 1126 perils which is provided by the private insurance market, or 1127 which is subsidized by the Federal Group Insurance Corporation including multi-peril crop insurance only crop hail and 1128 1129 multiple-peril crop insurance. Notwithstanding any other 1130 provision of law, the limited license may be issued to a bona 1131 fide salaried employee of an association chartered under the 1132 Farm Credit Act of 1971, 12 U.S.C. ss. 2001 et seq., who 1133 satisfactorily completes the examination prescribed by the 1134 department pursuant to s. 626.241(5). The limited agent must be 1135 appointed by, and his or her limited license requested by, a 1136 licensed general lines agent. All business transacted by the 1137 limited agent must be on shall be in behalf of, in the name of, 1138 and countersigned by the agent by whom he or she is appointed. 1139 Sections 626.561 and 626.748, relating to records, apply to all business written pursuant to this section. The limited licensee 1140 1141 may be appointed by and licensed for only one general lines 1142 agent or agency.

1143 (g) (i) In-transit and storage personal property insurance; 1144 communications equipment property insurance, communications 1145 equipment inland marine insurance, and communications equipment 1146 service warranty agreement sales.-

1147 1. A License for insurance covering only the insurance of personal property not held for resale, covering the risks of 1148 Page 41 of 85

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1149 transportation or storage in rented or leased motor vehicles, 1150 trailers, or self-service storage facilities, as the latter are 1151 defined in s. 83.803. Such license, may be issued, without 1152 examination, only to employees or authorized representatives of 1153 lessors who rent or lease motor vehicles, trailers, or self-1154 service storage facilities and who are authorized by an insurer 1155 to issue certificates or other evidences of insurance to lessees 1156 of such motor vehicles, trailers, or self-service storage 1157 facilities under an insurance policy issued to the lessor. A 1158 person licensed under this paragraph must shall give a prospective purchaser of in-transit or storage personal property 1159 1160 insurance written notice that his or her homeowner's policy may provide coverage for the loss of personal property and that the 1161 1162 purchase of such insurance is not required under the lease 1163 terms. 1164 2. A license covering only communications equipment, for 1165 the loss, theft, mechanical failure, malfunction of or damage 1166 to, communications equipment. The license may be issued only to: 1167 a. Employees or authorized representatives of a licensed 1168 general lines agent; 1169 b. The lead business location of a retail vendor of 1170 communications equipment and its branch locations; or 1171 Employees, agents, or authorized representatives of a c. 1172 retail vendor of communications equipment. 1173 1174 The license authorizes the sale of such policies, or 1175 certificates under a group master policy, only with respect to sale of, or provision of communications service for, 1176 Page 42 of 85

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1177 communications equipment. A general lines agent is not required 1178 to obtain a license under this subparagraph to offer or sell 1179 communications equipment property insurance or communication 1180 equipment inland marine insurance. The license also authorizes 1181 sales of service warranty agreements covering only 1182 communications equipment to the same extent as if licensed under 1183 634.419 or s. 634.420. The provisions of this chapter 1184 requiring submission of fingerprints do not apply to 1185 communications equipment licenses issued to qualified entities 1186 under this subparagraph. Licensees offering policies under this 1187 subparagraph must receive initial training from, and have a 1188 contractual relationship with, a general lines agent. For the purposes of this subparagraph, the term "communications 1189 1190 equipment" means handsets, pagers, personal digital assistants, 1191 portable computers, automatic answering devices, and other 1192 devices or accessories used to originate or receive 1193 communications signals or service, and includes services related 1194 to the use of such devices, such as consumer access to a 1195 wireless network; however, the term does not include 1196 telecommunications switching equipment, transmission wires, cell 1197 site transceiver equipment, or other equipment and systems used 1198 by telecommunications companies to provide telecommunications 1199 service to consumers. A branch location of a retail vendor of 1200 communications equipment licensed pursuant to paragraph (2) (b) 1201 may, in lieu of obtaining an appointment from an insurer or 1202 warranty association as provided in paragraph (2)(c), obtain a single appointment from the associated lead business location 1203 1204 licensee licensed under paragraph (2) (a) and pay the prescribed Page 43 of 85

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1205 appointment fee under s. 624.501 provided the lead business 1206 location has a single appointment from each insurer or warranty 1207 association represented and such appointment provides that it 1208 applies to the lead business location and all of its branch 1209 locations. Any branch location individually appointed by an 1210 insurer under paragraph (2) (c) prior to January 1, 2006, may 1211 replace its appointments with an appointment from its lead 1212 location at no charge. Branch location appointments shall be 1213 renewed on the first annual anniversary of licensure of the lead 1214 business location occurring more than 24 months after the initial appointment date and every 24 months thereafter. 1215 1216 Notwithstanding s. 624.501, after July 1, 2006, the renewal fee 1217 applicable to such branch location appointments shall be \$30 per 1218 appointment. 1219 (h) Portable electronics insurance.-License for property 1220 insurance or inland marine insurance that covers only loss, 1221 theft, mechanical failure, malfunction, or damage for portable 1222 electronics. 1223 1. The license may be issued only to: 1224 a. Employees or authorized representatives of a licensed 1225 general lines agent; or b. 1226 The lead business location of a retail vendor that 1227 sells portable electronics insurance. The lead business location 1228 must have a contractual relationship with a general lines agent. 1229 2. Employees or authorized representatives of a licensee 1230 under subparagraph 1. may sell or offer for sale portable 1231 electronics coverage without being subject to licensure as an 1232 insurance agent if:

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1233	a. Such insurance is sold or offered for sale at a
1234	licensed location or at one of the licensee's branch locations
1235	if the branch location is appointed by the licensed lead
1236	business location or its appointing insurers;
1237	b. The insurer issuing the insurance directly supervises
1238	or appoints a general lines agent to supervise the sale of such
1239	insurance, including the development of a training program for
1240	the employees and authorized representatives of vendors that are
1241	directly engaged in the activity of selling or offering the
1242	insurance; and
1243	c. At each location where the insurance is offered,
1244	brochures or other written materials that provide the
1245	information required by this subparagraph are made available to
1246	all prospective customers. The brochures or written materials
1247	may include information regarding portable electronics
1248	insurance, service warranty agreements, or other incidental
1249	services or benefits offered by a licensee.
1250	3. Individuals not licensed to sell portable electronics
1251	insurance may not be paid commissions based on the sale of such
1252	coverage. However, a licensee who uses a compensation plan for
1253	employees and authorized representatives which includes
1254	supplemental compensation for the sale of noninsurance products,
1255	in addition to a regular salary or hourly wages, may include
1256	incidental compensation for the sale of portable electronics
1257	insurance as a component of the overall compensation plan.
1258	4. Brochures or other written materials related to
1259	portable electronics insurance must:
1260	a. Disclose that such insurance may duplicate coverage
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1261 already provided by a customer's homeowners' insurance policy, renters' insurance policy, or other source of coverage; 1262 1263 b. State that enrollment in insurance coverage is not 1264 required in order to purchase or lease portable electronics or 1265 services; 1266 c. Summarize the material terms of the insurance coverage, 1267 including the identity of the insurer, the identity of the supervising entity, the amount of any applicable deductible and 1268 1269 how it is to be paid, the benefits of coverage, and key terms 1270 and conditions of coverage, such as whether portable electronics 1271 may be repaired or replaced with similar make and model 1272 reconditioned or nonoriginal manufacturer parts or equipment; 1273 d. Summarize the process for filing a claim, including a 1274 description of how to return portable electronics and the 1275 maximum fee applicable if the customer fails to comply with 1276 equipment return requirements; and 1277 e. State that an enrolled customer may cancel coverage at 1278 any time and that the person paying the premium will receive a 1279 refund of any unearned premium. 1280 5. A licensed and appointed general lines agent is not 1281 required to obtain a portable electronics insurance license to offer or sell portable electronics insurance at locations 1282 1283 already licensed as an insurance agency, but may apply for a portable electronics insurance license for branch locations not 1284 1285 otherwise licensed to sell insurance. 1286 6. A portable electronics license authorizes the sale of 1287 individual policies or certificates under a group or master

