2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

2021

22

23

24

25

26

27

28

29

By the Committees on Appropriations; and Banking and Insurance

576-03539-13 20131770c1

A bill to be entitled An act relating to property insurance; amending s. 215.555, F.S.; changing the name of the Florida Hurricane Catastrophe Fund Finance Corporation to the State Board of Administration Finance Corporation; creating s. 215.5551, F.S.; creating the Florida Catastrophe Risk Capital Access Facility to increase the access of small domestic insurers to risk-capital markets; providing intent; establishing the facility in the State Board of Administration; providing the purposes of the facility; requiring the facility to be funded entirely by participating insurers after initial apportionment; providing limitations; providing for a board of directors; providing immunity from liability; providing for an annual report; amending s. 624.155, F.S.; providing that Citizens Property Insurance Corporation is an insurer subject to civil actions as an agent of the state covered by sovereign immunity; amending s. 626.752, F.S., relating to the exchange of business between an agent and insurer; providing an exemption from the requirements of that section to the corporation or certain private entities under certain circumstances; amending s. 627.062, F.S.; requiring the Office of Insurance Regulation to calculate and publish insurance inflation factors for use in residential property insurance filings; prohibiting the office from disapproving a rate as excessive due to the insurer's purchase of reinsurance for certain

31

32

3334

35

36

37

38

39

40

41

42

43

44

45

46 47

48 49

50

51

52

53

5455

56

57

58

576-03539-13 20131770c1

purposes; deleting obsolete provisions; conforming cross-references; amending s. 627.0628, F.S.; requiring the Florida Commission on Hurricane Loss Projection Methodology to consider methods for improving the accuracy of wind mitigation discounts; amending s. 627.0629, F.S.; requiring insurers to provide notice of mitigation discounts in a residential property insurance rate filing; revising the criteria for when the office may hold a public hearing regarding a rate filing; amending s. 627.171, F.S.; allowing a consent to an excess rate to apply to subsequent policy renewals; limiting the allowable amount of excess rates to counties where there is no competition; amending s. 627.351, F.S.; revising legislative intent with respect to the corporation; reducing the value of residential structures that can be covered by the corporation; revising the corporation's eligibility criteria for structures located seaward of the coastal construction control line; requiring the corporation's board of governors to concur with certain decisions by the executive director; providing for risk-sharing agreements between the corporation and other insurers and specifying the requirements and limitations of such agreements; revising provisions relating to the appointment of the board of governors and the executive director; deleting provisions allowing a policyholder removed from the corporation to remain eligible for coverage regardless of an offer of

60

61

62

63

64

65

66 67

68

69

70

71

72

73

74

75

76

77

78

79

80

81

82

83 84

85

86

87

576-03539-13 20131770c1

coverage from an authorized insurer; revising corporation criteria for appointing agents; requiring disclosure of potential corporation surcharges and policyholder obligations to try and obtain private market coverage; revising provisions relating to the Auditor General's review of the corporation; requiring the board to contract with an independent auditing firm to conduct performance audits; authorizing the corporation to adopt programs that encourage insurers to remove policies from the corporation through a loan secured by a surplus note; requiring the corporation to have an inspector general; providing for appointment; providing duties; requiring an annual report to the Legislature; revising provisions relating to purchases by the corporation; providing that the corporation is subject to state agency purchasing requirements; requiring the corporation to provide notice of purchasing decisions; providing procedures for protesting such decisions; providing applicability; revising the corporation's rate standards; requiring that corporation rates be competitive with approved rates charged in the admitted market, actuarially sound, and include a catastrophe risk load factor; providing exceptions; limiting rate increases for specified personal and commercial lines residential policies and allowing an additional rate increase; requiring the corporation to annually certify its rates; requiring the board of directors to provide recommendations to the

Legislature on ways of providing rate relief to those who demonstrate a financial need; deleting obsolete provisions; creating s. 627.3518, F.S.; establishing a clearinghouse within the corporation for identifying and diverting insurance coverage to private insurers; providing definitions; providing requirements and duties of the corporation, insurers, and agents; providing for an alternative to submitting risks to the corporation; establishing a temporary keepout program that allows authorized insurers to provide coverage to applicants for coverage through the corporation through the market assistance program until the clearinghouse is operational; providing program components; providing for expiration; amending s. 627.405, F.S.; authorizing policyholders to assign benefits subject to conditions in the policy; amending s. 627.410, F.S.; conforming provisions to changes made by the act; providing effective dates.

105106107

88

89

90 91

92

93

94

95

9697

98

99

100

101

102

103

104

Be It Enacted by the Legislature of the State of Florida:

108109

110111

112

113

114115

116

Section 1. Paragraph (n) of subsection (2) and paragraph (d) of subsection (6) of section 215.555, Florida Statutes, are amended to read:

215.555 Florida Hurricane Catastrophe Fund.-

- (2) DEFINITIONS.—As used in this section:
- (n) "Corporation" means the <u>State Board of Administration</u> Florida Hurricane Catastrophe Fund Finance Corporation created in paragraph (6) (d).

(6) REVENUE BONDS.-

- (d) <u>State Board of Administration</u> Florida Hurricane Catastrophe Fund Finance Corporation.—
- 1. In addition to the findings and declarations in subsection (1), the Legislature also finds and declares that:
- a. The public benefits corporation created under this paragraph will provide a mechanism necessary for the costeffective and efficient issuance of bonds. This mechanism will eliminate unnecessary costs in the bond issuance process, thereby increasing the amounts available for to pay reimbursement for losses to property sustained as a result of hurricane damage.
- b. The purpose of such bonds is to fund reimbursements through the Florida Hurricane Catastrophe Fund to pay for the costs of construction, reconstruction, repair, restoration, and other costs associated with damage to properties of policyholders of covered policies due to the occurrence of a hurricane.
- c. The efficacy of the financing mechanism will be enhanced by the corporation's ownership of the assessments, by the insulation of the assessments from possible bankruptcy proceedings, and by covenants of the state with the corporation's bondholders.
- 2.a. The State Board of Administration Finance Corporation

 There is created, which is a public benefits corporation and,

 which is an instrumentality of the state, to be known as the

 Florida Hurricane Catastrophe Fund Finance Corporation. The

 State Board of Administration Finance Corporation is for all

 purposes the successor to the Florida Hurricane Catastrophe Fund

Finance Corporation.

<u>a.b.</u> The corporation shall operate under a five-member board of directors consisting of the Governor or a designee, the Chief Financial Officer or a designee, the Attorney General or a designee, the director of the Division of Bond Finance of the State Board of Administration, and the <u>Chief Operating Officer</u> senior employee of the State Board of Administration responsible for operations of the Florida Hurricane Catastrophe Fund.

 $\underline{\text{b.e.}}$ The corporation has all of the powers of corporations under chapter 607 and under chapter 617, subject only to $\frac{\text{the}}{\text{provisions of}}$ this subsection.

 $\underline{\text{c.d.}}$ The corporation may issue bonds and engage in such other financial transactions as are necessary to provide sufficient funds to achieve the purposes of this section.

 $\underline{\text{d.e.}}$ The corporation may invest in any of the investments authorized under s. 215.47.

e.f. There is shall be no liability on the part of, and no cause of action shall arise against, any board members or employees of the corporation for any actions taken by them in the performance of their duties under this paragraph.

3.a. In actions under chapter 75 to validate any bonds issued by the corporation, the notice required by s. 75.06 <u>must shall</u> be published in two newspapers of general circulation in the state, and the complaint and order of the court shall be served only on the State Attorney of the Second Judicial Circuit.

b. The state hereby covenants with holders of bonds of the corporation that the state will not repeal or abrogate the power of the board to direct the Office of Insurance Regulation to

576-03539-13 20131770c1

levy the assessments and to collect the proceeds of the revenues pledged to the payment of such bonds as long as any such bonds remain outstanding unless adequate provision has been made for the payment of such bonds pursuant to the documents authorizing the issuance of the such bonds.

 $\underline{\text{c.4.}}$ The bonds of the corporation are not a debt of the state or of any political subdivision, and neither the state nor any political subdivision is liable on such bonds. The corporation $\underline{\text{may not}}$ does not have the power to pledge the credit, the revenues, or the taxing power of the state or of any political subdivision. The credit, revenues, or taxing power of the state or of any political subdivision $\underline{\text{may shall}}$ not be deemed to be pledged to the payment of any bonds of the corporation.

<u>d.5.a.</u> The property, revenues, and other assets of the corporation; the transactions and operations of the corporation and the income from such transactions and operations; and all bonds issued under this paragraph and interest on such bonds are exempt from taxation by the state and any political subdivision, including the intangibles tax under chapter 199 and the income tax under chapter 220. This exemption does not apply to any tax imposed by chapter 220 on interest, income, or profits on debt obligations owned by corporations other than the <u>State Board of Administration Florida Hurricane Catastrophe Fund</u> Finance Corporation.

<u>e.b.</u> All bonds of the corporation <u>are</u> shall be and constitute legal investments without limitation for all public bodies of this state; for all banks, trust companies, savings banks, savings associations, savings and loan associations, and

576-03539-13 20131770c1

investment companies; for all administrators, executors, trustees, and other fiduciaries; for all insurance companies and associations and other persons carrying on an insurance business; and for all other persons who are now or may hereafter be authorized to invest in bonds or other obligations of the state and are shall be and constitute eligible securities to be deposited as collateral for the security of any state, county, municipal, or other public funds. This sub-subparagraph shall be considered as additional and supplemental authority and may shall not be limited without specific reference to this sub-subparagraph.

 $\underline{4.6.}$ The corporation and its corporate existence shall continue until terminated by law; however, no such law shall take effect as long as the corporation has bonds outstanding unless adequate provision has been made for the payment of such bonds pursuant to the documents authorizing the issuance of such bonds. Upon termination of the existence of the corporation, all of its rights and properties in excess of its obligations shall pass to and be vested in the state.

Section 2. Section 215.5551, Florida Statutes, is created to read:

215.5551 Florida Catastrophe Risk Capital Access Facility.

(1) The Legislature finds that the global market for catastrophe risk has expanded dramatically, resulting in the availability of billions of dollars in additional risk capital for insurers and new and innovative alternative risk-transfer mechanisms. The Legislature also finds that having access to additional risk capital and risk-transfer mechanisms provides insurers providing coverage in this state with an opportunity to

transfer mechanisms.

576-03539-13

233

234

235

236

237

238

239

240

241

2.42

243

244

245

246

247

248

249

250

251

252

253

254

255

256

257

258

259

260

261

20131770c1

expand their capacity to write additional business and diversify their catastrophe risk. The Legislature further finds that despite an expansion in the amount of available global risk capital, small insurers, particularly smaller domestic insurers, writing property insurance in this state face substantial challenges accessing these global markets when the relatively small amount of risk finance required by any one company is not economically viable. Therefore, it is the intent of the Legislature to create a mechanism to facilitate the access of small domestic insurers to global risk capital markets and risk-

- (2) Effective July 1, 2013, the Florida Catastrophe Risk

 Capital Access Facility is created within the State Board of

 Administration. The facility is not defined nor may it function
 as an insurer, reinsurer, or other risk-bearing entity under
 state law.
 - (3) The facility shall:
- (a) Aggregate the demand for risk finance from global capital markets among smaller volume domestic property insurance companies writing business in this state.
- (b) Design and execute risk-transfer tools such as insurance-linked securities and other securitization models for participating insurers, and use special purpose vehicles or protected cells, onshore or offshore, as appropriate, to increase access to risk capital.
- (c) Identify and coordinate appropriate risk-transfer products and opportunities, initially targeting layers of coverage below, alongside, and above the portion of the reinsurance market covered by the Florida Hurricane Catastrophe

262 Fund.

2.77

- (d) Establish and maintain regular and ongoing contact with global risk capital market participants, institutions, and investors, in order to identify opportunities that satisfy and coordinate insurer demand for additional risk capital.
- (4) After an initial apportionment for startup purposes, the facility shall be funded entirely by participating insurers on a pro rata basis.
 - (5) In conducting its affairs, the facility may not:
- (a) Take a position in, or provide financial support for, risk-transfer transactions;
- (b) Be a guarantor of premium or make any other financial guarantees to participating insurers;
- (c) Create contractual obligations on the part of the state; or
 - (d) Levy taxes or assessments.
- (6) The facility shall be governed by a board of directors composed of seven members, one from the Department of Financial Services; one from the State Board of Administration; one from the Office of Insurance Regulation; three industry members representing Florida property insurance writers, the reinsurance community, and the financial securities industry; and one member appointed by a majority of the board. The board may employ or contract with such staff and professionals as the board deems necessary to accomplish its purpose.
- (7) There shall be no liability on the part of, and no cause of action of any nature may arise against, the facility or its agents or employees, the board of directors, or the department or office or their representatives for any action

294

295

296

297

298

299

300

301

302

303

304 305

306307

308

309

310

314

315316

317

318

319

576-03539-13 20131770c1

taken by them in the performance of their powers and duties under this section.

(8) The facility shall submit a report to the Financial Services Commission by January 1 of each year describing facility activities and transactions undertaken by participating insurers.

Section 3. Subsection (1) of section 624.155, Florida Statutes, is amended and subsection (10) is added to that section, to read:

624.155 Civil remedy.-

- (1) Any person may bring a civil action against an insurer, including Citizens Property Insurance Corporation, if when such person is damaged:
- (a) By a violation of any of the following provisions by the insurer:
 - 1. Section 626.9541(1)(i), (o), or (x);
 - 2. Section 626.9551;
 - 3. Section 626.9705;
 - 4. Section 626.9706;
- 5. Section 626.9707; or
- 311 6. Section 627.7283.
- 312 (b) By the commission of any of the following acts by the 313 insurer:
 - 1. Not attempting in good faith to settle claims <u>if</u> when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for her or his interests;
 - 2. Making claims payments to insureds or beneficiaries not accompanied by a statement setting forth the coverage under

which payments are being made; or

3. Except as to liability coverages, failing to promptly settle claims, when the obligation to settle a claim has become reasonably clear, under one portion of the insurance policy coverage in order to influence settlements under other portions of the insurance policy coverage.

325326327

328329

330

331

332

333

334

335

336

337

338339

340

341

342

343

344345

346

347

348

320

321

322

323

324

- Notwithstanding the provisions of this subsection the above to the contrary, a person pursuing a remedy under this section need not prove that such act was committed or performed with such frequency as to indicate a general business practice.
- (10) For the purposes of this section, Citizens Property

 Insurance Corporation is an agent of the state covered under s.

 768.28.

