HB 241

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A bill to be entitled

2 An act relating to community health workers; providing 3 definitions; specifying the duties and activities of 4 community health workers; creating the Community 5 Health Worker Task Force within a state college or 6 university; requiring the Department of Health to 7 provide administrative support and services; providing 8 membership and duties of the task force; requiring the 9 members of the task force to elect a chair and vice 10 chair; providing that task force members serve without 11 compensation and are not entitled to reimbursement for 12 per diem or travel expenses; requiring that the task force meet at least quarterly; specifying the number 13 of members required for a quorum; requiring the task 14 15 force to submit a report to the Governor and Legislature by a specified date; providing an 16 effective date. 17

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WHEREAS, Florida faces a number of challenges in providing access to health care services in both urban and rural areas which impair the health and well-being of state residents, and

22 WHEREAS, Florida continues to experience critical shortages 23 of providers in primary health care, oral health care, and 24 behavioral health care, particularly in rural and inner-city 25 areas, and

26 WHEREAS, there is substantial evidence that comprehensive 27 coordination of care for individuals who have chronic diseases 28 and the provision of information regarding preventive care can

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29 improve individual health, create a healthier population, reduce 30 the costs of health care, and increase appropriate access to 31 health care, and

WHEREAS, community health workers have demonstrated success 32 33 in increasing access to health care in underserved communities, 34 providing culturally appropriate education regarding disease 35 prevention and management, providing translating and 36 interpreting services for health care encounters, improving 37 health outcomes through the coordination of care, increasing individual health care literacy and advocacy, and organizing to 38 improve the health care of medically underserved communities 39 40 while reducing costs in the state's health care system, and

WHEREAS, the Legislature recognizes that community health workers are important members of the health care delivery system in this state, and the Florida Health Worker Coalition has begun to explore options that would allow community health workers to earn a living wage and be part of an integrated health delivery team, NOW, THEREFORE,

48 Be It Enacted by the Legislature of the State of Florida: 49 50 Section 1. Community Health Worker Task Force.-51 (1) As used in this section, the term: 52 (a) "Community health worker" means a front-line health 53 care worker who is a trusted member of or has an unusually close 54 understanding of the community that he or she serves and who: 55 Serves as a liaison, link, or intermediary between 1. 56 health care services, social services, and the community in

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| 57 | order to facilitate access to health care services and improve |
| 58 | the quality of health care services and the cultural competency |
| 59 | of health care providers. |
| 60 | 2. Performs the following activities in a community |
| 61 | setting: |
| 62 | a. Provides information regarding available resources. |
| 63 | b. Provides social support and informal counseling. |
| 64 | c. Advocates for individuals and their health care needs. |
| 65 | d. Provides services such as first aid and blood pressure |
| 66 | screening. |
| 67 | 3. Builds individual and community capacity by increasing |
| 68 | knowledge regarding wellness, disease prevention, and self- |
| 69 | sufficiency through a range of activities, such as community |
| 70 | outreach and education and advocacy. |
| 71 | 4. Collects data to help identify the health care needs in |
| 72 | a medically underserved community by: |
| 73 | a. Enhancing the communication skills of residents in |
| 74 | order to assist them in effectively communicating with health |
| 75 | care providers. |
| 76 | b. Providing culturally and linguistically appropriate |
| 77 | health or nutrition education. |
| 78 | c. Advocating for better individual and community health, |
| 79 | including oral health, mental health, and nutritional needs. |
| 80 | d. Providing referral services, followup services, and |
| 81 | coordination of care. |
| 82 | (b) "Department" means the Department of Health. |
| 83 | (c) "Medically underserved community" means a geographic |
| 84 | area that has a shortage of health care professionals and has a |

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| 85 | population that includes persons who do not have public or |
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| 86 | private health insurance, are unable to pay for health care, and |
| 87 | have incomes at or below 185 percent of the federal poverty |
| 88 | level. |
| 89 | (d) "Task force" means the Community Health Worker Task |
| 90 | Force established by the department under this section. |
| 91 | (2)(a) The department shall establish the Community Health |
| 92 | Worker Task Force within a state college or university. The |
| 93 | department shall provide administrative support and services to |
| 94 | the task force to the extent requested by the chair of the task |
| 95 | force and within available resources of the department. |
| 96 | (b) The task force shall consist of the following 12 |
| 97 | members: |
| 98 | 1. One member of the Senate appointed by the President of |
| 99 | the Senate. |
| 100 | 2. One member of the House of Representatives appointed by |
| 101 | the Speaker of the House of Representatives. |
| 102 | 3. One state official appointed by the Governor. |
| 103 | 4. Six culturally and regionally diverse community health |
| 104 | workers appointed by the State Surgeon General. |
| 105 | 5. Three representatives of the Florida Community Health |
| 106 | Worker Coalition appointed by the chair of the Florida Community |
| 107 | Health Worker Coalition. |
| 108 | (c) The task force shall develop recommendations for: |
| 109 | 1. Including community health workers in the development |
| 110 | of proposals for health care or Medicaid reform in this state as |
| 111 | part of the outreach efforts for enrolling residents of this |
| 112 | state in Medicaid managed care programs or other health care |
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| 113 | delivery services. |
| 114 | 2. Including community health workers in providing |
| 115 | assistance to residents in navigating the health care system and |
| 116 | providing information and guidance regarding preventive health |
| 117 | care. |
| 118 | 3. Providing support to community health centers and other |
| 119 | "safety net" providers through the integration of community |
| 120 | health workers as part of health care delivery teams. |
| 121 | (d) The task force shall also collaborate with the Florida |
| 122 | Community Health Worker Coalition, colleges and universities in |
| 123 | the state, and other organizations and institutions to recommend |
| 124 | a process that leads to the standardization of qualifications |
| 125 | and skills of community health workers who are employed in |
| 126 | state-supported health care programs. |
| 127 | (e) The members of the task force shall elect a chair and |
| 128 | vice chair. |
| 129 | (f) Members of the task force shall serve without |
| 130 | compensation and are not entitled to reimbursement for per diem |
| 131 | and travel expenses. |
| 132 | (g) The task force shall meet at least quarterly and may |
| 133 | meet at other times upon the call of the chair or as determined |
| 134 | by a majority of members. |
| 135 | (h) A quorum shall consist of seven members, and the |
| 136 | concurring vote of a majority of the members present is required |
| 137 | for final action. |
| 138 | (i) The task force shall submit a report by June 30, 2014, |
| 139 | to the Governor, the President of the Senate, and the Speaker of |
| 140 | the House of Representatives stating the findings, conclusions, |
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| 141 | | and | recommendations | of | the | task | force. | |
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Section 2. This act shall take effect upon becoming a law.