${\bf By}$ Senator Richter

	37-00570-12 2012938
1	A bill to be entitled
2	An act relating to insurance agents and adjusters;
3	amending s. 624.501, F.S.; deleting the title insurer
4	administrative surcharge for a licensed title
5	insurance agency; amending s. 624.505, F.S.; deleting
6	a requirement that an insurer pay an agent tax for
7	each county in which an agent represents the insurer
8	and has a place of business; amending s. 626.015,
9	F.S.; revising the definitions of "adjuster" and "home
10	state"; amending s. 626.0428, F.S.; revising
11	provisions relating to who may bind insurance
12	coverage; amending s. 626.171, F.S.; providing that an
13	applicant is responsible for the information in an
14	application even if completed by a third party;
15	requiring an application to include a statement about
16	the method used to meet certain requirements; amending
17	s. 626.191, F.S.; revising provisions relating to when
18	an applicant may apply for a license after an initial
19	application is denied by the Department of Financial
20	Services; amending s. 626.221, F.S.; revising
21	provisions relating to license examinations;
22	conforming provisions relating to all-lines adjusters;
23	deleting an exemption from examination for certain
24	adjusters; amending s. 626.231, F.S.; providing for
25	submitting an application for examination on a
26	designee's website; amending s. 626.241, F.S.;
27	revising the scope of the examination for an all-lines
28	adjuster; amending s. 626.251, F.S.; providing for e-
29	mailing notices of examinations; amending s. 626.281,

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37-00570-12 2012938 30 F.S.; specifying how many times an applicant may take 31 an examination during a year; amending s. 626.2815, 32 F.S.; revising provisions relating to continuing 33 education requirements; providing that persons on 34 active military duty may seek a waiver; providing for 35 an update course and the contents of such course; 36 deleting requirements relating specifically to certain 37 types of insurance; providing education requirements for bail bond agents and public adjusters; eliminating 38 39 the continuing education advisory board; amending s. 626.292, F.S.; conforming provisions to changes made 40 by the act relating to all-lines adjusters; amending 41 s. 626.311, F.S.; conforming provisions to changes 42 43 made by the act relating to limited licenses; amending 44 s. 626.321, F.S.; revising provisions relating to 45 limited licenses; prohibiting the future issuance of 46 new limited licenses for motor vehicle physical damage 47 and mechanical breakdown insurance; combining limited 48 licenses relating to credit insurance; specifying 49 events covered by crop hail and multiple-peril crop 50 insurance; revising in-transit and storage personal 51 property insurance to create a limited license for 52 portable electronics insurance; amending s. 626.342, 53 F.S.; clarifying that the prohibition relating to the 54 furnishing of supplies to unlicensed agents applies to 55 all unlicensed agents; amending s. 626.381, F.S.; 56 revising provisions relating to the reporting of 57 administrative actions; amending s. 626.536, F.S.; 58 clarifying requirements for reporting administrative

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59	actions taken against a licensee; amending s. 626.551,
60	F.S.; shortening the time within which a licensee must
61	report to the department a change in certain
62	information; authorizing the Department of Financial
63	Services to adopt rules relating to notification of a
64	change of address; amending s. 626.621, F.S.; adding
65	failure to comply with child support requirements as
66	grounds for action against a license; amending s.
67	626.641, F.S.; clarifying provisions relating to the
68	suspension or revocation of a license or appointment;
69	amending s. 626.651, F.S.; revising provisions
70	relating to the suspension or revocation of licenses;
71	amending ss. 626.730 and 626.732, F.S.; revising
72	provisions relating to the purpose of the general
73	lines and personal lines license and certain
74	requirements related to general lines and personal
75	lines agents; conforming provisions to changes made by
76	the act relating to limited licenses; amending s.
77	626.8411, F.S.; revising requirements and exemptions
78	relating to title insurance agents or agencies;
79	amending s. 626.8418, F.S.; deleting the requirement
80	that a title insurance agency deposit certain
81	securities with the department; creating s. 626.8548,
82	F.S.; defining the term "all-lines adjuster"; amending
83	s. 626.855, F.S.; revising the definition of
84	"independent adjuster"; amending s. 626.856, F.S.;
85	revising the definition of "company employee
86	adjuster"; repealing s. 626.858, F.S., relating to
87	defining "nonresident company employee adjuster";

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37-00570-12 2012938 88 amending s. 626.8584, F.S.; revising the definition of 89 "nonresident all-lines adjuster"; amending s. 626.863, F.S.; conforming provisions to changes made by the act 90 91 relating to all-lines adjusters; amending s. 626.864, 92 F.S.; revising provisions relating to adjuster license types; amending s. 626.865, F.S.; requiring an 93 applicant for public adjuster to be licensed as a 94 95 public adjuster apprentice; amending s. 626.866, F.S.; conforming provisions to changes made by the act 96 97 relating to all-lines adjusters; repealing s. 626.867, F.S., relating to qualifications for company employee 98 adjusters; amending s. 626.869, F.S.; revising 99 100 provisions relating to an all-lines adjuster license; 101 ceasing the issuance of certain adjuster licenses; 102 revising continuing education requirements; amending 103 s. 626.8697, F.S.; revising provisions relating to the 104 violation of rules resulting in the suspension or 105 revocation of an adjuster's license; amending s. 626.872, F.S.; conforming provisions to changes made 106 107 by the act relating to all-lines adjusters; repealing s. 626.873, F.S., relating to licensure for 108 nonresident company employee adjusters; amending s. 109 626.8734, F.S.; amending provisions relating to 110 nonresident all-lines adjusters; providing for 111 112 verifying an applicant's status through the National 113 Association of Insurance Commissioners' Producer 114 Database; amending ss. 626.8736, 626.874, 626.875, and 115 626.876, F.S.; conforming provisions to changes made 116 by the act relating to all-lines adjusters; amending

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117	s. 626.927, F.S.; deleting a requirement that a
118	licensed surplus lines agent maintain a bond;
119	repealing s. 626.928, F.S., relating to a surplus
120	lines agent's bond; amending ss. 626.933, 626.935, and
121	627.952, F.S.; conforming cross-references; amending
122	s. 635.051, F.S.; requiring persons transacting
123	mortgage guaranty insurance to be licensed and
124	appointed as a credit insurance agent; amending s.
125	648.38, F.S.; revising the notice of examination
126	requirements for bail bond agents; amending s.
127	648.385, F.S.; revising continuing education courses
128	for bail bond agents, to conform to changes made by
129	the act; amending s. 903.27, F.S.; revising provisions
130	relating to the provision of forfeiture documents and
131	notification of certain actions; providing effective
132	dates.
133	
134	Be It Enacted by the Legislature of the State of Florida:
135	
136	Section 1. Paragraph (e) of subsection (27) of section
137	624.501, Florida Statutes, is amended to read:
138	624.501 Filing, license, appointment, and miscellaneous
139	feesThe department, commission, or office, as appropriate,
140	shall collect in advance, and persons so served shall pay to it
141	in advance, fees, licenses, and miscellaneous charges as
142	follows:
143	(27) Title insurance agents:
144	(e) Title insurer and title insurance agency administrative
145	surcharge:

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146	
147	title insurer shall pay an administrative surcharge of \$200.00
148	to the office for each licensed title insurance agency appointed
149	by the title insurer and for each <u>title insurer's</u> retail office
150	that has been appointed by the title of the insurer <u>as of</u> on
151	January 1 of that calendar year an administrative surcharge of
152	\$200.00 .
153	2. On or before January 30 of each calendar year, each
154	licensed title insurance agency shall remit to the department an
155	administrative surcharge of \$200.00. The administrative
156	surcharge may be used solely to defray the costs to the
157	department and office for gathering and evaluating in their
158	examination or audit of title insurance agencies and retail
159	offices of title insurers and to gather title insurance data
160	from title insurance agencies and insurers for statistical
161	purposes, which shall to be furnished to and used by the office
162	in its regulation of title insurance.
163	Section 2. Subsection (1) of section 624.505, Florida
164	Statutes, is amended to read:
165	624.505 County tax; determination; additional offices;
166	nonresident agents
167	(1) The county tax <u>imposed</u> provided for under s. 624.501
168	for as to an agent shall be paid by each insurer for each agent
169	only for the county where the agent resides, or if the such
170	agent's place of business is <u>not</u> located in <u>the</u> a county where
171	the agent resides other than that of her or his residence, then
172	for the county in which the agent's wherein is located such
173	place of business <u>is located</u> . If an agent maintains an office or
174	place of business in more than one county, the tax shall be paid

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175	
176	agent represents such insurer and has a place of business. If
177	When under this subsection an insurer is paying the required to
178	pay county tax for an agent for a county or counties other than
179	the agent's county of residence, the insurer <u>must</u> shall
180	designate the county or counties for which the taxes are paid.
181	Section 3. Subsections (1) and (7) of section 626.015,
182	Florida Statutes, are amended to read:
183	626.015 DefinitionsAs used in this part:
184	(1) "Adjuster" means a public adjuster as defined in s.
185	626.854, <u>a</u> public adjuster apprentice as defined in s. 626.8541,
186	or an all-lines adjuster as defined in s. 626.8548 independent
187	adjuster as defined in s. 626.855, or company employee adjuster
188	as defined in s. 626.856.
189	(7) "Home state" means the District of Columbia and any
190	state or territory of the United States in which an insurance
191	agent <u>or adjuster</u> maintains his or her principal place of
192	residence or principal place of business and is licensed to act
193	as an insurance agent <u>or adjuster</u> .
194	Section 4. Subsections (2) and (3) of section 626.0428,
195	Florida Statutes, are amended to read:
196	626.0428 Agency personnel powers, duties, and limitations
197	(2) <u>An</u> No employee of an agent or agency may <u>not</u> bind
198	insurance coverage unless licensed and appointed as <u>an</u> a general
199	lines agent or customer representative.
200	(3) <u>An</u> No employee of an agent or agency may <u>not</u> initiate
201	contact with any person for the purpose of soliciting insurance
202	unless licensed and appointed as <u>an</u> a general lines agent or
203	customer representative.

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37-00570-12 2012938 204 Section 5. Subsection (1) and paragraph (b) of subsection 205 (2) of section 626.171, Florida Statutes, are amended to read: 206 626.171 Application for license as an agent, customer 207 representative, adjuster, service representative, managing 208 general agent, or reinsurance intermediary.-209 (1) The department may shall not issue a license as agent, 210 customer representative, adjuster, service representative, 211 managing general agent, or reinsurance intermediary to any 212 person except upon written application therefor filed with the 213 department it, meeting the qualifications for the license 214 applied for as determined by the department qualification 215 therefor, and payment in advance of all applicable fees. The Any 216 such application must shall be made under the oath of the 217 applicant and be signed by the applicant. An applicant may 218 permit a third party to complete, submit, and sign an 219 application on the applicant's behalf, but is responsible for 220 ensuring that the information on the application is true and 221 correct and is accountable for any misstatements or 222 misrepresentations. The department shall accept the uniform 223 application for nonresident agent licensing. The department may 224 adopt revised versions of the uniform application by rule. 225 (2) In the application, the applicant shall set forth: 226 (b) A statement indicating the method the applicant used or 227 is using to meet any required prelicensing education, knowledge, 228 experience, or instructional requirements for the type of 229 license applied for. Proof that he or she has completed or is in 230 the process of completing any required prelicensing course. 231 232 However, the application must contain a statement that an

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233	applicant is not required to disclose his or her race or
234	ethnicity, gender, or native language, that he or she will not
235	be penalized for not doing so, and that the department will use
236	this information exclusively for research and statistical
237	purposes and to improve the quality and fairness of the
238	examinations.
239	Section 6. Section 626.191, Florida Statutes, is amended to
240	read:
241	626.191 Repeated applicationsThe failure of an applicant
242	to secure a license upon an application <u>does</u> shall not preclude
243	the applicant from applying again <u>. However</u> as many times as
244	desired, but the department <u>may</u> shall not <u>consider</u> give
245	consideration to or accept any further application by the same
246	<u>applicant</u> individual for a similar license dated or filed within
247	30 days <u>after</u> subsequent to the date the department denied the
248	last application, except as provided <u>under</u> in s. 626.281.
249	Section 7. Subsection (2) of section 626.221, Florida
250	Statutes, is amended to read:
251	626.221 Examination requirement; exemptions
252	(2) However, <u>an</u> no such examination <u>is not</u> shall be
253	necessary <u>for</u> in any of the following cases :
254	(a) An applicant for renewal of appointment as an agent,
255	customer representative, or adjuster, unless the department
256	determines that an examination is necessary to establish the
257	competence or trustworthiness of <u>the</u> such applicant.
258	(b) An applicant for <u>a</u> limited license as agent for <u>travel</u>
259	insurance, motor vehicle rental personal accident insurance,
260	baggage and motor vehicle excess liability insurance, credit
261	life or disability insurance, credit insurance, credit property

2012938_ 262 insurance, in-transit and storage personal property insurance, 263 or <u>portable electronics</u> communications equipment property 264 insurance or communication equipment inland marine insurance 265 <u>under s. 326.321</u>.

(c) In the discretion of the department, an applicant for reinstatement of license or appointment as an agent, customer representative, company employee adjuster, or independent adjuster whose license has been suspended within the 4 years <u>before prior to</u> the date of application or written request for reinstatement.

272 (d) An applicant who, within the 4 years before prior to 273 application for license and appointment as an agent, customer representative, or adjuster, was a full-time salaried employee 274 275 of the department who and had continuously been such an employee 276 with responsible insurance duties for at least not less than 2 277 continuous years and who had been a licensee within the 4 years 278 before prior to employment by the department with the same class 279 of license as that being applied for.

280 (e) An applicant A person who has been licensed as an all-281 lines adjuster and appointed as an independent adjuster or 282 company employee adjuster as to all property, casualty, and 283 surety insurances may be licensed and appointed as a company 284 employee adjuster or independent adjuster, as to these kinds of 285 insurance, without additional written examination if an 286 application for licensure is filed with the department within 48 287 months following the date of cancellation or expiration of the 288 prior appointment.