Section 4. Subsection (4) of section 626.752, Florida Statutes, is amended to read:

626.752 Exchange of business.-

(4) The foregoing limitations and restrictions <u>do</u> shall not be construed and shall not apply to the placing of surplus lines business under the provisions of part VIII, or to the activities of Citizens Property Insurance Corporation or private entities referenced under 627.3518(7) when placing new and renewal business with authorized insurers in accordance with s.627.3518.

Section 5. Subsection (2) and paragraph (d) of subsection

- (3) of section 627.062, Florida Statutes, are amended to read: 627.062 Rate standards.—
 - (2) As to all such classes of insurance:
- (a) Insurers or rating organizations shall establish and use rates, rating schedules, or rating manuals that allow the

351

352353

354355

356

357

358

359

360

361

362

363

364365

366

367

368

369

370

371

372

373

374

375

376

377

576-03539-13 20131770c1

insurer a reasonable rate of return on the classes of insurance written in this state. A copy of rates, rating schedules, rating manuals, premium credits or discount schedules, and surcharge schedules, and changes thereto, must be filed with the office $\underline{\text{in}}$ accordance with $\underline{\text{under}}$ one of the following procedures:

- 1. If the filing is made at least 90 days before the proposed effective date and is not implemented during the office's review of the filing and any proceeding and judicial review, such filing is considered a "file and use" filing. In such case, the office shall finalize its review by issuance of a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing. The notice of intent to approve and the notice of intent to disapprove constitute agency action for purposes of the Administrative Procedure Act. Requests for supporting information, requests for mathematical or mechanical corrections, or notification to the insurer by the office of its preliminary findings does not toll the 90-day period during any such proceedings and subsequent judicial review. The rate shall be deemed approved if the office does not issue a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing.
- 2. If the filing is not made in accordance with subparagraph 1., such filing must be made as soon as practicable, but within 30 days after the effective date, and is considered a "use and file" filing. An insurer making a "use and file" filing is potentially subject to an order by the office to return to policyholders those portions of rates found to be excessive to policyholders, as provided in paragraph (i) (h).
 - 3. For all property insurance filings made or submitted

576-03539-13 20131770c1

after January 25, 2007, but before May 1, 2012, an insurer seeking a rate that is greater than the rate most recently approved by the office shall make a "file and use" filing. For purposes of this subparagraph, motor vehicle collision and comprehensive coverages are not considered property coverages.

- (b) Upon receiving a rate filing, the office shall review the filing to determine if a rate is excessive, inadequate, or unfairly discriminatory. In making that determination, the office shall, in accordance with generally accepted and reasonable actuarial techniques, consider the following factors:
- 1. Past and prospective loss experience within and without this state.
 - 2. Past and prospective expenses.
- 3. The degree of competition among insurers for the risk insured.
- 4. Investment income reasonably expected by the insurer, consistent with the insurer's investment practices, from investable premiums anticipated from in the filing, plus any other expected income from currently invested assets representing the amount expected on unearned premium reserves and loss reserves. The commission may adopt rules that use using reasonable techniques of actuarial science and economics to specify the manner in which insurers calculate investment income attributable to classes of insurance written in this state and the manner in which investment income is used to calculate insurance rates. Such rules manner must allow contemplate allowances for an underwriting profit factor and full consideration of investment income which produce a reasonable rate of return; however, investment income from invested surplus

407 may not be considered.

- 5. The reasonableness of the judgment reflected in the filing.
 - 6. Dividends, savings, or unabsorbed premium deposits allowed or returned to $\underline{\text{state}}$ Florida policyholders, members, or subscribers.
 - 7. The adequacy of loss reserves.
 - 8. The cost of reinsurance. The office may not disapprove a rate as excessive solely due solely to the insurer having obtained catastrophic reinsurance to cover the insurer's estimated 250-year probable maximum loss or any lower level of loss, or due solely to an admitted carrier purchasing private reinsurance that would insure against potential deficits within the Florida Hurricane Catastrophe Fund which the most recent estimate made pursuant to s. 215.555(4)(c)2. predicts would be funded through revenue bonds issued under s. 215.555(6).
 - 9. Trend factors, including trends in actual losses per insured unit for the insurer making the filing.
 - 10. Conflagration and catastrophe hazards, if applicable.
 - 11. Projected hurricane losses, if applicable, which must be estimated using a model or method found to be acceptable or reliable by the Florida Commission on Hurricane Loss Projection Methodology, and as further provided in s. 627.0628.
 - 12. A reasonable margin for underwriting profit and contingencies.
 - 13. The cost of medical services, if applicable.
- 14. Other relevant factors that affect the frequency or severity of claims or expenses.
 - (c) The office shall calculate and publish insurance

576-03539-13 20131770c1

inflation factors based on noncatastrophe direct loss costs for use in residential property insurance filings. The office shall update the published factors at least annually and make them available on its website. The calculation of insurance inflation factors are not subject to rulemaking under chapter 120.

- 1. An insurer making a residential property insurance rate filing that proposes a change in noncatastrophe base rates by a uniform factor equal to or less than the applicable published insurance inflation factor, may make a rate filing under s.

 627.0645 which consists of a rate certification in lieu of a full rate filing under paragraph (a). The office shall verify insurer use of the appropriate published inflation factor and, if the inflation factor is used appropriately, the filed rates shall be deemed not excessive.
- 2. An insurer filing under this paragraph may make a separate filing pursuant to paragraph (1) to adjust its rates for reinsurance rates, reinsurance financing costs and products, and cash buildup factor costs. The insurance inflation factors do not apply to these filings.
- $\underline{\mbox{3. This paragraph does not apply to filings made by}}$ Citizens Property Insurance Corporation.
- (d) (e) In the case of fire insurance rates, consideration must be given to the availability of water supplies and the experience of the fire insurance business during a period of not less than the most recent 5-year or longer period for which such experience is available.
- $\underline{\text{(e)}}$ (d) If conflagration or catastrophe hazards are considered by an insurer in its rates or rating plan, including surcharges and discounts, the insurer $\underline{\text{must}}$ $\underline{\text{shall}}$ establish a

576-03539-13 20131770c1

reserve for that portion of the premium allocated to such hazard and maintain the premium in a catastrophe reserve. Removal of such premiums from the reserve for purposes other than paying claims associated with a catastrophe or purchasing reinsurance for catastrophes must be approved by the office. Any ceding commission received by an insurer purchasing reinsurance for catastrophes must be placed in the catastrophe reserve.

- (f) (e) After consideration of the rate factors provided in paragraphs (b), (c), and (d), and (e) the office may find a rate to be excessive, inadequate, or unfairly discriminatory based upon the following standards:
- 1. Rates shall be deemed excessive if they are likely to produce a profit from Florida business which is unreasonably high in relation to the risk involved in the class of business or if expenses are unreasonably high in relation to services rendered.
- 2. Rates shall be deemed excessive if, among other things, the rate structure established by a stock insurance company provides for replenishment of surpluses from premiums, if the such replenishment is attributable to investment losses.
- 3. Rates shall be deemed inadequate if they are clearly insufficient, together with the investment income attributable to them, they are clearly insufficient to sustain projected losses and expenses in the class of business to which they apply.
- 4. A rating plan, including discounts, credits, or surcharges, shall be deemed unfairly discriminatory if it fails to clearly and equitably reflect consideration of the policyholder's participation in a risk management program

494 adopted pursuant to s. 627.0625.

- 5. A rate shall be deemed inadequate as to the premium charged to a risk or group of risks if discounts or credits are allowed which exceed a reasonable reflection of expense savings and reasonably expected loss experience from the risk or group of risks.
- 6. A rate shall be deemed unfairly discriminatory as to a risk or group of risks if the application of premium discounts, credits, or surcharges among such risks does not bear a reasonable relationship to the expected loss and expense experience among the various risks.
- (g) (f) In reviewing a rate filing, the office may require the insurer to provide, at the insurer's expense, all information necessary to evaluate the condition of the company and the reasonableness of the filing according to the criteria enumerated in this section.
- (h) (g) The office may at any time review a rate, rating schedule, rating manual, or rate change; the pertinent records of the insurer; and market conditions. If the office finds on a preliminary basis that a rate may be excessive, inadequate, or unfairly discriminatory, the office shall initiate proceedings to disapprove the rate and shall so notify the insurer. However, the office may not disapprove as excessive any rate for which it has given final approval or which has been deemed approved for 1 year after the effective date of the filing unless the office finds that a material misrepresentation or material error was made by the insurer or was contained in the filing. Upon notification being notified, the insurer or rating organization shall, within 60 days, file with the office all information

524

525

526

527

528

529

530

531532

533

534

535

536

537

538539

540

541542

543

544

545

546

547548

549

550

551

576-03539-13 20131770c1

that, in the belief of the insurer or organization, proves the reasonableness, adequacy, and fairness of the rate or rate change. The office shall issue a notice of intent to approve or a notice of intent to disapprove pursuant to paragraph (a) within 90 days after receipt of the insurer's initial response. In such instances and in any administrative proceeding relating to the legality of the rate, the insurer or rating organization shall carry the burden of proof of showing, by a preponderance of the evidence, to show that the rate is not excessive, inadequate, or unfairly discriminatory. After the office notifies an insurer that a rate may be excessive, inadequate, or unfairly discriminatory, unless the office withdraws the notification, the insurer may not alter the rate except to conform to the office's notice until the earlier of 120 days after the date the notification was provided or 180 days after the date of implementing the rate. The office, Subject to chapter 120, the office may disapprove without the 60-day notification any rate increase filed by an insurer within the prohibited time period or during the time that the legality of the increased rate is being contested.

(i) (h) If the office finds that a rate or rate change is excessive, inadequate, or unfairly discriminatory, the office shall issue an order of disapproval requiring specifying that a new rate or rate schedule, which responds to the findings of the office, be filed by the insurer. The office shall further order, for any "use and file" filing made in accordance with subparagraph (a) 2., that the portion of premiums charged which constitute each policyholder constituting the portion of the rate above that which was actuarially justified be returned to

576-03539-13 20131770c1

the policyholder in the form of a credit or refund. If the office finds that an insurer's rate or rate change is inadequate, the new rate or rate schedule filed with the office in response to such a finding applies is applicable only to new or renewal business of the insurer written by the insurer on or after the effective date of the responsive filing.

- <u>(j)</u> (i) Except as otherwise specifically provided in this chapter, for property and casualty insurance the office may not directly or indirectly:
- 1. Prohibit <u>an</u> any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs based on the full amount of premium, as defined in s. 627.403, applicable to any policy, or prohibit any such insurer from including the full amount of acquisition costs in a rate filing; or
- 2. Impede, abridge, or otherwise compromise an insurer's right to acquire policyholders, advertise, or appoint agents, including the calculation, manner, or amount of such agent commissions, if any.
- $\underline{\text{(k)}}$ With respect to residential property insurance rate filings, the rate filing must account for mitigation measures undertaken by policyholders to reduce hurricane losses.
- (1) (k) 1. A residential property insurer may make a separate filing limited solely to an adjustment of its rates for reinsurance, the cost of financing products used as a replacement for reinsurance, financing costs incurred in the purchase of reinsurance, and the actual cost paid due to the application of the cash build-up factor pursuant to s. 215.555(5)(b) if the insurer:

576-03539-13 20131770c1

a. Elects to purchase financing products, such as a liquidity instrument or line of credit, in which case the cost included in filing for the liquidity instrument or line of credit may not result in a premium increase exceeding 3 percent for any individual policyholder. All costs contained in the filing may not result in an overall premium increase of more than 15 percent for any individual policyholder.

- b. Includes in the filing a copy of all of its reinsurance, liquidity instrument, or line of credit contracts; proof of the billing or payment for the contracts; and the calculation upon which the proposed rate change is based demonstrating that the costs meet the criteria of this section.
- 2. An insurer that purchases reinsurance or financing products from an affiliated company may make a separate filing only if the costs for such reinsurance or financing products are charged at or below charges made for comparable coverage by nonaffiliated reinsurers or financial entities making such coverage or financing products available in this state.
- 3. An insurer may make only one filing per 12-month period under this paragraph.
- 4. An insurer that elects to implement a rate change under this paragraph must file its rate filing with the office at least 45 days before the effective date of the rate change. After an insurer submits a complete filing that meets all of the requirements of this paragraph, the office has 45 days after the date of the filing to review the rate filing and determine if the rate is excessive, inadequate, or unfairly discriminatory.

The provisions of this subsection do not apply to workers'

compensation, employer's liability insurance, and motor vehicle insurance.

(3)

612

613

614

615

616

617

618619

620621

622

623

624

625

626

627

628629

630

631

632

633634

635

636

637

638

- (d)1. The following categories or kinds of insurance and types of commercial lines risks are not subject to paragraph (2)(a) or paragraph (2)(g) $\frac{(2)(f)}{(2)}$:
 - a. Excess or umbrella.
 - b. Surety and fidelity.
- c. Boiler and machinery and leakage and fire extinguishing equipment.
 - d. Errors and omissions.
- e. Directors and officers, employment practices, fiduciary liability, and management liability.
 - f. Intellectual property and patent infringement liability.
 - g. Advertising injury and Internet liability insurance.
- h. Property risks rated under a highly protected risks rating plan.
 - i. General liability.
- j. Nonresidential property, except for collateral protection insurance as defined in s. 624.6085.
 - k. Nonresidential multiperil.
 - 1. Excess property.
 - m. Burglary and theft.
- n. Any other commercial lines categories or kinds of insurance or types of commercial lines risks that the office determines should not be subject to paragraph (2)(a) or paragraph (2)(g) (2)(f) because of the existence of a competitive market for such insurance, similarity of such insurance to other categories or kinds of insurance not subject

640

641

642

643644

645

646

647648

649

650

651

652

653

654

655

656

657

658

659

660

661

662663

664

665

666

667

576-03539-13 20131770c1

to paragraph (2)(a) or paragraph $\underline{(2)(g)}(\underline{f})$, or to improve the general operational efficiency of the office.

