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## LEGISLATIVE ACTION

Senate		House
Comm: FAV	•	
03/07/2013	•	
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The Committee on Banking and Insurance (Richter) recommended the following:

Senate Amendment (with title amendment)

Delete lines 633 - 1851

and insert:

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Section 8. Paragraphs (a), (b), (c), (g), (i), (m), (q), and (z) of subsection (6) of section 627.351, Florida Statutes, are amended to read:

627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

(a) The public purpose of this subsection is to ensure thatthere is an orderly market for property insurance for residents

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12 and businesses of this state.

13 1. The Legislature finds that private insurers are entering 14 the Florida property insurance market unwilling or unable to 15 provide affordable property insurance coverage in many regions 16 of the state. The Legislature further finds that when Citizens 17 Property Insurance Corporation offers rates that are not 18 adequate to cover the average costs that are generated from the 19 claims filed by its policyholders, the deficiency may create a 20 financial burden on all other state policyholders who must 21 purchase their own insurance from private insurers at full 22 actuarial cost and pay an added fee to cover a portion of the 23 cost for claims filed by policyholders of the corporation. The Legislature intends that the corporation not act as a barrier or 24 25 competitor to the private insurance market but be available to residents of in this state only if there is no private market 26 27 coverage available at rates determined reasonable by the Office of Insurance Regulation to the extent sought and needed. The 28 29 absence of affordable property insurance threatens the public 30 health, safety, and welfare and likewise threatens the economic 31 health of the state. As the corporation has continued its rapid 32 growth and exposure, it increasingly threatens state residents 33 with having to absorb an even greater financial burden than they 34 are currently bearing. The state, therefore, has a compelling 35 public interest and a public purpose to assist in assuring that 36 property in the state is insured and that it is insured at 37 affordable, actuarially sound, noncompetitive rates so as to 38 facilitate the remediation, reconstruction, and replacement of 39 damaged or destroyed property without overburdening the 40 policyholders of this state in order to reduce or avoid the

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41 negative effects on otherwise resulting to the public health, 42 safety, and welfare; on, to the economy of the state; and on, 43 and to the revenues of the state and local governments which are needed to provide for the public welfare. It is necessary, 44 45 therefore, to make provide affordable, actuarially sound, 46 noncompetitive property insurance available to applicants who 47 are, in good faith, entitled to procure insurance through the 48 voluntary market but are unable to do so. The Legislature 49 intends, therefore, that affordable, actuarially sound, 50 noncompetitive property insurance be provided and that it 51 continue to be provided, as long as necessary, through Citizens 52 Property Insurance Corporation, a government entity that is an 53 integral part of the state, and that is not a private insurance 54 company, or through referrals to private insurers participating 55 in a clearinghouse established by the corporation. To that end, 56 the corporation shall strive to promote increase the 57 availability of affordable and actuarially sound private property insurance in this state, supplemented by coverage 58 59 provided by the corporation if appropriate, while achieving efficiencies and economies, and while providing service to 60 61 policyholders, applicants, and agents which is no less than the 62 quality generally provided in the voluntary market, for the achievement of the foregoing public purposes. Because it is 63 64 essential for this government entity to have the maximum 65 financial resources to pay claims following a catastrophic 66 hurricane, it is further the intent of the Legislature that the 67 corporation continue to be an integral part of the state and not 68 a private insurance company, and that the income of the 69 corporation be exempt from federal income taxation, and that



70 interest on the debt obligations issued by the corporation be 71 exempt from federal income taxation.

72 2. The Residential Property and Casualty Joint Underwriting 73 Association originally created by this statute shall be known as 74 the Citizens Property Insurance Corporation. The corporation 75 shall provide insurance for residential and commercial property 76 insurance, for applicants who are eligible entitled, but, in 77 good faith, are unable to procure insurance through the 78 voluntary market. The corporation shall operate pursuant to a 79 plan of operation approved by order of the Financial Services 80 Commission. The plan is subject to continuous review by the 81 commission, and. the commission may, by order, withdraw approval of all or part of a plan if the commission determines that 82 83 conditions have changed since approval was granted and that the purposes of the plan require changes in the plan. For the 84 85 purposes of this subsection, residential coverage includes both 86 personal lines residential coverage, which consists of the type of coverage provided by homeowner's, mobile home owner's, 87 88 dwelling, tenant's, condominium unit owner's, and similar policies; and commercial lines residential coverage, which 89 90 consists of the type of coverage provided by condominium association, apartment building, and similar policies. 91

3. Effective January 1, 2009, A personal lines residential structure that has a dwelling replacement cost of \$600,000 \$2 million or more, or a single condominium unit that has a combined dwelling and contents replacement cost of \$600,000 \$2 million or more is not eligible for coverage by the corporation. Such dwellings insured by the corporation on December 31, 2008, may continue to be covered by the corporation until the end of

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99 the policy term. However, such dwellings may reapply and obtain 100 coverage if the property owner provides the corporation with a 101 sworn affidavit from one or more insurance agents, on a form 102 provided by the corporation, stating that the agents have made 103 their best efforts to obtain coverage and that the property has 104 been rejected for coverage by at least one authorized insurer 105 and at least three surplus lines insurers. If such conditions 106 are met, the dwelling may be insured by the corporation for up 107 to 3 years, after which time the dwelling is incligible for 108 coverage. The office shall approve the method used by the 109 corporation for valuing the dwelling replacement costs under 110 cost for the purposes of this subparagraph. If a policyholder is insured by the corporation before prior to being determined to 111 112 be ineligible pursuant to this subparagraph and such 113 policyholder files a lawsuit challenging the determination, the policyholder may remain insured by the corporation until the 114 115 conclusion of the litigation.

4. It is the intent of the Legislature that policyholders, 116 117 applicants, and agents of the corporation receive service and treatment of the highest possible level but never less than that 118 generally provided in the voluntary market. It is also intended 119 120 that the corporation be held to service standards no less than 121 those applied to insurers in the voluntary market by the office 122 with respect to responsiveness, timeliness, customer courtesy, 123 and overall dealings with policyholders, applicants, or agents 124 of the corporation.

125 5. Any structure for which a notice of commencement has
126 been issued on or after July 1, 2013, pursuant to s. 713.135,
127 which is located seaward of the coastal construction control

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128 line created pursuant to s. 161.053, is ineligible for coverage 129 through the corporation unless the structure meets the coastal 130 code-plus building code criteria developed and recommended by 131 the Florida Building Commission. Effective January 1, 2009, a 132 personal lines residential structure that is located in the 133 "wind-borne debris region," as defined in s. 1609.2, 134 International Building Code (2006), and that has an insured 135 value on the structure of \$750,000 or more is not eligible for 136 coverage by the corporation unless the structure has opening 137 protections as required under the Florida Building Code for a 138 newly constructed residential structure in that area. A 139 residential structure shall be deemed to comply with this 140 subparagraph if it has shutters or opening protections on all 141 openings and if such opening protections complied with the 142 Florida Building Code at the time they were installed.

6. For any claim filed under any policy of the corporation, a public adjuster may not charge, agree to, or accept any compensation, payment, commission, fee, or other thing of value greater than 10 percent of the additional amount actually paid over the amount that was originally offered by the corporation for any one claim.

149 (b)1. All insurers authorized to write one or more subject 150 lines of business in this state are subject to assessment by the 151 corporation and, for the purposes of this subsection, are 152 referred to collectively as "assessable insurers." Insurers 153 writing one or more subject lines of business in this state 154 pursuant to part VIII of chapter 626 are not assessable 155 insurers; however, but insureds who procure one or more subject 156 lines of business in this state pursuant to part VIII of chapter

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157 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An insurer's 158 159 assessment liability begins on the first day of the calendar 160 year following the year in which the insurer was issued a certificate of authority to transact insurance for subject lines 161 of business in this state and terminates 1 year after the end of 162 163 the first calendar year during which the insurer no longer holds a certificate of authority to transact insurance for subject 164 165 lines of business in this state.

