FOR CONSIDERATION By the Committee on Banking and Insurance

597-01765B-13

20137018\_\_\_

	2013/01
1	A bill to be entitled
2	An act relating to property insurance; creating s.
3	215.5551, F.S.; creating the Florida Catastrophe Risk
4	Capital Access Facility to increase the access of
5	small domestic insurers to risk-capital markets;
6	providing intent; establishing the facility in the
7	State Board of Administration; providing the purposes
8	of the facility; requiring the facility to be funded
9	entirely by participating insurers after initial
10	apportionment; providing limitations; providing for a
11	board of directors; providing immunity from liability;
12	providing for an annual report; amending s. 624.155,
13	F.S.; providing that Citizens Property Insurance
14	Corporation is an insurer subject to civil actions as
15	an agent of the state covered by sovereign immunity;
16	amending s. 626.752, F.S., relating to the exchange of
17	business between an agent and insurer; providing an
18	exemption from the requirements of that section to the
19	corporation under certain circumstances; amending s.
20	627.062, F.S.; requiring the Office of Insurance
21	Regulation to calculate and publish insurance
22	inflation factors for use in residential property
23	insurance filings; prohibiting the office from
24	disapproving a rate as excessive due to the insurer's
25	purchase of reinsurance for certain purposes; deleting
26	obsolete provisions; conforming cross-references;
27	amending s. 627.0628, F.S.; requiring the Florida
28	Commission on Hurricane Loss Projection Methodology to
29	consider methods for improving the accuracy of wind

## Page 1 of 78

	597-01765B-13 20137018
30	mitigation discounts; amending s. 627.0629, F.S.;
31	requiring insurers to provide notice of mitigation
32	discounts in a residential property insurance rate
33	filing; revising the criteria for when the office may
34	hold a public hearing regarding a rate filing;
35	amending s. 627.171, F.S.; allowing a consent to an
36	excess rate to apply to subsequent policy renewals;
37	limiting the allowable amount of excess rates to
38	territories where there is no competition; amending s.
39	627.351, F.S.; reducing the value of residential
40	structures that can be covered by the corporation;
41	revising the corporation's eligibility criteria for
42	structures located seaward of the coastal construction
43	control line; providing for risk-sharing agreements
44	between the corporation and other insurers and
45	specifying the requirements and limitations of such
46	agreements; deleting provisions allowing a
47	policyholder removed from the corporation to remain
48	eligible for coverage regardless of an offer of
49	coverage from an authorized insurer; revising
50	corporation criteria for appointing agents; requiring
51	disclosure of potential corporation surcharges and
52	policyholder obligations to try and obtain private
53	market coverage; revising provisions relating to the
54	Auditor General's review of the corporation; requiring
55	the board to contract with an independent auditing
56	firm to conduct performance audits; authorizing the
57	corporation to adopt programs that encourage insurers
58	to remove policies from the corporation through a loan

# Page 2 of 78

	597-01765B-13 20137018
59	
60	rate standards; requiring that corporation rates be
61	competitive with approved rates charged in the
62	admitted market and include a catastrophe risk load
63	factor; limiting rate increases for specified personal
64	and commercial lines residential policies and allowing
65	an additional rate increase; requiring the corporation
66	to annually certify its rates; requiring the board of
67	directors to provide recommendations to the
68	Legislature on ways of providing rate relief to those
69	who demonstrate a financial need; deleting obsolete
70	provisions; creating s. 627.3518, F.S.; establishing a
71	clearinghouse within the corporation for identifying
72	and diverting insurance coverage to private insurers;
73	providing definitions; providing requirements and
74	duties of the corporation, insurers, and agents;
75	providing for an alternative to submitting risks to
76	the corporation; amending s. 627.405, F.S.;
77	authorizing policyholders to assign benefits subject
78	to conditions in the policy; amending s. 627.410,
79	F.S.; conforming provisions to changes made by the
80	act; creating s. 627.4102, F.S.; providing for an
81	informational filing of certain forms that are exempt
82	from the Office of Insurance Regulation's approval
83	process; requiring an informational filing to include
84	a notarized certification from the insurer and
85	providing a statement that must be included in the
86	certification; requiring a Notice of Change in Policy
87	Terms form to be filed with a changed renewal policy;

# Page 3 of 78

	597-01765B-13 20137018
88	providing effective dates.
89	
90	Be It Enacted by the Legislature of the State of Florida:
91	
92	Section 1. Section 215.5551, Florida Statutes, is created
93	to read:
94	215.5551 Florida Catastrophe Risk Capital Access Facility.
95	(1) The Legislature finds that the global market for
96	catastrophe risk has expanded dramatically, resulting in the
97	availability of billions of dollars in additional risk capital
98	for insurers and new and innovative alternative risk-transfer
99	mechanisms. The Legislature also finds that having access to
100	additional risk capital and risk-transfer mechanisms provides
101	insurers providing coverage in this state with an opportunity to
102	expand their capacity to write additional business and diversify
103	their catastrophe risk. The Legislature further finds that
104	despite an expansion in the amount of available global risk
105	capital, small insurers, particularly smaller domestic insurers,
106	writing property insurance in this state face substantial
107	challenges accessing these global markets when the relatively
108	small amount of risk finance required by any one company is not
109	economically viable. Therefore, it is the intent of the
110	Legislature to create a mechanism to facilitate the access of
111	small domestic insurers to global risk capital markets and risk-
112	transfer mechanisms.
113	(2) Effective July 1, 2013, the Florida Catastrophe Risk
114	Capital Access Facility is created within the State Board of
115	Administration. The facility is not defined nor may it function
116	as an insurer, reinsurer, or other risk-bearing entity under

# Page 4 of 78

	597-01765B-13 20137018
117	state law.
118	(3) The facility shall:
119	(a) Aggregate the demand for risk finance from global
120	capital markets among smaller volume domestic property insurance
121	companies writing business in this state.
122	(b) Design and execute risk-transfer tools such as
123	insurance-linked securities and other securitization models for
124	participating insurers, and use special purpose vehicles or
125	protected cells, onshore or offshore, as appropriate, to
126	increase access to risk capital.
127	(c) Identify and coordinate appropriate risk-transfer
128	products and opportunities, initially targeting layers of
129	coverage below, alongside, and above the portion of the
130	reinsurance market covered by the Florida Hurricane Catastrophe
131	Fund.
132	(d) Establish and maintain regular and ongoing contact with
133	global risk capital market participants, institutions, and
134	investors, in order to identify opportunities that satisfy and
135	coordinate insurer demand for additional risk capital.
136	(4) After an initial apportionment for startup purposes,
137	the facility shall be funded entirely by participating insurers
138	on a pro rata basis.
139	(5) In conducting its affairs, the facility may not:
140	(a) Take a position in, or provide financial support for,
141	risk-transfer transactions;
142	(b) Be a guarantor of premium or make any other financial
143	guarantees to participating insurers;
144	(c) Create contractual obligations on the part of the
145	state; or

# Page 5 of 78

	E07 017(Ep 12 20127010
140	597-01765B-13       20137018
146	(d) Levy taxes or assessments.
147	(6) The facility shall be governed by a board of directors
148	composed of seven members, one from the Department of Financial
149	Services; one from the State Board of Administration; one from
150	the Office of Insurance Regulation; three industry members
151	representing Florida property insurance writers, the reinsurance
152	community, and the financial securities industry; and one member
153	appointed by a majority of the board. The board may employ or
154	contract with such staff and professionals as the board deems
155	necessary to accomplish its purpose.
156	(7) There shall be no liability on the part of, and no
157	cause of action of any nature may arise against, the facility or
158	its agents or employees, the board of directors, or the
159	department or office or their representatives for any action
160	taken by them in the performance of their powers and duties
161	under this section.
162	(8) The facility shall submit a report to the Financial
163	Services Commission by January 1 of each year describing
164	facility activities and transactions undertaken by participating
165	insurers.
166	Section 2. Subsection (1) of section 624.155, Florida
167	Statutes, is amended and subsection (10) is added to that
168	section, to read:
169	624.155 Civil remedy
170	(1) Any person may bring a civil action against an insurer,
171	including Citizens Property Insurance Corporation, if when such
172	person is damaged:
173	(a) By a violation of any of the following provisions by
174	the insurer:

# Page 6 of 78

597-01765B-13 20137018 175 1. Section 626.9541(1)(i), (o), or (x); 176 2. Section 626.9551; 3. Section 626.9705; 177 4. Section 626.9706; 178 5. Section 626.9707; or 179 6. Section 627.7283. 180 181 (b) By the commission of any of the following acts by the 182 insurer: 1. Not attempting in good faith to settle claims if when, 183 under all the circumstances, it could and should have done so, 184 185 had it acted fairly and honestly toward its insured and with due 186 regard for her or his interests; 187 2. Making claims payments to insureds or beneficiaries not 188 accompanied by a statement setting forth the coverage under 189 which payments are being made; or 190 3. Except as to liability coverages, failing to promptly 191 settle claims, when the obligation to settle a claim has become 192 reasonably clear, under one portion of the insurance policy 193 coverage in order to influence settlements under other portions 194 of the insurance policy coverage. 195 196 Notwithstanding the provisions of this subsection the above to 197 the contrary, a person pursuing a remedy under this section need 198 not prove that such act was committed or performed with such frequency as to indicate a general business practice. 199 200 (10) For the purposes of this section, Citizens Property 201 Insurance Corporation is an agent of the state covered under s. 202 768.28. 203 Section 3. Subsection (4) of section 626.752, Florida

### Page 7 of 78

597-01765B-13

20137018

204 Statutes, is amended to read: 205 626.752 Exchange of business.-206 (4) The foregoing limitations and restrictions do shall not 207 be construed and shall not apply to the placing of surplus lines 208 business under the provisions of part VIII, or to Citizens 209 Property Insurance Corporation when placing new and renewal 210 business with authorized insurers in order to reduce the size of 211 the corporation pursuant to s. 627.3511. 212 Section 4. Subsection (2) and paragraph (d) of subsection 213 (3) of section 627.062, Florida Statutes, are amended to read: 627.062 Rate standards.-214 (2) As to all such classes of insurance: 215 216 (a) Insurers or rating organizations shall establish and 217 use rates, rating schedules, or rating manuals that allow the 218 insurer a reasonable rate of return on the classes of insurance 219 written in this state. A copy of rates, rating schedules, rating 220 manuals, premium credits or discount schedules, and surcharge 221 schedules, and changes thereto, must be filed with the office in 222 accordance with under one of the following procedures: 223 1. If the filing is made at least 90 days before the proposed effective date and is not implemented during the 224 225 office's review of the filing and any proceeding and judicial 226 review, such filing is considered a "file and use" filing. In such case, the office shall finalize its review by issuance of a 227 notice of intent to approve or a notice of intent to disapprove 228 229 within 90 days after receipt of the filing. The notice of intent 230 to approve and the notice of intent to disapprove constitute 231 agency action for purposes of the Administrative Procedure Act.

232 Requests for supporting information, requests for mathematical

### Page 8 of 78

597-01765B-13 20137018 233 or mechanical corrections, or notification to the insurer by the 234 office of its preliminary findings does not toll the 90-day 235 period during any such proceedings and subsequent judicial 236 review. The rate shall be deemed approved if the office does not 237 issue a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing. 238 239 2. If the filing is not made in accordance with 240 subparagraph 1., such filing must be made as soon as practicable, but within 30 days after the effective date, and is 241 considered a "use and file" filing. An insurer making a "use and 242 243 file" filing is potentially subject to an order by the office to 244 return to policyholders those portions of rates found to be 245 excessive to policyholders, as provided in paragraph (i) (h). 246 3. For all property insurance filings made or submitted after January 25, 2007, but before May 1, 2012, an insurer 247 248 seeking a rate that is greater than the rate most recently 249 approved by the office shall make a "file and use" filing. For 250 purposes of this subparagraph, motor vehicle collision and 251 comprehensive coverages are not considered property coverages. 252 (b) Upon receiving a rate filing, the office shall review the filing to determine if a rate is excessive, inadequate, or 253 254 unfairly discriminatory. In making that determination, the office shall, in accordance with generally accepted and 255 reasonable actuarial techniques, consider the following factors: 256 1. Past and prospective loss experience within and without 257 258 this state. 259 2. Past and prospective expenses. 260 3. The degree of competition among insurers for the risk 261 insured.