289 (f) A person who has been licensed as a company employee 290 adjuster or independent adjuster for motor vehicle, property and

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291	casualty, workers' compensation, and health insurance may be
292	licensed as such an adjuster without additional written
293	examination if his or her application for licensure is filed
294	with the department within 48 months after cancellation or
295	expiration of the prior license.
296	<u>(f)</u> An applicant for <u>a</u> temporary license, except as
297	otherwise provided in this code.
298	<u>(g)</u> (h) An applicant for a <u>license as a</u> life or health <u>agent</u>
299	license who has received the designation of chartered life
300	underwriter (CLU) from the American College of Life Underwriters
301	and who has been engaged in the insurance business within the
302	past 4 years, except that the applicant such an individual may
303	be examined on pertinent provisions of this code.
304	<u>(h)</u> An applicant for license as a general lines agent,
305	customer representative, or adjuster who has received the
306	designation of chartered property and casualty underwriter
307	(CPCU) from the American Institute for Property and Liability
308	Underwriters and ${who}$ has been engaged in the insurance business
309	within the past 4 years, except that the applicant such an
310	individual may be examined on pertinent provisions of this code.
311	<u>(i)</u> An applicant for license as a customer

312 representative who has earned the designation of Accredited 313 Advisor in Insurance (AAI) from the Insurance Institute of 314 America, the designation of Certified Insurance Counselor (CIC) from the Society of Certified Insurance Service Counselors, the 315 designation of Accredited Customer Service Representative (ACSR) 316 317 from the Independent Insurance Agents of America, the designation of Certified Professional Service Representative 318 319 (CPSR) from the National Foundation for Certified Professional

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37-00570-12 2012938 320 Service Representatives, the designation of Certified Insurance 321 Service Representative (CISR) from the Society of Certified 322 Insurance Service Representatives, or the designation of 323 Certified Insurance Representative (CIR) from the National 324 Association of Christian Catastrophe Insurance Adjusters. Also, 325 an applicant for license as a customer representative who has 326 earned an associate degree or bachelor's degree from an 327 accredited college or university and has completed with at least 328 9 academic hours of property and casualty insurance curriculum, 329 or the equivalent, or has earned the designation of Certified 330 Customer Service Representative (CCSR) from the Florida 331 Association of Insurance Agents, or the designation of 332 Registered Customer Service Representative (RCSR) from a 333 regionally accredited postsecondary institution in this state, 334 or the designation of Professional Customer Service Representative (PCSR) from the Professional Career Institute, 335 336 whose curriculum has been approved by the department and which 337 whose curriculum includes comprehensive analysis of basic 338 property and casualty lines of insurance and testing at least 339 equal to that of standard department testing for the customer 340 representative license. The department shall adopt rules 341 establishing standards for the approval of curriculum. 342 (j) (k) An applicant for license as a resident or

343 <u>nonresident all-lines</u> an independent or company employee 344 adjuster who has the designation of Accredited Claims Adjuster 345 (ACA) from a regionally accredited postsecondary institution in 346 this state, Professional Claims Adjuster (PCA) from the 347 Professional Career Institute, Professional Property Insurance 348 Adjuster (PPIA) from the HurriClaim Training Academy, Certified

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37-00570-12 2012938 349 Adjuster (CA) from ALL LINES Training, or Certified Claims 350 Adjuster (CCA) from the Association of Property and Casualty 351 Claims Professionals whose curriculum has been approved by the 352 department and which whose curriculum includes comprehensive 353 analysis of basic property and casualty lines of insurance and 354 testing at least equal to that of standard department testing 355 for the all-lines adjuster license. The department shall adopt 356 rules establishing standards for the approval of curriculum.

357 (k)(1) An applicant qualifying for a license transfer under 358 s. 626.292_{τ} if the applicant:

1. Has successfully completed the prelicensing examination requirements in the applicant's previous <u>home</u> state which are substantially equivalent to the examination requirements in this state, as determined by the department;

363 2. Has received the designation of chartered property and 364 casualty underwriter (CPCU) from the American Institute for 365 Property and Liability Underwriters and has been engaged in the 366 insurance business within the past 4 years if applying to 367 transfer a general lines agent license; or

368 3. Has received the designation of chartered life 369 underwriter (CLU) from the American College of Life Underwriters 370 and has been engaged in the insurance business within the past 4 371 years₇ if applying to transfer a life or health agent license.

372 <u>(1) (m)</u> An applicant for a <u>license as a</u> nonresident agent 373 license, if the applicant:

1. Has successfully completed prelicensing examination requirements in the applicant's home state which are substantially equivalent to the examination requirements in this state, as determined by the department, as a requirement for

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378	obtaining a resident license in his or her home state;
379	2. Held a general lines agent license, life agent license,
380	or health agent license <u>before</u> prior to the time a written
381	examination was required;
382	3. Has received the designation of chartered property and
383	casualty underwriter (CPCU) from the American Institute for
384	Property and Liability Underwriters and has been engaged in the
385	insurance business within the past 4 years, if an applicant for
386	a nonresident license as a general lines agent; or
387	4. Has received the designation of chartered life
388	underwriter (CLU) from the American College of Life Underwriters
389	and has been in the insurance business within the past 4 years,
390	if an applicant for a nonresident license as a life agent or
391	health agent.
392	Section 8. Subsection (2) of section 626.231, Florida
393	Statutes, is amended to read:
394	626.231 Eligibility; application for examination
395	(2) A person required to take an examination for a license
396	may be permitted to take an examination <u>before</u> prior to
397	submitting an application for licensure pursuant to s. 626.171
398	by submitting an application for examination through the
399	department's Internet website or the website of a person
400	designated by the department to administer the examination. The
401	department may require In the application, the applicant to
402	provide the following information as part of the application
403	shall set forth:
404	(a) His or her full name, <u>date of birth</u> age , social
405	security number, residence address, business address, and
406	mailing address.

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407	(b) The type of license <u>which</u> that the applicant intends to
408	apply for.
409	(c) The name of any required prelicensing course he or she
410	has completed or is in the process of completing.
411	(d) The method by which the applicant intends to qualify
412	for the type of license if other than by completing a
413	prelicensing course.
414	(e) The applicant's gender (male or female) .
415	(f) The applicant's native language.
416	(g) The highest level of education achieved by the
417	applicant.
418	(h) The applicant's race or ethnicity (African American,
419	white, American Indian, Asian, Hispanic, or other).
420	
421	However, the application form must contain a statement that an
422	applicant is not required to disclose his or her race or
423	ethnicity, gender, or native language, that he or she will not
424	be penalized for not doing so, and that the department will use
425	this information exclusively for research and statistical
426	purposes and to improve the quality and fairness of the
427	examinations.
428	Section 9. Subsection (6) of section 626.241, Florida
429	Statutes, is amended to read:
430	626.241 Scope of examination
431	(6) In order to reflect the differences between adjusting
432	claims for an insurer and adjusting claims for an insured, the
433	department shall create an examination for applicants seeking
434	licensure as a public adjuster and a separate examination for
435	applicants seeking licensure as <u>an all-lines</u> a company employee

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436	adjuster or independent adjuster.
437	<u>(a)</u> Examinations given applicants for <u>a</u> license as an all-
438	lines adjuster <u>must</u> shall cover adjusting in all lines of
439	insurance, other than life and annuity ; or, in accordance with
440	the application for the license, the examination may be limited
441	to adjusting in:
442	(a) Automobile physical damage insurance;
443	(b) Property and casualty insurance;
444	(c) Workers' compensation insurance; or
445	(d) Health insurance.
446	(b) An No examination for workers' on worker's compensation
447	insurance or health insurance <u>is not</u> shall be required for
448	public adjusters.
449	Section 10. Subsection (1) of section 626.251, Florida
450	Statutes, is amended to read:
451	626.251 Time and place of examination; notice
452	(1) The department, or a person designated by the
453	department <u>,</u> shall <u>provide</u> mail written notice of the time and
454	place of the examination to each applicant for examination and
455	each applicant for license required to take an examination who
456	will be eligible to take the examination as of the examination
457	date. The notice shall be <u>e-mailed</u> so mailed, postage prepaid,
458	and addressed to the applicant at <u>the e-mail</u> his or her address
459	shown on the application for license or <u>examination</u> at such
460	other address as requested by the applicant in writing filed
461	with the department prior to the mailing of the notice. Notice
462	<u>is</u> shall be deemed given when so mailed.
463	Section 11. Section 626.281, Florida Statutes, is amended
464	to read:

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465	626.281 Reexamination
466	(1) <u>An</u> Any applicant for license or applicant for
467	examination who has either :
468	(a) Taken an examination and failed to make a passing
469	grade, or
470	(b) Failed to appear for the examination or to take or
471	complete the examination at the time and place specified in the
472	notice of the department,
473	
474	may take additional examinations, after filing with the
475	department or its designee an application for reexamination
476	together with applicable fees. The failure of an applicant to
477	pass an examination <u>,</u> or the failure to appear for the
478	examination, or to take or complete the examination does not
479	preclude the applicant from taking subsequent examinations.
480	(2) Applicants may take an examination for a license type
481	up to three times in a 12-month period.
482	<u>(3)</u> The department may require <u>an</u> any individual whose
483	license as an agent, customer representative, or adjuster has
484	expired or has been suspended to pass an examination <u>before</u>
485	prior to reinstating or relicensing the individual as to any
486	class of license. The examination fee <u>must</u> shall be paid <u>for</u> as
487	to each examination.
488	Section 12. Section 626.2815, Florida Statutes, is amended
489	to read:
490	626.2815 Continuing education required; application;
491	exceptions; requirements; penalties
492	(1) The purpose of this section is to establish
493	requirements and standards for continuing education courses for

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37-00570-12 494 individuals persons licensed to solicit, or sell, or adjust 495 insurance in the state.

496 (2) Except as otherwise provided in this section, the provisions of this section applies apply to individuals persons 497 licensed to engage in the sale of insurance or adjustment of 498 499 insurance claims in this state for all lines of insurance for 500 which an examination is required for licensing and to each 501 insurer, employer, or appointing entity, including, but not 502 limited to, those created or existing pursuant to s. 627.351. 503 The provisions of This section does shall not apply to an any 504 individual who holds person holding a license for the sale of 505 any line of insurance for which an examination is not required by the laws of this state or who holds a, nor shall the 506 507 provisions of this section apply to any limited license as the 508 department may exempt by rule. Licensees who are unable to 509 comply with the continuing education requirements due to active 510 duty in the military may submit a written request for a waiver 511 to the department.

(3) (a) Each licensee person subject to the provisions of 512 513 this section must, except as set forth in paragraphs (b), (c), and (d), complete a minimum of 24 hours of continuing education 514 courses every 2 years in basic or higher-level courses 515 516 prescribed by this section or in other courses approved by the 517 department.

518 (a) Each licensee person subject to the provisions of this 519 section must complete, as part of his or her required number of 520 continuing education hours, 3 hours of continuing education, 521 approved by the department, every 2 years on the subject matter 522 of ethics. Each licensed general lines agent and customer

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approved by the department.

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37-00570-12 2012938 523 representative subject to this section must complete, as part of 524 his or her required number of continuing education hours, 1 hour 525 of continuing education, approved by the department, every 2 526 years on the subject matter of premium discounts available on 527 property insurance policies based on various hurricane 528 mitigation options and the means for obtaining the discounts. 529 (b) A licensee person who has been licensed for a period of 530 6 or more years must complete 20 hours of continuing education 531 every 2 years in intermediate or advanced-level courses 532 prescribed by this section or in other courses approved by the 533 department. 534 (c) A licensee who has been licensed for 25 years or more and is a CLU or a CPCU or has a Bachelor of Science degree in 535 536 risk management or insurance with evidence of 18 or more 537 semester hours in upper-level insurance-related courses must 538 complete 10 hours of continuing education courses every 2 years 539 in courses prescribed by this section or in other courses

(d) An individual Any person who holds a license as a 541 542 customer representative, limited customer representative, title agent, motor vehicle physical damage and mechanical breakdown 543 insurance agent, crop or hail and multiple-peril crop insurance 544 545 agent, or as an industrial fire insurance or burglary insurance 546 agent and who is not a licensed life or health insurance agent, 547 must shall be required to complete 10 hours of continuing 548 education courses every 2 years.

(e) <u>An individual</u> <u>Any person</u> who holds a license to solicit
or sell life or health insurance and a license to solicit or
sell property, casualty, surety, or surplus lines insurance must

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552	complete the continuing education requirements by completing
553	courses in life or health insurance for one-half of the total
554	hours required and courses in property, casualty, surety, or
555	surplus lines insurance for one-half of the total hours
556	required. However, a licensee who holds an industrial fire or
557	burglary insurance license and who is a licensed life or health
558	agent <u>must</u> shall be required to complete 4 hours of continuing
559	education courses every 2 years related to industrial fire or
560	burglary insurance and the remaining number of hours of
561	continuing education courses required related to life or health
562	insurance.
563	(f) Excess hours accumulated during any 2-year compliance
564	period may be carried forward to the next compliance period.
565	(g) An individual teaching an approved course of
566	instruction or lecturing at an any approved seminar and
567	attending the entire course or seminar qualifies for the same
568	number of classroom hours as would be granted to a person taking
569	and successfully completing such course or seminar. Credit is
570	limited to the number of hours actually taught unless a person
571	attends the entire course or seminar. An individual who is an
572	official of or employed by a governmental entity in this state
573	and serves as a professor, instructor, or other position or
574	office, the duties and responsibilities of which are determined
575	by the department to require monitoring and review of insurance
576	laws or insurance regulations and practices, is exempt from this
577	section.
578	(4) (f)1. Except as provided in subparagraph 2., Compliance
579	with continuing advantion requirements is a condition precedent

578 <u>(4)(1)1. Except as provided in subparagraph 2.,</u> Compliance 579 with continuing education requirements is a condition precedent 580 to the issuance, continuation, reinstatement, or renewal of any

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37-00570-12 2012938 581 appointment subject to this section. However: 582 (a) $\frac{2}{2}$. An appointing entity, except one that appoints 583 individuals who are employees or exclusive independent 584 contractors of the appointing entity, may not require, directly or indirectly, as a condition of such appointment or the 585 586 continuation of such appointment, the taking of an approved 587 course or program by any appointee or potential appointee which 588 that is not of the appointee's choosing. 589 (b) b. Any entity created or existing pursuant to s. 627.351 590 may require employees to take training of any type relevant to 591 their employment but may not require appointees who are not 592 employees to take any approved course or program unless the 593 course or program deals solely with the appointing entity's 594 internal procedures or products or with subjects substantially 595 unique to the appointing entity. 596 (g) A person teaching any approved course of instruction or 597 lecturing at any approved seminar and attending the entire 598 course or seminar shall qualify for the same number of classroom 599 hours as would be granted to a person taking and successfully 600 completing such course, seminar, or program. Credit shall be limited to the number of hours actually taught unless a person 601 602 attends the entire course or seminar. Any person who is an 603 official of or employed by any governmental entity in this state 604 and serves as a professor, instructor, or in any other position 605 or office the duties and responsibilities of which are 606 determined by the department to require monitoring and review of 607 insurance laws or insurance regulations and practices shall be 608 exempt from this section. 609 (h) Excess classroom hours accumulated during any

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610 compliance period may be carried forward to the next compliance 611 period.

612 <u>(5)</u> (i) For good cause shown, the department may grant an 613 extension of time during which the requirements <u>of</u> imposed by 614 this section may be completed, but such extension of time may 615 not exceed 1 year.

616 (6) (j) A nonresident licensee who must complete continuing 617 education requirements in his or her home state may use the home state requirements to also meet this state's continuing 618 619 education requirements as well, if the licensee's resident's 620 home state recognizes reciprocity with this state's continuing 621 education requirements. A nonresident licensee whose home state 622 does not have a continuing education requirement but is licensed for the same class of business in another state that has which 623 624 does have a continuing education requirement may comply with 625 this section by furnishing proof of compliance with the other 626 state's requirement if that state has a reciprocal agreement 627 with this state relative to continuing education. A nonresident 628 licensee whose home state does not have such continuing 629 education requirements, and who is not licensed as a nonresident 630 licensee agent in a state that has continuing education 631 requirements and reciprocates with this state, must meet the 632 continuing education requirements of this state.