166 2.a. All revenues, assets, liabilities, losses, and 167 expenses of the corporation shall be divided into three separate 168 accounts as follows:

(I) A personal lines account for personal residential 169 170 policies issued by the corporation, or issued by the Residential Property and Casualty Joint Underwriting Association and renewed 171 172 by the corporation, which provides comprehensive, multiperil 173 coverage on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as 174 175 those areas were defined on January 1, 2002, and for policies 176 that do not provide coverage for the peril of wind on risks that are located in such areas; 177

(II) A commercial lines account for commercial residential 178 179 and commercial nonresidential policies issued by the 180 corporation, or issued by the Residential Property and Casualty 181 Joint Underwriting Association and renewed by the corporation, 182 which provides coverage for basic property perils on risks that 183 are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined 184 185 on January 1, 2002, and for policies that do not provide

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186 coverage for the peril of wind on risks that are located in such 187 areas; and

188 (III) A coastal account for personal residential policies 189 and commercial residential and commercial nonresidential 190 property policies issued by the corporation, or transferred to 191 the corporation, which provides coverage for the peril of wind 192 on risks that are located in areas eligible for coverage by the 193 Florida Windstorm Underwriting Association as those areas were 194 defined on January 1, 2002. The corporation may offer policies 195 that provide multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the 196 197 peril of wind for risks located in areas eligible for coverage in the coastal account. In issuing multiperil coverage, the 198 199 corporation may use its approved policy forms and rates for the 200 personal lines account. An applicant or insured who is eligible 201 to purchase a multiperil policy from the corporation may 202 purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to 203 204 prospectively purchase a policy that provides coverage only for 205 the peril of wind from the corporation. An applicant or insured 206 who is eligible for a corporation policy that provides coverage 207 only for the peril of wind may elect to purchase or retain such 208 policy and also purchase or retain coverage excluding wind from 209 an authorized insurer without prejudice to the applicant's or 210 insured's eligibility to prospectively purchase a policy that 211 provides multiperil coverage from the corporation. It is the 212 goal of the Legislature that there be an overall average savings of 10 percent or more for a policyholder who currently has a 213 214 wind-only policy with the corporation, and an ex-wind policy



215 with a voluntary insurer or the corporation, and who obtains a 216 multiperil policy from the corporation. It is the intent of the 217 Legislature that the offer of multiperil coverage in the coastal 218 account be made and implemented in a manner that does not 219 adversely affect the tax-exempt status of the corporation or 220 creditworthiness of or security for currently outstanding 221 financing obligations or credit facilities of the coastal 222 account, the personal lines account, or the commercial lines 223 account. The coastal account must also include quota share 224 primary insurance under subparagraph (c)2. The area eligible for 225 coverage under the coastal account also includes the area within 226 Port Canaveral, which is bordered on the south by the City of 227 Cape Canaveral, bordered on the west by the Banana River, and 228 bordered on the north by Federal Government property.

229 b. The three separate accounts must be maintained as long 230 as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty 231 232 Joint Underwriting Association are outstanding, in accordance 233 with the terms of the corresponding financing documents. If the 234 financing obligations are no longer outstanding, the corporation 235 may use a single account for all revenues, assets, liabilities, 236 losses, and expenses of the corporation. Consistent with this 237 subparagraph and prudent investment policies that minimize the 238 cost of carrying debt, the board shall exercise its best efforts 239 to retire existing debt or obtain the approval of necessary 240 parties to amend the terms of existing debt, in order so as to 241 structure the most efficient plan for consolidating to 242 consolidate the three separate accounts into a single account. 243 c. Creditors of the Residential Property and Casualty Joint

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244 Underwriting Association and the accounts specified in sub-sub-245 subparagraphs a.(I) and (II) may have a claim against, and 246 recourse to, those accounts and no claim against, or recourse 247 to, the account referred to in sub-subparagraph a.(III). 248 Creditors of the Florida Windstorm Underwriting Association have 249 a claim against, and recourse to, the account referred to in 250 sub-subparagraph a.(III) and no claim against, or recourse 251 to, the accounts referred to in sub-sub-subparagraphs a.(I) and 2.52 (II).

d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.

e. The Legislature finds that the revenues of the
corporation are revenues that are necessary to meet the
requirements set forth in documents authorizing the issuance of
bonds under this subsection.

260 f. The income of the corporation may not inure to the261 benefit of any private person.

262

3. With respect to a deficit in an account:

a. After accounting for the Citizens policyholder surcharge
 imposed under sub-subparagraph i., if the remaining projected
 deficit incurred in the coastal account in a particular calendar
 year:

(I) Is not greater than 2 percent of the aggregate
statewide direct written premium for the subject lines of
business for the prior calendar year, the entire deficit shall
be recovered through regular assessments of assessable insurers
under paragraph (q) and assessable insureds.

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(II) Exceeds 2 percent of the aggregate statewide direct



273 written premium for the subject lines of business for the prior 274 calendar year, the corporation shall levy regular assessments on 275 assessable insurers under paragraph (q) and on assessable 276 insureds in an amount equal to the greater of 2 percent of the 277 projected deficit or 2 percent of the aggregate statewide direct 278 written premium for the subject lines of business for the prior 279 calendar year. Any remaining projected deficit shall be 280 recovered through emergency assessments under sub-subparagraph 2.81 d.

282 b. Each assessable insurer's share of the amount being 283 assessed under sub-subparagraph a. must be in the proportion 284 that the assessable insurer's direct written premium for the 285 subject lines of business for the year preceding the assessment 286 bears to the aggregate statewide direct written premium for the subject lines of business for that year. The assessment 287 288 percentage applicable to each assessable insured is the ratio of 289 the amount being assessed under sub-subparagraph a. to the 290 aggregate statewide direct written premium for the subject lines 291 of business for the prior year. Assessments levied by the 292 corporation on assessable insurers under sub-subparagraph a. 293 must be paid as required by the corporation's plan of operation 294 and paragraph (q). Assessments levied by the corporation on 295 assessable insureds under sub-subparagraph a. shall be collected 296 by the surplus lines agent at the time the surplus lines agent 297 collects the surplus lines tax required by s. 626.932, and paid 298 to the Florida Surplus Lines Service Office at the time the 299 surplus lines agent pays the surplus lines tax to that office. Upon receipt of regular assessments from surplus lines agents, 300 the Florida Surplus Lines Service Office shall transfer the 301



302 assessments directly to the corporation as determined by the 303 corporation.

304 c. After accounting for the Citizens policyholder surcharge 305 imposed under sub-subparagraph i., the remaining projected 306 deficits in the personal lines account and in the commercial 307 lines account in a particular calendar year shall be recovered 308 through emergency assessments under sub-subparagraph d.

d. Upon a determination by the executive director, with the 309 310 concurrence of the board of governors, that a projected deficit 311 in an account exceeds the amount that is expected to be 312 recovered through regular assessments under sub-subparagraph a., 313 plus the amount that is expected to be recovered through policyholder surcharges under sub-subparagraph i., the executive 314 315 director, with concurrence by the board, after verification by the office and approval by the Financial Services Commission, 316 shall levy emergency assessments for as many years as necessary 317 to cover the deficits, to be collected by assessable insurers 318 and the corporation and collected from assessable insureds upon 319 320 issuance or renewal of policies for subject lines of business, excluding National Flood Insurance policies. The amount 321 322 collected in a particular year must be a uniform percentage of 323 that year's direct written premium for subject lines of business 324 and all accounts of the corporation, excluding National Flood Insurance Program policy premiums, as annually determined by the 325 326 executive director, with concurrence by the board, and verified 327 by the office. The office shall verify the arithmetic 328 calculations involved in the board's determination within 30 329 days after receipt of the information on which the determination 330 was based. The office shall notify assessable insurers and the



331 Florida Surplus Lines Service Office of the date on which assessable insurers shall begin to collect and assessable 332 333 insureds shall begin to pay such assessment. The date must be at 334 least may be not less than 90 days after the date the 335 corporation levies emergency assessments pursuant to this sub-336 subparagraph. Notwithstanding any other provision of law, the 337 corporation and each assessable insurer that writes subject 338 lines of business shall collect emergency assessments from its 339 policyholders without such obligation being affected by any 340 credit, limitation, exemption, or deferment. Emergency 341 assessments levied by the corporation on assessable insureds 342 shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by 343 344 s. 626.932 and paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax 345 346 to that office. The emergency assessments collected shall be 347 transferred directly to the corporation on a periodic basis as determined by the corporation and held by the corporation solely 348 349 in the applicable account. The aggregate amount of emergency 350 assessments levied for an account under this sub-subparagraph in 351 any calendar year may be less than but not exceed the greater of 352 10 percent of the amount needed to cover the deficit, plus 353 interest, fees, commissions, required reserves, and other costs 354 associated with financing the original deficit, or 10 percent of 355 the aggregate statewide direct written premium for subject lines 356 of business and all accounts of the corporation for the prior 357 year, plus interest, fees, commissions, required reserves, and 358 other costs associated with financing the deficit.