1288 insurance policy. The license also authorizes the sale of

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1289 service warranty agreements covering only portable electronics 1290 to the same extent as if licensed under s. 634.419 or s. 1291 634.420. 1292 7. A licensee may bill and collect the premium for the 1293 purchase of portable electronics insurance provided that: 1294 a. If the insurance is included with the purchase or lease 1295 of portable electronics or related services, the licensee 1296 clearly and conspicuously discloses that insurance coverage is 1297 included with the purchase. Disclosure of the dollar amount of 1298 the premium for the insurance must be made on the customer's 1299 bill and in any marketing materials made available at the point 1300 of sale. If the insurance is not included, the charge to the 1301 customer for the insurance must be separately itemized on the 1302 customer's bill. 1303 b. Premiums are incidental to other fees collected, are 1304 maintained in a manner that is readily identifiable, and are 1305 accounted for and remitted to the insurer or supervising entity 1306 within 60 days of receipt. Licensees are not required to 1307 maintain such funds in a segregated account. 1308 c. All funds received by a licensee from an enrolled 1309 customer for the sale of the insurance are considered funds held 1310 in trust by the licensee in a fiduciary capacity for the benefit 1311 of the insurer. Licensees may receive compensation for billing 1312 and collection services. 1313 8. Notwithstanding any other provision of law, the terms for the termination or modification of coverage under a policy 1314 1315 of portable electronics insurance are those set forth in the 1316 policy.

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1317	9. Notice or correspondence required by the policy, or
1318	otherwise required by law, may be provided by electronic means
1319	if the insurer or licensee maintains proof that the notice or
1320	correspondence was sent. Such notice or correspondence may be
1321	sent on behalf of the insurer or licensee by the general lines
1322	agent appointed by the insurer to supervise the administration
1323	of the program. For purposes of this subparagraph, an enrolled
1324	customer's provision of an electronic mail address to the
1325	insurer or licensee is deemed to be consent to receive notices
1326	and correspondence by electronic means if a conspicuously
1327	located disclosure is provided to the customer indicating the
1328	same.
1329	10. The provisions of this chapter requiring submission of
1330	fingerprints do not apply to licenses issued to qualified
1331	entities under this paragraph.
1332	11. A branch location that sells portable electronics
1333	insurance may, in lieu of obtaining an appointment from an
1334	insurer or warranty association, obtain a single appointment
1335	from the associated lead business location licensee and pay the
1336	prescribed appointment fee under s. 624.501 if the lead business
1337	location has a single appointment from each insurer or warranty
1338	association represented and such appointment applies to the lead
1339	business location and all of its branch locations. Branch
1340	location appointments shall be renewed 24 months after the
1341	initial appointment date of the lead business location and every
1342	24 months thereafter. Notwithstanding s. 624.501, the renewal
1343	fee applicable to such branch location appointments is \$30 per
1344	appointment.
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1345	12. For purposes of this paragraph:
1346	a. "Branch location" means any physical location in this
1347	state at which a licensee offers its products or services for
1348	sale.
1349	b. "Portable electronics" means personal, self-contained,
1350	easily carried by an individual, battery-operated electronic
1351	communication, viewing, listening, recording, gaming, computing
1352	or global positioning devices, including cell or satellite
1353	phones, pagers, personal global positioning satellite units,
1354	portable computers, portable audio listening, video viewing or
1355	recording devices, digital cameras, video camcorders, portable
1356	gaming systems, docking stations, automatic answering devices,
1357	and other similar devices and their accessories, and service
1358	related to the use of such devices.
1359	c. "Portable electronics transaction" means the sale or
1360	lease of portable electronics or a related service, including
1361	portable electronics insurance.
1362	(4) Except as otherwise expressly provided, a person
1363	applying for or holding a limited license is shall be subject to
1364	the same applicable requirements and responsibilities <u>that</u> as
1365	apply to general lines agents in general $_{m au}$ if licensed as to
1366	motor vehicle physical damage and mechanical breakdown
1367	insurance, credit property insurance, industrial fire insurance
1368	or burglary insurance, motor vehicle rental insurance, credit
1369	insurance, crop hail and multiple-peril crop insurance, in-
1370	transit and storage personal property insurance, <u>or portable</u>
1371	<u>electronics insurance</u> communications equipment property
1372	insurance or communications equipment inland marine insurance,
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baggage and motor vehicle excess liability insurance, or credit insurance; or as apply to life agents or health agents in general, as <u>applicable</u> the case may be, if licensed as to <u>travel</u> personal accident insurance or credit life or credit disability insurance.

1378 Section 17. Section 626.342, Florida Statutes, is amended 1379 to read:

1380 626.342 Furnishing supplies to unlicensed life, health, or
 1381 general lines agent prohibited; civil liability.-

1382 (1) An insurer, a managing general agent, an insurance 1383 agency, or an agent, directly or through a any representative, 1384 may not furnish to an any agent any blank forms, applications, 1385 stationery, or other supplies to be used in soliciting, 1386 negotiating, or effecting contracts of insurance on its behalf unless such blank forms, applications, stationery, or other 1387 1388 supplies relate to a class of business for with respect to which 1389 the agent is licensed and appointed, whether for that insurer or 1390 another insurer.

1391 An Any insurer, general agent, insurance agency, or (2)agent who furnishes any of the supplies specified in subsection 1392 1393 (1) to an any agent or prospective agent not appointed to 1394 represent the insurer and who accepts from or writes any 1395 insurance business for such agent or agency is subject to civil liability to an any insured of such insurer to the same extent 1396 1397 and in the same manner as if such agent or prospective agent had 1398 been appointed or authorized by the insurer or such agent to act 1399 on its or his or her behalf. The provisions of this 1400 subsection do not apply to insurance risk apportionment plans

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1401 under s. 627.351.

1402 (3) This section does not apply to the placing of surplus1403 lines business under the provisions of ss. 626.913-626.937.

1404 Section 18. Subsection (1) of section 626.381, Florida 1405 Statutes, is amended to read:

1406 626.381 Renewal, continuation, reinstatement, or 1407 termination of appointment.-

The appointment of an appointee continues shall 1408 (1)1409 continue in force until suspended, revoked, or otherwise 1410 terminated, but is subject to a renewal request filed by the 1411 appointing entity in the appointee's birth month as to natural 1412 persons or the month the original appointment was issued license 1413 date as to entities and every 24 months thereafter, accompanied 1414 by payment of the renewal appointment fee and taxes as prescribed in s. 624.501. 1415

1416 Section 19. Section 626.536, Florida Statutes, is amended 1417 to read:

1418 626.536 Reporting of administrative actions. - Each agent 1419 and insurance agency shall submit to the department, Within 30 1420 days after the final disposition of an any administrative action 1421 taken against a licensee the agent or insurance agency by a 1422 governmental agency or other regulatory agency in this or any 1423 other state or jurisdiction relating to the business of 1424 insurance, the sale of securities, or activity involving fraud, dishonesty, trustworthiness, or breach of a fiduciary duty, the 1425 licensee or insurance agency must submit a copy of the order, 1426 1427 consent to order, or other relevant legal documents to the department. The department may adopt rules to administer 1428

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1429 implementing the provisions of this section.

