FOR CONSIDERATION By the Committee on Governmental Oversight and Accountability

585-01642A-13

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| 1 | A bill to be entitled |
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| 2 | An act relating to state technology; transferring, |
| 3 | renumbering, and amending s. 14.204, F.S.; creating |
| 4 | the Department of State Technology; providing for the |
| 5 | organizational structure of the department; creating a |
| 6 | Technology Advisory Council and providing for |
| 7 | membership; amending s. 282.0041, F.S.; revising and |
| 8 | providing definitions for terms used in the Enterprise |
| 9 | Information Technology Services Management Act; |
| 10 | amending s. 282.0055, F.S.; requiring the department |
| 11 | to develop a long-range plan; providing the powers and |
| 12 | duties of the department; amending s. 282.0056, F.S.; |
| 13 | conforming provisions to changes made by the act; |
| 14 | creating s. 282.0057, F.S.; providing a schedule for |
| 15 | the initiation of department information technology |
| 16 | projects; specifying tasks to be approved and |
| 17 | completed; amending s. 282.203, F.S.; conforming |
| 18 | provisions to changes made by the act; providing for |
| 19 | future repeal; repealing s. 282.204, F.S., relating to |
| 20 | Northwood Shared Resource Center; repealing s. |
| 21 | 282.205, F.S., relating to Southwood Shared Resource |
| 22 | Center; creating s. 282.206, F.S.; establishing the |
| 23 | Fletcher Shared Resource Center within the Department |
| 24 | of Financial Services to provide enterprise |
| 25 | information technology services to the department, co- |
| 26 | location services to the Department of Legal Services |
| 27 | and the Department of Agriculture and Consumer |
| 28 | Services, and host the Legislative Appropriations |
| 29 | System/Planning and Budgeting Subsystem; providing for |
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20137024 585-01642A-13 30 governance of the center; authorizing the Department of Legal Affairs and the Department of Agriculture and 31 32 Consumer Services to move data center equipment to the 33 center; amending s. 282.318, F.S.; conforming provisions to changes made by the act; repealing s. 34 35 282.33, F.S., relating to objective standards for data 36 center energy efficiency; repealing s. 282.34, F.S., 37 relating to enterprise email service; amending ss. 38 282.604, 282.702, 282.703, 20.22, 110.205, 215.22, 215.322, 216.292, 287.012, 287.057, 318.18, 320.0802, 39 328.72, 364.0135, 365.171, 365.172, 365.173, 365.174, 40 401.013, 401.015, 401.018, 401.021, 401.024, 401.027, 41 445.011, 445.045, and 668.50, F.S.; conforming 42 43 provisions to changes made by the act; transferring 44 the personnel, functions, and funds of the Agency for 45 Enterprise Information Technology to the Department of 46 State Technology; transferring specified personnel, functions, funds, trust funds, administrative orders, 47 48 contracts, and rules relating to technology programs from the Department of Management Services to the 49 50 Department of State Technology; transferring the 51 Northwood Shared Resource Center and the Southwood 52 Shared Resource Center to the department; providing an 53 appropriation; providing effective dates. 54 55 Be It Enacted by the Legislature of the State of Florida: 56 Section 1. Section 14.204, Florida Statutes, is 57 58 transferred, renumbered as section 20.61, Florida Statutes, and

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| 59 | amended to read: |
| 60 | (Substantial rewording of section. See |
| 61 | s. 14.204, F.S. for present text) |
| 62 | 20.61 Department of State Technology; powers and duties |
| 63 | The Department of State Technology is hereby created as an |
| 64 | executive agency under the Governor. |
| 65 | (1) The department shall have a secretary, who shall be |
| 66 | appointed by the Governor. The secretary must be confirmed by |
| 67 | the Senate and shall serve at the pleasure of the Governor. The |
| 68 | secretary shall be the state's Chief Information Officer. |
| 69 | (2) The Technology Advisory Council consisting of nine |
| 70 | members shall be established and maintained pursuant to s. |
| 71 | 20.052. Four of the members of the council shall be appointed by |
| 72 | the Governor, of which two members must be from the private |
| 73 | sector; three of the members shall be appointed by the Cabinet; |
| 74 | one of the members shall be appointed by the Speaker of the |
| 75 | House of Representative; and one member shall be appointed by |
| 76 | the Senate President. Upon initial establishment of the council, |
| 77 | two of the Governor's appointments and two of the Cabinet's |
| 78 | appointments shall be for 2 year terms. Thereafter, all |
| 79 | appointments shall be for 4 year terms. |
| 80 | (a) The council shall consider and make recommendations to |
| 81 | the secretary on such matters as enterprise information |
| 82 | technology policies, standards, services, and architecture. |
| 83 | (b) The secretary shall consult with the council with |
| 84 | regard to executing the duties and responsibilities of the |
| 85 | department related to statewide information technology strategic |
| 86 | planning and policy. |
| 87 | (3) The following divisions and offices are established |
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| 88 | within the department: |
| 89 | (a) Division of Information Management. |
| 90 | (b) Division of Enterprise Information Technology Services. |
| 91 | (c) The Office Of Information Security. |
| 92 | (d) The Office of Strategic Planning. |
| 93 | (4) There shall be a Chief Operations Officer, a Chief |
| 94 | Planning Officer, a Chief Security Officer, and a Deputy Chief |
| 95 | Information Officer all of whom serve at the pleasure of the |
| 96 | secretary. |
| 97 | (a) The Chief Operations Officer is responsible for the |
| 98 | operations and delivery of enterprise information technology |
| 99 | services including management of telecommunication services and |
| 100 | data center operations. |
| 101 | (b) The Chief Planning Officer is responsible for |
| 102 | establishing and maintaining enterprise information technology |
| 103 | policy, planning, standards, project management, oversight, and |
| 104 | procurement. |
| 105 | (c) The Chief Security Officer is responsible for |
| 106 | establishing and maintaining the enterprise strategy and program |
| 107 | for ensuring information assets are adequately protected. |
| 108 | (d) The Deputy Chief Information Officer is responsible for |
| 109 | establishing and maintaining the enterprise strategy for |
| 110 | enterprise information technology services. |
| 111 | (5) The following deputy Chief Information Officer |
| 112 | positions shall be appointed and serve at the pleasure of the |
| 113 | secretary. Each deputy is responsible for the following core |
| 114 | agency groups: |
| 115 | (a) Deputy Information Officer of Human Services, to |
| 116 | include: |
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| 117 | 1. Department of Elder Affairs. |
| 118 | 2. Agency for Health Care Administration. |
| 119 | 3. Agency for Persons with Disabilities. |
| 120 | 4. Department of Children and Families. |
| 121 | 5. Department of Health. |
| 122 | 6. Department of Veterans' Affairs. |
| 123 | (b) Deputy Information Officer of Criminal and Civil |
| 124 | Justice, to include: |
| 125 | 1. Department of Juvenile Justice. |
| 126 | 2. Parole Commission. |
| 127 | 3. Department of Corrections. |
| 128 | 4. Board of Clemency. |
| 129 | 5. Department of Law Enforcement. |
| 130 | 6. Department of Highway Safety and Motor Vehicles. |
| 131 | (c) Deputy Information Officer of Education, to include |
| 132 | the: |
| 133 | 1. Department of Education. |
| 134 | 2. State Board of Education. |
| 135 | 3. Board of Governors. |
| 136 | (d) Deputy Information Officer of Business Operations, to |
| 137 | include: |
| 138 | 1. Department of Revenue. |
| 139 | 2. Department of Business and Professional Regulation. |
| 140 | 3. Department of the Lottery. |
| 141 | 4. Department of Economic Opportunity. |
| 142 | (e) Deputy Information Officer of Community Services, to |
| 143 | include: |
| 144 | 1. Department of Military Affairs. |
| 145 | 2. Department of Transportation. |
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| 146 | 3. Department of State. |
| 147 | 4. Department of Emergency Management. |
| 148 | (f) Deputy Information Officer of Natural Resources, to |
| 149 | include: |
| 150 | 1. Department of Environmental Protection. |
| 151 | 2. Department of Fish and Wildlife. |
| 152 | 3. Department of Citrus. |
| 153 | (g) Deputy Information Officer of Executive and |
| 154 | Administrative Support Service, to include: |
| 155 | 1. The Department of Financial Services. |
| 156 | 2. The Department of Management Services. |
| 157 | 3. The Department of Legal Affairs. |
| 158 | 4. The Department of Agriculture and Consumer Services. |
| 159 | (6) In order to optimize the efficiency and utility of |
| 160 | information technology systems within core agency groups, the |
| 161 | secretary may require the participation of programs within a |
| 162 | state agency to work with a deputy chief information officer |
| 163 | outside of the agency's assigned core group. |
| 164 | (7) The secretary may obtain administrative services |
| 165 | through the Department of Management Services pursuant to a |
| 166 | memorandum of understanding. |
| 167 | Section 2. Section 282.0041, Florida Statutes, is reordered |
| 168 | and amended to read: |
| 169 | 282.0041 DefinitionsAs used in this chapter, the term: |
| 170 | (1) "Agency" has the same meaning as in s. 216.011(1)(qq), |
| 171 | except that for purposes of this chapter, "agency" does not |
| 172 | include university boards of trustees or state universities. |
| 173 | (2) "Agency for Enterprise Information Technology" means |
| 174 | the agency created in s. 14.204. |
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| 175 | (1) (3) "Agency information technology service" means a |
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| 176 | service that directly helps <u>a state</u> an agency fulfill its |
| 177 | statutory or constitutional responsibilities and policy |
| 178 | objectives and is usually associated with the <u>state</u> agency's |
| 179 | primary or core business functions. |
| 180 | (4) "Annual budget meeting" means a meeting of the board of |
| 181 | trustees of a primary data center to review data center usage to |
| 182 | determine the apportionment of board members for the following |
| 183 | fiscal year, review rates for each service provided, and |
| 184 | determine any other required changes. |
| 185 | (2)(5) "Breach" has the same meaning as in s. $817.5681(4)$. |
| 186 | <u>(3)</u> "Business continuity plan" means a plan for disaster |
| 187 | recovery which provides for the continued functioning of a |
| 188 | shared resource center or primary data center during and after a |
| 189 | disaster. |
| 190 | (4)(7) "Computing facility" means <u>a state</u> agency <u>site</u> space |
| 191 | containing fewer than a total of 10 physical or logical servers, |
| 192 | any of which supports a strategic or nonstrategic information |
| 193 | technology service, as described in budget instructions |
| 194 | developed pursuant to s. 216.023, but excluding |
| 195 | telecommunications and voice gateways and clustered pairs of |
| 196 | servers operating as a single logical server to provide file, |
| 197 | print, security, and endpoint management services single, |
| 198 | logical-server installations that exclusively perform a utility |
| 199 | function such as file and print servers. |
| 200 | (5) "Computing service" means an information technology |
| 201 | service that is used in all state agencies or a subset of |
| 202 | agencies. |
| 203 | (8) "Customer entity" means an entity that obtains services |