- 2. Insurers or rating organizations shall establish and use rates, rating schedules, or rating manuals that to allow the insurer a reasonable rate of return on insurance and risks described in subparagraph 1. which are written in this state.
- 3. An insurer must notify the office of any changes to rates for insurance and risks described in subparagraph 1. within 30 days after the effective date of the change. The notice must include the name of the insurer, the type or kind of insurance subject to rate change, total premium written during the immediately preceding year by the insurer for the type or kind of insurance subject to the rate change, and the average statewide percentage change in rates. Underwriting files, premiums, losses, and expense statistics relating with regard to such insurance and risks written by an insurer must be maintained by the insurer and subject to examination by the office. Upon examination, the office, in accordance with generally accepted and reasonable actuarial techniques, shall consider the rate factors in paragraphs (2) (b), (d) $\frac{(c)}{(c)}$, and (e) $\frac{d}{d}$ and the standards in paragraph (2)(f) $\frac{d}{d}$ to determine if the rate is excessive, inadequate, or unfairly discriminatory.
- 4. A rating organization must notify the office of any changes to loss cost for insurance and risks described in subparagraph 1. Within 30 days after the effective date of the change. The notice must include the name of the rating organization, the type or kind of insurance subject to a loss cost change, loss costs during the immediately preceding year for the type or kind of insurance subject to the loss cost

576-03539-13 20131770c1

change, and the average statewide percentage change in loss cost. Actuarial data relating with regard to changes to loss cost for risks not subject to paragraph (2)(a) or paragraph (2)(g) (2)(f) must be maintained by the rating organization for 2 years after the effective date of the change and are subject to examination by the office. The office may require the rating organization to incur the costs associated with an examination. Upon examination, the office, in accordance with generally accepted and reasonable actuarial techniques, shall consider the rate factors in paragraphs (2)(b), (d), and (e) (2)(b)-(d) and the standards in paragraph (2)(f) (2)(e) to determine if the rate is excessive, inadequate, or unfairly discriminatory.

Section 6. Paragraphs (a) and (b) of subsection (3) of section 627.0628, Florida Statutes, are amended to read:

627.0628 Florida Commission on Hurricane Loss Projection Methodology; public records exemption; public meetings exemption.—

- (3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.-
- (a) The commission shall consider any actuarial methods, principles, standards, models, or output ranges that have the potential for improving the accuracy of or reliability of the hurricane loss projections and wind mitigation discounts used in residential property insurance rate filings. The commission shall, from time to time, adopt findings as to the accuracy or reliability of particular methods, principles, standards, models, or output ranges.
- (b) The commission shall consider any actuarial methods, principles, standards, or models that have the potential for improving the accuracy of or reliability of projecting probable

698

699

700

701

702

703

704

705

706

707

708

709

710

711

712

713

714

715

716

717

718719

720

721

722

723

724

725

576-03539-13 20131770c1

maximum loss levels. The commission shall adopt findings as to the accuracy or reliability of particular methods, principles, standards, or models related to probable maximum loss calculations. The commission shall review models for accuracy of use when establishing wind mitigation discounts.

Section 7. Subsections (1) and (6) of section 627.0629, Florida Statutes, are amended to read:

627.0629 Residential property insurance; rate filings.-

(1) It is the intent of the Legislature that insurers provide savings to consumers who install or implement windstorm damage mitigation techniques, alterations, or solutions to their properties to prevent windstorm losses. A rate filing for residential property insurance must include notice of the mitigation discounts offered by the insurer, which must be actuarially reasonable discounts, credits, or other rate differentials, or appropriate reductions in deductibles, for properties on which fixtures or construction techniques demonstrated to reduce the amount of loss in a windstorm have been installed or implemented. The fixtures or construction techniques must include, but are not limited to, fixtures or construction techniques that enhance roof strength, roof covering performance, roof-to-wall strength, wall-to-floor-tofoundation strength, opening protection, and the impact resistance of window, door, and skylight openings strength. Credits, discounts, or other rate differentials, or appropriate reductions in deductibles, for fixtures and construction techniques that meet the minimum requirements of the Florida Building Code must be included in the rate filing. The office shall determine the discounts, credits, other rate

576-03539-13 20131770c1

differentials, and appropriate reductions in deductibles that reflect the full actuarial value of such revaluation, which may be used by insurers in rate filings.

(6) The office may hold a public hearing for a any rate filing that is based in whole or in part on data from a computer model which exceeds may not exceed 15 percent in counties the office determines do not have a reasonable degree of competition unless there is a public hearing.

Section 8. Section 627.171, Florida Statutes, is amended to read:

627.171 Excess rates.

- (1) With the written consent of the insured signed before prior to the policy inception date and filed with the insurer, the insurer may use a rate in excess of the otherwise applicable filed rate on any specific risk. The signed consent form is valid for subsequent renewals and must include the filed rate as well as the excess rate for the risk insured. The and A copy of the form must be maintained by the insurer for 3 years and be available for review by the office.
- there is not a reasonable degree of competition, an insurer may not use excess rates <u>authorized under pursuant to</u> this section for more than 10 percent of its commercial insurance policies written or renewed in each calendar year for any line of commercial insurance or for more than 5 percent of its personal lines insurance policies written or renewed in each calendar year for any line of personal insurance. In determining the 10-percent limitation for commercial insurance policies, the insurer shall exclude a any workers' compensation policy that

576-03539-13 20131770c1

was written for an employer who had coverage in the joint underwriting plan created by s. 627.311(5) immediately <u>before</u> prior to the writing of the policy by the insurer and <u>a any</u> workers' compensation policy that was written for an employer who had been offered coverage in the joint underwriting plan but who was written a policy by the insurer in lieu of accepting the joint underwriting plan policy. <u>Such These</u> workers' compensation policies shall be excluded from the 10-percent limitation for the first 3 years of coverage.

Section 9. Paragraphs (a), (b), (c), (g), (i), (m), (q), and (z) of subsection (6) of section 627.351, Florida Statutes, are amended, and paragraph (gg) is added to that subsection, to read:

- 627.351 Insurance risk apportionment plans.-
- (6) CITIZENS PROPERTY INSURANCE CORPORATION. -
- (a) The public purpose of this subsection is to ensure that there is an orderly market for property insurance for residents and businesses of this state.
- 1. The Legislature finds that private insurers are entering the Florida property insurance market unwilling or unable to provide affordable property insurance coverage in many regions of the state. The Legislature further finds that when Citizens Property Insurance Corporation offers rates that are not adequate to cover the average costs that are generated from the claims filed by its policyholders, the deficiency may create a financial burden on all other state policyholders who must purchase their own insurance from private insurers at full actuarial cost and pay an added fee to cover a portion of the cost for claims filed by policyholders of the corporation. The

785

786

787

788

789

790

791

792

793

794

795

796

797

798

799

800

801

802

803

804

805

806

807808

809

810

811

812

576-03539-13 20131770c1

Legislature intends that the corporation not act as a barrier or competitor to the private insurance market but be available to residents of in this state only if there is no private market coverage available at rates determined reasonable by the Office of Insurance Regulation to the extent sought and needed. The absence of affordable property insurance threatens the public health, safety, and welfare and likewise threatens the economic health of the state. As the corporation has continued its rapid growth and exposure, it increasingly threatens state residents with having to absorb an even greater financial burden than they are currently bearing. The state, therefore, has a compelling public interest and a public purpose to assist in assuring that property in the state is insured and that it is insured at affordable, actuarially sound, noncompetitive rates so as to facilitate the remediation, reconstruction, and replacement of damaged or destroyed property without overburdening the policyholders of this state in order to reduce or avoid the negative effects on otherwise resulting to the public health, safety, and welfare; on, to the economy of the state; and on, and to the revenues of the state and local governments which are needed to provide for the public welfare. It is necessary, therefore, to make provide affordable, actuarially sound, noncompetitive property insurance available to applicants who are, in good faith, entitled to procure insurance through the voluntary market but are unable to do so. The Legislature intends, therefore, that affordable, actuarially sound, noncompetitive property insurance be provided and that it continue to be provided, as long as necessary, through Citizens Property Insurance Corporation, a government entity that is an

814

815

816

817

818819

820

821

822

823

824

825

826

827

828

829

830

831

832

833834

835

836

837

838

839

840

841

576-03539-13 20131770c1

integral part of the state, and that is not a private insurance company, or through referrals to private insurers participating in a clearinghouse established by the corporation. To that end, the corporation shall strive to promote increase the availability of affordable and actuarially sound private property insurance in this state, supplemented by coverage provided by the corporation if appropriate, while achieving efficiencies and economies, and while providing service to policyholders, applicants, and agents which is no less than the quality generally provided in the voluntary market, for the achievement of the foregoing public purposes. Because it is essential for this government entity to have the maximum financial resources to pay claims following a catastrophic hurricane, it is further the intent of the Legislature that the corporation continue to be an integral part of the state and not a private insurance company, and that the income of the corporation be exempt from federal income taxation, and that interest on the debt obligations issued by the corporation be exempt from federal income taxation.

2. The Residential Property and Casualty Joint Underwriting Association originally created by this statute shall be known as the Citizens Property Insurance Corporation. The corporation shall provide insurance for residential and commercial property insurance, for applicants who are eligible entitled, but, in good faith, are unable to procure insurance through the voluntary market. The corporation shall operate pursuant to a plan of operation approved by order of the Financial Services Commission. The plan is subject to continuous review by the commission, and— the commission may, by order, withdraw approval

843

844

845

846

847

848

849

850

851852

853

854

855

856857

858

859

860

861

862

863

864865

866

867868

869

870

576-03539-13 20131770c1

of all or part of a plan if the commission determines that conditions have changed since approval was granted and that the purposes of the plan require changes in the plan. For the purposes of this subsection, residential coverage includes both personal lines residential coverage, which consists of the type of coverage provided by homeowner's, mobile home owner's, dwelling, tenant's, condominium unit owner's, and similar policies; and commercial lines residential coverage, which consists of the type of coverage provided by condominium association, apartment building, and similar policies.

- 3. With respect to coverage for personal lines residential structures:
- a. Effective January 1, 2014 2009, a personal lines residential structure that has a dwelling replacement cost of \$1 \$2 million or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$1 \\$2 million or more is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2013 2008, may continue to be covered by the corporation until the end of the policy term. However, such dwellings may reapply and obtain coverage if the property owner provides the corporation with a sworn affidavit from one or more insurance agents, on a form provided by the corporation, stating that the agents have made their best efforts to obtain coverage and that the property has been rejected for coverage by at least one authorized insurer and at least three surplus lines insurers. If such conditions are met, the dwelling may be insured by the corporation for up to 3 years, after which time the dwelling is incligible for coverage. The office shall approve the method used by the

576-03539-13 20131770c1

corporation for valuing the dwelling replacement costs under cost for the purposes of this subparagraph. If a policyholder is insured by the corporation before prior to being determined to be ineligible pursuant to this subparagraph and such policyholder files a lawsuit challenging the determination, the policyholder may remain insured by the corporation until the conclusion of the litigation.

- b. Effective January 1, 2015, a structure that has a dwelling replacement cost of \$900,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$900,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2014, may continue to be covered by the corporation until the end of the policy term.
- c. Effective January 1, 2016, a structure that has a dwelling replacement cost of \$800,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$800,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2015, may continue to be covered by the corporation until the end of the policy term.
- d. Effective January 1, 2017, a structure that has a dwelling replacement cost of \$700,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$700,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2016, may continue to be covered by the corporation until the end of the policy term.
 - e. Effective January 1, 2018, a structure that has a

576-03539-13 20131770c1

dwelling replacement cost of \$600,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$600,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2017, may continue to be covered by the corporation until the end of the policy term.

f. Effective January 1, 2019, a structure that has a dwelling replacement cost of \$500,000 or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$500,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2018, may continue to be covered by the corporation until the end of the policy term.

The requirements of sub-subparagraphs b.-f. do not apply in counties where the office determines there is not a reasonable degree of competition. In such counties the eligibility requirements of sub-subparagraph a. apply.

- 4. It is the intent of the Legislature that policyholders, applicants, and agents of the corporation receive service and treatment of the highest possible level but never less than that generally provided in the voluntary market. It is also intended that the corporation be held to service standards no less than those applied to insurers in the voluntary market by the office with respect to responsiveness, timeliness, customer courtesy, and overall dealings with policyholders, applicants, or agents of the corporation.
- 5. A new structure for which a notice of commencement has been issued on or after July 1, 2013, pursuant to s. 713.135,

576-03539-13

20131770c1

which is located seaward of the coastal construction control line created pursuant to s. 161.053, is ineligible for coverage through the corporation unless the structure meets the coastal code-plus building code criteria developed and recommended by the Florida Building Commission. Filing a notice of commencement for an addition to an existing structure that was built before July 1, 2013, requires that the addition be built according to the code-plus building criteria but does not require that the existing structure meet the code-plus criteria in order to be eligible for coverage through the corporation. Effective January 1, 2009, a personal lines residential structure that is located in the "wind-borne debris region," as defined in s. 1609.2, International Building Code (2006), and that has an insured value on the structure of \$750,000 or more is not eligible for coverage by the corporation unless the structure has opening

protections as required under the Florida Building Code for a

subparagraph if it has shutters or opening protections on all

newly constructed residential structure in that area. A

residential structure shall be deemed to comply with this

openings and if such opening protections complied with the

Florida Building Code at the time they were installed.

- 6. For any claim filed under any policy of the corporation, a public adjuster may not charge, agree to, or accept any compensation, payment, commission, fee, or other thing of value greater than 10 percent of the additional amount actually paid over the amount that was originally offered by the corporation for any one claim.
- (b)1. All insurers authorized to write one or more subject lines of business in this state are subject to assessment by the

576-03539-13 20131770c1

corporation and, for the purposes of this subsection, are referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable insurers; however, but insureds who procure one or more subject lines of business in this state pursuant to part VIII of chapter 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An insurer's assessment liability begins on the first day of the calendar year following the year in which the insurer was issued a certificate of authority to transact insurance for subject lines of business in this state and terminates 1 year after the end of the first calendar year during which the insurer no longer holds a certificate of authority to transact insurance for subject lines of business in this state.

