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A bill to be entitled An act relating to insurance agents and adjusters; amending s. 626.015, F.S.; revising the definitions of "adjuster" and "home state"; amending s. 626.0428, F.S.; revising provisions relating to who may bind insurance coverage; amending s. 626.171, F.S.; providing that an applicant is responsible for the information in an application even if completed by a third party; requiring an application to include a statement about the method used to meet certain requirements; amending s. 626.191, F.S.; revising provisions relating to when an applicant may apply for a license after an initial application is denied by the Department of Financial Services; amending s. 626.221, F.S.; revising provisions relating to license examinations; conforming provisions relating to alllines adjusters; deleting an exemption from examination for certain adjusters; amending s. 626.231, F.S.; providing for submitting an application for examination on a designee's website; amending s. 626.241, F.S.; revising the scope of the examination for an all-lines adjuster; amending s. 626.251, F.S.; providing for e-mailing notices of examinations; amending s. 626.281, F.S.; specifying how many times an applicant may take an examination during a year; amending s. 626.2815, F.S.; revising provisions relating to continuing education requirements; providing that persons on active military duty may

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29 seek a waiver; providing for an update course and the 30 contents of such course; deleting requirements 31 relating specifically to certain types of insurance; 32 providing education requirements for bail bond agents and public adjusters; eliminating the continuing 33 34 education advisory board; amending s. 626.292, F.S.; 35 conforming provisions to changes made by the act 36 relating to all-lines adjusters; amending s. 626.311, 37 F.S.; conforming provisions to changes made by the act 38 relating to limited licenses; amending s. 626.321, 39 F.S.; revising provisions relating to limited licenses; prohibiting the future issuance of new 40 limited licenses for motor vehicle physical damage and 41 mechanical breakdown insurance; combining limited 42 43 licenses relating to credit insurance; specifying 44 events covered by crop hail and multiple-peril crop 45 insurance; revising in-transit and storage personal property insurance to create a limited license for 46 47 portable electronics insurance; amending s. 626.342, F.S.; clarifying that the prohibition relating to the 48 49 furnishing of supplies to unlicensed agents applies to 50 all unlicensed agents; amending s. 626.381, F.S.; 51 revising provisions relating to the reporting of administrative actions; amending s. 626.536, F.S.; 52 53 clarifying requirements for reporting administrative 54 actions taken against a licensee; amending s. 626.551, 55 F.S.; shortening the time within which a licensee must 56 report to the department a change in certain

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information; authorizing the Department of Financial 57 58 Services to adopt rules relating to notification of a 59 change of address; amending s. 626.621, F.S.; adding 60 failure to comply with child support requirements as grounds for action against a license; amending s. 61 62 626.641, F.S.; clarifying provisions relating to the 63 suspension or revocation of a license or appointment; amending s. 626.651, F.S.; revising provisions 64 65 relating to the suspension or revocation of licenses; 66 amending ss. 626.730 and 626.732, F.S.; revising 67 provisions relating to the purpose of the general lines and personal lines license and certain 68 69 requirements related to general lines and personal 70 lines agents; conforming provisions to changes made by 71 the act relating to limited licenses; amending s. 72 626.8411, F.S.; revising requirements and exemptions 73 relating to title insurance agents or agencies; 74 creating s. 626.8548, F.S.; defining the term "all-75 lines adjuster"; amending s. 626.855, F.S.; revising 76 the definition of "independent adjuster"; amending s. 77 626.856, F.S.; revising the definition of "company 78 employee adjuster"; repealing s. 626.858, F.S., 79 relating to defining "nonresident company employee adjuster"; amending s. 626.8584, F.S.; revising the 80 81 definition of "nonresident all-lines adjuster"; amending s. 626.863, F.S.; conforming provisions to 82 83 changes made by the act relating to all-lines 84 adjusters; amending s. 626.864, F.S.; revising Page 3 of 84

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85 provisions relating to adjuster license types; 86 amending s. 626.865, F.S.; requiring an applicant for 87 public adjuster to be licensed as a public adjuster 88 apprentice; amending s. 626.866, F.S.; conforming 89 provisions to changes made by the act relating to all-90 lines adjusters; repealing s. 626.867, F.S., relating 91 to qualifications for company employee adjusters; 92 amending s. 626.869, F.S.; revising provisions 93 relating to an all-lines adjuster license; ceasing the 94 issuance of certain adjuster licenses; revising 95 continuing education requirements; amending s. 626.8697, F.S.; revising provisions relating to the 96 97 violation of rules resulting in the suspension or 98 revocation of an adjuster's license; amending s. 99 626.872, F.S.; conforming provisions to changes made 100 by the act relating to all-lines adjusters; repealing 101 s. 626.873, F.S., relating to licensure for 102 nonresident company employee adjusters; amending s. 103 626.8734, F.S.; amending provisions relating to 104 nonresident all-lines adjusters; providing for 105 verifying an applicant's status through the National 106 Association of Insurance Commissioners' Producer 107 Database; amending ss. 626.8736, 626.874, 626.875, and 626.876, F.S.; conforming provisions to changes made 108 by the act relating to all-lines adjusters; amending 109 110 s. 626.927, F.S.; deleting a requirement that a 111 licensed surplus lines agent maintain a bond; repealing s. 626.928, F.S., relating to a surplus 112 Page 4 of 84

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113	lines agent's bond; amending ss. 626.933, 626.935, and
114	627.952, F.S.; conforming cross-references; amending
115	s. 635.051, F.S.; requiring persons transacting
116	mortgage guaranty insurance to be licensed and
117	appointed as a credit insurance agent; amending s.
118	648.34, F.S.; requiring application information for
119	bail bond agents; amending s. 648.38, F.S.; revising
120	the notice of examination requirements for bail bond
121	agents; amending s. 648.385, F.S.; revising continuing
122	education courses for bail bond agents, to conform to
123	changes made by the act; amending s. 648.421, F.S.;
124	requiring a bail bond agent to provide notification of
125	a change in his or her e-mail address; providing
126	effective dates.
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128	Be It Enacted by the Legislature of the State of Florida:
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130	Section 1. Subsections (1) and (7) of section 626.015,
131	Florida Statutes, are amended to read:
132	626.015 Definitions.—As used in this part:
133	(1) "Adjuster" means a public adjuster as defined in s.
134	626.854, <u>a</u> public adjuster apprentice as defined in s. 626.8541,
135	<u>or an all-lines adjuster as defined in s. 626.8548</u> independent
136	adjuster as defined in s. 626.855, or company employee adjuster
137	as defined in s. 626.856.
138	(7) "Home state" means the District of Columbia and any
139	state or territory of the United States in which an insurance
140	agent <u>or adjuster</u> maintains his or her principal place of
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141 residence or principal place of business and is licensed to act 142 as an insurance agent or adjuster.

Section 2. Subsections (2) and (3) of section 626.0428, Florida Statutes, are amended to read:

145 626.0428 Agency personnel powers, duties, and 146 limitations.-

147 (2) <u>An</u> No employee of an agent or agency may <u>not</u> bind
 148 insurance coverage unless licensed and appointed as <u>an</u> a general
 149 lines agent or customer representative.

(3) <u>An</u> No employee of an agent or agency may <u>not</u> initiate
contact with any person for the purpose of soliciting insurance
unless licensed and appointed as <u>an</u> a <u>general lines</u> agent or
customer representative.

154 Section 3. Subsection (1) and paragraph (b) of subsection155 (2) of section 626.171, Florida Statutes, are amended to read:

156 626.171 Application for license as an agent, customer
157 representative, adjuster, service representative, managing
158 general agent, or reinsurance intermediary.-

159 The department may shall not issue a license as agent, (1)160 customer representative, adjuster, service representative, 161 managing general agent, or reinsurance intermediary to any 162 person except upon written application therefor filed with the 163 department it, meeting the qualifications for the license 164 applied for as determined by the department qualification 165 therefor, and payment in advance of all applicable fees. The Any such application must shall be made under the oath of the 166 167 applicant and be signed by the applicant. An applicant may permit a third party to complete, submit, and sign an 168

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169 application on the applicant's behalf, but is responsible for 170 ensuring that the information on the application is true and 171 correct and is accountable for any misstatements or 172 misrepresentations. The department shall accept the uniform 173 application for nonresident agent licensing. The department may adopt revised versions of the uniform application by rule. 174 175 (2) In the application, the applicant shall set forth: 176 A statement indicating the method the applicant used (b) 177 or is using to meet any required prelicensing education, knowledge, experience, or instructional requirements for the 178 179 type of license applied for. Proof that he or she has completed 180 or is in the process of completing any required prelicensing 181 course. 182 183 However, the application must contain a statement that an 184 applicant is not required to disclose his or her race or 185 ethnicity, gender, or native language, that he or she will not 186 be penalized for not doing so, and that the department will use 187 this information exclusively for research and statistical 188 purposes and to improve the quality and fairness of the 189 examinations. 190 Section 4. Section 626.191, Florida Statutes, is amended 191 to read: 192 626.191 Repeated applications.-The failure of an applicant to secure a license upon an application does shall not preclude 193 the applicant from applying again. However as many times as 194 desired, but the department may shall not consider give 195 196 consideration to or accept any further application by the same Page 7 of 84

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197 applicant individual for a similar license dated or filed within 198 30 days after subsequent to the date the department denied the last application, except as provided under in s. 626.281. 199 Section 5. Subsection (2) of section 626.221, Florida 200 201 Statutes, is amended to read: 202 626.221 Examination requirement; exemptions.-203 However, an no such examination is not shall be (2) 204 necessary for in any of the following cases: 205 (a) An applicant for renewal of appointment as an agent, customer representative, or adjuster, unless the department 206 207 determines that an examination is necessary to establish the 208 competence or trustworthiness of the such applicant. An applicant for a limited license as agent for travel 209 (b) 210 insurance, motor vehicle rental personal accident insurance, 211 baggage and motor vehicle excess liability insurance, credit 212 life or disability insurance, credit insurance, credit property 213 insurance, in-transit and storage personal property insurance, 214 or portable electronics communications equipment property 215 insurance or communication equipment inland marine insurance under s. 626.321. 216 217 In the discretion of the department, an applicant for (C)

reinstatement of license or appointment as an agent, customer representative, company employee adjuster, or <u>all-lines</u> <u>independent</u> adjuster whose license has been suspended within <u>the</u> 4 years <u>before</u> prior to the date of application or written request for reinstatement.

(d) An applicant who, within <u>the</u> 4 years <u>before</u> prior to application for license and appointment as an agent, customer Page 8 of 84

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representative, or adjuster, was a full-time salaried employee of the department who and had continuously been such an employee with responsible insurance duties for <u>at least</u> not less than 2 <u>continuous</u> years and who had been a licensee within <u>the</u> 4 years <u>before</u> prior to employment by the department with the same class of license as that being applied for.

231 An applicant A person who has been licensed as an all-(e) 232 lines adjuster and appointed as an independent adjuster or 233 company employee adjuster as to all property, casualty, and surety insurances may be licensed and appointed as a company 234 employee adjuster or independent adjuster, as to these kinds of 235 236 insurance, without additional written examination if an 237 application for licensure is filed with the department within 48 238 months following the date of cancellation or expiration of the 239 prior appointment.

(f) A person who has been licensed as a company employee adjuster or independent adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for licensure is filed with the department within 48 months after cancellation or expiration of the prior license.

247 (f) (g) An applicant for <u>a</u> temporary license, except as
 248 <u>otherwise</u> provided in this code.

249 (g) (h) An applicant for a <u>license as a</u> life or health 250 <u>agent license</u> who has received the designation of chartered life 251 underwriter (CLU) from the American College of Life Underwriters 252 and who has been engaged in the insurance business within the

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253 past 4 years, except that <u>the applicant</u> such an individual may 254 be examined on pertinent provisions of this code.

255 (h)(i) An applicant for license as a general lines agent, 256 customer representative, or adjuster who has received the 257 designation of chartered property and casualty underwriter 258 (CPCU) from the American Institute for Property and Liability 259 Underwriters and who has been engaged in the insurance business 260 within the past 4 years, except that the applicant such an 261 individual may be examined on pertinent provisions of this code.

262 (i) (j) An applicant for license as a customer 263 representative who has earned the designation of Accredited 264 Advisor in Insurance (AAI) from the Insurance Institute of America, the designation of Certified Insurance Counselor (CIC) 265 266 from the Society of Certified Insurance Service Counselors, the 267 designation of Accredited Customer Service Representative (ACSR) 268 from the Independent Insurance Agents of America, the 269 designation of Certified Professional Service Representative 270 (CPSR) from the National Foundation for Certified Professional 271 Service Representatives, the designation of Certified Insurance 272 Service Representative (CISR) from the Society of Certified 273 Insurance Service Representatives, or the designation of 274 Certified Insurance Representative (CIR) from the National 275 Association of Christian Catastrophe Insurance Adjusters. Also, 276 an applicant for license as a customer representative who has earned an associate degree or bachelor's degree from an 277 accredited college or university and has completed with at least 278 9 academic hours of property and casualty insurance curriculum, 279 280 or the equivalent, or has earned the designation of Certified

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281 Customer Service Representative (CCSR) from the Florida 282 Association of Insurance Agents, or the designation of 283 Registered Customer Service Representative (RCSR) from a 284 regionally accredited postsecondary institution in this state, 285 or the designation of Professional Customer Service 286 Representative (PCSR) from the Professional Career Institute, 287 whose curriculum has been approved by the department and which 288 whose curriculum includes comprehensive analysis of basic 289 property and casualty lines of insurance and testing at least 290 equal to that of standard department testing for the customer 291 representative license. The department shall adopt rules 292 establishing standards for the approval of curriculum.