#### Page 9 of 78

	597-01765B-13 20137018
262	4. Investment income reasonably expected by the insurer,
263	consistent with the insurer's investment practices, from
264	investable premiums anticipated $from \ in$ the filing, plus any
265	other expected income from currently invested assets
266	representing the amount expected on unearned premium reserves
267	and loss reserves. The commission may adopt rules <u>that use</u> <del>using</del>
268	reasonable techniques of actuarial science and economics to
269	specify the manner in which insurers calculate investment income
270	attributable to classes of insurance written in this state and
271	the manner in which investment income is used to calculate
272	insurance rates. Such <u>rules</u> <del>manner</del> must <u>allow</u> <del>contemplate</del>
273	allowances for an underwriting profit factor and full
274	consideration of investment income which produce a reasonable
275	rate of return; however, investment income from invested surplus
276	may not be considered.
277	5. The reasonableness of the judgment reflected in the
278	filing.
279	6. Dividends, savings, or unabsorbed premium deposits
280	allowed or returned to state Florida policyholders, members, or
281	subscribers.
282	7. The adequacy of loss reserves.
283	8. The cost of reinsurance. The office may not disapprove a
284	rate as excessive <del>solely</del> due <u>solely</u> to the insurer having
285	obtained catastrophic reinsurance to cover the insurer's
286	estimated 250-year probable maximum loss or any lower level of
287	loss, or due solely to an admitted carrier purchasing private
288	reinsurance that would insure against potential deficits within
289	the Florida Hurricane Catastrophe Fund which the most recent
290	estimate made pursuant to s. 215.555(4)(c)2. predicts would be

## Page 10 of 78

597-01765B-13 20137018 291 funded through revenue bonds issued under s. 215.555(6). 292 9. Trend factors, including trends in actual losses per 293 insured unit for the insurer making the filing. 294 10. Conflagration and catastrophe hazards, if applicable. 11. Projected hurricane losses, if applicable, which must 295 be estimated using a model or method found to be acceptable or 296 297 reliable by the Florida Commission on Hurricane Loss Projection 298 Methodology, and as further provided in s. 627.0628. 299 12. A reasonable margin for underwriting profit and 300 contingencies. 301 13. The cost of medical services, if applicable. 302 14. Other relevant factors that affect the frequency or 303 severity of claims or expenses. 304 (c) The office shall calculate and publish insurance 305 inflation factors based on noncatastrophe direct loss costs for 306 use in residential property insurance filings. The office shall 307 update the published factors at least annually and make them 308 available on its website. The calculation of insurance inflation 309 factors are not subject to rulemaking under chapter 120. 310 1. An insurer making a residential property insurance rate 311 filing that proposes a change in noncatastrophe base rates by a 312 uniform factor equal to or less than the applicable published insurance inflation factor, may make a rate filing under s. 313 314 627.0645 which consists of a rate certification in lieu of a 315 full rate filing under paragraph (a). The office shall verify 316 insurer use of the appropriate published inflation factor and, 317 if the inflation factor is used appropriately, the filed rates 318 shall be deemed not excessive. 319 2. An insurer filing under this paragraph may make a

#### Page 11 of 78

597-01765B-13 20137018 320 separate filing pursuant to paragraph (1) to adjust its rates 321 for reinsurance rates, reinsurance financing costs and products, 322 and cash buildup factor costs. The insurance inflation factors 323 do not apply to these filings. 3. This paragraph does not apply to filings made by 324 325 Citizens Property Insurance Corporation. 326 (d) (c) In the case of fire insurance rates, consideration 327 must be given to the availability of water supplies and the 328 experience of the fire insurance business during a period of not less than the most recent 5-year or longer period for which such 329 330 experience is available. 331 (e) (d) If conflagration or catastrophe hazards are 332 considered by an insurer in its rates or rating plan, including 333 surcharges and discounts, the insurer must shall establish a 334 reserve for that portion of the premium allocated to such hazard 335 and maintain the premium in a catastrophe reserve. Removal of 336 such premiums from the reserve for purposes other than paying 337 claims associated with a catastrophe or purchasing reinsurance

338 for catastrophes must be approved by the office. Any ceding 339 commission received by an insurer purchasing reinsurance for 340 catastrophes must be placed in the catastrophe reserve.

341 <u>(f) (e)</u> After consideration of the rate factors provided in 342 paragraphs (b), <del>(c), and</del> (d), <u>and (e)</u> the office may find a rate 343 to be excessive, inadequate, or unfairly discriminatory based 344 upon the following standards:

345 1. Rates shall be deemed excessive if they are likely to 346 produce a profit from Florida business which is unreasonably 347 high in relation to the risk involved in the class of business 348 or if expenses are unreasonably high in relation to services

#### Page 12 of 78

597-01765B-13

349

rendered.

20137018

350 2. Rates shall be deemed excessive if, among other things, 351 the rate structure established by a stock insurance company 352 provides for replenishment of surpluses from premiums, if the 353 <u>such</u> replenishment is attributable to investment losses.

354 3. Rates shall be deemed inadequate if they are clearly 355 insufficient, together with the investment income attributable 356 to them, they are clearly insufficient to sustain projected 357 losses and expenses in the class of business to which they 358 apply.

4. A rating plan, including discounts, credits, or
surcharges, shall be deemed unfairly discriminatory if it fails
to clearly and equitably reflect consideration of the
policyholder's participation in a risk management program
adopted pursuant to s. 627.0625.

364 5. A rate shall be deemed inadequate as to the premium 365 charged to a risk or group of risks if discounts or credits are 366 allowed which exceed a reasonable reflection of expense savings 367 and reasonably expected loss experience from the risk or group 368 of risks.

369 6. A rate shall be deemed unfairly discriminatory as to a
370 risk or group of risks if the application of premium discounts,
371 credits, or surcharges among such risks does not bear a
372 reasonable relationship to the expected loss and expense
373 experience among the various risks.

374 <u>(g)(f)</u> In reviewing a rate filing, the office may require 375 the insurer to provide, at the insurer's expense, all 376 information necessary to evaluate the condition of the company 377 and the reasonableness of the filing according to the criteria

#### Page 13 of 78

597-01765B-13

20137018

378 enumerated in this section.

379 (h) (g) The office may at any time review a rate, rating 380 schedule, rating manual, or rate change; the pertinent records 381 of the insurer; and market conditions. If the office finds on a 382 preliminary basis that a rate may be excessive, inadequate, or 383 unfairly discriminatory, the office shall initiate proceedings 384 to disapprove the rate and shall so notify the insurer. However, 385 the office may not disapprove as excessive any rate for which it 386 has given final approval or which has been deemed approved for 1 387 year after the effective date of the filing unless the office 388 finds that a material misrepresentation or material error was 389 made by the insurer or was contained in the filing. Upon 390 notification being notified, the insurer or rating organization 391 shall, within 60 days, file with the office all information 392 that, in the belief of the insurer or organization, proves the 393 reasonableness, adequacy, and fairness of the rate or rate 394 change. The office shall issue a notice of intent to approve or 395 a notice of intent to disapprove pursuant to paragraph (a) 396 within 90 days after receipt of the insurer's initial response. 397 In such instances and in any administrative proceeding relating 398 to the legality of the rate, the insurer or rating organization 399 shall carry the burden of proof of showing, by a preponderance 400 of the evidence, to show that the rate is not excessive, 401 inadequate, or unfairly discriminatory. After the office 402 notifies an insurer that a rate may be excessive, inadequate, or 403 unfairly discriminatory, unless the office withdraws the 404 notification, the insurer may not alter the rate except to 405 conform to the office's notice until the earlier of 120 days 406 after the date the notification was provided or 180 days after

#### Page 14 of 78

597-01765B-1320137018\_407the date of implementing the rate. The office, Subject to408chapter 120, the office may disapprove without the 60-day409notification any rate increase filed by an insurer within the410prohibited time period or during the time that the legality of411the increased rate is being contested.

412 (i) (h) If the office finds that a rate or rate change is excessive, inadequate, or unfairly discriminatory, the office 413 414 shall issue an order of disapproval requiring specifying that a 415 new rate or rate schedule, which responds to the findings of the 416 office, be filed by the insurer. The office shall further order, for any "use and file" filing made in accordance with 417 418 subparagraph (a)2., that the portion of premiums charged which 419 constitute each policyholder constituting the portion of the 420 rate above that which was actuarially justified be returned to 421 the policyholder in the form of a credit or refund. If the 422 office finds that an insurer's rate or rate change is 423 inadequate, the new rate or rate schedule filed with the office 424 in response to such a finding applies is applicable only to new 425 or renewal business of the insurer written by the insurer on or 426 after the effective date of the responsive filing.

427 <u>(j)(i)</u> Except as otherwise specifically provided in this 428 chapter, for property and casualty insurance the office may not 429 directly or indirectly:

1. Prohibit <u>an</u> any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs based on the full amount of premium, as defined in s. 627.403, applicable to any policy, or prohibit <del>any</del> such insurer from including the full amount of acquisition costs in a rate filing; or

#### Page 15 of 78

```
597-01765B-13
                                                             20137018
          2. Impede, abridge, or otherwise compromise an insurer's
436
437
     right to acquire policyholders, advertise, or appoint agents,
     including the calculation, manner, or amount of such agent
438
439
     commissions, if any.
440
          (k) (j) With respect to residential property insurance rate
441
     filings, the rate filing must account for mitigation measures
442
     undertaken by policyholders to reduce hurricane losses.
443
          (1) (k) 1. A residential property insurer may make a separate
     filing limited solely to an adjustment of its rates for
444
445
     reinsurance, the cost of financing products used as a
446
     replacement for reinsurance, financing costs incurred in the
447
     purchase of reinsurance, and the actual cost paid due to the
     application of the cash build-up factor pursuant to s.
448
449
     215.555(5)(b) if the insurer:
450
          a. Elects to purchase financing products, such as a
451
     liquidity instrument or line of credit, in which case the cost
452
     included in filing for the liquidity instrument or line of
453
     credit may not result in a premium increase exceeding 3 percent
454
     for any individual policyholder. All costs contained in the
```

455 filing may not result in an overall premium increase of more 456 than 15 percent for any individual policyholder.

b. Includes in the filing a copy of all of its reinsurance,
liquidity instrument, or line of credit contracts; proof of the
billing or payment for the contracts; and the calculation upon
which the proposed rate change is based demonstrating that the
costs meet the criteria of this section.

462 2. An insurer that purchases reinsurance or financing
463 products from an affiliated company may make a separate filing
464 only if the costs for such reinsurance or financing products are

### Page 16 of 78

	597-01765B-13 20137018
465	charged at or below charges made for comparable coverage by
466	nonaffiliated reinsurers or financial entities making such
467	coverage or financing products available in this state.
468	3. An insurer may make only one filing per 12-month period
469	under this paragraph.
470	4. An insurer that elects to implement a rate change under
471	this paragraph must file its rate filing with the office at
472	least 45 days before the effective date of the rate change.
473	After an insurer submits a complete filing that meets all of the
474	requirements of this paragraph, the office has 45 days after the
475	date of the filing to review the rate filing and determine if
476	the rate is excessive, inadequate, or unfairly discriminatory.
477	
478	The provisions of this subsection do not apply to workers'
479	compensation, employer's liability insurance, and motor vehicle
480	insurance.
481	(3)
482	(d)1. The following categories or kinds of insurance and
483	types of commercial lines risks are not subject to paragraph
484	(2)(a) or paragraph (2)(g) <del>(2)(f)</del> :
485	a. Excess or umbrella.
486	b. Surety and fidelity.
487	c. Boiler and machinery and leakage and fire extinguishing
488	equipment.
489	d. Errors and omissions.
490	e. Directors and officers, employment practices, fiduciary
491	liability, and management liability.
492	f. Intellectual property and patent infringement liability.
493	g. Advertising injury and Internet liability insurance.

# Page 17 of 78

597-01765B-13 20137018 494 h. Property risks rated under a highly protected risks 495 rating plan. 496 i. General liability. j. Nonresidential property, except for collateral 497 protection insurance as defined in s. 624.6085. 498 499 k. Nonresidential multiperil. 500 1. Excess property. 501 m. Burglary and theft. 502 n. Any other commercial lines categories or kinds of 503 insurance or types of commercial lines risks that the office 504 determines should not be subject to paragraph (2)(a) or 505 paragraph (2) (g)  $\frac{(2)(f)}{(2)(f)}$  because of the existence of a competitive market for such insurance, similarity of such 506 507 insurance to other categories or kinds of insurance not subject 508 to paragraph (2)(a) or paragraph (2)(g)  $\frac{(2)(f)}{(2)(f)}$ , or to improve 509 the general operational efficiency of the office. 510 2. Insurers or rating organizations shall establish and use rates, rating schedules, or rating manuals that to allow the 511 insurer a reasonable rate of return on insurance and risks 512 513 described in subparagraph 1. which are written in this state. 514 3. An insurer must notify the office of any changes to rates for insurance and risks described in subparagraph 1. 515 516 within 30 days after the effective date of the change. The 517 notice must include the name of the insurer, the type or kind of insurance subject to rate change, total premium written during 518 519 the immediately preceding year by the insurer for the type or kind of insurance subject to the rate change, and the average 520 521 statewide percentage change in rates. Underwriting files, 522 premiums, losses, and expense statistics relating with regard to

## Page 18 of 78

597-01765B-13

20137018

523 such insurance and risks written by an insurer must be 524 maintained by the insurer and subject to examination by the 525 office. Upon examination, the office, in accordance with 526 generally accepted and reasonable actuarial techniques, shall 527 consider the rate factors in paragraphs (2) (b), (d) (c), and (e) 528 (d) and the standards in paragraph (2) (f) (2) (e) to determine if 529 the rate is excessive, inadequate, or unfairly discriminatory.

530 4. A rating organization must notify the office of any changes to loss cost for insurance and risks described in 531 532 subparagraph 1. within 30 days after the effective date of the 533 change. The notice must include the name of the rating organization, the type or kind of insurance subject to a loss 534 535 cost change, loss costs during the immediately preceding year 536 for the type or kind of insurance subject to the loss cost 537 change, and the average statewide percentage change in loss 538 cost. Actuarial data relating with regard to changes to loss 539 cost for risks not subject to paragraph (2) (a) or paragraph 540 (2) (q)  $\frac{(2)(f)}{(2)(f)}$  must be maintained by the rating organization for 2 years after the effective date of the change and are subject 541 542 to examination by the office. The office may require the rating organization to incur the costs associated with an examination. 543 544 Upon examination, the office, in accordance with generally accepted and reasonable actuarial techniques, shall consider the 545 rate factors in paragraphs (2)(b), (d), and (e)  $\frac{(2)(b)-(d)}{(d)}$  and 546 the standards in paragraph (2)(f)  $\frac{(2)(e)}{(2)(e)}$  to determine if the 547 548 rate is excessive, inadequate, or unfairly discriminatory. 549 Section 5. Paragraphs (a) and (b) of subsection (3) of 550 section 627.0628, Florida Statutes, are amended to read:

551

#### Page 19 of 78

627.0628 Florida Commission on Hurricane Loss Projection

597-01765B-13

20137018

552 Methodology; public records exemption; public meetings 553 exemption.-

554

(3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.-

555 (a) The commission shall consider any actuarial methods, 556 principles, standards, models, or output ranges that have the 557 potential for improving the accuracy of or reliability of the 558 hurricane loss projections and wind mitigation discounts used in 559 residential property insurance rate filings. The commission 560 shall, from time to time, adopt findings as to the accuracy or 561 reliability of particular methods, principles, standards, 562 models, or output ranges.

(b) The commission shall consider any actuarial methods, 563 principles, standards, or models that have the potential for 564 565 improving the accuracy of or reliability of projecting probable 566 maximum loss levels. The commission shall adopt findings as to 567 the accuracy or reliability of particular methods, principles, 568 standards, or models related to probable maximum loss 569 calculations. The commission shall review models for accuracy of 570 use when establishing wind mitigation discounts.