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| 204 | from a primary data center. |
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| | (6)(9) "Data center" means <u>state</u> agency space containing 10 |
| 206 | or more physical or logical servers, any of which supports a |
| 207 | strategic or nonstrategic information technology service, as |
| 208 | described in budget instructions developed pursuant to s. |
| 209 | 216.023. |
| 210 | (7) (10) "Department" means the Department of <u>State</u> |
| 211 | Technology Management Services. |
| 212 | (9) (11) "Enterprise information technology service" means |
| 213 | an information technology service that is used in all <u>state</u> |
| 214 | agencies or a subset of state agencies and is established in law |
| 215 | to be designed, delivered, and managed at the enterprise level. |
| 216 | (8) (12) "Email E -mail, messaging, and calendaring service" |
| 217 | means the enterprise information technology service that enables |
| 218 | users to send, receive, file, store, manage, and retrieve |
| 219 | electronic messages, attachments, appointments, and addresses. |
| 220 | The e-mail, messaging, and calendaring service must include e- |
| 221 | mail account management; help desk; technical support and user |
| 222 | provisioning services; disaster recovery and backup and restore |
| 223 | capabilities; antispam and antivirus capabilities; archiving and |
| 224 | e-discovery; and remote access and mobile messaging |
| 225 | capabilities. |
| 226 | (10) (13) "Information-system utility" means an information |
| 227 | processing a full-service information-processing facility |
| 228 | offering hardware, software, operations, integration, |
| 229 | networking, <u>floor space,</u> and consulting services. |
| 230 | (12) (14) "Information technology <u>resources</u> " means |

equipment, hardware, software, firmware, programs, systems,
networks, infrastructure, media, and related material used to

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20137024___ 585-01642A-13 233 automatically, electronically, and wirelessly collect, receive, 234 access, transmit, display, store, record, retrieve, analyze, 235 evaluate, process, classify, manipulate, manage, assimilate, 236 control, communicate, exchange, convert, converge, interface, 237 switch, or disseminate information of any kind or form, and 238 includes the human resources to perform such duties except for application developers and logical database administrators. 239 240 (11) (15) "Information technology policy" means statements that describe clear choices for how information technology will 241 242 deliver effective and efficient government services to residents 243 and improve state agency operations. A policy may relate to 244 investments, business applications, architecture, or 245 infrastructure. A policy describes its rationale, implications 246 of compliance or noncompliance, the timeline for implementation, 247 metrics for determining compliance, and the accountable 248 structure responsible for its implementation. 249 (13) "Local area network" means any telecommunications 250 network through which messages and data are exchanged only 251 within a single building or contiguous campus. 252 (14) "Memorandum of understanding" means a written 253 agreement between the department and a state agency which 254 specifies the scope of services provided, service level, duration of the agreement, responsible parties, and service 255 256 costs. A memorandum of understanding is not a rule pursuant to 257 chapter 120. 258 (15) "Other public sector organizations" means entities of 259 the legislative and judicial branches, the State University System, the Florida Community College System, counties, and 260 261 municipalities. Such organizations may elect to participate in

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| 262 | the information technology programs, services, or contracts |
| 263 | offered by the department, including information technology |
| 264 | procurement, in accordance with general law, policies, and |
| 265 | administrative rules. |
| 266 | (16) "Performance metrics" means the measures of an |
| 267 | organization's activities and performance. |
| 268 | (16) (17) "Primary data center" means a data center that is |
| 269 | a recipient entity for consolidation of state agency information |
| 270 | technology resources and provides contracted services to the |
| 271 | agency nonprimary data centers and computing facilities and that |
| 272 | is established by law. |
| 273 | (17) (18) "Project" means an endeavor that has a defined |
| 274 | start and end point; is undertaken to create or modify a unique |
| 275 | product, service, or result; and has specific objectives that, |
| 276 | when attained, signify completion. |
| 277 | (18) (19) "Risk analysis" means the process of identifying |
| 278 | security risks, determining their magnitude, and identifying |
| 279 | areas needing safeguards. |
| 280 | (19) (20) "Service level" means the key performance |
| 281 | indicators (KPI) of an organization or service which must be |
| 282 | regularly performed, monitored, and achieved. |
| 283 | (21) "Service-level agreement" means a written contract |
| 284 | between a data center and a customer entity which specifies the |
| 285 | scope of services provided, service level, the duration of the |
| 286 | agreement, the responsible parties, and service costs. A |
| 287 | service-level agreement is not a rule pursuant to chapter 120. |
| 288 | (20) "Shared resource center" means a primary data center |
| 289 | that is state controlled. |
| 290 | (21) (22) "Standards" means required practices, controls, |
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| 291 | components, or configurations established by an authority. |
| 292 | (22) "State agency" has the same meaning as in s. |
| 293 | 216.011(1), but excluding the Department of Legal Affairs, the |
| 294 | Department of Financial Services, and the Department of |
| 295 | Agriculture and Consumer Services. |
| 296 | (23) "State agency site" means a single, contiguous local |
| 297 | area network segment that does not traverse a metropolitan area |
| 298 | network or wide area network. |
| 299 | (24) (23) "SUNCOM Network" means the state enterprise |
| 300 | telecommunications system that provides all methods of |
| 301 | electronic or optical telecommunications beyond a single |
| 302 | building or contiguous building complex and used by entities |
| 303 | authorized as network users under this part. |
| 304 | (25) (24) "Telecommunications" means the science and |
| 305 | technology of communication at a distance, including electronic |
| 306 | systems used in the transmission or reception of information. |
| 307 | (26) (25) "Threat" means any circumstance or event that may |
| 308 | cause harm to the integrity, availability, or confidentiality of |
| 309 | information technology resources. |
| 310 | (27) (26) "Total cost" means all costs associated with |
| 311 | information technology projects or initiatives, including, but |
| 312 | not limited to, value of hardware, software, service, |
| 313 | maintenance, incremental personnel, and facilities. Total cost |
| 314 | of a loan or gift of information technology resources to <u>a state</u> |
| 315 | an agency includes the fair market value of the resources. |
| 316 | (28) (27) "Usage" means the billing amount charged by the |
| 317 | <u>shared resource</u> primary data center, <u>minus</u> less any pass-through |
| 318 | charges, to the customer entity. |