359

e. The corporation may pledge the proceeds of assessments,



360 projected recoveries from the Florida Hurricane Catastrophe 361 Fund, other insurance and reinsurance recoverables, policyholder 362 surcharges and other surcharges, and other funds available to 363 the corporation as the source of revenue for and to secure bonds 364 issued under paragraph (q), bonds or other indebtedness issued 365 under subparagraph (c)3., or lines of credit or other financing 366 mechanisms issued or created under this subsection, or to retire 367 any other debt incurred as a result of deficits or events giving 368 rise to deficits, or in any other way that the executive 369 director, with the concurrence of the board, determines will efficiently recover such deficits. The purpose of the lines of 370 371 credit or other financing mechanisms is to provide additional 372 resources to assist the corporation in covering claims and 373 expenses attributable to a catastrophe. As used in this 374 subsection, the term "assessments" includes regular assessments 375 under sub-subparagraph a. or subparagraph (q)1. and emergency 376 assessments under sub-subparagraph d. Emergency assessments 377 collected under sub-subparagraph d. are not part of an insurer's 378 rates, are not premium, and are not subject to premium tax, 379 fees, or commissions; however, failure to pay the emergency 380 assessment shall be treated as failure to pay premium. The 381 emergency assessments under sub-subparagraph d. shall continue 382 as long as any bonds issued or other indebtedness incurred with 383 respect to a deficit for which the assessment was imposed remain 384 outstanding, unless adequate provision has been made for the 385 payment of such bonds or other indebtedness pursuant to the 386 documents governing such bonds or indebtedness.

387 f. As used in this subsection for purposes of any deficit 388 incurred on or after January 25, 2007, the term "subject lines



389 of business" means insurance written by assessable insurers or 390 procured by assessable insureds for all property and casualty 391 lines of business in this state, but not including workers' 392 compensation or medical malpractice. As used in this sub-393 subparagraph, the term "property and casualty lines of business" 394 includes all lines of business identified on Form 2, Exhibit of 395 Premiums and Losses, in the annual statement required of 396 authorized insurers under s. 624.424 and any rule adopted under 397 this section, except for those lines identified as accident and 398 health insurance and except for policies written under the 399 National Flood Insurance Program or the Federal Crop Insurance 400 Program. For purposes of this sub-subparagraph, the term "workers' compensation" includes both workers' compensation 401 402 insurance and excess workers' compensation insurance.

9. The Florida Surplus Lines Service Office shall <u>annually</u> determine <del>annually</del> the aggregate statewide written premium in subject lines of business procured by assessable insureds and report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify
the proper application by surplus lines agents of assessment
percentages for regular assessments and emergency assessments
levied under this subparagraph on assessable insureds and assist
the corporation in ensuring the accurate, timely collection and
payment of assessments by surplus lines agents as required by
the corporation.

417

i. In 2008 or thereafter, Upon a determination by the board



418 of governors that an account has a projected deficit, the board 419 shall levy a Citizens policyholder surcharge against all 420 policyholders of the corporation.

421 (I) The surcharge shall be levied as a uniform percentage
422 of the premium for the policy of up to 15 percent of the policy
423 such premium, which funds shall be used to offset the deficit.

(II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12 months after the date of the levy or the period of time necessary to fully collect the surcharge amount.

(III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or subsubparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.

(IV) The surcharge is not considered premium and is not
subject to commissions, fees, or premium taxes. However, failure
to pay the surcharge shall be treated as failure to pay premium.

437 j. If the amount of any assessments or surcharges collected 438 from corporation policyholders, assessable insurers or their 439 policyholders, or assessable insureds exceeds the amount of the 440 deficits, such excess amounts shall be remitted to and retained 441 by the corporation in a reserve to be used by the corporation, 442 as determined by the executive director, with the concurrence of 443 the board of governors, and approved by the office, to pay 444 claims or reduce any past, present, or future plan-year deficits or to reduce outstanding debt. 445

446

(c) The corporation's plan of operation:

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1. Must provide for adoption of residential property and casualty insurance policy forms and commercial residential and nonresidential property insurance forms, which must be approved by the office before use. The corporation shall adopt the following policy forms:

a. Standard personal lines policy forms that are
comprehensive multiperil policies providing full coverage of a
residential property equivalent to the coverage provided in the
private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies
similar to an HO-8 policy or a dwelling fire policy that provide
coverage meeting the requirements of the secondary mortgage
market, but which is more limited than the coverage under a
standard policy.

461 c. Commercial lines residential and nonresidential policy 462 forms that are generally similar to the basic perils of full 463 coverage obtainable for commercial residential structures and 464 commercial nonresidential structures in the admitted voluntary 465 market.

d. Personal lines and commercial lines residential property
insurance forms that cover the peril of wind only. <u>Such</u> The
forms are applicable only to residential properties located in
areas eligible for coverage under the coastal account referred
to in sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance forms
that cover the peril of wind only. <u>Such</u> The forms are applicable
only to nonresidential properties located in areas eligible for
coverage under the coastal account referred to in subsubparagraph (b)2.a.

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476 f. The corporation may adopt variations of the policy forms 477 listed in sub-subparagraphs a.-e. which contain more restrictive 478 coverage. 479 q. Effective January 1, 2013, the corporation shall offer a 480 basic personal lines policy similar to an HO-8 policy with 481 dwelling repair based on common construction materials and 482 methods. 483 2. Must provide that the corporation and an authorized 484 insurer may enter into a risk-sharing agreement for the purpose 485 of reducing the corporation's exposure. As used in this 486 subparagraph, the term "risk-sharing agreement" means an 487 agreement between the corporation and an authorized insurer for 488 the corporation to retain part, but not all, of the risk for a 489 specified group of policies or specified perils within a group 490 of policies, as part of the terms for removal of policies from 491 the corporation. 492 a. Entering into a risk-sharing agreement is voluntary and 493 at the discretion of the corporation and the authorized insurer. 494 To avoid unnecessary expense, the executive director, with 495 concurrence of the board of governors, may limit the 496 corporation's participation in risk-sharing agreements to those 497 participants capable and willing to assume a minimum of 25 498 percent of the exposure on at least 100,000 policies and may specify other limitations. A risk-sharing agreement in which the 499 500 corporation retains part of the risk may not exceed 5 years. 501 b. The risk-sharing agreement may cover policies in any 502 account and may cover any perils. The corporation may act as a 503 reinsurer or a cedent under a risk sharing agreement or an 504 excess of loss agreement. If the corporation is the reinsurer,