- 2.a. All revenues, assets, liabilities, losses, and expenses of the corporation shall be divided into three separate accounts as follows:
- (I) A personal lines account for personal residential policies issued by the corporation, or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation, which provides comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for policies that do not provide coverage for the peril of wind on risks that are located in such areas;
- (II) A commercial lines account for commercial residential and commercial nonresidential policies issued by the

988

989

990991

992993

994

995

996

997

998

999

1000

1001

1002

1003

1004

1005

1006

1007

1008

1009

1010

10111012

1013

1014

1015

576-03539-13 20131770c1

corporation, or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation, which provides coverage for basic property perils on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for policies that do not provide coverage for the peril of wind on risks that are located in such areas; and

(III) A coastal account for personal residential policies and commercial residential and commercial nonresidential property policies issued by the corporation, or transferred to the corporation, which provides coverage for the peril of wind on risks that are located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the peril of wind for risks located in areas eligible for coverage in the coastal account. In issuing multiperil coverage, the corporation may use its approved policy forms and rates for the personal lines account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides coverage only for the peril of wind from the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to purchase or retain such policy and also purchase or retain coverage excluding wind from

1017

1018

1019

1020

1021

1022

1023

1024

1025

1026

1027

1028

1029

1030

1031

1032

1033

1034

1035

1036

1037

1038

1039

1040 1041

1042

1043

1044

576-03539-13 20131770c1

an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the goal of the Legislature that there be an overall average savings of 10 percent or more for a policyholder who currently has a wind-only policy with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who obtains a multiperil policy from the corporation. It is the intent of the Legislature that the offer of multiperil coverage in the coastal account be made and implemented in a manner that does not adversely affect the tax-exempt status of the corporation or creditworthiness of or security for currently outstanding financing obligations or credit facilities of the coastal account, the personal lines account, or the commercial lines account. The coastal account must also include quota share primary insurance under subparagraph (c) 2. The area eligible for coverage under the coastal account also includes the area within Port Canaveral, which is bordered on the south by the City of Cape Canaveral, bordered on the west by the Banana River, and bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. If the financing obligations are no longer outstanding, the corporation may use a single account for all revenues, assets, liabilities, losses, and expenses of the corporation. Consistent with this subparagraph and prudent investment policies that minimize the

576-03539-13 20131770c1

cost of carrying debt, the board shall exercise its best efforts to retire existing debt or obtain the approval of necessary parties to amend the terms of existing debt, in order so as to structure the most efficient plan for consolidating to consolidate the three separate accounts into a single account.

- c. Creditors of the Residential Property and Casualty Joint Underwriting Association and the accounts specified in sub-sub-subparagraphs a.(I) and (II) may have a claim against, and recourse to, those accounts and no claim against, or recourse to, the account referred to in sub-sub-subparagraph a.(III). Creditors of the Florida Windstorm Underwriting Association have a claim against, and recourse to, the account referred to in sub-sub-subparagraph a.(III) and no claim against, or recourse to, the accounts referred to in sub-sub-subparagraphs a.(I) and (II).
- d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.
- e. The Legislature finds that the revenues of the corporation are revenues that are necessary to meet the requirements set forth in documents authorizing the issuance of bonds under this subsection.
- f. The income of the corporation may not inure to the benefit of any private person.
 - 3. With respect to a deficit in an account:
- a. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., if the remaining projected deficit incurred in the coastal account in a particular calendar year:

576-03539-13 20131770c1

(I) Is not greater than 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (q) and assessable insureds.

- (II) Exceeds 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on assessable insurers under paragraph (q) and on assessable insureds in an amount equal to the greater of 2 percent of the projected deficit or 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any remaining projected deficit shall be recovered through emergency assessments under sub-subparagraph d.
- b. Each assessable insurer's share of the amount being assessed under sub-subparagraph a. must be in the proportion that the assessable insurer's direct written premium for the subject lines of business for the year preceding the assessment bears to the aggregate statewide direct written premium for the subject lines of business for that year. The assessment percentage applicable to each assessable insured is the ratio of the amount being assessed under sub-subparagraph a. to the aggregate statewide direct written premium for the subject lines of business for the prior year. Assessments levied by the corporation on assessable insurers under sub-subparagraph a. must be paid as required by the corporation's plan of operation and paragraph (q). Assessments levied by the corporation on assessable insureds under sub-subparagraph a. shall be collected

1104

1105

1106

1107

1108

1109

1110

11111112

1113

1114

1115

1116

1117

1118

1119

1120

1121

1122

1123

1124

1125

1126

11271128

1129

1130

1131

576-03539-13 20131770c1

by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932, and paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to that office. Upon receipt of regular assessments from surplus lines agents, the Florida Surplus Lines Service Office shall transfer the assessments directly to the corporation as determined by the corporation.

- c. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., the remaining projected deficits in the personal lines account and in the commercial lines account in a particular calendar year shall be recovered through emergency assessments under sub-subparagraph d.
- d. Upon a determination by the executive director, with the concurrence of the board of governors, that a projected deficit in an account exceeds the amount that is expected to be recovered through regular assessments under sub-subparagraph a., plus the amount that is expected to be recovered through policyholder surcharges under sub-subparagraph i., the executive director, with concurrence by the board, after verification by the office, shall levy emergency assessments for as many years as necessary to cover the deficits, to be collected by assessable insurers and the corporation and collected from assessable insureds upon issuance or renewal of policies for subject lines of business, excluding National Flood Insurance policies. The executive director shall notify the Financial Services Commission of the emergency assessments within 5 days after the board's concurrence with the executive director's determination that such assessments are necessary. The amount

576-03539-13 20131770c1

1132 collected in a particular year must be a uniform percentage of that year's direct written premium for subject lines of business 1133 and all accounts of the corporation, excluding National Flood 1134 1135 Insurance Program policy premiums, as annually determined by the 1136 executive director, with concurrence by the board, and verified 1137 by the office. The office shall verify the arithmetic 1138 calculations involved in the board's determination within 30 days after receipt of the information on which the determination 1139 1140 was based. The office shall notify assessable insurers and the 1141 Florida Surplus Lines Service Office of the date on which 1142 assessable insurers shall begin to collect and assessable 1143 insureds shall begin to pay such assessment. The date must be at 1144 least may be not less than 90 days after the date the 1145 corporation levies emergency assessments pursuant to this sub-1146 subparagraph. Notwithstanding any other provision of law, the 1147 corporation and each assessable insurer that writes subject lines of business shall collect emergency assessments from its 1148 1149 policyholders without such obligation being affected by any 1150 credit, limitation, exemption, or deferment. Emergency 1151 assessments levied by the corporation on assessable insureds 1152 shall be collected by the surplus lines agent at the time the 1153 surplus lines agent collects the surplus lines tax required by 1154 s. 626.932 and paid to the Florida Surplus Lines Service Office 1155 at the time the surplus lines agent pays the surplus lines tax 1156 to that office. The emergency assessments collected shall be 1157 transferred directly to the corporation on a periodic basis as 1158 determined by the corporation and held by the corporation solely 1159 in the applicable account. The aggregate amount of emergency 1160 assessments levied for an account under this sub-subparagraph in

1162

11631164

1165

1166

1167

1168

1169

1170

1171

1172

1173

1174

1175

1176

1177

1178

11791180

1181

1182

11831184

1185

1186

1187

1188

1189

576-03539-13 20131770c1

any calendar year may be less than but not exceed the greater of 10 percent of the amount needed to cover the deficit, plus interest, fees, commissions, required reserves, and other costs associated with financing the original deficit, or 10 percent of the aggregate statewide direct written premium for subject lines of business and all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and other costs associated with financing the deficit.

e. The corporation may pledge the proceeds of assessments, projected recoveries from the Florida Hurricane Catastrophe Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds available to the corporation as the source of revenue for and to secure bonds issued under paragraph (q), bonds or other indebtedness issued under subparagraph (c) 3., or lines of credit or other financing mechanisms issued or created under this subsection, or to retire any other debt incurred as a result of deficits or events giving rise to deficits, or in any other way that the executive director, with the concurrence of the board, determines will efficiently recover such deficits. The purpose of the lines of credit or other financing mechanisms is to provide additional resources to assist the corporation in covering claims and expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes regular assessments under sub-subparagraph a. or subparagraph (q)1. and emergency assessments under sub-subparagraph d. Emergency assessments collected under sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, fees, or commissions; however, failure to pay the emergency

1191

1192

1193

1194

1195

1196

1197

1198

1199

1200

1201

1202

1203

1204

1205

1206

1207

1208 1209

1210

1211

1212

1213

1214

1215

1216

1217

1218

576-03539-13 20131770c1

assessment shall be treated as failure to pay premium. The emergency assessments under sub-subparagraph d. shall continue as long as any bonds issued or other indebtedness incurred with respect to a deficit for which the assessment was imposed remain outstanding, unless adequate provision has been made for the payment of such bonds or other indebtedness pursuant to the documents governing such bonds or indebtedness.

- f. As used in this subsection for purposes of any deficit incurred on or after January 25, 2007, the term "subject lines of business" means insurance written by assessable insurers or procured by assessable insureds for all property and casualty lines of business in this state, but not including workers' compensation or medical malpractice. As used in this subsubparagraph, the term "property and casualty lines of business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers under s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program or the Federal Crop Insurance Program. For purposes of this sub-subparagraph, the term "workers' compensation" includes both workers' compensation insurance and excess workers' compensation insurance.
- g. The Florida Surplus Lines Service Office shall <u>annually</u> determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the

576-03539-13 20131770c1

1219 corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.

- i. In 2008 or thereafter, Upon a determination by the board of governors that an account has a projected deficit, the board shall levy a Citizens policyholder surcharge against all policyholders of the corporation.
- (I) The surcharge shall be levied as a uniform percentage of the premium for the policy of up to 15 percent of the policy such premium, which funds shall be used to offset the deficit.
- (II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12 months after the date of the levy or the period of time necessary to fully collect the surcharge amount.
- (III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or sub-subparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.
- (IV) The surcharge is not considered premium and is not subject to commissions, fees, or premium taxes. However, failure to pay the surcharge shall be treated as failure to pay premium.
 - j. If the amount of any assessments or surcharges collected

576-03539-13 20131770c1

from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation, as determined by the executive director, with the concurrence of the board of governors, and approved by the office, to pay claims or reduce any past, present, or future plan-year deficits or to reduce outstanding debt.

- (c) The corporation's plan of operation:
- 1. Must provide for adoption of residential property and casualty insurance policy forms and commercial residential and nonresidential property insurance forms, which must be approved by the office before use. The corporation shall adopt the following policy forms:
- a. Standard personal lines policy forms that are comprehensive multiperil policies providing full coverage of a residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy.
- b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which is more limited than the coverage under a standard policy.
- c. Commercial lines residential and nonresidential policy forms that are generally similar to the basic perils of full coverage obtainable for commercial residential structures and commercial nonresidential structures in the admitted voluntary market.
 - d. Personal lines and commercial lines residential property

576-03539-13 20131770c1

insurance forms that cover the peril of wind only. <u>Such</u> The
forms are applicable only to residential properties located in
areas eligible for coverage under the coastal account referred
to in sub-subparagraph (b) 2.a.

- e. Commercial lines nonresidential property insurance forms that cover the peril of wind only. <u>Such</u> The forms are applicable only to nonresidential properties located in areas eligible for coverage under the coastal account referred to in subsubparagraph (b) 2.a.
- f. The corporation may adopt variations of the policy forms listed in sub-subparagraphs a.-e. which contain more restrictive coverage.
- g. Effective January 1, 2013, the corporation shall offer a basic personal lines policy similar to an HO-8 policy with dwelling repair based on common construction materials and methods.
- 2. Must provide that the corporation and an authorized insurer may enter into a risk-sharing agreement for the purpose of reducing the corporation's exposure. As used in this subparagraph, the term "risk-sharing agreement" means an agreement between the corporation and an authorized insurer for the corporation to retain part, but not all, of the risk for a specified group of policies or specified perils within a group of policies, as part of the terms for removal of policies from the corporation.
- a. Entering into a risk-sharing agreement is voluntary and at the discretion of the corporation and the authorized insurer.

 To avoid unnecessary expense, the executive director, with concurrence of the board of governors, may limit the

576-03539-13 20131770c1

corporation's participation in risk-sharing agreements to those participants capable and willing to assume a minimum of 25 percent of the exposure on at least 100,000 policies and may specify other limitations. A risk-sharing agreement in which the corporation retains part of the risk may not exceed 5 years.

- b. The risk-sharing agreement may cover policies in any account and may cover any perils. The corporation may act as a reinsurer or a cedent under a risk sharing agreement or an excess of loss agreement. If the corporation is the reinsurer, the insurance policy forms and endorsements must be approved by the office, cover all perils that are the subject of the risk-sharing agreement, and cover at least the same limits as the corporation policies being replaced.
- c. The terms of each risk-sharing agreement must ensure that the consideration received by the corporation is commensurate with the risk retained by the corporation and the risk assumed by the authorized insurer. The corporation may not share risk for bad faith.
- d. The risk-sharing agreement must specify the proportion of exposure that the authorized insurer reports to the Florida Hurricane Catastrophe Fund and the exposure retained by the corporation. Each shall pay premium and receive reimbursements from the fund for the exposure that they retain or assume as provided in the risk-sharing agreement. The risk retained or assumed is eligible for coverage by the fund and is not considered reinsurance for purposes of coverage by the fund. However, the authorized insurer and the corporation may report participation in the risk sharing agreement on their financial statements as reinsurance if appropriate according to the

576-03539-13 20131770c1

characteristics of the agreement based on statutory accounting rules and instructions.

- e. Notwithstanding any other provision of law:
- (I) Policies offered coverage by the corporation or an authorized insurer through a risk-sharing agreement are not eligible for coverage by the corporation outside of the agreement; and
- (II) A risk-sharing agreement between the corporation and an authorized insurer is not subject to the requirements of a take-out or keep-out program under ss. 627.3517 and this subsection, except that the agreement must be filed by the authorized insurer with the office for review and approval before the execution of the agreement by the insurer.
- f. To ensure that exposures are accurately reported to the Florida Hurricane Catastrophe Fund, the corporation and each insurer participating in a risk-sharing agreement under this subparagraph must report its exposure under covered policies to the fund as required under s. 215.555(5)(c), including the requirement that, by September 1 of each year, each insurer notify the board of its insured values under covered policies as of June 30 of that year. Each report must also specify the percentage of liability applicable to the corporation and the percentage applicable to the insurer. Pursuant to its authority under s. 215.555, the State Board of Administration shall adopt rules to administer this sub-subparagraph.
- 2. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota share primary insurance agreements for hurricane coverage, as defined in s. 627.4025(2)(a), for eligible risks, and adopt

13651366

1367

1368

13691370

1371

1372

1373

1374

1375

1376

1377

1378

1379

1380

1381

1382

1383

13841385

1386

1387

1388

1389

1390

13911392

576-03539-13 20131770c1

property insurance forms for eligible risks which cover the peril of wind only.

a. As used in this subsection, the term:

(I) "Quota share primary insurance" means an arrangement in which the primary hurricane coverage of an eligible risk is provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are each solely responsible for a specified percentage of hurricane coverage of an eligible risk as set forth in a quota share primary insurance agreement between the corporation and an authorized insurer and the insurance contract. The responsibility of the corporation or authorized insurer to pay its specified percentage of hurricane losses of an eligible risk, as set forth in the agreement, may not be altered by the inability of the other party to pay its specified percentage of losses. Eligible risks that are provided hurricane coverage through a quota share primary insurance arrangement must be provided policy forms that set forth the obligations of the corporation and authorized insurer under the arrangement, clearly specify the percentages of quota share primary insurance provided by the corporation and authorized insurer, and conspicuously and clearly state that the authorized insurer and the corporation may not be held responsible beyond their specified percentage of coverage of hurricane losses.

