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Proposed Committee Substitute by the Committee on Appropriations (Appropriations Subcommittee on General Government)

1 A bill to be entitled 2 An act relating to property insurance; amending s. 3 215.555, F.S.; changing the name of the Florida 4 Hurricane Catastrophe Fund Finance Corporation to the 5 State Board of Administration Finance Corporation; 6 creating s. 215.5551, F.S.; creating the Florida 7 Catastrophe Risk Capital Access Facility to increase 8 the access of small domestic insurers to risk-capital 9 markets; providing intent; establishing the facility 10 in the State Board of Administration; providing the 11 purposes of the facility; requiring the facility to be 12 funded entirely by participating insurers after 13 initial apportionment; providing limitations; 14 providing for a board of directors; providing immunity 15 from liability; providing for an annual report; amending s. 624.155, F.S.; providing that Citizens 16 Property Insurance Corporation is an insurer subject 17 18 to civil actions as an agent of the state covered by 19 sovereign immunity; amending s. 626.752, F.S., 20 relating to the exchange of business between an agent and insurer; providing an exemption from the 21 2.2 requirements of that section to the corporation or 23 certain private entities under certain circumstances; 24 amending s. 627.062, F.S.; requiring the Office of 25 Insurance Regulation to calculate and publish 26 insurance inflation factors for use in residential property insurance filings; prohibiting the office 27

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28 from disapproving a rate as excessive due to the 29 insurer's purchase of reinsurance for certain 30 purposes; deleting obsolete provisions; conforming cross-references; amending s. 627.0628, F.S.; 31 32 requiring the Florida Commission on Hurricane Loss 33 Projection Methodology to consider methods for 34 improving the accuracy of wind mitigation discounts; amending s. 627.0629, F.S.; requiring insurers to 35 36 provide notice of mitigation discounts in a 37 residential property insurance rate filing; revising 38 the criteria for when the office may hold a public 39 hearing regarding a rate filing; amending s. 627.171, 40 F.S.; allowing a consent to an excess rate to apply to subsequent policy renewals; limiting the allowable 41 amount of excess rates to counties where there is no 42 43 competition; amending s. 627.351, F.S.; revising 44 legislative intent with respect to the corporation; reducing the value of residential structures that can 45 be covered by the corporation; revising the 46 47 corporation's eligibility criteria for structures 48 located seaward of the coastal construction control 49 line; requiring the corporation's board of governors to concur with certain decisions by the executive 50 51 director; providing for risk-sharing agreements 52 between the corporation and other insurers and 53 specifying the requirements and limitations of such 54 agreements; revising provisions relating to the 55 appointment of the board of governors and the 56 executive director; deleting provisions allowing a

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57 policyholder removed from the corporation to remain 58 eligible for coverage regardless of an offer of coverage from an authorized insurer; revising 59 corporation criteria for appointing agents; requiring 60 61 disclosure of potential corporation surcharges and 62 policyholder obligations to try and obtain private 63 market coverage; revising provisions relating to the Auditor General's review of the corporation; requiring 64 65 the board to contract with an independent auditing 66 firm to conduct performance audits; authorizing the 67 corporation to adopt programs that encourage insurers 68 to remove policies from the corporation through a loan 69 secured by a surplus note; requiring the corporation 70 to have an inspector general; providing for 71 appointment; providing duties; requiring an annual 72 report to the Legislature; revising provisions 73 relating to purchases by the corporation; providing 74 that the corporation is subject to state agency 75 purchasing requirements; requiring the corporation to 76 provide notice of purchasing decisions; providing 77 procedures for protesting such decisions; providing 78 applicability; revising the corporation's rate 79 standards; requiring that corporation rates be 80 competitive with approved rates charged in the 81 admitted market, actuarially sound, and include a 82 catastrophe risk load factor; providing exceptions; 83 limiting rate increases for specified personal and 84 commercial lines residential policies and allowing an 85 additional rate increase; requiring the corporation to

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86 annually certify its rates; requiring the board of 87 directors to provide recommendations to the Legislature on ways of providing rate relief to those 88 89 who demonstrate a financial need; deleting obsolete 90 provisions; creating s. 627.3518, F.S.; establishing a 91 clearinghouse within the corporation for identifying 92 and diverting insurance coverage to private insurers; providing definitions; providing requirements and 93 94 duties of the corporation, insurers, and agents; 95 providing for an alternative to submitting risks to 96 the corporation; establishing a temporary keepout 97 program that allows authorized insurers to provide 98 coverage to applicants for coverage through the 99 corporation through the market assistance program 100 until the clearinghouse is operational; providing program components; providing for expiration; amending 101 102 s. 627.405, F.S.; authorizing policyholders to assign benefits subject to conditions in the policy; amending 103 104 s. 627.410, F.S.; conforming provisions to changes 105 made by the act; creating s. 627.4102, F.S.; providing 106 for an informational filing of certain forms that are 107 exempt from the Office of Insurance Regulation's approval process; requiring an informational filing to 108 include a notarized certification from the insurer and 109 110 providing a statement that must be included in the 111 certification; requiring a Notice of Change in Policy 112 Terms form to be filed with a changed renewal policy; providing effective dates. 113

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115 Be It Enacted by the Legislature of the State of Florida:

Section 1. Paragraph (n) of subsection (2) and paragraph (d) of subsection (6) of section 215.555, Florida Statutes, are amended to read:

215.555 Florida Hurricane Catastrophe Fund.-

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(2) DEFINITIONS.-As used in this section:

(n) "Corporation" means the <u>State Board of Administration</u>
 Florida Hurricane Catastrophe Fund Finance Corporation created
 in paragraph (6) (d).

125 (6) RH

(6) REVENUE BONDS.-

126 (d) <u>State Board of Administration</u> *Florida Hurricane* 127 *Catastrophe Fund Finance Corporation.*-

In addition to the findings and declarations in
 subsection (1), the Legislature also finds and declares that:

a. The public benefits corporation created under this paragraph will provide a mechanism necessary for the costeffective and efficient issuance of bonds. This mechanism will eliminate unnecessary costs in the bond issuance process, thereby increasing the amounts available <u>for</u> to pay reimbursement for losses to property sustained as a result of hurricane damage.

b. The purpose of such bonds is to fund reimbursements through the Florida Hurricane Catastrophe Fund to pay for the costs of construction, reconstruction, repair, restoration, and other costs associated with damage to properties of policyholders of covered policies due to the occurrence of a hurricane.

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c. The efficacy of the financing mechanism will be enhanced

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by the corporation's ownership of the assessments, by the insulation of the assessments from possible bankruptcy proceedings, and by covenants of the state with the corporation's bondholders.

148 2.a. <u>The State Board of Administration Finance Corporation</u> 149 There is created, which is a public benefits corporation and, 150 which is an instrumentality of the state, to be known as the 151 Florida Hurricane Catastrophe Fund Finance Corporation. <u>The</u> 152 <u>State Board of Administration Finance Corporation is for all</u> 153 <u>purposes the successor to the Florida Hurricane Catastrophe Fund</u> 154 <u>Finance Corporation.</u>

<u>a.b.</u> The corporation shall operate under a five-member
 board of directors consisting of the Governor or a designee, the
 Chief Financial Officer or a designee, the Attorney General or a
 designee, the director of the Division of Bond Finance of the
 State Board of Administration, and the <u>Chief Operating Officer</u>
 senior employee of the State Board of Administration responsible
 for operations of the Florida Hurricane Catastrophe Fund.

162 <u>b.e.</u> The corporation has all of the powers of corporations
163 under chapter 607 and under chapter 617, subject only to the
164 provisions of this subsection.

165 <u>c.d.</u> The corporation may issue bonds and engage in such 166 other financial transactions as are necessary to provide 167 sufficient funds to achieve the purposes of this section.

168 <u>d.e.</u> The corporation may invest in any of the investments 169 authorized under s. 215.47.

<u>e.f.</u> There <u>is shall be</u> no liability on the part of, and no
 cause of action shall arise against, any board members or
 employees of the corporation for any actions taken by them in

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173 the performance of their duties under this paragraph.

174 3.a. In actions under chapter 75 to validate any bonds 175 issued by the corporation, the notice required by s. 75.06 must 176 shall be published in two newspapers of general circulation in 177 the state, and the complaint and order of the court shall be 178 served only on the State Attorney of the Second Judicial 179 Circuit.

180 b. The state hereby covenants with holders of bonds of the 181 corporation that the state will not repeal or abrogate the power 182 of the board to direct the Office of Insurance Regulation to 183 levy the assessments and to collect the proceeds of the revenues 184 pledged to the payment of such bonds as long as any such bonds 185 remain outstanding unless adequate provision has been made for 186 the payment of such bonds pursuant to the documents authorizing 187 the issuance of the such bonds.

c.4. The bonds of the corporation are not a debt of the 188 189 state or of any political subdivision, and neither the state nor any political subdivision is liable on such bonds. The 190 191 corporation may not does not have the power to pledge the 192 credit, the revenues, or the taxing power of the state or of any 193 political subdivision. The credit, revenues, or taxing power of 194 the state or of any political subdivision may shall not be 195 deemed to be pledged to the payment of any bonds of the 196 corporation.

197 d.5.a. The property, revenues, and other assets of the 198 corporation; the transactions and operations of the corporation 199 and the income from such transactions and operations; and all 200 bonds issued under this paragraph and interest on such bonds are 201 exempt from taxation by the state and any political subdivision,



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including the intangibles tax under chapter 199 and the income tax under chapter 220. This exemption does not apply to any tax imposed by chapter 220 on interest, income, or profits on debt obligations owned by corporations other than the <u>State Board of</u> <u>Administration</u> Florida Hurricane Catastrophe Fund Finance Corporation.

208 e.b. All bonds of the corporation are shall be and 209 constitute legal investments without limitation for all public 210 bodies of this state; for all banks, trust companies, savings 211 banks, savings associations, savings and loan associations, and 212 investment companies; for all administrators, executors, 213 trustees, and other fiduciaries; for all insurance companies and 214 associations and other persons carrying on an insurance 215 business; and for all other persons who are now or may hereafter 216 be authorized to invest in bonds or other obligations of the state and are shall be and constitute eligible securities to be 217 deposited as collateral for the security of any state, county, 218 municipal, or other public funds. This sub-subparagraph shall be 219 220 considered as additional and supplemental authority and may 221 shall not be limited without specific reference to this sub-222 subparagraph.

223 4.6. The corporation and its corporate existence shall 224 continue until terminated by law; however, no such law shall 225 take effect as long as the corporation has bonds outstanding 226 unless adequate provision has been made for the payment of such 227 bonds pursuant to the documents authorizing the issuance of such 228 bonds. Upon termination of the existence of the corporation, all 229 of its rights and properties in excess of its obligations shall 230 pass to and be vested in the state.

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231 Section 2. Section 215.5551, Florida Statutes, is created 232 to read:

233 215.5551 Florida Catastrophe Risk Capital Access Facility. 234 (1) The Legislature finds that the global market for 235 catastrophe risk has expanded dramatically, resulting in the 236 availability of billions of dollars in additional risk capital 237 for insurers and new and innovative alternative risk-transfer 238 mechanisms. The Legislature also finds that having access to 239 additional risk capital and risk-transfer mechanisms provides 240 insurers providing coverage in this state with an opportunity to 241 expand their capacity to write additional business and diversify 242 their catastrophe risk. The Legislature further finds that 243 despite an expansion in the amount of available global risk 244 capital, small insurers, particularly smaller domestic insurers, 245 writing property insurance in this state face substantial 246 challenges accessing these global markets when the relatively 247 small amount of risk finance required by any one company is not 248 economically viable. Therefore, it is the intent of the 249 Legislature to create a mechanism to facilitate the access of 250 small domestic insurers to global risk capital markets and risk-251 transfer mechanisms. 252 (2) Effective July 1, 2013, the Florida Catastrophe Risk 253 Capital Access Facility is created within the State Board of 2.5.4 Administration. The facility is not defined nor may it function 255 as an insurer, reinsurer, or other risk-bearing entity under

256 <u>state law.</u>

257

(3) The facility shall:

258(a) Aggregate the demand for risk finance from global259capital markets among smaller volume domestic property insurance

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260	companies writing business in this state.
261	(b) Design and execute risk-transfer tools such as
262	insurance-linked securities and other securitization models for
263	participating insurers, and use special purpose vehicles or
264	protected cells, onshore or offshore, as appropriate, to
265	increase access to risk capital.
266	(c) Identify and coordinate appropriate risk-transfer
267	products and opportunities, initially targeting layers of
268	coverage below, alongside, and above the portion of the
269	reinsurance market covered by the Florida Hurricane Catastrophe
270	Fund.
271	(d) Establish and maintain regular and ongoing contact with
272	global risk capital market participants, institutions, and
273	investors, in order to identify opportunities that satisfy and
274	coordinate insurer demand for additional risk capital.
275	(4) After an initial apportionment for startup purposes,
276	the facility shall be funded entirely by participating insurers
277	<u>on a pro rata basis.</u>
278	(5) In conducting its affairs, the facility may not:
279	(a) Take a position in, or provide financial support for,
280	risk-transfer transactions;
281	(b) Be a guarantor of premium or make any other financial
282	guarantees to participating insurers;
283	(c) Create contractual obligations on the part of the
284	state; or
285	(d) Levy taxes or assessments.
286	(6) The facility shall be governed by a board of directors
287	composed of seven members, one from the Department of Financial
288	Services; one from the State Board of Administration; one from

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289	the Office of Insurance Regulation; three industry members
290	representing Florida property insurance writers, the reinsurance
291	community, and the financial securities industry; and one member
292	appointed by a majority of the board. The board may employ or
293	contract with such staff and professionals as the board deems
294	necessary to accomplish its purpose.
295	(7) There shall be no liability on the part of, and no
296	cause of action of any nature may arise against, the facility or
297	its agents or employees, the board of directors, or the
298	department or office or their representatives for any action
299	taken by them in the performance of their powers and duties
300	under this section.
301	(8) The facility shall submit a report to the Financial
302	Services Commission by January 1 of each year describing
303	facility activities and transactions undertaken by participating
304	insurers.
305	Section 3. Subsection (1) of section 624.155, Florida
306	Statutes, is amended and subsection (10) is added to that
307	section, to read:
308	624.155 Civil remedy
309	(1) Any person may bring a civil action against an insurer <u>,</u>
310	including Citizens Property Insurance Corporation, if when such
311	person is damaged:
312	(a) By a violation of any of the following provisions by
313	the insurer:
314	1. Section 626.9541(1)(i), (o), or (x);
315	2. Section 626.9551;
316	3. Section 626.9705;
317	4. Section 626.9706;
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- 318 5. Section 626.9707; or
- 319

6. Section 627.7283.

320 (b) By the commission of any of the following acts by the 321 insurer:

322 1. Not attempting in good faith to settle claims <u>if</u> when, 323 under all the circumstances, it could and should have done so, 324 had it acted fairly and honestly toward its insured and with due 325 regard for her or his interests;

326 2. Making claims payments to insureds or beneficiaries not 327 accompanied by a statement setting forth the coverage under 328 which payments are being made; or

329 3. Except as to liability coverages, failing to promptly 330 settle claims, when the obligation to settle a claim has become 331 reasonably clear, under one portion of the insurance policy 332 coverage in order to influence settlements under other portions 333 of the insurance policy coverage.

Notwithstanding the provisions of <u>this subsection</u> the above to the contrary, a person pursuing a remedy under this section need not prove that such act was committed or performed with such frequency as to indicate a general business practice.

339 (10) For the purposes of this section, Citizens Property 340 Insurance Corporation is an agent of the state covered under s. 341 <u>768.28.</u>

342 Section 4. Subsection (4) of section 626.752, Florida 343 Statutes, is amended to read:

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626.752 Exchange of business.-

345 (4) The foregoing limitations and restrictions <u>do</u> shall not
 346 be construed and shall not apply to the placing of surplus lines

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347 business under the provisions of part VIII, or to the activities 348 of Citizens Property Insurance Corporation or private entities 349 referenced under 627.3518(7) when placing new and renewal 350 business with authorized insurers in accordance with s.627.3518. 351 Section 5. Subsection (2) and paragraph (d) of subsection 352 (3) of section 627.062, Florida Statutes, are amended to read:

353 354

(2) As to all such classes of insurance:

627.062 Rate standards.-

(a) Insurers or rating organizations shall establish and
use rates, rating schedules, or rating manuals that allow the
insurer a reasonable rate of return on the classes of insurance
written in this state. A copy of rates, rating schedules, rating
manuals, premium credits or discount schedules, and surcharge
schedules, and changes thereto, must be filed with the office <u>in</u>
<u>accordance with under</u> one of the following procedures:

362 1. If the filing is made at least 90 days before the 363 proposed effective date and is not implemented during the 364 office's review of the filing and any proceeding and judicial 365 review, such filing is considered a "file and use" filing. In 366 such case, the office shall finalize its review by issuance of a 367 notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing. The notice of intent 368 369 to approve and the notice of intent to disapprove constitute 370 agency action for purposes of the Administrative Procedure Act. 371 Requests for supporting information, requests for mathematical 372 or mechanical corrections, or notification to the insurer by the 373 office of its preliminary findings does not toll the 90-day period during any such proceedings and subsequent judicial 374 375 review. The rate shall be deemed approved if the office does not

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376 issue a notice of intent to approve or a notice of intent to 377 disapprove within 90 days after receipt of the filing.