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505	the insurance policy forms and endorsements must be approved by
506	the office, cover all perils that are the subject of the risk-
507	sharing agreement, and cover at least the same limits as the
508	corporation policies being replaced.
509	c. The terms of each risk-sharing agreement must ensure
510	that the consideration received by the corporation is
511	commensurate with the risk retained by the corporation and the
512	risk assumed by the authorized insurer. The corporation may not
513	share risk for bad faith.
514	d. The risk-sharing agreement must specify the proportion
515	of exposure that the authorized insurer reports to the Florida
516	Hurricane Catastrophe Fund and the exposure retained by the
517	corporation. Each shall pay premium and receive reimbursements
518	from the fund for the exposure that they retain or assume as
519	provided in the risk-sharing agreement. The risk retained or
520	assumed is eligible for coverage by the fund and is not
521	considered reinsurance for purposes of coverage by the fund.
522	However, the authorized insurer and the corporation may report
523	participation in the risk sharing agreement on their financial
524	statements as reinsurance if appropriate according to the
525	characteristics of the agreement based on statutory accounting
526	rules and instructions.
527	e. Notwithstanding any other provision of law:
528	(I) Policies offered coverage by the corporation or an
529	authorized insurer through a risk-sharing agreement are not
530	eligible for coverage by the corporation outside of the
531	agreement; and
532	(II) A risk-sharing agreement between the corporation and
533	an authorized insurer is not subject to the requirements of a
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534take-out or keep-out program under ss. 627.3517 and this535subsection, except that the agreement must be filed by the536authorized insurer with the office for review and approval537before the execution of the agreement by the insurer

538 2. Must provide that the corporation adopt a program in 539 which the corporation and authorized insurers enter into quota 540 share primary insurance agreements for hurricane coverage, as 541 defined in s. 627.4025(2)(a), for eligible risks, and adopt 542 property insurance forms for eligible risks which cover the 543 peril of wind only.

544

a. As used in this subsection, the term:

545 (I) "Quota share primary insurance" means an arrangement in 546 which the primary hurricane coverage of an eligible risk is 547 provided in specified percentages by the corporation and an 548 authorized insurer. The corporation and authorized insurer are 549 each solely responsible for a specified percentage of hurricane 550 coverage of an eligible risk as set forth in a quota share 551 primary insurance agreement between the corporation and an 552 authorized insurer and the insurance contract. The 553 responsibility of the corporation or authorized insurer to pay its specified percentage of hurricane losses of an eligible 554 555 risk, as set forth in the agreement, may not be altered by the 556 inability of the other party to pay its specified percentage of 557 losses. Eligible risks that are provided hurricane coverage 558 through a quota share primary insurance arrangement must be 559 provided policy forms that set forth the obligations of the 560 corporation and authorized insurer under the arrangement, 561 clearly specify the percentages of quota share primary insurance 562 provided by the corporation and authorized insurer, and

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563 conspicuously and clearly state that the authorized insurer and 564 the corporation may not be held responsible beyond their 565 specified percentage of coverage of hurricane losses. 566 (II) "Eligible risks" means personal lines residential and 567 commercial lines residential risks that meet the underwriting 568 criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting 569 570 Association on January 1, 2002. 571 b. The corporation may enter into quota share primary 572 insurance agreements with authorized insurers at corporation 573 coverage levels of 90 percent and 50 percent. 574 c. If the corporation determines that additional coverage 575 levels are necessary to maximize participation in quota share 576 primary insurance agreements by authorized insurers, the 577 corporation may establish additional coverage levels. However, the corporation's quota share primary insurance coverage level 578 579 may not exceed 90 percent. 580 d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide 581 582 for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation 583 584 board, for all eligible risks of the authorized insurer covered 585 under the agreement. 586 e. Any quota share primary insurance agreement entered into 587 between an authorized insurer and the corporation is subject to 588 review and approval by the office. However, such agreement shall 589 be authorized only as to insurance contracts entered into 590 between an authorized insurer and an insured who is already 591 insured by the corporation for wind coverage.

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592 f. For all eligible risks covered under quota share primary 593 insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the 594 595 corporation to the Florida Hurricane Catastrophe Fund. For all 596 policies of eligible risks covered under such agreements, the corporation and the authorized insurer must maintain complete 597 598 and accurate records for the purpose of exposure and loss 599 reimbursement audits as required by fund rules. The corporation and the authorized insurer shall each maintain duplicate copies 600 601 of policy declaration pages and supporting claims documents.

602 g. The corporation board shall establish in its plan of 603 operation standards for quota share agreements which ensure that 604 there is no discriminatory application among insurers as to the 605 terms of the agreements, pricing of the agreements, incentive 606 provisions if any, and consideration paid for servicing policies 607 or adjusting claims.

608 h. The quota share primary insurance agreement between the corporation and an authorized insurer must set forth the 609 610 specific terms under which coverage is provided, including, but 611 not limited to, the sale and servicing of policies issued under 612 the agreement by the insurance agent of the authorized insurer 613 producing the business, the reporting of information concerning 614 eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims 615 616 incurred on eligible risks by the claims adjuster and personnel 617 of the authorized insurer. Entering into a quota sharing 618 insurance agreement between the corporation and an authorized 619 insurer is voluntary and at the discretion of the authorized 620 insurer.



621 3.a. May provide that the corporation may employ otherwise contract with individuals or other entities to provide 622 623 administrative or professional services that may be appropriate 624 to effectuate the plan. The corporation may borrow funds by 625 issuing bonds or by incurring other indebtedness, and shall have 626 other powers reasonably necessary to effectuate the requirements 627 of this subsection, including, without limitation, the power to issue bonds and incur other indebtedness in order to refinance 628 62.9 outstanding bonds or other indebtedness. The corporation may 630 seek judicial validation of its bonds or other indebtedness 631 under chapter 75. The corporation may issue bonds or incur other 632 indebtedness, or have bonds issued on its behalf by a unit of local government pursuant to subparagraph (q)2. in the absence 633 634 of a hurricane or other weather-related event, upon a determination by the corporation, subject to approval by the 635 636 office, that such action would enable it to efficiently meet the 637 financial obligations of the corporation and that such 638 financings are reasonably necessary to effectuate the 639 requirements of this subsection. The corporation may take all 640 actions needed to facilitate tax-free status for such bonds or 641 indebtedness, including formation of trusts or other affiliated 642 entities. The corporation may pledge assessments, projected 643 recoveries from the Florida Hurricane Catastrophe Fund, other 644 reinsurance recoverables, Citizens policyholder surcharges and 645 other surcharges, and other funds available to the corporation 646 as security for bonds or other indebtedness. In recognition of 647 s. 10, Art. I of the State Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the 648 Legislature that no action not be taken whose purpose is to 649

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650 impair any bond indenture or financing agreement or any revenue651 source committed by contract to such bond or other indebtedness.

652 b. May provide that the corporation employ or otherwise 653 contract with individuals or other entities to provide 654 administrative or professional services that may be appropriate 655 to effectuate the plan. To ensure that the corporation is 656 operating in an efficient and economic manner while providing 657 quality service to policyholders, applicants, and agents, the 658 board shall commission an independent third-party consultant 659 having expertise in insurance company management or insurance 660 company management consulting to prepare a report and make 661 recommendations on the relative costs and benefits of outsourcing various policy issuance and service functions to 662 663 private servicing carriers or entities performing similar 664 functions in the private market for a fee $_{T}$  rather than 665 performing such functions in-house. In making such 666 recommendations, the consultant shall consider how other 667 residual markets, both in this state and around the country, 668 outsource appropriate functions or use servicing carriers to 669 better match expenses with revenues that fluctuate based on a 670 widely varying policy count. The report must be completed by 671 July 1, 2012. Upon receiving the report, the executive director, 672 with the concurrence of the board, shall develop a plan to 673 implement the report and submit the plan for review, modification, and approval to the Financial Services Commission. 674 675 Upon the commission's approval of the plan, the board shall 676 begin implementing the plan by January 1, 2013.

677 4. Must require that the corporation operate subject to the678 supervision and approval of a board of governors consisting of

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679 eight individuals who are residents of this state and who are  $\tau$ 680 from different geographical areas of the this state.