1430 Section 20. Section 626.551, Florida Statutes, is amended 1431 to read:

1432 626.551 Notice of change of address, name.-A Every 1433 licensee must shall notify the department, in writing, within 30 60 days after a change of name, residence address, principal 1434 1435 business street address, mailing address, contact telephone 1436 numbers, including a business telephone number, or e-mail 1437 address. A licensee licensed agent who has moved his or her residence from this state shall have his or her license and all 1438 1439 appointments immediately terminated by the department. Failure 1440 to notify the department within the required time period shall result in a fine not to exceed \$250 for the first offense and -1441 1442 for subsequent offenses, a fine of at least \$500 or suspension 1443 or revocation of the license pursuant to s. 626.611, s. 1444 626.6115, or s. 626.621, or s. 626.6215 for a subsequent offense. The department may adopt rules to administer and 1445 enforce this section. 1446

1447 Section 21. Subsection (14) is added to section 626.621, 1448 Florida Statutes, to read:

1449 626.621 Grounds for discretionary refusal, suspension, or 1450 revocation of agent's, adjuster's, customer representative's, service representative's, or managing general agent's license or 1451 appointment.-The department may, in its discretion, deny an 1452 application for, suspend, revoke, or refuse to renew or continue 1453 1454 the license or appointment of any applicant, agent, adjuster, customer representative, service representative, or managing 1455 1456 general agent, and it may suspend or revoke the eligibility to

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1457 hold a license or appointment of any such person, if it finds 1458 that as to the applicant, licensee, or appointee any one or more 1459 of the following applicable grounds exist under circumstances 1460 for which such denial, suspension, revocation, or refusal is not 1461 mandatory under s. 626.611:

1462 (14) Failure to comply with any civil, criminal, or 1463 administrative action taken by the child support enforcement 1464 program under Title IV-D of the Social Security Act, 42 U.S.C. 1465 ss. 651 et seq., to determine paternity or to establish, modify, 1466 enforce, or collect support.

1467 Section 22. Subsection (4) of section 626.641, Florida 1468 Statutes, is amended to read:

1469

626.641 Duration of suspension or revocation.-

1470 During the period of suspension or revocation of a the (4) license or appointment, and until the license is reinstated or, 1471 1472 if revoked, a new license issued, the former licensee or 1473 appointee may shall not engage in or attempt or profess to 1474 engage in any transaction or business for which a license or 1475 appointment is required under this code or directly or indirectly own, control, or be employed in any manner by an any 1476 1477 insurance agent, or agency, or adjuster, or adjusting firm.

1478 Section 23. Subsection (1) of section 626.651, Florida 1479 Statutes, is amended to read:

1480626.651Effect of suspension, revocation upon associated1481licenses and appointments and licensees and appointees.-

(1) Upon suspension, revocation, or refusal to renew or
 continue any one license of <u>a licensee</u> an agent or customer
 representative, or upon suspension or revocation of eligibility

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1485 to hold a license or appointment, the department shall at the 1486 same time likewise suspend or revoke all other licenses, 1487 appointments, or status of eligibility held by the licensee or 1488 appointee under this code.

1489 Section 24. Subsection (4) of section 626.730, Florida 1490 Statutes, is amended, and subsection (5) of that section is 1491 created, to read:

1492

626.730 Purpose of license.-

1493 (4) This section does not prohibit the licensing under a 1494 licensee holding a limited license for credit insurance or as to 1495 motor vehicle physical damage and mechanical breakdown insurance 1496 from being or credit property insurance of any person employed 1497 by or associated with a motor vehicle sales or financing agency, 1498 a retail sales establishment, or a consumer loan office for the 1499 purpose of insuring, other than a consumer loan office owned by or affiliated with a financial institution as defined in s. 1500 1501 655.005, with respect to insurance of the interest of such 1502 entity agency in a motor vehicle sold or financed by it or in 1503 personal property if used as collateral for a loan.

1504 <u>(5)</u> This section does not apply with respect to the 1505 interest of a real estate mortgagee in or as to insurance 1506 covering such interest or in the real estate subject to such 1507 mortgage.

1508Section 25. Section 626.732, Florida Statutes, is amended1509to read:1510626.732Requirement as to knowledge, experience, or

1511 instruction.-

1512 (1) Except as provided in subsection (4) (3), an no Page 54 of 85

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1513 applicant for a license as a general lines agent or personal 1514 lines agent, except for a chartered property and casualty 1515 underwriter (CPCU), may not other than as to a limited license 1516 as to baggage and motor vehicle excess liability insurance, 1517 credit property insurance, credit insurance, in-transit and 1518 storage personal property insurance, or communications equipment 1519 property insurance or communication equipment inland marine 1520 insurance, shall be qualified or licensed unless, within the 4 1521 years immediately preceding the date the application for license is filed with the department, the applicant has: 1522

(a) Taught or successfully completed classroom courses in
insurance, 3 hours of which <u>must</u> shall be on the subject matter
of ethics, satisfactory to the department at a school, college,
or extension division thereof, approved by the department. To
qualify for licensure as a personal lines agent, the applicant
must complete a total of 52 hours of classroom courses in
insurance;

1530 Completed a correspondence course in insurance, 3 (b) 1531 hours of which must shall be on the subject matter of ethics, 1532 satisfactory to the department and regularly offered by 1533 accredited institutions of higher learning in this state, and 1534 have, except if he or she is applying for a limited license 1535 under s. 626.321, for licensure as a general lines agent, has 1536 had at least 6 months of responsible insurance duties as a 1537 substantially full-time bona fide employee in all lines of 1538 property and casualty insurance set forth in the definition of general lines agent under s. 626.015 or, for licensure 1539 1540 personal lines agent, has completed at least 3 months in

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1541 responsible insurance duties as a substantially full-time 1542 employee in property and casualty insurance sold to individuals 1543 and families for noncommercial purposes;

For licensure as a general lines agent, Completed at 1544 (C) 1545 least 1 year in responsible insurance duties as a substantially 1546 full-time bona fide employee in all lines of property and 1547 casualty insurance, exclusive of aviation and wet marine and 1548 transportation insurances but not exclusive of boats of less 1549 than 36 feet in length or aircraft not held out for hire, as set 1550 forth in the definition of a general lines agent under s. 1551 626.015, but without the education requirement described 1552 mentioned in paragraph (a) or paragraph (b) or, for licensure as 1553 a personal lines agent, has completed at least 6 months in 1554 responsible insurance duties as a substantially full-time 1555 employee in property and casualty insurance sold to individuals 1556 and families for noncommercial purposes without the education 1557 requirement in paragraph (a) or paragraph (b);

(d)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed customer representative or limited customer representative in commercial or personal lines of property and casualty insurance and 40 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance; or

1565 2. For licensure as a personal lines agent, completed at 1566 least 6 months of responsible duties as a licensed and appointed 1567 customer representative or limited customer representative in 1568 property and casualty insurance sold to individuals and families Page 56 of 85

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1569 for noncommercial purposes and 20 hours of classroom courses 1570 approved by the department which are related to property and 1571 casualty insurance sold to individuals and families for 1572 noncommercial purposes;

(e)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed service representative in either commercial or personal lines of property and casualty insurance and 80 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance.; or

1580 2. For licensure as a personal lines agent, completed at 1581 least 6 months of responsible insurance duties as a licensed and 1582 appointed service representative in property and casualty 1583 insurance sold to individuals and families for noncommercial 1584 purposes and 40 hours of classroom courses approved by the 1585 department related to property and casualty insurance sold to 1586 individuals and families for noncommercial purposes; or

1587 Except as provided under subsection (4), an applicant (2) for a license as a personal lines agent, except for a chartered 1588 1589 property and casualty underwriter (CPCU), may not be qualified 1590 or licensed unless, within the 4 years immediately preceding the 1591 date the application for license is filed with the department, 1592 the applicant has: 1593 Taught or successfully completed classroom courses in (a) 1594 insurance, 3 hours of which must be on the subject matter of ethics, at a school, college, or extension division thereof, 1595