571 Section 6. Subsections (1) and (6) of section 627.0629, 572 Florida Statutes, are amended to read:

573

627.0629 Residential property insurance; rate filings.-

(1) It is the intent of the Legislature that insurers provide savings to consumers who install or implement windstorm damage mitigation techniques, alterations, or solutions to their properties to prevent windstorm losses. A rate filing for residential property insurance must include <u>notice of the</u> <u>mitigation discounts offered by the insurer</u>, which must be actuarially reasonable discounts, credits, or other rate

### Page 20 of 78

597-01765B-13 20137018 581 differentials, or appropriate reductions in deductibles, for 582 properties on which fixtures or construction techniques 583 demonstrated to reduce the amount of loss in a windstorm have 584 been installed or implemented. The fixtures or construction 585 techniques must include, but are not limited to, fixtures or 586 construction techniques that enhance roof strength, roof 587 covering performance, roof-to-wall strength, wall-to-floor-to-588 foundation strength, opening protection, and the impact 589 resistance of window, door, and skylight openings strength. 590 Credits, discounts, or other rate differentials, or appropriate reductions in deductibles, for fixtures and construction 591 techniques that meet the minimum requirements of the Florida 592 593 Building Code must be included in the rate filing. The office shall determine the discounts, credits, other rate 594 595 differentials, and appropriate reductions in deductibles that 596 reflect the full actuarial value of such revaluation, which may 597 be used by insurers in rate filings.

(6) <u>The office may hold a public hearing for a</u> any rate filing that is based in whole or <u>in</u> part on data from a computer model <u>which exceeds</u> may not exceed 15 percent <u>in counties the</u> office determines do not have a reasonable degree of competition unless there is a public hearing.

603 Section 7. Section 627.171, Florida Statutes, is amended to 604 read:

605

627.171 Excess rates.-

(1) With <u>the</u> written consent of the insured signed <u>before</u>
prior to the policy inception date and filed with the insurer,
the insurer may use a rate in excess of the otherwise applicable
filed rate on any specific risk. The signed consent form is

#### Page 21 of 78

597-01765B-13 20137018 610 valid for subsequent renewals and must include the filed rate as well as the excess rate for the risk insured.  $_{ au}$  A copy of the 611 form must be maintained by the insurer for 3 years and be 612 613 available for review by the office. 614 (2) An insurer may not use excess rates authorized under 615 <del>pursuant to</del> this section for more than 10 percent of its 616 commercial insurance policies written or renewed in each 617 calendar year for any line of commercial insurance or for more than 5 percent of its personal lines insurance policies written 618 619 or renewed in each calendar year for any line of personal 620 insurance in those counties in which the office has determined 621 there is not a reasonable degree of competition. In determining 622 the 10-percent limitation for commercial insurance policies, the 623 insurer shall exclude a any workers' compensation policy that 624 was written for an employer who had coverage in the joint underwriting plan created by s. 627.311(5) immediately before 625 626 prior to the writing of the policy by the insurer and a any 627 workers' compensation policy that was written for an employer who had been offered coverage in the joint underwriting plan but 628 629 who was written a policy by the insurer in lieu of accepting the 630 joint underwriting plan policy. Such These workers' compensation 631 policies shall be excluded from the 10-percent limitation for 632 the first 3 years of coverage. 633 Section 8. Paragraphs (a), (b), (c), (m), and (q) of subsection (6) of section 627.351, Florida Statutes, are amended 634 635 to read: 636 627.351 Insurance risk apportionment plans.-637 (6) CITIZENS PROPERTY INSURANCE CORPORATION.-638 (a) The public purpose of this subsection is to ensure that

#### Page 22 of 78

597-01765B-13 20137018 639 there is an orderly market for property insurance for residents 640 and businesses of this state. 1. The Legislature finds that private insurers are 641 642 unwilling or unable to provide affordable property insurance 643 coverage rates in certain parts of the in this state to the 644 extent sought and needed. The absence of affordable property 645 insurance threatens the public health, safety, and welfare and 646 likewise threatens the economic health of the state. The state, therefore, has a compelling public interest and a public purpose 647 648 to assist in assuring that property in the state is insured and that it is insured at affordable rates so as to facilitate the 649 650 remediation, reconstruction, and replacement of damaged or 651 destroyed property in order to reduce or avoid the negative 652 effects on otherwise resulting to the public health, safety, and 653 welfare, to the economy of the state, and to the revenues of the 654 state and local governments which are needed to provide for the 655 public welfare. It is necessary, therefore, to make provide 656 affordable property insurance available to applicants who are, 657 in good faith, entitled to procure insurance through the 658 voluntary market but are unable to do so. The Legislature 659 intends, therefore, that affordable property insurance be 660 provided and that it continue to be provided, as long as 661 necessary, through Citizens Property Insurance Corporation, a 662 government entity that is an integral part of the state $\tau$  and that is not a private insurance company, or through referrals to 663 664 private insurers participating in a clearinghouse established by 665 the corporation. To that end, the corporation shall strive to 666 increase the availability of affordable property insurance in 667 this state, while achieving efficiencies and economies, and

#### Page 23 of 78

597-01765B-13 20137018 668 while providing service to policyholders, applicants, and agents 669 which is no less than the quality generally provided in the 670 voluntary market, for the achievement of the foregoing public 671 purposes. Because it is essential for this government entity to 672 have the maximum financial resources to pay claims following a 673 catastrophic hurricane, it is further the intent of the 674 Legislature that the corporation continue to be an integral part 675 of the state and not a private insurance company, and that the income of the corporation be exempt from federal income taxation 676 677 and that interest on the debt obligations issued by the 678 corporation be exempt from federal income taxation.

679 2. The Residential Property and Casualty Joint Underwriting 680 Association originally created by this statute shall be known as 681 the Citizens Property Insurance Corporation. The corporation 682 shall provide insurance for residential and commercial property 683 insurance, for applicants who are entitled, but, in good faith, 684 are unable to procure insurance through the voluntary market. 685 The corporation shall operate pursuant to a plan of operation 686 approved by order of the Financial Services Commission. The plan 687 is subject to continuous review by the commission, and - the 688 commission may, by order, withdraw approval of all or part of a 689 plan if the commission determines that conditions have changed 690 since approval was granted and that the purposes of the plan 691 require changes in the plan. For the purposes of this 692 subsection, residential coverage includes both personal lines 693 residential coverage, which consists of the type of coverage 694 provided by homeowner's, mobile home owner's, dwelling, 695 tenant's, condominium unit owner's, and similar policies; and 696 commercial lines residential coverage, which consists of the

#### Page 24 of 78

597-01765B-13 20137018 697 type of coverage provided by condominium association, apartment 698 building, and similar policies. 699 3. Effective January 1, 2009, A personal lines residential 700 structure that has a dwelling replacement cost of \$600,000  $\frac{$2}{$2}$ million or more, or a single condominium unit that has a 701 702 combined dwelling and contents replacement cost of \$600,000 \$2 703 million or more is not eligible for coverage by the corporation. 704 Such dwellings insured by the corporation on December 31, 2008, 705 may continue to be covered by the corporation until the end of 706 the policy term. However, such dwellings may reapply and obtain 707 coverage if the property owner provides the corporation with a 708 sworn affidavit from one or more insurance agents, on a form 709 provided by the corporation, stating that the agents have made 710 their best efforts to obtain coverage and that the property has 711 been rejected for coverage by at least one authorized insurer 712 and at least three surplus lines insurers. If such conditions 713 are met, the dwelling may be insured by the corporation for up 714 to 3 years, after which time the dwelling is ineligible for 715 coverage. The office shall approve the method used by the 716 corporation for valuing the dwelling replacement costs under cost for the purposes of this subparagraph. If a policyholder is 717 insured by the corporation before prior to being determined to 718 719 be ineligible pursuant to this subparagraph and such policyholder files a lawsuit challenging the determination, the 720 policyholder may remain insured by the corporation until the 721 722 conclusion of the litigation. 723 4. It is the intent of the Legislature that policyholders,

4. It is the intent of the Legislature that policyholders,
 applicants, and agents of the corporation receive service and
 treatment of the highest possible level but never less than that

### Page 25 of 78

752

753

I	597-01765B-13 20137018_
726	generally provided in the voluntary market. It is also intended
727	that the corporation be held to service standards no less than
728	those applied to insurers in the voluntary market by the office
729	with respect to responsiveness, timeliness, customer courtesy,
730	and overall dealings with policyholders, applicants, or agents
731	of the corporation.
732	5. Any structure for which a notice of commencement has
733	been issued on or after July 1, 2013, pursuant to s. 713.135,
734	which is located seaward of the coastal construction control
735	line created pursuant to s. 161.053, is ineligible for coverage
736	through the corporation unless the structure meets the coastal
737	code-plus building code criteria developed and recommended by
738	the Florida Building Commission.
739	5. Effective January 1, 2009, a personal lines residential
740	structure that is located in the "wind-borne debris region," as
741	defined in s. 1609.2, International Building Code (2006), and
742	that has an insured value on the structure of \$750,000 or more
743	is not eligible for coverage by the corporation unless the
744	structure has opening protections as required under the Florida
745	Building Code for a newly constructed residential structure in
746	that area. A residential structure shall be deemed to comply
747	with this subparagraph if it has shutters or opening protections
748	on all openings and if such opening protections complied with
749	the Florida Building Code at the time they were installed.
750	6. For any claim filed under any policy of the corporation,
751	a public adjuster may not charge, agree to, or accept any

754 over the amount that was originally offered by the corporation

compensation, payment, commission, fee, or other thing of value

greater than 10 percent of the additional amount actually paid

## Page 26 of 78

```
597-01765B-1320137018_755for any one claim.756(b)1. All insurers authorized to write one or more subject
```

757 lines of business in this state are subject to assessment by the 758 corporation and, for the purposes of this subsection, are 759 referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state 760 761 pursuant to part VIII of chapter 626 are not assessable 762 insurers; however, but insureds who procure one or more subject 763 lines of business in this state pursuant to part VIII of chapter 764 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An insurer's 765 assessment liability begins on the first day of the calendar 766 767 year following the year in which the insurer was issued a 768 certificate of authority to transact insurance for subject lines 769 of business in this state and terminates 1 year after the end of 770 the first calendar year during which the insurer no longer holds 771 a certificate of authority to transact insurance for subject 772 lines of business in this state.

2.a. All revenues, assets, liabilities, losses, and
expenses of the corporation shall be divided into three separate
accounts as follows:

776 (I) A personal lines account for personal residential 777 policies issued by the corporation, or issued by the Residential 778 Property and Casualty Joint Underwriting Association and renewed 779 by the corporation, which provides comprehensive, multiperil 780 coverage on risks that are not located in areas eligible for 781 coverage by the Florida Windstorm Underwriting Association as 782 those areas were defined on January 1, 2002, and for policies 783 that do not provide coverage for the peril of wind on risks that

#### Page 27 of 78

```
597-01765B-13
```

20137018

784 are located in such areas;

785 (II) A commercial lines account for commercial residential 786 and commercial nonresidential policies issued by the 787 corporation, or issued by the Residential Property and Casualty 788 Joint Underwriting Association and renewed by the corporation, which provides coverage for basic property perils on risks that 789 790 are not located in areas eligible for coverage by the Florida 791 Windstorm Underwriting Association as those areas were defined 792 on January 1, 2002, and for policies that do not provide 793 coverage for the peril of wind on risks that are located in such 794 areas; and

795 (III) A coastal account for personal residential policies 796 and commercial residential and commercial nonresidential 797 property policies issued by the corporation, or transferred to 798 the corporation, which provides coverage for the peril of wind 799 on risks that are located in areas eligible for coverage by the 800 Florida Windstorm Underwriting Association as those areas were 801 defined on January 1, 2002. The corporation may offer policies 802 that provide multiperil coverage and the corporation shall 803 continue to offer policies that provide coverage only for the 804 peril of wind for risks located in areas eligible for coverage 805 in the coastal account. In issuing multiperil coverage, the 806 corporation may use its approved policy forms and rates for the personal lines account. An applicant or insured who is eligible 807 to purchase a multiperil policy from the corporation may 808 809 purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to 810 811 prospectively purchase a policy that provides coverage only for 812 the peril of wind from the corporation. An applicant or insured

### Page 28 of 78

597-01765B-13 20137018 813 who is eligible for a corporation policy that provides coverage 814 only for the peril of wind may elect to purchase or retain such policy and also purchase or retain coverage excluding wind from 815 816 an authorized insurer without prejudice to the applicant's or 817 insured's eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the 818 819 goal of the Legislature that there be an overall average savings 820 of 10 percent or more for a policyholder who currently has a 821 wind-only policy with the corporation, and an ex-wind policy 822 with a voluntary insurer or the corporation, and who obtains a 823 multiperil policy from the corporation. It is the intent of the 824 Legislature that the offer of multiperil coverage in the coastal 825 account be made and implemented in a manner that does not 826 adversely affect the tax-exempt status of the corporation or 827 creditworthiness of or security for currently outstanding 828 financing obligations or credit facilities of the coastal 829 account, the personal lines account, or the commercial lines 830 account. The coastal account must also include quota share 831 primary insurance under subparagraph (c)2. The area eligible for 832 coverage under the coastal account also includes the area within 833 Port Canaveral, which is bordered on the south by the City of 834 Cape Canaveral, bordered on the west by the Banana River, and 835 bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long
as financing obligations entered into by the Florida Windstorm
Underwriting Association or Residential Property and Casualty
Joint Underwriting Association are outstanding, in accordance
with the terms of the corresponding financing documents. If the
financing obligations are no longer outstanding, the corporation

### Page 29 of 78

597-01765B-13 20137018 842 may use a single account for all revenues, assets, liabilities, 843 losses, and expenses of the corporation. Consistent with this 844 subparagraph and prudent investment policies that minimize the cost of carrying debt, the board shall exercise its best efforts 845 846 to retire existing debt or obtain the approval of necessary 847 parties to amend the terms of existing debt, in order so as to 848 structure the most efficient plan for consolidating to 849 consolidate the three separate accounts into a single account. 850 c. Creditors of the Residential Property and Casualty Joint 851 Underwriting Association and the accounts specified in sub-sub-852 subparagraphs a.(I) and (II) may have a claim against, and 853 recourse to, those accounts and no claim against, or recourse 854 to, the account referred to in sub-subparagraph a.(III). 855 Creditors of the Florida Windstorm Underwriting Association have 856 a claim against, and recourse to, the account referred to in 857 sub-sub-subparagraph a.(III) and no claim against, or recourse 858 to, the accounts referred to in sub-subparagraphs a.(I) and 859 (II).

d. Revenues, assets, liabilities, losses, and expenses not
attributable to particular accounts shall be prorated among the
accounts.

e. The Legislature finds that the revenues of the
corporation are revenues that are necessary to meet the
requirements set forth in documents authorizing the issuance of
bonds under this subsection.

