A bill to be entitled 1 2 An act relating to emergency 911 service; amending s. 3 365.172, F.S.; revising the qualifications required 4 for the members of the E911 Board; requiring that a 5 voice communications service provider, other than a 6 wireless service provider, impose a fee based on the 7 number of access lines to the E911 system and on the 8 basis of certain access lines for each digital 9 transmission link, up to a specified number of access 10 lines per account bill rendered; revising the criteria 11 that a local government may use in order to indemnify a local carrier; expanding the types of providers that 12 may be indemnified and that are not liable for certain 13 14 damages; revising cross-references; defining the term 15 "provide 911 or E911 service"; amending s. 427.706, 16 F.S.; removing the requirement that the Florida Telephone Association recommend certain 17 representatives to an advisory committee to the Public 18 19 Service Commission; providing an effective date. 20 21 Be It Enacted by the Legislature of the State of Florida: 22 23 Paragraphs (a) and (b) of subsection (5), 24 paragraphs (a) and (e) of subsection (8), and subsection (11) of 25 section 365.172, Florida Statutes, are amended to read:

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Emergency communications number "E911."-

The E911 Board is established to administer, with

THE E911 BOARD.

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oversight by the office, the fee imposed under subsection (8), including receiving revenues derived from the fee; distributing portions of the revenues to wireless providers, counties, and the office; accounting for receipts, distributions, and income derived by the funds maintained in the fund; and providing annual reports to the Governor and the Legislature for submission by the office on amounts collected and expended, the purposes for which expenditures have been made, and the status of E911 service in this state. In order to advise and assist the office in implementing earrying out the purposes of this section, the board, which has shall have the power of a body corporate, has the powers enumerated in subsection (6).

The board shall consist of nine members, one of whom (b) must be the system director designated under s. 365.171(5), or his or her designee, who shall serve as the chair of the board. The remaining eight members of the board shall be appointed by the Governor and must be composed of four county 911 coordinators, consisting of a representative from a rural county, a representative from a medium county, a representative from a large county, and an at-large representative recommended by the Florida Association of Counties in consultation with the county 911 coordinators; three two local exchange carrier member representatives members, one of whom which must be a representative of the local exchange carrier having the greatest number of access lines in the state and one of whom must be a representative of a certificated competitive local exchange telecommunications company; and one member representative two members from the wireless telecommunications industry, with

Association in consultation with the wireless telecommunications industry. In recommending members from the wireless telecommunications telecommunications industry, consideration must be given to wireless providers that who are not affiliated with local exchange carriers. Not more than one member may be appointed to represent any single provider on the board.

(8) E911 FEE.—

- (a) Each voice communications services provider shall collect the fee described in this subsection. Each provider, as part of its monthly billing process, shall bill the fee as follows. The fee <u>may shall</u> not be assessed on any pay telephone in the state.
- 1. Each voice communications service provider other than a wireless provider local exchange carrier shall bill the fee to a subscriber based on the number of access lines having access to the E911 system, the local exchange subscribers on a service-identifier basis, up to a maximum of 25 access lines per account bill rendered.
- 2. Each voice communications service provider other than a wireless provider shall bill the fee to a subscriber on a basis of five service-identified access lines for each digital transmission link, including primary rate interface service or equivalent Digital Signal 1 level service, which can be channelized and split into 23 or 24 voice or data grade channels for communications, up to a maximum of 25 access lines per account bill rendered.
  - 3.2. Except in the case of prepaid wireless service, each

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wireless provider shall bill the fee to a subscriber on a perservice-identifier basis for service identifiers whose primary place of use is within this state. Before July 1, 2013, the fee <a href="may shall">may shall</a> not be assessed on or collected from a provider with respect to an end user's service if that end user's service is a prepaid calling arrangement that is subject to s. 212.05(1)(e).