293 (j) (k) An applicant for license as a resident or nonresident all-lines an independent or company employee 294 295 adjuster who has the designation of Accredited Claims Adjuster 296 (ACA) from a regionally accredited postsecondary institution in 297 this state, Professional Claims Adjuster (PCA) from the 298 Professional Career Institute, Professional Property Insurance 299 Adjuster (PPIA) from the HurriClaim Training Academy, Certified 300 Adjuster (CA) from ALL LINES Training, or Certified Claims 301 Adjuster (CCA) from the Association of Property and Casualty 302 Claims Professionals whose curriculum has been approved by the 303 department and which whose curriculum includes comprehensive 304 analysis of basic property and casualty lines of insurance and 305 testing at least equal to that of standard department testing 306 for the all-lines adjuster license. The department shall adopt 307 rules establishing standards for the approval of curriculum. 308 (k) (h) An applicant qualifying for a license transfer

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309 under s. 626.292_{τ} if the applicant:

310 1. Has successfully completed the prelicensing examination 311 requirements in the applicant's previous <u>home</u> state which are 312 substantially equivalent to the examination requirements in this 313 state, as determined by the department;

314 2. Has received the designation of chartered property and 315 casualty underwriter (CPCU) from the American Institute for 316 Property and Liability Underwriters and has been engaged in the 317 insurance business within the past 4 years if applying to 318 transfer a general lines agent license; or

319 3. Has received the designation of chartered life 320 underwriter (CLU) from the American College of Life Underwriters 321 and has been engaged in the insurance business within the past 4 322 years_{τ} if applying to transfer a life or health agent license.

323 <u>(1) (m)</u> An applicant for a <u>license as a</u> nonresident agent 324 license, if the applicant:

325 1. Has successfully completed prelicensing examination 326 requirements in the applicant's home state which are 327 substantially equivalent to the examination requirements in this 328 state, as determined by the department, as a requirement for 329 obtaining a resident license in his or her home state;

330 2. Held a general lines agent license, life agent license,
331 or health agent license <u>before</u> prior to the time a written
332 examination was required;

333 3. Has received the designation of chartered property and 334 casualty underwriter (CPCU) from the American Institute for 335 Property and Liability Underwriters and has been engaged in the 336 insurance business within the past 4 years, if an applicant for

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337 a nonresident license as a general lines agent; or 338 4. Has received the designation of chartered life 339 underwriter (CLU) from the American College of Life Underwriters 340 and has been in the insurance business within the past 4 years, 341 if an applicant for a nonresident license as a life agent or 342 health agent. 343 Section 6. Subsection (2) of section 626.231, Florida Statutes, is amended to read: 344 345 626.231 Eligibility; application for examination.-346 A person required to take an examination for a license (2) 347 may be permitted to take an examination before prior to submitting an application for licensure pursuant to s. 626.171 348 by submitting an application for examination through the 349 350 department's Internet website or the website of a person 351 designated by the department to administer the examination. The 352 department may require In the application, the applicant to provide the following information as part of the application 353 354 shall set forth: 355 His or her full name, date of birth age, social (a) 356 security number, e-mail address, residence address, business 357 address, and mailing address. 358 The type of license which that the applicant intends (b) 359 to apply for. 360 The name of any required prelicensing course he or she (C) has completed or is in the process of completing. 361 The method by which the applicant intends to qualify 362 (d) 363 for the type of license if other than by completing a prelicensing course. 364

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365 (e) The applicant's gender (male or female).

(f) The applicant's native language.

367 (g) The highest level of education achieved by the 368 applicant.

369 (h) The applicant's race or ethnicity (African American,
 370 white, American Indian, Asian, Hispanic, or other).

However, the application <u>form</u> must contain a statement that an applicant is not required to disclose his or her race or ethnicity, gender, or native language, that he or she will not be penalized for not doing so, and that the department will use this information exclusively for research and statistical purposes and to improve the quality and fairness of the examinations.

379 Section 7. Subsection (6) of section 626.241, Florida380 Statutes, is amended to read:

381

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626.241 Scope of examination.-

(6) In order to reflect the differences between adjusting claims for an insurer and adjusting claims for an insured, the department shall create an examination for applicants seeking licensure as a public adjuster and a separate examination for applicants seeking licensure as <u>an all-lines</u> a company employee adjuster or independent adjuster.

388 <u>(a)</u> Examinations given applicants for <u>a</u> license as an all-389 lines adjuster <u>must</u> shall cover adjusting in all lines of 390 insurance, other than life and annuity; or, in accordance with 391 the application for the license, the examination may be limited 392 to adjusting in:

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393 (a) Automobile physical damage insurance;

- 394 (b) Property and casualty insurance;
- 395 (c) Workers' compensation insurance; or
- 396 (d) Health insurance.

397 <u>(b) An No examination for workers' on worker's</u> 398 compensation insurance or health insurance <u>is not</u> shall be 399 required for public adjusters.

400 Section 8. Subsection (1) of section 626.251, Florida 401 Statutes, is amended to read:

402

626.251 Time and place of examination; notice.-

403 The department, or a person designated by the (1)404 department, shall provide mail written notice of the time and 405 place of the examination to each applicant for examination and 406 each applicant for license required to take an examination who 407 will be eligible to take the examination as of the examination 408 date. The notice shall be e-mailed so mailed, postage prepaid, 409 and addressed to the applicant at the e-mail his or her address 410 shown on the application for license or examination at such 411 other address as requested by the applicant in writing filed 412 with the department prior to the mailing of the notice. Notice 413 is shall be deemed given when so mailed.

414 Section 9. Section 626.281, Florida Statutes, is amended 415 to read:

416

626.281 Reexamination.-

(1) <u>An</u> Any applicant for license or applicant for 418 examination who has either:

(a) Taken an examination and failed to make a passinggrade, or

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424

(b) Failed to appear for the examination or to take or
complete the examination at the time and place specified in the
notice of the department,

425 may take additional examinations, after filing with the 426 department <u>or its designee</u> an application for reexamination 427 together with applicable fees. The failure of an applicant to 428 pass an examination, or the failure to appear for the 429 examination, or to take or complete the examination does not 430 preclude the applicant from taking subsequent examinations.

431 (2) Applicants may not take an examination for a license
432 type more than five times in a 12-month period.

433 <u>(3)(2)</u> The department may require <u>an</u> any individual whose 434 license as an agent, customer representative, or adjuster has 435 expired or has been suspended to pass an examination <u>before</u> 436 prior to reinstating or relicensing the individual as to any 437 class of license. The examination fee <u>must</u> shall be paid <u>for</u> as 438 to each examination.

439 Section 10. Section 626.2815, Florida Statutes, is amended 440 to read:

441 626.2815 Continuing education required; application;
442 exceptions; requirements; penalties.-

(1) The purpose of this section is to establish
requirements and standards for continuing education courses for
<u>individuals</u> persons licensed to solicit, or sell, or adjust
insurance in the state.

447 (2) Except as otherwise provided in this section, the
 448 provisions of this section applies apply to individuals persons
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449 licensed to engage in the sale of insurance or adjustment of 450 insurance claims in this state for all lines of insurance for 451 which an examination is required for licensing and to each 452 insurer, employer, or appointing entity, including, but not 453 limited to, those created or existing pursuant to s. 627.351. 454 The provisions of This section does shall not apply to an any 455 individual who holds person holding a license for the sale of 456 any line of insurance for which an examination is not required 457 by the laws of this state or who holds a, nor shall the 458 provisions of this section apply to any limited license as a 459 crop or hail and multiple-peril crop insurance agent the 460 department may exempt by rule. Licensees who are unable to 461 comply with the continuing education requirements due to active 462 duty in the military may submit a written request for a waiver 463 to the department.

464 (3) (a) Each <u>licensee</u> person subject to the provisions of 465 this section must, except as set forth in paragraphs (b), (c), 466 and (d), <u>and (f)</u>, complete a minimum of 24 hours of continuing 467 education courses every 2 years in basic or higher-level courses 468 prescribed by this section or in other courses approved by the 469 department.

470 Each licensee person subject to the provisions of this (a) 471 section must complete, as part of his or her required number of 472 continuing education hours, 3 hours of continuing education, 473 approved by the department, every 2 years on the subject matter of ethics. Each licensed general lines agent and customer 474 representative subject to this section must complete, as part of 475 476 his or her required number of continuing education hours, 1 hour Page 17 of 84

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477 of continuing education, approved by the department, every 2 478 years on the subject matter of premium discounts available on 479 property insurance policies based on various hurricane 480 mitigation options and the means for obtaining the discounts.

(b) A <u>licensee</u> person who has been licensed for a period
of 6 or more years must complete 20 hours <u>of continuing</u>
<u>education</u> every 2 years in intermediate or advanced-level
courses prescribed by this section or in other courses approved
by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must complete 10 hours of continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

493 An individual Any person who holds a license as a (d) 494 customer representative, limited customer representative, title 495 agent, motor vehicle physical damage and mechanical breakdown 496 insurance agent, crop or hail and multiple-peril crop insurance 497 agent, or as an industrial fire insurance or burglary insurance 498 agent and who is not a licensed life or health insurance agent, 499 must shall be required to complete 10 hours of continuing 500 education courses every 2 years.

(e) <u>An individual</u> <u>Any person</u> who holds a license to solicit or sell life or health insurance and a license to solicit or sell property, casualty, surety, or surplus lines insurance must complete <u>the continuing education requirements by</u>

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505 completing courses in life or health insurance for one-half of 506 the total hours required and courses in property, casualty, 507 surety, or surplus lines insurance for one-half of the total 508 hours required. However, a licensee who holds an industrial fire 509 or burglary insurance license and who is a licensed life or 510 health agent must shall be required to complete 4 hours of 511 continuing education courses every 2 years related to industrial 512 fire or burglary insurance and the remaining number of hours of 513 continuing education courses required related to life or health 514 insurance. 515 (f) An individual subject to chapter 648 must complete a

516 minimum of 14 hours of continuing education courses every 2 517 years.

518 Excess hours accumulated during any 2-year compliance (q) 519 period may be carried forward to the next compliance period. 520 (h) An individual teaching an approved course of 521 instruction or lecturing at any approved seminar and attending 522 the entire course or seminar qualifies for the same number of 523 classroom hours as would be granted to a person taking and 524 successfully completing such course or seminar. Credit is 525 limited to the number of hours actually taught unless a person 526 attends the entire course or seminar. An individual who is an 527 official of or employed by a governmental entity in this state 528 and serves as a professor, instructor, or other position or 529 office, the duties and responsibilities of which are determined 530 by the department to require monitoring and review of insurance laws or insurance regulations and practices, is exempt from this 531 532 section.

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533 <u>(4)(f)1.</u> Except as provided in subparagraph 2., Compliance 534 with continuing education requirements is a condition precedent 535 to the issuance, continuation, reinstatement, or renewal of any 536 appointment subject to this section. <u>However:</u>

537 <u>(a)</u>^{2.a.} An appointing entity, except one that appoints 538 individuals who are employees or exclusive independent 539 contractors of the appointing entity, may not require, directly 540 or indirectly, as a condition of such appointment or the 541 continuation of such appointment, the taking of an approved 542 course or program by any appointee or potential appointee <u>which</u> 543 that is not of the appointee's choosing.

(b)b. Any entity created or existing pursuant to s.
627.351 may require employees to take training of any type
relevant to their employment but may not require appointees who
are not employees to take any approved course or program unless
the course or program deals solely with the appointing entity's
internal procedures or products or with subjects substantially
unique to the appointing entity.

551 (g) A person teaching any approved course of instruction 552 or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom 553 554 hours as would be granted to a person taking and successfully 555 completing such course, seminar, or program. Credit shall be 556 limited to the number of hours actually taught unless a person 557 attends the entire course or seminar. Any person who is an official of or employed by any governmental entity in this state 558 and serves as a professor, instructor, or in any other position 559 560 office the duties and responsibilities of which are Page 20 of 84

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561 determined by the department to require monitoring and review of 562 insurance laws or insurance regulations and practices shall be 563 exempt from this section.

564 (h) Excess classroom hours accumulated during any 565 compliance period may be carried forward to the next compliance 566 period.

567 (5) (i) For good cause shown, the department may grant an 568 extension of time during which the requirements of imposed by 569 this section may be completed, but such extension of time may 570 not exceed 1 year.

571 (6) (j) A nonresident licensee who must complete continuing 572 education requirements in his or her home state may use the home state requirements to also meet this state's continuing 573 574 education requirements as well, if the licensee's resident's 575 home state recognizes reciprocity with this state's continuing 576 education requirements. A nonresident licensee whose home state 577 does not have a continuing education requirement but is licensed 578 for the same class of business in another state that has which 579 does have a continuing education requirement may comply with 580 this section by furnishing proof of compliance with the other 581 state's requirement if that state has a reciprocal agreement 582 with this state relative to continuing education. A nonresident 583 licensee whose home state does not have such continuing 584 education requirements, and who is not licensed as a nonresident 585 licensee agent in a state that has continuing education 586 requirements and reciprocates with this state, must meet the continuing education requirements of this state. 587 (7) (k) Any person who holds a license to solicit or sell

588

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589 life insurance in this state must complete a minimum of 3 hours 590 in continuing education, approved by the department, on the 591 subject of suitability in annuity and life insurance 592 transactions. This requirement does not apply to an agent who 593 does not have any active life insurance or annuity contracts. In 594 applying this exemption, the department may require the filing 595 of a certification attesting that the agent has not sold life 596 insurance or annuities during the continuing education 597 compliance cycle in question and does not have any active life 598 insurance or annuity contracts. A licensee may use the hours obtained under this paragraph to satisfy the requirement for 599 600 continuing education in ethics under paragraph (3)(a).

601 <u>(8)(4)</u> The following courses may be completed in order to 602 meet the <u>elective</u> continuing education course requirements:

(a) Any part of the Life Underwriter Training Council LifeCourse Curriculum: 24 hours; Health Course: 12 hours.

605 (b) Any part of the American College "CLU" diploma 606 curriculum: 24 hours.