(II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.

576-03539-13 20131770c1

b. The corporation may enter into quota share primary insurance agreements with authorized insurers at corporation coverage levels of 90 percent and 50 percent.

c. If the corporation determines that additional coverage levels are necessary to maximize participation in quota share primary insurance agreements by authorized insurers, the corporation may establish additional coverage levels. However, the corporation's quota share primary insurance coverage level may not exceed 90 percent.

d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the agreement.

e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.

f. For all eligible risks covered under quota share primary insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the corporation to the Florida Hurricane Catastrophe Fund. For all policies of eligible risks covered under such agreements, the corporation and the authorized insurer must maintain complete and accurate records for the purpose of exposure and loss reimbursement audits as required by fund rules. The corporation

576-03539-13 20131770c1

and the authorized insurer shall each maintain duplicate copies of policy declaration pages and supporting claims documents.

g. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of the agreements, pricing of the agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.

h. The quota share primary insurance agreement between the corporation and an authorized insurer must set forth the specific terms under which coverage is provided, including, but not limited to, the sale and servicing of policies issued under the agreement by the insurance agent of the authorized insurer producing the business, the reporting of information concerning eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims adjuster and personnel of the authorized insurer. Entering into a quota sharing insurance agreement between the corporation and an authorized insurer is voluntary and at the discretion of the authorized insurer.

3.a. May provide that the corporation may employ or otherwise contract with individuals or other entities to provide administrative or professional services that may be appropriate to effectuate the plan. The corporation may borrow funds by issuing bonds or by incurring other indebtedness, and shall have other powers reasonably necessary to effectuate the requirements of this subsection, including, without limitation, the power to issue bonds and incur other indebtedness in order to refinance

1452

1453

14541455

1456

1457

1458

1459

1460

1461

1462

14631464

1465

1466

1467

1468

1469

1470

1471

1472

1473

1474

14751476

1477

1478

1479

576-03539-13 20131770c1 outstanding bonds or other indebtedness. The corporation may

seek judicial validation of its bonds or other indebtedness under chapter 75. The corporation may issue bonds or incur other indebtedness, or have bonds issued on its behalf by a unit of local government pursuant to subparagraph (q)2. in the absence of a hurricane or other weather-related event, upon a determination by the corporation, subject to approval by the office, that such action would enable it to efficiently meet the financial obligations of the corporation and that such financings are reasonably necessary to effectuate the requirements of this subsection. The corporation may take all actions needed to facilitate tax-free status for such bonds or indebtedness, including formation of trusts or other affiliated entities. The corporation may pledge assessments, projected recoveries from the Florida Hurricane Catastrophe Fund, other reinsurance recoverables, Citizens policyholder surcharges and other surcharges, and other funds available to the corporation as security for bonds or other indebtedness. In recognition of s. 10, Art. I of the State Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the Legislature that no action not be taken whose purpose is to impair any bond indenture or financing agreement or any revenue source committed by contract to such bond or other indebtedness.

b. May provide that the corporation employ or otherwise contract with individuals or other entities to provide administrative or professional services that may be appropriate to effectuate the plan. To ensure that the corporation is operating in an efficient and economic manner while providing quality service to policyholders, applicants, and agents, the

1500

1501

1502

1503

1504

1505

1506

1507

1508

576-03539-13 20131770c1

1480 board shall commission an independent third-party consultant 1481 having expertise in insurance company management or insurance 1482 company management consulting to prepare a report and make 1483 recommendations on the relative costs and benefits of 1484 outsourcing various policy issuance and service functions to 1485 private servicing carriers or entities performing similar 1486 functions in the private market for a fee, rather than 1487 performing such functions in-house. In making such 1488 recommendations, the consultant shall consider how other 1489 residual markets, both in this state and around the country, 1490 outsource appropriate functions or use servicing carriers to 1491 better match expenses with revenues that fluctuate based on a 1492 widely varying policy count. The report must be completed by 1493 July 1, 2012. Upon receiving the report, the executive director, 1494 with the concurrence of the board, shall develop a plan to 1495 implement the report and submit the plan for review, 1496 modification, and approval to the Financial Services Commission. 1497 Upon the commission's approval of the plan, the board shall 1498 begin implementing the plan by January 1, 2013.

- 4. Must require that the corporation operate subject to the supervision and approval of a board of governors consisting of eight individuals who are residents of this state and who are from different geographical areas of the this state.
- a. The Governor, the Chief Financial Officer, the President of the Senate, and the Speaker of the House of Representatives shall each appoint two members of the board. All board members, except those appointed by the speaker, must be confirmed by the Senate during the legislative session following their appointment. At least one of the two members appointed by each

576-03539-13

1533

1534

1535

1536

1537

20131770c1

1509 appointing officer must have demonstrated expertise in insurance 1510 and must be is deemed to be within the scope of the exemption provided under in s. 112.313(7)(b). The Chief Financial Officer 1511 1512 shall designate one of the appointees as chair for the purpose 1513 of presiding over the orderly conduct of meetings. An appointee 1514 serves as chair for no more than one term. All board members 1515 serve at the pleasure of the appointing officer. All members of 1516 the board are subject to removal at will by the officers who 1517 appointed them. All board members, including the chair, shall 1518 must be appointed to serve for 3-year terms beginning annually 1519 on a date designated by the plan. However, for the first term 1520 beginning on or after July 1, 2009, each appointing officer 1521 shall appoint one member of the board for a 2-year term and one 1522 member for a 3-year term. A board vacancy shall be filled for 1523 the unexpired term by the appointing officer. A board member may 1524 not serve for more than two terms, except that a board member 1525 appointed to fill an unexpired term created by a vacancy may be 1526 appointed for two subsequent terms. The Chief Financial Officer 1527 shall appoint a technical advisory group to provide information 1528 and advice to the executive director and the board in connection 1529 with the corporation's board's duties under this subsection. The 1530 executive director shall be appointed by and serve at the 1531 pleasure of the Governor and the Chief Financial Officer. and 1532 Senior managers of the corporation shall be appointed by the

board. Appointment of the Any executive director appointed on or

upon original appointment and upon the election or reelection of

executive director, with the concurrence of engaged by the

board, and serve at the pleasure of the executive director

after July 1, 2006, is subject to confirmation by the Senate

1539

15401541

1542

1543

1544

1545

1546

1547

1548

1549

1550

1551

1552

1553

1554

1555

1556

1557

1558

1559

1560

1561

1562

15631564

1565

1566

576-03539-13 20131770c1

the Governor and Chief Financial Officer if retained. The executive director is responsible for employing other staff as the corporation may require, subject to review and concurrence by the board.

- b. The board shall create a Market Accountability Advisory Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in relationship to the voluntary market insurers writing similar coverage.
- (I) The members of the advisory committee consist of the following 11 persons, one of whom must be elected chair by the members of the committee: four representatives, one appointed by the Florida Association of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one by the Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three representatives appointed by the insurers with the three highest voluntary market share of residential property insurance business in the state; one representative from the Office of Insurance Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the committee; one representative appointed by the Florida Association of Realtors; and one representative appointed by the Florida Bankers Association. All members shall be appointed to 3-year terms, serve at the pleasure of the board of governors, and may serve for consecutive terms.
- (II) The committee shall report to the corporation at each board meeting on insurance market issues that which may include rates and rate competition within with the voluntary market;

1568

1569

1570

1571

1572

1573

1574

1575

1576

1577

1578

1579

1580

1581

1582

1583

1584

1585

1586

1587

1588

1589

15901591

1592

1593

1594

1595

576-03539-13 20131770c1

service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

- 5. Must provide a procedure for determining the eligibility of a risk for coverage by the corporation which applies to both new and renewal policies, as follows:
- a. Subject to s. 627.3517, with respect to personal lines residential risks, if the risk is offered coverage from an authorized insurer at the insurer's approved rate under a standard policy including wind coverage or, if consistent with the insurer's underwriting rules as filed with the office, a basic policy including wind coverage, for a new application to the corporation for coverage, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain such offer, the risk is eligible for a standard policy including wind coverage or a basic policy including wind coverage issued by the corporation; however, if the risk could not be insured under a standard policy including wind coverage regardless of market conditions, the risk is eligible for a basic policy including wind coverage unless rejected under subparagraph 8. However, a policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period remains eligible for coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer. The corporation shall determine the type of policy to be provided on the basis of objective

576-03539-13 20131770c1

standards specified in the underwriting manual and based on generally accepted underwriting practices.

- (I) If the risk accepts an offer of coverage through the market assistance plan or through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

- (II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:
- (A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and

576-03539-13 20131770c1

customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, for a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from an authorized insurer at its approved rate, the risk is not eligible for a policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain any such offer, the risk is eligible for a policy including wind coverage issued by the corporation. However, a policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period remains eligible for coverage from the corporation regardless of an offer of coverage from an authorized insurer or surplus lines insurer.

(I) If the risk accepts an offer of coverage through the market assistance plan or through a mechanism established by the corporation before a policy is issued to the risk by the

576-03539-13 20131770c1

corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall:

- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

- (II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:
- (A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record to continue servicing the policy for at least 1 year and offer to

576-03539-13 20131770c1

pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

16841685

1686

1687

1688

1689

1690

1691

1692

1693

1694

1695

1696

1697

1698

1699

1700

17011702

1703

1704

1705

1706

1707

1708

1709

1710

1711

1683

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

c. For purposes of determining comparable coverage under sub-subparagraphs a. and b., the comparison must be based on those forms and coverages that are reasonably comparable. The corporation may rely on a determination of comparable coverage and premium made by the producing agent who submits the application to the corporation, made in the agent's capacity as the corporation's agent. A comparison may be made solely of the premium with respect to the main building or structure only on the following basis: the same coverage A or other building limits; the same percentage hurricane deductible that applies on an annual basis or that applies to each hurricane for commercial residential property; the same percentage of ordinance and law coverage, if the same limit is offered by both the corporation and the authorized insurer; the same mitigation credits, to the extent the same types of credits are offered both by the corporation and the authorized insurer; the same method for loss payment, such as replacement cost or actual cash value, if the same method is offered both by the corporation and the authorized insurer in accordance with underwriting rules; and any other form or coverage that is reasonably comparable as determined by the board. If an application is submitted to the corporation for wind-only coverage in the coastal account, the premium for the corporation's wind-only policy plus the premium

576-03539-13 20131770c1

for the ex-wind policy that is offered by an authorized insurer to the applicant must be compared to the premium for multiperil coverage offered by an authorized insurer, subject to the standards for comparison specified in this subparagraph. If the corporation or the applicant requests from the authorized insurer a breakdown of the premium of the offer by types of coverage so that a comparison may be made by the corporation or its agent and the authorized insurer refuses or is unable to provide such information, the corporation may treat the offer as not being an offer of coverage from an authorized insurer at the insurer's approved rate.

- 6. Must include rules for classifications of risks and rates.
- 7. Must provide that if premium and investment income for an account attributable to a particular calendar year are in excess of projected losses and expenses for the account attributable to that year, such excess <u>must shall</u> be held in surplus in the account. Such surplus must be available to defray deficits in that account as to future years and used for that purpose before assessing assessable insurers and assessable insureds as to any calendar year.
- 8. Must provide objective criteria and procedures that are to be uniformly applied to all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following must be considered:
- a. Whether the likelihood of a loss for the individual risk is substantially higher than for other risks of the same class; and

576-03539-13 20131770c1

b. Whether the uncertainty associated with the individual risk is such that an appropriate premium cannot be determined.

- The acceptance or rejection of a risk by the corporation shall be construed as the private placement of insurance, and the provisions of chapter 120 do not apply.
- 9. Must provide that the corporation make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.
- 10. <u>Must provide that</u> the policies issued by the corporation <u>must</u> provide that if the corporation or the market assistance plan obtains an offer from an authorized insurer to cover the risk at its approved rates, the risk is no longer eligible for renewal through the corporation, except as otherwise provided in this subsection.
- 11. Must provide that corporation policies and applications must include a notice that the corporation policy could, under this section, be replaced with a policy issued by an authorized insurer which does not provide coverage identical to the coverage provided by the corporation. The notice must also specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is aware of this potential.
- 12. May establish, subject to approval by the office, different eligibility requirements and operational procedures for any line or type of coverage for any specified county or area if the board determines that such changes are justified due to the voluntary market being sufficiently stable and

1771

1772

1773

1774

1775

1776

17771778

1779

1780

1781

1782

1783

1784

1785

1786

1787

1788

1789

1790

1791

1792

1793

1794

1795

1796

1797

1798

576-03539-13 20131770c1

competitive in such area or for such line or type of coverage and that consumers who, in good faith, are unable to obtain insurance through the voluntary market through ordinary methods continue to have access to coverage from the corporation. If coverage is sought in connection with a real property transfer, the requirements and procedures may not provide an effective date of coverage later than the date of the closing of the transfer as established by the transferor, the transferee, and, if applicable, the lender.

13. Must provide that, with respect to the coastal account, any assessable insurer that has with a surplus as to policyholders of \$25 million or less writing 25 percent or more of its total countrywide property insurance premiums in this state may petition the office, within the first 90 days of each calendar year, petition the office to qualify as a limited apportionment company. A regular assessment levied by the corporation on a limited apportionment company for a deficit incurred by the corporation for the coastal account may be paid to the corporation on a monthly basis as the assessments are collected by the limited apportionment company from its insureds. The, but a limited apportionment company must begin collecting the regular assessments within not later than 90 days after the regular assessments are levied by the corporation, and the regular assessments must be paid in full within 15 months after being levied by the corporation. A limited apportionment company shall collect from its policyholders any emergency assessment imposed under sub-subparagraph (b) 3.d. The plan must provide that, if the office determines that any regular assessment will result in an impairment of the surplus of a

1800

1801

1802

1803

1804

1805

1806 1807

1808

1809

1810 1811

1812

1813

1814

1815

1816

1817

1818

1819

1820

1821

18221823

1824

1825

1826

1827

576-03539-13 20131770c1

limited apportionment company, the office may direct that all or part of such assessment be deferred as provided in subparagraph (q)4. However, an emergency assessment to be collected from policyholders under sub-subparagraph (b)3.d. may not be limited or deferred.