1596 approved by the department. To qualify for licensure, the

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1597	applicant must complete a total of 52 hours of classroom courses
1598	in insurance;
1599	(b) Completed a correspondence course in insurance, 3
1600	hours of which must be on the subject matter of ethics,
1601	satisfactory to the department and regularly offered by
1602	accredited institutions of higher learning in this state, and
1603	completed at least 3 months of responsible insurance duties as a
1604	substantially full-time employee in the area of property and
1605	casualty insurance sold to individuals and families for
1606	noncommercial purposes;
1607	(c) Completed at least 6 months of responsible insurance
1608	duties as a substantially full-time employee in the area of
1609	property and casualty insurance sold to individuals and families
1610	for noncommercial purposes, but without the education
1611	requirement described in paragraph (a) or paragraph (b);
1612	(d) Completed at least 6 months of responsible duties as a
1613	licensed and appointed customer representative or limited
1614	customer representative in property and casualty insurance sold
1615	to individuals and families for noncommercial purposes and 20
1616	hours of classroom courses approved by the department which are
1617	related to property and casualty insurance sold to individuals
1618	and families for noncommercial purposes;
1619	(e) Completed at least 6 months of responsible insurance
1620	duties as a licensed and appointed service representative in
1621	property and casualty insurance sold to individuals and families
1622	for noncommercial purposes and 40 hours of classroom courses
1623	approved by the department related to property and casualty
1624	insurance sold to individuals and families for noncommercial

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1625 purposes; or

(f) For licensure as a personal lines agent, Completed at least 3 years of responsible duties as a licensed and appointed customer representative in property and casualty insurance sold to individuals and families for noncommercial purposes.

1630 (3) (2) If Where an applicant's qualifications as required 1631 under subsection (1) or subsection (2) in paragraph (1) (b) or 1632 paragraph (1) (c) are based in part upon the periods of 1633 employment in at responsible insurance duties prescribed 1634 therein, the applicant shall submit with the license application 1635 for license, on a form prescribed by the department, an the 1636 affidavit of his or her employer setting forth the period of such employment, that the employment same was substantially 1637 1638 full-time, and giving a brief abstract of the nature of the 1639 duties performed by the applicant.

1640 (4) (4) (3) An individual who was or became qualified to sit for an agent's, customer representative's, or adjuster's 1641 1642 examination at or during the time he or she was employed by the 1643 department or office and who, while so employed, was employed in 1644 responsible insurance duties as a full-time bona fide employee 1645 may shall be permitted to take an examination if application for 1646 such examination is made within 90 days after the date of 1647 termination of his or her employment with the department or 1648 office.

1649 <u>(5) (4)</u> Classroom and correspondence courses under
1650 <u>subsections (1) and (2)</u> <u>subsection (1)</u> must include instruction
1651 on the subject matter of unauthorized entities engaging in the
1652 business of insurance. The scope of the topic of unauthorized

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1653 entities must shall include the Florida Nonprofit Multiple-1654 Employer Welfare Arrangement Act and the Employee Retirement 1655 Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates 1656 to the provision of health insurance by employers and the 1657 regulation thereof. 1658 This section does not apply to an individual holding (6) 1659 only a limited license for travel insurance, motor vehicle 1660 rental insurance, credit insurance, in-transit and storage personal property insurance, or portable electronics insurance. 1661 1662 Section 26. Section 626.8411, Florida Statutes, is amended to read: 1663 1664 626.8411 Application of Florida Insurance Code provisions 1665 to title insurance agents or agencies.-1666 (1)The following provisions of part II_{τ} as applicable to 1667 general lines agents or agencies \overline{r} also apply to title insurance 1668 agents or agencies: 1669 Section 626.734, relating to liability of certain (a) 1670 agents. 1671 (b) Section 626.175, relating to temporary licenses. 1672 (b) (c) Section 626.747, relating to branch agencies. 1673 (c) Section 626.749, relating to place of business in 1674 residence. 1675 Section 626.753, relating to sharing of commissions. (d) 1676 Section 626.754, relating to rights of agent following (e) 1677 termination of appointment. The following provisions of part I do not apply to 1678 (2)1679 title insurance agents or title insurance agencies: 1680 Section 626.112(7), relating to licensing of insurance (a) Page 60 of 85

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1681	agencies.
1682	(b) Section 626.231, relating to eligibility for
1683	examination.
1684	(c) Section 626.572, relating to rebating, when allowed.
1685	(d) Section 626.172, relating to agent in full-time
1686	charge.
1687	Section 27. Section 626.8548, Florida Statutes, is created
1688	to read:
1689	626.8548 "All-lines adjuster" defined.—An "all-lines
1690	adjuster" is a person who is self-employed or employed by an
1691	insurer, a wholly owned subsidiary of an insurer, or an
1692	independent adjusting firm or other independent adjuster, and
1693	who undertakes on behalf of an insurer or other insurers under
1694	common control or ownership to ascertain and determine the
1695	amount of any claim, loss, or damage payable under an insurance
1696	contract or undertakes to effect settlement of such claim, loss,
1697	or damage. The term does not apply to life insurance or annuity
1698	contracts.
1699	Section 28. Section 626.855, Florida Statutes, is amended
1700	to read:
1701	626.855 "Independent adjuster" defined.—An "independent
1702	adjuster" <u>means a</u> is any person <u>licensed as an all-lines</u>
1703	adjuster who is <u>self-appointed</u> self-employed or <u>appointed and</u> is
1704	associated with or employed by an independent adjusting firm or
1705	other independent adjuster, and who undertakes on behalf of an
1706	insurer to ascertain and determine the amount of any claim,
1707	loss, or damage payable under an insurance contract or
1708	undertakes to effect settlement of such claim, loss, or damage.
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1727

1709 Section 29. Section 626.856, Florida Statutes, is amended 1710 to read:

626.856 "Company employee adjuster" defined.-A "company 1711 1712 employee adjuster" means is a person licensed as an all-lines 1713 adjuster who is appointed and employed on an insurer's staff of 1714 adjusters or a wholly owned subsidiary of the insurer, and who 1715 undertakes on behalf of such insurer or other insurers under 1716 common control or ownership to ascertain and determine the 1717 amount of any claim, loss, or damage payable under a contract of 1718 insurance, or undertakes to effect settlement of such claim, 1719 loss, or damage.

1720 Section 30. <u>Section 626.858</u>, Florida Statutes, is 1721 repealed.

1722 Section 31. Section 626.8584, Florida Statutes, is amended 1723 to read:

1724 626.8584 "Nonresident <u>all-lines</u> independent adjuster" 1725 defined.-A "nonresident <u>all-lines</u> independent adjuster" <u>means</u> is 1726 a person who:

(1) Is not a resident of this state;

Is a currently licensed as an independent adjuster in 1728 (2) 1729 his or her state of residence for all lines of insurance except 1730 life and annuities the type or kinds of insurance for which the 1731 licensee intends to adjust claims in this state or, if a 1732 resident of a state that does not license such independent 1733 adjusters, meets the qualifications has passed the department's 1734 adjuster examination as prescribed in s. 626.8734(1)(b); and 1735 (3)Is licensed as an all-lines adjuster and self-1736 appointed or appointed and a self-employed independent adjuster