378 2. If the filing is not made in accordance with 379 subparagraph 1., such filing must be made as soon as 380 practicable, but within 30 days after the effective date, and is 381 considered a "use and file" filing. An insurer making a "use and 382 file" filing is potentially subject to an order by the office to 383 return to policyholders those portions of rates found to be 384 excessive to policyholders, as provided in paragraph (i) (h).

385 3. For all property insurance filings made or submitted after January 25, 2007, but before May 1, 2012, an insurer seeking a rate that is greater than the rate most recently approved by the office shall make a "file and use" filing. For purposes of this subparagraph, motor vehicle collision and comprehensive coverages are not considered property coverages.

(b) Upon receiving a rate filing, the office shall review the filing to determine if a rate is excessive, inadequate, or unfairly discriminatory. In making that determination, the office shall, in accordance with generally accepted and reasonable actuarial techniques, consider the following factors:

396 1. Past and prospective loss experience within and without 397 this state.

398

2. Past and prospective expenses.

399 3. The degree of competition among insurers for the risk400 insured.

401 4. Investment income reasonably expected by the insurer,
402 consistent with the insurer's investment practices, from
403 investable premiums anticipated <u>from</u> in the filing, plus any
404 other expected income from currently invested assets

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405 representing the amount expected on unearned premium reserves 406 and loss reserves. The commission may adopt rules that use using reasonable techniques of actuarial science and economics to 407 408 specify the manner in which insurers calculate investment income 409 attributable to classes of insurance written in this state and 410 the manner in which investment income is used to calculate 411 insurance rates. Such rules manner must allow contemplate allowances for an underwriting profit factor and full 412 413 consideration of investment income which produce a reasonable 414 rate of return; however, investment income from invested surplus 415 may not be considered.

416 5. The reasonableness of the judgment reflected in the 417 filing.

418 6. Dividends, savings, or unabsorbed premium deposits
419 allowed or returned to <u>state</u> Florida policyholders, members, or
420 subscribers.

421

7. The adequacy of loss reserves.

422 8. The cost of reinsurance. The office may not disapprove a 423 rate as excessive solely due solely to the insurer having 424 obtained catastrophic reinsurance to cover the insurer's 425 estimated 250-year probable maximum loss or any lower level of 426 loss, or due solely to an admitted carrier purchasing private 427 reinsurance that would insure against potential deficits within 428 the Florida Hurricane Catastrophe Fund which the most recent 429 estimate made pursuant to s. 215.555(4)(c)2. predicts would be 430 funded through revenue bonds issued under s. 215.555(6).

431 9. Trend factors, including trends in actual losses per432 insured unit for the insurer making the filing.

433 10. Conflagration and catastrophe hazards, if applicable.

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11. Projected hurricane losses, if applicable, which must
be estimated using a model or method found to be acceptable or
reliable by the Florida Commission on Hurricane Loss Projection
Methodology, and as further provided in s. 627.0628.

438 12. A reasonable margin for underwriting profit and439 contingencies.

440

13. The cost of medical services, if applicable.

441 14. Other relevant factors that affect the frequency or442 severity of claims or expenses.

(c) The office shall calculate and publish insurance
inflation factors based on noncatastrophe direct loss costs for
use in residential property insurance filings. The office shall
update the published factors at least annually and make them
available on its website. The calculation of insurance inflation
factors are not subject to rulemaking under chapter 120.

449 1. An insurer making a residential property insurance rate 450 filing that proposes a change in noncatastrophe base rates by a 451 uniform factor equal to or less than the applicable published 452 insurance inflation factor, may make a rate filing under s. 453 627.0645 which consists of a rate certification in lieu of a 454 full rate filing under paragraph (a). The office shall verify 455 insurer use of the appropriate published inflation factor and, 456 if the inflation factor is used appropriately, the filed rates 457 shall be deemed not excessive.

458 <u>2. An insurer filing under this paragraph may make a</u>
459 <u>separate filing pursuant to paragraph (l) to adjust its rates</u>
460 <u>for reinsurance rates, reinsurance financing costs and products,</u>
461 <u>and cash buildup factor costs. The insurance inflation factors</u>
462 <u>do not apply to these filings.</u>

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463 <u>3. This paragraph does not apply to filings made by</u>
464 Citizens Property Insurance Corporation.

465 <u>(d) (c)</u> In the case of fire insurance rates, consideration 466 must be given to the availability of water supplies and the 467 experience of the fire insurance business during a period of not 468 less than the most recent 5-year or longer period for which such 469 experience is available.

470 (e) (d) If conflagration or catastrophe hazards are 471 considered by an insurer in its rates or rating plan, including 472 surcharges and discounts, the insurer must shall establish a 473 reserve for that portion of the premium allocated to such hazard 474 and maintain the premium in a catastrophe reserve. Removal of 475 such premiums from the reserve for purposes other than paying 476 claims associated with a catastrophe or purchasing reinsurance 477 for catastrophes must be approved by the office. Any ceding commission received by an insurer purchasing reinsurance for 478 479 catastrophes must be placed in the catastrophe reserve.

480 <u>(f) (e)</u> After consideration of the rate factors provided in 481 paragraphs (b), (c), and (d), <u>and (e)</u> the office may find a rate 482 to be excessive, inadequate, or unfairly discriminatory based 483 upon the following standards:

1. Rates shall be deemed excessive if they are likely to produce a profit from Florida business which is unreasonably high in relation to the risk involved in the class of business or if expenses are unreasonably high in relation to services rendered.

2. Rates shall be deemed excessive if, among other things,
the rate structure established by a stock insurance company
provides for replenishment of surpluses from premiums, if the

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492 <u>such</u> replenishment is attributable to investment losses.
493 3. Rates shall be deemed inadequate if they are clearly
494 insufficient, together with the investment income attributable
495 to them, they are clearly insufficient to sustain projected
496 losses and expenses in the class of business to which they
497 apply.

4. A rating plan, including discounts, credits, or
surcharges, shall be deemed unfairly discriminatory if it fails
to clearly and equitably reflect consideration of the
policyholder's participation in a risk management program
adopted pursuant to s. 627.0625.

503 5. A rate shall be deemed inadequate as to the premium 504 charged to a risk or group of risks if discounts or credits are 505 allowed which exceed a reasonable reflection of expense savings 506 and reasonably expected loss experience from the risk or group 507 of risks.

6. A rate shall be deemed unfairly discriminatory as to a
risk or group of risks if the application of premium discounts,
credits, or surcharges among such risks does not bear a
reasonable relationship to the expected loss and expense
experience among the various risks.

513 <u>(g)(f)</u> In reviewing a rate filing, the office may require 514 the insurer to provide, at the insurer's expense, all 515 information necessary to evaluate the condition of the company 516 and the reasonableness of the filing according to the criteria 517 enumerated in this section.

518 <u>(h) (g)</u> The office may at any time review a rate, rating 519 schedule, rating manual, or rate change; the pertinent records 520 of the insurer; and market conditions. If the office finds on a

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521 preliminary basis that a rate may be excessive, inadequate, or 522 unfairly discriminatory, the office shall initiate proceedings 523 to disapprove the rate and shall so notify the insurer. However, 524 the office may not disapprove as excessive any rate for which it has given final approval or which has been deemed approved for 1 525 526 year after the effective date of the filing unless the office 527 finds that a material misrepresentation or material error was 528 made by the insurer or was contained in the filing. Upon 529 notification being notified, the insurer or rating organization 530 shall, within 60 days, file with the office all information 531 that, in the belief of the insurer or organization, proves the 532 reasonableness, adequacy, and fairness of the rate or rate change. The office shall issue a notice of intent to approve or 533 534 a notice of intent to disapprove pursuant to paragraph (a) 535 within 90 days after receipt of the insurer's initial response. 536 In such instances and in any administrative proceeding relating to the legality of the rate, the insurer or rating organization 537 shall carry the burden of proof of showing, by a preponderance 538 539 of the evidence, to show that the rate is not excessive, inadequate, or unfairly discriminatory. After the office 540 541 notifies an insurer that a rate may be excessive, inadequate, or unfairly discriminatory, unless the office withdraws the 542 543 notification, the insurer may not alter the rate except to 544 conform to the office's notice until the earlier of 120 days 545 after the date the notification was provided or 180 days after the date of implementing the rate. The office, Subject to 546 547 chapter 120, the office may disapprove without the 60-day notification any rate increase filed by an insurer within the 548 549 prohibited time period or during the time that the legality of

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550 the increased rate is being contested.

551 (i) (h) If the office finds that a rate or rate change is excessive, inadequate, or unfairly discriminatory, the office 552 553 shall issue an order of disapproval requiring specifying that a 554 new rate or rate schedule, which responds to the findings of the 555 office, be filed by the insurer. The office shall further order, 556 for any "use and file" filing made in accordance with 557 subparagraph (a)2., that the portion of premiums charged which 558 constitute each policyholder constituting the portion of the 559 rate above that which was actuarially justified be returned to 560 the policyholder in the form of a credit or refund. If the 561 office finds that an insurer's rate or rate change is inadequate, the new rate or rate schedule filed with the office 562 563 in response to such a finding applies is applicable only to new 564 or renewal business of the insurer written by the insurer on or 565 after the effective date of the responsive filing.

566 <u>(j)(i)</u> Except as otherwise specifically provided in this 567 chapter, for property and casualty insurance the office may not 568 directly or indirectly:

1. Prohibit <u>an</u> any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs based on the full amount of premium, as defined in s. 627.403, applicable to any policy, or prohibit any such insurer from including the full amount of acquisition costs in a rate filing; or

575 2. Impede, abridge, or otherwise compromise an insurer's 576 right to acquire policyholders, advertise, or appoint agents, 577 including the calculation, manner, or amount of such agent 578 commissions, if any.

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579 (k) (j) With respect to residential property insurance rate
580 filings, the rate filing must account for mitigation measures
581 undertaken by policyholders to reduce hurricane losses.

582 <u>(1) (k)</u>1. A residential property insurer may make a separate 583 filing limited solely to an adjustment of its rates for 584 reinsurance, the cost of financing products used as a 585 replacement for reinsurance, financing costs incurred in the 586 purchase of reinsurance, and the actual cost paid due to the 587 application of the cash build-up factor pursuant to s. 588 215.555(5)(b) if the insurer:

a. Elects to purchase financing products, such as a liquidity instrument or line of credit, in which case the cost included in filing for the liquidity instrument or line of credit may not result in a premium increase exceeding 3 percent for any individual policyholder. All costs contained in the filing may not result in an overall premium increase of more than 15 percent for any individual policyholder.

596 b. Includes in the filing a copy of all of its reinsurance, 597 liquidity instrument, or line of credit contracts; proof of the 598 billing or payment for the contracts; and the calculation upon 599 which the proposed rate change is based demonstrating that the 600 costs meet the criteria of this section.

601 2. An insurer that purchases reinsurance or financing 602 products from an affiliated company may make a separate filing 603 only if the costs for such reinsurance or financing products are 604 charged at or below charges made for comparable coverage by 605 nonaffiliated reinsurers or financial entities making such 606 coverage or financing products available in this state.

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3. An insurer may make only one filing per 12-month period

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608 under this paragraph.

609 4. An insurer that elects to implement a rate change under 610 this paragraph must file its rate filing with the office at 611 least 45 days before the effective date of the rate change. 612 After an insurer submits a complete filing that meets all of the 613 requirements of this paragraph, the office has 45 days after the 614 date of the filing to review the rate filing and determine if 615 the rate is excessive, inadequate, or unfairly discriminatory. 616

617 The provisions of this subsection do not apply to workers' 618 compensation, employer's liability insurance, and motor vehicle 619 insurance.

620

(3)

(d)1. The following categories or kinds of insurance and
types of commercial lines risks are not subject to paragraph
(2) (a) or paragraph (2) (g) (2) (f):

a. Excess or umbrella.

b. Surety and fidelity.

626 c. Boiler and machinery and leakage and fire extinguishing627 equipment.

d. Errors and omissions.

e. Directors and officers, employment practices, fiduciaryliability, and management liability.

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g. Advertising injury and Internet liability insurance.

f. Intellectual property and patent infringement liability.

h. Property risks rated under a highly protected risksrating plan.

635 i. General liability.

j. Nonresidential property, except for collateral

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- 637 protection insurance as defined in s. 624.6085.
- 638

k. Nonresidential multiperil.

639 640

m. Burglary and theft.

1. Excess property.

641 n. Any other commercial lines categories or kinds of 642 insurance or types of commercial lines risks that the office 643 determines should not be subject to paragraph (2) (a) or paragraph (2)(g) $\frac{(2)(f)}{(2)(f)}$ because of the existence of a 644 645 competitive market for such insurance, similarity of such 646 insurance to other categories or kinds of insurance not subject 647 to paragraph (2)(a) or paragraph (2)(g) $\frac{(2)(f)}{(2)(f)}$, or to improve 648 the general operational efficiency of the office.

649 2. Insurers or rating organizations shall establish and use
650 rates, rating schedules, or rating manuals <u>that</u> to allow the
651 insurer a reasonable rate of return on insurance and risks
652 described in subparagraph 1. which are written in this state.

653 3. An insurer must notify the office of any changes to rates for insurance and risks described in subparagraph 1. 654 655 within 30 days after the effective date of the change. The 656 notice must include the name of the insurer, the type or kind of 657 insurance subject to rate change, total premium written during 658 the immediately preceding year by the insurer for the type or 659 kind of insurance subject to the rate change, and the average 660 statewide percentage change in rates. Underwriting files, 661 premiums, losses, and expense statistics relating with regard to 662 such insurance and risks written by an insurer must be 663 maintained by the insurer and subject to examination by the office. Upon examination, the office, in accordance with 664 665 generally accepted and reasonable actuarial techniques, shall

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666 consider the rate factors in paragraphs (2) (b), (d) (c), and (e)
667 (d) and the standards in paragraph (2) (f) (2) (e) to determine if
668 the rate is excessive, inadequate, or unfairly discriminatory.

669 4. A rating organization must notify the office of any 670 changes to loss cost for insurance and risks described in 671 subparagraph 1. within 30 days after the effective date of the 672 change. The notice must include the name of the rating 673 organization, the type or kind of insurance subject to a loss 674 cost change, loss costs during the immediately preceding year 675 for the type or kind of insurance subject to the loss cost 676 change, and the average statewide percentage change in loss cost. Actuarial data relating with regard to changes to loss 677 cost for risks not subject to paragraph (2) (a) or paragraph 678 679 (2) (g) (2) (f) must be maintained by the rating organization for 680 2 years after the effective date of the change and are subject 681 to examination by the office. The office may require the rating 682 organization to incur the costs associated with an examination. Upon examination, the office, in accordance with generally 683 684 accepted and reasonable actuarial techniques, shall consider the 685 rate factors in paragraphs (2)(b), (d), and (e) $\frac{(2)(b)-(d)}{(d)}$ and 686 the standards in paragraph (2)(f) $\frac{(2)(e)}{(2)(e)}$ to determine if the 687 rate is excessive, inadequate, or unfairly discriminatory.

688 Section 6. Paragraphs (a) and (b) of subsection (3) of 689 section 627.0628, Florida Statutes, are amended to read:

690 627.0628 Florida Commission on Hurricane Loss Projection
691 Methodology; public records exemption; public meetings
692 exemption.-

693 694 (3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.-(a) The commission shall consider any actuarial methods,

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695 principles, standards, models, or output ranges that have the 696 potential for improving the accuracy of or reliability of the 697 hurricane loss projections <u>and wind mitigation discounts</u> used in 698 residential property insurance rate filings. The commission 699 shall, from time to time, adopt findings as to the accuracy or 700 reliability of particular methods, principles, standards, 701 models, or output ranges.

702 (b) The commission shall consider any actuarial methods, 703 principles, standards, or models that have the potential for 704 improving the accuracy of or reliability of projecting probable 705 maximum loss levels. The commission shall adopt findings as to 706 the accuracy or reliability of particular methods, principles, 707 standards, or models related to probable maximum loss 708 calculations. The commission shall review models for accuracy of 709 use when establishing wind mitigation discounts.