- 14. Must provide that the corporation appoint as its licensed agents only those agents who at the time of initial appointment also hold an appointment as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state. As a condition of continued appointment, agents of the corporation must maintain appropriate documentation specified by the corporation which warrants and certifies that alternative coverage was annually sought for each risk placed by that agent with the corporation in accordance with s. 627.3518. After January 1, 2014, if an agent places a policy with the corporation which was ineligible for coverage based on eligibility standards at the time of placement, agent commissions may not be paid on that policy.
- 15. Must provide a premium payment plan option to its policyholders which, at a minimum, allows for quarterly and semiannual payment of premiums. A monthly payment plan may, but is not required to, be offered.
- 16. Must limit coverage on mobile homes or manufactured homes built before 1994 to actual cash value of the dwelling rather than replacement costs of the dwelling.

576-03539-13 20131770c1

17. May provide such limits of coverage as the board determines, consistent with the requirements of this subsection.

- 18. May require commercial property to meet specified hurricane mitigation construction features as a condition of eligibility for coverage.
- 19. Must provide that new or renewal policies issued by the corporation on or after January 1, 2012, which cover sinkhole loss do not include coverage for any loss to appurtenant structures, driveways, sidewalks, decks, or patios that are directly or indirectly caused by sinkhole activity. The corporation shall exclude such coverage using a notice of coverage change, which may be included with the policy renewal, and not by issuance of a notice of nonrenewal of the excluded coverage upon renewal of the current policy.
- 20. <u>Must</u>, as of <u>July January</u> 1, <u>2014</u> <u>2012</u>, <u>must</u> require that the agent obtain from an applicant for coverage from the corporation an acknowledgment signed by the applicant, which includes, at a minimum, the following statement:

ACKNOWLEDGMENT OF POTENTIAL SURCHARGEAND ASSESSMENT LIABILITY:

1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA LEGISLATURE.

576-03539-13 20131770c1

2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM, BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO BE ELIGIBLE FOR COVERAGE BY CITIZENS I MUST FIRST TRY TO OBTAIN PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES ARE REGULATED AND APPROVED BY THE STATE.

- 3.2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA LEGISLATURE.
- 4.3. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE STATE OF FLORIDA.
- a. The corporation shall maintain, in electronic format or otherwise, a copy of the applicant's signed acknowledgment and provide a copy of the statement to the policyholder as part of his or her the first renewal after the effective date of this subparagraph.
- b. The signed acknowledgment form creates a conclusive presumption that the policyholder understood and accepted his or her potential surcharge and assessment liability as a policyholder of the corporation.
- (g) The executive director, with the concurrence of the board, shall determine whether it is more cost-effective and in the best interests of the corporation to use legal services provided by in-house attorneys employed by the corporation rather than contracting with outside counsel. In making such determination, the board shall document its findings and shall

576-03539-13 20131770c1

consider: the expertise needed; whether time commitments exceed in-house staff resources; whether local representation is needed; the travel, lodging and other costs associated with in-house representation; and such other factors that the board determines are relevant.

- (i)1. The Office of the Internal Auditor is established within the corporation to provide a central point for coordination of and responsibility for activities that promote accountability, integrity, and efficiency to the policyholders and to the taxpayers of this state. The internal auditor shall be appointed by the board of governors, shall report to and be under the general supervision of the board of governors, and is not subject to supervision by an any employee of the corporation. Administrative staff and support shall be provided by the corporation. The internal auditor shall be appointed without regard to political affiliation. It is the duty and responsibility of the internal auditor to:
- a. Provide direction for, supervise, conduct, and coordinate audits, investigations, and management reviews relating to the programs and operations of the corporation.
- b. Conduct, supervise, or coordinate other activities carried out or financed by the corporation for the purpose of promoting efficiency in the administration of, or preventing and detecting fraud, abuse, and mismanagement in, its programs and operations.
- c. Submit final audit reports, reviews, or investigative reports to the board of governors, the executive director, the members of the Financial Services Commission, and the President of the Senate and the Speaker of the House of Representatives.

576-03539-13 20131770c1

d. Keep the <u>executive director and the</u> board of governors informed concerning fraud, abuses, and internal control deficiencies relating to programs and operations administered or financed by the corporation, recommend corrective action, and report on the progress made in implementing corrective action.

- e. Report expeditiously to the Department of Law Enforcement or other law enforcement agencies, as appropriate, whenever the internal auditor has reasonable grounds to believe there has been a violation of criminal law.
- <u>f. Cooperate and coordinate activities with the</u> corporation's inspector general.
- 2. On or before February 15, the internal auditor shall prepare an annual report evaluating the effectiveness of the internal controls of the corporation and providing recommendations for corrective action, if necessary, and summarizing the audits, reviews, and investigations conducted by the office during the preceding fiscal year. The final report shall be furnished to the board of governors and the executive director, the President of the Senate, the Speaker of the House of Representatives, and the Financial Services Commission.
- (m) 1. The Auditor General shall conduct an operational audit of the corporation annually every 3 years to evaluate management's performance in administering laws, policies, and procedures governing the operations of the corporation in an efficient and effective manner. The scope of the review must shall include, but is not limited to, evaluating claims handling, customer service, take-out programs and bonuses: r financing arrangements made to address a 100-year probable maximum loss; personnel costs and administration; underwriting,

576-03539-13 20131770c1

eligibility requirements of law; procurement of goods and services; internal controls; and the internal audit function; and related internal controls. A copy of the report shall be provided to the corporation's board, the President of the Senate, the Speaker of the House of Representatives, each member of the Financial Services Commission, and the Office of Insurance Regulation. The initial audit must be completed by February 1, 2009.

- 2. The executive director, with the concurrence of the board, shall contract with an independent auditing firm to conduct a performance audit of the corporation every 2 years. The objectives of the audit include, but are not limited to, an evaluation, within the context of insurance industry best practices, of the corporation's strategic planning processes, the functionality of the corporation's organizational structure, the compensation levels of senior management, and the overall management and operations of the corporation. A copy of the audit report shall be provided to the corporation's board, the President of the Senate, the Speaker of the House of Representatives, each member of the Financial Services Commission, the Office of Insurance Regulation, and the Auditor General. The initial audit must be completed by June 1, 2014.
- (q)1. The corporation shall certify to the office its needs for annual assessments as to a particular calendar year, and for any interim assessments that it deems to be necessary to sustain operations as to a particular year pending the receipt of annual assessments. Upon verification, the office shall approve such certification, and the corporation shall levy such annual or

1974

1975

1976

1977

1978

1979

1980

1981

1982

1983

1984

1985

1986

1987

1988

1989

1990

1991

1992

19931994

1995

1996

1997

1998

1999

2000

2001

576-03539-13 20131770c1

interim assessments. Such assessments shall be prorated as provided in paragraph (b). The corporation shall take all reasonable and prudent steps necessary to collect the amount of assessments due from each assessable insurer, including, if prudent, filing suit to collect the assessments, and the office may provide such assistance to the corporation it deems appropriate. If the corporation is unable to collect an assessment from any assessable insurer, the uncollected assessments shall be levied as an additional assessment against the assessable insurers and any assessable insurer required to pay an additional assessment as a result of such failure to pay shall have a cause of action against the such nonpaying assessable insurer. Assessments must shall be included as an appropriate factor in the making of rates. The failure of a surplus lines agent to collect and remit any regular or emergency assessment levied by the corporation is considered to be—a violation of s. 626.936 and subjects the surplus lines agent to the penalties provided in that section.

2. The governing body of any unit of local government, any residents of which are insured by the corporation, may issue bonds as defined in s. 125.013 or s. 166.101 from time to time to fund an assistance program, in conjunction with the corporation, for the purpose of defraying deficits of the corporation. In order to avoid needless and indiscriminate proliferation, duplication, and fragmentation of such assistance programs, the any unit of local government, any residents of which are insured by the corporation, may provide for the payment of losses, regardless of whether or not the losses occurred within or outside of the territorial jurisdiction of

2003

2004

2005

2006

2007

2008

2009

2010

2011

2012

2013

2014

2015

2016

2017

2018

2019

2020

2021

2022

2023

2024

2025

2026

2027

2028

2029

2030

576-03539-13 20131770c1

the local government. Revenue bonds under this subparagraph may not be issued until validated pursuant to chapter 75, unless a state of emergency is declared by executive order or proclamation of the Governor pursuant to s. 252.36 which makes making such findings as are necessary to determine that it is in the best interests of, and necessary for, the protection of the public health, safety, and general welfare of residents of this state and declaring it an essential public purpose to permit certain municipalities or counties to issue such bonds as will permit relief to claimants and policyholders of the corporation. Any such unit of local government may enter into such contracts with the corporation and with any other entity created pursuant to this subsection as are necessary to carry out this paragraph. Any bonds issued are under this subparagraph shall be payable from and secured by moneys received by the corporation from emergency assessments under sub-subparagraph (b) 3.d., and assigned and pledged to or on behalf of the unit of local government for the benefit of the holders of such bonds. The funds, credit, property, and taxing power of the state or of the unit of local government may shall not be pledged for the payment of such bonds.

- 3.a. The corporation shall adopt one or more programs subject to approval by the office for the reduction of both new and renewal writings by in the corporation. The corporation may consider any prudent and not unfairly discriminatory approach to reducing corporation writings.
- a. The corporation may adopt a credit against assessment liability or other liability which provides an incentive for insurers to take and keep risks out of the corporation by

2032

2033

2034

2035

2036

2037

2038

2039

2040

2041

2042

2043

2044

2045

20462047

2048

2049

2050

2051

2052

2053

2054

2055

2056

2057

2058

2059

576-03539-13 20131770c1

maintaining or increasing voluntary writings in counties or areas in which corporation risks are highly concentrated, and a program to provide a formula under which an insurer voluntarily taking risks out of the corporation by maintaining or increasing voluntary writings is relieved, wholly or partially, from assessments under sub-subparagraph (b) 3.a.

b. Beginning January 1, 2008, Any program the corporation adopts for the payment of bonuses to an insurer for each risk the insurer removes from the corporation must shall comply with s. 627.3511(2) and may not exceed the amount referenced in s. 627.3511(2) for each risk removed. The corporation may consider any prudent and not unfairly discriminatory approach to reducing corporation writings, and may adopt a credit against assessment liability or other liability that provides an incentive for insurers to take risks out of the corporation and to keep risks out of the corporation by maintaining or increasing voluntary writings in counties or areas in which corporation risks are highly concentrated and a program to provide a formula under which an insurer voluntarily taking risks out of the corporation by maintaining or increasing voluntary writings will be relieved wholly or partially from assessments under sub-subparagraph (b) 3.a. However, Any "take-out bonus" or payment to an insurer must be conditioned on the property being insured for at least 5 years by the insurer, unless canceled or nonrenewed by the policyholder. If the policy is canceled or nonrenewed by the policyholder before the end of the 5-year period, the amount of the take-out bonus must be prorated for the time period the policy was insured. If When the corporation enters into a contractual agreement for a take-out plan, the producing agent

576-03539-13 20131770c1

of record of the corporation policy is entitled to retain any unearned commission on such policy, and the insurer shall either:

- (I) Pay to the producing agent of record of the policy, for the first year, an amount which is the greater of the insurer's usual and customary commission for the type of policy written or a policy fee equal to the usual and customary commission of the corporation; or
- (II) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least a period of not less than 1 year and offer to pay the agent the insurer's usual and customary commission for the type of policy written. If the producing agent is unwilling or unable to accept appointment by the new insurer, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (I).
- <u>c.b.</u> Any credit or exemption from regular assessments adopted under this subparagraph shall last <u>up to</u> no longer than the 3 years <u>after following</u> the cancellation or expiration of the policy by the corporation. With the approval of the office, the board may extend such credits for an additional year if the insurer guarantees an additional year of renewability for all policies removed from the corporation, or for 2 additional years if the insurer guarantees 2 additional years of renewability for all policies so removed.
- <u>d.e.</u> <u>A</u> There shall be no credit, limitation, exemption, or deferment from emergency assessments to be collected from policyholders pursuant to sub-subparagraph (b)3.d. <u>is</u> prohibited.
 - 4. The corporation plan shall provide for the deferment, in

576-03539-13 20131770c1

whole or in part, of the assessment of an assessable insurer, other than an emergency assessment collected from policyholders pursuant to sub-subparagraph (b)3.d., if the office finds that payment of the assessment would endanger or impair the solvency of the insurer. If In the event an assessment against an assessable insurer is deferred in whole or in part, the amount by which such assessment is deferred may be assessed against the other assessable insurers in a manner consistent with the basis for assessments set forth in paragraph (b).