867 f. The income of the corporation may not inure to the868 benefit of any private person.

869

3. With respect to a deficit in an account:

a. After accounting for the Citizens policyholder surcharge

### Page 30 of 78

597-01765B-13

20137018

871 imposed under sub-subparagraph i., if the remaining projected 872 deficit incurred in the coastal account in a particular calendar 873 year:

(I) Is not greater than 2 percent of the aggregate
statewide direct written premium for the subject lines of
business for the prior calendar year, the entire deficit shall
be recovered through regular assessments of assessable insurers
under paragraph (q) and assessable insureds.

879 (II) Exceeds 2 percent of the aggregate statewide direct 880 written premium for the subject lines of business for the prior 881 calendar year, the corporation shall levy regular assessments on 882 assessable insurers under paragraph (q) and on assessable 883 insureds in an amount equal to the greater of 2 percent of the 884 projected deficit or 2 percent of the aggregate statewide direct 885 written premium for the subject lines of business for the prior 886 calendar year. Any remaining projected deficit shall be 887 recovered through emergency assessments under sub-subparagraph 888 d.

889 b. Each assessable insurer's share of the amount being 890 assessed under sub-subparagraph a. must be in the proportion 891 that the assessable insurer's direct written premium for the 892 subject lines of business for the year preceding the assessment 893 bears to the aggregate statewide direct written premium for the 894 subject lines of business for that year. The assessment 895 percentage applicable to each assessable insured is the ratio of 896 the amount being assessed under sub-subparagraph a. to the 897 aggregate statewide direct written premium for the subject lines 898 of business for the prior year. Assessments levied by the 899 corporation on assessable insurers under sub-subparagraph a.

#### Page 31 of 78

597-01765B-13

20137018

900 must be paid as required by the corporation's plan of operation 901 and paragraph (g). Assessments levied by the corporation on 902 assessable insureds under sub-subparagraph a. shall be collected 903 by the surplus lines agent at the time the surplus lines agent 904 collects the surplus lines tax required by s. 626.932, and paid 905 to the Florida Surplus Lines Service Office at the time the 906 surplus lines agent pays the surplus lines tax to that office. 907 Upon receipt of regular assessments from surplus lines agents, 908 the Florida Surplus Lines Service Office shall transfer the 909 assessments directly to the corporation as determined by the 910 corporation.

911 c. After accounting for the Citizens policyholder surcharge 912 imposed under sub-subparagraph i., the remaining projected 913 deficits in the personal lines account and in the commercial 914 lines account in a particular calendar year shall be recovered 915 through emergency assessments under sub-subparagraph d.

916 d. Upon a determination by the board of governors that a 917 projected deficit in an account exceeds the amount that is 918 expected to be recovered through regular assessments under sub-919 subparagraph a., plus the amount that is expected to be recovered through policyholder surcharges under sub-subparagraph 920 921 i., the board, after verification by the office, shall levy 922 emergency assessments for as many years as necessary to cover 923 the deficits, to be collected by assessable insurers and the 924 corporation and collected from assessable insureds upon issuance 925 or renewal of policies for subject lines of business, excluding 926 National Flood Insurance policies. The amount collected in a 927 particular year must be a uniform percentage of that year's 928 direct written premium for subject lines of business and all

#### Page 32 of 78

597-01765B-13 20137018 929 accounts of the corporation, excluding National Flood Insurance 930 Program policy premiums, as annually determined by the board and 931 verified by the office. The office shall verify the arithmetic 932 calculations involved in the board's determination within 30 933 days after receipt of the information on which the determination 934 was based. The office shall notify assessable insurers and the 935 Florida Surplus Lines Service Office of the date on which 936 assessable insurers shall begin to collect and assessable 937 insureds shall begin to pay such assessment. The date must be at 938 least may be not less than 90 days after the date the 939 corporation levies emergency assessments pursuant to this sub-940 subparagraph. Notwithstanding any other provision of law, the 941 corporation and each assessable insurer that writes subject 942 lines of business shall collect emergency assessments from its 943 policyholders without such obligation being affected by any 944 credit, limitation, exemption, or deferment. Emergency 945 assessments levied by the corporation on assessable insureds 946 shall be collected by the surplus lines agent at the time the 947 surplus lines agent collects the surplus lines tax required by 948 s. 626.932 and paid to the Florida Surplus Lines Service Office 949 at the time the surplus lines agent pays the surplus lines tax 950 to that office. The emergency assessments collected shall be 951 transferred directly to the corporation on a periodic basis as 952 determined by the corporation and held by the corporation solely in the applicable account. The aggregate amount of emergency 953 954 assessments levied for an account under this sub-subparagraph in 955 any calendar year may be less than but not exceed the greater of 956 10 percent of the amount needed to cover the deficit, plus interest, fees, commissions, required reserves, and other costs 957

#### Page 33 of 78

597-01765B-13 20137018 958 associated with financing the original deficit, or 10 percent of 959 the aggregate statewide direct written premium for subject lines 960 of business and all accounts of the corporation for the prior 961 year, plus interest, fees, commissions, required reserves, and 962 other costs associated with financing the deficit. 963 e. The corporation may pledge the proceeds of assessments, 964 projected recoveries from the Florida Hurricane Catastrophe 965 Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds available to 966 967 the corporation as the source of revenue for and to secure bonds 968 issued under paragraph (q), bonds or other indebtedness issued 969 under subparagraph (c)3., or lines of credit or other financing 970 mechanisms issued or created under this subsection, or to retire

971 any other debt incurred as a result of deficits or events giving 972 rise to deficits, or in any other way that the board determines 973 will efficiently recover such deficits. The purpose of the lines 974 of credit or other financing mechanisms is to provide additional 975 resources to assist the corporation in covering claims and 976 expenses attributable to a catastrophe. As used in this 977 subsection, the term "assessments" includes regular assessments 978 under sub-subparagraph a. or subparagraph (q)1. and emergency 979 assessments under sub-subparagraph d. Emergency assessments 980 collected under sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, 981 982 fees, or commissions; however, failure to pay the emergency 983 assessment shall be treated as failure to pay premium. The 984 emergency assessments under sub-subparagraph d. shall continue 985 as long as any bonds issued or other indebtedness incurred with 986 respect to a deficit for which the assessment was imposed remain

#### Page 34 of 78

597-01765B-13 20137018 987 outstanding, unless adequate provision has been made for the 988 payment of such bonds or other indebtedness pursuant to the 989 documents governing such bonds or indebtedness. 990 f. As used in this subsection for purposes of any deficit 991 incurred on or after January 25, 2007, the term "subject lines 992 of business" means insurance written by assessable insurers or 993 procured by assessable insureds for all property and casualty 994 lines of business in this state, but not including workers' 995 compensation or medical malpractice. As used in this sub-996 subparagraph, the term "property and casualty lines of business" 997 includes all lines of business identified on Form 2, Exhibit of 998 Premiums and Losses, in the annual statement required of 999 authorized insurers under s. 624.424 and any rule adopted under 1000 this section, except for those lines identified as accident and 1001 health insurance and except for policies written under the 1002 National Flood Insurance Program or the Federal Crop Insurance 1003 Program. For purposes of this sub-subparagraph, the term 1004 "workers' compensation" includes both workers' compensation 1005 insurance and excess workers' compensation insurance. 1006 q. The Florida Surplus Lines Service Office shall annually

determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify
the proper application by surplus lines agents of assessment
percentages for regular assessments and emergency assessments

### Page 35 of 78

597-01765B-13 20137018\_ 1016 levied under this subparagraph on assessable insureds and assist 1017 the corporation in ensuring the accurate, timely collection and 1018 payment of assessments by surplus lines agents as required by 1019 the corporation. 1020 i. In 2008 or thereafter, Upon a determination by the board

1020 of governors that an account has a projected deficit, the board 1021 shall levy a Citizens policyholder surcharge against all 1023 policyholders of the corporation.

(I) The surcharge shall be levied as a uniform percentage
 of the premium for the policy of up to 15 percent of the policy
 such premium, which funds shall be used to offset the deficit.

(II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12 months after the date of the levy or the period of time necessary to fully collect the surcharge amount.

(III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or subsubparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.

(IV) The surcharge is not considered premium and is not subject to commissions, fees, or premium taxes. However, failure to pay the surcharge shall be treated as failure to pay premium.

j. If the amount of any assessments or surcharges collected from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation,

### Page 36 of 78

597-01765B-13 20137018 1045 as determined by the board of governors and approved by the 1046 office, to pay claims or reduce any past, present, or future 1047 plan-year deficits or to reduce outstanding debt. 1048 (c) The corporation's plan of operation: 1049 1. Must provide for adoption of residential property and 1050 casualty insurance policy forms and commercial residential and 1051 nonresidential property insurance forms, which must be approved by the office before use. The corporation shall adopt the 1052 1053 following policy forms: 1054 a. Standard personal lines policy forms that are 1055 comprehensive multiperil policies providing full coverage of a 1056 residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy. 1057 1058 b. Basic personal lines policy forms that are policies 1059 similar to an HO-8 policy or a dwelling fire policy that provide 1060 coverage meeting the requirements of the secondary mortgage 1061 market, but which is more limited than the coverage under a 1062 standard policy. c. Commercial lines residential and nonresidential policy 1063 1064 forms that are generally similar to the basic perils of full 1065 coverage obtainable for commercial residential structures and 1066 commercial nonresidential structures in the admitted voluntary 1067 market. 1068 d. Personal lines and commercial lines residential property 1069 insurance forms that cover the peril of wind only. Such The 1070 forms are applicable only to residential properties located in 1071 areas eligible for coverage under the coastal account referred

1072 to in sub-subparagraph (b)2.a.

1073

e. Commercial lines nonresidential property insurance forms

#### Page 37 of 78

597-01765B-13 20137018 1074 that cover the peril of wind only. Such The forms are applicable 1075 only to nonresidential properties located in areas eligible for 1076 coverage under the coastal account referred to in sub-1077 subparagraph (b)2.a. 1078 f. The corporation may adopt variations of the policy forms 1079 listed in sub-subparagraphs a.-e. which contain more restrictive 1080 coverage. g. Effective January 1, 2013, the corporation shall offer a 1081 basic personal lines policy similar to an HO-8 policy with 1082 1083 dwelling repair based on common construction materials and 1084 methods. 1085 2. Must provide that the corporation and an authorized 1086 insurer may enter into a risk-sharing agreement for the purpose 1087 of reducing the corporation's exposure. As used in this 1088 subparagraph, the term "risk-sharing agreement" means an 1089 agreement between the corporation and an authorized insurer for 1090 the corporation to retain part, but not all, of the risk for a 1091 specified group of policies or specified perils within a group 1092 of policies, as part of the terms for removal of policies from 1093 the corporation. 1094 a. Entering into a risk-sharing agreement is voluntary and 1095 at the discretion of the corporation and the authorized insurer. 1096 To avoid unnecessary expense, the board of governors may limit 1097 the corporation's participation in risk-sharing agreements to 1098 those participants capable and willing to assume a minimum of 25 1099 percent of the exposure on at least 100,000 policies and may 1100 specify other limitations. A risk-sharing agreement in which the 1101 corporation retains part of the risk may not exceed 5 years. 1102 b. The risk-sharing agreement may cover policies in any

#### Page 38 of 78

597-01765B-13 20137018 1103 account and may cover any perils. The corporation may act as a 1104 reinsurer or a cedent under a risk sharing agreement or an excess of loss agreement. If the corporation is the reinsurer, 1105 1106 the insurance policy forms and endorsements must be approved by 1107 the office, cover all perils that are the subject of the risk-1108 sharing agreement, and cover at least the same limits as the 1109 corporation policies being replaced. 1110 c. The terms of each risk-sharing agreement must ensure that the consideration received by the corporation is 1111 1112 commensurate with the risk retained by the corporation and the 1113 risk assumed by the authorized insurer. The corporation may not 1114 share risk for bad faith. 1115 d. The risk-sharing agreement must specify the proportion 1116 of exposure that the authorized insurer reports to the Florida 1117 Hurricane Catastrophe Fund and the exposure retained by the 1118 corporation. Each shall pay premium and receive reimbursements 1119 from the fund for the exposure that they retain or assume as provided in the risk-sharing agreement. The risk retained or 1120 1121 assumed is eligible for coverage by the fund and is not 1122 considered reinsurance for purposes of coverage by the fund. 1123 However, the authorized insurer and the corporation may report 1124 participation in the risk sharing agreement on their financial 1125 statements as reinsurance if appropriate according to the 1126 characteristics of the agreement based on statutory accounting 1127 rules and instructions. 1128 e. Notwithstanding any other provision of law: 1129 (I) Policies offered coverage by the corporation or an 1130 authorized insurer through a risk-sharing agreement are not 1131 eligible for coverage by the corporation outside of the

### Page 39 of 78

597-01765B-13 20137018 1132 agreement; and 1133 (II) A risk-sharing agreement between the corporation and 1134 an authorized insurer is not subject to the requirements of a 1135 take-out or keep-out program under ss. 627.3517 and this 1136 subsection, except that the agreement must be filed by the 1137 authorized insurer with the office for review and approval 1138 before the execution of the agreement by the insurer. 1139 2. Must provide that the corporation adopt a program in 1140 which the corporation and authorized insurers enter into quota 1141 share primary insurance agreements for hurricane coverage, as defined in s. 627.4025(2)(a), for eligible risks, and adopt 1142 property insurance forms for eligible risks which cover the 1143 peril of wind only. 1144 1145 a. As used in this subsection, the term: 1146 (I) "Quota share primary insurance" means an arrangement in 1147 which the primary hurricane coverage of an eligible risk is 1148 provided in specified percentages by the corporation and an 1149 authorized insurer. The corporation and authorized insurer are 1150 each solely responsible for a specified percentage of hurricane 1151 coverage of an eligible risk as set forth in a quota share primary insurance agreement between the corporation and an 1152 1153 authorized insurer and the insurance contract. The responsibility of the corporation or authorized insurer to pay 1154 1155 its specified percentage of hurricane losses of an eligible 1156 risk, as set forth in the agreement, may not be altered by the inability of the other party to pay its specified percentage of 1157 losses. Eligible risks that are provided hurricane coverage 1158 1159 through a quota share primary insurance arrangement must be provided policy forms that set forth the obligations of the 1160