710 Section 7. Subsections (1) and (6) of section 627.0629, 711 Florida Statutes, are amended to read:

712

627.0629 Residential property insurance; rate filings.-

713 (1) It is the intent of the Legislature that insurers 714 provide savings to consumers who install or implement windstorm 715 damage mitigation techniques, alterations, or solutions to their 716 properties to prevent windstorm losses. A rate filing for 717 residential property insurance must include notice of the mitigation discounts offered by the insurer, which must be 718 719 actuarially reasonable discounts, credits, or other rate 720 differentials, or appropriate reductions in deductibles, for 721 properties on which fixtures or construction techniques 722 demonstrated to reduce the amount of loss in a windstorm have been installed or implemented. The fixtures or construction 723

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724 techniques must include, but are not limited to, fixtures or 725 construction techniques that enhance roof strength, roof 726 covering performance, roof-to-wall strength, wall-to-floor-to-727 foundation strength, opening protection, and the impact 728 resistance of window, door, and skylight openings strength. 729 Credits, discounts, or other rate differentials, or appropriate 730 reductions in deductibles, for fixtures and construction 731 techniques that meet the minimum requirements of the Florida 732 Building Code must be included in the rate filing. The office 733 shall determine the discounts, credits, other rate 734 differentials, and appropriate reductions in deductibles that 735 reflect the full actuarial value of such revaluation, which may 736 be used by insurers in rate filings.

(6) <u>The office may hold a public hearing for a any</u> rate filing that is based in whole or <u>in</u> part on data from a computer model <u>which exceeds</u> may not exceed 15 percent <u>in counties the</u> office determines do not have a reasonable degree of competition unless there is a public hearing.

742 Section 8. Section 627.171, Florida Statutes, is amended to 743 read:

744

627.171 Excess rates.-

745 (1) With the written consent of the insured signed before 746 prior to the policy inception date and filed with the insurer, 747 the insurer may use a rate in excess of the otherwise applicable 748 filed rate on any specific risk. The signed consent form is 749 valid for subsequent renewals and must include the filed rate as 750 well as the excess rate for the risk insured. $_{ au}$ and A copy of the 751 form must be maintained by the insurer for 3 years and be available for review by the office. 752

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753 (2) In those counties in which the office has determined 754 there is not a reasonable degree of competition, an insurer may 755 not use excess rates authorized under pursuant to this section 756 for more than 10 percent of its commercial insurance policies 757 written or renewed in each calendar year for any line of 758 commercial insurance or for more than 5 percent of its personal 759 lines insurance policies written or renewed in each calendar 760 year for any line of personal insurance. In determining the 10-761 percent limitation for commercial insurance policies, the 762 insurer shall exclude a any workers' compensation policy that was written for an employer who had coverage in the joint 763 764 underwriting plan created by s. 627.311(5) immediately before 765 prior to the writing of the policy by the insurer and a any 766 workers' compensation policy that was written for an employer 767 who had been offered coverage in the joint underwriting plan but who was written a policy by the insurer in lieu of accepting the 768 769 joint underwriting plan policy. Such These workers' compensation 770 policies shall be excluded from the 10-percent limitation for 771 the first 3 years of coverage.

Section 9. Paragraphs (a), (b), (c), (g), (i), (m), (q), and (z) of subsection (6) of section 627.351, Florida Statutes, are amended, and paragraph (gg) is added to that subsection, to read:

776

627.351 Insurance risk apportionment plans.-

777

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

(a) The public purpose of this subsection is to ensure that
there is an orderly market for property insurance for residents
and businesses of this state.

781

1. The Legislature finds that private insurers are <u>entering</u>

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782 the Florida property insurance market unwilling or unable to 783 provide affordable property insurance coverage in many regions 784 of the state. The Legislature further finds that when Citizens 785 Property Insurance Corporation offers rates that are not 786 adequate to cover the average costs that are generated from the 787 claims filed by its policyholders, the deficiency may create a 788 financial burden on all other state policyholders who must 789 purchase their own insurance from private insurers at full 790 actuarial cost and pay an added fee to cover a portion of the 791 cost for claims filed by policyholders of the corporation. The 792 Legislature intends that the corporation not act as a barrier or 793 competitor to the private insurance market but be available to 794 residents of in this state only if there is no private market 795 coverage available at rates determined reasonable by the Office 796 of Insurance Regulation to the extent sought and needed. The 797 absence of affordable property insurance threatens the public 798 health, safety, and welfare and likewise threatens the economic 799 health of the state. As the corporation has continued its rapid 800 growth and exposure, it increasingly threatens state residents 801 with having to absorb an even greater financial burden than they 802 are currently bearing. The state, therefore, has a compelling 803 public interest and a public purpose to assist in assuring that 804 property in the state is insured and that it is insured at affordable, actuarially sound, noncompetitive rates so as to 805 806 facilitate the remediation, reconstruction, and replacement of 807 damaged or destroyed property without overburdening the 808 policyholders of this state in order to reduce or avoid the 809 negative effects on otherwise resulting to the public health, 810 safety, and welfare; on $\overline{-to}$ the economy of the state; and on $\overline{-to}$

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811 and to the revenues of the state and local governments which are needed to provide for the public welfare. It is necessary, 812 813 therefore, to make provide affordable, actuarially sound, 814 noncompetitive property insurance available to applicants who 815 are, in good faith, entitled to procure insurance through the 816 voluntary market but are unable to do so. The Legislature 817 intends, therefore, that affordable, actuarially sound, noncompetitive property insurance be provided and that it 818 819 continue to be provided, as long as necessary, through Citizens 820 Property Insurance Corporation, a government entity that is an 821 integral part of the state_{au} and that is not a private insurance 822 company, or through referrals to private insurers participating 823 in a clearinghouse established by the corporation. To that end, 824 the corporation shall strive to promote increase the 825 availability of affordable and actuarially sound private 826 property insurance in this state, supplemented by coverage 827 provided by the corporation if appropriate, while achieving efficiencies and economies, and while providing service to 828 829 policyholders, applicants, and agents which is no less than the 830 quality generally provided in the voluntary market, for the 831 achievement of the foregoing public purposes. Because it is 832 essential for this government entity to have the maximum 833 financial resources to pay claims following a catastrophic 834 hurricane, it is further the intent of the Legislature that the 835 corporation continue to be an integral part of the state and not 836 a private insurance company, and that the income of the 837 corporation be exempt from federal income taxation, and that interest on the debt obligations issued by the corporation be 838 839 exempt from federal income taxation.

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840 2. The Residential Property and Casualty Joint Underwriting Association originally created by this statute shall be known as 841 842 the Citizens Property Insurance Corporation. The corporation 843 shall provide insurance for residential and commercial property 844 insurance, for applicants who are eligible entitled, but, in 845 good faith, are unable to procure insurance through the 846 voluntary market. The corporation shall operate pursuant to a 847 plan of operation approved by order of the Financial Services 848 Commission. The plan is subject to continuous review by the 849 commission, and- the commission may, by order, withdraw approval 850 of all or part of a plan if the commission determines that 851 conditions have changed since approval was granted and that the 852 purposes of the plan require changes in the plan. For the 853 purposes of this subsection, residential coverage includes both 854 personal lines residential coverage, which consists of the type 855 of coverage provided by homeowner's, mobile home owner's, 856 dwelling, tenant's, condominium unit owner's, and similar 857 policies; and commercial lines residential coverage, which 858 consists of the type of coverage provided by condominium 859 association, apartment building, and similar policies.

860 3. With respect to coverage for personal lines residential 861 <u>structures:</u>

a. Effective January 1, 2014 2009, a personal lines
residential structure that has a dwelling replacement cost of \$1
\$2 million or more, or a single condominium unit that has a
combined dwelling and contents replacement cost of \$1 \$2 million
or more is not eligible for coverage by the corporation. Such
dwellings insured by the corporation on December 31, 2013 2008,
may continue to be covered by the corporation until the end of

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869 the policy term. However, such dwellings may reapply and obtain 870 coverage if the property owner provides the corporation with a sworn affidavit from one or more insurance agents, on a form 871 872 provided by the corporation, stating that the agents have made 873 their best efforts to obtain coverage and that the property has 874 been rejected for coverage by at least one authorized insurer 875 and at least three surplus lines insurers. If such conditions 876 are met, the dwelling may be insured by the corporation for up 877 to 3 years, after which time the dwelling is incligible for 878 coverage. The office shall approve the method used by the corporation for valuing the dwelling replacement costs under 879 880 cost for the purposes of this subparagraph. If a policyholder is 881 insured by the corporation before prior to being determined to 882 be ineligible pursuant to this subparagraph and such 883 policyholder files a lawsuit challenging the determination, the 884 policyholder may remain insured by the corporation until the 885 conclusion of the litigation.

b. Effective January 1, 2015, a structure that has a
dwelling replacement cost of \$900,000 or more, or a single
condominium unit that has a combined dwelling and contents
replacement cost of \$900,000 or more, is not eligible for
coverage by the corporation. Such dwellings insured by the
corporation on December 31, 2014, may continue to be covered by
the corporation until the end of the policy term.

893 <u>c. Effective January 1, 2016, a structure that has a</u> 894 <u>dwelling replacement cost of \$800,000 or more, or a single</u> 895 <u>condominium unit that has a combined dwelling and contents</u> 896 <u>replacement cost of \$800,000 or more, is not eligible for</u> 897 <u>coverage by the corporation. Such dwellings insured by the</u>

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898 corporation on December 31, 2015, may continue to be covered by 899 the corporation until the end of the policy term. d. Effective January 1, 2017, a structure that has a 900 901 dwelling replacement cost of \$700,000 or more, or a single 902 condominium unit that has a combined dwelling and contents 903 replacement cost of \$700,000 or more, is not eligible for 904 coverage by the corporation. Such dwellings insured by the 905 corporation on December 31, 2016, may continue to be covered by 906 the corporation until the end of the policy term. 907 e. Effective January 1, 2018, a structure that has a 908 dwelling replacement cost of \$600,000 or more, or a single 909 condominium unit that has a combined dwelling and contents 910 replacement cost of \$600,000 or more, is not eligible for 911 coverage by the corporation. Such dwellings insured by the 912 corporation on December 31, 2017, may continue to be covered by 913 the corporation until the end of the policy term. 914 f. Effective January 1, 2019, a structure that has a 915 dwelling replacement cost of \$500,000 or more, or a single 916 condominium unit that has a combined dwelling and contents 917 replacement cost of \$500,000 or more, is not eligible for

918 <u>coverage by the corporation. Such dwellings insured by the</u> 919 <u>corporation on December 31, 2018, may continue to be covered by</u> 920 <u>the corporation until the end of the policy term.</u>

921 4. It is the intent of the Legislature that policyholders, 922 applicants, and agents of the corporation receive service and 923 treatment of the highest possible level but never less than that 924 generally provided in the voluntary market. It is also intended 925 that the corporation be held to service standards no less than 926 those applied to insurers in the voluntary market by the office

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927 with respect to responsiveness, timeliness, customer courtesy, 928 and overall dealings with policyholders, applicants, or agents 929 of the corporation.

930 5. Any structure for which a notice of commencement has 931 been issued on or after July 1, 2013, pursuant to s. 713.135, 932 which is located seaward of the coastal construction control 933 line created pursuant to s. 161.053, is ineligible for coverage 934 through the corporation unless the structure meets the coastal 935 code-plus building code criteria developed and recommended by 936 the Florida Building Commission. Effective January 1, 2009, a 937 personal lines residential structure that is located in the 938 "wind-borne debris region," as defined in s. 1609.2, 939 International Building Code (2006), and that has an insured 940 value on the structure of \$750,000 or more is not eligible for 941 coverage by the corporation unless the structure has opening 942 protections as required under the Florida Building Code for a newly constructed residential structure in that area. A 943 944 residential structure shall be deemed to comply with this 945 subparagraph if it has shutters or opening protections on all 946 openings and if such opening protections complied with the 947 Florida Building Code at the time they were installed.

948 6. For any claim filed under any policy of the corporation, 949 a public adjuster may not charge, agree to, or accept any 950 compensation, payment, commission, fee, or other thing of value 951 greater than 10 percent of the additional amount actually paid 952 over the amount that was originally offered by the corporation 953 for any one claim.

(b)1. All insurers authorized to write one or more subjectlines of business in this state are subject to assessment by the

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956 corporation and, for the purposes of this subsection, are 957 referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state 958 959 pursuant to part VIII of chapter 626 are not assessable 960 insurers; however, but insureds who procure one or more subject lines of business in this state pursuant to part VIII of chapter 961 962 626 are subject to assessment by the corporation and are 963 referred to collectively as "assessable insureds." An insurer's 964 assessment liability begins on the first day of the calendar 965 year following the year in which the insurer was issued a certificate of authority to transact insurance for subject lines 966 967 of business in this state and terminates 1 year after the end of 968 the first calendar year during which the insurer no longer holds 969 a certificate of authority to transact insurance for subject 970 lines of business in this state.

971 2.a. All revenues, assets, liabilities, losses, and
972 expenses of the corporation shall be divided into three separate
973 accounts as follows:

974 (I) A personal lines account for personal residential 975 policies issued by the corporation, or issued by the Residential 976 Property and Casualty Joint Underwriting Association and renewed 977 by the corporation, which provides comprehensive, multiperil 978 coverage on risks that are not located in areas eligible for 979 coverage by the Florida Windstorm Underwriting Association as 980 those areas were defined on January 1, 2002, and for policies 981 that do not provide coverage for the peril of wind on risks that 982 are located in such areas;

983 (II) A commercial lines account for commercial residential 984 and commercial nonresidential policies issued by the

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985 corporation, or issued by the Residential Property and Casualty 986 Joint Underwriting Association and renewed by the corporation, 987 which provides coverage for basic property perils on risks that 988 are not located in areas eligible for coverage by the Florida 989 Windstorm Underwriting Association as those areas were defined 990 on January 1, 2002, and for policies that do not provide 991 coverage for the peril of wind on risks that are located in such 992 areas; and

993 (III) A coastal account for personal residential policies 994 and commercial residential and commercial nonresidential 995 property policies issued by the corporation, or transferred to 996 the corporation, which provides coverage for the peril of wind 997 on risks that are located in areas eligible for coverage by the 998 Florida Windstorm Underwriting Association as those areas were 999 defined on January 1, 2002. The corporation may offer policies 1000 that provide multiperil coverage and the corporation shall 1001 continue to offer policies that provide coverage only for the peril of wind for risks located in areas eligible for coverage 1002 1003 in the coastal account. In issuing multiperil coverage, the 1004 corporation may use its approved policy forms and rates for the 1005 personal lines account. An applicant or insured who is eligible 1006 to purchase a multiperil policy from the corporation may purchase a multiperil policy from an authorized insurer without 1007 1008 prejudice to the applicant's or insured's eligibility to 1009 prospectively purchase a policy that provides coverage only for 1010 the peril of wind from the corporation. An applicant or insured 1011 who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to purchase or retain such 1012 1013 policy and also purchase or retain coverage excluding wind from



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1014 an authorized insurer without prejudice to the applicant's or 1015 insured's eligibility to prospectively purchase a policy that 1016 provides multiperil coverage from the corporation. It is the 1017 goal of the Legislature that there be an overall average savings 1018 of 10 percent or more for a policyholder who currently has a 1019 wind-only policy with the corporation, and an ex-wind policy 1020 with a voluntary insurer or the corporation, and who obtains a multiperil policy from the corporation. It is the intent of the 1021 1022 Legislature that the offer of multiperil coverage in the coastal 1023 account be made and implemented in a manner that does not 1024 adversely affect the tax-exempt status of the corporation or 1025 creditworthiness of or security for currently outstanding financing obligations or credit facilities of the coastal 1026 1027 account, the personal lines account, or the commercial lines 1028 account. The coastal account must also include quota share primary insurance under subparagraph (c)2. The area eligible for 1029 1030 coverage under the coastal account also includes the area within 1031 Port Canaveral, which is bordered on the south by the City of 1032 Cape Canaveral, bordered on the west by the Banana River, and 1033 bordered on the north by Federal Government property.

1034 b. The three separate accounts must be maintained as long 1035 as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty 1036 1037 Joint Underwriting Association are outstanding, in accordance 1038 with the terms of the corresponding financing documents. If the financing obligations are no longer outstanding, the corporation 1039 1040 may use a single account for all revenues, assets, liabilities, 1041 losses, and expenses of the corporation. Consistent with this 1042 subparagraph and prudent investment policies that minimize the

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1043 cost of carrying debt, the board shall exercise its best efforts 1044 to retire existing debt or obtain the approval of necessary 1045 parties to amend the terms of existing debt, <u>in order so as</u> to 1046 structure the most efficient plan <u>for consolidating to</u> 1047 <u>consolidate</u> the three separate accounts into a single account.

1048 c. Creditors of the Residential Property and Casualty Joint Underwriting Association and the accounts specified in sub-sub-1049 1050 subparagraphs a.(I) and (II) may have a claim against, and 1051 recourse to, those accounts and no claim against, or recourse 1052 to, the account referred to in sub-subparagraph a.(III). 1053 Creditors of the Florida Windstorm Underwriting Association have 1054 a claim against, and recourse to, the account referred to in 1055 sub-sub-subparagraph a.(III) and no claim against, or recourse 1056 to, the accounts referred to in sub-sub-subparagraphs a.(I) and 1057 (II).

1058 d. Revenues, assets, liabilities, losses, and expenses not 1059 attributable to particular accounts shall be prorated among the 1060 accounts.

1061 e. The Legislature finds that the revenues of the 1062 corporation are revenues that are necessary to meet the 1063 requirements set forth in documents authorizing the issuance of 1064 bonds under this subsection.