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(29) (28) "Usage rate" means a customer entity's usage or

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| 320 | billing amount as a percentage of total usage. |
| 321 | (30) "Wide area network" means a telecommunications network |
| 322 | or components thereof through which messages and data are |
| 323 | exchanged outside of a local area network. |
| 324 | Section 3. Section 282.0055, Florida Statutes, is amended |
| 325 | to read: |
| 326 | 282.0055 Assignment of information technology; long-range |
| 327 | plan; powers and dutiesThe department shall design, plan, |
| 328 | develop, implement, and manage state enterprise information |
| 329 | technology services and infrastructure to achieve the use of |
| 330 | cost-effective and cost-efficient common technology. In order to |
| 331 | ensure the most effective and efficient use of the state's |
| 332 | information technology and information technology resources and |
| 333 | notwithstanding other provisions of law to the contrary, |
| 334 | policies for the design, planning, project management, and |
| 335 | implementation of enterprise information technology services |
| 336 | shall be the responsibility of the Agency for Enterprise |
| 337 | Information Technology for executive branch agencies created or |
| 338 | authorized in statute to perform legislatively delegated |
| 339 | functions. The supervision, design, delivery, and management of |
| 340 | state agency information technology shall remain within the |
| 341 | responsibility and control of the individual state agency. |
| 342 | (1) To assist with achieving this purpose, the department |
| 343 | shall biennially develop and coordinate a comprehensive long- |
| 344 | range plan for the state's information technology resources, |
| 345 | including opportunities for coordinating with other public- |
| 346 | sector organizations; ensuring the proper management of such |
| 347 | resources; developing agency budget requests for submission to |
| 348 | the Legislature; and delivering enterprise information |
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| 349 | technology services. In developing the plan, the department |
| 350 | shall identify best practices from executive branch agencies and |
| 351 | other public and private sector entities in order to develop, |
| 352 | replicate, and implement such information technology best |
| 353 | practices and standards into the state's technology services and |
| 354 | infrastructure. |
| 355 | (2) The department shall have the following powers and |
| 356 | duties: |
| 357 | (a) Setting state technology policy. |
| 358 | (b) The development, design, planning, project management, |
| 359 | implementation, delivery, and management of enterprise |
| 360 | information technology services. |
| 361 | (c) Establishing architecture for the state's technology |
| 362 | infrastructure in order to promote the efficient use of |
| 363 | resources and to promote economic development. |
| 364 | (d) Preparing fiscal impact statements relating to |
| 365 | necessary modifications and the delivery of technology to |
| 366 | support policies required by proposed legislation. |
| 367 | (e) Coordinating technology resource acquisition planning, |
| 368 | and assisting the Department of Management Services' Division of |
| 369 | Purchasing in using aggregate buying methodologies whenever |
| 370 | possible and with procurement negotiations for hardware and |
| 371 | software products and services in order to improve the |
| 372 | efficiency and reduce the cost of enterprise information |
| 373 | technology services. |
| 374 | (f) Upon request, advising, supporting, and collaborating |
| 375 | with the Division of Purchasing in the Department of Management |
| 376 | Services, in establishing best practices for the procurement of |
| 377 | information technology products in order to achieve savings for |
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| 378 | the state. |
| 379 | (g) Upon request, supporting and collaborating with the |
| 380 | Division of Purchasing in the Department of Management Services, |
| 381 | in conducting procurement negotiations for information |
| 382 | technology products that will be used by multiple state |
| 383 | agencies. |
| 384 | (h) Providing oversight or program management for all |
| 385 | technology resources for projects exceeding an annual investment |
| 386 | of \$2.5 million to accomplish goals of technology portfolio |
| 387 | management. |
| 388 | (i) Establishing performance measurement standards and |
| 389 | metrics regarding the success of technology projects and |
| 390 | services across the enterprise. |
| 391 | (j) Establishing standards for state agencies to submit |
| 392 | information technology reports or updates as necessary to |
| 393 | support the duties of the agency. At a minimum, such standards |
| 394 | must address content, format, and frequency of updates. |
| 395 | (k) Establishing and collecting fees and charges for data |
| 396 | and delivery of enterprise information technology services to |
| 397 | state agencies on a cost-sharing basis. |
| 398 | (1) Developing a cost-recovery plan to recover both the |
| 399 | costs and the accrual of funds sufficient for reinvesting in new |
| 400 | services and better technologies. This plan shall be developed |
| 401 | in consultation with state agencies and approved by the |
| 402 | Legislature. |
| 403 | (m) At the discretion of the department, collecting and |
| 404 | maintaining an inventory of the information technology resources |
| 405 | in state agencies and the data maintained by each agency. The |
| 406 | department may develop standards for data elements. |
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| 407 | (n) Assuming ownership or custody and control of |
| 408 | information processing equipment, supplies, and positions in |
| 409 | order to thoroughly carry out the duties and responsibilities of |
| 410 | the department. |
| 411 | (o) Adopting rules and policies for the efficient, secure, |
| 412 | and economical management and operation of enterprise |
| 413 | information technology services. |
| 414 | (p) Providing other public sector organizations with access |
| 415 | to the services provided by the agency taking into consideration |
| 416 | the agency's ability to support those services. Access shall be |
| 417 | provided on the same cost basis as applies to state agencies. |
| 418 | (q) Establishing statewide practices and policies to ensure |
| 419 | that data that is exempt or confidential from s. 119.07(1) and |
| 420 | s. 24(a), Art. I of the State Constitution, or that is otherwise |
| 421 | confidential under state or federal law remains protected. This |
| 422 | provision does not affect a transfer of ownership of data from |
| 423 | any department, agency, board, bureau, commission, or authority |
| 424 | to the state agency. |
| 425 | (r) Conducting periodic assessments of state agencies for |
| 426 | compliance with statewide information technology policies and |
| 427 | recommending to the Governor or the Financial and Accounting |
| 428 | Technology Services Board statewide policies for information |
| 429 | technology. |
| 430 | (s) Establishing and maintaining a single website |
| 431 | publishing information as provided in s. 215.985. |
| 432 | (t) Maintaining the official Internet state portal. |
| 433 | Section 4. Subsection (1) of section 282.0056, Florida |
| 434 | Statutes, is amended to read: |
| 435 | 282.0056 Development of work plan; development of |
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| 436 | implementation plans; and policy recommendations |
| 437 | (1) For the purposes of carrying out its responsibilities |
| 438 | under s. 282.0055, the <u>department</u> Agency for Enterprise |
| 439 | Information Technology shall develop an annual work plan within |
| 440 | 60 days after the beginning of the fiscal year describing the |
| 441 | activities that the <u>department</u> agency intends to undertake for |
| 442 | that year, including proposed outcomes and completion timeframes |
| 443 | for the planning and implementation of all enterprise |
| 444 | information technology services. The work plan must be presented |
| 445 | at a public hearing and approved by the Governor and Cabinet, |
| 446 | and thereafter submitted to the President of the Senate and the |
| 447 | Speaker of the House of Representatives. The work plan may be |
| 448 | amended as needed, subject to approval by the Governor and |
| 449 | Cabinet. |
| 450 | Section 5. Section 282.0057 Florida Statutes, is created to |
| 451 | read: |
| 452 | 282.0057 Information technology project initiation |
| 453 | schedule; reporting |
| 454 | (1) Beginning January 1, 2015, the department shall: |
| 455 | (a) In cooperation with the Governor's Office of Policy and |
| 456 | Budget, publish a report on its current and planned information |
| 457 | technology expenditures, including, but not limited to, line- |
| 458 | item detail expenditures on systems development, personnel |
| 459 | services, and equipment from the previous fiscal year and |
| 460 | anticipated expenditures for the upcoming fiscal year; a |
| 461 | prioritization of information technology initiatives to address |
| 462 | unmet needs and opportunities for significant efficiencies or |
| 463 | improved effectiveness within the state information technology |
| 464 | enterprise; and a prioritized funding schedule for all major |
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| 465 | projects or initiatives, as well as cost estimates of the fiscal |
| 466 | impact of the recommended initiatives. |
| 467 | (b) Coordinate state agencies in developing and |
| 468 | implementing data sharing. The department shall determine and |
| 469 | implement statewide efforts to standardize data elements and |
| 470 | shall determine data ownership assignments among state agencies. |
| 471 | (c) Upon approval of the Governor, include in its |
| 472 | legislative budget requests a recommendation for consolidating |
| 473 | state agency data to provide better access for private and |
| 474 | government use. |
| 475 | (d) Oversee the expanded use and implementation of project |
| 476 | and contract management principles as they relate to information |
| 477 | technology projects. Funded projects within state agencies must |
| 478 | use the project and contract management methodologies specified |
| 479 | by the department. |
| 480 | (2) Beginning January 1, 2016, the department shall: |
| 481 | (a) Develop systems and methodologies to review, evaluate |
| 482 | and prioritize existing information technology projects and a |
| 483 | plan for leveraging technology across state agencies. The |
| 484 | department shall report to the Governor, the President of the |
| 485 | Senate, and the Speaker of the House of Representatives on the |
| 486 | status of information technology projects and the agency's |
| 487 | recommendations for project development on a semi-annual basis. |
| 488 | Upon approval of the Governor, such recommendations shall be |
| 489 | incorporated into the state agency's legislative budget requests |
| 490 | for technology projects. |
| 491 | (b) Develop standards for application development, |
| 492 | including, but not limited to, a standard methodology and cost- |
| 493 | benefit analysis that state agencies shall use for application |
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585-01642A-13 20137024 494 development activities. 495 (3) Beginning January 1, 2018, the department shall review 496 and approve technology purchases made by state agencies. 497 Approval must be based on technology policies and standards 498 established by the department and approved by the Legislature. 499 Section 6. Paragraphs (c), (e), (h), and (i) of subsection 500 (1), paragraph (e) of subsection (2), and paragraphs (b), (e), 501 (h), and (k) of subsection (3) of section 282.203, Florida 502 Statutes, are amended and a new subsection (4) is added to that 503 section, to read: 504 282.203 Primary data centers.-505 (1) DATA CENTER DUTIES.-Each primary data center shall: 506 (c) Comply with rules adopted by the department Agency for 507 Enterprise Information Technology, pursuant to this section, and 508 coordinate with the agency in the consolidation of data centers. 509 (e) Provide transparent financial statements to customer 510 entities and the department Agency for Enterprise Information 511 Technology. The financial statements shall be provided as 512 follows: 513 1. Annually, by July 30 for the current fiscal year and by 514 December 1 for the subsequent fiscal year, the data center must provide the total annual budgeted costs by major expenditure 515 category, including, but not limited to, salaries, expense, 516 operating capital outlay, contracted services, or other 517