- 5. Effective July 1, 2007, In order to evaluate the costs and benefits of approved take-out plans, if the corporation pays a bonus or other payment to an insurer for an approved take-out plan, it shall maintain a record of the address or such other identifying information on the property or risk removed in order to track if and when the property or risk is later insured by the corporation.
- 6. Any policy taken out, assumed, or removed from the corporation is, as of the effective date of the take-out, assumption, or removal, direct insurance issued by the insurer and not by the corporation, even if the corporation continues to service the policies. This subparagraph applies to policies of the corporation and not policies taken out, assumed, or removed from any other entity.
- 6. The corporation may adopt one or more programs to encourage authorized insurers to remove policies from the corporation through a loan from the corporation to an insurer secured by a surplus note that contains such necessary and reasonable provisions as the corporation requires. Such surplus note is subject to the review and approval of the office

576-03539-13

20131770c1

2118 pursuant to s. 628.401. The corporation may include, but is not 2119 limited to, provisions regarding the maximum size of a loan to 2120 an insurer, capital matching requirements, the relationship 2121 between the aggregate number of policies or amount of loss 2122 exposure removed from the association and the amount of a loan, 2123 retention requirements related to policies removed from the 2124 corporation, and limitations on the number of insurers receiving 2125 loans from the corporation under any one management group in 2126 whatever form or arrangement. If a loan secured by a surplus 2127 note is provided to a new mutual insurance company, the 2128 corporation may require the board of the new mutual insurer to 2129 have a majority of independent board members, may restrict the 2130 ability of the new mutual insurer to convert to a stock insurer 2131 while the mutual insurer owes any principal or interest under 2132 the surplus note to the corporation, establish a capital match 2133 requirement of up to \$1 of private capital for each \$4 of the 2134 corporation's loan to a new mutual insurer, and limit the 2135 eligibility of a new mutual insurer for a waiver of the ceding 2136 commission traditionally associated with take-out programs from 2137 the corporation to those new mutual insurers that agree 2138 contractually to maintain an expense ratio below 20 per cent of 2139 written premium. For this purpose, the term "expense ratio" 2140 means the sum of agent commissions and other acquisition 2141 expenses; general and administrative expenses; and premium taxes, licenses, and fees, divided by the gross written premium. 2142 2143 (z) In enacting the provisions of this section, the 2144 Legislature recognizes that both the Florida Windstorm 2145 Underwriting Association and the Residential Property and 2146 Casualty Joint Underwriting Association have entered into

576-03539-13 20131770c1

2147 financing arrangements that obligate each entity to service its debts and maintain the capacity to repay funds secured under 2148 2149 these financing arrangements. It is the intent of the Legislature that nothing in this section not be construed to 2150 2151 compromise, diminish, or interfere with the rights of creditors 2152 under such financing arrangements. It is further the intent of 2153 the Legislature to preserve the obligations of the Florida 2154 Windstorm Underwriting Association and Residential Property and 2155 Casualty Joint Underwriting Association with regard to 2156 outstanding financing arrangements, with such obligations 2157 passing entirely and unchanged to the corporation and, 2158 specifically, to the applicable account of the corporation. So 2159 long as any bonds, notes, indebtedness, or other financing 2160 obligations of the Florida Windstorm Underwriting Association or 2161 the Residential Property and Casualty Joint Underwriting 2162 Association are outstanding, under the terms of the financing 2163 documents pertaining to them, the executive director of the 2164 corporation, with the concurrence of the governing board, of the 2165 corporation shall have and shall exercise the authority to levy, 2166 charge, collect, and receive all premiums, assessments, 2167 surcharges, charges, revenues, and receipts that the 2168 associations had authority to levy, charge, collect, or receive 2169 under the provisions of subsection (2) and this subsection, 2170 respectively, as they existed on January 1, 2002, to provide moneys, without exercise of the authority provided by this 2171 2172 subsection, in at least the amounts, and by the times, as would 2173 be provided under those former provisions of subsection (2) or 2174 this subsection, respectively, so that the value, amount, and 2175 collectability of any assets, revenues, or revenue source

576-03539-13 20131770c1

pledged or committed to, or any lien thereon securing such outstanding bonds, notes, indebtedness, or other financing obligations is will not be diminished, impaired, or adversely affected by the amendments made by this section act and to permit compliance with all provisions of financing documents pertaining to such bonds, notes, indebtedness, or other financing obligations, or the security or credit enhancement for them, and any reference in this subsection to bonds, notes, indebtedness, financing obligations, or similar obligations, of the corporation must shall include like instruments or contracts of the Florida Windstorm Underwriting Association and the Residential Property and Casualty Joint Underwriting Association to the extent not inconsistent with the provisions of the financing documents pertaining to them.

- (gg) The Office of Inspector General is established within the corporation to provide a central point for coordination of and responsibility for activities that promote accountability, integrity, and efficiency. The office shall be headed by an inspector general, which is a senior management position that involves planning, coordinating, and performing activities assigned to and assumed by the inspector general for the corporation.
- 1. The inspector general shall be appointed by the Financial Services Commission and may be removed from office only by the commission. The inspector general shall be appointed without regard to political affiliation.
- <u>a. At a minimum, the inspector general must possess a</u>

 <u>bachelor's degree from an accredited college or university and 8</u>

 years of professional experience related to the duties of an

576-03539-13 20131770c1

inspector general as described in this paragraph, of which 5 years must have been at a supervisory level.

- b. Until June 30, 2014, the inspector general shall be under the general supervision of the Financial Services

 Commission and not subject to the supervision of any employee of the corporation. Beginning July 1, 2014, the inspector general shall report to, and be under the supervision of, the chair of the board of governors. The executive director or corporation staff may not prevent or prohibit the inspector general from initiating, carrying out, or completing any review, evaluation, or investigation.
- 2. The inspector general shall initiate, direct, coordinate, participate in, and perform studies, reviews, evaluations, and investigations designed to assess management practices; compliance with laws, rules, and policies; and program effectiveness and efficiency. This includes:
- a. Conducting internal examinations; investigating allegations of fraud, waste, abuse, malfeasance, mismanagement, employee misconduct, or violations of corporation policies; and conducting any other investigations as directed by the Financial Services Commission or as independently determined.
- b. Evaluating and recommending actions regarding security,
 the ethical behavior of personnel and vendors, and compliance
 with rules, laws, policies, and personnel matters; and rendering
 ethics opinions.
- c. Overseeing or participating in personnel and administrative policy compliance and management, operational reviews, and conducting and selecting human resources-related advice and consultation.

576-03539-13 20131770c1

d. In conjunction with the ethics and compliance officer, evaluating the application of a corporation code of ethics, providing input on the design and content of ethics-related policy training courses, educating employees on the code and on appropriate conduct, and checking for compliance.

- e. Participating in policy development and review. This includes working collaboratively with the ethics and compliance officer in the creation, modification, and maintenance of personnel and administrative services policies and in the identification of policy enhancements; and researching policyrelated issues.
- f. Participating in the activities of the senior management team and evaluating the management's compliance with recommended solutions.
- g. Cooperating and coordinating activities with the chief of internal audit, but not conducting internal audits.
- h. Maintaining records of investigations and discipline in accordance with established policies.
- i. Supervising and directing the tasks and assignments of the staff assigned to assist with the inspector general's projects. This includes regular review and feedback regarding work in progress and upon completion and providing input regarding relevant training and staff development activities as warranted.
- j. Directing, planning, preparing, and presenting interim and final reports and oral briefings to the Financial Services Commission and the executive director which communicate the results of studies, reviews, and investigations.
 - k. Providing the executive director with independent and

576-03539-13 20131770c1

2263 objective assessments of programs and activities.

- <u>l. Completing special projects and assignments as directed</u>
 by the Financial Services Commission and performing other duties
 as requested by the commission.
- 3. At least annually, the inspector general shall provide a report to the President of the Senate and the Speaker of the House of Representatives regarding the corporation's clearinghouse and the extent to which policies are being returned to the voluntary market. This report must include an analysis regarding the effectiveness of the clearinghouse in encouraging voluntary market participation in depopulation.

Section 10. Effective October 1, 2013, paragraph (e) of subsection (6) of section 627.351, Florida Statutes, is amended to read

627.351 Insurance risk apportionment plans.-

- (6) CITIZENS PROPERTY INSURANCE CORPORATION. -
- (e) The corporation is subject to s. 287.057 for the purchase of commodities and contractual services except as otherwise provided in this paragraph. Services provided by tradepersons or technical experts to assist a licensed adjuster in the evaluation of individual claims are not subject to the procurement requirements of this section. Additionally, the procurement of financial services providers and underwriters must be made pursuant to s. 627.3513 Purchases that equal or exceed \$2,500, but are less than \$25,000, shall be made by receipt of written quotes, written record of telephone quotes, or informal bids, whenever practical. The procurement of goods or services valued at or over \$25,000 shall be subject to competitive solicitation, except in situations where the goods

576-03539-13 20131770c1

or services are provided by a sole source or are deemed an emergency purchase; the services are exempted from competitive solicitation requirements under s. 287.057(3)(f); or the procurement of services is subject to s. 627.3513. Justification for the sole-sourcing or emergency procurement must be documented. Contracts for goods or services valued at or more than over \$100,000 are subject to approval by the board.

- $\underline{1.}$ The corporation is an agency for the purposes of s. $\underline{287.057}$, except for subsection (22) of that section for which the corporation is an eligible user.
- <u>a. The authority of the Department of Management Services</u> and the Chief Financial Officer under s. 287.057 extends to the corporation as if the corporation were an agency.
- b. The executive director of the corporation is the agency head under s. 287.057, except for resolution of bid protests for which the board would serve as the agency head.
- 2. The corporation must provide notice of a decision or intended decision concerning a solicitation, contract award, or exceptional purchase by electronic posting. Such notice must contain the following statement: "Failure to file a protest within the time prescribed in this section constitutes a waiver of proceedings."
- a. A person adversely affected by the corporation's decision or intended decision to award a contract pursuant to s. 287.057(1) or s. 287.057(3)(c) who elects to challenge the decision must file a written notice of protest with the executive director of the corporation within 72 hours after the corporation posts a notice of its decision or intended decision. For a protest of the terms, conditions, and specifications

2322

2323

2324

2325

2326

2327

2328

2329

2330

2331

2332

2333

2334

2335

2336

2337

2338

2339

2340

2341

2342

2343

2344

23452346

2347

2348

2349

576-03539-13 20131770c1

contained in a solicitation, including any provisions governing the methods for ranking bids, proposals, replies, awarding contracts, reserving rights of further negotiation, or modifying or amending any contract, the notice of protest must be filed in writing within 72 hours after the posting of the solicitation.

Saturdays, Sundays, and state holidays are excluded in the computation of the 72-hour time period.

b. A formal written protest must be filed within 10 days after the date the notice of protest is filed. The formal written protest must state with particularity the facts and law upon which the protest is based. Upon receipt of a formal written protest that has been timely filed, the corporation must stop the solicitation or contract award process until the subject of the protest is resolved by final board action unless the executive director sets forth in writing particular facts and circumstances that require the continuance of the solicitation or contract award process without delay in order to avoid an immediate and serious danger to the public health, safety, or welfare. The corporation must provide an opportunity to resolve the protest by mutual agreement between the parties within 7 business days after receipt of the formal written protest. If the subject of a protest is not resolved by mutual agreement within 7 business days, the corporation's board must place the protest on the agenda and resolve it at its next regularly scheduled meeting. The protest must be heard by the board at a publicly noticed meeting in accordance with procedures established by the board.

c. In a protest of an invitation-to-bid or request-for-proposals procurement, submissions made after the bid or

2370

2371

2372

2373

2374

2375

2376

2377

2378

576-03539-13 20131770c1

2350 proposal opening which amend or supplement the bid or proposal 2351 may not be considered. In protesting an invitation-to-negotiate 2352 procurement, submissions made after the corporation announces 2353 its intent to award a contract, reject all replies, or withdraw 2354 the solicitation that amends or supplements the reply may not be 2355 considered. Unless otherwise provided by law, the burden of 2356 proof rests with the party protesting the corporation's action. 2357 In a competitive-procurement protest, other than a rejection of 2358 all bids, proposals, or replies, the corporation's board must 2359 conduct a de novo proceeding to determine whether the 2360 corporation's proposed action is contrary to the corporation's 2361 governing statutes, the corporation's rules or policies, or the 2362 solicitation specifications. The standard of proof for the 2363 proceeding is whether the corporation's action was clearly 2364 erroneous, contrary to competition, arbitrary, or capricious. In 2365 any bid-protest proceeding contesting an intended corporation 2366 action to reject all bids, proposals, or replies, the standard 2367 of review by the board is whether the corporation's intended 2368 action is illegal, arbitrary, dishonest, or fraudulent.

- d. Failure to file a notice of protest or failure to file a formal written protest constitutes a waiver of proceedings.
- 3. Contract actions and decisions by the board under this paragraph are final. Any further legal remedy must be made in the Circuit Court of Leon County.
- Section 11. The purchase of commodities and contractual services by Citizens Property Insurance Corporation commenced before October 1, 2013, is governed by the law in effect on September 30, 2013.
 - Section 12. Effective January 1, 2014, paragraph (n) of

576-03539-13 20131770c1

subsection (6) of section 627.351, Florida Statutes, is amended to read:

- 627.351 Insurance risk apportionment plans.-
- (6) CITIZENS PROPERTY INSURANCE CORPORATION. -
- (n) 1. Rates for coverage provided by the corporation must be actuarially sound and subject to s. 627.062, Except as otherwise provided in this paragraph, rates for coverage provided by the corporation must be actuarially sound and not competitive with approved rates charged in the admitted voluntary market in order for the corporation to function as a residual market mechanism that provides insurance only if insurance cannot be procured in the voluntary market.
- a. In establishing actuarially sound rates the corporation shall include an appropriate catastrophe risk load factor that reflects the actual catastrophic risk exposure retained by the corporation.
- b. In establishing noncompetitive rates for personal and commercial lines residential policies, the average rates of the corporation for each rating territory may not be less than the average rates charged by the insurer that had the highest average rate in that rating territory among the 20 voluntary admitted insurers with the greatest total direct written premium in the state for that line of business in the preceding year.
- c. In establishing noncompetitive rates for mobile home coverage, the average rates of the corporation may not be less than the average rates charged by the insurer that had the highest average rate in that rating territory among the five voluntary admitted insurers with the greatest total written premium for mobile home owner's policies in the state in the

576-03539-13 20131770c1

preceding year. The corporation shall file its recommended rates with the office at least annually. The corporation shall provide any additional information regarding the rates which the office requires. The office shall consider the recommendations of the board and issue a final order establishing the rates for the corporation within 45 days after the recommended rates are filed. The corporation may not pursue an administrative challenge or judicial review of the final order of the office.

- d. Rates for commercial nonresidential policies must be actuarially sound in accordance with sub-subparagraph a.
- e. The requirements of sub-subparagraphs b. and c. do not apply to rates in territories where the office determines there is not a reasonable degree of competition. In such territories the corporation's rates must be actuarially sound in accordance with sub-subparagraph a.
- 2. In addition to the rates otherwise determined pursuant to this paragraph, the corporation shall impose and collect an amount equal to the premium tax provided in s. 624.509 to augment the financial resources of the corporation.
- 3. After the public hurricane loss-projection model under s. 627.06281 has been found to be accurate and reliable by the Florida Commission on Hurricane Loss Projection Methodology, the model shall serve as the minimum benchmark for determining the windstorm portion of the corporation's rates. This subparagraph does not require or allow the corporation to adopt rates lower than the rates otherwise required or allowed by this paragraph.
- 4. The rate filings for the corporation which were approved by the office and took effect January 1, 2007, are rescinded, except for those rates that were lowered. As soon as possible,

576-03539-13 20131770c1

the corporation shall begin using the lower rates that were in effect on December 31, 2006, and provide refunds to policyholders who paid higher rates as a result of that rate filing. The rates in effect on December 31, 2006, remain in effect for the 2007 and 2008 calendar years except for any rate change that results in a lower rate. The next rate change that may increase rates shall take effect pursuant to a new rate filing recommended by the corporation and established by the office, subject to this paragraph.