1065 f. The income of the corporation may not inure to the 1066 benefit of any private person.

1067

3. With respect to a deficit in an account:

1068 a. After accounting for the Citizens policyholder surcharge 1069 imposed under sub-subparagraph i., if the remaining projected 1070 deficit incurred in the coastal account in a particular calendar 1071 year:

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(I) Is not greater than 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (q) and assessable insureds.

1077 (II) Exceeds 2 percent of the aggregate statewide direct 1078 written premium for the subject lines of business for the prior 1079 calendar year, the corporation shall levy regular assessments on 1080 assessable insurers under paragraph (q) and on assessable 1081 insureds in an amount equal to the greater of 2 percent of the 1082 projected deficit or 2 percent of the aggregate statewide direct 1083 written premium for the subject lines of business for the prior 1084 calendar year. Any remaining projected deficit shall be 1085 recovered through emergency assessments under sub-subparagraph 1086 d.

1087 b. Each assessable insurer's share of the amount being 1088 assessed under sub-subparagraph a. must be in the proportion that the assessable insurer's direct written premium for the 1089 1090 subject lines of business for the year preceding the assessment 1091 bears to the aggregate statewide direct written premium for the 1092 subject lines of business for that year. The assessment 1093 percentage applicable to each assessable insured is the ratio of 1094 the amount being assessed under sub-subparagraph a. to the 1095 aggregate statewide direct written premium for the subject lines 1096 of business for the prior year. Assessments levied by the 1097 corporation on assessable insurers under sub-subparagraph a. 1098 must be paid as required by the corporation's plan of operation 1099 and paragraph (q). Assessments levied by the corporation on 1100 assessable insureds under sub-subparagraph a. shall be collected

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1101 by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932, and paid 1102 1103 to the Florida Surplus Lines Service Office at the time the 1104 surplus lines agent pays the surplus lines tax to that office. 1105 Upon receipt of regular assessments from surplus lines agents, 1106 the Florida Surplus Lines Service Office shall transfer the 1107 assessments directly to the corporation as determined by the 1108 corporation.

1109 c. After accounting for the Citizens policyholder surcharge 1110 imposed under sub-subparagraph i., the remaining projected 1111 deficits in the personal lines account and in the commercial 1112 lines account in a particular calendar year shall be recovered 1113 through emergency assessments under sub-subparagraph d.

1114 d. Upon a determination by the executive director, with the 1115 concurrence of the board of governors, that a projected deficit 1116 in an account exceeds the amount that is expected to be 1117 recovered through regular assessments under sub-subparagraph a., 1118 plus the amount that is expected to be recovered through 1119 policyholder surcharges under sub-subparagraph i., the executive 1120 director, with concurrence by the board, after verification by 1121 the office, shall levy emergency assessments for as many years 1122 as necessary to cover the deficits, to be collected by 1123 assessable insurers and the corporation and collected from 1124 assessable insureds upon issuance or renewal of policies for 1125 subject lines of business, excluding National Flood Insurance 1126 policies. The executive director shall notify the Financial 1127 Services Commission of the emergency assessments within 5 days 1128 after the board's concurrence with the executive director's 1129 determination that such assessments are necessary. The amount

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1130 collected in a particular year must be a uniform percentage of 1131 that year's direct written premium for subject lines of business 1132 and all accounts of the corporation, excluding National Flood 1133 Insurance Program policy premiums, as annually determined by the 1134 executive director, with concurrence by the board, and verified by the office. The office shall verify the arithmetic 1135 1136 calculations involved in the board's determination within 30 1137 days after receipt of the information on which the determination 11.38 was based. The office shall notify assessable insurers and the 1139 Florida Surplus Lines Service Office of the date on which 1140 assessable insurers shall begin to collect and assessable 1141 insureds shall begin to pay such assessment. The date must be at least may be not less than 90 days after the date the 1142 1143 corporation levies emergency assessments pursuant to this subsubparagraph. Notwithstanding any other provision of law, the 1144 1145 corporation and each assessable insurer that writes subject 1146 lines of business shall collect emergency assessments from its policyholders without such obligation being affected by any 1147 credit, limitation, exemption, or deferment. Emergency 1148 1149 assessments levied by the corporation on assessable insureds 1150 shall be collected by the surplus lines agent at the time the 1151 surplus lines agent collects the surplus lines tax required by s. 626.932 and paid to the Florida Surplus Lines Service Office 1152 1153 at the time the surplus lines agent pays the surplus lines tax 1154 to that office. The emergency assessments collected shall be 1155 transferred directly to the corporation on a periodic basis as 1156 determined by the corporation and held by the corporation solely 1157 in the applicable account. The aggregate amount of emergency 1158 assessments levied for an account under this sub-subparagraph in

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1159 any calendar year may be less than but not exceed the greater of 1160 10 percent of the amount needed to cover the deficit, plus 1161 interest, fees, commissions, required reserves, and other costs associated with financing the original deficit, or 10 percent of 1162 1163 the aggregate statewide direct written premium for subject lines 1164 of business and all accounts of the corporation for the prior 1165 year, plus interest, fees, commissions, required reserves, and other costs associated with financing the deficit. 1166

1167 e. The corporation may pledge the proceeds of assessments, 1168 projected recoveries from the Florida Hurricane Catastrophe 1169 Fund, other insurance and reinsurance recoverables, policyholder 1170 surcharges and other surcharges, and other funds available to 1171 the corporation as the source of revenue for and to secure bonds 1172 issued under paragraph (q), bonds or other indebtedness issued 1173 under subparagraph (c)3., or lines of credit or other financing 1174 mechanisms issued or created under this subsection, or to retire 1175 any other debt incurred as a result of deficits or events giving rise to deficits, or in any other way that the executive 1176 1177 director, with the concurrence of the board, determines will efficiently recover such deficits. The purpose of the lines of 1178 1179 credit or other financing mechanisms is to provide additional 1180 resources to assist the corporation in covering claims and expenses attributable to a catastrophe. As used in this 1181 1182 subsection, the term "assessments" includes regular assessments 1183 under sub-subparagraph a. or subparagraph (q)1. and emergency 1184 assessments under sub-subparagraph d. Emergency assessments 1185 collected under sub-subparagraph d. are not part of an insurer's 1186 rates, are not premium, and are not subject to premium tax, 1187 fees, or commissions; however, failure to pay the emergency

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1188 assessment shall be treated as failure to pay premium. The 1189 emergency assessments under sub-subparagraph d. shall continue 1190 as long as any bonds issued or other indebtedness incurred with 1191 respect to a deficit for which the assessment was imposed remain 1192 outstanding, unless adequate provision has been made for the 1193 payment of such bonds or other indebtedness pursuant to the 1194 documents governing such bonds or indebtedness.

1195 f. As used in this subsection for purposes of any deficit 1196 incurred on or after January 25, 2007, the term "subject lines 1197 of business" means insurance written by assessable insurers or 1198 procured by assessable insureds for all property and casualty 1199 lines of business in this state, but not including workers' 1200 compensation or medical malpractice. As used in this sub-1201 subparagraph, the term "property and casualty lines of business" 1202 includes all lines of business identified on Form 2, Exhibit of 1203 Premiums and Losses, in the annual statement required of 1204 authorized insurers under s. 624.424 and any rule adopted under 1205 this section, except for those lines identified as accident and 1206 health insurance and except for policies written under the 1207 National Flood Insurance Program or the Federal Crop Insurance 1208 Program. For purposes of this sub-subparagraph, the term 1209 "workers' compensation" includes both workers' compensation 1210 insurance and excess workers' compensation insurance.

g. The Florida Surplus Lines Service Office shall <u>annually</u> determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the

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1217 corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.

i. In 2008 or thereafter, Upon a determination by the board
of governors that an account has a projected deficit, the board
shall levy a Citizens policyholder surcharge against all
policyholders of the corporation.

(I) The surcharge shall be levied as a uniform percentage of the premium for the policy of up to 15 percent of <u>the policy</u> such premium, which funds shall be used to offset the deficit.

(II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12 months after the date of the levy or the period of time necessary to fully collect the surcharge amount.

(III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or subsubparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.

(IV) The surcharge is not considered premium and is not subject to commissions, fees, or premium taxes. However, failure to pay the surcharge shall be treated as failure to pay premium. J. If the amount of any assessments or surcharges collected

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1246 from corporation policyholders, assessable insurers or their 1247 policyholders, or assessable insureds exceeds the amount of the 1248 deficits, such excess amounts shall be remitted to and retained 1249 by the corporation in a reserve to be used by the corporation, 1250 as determined by the executive director, with the concurrence of 1251 the board of governors, and approved by the office, to pay 1252 claims or reduce any past, present, or future plan-year deficits 1253 or to reduce outstanding debt.

1254

(c) The corporation's plan of operation:

1255 1. Must provide for adoption of residential property and 1256 casualty insurance policy forms and commercial residential and 1257 nonresidential property insurance forms, which must be approved 1258 by the office before use. The corporation shall adopt the 1259 following policy forms:

a. Standard personal lines policy forms that are
comprehensive multiperil policies providing full coverage of a
residential property equivalent to the coverage provided in the
private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which is more limited than the coverage under a standard policy.

1269 c. Commercial lines residential and nonresidential policy 1270 forms that are generally similar to the basic perils of full 1271 coverage obtainable for commercial residential structures and 1272 commercial nonresidential structures in the admitted voluntary 1273 market.

1274

d. Personal lines and commercial lines residential property

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1275 insurance forms that cover the peril of wind only. <u>Such The</u> 1276 forms are applicable only to residential properties located in 1277 areas eligible for coverage under the coastal account referred 1278 to in sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance forms that cover the peril of wind only. <u>Such</u> The forms are applicable only to nonresidential properties located in areas eligible for coverage under the coastal account referred to in subsubparagraph (b)2.a.

1284 f. The corporation may adopt variations of the policy forms 1285 listed in sub-subparagraphs a.-e. which contain more restrictive 1286 coverage.

1287 g. Effective January 1, 2013, the corporation shall offer a 1288 basic personal lines policy similar to an HO-8 policy with 1289 dwelling repair based on common construction materials and 1290 methods.

1291 2. Must provide that the corporation and an authorized 1292 insurer may enter into a risk-sharing agreement for the purpose 1293 of reducing the corporation's exposure. As used in this 1294 subparagraph, the term "risk-sharing agreement" means an 1295 agreement between the corporation and an authorized insurer for 1296 the corporation to retain part, but not all, of the risk for a 1297 specified group of policies or specified perils within a group 1298 of policies, as part of the terms for removal of policies from 1299 the corporation.

a. Entering into a risk-sharing agreement is voluntary and
 at the discretion of the corporation and the authorized insurer.
 To avoid unnecessary expense, the executive director, with
 concurrence of the board of governors, may limit the

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1304	corporation's participation in risk-sharing agreements to those
1305	participants capable and willing to assume a minimum of 25
1306	percent of the exposure on at least 100,000 policies and may
1307	specify other limitations. A risk-sharing agreement in which the
1308	corporation retains part of the risk may not exceed 5 years.
1309	b. The risk-sharing agreement may cover policies in any
1310	account and may cover any perils. The corporation may act as a
1311	reinsurer or a cedent under a risk sharing agreement or an
1312	excess of loss agreement. If the corporation is the reinsurer,
1313	the insurance policy forms and endorsements must be approved by
1314	the office, cover all perils that are the subject of the risk-
1315	sharing agreement, and cover at least the same limits as the
1316	corporation policies being replaced.
1317	c. The terms of each risk-sharing agreement must ensure
1318	that the consideration received by the corporation is
1319	commensurate with the risk retained by the corporation and the
1320	risk assumed by the authorized insurer. The corporation may not
1321	share risk for bad faith.
1322	d. The risk-sharing agreement must specify the proportion
1323	of exposure that the authorized insurer reports to the Florida
1324	Hurricane Catastrophe Fund and the exposure retained by the
1325	corporation. Each shall pay premium and receive reimbursements
1326	from the fund for the exposure that they retain or assume as
1327	provided in the risk-sharing agreement. The risk retained or
1328	assumed is eligible for coverage by the fund and is not
1329	considered reinsurance for purposes of coverage by the fund.
1330	However, the authorized insurer and the corporation may report
1331	participation in the risk sharing agreement on their financial
1332	statements as reinsurance if appropriate according to the
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1333 characteristics of the agreement based on statutory accounting 1334 rules and instructions. 1335 e. Notwithstanding any other provision of law: 1336 (I) Policies offered coverage by the corporation or an 1337 authorized insurer through a risk-sharing agreement are not 1338 eligible for coverage by the corporation outside of the 1339 agreement; and 1340 (II) A risk-sharing agreement between the corporation and an authorized insurer is not subject to the requirements of a 1341 1342 take-out or keep-out program under ss. 627.3517 and this 1343 subsection, except that the agreement must be filed by the 1344 authorized insurer with the office for review and approval 1345 before the execution of the agreement by the insurer. 1346 f. To ensure that exposures are accurately reported to the 1347 Florida Hurricane Catastrophe Fund, the corporation and each 1348 insurer participating in a risk-sharing agreement under this 1349 subparagraph must report its exposure under covered policies to the fund as required under s. 215.555(5)(c), including the 1350 1351 requirement that, by September 1 of each year, each insurer 1352 notify the board of its insured values under covered policies as 1353 of June 30 of that year. Each report must also specify the 1354 percentage of liability applicable to the corporation and the 1355 percentage applicable to the insurer. Pursuant to its authority 1356 under s. 215.555, the State Board of Administration shall adopt 1357 rules to administer this sub-subparagraph. 1358 2. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota 1359 1360 share primary insurance agreements for hurricane coverage, as

1361 defined in s. 627.4025(2)(a), for eligible risks, and adopt

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1362 property insurance forms for eligible risks which cover the 1363 peril of wind only.

1364

a. As used in this subsection, the term:

1365 (I) "Quota share primary insurance" means an arrangement in 1366 which the primary hurricane coverage of an eligible risk is 1367 provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are 1368 each solely responsible for a specified percentage of hurricane 1369 coverage of an eligible risk as set forth in a quota share 1370 1371 primary insurance agreement between the corporation and an 1372 authorized insurer and the insurance contract. The 1373 responsibility of the corporation or authorized insurer to pay 1374 its specified percentage of hurricane losses of an eligible 1375 risk, as set forth in the agreement, may not be altered by the 1376 inability of the other party to pay its specified percentage of 1377 losses. Eligible risks that are provided hurricane coverage through a quota share primary insurance arrangement must be 1378 provided policy forms that set forth the obligations of the 1379 corporation and authorized insurer under the arrangement, 1380 1381 clearly specify the percentages of quota share primary insurance 1382 provided by the corporation and authorized insurer, and 1383 conspicuously and clearly state that the authorized insurer and 1384 the corporation may not be held responsible beyond their 1385 specified percentage of coverage of hurricane losses. 1386 (II) "Eligible risks" means personal lines residential and

1387 commercial lines residential risks that meet the underwriting 1388 criteria of the corporation and are located in areas that were 1389 eligible for coverage by the Florida Windstorm Underwriting 1390 Association on January 1, 2002.

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b. The corporation may enter into quota share primary
 insurance agreements with authorized insurers at corporation
 coverage levels of 90 percent and 50 percent.

1394 c. If the corporation determines that additional coverage 1395 levels are necessary to maximize participation in quota share 1396 primary insurance agreements by authorized insurers, the 1397 corporation may establish additional coverage levels. However, 1398 the corporation's quota share primary insurance coverage level 1399 may not exceed 90 percent.

1400 d. Any quota share primary insurance agreement entered into 1401 between an authorized insurer and the corporation must provide 1402 for a uniform specified percentage of coverage of hurricane 1403 losses, by county or territory as set forth by the corporation 1404 board, for all eligible risks of the authorized insurer covered 1405 under the agreement.

e. Any quota share primary insurance agreement entered into
between an authorized insurer and the corporation is subject to
review and approval by the office. However, such agreement shall
be authorized only as to insurance contracts entered into
between an authorized insurer and an insured who is already
insured by the corporation for wind coverage.

1412 f. For all eligible risks covered under quota share primary 1413 insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the 1414 1415 corporation to the Florida Hurricane Catastrophe Fund. For all 1416 policies of eligible risks covered under such agreements, the 1417 corporation and the authorized insurer must maintain complete and accurate records for the purpose of exposure and loss 1418 reimbursement audits as required by fund rules. The corporation 1419

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1420 and the authorized insurer shall each maintain duplicate copies 1421 of policy declaration pages and supporting claims documents.

1422 g. The corporation board shall establish in its plan of 1423 operation standards for quota share agreements which ensure that 1424 there is no discriminatory application among insurers as to the 1425 terms of the agreements, pricing of the agreements, incentive 1426 provisions if any, and consideration paid for servicing policies 1427 or adjusting claims.