607 (c) Any part of the Insurance Institute of America's608 program in general insurance: 12 hours.

(d) Any part of the American Institute for Property and
Liability Underwriters' Chartered Property Casualty Underwriter
(CPCU) professional designation program: 24 hours.

612 (e) Any part of the Certified Insurance Counselor program:613 21 hours.

614 (f) Any part of the Accredited Advisor in Insurance: 21615 hours.

(g) In the case of title agents, completion of the Page 22 of 84

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617 Certified Land Closer (CLC) professional designation program and 618 receipt of the designation: 24 hours.

(h) In the case of title agents, completion of the
Certified Land Searcher (CLS) professional designation program
and receipt of the designation: 24 hours.

(i) Any insurance-related course that which is approved by
the department and taught by an accredited college or university
per credit hour granted: 12 hours.

625 (j) Any course, including courses relating to agency 626 management or errors and omissions, developed or sponsored by an 627 any authorized insurer or recognized agents' association or insurance trade association or an any independent study program 628 of instruction, subject to approval by the department, qualifies 629 630 for the equivalency of the number of classroom hours assigned 631 thereto by the department. However, unless otherwise provided in 632 this section, continuing education hours may not be credited 633 toward meeting the requirements of this section unless the 634 course is provided by classroom instruction or results in a 635 monitored examination. A monitored examination is not required 636 for:

637 1. An independent study program of instruction presented
638 through interactive, online technology that the department
639 determines has sufficient internal testing to validate the
640 student's full comprehension of the materials presented; or

An independent study program of instruction presented
on paper or in printed material <u>which</u> that imposes a final
closed book examination that meets the requirements of the
department's rule for self-study courses. The examination may be

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645 taken without a proctor if provided the student presents to the 646 provider a sworn affidavit certifying that the student did not 647 consult any written materials or receive outside assistance of 648 any kind or from any person, directly or indirectly, while 649 taking the examination. If the student is an employee of an agency or corporate entity, the student's supervisor or a 650 651 manager or owner of the agency or corporate entity must also 652 sign the sworn affidavit. If the student is self-employed, a 653 sole proprietor, or a partner, or if the examination is administered online, the sworn affidavit must also be signed by 654 655 a disinterested third party. The sworn affidavit must be 656 received by the approved provider before prior to reporting 657 continuing education credits to the department.

658 <u>(9)(k)</u> Each person or entity sponsoring a course for 659 continuing education credit must furnish, within <u>15</u> 30 days 660 after completion of the course, in a form satisfactory to the 661 department or its designee, a written and certified roster 662 showing the name and license number of all persons successfully 663 completing such course and requesting credit, accompanied by the 664 required fee.

665 (10) (5) The department may immediately terminate or shall 666 refuse to renew the appointment of an any agent or adjuster who 667 has been notified by the department that who has not had his or 668 her continuing education requirements have not been certified, unless the agent or adjuster has been granted an extension or 669 waiver by the department. The department may not issue a new 670 appointment of the same or similar type, with any insurer, to a 671 672 licensee an agent who was denied a renewal appointment for

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673	failing failure to complete continuing education as required
674	until the <u>licensee</u> agent completes his or her continuing
675	education requirement.
676	(6)(a) There is created an 11-member continuing education
677	advisory board to be appointed by the Chief Financial Officer.
678	Appointments shall be for terms of 4 years. The purpose of the
679	board is to advise the department in determining standards by
680	which courses may be evaluated and categorized as basic,
681	intermediate, or advanced. The board shall submit
682	recommendations to the department of changes needed in such
683	criteria not less frequently than every 2 years. The department
684	shall require all approved course providers to submit courses
685	for approval to the department using the criteria. All
686	materials, brochures, and advertisements related to the approved
687	courses must specify the level assigned to the course.
688	(b) The board members shall be appointed as follows:
689	1. Seven members representing agents of which at least one
690	must be a representative from each of the following
691	organizations: the Florida Association of Insurance Agents; the
692	Florida Association of Insurance and Financial Advisors; the
693	Professional Insurance Agents of Florida, Inc.; the Florida
694	Association of Health Underwriters; the Specialty Agents'
695	Association; the Latin American Agents' Association; and the
696	National Association of Insurance Women. Such board members must
697	possess at least a bachelor's degree or higher from an
698	accredited college or university with major coursework in
699	insurance, risk management, or education or possess the
700	designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition,
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701 each member must possess 5 years of classroom instruction 702 experience or 5 years of experience in the development or design 703 of educational programs or 10 years of experience as a licensed 704 resident agent. Each organization may submit to the department a 705 list of recommendations for appointment. If one organization 706 does not submit a list of recommendations, the Chief Financial 707 Officer may select more than one recommended person from a list 708 submitted by other eligible organizations. 709 2. Two members representing insurance companies at least 710 one of whom must represent a Florida Domestic Company and one of 711 whom must represent the Florida Insurance Council. Such board 712 members must be employed within the training department of the 713 insurance company. At least one such member must be a member of 714 the Society of Insurance Trainers and Educators. 715 3. One member representing the general public who is not 716 directly employed in the insurance industry. Such board member 717 must possess a minimum of a bachelor's degree or higher from an 718 accredited college or university with major coursework in 719 insurance, risk management, training, or education. 720 4. One member, appointed by the Chief Financial Officer, 721 who represents the department. 722 (c) The members of the board shall serve at the pleasure 723 of the Chief Financial Officer. Each board member shall be 724 entitled to reimbursement for expenses pursuant to s. 112.061. The board shall designate one member as chair. The board shall 725 726 meet at the call of the chair or the Chief Financial Officer. 727 (11) (1) (7) The department may contract services relative to 728 the administration of the continuing education program to a

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729 private entity. The contract shall be procured as a contract for 730 a contractual service pursuant to s. 287.057.

731 Section 11. Effective October 1, 2014, subsections (3) and 732 (7) of section 626.2815, Florida Statutes, as amended by this 733 act, are amended, and subsections (8) through (11) of that 734 section are redesignated as subsections (7) through (10), 735 respectively, to read:

736

626.2815 Continuing education requirements.-

737 (3) Each licensee subject to this section must, except as 738 set forth in paragraphs (b), (c), (d), and (f), complete a 7-739 hour update course every 2 years which is specific to the 740 license held by the licensee. The course must be developed and 741 offered by providers and approved by the department. The content 742 of the course must address all lines of insurance for which 743 examination and license is required and include the following subject areas: insurance law updates, ethics for insurance 744 745 professionals, disciplinary trends and case studies, industry 746 trends, premium discounts, determining suitability of products 747 and services, and other similar insurance-related topics the 748 department determines are relevant to legally and ethically 749 carrying out the responsibilities of the license granted. A 750 licensee who holds multiple insurance licenses must complete an 751 update course that is specific to at least one of the licenses 752 held. Except as otherwise specified, any remaining required hours of continuing education are elective and may consist of 753 754 any continuing education course approved by the department or 755 under this section minimum of 24 hours of continuing education 756 courses every 2 years in basic or higher-level courses

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757 prescribed by this section or in other courses approved by the
758 department.

759 Except as provided in paragraphs (b), (c), (d), and (a) 760 (e), each licensee must also complete 17 $\frac{3}{2}$ hours of elective 761 continuing education courses, approved by the department, every 2 years on the subject matter of ethics. Each licensed general 762 763 lines agent and customer representative must complete 1 hour of 764 continuing education, approved by the department, every 2 years 765 on the subject matter of premium discounts available on property 766 insurance policies based on various hurricane mitigation options 767 and the means for obtaining the discounts.

(b) A licensee who has been licensed for 6 or more years
must <u>also</u> complete <u>a minimum of 13</u> 20 hours of <u>elective</u>
continuing education every 2 years <u>in intermediate or advanced-</u>
level courses prescribed by this section or in other courses
approved by the department.

(c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more semester hours in upper-level insurance-related courses must also complete a minimum of 3 10 hours of elective continuing education courses every 2 years in courses prescribed by this section or in other courses approved by the department.

(d) An individual who holds a license as a customer
representative, limited customer representative, title agent,
motor vehicle physical damage and mechanical breakdown insurance
agent, or an industrial fire insurance or burglary insurance
agent and who is not a licensed life or health agent, must <u>also</u>

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785 complete <u>a minimum of 3</u> 10 hours of continuing education courses 786 every 2 years.

787 (c) An individual who holds a license to solicit or sell 788 life or health insurance and a license to solicit or sell 789 property, casualty, surety, or surplus lines insurance must 790 complete courses in life or health insurance for one-half of the 791 total hours required and courses in property, casualty, surety, 792 or surplus lines insurance for one-half of the total hours 793 required. However, a licensee who holds an industrial fire or 794 burglary insurance license and who is a licensed life or health 795 agent must complete 4 hours of continuing education courses 796 every 2 years related to industrial fire or burglary insurance 797 and the remaining number of hours of continuing education 798 courses related to life or health insurance.

799 <u>(e) (f)</u> An individual subject to chapter 648 must complete 800 <u>the 7-hour update course and</u> a minimum of <u>7</u> 14 hours of <u>elective</u> 801 continuing education courses every 2 years.

802 (f) Elective continuing education courses for public 803 adjusters must be specifically designed for public adjusters and 804 approved by the department. Notwithstanding this subsection, 805 public adjusters for workers' compensation insurance or health 806 insurance are not required to take continuing education courses 807 pursuant to this section.

808 (g) Excess hours accumulated during any 2-year compliance809 period may be carried forward to the next compliance period.

(h) An individual teaching an approved course of
instruction or lecturing at any approved seminar and attending
the entire course or seminar qualifies for the same number of

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813 classroom hours as would be granted to a person taking and 814 successfully completing such course or seminar. Credit is 815 limited to the number of hours actually taught unless a person attends the entire course or seminar. An individual who is an 816 817 official of or employed by a governmental entity in this state 818 and serves as a professor, instructor, or other position or 819 office, the duties and responsibilities of which are determined 820 by the department to require monitoring and review of insurance 821 laws or insurance regulations and practices, is exempt from this 822 section.

823 (7) Any person who holds a license to solicit or sell life 824 insurance in this state must complete a minimum of 3 hours in 825 continuing education, approved by the department, on the subject 826 of suitability in annuity and life insurance transactions. This 827 requirement does not apply to an agent who does not have any 828 active life insurance or annuity contracts. In applying this 829 exemption, the department may require the filing of a 830 certification attesting that the agent has not sold life 831 insurance or annuities during the continuing education 832 compliance cycle in question and does not have any active life 833 insurance or annuity contracts. A licensee may use the hours 834 obtained under this paragraph to satisfy the requirement for 835 continuing education in ethics under paragraph (3)(a).

836 Section 12. Subsections (1) and (2) of section 626.292,837 Florida Statutes, are amended to read:

626.292 Transfer of license from another state.-

839 (1) <u>An</u> Any individual licensed in good standing in another
 840 state may apply to the department to have the license

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841 transferred to this state to obtain a Florida resident agent or 842 <u>all-lines adjuster</u> license for the same lines of authority 843 covered by the license in the other state.

844 (2) To qualify for a license transfer, an individual845 applicant must meet the following requirements:

846 (a) The individual <u>must shall</u> become a resident of this847 state.

(b) The individual <u>must</u> shall have been licensed in
another state for a minimum of 1 year immediately preceding the
date the individual became a resident of this state.

(c) The individual <u>must</u> shall submit a completed application for this state which is received by the department within 90 days after the date the individual became a resident of this state, along with payment of the applicable fees set forth in s. 624.501 and submission of the following documents:

856 1. A certification issued by the appropriate official of 857 the applicant's home state identifying the type of license and 858 lines of authority under the license and stating that, at the 859 time the license from the home state was canceled, the applicant 860 was in good standing in that state or that the state's Producer 861 Database records, maintained by the National Association of 862 Insurance Commissioners, its affiliates, or subsidiaries, 863 indicate that the agent or all-lines adjuster is or was licensed 864 in good standing for the line of authority requested.

865 2. A set of the individual applicant's fingerprints in
866 accordance with s. 626.171(4).

867 (d) The individual <u>must</u> shall satisfy prelicensing 868 education requirements in this state, unless the completion of Page 31 of 84

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869 prelicensing education requirements was a prerequisite for 870 licensure in the other state and the prelicensing education 871 requirements in the other state are substantially equivalent to 872 the prelicensing requirements of this state as determined by the 873 department. <u>This paragraph does not apply to all-lines</u> 874 adjusters.

(e) The individual <u>must shall</u> satisfy the examination
requirement under s. 626.221, unless <u>exempted</u> exempt thereunder.

877 Section 13. Subsections (2) and (3) of section 626.311, 878 Florida Statutes, are amended to read:

879

626.311 Scope of license.-

(2) Except with respect as to a limited license as a
 credit life or disability insurance agent, the license of a life
 agent covers shall cover all classes of life insurance business.

(3) Except with respect as to a limited license as a
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(4) Personal accident insurance agent, the license of a
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888 Section 14. Subsections (1) and (4) of section 626.321, 889 Florida Statutes, are amended to read:

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626.321 Limited licenses.-

(1) The department shall issue to a qualified <u>applicant</u>
individual, or a qualified individual or entity under paragraphs
(c), (d), (e), and (i), a license as agent authorized to
transact a limited class of business in any of the following
categories <u>of limited lines insurance</u>:
(a) Motor vehicle physical damage and mechanical breakdown

(a) Motor vehicle physical damage and mechanical breakdown Page 32 of 84

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897 insurance.-License covering insurance against only the loss of 898 or damage to a any motor vehicle that which is designed for use 899 upon a highway, including trailers and semitrailers designed for 900 use with such vehicles. Such license also covers insurance 901 against the failure of an original or replacement part to 902 perform any function for which it was designed. The applicant 903 for such a license shall pass a written examination covering 904 motor vehicle physical damage insurance and mechanical breakdown 905 insurance. A licensee under this paragraph may not No individual 906 while so licensed shall hold a license as an agent for as to any 907 other or additional kind or class of insurance coverage except 908 as to a limited license for credit insurance life and disability 909 insurances as provided in paragraph (e). Effective October 1, 910 2012, all licensees holding such limited license and appointment may renew the license and appointment, but no new or additional 911 912 licenses may be issued pursuant to this paragraph, and a 913 licensee whose limited license under this paragraph has been 914 terminated, suspended, or revoked may not have such license 915 reinstated.