### Page 40 of 78

	597-01765B-13 20137018
1161	
_	corporation and authorized insurer under the arrangement,
1162	clearly specify the percentages of quota share primary insurance
1163	provided by the corporation and authorized insurer, and
1164	conspicuously and clearly state that the authorized insurer and
1165	the corporation may not be held responsible beyond their
1166	specified percentage of coverage of hurricane losses.
1167	(II) "Eligible risks" means personal lines residential and
1168	commercial lines residential risks that meet the underwriting
1169	criteria of the corporation and are located in areas that were
1170	eligible for coverage by the Florida Windstorm Underwriting
1171	Association on January 1, 2002.
1172	b. The corporation may enter into quota share primary
1173	insurance agreements with authorized insurers at corporation
1174	coverage levels of 90 percent and 50 percent.
1175	c. If the corporation determines that additional coverage
1176	levels are necessary to maximize participation in quota share
1177	primary insurance agreements by authorized insurers, the
1178	corporation may establish additional coverage levels. However,
1179	the corporation's quota share primary insurance coverage level
1180	may not exceed 90 percent.
1181	d. Any quota share primary insurance agreement entered into
1182	between an authorized insurer and the corporation must provide
1183	for a uniform specified percentage of coverage of hurricane
1184	losses, by county or territory as set forth by the corporation
1185	board, for all eligible risks of the authorized insurer covered
1186	under the agreement.
1187	e. Any quota share primary insurance agreement entered into
1188	between an authorized insurer and the corporation is subject to
1189	review and approval by the office. However, such agreement shall

### Page 41 of 78

597-01765B-13 20137018 1190 be authorized only as to insurance contracts entered into 1191 between an authorized insurer and an insured who is already 1192 insured by the corporation for wind coverage. 1193 f. For all eligible risks covered under quota share primary 1194 insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the 1195 1196 corporation to the Florida Hurricane Catastrophe Fund. For all 1197 policies of eligible risks covered under such agreements, the 1198 corporation and the authorized insurer must maintain complete 1199 and accurate records for the purpose of exposure and loss 1200 reimbursement audits as required by fund rules. The corporation 1201 and the authorized insurer shall each maintain duplicate copies 1202 of policy declaration pages and supporting claims documents. 1203 q. The corporation board shall establish in its plan of 1204 operation standards for quota share agreements which ensure that 1205 there is no discriminatory application among insurers as to the 1206 terms of the agreements, pricing of the agreements, incentive 1207 provisions if any, and consideration paid for servicing policies 1208 or adjusting claims. 1209 h. The quota share primary insurance agreement between the 1210 corporation and an authorized insurer must set forth the 1211 specific terms under which coverage is provided, including, but 1212 not limited to, the sale and servicing of policies issued under 1213 the agreement by the insurance agent of the authorized insurer 1214 producing the business, the reporting of information concerning 1215 eligible risks, the payment of premium to the corporation, and 1216 arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims adjuster and personnel 1217

1218 of the authorized insurer. Entering into a quota sharing

#### Page 42 of 78

597-01765B-13 20137018\_ 1219 insurance agreement between the corporation and an authorized 1220 insurer is voluntary and at the discretion of the authorized 1221 insurer.

1222 3.a. May provide that the corporation may employ or 1223 otherwise contract with individuals or other entities to provide 1224 administrative or professional services that may be appropriate 1225 to effectuate the plan. The corporation may borrow funds by 1226 issuing bonds or by incurring other indebtedness, and shall have 1227 other powers reasonably necessary to effectuate the requirements 1228 of this subsection, including, without limitation, the power to 1229 issue bonds and incur other indebtedness in order to refinance 1230 outstanding bonds or other indebtedness. The corporation may 1231 seek judicial validation of its bonds or other indebtedness 1232 under chapter 75. The corporation may issue bonds or incur other 1233 indebtedness, or have bonds issued on its behalf by a unit of 1234 local government pursuant to subparagraph (q)2. in the absence 1235 of a hurricane or other weather-related event, upon a 1236 determination by the corporation, subject to approval by the 1237 office, that such action would enable it to efficiently meet the 1238 financial obligations of the corporation and that such 1239 financings are reasonably necessary to effectuate the 1240 requirements of this subsection. The corporation may take all 1241 actions needed to facilitate tax-free status for such bonds or 1242 indebtedness, including formation of trusts or other affiliated 1243 entities. The corporation may pledge assessments, projected 1244 recoveries from the Florida Hurricane Catastrophe Fund, other 1245 reinsurance recoverables, Citizens policyholder surcharges and 1246 other surcharges, and other funds available to the corporation 1247 as security for bonds or other indebtedness. In recognition of

### Page 43 of 78

597-01765B-13 20137018 1248 s. 10, Art. I of the State Constitution, prohibiting the 1249 impairment of obligations of contracts, it is the intent of the 1250 Legislature that no action not be taken whose purpose is to 1251 impair any bond indenture or financing agreement or any revenue 1252 source committed by contract to such bond or other indebtedness. 1253 b. May provide that the corporation employ or otherwise 1254 contract with individuals or other entities to provide 1255 administrative or professional services that may be appropriate 1256 to effectuate the plan. To ensure that the corporation is 1257 operating in an efficient and economic manner while providing 1258 quality service to policyholders, applicants, and agents, the 1259 board shall commission an independent third-party consultant 1260 having expertise in insurance company management or insurance 1261 company management consulting to prepare a report and make 1262 recommendations on the relative costs and benefits of 1263 outsourcing various policy issuance and service functions to 1264 private servicing carriers or entities performing similar 1265 functions in the private market for a fee $_{\tau}$  rather than 1266 performing such functions in-house. In making such 1267 recommendations, the consultant shall consider how other 1268 residual markets, both in this state and around the country, 1269 outsource appropriate functions or use servicing carriers to 1270 better match expenses with revenues that fluctuate based on a 1271 widely varying policy count. The report must be completed by 1272 July 1, 2012. Upon receiving the report, the board shall develop 1273 a plan to implement the report and submit the plan for review, 1274 modification, and approval to the Financial Services Commission. 1275 Upon the commission's approval of the plan, the board shall 1276 begin implementing the plan by January 1, 2013.

### Page 44 of 78

1	597-01765B-13       20137018
1277	4. Must require that the corporation operate subject to the
1278	supervision and approval of a board of governors consisting of
1279	eight individuals who are residents of this state and who are $ au$
1280	from different geographical areas of <u>the</u> <del>this</del> state.
1281	a. The Governor, the Chief Financial Officer, the President
1282	of the Senate, and the Speaker of the House of Representatives
1283	shall each appoint two members of the board. At least one of the
1284	two members appointed by each appointing officer must have
1285	demonstrated expertise in insurance and $rac{\mathrm{i}\mathrm{s}}{\mathrm{s}}$ deemed to be within
1286	the scope of the exemption provided <u>under</u> in s. $112.313(7)$ (b).
1287	The Chief Financial Officer shall designate one of the
1288	appointees as chair. All board members serve at the pleasure of
1289	the appointing officer. All members of the board are subject to
1290	removal at will by the officers who appointed them. All board
1291	members, including the chair, <u>shall</u> must be appointed <del>to serve</del>
1292	for 3-year terms beginning annually on a date designated by the
1293	plan. However, for the first term beginning on or after July 1,
1294	2009, each appointing officer shall appoint one member of the
1295	board for a 2-year term and one member for a 3-year term. A
1296	board vacancy shall be filled for the unexpired term by the
1297	appointing officer. The Chief Financial Officer shall appoint a
1298	technical advisory group to provide information and advice to
1299	the board in connection with the board's duties under this
1300	subsection. The executive director and senior managers of the
1301	corporation shall be engaged by the board and serve at the
1302	pleasure of the board. Any executive director appointed on or
1303	after July 1, 2006, is subject to confirmation by the Senate.
1304	The executive director is responsible for employing other staff
1305	as the corporation may require, subject to review and

# Page 45 of 78

597-01765B-1320137018\_1306concurrence by the board.1307b. The board shall create a Market Accountability Advisory1308Committee to assist the corporation in developing awareness of1309its rates and its customer and agent service levels in1310relationship to the voluntary market insurers writing similar1311coverage.

1312 (I) The members of the advisory committee consist of the 1313 following 11 persons, one of whom must be elected chair by the 1314 members of the committee: four representatives, one appointed by 1315 the Florida Association of Insurance Agents, one by the Florida 1316 Association of Insurance and Financial Advisors, one by the 1317 Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three 1318 1319 representatives appointed by the insurers with the three highest 1320 voluntary market share of residential property insurance 1321 business in the state; one representative from the Office of 1322 Insurance Regulation; one consumer appointed by the board who is 1323 insured by the corporation at the time of appointment to the 1324 committee; one representative appointed by the Florida 1325 Association of Realtors; and one representative appointed by the 1326 Florida Bankers Association. All members shall be appointed to 1327 3-year terms and may serve for consecutive terms.

(II) The committee shall report to the corporation at each board meeting on insurance market issues <u>that</u> which may include rates and rate competition <u>within</u> with the voluntary market; service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

1334

5. Must provide a procedure for determining the eligibility

### Page 46 of 78

597-01765B-13 20137018 1335 of a risk for coverage by the corporation which applies to both 1336 new and renewal policies, as follows: a. Subject to s. 627.3517, with respect to personal lines 1337 residential risks, if the risk is offered coverage from an 1338 1339 authorized insurer at the insurer's approved rate under a 1340 standard policy including wind coverage or, if consistent with 1341 the insurer's underwriting rules as filed with the office, a basic policy including wind coverage, for a new application to 1342 the corporation for coverage, the risk is not eligible for any 1343 1344 policy issued by the corporation unless the premium for coverage 1345 from the authorized insurer is more than 15 percent greater than 1346 the premium for comparable coverage from the corporation. If the 1347 risk is not able to obtain such offer, the risk is eligible for 1348 a standard policy including wind coverage or a basic policy 1349 including wind coverage issued by the corporation; however, if 1350 the risk could not be insured under a standard policy including 1351 wind coverage regardless of market conditions, the risk is 1352 eligible for a basic policy including wind coverage unless 1353 rejected under subparagraph 8. However, a policyholder of the 1354 corporation or a policyholder removed from the corporation 1355 through an assumption agreement until the end of the assumption 1356 period remains eligible for coverage from the corporation 1357 regardless of any offer of coverage from an authorized insurer 1358 or surplus lines insurer. The corporation shall determine the type of policy to be provided on the basis of objective 1359 1360 standards specified in the underwriting manual and based on 1361 generally accepted underwriting practices.

(I) If the risk accepts an offer of coverage through themarket assistance plan or through a mechanism established by the

### Page 47 of 78

	597-01765B-13 20137018
1364	corporation before a policy is issued to the risk by the
1365	corporation or during the first 30 days of coverage by the
1366	corporation, and the producing agent who submitted the
1367	application to the plan or to the corporation is not currently
1368	appointed by the insurer, the insurer shall:
1369	(A) Pay to the producing agent of record <del>of the policy</del> for
1370	the first year, an amount that is the greater of the insurer's
1371	usual and customary commission for the type of policy written or
1372	a fee equal to the usual and customary commission of the
1373	corporation; or
1374	(B) Offer to allow the producing agent of record <del>of the</del>
1375	<del>policy</del> to continue servicing the policy for at least 1 year and
1376	offer to pay the agent the greater of the insurer's or the
1377	corporation's usual and customary commission for the type of
1378	policy written.
1379	
1380	If the producing agent is unwilling or unable to accept
1381	appointment, the new insurer shall pay the agent in accordance
1382	with sub-sub-subparagraph (A).
1383	(II) If the corporation enters into a contractual agreement
1384	for a take-out plan, the producing agent of record of the
1385	corporation policy is entitled to retain any unearned commission
1386	on the policy, and the insurer shall:
1387	(A) Pay to the producing agent of record, for the first
1388	year, an amount that is the greater of the insurer's usual and
1389	customary commission for the type of policy written or a fee
1390	equal to the usual and customary commission of the corporation;
1391	or
1392	(B) Offer to allow the producing agent of record to

# Page 48 of 78

597-01765B-13 20137018 1393 continue servicing the policy for at least 1 year and offer to 1394 pay the agent the greater of the insurer's or the corporation's 1395 usual and customary commission for the type of policy written. 1396 1397 If the producing agent is unwilling or unable to accept 1398 appointment, the new insurer shall pay the agent in accordance 1399 with sub-sub-subparagraph (A). 1400 b. With respect to commercial lines residential risks, for a new application to the corporation for coverage, if the risk 1401 1402 is offered coverage under a policy including wind coverage from 1403 an authorized insurer at its approved rate, the risk is not 1404 eligible for a policy issued by the corporation unless the 1405 premium for coverage from the authorized insurer is more than 15 1406 percent greater than the premium for comparable coverage from 1407 the corporation. If the risk is not able to obtain any such 1408 offer, the risk is eligible for a policy including wind coverage 1409 issued by the corporation. However, a policyholder of the corporation or a policyholder removed from the corporation 1410 through an assumption agreement until the end of the assumption 1411 1412 period remains eligible for coverage from the corporation 1413 regardless of an offer of coverage from an authorized insurer or 1414 surplus lines insurer. 1415 (I) If the risk accepts an offer of coverage through the

1415 (1) If the Fisk accepts an offer of coverage through the 1416 market assistance plan or through a mechanism established by the 1417 corporation before a policy is issued to the risk by the 1418 corporation or during the first 30 days of coverage by the 1419 corporation, and the producing agent who submitted the 1420 application to the plan or the corporation is not currently 1421 appointed by the insurer, the insurer shall:

### Page 49 of 78

597-01765B-13 20137018 1422 (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's 1423 usual and customary commission for the type of policy written or 1424 1425 a fee equal to the usual and customary commission of the 1426 corporation; or 1427 (B) Offer to allow the producing agent of record of the 1428 policy to continue servicing the policy for at least 1 year and 1429 offer to pay the agent the greater of the insurer's or the 1430 corporation's usual and customary commission for the type of 1431 policy written. 1432 1433 If the producing agent is unwilling or unable to accept 1434 appointment, the new insurer shall pay the agent in accordance 1435 with sub-sub-subparagraph (A). 1436 (II) If the corporation enters into a contractual agreement 1437 for a take-out plan, the producing agent of record of the 1438 corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall: 1439 (A) Pay to the producing agent of record, for the first 1440 year, an amount that is the greater of the insurer's usual and 1441 customary commission for the type of policy written or a fee 1442 equal to the usual and customary commission of the corporation; 1443 1444 or 1445 (B) Offer to allow the producing agent of record to continue servicing the policy for at least 1 year and offer to 1446 1447 pay the agent the greater of the insurer's or the corporation's 1448 usual and customary commission for the type of policy written. 1449 1450 If the producing agent is unwilling or unable to accept

### Page 50 of 78

597-01765B-13 20137018\_ 1451 appointment, the new insurer shall pay the agent in accordance 1452 with sub-sub-subparagraph (A).