681 a. The Governor, the Chief Financial Officer, the President 682 of the Senate, and the Speaker of the House of Representatives 683 shall each appoint two members of the board. All board members, 684 except those appointed by the speaker, must be confirmed by the 685 Senate during the legislative session following their 686 appointment. At least one of the two members appointed by each 687 appointing officer must have demonstrated expertise in insurance 688 and must be is deemed to be within the scope of the exemption 689 provided under in s. 112.313(7)(b). The Chief Financial Officer 690 shall designate one of the appointees as chair for the purpose 691 of presiding over the orderly conduct of meetings. An appointee 692 serves as chair for no more than one term. All board members 693 serve at the pleasure of the appointing officer. All members of 694 the board are subject to removal at will by the officers who 695 appointed them. All board members, including the chair, shall 696 must be appointed to serve for 3-year terms beginning annually 697 on a date designated by the plan. However, for the first term 698 beginning on or after July 1, 2009, each appointing officer 699 shall appoint one member of the board for a 2-year term and one 700 member for a 3-year term. A board vacancy shall be filled for 701 the unexpired term by the appointing officer. A board member may not serve for more than two terms, except that a board member 702 703 appointed to fill an unexpired term created by a vacancy may be 704 appointed for two subsequent terms. The Chief Financial Officer 705 shall appoint a technical advisory group to provide information and advice to the executive director and the board in connection 706 707 with the corporation's board's duties under this subsection. The



708 executive director shall be appointed by and serve at the 709 pleasure of the Governor and the Chief Financial Officer. and 710 Senior managers of the corporation shall be appointed by the 711 executive director, with the concurrence of engaged by the 712 board, and serve at the pleasure of the executive director 713 board. Appointment of the Any executive director appointed on or 714 after July 1, 2006, is subject to confirmation by the Senate 715 upon original appointment and upon the election or reelection of 716 the Governor and Chief Financial Officer if retained. The 717 executive director is responsible for employing other staff as 718 the corporation may require, subject to review and concurrence 719 by the board.

b. The board shall create a Market Accountability Advisory
Committee to assist the corporation in developing awareness of
its rates and its customer and agent service levels in
relationship to the voluntary market insurers writing similar
coverage.

725 (I) The members of the advisory committee consist of the 726 following 11 persons, one of whom must be elected chair by the 727 members of the committee: four representatives, one appointed by 728 the Florida Association of Insurance Agents, one by the Florida 729 Association of Insurance and Financial Advisors, one by the 730 Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three 731 732 representatives appointed by the insurers with the three highest 733 voluntary market share of residential property insurance 734 business in the state; one representative from the Office of 735 Insurance Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the 736



737 committee; one representative appointed by the Florida 738 Association of Realtors; and one representative appointed by the 739 Florida Bankers Association. All members shall be appointed to 740 3-year terms, serve at the pleasure of the board of governors, 741 and may serve for consecutive terms.

(II) The committee shall report to the corporation at each board meeting on insurance market issues <u>that</u> which may include rates and rate competition <u>within</u> with the voluntary market; service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

748 5. Must provide a procedure for determining the eligibility 749 of a risk for coverage <u>by the corporation which applies to both</u> 750 <u>new and renewal policies</u>, as follows:

751 a. Subject to s. 627.3517, with respect to personal lines 752 residential risks, if the risk is offered coverage from an 753 authorized insurer at the insurer's approved rate under a 754 standard policy including wind coverage or, if consistent with 755 the insurer's underwriting rules as filed with the office, a 756 basic policy including wind coverage, for a new application to 757 the corporation for coverage, the risk is not eligible for any 758 policy issued by the corporation unless the premium for coverage 759 from the authorized insurer is more than 15 percent greater than 760 the premium for comparable coverage from the corporation. If the 761 risk is not able to obtain such offer, the risk is eligible for 762 a standard policy including wind coverage or a basic policy 763 including wind coverage issued by the corporation; however, if the risk could not be insured under a standard policy including 764 wind coverage regardless of market conditions, the risk is 765

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766 eligible for a basic policy including wind coverage unless 767 rejected under subparagraph 8. However, a policyholder of the 768 corporation or a policyholder removed from the corporation 769 through an assumption agreement until the end of the assumption 770 period remains eligible for coverage from the corporation 771 regardless of any offer of coverage from an authorized insurer 772 or surplus lines insurer. The corporation shall determine the 773 type of policy to be provided on the basis of objective 774 standards specified in the underwriting manual and based on 775 generally accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

794 If the producing agent is unwilling or unable to accept

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795 appointment, the new insurer shall pay the agent in accordance 796 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record to
continue servicing the policy for at least 1 year and offer to
pay the agent the greater of the insurer's or the corporation's
usual and customary commission for the type of policy written.

811 If the producing agent is unwilling or unable to accept 812 appointment, the new insurer shall pay the agent in accordance 813 with sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, for 814 815 a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from 816 817 an authorized insurer at its approved rate, the risk is not 818 eligible for a policy issued by the corporation unless the 819 premium for coverage from the authorized insurer is more than 15 820 percent greater than the premium for comparable coverage from 821 the corporation. If the risk is not able to obtain any such 822 offer, the risk is eligible for a policy including wind coverage 823 issued by the corporation. However, a policyholder of the

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824 corporation or a policyholder removed from the corporation 825 through an assumption agreement until the end of the assumption 826 period remains eligible for coverage from the corporation 827 regardless of an offer of coverage from an authorized insurer or 828 surplus lines insurer.

(I) If the risk accepts an offer of coverage through the market assistance plan or through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy, for
the first year, an amount that is the greater of the insurer's
usual and customary commission for the type of policy written or
a fee equal to the usual and customary commission of the
corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

847 If the producing agent is unwilling or unable to accept 848 appointment, the new insurer shall pay the agent in accordance 849 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement
for a take-out plan, the producing agent of record of the
corporation policy is entitled to retain any unearned commission

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853 on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record to
continue servicing the policy for at least 1 year and offer to
pay the agent the greater of the insurer's or the corporation's
usual and customary commission for the type of policy written.

864 If the producing agent is unwilling or unable to accept 865 appointment, the new insurer shall pay the agent in accordance 866 with sub-sub-subparagraph (A).

867 c. For purposes of determining comparable coverage under 868 sub-subparagraphs a. and b., the comparison must be based on 869 those forms and coverages that are reasonably comparable. The 870 corporation may rely on a determination of comparable coverage 871 and premium made by the producing agent who submits the 872 application to the corporation, made in the agent's capacity as 873 the corporation's agent. A comparison may be made solely of the 874 premium with respect to the main building or structure only on 875 the following basis: the same coverage A or other building 876 limits; the same percentage hurricane deductible that applies on 877 an annual basis or that applies to each hurricane for commercial 878 residential property; the same percentage of ordinance and law 879 coverage, if the same limit is offered by both the corporation and the authorized insurer; the same mitigation credits, to the 880 881 extent the same types of credits are offered both by the

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882 corporation and the authorized insurer; the same method for loss 883 payment, such as replacement cost or actual cash value, if the 884 same method is offered both by the corporation and the 885 authorized insurer in accordance with underwriting rules; and 886 any other form or coverage that is reasonably comparable as 887 determined by the board. If an application is submitted to the 888 corporation for wind-only coverage in the coastal account, the 889 premium for the corporation's wind-only policy plus the premium 890 for the ex-wind policy that is offered by an authorized insurer 891 to the applicant must be compared to the premium for multiperil 892 coverage offered by an authorized insurer, subject to the 893 standards for comparison specified in this subparagraph. If the 894 corporation or the applicant requests from the authorized 895 insurer a breakdown of the premium of the offer by types of 896 coverage so that a comparison may be made by the corporation or 897 its agent and the authorized insurer refuses or is unable to 898 provide such information, the corporation may treat the offer as 899 not being an offer of coverage from an authorized insurer at the 900 insurer's approved rate.