1428 h. The quota share primary insurance agreement between the 1429 corporation and an authorized insurer must set forth the 1430 specific terms under which coverage is provided, including, but 1431 not limited to, the sale and servicing of policies issued under 1432 the agreement by the insurance agent of the authorized insurer 1433 producing the business, the reporting of information concerning 1434 eligible risks, the payment of premium to the corporation, and 1435 arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims adjuster and personnel 1436 1437 of the authorized insurer. Entering into a quota sharing 1438 insurance agreement between the corporation and an authorized insurer is voluntary and at the discretion of the authorized 1439 1440 insurer.

1441 3.a. May provide that the corporation may employ or 1442 otherwise contract with individuals or other entities to provide 1443 administrative or professional services that may be appropriate 1444 to effectuate the plan. The corporation may borrow funds by 1445 issuing bonds or by incurring other indebtedness, and shall have 1446 other powers reasonably necessary to effectuate the requirements of this subsection, including, without limitation, the power to 1447 issue bonds and incur other indebtedness in order to refinance 1448

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1449 outstanding bonds or other indebtedness. The corporation may 1450 seek judicial validation of its bonds or other indebtedness 1451 under chapter 75. The corporation may issue bonds or incur other 1452 indebtedness, or have bonds issued on its behalf by a unit of 1453 local government pursuant to subparagraph (q)2. in the absence 1454 of a hurricane or other weather-related event, upon a 1455 determination by the corporation, subject to approval by the 1456 office, that such action would enable it to efficiently meet the 1457 financial obligations of the corporation and that such 1458 financings are reasonably necessary to effectuate the 1459 requirements of this subsection. The corporation may take all 1460 actions needed to facilitate tax-free status for such bonds or 1461 indebtedness, including formation of trusts or other affiliated 1462 entities. The corporation may pledge assessments, projected 1463 recoveries from the Florida Hurricane Catastrophe Fund, other reinsurance recoverables, Citizens policyholder surcharges and 1464 1465 other surcharges, and other funds available to the corporation 1466 as security for bonds or other indebtedness. In recognition of 1467 s. 10, Art. I of the State Constitution, prohibiting the 1468 impairment of obligations of contracts, it is the intent of the 1469 Legislature that no action not be taken whose purpose is to 1470 impair any bond indenture or financing agreement or any revenue 1471 source committed by contract to such bond or other indebtedness.

b. <u>May provide that the corporation employ or otherwise</u> contract with individuals or other entities to provide administrative or professional services that may be appropriate to effectuate the plan. To ensure that the corporation is operating in an efficient and economic manner while providing quality service to policyholders, applicants, and agents, the

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1478 board shall commission an independent third-party consultant 1479 having expertise in insurance company management or insurance 1480 company management consulting to prepare a report and make 1481 recommendations on the relative costs and benefits of 1482 outsourcing various policy issuance and service functions to 1483 private servicing carriers or entities performing similar 1484 functions in the private market for a fee_{τ} rather than 1485 performing such functions in-house. In making such 1486 recommendations, the consultant shall consider how other 1487 residual markets, both in this state and around the country, 1488 outsource appropriate functions or use servicing carriers to 1489 better match expenses with revenues that fluctuate based on a 1490 widely varying policy count. The report must be completed by 1491 July 1, 2012. Upon receiving the report, the executive director, 1492 with the concurrence of the board, shall develop a plan to 1493 implement the report and submit the plan for review, 1494 modification, and approval to the Financial Services Commission. 1495 Upon the commission's approval of the plan, the board shall 1496 begin implementing the plan by January 1, 2013.

14974. Must require that the corporation operate subject to the1498supervision and approval of a board of governors consisting of1499eight individuals who are residents of this state and who are1500from different geographical areas of thethethis

a. The Governor, the Chief Financial Officer, the President of the Senate, and the Speaker of the House of Representatives shall each appoint two members of the board. <u>All board members,</u> <u>except those appointed by the speaker, must be confirmed by the</u> <u>Senate during the legislative session following their</u> <u>appointment.</u> At least one of the two members appointed by each

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1507 appointing officer must have demonstrated expertise in insurance and must be is deemed to be within the scope of the exemption 1508 1509 provided under in s. 112.313(7)(b). The Chief Financial Officer 1510 shall designate one of the appointees as chair for the purpose 1511 of presiding over the orderly conduct of meetings. An appointee 1512 serves as chair for no more than one term. All board members serve at the pleasure of the appointing officer. All members of 1513 1514 the board are subject to removal at will by the officers who 1515 appointed them. All board members, including the chair, shall must be appointed to serve for 3-year terms beginning annually 1516 1517 on a date designated by the plan. However, for the first term 1518 beginning on or after July 1, 2009, each appointing officer 1519 shall appoint one member of the board for a 2-year term and one 1520 member for a 3-year term. A board vacancy shall be filled for 1521 the unexpired term by the appointing officer. A board member may 1522 not serve for more than two terms, except that a board member 1523 appointed to fill an unexpired term created by a vacancy may be 1524 appointed for two subsequent terms. The Chief Financial Officer 1525 shall appoint a technical advisory group to provide information 1526 and advice to the executive director and the board in connection 1527 with the corporation's board's duties under this subsection. The 1528 executive director shall be appointed by and serve at the 1529 pleasure of the Governor and the Chief Financial Officer. and 1530 Senior managers of the corporation shall be appointed by the 1531 executive director, with the concurrence of engaged by the 1532 board, and serve at the pleasure of the executive director 1533 board. Appointment of the Any executive director appointed on or after July 1, 2006, is subject to confirmation by the Senate 1534 upon original appointment and upon the election or reelection of 1535

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1536 <u>the Governor and Chief Financial Officer if retained</u>. The 1537 executive director is responsible for employing other staff as 1538 the corporation may require, subject to review and concurrence 1539 by the board.

b. The board shall create a Market Accountability Advisory Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in relationship to the voluntary market insurers writing similar coverage.

1545 (I) The members of the advisory committee consist of the 1546 following 11 persons, one of whom must be elected chair by the 1547 members of the committee: four representatives, one appointed by 1548 the Florida Association of Insurance Agents, one by the Florida 1549 Association of Insurance and Financial Advisors, one by the 1550 Professional Insurance Agents of Florida, and one by the Latin 1551 American Association of Insurance Agencies; three 1552 representatives appointed by the insurers with the three highest voluntary market share of residential property insurance 1553 1554 business in the state; one representative from the Office of 1555 Insurance Regulation; one consumer appointed by the board who is 1556 insured by the corporation at the time of appointment to the 1557 committee; one representative appointed by the Florida 1558 Association of Realtors; and one representative appointed by the 1559 Florida Bankers Association. All members shall be appointed to 1560 3-year terms, serve at the pleasure of the board of governors, 1561 and may serve for consecutive terms.

(II) The committee shall report to the corporation at each board meeting on insurance market issues <u>that which</u> may include rates and rate competition <u>within</u> with the voluntary market;

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1565 service, including policy issuance, claims processing, and 1566 general responsiveness to policyholders, applicants, and agents; 1567 and matters relating to depopulation.

1568 5. Must provide a procedure for determining the eligibility 1569 of a risk for coverage <u>by the corporation which applies to both</u> 1570 <u>new and renewal policies</u>, as follows:

1571 a. Subject to s. 627.3517, with respect to personal lines 1572 residential risks, if the risk is offered coverage from an 1573 authorized insurer at the insurer's approved rate under a 1574 standard policy including wind coverage or, if consistent with 1575 the insurer's underwriting rules as filed with the office, a 1576 basic policy including wind coverage, for a new application to 1577 the corporation for coverage, the risk is not eligible for any 1578 policy issued by the corporation unless the premium for coverage 1579 from the authorized insurer is more than 15 percent greater than 1580 the premium for comparable coverage from the corporation. If the 1581 risk is not able to obtain such offer, the risk is eligible for a standard policy including wind coverage or a basic policy 1582 1583 including wind coverage issued by the corporation; however, if 1584 the risk could not be insured under a standard policy including 1585 wind coverage regardless of market conditions, the risk is 1586 eligible for a basic policy including wind coverage unless 1587 rejected under subparagraph 8. However, a policyholder of the 1588 corporation or a policyholder removed from the corporation 1589 through an assumption agreement until the end of the assumption 1590 period remains eligible for coverage from the corporation 1591 regardless of any offer of coverage from an authorized insurer or surplus lines insurer. The corporation shall determine the 1592 1593 type of policy to be provided on the basis of objective

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1594 standards specified in the underwriting manual and based on 1595 generally accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1614 If the producing agent is unwilling or unable to accept 1615 appointment, the new insurer shall pay the agent in accordance 1616 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the firstyear, an amount that is the greater of the insurer's usual and

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1623 customary commission for the type of policy written or a fee 1624 equal to the usual and customary commission of the corporation; 1625 or

1626 (B) Offer to allow the producing agent of record to 1627 continue servicing the policy for at least 1 year and offer to 1628 pay the agent the greater of the insurer's or the corporation's 1629 usual and customary commission for the type of policy written.

1631 If the producing agent is unwilling or unable to accept 1632 appointment, the new insurer shall pay the agent in accordance 1633 with sub-sub-subparagraph (A).

1634 b. With respect to commercial lines residential risks, for 1635 a new application to the corporation for coverage, if the risk 1636 is offered coverage under a policy including wind coverage from 1637 an authorized insurer at its approved rate, the risk is not 1638 eligible for a policy issued by the corporation unless the 1639 premium for coverage from the authorized insurer is more than 15 1640 percent greater than the premium for comparable coverage from 1641 the corporation. If the risk is not able to obtain any such 1642 offer, the risk is eligible for a policy including wind coverage 1643 issued by the corporation. However, a policyholder of the 1644 corporation or a policyholder removed from the corporation 1645 through an assumption agreement until the end of the assumption 1646 period remains eligible for coverage from the corporation 1647 regardless of an offer of coverage from an authorized insurer or 1648 surplus lines insurer.

1649 (I) If the risk accepts an offer of coverage through the 1650 market assistance plan or through a mechanism established by the 1651 corporation before a policy is issued to the risk by the

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1652 corporation or during the first 30 days of coverage by the 1653 corporation, and the producing agent who submitted the 1654 application to the plan or the corporation is not currently 1655 appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

1667 If the producing agent is unwilling or unable to accept 1668 appointment, the new insurer shall pay the agent in accordance 1669 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record tocontinue servicing the policy for at least 1 year and offer to

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1681 pay the agent the greater of the insurer's or the corporation's 1682 usual and customary commission for the type of policy written.

1684 If the producing agent is unwilling or unable to accept 1685 appointment, the new insurer shall pay the agent in accordance 1686 with sub-sub-subparagraph (A).

1687 c. For purposes of determining comparable coverage under 1688 sub-subparagraphs a. and b., the comparison must be based on 1689 those forms and coverages that are reasonably comparable. The 1690 corporation may rely on a determination of comparable coverage 1691 and premium made by the producing agent who submits the 1692 application to the corporation, made in the agent's capacity as 1693 the corporation's agent. A comparison may be made solely of the 1694 premium with respect to the main building or structure only on 1695 the following basis: the same coverage A or other building limits; the same percentage hurricane deductible that applies on 1696 1697 an annual basis or that applies to each hurricane for commercial 1698 residential property; the same percentage of ordinance and law 1699 coverage, if the same limit is offered by both the corporation 1700 and the authorized insurer; the same mitigation credits, to the 1701 extent the same types of credits are offered both by the 1702 corporation and the authorized insurer; the same method for loss 1703 payment, such as replacement cost or actual cash value, if the 1704 same method is offered both by the corporation and the 1705 authorized insurer in accordance with underwriting rules; and 1706 any other form or coverage that is reasonably comparable as 1707 determined by the board. If an application is submitted to the 1708 corporation for wind-only coverage in the coastal account, the 1709 premium for the corporation's wind-only policy plus the premium

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for the ex-wind policy that is offered by an authorized insurer 1710 1711 to the applicant must be compared to the premium for multiperil 1712 coverage offered by an authorized insurer, subject to the standards for comparison specified in this subparagraph. If the 1713 1714 corporation or the applicant requests from the authorized 1715 insurer a breakdown of the premium of the offer by types of 1716 coverage so that a comparison may be made by the corporation or 1717 its agent and the authorized insurer refuses or is unable to 1718 provide such information, the corporation may treat the offer as 1719 not being an offer of coverage from an authorized insurer at the 1720 insurer's approved rate.

6. Must include rules for classifications of risks andrates.

723 7. Must provide that if premium and investment income for 724 an account attributable to a particular calendar year are in 725 excess of projected losses and expenses for the account 726 attributable to that year, such excess <u>must shall</u> be held in 727 surplus in the account. Such surplus must be available to defray 728 deficits in that account as to future years and used for that 729 purpose before assessing assessable insurers and assessable 730 insureds as to any calendar year.

8. Must provide objective criteria and procedures <u>that are</u> to be uniformly applied to all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following must be considered:

a. Whether the likelihood of a loss for the individual risk
is substantially higher than for other risks of the same class;
and

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b. Whether the uncertainty associated with the individualrisk is such that an appropriate premium cannot be determined.

1742 The acceptance or rejection of a risk by the corporation shall 1743 be construed as the private placement of insurance, and the 1744 provisions of chapter 120 do not apply.

9. Must provide that the corporation make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.

1749 10. <u>Must provide that</u> the policies issued by the 1750 corporation must provide that if the corporation or the market 1751 assistance plan obtains an offer from an authorized insurer to 1752 cover the risk at its approved rates, the risk is no longer 1753 eligible for renewal through the corporation, except as 1754 otherwise provided in this subsection.

1755 11. Must provide that corporation policies and applications must include a notice that the corporation policy could, under 1756 1757 this section, be replaced with a policy issued by an authorized 1758 insurer which does not provide coverage identical to the 1759 coverage provided by the corporation. The notice must also 1760 specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is 1761 1762 aware of this potential.

1763 12. May establish, subject to approval by the office, 1764 different eligibility requirements and operational procedures 1765 for any line or type of coverage for any specified county or 1766 area if the board determines that such changes are justified due 1767 to the voluntary market being sufficiently stable and

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1768 competitive in such area or for such line or type of coverage 1769 and that consumers who, in good faith, are unable to obtain 1770 insurance through the voluntary market through ordinary methods 1771 continue to have access to coverage from the corporation. If 1772 coverage is sought in connection with a real property transfer, 1773 the requirements and procedures may not provide an effective 1774 date of coverage later than the date of the closing of the 1775 transfer as established by the transferor, the transferee, and, 1776 if applicable, the lender.

1777 13. Must provide that, with respect to the coastal account, 1778 any assessable insurer that has with a surplus as to 1779 policyholders of \$25 million or less writing 25 percent or more 1780 of its total countrywide property insurance premiums in this 1781 state may petition the office, within the first 90 days of each calendar year, petition the office to qualify as a limited 1782 1783 apportionment company. A regular assessment levied by the 1784 corporation on a limited apportionment company for a deficit incurred by the corporation for the coastal account may be paid 1785 1786 to the corporation on a monthly basis as the assessments are 1787 collected by the limited apportionment company from its insureds. The, but a limited apportionment company must begin 1788 collecting the regular assessments within not later than 90 days 1789 1790 after the regular assessments are levied by the corporation, and 1791 the regular assessments must be paid in full within 15 months 1792 after being levied by the corporation. A limited apportionment 1793 company shall collect from its policyholders any emergency 1794 assessment imposed under sub-subparagraph (b)3.d. The plan must 1795 provide that, if the office determines that any regular 1796 assessment will result in an impairment of the surplus of a

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1797 limited apportionment company, the office may direct that all or 1798 part of such assessment be deferred as provided in subparagraph 1799 (q)4. However, an emergency assessment to be collected from 1800 policyholders under sub-subparagraph (b)3.d. may not be limited 1801 or deferred.

1802 14. Must provide that the corporation appoint as its 1803 licensed agents only those agents who at the time of initial 1804 appointment also hold an appointment as defined in s. 626.015(3) 1805 with an insurer who at the time of the agent's initial 1806 appointment by the corporation is authorized to write and is 1807 actually writing personal lines residential property coverage, 1808 commercial residential property coverage, or commercial 1809 nonresidential property coverage within the state. As a 1810 condition of continued appointment, agents of the corporation 1811 must maintain appropriate documentation specified by the 1812 corporation which warrants and certifies that alternative 1813 coverage was annually sought for each risk placed by that agent 1814 with the corporation in accordance with s. 627.3518. After January 1, 2014, if an agent places a policy with the 1815 1816 corporation which was ineligible for coverage based on 1817 eligibility standards at the time of placement, agent 1818 commissions may not be paid on that policy.

1819 15. Must provide a premium payment plan option to its 1820 policyholders which, at a minimum, allows for quarterly and 1821 semiannual payment of premiums. A monthly payment plan may, but 1822 is not required to, be offered.

1823 16. Must limit coverage on mobile homes or manufactured 1824 homes built before 1994 to actual cash value of the dwelling 1825 rather than replacement costs of the dwelling.

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1826 17. May provide such limits of coverage as the board 1827 determines, consistent with the requirements of this subsection.

1828 18. May require commercial property to meet specified 1829 hurricane mitigation construction features as a condition of 1830 eligibility for coverage.