(k) Any person who holds a license to solicit or sell life
insurance in this state must complete a minimum of 3 hours in
continuing education, approved by the department, on the subject
of suitability in annuity and life insurance transactions. This
requirement does not apply to an agent who does not have any
active life insurance or annuity contracts. In applying this

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639	exemption, the department may require the filing of a
640	certification attesting that the agent has not sold life
641	insurance or annuities during the continuing education
642	compliance cycle in question and does not have any active life
643	insurance or annuity contracts. A licensee may use the hours
644	obtained under this paragraph to satisfy the requirement for
645	continuing education in ethics under paragraph (a).
646	(7) <mark>(4)</mark> The following courses may be completed in order to
647	meet the <u>elective</u> continuing education course requirements:
648	(a) Any part of the Life Underwriter Training Council Life
649	Course Curriculum: 24 hours; Health Course: 12 hours.
650	(b) Any part of the American College "CLU" diploma
651	curriculum: 24 hours.
652	(c) Any part of the Insurance Institute of America's
653	program in general insurance: 12 hours.
654	(d) Any part of the American Institute for Property and
655	Liability Underwriters' Chartered Property Casualty Underwriter
656	(CPCU) professional designation program: 24 hours.
657	(e) Any part of the Certified Insurance Counselor program:
658	21 hours.
659	(f) Any part of the Accredited Advisor in Insurance: 21
660	hours.
661	(g) In the case of title agents, completion of the
662	Certified Land Closer (CLC) professional designation program and
663	receipt of the designation: 24 hours.
664	(h) In the case of title agents, completion of the
665	Certified Land Searcher (CLS) professional designation program
666	and receipt of the designation: 24 hours.
667	(i) Any insurance-related course that which is approved by
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37-00570-12 2012938 668 the department and taught by an accredited college or university 669 per credit hour granted: 12 hours. 670 (j) Any course, including courses relating to agency 671 management or errors and omissions, developed or sponsored by an 672 any authorized insurer or recognized agents' association or insurance trade association or an any independent study program 673 674 of instruction, subject to approval by the department, qualifies 675 for the equivalency of the number of classroom hours assigned 676 thereto by the department. However, unless otherwise provided in 677 this section, continuing education hours may not be credited

678 toward meeting the requirements of this section unless the 679 course is provided by classroom instruction or results in a 680 monitored examination. A monitored examination is not required 681 for:

682 1. An independent study program of instruction presented 683 through interactive, online technology that the department 684 determines has sufficient internal testing to validate the 685 student's full comprehension of the materials presented; or

2. An independent study program of instruction presented on 686 687 paper or in printed material which that imposes a final closed 688 book examination that meets the requirements of the department's 689 rule for self-study courses. The examination may be taken 690 without a proctor if provided the student presents to the 691 provider a sworn affidavit certifying that the student did not 692 consult any written materials or receive outside assistance of 693 any kind or from any person, directly or indirectly, while 694 taking the examination. If the student is an employee of an 695 agency or corporate entity, the student's supervisor or a 696 manager or owner of the agency or corporate entity must also

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37-00570-12 2012938 697 sign the sworn affidavit. If the student is self-employed, a 698 sole proprietor, or a partner, or if the examination is 699 administered online, the sworn affidavit must also be signed by 700 a disinterested third party. The sworn affidavit must be 701 received by the approved provider before prior to reporting 702 continuing education credits to the department. 703 (8) (k) Each person or entity sponsoring a course for 704 continuing education credit must furnish, within 15 30 days 705 after completion of the course, in a form satisfactory to the department or its designee, a written and certified roster 706 707 showing the name and license number of all persons successfully 708 completing such course and requesting credit, accompanied by the 709 required fee. 710 (9) (5) The department may immediately terminate or shall 711 refuse to renew the appointment of an any agent or adjuster who 712 has been notified by the department that who has not had his or 713 her continuing education requirements have not been certified,

14 unless the agent <u>or adjuster</u> has been granted an extension <u>or</u> 115 <u>waiver</u> by the department. The department may not issue a new 116 appointment of the same or similar type, with any insurer, to <u>a</u> 111 <u>licensee</u> an agent who was denied a renewal appointment for 118 <u>failing failure</u> to complete continuing education as required 119 until the <u>licensee</u> agent completes his or her continuing 120 education requirement.

721 (6) (a) There is created an 11-member continuing education 722 advisory board to be appointed by the Chief Financial Officer. 723 Appointments shall be for terms of 4 years. The purpose of the 724 board is to advise the department in determining standards by 725 which courses may be evaluated and categorized as basic,

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726	
727	recommendations to the department of changes needed in such
728	criteria not less frequently than every 2 years. The department
729	shall require all approved course providers to submit courses
730	for approval to the department using the criteria. All
731	materials, brochures, and advertisements related to the approved
732	courses must specify the level assigned to the course.
733	(b) The board members shall be appointed as follows:
734	1. Seven members representing agents of which at least one
735	must be a representative from each of the following
736	organizations: the Florida Association of Insurance Agents; the
737	Florida Association of Insurance and Financial Advisors; the
738	Professional Insurance Agents of Florida, Inc.; the Florida
739	Association of Health Underwriters; the Specialty Agents'
740	Association; the Latin American Agents' Association; and the
741	National Association of Insurance Women. Such board members must
742	possess at least a bachelor's degree or higher from an
743	accredited college or university with major coursework in
744	insurance, risk management, or education or possess the
745	designation of CLU, CPCU, CHFC, CFP, AAI, or CIC. In addition,
746	each member must possess 5 years of classroom instruction
747	experience or 5 years of experience in the development or design
748	of educational programs or 10 years of experience as a licensed
749	resident agent. Each organization may submit to the department a
750	list of recommendations for appointment. If one organization
751	does not submit a list of recommendations, the Chief Financial
752	Officer may select more than one recommended person from a list
753	submitted by other eligible organizations.
754	2. Two members representing insurance companies at least

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755	
756	one of whom must represent a Florida Domestic Company and one of
	whom must represent the Florida Insurance Council. Such board
757	members must be employed within the training department of the
758	insurance company. At least one such member must be a member of
759	the Society of Insurance Trainers and Educators.
760	3. One member representing the general public who is not
761	directly employed in the insurance industry. Such board member
762	must possess a minimum of a bachelor's degree or higher from an
763	accredited college or university with major coursework in
764	insurance, risk management, training, or education.
765	4. One member, appointed by the Chief Financial Officer,
766	who represents the department.
767	(c) The members of the board shall serve at the pleasure of
768	the Chief Financial Officer. Each board member shall be entitled
769	to reimbursement for expenses pursuant to s. 112.061. The board
770	shall designate one member as chair. The board shall meet at the
771	call of the chair or the Chief Financial Officer.
772	(10) (7) The department may contract services relative to
773	the administration of the continuing education program to a
774	private entity. The contract shall be procured as a contract for
775	a contractual service pursuant to s. 287.057.
776	Section 13. Effective October 1, 2014, subsection (3) of
777	section 626.2815, Florida Statutes, as amended by this act, is
778	amended to read:
779	626.2815 Continuing education requirements
780	(3) Each licensee subject to this section must , except as
781	set forth in paragraphs (b), (c), and (d), complete a <u>7-hour</u>
782	update course every 2 years which is specific to the license
783	held by the licensee. The course must be developed and offered

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37-00570-12 2012938 784 by providers and approved by the department. The content of the 785 course must address all lines of insurance for which examination 786 and license is required and include the following subject areas: insurance law updates, ethics for insurance professionals, 787 788 disciplinary trends and case studies, industry trends, 789 determining suitability of products and services, and other 790 similar insurance-related topics the department determines are 791 relevant to legally and ethically carrying out the 792 responsibilities of the license granted. A licensee who holds multiple insurance licenses must complete an update course that 793 794 is specific to at least one of the licenses held. Except as 795 otherwise specified, any remaining required hours of continuing 796 education are elective and may consist of any continuing 797 education course approved by the department or under this 798 section minimum of 24 hours of continuing education courses 799 every 2 years in basic or higher-level courses prescribed by 800 this section or in other courses approved by the department. 801 (a) Except as provided in paragraphs (b), (c), (d), (e), 802 and (f), each licensee must also complete 17 - 3 hours of elective 803 continuing education courses, approved by the department, every 804 2 years on the subject matter of ethics. Each licensed general 805 lines agent and customer representative must complete 1 hour of continuing education, approved by the department, every 2 years 806 807 on the subject matter of premium discounts available on property 808 insurance policies based on various hurricane mitigation options and the means for obtaining the discounts. 809 810 (b) A licensee who has been licensed for 6 or more years 811 must also complete a minimum of 13 20 hours of elective

812 continuing education every 2 years in intermediate or advanced-

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813

814 approved by the department. 815 (c) A licensee who has been licensed for 25 years or more 816 and is a CLU or a CPCU or has a Bachelor of Science degree in risk management or insurance with evidence of 18 or more 817 semester hours in upper-level insurance-related courses must 818 819 also complete a minimum of 3 10 hours of elective continuing 820 education courses every 2 years in courses prescribed by this 821 section or in other courses approved by the department. (d) An individual who holds a license as a customer 822 823 representative, limited customer representative, title agent, 824 motor vehicle physical damage and mechanical breakdown insurance 825 agent, crop or hail and multiple-peril crop insurance agent, or 826 an industrial fire insurance or burglary insurance agent and who 827 is not a licensed life or health agent, must also complete a 828 minimum of 3 10 hours of continuing education courses every two 829 years. (e) An individual who holds a license to solicit or sell 830 life or health insurance and a license to solicit or sell 831 832 property, casualty, surety, or surplus lines insurance must 833 complete courses in life or health insurance for one-half of the 834 total hours required and courses in property, casualty, surety, 835 or surplus lines insurance for one-half of the total hours 836 required. However, a licensee who holds an industrial fire or burglary insurance license and who is a licensed life or health 837 838 agent must complete 4 hours of continuing education courses 839 every 2 years related to industrial fire or burglary insurance 840 and the remaining number of hours of continuing education courses related to life or health insurance. 841

level courses prescribed by this section or in other courses

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842	(e) An individual subject to chapter 648 must complete the
843	7-hour update course and a minimum of 7 hours of elective
844	continuing education courses every 2 years.
845	(f) Elective continuing education courses for public
846	adjusters must be specifically designed for public adjusters and
847	approved by the department. Notwithstanding this subsection,
848	public adjusters for workers' compensation insurance or health
849	insurance are not required to take continuing education courses
850	pursuant to this section.
851	(g) (f) Excess hours accumulated during any 2-year
852	compliance period may be carried forward to the next compliance
853	period.
854	<u>(h)</u> An individual teaching an approved course of
855	instruction or lecturing at an any approved seminar and
856	attending the entire course or seminar qualifies for the same
857	number of classroom hours as would be granted to a person taking
858	and successfully completing such course or seminar. Credit is
859	limited to the number of hours actually taught unless a person
860	attends the entire course or seminar. An individual who is an
861	official of or employed by a governmental entity in this state
862	and serves as a professor, instructor, or other position or
863	office, the duties and responsibilities of which are determined
864	by the department to require monitoring and review of insurance
865	laws or insurance regulations and practices, is exempt from this
866	section.
867	Section 14. Subsections (1) and (2) of section 626.292,
868	Florida Statutes, are amended to read:

626.292 Transfer of license from another state.-

870

869

(1) An Any individual licensed in good standing in another

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871	37-00570-12 2012938
	state may apply to the department to have the license
872	transferred to this state to obtain a Florida resident agent <u>or</u>
873	all-lines adjuster license for the same lines of authority
874	covered by the license in the other state.
875	(2) To qualify for a license transfer, an individual
876	applicant must meet the following requirements:
877	(a) The individual <u>must</u> shall become a resident of this
878	state.
879	(b) The individual <u>must</u> shall have been licensed in another
880	state for a minimum of 1 year immediately preceding the date the
881	individual became a resident of this state.
882	(c) The individual <u>must</u> shall submit a completed
883	application for this state which is received by the department
884	within 90 days after the date the individual became a resident
885	of this state, along with payment of the applicable fees set
886	forth in s. 624.501 and submission of the following documents:
887	1. A certification issued by the appropriate official of
888	the applicant's home state identifying the type of license and
889	lines of authority under the license and stating that, at the
890	time the license from the home state was canceled, the applicant
891	was in good standing in that state or that the state's Producer
892	Database records, maintained by the National Association of
893	Insurance Commissioners, its affiliates, or subsidiaries,
894	indicate that the agent <u>or all-lines adjuster</u> is or was licensed
895	in good standing for the line of authority requested.
896	2. A set of the individual applicant's fingerprints in
897	accordance with s. 626.171(4).
898	(d) The individual <u>must</u> shall satisfy prelicensing
899	education requirements in this state, unless the completion of

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900	prelicensing education requirements was a prerequisite for
901	licensure in the other state and the prelicensing education
902	requirements in the other state are substantially equivalent to
903	the prelicensing requirements of this state as determined by the
904	department. This paragraph does not apply to all-lines
905	adjusters.
906	(e) The individual <u>must</u> shall satisfy the examination
907	requirement under s. 626.221, unless <u>exempted</u> exempt thereunder.
908	Section 15. Subsections (2) and (3) of section 626.311,
909	Florida Statutes, are amended to read:
910	626.311 Scope of license
911	(2) Except <u>with respect</u> as to a limited license as a credit
912	life or disability insurance agent, the license of a life agent
913	covers shall cover all classes of life insurance business.
914	(3) Except <u>with respect</u> as to a limited license as a <u>travel</u>
915	personal accident insurance agent, the license of a health agent
916	<u>covers</u> shall cover all kinds of health insurance ; and <u>such</u> no
917	license <u>may not</u> shall be issued limited to a particular class of
918	health insurance.
919	Section 16. Subsections (1) and (4) of section 626.321,
920	Florida Statutes, are amended to read:
921	626.321 Limited licenses
922	(1) The department shall issue to a qualified applicant
923	individual, or a qualified individual or entity under paragraphs
924	(c), (d), (e), and (i), a license as agent authorized to
925	transact a limited class of business in any of the following
926	categories of limited lines insurance:
927	(a) Motor vehicle physical damage and mechanical breakdown
928	insuranceLicense covering insurance against only the loss of

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37-00570-12 2012938 929 or damage to a any motor vehicle that which is designed for use 930 upon a highway, including trailers and semitrailers designed for 931 use with such vehicles. Such license also covers insurance against the failure of an original or replacement part to 932 933 perform any function for which it was designed. The applicant 934 for such a license shall pass a written examination covering 935 motor vehicle physical damage insurance and mechanical breakdown 936 insurance. A licensee under this paragraph may not No individual 937 while so licensed shall hold a license as an agent for as to any 938 other or additional kind or class of insurance coverage except 939 as to a limited license for credit insurance life and disability 940 insurances as provided in paragraph (e). Effective October 1, 2012, all licensees holding such limited license and appointment 941 942 may renew the license and appointment, but no new or additional 943 licenses may be issued pursuant to this paragraph, and a 944 licensee whose limited license under this paragraph has been 945 terminated, suspended, or revoked may not have such license 946 reinstated.