901 6. Must include rules for classifications of risks and 902 rates.

903 7. Must provide that if premium and investment income for 904 an account attributable to a particular calendar year are in 905 excess of projected losses and expenses for the account 906 attributable to that year, such excess must shall be held in 907 surplus in the account. Such surplus must be available to defray 908 deficits in that account as to future years and used for that 909 purpose before assessing assessable insurers and assessable 910 insureds as to any calendar year.

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911 8. Must provide objective criteria and procedures that are to be uniformly applied to all applicants in determining whether 912 913 an individual risk is so hazardous as to be uninsurable. In 914 making this determination and in establishing the criteria and 915 procedures, the following must be considered: 916 a. Whether the likelihood of a loss for the individual risk 917 is substantially higher than for other risks of the same class; 918 and 919 b. Whether the uncertainty associated with the individual 920 risk is such that an appropriate premium cannot be determined. 921 922 The acceptance or rejection of a risk by the corporation shall 923 be construed as the private placement of insurance, and the 924 provisions of chapter 120 do not apply. 925 9. Must provide that the corporation make its best efforts 926 to procure catastrophe reinsurance at reasonable rates, to cover 927 its projected 100-year probable maximum loss as determined by 928 the board of governors. 929 10. Must provide that the policies issued by the 930 corporation must provide that if the corporation or the market 931 assistance plan obtains an offer from an authorized insurer to 932 cover the risk at its approved rates, the risk is no longer 933 eligible for renewal through the corporation, except as

935 11. <u>Must provide that</u> corporation policies and applications 936 must include a notice that the corporation policy could, under 937 this section, be replaced with a policy issued by an authorized 938 insurer which does not provide coverage identical to the 939 coverage provided by the corporation. The notice must also

otherwise provided in this subsection.

934



940 specify that acceptance of corporation coverage creates a 941 conclusive presumption that the applicant or policyholder is 942 aware of this potential.

943 12. May establish, subject to approval by the office, different eligibility requirements and operational procedures 944 945 for any line or type of coverage for any specified county or 946 area if the board determines that such changes are justified due 947 to the voluntary market being sufficiently stable and 948 competitive in such area or for such line or type of coverage 949 and that consumers who, in good faith, are unable to obtain 950 insurance through the voluntary market through ordinary methods 951 continue to have access to coverage from the corporation. If 952 coverage is sought in connection with a real property transfer, 953 the requirements and procedures may not provide an effective 954 date of coverage later than the date of the closing of the 955 transfer as established by the transferor, the transferee, and, 956 if applicable, the lender.

957 13. Must provide that, with respect to the coastal account, 958 any assessable insurer that has with a surplus as to 959 policyholders of \$25 million or less writing 25 percent or more 960 of its total countrywide property insurance premiums in this 961 state may petition the office, within the first 90 days of each 962 calendar year, petition the office to qualify as a limited 963 apportionment company. A regular assessment levied by the 964 corporation on a limited apportionment company for a deficit 965 incurred by the corporation for the coastal account may be paid 966 to the corporation on a monthly basis as the assessments are 967 collected by the limited apportionment company from its 968 insureds. The, but a limited apportionment company must begin



969 collecting the regular assessments within not later than 90 days 970 after the regular assessments are levied by the corporation, and 971 the regular assessments must be paid in full within 15 months 972 after being levied by the corporation. A limited apportionment 973 company shall collect from its policyholders any emergency 974 assessment imposed under sub-subparagraph (b)3.d. The plan must provide that, if the office determines that any regular 975 976 assessment will result in an impairment of the surplus of a 977 limited apportionment company, the office may direct that all or 978 part of such assessment be deferred as provided in subparagraph 979 (q)4. However, an emergency assessment to be collected from 980 policyholders under sub-subparagraph (b)3.d. may not be limited 981 or deferred.

982 14. Must provide that the corporation appoint as its 983 licensed agents only those agents who at the time of initial 984 appointment also hold an appointment as defined in s. 626.015(3) 985 with an insurer who at the time of the agent's initial 986 appointment by the corporation is authorized to write and is 987 actually writing personal lines residential property coverage, 988 commercial residential property coverage, or commercial 989 nonresidential property coverage within the state. As a 990 condition of continued appointment, agents of the corporation 991 must maintain appropriate documentation specified by the 992 corporation which warrants and certifies that alternative 993 coverage was annually sought for each risk placed by that agent 994 with the corporation in accordance with s. 627.3518. After 995 January 1, 2014, if an agent places a policy with the 996 corporation which was ineligible for coverage based on 997 eligibility standards at the time of placement, agent

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998 <u>commissions may not be paid on that policy.</u>

999 15. Must provide a premium payment plan option to its 1000 policyholders which, at a minimum, allows for quarterly and 1001 semiannual payment of premiums. A monthly payment plan may, but 1002 is not required to, be offered.

1003 16. Must limit coverage on mobile homes or manufactured 1004 homes built before 1994 to actual cash value of the dwelling 1005 rather than replacement costs of the dwelling.

1006 17. May provide such limits of coverage as the board 1007 determines, consistent with the requirements of this subsection.

1008 18. May require commercial property to meet specified 1009 hurricane mitigation construction features as a condition of 1010 eligibility for coverage.

1011 19. Must provide that new or renewal policies issued by the corporation on or after January 1, 2012, which cover sinkhole 1012 1013 loss do not include coverage for any loss to appurtenant 1014 structures, driveways, sidewalks, decks, or patios that are directly or indirectly caused by sinkhole activity. The 1015 1016 corporation shall exclude such coverage using a notice of 1017 coverage change, which may be included with the policy renewal, 1018 and not by issuance of a notice of nonrenewal of the excluded 1019 coverage upon renewal of the current policy.

1020 20. <u>Must</u>, as of <u>July</u> <del>January</del> 1, <u>2014</u> <del>2012</del>, must require 1021 that the agent obtain from an applicant for coverage from the 1022 corporation an acknowledgment signed by the applicant, which 1023 includes, at a minimum, the following statement:

1025 ACKNOWLEDGMENT OF POTENTIAL SURCHARGEAND ASSESSMENT LIABILITY: 1026

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1027 1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A 1028 1029 DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON, 1030 MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND 1031 PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE 1032 POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT 1033 OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA 1034 LEGISLATURE.

10352. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER1036SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM,1037BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO1038BE ELIGIBLE FOR COVERAGE BY CITIZENS I MUST FIRST TRY TO OBTAIN1039PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE1040WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES1041ARE REGULATED AND APPROVED BY THE STATE.

1042 <u>3.2.</u> I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY 1043 ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER 1044 INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE 1045 FLORIDA LEGISLATURE.

1046 <u>4.3.</u> I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE 1047 CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE 1048 STATE OF FLORIDA.

1049 a. The corporation shall maintain, in electronic format or 1050 otherwise, a copy of the applicant's signed acknowledgment and 1051 provide a copy of the statement to the policyholder as part of 1052 <u>his or her</u> the first renewal after the effective date of this 1053 subparagraph.

b. The signed acknowledgment form creates a conclusivepresumption that the policyholder understood and accepted his or

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1056 her potential surcharge and assessment liability as a 1057 policyholder of the corporation.

1058 (g) The executive director, with the concurrence of the 1059 board, shall determine whether it is more cost-effective and in 1060 the best interests of the corporation to use legal services 1061 provided by in-house attorneys employed by the corporation 1062 rather than contracting with outside counsel. In making such 1063 determination, the board shall document its findings and shall 1064 consider: the expertise needed; whether time commitments exceed 1065 in-house staff resources; whether local representation is 1066 needed; the travel, lodging and other costs associated with in-1067 house representation; and such other factors that the board 1068 determines are relevant.

