Bill No. HB 163 (2013)

Amendment No. al COMMITTEE/SUBCOMMITTEE ACTION (Y/N) ADOPTED ADOPTED AS AMENDED (Y/N) (Y/N) ADOPTED W/O OBJECTION (Y/N) FAILED TO ADOPT WITHDRAWN (Y/N) OTHER 1 Committee/Subcommittee hearing bill: Regulatory Affairs 2 Committee 3 Representative Raulerson offered the following: 4 5 Amendment to Amendment (184993) by Representative Smith 6 (with title amendment) Remove line 71 of the amendment and insert: 7 8 Section 3. Section 817.36, Florida Statutes, is amended to 9 read: 817.36 Resale of tickets.-10 11 (1) (1) (6) As used in this section, the term: (a) "Department" means the Department of Agriculture and 12 13 Consumer Services. 14 "Online marketplace" means an Internet website that (b) 15 provides a forum for the buying and selling of tickets and that 16 is not operated by a ticket issuer or an agent of an owner or 17 operator of a place of entertainment. (c) "Resale website" means an Internet website, or portion 18 19 of a website, whose primary purpose is to facilitate the resale 20 of tickets to consumers. 596475 - h163-line 71al.docx Published On: 4/15/2013 9:00:27 PM Page 1 of 8

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21 (d) "Software" means computer programs that are primarily 22 designed or produced for the purpose of interfering with the 23 operation of any person or entity that sells, over the Internet, 24 tickets of admission to a sporting event, theater, musical 25 performance, or place of public entertainment or amusement of 26 any kind.

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27 "Ticket broker" means a person in the business of (e) 28 reselling tickets to events at places of entertainment in this 29 state and who charges a premium in excess of the face value of 30 the ticket. The term does not include an individual who does not regularly engage in the business of reselling tickets, who 31 32 resells less than 60 tickets during any 1-year period, and who initially obtained any tickets he or she sold to others for 33 34 personal use, or the use of an immediate family member, friend, or known acquaintances. The term also does not include a person 35 36 operating a website whose primary business is to serve as a 37 resale marketplace where third parties can buy and sell tickets, 38 and who does not otherwise engage in the business of reselling 39 tickets.

40 (2)(1) A person or entity that offers for resale or 41 resells any ticket may charge only \$1 above the admission price 42 charged therefor by the original ticket seller of the ticket for 43 the following transactions:

(a) Passage or accommodations on any common carrier in
this state. However, this paragraph does not apply to travel
agencies that have an established place of business in this
state and are required to pay state, county, and city
occupational license taxes.

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(b) Multiday or multievent tickets to a park or entertainment complex or to a concert, entertainment event, permanent exhibition, or recreational activity within such a park or complex, including an entertainment/resort complex as defined in s. 561.01(18).

54 (c) Event tickets originally issued by a charitable 55 organization exempt from taxation under s. 501(c)(3) of the Internal Revenue Code for which no more than 3,000 tickets are 56 issued per performance. The charitable organization must issue 57 58 event tickets with the following statement conspicuously printed on the face or back of the ticket: "Pursuant to s. 817.36, 59 60 Florida Statutes, this ticket may not be resold for more than \$1 over the original admission price." This paragraph does not 61 62 apply to tickets issued or sold by a third party contractor ticketing services provider on behalf of a charitable 63 64 organization otherwise included in this paragraph unless the 65 required disclosure is printed on the ticket.

66 Any tickets, other than the tickets in paragraph (a), (d) 67 paragraph (b), or paragraph (c), that are resold or offered through an Internet website, unless such website is authorized 68 69 by the original ticket seller to sell such tickets or makes and 70 posts the following guarantees and disclosures on through 71 Internet web pages on which are visibly posted, or links to web 72 pages on which are posted, text to which a prospective purchaser is directed before completion of the resale transaction: 73

74 1. The website operator guarantees a full refund of the 75 amount paid for the ticket including any servicing, handling, or 76 processing fees, if such fees are not disclosed, when:

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77 a. The ticketed event is canceled <u>and the purchaser</u>
78 requests a refund;

b. The purchaser is denied admission to the ticketed event, unless such denial is due to the action or omission of the purchaser;

82 c. The ticket is not delivered to the purchaser in the 83 manner requested and pursuant to any delivery guarantees made by 84 the reseller and such failure results in the purchaser's 85 inability to attend the ticketed event.

2. The website operator discloses that it is not the issuer, original seller, or reseller of the ticket or items and does not control the pricing of the ticket or items, which may be resold for more than their original value.

90 <u>(3)(2)</u> This section does not authorize any individual or 91 entity to sell or purchase tickets at any price on property 92 where an event is being held without the prior express written 93 consent of the owner of the property.

94 <u>(4)(3)</u> Any sales tax due for resales under this section 95 shall be remitted to the Department of Revenue in accordance 96 with s. 212.04.

97 <u>(5)(4)</u> A person who knowingly resells a ticket or tickets 98 in violation of this section is liable to the state for a civil 99 penalty equal to treble the amount of the price for which the 100 ticket or tickets were resold.