1453 c. For purposes of determining comparable coverage under 1454 sub-subparagraphs a. and b., the comparison must be based on 1455 those forms and coverages that are reasonably comparable. The 1456 corporation may rely on a determination of comparable coverage 1457 and premium made by the producing agent who submits the application to the corporation, made in the agent's capacity as 1458 1459 the corporation's agent. A comparison may be made solely of the 1460 premium with respect to the main building or structure only on 1461 the following basis: the same coverage A or other building 1462 limits; the same percentage hurricane deductible that applies on 1463 an annual basis or that applies to each hurricane for commercial 1464 residential property; the same percentage of ordinance and law 1465 coverage, if the same limit is offered by both the corporation 1466 and the authorized insurer; the same mitigation credits, to the 1467 extent the same types of credits are offered both by the 1468 corporation and the authorized insurer; the same method for loss 1469 payment, such as replacement cost or actual cash value, if the 1470 same method is offered both by the corporation and the 1471 authorized insurer in accordance with underwriting rules; and 1472 any other form or coverage that is reasonably comparable as 1473 determined by the board. If an application is submitted to the 1474 corporation for wind-only coverage in the coastal account, the premium for the corporation's wind-only policy plus the premium 1475 1476 for the ex-wind policy that is offered by an authorized insurer 1477 to the applicant must be compared to the premium for multiperil 1478 coverage offered by an authorized insurer, subject to the 1479 standards for comparison specified in this subparagraph. If the

#### Page 51 of 78

597-01765B-13 20137018 1480 corporation or the applicant requests from the authorized insurer a breakdown of the premium of the offer by types of 1481 1482 coverage so that a comparison may be made by the corporation or 1483 its agent and the authorized insurer refuses or is unable to 1484 provide such information, the corporation may treat the offer as 1485 not being an offer of coverage from an authorized insurer at the 1486 insurer's approved rate. 6. Must include rules for classifications of risks and 1487 1488 rates. 1489 7. Must provide that if premium and investment income for 1490 an account attributable to a particular calendar year are in 1491 excess of projected losses and expenses for the account 1492 attributable to that year, such excess must shall be held in 1493 surplus in the account. Such surplus must be available to defray 1494 deficits in that account as to future years and used for that 1495 purpose before assessing assessable insurers and assessable 1496 insureds as to any calendar year. 1497 8. Must provide objective criteria and procedures that are to be uniformly applied to all applicants in determining whether 1498 1499 an individual risk is so hazardous as to be uninsurable. In 1500 making this determination and in establishing the criteria and 1501 procedures, the following must be considered:

a. Whether the likelihood of a loss for the individual riskis substantially higher than for other risks of the same class;and

b. Whether the uncertainty associated with the individual
risk is such that an appropriate premium cannot be determined.
The acceptance or rejection of a risk by the corporation shall

### Page 52 of 78

597-01765B-13 20137018 1509 be construed as the private placement of insurance, and the 1510 provisions of chapter 120 do not apply. 1511 9. Must provide that the corporation make its best efforts 1512 to procure catastrophe reinsurance at reasonable rates, to cover 1513 its projected 100-year probable maximum loss as determined by 1514 the board of governors. 1515 10. Must provide that the policies issued by the 1516 corporation must provide that if the corporation or the market 1517 assistance plan obtains an offer from an authorized insurer to 1518 cover the risk at its approved rates, the risk is no longer 1519 eligible for renewal through the corporation, except as 1520 otherwise provided in this subsection. 1521 11. Must provide that corporation policies and applications 1522 must include a notice that the corporation policy could, under 1523 this section, be replaced with a policy issued by an authorized 1524 insurer which does not provide coverage identical to the 1525 coverage provided by the corporation. The notice must also 1526 specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is 1527 1528 aware of this potential. 1529 12. May establish, subject to approval by the office, 1530 different eligibility requirements and operational procedures 1531 for any line or type of coverage for any specified county or 1532 area if the board determines that such changes are justified due to the voluntary market being sufficiently stable and 1533 1534 competitive in such area or for such line or type of coverage 1535 and that consumers who, in good faith, are unable to obtain 1536 insurance through the voluntary market through ordinary methods

1537 continue to have access to coverage from the corporation. If

### Page 53 of 78

597-01765B-13 20137018 1538 coverage is sought in connection with a real property transfer, 1539 the requirements and procedures may not provide an effective 1540 date of coverage later than the date of the closing of the 1541 transfer as established by the transferor, the transferee, and, 1542 if applicable, the lender. 1543 13. Must provide that, with respect to the coastal account, 1544 any assessable insurer that has with a surplus as to policyholders of \$25 million or less writing 25 percent or more 1545 1546 of its total countrywide property insurance premiums in this 1547 state may petition the office, within the first 90 days of each 1548 calendar year, petition the office to qualify as a limited 1549 apportionment company. A regular assessment levied by the 1550 corporation on a limited apportionment company for a deficit 1551 incurred by the corporation for the coastal account may be paid 1552 to the corporation on a monthly basis as the assessments are 1553 collected by the limited apportionment company from its 1554 insureds. The, but a limited apportionment company must begin 1555 collecting the regular assessments within not later than 90 days 1556 after the regular assessments are levied by the corporation, and 1557 the regular assessments must be paid in full within 15 months 1558 after being levied by the corporation. A limited apportionment 1559 company shall collect from its policyholders any emergency 1560 assessment imposed under sub-subparagraph (b)3.d. The plan must 1561 provide that, if the office determines that any regular 1562 assessment will result in an impairment of the surplus of a

1563 limited apportionment company, the office may direct that all or 1564 part of such assessment be deferred as provided in subparagraph 1565 (q)4. However, an emergency assessment to be collected from 1566 policyholders under sub-subparagraph (b)3.d. may not be limited

### Page 54 of 78

597-01765B-13 20137018 1567 or deferred. 1568 14. Must provide that the corporation appoint as its 1569 licensed agents only those agents who at the time of initial 1570 appointment also hold an appointment as defined in s. 626.015(3) 1571 with an insurer who at the time of the agent's initial 1572 appointment by the corporation is authorized to write and is 1573 actually writing personal lines residential property coverage, 1574 commercial residential property coverage, or commercial 1575 nonresidential property coverage within the state. As a 1576 condition of continued appointment, agents of the corporation 1577 must maintain appropriate documentation specified by the 1578 corporation which warrants and certifies that alternative 1579 coverage was annually sought for each risk placed by that agent 1580 with the corporation in accordance with s. 627.3518. After 1581 January 1, 2014, if an agent places a policy with the 1582 corporation which was ineligible for coverage based on 1583 eligibility standards at the time of placement, agent 1584 commissions may not be paid on that policy.

1585 15. Must provide a premium payment plan option to its 1586 policyholders which, at a minimum, allows for quarterly and 1587 semiannual payment of premiums. A monthly payment plan may, but 1588 is not required to, be offered.

1589 16. Must limit coverage on mobile homes or manufactured 1590 homes built before 1994 to actual cash value of the dwelling 1591 rather than replacement costs of the dwelling.

1592 17. May provide such limits of coverage as the board 1593 determines, consistent with the requirements of this subsection.

1594 18. May require commercial property to meet specified 1595 hurricane mitigation construction features as a condition of

### Page 55 of 78

	597-01765B-13 20137018
1596	eligibility for coverage.
1597	19. Must provide that new or renewal policies issued by the
1598	corporation on or after January 1, 2012, which cover sinkhole
1599	loss do not include coverage for any loss to appurtenant
1600	structures, driveways, sidewalks, decks, or patios that are
1601	directly or indirectly caused by sinkhole activity. The
1602	corporation shall exclude such coverage using a notice of
1603	coverage change, which may be included with the policy renewal,
1604	and not by issuance of a notice of nonrenewal of the excluded
1605	coverage upon renewal of the current policy.
1606	20. <u>Must,</u> as of <u>July</u> <del>January</del> 1, <u>2014</u> <del>2012</del> , <del>must</del> require
1607	that the agent obtain from an applicant for coverage from the
1608	corporation an acknowledgment signed by the applicant, which
1609	includes, at a minimum, the following statement:
1610	
1611	ACKNOWLEDGMENT OF POTENTIAL SURCHARGE
1612	AND ASSESSMENT LIABILITY:
1613	
1614	1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE
1615	CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A
1616	DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON,
1617	MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND
1618	PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE
1619	POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT
1620	OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA
1621	LEGISLATURE.
1622	2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER
1623	SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM,
1624	BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO

# Page 56 of 78

	597-01765B-13 20137018
1625	BE ELIGIBLE FOR COVERAGE BY CITIZENS I MUST FIRST TRY TO OBTAIN
1626	PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE
1627	WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES
1628	ARE REGULATED AND APPROVED BY THE STATE.
1629	3.2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY
1630	ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER
1631	INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE
1632	FLORIDA LEGISLATURE.
1633	4.3. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE
1634	CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE
1635	STATE OF FLORIDA.
1636	a. The corporation shall maintain, in electronic format or
1637	otherwise, a copy of the applicant's signed acknowledgment and
1638	provide a copy of the statement to the policyholder as part of
1639	his or her the first renewal after the effective date of this
1640	subparagraph.
1641	b. The signed acknowledgment form creates a conclusive
1642	presumption that the policyholder understood and accepted his or
1643	her potential surcharge and assessment liability as a
1644	policyholder of the corporation.
1645	(m) $1$ . The Auditor General shall conduct an operational
1646	audit of the corporation <u>annually</u> every 3 years to evaluate
1647	management's performance in administering laws, policies, and
1648	procedures governing the operations of the corporation in an
1649	efficient and effective manner. The scope of the review <u>must</u>
1650	shall include, but is not limited to, evaluating claims
1651	handling, customer service, take-out programs and bonuses $_{i  au}$
1652	financing arrangements made to address a 100-year probable
1653	maximum loss; personnel costs and administration; underwriting,

# Page 57 of 78

597-01765B-13 20137018 1654 including processes designed to ensure compliance with policy 1655 eligibility requirements of law; - procurement of goods and services;  $\tau$  internal controls;  $\tau$  and the internal audit function; 1656 1657 and related internal controls. A copy of the report shall be 1658 provided to the corporation's board, the President of the 1659 Senate, the Speaker of the House of Representatives, each member 1660 of the Financial Services Commission, and the Office of 1661 Insurance Regulation. The initial audit must be completed by February 1, 2009. 1662 1663 2. The board shall contract with an independent auditing 1664 firm to conduct a performance audit of the corporation every 2 1665 years. The objectives of the audit include, but are not limited to, an evaluation, within the context of insurance industry best 1666 1667 practices, of the corporation's strategic planning processes, 1668 the functionality of the corporation's organizational structure, 1669 the compensation levels of senior management, and the overall 1670 management and operations of the corporation. A copy of the 1671 audit report shall be provided to the corporation's board, the 1672 President of the Senate, the Speaker of the House of 1673 Representatives, each member of the Financial Services 1674 Commission, the Office of Insurance Regulation, and the Auditor 1675 General. The initial audit must be completed by June 1, 2014. 1676 (q)1. The corporation shall certify to the office its needs

for annual assessments as to a particular calendar year, and for any interim assessments that it deems to be necessary to sustain operations as to a particular year pending the receipt of annual assessments. Upon verification, the office shall approve such certification, and the corporation shall levy such annual or interim assessments. Such assessments shall be prorated as

#### Page 58 of 78

597-01765B-13 20137018 1683 provided in paragraph (b). The corporation shall take all 1684 reasonable and prudent steps necessary to collect the amount of 1685 assessments due from each assessable insurer, including, if 1686 prudent, filing suit to collect the assessments, and the office 1687 may provide such assistance to the corporation it deems 1688 appropriate. If the corporation is unable to collect an 1689 assessment from any assessable insurer, the uncollected 1690 assessments shall be levied as an additional assessment against 1691 the assessable insurers and any assessable insurer required to 1692 pay an additional assessment as a result of such failure to pay 1693 shall have a cause of action against the such nonpaying 1694 assessable insurer. Assessments must shall be included as an 1695 appropriate factor in the making of rates. The failure of a 1696 surplus lines agent to collect and remit any regular or 1697 emergency assessment levied by the corporation is considered to 1698 be a violation of s. 626.936 and subjects the surplus lines 1699 agent to the penalties provided in that section.