916 Industrial fire insurance or burglary insurance.-(b) 917 License covering only industrial fire insurance or burglary 918 insurance. The applicant for such a license must shall pass a 919 written examination covering such insurance. A licensee under this paragraph may not No individual while so licensed shall 920 921 hold a license as an agent for as to any other or additional kind or class of insurance coverage except for as to life 922 923 insurance and health insurance insurances. (c) Travel insurance.-License covering only policies and

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925 certificates of travel insurance, which are subject to review by 926 the office under s. 624.605(1)(q). Policies and certificates of 927 travel insurance may provide coverage for risks incidental to 928 travel, planned travel, or accommodations while traveling, 929 including, but not limited to, accidental death and 930 dismemberment of a traveler; trip cancellation, interruption, or 931 delay; loss of or damage to personal effects or travel 932 documents; baggage delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses 933 related to an illness or emergency of a traveler. Any Such 934 policy or certificate may be issued for terms longer than 60 935 936 days, but each policy or certificate, other than a policy or 937 certificate providing coverage for air ambulatory services only, 938 each policy or certificate must be limited to coverage for 939 travel or use of accommodations of no longer than 60 days. The 940 license may be issued only:

941 To a full-time salaried employee of a common carrier or 1. 942 a full-time salaried employee or owner of a transportation 943 ticket agency and may authorize the sale of such ticket policies 944 only in connection with the sale of transportation tickets, or 945 to the full-time salaried employee of such an agent. No Such 946 policy may not shall be for a duration of more than 48 hours or 947 more than for the duration of a specified one-way trip or round 948 trip.

949 2. To an entity or individual that is:
950 a. The developer of a timeshare plan that is the subject
951 of an approved public offering statement under chapter 721;
952 b. An exchange company operating an exchange program

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953 approved under chapter 721;

954 c. A managing entity operating a timeshare plan approved 955 under chapter 721;

d. A seller of travel as defined in chapter 559; or

957 e. A subsidiary or affiliate of any of the entities958 described in sub-subparagraphs a.-d.

960 A licensee shall require each employee who offers policies or 961 certificates under this subparagraph to receive initial training from a general lines agent or an insurer authorized under 962 963 chapter 624 to transact insurance within this state. For an 964 entity applying for a license as a travel insurance agent, the 965 fingerprinting requirement of this section applies only to the 966 president, secretary, and treasurer and to any other officer or 967 person who directs or controls the travel insurance operations 968 of the entity.

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956

959

(d) Motor vehicle rental insurance.-

970 1. License covering only insurance of the risks set forth 971 in this paragraph when offered, sold, or solicited with and 972 incidental to the rental or lease of a motor vehicle and which 973 applies only to the motor vehicle that is the subject of the 974 lease or rental agreement and <u>the</u> occupants of the motor 975 vehicle:

a. Excess motor vehicle liability insurance providing
coverage in excess of the standard liability limits provided by
the lessor in the lessor's lease to a person renting or leasing
a motor vehicle from the licensee's employer for liability
arising in connection with the negligent operation of the leased

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981 or rented motor vehicle.

b. Insurance covering the liability of the lessee to thelessor for damage to the leased or rented motor vehicle.

984 c. Insurance covering the loss of or damage to baggage,
985 personal effects, or travel documents of a person renting or
986 leasing a motor vehicle.

987 d. Insurance covering accidental personal injury or death 988 of the lessee and any passenger who is riding or driving with 989 the covered lessee in the leased or rented motor vehicle.

990 Insurance under a motor vehicle rental insurance 2. 991 license may be issued only if the lease or rental agreement is 992 for no more than 60 days, the lessee is not provided coverage 993 for more than 60 consecutive days per lease period, and the 994 lessee is given written notice that his or her personal 995 insurance policy providing coverage on an owned motor vehicle 996 may provide coverage of such risks and that the purchase of the 997 insurance is not required in connection with the lease or rental 998 of a motor vehicle. If the lease is extended beyond 60 days, the 999 coverage may be extended one time only for a period not to 1000 exceed an additional 60 days. Insurance may be provided to the 1001 lessee as an additional insured on a policy issued to the 1002 licensee's employer.

3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.

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1009 a. A license issued to a business entity that offers motor 1010 vehicles for rent or lease <u>encompasses</u> shall encompass each 1011 office, branch office, or place of business making use of the 1012 entity's business name in order to offer, solicit, and sell 1013 insurance pursuant to this paragraph.

1014 The application for licensure must list the name, b. 1015 address, and phone number for each office, branch office, or place of business that is to be covered by the license. The 1016 1017 licensee shall notify the department of the name, address, and 1018 phone number of any new location that is to be covered by the 1019 license before the new office, branch office, or place of 1020 business engages in the sale of insurance pursuant to this paragraph. The licensee must shall notify the department within 1021 1022 30 days after closing or terminating an office, branch office, 1023 or place of business. Upon receipt of the notice, the department 1024 shall delete the office, branch office, or place of business 1025 from the license.

1026 c. A licensed and appointed entity is directly responsible 1027 and accountable for all acts of the licensee's employees.

Credit life or disability insurance.-License covering 1028 (e) 1029 only credit life, credit or disability insurance, credit 1030 property, credit unemployment, involuntary unemployment, 1031 mortgage life, mortgage guaranty, mortgage disability, 1032 guaranteed automobile protection (GAP) insurance, and any other 1033 form of insurance offered in connection with an extension of 1034 credit which is limited to partially or wholly extinguishing a 1035 credit obligation that the department determines should be 1036 designated a form of limited line credit insurance. Effective

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1037	October 1, 2012, all valid licenses held by persons for any of
1038	the lines of insurance listed in this paragraph shall be
1039	converted to a credit insurance license. Licensees who wish to
1040	obtain a new license reflecting such change must request a
1041	duplicate license and pay a \$5 fee as specified in s.
1042	<u>624.501(15).</u> The license may be issued only to an individual
1043	employed by a life or health insurer as an officer or other
1044	salaried or commissioned representative, to an individual
1045	employed by or associated with a lending or financial
1046	institution or creditor, or to a lending or financial
1047	institution or creditor, and may authorize the sale of such
1048	insurance only with respect to borrowers or debtors of such
1049	lending or financing institution or creditor. However, only the
1050	individual or entity whose tax identification number is used in
1051	receiving or is credited with receiving the commission from the
1052	sale of such insurance shall be the licensed agent of the
1053	insurer. No individual while so licensed shall hold a license as
1054	an agent as to any other or additional kind or class of life or
1055	health insurance coverage. An entity holding a limited license
1056	under this paragraph is also authorized to sell credit insurance
1057	and credit property insurance.
1058	(f) Credit insuranceLicense covering only credit
1059	insurance, as such insurance is defined in s. 624.605(1)(i), and
1060	no individual or entity so licensed shall, during the same
1061	period, hold a license as an agent as to any other or additional
1062	kind of life or health insurance with the exception of credit
1063	life or disability insurance as defined in paragraph (e). The
1064	same licensing provisions as outlined in paragraph (e) apply to
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1065 entities licensed as credit insurance agents under this
1066 paragraph.

1067 (g) Credit property insurance.-A license covering only 1068 credit property insurance may be issued to any individual except 1069 individual employed by or associated with a financial 1070 institution as defined in s. 655.005 and authorized to sell such 1071 only with respect to a borrower or insurance -debtor, not to 1072 exceed the amount of the loan.

1073 (f) (h) Crop hail and multiple-peril crop insurance.-1074 License for insurance covering crops subject to unfavorable 1075 weather conditions, fire or lightening, flood, hail, insect 1076 infestation, disease, or other yield-reducing conditions or 1077 perils which is provided by the private insurance market, or 1078 which is subsidized by the Federal Group Insurance Corporation 1079 including multi-peril crop insurance only crop hail and 1080 multiple-peril crop insurance. Notwithstanding any other provision of law, the limited license may be issued to a bona 1081 1082 fide salaried employee of an association chartered under the 1083 Farm Credit Act of 1971, 12 U.S.C. ss. 2001 et seq., who 1084 satisfactorily completes the examination prescribed by the 1085 department pursuant to s. 626.241(5). The limited agent must be 1086 appointed by, and his or her limited license requested by, a 1087 licensed general lines agent. All business transacted by the limited agent must be on shall be in behalf of, in the name of, 1088 1089 and countersigned by the agent by whom he or she is appointed. Sections 626.561 and 626.748, relating to records, apply to all 1090 1091 business written pursuant to this section. The limited licensee 1092 may be appointed by and licensed for only one general lines

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1093 agent or agency.

1094 (g) (i) In-transit and storage personal property insurance; 1095 communications equipment property insurance, communications 1096 equipment inland marine insurance, and communications equipment 1097 service warranty agreement sales.-

1098 1. A License for insurance covering only the insurance of 1099 personal property not held for resale, covering the risks of 1100 transportation or storage in rented or leased motor vehicles, 1101 trailers, or self-service storage facilities, as the latter are defined in s. 83.803. Such license, may be issued, without 1102 examination, only to employees or authorized representatives of 1103 1104 lessors who rent or lease motor vehicles, trailers, or selfservice storage facilities and who are authorized by an insurer 1105 1106 to issue certificates or other evidences of insurance to lessees of such motor vehicles, trailers, or self-service storage 1107 1108 facilities under an insurance policy issued to the lessor. A 1109 person licensed under this paragraph must shall give a 1110 prospective purchaser of in-transit or storage personal property 1111 insurance written notice that his or her homeowner's policy may provide coverage for the loss of personal property and that the 1112 1113 purchase of such insurance is not required under the lease 1114 terms.

1115 2. A license covering only communications equipment, for 1116 the loss, theft, mechanical failure, malfunction of or damage 1117 to, communications equipment. The license may be issued only to: 1118 a. Employees or authorized representatives of a licensed 1119 general lines agent; 1120 b. The lead business location of a retail vendor of

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1121 communications equipment and its branch locations; or 1122 c. Employees, agents, or authorized representatives of a 1123 retail vendor of communications equipment. 1124 1125 The license authorizes the sale of such policies, or 1126 certificates under a group master policy, only with respect to 1127 or provision of communications service for, the sale of, 1128 communications equipment. A general lines agent is not required 1129 to obtain a license under this subparagraph to offer or sell 1130 communications equipment property insurance or communication equipment inland marine insurance. The license also authorizes 1131 1132 sales of service warranty agreements covering only 1133 communications equipment to the same extent as if licensed under 1134 s. 634.419 or s. 634.420. The provisions of this chapter 1135 requiring submission of fingerprints do not apply to communications equipment licenses issued to qualified entities 1136 1137 under this subparagraph. Licensees offering policies under this 1138 subparagraph must receive initial training from, and have a 1139 contractual relationship with, a general lines agent. For the purposes of this subparagraph, the term "communications 1140 1141 equipment" means handsets, pagers, personal digital assistants, 1142 portable computers, automatic answering devices, and other 1143 devices or accessories used to originate or receive 1144 communications signals or service, and includes services related to the use of such devices, such as consumer access to a 1145 wireless network; however, the term does not include 1146 1147 telecommunications switching equipment, transmission wires, cell site transceiver equipment, or other equipment and systems used 1148 Page 41 of 84

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1149 by telecommunications companies to provide telecommunications 1150 service to consumers. A branch location of a retail vendor of 1151 communications equipment licensed pursuant to paragraph (2) (b) 1152 may, in lieu of obtaining an appointment from an insurer or 1153 warranty association as provided in paragraph (2)(c), obtain a 1154 single appointment from the associated lead business location 1155 licensee licensed under paragraph (2) (a) and pay the prescribed appointment fee under s. 624.501 provided the lead business 1156 1157 location has a single appointment from each insurer or warranty 1158 association represented and such appointment provides that it 1159 applies to the lead business location and all of its branch 1160 locations. Any branch location individually appointed by an 1161 insurer under paragraph (2) (c) prior to January 1, 2006, may 1162 replace its appointments with an appointment from its lead 1163 location at no charge. Branch location appointments shall be 1164 renewed on the first annual anniversary of licensure of the lead 1165 business location occurring more than 24 months after the 1166 initial appointment date and every 24 months thereafter. Notwithstanding s. 624.501, after July 1, 2006, the renewal fee 1167 applicable to such branch location appointments shall be \$30 per 1168 1169 appointment. 1170 Portable electronics insurance.-License for property (h) 1171 insurance or inland marine insurance that covers only loss, theft, mechanical failure, malfunction, or damage for portable 1172 1173 electronics. 1174 1. The license may be issued only to: a. 1175 Employees or authorized representatives of a licensed 1176 general lines agent; or