1069 (i)1. The Office of the Internal Auditor is established 1070 within the corporation to provide a central point for 1071 coordination of and responsibility for activities that promote 1072 accountability, integrity, and efficiency to the policyholders and to the taxpayers of this state. The internal auditor shall 1073 1074 be appointed by the board of governors, shall report to and be 1075 under the general supervision of the board of governors, and is 1076 not subject to supervision by an any employee of the 1077 corporation. Administrative staff and support shall be provided by the corporation. The internal auditor shall be appointed 1078 1079 without regard to political affiliation. It is the duty and 1080 responsibility of the internal auditor to:

a. Provide direction for, supervise, conduct, and
coordinate audits, investigations, and management reviews
relating to the programs and operations of the corporation.
b. Conduct, supervise, or coordinate other activities

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1085 carried out or financed by the corporation for the purpose of 1086 promoting efficiency in the administration of, or preventing and 1087 detecting fraud, abuse, and mismanagement in, its programs and 1088 operations.

1089 c. Submit final audit reports, reviews, or investigative 1090 reports to the board of governors, the executive director, the 1091 members of the Financial Services Commission, and the President 1092 of the Senate and the Speaker of the House of Representatives.

d. Keep the <u>executive director and the</u> board of governors informed concerning fraud, abuses, and internal control deficiencies relating to programs and operations administered or financed by the corporation, recommend corrective action, and report on the progress made in implementing corrective action.

e. Report expeditiously to the Department of Law
Enforcement or other law enforcement agencies, as appropriate,
whenever the internal auditor has reasonable grounds to believe
there has been a violation of criminal law.

2. On or before February 15, the internal auditor shall 1102 1103 prepare an annual report evaluating the effectiveness of the 1104 internal controls of the corporation and providing 1105 recommendations for corrective action, if necessary, and summarizing the audits, reviews, and investigations conducted by 1106 the office during the preceding fiscal year. The final report 1107 1108 shall be furnished to the board of governors and the executive 1109 director, the President of the Senate, the Speaker of the House 1110 of Representatives, and the Financial Services Commission.

(m)<u>1.</u> The Auditor General shall conduct an operational audit of the corporation <u>annually</u> every 3 years to evaluate management's performance in administering laws, policies, and



1114 procedures governing the operations of the corporation in an 1115 efficient and effective manner. The scope of the review must 1116 shall include, but is not limited to, evaluating claims 1117 handling, customer service, take-out programs and bonuses; $\tau$ financing arrangements made to address a 100-year probable 1118 1119 maximum loss; personnel costs and administration; underwriting, including processes designed to ensure compliance with policy 1120 eligibility requirements of law;  $_{ au}$  procurement of goods and 1121 1122 services; r internal controls; r and the internal audit function; 1123 and related internal controls. A copy of the report shall be 1124 provided to the corporation's board, the President of the 1125 Senate, the Speaker of the House of Representatives, each member 1126 of the Financial Services Commission, and the Office of 1127 Insurance Regulation. The initial audit must be completed by 1128 February 1, 2009. 1129 2. The executive director, with the concurrence of the 1130 board, shall contract with an independent auditing firm to conduct a performance audit of the corporation every 2 years. 1131 1132

The objectives of the audit include, but are not limited to, an 1133 evaluation, within the context of insurance industry best 1134 practices, of the corporation's strategic planning processes, 1135 the functionality of the corporation's organizational structure, the compensation levels of senior management, and the overall 1136 1137 management and operations of the corporation. A copy of the 1138 audit report shall be provided to the corporation's board, the President of the Senate, the Speaker of the House of 1139 1140 Representatives, each member of the Financial Services Commission, the Office of Insurance Regulation, and the Auditor 1141 General. The initial audit must be completed by June 1, 2014. 1142

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1143 (q)1. The corporation shall certify to the office its needs 1144 for annual assessments as to a particular calendar year, and for 1145 any interim assessments that it deems to be necessary to sustain operations as to a particular year pending the receipt of annual 1146 1147 assessments. Upon verification, the office shall approve such 1148 certification, and the corporation shall levy such annual or 1149 interim assessments. Such assessments shall be prorated as 1150 provided in paragraph (b). The corporation shall take all 1151 reasonable and prudent steps necessary to collect the amount of 1152 assessments due from each assessable insurer, including, if 1153 prudent, filing suit to collect the assessments, and the office 1154 may provide such assistance to the corporation it deems 1155 appropriate. If the corporation is unable to collect an 1156 assessment from any assessable insurer, the uncollected 1157 assessments shall be levied as an additional assessment against 1158 the assessable insurers and any assessable insurer required to 1159 pay an additional assessment as a result of such failure to pay shall have a cause of action against the such nonpaying 1160 1161 assessable insurer. Assessments must shall be included as an 1162 appropriate factor in the making of rates. The failure of a 1163 surplus lines agent to collect and remit any regular or 1164 emergency assessment levied by the corporation is considered to 1165 be a violation of s. 626.936 and subjects the surplus lines 1166 agent to the penalties provided in that section.

1167 2. The governing body of any unit of local government, any 1168 residents of which are insured by the corporation, may issue 1169 bonds as defined in s. 125.013 or s. 166.101 from time to time 1170 to fund an assistance program, in conjunction with the 1171 corporation, for the purpose of defraying deficits of the



1172 corporation. In order to avoid needless and indiscriminate proliferation, duplication, and fragmentation of such assistance 1173 programs, the any unit of local government, any residents of 1174 1175 which are insured by the corporation, may provide for the 1176 payment of losses, regardless of whether or not the losses 1177 occurred within or outside of the territorial jurisdiction of 1178 the local government. Revenue bonds under this subparagraph may 1179 not be issued until validated pursuant to chapter 75, unless a 1180 state of emergency is declared by executive order or 1181 proclamation of the Governor pursuant to s. 252.36 which makes 1182 making such findings as are necessary to determine that it is in 1183 the best interests of, and necessary for, the protection of the 1184 public health, safety, and general welfare of residents of this 1185 state and declaring it an essential public purpose to permit certain municipalities or counties to issue such bonds as will 1186 1187 permit relief to claimants and policyholders of the corporation. 1188 Any such unit of local government may enter into such contracts with the corporation and with any other entity created pursuant 1189 1190 to this subsection as are necessary to carry out this paragraph. 1191 Any bonds issued are under this subparagraph shall be payable 1192 from and secured by moneys received by the corporation from 1193 emergency assessments under sub-subparagraph (b)3.d., and 1194 assigned and pledged to or on behalf of the unit of local government for the benefit of the holders of such bonds. The 1195 1196 funds, credit, property, and taxing power of the state or of the unit of local government may shall not be pledged for the 1197 1198 payment of such bonds.

1199 3.a. The corporation shall adopt one or more programs 1200 subject to approval by the office for the reduction of both new

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1201 and renewal writings by in the corporation. <u>The corporation may</u> 1202 <u>consider any prudent and not unfairly discriminatory approach to</u> 1203 <u>reducing corporation writings.</u>

1204 a. The corporation may adopt a credit against assessment 1205 liability or other liability which provides an incentive for 1206 insurers to take and keep risks out of the corporation by 1207 maintaining or increasing voluntary writings in counties or 1208 areas in which corporation risks are highly concentrated, and a 1209 program to provide a formula under which an insurer voluntarily 1210 taking risks out of the corporation by maintaining or increasing 1211 voluntary writings is relieved, wholly or partially, from 1212 assessments under sub-subparagraph (b)3.a.