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1737 or associated with or employed by an independent adjusting firm or other independent adjuster, by an insurer admitted to do 1738 business in this state or a wholly-owned subsidiary of an 1739 1740 insurer admitted to do business in this state, or by other 1741 insurers under the common control or ownership of such insurer. 1742 Section 32. Section 626.863, Florida Statutes, is amended 1743 to read: 1744 Claims referrals to Licensed independent adjusters 626.863 1745 required; insurers' responsibility.-1746 An insurer may shall not knowingly refer any claim or (1)1747 loss for adjustment in this state to any person purporting to be or acting as an independent adjuster unless the person is 1748 currently licensed as an all-lines adjuster and appointed as an 1749 1750 independent adjuster under this code. Before referring any claim or loss, the insurer shall 1751 (2)1752 ascertain from the department whether the proposed independent adjuster is currently licensed as an all-lines adjuster and 1753 1754 appointed as an independent adjuster such. Having once 1755 ascertained that a particular person is so licensed and appointed, the insurer may assume that he or she will continue 1756 1757 to be so licensed and appointed until the insurer has knowledge, 1758 or receives information from the department, to the contrary. 1759 This section does not apply to catastrophe or (3)1760 emergency adjusters as provided for in this part. 1761 Section 33. Section 626.864, Florida Statutes, is amended 1762 to read: 1763 626.864 Adjuster license types.-A qualified individual may be licensed and appointed 1764 (1)Page 63 of 85

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1765	as either :
1766	(a) A public adjuster; <u>or</u>
1767	(b) An <u>all-lines</u> independent adjuster ; or
1768	(c) A company employee adjuster.
1769	(2) The same individual <u>may</u> shall not be concurrently
1770	licensed appointed as a public adjuster and an all-lines
1771	adjuster to more than one of the adjuster types referred to in
1772	subsection (1).
1773	(3) An all-lines adjuster may be appointed as an
1774	independent adjuster or company employee adjuster, but not both
1775	concurrently.
1776	Section 34. Paragraph (e) is added to subsection (1) of
1777	section 626.865, Florida Statutes, to read:
1778	626.865 Public adjuster's qualifications, bond
1779	(1) The department shall issue a license to an applicant
1780	for a public adjuster's license upon determining that the
1781	applicant has paid the applicable fees specified in s. 624.501
1782	and possesses the following qualifications:
1783	(e) Is licensed as a public adjuster apprentice under s.
1784	626.8651 and complies with the requirements of that license
1785	throughout the licensure period.
1786	Section 35. Section 626.866, Florida Statutes, is amended
1787	to read:
1788	626.866 <u>All-lines adjuster</u> Independent adjuster's
1789	qualifications.—The department shall issue a license to an
1790	applicant for an <u>all-lines adjuster</u> independent adjuster's
1791	license <u>to an applicant</u> upon determining that the applicable
1792	license fee specified in s. 624.501 has been paid and that the
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1794

1793 applicant possesses the following qualifications:

(1) Is a natural person at least 18 years of age.

(2) Is a United States citizen or legal alien who possesses work authorization from the United States Bureau of Citizenship and Immigration Services and a bona fide resident of this state.

(3) Is trustworthy and has such business reputation as would reasonably assure that the applicant will conduct his or her business as insurance adjuster fairly and in good faith and without detriment to the public.

1803 Has had sufficient experience, training, or (4) 1804 instruction concerning the adjusting of damage or loss under 1805 insurance contracts, other than life and annuity contracts, is 1806 sufficiently informed as to the terms and the effects of the 1807 provisions of such types of contracts, and possesses adequate 1808 knowledge of the insurance laws of this state relating to such 1809 contracts as to enable and qualify him or her to engage in the 1810 business of insurance adjuster fairly and without injury to the 1811 public or any member thereof with whom he or she may have relations as an insurance adjuster and to adjust all claims in 1812 1813 accordance with the policy or contract and the insurance laws of 1814 this state.

1815 (5) Has passed any required written examination or has met
1816 one of the exemptions prescribed under s. 626.221.

1817 Section 36. <u>Section 626.867</u>, Florida Statutes, is
1818 repealed.

1819 Section 37. Section 626.869, Florida Statutes, is amended 1820 to read:

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1821 626.869 License, adjusters; continuing education.-1822 Having An applicant for a license as an all-lines (1)1823 adjuster qualifies the licensee to adjust may qualify and his or 1824 her license when issued may cover adjusting in any one of the 1825 following classes of insurance: 1826 (a) all lines of insurance except life and annuities. 1827 (b) Motor vehicle physical damage insurance. 1828 (c) Property and casualty insurance. 1829 (d) Workers' compensation insurance. 1830 (e) Health insurance. 1831 1832 No examination on workers' compensation insurance or health 1833 insurance shall be required for public adjusters. 1834 (2) All individuals who on October 1, 1990, hold an adjuster's license and appointment limited to fire and allied 1835 1836 lines, including marine or casualty or boiler and machinery, may 1837 remain licensed and appointed under the limited license and may 1838 renew their appointment, but a no license or appointment that 1839 which has been terminated, not renewed, suspended, or revoked 1840 may not shall be reinstated, and no new or additional licenses 1841 or appointments may not shall be issued. 1842 (3) All individuals who on October 1, 2012, hold an 1843 adjuster's license and appointment limited to motor vehicle physical damage and mechanical breakdown, property and casualty, 1844 1845 workers' compensation, or health insurance may remain licensed 1846 and appointed under such limited license and may renew their 1847 appointment, but a license that has been terminated, suspended, 1848 or revoked may not be reinstated, and new or additional licenses Page 66 of 85

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2012

1867	hours of courses, 2 hours of which relate to ethics, in subjects
1866	birth month and every 2 years thereafter, must have completed 24
1865	for 24 consecutive months or longer, beginning in his or her
1864	(b) Any individual holding a license as a public adjuster
1863	laws of this state.
1862	all claims in accordance with the policy or contract and the
1861	adjuster fairly and without injury to the public and to adjust
1860	as to enable him or her to engage in business as an insurance
1859	licensee regarding the current insurance laws of this state, so
1858	which relate to ethics, in subjects designed to inform the
1857	years thereafter, have completed 24 hours of courses, 2 hours of
1856	or longer must, beginning in his or her birth month and every 2
1855	<u>s. 626.2815.</u> or independent adjuster for 24 consecutive months
1854	complete all continuing education requirements as specified in
1853	<u>adjuster or an all-lines</u> a company employee adjuster <u>must</u>
1852	(4) (a) <u>An</u> Any individual holding a license as <u>a public</u>
1851	application for license is to cover.
1850	specify which of the foregoing classes of business the
1849	may not be issued. The applicant's application for license shall
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1877 adjust all claims in accordance with the policy or contract and
1878 laws of this state. In order to receive credit for continuing
1879 education courses, public adjusters must take courses that are
1880 specifically designed for public adjusters and approved by the
1881 department, provided, however, no continuing education course
1882 shall be required for public adjusters for workers' compensation
1883 insurance or health insurance.

1884 (c) The department shall adopt rules necessary to 1885 implement and administer the continuing education requirements 1886 of this subsection. For good cause shown, the department may 1887 grant an extension of time during which the requirements imposed 1888 by this section may be completed, but such extension of time may 1889 not exceed 1 year.

(d) A nonresident public adjuster must complete the 1890 1891 continuing education requirements provided by this section; 1892 provided, a nonresident public adjuster may meet the 1893 requirements of this section if the continuing education 1894 requirements of the nonresident public adjuster's home state are 1895 determined to be substantially comparable to the requirements of this state's continuing education requirements and if the 1896 1897 resident's state recognizes reciprocity with this state's 1898 continuing education requirements. A nonresident public adjuster 1899 whose home state does not have such continuing education 1900 requirements for adjusters, and who is not licensed as a 1901 nonresident adjuster in a state that has continuing education 1902 requirements and reciprocates with this state, must meet the 1903 continuing education requirements of this section. 1904 The regulation of continuing education for licensees, (5)

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1905 course providers, instructors, school officials, and monitor 1906 groups shall be as provided for in s. 626.2816.