947 (b) Industrial fire insurance or burglary insurance.-948 License covering only industrial fire insurance or burglary 949 insurance. The applicant for such a license must shall pass a 950 written examination covering such insurance. A licensee under 951 this paragraph may not No individual while so licensed shall 952 hold a license as an agent for as to any other or additional 953 kind or class of insurance coverage except for as to life 954 insurance and health insurance insurances.

955 (c) Travel insurance.—License covering only policies and 956 certificates of travel insurance, which are subject to review by 957 the office under s. 624.605(1)(q). Policies and certificates of

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958	travel insurance may provide coverage for risks incidental to
959	travel, planned travel, or accommodations while traveling,
960	including, but not limited to, accidental death and
961	dismemberment of a traveler; trip cancellation, interruption, or
962	delay; loss of or damage to personal effects or travel
963	documents; baggage delay; emergency medical travel or evacuation
964	of a traveler; or medical, surgical, and hospital expenses
965	related to an illness or emergency of a traveler. Any Such
966	policy or certificate may be issued for terms longer than 60
967	days, but each policy or certificate , other than a policy or
968	certificate providing coverage for air ambulatory services only,
969	each policy or certificate must be limited to coverage for
970	travel or use of accommodations of no longer than 60 days. The
971	license may be issued only:
972	1. To a full-time salaried employee of a common carrier or
973	a full-time salaried employee or owner of a transportation
974	ticket agency and may authorize the sale of such ticket policies
975	only in connection with the sale of transportation tickets, or
976	to the full-time salaried employee of such an agent. No Such
977	policy <u>may not</u> shall be for a duration of more than 48 hours or
978	more than for the duration of a specified one-way trip or round
979	trip.

980

2. To an entity or individual that is:

a. The developer of a timeshare plan that is the subject ofan approved public offering statement under chapter 721;

983 b. An exchange company operating an exchange program 984 approved under chapter 721;

985 c. A managing entity operating a timeshare plan approved 986 under chapter 721;

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987	d. A seller of travel as defined in chapter 559; or
988	e. A subsidiary or affiliate of any of the entities
989	described in sub-subparagraphs ad.
990	
991	A licensee shall require each employee who offers policies or
992	certificates under this subparagraph to receive initial training
993	from a general lines agent or an insurer authorized under
994	chapter 624 to transact insurance within this state. For an
995	entity applying for a license as a travel insurance agent, the
996	fingerprinting requirement of this section applies only to the
997	president, secretary, and treasurer and to any other officer or
998	person who directs or controls the travel insurance operations
999	of the entity.
1000	(d) Motor vehicle rental insurance.—
1001	1. License covering only insurance of the risks set forth
1002	in this paragraph when offered, sold, or solicited with and
1003	incidental to the rental or lease of a motor vehicle and which
1004	applies only to the motor vehicle that is the subject of the
1005	lease or rental agreement and <u>the</u> occupants of the motor
1006	vehicle:
1007	a. Excess motor vehicle liability insurance providing
1008	coverage in excess of the standard liability limits provided by
1009	the lessor in the lessor's lease to a person renting or leasing
1010	a motor vehicle from the licensee's employer for liability
1011	arising in connection with the negligent operation of the leased
1012	or rented motor vehicle.
1013	b. Insurance covering the liability of the lessee to the
1014	lessor for damage to the leased or rented motor vehicle.
1015	c. Insurance covering the loss of or damage to baggage,

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37-00570-12 2012938 1016 personal effects, or travel documents of a person renting or 1017 leasing a motor vehicle. d. Insurance covering accidental personal injury or death 1018 1019 of the lessee and any passenger who is riding or driving with 1020 the covered lessee in the leased or rented motor vehicle. 2. Insurance under a motor vehicle rental insurance license 1021 1022 may be issued only if the lease or rental agreement is for no 1023 more than 60 days, the lessee is not provided coverage for more 1024 than 60 consecutive days per lease period, and the lessee is 1025 given written notice that his or her personal insurance policy 1026 providing coverage on an owned motor vehicle may provide 1027 coverage of such risks and that the purchase of the insurance is 1028 not required in connection with the lease or rental of a motor 1029 vehicle. If the lease is extended beyond 60 days, the coverage 1030 may be extended one time only for a period not to exceed an 1031 additional 60 days. Insurance may be provided to the lessee as 1032 an additional insured on a policy issued to the licensee's 1033 employer.

3. The license may be issued only to the full-time salaried employee of a licensed general lines agent or to a business entity that offers motor vehicles for rent or lease if insurance sales activities authorized by the license are in connection with and incidental to the rental or lease of a motor vehicle.

1039 a. A license issued to a business entity that offers motor 1040 vehicles for rent or lease <u>encompasses</u> shall encompass each 1041 office, branch office, or place of business making use of the 1042 entity's business name in order to offer, solicit, and sell 1043 insurance pursuant to this paragraph.

1044

b. The application for licensure must list the name,

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37-00570-12 2012938 1045 address, and phone number for each office, branch office, or 1046 place of business that is to be covered by the license. The 1047 licensee shall notify the department of the name, address, and 1048 phone number of any new location that is to be covered by the 1049 license before the new office, branch office, or place of 1050 business engages in the sale of insurance pursuant to this 1051 paragraph. The licensee must shall notify the department within 1052 30 days after closing or terminating an office, branch office, 1053 or place of business. Upon receipt of the notice, the department 1054 shall delete the office, branch office, or place of business 1055 from the license. 1056 c. A licensed and appointed entity is directly responsible 1057 and accountable for all acts of the licensee's employees. 1058 (e) Credit life or disability insurance.-License covering 1059 only credit life, credit or disability insurance, credit property, credit unemployment, involuntary unemployment, 1060 1061 mortgage life, mortgage guaranty, mortgage disability, 1062 guaranteed automobile protection (GAP) insurance, and any other 1063 form of insurance offered in connection with an extension of 1064 credit which is limited to partially or wholly extinguishing a 1065 credit obligation that the department determines should be 1066 designated a form of limited line credit insurance. Effective 1067 October 1, 2012, all valid licenses held by persons for any of 1068 the lines of insurance listed in this paragraph shall be 1069 converted to a credit insurance license. Licensees who wish to obtain a new license reflecting such change must request a 1070 1071 duplicate license and pay a \$5 fee as specified in s. 1072 624.501(15). The license may be issued only to an individual 1073 employed by a life or health insurer as an officer or other

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1074	salaried or commissioned representative, to an individual
1075	employed by or associated with a lending or financial
1076	institution or creditor, or to a lending or financial
1077	institution or creditor, and may authorize the sale of such
1078	insurance only with respect to borrowers or debtors of such
1079	lending or financing institution or creditor. However, only the
1080	individual or entity whose tax identification number is used in
1081	receiving or is credited with receiving the commission from the
1082	sale of such insurance shall be the licensed agent of the
1083	insurer. No individual while so licensed shall hold a license as
1084	an agent as to any other or additional kind or class of life or
1085	health insurance coverage. An entity holding a limited license
1086	under this paragraph is also authorized to sell credit insurance
1087	and credit property insurance.
1088	(f) Credit insuranceLicense covering only credit
1089	insurance, as such insurance is defined in s. 624.605(1)(i), and
1090	no individual or entity so licensed shall, during the same
1091	period, hold a license as an agent as to any other or additional
1092	kind of life or health insurance with the exception of credit
1093	life or disability insurance as defined in paragraph (e). The
1094	same licensing provisions as outlined in paragraph (e) apply to
1095	entities licensed as credit insurance agents under this
1096	paragraph.
1097	(g) Credit property insurance.—A license covering only
1098	credit property insurance may be issued to any individual except
1099	an individual employed by or associated with a financial
1100	institution as defined in s. 655.005 and authorized to sell such
1101	insurance only with respect to a borrower or debtor, not to
1102	exceed the amount of the loan.

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1103 (f) (h) Crop hail and multiple-peril crop insurance.-License 1104 for insurance covering crops subject to unfavorable weather conditions, fire or lightening, flood, hail, insect infestation, 1105 1106 disease, or other yield-reducing conditions or perils which is 1107 provided by the private insurance market, or which is subsidized 1108 by the Federal Group Insurance Corporation including multi-peril 1109 crop insurance only crop hail and multiple-peril crop insurance. 1110 Notwithstanding any other provision of law, the limited license may be issued to a bona fide salaried employee of an association 1111 chartered under the Farm Credit Act of 1971, 12 U.S.C. ss. 2001 1112 et seq., who satisfactorily completes the examination prescribed 1113 by the department pursuant to s. 626.241(5). The limited agent 1114 1115 must be appointed by, and his or her limited license requested 1116 by, a licensed general lines agent. All business transacted by 1117 the limited agent must be on shall be in behalf of, in the name 1118 of, and countersigned by the agent by whom he or she is 1119 appointed. Sections 626.561 and 626.748, relating to records, 1120 apply to all business written pursuant to this section. The limited licensee may be appointed by and licensed for only one 1121 1122 general lines agent or agency.

1123 <u>(g) (i)</u> In-transit and storage personal property insurance; 1124 communications equipment property insurance, communications 1125 equipment inland marine insurance, and communications equipment 1126 service warranty agreement sales.-

1127 1. A License for insurance covering only the insurance of 1128 personal property not held for resale, covering the risks of 1129 transportation or storage in rented or leased motor vehicles, 1130 trailers, or self-service storage facilities, as the latter are 1131 defined in s. 83.803. Such license, may be issued, without

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1132	examination, only to employees or authorized representatives of
1133	lessors who rent or lease motor vehicles, trailers, or self-
1134	service storage facilities and who are authorized by an insurer
1135	to issue certificates or other evidences of insurance to lessees
1136	of such motor vehicles, trailers, or self-service storage
1137	facilities under an insurance policy issued to the lessor. A
1138	person licensed under this paragraph <u>must</u> shall give a
1139	prospective purchaser of in-transit or storage personal property
1140	insurance written notice that his or her homeowner's policy may
1141	provide coverage for the loss of personal property and that the
1142	purchase of such insurance is not required under the lease
1143	terms.
1144	2. A license covering only communications equipment, for
1145	the loss, theft, mechanical failure, malfunction of or damage
1146	to, communications equipment. The license may be issued only to:
1147	a. Employees or authorized representatives of a licensed
1148	general lines agent;
1149	b. The lead business location of a retail vendor of
1150	communications equipment and its branch locations; or
1151	c. Employees, agents, or authorized representatives of a
1152	retail vendor of communications equipment.
1153	
1154	The license authorizes the sale of such policies, or
1155	certificates under a group master policy, only with respect to
1156	the sale of, or provision of communications service for,
1157	communications equipment. A general lines agent is not required
1158	to obtain a license under this subparagraph to offer or sell
1159	communications equipment property insurance or communication
1160	equipment inland marine insurance. The license also authorizes

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1161	
1162	communications equipment to the same extent as if licensed under
1163	s. 634.419 or s. 634.420. The provisions of this chapter
1164	requiring submission of fingerprints do not apply to
1165	communications equipment licenses issued to qualified entities
1166	under this subparagraph. Licensees offering policies under this
1167	subparagraph must receive initial training from, and have a
1168	contractual relationship with, a general lines agent. For the
1169	purposes of this subparagraph, the term "communications
1170	equipment" means handsets, pagers, personal digital assistants,
1171	portable computers, automatic answering devices, and other
1172	devices or accessories used to originate or receive
1173	communications signals or service, and includes services related
1174	to the use of such devices, such as consumer access to a
1175	wireless network; however, the term does not include
1176	telecommunications switching equipment, transmission wires, cell
1177	site transceiver equipment, or other equipment and systems used
1178	by telecommunications companies to provide telecommunications
1179	service to consumers. A branch location of a retail vendor of
1180	communications equipment licensed pursuant to paragraph (2)(b)
1181	may, in lieu of obtaining an appointment from an insurer or
1182	warranty association as provided in paragraph (2)(c), obtain a
1183	single appointment from the associated lead business location
1184	licensee licensed under paragraph (2)(a) and pay the prescribed
1185	appointment fee under s. 624.501 provided the lead business
1186	location has a single appointment from each insurer or warranty
1187	association represented and such appointment provides that it
1188	applies to the lead business location and all of its branch
1189	locations. Any branch location individually appointed by an

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1190	insurer under paragraph (2)(c) prior to January 1, 2006, may
1191	replace its appointments with an appointment from its lead
1192	location at no charge. Branch location appointments shall be
1193	renewed on the first annual anniversary of licensure of the lead
1194	business location occurring more than 24 months after the
1195	initial appointment date and every 24 months thereafter.
1196	Notwithstanding s. 624.501, after July 1, 2006, the renewal fee
1197	applicable to such branch location appointments shall be \$30 per
1198	appointment.
1199	(h) Portable electronics insuranceLicense for property
1200	insurance or inland marine insurance that covers only loss,
1201	theft, mechanical failure, malfunction, or damage for portable
1202	electronics.
1203	1. The license may be issued only to:
1204	a. Employees or authorized representatives of a licensed
1205	general lines agent; or
1206	b. The lead business location of a retail vendor that sells
1207	portable electronics insurance. The lead business location must
1208	have a contractual relationship with a general lines agent.
1209	2. Employees or authorized representatives of a licensee
1210	under subparagraph 1. may sell or offer for sale portable
1211	electronics coverage without being subject to licensure as an
1212	insurance agent if:
1213	a. Such insurance is sold or offered for sale at a licensed
1214	location or at one of the licensee's branch locations if the
1215	branch location is appointed by the licensed lead business
1216	location or its appointing insurers;
1217	b. The insurer issuing the insurance directly supervises or
1218	appoints a general lines agent to supervise the sale of such

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1219	insurance, including the development of a training program for
1220	the employees and authorized representatives of vendors that are
1221	directly engaged in the activity of selling or offering the
1222	insurance; and
1223	c. At each location where the insurance is offered,
1224	brochures or other written materials that provide the
1225	information required by this subparagraph are made available to
1226	all prospective customers. The brochures or written materials
1227	may include information regarding portable electronics
1228	insurance, service warranty agreements, or other incidental
1229	services or benefits offered by a licensee.
1230	3. Individuals not licensed to sell portable electronics
1231	insurance may not be paid commissions based on the sale of such
1232	coverage. However, a licensee who uses a compensation plan for
1233	employees and authorized representatives which includes
1234	supplemental compensation for the sale of noninsurance products,
1235	in addition to a regular salary or hourly wages, may include
1236	incidental compensation for the sale of portable electronics
1237	insurance as a component of the overall compensation plan.
1238	4. Brochures or other written materials related to portable
1239	electronics insurance must:
1240	a. Disclose that such insurance may duplicate coverage
1241	already provided by a customer's homeowners' insurance policy,
1242	renters' insurance policy, or other source of coverage;
1243	b. State that enrollment in insurance coverage is not
1244	required in order to purchase or lease portable electronics or
1245	services;
1246	c. Summarize the material terms of the insurance coverage,
1247	including the identity of the insurer, the identity of the