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1177	b. The lead business location of a retail vendor that
1178	sells portable electronics insurance. The lead business location
1179	must have a contractual relationship with a general lines agent.
1180	2. Employees or authorized representatives of a licensee
1181	under subparagraph 1. may sell or offer for sale portable
1182	electronics coverage without being subject to licensure as an
1183	insurance agent if:
1184	a. Such insurance is sold or offered for sale at a
1185	licensed location or at one of the licensee's branch locations
1186	if the branch location is appointed by the licensed lead
1187	business location or its appointing insurers;
1188	b. The insurer issuing the insurance directly supervises
1189	or appoints a general lines agent to supervise the sale of such
1190	insurance, including the development of a training program for
1191	the employees and authorized representatives of vendors that are
1192	directly engaged in the activity of selling or offering the
1193	insurance; and
1194	c. At each location where the insurance is offered,
1195	brochures or other written materials that provide the
1196	information required by this subparagraph are made available to
1197	all prospective customers. The brochures or written materials
1198	may include information regarding portable electronics
1199	insurance, service warranty agreements, or other incidental
1200	services or benefits offered by a licensee.
1201	3. Individuals not licensed to sell portable electronics
1202	insurance may not be paid commissions based on the sale of such
1203	coverage. However, a licensee who uses a compensation plan for
1204	employees and authorized representatives which includes
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1205	supplemental compensation for the sale of noninsurance products,
1206	in addition to a regular salary or hourly wages, may include
1207	incidental compensation for the sale of portable electronics
1208	insurance as a component of the overall compensation plan.
1209	4. Brochures or other written materials related to
1210	portable electronics insurance must:
1211	a. Disclose that such insurance may duplicate coverage
1212	already provided by a customer's homeowners' insurance policy,
1213	renters' insurance policy, or other source of coverage;
1214	b. State that enrollment in insurance coverage is not
1215	required in order to purchase or lease portable electronics or
1216	services;
1217	c. Summarize the material terms of the insurance coverage,
1218	including the identity of the insurer, the identity of the
1219	supervising entity, the amount of any applicable deductible and
1220	how it is to be paid, the benefits of coverage, and key terms
1221	and conditions of coverage, such as whether portable electronics
1222	may be repaired or replaced with similar make and model
1223	reconditioned or nonoriginal manufacturer parts or equipment;
1224	d. Summarize the process for filing a claim, including a
1225	description of how to return portable electronics and the
1226	maximum fee applicable if the customer fails to comply with
1227	equipment return requirements; and
1228	e. State that an enrolled customer may cancel coverage at
1229	any time and that the person paying the premium will receive a
1230	refund of any unearned premium.
1231	5. A licensed and appointed general lines agent is not
1232	required to obtain a portable electronics insurance license to
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1233 offer or sell portable electronics insurance at locations 1234 already licensed as an insurance agency, but may apply for a 1235 portable electronics insurance license for branch locations not 1236 otherwise licensed to sell insurance. 1237 6. A portable electronics license authorizes the sale of 1238 individual policies or certificates under a group or master insurance policy. The license also authorizes the sale of 1239 1240 service warranty agreements covering only portable electronics 1241 to the same extent as if licensed under s. 634.419 or s. 1242 634.420. 1243 7. A licensee may bill and collect the premium for the 1244 purchase of portable electronics insurance provided that: 1245 a. If the insurance is included with the purchase or lease 1246 of portable electronics or related services, the licensee 1247 clearly and conspicuously discloses that insurance coverage is included with the purchase. Disclosure of the stand-alone cost 1248 1249 of the premium for same or similar insurance must be made on the 1250 customer's bill and in any marketing materials made available at 1251 the point of sale. If the insurance is not included, the charge 1252 to the customer for the insurance must be separately itemized on the customer's bill. 1253 1254 b. Premiums are incidental to other fees collected, are 1255 maintained in a manner that is readily identifiable, and are 1256 accounted for and remitted to the insurer or supervising entity 1257 within 60 days of receipt. Licensees are not required to 1258 maintain such funds in a segregated account. 1259 c. All funds received by a licensee from an enrolled 1260 customer for the sale of the insurance are considered funds held Page 45 of 84

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1261 in trust by the licensee in a fiduciary capacity for the benefit 1262 of the insurer. Licensees may receive compensation for billing 1263 and collection services. 1264 8. Notwithstanding any other provision of law, the terms 1265 for the termination or modification of coverage under a policy 1266 of portable electronics insurance are those set forth in the 1267 policy. 1268 9. Notice or correspondence required by the policy, or otherwise required by law, may be provided by electronic means 1269 1270 if the insurer or licensee maintains proof that the notice or 1271 correspondence was sent. Such notice or correspondence may be 1272 sent on behalf of the insurer or licensee by the general lines 1273 agent appointed by the insurer to supervise the administration 1274 of the program. For purposes of this subparagraph, an enrolled 1275 customer's provision of an electronic mail address to the 1276 insurer or licensee is deemed to be consent to receive notices 1277 and correspondence by electronic means if a conspicuously 1278 located disclosure is provided to the customer indicating the 1279 same. 1280 The provisions of this chapter requiring submission of 10. 1281 fingerprints do not apply to licenses issued to qualified 1282 entities under this paragraph. 1283 11. A branch location that sells portable electronics 1284 insurance may, in lieu of obtaining an appointment from an 1285 insurer or warranty association, obtain a single appointment 1286 from the associated lead business location licensee and pay the prescribed appointment fee under s. 624.501 if the lead business 1287 1288 location has a single appointment from each insurer or warranty

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1289	association represented and such appointment applies to the lead
1290	business location and all of its branch locations. Branch
1291	location appointments shall be renewed 24 months after the
1292	initial appointment date of the lead business location and every
1293	24 months thereafter. Notwithstanding s. 624.501, the renewal
1294	fee applicable to such branch location appointments is \$30 per
1295	appointment.
1296	12. For purposes of this paragraph:
1297	a. "Branch location" means any physical location in this
1298	state at which a licensee offers its products or services for
1299	sale.
1300	b. "Portable electronics" means personal, self-contained,
1301	easily carried by an individual, battery-operated electronic
1302	communication, viewing, listening, recording, gaming, computing
1303	or global positioning devices, including cell or satellite
1304	phones, pagers, personal global positioning satellite units,
1305	portable computers, portable audio listening, video viewing or
1306	recording devices, digital cameras, video camcorders, portable
1307	gaming systems, docking stations, automatic answering devices,
1308	and other similar devices and their accessories, and service
1309	related to the use of such devices.
1310	c. "Portable electronics transaction" means the sale or
1311	lease of portable electronics or a related service, including
1312	portable electronics insurance.
1313	(4) Except as otherwise expressly provided, a person
1314	applying for or holding a limited license <u>is</u> shall be subject to
1315	the same applicable requirements and responsibilities that as
1316	apply to general lines agents in general $_{m au}$ if licensed as to
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1317 motor vehicle physical damage and mechanical breakdown 1318 insurance, credit property insurance, industrial fire insurance 1319 or burglary insurance, motor vehicle rental insurance, credit 1320 insurance, crop hail and multiple-peril crop insurance, in-1321 transit and storage personal property insurance, or portable 1322 electronics insurance communications equipment property 1323 insurance or communications equipment inland marine insurance, 1324 baggage and motor vehicle excess liability insurance, or credit 1325 insurance; or as apply to life agents or health agents in 1326 general, as applicable the case may be, if licensed as to travel personal accident insurance or credit life or credit disability 1327 1328 insurance.

1329 Section 15. Section 626.342, Florida Statutes, is amended 1330 to read:

1331 626.342 Furnishing supplies to unlicensed life, health, or
 1332 general lines agent prohibited; civil liability.-

1333 An insurer, a managing general agent, an insurance (1) 1334 agency, or an agent, directly or through a any representative, 1335 may not furnish to an any agent any blank forms, applications, stationery, or other supplies to be used in soliciting, 1336 1337 negotiating, or effecting contracts of insurance on its behalf 1338 unless such blank forms, applications, stationery, or other 1339 supplies relate to a class of business for with respect to which 1340 the agent is licensed and appointed, whether for that insurer or another insurer. 1341

(2) <u>An Any</u> insurer, general agent, insurance agency, or
agent who furnishes any of the supplies specified in subsection
(1) to an any agent or prospective agent not appointed to

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1345 represent the insurer and who accepts from or writes any 1346 insurance business for such agent or agency is subject to civil 1347 liability to an any insured of such insurer to the same extent 1348 and in the same manner as if such agent or prospective agent had 1349 been appointed or authorized by the insurer or such agent to act 1350 on in its or his or her behalf. The provisions of this 1351 subsection do not apply to insurance risk apportionment plans 1352 under s. 627.351.

1353 (3) This section does not apply to the placing of surplus1354 lines business under the provisions of ss. 626.913-626.937.

Section 16. Subsection (1) of section 626.381, Florida Statutes, is amended to read:

1357 626.381 Renewal, continuation, reinstatement, or 1358 termination of appointment.-

1359 The appointment of an appointee continues shall (1)1360 continue in force until suspended, revoked, or otherwise terminated, but is subject to a renewal request filed by the 1361 1362 appointing entity in the appointee's birth month as to natural 1363 persons or the month the original appointment was issued license date as to entities and every 24 months thereafter, accompanied 1364 1365 by payment of the renewal appointment fee and taxes as 1366 prescribed in s. 624.501.

1367 Section 17. Section 626.536, Florida Statutes, is amended 1368 to read:

1369 626.536 Reporting of <u>administrative</u> actions. <u>Each agent</u> 1370 and insurance agency shall submit to the department, Within 30 1371 days after the final disposition of <u>an</u> any administrative action 1372 taken against <u>a licensee</u> the agent or insurance agency by a Page 49 of 84

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1373 governmental agency or other regulatory agency in this or any 1374 other state or jurisdiction relating to the business of 1375 insurance, the sale of securities, or activity involving fraud, 1376 dishonesty, trustworthiness, or breach of a fiduciary duty, the 1377 licensee or insurance agency must submit a copy of the order, 1378 consent to order, or other relevant legal documents to the 1379 department. The department may adopt rules to administer 1380 implementing the provisions of this section.

1381Section 18. Section 626.551, Florida Statutes, is amended1382to read:

1383 626.551 Notice of change of address, name.-A Every licensee must shall notify the department, in writing, within 30 1384 60 days after a change of name, residence address, principal 1385 1386 business street address, mailing address, contact telephone 1387 numbers, including a business telephone number, or e-mail 1388 address. A licensee licensed agent who has moved his or her 1389 residence from this state shall have his or her license and all 1390 appointments immediately terminated by the department. Failure 1391 to notify the department within the required time period shall result in a fine not to exceed \$250 for the first offense and -1392 1393 for subsequent offenses, a fine of at least \$500 or suspension 1394 or revocation of the license pursuant to s. 626.611, s. 1395 626.6115, or s. 626.621, or s. 626.6215 for a subsequent 1396 offense. The department may adopt rules to administer and 1397 enforce this section. 1398 Section 19. Subsection (14) is added to section 626.621, Florida Statutes, to read: 1399 1400 626.621 Grounds for discretionary refusal, suspension, or

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1401 revocation of agent's, adjuster's, customer representative's, 1402 service representative's, or managing general agent's license or 1403 appointment.-The department may, in its discretion, deny an 1404 application for, suspend, revoke, or refuse to renew or continue 1405 the license or appointment of any applicant, agent, adjuster, 1406 customer representative, service representative, or managing 1407 general agent, and it may suspend or revoke the eligibility to 1408 hold a license or appointment of any such person, if it finds 1409 that as to the applicant, licensee, or appointee any one or more 1410 of the following applicable grounds exist under circumstances 1411 for which such denial, suspension, revocation, or refusal is not 1412 mandatory under s. 626.611:

1413 <u>(14) Failure to comply with any civil, criminal, or</u> 1414 <u>administrative action taken by the child support enforcement</u> 1415 <u>program under Title IV-D of the Social Security Act, 42 U.S.C.</u> 1416 <u>ss. 651 et seq., to determine paternity or to establish, modify,</u> 1417 <u>enforce, or collect support.</u>

1418 Section 20. Subsection (4) of section 626.641, Florida 1419 Statutes, is amended to read:

1420

626.641 Duration of suspension or revocation.-

1421 During the period of suspension or revocation of a the (4) 1422 license or appointment, and until the license is reinstated or, 1423 if revoked, a new license issued, the former licensee or 1424 appointee may shall not engage in or attempt or profess to 1425 engage in any transaction or business for which a license or 1426 appointment is required under this code or directly or indirectly own, control, or be employed in any manner by an any 1427 insurance agent, or agency, or adjuster, or adjusting firm. 1428

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1429 Section 21. Subsection (1) of section 626.651, Florida 1430 Statutes, is amended to read:

1431626.651Effect of suspension, revocation upon associated1432licenses and appointments and licensees and appointees.-

(1) Upon suspension, revocation, or refusal to renew or
continue any one license of <u>a licensee</u> an agent or customer
representative, or upon suspension or revocation of eligibility
to hold a license or appointment, the department shall at the
same time likewise suspend or revoke all other licenses,
appointments, or status of eligibility held by the licensee or
appointee under this code.

1440 Section 22. Subsection (4) of section 626.730, Florida 1441 Statutes, is amended, and subsection (5) of that section is 1442 created, to read:

1443

626.730 Purpose of license.-

1444 (4)This section does not prohibit the licensing under a 1445 licensee holding a limited license for credit insurance or as to 1446 motor vehicle physical damage and mechanical breakdown insurance 1447 from being or credit property insurance of any person employed by or associated with a motor vehicle sales or financing agency, 1448 1449 a retail sales establishment, or a consumer loan office for the 1450 purpose of insuring, other than a consumer loan office owned by 1451 or affiliated with a financial institution as defined in s. 1452 655.005, with respect to insurance of the interest of such 1453 entity agency in a motor vehicle sold or financed by it or in 1454 personal property if used as collateral for a loan.

1455 (5) This section does not apply with respect to the 1456 interest of a real estate mortgagee in or as to insurance

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1457 covering such interest or in the real estate subject to such 1458 mortgage.