1831 19. Must provide that new or renewal policies issued by the 1832 corporation on or after January 1, 2012, which cover sinkhole 1833 loss do not include coverage for any loss to appurtenant 1834 structures, driveways, sidewalks, decks, or patios that are 1835 directly or indirectly caused by sinkhole activity. The 1836 corporation shall exclude such coverage using a notice of 1837 coverage change, which may be included with the policy renewal, and not by issuance of a notice of nonrenewal of the excluded 1838 1839 coverage upon renewal of the current policy.

1840 20. <u>Must</u>, as of <u>July</u> January 1, <u>2014</u> 2012, must require 1841 that the agent obtain from an applicant for coverage from the 1842 corporation an acknowledgment signed by the applicant, which 1843 includes, at a minimum, the following statement:

1845 ACKNOWLEDGMENT OF POTENTIAL SURCHARGEAND ASSESSMENT LIABILITY: 1846

1847 1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE 1848 CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A 1849 DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON, 1850 MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND 1851 PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE 1852 POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT 1853 OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA 1854 LEGISLATURE.

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1855 2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER 1856 SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM, 1857 BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO 1858 BE ELIGIBLE FOR COVERAGE BY CITIZENS I MUST FIRST TRY TO OBTAIN 1859 PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE 1860 WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES ARE REGULATED AND APPROVED BY THE STATE. 1861

1862 3.2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY 1863 ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER 1864 INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE 1865 FLORIDA LEGISLATURE.

1866 4.3. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE 1867 CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE 1868 STATE OF FLORIDA.

a. The corporation shall maintain, in electronic format or 1869 1870 otherwise, a copy of the applicant's signed acknowledgment and 1871 provide a copy of the statement to the policyholder as part of his or her the first renewal after the effective date of this 1872 1873 subparagraph.

1874 b. The signed acknowledgment form creates a conclusive 1875 presumption that the policyholder understood and accepted his or 1876 her potential surcharge and assessment liability as a 1877 policyholder of the corporation.

(g) The executive director, with the concurrence of the 1878 1879 board, shall determine whether it is more cost-effective and in 1880 the best interests of the corporation to use legal services 1881 provided by in-house attorneys employed by the corporation 1882 rather than contracting with outside counsel. In making such 1883 determination, the board shall document its findings and shall

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1884 consider: the expertise needed; whether time commitments exceed 1885 in-house staff resources; whether local representation is 1886 needed; the travel, lodging and other costs associated with in-1887 house representation; and such other factors that the board 1888 determines are relevant.

(i)1. The Office of the Internal Auditor is established 1890 within the corporation to provide a central point for coordination of and responsibility for activities that promote 1892 accountability, integrity, and efficiency to the policyholders 1893 and to the taxpayers of this state. The internal auditor shall 1894 be appointed by the board of governors, shall report to and be 1895 under the general supervision of the board of governors, and is not subject to supervision by an any employee of the 1896 1897 corporation. Administrative staff and support shall be provided 1898 by the corporation. The internal auditor shall be appointed 1899 without regard to political affiliation. It is the duty and 1900 responsibility of the internal auditor to:

a. Provide direction for, supervise, conduct, and coordinate audits, investigations, and management reviews relating to the programs and operations of the corporation.

b. Conduct, supervise, or coordinate other activities carried out or financed by the corporation for the purpose of promoting efficiency in the administration of, or preventing and detecting fraud, abuse, and mismanagement in, its programs and operations.

1909 c. Submit final audit reports, reviews, or investigative 1910 reports to the board of governors, the executive director, the 1911 members of the Financial Services Commission, and the President 1912 of the Senate and the Speaker of the House of Representatives.

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d. Keep the <u>executive director and the</u> board of governors informed concerning fraud, abuses, and internal control deficiencies relating to programs and operations administered or financed by the corporation, recommend corrective action, and report on the progress made in implementing corrective action.

e. Report expeditiously to the Department of Law
Enforcement or other law enforcement agencies, as appropriate,
whenever the internal auditor has reasonable grounds to believe
there has been a violation of criminal law.

1922f. Cooperate and coordinate activities with the1923corporation's inspector general.

1924 2. On or before February 15, the internal auditor shall 1925 prepare an annual report evaluating the effectiveness of the 1926 internal controls of the corporation and providing 1927 recommendations for corrective action, if necessary, and 1928 summarizing the audits, reviews, and investigations conducted by 1929 the office during the preceding fiscal year. The final report shall be furnished to the board of governors and the executive 1930 1931 director, the President of the Senate, the Speaker of the House 1932 of Representatives, and the Financial Services Commission.

1933 (m)1. The Auditor General shall conduct an operational 1934 audit of the corporation annually every 3 years to evaluate 1935 management's performance in administering laws, policies, and 1936 procedures governing the operations of the corporation in an 1937 efficient and effective manner. The scope of the review must 1938 shall include, but is not limited to, evaluating claims 1939 handling, customer service, take-out programs and bonuses; -1940 financing arrangements made to address a 100-year probable 1941 maximum loss; personnel costs and administration; underwriting,

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1942 including processes designed to ensure compliance with policy 1943 eligibility requirements of law; - procurement of goods and services; - internal controls; - and the internal audit function; 1944 1945 and related internal controls. A copy of the report shall be provided to the corporation's board, the President of the 1946 1947 Senate, the Speaker of the House of Representatives, each member of the Financial Services Commission, and the Office of 1948 Insurance Regulation. The initial audit must be completed by 1949 February 1, 2009. 1950 1951 2. The executive director, with the concurrence of the 1952 board, shall contract with an independent auditing firm to 1953 conduct a performance audit of the corporation every 2 years. 1954 The objectives of the audit include, but are not limited to, an 1955 evaluation, within the context of insurance industry best 1956 practices, of the corporation's strategic planning processes, 1957 the functionality of the corporation's organizational structure, 1958 the compensation levels of senior management, and the overall 1959 management and operations of the corporation. A copy of the 1960 audit report shall be provided to the corporation's board, the 1961 President of the Senate, the Speaker of the House of 1962 Representatives, each member of the Financial Services 1963 Commission, the Office of Insurance Regulation, and the Auditor 1964 General. The initial audit must be completed by June 1, 2014.

(q)1. The corporation shall certify to the office its needs for annual assessments as to a particular calendar year, and for any interim assessments that it deems to be necessary to sustain operations as to a particular year pending the receipt of annual assessments. Upon verification, the office shall approve such certification, and the corporation shall levy such annual or



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1971 interim assessments. Such assessments shall be prorated as 1972 provided in paragraph (b). The corporation shall take all 1973 reasonable and prudent steps necessary to collect the amount of 1974 assessments due from each assessable insurer, including, if 1975 prudent, filing suit to collect the assessments, and the office 1976 may provide such assistance to the corporation it deems 1977 appropriate. If the corporation is unable to collect an 1978 assessment from any assessable insurer, the uncollected 1979 assessments shall be levied as an additional assessment against 1980 the assessable insurers and any assessable insurer required to 1981 pay an additional assessment as a result of such failure to pay 1982 shall have a cause of action against the such nonpaying 1983 assessable insurer. Assessments must shall be included as an 1984 appropriate factor in the making of rates. The failure of a 1985 surplus lines agent to collect and remit any regular or 1986 emergency assessment levied by the corporation is considered to 1987 be a violation of s. 626.936 and subjects the surplus lines 1988 agent to the penalties provided in that section.

1989 2. The governing body of any unit of local government, any 1990 residents of which are insured by the corporation, may issue 1991 bonds as defined in s. 125.013 or s. 166.101 from time to time 1992 to fund an assistance program, in conjunction with the 1993 corporation, for the purpose of defraying deficits of the 1994 corporation. In order to avoid needless and indiscriminate 1995 proliferation, duplication, and fragmentation of such assistance 1996 programs, the any unit of local government, any residents of 1997 which are insured by the corporation, may provide for the payment of losses, regardless of whether or not the losses 1998 occurred within or outside of the territorial jurisdiction of 1999

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2000 the local government. Revenue bonds under this subparagraph may 2001 not be issued until validated pursuant to chapter 75, unless a 2002 state of emergency is declared by executive order or 2003 proclamation of the Governor pursuant to s. 252.36 which makes 2004 making such findings as are necessary to determine that it is in 2005 the best interests of, and necessary for, the protection of the 2006 public health, safety, and general welfare of residents of this 2007 state and declaring it an essential public purpose to permit 2008 certain municipalities or counties to issue such bonds as will 2009 permit relief to claimants and policyholders of the corporation. 2010 Any such unit of local government may enter into such contracts 2011 with the corporation and with any other entity created pursuant 2012 to this subsection as are necessary to carry out this paragraph. 2013 Any bonds issued are under this subparagraph shall be payable 2014 from and secured by moneys received by the corporation from 2015 emergency assessments under sub-subparagraph (b)3.d., and 2016 assigned and pledged to or on behalf of the unit of local 2017 government for the benefit of the holders of such bonds. The 2018 funds, credit, property, and taxing power of the state or of the 2019 unit of local government may shall not be pledged for the 2020 payment of such bonds.

3.a. The corporation shall adopt one or more programs subject to approval by the office for the reduction of both new and renewal writings <u>by in</u> the corporation. <u>The corporation may</u> <u>consider any prudent and not unfairly discriminatory approach to</u> <u>reducing corporation writings.</u>

2026 <u>a. The corporation may adopt a credit against assessment</u> 2027 <u>liability or other liability which provides an incentive for</u> 2028 <u>insurers to take and keep risks out of the corporation by</u>

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2029 <u>maintaining or increasing voluntary writings in counties or</u> 2030 <u>areas in which corporation risks are highly concentrated, and a</u> 2031 <u>program to provide a formula under which an insurer voluntarily</u> 2032 <u>taking risks out of the corporation by maintaining or increasing</u> 2033 <u>voluntary writings is relieved, wholly or partially, from</u> 2034 <u>assessments under sub-subparagraph (b)3.a.</u>

2035 b. Beginning January 1, 2008, Any program the corporation 2036 adopts for the payment of bonuses to an insurer for each risk 2037 the insurer removes from the corporation must shall comply with 2038 s. 627.3511(2) and may not exceed the amount referenced in s. 2039 627.3511(2) for each risk removed. The corporation may consider 2040 any prudent and not unfairly discriminatory approach to reducing 2041 corporation writings, and may adopt a credit against assessment 2042 liability or other liability that provides an incentive for 2043 insurers to take risks out of the corporation and to keep risks 2044 out of the corporation by maintaining or increasing voluntary writings in counties or areas in which corporation risks are 2045 2046 highly concentrated and a program to provide a formula under 2047 which an insurer voluntarily taking risks out of the corporation 2048 by maintaining or increasing voluntary writings will be relieved 2049 wholly or partially from assessments under sub-subparagraph 2050 (b) 3.a. However, Any "take-out bonus" or payment to an insurer 2051 must be conditioned on the property being insured for at least 5 2052 years by the insurer, unless canceled or nonrenewed by the 2053 policyholder. If the policy is canceled or nonrenewed by the 2054 policyholder before the end of the 5-year period, the amount of 2055 the take-out bonus must be prorated for the time period the policy was insured. If When the corporation enters into a 2056 2057 contractual agreement for a take-out plan, the producing agent

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2058 of record of the corporation policy is entitled to retain any 2059 unearned commission on such policy, and the insurer shall 2060 either:

(I) Pay to the producing agent of record of the policy, for the first year, an amount which is the greater of the insurer's usual and customary commission for the type of policy written or a policy fee equal to the usual and customary commission of the corporation; or

(II) Offer to allow the producing agent of record of the policy to continue servicing the policy for <u>at least</u> a period of not less than 1 year and offer to pay the agent the insurer's usual and customary commission for the type of policy written. If the producing agent is unwilling or unable to accept appointment by the new insurer, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (I).

2073 c.b. Any credit or exemption from regular assessments 2074 adopted under this subparagraph shall last up to no longer than the 3 years after following the cancellation or expiration of 2075 2076 the policy by the corporation. With the approval of the office, 2077 the board may extend such credits for an additional year if the 2078 insurer guarantees an additional year of renewability for all 2079 policies removed from the corporation, or for 2 additional years 2080 if the insurer guarantees 2 additional years of renewability for 2081 all policies so removed.

2082 <u>d.c. A</u> There shall be no credit, limitation, exemption, or 2083 deferment from emergency assessments to be collected from 2084 policyholders pursuant to sub-subparagraph (b)3.d. <u>is</u> 2085 <u>prohibited.</u>

4. The corporation plan shall provide for the deferment, in

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2087 whole or in part, of the assessment of an assessable insurer, 2088 other than an emergency assessment collected from policyholders 2089 pursuant to sub-subparagraph (b)3.d., if the office finds that 2090 payment of the assessment would endanger or impair the solvency 2091 of the insurer. If In the event an assessment against an 2092 assessable insurer is deferred in whole or in part, the amount 2093 by which such assessment is deferred may be assessed against the 2094 other assessable insurers in a manner consistent with the basis 2095 for assessments set forth in paragraph (b).

5. Effective July 1, 2007, In order to evaluate the costs and benefits of approved take-out plans, if the corporation pays a bonus or other payment to an insurer for an approved take-out plan, it shall maintain a record of the address or such other identifying information on the property or risk removed in order to track if and when the property or risk is later insured by the corporation.

2103 6. Any policy taken out, assumed, or removed from the 2104 corporation is, as of the effective date of the take-out, 2105 assumption, or removal, direct insurance issued by the insurer 2106 and not by the corporation, even if the corporation continues to 2107 service the policies. This subparagraph applies to policies of 2108 the corporation and not policies taken out, assumed, or removed 2109 from any other entity.

2110 <u>6. The corporation may adopt one or more programs to</u> 2111 <u>encourage authorized insurers to remove policies from the</u> 2112 <u>corporation through a loan from the corporation to an insurer</u> 2113 <u>secured by a surplus note that contains such necessary and</u> 2114 <u>reasonable provisions as the corporation requires. Such surplus</u> 2115 <u>note is subject to the review and approval of the office</u>

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pursuant to s. 628.401. The corporation may include, but is not 2116 2117 limited to, provisions regarding the maximum size of a loan to 2118 an insurer, capital matching requirements, the relationship 2119 between the aggregate number of policies or amount of loss 2120 exposure removed from the association and the amount of a loan, 2121 retention requirements related to policies removed from the 2122 corporation, and limitations on the number of insurers receiving 2123 loans from the corporation under any one management group in 2124 whatever form or arrangement. If a loan secured by a surplus 2125 note is provided to a new mutual insurance company, the 2126 corporation may require the board of the new mutual insurer to 2127 have a majority of independent board members, may restrict the 2128 ability of the new mutual insurer to convert to a stock insurer 2129 while the mutual insurer owes any principal or interest under 2130 the surplus note to the corporation, establish a capital match 2131 requirement of up to \$1 of private capital for each \$4 of the 2132 corporation's loan to a new mutual insurer, and limit the 2133 eligibility of a new mutual insurer for a waiver of the ceding 2134 commission traditionally associated with take-out programs from 2135 the corporation to those new mutual insurers that agree 2136 contractually to maintain an expense ratio below 20 per cent of 2137 written premium. For this purpose, the term "expense ratio" 2138 means the sum of agent commissions and other acquisition 2139 expenses; general and administrative expenses; and premium 2140 taxes, licenses, and fees, divided by the gross written premium. 2141

(z) In enacting the provisions of this section, the Legislature recognizes that both the Florida Windstorm Underwriting Association and the Residential Property and Casualty Joint Underwriting Association have entered into

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2145 financing arrangements that obligate each entity to service its 2146 debts and maintain the capacity to repay funds secured under 2147 these financing arrangements. It is the intent of the Legislature that nothing in this section not be construed to 2148 2149 compromise, diminish, or interfere with the rights of creditors 2150 under such financing arrangements. It is further the intent of 2151 the Legislature to preserve the obligations of the Florida 2152 Windstorm Underwriting Association and Residential Property and 2153 Casualty Joint Underwriting Association with regard to 2154 outstanding financing arrangements, with such obligations 2155 passing entirely and unchanged to the corporation and, 2156 specifically, to the applicable account of the corporation. So 2157 long as any bonds, notes, indebtedness, or other financing 2158 obligations of the Florida Windstorm Underwriting Association or 2159 the Residential Property and Casualty Joint Underwriting 2160 Association are outstanding, under the terms of the financing 2161 documents pertaining to them, the executive director of the 2162 corporation, with the concurrence of the governing board, of the 2163 corporation shall have and shall exercise the authority to levy, 2164 charge, collect, and receive all premiums, assessments, 2165 surcharges, charges, revenues, and receipts that the 2166 associations had authority to levy, charge, collect, or receive under the provisions of subsection (2) and this subsection, 2167 2168 respectively, as they existed on January 1, 2002, to provide 2169 moneys, without exercise of the authority provided by this 2170 subsection, in at least the amounts, and by the times, as would 2171 be provided under those former provisions of subsection (2) or 2172 this subsection, respectively, so that the value, amount, and 2173 collectability of any assets, revenues, or revenue source

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2174 pledged or committed to, or any lien thereon securing such 2175 outstanding bonds, notes, indebtedness, or other financing obligations is will not be diminished, impaired, or adversely 2176 2177 affected by the amendments made by this section act and to 2178 permit compliance with all provisions of financing documents 2179 pertaining to such bonds, notes, indebtedness, or other 2180 financing obligations, or the security or credit enhancement for 2181 them, and any reference in this subsection to bonds, notes, 2182 indebtedness, financing obligations, or similar obligations, of 2183 the corporation must shall include like instruments or contracts 2184 of the Florida Windstorm Underwriting Association and the 2185 Residential Property and Casualty Joint Underwriting Association 2186 to the extent not inconsistent with the provisions of the 2187 financing documents pertaining to them.