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1248	supervising entity, the amount of any applicable deductible and
1249	how it is to be paid, the benefits of coverage, and key terms
1250	and conditions of coverage, such as whether portable electronics
1251	may be repaired or replaced with similar make and model
1252	reconditioned or nonoriginal manufacturer parts or equipment;
1253	d. Summarize the process for filing a claim, including a
1254	description of how to return portable electronics and the
1255	maximum fee applicable if the customer fails to comply with
1256	equipment return requirements; and
1257	e. State that an enrolled customer may cancel coverage at
1258	any time and that the person paying the premium will receive a
1259	refund of any unearned premium.
1260	5. A licensed and appointed general lines agent is not
1261	required to obtain a portable electronics insurance license to
1262	offer or sell portable electronics insurance at locations
1263	already licensed as an insurance agency, but may apply for a
1264	portable electronics insurance license for branch locations not
1265	otherwise licensed to sell insurance.
1266	6. A portable electronics license authorizes the sale of
1267	individual policies or certificates under a group or master
1268	insurance policy. The license also authorizes the sale of
1269	service warranty agreements covering only portable electronics
1270	to the same extent as if licensed under s. 634.419 or s.
1271	634.420.
1272	7. A licensee may bill and collect the premium for the
1273	purchase of portable electronics insurance provided that:
1274	a. If the insurance is included with the purchase or lease
1275	of portable electronics or related services, the licensee
1276	clearly and conspicuously discloses that insurance coverage is

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1277	included with the purchase. Disclosure of the dollar amount of
1278	the premium for the insurance must be made on the customer's
1279	bill and in any marketing materials made available at the point
1280	of sale. If the insurance is not included, the charge to the
1281	customer for the insurance must be separately itemized on the
1282	customer's bill.
1283	b. Premiums are incidental to other fees collected, are
1284	maintained in a manner that is readily identifiable, and are
1285	accounted for and remitted to the insurer or supervising entity
1286	within 60 days of receipt. Licensees are not required to
1287	maintain such funds in a segregated account.
1288	c. All funds received by a licensee from an enrolled
1289	customer for the sale of the insurance are considered funds held
1290	in trust by the licensee in a fiduciary capacity for the benefit
1291	of the insurer. Licensees may receive compensation for billing
1292	and collection services.
1293	8. Notwithstanding any other provision of law, the terms
1294	for the termination or modification of coverage under a policy
1295	of portable electronics insurance are those set forth in the
1296	policy.
1297	9. Notice or correspondence required by the policy, or
1298	otherwise required by law, may be provided by electronic means
1299	if the insurer or licensee maintains proof that the notice or
1300	correspondence was sent. Such notice or correspondence may be
1301	sent on behalf of the insurer or licensee by the general lines
1302	agent appointed by the insurer to supervise the administration
1303	of the program. For purposes of this subparagraph, an enrolled
1304	customer's provision of an electronic mail address to the
1305	insurer or licensee is deemed to be consent to receive notices

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1306	and correspondence by electronic means if a conspicuously
1307	located disclosure is provided to the customer indicating the
1308	same.
1309	10. The provisions of this chapter requiring submission of
1310	fingerprints do not apply to licenses issued to qualified
1311	entities under this paragraph.
1312	11. A branch location that sells portable electronics
1313	insurance may, in lieu of obtaining an appointment from an
1314	insurer or warranty association, obtain a single appointment
1315	from the associated lead business location licensee and pay the
1316	prescribed appointment fee under s. 624.501 if the lead business
1317	location has a single appointment from each insurer or warranty
1318	association represented and such appointment applies to the lead
1319	business location and all of its branch locations. Branch
1320	location appointments shall be renewed on the first annual
1321	anniversary of licensure of the lead business location occurring
1322	more than 24 months after the initial appointment date and every
1323	24 months thereafter. Notwithstanding s. 624.501, the renewal
1324	fee applicable to such branch location appointments is \$30 per
1325	appointment.
1326	12. For purposes of this paragraph:
1327	a. "Branch location" means any physical location in this
1328	state at which a licensee offers its products or services for
1329	sale.
1330	b. "Portable electronics" means personal, self-contained,
1331	easily carried by an individual, battery-operated electronic
1332	communication, viewing, listening, recording, gaming, computing
1333	or global positioning devices, including cell or satellite
1334	phones, pagers, personal global positioning satellite units,

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1335	portable computers, portable audio listening, video viewing or
1336	recording devices, digital cameras, video camcorders, portable
1337	gaming systems, docking stations, automatic answering devices,
1338	and other similar devices and their accessories, and service
1339	related to the use of such devices.
1340	c. "Portable electronics transaction" means the sale or
1341	lease of portable electronics or a related service, including
1342	portable electronics insurance.
1343	(4) Except as otherwise expressly provided, a person
1344	applying for or holding a limited license <u>is</u> shall be subject to
1345	the same applicable requirements and responsibilities <u>that</u> as
1346	apply to general lines agents in general $_{m{ au}}$ if licensed as to
1347	motor vehicle physical damage and mechanical breakdown
1348	insurance, credit property insurance, industrial fire insurance
1349	or burglary insurance, motor vehicle rental insurance, credit
1350	insurance, crop hail and multiple-peril crop insurance, in-
1351	transit and storage personal property insurance, <u>or portable</u>
1352	electronics insurance communications equipment property
1353	insurance or communications equipment inland marine insurance,
1354	baggage and motor vehicle excess liability insurance, or credit
1355	insurance; or as apply to life agents or health agents in
1356	general, as <u>applicable</u> the case may be , if licensed as to <u>travel</u>
1357	personal accident insurance or credit life or credit disability
1358	insurance.
1359	Section 17. Section 626.342, Florida Statutes, is amended
1360	to read:
1361	626.342 Furnishing supplies to unlicensed life, health, or
1362	general lines agent prohibited; civil liability
1363	(1) An insurer, a managing general agent, an insurance

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37-00570-12 2012938 1364 agency, or an agent, directly or through a any representative, 1365 may not furnish to an any agent any blank forms, applications, stationery, or other supplies to be used in soliciting, 1366 1367 negotiating, or effecting contracts of insurance on its behalf 1368 unless such blank forms, applications, stationery, or other 1369 supplies relate to a class of business for with respect to which 1370 the agent is licensed and appointed, whether for that insurer or 1371 another insurer. (2) An Any insurer, general agent, insurance agency, or 1372 1373 agent who furnishes any of the supplies specified in subsection 1374 (1) to an any agent or prospective agent not appointed to 1375 represent the insurer and who accepts from or writes any 1376 insurance business for such agent or agency is subject to civil 1377 liability to an any insured of such insurer to the same extent 1378 and in the same manner as if such agent or prospective agent had 1379 been appointed or authorized by the insurer or such agent to act 1380 on in its or his or her behalf. The provisions of this 1381 subsection do not apply to insurance risk apportionment plans under s. 627.351. 1382 1383 (3) This section does not apply to the placing of surplus 1384 lines business under the provisions of ss. 626.913-626.937. 1385 Section 18. Subsection (1) of section 626.381, Florida

1386 Statutes, is amended to read:

1387 626.381 Renewal, continuation, reinstatement, or 1388 termination of appointment.-

(1) The appointment of an appointee <u>continues</u> shall continue in force until suspended, revoked, or otherwise terminated, but <u>is</u> subject to a renewal request filed by the appointing entity in the appointee's birth month as to natural

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1393	persons or <u>the month the original appointment was issued</u> license
1394	date as to entities and every 24 months thereafter, accompanied
1395	by payment of the renewal appointment fee and taxes as
1396	prescribed in s. 624.501.
1397	Section 19. Section 626.536, Florida Statutes, is amended
1398	to read:
1399	626.536 Reporting of <u>administrative</u> actions.— <u>Each agent and</u>
1400	insurance agency shall submit to the department, Within 30 days
1401	after the final disposition of <u>an</u> any administrative action
1402	taken against <u>a licensee</u> the agent or insurance agency by a
1403	governmental agency <u>or other regulatory agency</u> in this or any
1404	other state or jurisdiction relating to the business of
1405	insurance, the sale of securities, or activity involving fraud,
1406	dishonesty, trustworthiness, or breach of a fiduciary duty, <u>the</u>
1407	licensee or insurance agency must submit a copy of the order,
1408	consent to order, or other relevant legal documents to the
1409	department. The department may adopt rules to administer
1410	implementing the provisions of this section.
1411	Section 20. Section 626.551, Florida Statutes, is amended
1412	to read:
1413	626.551 Notice of change of address, name.— <u>A</u> Every licensee
1414	<u>must</u> shall notify the department <u>,</u> in writing, within <u>30</u> 60 days
1415	after a change of name, residence address, principal business
1416	street address, mailing address, contact telephone numbers,
1417	including a business telephone number, or e-mail address. A
1418	<u>licensee</u> licensed agent who has moved his or her residence from
1419	this state shall have his or her license and all appointments
1420	immediately terminated by the department. Failure to notify the
1421	department within the required time period shall result in a

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1422	fine not to exceed \$250 for the first offense and , for
1423	subsequent offenses, a fine of at least \$500 or suspension or
1424	revocation of the license pursuant to s. 626.611 <u>, s. 626.6115,</u>
1425	or s. 626.621, or s. 626.6215 for a subsequent offense. The
1426	department may adopt rules to administer and enforce this
1427	section.
1428	Section 21. Subsection (14) is added to section 626.621,
1429	Florida Statutes, to read:
1430	626.621 Grounds for discretionary refusal, suspension, or
1431	revocation of agent's, adjuster's, customer representative's,
1432	service representative's, or managing general agent's license or
1433	appointment.—The department may, in its discretion, deny an
1434	application for, suspend, revoke, or refuse to renew or continue
1435	the license or appointment of any applicant, agent, adjuster,
1436	customer representative, service representative, or managing
1437	general agent, and it may suspend or revoke the eligibility to
1438	hold a license or appointment of any such person, if it finds
1439	that as to the applicant, licensee, or appointee any one or more
1440	of the following applicable grounds exist under circumstances
1441	for which such denial, suspension, revocation, or refusal is not
1442	mandatory under s. 626.611:
1443	(14) Failure to comply with any civil, criminal, or
1444	administrative action taken by the child support enforcement
1445	program under Title IV-D of the Social Security Act, 42 U.S.C.
1446	ss. 651 et seq., to determine paternity or to establish, modify,
1447	enforce, or collect support.
1448	Section 22. Subsection (4) of section 626.641, Florida
1449	Statutes, is amended to read:
1450	626.641 Duration of suspension or revocation

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1451	(4) During the period of suspension or revocation of <u>a</u> the
1452	license or appointment, and until the license is reinstated or,
1453	if revoked, a new license issued, the former licensee or
1454	appointee <u>may</u> shall not engage in or attempt or profess to
1455	engage in any transaction or business for which a license or
1456	appointment is required under this code or directly or
1457	indirectly own, control, or be employed in any manner by <u>an</u> any
1458	insurance agent, or agency, or adjuster, or adjusting firm.
1459	Section 23. Subsection (1) of section 626.651, Florida
1460	Statutes, is amended to read:
1461	626.651 Effect of suspension, revocation upon associated
1462	licenses and appointments and licensees and appointees
1463	(1) Upon suspension, revocation, or refusal to renew or
1464	continue any one license of an <u>insurance</u> agent or customer
1465	representative, or upon suspension or revocation of eligibility
1466	to hold a license or appointment, the department shall at the
1467	same time likewise suspend or revoke all other licenses,
1468	appointments, or status of eligibility held by the licensee or
1469	appointee under this code.
1470	Section 24. Subsection (4) of section 626.730, Florida
1471	Statutes, is amended to read:
1472	626.730 Purpose of license
1473	(4) This section does not prohibit the licensing <u>,</u> under a
1474	limited license <u>for credit insurance, a person who is</u> as to
1475	motor vehicle physical damage and mechanical breakdown insurance
1476	or credit property insurance of any person employed by or
1477	associated with a motor vehicle sales or financing agency, a
1478	retail sales establishment, or a consumer loan office, for the
1479	purpose of insuring other than a consumer loan office owned by

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1480	
1481	655.005, with respect to insurance of the interest of such
1482	agency, establishment, or office in a motor vehicle sold or
1483	financed by it or in personal property if used as collateral for
1484	a loan.
1485	(5) This section does not apply with respect to the
1486	interest of a real estate mortgagee in or as to insurance
1487	covering such interest or in the real estate subject to such
1488	mortgage.
1489	Section 25. Section 626.732, Florida Statutes, is amended
1490	to read:
1491	626.732 Requirement as to knowledge, experience, or
1492	instruction
1493	(1) Except as provided in subsection <u>(4)</u> (3) , <u>an</u> no
1494	applicant for a license as a general lines agent or personal
1495	lines agent, except for a chartered property and casualty
1496	underwriter (CPCU), <u>may not</u> other than as to a limited license
1497	as to baggage and motor vehicle excess liability insurance,
1498	credit property insurance, credit insurance, in-transit and
1499	storage personal property insurance, or communications equipment
1500	property insurance or communication equipment inland marine
1501	insurance, shall be qualified or licensed unless, within the 4
1502	years immediately preceding the date the application for license
1503	is filed with the department, the applicant has:
1504	(a) Taught or successfully completed classroom courses in
1505	insurance, 3 hours of which <u>must</u> shall be on the subject matter
1506	of ethics, satisfactory to the department at a school, college,
1507	or extension division thereof, approved by the department . To
1508	qualify for licensure as a personal lines agent, the applicant

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37-00570-12 2012938 1509 must complete a total of 52 hours of classroom courses in 1510 insurance; 1511 (b) Completed a correspondence course in insurance, 3 hours 1512 of which must shall be on the subject matter of ethics, 1513 satisfactory to the department and regularly offered by 1514 accredited institutions of higher learning in this state, and 1515 have, except if he or she is applying for a limited license 1516 under s. 626.321, for licensure as a general lines agent, has 1517 had at least 6 months of responsible insurance duties as a 1518 substantially full-time bona fide employee in all lines of 1519 property and casualty insurance set forth in the definition of general lines agent under s. 626.015 or, for licensure as a 1520 1521 personal lines agent, has completed at least 3 months in responsible insurance duties as a substantially full-time 1522 1523 employee in property and casualty insurance sold to individuals 1524 and families for noncommercial purposes; 1525 (c) For licensure as a general lines agent, Completed at 1526 least 1 year in responsible insurance duties as a substantially 1527 full-time bona fide employee in all lines of property and 1528 casualty insurance, exclusive of aviation and wet marine and 1529 transportation insurances but not exclusive of boats of less 1530 than 36 feet in length or aircraft not held out for hire, as set 1531 forth in the definition of a general lines agent under s. 1532 626.015, but without the education requirement described mentioned in paragraph (a) or paragraph (b) or, for licensure as 1533 1534 a personal lines agent, has completed at least 6 months in 1535 responsible insurance duties as a substantially full-time 1536 employee in property and casualty insurance sold to individuals 1537 and families for noncommercial purposes without the education