1907 Section 38. Paragraph (c) of subsection (2) of section 1908 626.8697, Florida Statutes, is amended to read:

1909 626.8697 Grounds for refusal, suspension, or revocation of 1910 adjusting firm license.-

1911 (2) The department may, in its discretion, deny, suspend, 1912 revoke, or refuse to continue the license of any adjusting firm 1913 if it finds that any of the following applicable grounds exist 1914 with respect to the firm or any owner, partner, manager, 1915 director, officer, or other person who is otherwise involved in 1916 the operation of the firm:

1917 (c) Violation of <u>an</u> any order or rule of the <u>department</u>,
1918 office, or commission.

1919 Section 39. Subsections (1) and (5) of section 626.872,1920 Florida Statutes, are amended to read:

1921

626.872 Temporary license.-

1922 (1) The department may, in its discretion, issue a
 1923 temporary license as an <u>all-lines</u> independent adjuster or as a
 1924 company employee adjuster, subject to the following conditions:

(a) The applicant must be an employee of an adjuster
currently licensed by the department, an employee of an
authorized insurer, or an employee of an established adjusting
firm or corporation who which is supervised by a currently
licensed all-lines independent adjuster.

1930 (b) The application must be accompanied by a certificate 1931 of employment and a report as to the applicant's integrity and 1932 moral character on a form prescribed by the department and Page 69 of 85

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1933 executed by the employer.

1934 <u>(b) (c)</u> The applicant must be a natural person of at least 1935 18 years of age, must be a bona fide resident of this state, 1936 must be trustworthy, and must have <u>a</u> such business reputation 1937 <u>that as would reasonably ensure assure that the applicant will</u> 1938 conduct his or her business as an adjuster fairly and in good 1939 faith and without detriment to the public.

1940 <u>(c) (d)</u> The applicant's employer is responsible for the 1941 adjustment acts of <u>the temporary</u> any licensee <u>under this</u> 1942 <u>section</u>.

1943 <u>(d) (e)</u> The applicable license fee specified must be paid 1944 before issuance of the temporary license.

1945 <u>(e) (f)</u> The temporary license <u>is shall be</u> effective for a 1946 period of 1 year, but <u>is</u> subject to earlier termination at the 1947 request of the employer, or if the licensee fails to take an 1948 examination as an <u>all-lines</u> independent adjuster or company 1949 employee adjuster within 6 months after issuance of the 1950 temporary license, or if <u>the temporary license is</u> suspended or 1951 revoked by the department.

(5) The department <u>may shall</u> not issue a temporary license
as an <u>all-lines</u> independent adjuster or as a company employee
adjuster to <u>an</u> any individual who has ever held such a license
in this state.

Section 40. <u>Section 626.873, Florida Statutes, is</u> repealed. Section 41. Section 626.8734, Florida Statutes, is amended to read:

1960 626.8734 Nonresident <u>all-lines adjuster license</u>

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1961 independent adjuster's qualifications.-

(1) The department shall, upon application therefor, issue
a license to an applicant for a nonresident <u>all-lines adjuster</u>
independent adjuster's license upon determining that the
applicant has paid the applicable license fees required under s.
624.501 and:

1967

(a) Is a natural person at least 18 years of age.

(b) Has passed to the satisfaction of the department a written Florida <u>all-lines adjuster</u> independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to any of the following:

1973 1. An applicant who is licensed as <u>an all-lines</u> a resident 1974 independent adjuster in his or her <u>home</u> state <u>if</u> of residence 1975 when that state <u>has entered into</u> requires the passing of a 1976 written examination in order to obtain the license and a 1977 reciprocal agreement with the appropriate official of that state 1978 has been entered into by the department; or

1979 2. An applicant who is licensed as a nonresident <u>all-lines</u> 1980 independent adjuster in a state other than his or her <u>home</u> state 1981 of residence when the state of licensure requires the passing of 1982 a written examination in order to obtain the license and a 1983 reciprocal agreement with the appropriate official of the state 1984 of licensure has been entered into <u>with</u> by the department.

1985 (c) Is <u>licensed as an all-lines adjuster and is self-</u>
1986 <u>appointed or appointed and employed by an independent adjusting</u>
1987 <u>firm or other independent adjuster, or is an employee of an</u>
1988 <u>insurer admitted to do business in this state, a wholly-owned</u>

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1989 subsidiary of an insurer admitted to do business in this state, 1990 or other insurers under the common control or ownership of such 1991 insurer self-employed or associated with or employed by an 1992 independent adjusting firm or other independent adjuster. 1993 Applicants licensed as nonresident all-lines independent 1994 adjusters under this section must be appointed as an independent 1995 adjuster or company employee adjuster such in accordance with 1996 the provisions of ss. 626.112 and 626.451. Appointment fees as in the amount specified in s. 624.501 must be paid to the 1997 1998 department in advance. The appointment of a nonresident 1999 independent adjuster continues shall continue in force until 2000 suspended, revoked, or otherwise terminated, but is subject to 2001 biennial renewal or continuation by the licensee in accordance 2002 with procedures prescribed in s. 626.381 for licensees in 2003 general.

(d) Is trustworthy and has such business reputation as would reasonably <u>ensure</u> assure that he or she will conduct his or her business as a nonresident <u>all-lines</u> <u>independent</u> adjuster fairly and in good faith and without detriment to the public.

2008 Has had sufficient experience, training, or (e) 2009 instruction concerning the adjusting of damages or losses under 2010 insurance contracts, other than life and annuity contracts; is 2011 sufficiently informed as to the terms and effects of the 2012 provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of this state relating to such 2013 2014 contracts as to enable and qualify him or her to engage in the 2015 business of insurance adjuster fairly and without injury to the 2016 public or any member thereof with whom he or she may have

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2017 business as an all-lines independent adjuster.

2018 (2) The applicant <u>must</u> shall furnish the following with 2019 his or her application:

2020 (a) A complete set of his or her fingerprints. The
2021 applicant's fingerprints must be certified by an authorized law
2022 enforcement officer.

2023 If currently licensed as an all-lines a resident (b) 2024 independent adjuster in the applicant's home state of residence, 2025 a certificate or letter of authorization from the licensing 2026 authority of the applicant's home state of residence, stating 2027 that the applicant holds a current license to act as an all-2028 lines independent adjuster. The Such certificate or letter of authorization must be signed by the insurance commissioner, or 2029 2030 his or her deputy or the appropriate licensing official, and 2031 must disclose whether the adjuster has ever had a any license or 2032 eligibility to hold any license declined, denied, suspended, 2033 revoked, or placed on probation or whether an administrative 2034 fine or penalty has been levied against the adjuster and, if so, 2035 the reason for the action. Such certificate or letter is not 2036 required if the nonresident applicant's licensing status can be 2037 verified through the Producer Database maintained by the 2038 National Association of Insurance Commissioners, its affiliates, 2039 or subsidiaries.