518 personnel services, which directly relate to the provision of 519 each service and which separately indicate the administrative 520 overhead allocated to each service.

521 2. Annually, by July 30 for the current fiscal year and by 522 December 1 for the subsequent fiscal year, the data center must

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| 523 | provide total projected billings for each customer entity which |
| 524 | are required to recover the costs of the data center. |
| 525 | 3. Annually, by January 31, the data center must provide |
| 526 | updates of the financial statements required under subparagraphs |
| 527 | 1. and 2. for the current fiscal year. |
| 528 | |
| 529 | The financial information required under subparagraphs 1., 2., |
| 530 | and 3. must be based on current law and current appropriations. |
| 531 | (h) Develop a business continuity plan and conduct a live |
| 532 | exercise of the plan at least annually. The plan must be |
| 533 | approved by the board and the <u>department</u> Agency for Enterprise |
| 534 | Information Technology. |
| 535 | (i) Enter into a service-level agreement with each customer |
| 536 | entity to provide services as defined and approved by the board. |
| 537 | A service-level agreement may not have a term exceeding 3 years |
| 538 | but may include an option to renew for up to 3 years contingent |
| 539 | on approval by the board. |
| 540 | 1. A service-level agreement, at a minimum, must: |
| 541 | a. Identify the parties and their roles, duties, and |
| 542 | responsibilities under the agreement. |
| 543 | b. Identify the legal authority under which the service- |
| 544 | level agreement was negotiated and entered into by the parties. |
| 545 | c. State the duration of the contractual term and specify |
| 546 | the conditions for contract renewal. |
| 547 | d. Prohibit the transfer of computing services between |
| 548 | primary data center facilities without at least 180 days' notice |
| 549 | of service cancellation. |
| 550 | e. Identify the scope of work. |
| 551 | f. Identify the products or services to be delivered with |
| | |

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585-01642A-13 20137024 552 sufficient specificity to permit an external financial or 553 performance audit. 554 q. Establish the services to be provided, the business 555 standards that must be met for each service, the cost of each 556 service, and the process by which the business standards for each service are to be objectively measured and reported. 557 558 h. Identify applicable funds and funding streams for the 559 services or products under contract. 560 i. Provide a timely billing methodology for recovering the 561 cost of services provided to the customer entity. 562 j. Provide a procedure for modifying the service-level 563 agreement to address changes in projected costs of service. k. Provide that a service-level agreement may be terminated 564 565 by either party for cause only after giving the other party and 566 the department Agency for Enterprise Information Technology 567 notice in writing of the cause for termination and an 568 opportunity for the other party to resolve the identified cause 569 within a reasonable period. 570 1. Provide for mediation of disputes by the Division of 571 Administrative Hearings pursuant to s. 120.573. 572 2. A service-level agreement may include: a. A dispute resolution mechanism, including alternatives 573 to administrative or judicial proceedings; 574 575 b. The setting of a surety or performance bond for service-576 level agreements entered into with agency primary data centers 577 established by law; or c. Additional terms and conditions as determined advisable 578 579 by the parties if such additional terms and conditions do not 580 conflict with the requirements of this section or rules adopted

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585-01642A-13 20137024 581 by the department Agency for Enterprise Information Technology. 582 3. The failure to execute a service-level agreement within 583 60 days after service commencement shall, in the case of an 584 existing customer entity, result in a continuation of the terms 585 of the service-level agreement from the prior fiscal year, 586 including any amendments that were formally proposed to the 587 customer entity by the primary data center within the 3 months 588 before service commencement, and a revised cost-of-service 589 estimate. If a new customer entity fails to execute an agreement 590 within 60 days after service commencement, the data center may 591 cease services. 592 (2) BOARD OF TRUSTEES.-Each primary data center shall be 593 headed by a board of trustees as defined in s. 20.03. 594 (e) The executive director of the department Agency for 595 Enterprise Information Technology shall be the advisor to the 596 board. 597 (3) BOARD DUTIES.-Each board of trustees of a primary data 598 center shall: 599 (b) Establish procedures for the primary data center to 600 ensure that budgeting and accounting procedures, cost-recovery 601 methodologies, and operating procedures are in compliance with 602 laws governing the state data center system, rules adopted by 603 the department Agency for Enterprise Information Technology, and applicable federal regulations, including 2 C.F.R. part 225 and 604 605 45 C.F.R. 606 (e) Ensure the sufficiency and transparency of the primary 607 data center financial information by:

608 1. Establishing policies that ensure that cost-recovery609 methodologies, billings, receivables, expenditure, budgeting,

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20137024 585-01642A-13 610 and accounting data are captured and reported timely, consistently, accurately, and transparently and, upon adoption 611 of rules by the department Agency for Enterprise Information 612 613 Technology, are in compliance with such rules. 614 2. Requiring execution of service-level agreements by the 615 data center and each customer entity for services provided by 616 the data center to the customer entity. 617 3. Requiring cost recovery for the full cost of services, including direct and indirect costs. The cost-recovery 618 619 methodology must ensure that no service is subsidizing another 620 service without an affirmative vote of approval by the customer 621 entity providing the subsidy. 622 4. Establishing special assessments to fund expansions 623 based on a methodology that apportions the assessment according 624 to the proportional benefit to each customer entity. 625 5. Providing rebates to customer entities when revenues 626 exceed costs and offsetting charges to those who have subsidized 627 other customer entity costs based on actual prior year final expenditures. Rebates may be credited against future billings. 628 629 6. Approving all expenditures committing over \$50,000 in a 630 fiscal year. 631 7. Projecting costs and revenues at the beginning of the 632 third quarter of each fiscal year through the end of the fiscal 633 year. If in any given fiscal year the primary data center is projected to earn revenues that are below costs for that fiscal 634 635 year after first reducing operating costs where possible, the 636 board shall implement any combination of the following remedies 637 to cover the shortfall: 638 a. The board may direct the primary data center to adjust

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585-01642A-13 20137024 639 current year chargeback rates through the end of the fiscal year 640 to cover the shortfall. The rate adjustments shall be 641 implemented using actual usage rate and billing data from the 642 first three quarters of the fiscal year and the same principles 643 used to set rates for the fiscal year. 644 b. The board may direct the primary data center to levy 645 one-time charges on all customer entities to cover the 646 shortfall. The one-time charges shall be implemented using actual usage rate and billing data from the first three quarters 647 648 of the fiscal year and the same principles used to set rates for 649 the fiscal year. 650 c. The customer entities represented by each board member 651 may provide payments to cover the shortfall in proportion to the 652 amounts each entity paid in the prior fiscal year. 653 8. Providing a plan for consideration by the Legislative 654 Budget Commission if a billing rate schedule is used after the 655 start of the fiscal year which increases any agency's costs for 656 that fiscal year. 657 (h) By July 1 of each year, submit to the department Agency 658 for Enterprise Information Technology proposed cost-recovery mechanisms and rate structures for all customer entities for the 659 660 fiscal year including the cost-allocation methodology for 661 administrative expenditures and the calculation of 662 administrative expenditures as a percent of total costs. (k) Coordinate with other primary data centers and the 663 664 department Agency for Enterprise Information Technology in order

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(4) REPEAL.-This section expires January 1, 2014.

to consolidate purchases of goods and services and lower the

cost of providing services to customer entities.

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| 668 | Section 7. Section 282.204, Florida Statutes, is repealed. |
| 669 | Section 8. Section 282.205, Florida Statutes, is repealed. |
| 670 | Section 9. Section 282.206, Florida Statutes, is created to |
| 671 | read: |
| 672 | 282.206 Fletcher Shared Resource CenterThe Fletcher |
| 673 | Shared Resource Center is established within the Department of |
| 674 | Financial Services. |
| 675 | (1) The center shall collaborate with the Department of |
| 676 | State Technology to develop policies, procedures, standards, and |
| 677 | rules for the delivery of enterprise information technology |
| 678 | services. |
| 679 | (2) The center shall provide co-location services to the |
| 680 | Department of Legal Affairs and the Department of Agriculture |
| 681 | and Consumer Services if data center equipment is moved pursuant |
| 682 | to subsections (5) or (6). |
| 683 | (3) The Department of Financial Services shall use the |
| 684 | Fletcher Shared Resource Center, provide full service to the |
| 685 | Office of Financial Regulation and the Office of Insurance |
| 686 | Regulation, and provide co-location services to host the |
| 687 | Legislative Appropriations System/Planning and Budgeting |
| 688 | Subsystem (LAS/PBS). |
| 689 | (4) The center shall be governed through a master |
| 690 | memorandum of understanding administered by a steering committee |
| 691 | comprised of the chief information officers of the customer |
| 692 | entities residing in the center. The steering committee shall |
| 693 | meet quarterly in order to ensure that customers are receiving |
| 694 | expected services in accordance with the memorandum of |
| 695 | understanding and to discuss services and structure. The |
| 696 | committee may create ad hoc workgroups to account for, mitigate, |

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20137024 585-01642A-13 697 and manage any unforeseen issues. 698 (5) The Department of Legal Affairs may move its data 699 center equipment to the center. 700 (6) The Department of Agriculture and Consumer Services may 701 move its Mayo Building data center equipment to the center. 702 Section 10. Subsections (3) through (6) of section 282.318, 703 Florida Statutes, are amended to read: 704 282.318 Enterprise security of data and information 705 technology.-706 (3) The department Agency for Enterprise Information 707 Technology is responsible for establishing rules and publishing 708 guidelines for ensuring an appropriate level of security for all 709 data and information technology resources for executive branch 710 agencies. The department agency shall also perform the following 711 duties and responsibilities: 712 (a) Develop, and annually update by February 1, an 713 enterprise information security strategic plan that includes 714 security goals and objectives for the strategic issues of 715 information security policy, risk management, training, incident 716 management, and survivability planning. 717 (b) Develop enterprise security rules and published 718 guidelines for: 719 1. Comprehensive risk analyses and information security 720 audits conducted by state agencies. 721 2. Responding to suspected or confirmed information 722 security incidents, including suspected or confirmed breaches of 723 personal information or exempt data. 724 3. State agency security plans, including strategic 725 security plans and security program plans.

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20137024 585-01642A-13 726 4. The recovery of information technology and data 727 following a disaster. 728 5. The managerial, operational, and technical safeguards 729 for protecting state government data and information technology 730 resources. 731 (c) Assist state agencies in complying with the provisions 732 of this section. 733 (d) Pursue appropriate funding for the purpose of enhancing 734 domestic security. 735 (e) Provide training for state agency information security 736 managers. 737 (f) Annually review the strategic and operational 738 information security plans of state executive branch agencies. 739 (4) To assist the department Agency for Enterprise 740 Information Technology in carrying out its responsibilities, 741 each state agency head shall, at a minimum: 742 (a) Designate an information security manager to administer 743 the security program of the agency for its data and information 744 technology resources. This designation must be provided annually 745 in writing to the department Agency for Enterprise Information Technology by January 1. 746 747 (b) Submit to the department Agency for Enterprise Information Technology annually by July 31, the agency's 748 strategic and operational information security plans developed 749 750 pursuant to the department's rules and guidelines established by 751 the Agency for Enterprise Information Technology. 752 1. The agency strategic information security plan must 753 cover a 3-year period and define security goals, intermediate 754 objectives, and projected agency costs for the strategic issues