- a. A No E911 fee may not shall be collected from the sale of prepaid wireless service before prior to July 1, 2013.
  - b. For purposes of this section, the term:

- (I) "Prepaid wireless service" means the right to access telecommunications services, which that must be paid for in advance and is sold in predetermined units or dollars enabling the originator to make calls such that the number of units or dollars declines with use in a known amount.
- (II) "Prepaid wireless service providers" includes those persons who sell prepaid wireless service regardless of its form, either as a retailer or reseller.
- $\underline{4.3.}$  The All voice communications services providers not addressed under subparagraphs 1., 2., and 3. 2. shall bill the fee on a per-service-identifier basis for service identifiers whose primary place of use is within the state up to a maximum of 25 service identifiers for each account bill rendered.

The provider may list the fee as a separate entry on each bill, in which case the fee must be identified as a fee for E911 services. A provider shall remit the fee to the board only if the fee is paid by the subscriber. If a provider receives a partial payment for a monthly bill from a subscriber, the amount

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received shall first be applied to the payment due the provider for providing voice communications service.

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- Effective September 1, 2007, voice communications services providers billing the fee to subscribers shall deliver revenues from the fee to the board within 60 days after the end of the month in which the fee was billed, together with a monthly report of the number of service identifiers in each county. Each wireless provider and other applicable provider identified in subparagraph (a)  $4. \frac{(a)}{3}$  shall report the number of service identifiers for subscribers whose place of primary use is in each county. All provider subscriber information provided to the board is subject to s. 365.174. If a provider chooses to remit any fee amounts to the board before they are paid by the subscribers, a provider may apply to the board for a refund of, or may take a credit for, any such fees remitted to the board which are not collected by the provider within 6 months following the month in which the fees are charged off for federal income tax purposes as bad debt.
- government may governments are authorized to undertake to indemnify local exchange carriers against liability in accordance with the <u>published schedules</u> lawfully filed tariffs of the company. Notwithstanding an indemnification agreement, a <u>local exchange carrier</u>, voice communications services provider, or other service provider that provides 911 or E911 service on a <u>retail or wholesale basis</u> is not liable for damages resulting from or in connection with 911 or E911 service, or for identification of the telephone number, or address, or name

141	associated with any person accessing 911 or E911 service, unless
142	the carrier or the voice communications services provider acted
143	with malicious purpose or in a manner exhibiting wanton and
144	willful disregard of the rights, safety, or property of a person
145	when providing such services. A $\underline{carrier}$ or $\underline{voice}$ communications
146	services provider is not liable for damages to any person
147	resulting from or in connection with the $\underline{\text{carrier's or}}$ provider's
148	provision of any lawful assistance to any investigative or law
149	enforcement officer of the United States, this state, or a
150	political subdivision thereof, or of any other state or
151	political subdivision thereof, in connection with any lawful
152	investigation or other law enforcement activity by such law
153	enforcement officer. For purposes of this subsection, the term
154	"provide 911 or E911 service" means to provide a
155	telecommunications service, voice or nonvoice communications
156	service, or other wireline or wireless service, including, but
157	not limited to, a service using Internet protocol, which
158	provides, in whole or in part, any of the following functions:
159	providing members of the public with the ability to reach an
160	answering point by using the digits 9-1-1; directing 911 calls
161	to answering points by selective routing; providing for
162	automatic number identification and automatic location-
163	identification features; or providing wireless E911 services as
164	defined in an order.
165	Section 2. Paragraph (e) of subsection (1) and subsection
166	(3) of section 427.706, Florida Statutes, are amended to read:
167	427.706 Advisory committee
168	(1) The commission shall appoint an advisory committee to

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assist the commission with the implementation of the provisions of this part. The committee shall be composed of no more than 10 persons and shall include, to the extent practicable, the following:

- (e) Two representatives of telecommunications companies, one representing a local exchange telecommunications company and one representing an interexchange telecommunications company recommended by the Florida Telephone Association.
- (3) Members of the committee <u>may shall</u> not be compensated for their services but <u>are shall be</u> entitled to <u>receive</u> <u>reimbursement for per diem and travel expenses as provided in s. 112.061. The commission shall use funds from the Florida Public Service Regulatory Trust Fund to cover the costs incurred by members of the advisory committee.</u>
  - Section 3. This act shall take effect July 1, 2012.