2188 (gq) The Office of Inspector General is established within 2189 the corporation to provide a central point for coordination of 2190 and responsibility for activities that promote accountability, integrity, and efficiency. The office shall be headed by an 2191 2192 inspector general, which is a senior management position that 2193 involves planning, coordinating, and performing activities 2194 assigned to and assumed by the inspector general for the 2195 corporation.

2196 <u>1. The inspector general shall be appointed by the</u>
2197 <u>Financial Services Commission and may be removed from office</u>
2198 <u>only by the commission. The inspector general shall be appointed</u>
2199 <u>without regard to political affiliation.</u>

2200 <u>a. At a minimum, the inspector general must possess a</u>
 2201 <u>bachelor's degree from an accredited college or university and 8</u>
 2202 <u>years of professional experience related to the duties of an</u>

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2203 inspector general as described in this paragraph, of which 5 2204 years must have been at a supervisory level. b. Until June 30, 2014, the inspector general shall be 2205 2206 under the general supervision of the Financial Services 2207 Commission and not subject to the supervision of any employee of 2208 the corporation. Beginning July 1, 2014, the inspector general 2209 shall report to, and be under the supervision of, the chair of 2210 the board of governors. The executive director or corporation 2211 staff may not prevent or prohibit the inspector general from 2212 initiating, carrying out, or completing any review, evaluation, 2213 or investigation. 2214 2. The inspector general shall initiate, direct, 2215 coordinate, participate in, and perform studies, reviews, 2216 evaluations, and investigations designed to assess management 2217 practices; compliance with laws, rules, and policies; and program effectiveness and efficiency. This includes: 2218 2219 a. Conducting internal examinations; investigating 2220 allegations of fraud, waste, abuse, malfeasance, mismanagement, 2221 employee misconduct, or violations of corporation policies; and 2222 conducting any other investigations as directed by the Financial 2223 Services Commission or as independently determined. 2224 b. Evaluating and recommending actions regarding security, 2225 the ethical behavior of personnel and vendors, and compliance 2226 with rules, laws, policies, and personnel matters; and rendering 2227 ethics opinions. 2228 c. Overseeing or participating in personnel and 2229 administrative policy compliance and management, operational 2230 reviews, and conducting and selecting human resources-related 2231 advice and consultation.

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2232	d. In conjunction with the ethics and compliance officer,
2233	evaluating the application of a corporation code of ethics,
2234	providing input on the design and content of ethics-related
2235	policy training courses, educating employees on the code and on
2236	appropriate conduct, and checking for compliance.
2237	e. Participating in policy development and review. This
2238	includes working collaboratively with the ethics and compliance
2239	officer in the creation, modification, and maintenance of
2240	personnel and administrative services policies and in the
2241	identification of policy enhancements; and researching policy-
2242	related issues.
2243	f. Participating in the activities of the senior management
2244	team and evaluating the management's compliance with recommended
2245	solutions.
2246	g. Cooperating and coordinating activities with the chief
2247	of internal audit, but not conducting internal audits.
2248	h. Maintaining records of investigations and discipline in
2249	accordance with established policies.
2250	i. Supervising and directing the tasks and assignments of
2251	the staff assigned to assist with the inspector general's
2252	projects. This includes regular review and feedback regarding
2253	work in progress and upon completion and providing input
2254	regarding relevant training and staff development activities as
2255	warranted.
2256	j. Directing, planning, preparing, and presenting interim
2257	and final reports and oral briefings to the Financial Services
2258	Commission and the executive director which communicate the
2259	results of studies, reviews, and investigations.
2260	k. Providing the executive director with independent and
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2261 objective assessments of programs and activities.

2262 <u>1. Completing special projects and assignments as directed</u>
2263 <u>by the Financial Services Commission and performing other duties</u>
2264 as requested by the commission.

3. At least annually, the inspector general shall provide a
 report to the President of the Senate and the Speaker of the
 House of Representatives regarding the corporation's
 clearinghouse and the extent to which policies are being
 returned to the voluntary market. This report must include an
 analysis regarding the effectiveness of the clearinghouse in
 encouraging voluntary market participation in depopulation.

2272 Section 10. Effective October 1, 2013, paragraph (e) of 2273 subsection (6) of section 627.351, Florida Statutes, is amended 2274 to read

2275

627.351 Insurance risk apportionment plans.-

2276

(6) CITIZENS PROPERTY INSURANCE CORPORATION. -

2277 (e) The corporation is subject to s. 287.057 for the 2278 purchase of commodities and contractual services except as 2279 otherwise provided in this paragraph. Services provided by 2280 tradepersons or technical experts to assist a licensed adjuster 2281 in the evaluation of individual claims are not subject to the 2282 procurement requirements of this section. Additionally, the 2283 procurement of financial services providers and underwriters 2284 must be made pursuant to s. 627.3513 Purchases that equal or 2285 exceed \$2,500, but are less than \$25,000, shall be made by 2286 receipt of written quotes, written record of telephone quotes, or informal bids, whenever practical. The procurement of goods 2287 2288 or services valued at or over \$25,000 shall be subject to 2289 competitive solicitation, except in situations where the goods

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2290	or services are provided by a sole source or are deemed an
2291	emergency purchase; the services are exempted from competitive
2292	solicitation requirements under s. 287.057(3)(f); or the
2293	procurement of services is subject to s. 627.3513. Justification
2294	for the sole-sourcing or emergency procurement must be
2295	documented. Contracts for goods or services valued at or <u>more</u>
2296	than over \$100,000 are subject to approval by the board.
2297	1. The corporation is an agency for the purposes of s.
2298	287.057, except for subsection (22) of that section for which
2299	the corporation is an eligible user.
2300	a. The authority of the Department of Management Services
2301	and the Chief Financial Officer under s. 287.057 extends to the
2302	corporation as if the corporation were an agency.
2303	b. The executive director of the corporation is the agency
2304	head under s. 287.057, except for resolution of bid protests for
2305	which the board would serve as the agency head.
2306	2. The corporation must provide notice of a decision or
2307	intended decision concerning a solicitation, contract award, or
2308	exceptional purchase by electronic posting. Such notice must
2200	
2309	contain the following statement: "Failure to file a protest
2309	contain the following statement: "Failure to file a protest within the time prescribed in this section constitutes a waiver
2310	within the time prescribed in this section constitutes a waiver
2310 2311	within the time prescribed in this section constitutes a waiver of proceedings."
2310 2311 2312	within the time prescribed in this section constitutes a waiver of proceedings." a. A person adversely affected by the corporation's
2310 2311 2312 2313	within the time prescribed in this section constitutes a waiver of proceedings." <u>a. A person adversely affected by the corporation's</u> decision or intended decision to award a contract pursuant to s.
2310 2311 2312 2313 2314	<pre>within the time prescribed in this section constitutes a waiver of proceedings."</pre>
2310 2311 2312 2313 2314 2315	<pre>within the time prescribed in this section constitutes a waiver of proceedings."</pre>
2310 2311 2312 2313 2314 2315 2316	<pre>within the time prescribed in this section constitutes a waiver of proceedings."</pre>

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2319	contained in a solicitation, including any provisions governing
2320	the methods for ranking bids, proposals, replies, awarding
2321	contracts, reserving rights of further negotiation, or modifying
2322	or amending any contract, the notice of protest must be filed in
2323	writing within 72 hours after the posting of the solicitation.
2324	Saturdays, Sundays, and state holidays are excluded in the
2325	computation of the 72-hour time period.
2326	b. A formal written protest must be filed within 10 days
2327	after the date the notice of protest is filed. The formal
2328	written protest must state with particularity the facts and law
2329	upon which the protest is based. Upon receipt of a formal
2330	written protest that has been timely filed, the corporation must
2331	stop the solicitation or contract award process until the
2332	subject of the protest is resolved by final board action unless
2333	the executive director sets forth in writing particular facts
2334	and circumstances that require the continuance of the
2335	solicitation or contract award process without delay in order to
2336	avoid an immediate and serious danger to the public health,
2337	safety, or welfare. The corporation must provide an opportunity
2338	to resolve the protest by mutual agreement between the parties
2339	within 7 business days after receipt of the formal written
2340	protest. If the subject of a protest is not resolved by mutual
2341	agreement within 7 business days, the corporation's board must
2342	place the protest on the agenda and resolve it at its next
2343	regularly scheduled meeting. The protest must be heard by the
2344	board at a publicly noticed meeting in accordance with
2345	procedures established by the board.
2346	c. In a protest of an invitation-to-bid or request-for-
2347	proposals procurement, submissions made after the bid or
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2348 proposal opening which amend or supplement the bid or proposal 2349 may not be considered. In protesting an invitation-to-negotiate 2350 procurement, submissions made after the corporation announces 2351 its intent to award a contract, reject all replies, or withdraw 2352 the solicitation that amends or supplements the reply may not be 2353 considered. Unless otherwise provided by law, the burden of 2354 proof rests with the party protesting the corporation's action. 2355 In a competitive-procurement protest, other than a rejection of 2356 all bids, proposals, or replies, the corporation's board must 2357 conduct a de novo proceeding to determine whether the 2358 corporation's proposed action is contrary to the corporation's 2359 governing statutes, the corporation's rules or policies, or the 2360 solicitation specifications. The standard of proof for the 2361 proceeding is whether the corporation's action was clearly 2362 erroneous, contrary to competition, arbitrary, or capricious. In 2363 any bid-protest proceeding contesting an intended corporation 2364 action to reject all bids, proposals, or replies, the standard 2365 of review by the board is whether the corporation's intended 2366 action is illegal, arbitrary, dishonest, or fraudulent. 2367 d. Failure to file a notice of protest or failure to file a 2368 formal written protest constitutes a waiver of proceedings. 3. Contract actions and decisions by the board under this 2369 2370 paragraph are final. Any further legal remedy must be made in 2371 the Circuit Court of Leon County. 2372 Section 11. The purchase of commodities and contractual 2373 services by Citizens Property Insurance Corporation commenced 2374 before October 1, 2013, is governed by the law in effect on September 30, 2013. 2375 Section 12. Effective January 1, 2014, paragraph (n) of 2376



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2377 subsection (6) of section 627.351, Florida Statutes, is amended 2378 to read:

2379 2380 627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

2381 (n)1. Rates for coverage provided by the corporation must 2382 be actuarially sound and subject to s. 627.062, Except as 2383 otherwise provided in this paragraph, rates for coverage 2384 provided by the corporation must be actuarially sound and not 2385 competitive with approved rates charged in the admitted 2386 voluntary market in order for the corporation to function as a 2387 residual market mechanism that provides insurance only if 2388 insurance cannot be procured in the voluntary market.

2389 <u>a. In establishing actuarially sound rates the corporation</u> 2390 <u>shall include an appropriate catastrophe risk load factor that</u> 2391 <u>reflects the actual catastrophic risk exposure retained by the</u> 2392 <u>corporation.</u>

b. In establishing noncompetitive rates for personal and
 commercial lines residential policies, the average rates of the
 corporation for each rating territory may not be less than the
 average rates charged by the insurer that had the highest
 average rate in that rating territory among the 20 voluntary
 admitted insurers with the greatest total direct written premium
 in the state for that line of business in the preceding year.

2400 <u>c. In establishing noncompetitive rates for mobile home</u> 2401 <u>coverage, the average rates of the corporation may not be less</u> 2402 <u>than the average rates charged by the insurer that had the</u> 2403 <u>highest average rate in that rating territory among the five</u> 2404 <u>voluntary admitted insurers with the greatest total written</u> 2405 <u>premium for mobile home owner's policies in the state in the</u>



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2406 preceding year. The corporation shall file its recommended rates 2407 with the office at least annually. The corporation shall provide 2408 any additional information regarding the rates which the office 2409 requires. The office shall consider the recommendations of the 2410 board and issue a final order establishing the rates for the 2411 corporation within 45 days after the recommended rates are 2412 filed. The corporation may not pursue an administrative 2413 challenge or judicial review of the final order of the office. 2414 d. Rates for commercial nonresidential policies must be 2415 actuarially sound in accordance with sub-subparagraph a. 2416 e. The requirements of sub-subparagraphs b. and c. do not 2417 apply to rates in territories where the office determines there

2418 <u>is not a reasonable degree of competition. In such territories</u> 2419 <u>the corporation's rates must be actuarially sound in accordance</u> 2420 with sub-subparagraph a.

2421 2. In addition to the rates otherwise determined pursuant 2422 to this paragraph, the corporation shall impose and collect an 2423 amount equal to the premium tax provided in s. 624.509 to 2424 augment the financial resources of the corporation.

2425 3. After the public hurricane loss-projection model under 2426 s. 627.06281 has been found to be accurate and reliable by the Florida Commission on Hurricane Loss Projection Methodology, the 2427 2428 model shall serve as the minimum benchmark for determining the 2429 windstorm portion of the corporation's rates. This subparagraph 2430 does not require or allow the corporation to adopt rates lower 2431 than the rates otherwise required or allowed by this paragraph. 2432 4. The rate filings for the corporation which were approved

2433 by the office and took effect January 1, 2007, are rescinded, 2434 except for those rates that were lowered. As soon as possible,

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2435	the corporation shall begin using the lower rates that were in
2436	effect on December 31, 2006, and provide refunds to
2437	policyholders who paid higher rates as a result of that rate
2438	filing. The rates in effect on December 31, 2006, remain in
2439	effect for the 2007 and 2008 calendar years except for any rate
2440	change that results in a lower rate. The next rate change that
2441	may increase rates shall take effect pursuant to a new rate
2442	filing recommended by the corporation and established by the
2443	office, subject to this paragraph.
2444	5. Beginning on July 15, 2009, and annually thereafter, the
2445	corporation must make a recommended actuarially sound rate
2446	filing for each personal and commercial line of business it
2447	writes, to be effective no earlier than January 1, 2010.
2448	3.6. For policies initially insured by the corporation
2449	before July 1, 2013, and which have continuously been insured by
2450	the corporation since that date, Beginning on or after January
2451	1, 2010, and notwithstanding the board's recommended rates and
2452	the office's final order regarding the corporation's filed rates
2453	under subparagraph 1., the corporation shall annually implement
2454	a rate increase <u>that</u> which , except for sinkhole coverage, does
2455	not exceed 10 percent for any <u>territory</u> single policy issued by
2456	the corporation, excluding coverage changes and surcharges. This
2457	subparagraph is limited to:
2458	a. Personal lines residential policies that have a dwelling
2459	replacement cost of less than \$300,000 and that cover homestead
2460	personal residential properties or occupied permanent

2461 residencies having a written rental agreement for at least 12
2462 months.