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585-01642A-13 20137024 755 of agency information security policy, risk management, security 756 training, security incident response, and survivability. The 757 plan must be based on the enterprise strategic information 758 security plan created by the department Agency for Enterprise 759 Information Technology. Additional issues may be included. 760 2. The state agency operational information security plan 761 must include a progress report for the prior operational 762 information security plan and a project plan that includes 763 activities, timelines, and deliverables for security objectives 764 that, subject to current resources, the state agency will 765 implement during the current fiscal year. The cost of implementing the portions of the plan which cannot be funded 766 767 from current resources must be identified in the plan. 768 (c) Conduct, and update every 3 years, a comprehensive risk 769 analysis to determine the security threats to the data, 770 information, and information technology resources of the state 771 agency. The risk analysis information is confidential and exempt 772 from the provisions of s. 119.07(1), except that such 773 information shall be available to the Auditor General and the 774 department Agency for Enterprise Information Technology for 775 performing postauditing duties. 776 (d) Develop, and periodically update, written internal 777 policies and procedures that, which include procedures for 778 notifying the department Agency for Enterprise Information 779 Technology when a suspected or confirmed breach, or an 780 information security incident, occurs. Such policies and 781 procedures must be consistent with the rules and quidelines 782 established by the department Agency for Enterprise Information

783 Technology to ensure the security of the data, information, and

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585-01642A-13 20137024 784 information technology resources of the state agency. The 785 internal policies and procedures that, if disclosed, could 786 facilitate the unauthorized modification, disclosure, or 787 destruction of data or information technology resources are confidential information and exempt from s. 119.07(1), except 788 789 that such information shall be available to the Auditor General 790 and the department Agency for Enterprise Information Technology 791 for performing post auditing postauditing duties. 792 (e) Implement appropriate cost-effective safeguards to address identified risks to the data, information, and 793 794 information technology resources of the state agency. 795 (f) Ensure that periodic internal audits and evaluations of the agency's security program for the data, information, and 796 797 information technology resources of the state agency are 798 conducted. The results of such audits and evaluations are 799 confidential information and exempt from s. 119.07(1), except 800 that such information shall be available to the Auditor General 801 and the department Agency for Enterprise Information Technology 802 for performing post auditing postauditing duties. 803 (g) Include appropriate security requirements in the written specifications for the solicitation of information 804 805 technology and information technology resources and services, 806 which are consistent with the rules and quidelines established 807 by the department Agency for Enterprise Information Technology.

(h) Provide security awareness training to employees and users of the <u>state</u> agency's communication and information resources concerning information security risks and the responsibility of employees and users to comply with policies, standards, guidelines, and operating procedures adopted by the

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| 813 | agency to reduce those risks. |
| 814 | (i) Develop a process for detecting, reporting, and |
| 815 | responding to suspected or confirmed security incidents, |
| 816 | including suspected or confirmed breaches consistent with the |
| 817 | security rules and guidelines established by the department |
| 818 | Agency for Enterprise Information Technology. |
| 819 | 1. Suspected or confirmed information security incidents |
| 820 | and breaches must be immediately reported to the department |
| 821 | Agency for Enterprise Information Technology. |
| 822 | 2. For incidents involving breaches, agencies shall provide |
| 823 | notice in accordance with s. 817.5681 and to the <u>department</u> |
| 824 | Agency for Enterprise Information Technology in accordance with |
| 825 | this subsection. |
| 826 | (5) Each state agency shall include appropriate security |
| 827 | requirements in the specifications for the solicitation of |
| 828 | contracts for procuring information technology or information |
| 829 | technology resources or services which are consistent with the |
| 830 | rules and guidelines established by the <u>department</u> Agency for |
| 831 | Enterprise Information Technology. |
| 832 | (6) The <u>department</u> Agency for Enterprise Information |
| 833 | Technology may adopt rules relating to information security and |
| 834 | to administer the provisions of this section. |
| 835 | Section 11. Section 282.33, Florida Statutes, is repealed. |
| 836 | Section 12. Effective upon this act becoming law, section |
| 837 | 282.34, Florida Statutes, is repealed. |
| 838 | Section 13. Section 282.604, Florida Statutes, is amended |
| 839 | to read: |
| 840 | 282.604 Adoption of rulesThe department of Management |
| 841 | Services shall, with input from stakeholders, adopt rules |
| | |

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585-01642A-13 20137024 842 pursuant to ss. 120.536(1) and 120.54 for the development, 843 procurement, maintenance, and use of accessible electronic 844 information technology by governmental units. 845 Section 14. Section 282.702, Florida Statutes, is amended to read: 846 847 282.702 Powers and duties.-The department of Management 848 Services shall have the following powers, duties, and functions: 849 (1) To publish electronically the portfolio of services 850 available from the department, including pricing information; 851 the policies and procedures governing usage of available 852 services; and a forecast of the department's priorities for each telecommunications service. 853 854 (2) To adopt technical standards by rule for the state telecommunications network which ensure the interconnection and 855 856 operational security of computer networks, telecommunications, 857 and information systems of agencies. 858 (3) To enter into agreements related to information 859 technology and telecommunications services with state agencies 860 and political subdivisions of the state. 861 (4) To purchase from or contract with information 862 technology providers for information technology, including 863 private line services. (5) To apply for, receive, and hold authorizations, 864 865 patents, copyrights, trademarks, service marks, licenses, and allocations or channels and frequencies to carry out the 866 867 purposes of this part. 868 (6) To purchase, lease, or otherwise acquire and to hold, 869 sell, transfer, license, or otherwise dispose of real, personal, 870 and intellectual property, including, but not limited to,

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20137024 585-01642A-13 871 patents, trademarks, copyrights, and service marks. 872 (7) To cooperate with any federal, state, or local 873 emergency management agency in providing for emergency 874 telecommunications services. 875 (8) To control and approve the purchase, lease, or 876 acquisition and the use of telecommunications services, 877 software, circuits, and equipment provided as part of any other 878 total telecommunications system to be used by the state or its 879 agencies. 880 (9) To adopt rules pursuant to ss. 120.536(1) and 120.54 881 relating to telecommunications and to administer the provisions 882 of this part. 883 (10) To apply for and accept federal funds for the purposes 884 of this part as well as gifts and donations from individuals, 885 foundations, and private organizations. 886 (11) To monitor issues relating to telecommunications 887 facilities and services before the Florida Public Service 888 Commission and the Federal Communications Commission and, if 889 necessary, prepare position papers, prepare testimony, appear as 890 a witness, and retain witnesses on behalf of state agencies in 891 proceedings before the commissions. 892 (12) Unless delegated to the state agencies by the 893 department, to manage and control, but not intercept or 894 interpret, telecommunications within the SUNCOM Network by: (a) Establishing technical standards to physically 895 896 interface with the SUNCOM Network. 897 (b) Specifying how telecommunications are transmitted 898 within the SUNCOM Network. 899 (c) Controlling the routing of telecommunications within

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900
     the SUNCOM Network.
901
          (d) Establishing standards, policies, and procedures for
     access to and the security of the SUNCOM Network.
902
903
           (e) Ensuring orderly and reliable telecommunications
904
     services in accordance with the service level agreements
905
     executed with state agencies.
906
           (13) To plan, design, and conduct experiments for
907
     telecommunications services, equipment, and technologies, and to
908
     implement enhancements in the state telecommunications network
     if in the public interest and cost-effective. Funding for such
909
910
     experiments must be derived from SUNCOM Network service revenues
911
     and may not exceed 2 percent of the annual budget for the SUNCOM
     Network for any fiscal year or as provided in the General
912
913
     Appropriations Act. New services offered as a result of this
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     subsection may not affect existing rates for facilities or
915
     services.
916
          (14) To enter into contracts or agreements, with or without
917
     competitive bidding or procurement, to make available, on a
     fair, reasonable, and nondiscriminatory basis, property and
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919
     other structures under departmental control for the placement of
920
     new facilities by any wireless provider of mobile service as
921
     defined in 47 U.S.C. s. 153(27) or s. 332(d) and any
     telecommunications company as defined in s. 364.02 if it is
922
923
     practical and feasible to make such property or other structures
924
     available. The department may, without adopting a rule, charge a
925
     just, reasonable, and nondiscriminatory fee for the placement of
926
     the facilities, payable annually, based on the fair market value
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     of space used by comparable telecommunications facilities in the
928
     state. The department and a wireless provider or
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929 telecommunications company may negotiate the reduction or 930 elimination of a fee in consideration of services provided to 931 the department by the wireless provider or telecommunications 932 company. All such fees collected by the department shall be 933 deposited directly into the Law Enforcement Radio Operating 934 Trust Fund, and may be used by the department to construct, 935 maintain, or support the system.