1700 2. The governing body of any unit of local government, any 1701 residents of which are insured by the corporation, may issue bonds as defined in s. 125.013 or s. 166.101 from time to time 1702 1703 to fund an assistance program, in conjunction with the 1704 corporation, for the purpose of defraying deficits of the 1705 corporation. In order to avoid needless and indiscriminate 1706 proliferation, duplication, and fragmentation of such assistance 1707 programs, the any unit of local government, any residents of which are insured by the corporation, may provide for the 1708 1709 payment of losses, regardless of whether or not the losses 1710 occurred within or outside of the territorial jurisdiction of 1711 the local government. Revenue bonds under this subparagraph may

### Page 59 of 78

597-01765B-13 20137018 1712not be issued until validated pursuant to chapter 75, unless a state of emergency is declared by executive order or 1713 1714 proclamation of the Governor pursuant to s. 252.36 which makes 1715 making such findings as are necessary to determine that it is in 1716 the best interests of, and necessary for, the protection of the 1717 public health, safety, and general welfare of residents of this 1718 state and declaring it an essential public purpose to permit 1719 certain municipalities or counties to issue such bonds as will 1720 permit relief to claimants and policyholders of the corporation. 1721 Any such unit of local government may enter into such contracts 1722 with the corporation and with any other entity created pursuant 1723 to this subsection as are necessary to carry out this paragraph. 1724 Any bonds issued are under this subparagraph shall be payable 1725 from and secured by moneys received by the corporation from 1726 emergency assessments under sub-subparagraph (b)3.d., and 1727 assigned and pledged to or on behalf of the unit of local government for the benefit of the holders of such bonds. The 1728 1729 funds, credit, property, and taxing power of the state or of the 1730 unit of local government may shall not be pledged for the 1731 payment of such bonds.

3.a. The corporation shall adopt one or more programs
subject to approval by the office for the reduction of both new
and renewal writings by in the corporation. The corporation may
<u>consider any prudent and not unfairly discriminatory approach to</u>
<u>reducing corporation writings.</u>

1737a. The corporation may adopt a credit against assessment1738liability or other liability which provides an incentive for1739insurers to take and keep risks out of the corporation by1740maintaining or increasing voluntary writings in counties or

### Page 60 of 78

597-01765B-13 20137018 1741 areas in which corporation risks are highly concentrated, and a program to provide a formula under which an insurer voluntarily 1742 taking risks out of the corporation by maintaining or increasing 1743 1744 voluntary writings is relieved, wholly or partially, from 1745 assessments under sub-subparagraph (b)3.a. 1746 b. Beginning January 1, 2008, Any program the corporation adopts for the payment of bonuses to an insurer for each risk 1747 1748 the insurer removes from the corporation must shall comply with 1749 s. 627.3511(2) and may not exceed the amount referenced in s. 1750 627.3511(2) for each risk removed. The corporation may consider 1751 any prudent and not unfairly discriminatory approach to reducing 1752 corporation writings, and may adopt a credit against assessment 1753 liability or other liability that provides an incentive for 1754 insurers to take risks out of the corporation and to keep risks 1755 out of the corporation by maintaining or increasing voluntary 1756 writings in counties or areas in which corporation risks are 1757 highly concentrated and a program to provide a formula under 1758 which an insurer voluntarily taking risks out of the corporation 1759 by maintaining or increasing voluntary writings will be relieved 1760 wholly or partially from assessments under sub-subparagraph (b) 3.a. However, Any "take-out bonus" or payment to an insurer 1761 must be conditioned on the property being insured for at least 5 1762 years by the insurer, unless canceled or nonrenewed by the 1763 policyholder. If the policy is canceled or nonrenewed by the 1764 policyholder before the end of the 5-year period, the amount of 1765 1766 the take-out bonus must be prorated for the time period the 1767 policy was insured. If When the corporation enters into a 1768 contractual agreement for a take-out plan, the producing agent 1769 of record of the corporation policy is entitled to retain any

### Page 61 of 78

597-01765B-13 20137018 1770 unearned commission on such policy, and the insurer shall 1771 either: 1772 (I) Pay to the producing agent of record of the policy, for 1773 the first year, an amount which is the greater of the insurer's 1774 usual and customary commission for the type of policy written or 1775 a policy fee equal to the usual and customary commission of the 1776 corporation; or 1777 (II) Offer to allow the producing agent of record of the 1778

1778 policy to continue servicing the policy for <u>at least</u> a period of 1779 not less than 1 year and offer to pay the agent the insurer's 1780 usual and customary commission for the type of policy written. 1781 If the producing agent is unwilling or unable to accept 1782 appointment by the new insurer, the new insurer shall pay the 1783 agent in accordance with sub-sub-subparagraph (I).

1784 c.b. Any credit or exemption from regular assessments 1785 adopted under this subparagraph shall last up to no longer than the 3 years after following the cancellation or expiration of 1786 1787 the policy by the corporation. With the approval of the office, 1788 the board may extend such credits for an additional year if the 1789 insurer guarantees an additional year of renewability for all 1790 policies removed from the corporation, or for 2 additional years 1791 if the insurer guarantees 2 additional years of renewability for 1792 all policies so removed.

1793 <u>d.c. A</u> There shall be no credit, limitation, exemption, or 1794 deferment from emergency assessments to be collected from 1795 policyholders pursuant to sub-subparagraph (b)3.d. <u>is</u> 1796 prohibited.

1797 4. The <u>corporation</u> plan shall provide for the deferment, in 1798 whole or in part, of the assessment of an assessable insurer,

### Page 62 of 78

597-01765B-13 20137018 1799 other than an emergency assessment collected from policyholders pursuant to sub-subparagraph (b)3.d., if the office finds that 1800 1801 payment of the assessment would endanger or impair the solvency 1802 of the insurer. If In the event an assessment against an 1803 assessable insurer is deferred in whole or in part, the amount 1804 by which such assessment is deferred may be assessed against the 1805 other assessable insurers in a manner consistent with the basis 1806 for assessments set forth in paragraph (b). 5. Effective July 1, 2007, In order to evaluate the costs 1807

and benefits of approved take-out plans, if the corporation pays a bonus or other payment to an insurer for an approved take-out plan, it shall maintain a record of the address or such other identifying information on the property or risk removed in order to track if and when the property or risk is later insured by the corporation.

1814 6. Any policy taken out, assumed, or removed from the 1815 corporation is, as of the effective date of the take-out, 1816 assumption, or removal, direct insurance issued by the insurer 1817 and not by the corporation, even if the corporation continues to 1818 service the policies. This subparagraph applies to policies of 1819 the corporation and not policies taken out, assumed, or removed 1820 from any other entity.

1821 <u>6. The corporation may adopt one or more programs to</u>
 1822 <u>encourage authorized insurers to remove policies from the</u>
 1823 <u>corporation through a loan from the corporation to an insurer</u>
 1824 <u>secured by a surplus note that contains such necessary and</u>
 1825 <u>reasonable provisions as the corporation requires. Such surplus</u>
 1826 <u>note is subject to the review and approval of the office</u>
 1827 pursuant to s. 628.401. The corporation may include, but is not

### Page 63 of 78

597-01765B-13 20137018 1828 limited to, provisions regarding the maximum size of a loan to 1829 an insurer, capital matching requirements, the relationship between the aggregate number of policies or amount of loss 1830 1831 exposure removed from the association and the amount of a loan, 1832 retention requirements related to policies removed from the 1833 corporation, and limitations on the number of insurers receiving 1834 loans from the corporation under any one management group in whatever form or arrangement. If a loan secured by a surplus 1835 1836 note is provided to a new mutual insurance company, the 1837 corporation may require the board of the new mutual insurer to 1838 have a majority of independent board members, may restrict the 1839 ability of the new mutual insurer to convert to a stock insurer 1840 while the mutual insurer owes any principal or interest under 1841 the surplus note to the corporation, establish a capital match 1842 requirement of up to \$1 of private capital for each \$4 of the 1843 corporation's loan to a new mutual insurer, and limit the 1844 eligibility of a new mutual insurer for a waiver of the ceding 1845 commission traditionally associated with take-out programs from 1846 the corporation to those new mutual insurers that agree 1847 contractually to maintain an expense ratio below 20 per cent of 1848 written premium. For this purpose, the term "expense ratio" 1849 means the sum of agent commissions and other acquisition 1850 expenses; general and administrative expenses; and premium 1851 taxes, licenses, and fees, divided by the gross written premium. 1852 Section 9. Effective January 1, 2014, paragraph (n) of 1853 subsection (6) of section 627.351, Florida Statutes, is amended 1854 to read: 1855 627.351 Insurance risk apportionment plans.-1856 (6) CITIZENS PROPERTY INSURANCE CORPORATION.-

### Page 64 of 78

1	597-01765B-13 20137018
1857	(n)1. Rates for coverage provided by the corporation must
1858	be actuarially sound and subject to s. 627.062, Except as
1859	otherwise provided in this paragraph, rates for coverage
1860	provided by the corporation must be actuarially sound and not
1861	competitive with approved rates charged in the admitted
1862	voluntary market in order for the corporation to function as a
1863	residual market mechanism that provides insurance only if
1864	insurance cannot be procured in the voluntary market.
1865	a. In establishing actuarially sound rates the corporation
1866	shall include an appropriate catastrophe risk load factor that
1867	reflects the actual catastrophic risk exposure retained by the
1868	corporation.
1869	b. Rates for personal and commercial lines residential
1870	policies, other than mobile home coverage, and commercial lines
1871	nonresidential policies are not competitive with approved rates
1872	charged in the admitted voluntary market if the average rates of
1873	the corporation for each rating territory are no lower than the
1874	average rates charged by the insurer that had the highest
1875	average rate in that rating territory among the 20 admitted
1876	insurers with the greatest total direct written premium in the
1877	state for that line of business in the preceding year.
1878	c. Rates for mobile home coverage are not competitive with
1879	approved rates charged in the admitted voluntary market if the
1880	average rates of the corporation for mobile home coverages are
1881	no lower than the average rates charged by the insurer that had
1882	the highest average rate in that rating territory among the 5
1883	admitted insurers with the greatest total written premium for
1884	mobile home owner's policies in the state in the preceding year.
1885	The corporation shall file its recommended rates with the office

# Page 65 of 78

597-01765B-13 20137018 1886 at least annually. The corporation shall provide any additional 1887 information regarding the rates which the office requires. The office shall consider the recommendations of the board and issue 1888 1889 a final order establishing the rates for the corporation within 45 days after the recommended rates are filed. The corporation 1890 may not pursue an administrative challenge or judicial review of 1891 1892 the final order of the office. 1893 d. The requirement that rates for coverage provided by the 1894 corporation not be competitive with approved rates charged in 1895 the admitted voluntary market does not apply to new and renewal 1896 policies covered by the corporation in territories where the 1897 office determines there is not a reasonable degree of competition. The corporation rates in such territories must be 1898 1899 actuarially sound. 1900 2. In addition to the rates otherwise determined pursuant 1901 to this paragraph, the corporation shall impose and collect an 1902 amount equal to the premium tax provided in s. 624.509 to 1903 augment the financial resources of the corporation. 1904 3. After the public hurricane loss-projection model under 1905 s. 627.06281 has been found to be accurate and reliable by the 1906 Florida Commission on Hurricane Loss Projection Methodology, the model shall serve as the minimum benchmark for determining the 1907 windstorm portion of the corporation's rates. This subparagraph 1908 1909 does not require or allow the corporation to adopt rates lower 1910 than the rates otherwise required or allowed by this paragraph. 1911 4. The rate filings for the corporation which were approved by the office and took effect January 1, 2007, are rescinded, 1912 1913 except for those rates that were lowered. As soon as possible, 1914 the corporation shall begin using the lower rates that were in

### Page 66 of 78

	597-01765B-13 20137018_
1915	effect on December 31, 2006, and provide refunds to
1916	policyholders who paid higher rates as a result of that rate
1917	filing. The rates in effect on December 31, 2006, remain in
1918	effect for the 2007 and 2008 calendar years except for any rate
1919	change that results in a lower rate. The next rate change that
1920	may increase rates shall take effect pursuant to a new rate
1921	filing recommended by the corporation and established by the
1922	office, subject to this paragraph.
1923	5. Beginning on July 15, 2009, and annually thereafter, the
1924	corporation must make a recommended actuarially sound rate
1925	filing for each personal and commercial line of business it
1926	writes, to be effective no earlier than January 1, 2010.
1927	3.6. Beginning on or after January 1, 2010, and
1928	notwithstanding the board's recommended rates and the office's
1929	final order regarding the corporation's filed rates under
1930	subparagraph 1., The corporation shall annually implement a rate
1931	increase which, except for sinkhole coverage, does not exceed 10
1932	percent for any <u>territory</u> <del>single policy issued by the</del>
1933	$ ext{corporation}$ , excluding coverage changes and surcharges. <u>This</u>
1934	subparagraph is limited to:
1935	a. Personal lines residential policies that have a dwelling
1936	replacement cost of less than \$300,000 and cover homestead
1937	personal residential properties or personal residential
1938	properties that are occupied by renters as a permanent
1939	residence, that were initially insured by the corporation before
1940	July 1, 2013, and that have been continuously insured by the
1941	corporation since that date.
1942	b. Personal lines residential wind-only policies that have
1943	a dwelling replacement cost of less than \$300,000 and cover

# Page 67 of 78

	597-01765B-13 20137018
1944	homestead personal residential properties, or personal
1945	residential properties that are occupied by renters as a
1946	permanent resident, that were initially insured by the
1947	corporation before July 1, 2013, and that have been continuously
1948	insured by the corporation since that date.
1949	c. Commercial lines residential properties that were
1950	initially insured by the corporation before July 1, 2013, and
1951	that have been continuously insured by the corporation since
1952	that date.
1953	4. The corporation shall also implement the following rate
1954	increases:
1955	a.7. The corporation may also implement An increase to
1956	reflect the effect on the corporation of the cash buildup factor
1957	pursuant to s. 215.555(5)(b).
1958	b. An increase of up to 3 percent, which may be used to
1959	procure catastrophe reinsurance or other risk transfer
1960	mechanisms. Such increase must reflect the actual cost of the
1961	procurement of catastrophe reinsurance or other risk transfer
1962	mechanisms. In any year for which the 3 percent increase is
1963	imposed, there must be a corresponding 3 percent decrease, $1$
1964	percent per account, from the Citizens policyholder surcharge in
1965	(b) 3.i.
1966	5.8. The corporation's implementation of rates as
1967	prescribed in subparagraph 3. <del>6.</del> shall cease for any line of
1968	business written by the corporation upon the corporation's
1969	implementation of the rates described in subparagraph 1.
1970	actuarially sound rates. Thereafter, the corporation shall
1971	annually make a <del>recommended actuarially sound</del> rate filing
1972	implementing such rates for each <del>commercial and personal</del> line of