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37-00570-12 1538 requirement in paragraph (a) or paragraph (b); 1539 (d) 1. For licensure as a general lines agent, Completed at 1540 least 1 year of responsible insurance duties as a licensed and 1541 appointed customer representative or limited customer 1542 representative in commercial or personal lines of property and casualty insurance and 40 hours of classroom courses approved by 1543 1544 the department covering the areas of property, casualty, surety, 1545 health, and marine insurance; or 1546 2. For licensure as a personal lines agent, completed at 1547 least 6 months of responsible duties as a licensed and appointed 1548 customer representative or limited customer representative in 1549 property and casualty insurance sold to individuals and families 1550 for noncommercial purposes and 20 hours of classroom courses 1551 approved by the department which are related to property and 1552 casualty insurance sold to individuals and families for

1553 noncommercial purposes;

1554 (e) 1. For licensure as a general lines agent, Completed at 1555 least 1 year of responsible insurance duties as a licensed and 1556 appointed service representative in either commercial or 1557 personal lines of property and casualty insurance and 80 hours 1558 of classroom courses approved by the department covering the 1559 areas of property, casualty, surety, health, and marine 1560 insurance.; or

1561 2. For licensure as a personal lines agent, completed at least 6 months of responsible insurance duties as a licensed and 1562 1563 appointed service representative in property and casualty 1564 insurance sold to individuals and families for noncommercial 1565 purposes and 40 hours of classroom courses approved by the department related to property and casualty insurance sold to 1566

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1567	individuals and families for noncommercial purposes; or
1568	(2) Except as provided under subsection (4), an applicant
1569	for a license as a personal lines agent, except for a chartered
1570	property and casualty underwriter (CPCU), may not be qualified
1571	or licensed unless, within the 4 years immediately preceding the
1572	date the application for license is filed with the department,
1573	the applicant has:
1574	(a) Taught or successfully completed classroom courses in
1575	insurance, 3 hours of which must be on the subject matter of
1576	ethics, at a school, college, or extension division thereof,
1577	approved by the department. To qualify for licensure, the
1578	applicant must complete a total of 52 hours of classroom courses
1579	in insurance;
1580	(b) Completed a correspondence course in insurance, 3 hours
1581	of which must be on the subject matter of ethics, satisfactory
1582	to the department and regularly offered by accredited
1583	institutions of higher learning in this state, and completed at
1584	least 3 months of responsible insurance duties as a
1585	substantially full-time employee in the area of property and
1586	casualty insurance sold to individuals and families for
1587	noncommercial purposes;
1588	(c) Completed at least 6 months of responsible insurance
1589	duties as a substantially full-time employee in the area of
1590	property and casualty insurance sold to individuals and families
1591	for noncommercial purposes, but without the education
1592	requirement described in paragraph (a) or paragraph (b);
1593	(d) Completed at least 6 months of responsible duties as a
1594	licensed and appointed customer representative or limited
1595	customer representative in property and casualty insurance sold

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1596	to individuals and families for noncommercial purposes and 20
1597	hours of classroom courses approved by the department which are
1598	related to property and casualty insurance sold to individuals
1599	and families for noncommercial purposes;
1600	(e) Completed at least 6 months of responsible insurance
1601	duties as a licensed and appointed service representative in
1602	property and casualty insurance sold to individuals and families
1603	for noncommercial purposes and 40 hours of classroom courses
1604	approved by the department related to property and casualty
1605	insurance sold to individuals and families for noncommercial
1606	purposes; or
1607	(f) For licensure as a personal lines agent, Completed at
1608	least 3 years of responsible duties as a licensed and appointed
1609	customer representative in property and casualty insurance sold
1610	to individuals and families for noncommercial purposes.
1611	<u>(3)</u> [1] Where an applicant's qualifications as required
1612	<u>under subsection (1) or subsection (2) in paragraph (1)(b)or</u>
1613	paragraph (1)(c) are based in part upon the periods of
1614	employment <u>in</u> at responsible insurance duties prescribed
1615	therein, the applicant shall submit with the <u>license</u> application
1616	for license , on a form prescribed by the department, <u>an</u> the
1617	affidavit of his or her employer setting forth the period of
1618	such employment, that the <u>employment</u> same was substantially
1619	full-time, and giving a brief abstract of the nature of the

1621 (4) (3) An individual who was or became qualified to sit for 1622 an agent's, customer representative's, or adjuster's examination 1623 at or during the time he or she was employed by the department 1624 or office and who, while so employed, was employed in

duties performed by the applicant.

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1625	responsible insurance duties as a full-time bona fide employee
1626	may shall be permitted to take an examination if application for
1627	such examination is made within 90 days after the date of
1628	termination of his or her employment with the department or
1629	office.
1630	(5)(4) Classroom and correspondence courses under
1631	subsections (1) and (2) subsection (1) must include instruction
1632	on the subject matter of unauthorized entities engaging in the
1633	business of insurance. The scope of the topic of unauthorized
1634	entities <u>must</u> shall include the Florida Nonprofit Multiple-
1635	Employer Welfare Arrangement Act and the Employee Retirement
1636	Income Security Act, 29 U.S.C. ss. 1001 et seq., as it relates
1637	to the provision of health insurance by employers and the
1638	regulation thereof.
1639	(6) This section does not apply to an individual holding
1640	only a limited license for travel insurance, motor vehicle
1641	rental insurance, credit insurance, in-transit and storage
1642	personal property insurance, or portable electronics insurance.
1643	Section 26. Section 626.8411, Florida Statutes, is amended
1644	to read:
1645	626.8411 Application of Florida Insurance Code provisions
1646	to title insurance agents or agencies
1647	(1) The following provisions of part II , as applicable to
1648	general lines agents or agencies $_{m au}$ also apply to title insurance
1649	agents or agencies:
1650	(a) Section 626.734, relating to liability of certain
1651	agents.
1652	(b) Section 626.175, relating to temporary licenses.
1653	(b) (c) Section 626.747, relating to branch agencies.

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1654	(c) Section 626.749, relating to place of business in
1655	residence.
1656	(d) Section 626.753, relating to sharing of commissions.
1657	(e) Section 626.754, relating to rights of agent following
1658	termination of appointment.
1659	(2) The following provisions of part I do not apply to
1660	title insurance agents or title insurance agencies:
1661	(a) Section 626.112(7), relating to licensing of insurance
1662	agencies.
1663	(b) Section 626.231, relating to eligibility for
1664	examination.
1665	(c) Section 626.572, relating to rebating, when allowed.
1666	(d) Section 626.172, relating to agent in full-time charge.
1667	Section 27. Section 626.8418, Florida Statutes, is amended
1668	to read:
1669	626.8418 Application for title insurance agency license
1670	<u>Before</u> Prior to doing business in this state as a title
1671	insurance agency, <u>the</u> a title insurance agency must meet all of
1672	the following requirements:
1673	(1) The applicant must file with the department an
1674	application for a license as a title insurance agency, on
1675	printed forms furnished by the department, <u>which include</u> that
1676	includes all of the following:
1677	<u>(1)</u> The name of each majority owner, partner, officer,
1678	and director of the agency.
1679	<u>(2)</u> The residence address of each person required to be
1680	listed under <u>subsection (1)</u> paragraph (a) .
1681	(3)-(c) The name of the agency and its principal business
1682	address.

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1683 <u>(4)-(d)</u> The location of each agency office and the name 1684 under which each agency office conducts or will conduct 1685 business.

1686 <u>(5) (e)</u> The name of each agent to be in full-time charge of 1687 an agency office and <u>the identification</u> specification of <u>such</u> 1688 which office.

1689 <u>(6) (f)</u> Such additional information as the department 1690 requires by rule to ascertain the trustworthiness and competence 1691 of persons required to be listed on the application and to 1692 ascertain that such persons meet the requirements of this code.

1693 (2) The applicant must have deposited with the department 1694 securities of the type eligible for deposit under s. 625.52 and having at all times a market value of not less than \$35,000. In 1695 place of such deposit, the title insurance agency may post a 1696 1697 surety bond of like amount payable to the department for the 1698 benefit of any appointing insurer damaged by a violation by the 1699 title insurance agency of its contract with the appointing 1700 insurer. If a properly documented claim is timely filed with the 1701 department by a damaged title insurer, the department may remit 1702 an appropriate amount of the deposit or the proceeds that are 1703 received from the surety in payment of the claim. The required 1704 deposit or bond must be made by the title insurance agency, and 1705 a title insurer may not provide the deposit or bond directly or 1706 indirectly on behalf of the title insurance agency. The deposit 1707 or bond must secure the performance by the title insurance agency of its duties and responsibilities under the issuing 1708 1709 agency contracts with each title insurer for which it is 1710 appointed. The agency may exchange or substitute other securities of like quality and value for securities on deposit, 1711

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1712	may receive the interest and other income accruing on such
1713	securities, and may inspect the deposit at all reasonable times.
1714	Such deposit or bond must remain unimpaired as long as the title
1715	insurance agency continues in business in this state and until 1
1716	year after termination of all title insurance agency
1717	appointments held by the title insurance agency. The title
1718	insurance agency is entitled to the return of the deposit or
1719	bond together with accrued interest after such year has passed,
1720	if no claim has been made against the deposit or bond. If a
1721	surety bond is unavailable generally, the department may adopt
1722	rules for alternative methods to comply with this subsection.
1723	With respect to such alternative methods for compliance, the
1724	department must be guided by the past business performance and
1725	good reputation and character of the proposed title insurance
1726	agency. A surety bond is deemed to be unavailable generally if
1727	the prevailing annual premium exceeds 25 percent of the
1728	principal amount of the bond.
1729	Section 28. Section 626.8548, Florida Statutes, is created
1730	to read:
1731	626.8548 "All-lines adjuster" defined.—An "all-lines
1732	adjuster" is a person who is self-employed or employed by an
1733	insurer, a wholly owned subsidiary of an insurer, or an
1734	independent adjusting firm or other independent adjuster, and
1735	who undertakes on behalf of an insurer or other insurers under
1736	common control or ownership to ascertain and determine the
1737	amount of any claim, loss, or damage payable under an insurance
1738	contract or undertakes to effect settlement of such claim, loss,
1739	or damage. The term does not apply to life insurance or annuity
1740	contracts.

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1741 Section 29. Section 626.855, Florida Statutes, is amended 1742 to read: 1743 626.855 "Independent adjuster" defined.-An "independent 1744 adjuster" means a is any person licensed as an all-lines 1745 adjuster who is self-appointed self-employed or appointed and is 1746 associated with or employed by an independent adjusting firm or 1747 other independent adjuster, and who undertakes on behalf of an 1748 insurer to ascertain and determine the amount of any claim, 1749 loss, or damage payable under an insurance contract or 1750 undertakes to effect settlement of such claim, loss, or damage. 1751 Section 30. Section 626.856, Florida Statutes, is amended 1752 to read: 1753 626.856 "Company employee adjuster" defined.-A "company 1754 employee adjuster" means is a person licensed as an all-lines 1755 adjuster who is appointed and employed on an insurer's staff of 1756 adjusters or a wholly owned subsidiary of the insurer, and who 1757 undertakes on behalf of such insurer or other insurers under 1758 common control or ownership to ascertain and determine the 1759 amount of any claim, loss, or damage payable under a contract of 1760 insurance, or undertakes to effect settlement of such claim, 1761 loss, or damage. 1762 Section 31. Section 626.858, Florida Statutes, is repealed. Section 32. Section 626.8584, Florida Statutes, is amended 1763 to read: 1764

1765 626.8584 "Nonresident <u>all-lines</u> independent adjuster" 1766 defined.-A "nonresident <u>all-lines</u> independent adjuster" <u>means</u> is 1767 a person who:

- 1768
- Is not a resident of this state;

1769 (2) Is a currently licensed <u>as an</u> independent adjuster in

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1770	his or her state of residence for all lines of insurance except
1771	life and annuities the type or kinds of insurance for which the
1772	licensee intends to adjust claims in this state or, if a
1773	resident of a state that does not license such independent
1774	adjusters, meets the qualifications has passed the department's
1775	adjuster examination as prescribed in s. 626.8734(1)(b); and
1776	(3) Is licensed as an all-lines adjuster and self-appointed
1777	or appointed and a self-employed independent adjuster or
1778	associated with or employed by an independent adjusting firm or
1779	
1780	other independent adjuster, by an insurer admitted to do
1781	business in this state or a wholly-owned subsidiary of an
1782	insurer admitted to do business in this state, or by other
	insurers under the common control or ownership of such insurer.
1783	Section 33. Section 626.863, Florida Statutes, is amended
1784	to read:
1785	626.863 <u>Claims referrals to</u> Licensed independent adjusters
1786	required; insurers' responsibility
1787	(1) An insurer <u>may shall</u> not knowingly refer any claim or
1788	loss for adjustment in this state to any person purporting to be
1789	or acting as an independent adjuster unless the person is
1790	currently licensed as an all-lines adjuster and appointed as an
1791	independent adjuster under this code.
1792	(2) Before referring any claim or loss, the insurer shall
1793	ascertain from the department whether the proposed independent
1794	adjuster is currently licensed <u>as an all-lines adjuster</u> and
1795	appointed as <u>an independent adjuster</u> such . Having once
1796	ascertained that a particular person is so licensed and
1797	appointed, the insurer may assume that he or she will continue
1798	to be so licensed and appointed until the insurer has knowledge,

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1799	or receives information from the department, to the contrary.
1800	(3) This section does not apply to catastrophe or emergency
1801	adjusters as provided for in this part.
1802	Section 34. Section 626.864, Florida Statutes, is amended
1803	to read:
1804	626.864 Adjuster license types
1805	(1) A qualified individual may be licensed and appointed as
1806	either:
1807	(a) A public adjuster; <u>or</u>
1808	(b) An <u>all-lines</u> independent adjuster ; or
1809	(c) A company employee adjuster.
1810	(2) The same individual <u>may</u> shall not be concurrently
1811	<u>licensed</u> a ppointed as a public adjuster and an all-lines
1812	<u>adjuster to more than one of the adjuster types referred to in</u>
1813	subsection (1).
1814	(3) An all-lines adjuster may be appointed as an
1815	independent adjuster or company employee adjuster, but not both
1816	concurrently.
1817	Section 35. Paragraph (e) is added to subsection (1) of
1818	section 626.865, Florida Statutes, to read:
1819	626.865 Public adjuster's qualifications, bond
1820	(1) The department shall issue a license to an applicant
1821	for a public adjuster's license upon determining that the
1822	applicant has paid the applicable fees specified in s. 624.501
1823	and possesses the following qualifications:
1824	(e) Is licensed as a public adjuster apprentice under s.
1825	626.8651 and complies with the requirements of that license
1826	throughout the licensure period.
1827	Section 36. Section 626.866, Florida Statutes, is amended