936 (15) To establish policies that ensure that the 937 department's cost-recovery methodologies, billings, receivables, expenditures, budgeting, and accounting data are captured and 938 939 reported timely, consistently, accurately, and transparently and 940 are in compliance with all applicable federal and state laws and 941 rules. The department shall annually submit a report to the 942 Governor, the President of the Senate, and the Speaker of the 943 House of Representatives a report that describes each service 944 and its cost, the billing methodology for recovering the cost of 945 the service, and, if applicable, the identity of those services 946 that are subsidized.

947 Section 15. Subsections (4) and (5) of section 282.703, 948 Florida Statutes, are amended to read:

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282.703 SUNCOM Network; exemptions from the required use.-950 (4) The department shall maintain a directory of 951 information and services which provides the names, phone 952 numbers, and email e-mail addresses for employees, state 953 agencies, and network devices that are served, in whole or in 954 part, by the SUNCOM Network. State agencies and political

955 subdivisions of the state shall cooperate with the department by 956 providing timely and accurate directory information in the 957 manner established by the department.

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585-01642A-13 20137024 (5) All state agencies shall use the SUNCOM Network for 958 959 state agency telecommunications services as the services become 960 available; however, a state an agency is not relieved of 961 responsibility for maintaining telecommunications services 962 necessary for effective management of its programs and 963 functions. The department may provide such communications 964 services to a state university if requested by the university. 965 (a) If a SUNCOM Network service does not meet the 966 telecommunications requirements of a state an agency, the state 967 agency must notify the department in writing and detail the 968 requirements for that service. If the department is unable to 969 meet a state an agency's requirements by enhancing SUNCOM 970 Network service, the department may grant the state agency an 971 exemption from the required use of specified SUNCOM Network 972 services. 973 (b) Unless an exemption has been granted by the department, 974 effective October 1, 2010, all customers of a shared resource 975 state primary data center, excluding state universities, must 976 use the shared SUNCOM Network telecommunications services 977 connecting the shared resource state primary data center to

978 SUNCOM services for all telecommunications needs in accordance 979 with department rules.

980 1. Upon discovery of customer noncompliance with this 981 paragraph, the department shall provide the affected customer 982 with a schedule for transferring to the shared 983 telecommunications services provided by the SUNCOM Network and 984 an estimate of all associated costs. The <u>shared resource</u> state 985 primary data centers and their customers shall cooperate with 986 the department to accomplish the transfer.

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| 987 | 2. Customers may request an exemption from this paragraph |
| 988 | in the same manner as authorized in paragraph (a). |
| 989 | Section 16. Subsection (2) of section 20.22, Florida |
| 990 | Statutes, is amended to read: |
| 991 | 20.22 Department of Management ServicesThere is created a |
| 992 | Department of Management Services. |
| 993 | (2) The following divisions and programs are established |
| 994 | within the department of Management Services are established : |
| 995 | (a) Facilities Program. |
| 996 | (b) Technology Program. |
| 997 | <u>(b)</u> Workforce Program. |
| 998 | <u>(c)</u> (d)1. Support Program. |
| 999 | (d) 2. Federal Property Assistance Program. |
| 1000 | (e) Administration Program. |
| 1001 | (f) Division of Administrative Hearings. |
| 1002 | (g) Division of Retirement. |
| 1003 | (h) Division of State Group Insurance. |
| 1004 | Section 17. Paragraph (e) of subsection (2) of section |
| 1005 | 110.205, Florida Statutes, is amended to read: |
| 1006 | 110.205 Career service; exemptions |
| 1007 | (2) EXEMPT POSITIONSThe exempt positions that are not |
| 1008 | covered by this part include the following: |
| 1009 | (e) The Chief Information Officer in the <u>Department of</u> |
| 1010 | State Agency for Enterprise Information Technology. Unless |
| 1011 | otherwise fixed by law, the <u>Governor</u> Agency for Enterprise |
| 1012 | Information Technology shall set the salary and benefits of this |
| 1013 | position in accordance with the rules of the Senior Management |
| 1014 | Service. |
| 1015 | Section 18. Paragraph (o) of subsection (1) of section |
| | |

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| 1016 | 215.22, Florida Statutes, is amended to read: |
| 1017 | 215.22 Certain income and certain trust funds exempt |
| 1018 | (1) The following income of a revenue nature or the |
| 1019 | following trust funds shall be exempt from the appropriation |
| 1020 | required by s. 215.20(1): |
| 1021 | (o) The Communications Working Capital Trust Fund of the |
| 1022 | Department of State Technology Management Services. |
| 1023 | Section 19. Subsections (2) and (9) of section 215.322, |
| 1024 | Florida Statutes, are amended to read: |
| 1025 | 215.322 Acceptance of credit cards, charge cards, debit |
| 1026 | cards, or electronic funds transfers by state agencies, units of |
| 1027 | local government, and the judicial branch |
| 1028 | (2) A state agency as defined in s. 216.011, or the |
| 1029 | judicial branch, may accept credit cards, charge cards, debit |
| 1030 | cards, or electronic funds transfers in payment for goods and |
| 1031 | services with the prior approval of the Chief Financial Officer. |
| 1032 | If the Internet or other related electronic methods are to be |
| 1033 | used as the collection medium, the <u>Department of State</u> Agency |
| 1034 | for Enterprise Information Technology shall review and recommend |
| 1035 | to the Chief Financial Officer whether to approve the request |
| 1036 | with regard to the process or procedure to be used. |
| 1037 | (9) For payment programs in which credit cards, charge |
| 1038 | cards, or debit cards are accepted by state agencies, the |
| 1039 | judicial branch, or units of local government, the Chief |
| 1040 | Financial Officer, in consultation with the Department of State |
| 1041 | Agency for Enterprise Information Technology, may adopt rules to |
| 1042 | establish uniform security safeguards for cardholder data and to |
| 1043 | ensure compliance with the Payment Card Industry Data Security |
| 1044 | Standards. |

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585-01642A-13 20137024 1045 Section 20. Paragraph (c) of subsection (6) of section 216.292, Florida Statutes, is amended to read: 1046 1047 216.292 Appropriations nontransferable; exceptions.-1048 (6) The Chief Financial Officer shall transfer from any 1049 available funds of an agency or the judicial branch the 1050 following amounts and shall report all such transfers and the 1051 reasons therefor to the legislative appropriations committees 1052 and the Executive Office of the Governor: 1053 (c) The amount due to the Communications Working Capital 1054 Trust Fund from moneys appropriated in the General 1055 Appropriations Act for the purpose of paying for services 1056 provided by the state communications system in the Department of 1057 State Technology Management Services which is unpaid 45 days 1058 after the billing date. The amount transferred shall be that 1059 billed by the department. 1060 Section 21. Subsection (14) of section 287.012, Florida 1061 Statutes, is amended to read: 287.012 Definitions.-As used in this part, the term: 1062 1063 (14) "Information technology" means equipment, hardware, 1064 software, firmware, programs, systems, networks, infrastructure, 1065 media, and related material used to automatically, 1066 electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, 1067 1068 process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or 1069 1070 disseminate information of any kind or form has the meaning 1071 ascribed in s. 282.0041. 1072 Section 22. Subsection (22) of section 287.057, Florida 1073 Statutes, is amended to read:

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1074
           287.057 Procurement of commodities or contractual
1075
      services.-
1076
            (22) The department, in consultation with the Department of
      State Agency for Enterprise Information Technology and the Chief
1077
1078
      Financial Officer Comptroller, shall maintain develop a program
1079
      for online procurement of commodities and contractual services.
1080
      To enable the state to promote open competition and to leverage
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1080 To chable the state to promote open competition and to reverage 1081 its buying power, agencies shall participate in the online 1082 procurement program, and eligible users may participate in the 1083 program. Only vendors prequalified as meeting mandatory 1084 requirements and qualifications criteria may participate in 1085 online procurement.