1459 Section 23. Section 626.732, Florida Statutes, is amended 1460 to read:

1461 626.732 Requirement as to knowledge, experience, or 1462 instruction.-

1463 Except as provided in subsection (4) $\frac{(3)}{(3)}$, an no (1)1464 applicant for a license as a general lines agent or personal 1465 lines agent, except for a chartered property and casualty underwriter (CPCU), may not other than as to a limited license 1466 1467 as to baggage and motor vehicle excess liability insurance, credit property insurance, credit insurance, in-transit and 1468 1469 storage personal property insurance, or communications equipment 1470 property insurance or communication equipment inland marine 1471 insurance, shall be qualified or licensed unless, within the 4 1472 years immediately preceding the date the application for license is filed with the department, the applicant has: 1473

1474 (a) Taught or successfully completed classroom courses in
1475 insurance, 3 hours of which <u>must</u> shall be on the subject matter
1476 of ethics, satisfactory to the department at a school, college,
1477 or extension division thereof, approved by the department. To
1478 qualify for licensure as a personal lines agent, the applicant
1479 must complete a total of 52 hours of classroom courses in
1480 insurance;

(b) Completed a correspondence course in insurance, 3 hours of which <u>must shall</u> be on the subject matter of ethics, satisfactory to the department and regularly offered by accredited institutions of higher learning in this state, and

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1485 have, except if he or she is applying for a limited license 1486 under s. 626.321, for licensure as a general lines agent, has 1487 had at least 6 months of responsible insurance duties as a 1488 substantially full-time bona fide employee in all lines of 1489 property and casualty insurance set forth in the definition of 1490 general lines agent under s. 626.015 or, for licensure 1491 personal lines agent, has completed at least 3 months in 1492 responsible insurance duties as a substantially full-time 1493 employee in property and casualty insurance sold to individuals 1494 and families for noncommercial purposes;

1495 For licensure as a general lines agent, Completed at (C) 1496 least 1 year in responsible insurance duties as a substantially 1497 full-time bona fide employee in all lines of property and 1498 casualty insurance, exclusive of aviation and wet marine and 1499 transportation insurances but not exclusive of boats of less 1500 than 36 feet in length or aircraft not held out for hire, as set 1501 forth in the definition of a general lines agent under s. 1502 626.015, but without the education requirement described 1503 mentioned in paragraph (a) or paragraph (b) or, for licensure as 1504 a personal lines agent, has completed at least 6 months in 1505 responsible insurance duties as a substantially full-time 1506 employee in property and casualty insurance sold to individuals 1507 and families for noncommercial purposes without the education 1508 requirement in paragraph (a) or paragraph (b);

(d)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed customer representative or limited customer representative in commercial or personal lines of property and

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1513 casualty insurance and 40 hours of classroom courses approved by 1514 the department covering the areas of property, casualty, surety, 1515 health, and marine insurance; or

1516 2. For licensure as a personal lines agent, completed at 1517 least 6 months of responsible duties as a licensed and appointed 1518 customer representative or limited customer representative in 1519 property and casualty insurance sold to individuals and families 1520 for noncommercial purposes and 20 hours of classroom courses 1521 approved by the department which are related to property and casualty insurance sold to individuals and families for 1522 1523 noncommercial purposes;

(e)1. For licensure as a general lines agent, Completed at least 1 year of responsible insurance duties as a licensed and appointed service representative in either commercial or personal lines of property and casualty insurance and 80 hours of classroom courses approved by the department covering the areas of property, casualty, surety, health, and marine insurance.; or

1531 2. For licensure as a personal lines agent, completed at 1532 least 6 months of responsible insurance duties as a licensed and 1533 appointed service representative in property and casualty 1534 insurance sold to individuals and families for noncommercial 1535 purposes and 40 hours of classroom courses approved by the 1536 department related to property and casualty insurance sold to 1537 individuals and families for noncommercial purposes; or (2) 1538 Except as provided under subsection (4), an applicant 1539 for a license as a personal lines agent, except for a chartered 1540 property and casualty underwriter (CPCU), may not be qualified

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1541	or licensed unless, within the 4 years immediately preceding the
1542	date the application for license is filed with the department,
1543	the applicant has:
1544	(a) Taught or successfully completed classroom courses in
1545	insurance, 3 hours of which must be on the subject matter of
1546	ethics, at a school, college, or extension division thereof,
1547	approved by the department. To qualify for licensure, the
1548	applicant must complete a total of 52 hours of classroom courses
1549	in insurance;
1550	(b) Completed a correspondence course in insurance, 3
1551	hours of which must be on the subject matter of ethics,
1552	satisfactory to the department and regularly offered by
1553	accredited institutions of higher learning in this state, and
1554	completed at least 3 months of responsible insurance duties as a
1555	substantially full-time employee in the area of property and
1556	casualty insurance sold to individuals and families for
1557	noncommercial purposes;
1558	(c) Completed at least 6 months of responsible insurance
1559	duties as a substantially full-time employee in the area of
1560	property and casualty insurance sold to individuals and families
1561	for noncommercial purposes, but without the education
1562	requirement described in paragraph (a) or paragraph (b);
1563	(d) Completed at least 6 months of responsible duties as a
1564	licensed and appointed customer representative or limited
1565	customer representative in property and casualty insurance sold
1566	to individuals and families for noncommercial purposes and 20
1567	hours of classroom courses approved by the department which are
1568	related to property and casualty insurance sold to individuals
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1569

69 and families for noncommercial purposes;

(e) Completed at least 6 months of responsible insurance
 duties as a licensed and appointed service representative in
 property and casualty insurance sold to individuals and families
 for noncommercial purposes and 40 hours of classroom courses
 approved by the department related to property and casualty
 insurance sold to individuals and families for noncommercial
 purposes; or

1577 (f) For licensure as a personal lines agent, Completed at 1578 least 3 years of responsible duties as a licensed and appointed 1579 customer representative in property and casualty insurance sold 1580 to individuals and families for noncommercial purposes.

1581 (3) (2) If Where an applicant's qualifications as required 1582 under subsection (1) or subsection (2) in paragraph (1) (b) or 1583 paragraph (1) (c) are based in part upon the periods of 1584 employment in at responsible insurance duties prescribed 1585 therein, the applicant shall submit with the license application 1586 for license, on a form prescribed by the department, an the 1587 affidavit of his or her employer setting forth the period of such employment, that the employment same was substantially 1588 1589 full-time, and giving a brief abstract of the nature of the 1590 duties performed by the applicant.

1591 (4) (3) An individual who was or became qualified to sit 1592 for an agent's, customer representative's, or adjuster's 1593 examination at or during the time he or she was employed by the 1594 department or office and who, while so employed, was employed in 1595 responsible insurance duties as a full-time bona fide employee 1596 <u>may shall be permitted to</u> take an examination if application for

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1597 such examination is made within 90 days after the date of 1598 termination of his or her employment with the department or 1599 office.

1600 (5) (4) Classroom and correspondence courses under 1601 subsections (1) and (2) subsection (1) must include instruction 1602 on the subject matter of unauthorized entities engaging in the 1603 business of insurance. The scope of the topic of unauthorized 1604 entities must shall include the Florida Nonprofit Multiple-1605 Employer Welfare Arrangement Act and the Employee Retirement 1606 Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates 1607 to the provision of health insurance by employers and the 1608 regulation thereof.

1609 (6) This section does not apply to an individual holding
 1610 only a limited license for travel insurance, motor vehicle
 1611 rental insurance, credit insurance, in-transit and storage
 1612 personal property insurance, or portable electronics insurance.

1613 Section 24. Section 626.8411, Florida Statutes, is amended 1614 to read:

1615 626.8411 Application of Florida Insurance Code provisions 1616 to title insurance agents or agencies.—

1617 (1) The following provisions of part II_{τ} as applicable to 1618 general lines agents or agencies_{τ} also apply to title insurance 1619 agents or agencies:

1620 (a) Section 626.734, relating to liability of certain1621 agents.

1622 (b) Section 626.175, relating to temporary licenses.

1623 (b) (c) Section 626.747, relating to branch agencies.

1624 (c) Section 626.749, relating to place of business in

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CS/CS/HB 725 2012 1625 residence. Section 626.753, relating to sharing of commissions. 1626 (d) 1627 Section 626.754, relating to rights of agent following (e) 1628 termination of appointment. 1629 The following provisions of part I do not apply to (2)1630 title insurance agents or title insurance agencies: 1631 Section 626.112(7), relating to licensing of insurance (a) 1632 agencies. Section 626.231, relating to eligibility for 1633 (b) 1634 examination. Section 626.572, relating to rebating, when allowed. 1635 (C) 1636 (d) Section 626.172, relating to agent in full-time 1637 charge. 1638 Section 25. Section 626.8548, Florida Statutes, is created to read: 1639 1640 626.8548 "All-lines adjuster" defined.-An "all-lines adjuster" is a person who is self-employed or employed by an 1641 1642 insurer, a wholly owned subsidiary of an insurer, or an 1643 independent adjusting firm or other independent adjuster, and who undertakes on behalf of an insurer or other insurers under 1644 1645 common control or ownership to ascertain and determine the 1646 amount of any claim, loss, or damage payable under an insurance 1647 contract or undertakes to effect settlement of such claim, loss, 1648 or damage. The term does not apply to life insurance or annuity 1649 contracts. 1650 Section 26. Section 626.855, Florida Statutes, is amended 1651 to read: 1652 626.855 "Independent adjuster" defined.-An "independent Page 59 of 84

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1653 adjuster" means a is any person licensed as an all-lines 1654 adjuster who is self-appointed self-employed or appointed and is associated with or employed by an independent adjusting firm or 1655 1656 other independent adjuster, and who undertakes on behalf of an 1657 insurer to ascertain and determine the amount of any claim, loss, or damage payable under an insurance contract or 1658 1659 undertakes to effect settlement of such claim, loss, or damage. 1660 Section 27. Section 626.856, Florida Statutes, is amended to read: 1661 626.856 "Company employee adjuster" defined.-A "company 1662 1663 employee adjuster" means is a person licensed as an all-lines 1664 adjuster who is appointed and employed on an insurer's staff of adjusters or a wholly owned subsidiary of the insurer, and who 1665 1666 undertakes on behalf of such insurer or other insurers under 1667 common control or ownership to ascertain and determine the 1668 amount of any claim, loss, or damage payable under a contract of 1669 insurance, or undertakes to effect settlement of such claim, 1670 loss, or damage. 1671 Section 28. Section 626.858, Florida Statutes, is 1672 repealed. 1673 Section 29. Section 626.8584, Florida Statutes, is amended 1674 to read: 1675 "Nonresident all-lines independent adjuster" 626.8584 defined.-A "nonresident all-lines independent adjuster" means is 1676 1677 a person who: Is not a resident of this state; 1678 (1)1679 (2)Is a currently licensed as an independent adjuster in 1680 his or her state of residence for all lines of insurance except Page 60 of 84

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1681 <u>life and annuities</u> the type or kinds of insurance for which the 1682 <u>licensee intends to adjust claims in this state</u> or, if a 1683 resident of a state that does not license <u>such</u> independent 1684 adjusters, <u>meets the qualifications</u> has passed the department's 1685 <u>adjuster examination as</u> prescribed in s. 626.8734(1)(b); and

(3) Is <u>licensed as an all-lines adjuster and self-</u>
<u>appointed or appointed and</u> <u>a self-employed independent adjuster</u>
or associated with or employed by an independent adjusting firm
or other independent adjuster, by an insurer admitted to do
<u>business in this state or a wholly-owned subsidiary of an</u>
<u>insurer admitted to do business in this state, or by other</u>
<u>insurers under the common control or ownership of such insurer</u>.

1693 Section 30. Section 626.863, Florida Statutes, is amended 1694 to read:

626.863 <u>Claims referrals to</u> Licensed independent adjusters required; insurers' responsibility.-

(1) An insurer <u>may</u> shall not knowingly refer any claim or loss for adjustment in this state to any person purporting to be or acting as an independent adjuster unless the person is currently licensed <u>as an all-lines adjuster</u> and appointed as an independent adjuster under this code.

(2) Before referring any claim or loss, the insurer shall ascertain from the department whether the proposed independent adjuster is currently licensed <u>as an all-lines adjuster</u> and appointed as <u>an independent adjuster</u> such. Having once ascertained that a particular person is so licensed and appointed, the insurer may assume that he or she will continue to be so licensed and appointed until the insurer has knowledge,

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CS/CS/HB 725 2012 1709 or receives information from the department, to the contrary. 1710 (3) This section does not apply to catastrophe or 1711 emergency adjusters as provided for in this part. 1712 Section 31. Section 626.864, Florida Statutes, is amended 1713 to read: 1714 626.864 Adjuster license types.-1715 A qualified individual may be licensed and appointed (1) as either: 1716 1717 (a) A public adjuster; or 1718 An all-lines independent adjuster; or (b) 1719 (c) A company employee adjuster. 1720 The same individual may shall not be concurrently (2)licensed appointed as a public adjuster and an all-lines 1721 1722 adjuster to more than one of the adjuster types referred to in 1723 subsection (1). 1724 (3) An all-lines adjuster may be appointed as an 1725 independent adjuster or company employee adjuster, but not both 1726 concurrently. 1727 Section 32. Paragraph (e) is added to subsection (1) of section 626.865, Florida Statutes, to read: 1728 1729 626.865 Public adjuster's qualifications, bond.-1730 The department shall issue a license to an applicant (1)1731 for a public adjuster's license upon determining that the 1732 applicant has paid the applicable fees specified in s. 624.501 and possesses the following qualifications: 1733 1734 (e) Is licensed as a public adjuster apprentice under s. 1735 626.8651 and complies with the requirements of that license 1736 throughout the licensure period.

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1737 Section 33. Section 626.866, Florida Statutes, is amended 1738 to read:

1739 626.866 <u>All-lines adjuster</u> <u>Independent adjuster's</u> 1740 qualifications.—The department shall issue a license to an 1741 applicant for an <u>all-lines adjuster</u> independent adjuster's 1742 license <u>to an applicant</u> upon determining that the applicable 1743 license fee specified in s. 624.501 has been paid and that the 1744 applicant possesses the following qualifications:

1745

(1) Is a natural person at least 18 years of age.

1746 (2) Is a United States citizen or legal alien who
1747 possesses work authorization from the United States Bureau of
1748 Citizenship and Immigration Services and a bona fide resident of
1749 this state.

