COMMITTEE/SUBCOMMITTEE AMENDMENT

Bill No. HB 5101 (2013)

Amendment No. 2

COMMITTEE/SUBCOMMITTEE	ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: Appropriations Committee Representative Rehwinkel Vasilinda offered the following:

## Amendment

Remove lines 946-949 and insert:

a. How to contact the instructor via phone, email, or

online messaging tools, and ensure that staff is available to

answer phones at least 50 hours per week and will return

9 messages within 24 hours.

10 <u>b. How to contact technical support via phone, e-mail, or</u> 11 <u>online messaging tool, and ensure that technical support is</u> 12 <u>available at least 70 hours per week.</u>

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