(c) If the applicant's <u>home</u> state of residence does not require licensure as an <u>all-lines</u> independent adjuster and the applicant has been licensed as a resident insurance adjuster, agent, broker, or other insurance representative in his <u>or her</u> home state of residence or any other state within the past 3

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2045 years, a certificate or letter of authorization from the licensing authority stating that the applicant holds or has held 2046 2047 a license to act as an insurance adjuster, agent, or other 2048 insurance representative. The certificate or letter of 2049 authorization must be signed by the insurance commissioner, or 2050 his or her deputy or the appropriate licensing official, and 2051 must disclose whether the adjuster, agent, or other insurance representative has ever had a any license or eligibility to hold 2052 any license declined, denied, suspended, revoked, or placed on 2053 2054 probation or whether an administrative fine or penalty has been 2055 levied against the adjuster and, if so, the reason for the 2056 action. Such certificate or letter is not required if the 2057 nonresident applicant's licensing status can be verified through 2058 the Producer Database maintained by the National Association of Insurance Commissioners, its affiliates, or subsidiaries. 2059

2060 (3)The usual and customary records pertaining to 2061 transactions under the license of a nonresident all-lines 2062 independent adjuster must be retained for at least 3 years after 2063 completion of the adjustment and must be made available in this 2064 state to the department upon request. The failure of a 2065 nonresident all-lines independent adjuster to properly maintain 2066 records and make them available to the department upon request 2067 constitutes grounds for the immediate suspension of the license 2068 issued under this section.

(4) After licensure as a nonresident independent adjuster, As a condition of doing business in this state <u>as a nonresident</u> <u>independent adjuster</u>, the <u>appointee must</u> licensee must annually on or before January 1, on a form prescribed by the department, Page 74 of 85

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2073 submit an affidavit to the department certifying that the 2074 licensee is familiar with and understands the insurance laws and 2075 administrative rules of this state and the provisions of the 2076 contracts negotiated or to be negotiated. Compliance with this 2077 filing requirement is a condition precedent to the issuance, 2078 continuation, reinstatement, or renewal of a nonresident 2079 independent adjuster's appointment.

2080 Section 42. Section 626.8736, Florida Statutes, is amended 2081 to read:

2082 626.8736 Nonresident independent or public adjusters; 2083 service of process.-

2084 Each licensed nonresident independent or public (1)2085 adjuster or all-lines adjuster appointed as an independent 2086 adjuster shall appoint the Chief Financial Officer and his or 2087 her successors in office as his or her attorney to receive 2088 service of legal process issued against such the nonresident 2089 independent or public adjuster in this state, upon causes of 2090 action arising within this state out of transactions under his 2091 license and appointment. Service upon the Chief Financial 2092 Officer as attorney constitutes shall constitute effective legal 2093 service upon the nonresident independent or public adjuster.

(2) The appointment of the Chief Financial Officer for
service of process <u>is shall be</u> irrevocable for as long as there
could be any cause of action against the nonresident independent
or public adjuster <u>or all-lines adjuster appointed as an</u>
<u>independent adjuster</u> arising out of his or her insurance
transactions in this state.

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(3)

Duplicate copies of legal process against the Page 75 of 85

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2101 nonresident independent or public adjuster or all-lines adjuster 2102 appointed as an independent adjuster shall be served upon the 2103 Chief Financial Officer by a person competent to serve a 2104 summons.

(4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, by registered mail with return receipt requested, to the defendant nonresident independent or public adjuster or alllines adjuster appointed as an independent adjuster at his or her last address of record with the department.

(5) The Chief Financial Officer shall keep a record of the day and hour of service upon him or her of all legal process received under this section.

2114 Section 43. Subsection (1) of section 626.874, Florida 2115 Statutes, is amended to read:

2116

626.874 Catastrophe or emergency adjusters.-

2117 In the event of a catastrophe or emergency, the (1)department may issue a license, for the purposes and under the 2118 2119 conditions which it shall fix and for the period of emergency as it shall determine, to persons who are residents or nonresidents 2120 2121 of this state, who are at least 18 years of age, who are United 2122 States citizens or legal aliens who possess work authorization 2123 from the United States Bureau of Citizenship and Immigration 2124 Services, and who are not licensed adjusters under this part but 2125 who have been designated and certified to it as qualified to act 2126 as adjusters by all-lines independent resident adjusters, or by an authorized insurer, or by a licensed general lines agent to 2127 adjust claims, losses, or damages under policies or contracts of 2128

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2129 insurance issued by such insurers. The fee for the license is 2130 shall be as provided in s. 624.501(12)(c).

2131 Section 44. Subsection (1) of section 626.875, Florida 2132 Statutes, is amended to read:

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2155

2156

626.875 Office and records.-

(1) <u>Each appointed</u> Every licensed independent adjuster and every licensed public adjuster <u>must</u> shall have and maintain in this state a place of business <u>in this state which is</u> accessible to the public and keep therein the usual and customary records pertaining to transactions under the license. This provision <u>does shall</u> not be deemed to prohibit maintenance of such an office in the home of the licensee.

2141 Section 45. Section 626.876, Florida Statutes, is amended 2142 to read:

2143 626.876 Exclusive employment; public adjusters, 2144 independent adjusters.-

(1) <u>An</u> No individual licensed and appointed as a public adjuster <u>may not</u> shall be so employed during the same period by more than one public adjuster or public adjuster firm or corporation.

(2) <u>An No individual licensed as an all-lines adjuster</u> and
appointed as an independent adjuster <u>may not shall</u> be so
employed during the same period by more than one independent
adjuster or independent adjuster firm or corporation.

2153 Section 46. Subsections (5), (6), and (7) of section 2154 626.927, Florida Statutes, are amended to read:

626.927 Licensing of surplus lines agent.-

(5) The applicant must file and thereafter maintain the

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2157

57 bond as required under s. 626.928.

2158 <u>(5)</u> (6) Examinations as to surplus lines, as required under 2159 subsections (1) and (2), <u>are shall be</u> subject to the provisions 2160 of part I as applicable to applicants for licenses in general. 2161 No such examination shall be required as to persons who held a 2162 Florida surplus lines agent's license as of January 1, 1959, 2163 except when examinations subsequent to issuance of an initial 2164 license are provided for in general under part I.

2165 (6) (7) An Any individual who has been licensed by the 2166 department as a surplus lines agent as provided in this section 2167 may be subsequently appointed without additional written 2168 examination if his or her application for appointment is filed with the department within 48 months after next following the 2169 2170 date of cancellation or expiration of the prior appointment. The 2171 department may, in its discretion, require an any individual to 2172 take and successfully pass an examination as for original 2173 issuance of license as a condition precedent to the 2174 reinstatement or continuation of the licensee's current license 2175 or reinstatement or continuation of the licensee's appointment.

2176 Section 47. <u>Section 626.928</u>, Florida Statutes, is 2177 <u>repealed</u>.

2178 Section 48. Section 626.933, Florida Statutes, is amended 2179 to read:

2180 626.933 Collection of tax and service fee.—If the tax or 2181 service fee payable by a surplus lines agent under <u>the</u> this 2182 Surplus Lines Law is not so paid within the time prescribed, <u>it</u> 2183 the same shall be recoverable in a suit brought by the 2184 department against the surplus lines agent and the surety or

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2185 sureties on the bond filed by the surplus lines agent under s.
2186 626.928. The department may authorize the Florida Surplus Lines
2187 Service Office to file suit on its behalf. All costs and
2188 expenses incurred in a suit brought by the office which are not
2189 recoverable from the agent or surety shall be borne by the
2190 office.

2191 Section 49. Subsection (1) of section 626.935, Florida 2192 Statutes, is amended to read:

2193 626.935 Suspension, revocation, or refusal of surplus 2194 lines agent's license.—

(1) The department shall deny an application for, suspend, revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, <u>on</u> upon any of the following grounds:

(a) Removal of the licensee's office from the licensee'sstate of residence.

(b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.

(c) Closure of the licensee's office for a period of more than 30 consecutive days.

(d) Failure to make and file his or her affidavit orreports when due as required by s. 626.931.

(e) Failure to pay the tax or service fee on surplus lines
premiums, as provided for in the this Surplus Lines Law.

2211 (f) Failure to maintain the bond as required by s. 2212 626.928.

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2213 <u>(f) (g)</u> Suspension, revocation, or refusal to renew or 2214 continue the license or appointment as a general lines agent, 2215 service representative, or managing general agent.