1750 (3) Is trustworthy and has such business reputation as 1751 would reasonably assure that the applicant will conduct his or 1752 her business as insurance adjuster fairly and in good faith and 1753 without detriment to the public.

1754 (4) Has had sufficient experience, training, or 1755 instruction concerning the adjusting of damage or loss under 1756 insurance contracts, other than life and annuity contracts, is 1757 sufficiently informed as to the terms and the effects of the 1758 provisions of such types of contracts, and possesses adequate 1759 knowledge of the insurance laws of this state relating to such 1760 contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the 1761 1762 public or any member thereof with whom he or she may have 1763 relations as an insurance adjuster and to adjust all claims in accordance with the policy or contract and the insurance laws of 1764

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1765	this state.
1766	(5) Has passed any required written examination or has met
1767	one of the exemptions prescribed under s. 626.221.
1768	Section 34. Section 626.867, Florida Statutes, is
1769	repealed.
1770	Section 35. Section 626.869, Florida Statutes, is amended
1771	to read:
1772	626.869 License, adjusters; continuing education
1773	(1) <u>Having</u> An applicant for a license as an <u>all-lines</u>
1774	adjuster <u>qualifies the licensee to adjust</u> may qualify and his or
1775	her license when issued may cover adjusting in any one of the
1776	following classes of insurance:
1777	(a) all lines of insurance except life and annuities.
1778	(b) Motor vehicle physical damage insurance.
1779	(c) Property and casualty insurance.
1780	(d) Workers' compensation insurance.
1781	(e) Health insurance.
1782	
1783	No examination on workers' compensation insurance or health
1784	insurance shall be required for public adjusters.
1785	(2) All individuals who on October 1, 1990, hold an
1786	adjuster's license and appointment limited to fire and allied
1787	lines, including marine or casualty or boiler and machinery, may
1788	remain licensed and appointed under the limited license and may
1789	renew their appointment, but <u>a</u> no license or appointment <u>that</u>
1790	which has been terminated, not renewed, suspended, or revoked
1791	<u>may not</u> shall be reinstated, and no new or additional licenses
1792	or appointments <u>may not</u> shall be issued.
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1793 All individuals who on October 1, 2012, hold an (3)1794 adjuster's license and appointment limited to motor vehicle 1795 physical damage and mechanical breakdown, property and casualty, 1796 workers' compensation, or health insurance may remain licensed 1797 and appointed under such limited license and may renew their 1798 appointment, but a license that has been terminated, suspended, or revoked may not be reinstated, and new or additional licenses 1799 1800 may not be issued. The applicant's application for license shall specify which of the foregoing classes of business the 1801 1802 application for license is to cover. (4) (a) An Any individual holding a license as a public 1803 1804 adjuster or an all-lines a company employee adjuster must 1805 complete all continuing education requirements as specified in 1806 s. 626.2815. or independent adjuster for 24 consecutive months 1807 or longer must, beginning in his or her birth month and every 2 1808 years thereafter, have completed 24 hours of courses, 2 hours of 1809 which relate to ethics, in subjects designed to inform the 1810 licensee regarding the current insurance laws of this state, so 1811 as to enable him or her to engage in business as an insurance 1812 adjuster fairly and without injury to the public and to adjust 1813 all claims in accordance with the policy or contract and the 1814 laws of this state. 1815 (b) Any individual holding a license as a public adjuster 1816 for 24 consecutive months or longer, beginning in his or her 1817 birth month and every 2 years thereafter, must have completed 24 hours of courses, 2 hours of which relate to ethics, in subjects 1818 designed to inform the licensee regarding the current laws of 1819 1820 this state pertaining to all lines of insurance other than life Page 65 of 84

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1821 and annuities, the current laws of this state pertaining to the 1822 duties and responsibilities of public adjusters as set forth in 1823 this part, and the current rules of the department applicable to 1824 public adjusters and standard or representative policy forms 1825 used by insurers, other than forms for life insurance and 1826 so as to enable him or her to engage in business as annuities, 1827 an adjuster fairly and without injury to the public and to 1828 adjust all claims in accordance with the policy or contract and 1829 laws of this state. In order to receive credit for continuing 1830 education courses, public adjusters must take courses that are 1831 specifically designed for public adjusters and approved by the 1832 department, provided, however, no continuing education course 1833 shall be required for public adjusters for workers' compensation 1834 insurance or health insurance.

1835 (c) The department shall adopt rules necessary to 1836 implement and administer the continuing education requirements 1837 of this subsection. For good cause shown, the department may 1838 grant an extension of time during which the requirements imposed 1839 by this section may be completed, but such extension of time may 1840 not exceed 1 year.

1841 (d) A nonresident public adjuster must complete the 1842 continuing education requirements provided by this section; 1843 provided, a nonresident public adjuster may meet the 1844 requirements of this section if the continuing education 1845 requirements of the nonresident public adjuster's home state are 1846 determined to be substantially comparable to the requirements of this state's continuing education requirements and if the 1847 1848 resident's state recognizes reciprocity with this state's Page 66 of 84

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1849 continuing education requirements. A nonresident public adjuster whose home state does not have such continuing education 1850 1851 requirements for adjusters, and who is not licensed as a 1852 nonresident adjuster in a state that has continuing education 1853 requirements and reciprocates with this state, must meet the 1854 continuing education requirements of this section. 1855 (5) The regulation of continuing education for licensees, 1856 course providers, instructors, school officials, and monitor 1857 groups shall be as provided for in s. 626.2816. 1858 Section 36. Paragraph (c) of subsection (2) of section 626.8697, Florida Statutes, is amended to read: 1859 1860 626.8697 Grounds for refusal, suspension, or revocation of 1861 adjusting firm license.-1862 The department may, in its discretion, deny, suspend, (2)1863 revoke, or refuse to continue the license of any adjusting firm 1864 if it finds that any of the following applicable grounds exist 1865 with respect to the firm or any owner, partner, manager, 1866 director, officer, or other person who is otherwise involved in 1867 the operation of the firm: 1868 (c) Violation of an any order or rule of the department, 1869 office, or commission. 1870 Section 37. Subsections (1) and (5) of section 626.872, 1871 Florida Statutes, are amended to read: 1872 626.872 Temporary license.-1873 (1)The department may, in its discretion, issue a 1874 temporary license as an all-lines independent adjuster or as a 1875 company employee adjuster, subject to the following conditions: 1876 The applicant must be an employee of an adjuster (a) Page 67 of 84

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1877 currently licensed by the department, an employee of an 1878 authorized insurer, or an employee of an established adjusting 1879 firm or corporation who which is supervised by a currently 1880 licensed all-lines independent adjuster.

1881 (b) The application must be accompanied by a certificate 1882 of employment and a report as to the applicant's integrity and 1883 moral character on a form prescribed by the department and 1884 executed by the employer.

1885 <u>(b) (c)</u> The applicant must be a natural person of at least 1886 18 years of age, must be a bona fide resident of this state, 1887 must be trustworthy, and must have <u>a</u> such business reputation 1888 <u>that as would reasonably ensure</u> assure that the applicant will 1889 conduct his or her business as an adjuster fairly and in good 1890 faith and without detriment to the public.

1891 <u>(c) (d)</u> The applicant's employer is responsible for the 1892 adjustment acts of <u>the temporary</u> any licensee <u>under this</u> 1893 <u>section</u>.

1894(d) (e)The applicable license fee specified must be paid1895before issuance of the temporary license.

1896 <u>(e) (f)</u> The temporary license <u>is shall be</u> effective for a 1897 period of 1 year, but <u>is</u> subject to earlier termination at the 1898 request of the employer, or if the licensee fails to take an 1899 examination as an <u>all-lines</u> independent adjuster or company 1900 employee adjuster within 6 months after issuance of the 1901 temporary license, or if <u>the temporary license is</u> suspended or 1902 revoked by the department.

1903(5) The department may shall not issue a temporary license1904as an all-lines independent adjuster or as a company employee

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1905 adjuster to an any individual who has ever held such a license
1906 in this state.

1907Section 38.Section 626.873, Florida Statutes, is1908repealed.

1909 Section 39. Section 626.8734, Florida Statutes, is amended 1910 to read:

1911 626.8734 Nonresident <u>all-lines adjuster license</u>
 1912 independent adjuster's qualifications.-

(1) The department shall, upon application therefor, issue
a license to an applicant for a nonresident <u>all-lines adjuster</u>
independent adjuster's license upon determining that the
applicant has paid the applicable license fees required under s.
624.501 and:

1918

(a) Is a natural person at least 18 years of age.

(b) Has passed to the satisfaction of the department a written Florida <u>all-lines adjuster</u> independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to <u>any of the</u> following:

1924 1. An applicant who is licensed as <u>an all-lines</u> a resident 1925 independent adjuster in his or her <u>home</u> state <u>if</u> of residence 1926 when that state <u>has entered into</u> requires the passing of a 1927 written examination in order to obtain the license and a 1928 reciprocal agreement with the appropriate official of that state 1929 has been entered into by the department; or

1930 2. An applicant who is licensed as a nonresident <u>all-lines</u> 1931 independent adjuster in a state other than his or her <u>home</u> state 1932 of residence when the state of licensure requires the passing of Page 69 of 84

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1933 a written examination in order to obtain the license and a 1934 reciprocal agreement with the appropriate official of the state 1935 of licensure has been entered into with by the department. 1936 Is licensed as an all-lines adjuster and is self-(C) 1937 appointed or appointed and employed by an independent adjusting 1938 firm or other independent adjuster, or is an employee of an 1939 insurer admitted to do business in this state, a wholly-owned 1940 subsidiary of an insurer admitted to do business in this state, or other insurers under the common control or ownership of such 1941 1942 insurer self-employed or associated with or employed by an 1943 independent adjusting firm or other independent adjuster. 1944 Applicants licensed as nonresident all-lines independent 1945 adjusters under this section must be appointed as an independent 1946 adjuster or company employee adjuster such in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees as 1947 1948 in the amount specified in s. 624.501 must be paid to the 1949 department in advance. The appointment of a nonresident 1950 independent adjuster continues shall continue in force until 1951 suspended, revoked, or otherwise terminated, but is subject to 1952 biennial renewal or continuation by the licensee in accordance 1953 with procedures prescribed in s. 626.381 for licensees in 1954 general.

(d) Is trustworthy and has such business reputation as would reasonably <u>ensure</u> assure that he or she will conduct his or her business as a nonresident <u>all-lines</u> independent adjuster fairly and in good faith and without detriment to the public.

(e) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under Page 70 of 84

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1961 insurance contracts, other than life and annuity contracts; is 1962 sufficiently informed as to the terms and effects of the 1963 provisions of those types of insurance contracts; and possesses 1964 adequate knowledge of the laws of this state relating to such 1965 contracts as to enable and qualify him or her to engage in the 1966 business of insurance adjuster fairly and without injury to the 1967 public or any member thereof with whom he or she may have 1968 business as an all-lines independent adjuster.

1969 (2) The applicant <u>must shall</u> furnish the following with
1970 his or her application:

1971 (a) A complete set of his or her fingerprints. The
1972 applicant's fingerprints must be certified by an authorized law
1973 enforcement officer.

1974 If currently licensed as an all-lines a resident (b) 1975 independent adjuster in the applicant's home state of residence, 1976 a certificate or letter of authorization from the licensing 1977 authority of the applicant's home state of residence, stating 1978 that the applicant holds a current license to act as an alllines independent adjuster. The Such certificate or letter of 1979 1980 authorization must be signed by the insurance commissioner, or 1981 his or her deputy or the appropriate licensing official, and 1982 must disclose whether the adjuster has ever had a any license or 1983 eligibility to hold any license declined, denied, suspended, 1984 revoked, or placed on probation or whether an administrative 1985 fine or penalty has been levied against the adjuster and, if so, 1986 the reason for the action. Such certificate or letter is not 1987 required if the nonresident applicant's licensing status can be 1988 verified through the Producer Database maintained by the

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1989 <u>National Association of Insurance Commissioners, its affiliates,</u> 1990 or subsidiaries.

If the applicant's home state of residence does not 1991 (C) 1992 require licensure as an all-lines independent adjuster and the 1993 applicant has been licensed as a resident insurance adjuster, 1994 agent, broker, or other insurance representative in his or her 1995 home state of residence or any other state within the past 3 1996 years, a certificate or letter of authorization from the 1997 licensing authority stating that the applicant holds or has held 1998 a license to act as an insurance adjuster, agent, or other 1999 insurance representative. The certificate or letter of 2000 authorization must be signed by the insurance commissioner, or 2001 his or her deputy or the appropriate licensing official, and must disclose whether the adjuster, agent, or other insurance 2002 2003 representative has ever had a any license or eligibility to hold 2004 any license declined, denied, suspended, revoked, or placed on 2005 probation or whether an administrative fine or penalty has been 2006 levied against the adjuster and, if so, the reason for the 2007 action. Such certificate or letter is not required if the 2008 nonresident applicant's licensing status can be verified through 2009 the Producer Database maintained by the National Association of 2010 Insurance Commissioners, its affiliates, or subsidiaries.

(3) The usual and customary records pertaining to transactions under the license of a nonresident <u>all-lines</u> independent adjuster must be retained for at least 3 years after completion of the adjustment and <u>must</u> be made available in this state to the department upon request. The failure of a nonresident <u>all-lines</u> <u>independent</u> adjuster to properly maintain

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2017 records and make them available to the department upon request 2018 constitutes grounds for the immediate suspension of the license 2019 issued under this section.

2020 (4)After licensure as a nonresident independent adjuster, 2021 As a condition of doing business in this state as a nonresident 2022 independent adjuster, the appointee must licensee must annually 2023 on or before January 1, on a form prescribed by the department, 2024 submit an affidavit to the department certifying that the 2025 licensee is familiar with and understands the insurance laws and 2026 administrative rules of this state and the provisions of the 2027 contracts negotiated or to be negotiated. Compliance with this 2028 filing requirement is a condition precedent to the issuance, 2029 continuation, reinstatement, or renewal of a nonresident 2030 independent adjuster's appointment.