1213 b. Beginning January 1, 2008, Any program the corporation 1214 adopts for the payment of bonuses to an insurer for each risk 1215 the insurer removes from the corporation must shall comply with 1216 s. 627.3511(2) and may not exceed the amount referenced in s. 1217 627.3511(2) for each risk removed. The corporation may consider 1218 any prudent and not unfairly discriminatory approach to reducing 1219 corporation writings, and may adopt a credit against assessment 1220 liability or other liability that provides an incentive for 1221 insurers to take risks out of the corporation and to keep risks 1222 out of the corporation by maintaining or increasing voluntary 1223 writings in counties or areas in which corporation risks are 1224 highly concentrated and a program to provide a formula under 1225 which an insurer voluntarily taking risks out of the corporation 1226 by maintaining or increasing voluntary writings will be relieved 1227 wholly or partially from assessments under sub-subparagraph 1228 (b)3.a. However, Any "take-out bonus" or payment to an insurer 1229 must be conditioned on the property being insured for at least 5

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1230 years by the insurer, unless canceled or nonrenewed by the 1231 policyholder. If the policy is canceled or nonrenewed by the 1232 policyholder before the end of the 5-year period, the amount of 1233 the take-out bonus must be prorated for the time period the 1234 policy was insured. If When the corporation enters into a 1235 contractual agreement for a take-out plan, the producing agent 1236 of record of the corporation policy is entitled to retain any 1237 unearned commission on such policy, and the insurer shall 1238 either:

(I) Pay to the producing agent of record of the policy, for the first year, an amount which is the greater of the insurer's usual and customary commission for the type of policy written or a policy fee equal to the usual and customary commission of the corporation; or

(II) Offer to allow the producing agent of record of the policy to continue servicing the policy for <u>at least</u> a period of not less than 1 year and offer to pay the agent the insurer's usual and customary commission for the type of policy written. If the producing agent is unwilling or unable to accept appointment by the new insurer, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (I).

1251 c.b. Any credit or exemption from regular assessments 1252 adopted under this subparagraph shall last up to no longer than 1253 the 3 years after following the cancellation or expiration of 1254 the policy by the corporation. With the approval of the office, 1255 the board may extend such credits for an additional year if the 1256 insurer guarantees an additional year of renewability for all 1257 policies removed from the corporation, or for 2 additional years 1258 if the insurer guarantees 2 additional years of renewability for



1259 all policies so removed.

1260 <u>d.c. A</u> There shall be no credit, limitation, exemption, or 1261 deferment from emergency assessments to be collected from 1262 policyholders pursuant to sub-subparagraph (b)3.d. <u>is</u> 1263 prohibited.

1264 4. The corporation plan shall provide for the deferment, in 1265 whole or in part, of the assessment of an assessable insurer, 1266 other than an emergency assessment collected from policyholders 1267 pursuant to sub-subparagraph (b)3.d., if the office finds that 1268 payment of the assessment would endanger or impair the solvency 1269 of the insurer. If In the event an assessment against an 1270 assessable insurer is deferred in whole or in part, the amount 1271 by which such assessment is deferred may be assessed against the 1272 other assessable insurers in a manner consistent with the basis 1273 for assessments set forth in paragraph (b).

5. Effective July 1, 2007, In order to evaluate the costs and benefits of approved take-out plans, if the corporation pays bonus or other payment to an insurer for an approved take-out plan, it shall maintain a record of the address or such other identifying information on the property or risk removed in order to track if and when the property or risk is later insured by the corporation.

1281 6. Any policy taken out, assumed, or removed from the 1282 corporation is, as of the effective date of the take-out, 1283 assumption, or removal, direct insurance issued by the insurer 1284 and not by the corporation, even if the corporation continues to 1285 service the policies. This subparagraph applies to policies of 1286 the corporation and not policies taken out, assumed, or removed 1287 from any other entity.

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1288 6. The corporation may adopt one or more programs to encourage authorized insurers to remove policies from the 1289 1290 corporation through a loan from the corporation to an insurer 1291 secured by a surplus note that contains such necessary and 1292 reasonable provisions as the corporation requires. Such surplus 1293 note is subject to the review and approval of the office 1294 pursuant to s. 628.401. The corporation may include, but is not 1295 limited to, provisions regarding the maximum size of a loan to 1296 an insurer, capital matching requirements, the relationship 1297 between the aggregate number of policies or amount of loss 1298 exposure removed from the association and the amount of a loan, 1299 retention requirements related to policies removed from the 1300 corporation, and limitations on the number of insurers receiving 1301 loans from the corporation under any one management group in 1302 whatever form or arrangement. If a loan secured by a surplus 1303 note is provided to a new mutual insurance company, the 1304 corporation may require the board of the new mutual insurer to 1305 have a majority of independent board members, may restrict the 1306 ability of the new mutual insurer to convert to a stock insurer 1307 while the mutual insurer owes any principal or interest under 1308 the surplus note to the corporation, establish a capital match 1309 requirement of up to \$1 of private capital for each \$4 of the 1310 corporation's loan to a new mutual insurer, and limit the 1311 eligibility of a new mutual insurer for a waiver of the ceding 1312 commission traditionally associated with take-out programs from 1313 the corporation to those new mutual insurers that agree 1314 contractually to maintain an expense ratio below 20 per cent of written premium. For this purpose, the term "expense ratio" 1315 means the sum of agent commissions and other acquisition 1316

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1317 expenses; general and administrative expenses; and premium

1318 taxes, licenses, and fees, divided by the gross written premium.

1319 (z) In enacting the provisions of this section, the 1320 Legislature recognizes that both the Florida Windstorm 1321 Underwriting Association and the Residential Property and 1322 Casualty Joint Underwriting Association have entered into 1323 financing arrangements that obligate each entity to service its 1324 debts and maintain the capacity to repay funds secured under 1325 these financing arrangements. It is the intent of the 1326 Legislature that nothing in this section not be construed to 1327 compromise, diminish, or interfere with the rights of creditors 1328 under such financing arrangements. It is further the intent of 1329 the Legislature to preserve the obligations of the Florida 1330 Windstorm Underwriting Association and Residential Property and 1331 Casualty Joint Underwriting Association with regard to 1332 outstanding financing arrangements, with such obligations 1333 passing entirely and unchanged to the corporation and, specifically, to the applicable account of the corporation. So 1334 1335 long as any bonds, notes, indebtedness, or other financing 1336 obligations of the Florida Windstorm Underwriting Association or 1337 the Residential Property and Casualty Joint Underwriting Association are outstanding, under the terms of the financing 1338 1339 documents pertaining to them, the executive director of the 1340 corporation, with the concurrence of the governing board, of the 1341 corporation shall have and shall exercise the authority to levy, 1342 charge, collect, and receive all premiums, assessments, 1343 surcharges, charges, revenues, and receipts that the 1344 associations had authority to levy, charge, collect, or receive 1345 under the provisions of subsection (2) and this subsection,

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1346 respectively, as they existed on January 1, 2002, to provide 1347 moneys, without exercise of the authority provided by this 1348 subsection, in at least the amounts, and by the times, as would 1349 be provided under those former provisions of subsection (2) or 1350 this subsection, respectively, so that the value, amount, and 1351 collectability of any assets, revenues, or revenue source 1352 pledged or committed to, or any lien thereon securing such 1353 outstanding bonds, notes, indebtedness, or other financing 1354 obligations is will not be diminished, impaired, or adversely 1355 affected by the amendments made by this section act and to 1356 permit compliance with all provisions of financing documents 1357 pertaining to such bonds, notes, indebtedness, or other 1358 financing obligations, or the security or credit enhancement for 1359 them, and any reference in this subsection to bonds, notes, 1360 indebtedness, financing obligations, or similar obligations, of 1361 the corporation must shall include like instruments or contracts 1362 of the Florida Windstorm Underwriting Association and the 1363 Residential Property and Casualty Joint Underwriting Association 1364 to the extent not inconsistent with the provisions of the 1365 financing documents pertaining to them. 1366

Delete lines 39 - 46

1370 and insert:

1369

1371 627.351, F.S.; revising legislative intent with 1372 respect to the corporation; reducing the value of 1373 residential structures that can be covered by the 1374 corporation; revising the corporation's eligibility

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1375 criteria for structures located seaward of the coastal 1376 construction control line; requiring the corporation's 1377 board of governors to concur with certain decisions by 1378 the executive director; providing for risk-sharing 1379 agreements between the corporation and other insurers 1380 and specifying the requirements and limitations of 1381 such agreements; revising provisions relating to the 1382 appointment of the board of governors and the 1383 executive director; deleting provisions allowing a