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1829
           626.866 All-lines adjuster Independent adjuster's
      qualifications.-The department shall issue a license to an
1830
1831
      applicant for an all-lines adjuster independent adjuster's
      license to an applicant upon determining that the applicable
1832
1833
      license fee specified in s. 624.501 has been paid and that the
1834
      applicant possesses the following qualifications:
1835
1836
```

1828

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to read:

(1) Is a natural person at least 18 years of age.

(2) Is a United States citizen or legal alien who possesses 1837 work authorization from the United States Bureau of Citizenship 1838 and Immigration Services and a bona fide resident of this state.

1839 (3) Is trustworthy and has such business reputation as 1840 would reasonably assure that the applicant will conduct his or 1841 her business as insurance adjuster fairly and in good faith and 1842 without detriment to the public.

1843 (4) Has had sufficient experience, training, or instruction 1844 concerning the adjusting of damage or loss under insurance contracts, other than life and annuity contracts, is 1845 1846 sufficiently informed as to the terms and the effects of the 1847 provisions of such types of contracts, and possesses adequate knowledge of the insurance laws of this state relating to such 1848 1849 contracts as to enable and qualify him or her to engage in the business of insurance adjuster fairly and without injury to the 1850 1851 public or any member thereof with whom he or she may have 1852 relations as an insurance adjuster and to adjust all claims in 1853 accordance with the policy or contract and the insurance laws of 1854 this state.

1855 (5) Has passed any required written examination or has met 1856 one of the exemptions prescribed under s. 626.221.

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1857	Section 37. Section 626.867, Florida Statutes, is repealed.
1858	Section 38. Section 626.869, Florida Statutes, is amended
1859	to read:
1860	626.869 License, adjusters; continuing education
1861	(1) <u>Having</u> An applicant for a license as an <u>all-lines</u>
1862	adjuster qualifies the licensee to adjust may qualify and his or
1863	her license when issued may cover adjusting in any one of the
1864	following classes of insurance:
1865	(a) all lines of insurance except life and annuities.
1866	(b) Motor vehicle physical damage insurance.
1867	(c) Property and casualty insurance.
1868	(d) Workers' compensation insurance.
1869	(e) Health insurance.
1870	
1871	No examination on workers' compensation insurance or health
1872	insurance shall be required for public adjusters.
1873	(2) All individuals who on October 1, 1990, hold an
1874	adjuster's license and appointment limited to fire and allied
1875	lines, including marine or casualty or boiler and machinery, may
1876	remain licensed and appointed under the limited license and may
1877	renew their appointment, but <u>a</u> no license or appointment <u>that</u>
1878	which has been terminated, not renewed, suspended, or revoked
1879	<u>may not</u> shall be reinstated, and no new or additional licenses
1880	or appointments <u>may not</u> shall be issued.
1881	(3) All individuals who on October 1, 2012, hold an
1882	adjuster's license and appointment limited to motor vehicle
1883	physical damage and mechanical breakdown, property and casualty,
1884	workers' compensation, or health insurance may remain licensed
1885	and appointed under such limited license and may renew their

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37-00570-12 2012938 1886 appointment, but a license that has been terminated, suspended, 1887 or revoked may not be reinstated, and new or additional licenses may not be issued. The applicant's application for license shall 1888 1889 specify which of the foregoing classes of business the application for license is to cover. 1890 1891 (4) (a) An Any individual holding a license as a public 1892 adjuster or an all-lines a company employee adjuster must complete all continuing education requirements as specified in 1893 1894 s. 626.2815. or independent adjuster for 24 consecutive months 1895 or longer must, beginning in his or her birth month and every 2 1896 years thereafter, have completed 24 hours of courses, 2 hours of 1897 which relate to ethics, in subjects designed to inform the licensee regarding the current insurance laws of this state, so 1898 as to enable him or her to engage in business as an insurance 1899 1900 adjuster fairly and without injury to the public and to adjust 1901 all claims in accordance with the policy or contract and the 1902 laws of this state. 1903 (b) Any individual holding a license as a public adjuster 1904 for 24 consecutive months or longer, beginning in his or her 1905 birth month and every 2 years thereafter, must have completed 24 1906 hours of courses, 2 hours of which relate to ethics, in subjects 1907 designed to inform the licensee regarding the current laws of 1908 this state pertaining to all lines of insurance other than life 1909 and annuities, the current laws of this state pertaining to the duties and responsibilities of public adjusters as set forth in 1910 1911 this part, and the current rules of the department applicable to 1912 public adjusters and standard or representative policy forms used by insurers, other than forms for life insurance and 1913 1914 annuities, so as to enable him or her to engage in business as

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1915	an adjuster fairly and without injury to the public and to
1916	adjust all claims in accordance with the policy or contract and
1917	laws of this state. In order to receive credit for continuing
1918	education courses, public adjusters must take courses that are
1919	specifically designed for public adjusters and approved by the
1920	department, provided, however, no continuing education course
1921	shall be required for public adjusters for workers' compensation
1922	insurance or health insurance.
1923	(c) The department shall adopt rules necessary to implement
1924	and administer the continuing education requirements of this
1925	subsection. For good cause shown, the department may grant an
1926	extension of time during which the requirements imposed by this
1927	section may be completed, but such extension of time may not
1928	exceed 1 year.
1929	(d) A nonresident public adjuster must complete the
1930	continuing education requirements provided by this section;
1931	provided, a nonresident public adjuster may meet the
1932	requirements of this section if the continuing education
1933	requirements of the nonresident public adjuster's home state are
1934	determined to be substantially comparable to the requirements of
1935	this state's continuing education requirements and if the
1936	resident's state recognizes reciprocity with this state's
1937	continuing education requirements. A nonresident public adjuster
1938	whose home state does not have such continuing education
1939	requirements for adjusters, and who is not licensed as a
1940	nonresident adjuster in a state that has continuing education
1941	requirements and reciprocates with this state, must meet the
1942	continuing education requirements of this section.
1943	(5) The regulation of continuing education for licensees,

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1944	course providers, instructors, school officials, and monitor
1945	groups shall be as provided for in s. 626.2816.
1946	Section 39. Paragraph (c) of subsection (2) of section
1947	626.8697, Florida Statutes, is amended to read:
1948	626.8697 Grounds for refusal, suspension, or revocation of
1949	adjusting firm license
1950	(2) The department may, in its discretion, deny, suspend,
1951	revoke, or refuse to continue the license of any adjusting firm
1952	if it finds that any of the following applicable grounds exist
1953	with respect to the firm or any owner, partner, manager,
1954	director, officer, or other person who is otherwise involved in
1955	the operation of the firm:
1956	(c) Violation of <u>an</u> any order or rule of the <u>department,</u>
1957	office <u>,</u> or commission.
1958	Section 40. Subsections (1) and (5) of section 626.872,
1959	Florida Statutes, are amended to read:
1960	626.872 Temporary license.—
1961	(1) The department may , in its discretion, issue a
1962	temporary license as an <u>all-lines</u> independent adjuster or as a
1963	company employee adjuster, subject to the following conditions:
1964	(a) The applicant must be an employee of an adjuster
1965	currently licensed by the department, an employee of an
1966	authorized insurer, or an employee of an established adjusting
1967	firm or corporation who which is supervised by a currently
1968	licensed <u>all-lines</u> independent adjuster.
1969	(b) The application must be accompanied by a certificate of
1970	employment and a report as to the applicant's integrity and
1971	moral character on a form prescribed by the department and
1972	executed by the employer.

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37-00570-12 2012938 1973 (b) (c) The applicant must be a natural person of at least 1974 18 years of age, must be a bona fide resident of this state, must be trustworthy, and must have a such business reputation 1975 1976 that as would reasonably ensure assure that the applicant will 1977 conduct his or her business as an adjuster fairly and in good 1978 faith and without detriment to the public. 1979 (c) (d) The applicant's employer is responsible for the adjustment acts of the temporary any licensee under this 1980 1981 section. 1982 (d) (e) The applicable license fee specified must be paid before issuance of the temporary license. 1983 1984 (e) (f) The temporary license is shall be effective for a 1985 period of 1 year, but is subject to earlier termination at the request of the employer, or if the licensee fails to take an 1986 1987 examination as an all-lines independent adjuster or company 1988 employee adjuster within 6 months after issuance of the temporary license, or if the temporary license is suspended or 1989 1990 revoked by the department. 1991 (5) The department may shall not issue a temporary license as an all-lines independent adjuster or as a company employee 1992 1993 adjuster to an any individual who has ever held such a license 1994 in this state. 1995 Section 41. Section 626.873, Florida Statutes, is repealed. 1996 Section 42. Section 626.8734, Florida Statutes, is amended 1997 to read: 1998 626.8734 Nonresident all-lines adjuster license independent 1999 adjuster's qualifications.-2000 (1) The department shall, upon application therefor, issue 2001 a license to an applicant for a nonresident all-lines adjuster

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2002 independent adjuster's license upon determining that the 2003 applicant has paid the applicable license fees required under s. 2004 624.501 and: 2005 (a) Is a natural person at least 18 years of age. 2006 (b) Has passed to the satisfaction of the department a 2007 written Florida all-lines adjuster independent adjuster's 2008 examination of the scope prescribed in s. 626.241(6); however, 2009 the requirement for the examination does not apply to any of the 2010 following: 2011 1. An applicant who is licensed as an all-lines a resident 2012 independent adjuster in his or her home state if of residence 2013 when that state has entered into requires the passing of a written examination in order to obtain the license and a 2014 reciprocal agreement with the appropriate official of that state 2015 2016 has been entered into by the department; or 2017 2. An applicant who is licensed as a nonresident all-lines 2018 independent adjuster in a state other than his or her home state 2019 of residence when the state of licensure requires the passing of 2020 a written examination in order to obtain the license and a 2021 reciprocal agreement with the appropriate official of the state 2022 of licensure has been entered into with by the department. 2023 (c) Is licensed as an all-lines adjuster and is self-2024 appointed or appointed and employed by an independent adjusting 2025 firm or other independent adjuster, or is an employee of an 2026 insurer admitted to do business in this state or other insurers 2027 under the common control or ownership of such insurer self-2028 employed or associated with or employed by an independent

2029 adjusting firm or other independent adjuster. Applicants 2030 licensed as nonresident all-lines independent adjusters under

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37-00570-12 2012938 2031 this section must be appointed as an independent adjuster or 2032 company employee adjuster such in accordance with the provisions 2033 of ss. 626.112 and 626.451. Appointment fees as in the amount 2034 specified in s. 624.501 must be paid to the department in 2035 advance. The appointment of a nonresident independent adjuster 2036 continues shall continue in force until suspended, revoked, or 2037 otherwise terminated, but is subject to biennial renewal or 2038 continuation by the licensee in accordance with procedures 2039 prescribed in s. 626.381 for licensees in general. 2040 (d) Is trustworthy and has such business reputation as 2041 would reasonably ensure assure that he or she will conduct his or her business as a nonresident all-lines independent adjuster 2042 2043 fairly and in good faith and without detriment to the public. 2044 (e) Has had sufficient experience, training, or instruction 2045 concerning the adjusting of damages or losses under insurance 2046 contracts, other than life and annuity contracts; is 2047 sufficiently informed as to the terms and effects of the 2048 provisions of those types of insurance contracts; and possesses 2049 adequate knowledge of the laws of this state relating to such 2050 contracts as to enable and qualify him or her to engage in the 2051 business of insurance adjuster fairly and without injury to the 2052 public or any member thereof with whom he or she may have 2053 business as an all-lines independent adjuster. 2054 (2) The applicant must shall furnish the following with his 2055 or her application:

(a) A complete set of his or her fingerprints. The applicant's fingerprints must be certified by an authorized law enforcement officer.

2059

(b) If currently licensed as an all-lines a resident

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37-00570-12 2012938 2060 independent adjuster in the applicant's home state of residence, 2061 a certificate or letter of authorization from the licensing 2062 authority of the applicant's home state of residence, stating 2063 that the applicant holds a current license to act as an all-2064 lines independent adjuster. The Such certificate or letter of 2065 authorization must be signed by the insurance commissioner, or 2066 his or her deputy or the appropriate licensing official, and 2067 must disclose whether the adjuster has ever had a any license or 2068 eligibility to hold any license declined, denied, suspended, 2069 revoked, or placed on probation or whether an administrative 2070 fine or penalty has been levied against the adjuster and, if so, 2071 the reason for the action. Such certificate or letter is not 2072 required if the nonresident applicant's licensing status can be 2073 verified through the Producer Database maintained by the 2074 National Association of Insurance Commissioners, its affiliates, 2075 or subsidiaries. 2076 (c) If the applicant's home state of residence does not 2077 require licensure as an all-lines independent adjuster and the

applicant has been licensed as a resident insurance adjuster, 2078 2079 agent, broker, or other insurance representative in his or her 2080 home state of residence or any other state within the past 3 2081 years, a certificate or letter of authorization from the 2082 licensing authority stating that the applicant holds or has held 2083 a license to act as an insurance adjuster, agent, or other 2084 insurance representative. The certificate or letter of 2085 authorization must be signed by the insurance commissioner, or 2086 his or her deputy or the appropriate licensing official, and 2087 must disclose whether the adjuster, agent, or other insurance 2088 representative has ever had a any license or eligibility to hold

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37-00570-12 2012938 2089 any license declined, denied, suspended, revoked, or placed on 2090 probation or whether an administrative fine or penalty has been 2091 levied against the adjuster and, if so, the reason for the 2092 action. Such certificate or letter is not required if the 2093 nonresident applicant's licensing status can be verified through 2094 the Producer Database maintained by the National Association of 2095 Insurance Commissioners, its affiliates, or subsidiaries. 2096 (3) The usual and customary records pertaining to 2097 transactions under the license of a nonresident all-lines 2098 independent adjuster must be retained for at least 3 years after completion of the adjustment and must be made available in this 2099 2100 state to the department upon request. The failure of a 2101 nonresident all-lines independent adjuster to properly maintain 2102 records and make them available to the department upon request 2103 constitutes grounds for the immediate suspension of the license issued under this section. 2104 (4) After licensure as a nonresident independent adjuster, 2105 2106 As a condition of doing business in this state as a nonresident independent adjuster, the appointee must licensee must annually 2107 2108 on or before January 1, on a form prescribed by the department, 2109 submit an affidavit to the department certifying that the licensee is familiar with and understands the insurance laws and 2110 2111 administrative rules of this state and the provisions of the 2112 contracts negotiated or to be negotiated. Compliance with this 2113 filing requirement is a condition precedent to the issuance, 2114 continuation, reinstatement, or renewal of a nonresident 2115 independent adjuster's appointment. 2116 Section 43. Section 626.8736, Florida Statutes, is amended 2117 to read:

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2118 626.8736 Nonresident independent or public adjusters; 2119 service of process.-

2120 (1) Each licensed nonresident independent or public 2121 adjuster or all-lines adjuster appointed as an independent 2122 adjuster shall appoint the Chief Financial Officer and his or 2123 her successors in office as his or her attorney to receive 2124 service of legal process issued against such the nonresident 2125 independent or public adjuster in this state, upon causes of 2126 action arising within this state out of transactions under his 2127 license and appointment. Service upon the Chief Financial Officer as attorney constitutes shall constitute effective legal 2128 2129 service upon the nonresident independent or public adjuster.