2031 Section 40. Section 626.8736, Florida Statutes, is amended 2032 to read:

2033 626.8736 Nonresident independent or public adjusters; 2034 service of process.-

2035 Each licensed nonresident independent or public (1)2036 adjuster or all-lines adjuster appointed as an independent 2037 adjuster shall appoint the Chief Financial Officer and his or 2038 her successors in office as his or her attorney to receive 2039 service of legal process issued against such the nonresident 2040 independent or public adjuster in this state, upon causes of 2041 action arising within this state out of transactions under his license and appointment. Service upon the Chief Financial 2042 2043 Officer as attorney constitutes shall constitute effective legal 2044 service upon the nonresident independent or public adjuster.

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(2) The appointment of the Chief Financial Officer for
service of process <u>is</u> shall be irrevocable for as long as there
could be any cause of action against the nonresident <u>independent</u>
or public adjuster <u>or all-lines adjuster appointed as an</u>
<u>independent adjuster</u> arising out of his or her insurance
transactions in this state.

(3) Duplicate copies of legal process against the nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster shall be served upon the Chief Financial Officer by a person competent to serve a summons.

(4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, by registered mail with return receipt requested, to the defendant nonresident independent or public adjuster <u>or all-</u> <u>lines adjuster appointed as an independent adjuster</u> at his or her last address of record with the department.

2062 (5) The Chief Financial Officer shall keep a record of the 2063 day and hour of service upon him or her of all legal process 2064 received under this section.

2065 Section 41. Subsection (1) of section 626.874, Florida 2066 Statutes, is amended to read:

2067

626.874 Catastrophe or emergency adjusters.-

(1) In the event of a catastrophe or emergency, the department may issue a license, for the purposes and under the conditions which it shall fix and for the period of emergency as it shall determine, to persons who are residents or nonresidents of this state, who are at least 18 years of age, who are United

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2073 States citizens or legal aliens who possess work authorization 2074 from the United States Bureau of Citizenship and Immigration 2075 Services, and who are not licensed adjusters under this part but 2076 who have been designated and certified to it as qualified to act 2077 as adjusters by all-lines independent resident adjusters, or by an authorized insurer, or by a licensed general lines agent to 2078 2079 adjust claims, losses, or damages under policies or contracts of 2080 insurance issued by such insurers. The fee for the license is 2081 shall be as provided in s. 624.501(12)(c).

2082 Section 42. Subsection (1) of section 626.875, Florida 2083 Statutes, is amended to read:

2084

626.875 Office and records.-

(1) <u>Each appointed</u> Every licensed independent adjuster and every licensed public adjuster <u>must</u> shall have and maintain in this state a place of business <u>in this state which is</u> accessible to the public and keep therein the usual and customary records pertaining to transactions under the license. This provision <u>does shall</u> not be deemed to prohibit maintenance of such an office in the home of the licensee.

2092 Section 43. Section 626.876, Florida Statutes, is amended 2093 to read:

2094 626.876 Exclusive employment; public adjusters, 2095 independent adjusters.-

(1) <u>An</u> No individual licensed and appointed as a public adjuster <u>may not</u> shall be so employed during the same period by more than one public adjuster or public adjuster firm or corporation.

2100

(2) <u>An</u> No individual licensed <u>as an all-lines adjuster</u> and Page 75 of 84

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2101 appointed as an independent adjuster may not shall be so 2102 employed during the same period by more than one independent 2103 adjuster or independent adjuster firm or corporation. 2104 Section 44. Subsections (5), (6), and (7) of section 2105 626.927, Florida Statutes, are amended to read: 2106 626.927 Licensing of surplus lines agent.-2107 (5) The applicant must file and thereafter maintain the 2108 bond as required under s. 626.928. 2109 (5) (5) (6) Examinations as to surplus lines, as required under 2110 subsections (1) and (2), are shall be subject to the provisions 2111 of part I as applicable to applicants for licenses in general. 2112 No such examination shall be required as to persons who held a 2113 Florida surplus lines agent's license as of January 1, 1959, 2114 except when examinations subsequent to issuance of an initial 2115 license are provided for in general under part I. 2116 (6) (7) An Any individual who has been licensed by the department as a surplus lines agent as provided in this section 2117 2118 may be subsequently appointed without additional written 2119 examination if his or her application for appointment is filed with the department within 48 months after next following the 2120 2121 date of cancellation or expiration of the prior appointment. The 2122 department may, in its discretion, require an any individual to 2123 take and successfully pass an examination as for original

2124 issuance of license as a condition precedent to the 2125 reinstatement or continuation of the licensee's current license 2126 or reinstatement or continuation of the licensee's appointment.

2127Section 45.Section 626.928, Florida Statutes, is2128repealed.

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2129 Section 46. Section 626.933, Florida Statutes, is amended 2130 to read:

626.933 Collection of tax and service fee.-If the tax or 2131 2132 service fee payable by a surplus lines agent under the this 2133 Surplus Lines Law is not so paid within the time prescribed, it 2134 the same shall be recoverable in a suit brought by the 2135 department against the surplus lines agent and the surety or 2136 sureties on the bond filed by the surplus lines agent under s. 2137 626.928. The department may authorize the Florida Surplus Lines Service Office to file suit on its behalf. All costs and 2138 2139 expenses incurred in a suit brought by the office which are not 2140 recoverable from the agent or surety shall be borne by the 2141 office.

2142 Section 47. Subsection (1) of section 626.935, Florida 2143 Statutes, is amended to read:

2144 626.935 Suspension, revocation, or refusal of surplus 2145 lines agent's license.-

(1) The department shall deny an application for, suspend,
revoke, or refuse to renew the appointment of a surplus lines
agent and all other licenses and appointments held by the
licensee under this code, <u>on</u> upon any of the following grounds:

(a) Removal of the licensee's office from the licensee'sstate of residence.

(b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.

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Closure of the licensee's office for a period of more

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2157 than 30 consecutive days.

(d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

(e) Failure to pay the tax or service fee on surplus lines
premiums, as provided for in the this Surplus Lines Law.

2162 (f) Failure to maintain the bond as required by s. 2163 626.928.

2164 <u>(f) (g)</u> Suspension, revocation, or refusal to renew or 2165 continue the license or appointment as a general lines agent, 2166 service representative, or managing general agent.

2167 (g) (h) Lack of qualifications as for an original surplus 2168 lines agent's license.

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(h) (i) Violation of this Surplus Lines Law.

2170 <u>(i)(j)</u> For any other applicable cause for which the 2171 license of a general lines agent could be suspended, revoked, or 2172 refused under s. 626.611 or s. 626.621.

2173 Section 48. Paragraph (b) of subsection (1) of section 2174 627.952, Florida Statutes, is amended to read:

627.952 Risk retention and purchasing group agents.-

Any person offering, soliciting, selling, purchasing, 2176 (1)2177 administering, or otherwise servicing insurance contracts, 2178 certificates, or agreements for any purchasing group or risk 2179 retention group to any resident of this state, either directly or indirectly, by the use of mail, advertising, or other means 2180 2181 of communication, shall obtain a license and appointment to act 2182 as a resident general lines agent, if a resident of this state, 2183 or a nonresident general lines agent if not a resident. Any such person shall be subject to all requirements of the Florida 2184

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2185 Insurance Code.

2186 (b) Any person required to be licensed and appointed under 2187 by this subsection, in order to place business through Florida 2188 eligible surplus lines carriers, must shall, if a resident of 2189 this state, be licensed and appointed as a surplus lines agent. 2190 Any such person, If not a resident of this state, such person 2191 must shall be licensed and appointed as a surplus lines agent in 2192 her or his state of residence and shall file and thereafter 2193 maintain a fidelity bond in favor of the people of the State of 2194 Florida executed by a surety company admitted in this state and 2195 payable to the State of Florida; provided, however, any 2196 activities carried out by such nonresident is pursuant to this 2197 part shall be limited to the provision of insurance for purchasing groups. The bond must shall be continuous in form and 2198 2199 maintained in the amount of not less than \$50,000, aggregate liability set out in s. 626.928. The bond must shall remain in 2200 2201 force and effect until the surety is released from liability by 2202 the department or until the bond is canceled by the surety. The 2203 surety may cancel the bond and be released from further 2204 liability thereunder upon 30 days' prior written notice to the department. The cancellation does shall not affect any liability 2205 2206 incurred or accrued thereunder before the termination of the 30-2207 day period. Upon receipt of a notice of cancellation, the 2208 department shall immediately notify the agent.

2209 Section 49. Subsections (1) and (2) of section 635.051, 2210 Florida Statutes, are amended to read:

2211 635.051 Licensing and appointment of mortgage guaranty 2212 insurance agents.-

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2213	(1) Effective October 1, 2012, a person may not transact
2214	mortgage guaranty insurance unless licensed and appointed as a
2215	credit insurance agent in accordance with the applicable
2216	provisions of the insurance code. Mortgage guaranty licenses
2217	held by persons on October 1, 2012, shall be transferred to a
2218	credit insurance agent license. Persons who wish to obtain a new
2219	license identification card that reflects this change must
2220	submit the \$5 fee as prescribed in s. 624.501(15). Agents of
2221	mortgage guaranty insurers shall be licensed and appointed and
2222	shall be subject to the same qualifications and requirements
2223	applicable to general lines agents under the laws of this state,
2224	except that:
2225	(a) Particular preliminary specialized education or
2226	training is not required of an applicant for such an agent's
2227	license, and continuing education is not required for renewal of
2228	the agent's appointment if, as part of the application for
2229	license and appointment, the insurer guarantees that the
2230	applicant will receive the necessary training to enable him or
2231	her properly to hold himself or herself out to the public as a
2232	mortgage guaranty insurance agent and if the department, in its
2233	discretion, accepts such guaranty;
2234	(b) The agent's license and appointment shall be a limited
2235	license, limited to the handling of mortgage guaranty insurance
2236	only; and
2237	(c) An examination may be required of an applicant for
2238	such a license if the insurer fails to provide the guaranty
2239	described in paragraph (a).
2240	(2) Any general lines agent licensed under chapter 626 is
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2241 qualified to represent a mortgage guaranty insurer without 2242 additional licensure examination. 2243 Section 50. Subsection (1) of section 648.34, Florida 2244 Statutes, is amended to read: 2245 648.34 Bail bond agents; qualifications.-2246 An application for licensure as a bail bond agent must (1)2247 be submitted on forms prescribed by the department. The 2248 application must include the applicant's full name; date of 2249 birth; social security number; residence, business, and mailing 2250 addresses; contact telephone numbers, including a business 2251 telephone number; and e-mail address. 2252 Section 51. Subsection (2) of section 648.38, Florida 2253 Statutes, is amended to read: 2254 648.38 Licensure examination for bail bond agents; time; 2255 place; fees; scope.-2256 (2)The department or a person designated by the 2257 department shall provide mail written notice of the time and 2258 place of the examination to each applicant for licensure 2259 required to take an examination who will be eligible to take the 2260 examination as of the examination date. The notice shall be e-2261 mailed so mailed, postage prepaid, and addressed to the 2262 applicant at the e-mail his or her address shown on his or her 2263 application for licensure or at such other address as requested 2264 by the applicant in writing filed with the department prior to 2265 the mailing of the notice. Notice shall be deemed given when so 2266 mailed. 2267 Section 52. Section 648.385, Florida Statutes, is amended 2268 to read:

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2269 648.385 Continuing education required; application; 2270 exceptions; requirements; penalties.-

(1) The purpose of this section is to establish requirements and standards for continuing education courses for persons authorized to write bail bonds in this state.

(2) (a) Each person subject to the provisions of this
chapter must complete a minimum of 14 hours of continuing
education courses every 2 years as specified in s. 626.2815 in
courses approved by the department. Compliance with continuing
education requirements is a condition precedent to the issuance,
continuation, or renewal of any appointment subject to the
provisions of this chapter.

(b) A person teaching any approved course of instruction or lecturing at any approved seminar and attending the entire course or seminar shall qualify for the same number of classroom hours as would be granted to a person taking and successfully completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person attends the entire course or seminar.

(c) For good cause shown, the department may grant an extension of time during which the requirements imposed by this section may be completed, but such extension of time may not exceed 1 year.

(3) (a) Any bail-related course developed or sponsored by any authorized insurer or recognized bail bond agents' association, or any independent study program of instruction, subject to approval by the department, qualifies for the equivalency of the number of classroom hours assigned to such Page 82 of 84

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2297 course by the department. However, unless otherwise provided in 2298 this section, continuing education credit may not be credited 2299 toward meeting the requirements of this section unless the 2300 course is provided by classroom instruction or results in a 2301 monitored examination.

2302 (b) Each person or entity sponsoring a course for 2303 continuing education credit must furnish, within 30 days after 2304 completion of the course, in a form satisfactory to the 2305 department or its designee, a written and certified roster 2306 showing the name and license number of all persons successfully 2307 completing such course and requesting credit, accompanied by the 2308 required fee. The department shall refuse to issue, continue, or 2309 renew the appointment of any bail bond agent who has not had the 2310 continuing education requirements certified unless the agent has 2311 been granted an extension by the department.

2312 Section 53. Section 648.421, Florida Statutes, is amended 2313 to read:

2314 648.421 Notice of change of address or telephone number.-2315 Each licensee under this chapter shall notify in writing the department, insurer, managing general agent, and the clerk of 2316 2317 each court in which the licensee is registered within 10 working 2318 days after a change in the licensee's principal business address 2319 or telephone number. The licensee shall also notify the 2320 department within 10 working days after a change of the name, address, or telephone number of each agency or firm for which he 2321 2322 or she writes bonds and any change in the licensee's name, home address, e-mail address, or telephone number. 2323

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2324 Section 54. Except as otherwise expressly provided in this 2325 act, this act shall take effect October 1, 2012.

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