101 (6)(5) A person who intentionally uses or sells software 102 to circumvent on a ticket seller's Internet website a security 103 measure, an access control system, or any other control or 104 measure that is used to ensure an equitable ticket-buying

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105	Amendment No. al process for the general public, commits a felony of the third	
106	degree, punishable as provided in s. 775.082 or s. 775.084 or by	
107	a fine of up to \$10,000, and is liable to the state for a civil	
108	penalty equal to treble the amount for which the ticket or	
109	tickets were sold.	
110	(7)(a) A ticket broker shall register with the department	
111	by April 1, 2014, or within 30 days after commencing business as	
112	a ticket broker in this state, whichever is later, and maintain	
113	an active registration with the department. To have and maintain	
114	an effective registration, a ticket broker shall:	
115	1. Maintain a permanent office or place of business in	
116	this state for the purpose of engaging in the business of a	
117	ticket broker.	
118	2. Submit the ticket broker's business name, a street	
119	address in this state, and other information as requested on a	
120	form designated by the department.	
121	3. Certify that the broker does not use, sell, give,	
122	transfer, or distribute software that is primarily designed for	
123	the purpose of interfering with the operations of any ticket	
124	seller in violation of this section.	
125	4. Pay an annual registration fee as determined by the	
126	department sufficient to reimburse the department for the	
127	administration of this subsection.	
128	5. Renew the registration annually.	
129	6. Register for sales and use tax purposes under chapter	
130	<u>212.</u>	
131	(b) Upon registration, the department shall issue each	
132	ticket broker a unique registration number and publish a list of	
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133	registered ticket brokers, including registration numbers on the
134	department's website. A person who has been convicted of a
135	felony and who has not been pardoned or had his or her civil
136	rights other that voting restored under chapter 940 may not
137	register as a ticket broker.
138	(8) A ticket broker or resale website must disclose to a
139	prospective ticket resale purchaser, whether on the ticket
140	broker's resale website, online marketplace, or in person,
141	before a resale:
142	(a) The face value and exact location of the seat offered
143	for sale, including any section, row, and seat number, or area
144	specifically designated as accessible seating that is printed on
145	the ticket.
146	(b) Whether the ticket offered for sale is in the actual
147	possession of the reseller and available for delivery.
148	(9) A ticket broker or resale website may not use a
149	website with a uniform resource locator (URL) that incorporates
150	or contains a trademark rightfully owned by another in such a
151	way that the incorporation or use amounts to a violation of
152	federal trademark law without the written consent of the
153	trademark owner.
154	(10)(a) A person aggrieved by a violation of this section
155	may, without regard to any other remedy or relief to which the
156	person is entitled, bring an action to obtain a declaratory
157	judgment that an act or practice violates this section and to
158	enjoin a person who has violated, is violating, or is otherwise
159	likely to violate this section.

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160	Amendment No. al (b) In any action brought by a person who has suffered a
161	loss as a result of a violation of this section, such person may
162	recover actual damages, plus attorney fees and court costs.
163	(11) Except as otherwise provided in this section and in
164	addition to any noncriminal penalties provided in this section,
165	a person who knowingly violates this section commits a felony of
166	the third degree, punishable as provided in s. 775.082 or s.
167	775.084 or may be fined up to \$10,000.
168	(12) The department shall adopt rules necessary to
169	implement the provisions of this section.
170	Section 4. Section 817.362, Florida Statutes, is created
171	to read:
172	817.362 Initial sales of tickets unaffectedIn order to
173	preserve the rights of consumers to secure tickets to live
174	entertainment events through safe and reliable means, nothing in
175	ss. 817.355-817.361 prevents operators of places of
176	entertainment, event presenters, or their agents from using any
177	ticketing methods for the initial sale of tickets, through any
178	medium, whether existing now or in the future.
179	Section 5. (1) As used in this section, the term "ticket"
180	means a printed, electronic, or other type of evidence of the
181	right, option, or opportunity to occupy space at or to enter or
182	attend an entertainment event even if not evidenced by a
183	physical manifestation of such right.
184	(2) An admission ticket represents a revocable license,
185	held by the person in possession of the ticket, to use a seat or
186	standing area in a specific place of an athletic contest or
187	entertainment event for a limited time. The license represented
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188	Amendment No. al by the ticket may be revoked at any time, with or without cause,
189	by the ticket issuer.
190	Section 6. This act shall take effect October 1, 2013.
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195	TITLE AMENDMENT
196	Remove line 88 of the amendment and insert:
197	multiuse tickets; amending s. 817.36, F.S.; providing
198	definitions; providing criminal penalties for persons
199	who intentionally use or sell software for specified
200	purposes; requiring ticket brokers to register with
201	the Department of Agriculture and Consumer Services;
202	requiring ticket brokers and resale websites to make
203	specified disclosures to prospective buyers;
204	prohibiting ticket brokers and resale websites from
205	using website universal resource locators containing
206	trademarks without permission of the holder; providing
207	for civil remedies for violations; providing criminal
208	penalties; requiring the department to adopt rules;
209	creating s. 817.362, F.S.; providing that specified
210	provisions do not affect the initial sales of tickets;
211	defining the term "ticket"; providing that an
212	admission ticket represents a revocable license;
213	providing an effective date.
214	

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