- 5. Beginning on July 15, 2009, and annually thereafter, the corporation must make a recommended actuarially sound rate filing for each personal and commercial line of business it writes, to be effective no earlier than January 1, 2010.
- 3.6. For policies initially insured by the corporation before July 1, 2013, and which have continuously been insured by the corporation since that date, Beginning on or after January 1, 2010, and notwithstanding the board's recommended rates and the office's final order regarding the corporation's filed rates under subparagraph 1., the corporation shall annually implement a rate increase that which, except for sinkhole coverage, does not exceed 10 percent for any territory single policy issued by the corporation, excluding coverage changes and surcharges. This subparagraph is limited to:
- a. Personal lines residential policies that have a dwelling replacement cost of less than \$300,000 and that cover homestead personal residential properties or occupied permanent residencies having a written rental agreement for at least 12 months.
 - b. Personal lines residential wind-only policies that cover

2471

2472

2474

2475

2476

2.477

24782479

2480

2481

2482

2483

2484

2485

24862487

2488

2489

24902491

2492

2493

2494

576-03539-13 20131770c1

homestead personal residential properties, or that are occupied permanent residencies that have a written rental agreement for no less than 12 months, and have a dwelling replacement cost of less than:

- (1) \$1 million on July 1, 2013.
- (II) \$800,000 on January 1, 2014.
- (III) \$600,000 on January 1, 2015.
- c. Commercial lines residential properties.
 - 4. The corporation shall also implement the following:
 - $\underline{\text{a.7.}}$ The corporation may also implement An increase to reflect the effect on the corporation of the cash buildup factor pursuant to s. 215.555(5)(b).
 - b. An increase of up to 3 percent, which shall only be used to purchase catastrophe reinsurance or other risk transfer mechanisms for purposes of protecting the corporation and its policyholders from potential shortfalls and assessments. In any year for which the full 3 percent increase is imposed, there must also be a corresponding 3 percent decrease, 1 percent per account, from the Citizens policyholder surcharge in (b)3.i., for that year.
 - 5.8. The corporation's implementation of rates as prescribed in subparagraph 3.6. shall cease for any line of business written by the corporation upon the corporation's implementation of the rates described in subparagraph 1.

 actuarially sound rates. Thereafter, the corporation shall annually make a recommended actuarially sound rate filing implementing such rates for each commercial and personal line of business the corporation writes.
 - 6. The corporation shall annually certify to the office

576-03539-13 20131770c1

that its rates comply with the requirements of this paragraph.

If any adjustment in the rates or rating factors of the corporation is necessary to ensure such compliance, the corporation shall make and implement such adjustments and file its revised rates and rating factors with the office. If the office thereafter determines that the revised rates and rating factors fail to comply with this paragraph, it shall notify the corporation and require the corporation to amend its rates or rating factors in conjunction with its next rate filing. The office must notify the corporation by electronic means of any rate filing it approves for any insurer among the insurers referred to in this paragraph.

7. By January 1, 2014, the board shall provide recommendations to the Legislature on how to provide relief to a policyholder whose premium reflects the full rate required under subparagraph 1. and who demonstrates a financial need at the time of application or renewal.

Section 13. Section 627.3518, Florida Statutes, is created to read:

627.3518 Citizens Property Insurance Corporation
clearinghouse.—The Legislature recognizes that Citizens Property
Insurance Corporation has authority to establish a clearinghouse
as a separate organizational unit within the corporation for the
purpose of determining the eligibility of new and renewal risks,
excluding commercial residential, seeking coverage through the
corporation and facilitating the identification and diversion of
ineligible applicants and current policyholders from the
corporation into the voluntary insurance market. The purpose of
this section is to augment that authority by providing a

576-03539-13 20131770c1

2524 <u>framework for the corporation to implement such program by July</u> 2525 1, 2013.

- (1) As used in this section, the term:
- (a) "Clearinghouse" means the clearinghouse diversion program created under this section.
- (b) "Corporation" means Citizens Property Insurance Corporation.
- (c) "Exclusive agent" means a licensed insurance agent who has agreed, by contract, to act exclusively for one company or group of affiliated insurance companies and is disallowed by the provisions of that contract to directly write for any other unaffiliated insurer absent express consent from the company or group of affiliated insurance companies.
- (d) "Independent agent" means a licensed insurance agent not described in paragraph (c).
- (2) In order to confirm eligibility with the corporation and to enhance the access of new applicants for coverage and existing policyholders of the corporation to offers of coverage from authorized and eligible insurers, the corporation shall establish a clearinghouse to facilitate the diversion of ineligible applicants and existing policyholders from the corporation into the voluntary insurance market.
- (3) The clearinghouse shall have the same rights and responsibilities in carrying out its duties as a licensed general lines agent, but is not required to employ or engage a licensed general lines agent or to maintain an insurance agency license in order to solicit and place insurance coverage. In establishing the clearinghouse, the corporation may:
 - (a) Require all new applications and all policies due for

576-03539-13 20131770c1

renewal to be submitted to the clearinghouse or a private alternative in order to facilitate obtaining an offer of coverage from an authorized insurer before binding or renewing coverage by the corporation.

- (b) Employ or otherwise contract with individuals or other entities to provide administrative or professional services in order to effectuate the plan within the corporation in accordance with the applicable purchasing requirements under s. 627.351.
- (c) Enter into contracts with an authorized or eligible insurer participating in the clearinghouse and accept an appointment by such insurer.
- (d) Provide funds to operate the clearinghouse, or charge agents and insurers a reasonable fee to offset, or partially offset, the costs of the clearinghouse. Insurers participating in the clearinghouse are not required to use the clearinghouse for the renewal of policies initially written through the clearinghouse.
- (e) Develop an enhanced application for obtaining information that will assist private insurers in determining whether to make an offer of coverage through the clearinghouse.
- (f) Before approving new applications for coverage by the corporation, require every application to be subject to a 48-hour period that allows an insurer participating in the clearinghouse to select the application for coverage. The insurer may issue a binder on any policy selected for coverage for a period of at least 30 days, but not more than 60 days.
- (4) An authorized or eligible insurer may participate in the clearinghouse; however, participation is not mandatory.

576-03539-13 20131770c1

Insurers making offers of coverage to new applicants or renewing policyholders through the clearinghouse:

- (a) Are not required to individually appoint an agent whose customer is underwritten and bound through the clearinghouse.

 Notwithstanding s. 626.112, insurers are not required to appoint an agent on a policy underwritten through the clearinghouse as long as that policy remains with the insurer. Insurers may appoint an agent whose customer is initially underwritten and bound through the clearinghouse. If an insurer accepts a policy from an agent who is not appointed pursuant to this paragraph and thereafter accepts a policy from such agent, the provisions of s. 626.112 requiring appointment apply to the agent.
- (b) Must enter into a limited agency agreement with each agent who is not appointed in accordance with paragraph (a) and whose customer is underwritten and bound through the clearinghouse.
- (c) Must enter into its standard agency agreement with each agent whose customer is underwritten and bound through the clearinghouse if that agent has been appointed by the insurer pursuant to s. 626.112.
 - (d) Must comply with s. 627.4133(2).
- (e) Must allow authorized or eligible insurers participating in the clearinghouse to participate through their single, designated managing general agent or broker; however the provisions of paragraph (6) (a) regarding ownership, control, and use of the expirations apply.
- (5) (a) Notwithstanding s. 627.3517, an applicant for new coverage is not eligible for coverage from the corporation if the applicant is offered coverage from an authorized insurer

576-03539-13 20131770c1

through the clearinghouse at a premium that is at or below the eligibility threshold established under s. 627.351(6)(c)5.a.

- (b) Notwithstanding any other provisions of law, if a renewing policyholder of the corporation is offered coverage from an authorized insurer for a personal lines or commercial lines risk at a premium that is no more than 15 percent above the corporation's renewal premium for comparable coverage, the risk is not eligible for coverage with the corporation.
- (c) Notwithstanding s. 626.916(1), if an applicant for new or renewal coverage from the corporation does not receive an offer of coverage from an authorized insurer, the applicant may choose to accept an offer of coverage from an eligible insurer or their broker under ss. 626.913-626.937. Such offers of coverage from an eligible insurer do not make the risk ineligible for coverage with the corporation.
- (d) An applicant for new or renewal coverage from the corporation may choose to accept any offers of coverage received through the clearinghouse from an authorized insurer that is greater than 15 percent of the corporation's renewal premium.
- (e) Sections 627.351(6)(c)5.a.(I) and b.(I) do not apply to an offer of coverage from an authorized insurer obtained through the clearinghouse.
- (6) Independent agents who submit new applications for coverage or who are the agent of record on a renewal policy submitted to the clearinghouse:
- (a) Must maintain ownership and the exclusive use of expirations, records, or other written or electronic information directly related to such applications or renewals written through the corporation or through an insurer participating in

576-03539-13 20131770c1

the clearinghouse, notwithstanding s. 627.351(6)(c)5.a.(I)(B) and (II)(B). Contracts with the corporation or required by the corporation may not amend, modify, interfere with, or limit such rights of ownership. Such expirations, records, or other written or electronic information may be used to review an application, issue a policy, or for any other purpose necessary for placing business through the clearinghouse.

- (b) Are not required to be appointed by an insurer participating in the clearinghouse for policies written solely through the clearinghouse, notwithstanding s. 626.112.
- (c) May accept an appointment from an insurer participating in the clearinghouse.
- (d) Must enter into a standard or limited agency agreement with the insurer, at the insurer's option.

Applicants ineligible for coverage under paragraph (5) remain ineligible if their independent agent is unwilling or unable to enter into a standard or limited agency agreement with an insurer participating in the clearinghouse.

- (7) Exclusive agents submitting new applications for coverage or who are the agent of record on a renewal policy submitted to the clearinghouse:
- (a) Must maintain ownership and the exclusive use of expirations, records, or other written or electronic information directly related to such applications or renewals written through the corporation or through an insurer participating in the clearinghouse, notwithstanding s. 627.351(6)(c)5.a.(I)(B) and (II)(B). Contracts with the corporation or required by the corporation may not amend, modify, interfere with, or limit such

576-03539-13 20131770c1

rights of ownership. Such expirations, records, or other written or electronic information may be used to review an application, issue a policy, or for any other purpose necessary for placing business through the clearinghouse.

- (b) Are not required to be appointed by an insurer participating in the clearinghouse for policies written solely through the clearinghouse, notwithstanding s. 626.112.
- (c) Must accept an offer of coverage from an insurer whose limited servicing agreement is approved by that agent's exclusive insurer as eligible to participate in the clearinghouse with that insurer's exclusive agents.
- (d) Must enter into a limited servicing agreement with the insurer making an offer of coverage, and may do so only after the exclusive agent's insurer has approved the terms of the agreement. The exclusive agent's insurer must approve a limited service agreement for the clearinghouse if the insurer has approved a service agreement with the agent for other purposes.

An applicant is ineligible for coverage under paragraph (5) if the applicant's exclusive agent is unwilling or unable to enter into a standard or limited agency agreement with a participating insurer making an offer of coverage to that applicant.

(8) To promote private market initiatives that provide offers of coverage from authorized and eligible insurers to applicants for coverage by the corporation and to the corporation's policyholders on renewal, the corporation shall publish, by January 1, 2014, reasonable standards for private alternatives to the submission of a risk to the clearinghouse.

576-03539-13 20131770c1

Such private alternatives may act in a master agency arrangement that allows agents to be appointed as subagents of a master agency and to use private alternatives for the submission of risks to the clearinghouse. The alternative option allowed under this subsection is an alternative to, and not a replacement for, the clearinghouse. Neither the clearinghouse nor any private entity operating under this subsection may prohibit insurers that elect to participate from participating in more than one clearinghouse or alternative; however, an insurer participating in the private entity must also participate in the clearinghouse.

- (9) Submission of an application to the clearinghouse for coverage by the corporation does not constitute the binding of coverage, and the failure of the clearinghouse to obtain an offer of coverage by an insurer is not considered acceptance of coverage of the risk by the corporation.
- (10) The clearinghouse does not include commercial residential policies.
- Section 14. Temporary keepout program.—Citizens Property

 Corporation shall implement a temporary keepout program

 beginning July 1, 2013, and ending on the date the clearinghouse program established under s. 627.3518, Florida Statutes, is operational.
- (1) Subject to procedures adopted by the corporation, the program shall provide an opportunity for new applicants for personal residential multiperil coverage with the corporation to be offered coverage with authorized insurers through the market assistance plan established under s. 627.3515, Florida Statutes.
 - (2) The program is subject to all of the following:

576-03539-13 20131770c1

(a) The corporation may not accept a new personal residential multiperil application for coverage within 72 hours after submission of the risk to the market assistance plan under subsection (1).

- (b) Section 627.3517, Florida Statutes, relating to consumer choice of agent does not apply to applications for coverage accepted by authorized insurers under the program.
- (c) Insurers issuing policies under this section are subject to s. 627.3518(3), Florida Statutes, relating to agent appointment.
- (d) Notwithstanding s. 626.916(1), Florida Statutes, if an applicant for new or renewal coverage from the corporation does not receive an offer of coverage from an eligible insurer, the applicant may accept an offer from a designated broker of an insurer eligible under ss. 626.913-626.937, Florida Statutes.
- (3) This section expires on March 1, 2014, or when the clearinghouse program established under s. 627.3518, Florida Statutes, becomes operational, whichever occurs first.

Section 15. Subsection (1) of section 627.405, Florida Statutes, is amended to read:

627.405 Insurable interest; property.-

(1) A No contract for property of insurance of property or of any interest in property or arising from property is not shall be enforceable as to the insurance except for the benefit of persons having an insurable interest in the things insured as at the time of the loss. Policyholders under a contract of property insurance may assign benefits to be received under that contract consistent with, and subject to, the conditions in the policy.

2757

2758

27592760

2761

2762

2763

2764

2765

2766

2767

2768

2769

2770

2771

2772

2773

2774

2775

2776

2777

2778

2779

2780

2781

2782

576-03539-13 20131770c1

Section 16. Subsection (1) of section 627.410, Florida Statutes, is amended to read:

627.410 Filing, approval of forms.

(1) A No basic insurance policy or annuity contract form, or application form where written application is required and is to be made a part of the policy or contract, or group certificates issued under a master contract delivered in this state, or printed rider or endorsement form or form of renewal certificate, may not shall be delivered or issued for delivery in this state, unless the form has been filed with the office by or on in behalf of the insurer that which proposes to use such form and has been approved by the office. This provision does not apply to surety bonds or to policies, riders, endorsements, or forms of unique character that which are designed for and used with relation to insurance on upon a particular subject, (other than as to health insurance), or that which relate to the manner of distributing distribution of benefits or to the reservation of rights and benefits under life or health insurance policies and are used at the request of the individual policyholder, contract holder, or certificateholder. For As to group insurance policies effectuated and delivered outside this state but covering persons resident in this state, the group certificates to be delivered or issued for delivery in this state shall be filed with the office for information purposes only.

Section 17. Except as otherwise expressly provided in the act, this act shall take effect July 1, 2013.