(2) The appointment of the Chief Financial Officer for
service of process <u>is shall be</u> irrevocable for as long as there
could be any cause of action against the nonresident <u>independent</u>
or public adjuster <u>or all-lines adjuster appointed as an</u>
<u>independent adjuster</u> arising out of his or her insurance
transactions in this state.

(3) Duplicate copies of legal process against the
nonresident independent or public adjuster or all-lines adjuster
appointed as an independent adjuster shall be served upon the
Chief Financial Officer by a person competent to serve a
summons.

(4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, by registered mail with return receipt requested, to the defendant nonresident independent or public adjuster or all-lines adjuster appointed as an independent adjuster at his or her last address of record with the department.

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2147
            (5) The Chief Financial Officer shall keep a record of the
2148
      day and hour of service upon him or her of all legal process
2149
      received under this section.
2150
           Section 44. Subsection (1) of section 626.874, Florida
2151
      Statutes, is amended to read:
2152
           626.874 Catastrophe or emergency adjusters.-
2153
            (1) In the event of a catastrophe or emergency, the
2154
      department may issue a license, for the purposes and under the
2155
      conditions which it shall fix and for the period of emergency as
2156
      it shall determine, to persons who are residents or nonresidents
2157
      of this state, who are at least 18 years of age, who are United
2158
      States citizens or legal aliens who possess work authorization
2159
      from the United States Bureau of Citizenship and Immigration
2160
      Services, and who are not licensed adjusters under this part but
2161
      who have been designated and certified to it as qualified to act
2162
      as adjusters by all-lines independent resident adjusters, or by
2163
      an authorized insurer, or by a licensed general lines agent to
2164
      adjust claims, losses, or damages under policies or contracts of
2165
      insurance issued by such insurers. The fee for the license is
2166
      shall be as provided in s. 624.501(12)(c).
2167
           Section 45. Subsection (1) of section 626.875, Florida
2168
      Statutes, is amended to read:
2169
           626.875 Office and records.-
            (1) Each appointed Every licensed independent adjuster and
2170
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(1) <u>Each appointed Every licensed independent adjuster and</u>
every licensed public adjuster <u>must</u> shall have and maintain in
this state a place of business <u>in this state which is</u> accessible
to the public and keep therein the usual and customary records
pertaining to transactions under the license. This provision
<u>does shall</u> not <u>be deemed to</u> prohibit maintenance of such an

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2176	office in the home of the licensee.
2177	Section 46. Section 626.876, Florida Statutes, is amended
2178	to read:
2179	626.876 Exclusive employment; public adjusters, independent
2180	adjusters
2181	(1) An No individual licensed and appointed as a public
2182	adjuster may not shall be so employed during the same period by
2183	more than one public adjuster or public adjuster firm or
2184	corporation.
2185	(2) <u>An</u> No individual licensed <u>as an all-lines adjuster</u> and
2186	appointed as an independent adjuster <u>may not</u> shall be so
2187	employed during the same period by more than one independent
2188	adjuster or independent adjuster firm or corporation.
2189	Section 47. Subsections (5), (6), and (7) of section
2190	626.927, Florida Statutes, are amended to read:
2191	626.927 Licensing of surplus lines agent
2192	(5) The applicant must file and thereafter maintain the
2193	bond as required under s. 626.928.
2194	<u>(5)</u> Examinations as to surplus lines, as required under
2195	subsections (1) and (2), <u>are</u> shall be subject to the provisions
2196	of part I as applicable to applicants for licenses in general.
2197	No such examination shall be required as to persons who held a
2198	Florida surplus lines agent's license as of January 1, 1959,
2199	except when examinations subsequent to issuance of an initial
2200	license are provided for in general under part I.
2201	<u>(6)</u> (7) An Any individual who has been licensed by the
2202	department as a surplus lines agent as provided in this section
2203	may be subsequently appointed without additional written
2204	examination if his or her application for appointment is filed
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37-00570-12 2012938 2205 with the department within 48 months after next following the 2206 date of cancellation or expiration of the prior appointment. The 2207 department may, in its discretion, require an any individual to 2208 take and successfully pass an examination as for original 2209 issuance of license as a condition precedent to the 2210 reinstatement or continuation of the licensee's current license 2211 or reinstatement or continuation of the licensee's appointment. 2212 Section 48. Section 626.928, Florida Statutes, is repealed. Section 49. Section 626.933, Florida Statutes, is amended 2213 2214 to read: 626.933 Collection of tax and service fee.-If the tax or 2215 2216 service fee payable by a surplus lines agent under the this 2217 Surplus Lines Law is not so paid within the time prescribed, it 2218 the same shall be recoverable in a suit brought by the 2219 department against the surplus lines agent and the surety or 2220 sureties on the bond filed by the surplus lines agent under s. 2221 626.928. The department may authorize the Florida Surplus Lines 2222 Service Office to file suit on its behalf. All costs and 2223 expenses incurred in a suit brought by the office which are not 2224 recoverable from the agent or surety shall be borne by the 2225 office. 2226 Section 50. Subsection (1) of section 626.935, Florida 2227 Statutes, is amended to read: 2228 626.935 Suspension, revocation, or refusal of surplus lines 2229 agent's license.-2230 (1) The department shall deny an application for, suspend, 2231 revoke, or refuse to renew the appointment of a surplus lines 2232 agent and all other licenses and appointments held by the 2233 licensee under this code, on upon any of the following grounds:

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2234	(a) Removal of the licensee's office from the licensee's
2235	state of residence.
2236	(b) Removal of the accounts and records of his or her
2237	surplus lines business from this state or the licensee's state
2238	of residence during the period when such accounts and records
2239	are required to be maintained under s. 626.930.
2240	(c) Closure of the licensee's office for a period of more
2241	than 30 consecutive days.
2242	(d) Failure to make and file his or her affidavit or
2243	reports when due as required by s. 626.931.
2244	(e) Failure to pay the tax or service fee on surplus lines
2245	premiums, as provided for in the this Surplus Lines Law.
2246	(f) Failure to maintain the bond as required by s. 626.928.
2247	<u>(f)</u> Suspension, revocation, or refusal to renew or
2248	continue the license or appointment as a general lines agent,
2249	service representative, or managing general agent.
2250	<u>(g)(h)</u> Lack of qualifications as for an original surplus
2251	lines agent's license.
2252	(h) (i) Violation of this Surplus Lines Law.
2253	<u>(i)</u> For any other applicable cause for which the license
2254	of a general lines agent could be suspended, revoked, or refused
2255	under s. 626.611 or s. 626.621.
2256	Section 51. Paragraph (b) of subsection (1) of section
2257	627.952, Florida Statutes, is amended to read:
2258	627.952 Risk retention and purchasing group agents
2259	(1) Any person offering, soliciting, selling, purchasing,
2260	administering, or otherwise servicing insurance contracts,
2261	certificates, or agreements for any purchasing group or risk
2262	retention group to any resident of this state, either directly

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37-00570-122012938_2263or indirectly, by the use of mail, advertising, or other means2264of communication, shall obtain a license and appointment to act2265as a resident general lines agent, if a resident of this state,2266or a nonresident general lines agent if not a resident. Any such2267person shall be subject to all requirements of the Florida2268Insurance Code.

2269 (b) Any person required to be licensed and appointed under 2270 by this subsection, in order to place business through Florida eligible surplus lines carriers, must shall, if a resident of 2271 2272 this state, be licensed and appointed as a surplus lines agent. 2273 Any such person, If not a resident of this state, such person 2274 must shall be licensed and appointed as a surplus lines agent in 2275 her or his state of residence and shall file and thereafter 2276 maintain a fidelity bond in favor of the people of the State of 2277 Florida executed by a surety company admitted in this state and 2278 payable to the State of Florida; provided, however, any 2279 activities carried out by such nonresident is pursuant to this 2280 part shall be limited to the provision of insurance for 2281 purchasing groups. The bond must shall be continuous in form and 2282 maintained in the amount of not less than \$50,000, aggregate 2283 liability set out in s. 626.928. The bond must shall remain in 2284 force and effect until the surety is released from liability by 2285 the department or until the bond is canceled by the surety. The 2286 surety may cancel the bond and be released from further 2287 liability thereunder upon 30 days' prior written notice to the 2288 department. The cancellation does shall not affect any liability 2289 incurred or accrued thereunder before the termination of the 30-2290 day period. Upon receipt of a notice of cancellation, the 2291 department shall immediately notify the agent.

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37-00570-12 2012938 2292 Section 52. Subsections (1) and (2) of section 635.051, 2293 Florida Statutes, are amended to read: 2294 635.051 Licensing and appointment of mortgage guaranty 2295 insurance agents.-2296 (1) Effective October 1, 2012, a person may not transact 2297 mortgage guaranty insurance unless licensed and appointed as a 2298 credit insurance agent in accordance with the applicable 2299 provisions of the insurance code. Mortgage guaranty licenses 2300 held by persons on October 1, 2012, shall be transferred to a 2301 credit insurance agent license. Persons who wish to obtain a new 2302 license identification card that reflects this change must 2303 submit the \$5 fee as prescribed in s. 624.501(15). Agents of 2304 mortgage guaranty insurers shall be licensed and appointed and 2305 shall be subject to the same qualifications and requirements 2306 applicable to general lines agents under the laws of this state, 2307 except that: 2308 (a) Particular preliminary specialized education or 2309 training is not required of an applicant for such an agent's 2310 license, and continuing education is not required for renewal of 2311 the agent's appointment if, as part of the application for 2312 license and appointment, the insurer guarantees that the 2313 applicant will receive the necessary training to enable him or 2314 her properly to hold himself or herself out to the public as a 2315 mortgage guaranty insurance agent and if the department, in its 2316 discretion, accepts such guaranty; (b) The agent's license and appointment shall be a limited 2317 2318 license, limited to the handling of mortgage guaranty insurance only; and 2319 (c) An examination may be required of an applicant for such 2320

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2321	a license if the insurer fails to provide the guaranty described
2322	in paragraph (a).
2323	(2) Any general lines agent licensed under chapter 626 is
2324	qualified to represent a mortgage guaranty insurer without
2325	additional licensure examination.
2326	Section 53. Subsection (2) of section 648.38, Florida
2327	Statutes, is amended to read:
2328	648.38 Licensure examination for bail bond agents; time;
2329	place; fees; scope
2330	(2) The department or a person designated by the department
2331	shall <u>provide</u> mail written notice of the time and place of the
2332	examination to each applicant for licensure required to take an
2333	examination who will be eligible to take the examination as of
2334	the examination date. The notice shall be <u>e-mailed</u> so mailed,
2335	postage prepaid, and addressed to the applicant at <u>the e-mail</u>
2336	his or her address shown on his or her application for licensure
2337	or at such other address as requested by the applicant in
2338	writing filed with the department prior to the mailing of the
2339	notice. Notice shall be deemed given when so mailed.
2340	Section 54. Section 648.385, Florida Statutes, is amended
2341	to read:
2342	648.385 Continuing education required; application;
2343	exceptions; requirements; penalties
2344	(1) The purpose of this section is to establish
2345	requirements and standards for continuing education courses for
2346	persons authorized to write bail bonds in this state.
2347	(2) (a) Each person subject to the provisions of this
2348	chapter must complete a minimum of 14 hours of continuing
2349	education courses every 2 years <u>as specified in s. 626.2815</u> in

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2350	 courses approved by the department. Compliance with continuing
2351	education requirements is a condition precedent to the issuance,
2352	continuation, or renewal of any appointment subject to the
2353	provisions of this chapter.
2354	(b) A person teaching any approved course of instruction or
2355	lecturing at any approved seminar and attending the entire
2356	course or seminar shall qualify for the same number of classroom
2357	hours as would be granted to a person taking and successfully
2358	completing such course, seminar, or program. Credit shall be
2359	limited to the number of hours actually taught unless a person
2360	attends the entire course or seminar.
2361	(c) For good cause shown, the department may grant an
2362	extension of time during which the requirements imposed by this
2363	section may be completed, but such extension of time may not
2364	exceed 1 year.
2365	(3) (a) Any bail-related course developed or sponsored by
2366	any authorized insurer or recognized bail bond agents'
2367	association, or any independent study program of instruction,
2368	subject to approval by the department, qualifies for the
2369	equivalency of the number of classroom hours assigned to such
2370	course by the department. However, unless otherwise provided in
2371	this section, continuing education credit may not be credited
2372	toward meeting the requirements of this section unless the
2373	course is provided by classroom instruction or results in a
2374	monitored examination.
2375	(b) Each person or entity sponsoring a course for
2376	continuing education credit must furnish, within 30 days after
2377	completion of the course, in a form satisfactory to the
2378	department or its designee, a written and certified roster

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37-00570-12 2012938 showing the name and license number of all persons successfully 2379 2380 completing such course and requesting credit, accompanied by the 2381 required fee. The department shall refuse to issue, continue, or 2382 renew the appointment of any bail bond agent who has not had the 2383 continuing education requirements certified unless the agent has 2384 been granted an extension by the department. 2385 Section 55. Subsection (1) of section 903.27, Florida 2386 Statutes, is amended to read: 2387 903.27 Forfeiture to judgment.-2388 (1) If the forfeiture is not paid or discharged by court 2389 order of a court of competent jurisdiction within 60 days and 2390 the bond is secured other than by money and bonds authorized 2391 under in s. 903.16, the clerk of the circuit court for the 2392 county where the order was made shall enter a judgment against 2393 the surety for the amount of the penalty and issue execution. 2394 However, if in any case in which the bond forfeiture has been 2395 discharged by the court of competent jurisdiction conditioned 2396 upon the payment by the surety of certain costs or fees as 2397 allowed by statute, the amount for which judgment may be entered 2398 may not exceed the amount of the unpaid fees or costs upon which 2399 the discharge had been conditioned. Judgment for the full amount 2400 of the forfeiture may shall not be entered if payment of a 2401 lesser amount will satisfy the conditions to discharge the 2402 forfeiture. Within 10 days, the clerk shall furnish the 2403 Department of Financial Services and the Office of Insurance 2404 Regulation of the Financial Services Commission with a certified 2405 copy of the judgment docket and shall furnish the surety company 2406 at its home office a copy of the judgment at its home office, 2407 which includes shall include the power of attorney number of the

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37-00570-12 2012938 2408 bond and the name of the executing agent. If the judgment is not 2409 paid within 60 35 days, the clerk shall furnish the Department 2410 of Financial Services, the Office of Insurance Regulation, and 2411 the sheriff of the county in which the bond was executed, or the 2412 official responsible for operation of the county jail τ if other 2413 than the sheriff, two certified copies of the transcript of the 2414 docket of the judgment and a certificate stating that the 2415 judgment remains unsatisfied. When and If the judgment is 2416 properly paid or a court an order to vacate the judgment has 2417 been entered by a court of competent jurisdiction, the clerk shall immediately notify the sheriff, or the official 2418 2419 responsible for the operation of the county jail τ if other than 2420 the sheriff, and the Department of Financial Services and the 2421 Office of Insurance Regulation, if the department and office had 2422 been previously notified of nonpayment, of such payment or order 2423 to vacate the judgment. The clerk shall also immediately prepare 2424 and record in the public records a satisfaction of the judgment 2425 or record the order to vacate judgment. If the defendant is 2426 returned to the county of jurisdiction of the court and τ 2427 whenever a motion to set aside the judgment is filed, the 2428 operation of this section is tolled until the court makes a 2429 disposition of the motion.

2430

Section 56. Except as otherwise expressly provided in this 2431 act, this act shall take effect October 1, 2012.

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