# Page 68 of 78

	597-01765B-13 20137018_
1973	business the corporation writes.
1974	6. The corporation shall annually certify to the office
1975	that its rates comply with the requirements of this paragraph.
1976	If any adjustment in the rates or rating factors of the
1977	corporation is necessary to ensure such compliance, the
1978	corporation shall make and implement such adjustments and file
1979	its revised rates and rating factors with the office. If the
1980	office thereafter determines that the revised rates and rating
1981	factors fail to comply with this paragraph, it shall notify the
1982	corporation and require the corporation to amend its rates or
1983	rating factors in conjunction with its next rate filing. The
1984	office must notify the corporation by electronic means of any
1985	rate filing it approves for any insurer among the insurers
1986	referred to in this paragraph.
1987	7. By January 1, 2014, the board shall provide
1988	recommendations to the Legislature on how to provide relief to a
1989	policyholder whose premium reflects the full rate required under
1990	subparagraph 1. and who demonstrates a financial need at the
1991	time of application or renewal.
1992	Section 10. Section 627.3518, Florida Statutes, is created
1993	to read:
1994	627.3518 Citizens Property Insurance Corporation
1995	clearinghouse.—The Legislature recognizes that Citizens Property
1996	Insurance Corporation has authority to establish a clearinghouse
1997	as a separate organizational unit within the corporation for the
1998	purpose of determining the eligibility of new and renewal risks
1999	seeking coverage through the corporation and facilitating the
2000	identification and diversion of ineligible applicants and
2001	current policyholders from the corporation into the voluntary

# Page 69 of 78

	597-01765B-13 20137018
2002	insurance market. The purpose of this section is to augment that
2003	authority by providing a framework for the corporation to
2004	implement such program by July 1, 2013.
2005	(1) DEFINITIONSAs used in this section, the term:
2006	(a) "Clearinghouse" means the clearinghouse diversion
2007	program created under this section.
2008	(b) "Corporation" means Citizens Property Insurance
2009	Corporation.
2010	(c) "Exclusive agent" means any licensed insurance agent
2011	who has, by contract, agreed to act exclusively for one company
2012	or group of affiliated insurance companies, and who is
2013	disallowed by that contract to directly write for any other
2014	unaffiliated insurer absent express consent from the company or
2015	group of affiliated companies.
2016	(d) "Independent agent" means a licensed insurance agent
2017	who is not required by contract to act only on behalf of one
2018	company or group of affiliated insurance companies.
2019	(2) The clearinghouse shall have all the rights and
2020	responsibilities in carrying out its duties as a licensed
2021	general lines agent, but is not required to employ or engage a
2022	licensed general lines agent or maintain an insurance agency
2023	license in order to solicit and place insurance coverage. In
2024	establishing the clearinghouse the corporation:
2025	(a) Shall require all new applications for coverage and all
2026	policies up for renewal to be submitted to the clearinghouse to
2027	facilitate obtaining an offer of coverage from an authorized
2028	insurer before binding or renewing coverage with the
2029	corporation.
2030	(b) Shall develop an enhanced application for obtaining

# Page 70 of 78

	597-01765B-13 20137018
2031	information that will assist private insurers in determining
2032	whether or not to make an offer of coverage through the
2033	clearinghouse.
2034	(c) Shall require all new applications for coverage to be
2035	subject to a 48-hour period that allows a private insurer
2036	participating in the clearinghouse to select applicants for
2037	coverage before the application is submitted to the corporation
2038	for coverage. The insurer may issue a binder to a selected
2039	applicant for at least 30 days, but not more than 60 days.
2040	(d) Notwithstanding s. 626.916(1), if an applicant for new
2041	or renewal coverage from the corporation does not receive an
2042	offer of coverage from an admitted insurer, the applicant may
2043	accept an offer from a surplus lines insurer eligible under ss.
2044	626.913-626.937.
2045	(e) Shall provide funds to operate the clearinghouse. The
2046	corporation may charge a reasonable fee as a percentage of an
2047	agent's commission to offset, or partially offset the costs of
2048	the clearinghouse. However, insurers participating in the
2049	clearinghouse are not required to pay a fee to use the
2050	clearinghouse to renew policies initially written through the
2051	clearinghouse.
2052	(f) Shall enter into contracts with licensed property
2053	insurance companies operating in this state to participate in
2054	the clearinghouse and accept appointments from voluntary market
2055	insurers.
2056	(g) May employ or otherwise contract with individuals or
2057	other entities to provide administrative or professional
2058	services in accordance with purchasing requirements set forth in
2059	corporation's plan under s. 627.351(6)(c).

# Page 71 of 78

1	597-01765B-13       20137018
2060	(3) A licensed insurer may participate in the
2061	clearinghouse. Insurers making offers of coverage to new
2062	applicants or renewing policyholders through the clearinghouse:
2063	(a) Are not required to individually appoint an agent whose
2064	customer is bound and underwritten through the clearinghouse for
2065	as long as that policy remains with the insurer. Insurers may
2066	appoint an agent whose customer is initially underwritten and
2067	bound through the clearinghouse. If an insurer accepts a policy
2068	from an agent who is not appointed and thereafter elects to
2069	accept a policy from that agent which was not submitted through
2070	the program, the provisions of s. 626.112 requiring appointment
2071	apply to that agent.
2072	(b) Shall enter into a limited agency agreement with each
2073	agent whose customer is underwritten and bound through the
2074	clearinghouse and who is not appointed in accordance with this
2075	subsection.
2076	(c) Shall enter into its standard agency agreement with
2077	each agent whose customer is underwritten and bound through the
2078	clearinghouse if that agent has been appointed by the insurer
2079	pursuant to s. 626.112.
2080	(d) Must comply with the s. 627.4133(2).
2081	(4) Notwithstanding section 627.3517, if an applicant for
2082	new coverage from the corporation is offered coverage from an
2083	admitted insurer through the clearinghouse or through an
2084	alternative option under subsection (7) at a rate that is at or
2085	below the eligibility threshold established in s. 627.351(c)5.,
2086	the risk is not eligible for coverage with the corporation.
2087	Notwithstanding any other provisions of law, if a policyholder
2088	at renewal is provided an offer of coverage from an admitted

# Page 72 of 78

	597-01765B-13 20137018
2089	
2090	under subsection (7), and the offer is no more than 15 percent
2091	above the policyholder's premium for comparable coverage through
2092	the corporation, the risk is not eligible for coverage with the
2093	corporation.
2094	(5) Independent insurance agents submitting new
2095	applications for coverage or who are the agent of record on a
2096	renewal policy submitted to the clearinghouse:
2097	(a) Notwithstanding s. 626.112, are not required to be
2098	appointed by an insurer participating in the clearinghouse for
2099	policies written solely through the clearinghouse.
2100	(b) May accept an appointment from an insurer participating
2101	in the clearinghouse.
2102	(c) Must enter into a standard or limited agency agreement
2103	with the insurer, at the insurer's option.
2104	(d) Must maintain the exclusive use of expirations,
2105	records, or other written or electronic information directly
2106	related to such applications or renewals written through the
2107	corporation or through an insurer participating in the
2108	clearinghouse. Such expirations, records, or other written or
2109	electronic information may be used to review an application,
2110	issue a policy, or for any other purpose necessary for placing
2111	such business through the clearinghouse.
2112	(6) Exclusive agents submitting new applications for
2113	coverage or that are the agent of record on a renewal policy
2114	submitted to the program:
2115	(a) Notwithstanding s. 626.112, are not required to be
2116	appointed by an insurer participating in the clearinghouse for
2117	policies written solely through the clearinghouse.

# Page 73 of 78

	597-01765B-13 20137018_
2118	(b) May provide the new applicant or renewing policyholder
2119	the opportunity to accept an offer of coverage from an insurer
2120	that is participating in the clearinghouse and that had a
2121	limited servicing agreement approved by the exclusive agent's
2122	insurer.
2123	(c) Must enter into only a limited servicing agreement with
2124	the insurer making an offer of coverage.
2125	(d) Must maintain the exclusive use of expirations,
2126	records, or other written or electronic information directly
2127	related to such applications or renewals written through the
2128	corporation or through an insurer participating in the program,
2129	notwithstanding s. 627.351(6)(c)5.a.(I)(B) and (II)(B). Such
2130	expirations, records, or other written or electronic information
2131	may be used to review an application, issue a policy, or for any
2132	other purpose necessary for placing such business through the
2133	clearinghouse.
2134	(7) The corporation may recognize private entities that the
2135	independent agent elects to use as an alternative to submitting
2136	a risk to the clearinghouse. An alternative option allowed under
2137	this subsection shall obtain offers of coverage from authorized
2138	insurers for new applicants seeking coverage from the
2139	corporation and for corporation policyholders on renewal. The
2140	alternative option may not be used as a replacement for the
2141	clearinghouse. Neither the clearinghouse nor a private entity
2142	operating under this subsection may prohibit insurers from
2143	electing to participate in more than one program or alternative,
2144	and an insurer participating in the private entity alternative
2145	must also participate in the clearinghouse.
2146	(8) Submission of an application for coverage by the

# Page 74 of 78

	597-01765B-13 20137018
2147	corporation to the clearinghouse does not constitute the binding
2148	of coverage by the corporation, and failure of the clearinghouse
2149	to obtain an offer of coverage by an insurer is not considered
2150	acceptance of coverage of the risk by the corporation.
2151	Section 11. Subsection (1) of section 627.405, Florida
2152	Statutes, is amended to read:
2153	627.405 Insurable interest; property
2154	(1) A <del>No</del> contract for property <del>of</del> insurance <del>of property</del> or
2155	of any interest in property or arising from property is not
2156	shall be enforceable as to the insurance except for the benefit
2150	of persons having an insurable interest in the things insured as
2158	at the time of the loss. Policyholders under a contract of
2159	property insurance may assign benefits to be received under that
2160	contract consistent with, and subject to, the conditions in the
2161	policy.
2162	Section 12. Subsection (1) of section 627.410, Florida
2163	Statutes, is amended to read:
2164	627.410 Filing, approval of forms
2165	<ul><li>(1) A No basic insurance policy or annuity contract form,</li></ul>
2105	or application form where written application is required and is
2100	to be made a part of the policy or contract, or group
2167	certificates issued under a master contract delivered in this
2169	state, or printed rider or endorsement form or form of renewal
2109	certificate, may not shall be delivered or issued for delivery
2170	in this state, unless the form has been filed with the office by
2172	or on in behalf of the insurer that which proposes to use such
2172	
2173	form and has been approved by the office or filed pursuant to s.
2174	<u>627.4102</u> . This provision does not apply to surety bonds or to policies, riders, endorsements, or forms of unique character
2 I I J	porreres, riders, endorsements, or rorms or unrque character

# Page 75 of 78

I	597-01765B-13 20137018_
2176	<u>that</u> which are designed for and used with <del>relation to</del> insurance
2177	<u>on</u> <del>upon</del> a particular subject <u>,</u> <del>(</del> other than <del>as to</del> health
2178	insurance), or that which relate to the manner of distributing
2179	distribution of benefits or to the reservation of rights and
2180	benefits under life or health insurance policies and are used at
2181	the request of the individual policyholder, contract holder, or
2182	certificateholder. <u>For</u> <del>As to</del> group insurance policies
2183	effectuated and delivered outside this state but covering
2184	persons resident in this state, the group certificates to be
2185	delivered or issued for delivery in this state shall be filed
2186	with the office for information purposes only.
2187	Section 13. Section 627.4102, Florida Statutes, is created
2188	to read:
2189	627.4102 Informational filing of forms; certification
2190	(1) Property and casualty forms, except workers'
2191	compensation forms, are exempt from the approval process
2192	required under s. 627.410 if:
2193	(a) The form has been electronically submitted to the
2194	office in an informational filing made through I-File 30 days
2195	before the delivery or issuance for delivery of the form within
2196	this state; and
2197	(b) At the time the informational filing is made, a
2198	notarized certification is attached to the filing which
2199	certifies that each form within the filing is in compliance with
2200	all applicable state laws and rules. The certification must be
2201	on the insurer's letterhead and signed and dated by the
2202	insurer's president, chief executive officer, general counsel,
2203	or an employee of the insurer responsible for the filing on
2204	behalf of the insurer. The certification must contain the

# Page 76 of 78

	597-01765B-13 20137018
2205	following statement, and no other language: "I,[name], as
2206	[title] of[insurer name], do hereby certify that
2207	this form filing has been thoroughly and diligently reviewed by
2208	me and by all appropriate company personnel, as well as company
2209	consultants, if applicable, and certify that each form contained
2210	within the filing is in compliance with all applicable Florida
2211	laws and rules. Should a form be found that is not in compliance
2212	with Florida laws and rules, I acknowledge that the Office of
2213	Insurance Regulation shall disapprove the form."
2214	(2) If the filing contains a form that is not in compliance
2215	with state laws and rules, the form filing, at the discretion of
2216	the office, is subject to prior review and approval pursuant to
2217	s. 627.410, and the period for review and approval established
2218	under s. 627.410(2) begins to run on the date the office
2219	notifies the insurer of the discovery of the noncompliant form.
2220	(3) A Notice of Change in Policy Terms form required under
2221	s. 627.43141(2) shall be filed as a part of the informational
2222	filing for a renewal policy that contains a change. All
2223	modifications, additions, or deletions of terms, coverages,
2224	duties, or conditions shall be enumerated within the body of the
2225	form. If a renewal policy that was certified requires such form,
2226	the insurer must provide a copy to the named insured's agent
2227	pursuant to s. 627.43141(6)(c) before or upon providing the form
2228	to the named insured.
2229	(4) This section does not preclude an insurer from electing
2230	to file any form for approval under s. 627.410 which would
2231	otherwise be exempt under this section.
2232	(5) The provisions of this section supersede and replace
2233	the existing order issued by the office exempting specified

# Page 77 of 78

1	597-0	01765E	3-13							4	2013	37018
2234	prope	erty a	and ca	sualt	cy for	ms fro	m the	re	quireme	nts of s.	627	.410.
2235		Secti	lon 14	. Exc	cept a	s othe	rwise	ex	pressly	provided	in	the
2236	act,	this	act s	hall	take	effect	July	1,	2013.			

# Page 78 of 78