2216 (g) (h) Lack of qualifications as for an original surplus 2217 lines agent's license.

2218

(h) (i) Violation of this Surplus Lines Law.

2219 <u>(i)(j)</u> For any other applicable cause for which the 2220 license of a general lines agent could be suspended, revoked, or 2221 refused under s. 626.611 or s. 626.621.

2222 Section 50. Paragraph (b) of subsection (1) of section 2223 627.952, Florida Statutes, is amended to read:

2224

627.952 Risk retention and purchasing group agents.-

2225 Any person offering, soliciting, selling, purchasing, (1)2226 administering, or otherwise servicing insurance contracts, 2227 certificates, or agreements for any purchasing group or risk 2228 retention group to any resident of this state, either directly 2229 or indirectly, by the use of mail, advertising, or other means 2230 of communication, shall obtain a license and appointment to act 2231 as a resident general lines agent, if a resident of this state, or a nonresident general lines agent if not a resident. Any such 2232 2233 person shall be subject to all requirements of the Florida 2234 Insurance Code.

(b) Any person required to be licensed and appointed <u>under</u> by this subsection, in order to place business through Florida eligible surplus lines carriers, <u>must</u> shall, if a resident of this state, be licensed and appointed as a surplus lines agent. <u>Any such person</u>, If not a resident of this state, <u>such person</u> <u>must</u> shall be licensed and appointed as a surplus lines agent in

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2241 her or his state of residence and shall file and thereafter 2242 maintain a fidelity bond in favor of the people of the State of 2243 Florida executed by a surety company admitted in this state and 2244 payable to the State of Florida; provided, however, any 2245 activities carried out by such nonresident is pursuant to this part shall be limited to the provision of insurance for 2246 2247 purchasing groups. The bond must shall be continuous in form and 2248 maintained in the amount of not less than \$50,000, aggregate 2249 liability set out in s. 626.928. The bond must shall remain in 2250 force and effect until the surety is released from liability by 2251 the department or until the bond is canceled by the surety. The 2252 surety may cancel the bond and be released from further 2253 liability thereunder upon 30 days' prior written notice to the 2254 department. The cancellation does shall not affect any liability 2255 incurred or accrued thereunder before the termination of the 30-2256 day period. Upon receipt of a notice of cancellation, the 2257 department shall immediately notify the agent. 2258 Section 51. Subsections (1) and (2) of section 635.051,

2259 Florida Statutes, are amended to read:

2260 635.051 Licensing and appointment of mortgage guaranty 2261 insurance agents.-

(1) Effective October 1, 2012, a person may not transact
mortgage guaranty insurance unless licensed and appointed as a
credit insurance agent in accordance with the applicable
provisions of the insurance code. Mortgage guaranty licenses
held by persons on October 1, 2012, shall be transferred to a
credit insurance agent license. Persons who wish to obtain a new
license identification card that reflects this change must

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2269 <u>submit the \$5 fee as prescribed in s. 624.501(15)</u>. Agents of 2270 mortgage guaranty insurers shall be licensed and appointed and 2271 shall be subject to the same qualifications and requirements 2272 applicable to general lines agents under the laws of this state, 2273 except that:

2274 (a) Particular preliminary specialized education or 2275 training is not required of an applicant for such an agent's 2276 license, and continuing education is not required for renewal of 2277 the agent's appointment if, as part of the application for 2278 license and appointment, the insurer guarantees that the 2279 applicant will receive the necessary training to enable him or 2280 her properly to hold himself or herself out to the public as a 2281 mortgage guaranty insurance agent and if the department, in its 2282 discretion, accepts such quaranty;

2283 (b) The agent's license and appointment shall be a limited 2284 license, limited to the handling of mortgage guaranty insurance 2285 only; and

2286 (c) An examination may be required of an applicant for 2287 such a license if the insurer fails to provide the guaranty 2288 described in paragraph (a).

(2) Any general lines agent licensed under chapter 626 is
qualified to represent a mortgage guaranty insurer without
additional licensure examination.

2292Section 52.Subsection (1) of section 648.34, Florida2293Statutes, is amended to read:

648.34 Bail bond agents; qualifications.-

2295 (1) An application for licensure as a bail bond agent must 2296 be submitted on forms prescribed by the department. <u>The</u>

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2297 application must include the applicant's full name; date of 2298 birth; social security number; residence, business, and mailing 2299 addresses; contact telephone numbers, including a business 2300 telephone number; and e-mail address. 2301 Section 53. Subsection (2) of section 648.38, Florida 2302 Statutes, is amended to read: 2303 648.38 Licensure examination for bail bond agents; time; 2304 place; fees; scope.-2305 The department or a person designated by the (2)2306 department shall provide mail written notice of the time and 2307 place of the examination to each applicant for licensure 2308 required to take an examination who will be eligible to take the 2309 examination as of the examination date. The notice shall be e-2310 mailed so mailed, postage prepaid, and addressed to the 2311 applicant at the e-mail his or her address shown on his or her 2312 application for licensure or at such other address as requested 2313 by the applicant in writing filed with the department prior to 2314 the mailing of the notice. Notice shall be deemed given when so 2315 mailed. 2316 Section 54. Section 648.385, Florida Statutes, is amended 2317 to read: 2318 648.385 Continuing education required; application; 2319 exceptions; requirements; penalties.-2320 The purpose of this section is to establish (1)2321 requirements and standards for continuing education courses for 2322 persons authorized to write bail bonds in this state. 2323 (2) (a) Each person subject to the provisions of this 2324 chapter must complete a minimum of 14 hours of continuing Page 83 of 85

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education courses every 2 years <u>as specified in s. 626.2815</u> in courses approved by the department. Compliance with continuing education requirements is a condition precedent to the issuance, continuation, or renewal of any appointment subject to the provisions of this chapter.

(b) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar.

2337 (c) For good cause shown, the department may grant an 2338 extension of time during which the requirements imposed by this 2339 section may be completed, but such extension of time may not 2340 exceed 1 year.

2341 (3) (a) Any bail-related course developed or sponsored by 2342 any authorized insurer or recognized bail bond agents' 2343 association, or any independent study program of instruction, 2344 subject to approval by the department, qualifies for the 2345 equivalency of the number of classroom hours assigned to such 2346 course by the department. However, unless otherwise provided in 2347 this section, continuing education credit may not be credited 2348 toward meeting the requirements of this section unless the 2349 course is provided by classroom instruction or results in a 2350 monitored examination.

2351 (b) Each person or entity sponsoring a course for 2352 continuing education credit must furnish, within 30 days after Page 84 of 85

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2353 completion of the course, in a form satisfactory to the 2354 department or its designee, a written and certified roster 2355 showing the name and license number of all persons successfully 2356 completing such course and requesting credit, accompanied by the 2357 required fee. The department shall refuse to issue, continue, or 2358 renew the appointment of any bail bond agent who has not had the 2359 continuing education requirements certified unless the agent has 2360 been granted an extension by the department. 2361 Section 55. Section 648.421, Florida Statutes, is amended 2362 to read: 2363 648.421 Notice of change of address or telephone number.-2364 Each licensee under this chapter shall notify in writing the 2365 department, insurer, managing general agent, and the clerk of 2366 each court in which the licensee is registered within 10 working 2367 days after a change in the licensee's principal business address 2368 or telephone number. The licensee shall also notify the 2369 department within 10 working days after a change of the name, 2370 address, or telephone number of each agency or firm for which he 2371 or she writes bonds and any change in the licensee's name, home 2372 address, e-mail address, or telephone number. 2373 Section 56. Except as otherwise expressly provided in this

act, this act shall take effect October 1, 2012.

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