b. Personal lines residential wind-only policies that cover

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2464	homestead personal residential properties, or that are occupied
2465	permanent residencies that have a written rental agreement for
2466	no less than 12 months, and have a dwelling replacement cost of
2467	less than:
2468	(1) \$1 million on July 1, 2013.
2469	(II) \$800,000 on January 1, 2014.
2470	(III) \$600,000 on January 1, 2015.
2471	c. Commercial lines residential properties.
2472	4. The corporation shall also implement the following:
2473	a.7. The corporation may also implement An increase to
2474	reflect the effect on the corporation of the cash buildup factor
2475	pursuant to s. 215.555(5)(b).
2476	b. An increase of up to 3 percent, which shall only be used
2477	to purchase catastrophe reinsurance or other risk transfer
2478	mechanisms for purposes of protecting the corporation and its
2479	policyholders from potential shortfalls and assessments. In any
2480	year for which the full 3 percent increase is imposed, there
2481	must also be a corresponding 3 percent decrease, 1 percent per
2482	account, from the Citizens policyholder surcharge in (b)3.i.,
2483	for that year.
2484	5.8. The corporation's implementation of rates as
2485	prescribed in subparagraph 3. 6. shall cease for any line of
2486	business written by the corporation upon the corporation's
2487	implementation of the rates described in subparagraph 1.
2488	actuarially sound rates. Thereafter, the corporation shall
2489	annually make a recommended actuarially sound rate filing
2490	implementing such rates for each commercial and personal line of
2491	business the corporation writes.
2492	6. The corporation shall annually certify to the office
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2493	that its rates comply with the requirements of this paragraph.
2494	If any adjustment in the rates or rating factors of the
2495	corporation is necessary to ensure such compliance, the
2496	corporation shall make and implement such adjustments and file
2497	its revised rates and rating factors with the office. If the
2498	office thereafter determines that the revised rates and rating
2499	factors fail to comply with this paragraph, it shall notify the
2500	corporation and require the corporation to amend its rates or
2501	rating factors in conjunction with its next rate filing. The
2502	office must notify the corporation by electronic means of any
2503	rate filing it approves for any insurer among the insurers
2504	referred to in this paragraph.
2505	7. By January 1, 2014, the board shall provide
2506	recommendations to the Legislature on how to provide relief to a
2507	policyholder whose premium reflects the full rate required under
2508	subparagraph 1. and who demonstrates a financial need at the
2509	time of application or renewal.
2510	Section 13. Section 627.3518, Florida Statutes, is created
2511	to read:
2512	627.3518 Citizens Property Insurance Corporation
2513	clearinghouseThe Legislature recognizes that Citizens Property
2514	Insurance Corporation has authority to establish a clearinghouse
2515	as a separate organizational unit within the corporation for the
2516	purpose of determining the eligibility of new and renewal risks,
2517	excluding commercial residential, seeking coverage through the
2518	corporation and facilitating the identification and diversion of
2519	ineligible applicants and current policyholders from the
2520	corporation into the voluntary insurance market. The purpose of
2521	this section is to augment that authority by providing a
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2522 framework for the corporation to implement such program by July 2523 1, 2013. 2524 (1) As used in this section, the term: 2525 (a) "Clearinghouse" means the clearinghouse diversion 2526 program created under this section. 2527 (b) "Corporation" means Citizens Property Insurance 2528 Corporation. 2529 (c) "Exclusive agent" means a licensed insurance agent who 2530 has agreed, by contract, to act exclusively for one company or 2531 group of affiliated insurance companies and is disallowed by the 2532 provisions of that contract to directly write for any other 2533 unaffiliated insurer absent express consent from the company or 2534 group of affiliated insurance companies. 2535 (d) "Independent agent" means a licensed insurance agent 2536 not described in paragraph (c). 2537 (2) In order to confirm eligibility with the corporation 2538 and to enhance the access of new applicants for coverage and 2539 existing policyholders of the corporation to offers of coverage 2540 from authorized and eliqible insurers, the corporation shall 2541 establish a clearinghouse to facilitate the diversion of 2542 ineligible applicants and existing policyholders from the 2543 corporation into the voluntary insurance market. 2544 (3) The clearinghouse shall have the same rights and 2545 responsibilities in carrying out its duties as a licensed 2546 general lines agent, but is not required to employ or engage a 2547 licensed general lines agent or to maintain an insurance agency 2548 license in order to solicit and place insurance coverage. In 2549 establishing the clearinghouse, the corporation may: 2550 (a) Require all new applications and all policies due for

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2551	renewal to be submitted to the clearinghouse or a private
2552	alternative in order to facilitate obtaining an offer of
2553	coverage from an authorized insurer before binding or renewing
2554	coverage by the corporation.
2555	(b) Employ or otherwise contract with individuals or other
2556	entities to provide administrative or professional services in
2557	order to effectuate the plan within the corporation in
2558	accordance with the applicable purchasing requirements under s.
2559	<u>627.351.</u>
2560	(c) Enter into contracts with an authorized or eligible
2561	insurer participating in the clearinghouse and accept an
2562	appointment by such insurer.
2563	(d) Provide funds to operate the clearinghouse, or charge
2564	agents and insurers a reasonable fee to offset, or partially
2565	offset, the costs of the clearinghouse. Insurers participating
2566	in the clearinghouse are not required to use the clearinghouse
2567	for the renewal of policies initially written through the
2568	clearinghouse.
2569	(e) Develop an enhanced application for obtaining
2570	information that will assist private insurers in determining
2571	whether to make an offer of coverage through the clearinghouse.
2572	(f) Before approving new applications for coverage by the
2573	corporation, require every application to be subject to a 48-
2574	hour period that allows an insurer participating in the
2575	clearinghouse to select the application for coverage. The
2576	insurer may issue a binder on any policy selected for coverage
2577	for a period of at least 30 days, but not more than 60 days.
2578	(4) An authorized or eligible insurer may participate in
2579	the clearinghouse; however, participation is not mandatory.
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2580 Insurers making offers of coverage to new applicants or renewing 2581 policyholders through the clearinghouse:

2582 (a) Are not required to individually appoint an agent whose 2583 customer is underwritten and bound through the clearinghouse. 2584 Notwithstanding s. 626.112, insurers are not required to appoint 2585 an agent on a policy underwritten through the clearinghouse as long as that policy remains with the insurer. Insurers may 2586 2587 appoint an agent whose customer is initially underwritten and 2588 bound through the clearinghouse. If an insurer accepts a policy 2589 from an agent who is not appointed pursuant to this paragraph 2590 and thereafter accepts a policy from such agent, the provisions 2591 of s. 626.112 requiring appointment apply to the agent. 2592 (b) Must enter into a limited agency agreement with each

2593 agent who is not appointed in accordance with paragraph (a) and 2594 whose customer is underwritten and bound through the 2595 clearinghouse.

(c) Must enter into its standard agency agreement with each agent whose customer is underwritten and bound through the clearinghouse if that agent has been appointed by the insurer 2599 pursuant to s. 626.112.

(d) Must comply with s. 627.4133(2).

(e) Must allow authorized or eligible insurers 2601 2602 participating in the clearinghouse to participate through their 2603 single, designated managing general agent or broker; however the 2604 provisions of paragraph (6)(a) regarding ownership, control, and 2605 use of the expirations apply.

2606 (5) (a) Notwithstanding s. 627.3517, an applicant for new 2607 coverage is not eligible for coverage from the corporation if 2608 the applicant is offered coverage from an authorized insurer

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2609 through the clearinghouse at a premium that is at or below the 2610 eligibility threshold established under s. 627.351(6)(c)5.a. 2611 (b) Notwithstanding any other provisions of law, if a 2612 renewing policyholder of the corporation is offered coverage 2613 from an authorized insurer for a personal lines or commercial 2614 lines risk at a premium that is no more than 15 percent above the corporation's renewal premium for comparable coverage, the 2615 2616 risk is not eligible for coverage with the corporation.

(c) Notwithstanding s. 626.916(1), if an applicant for new or renewal coverage from the corporation does not receive an offer of coverage from an authorized insurer, the applicant may choose to accept an offer of coverage from an eligible insurer or their broker under ss. 626.913-626.937. Such offers of coverage from an eligible insurer do not make the risk ineligible for coverage with the corporation.

2624 (d) An applicant for new or renewal coverage from the 2625 corporation may choose to accept any offers of coverage received 2626 through the clearinghouse from an authorized insurer that is 2627 greater than 15 percent of the corporation's renewal premium.

2628 (e) Sections 627.351(6)(c)5.a.(I) and b.(I) do not apply to 2629 an offer of coverage from an authorized insurer obtained through 2630 the clearinghouse.

2631 (6) Independent agents who submit new applications for 2632 coverage or who are the agent of record on a renewal policy 2633 submitted to the clearinghouse:

2634 (a) Must maintain ownership and the exclusive use of 2635 expirations, records, or other written or electronic information 2636 directly related to such applications or renewals written 2637 through the corporation or through an insurer participating in

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2638	the clearinghouse, notwithstanding s. 627.351(6)(c)5.a.(I)(B)
2639	and (II)(B). Contracts with the corporation or required by the
2640	corporation may not amend, modify, interfere with, or limit such
2641	rights of ownership. Such expirations, records, or other written
2642	or electronic information may be used to review an application,
2643	issue a policy, or for any other purpose necessary for placing
2644	business through the clearinghouse.
2645	(b) Are not required to be appointed by an insurer
2646	participating in the clearinghouse for policies written solely
2647	through the clearinghouse, notwithstanding s. 626.112.
2648	(c) May accept an appointment from an insurer participating
2649	in the clearinghouse.
2650	(d) Must enter into a standard or limited agency agreement
2651	with the insurer, at the insurer's option.
2652	
2653	Applicants ineligible for coverage under paragraph (5)
2654	remain ineligible if their independent agent is unwilling or
2655	unable to enter into a standard or limited agency agreement with
2656	an insurer participating in the clearinghouse.
2657	(7) Exclusive agents submitting new applications for
2658	coverage or who are the agent of record on a renewal policy
2659	submitted to the clearinghouse:
2660	(a) Must maintain ownership and the exclusive use of
2661	expirations, records, or other written or electronic information
2662	directly related to such applications or renewals written
2663	through the corporation or through an insurer participating in
2664	the clearinghouse, notwithstanding s. 627.351(6)(c)5.a.(I)(B)
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2665	and (II)(B). Contracts with the corporation or required by the
2665 2666	and (II)(B). Contracts with the corporation or required by the corporation may not amend, modify, interfere with, or limit such

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2667	rights of ownership. Such expirations, records, or other written
2668	or electronic information may be used to review an application,
2669	issue a policy, or for any other purpose necessary for placing
2670	business through the clearinghouse.
2671	(b) Are not required to be appointed by an insurer
2672	participating in the clearinghouse for policies written solely
2673	through the clearinghouse, notwithstanding s. 626.112.
2674	(c) Must accept an offer of coverage from an insurer whose
2675	limited servicing agreement is approved by that agent's
2676	exclusive insurer as eligible to participate in the
2677	clearinghouse with that insurer's exclusive agents.
2678	(d) Must enter into a limited servicing agreement with the
2679	insurer making an offer of coverage, and may do so only after
2680	the exclusive agent's insurer has approved the terms of the
2681	agreement. The exclusive agent's insurer must approve a limited
2682	service agreement for the clearinghouse if the insurer has
2683	approved a service agreement with the agent for other purposes.
2684	
2685	An applicant is ineligible for coverage under paragraph (5)
2686	if the applicant's exclusive agent is unwilling or unable to
2687	enter into a standard or limited agency agreement with a
2688	participating insurer making an offer of coverage to that
2689	applicant.
2690	(8) To promote private market initiatives that provide
2691	offers of coverage from authorized and eligible insurers to
2692	applicants for coverage by the corporation and to the
2693	corporation's policyholders on renewal, the corporation shall
2694	publish, by January 1, 2014, reasonable standards for private
2695	alternatives to the submission of a risk to the clearinghouse.

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2696	Such private alternatives may act in a master agency arrangement
2697	that allows agents to be appointed as subagents of a master
2698	agency and to use private alternatives for the submission of
2699	risks to the clearinghouse. The alternative option allowed under
2700	this subsection is an alternative to, and not a replacement for,
2701	the clearinghouse. Neither the clearinghouse nor any private
2702	entity operating under this subsection may prohibit insurers
2703	that elect to participate from participating in more than one
2704	clearinghouse or alternative; however, an insurer participating
2705	in the private entity must also participate in the
2706	clearinghouse.
2707	(9) Submission of an application to the clearinghouse for
2708	coverage by the corporation does not constitute the binding of
2709	coverage, and the failure of the clearinghouse to obtain an
2710	offer of coverage by an insurer is not considered acceptance of
2711	coverage of the risk by the corporation.
2712	(10) The clearinghouse does not include commercial
2713	residential policies.
2714	Section 14. Temporary keepout programCitizens Property
2715	Corporation shall implement a temporary keepout program
2716	beginning July 1, 2013, and ending on the date the clearinghouse
2717	program established under s. 627.3518, Florida Statutes, is
2718	operational.
2719	(1) Subject to procedures adopted by the corporation, the
2720	program shall provide an opportunity for new applicants for
2721	personal residential multiperil coverage with the corporation to
2722	be offered coverage with authorized insurers through the market
2723	assistance plan established under s. 627.3515, Florida Statutes.
2724	(2) The program is subject to all of the following:
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2725	(a) The corporation may not accept a new personal
2726	residential multiperil application for coverage within 72 hours
2727	after submission of the risk to the market assistance plan under
2728	subsection (1).
2729	(b) Section 627.3517, Florida Statutes, relating to
2730	consumer choice of agent does not apply to applications for
2731	coverage accepted by authorized insurers under the program.
2732	(c) Insurers issuing policies under this section are
2733	subject to s. 627.3518(3), Florida Statutes, relating to agent
2734	appointment.
2735	(d) Notwithstanding s. 626.916(1), Florida Statutes, if an
2736	applicant for new or renewal coverage from the corporation does
2737	not receive an offer of coverage from an eligible insurer, the
2738	applicant may accept an offer from a designated broker of an
2739	insurer eligible under ss. 626.913-626.937, Florida Statutes.
2740	(3) This section expires on March 1, 2014, or when the
2741	clearinghouse program established under s. 627.3518, Florida
2742	Statutes, becomes operational, whichever occurs first.
2743	Section 15. Subsection (1) of section 627.405, Florida
2744	Statutes, is amended to read:
2745	627.405 Insurable interest; property
2746	(1) <u>A</u> No contract <u>for property</u> of insurance of property or
2747	of any interest in property or arising from property <u>is not</u>
2748	shall be enforceable as to the insurance except for the benefit
2749	of persons having an insurable interest in the things insured $rac{\mathrm{d} s}{\mathrm{d} s}$
2750	at the time of the loss. Policyholders under a contract of
2751	property insurance may assign benefits to be received under that
2752	contract consistent with, and subject to, the conditions in the
2753	policy.

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2754 Section 16. Subsection (1) of section 627.410, Florida 2755 Statutes, is amended to read:

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627.410 Filing, approval of forms.-

2757 (1) A No basic insurance policy or annuity contract form, 2758 or application form where written application is required and is 2759 to be made a part of the policy or contract, or group 2760 certificates issued under a master contract delivered in this 2761 state, or printed rider or endorsement form or form of renewal 2762 certificate, may not shall be delivered or issued for delivery 2763 in this state, unless the form has been filed with the office by 2764 or on in behalf of the insurer that which proposes to use such 2765 form and has been approved by the office or filed pursuant to s. 2766 627.4102. This provision does not apply to surety bonds or to 2767 policies, riders, endorsements, or forms of unique character 2768 that which are designed for and used with relation to insurance 2769 on upon a particular subject, (other than as to health 2770 insurance), or that which relate to the manner of distributing distribution of benefits or to the reservation of rights and 2771 2772 benefits under life or health insurance policies and are used at 2773 the request of the individual policyholder, contract holder, or 2774 certificateholder. For As to group insurance policies 2775 effectuated and delivered outside this state but covering 2776 persons resident in this state, the group certificates to be 2777 delivered or issued for delivery in this state shall be filed 2778 with the office for information purposes only.

2779 Section 17. Section 627.4102, Florida Statutes, is created 2780 to read:

> 627.4102 Informational filing of forms; certification.-(1) Property and casualty forms, except workers'

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2783 compensation forms, are exempt from the approval process 2784 required under s. 627.410 if: 2785 (a) The form has been electronically submitted to the 2786 office in an informational filing made through I-File 30 days 2787 before the delivery or issuance for delivery of the form within 2788 this state; and 2789 (b) At the time the informational filing is made, a 2790 notarized certification is attached to the filing which 2791 certifies that each form within the filing is in compliance with 2792 all applicable state laws and rules. The certification must be 2793 on the insurer's letterhead and signed and dated by the 2794 insurer's president, chief executive officer, general counsel, 2795 or an employee of the insurer responsible for the filing on 2796 behalf of the insurer. The certification must contain the 2797 following statement, and no other language: "I, ...[name]..., as 2798 ...[title]... of ...[insurer name]..., do hereby certify that 2799 this form filing has been thoroughly and diligently reviewed by 2800 me and by all appropriate company personnel, as well as company 2801 consultants, if applicable, and certify that each form contained 2802 within the filing is in compliance with all applicable Florida 2803 laws and rules. Should a form be found that is not in compliance with Florida laws and rules, I acknowledge that the Office of 2804 2805 Insurance Regulation shall disapprove the form." 2806 (2) If the filing contains a form that is not in compliance 2807 with state laws and rules, the form filing, at the discretion of 2808 the office, is subject to prior review and approval pursuant to 2809 s. 627.410, and the period for review and approval established 2810 under s. 627.410(2) begins to run on the date the office 2811 notifies the insurer of the discovery of the noncompliant form.

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2812	(3) A Notice of Change in Policy Terms form required under
2813	s. 627.43141(2) shall be filed as a part of the informational
2814	filing for a renewal policy that contains a change. All
2815	modifications, additions, or deletions of terms, coverages,
2816	duties, or conditions shall be enumerated within the body of the
2817	form. If a renewal policy that was certified requires such form,
2818	the insurer must provide a copy to the named insured's agent
2819	pursuant to s. 627.43141(6)(c) before or upon providing the form
2820	to the named insured.
2821	(4) This section does not preclude an insurer from electing
2822	to file any form for approval under s. 627.410 which would
2823	otherwise be exempt under this section.
2824	(5) The provisions of this section supersede and replace
2825	the existing order issued by the office exempting specified
2826	property and casualty forms from the requirements of s. 627.410.
2827	Section 18. Except as otherwise expressly provided in the
2828	act, this act shall take effect July 1, 2013.