(a) The department, in consultation with the <u>Department of</u>
 <u>State Technology</u> agency, may contract for equipment and services
 necessary to develop and implement online procurement.

(b) The department, in consultation with the <u>Department of</u> State Technology agency, shall adopt rules, pursuant to ss. <u>120.536(1) and 120.54</u>, to administer the program for online procurement. The rules <u>must shall</u> include, but <u>are</u> not be limited to:

1094 1. Determining the requirements and qualification criteria 1095 for prequalifying vendors.

1096 2. Establishing the procedures for conducting online 1097 procurement.

1098 3. Establishing the criteria for eligible commodities and 1099 contractual services.

1100 4. Establishing the procedures for providing access to 1101 online procurement.

1102

5. Determining the criteria warranting any exceptions to

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20137024 585-01642A-13 1103 participation in the online procurement program. 1104 (c) The department may impose and shall collect all fees 1105 for the use of the online procurement systems. 1106 1. The fees may be imposed on an individual transaction 1107 basis or as a fixed percentage of the cost savings generated. At 1108 a minimum, the fees must be set in an amount sufficient to cover 1109 the projected costs of the services, including administrative 1110 and project service costs, in accordance with the policies of 1111 the department. 1112 2. If the department contracts with a provider for online 1113 procurement, the department, pursuant to appropriation, shall 1114 compensate the provider from the fees after the department has 1115 satisfied all ongoing costs. The provider shall report 1116 transaction data to the department each month so that the 1117 department may determine the amount due and payable to the 1118 department from each vendor. 1119 3. All fees that are due and payable to the state on a 1120 transactional basis or as a fixed percentage of the cost savings generated are subject to s. 215.31 and must be remitted within 1121 1122 40 days after receipt of payment for which the fees are due. For 1123 fees that are not remitted within 40 days, the vendor shall pay 1124 interest at the rate established under s. 55.03(1) on the unpaid 1125 balance from the expiration of the 40-day period until the fees

1126 are remitted.

1127 4. All fees and surcharges collected under this paragraph 1128 shall be deposited in the Operating Trust Fund as provided by 1129 law.

1130 Section 23. Subsection (17) of section 318.18, Florida 1131 Statutes, is amended to read:

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1160

585-01642A-13 20137024 1132 318.18 Amount of penalties.-The penalties required for a noncriminal disposition pursuant to s. 318.14 or a criminal 1133 offense listed in s. 318.17 are as follows: 1134 1135 (17) In addition to any penalties imposed, a surcharge of 1136 \$3 must be paid for all criminal offenses listed in s. 318.17 1137 and for all noncriminal moving traffic violations under chapter 1138 316. Revenue from the surcharge shall be remitted to the 1139 Department of Revenue and deposited quarterly into the State 1140 Agency Law Enforcement Radio System Trust Fund of the Department 1141 of State Technology Management Services for the state agency law 1142 enforcement radio system, as described in s. 282.709, and to 1143 provide technical assistance to state agencies and local law 1144 enforcement agencies with their statewide systems of regional 1145 law enforcement communications, as described in s. 282.7101. 1146 This subsection expires July 1, 2021. The Department of State 1147 Technology Management Services may retain funds sufficient to 1148 recover the costs and expenses incurred for managing, 1149 administering, and overseeing the Statewide Law Enforcement 1150 Radio System, and providing technical assistance to state 1151 agencies and local law enforcement agencies with their statewide 1152 systems of regional law enforcement communications. The 1153 Department of State Technology Management Services working in 1154 conjunction with the Joint Task Force on State Agency Law 1155 Enforcement Communications shall determine and direct the 1156 purposes for which these funds are used to enhance and improve 1157 the radio system. Section 24. Section 320.0802, Florida Statutes, is amended 1158 1159 to read:

320.0802 Surcharge on license tax.-There is hereby levied

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| 1161 | and imposed on each license tax imposed under s. 320.08, except |
| 1162 | those set forth in s. 320.08(11), a surcharge in the amount of |
| 1163 | \$1, which shall be collected in the same manner as the license |
| 1164 | tax and deposited into the State Agency Law Enforcement Radio |
| 1165 | System Trust Fund of the Department of State Technology |
| 1166 | Management Services. |
| 1167 | Section 25. Subsection (9) of section 328.72, Florida |
| 1168 | Statutes, is amended to read: |
| 1169 | 328.72 Classification; registration; fees and charges; |
| 1170 | surcharge; disposition of fees; fines; marine turtle stickers |
| 1171 | (9) SURCHARGEIn addition, there is hereby levied and |
| 1172 | imposed on each vessel registration fee imposed under subsection |
| 1173 | (1) a surcharge in the amount of \$1 for each 12-month period of |
| 1174 | registration, which shall be collected in the same manner as the |
| 1175 | fee and deposited into the State Agency Law Enforcement Radio |
| 1176 | System Trust Fund of the Department of State Technology |
| 1177 | Management Services. |
| 1178 | Section 26. Subsections (2) through (5) of section |
| 1179 | 364.0135, Florida Statutes, are amended to read: |
| 1180 | 364.0135 Promotion of broadband adoption |
| 1181 | (2) The Department of State Technology may Management |
| 1182 | Services is authorized to work collaboratively with, and to |
| 1183 | receive staffing support and other resources from, Enterprise |
| 1184 | Florida, Inc., state agencies, local governments, private |
| 1185 | businesses, and community organizations to: |
| 1186 | (a) Monitor the adoption of broadband Internet service in |
| 1187 | collaboration with communications service providers, including, |
| 1188 | but not limited to, wireless and wireline Internet service |
| 1189 | providers, to develop geographical information system maps at |
| | |

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| 1190 | the census tract level that will : |
| 1191 | 1. Identify geographic gaps in broadband services, |
| 1192 | including areas unserved by any broadband provider and areas |
| 1193 | served by a single broadband provider; |
| 1194 | 2. Identify the download and upload transmission speeds |
| 1195 | made available to businesses and individuals in the state, at |
| 1196 | the census tract level of detail, using data rate benchmarks for |
| 1197 | broadband service used by the Federal Communications Commission |
| 1198 | to reflect different speed tiers; and |
| 1199 | 3. Provide a baseline assessment of statewide broadband |
| 1200 | deployment in terms of percentage of households with broadband |
| 1201 | availability. |
| 1202 | (b) Create a strategic plan that has goals and strategies |
| 1203 | for increasing the use of broadband Internet service in the |
| 1204 | state. |
| 1205 | (c) Build and facilitate local technology planning teams or |
| 1206 | partnerships with members representing cross-sections of the |
| 1207 | community, which may include, but are not limited to, |
| 1208 | representatives from the following organizations and industries: |
| 1209 | libraries, K-12 education, colleges and universities, local |
| 1210 | health care providers, private businesses, community |
| 1211 | organizations, economic development organizations, local |
| 1212 | governments, tourism, parks and recreation, and agriculture. |
| 1213 | (d) Encourage the use of broadband Internet service, |
| 1214 | especially in the rural, unserved, and underserved communities |
| 1215 | of the state through grant programs having effective strategies |

1216 to facilitate the statewide deployment of broadband Internet 1217 service. For any grants to be awarded, priority must be given to 1218 projects that:

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| 1219 | 1. Provide access to broadband education, awareness, |
| 1220 | training, access, equipment, and support to libraries, schools, |
| 1221 | colleges and universities, health care providers, and community |
| 1222 | support organizations. |
| 1223 | 2. Encourage the sustainable adoption of broadband in |
| 1224 | primarily unserved areas by removing barriers to entry. |
| 1225 | 3. Work toward encouraging investments in establishing |
| 1226 | affordable and sustainable broadband Internet service in |
| 1227 | unserved areas of the state. |
| 1228 | 4. Facilitate the development of applications, programs, |
| 1229 | and services, including, but not limited to, telework, |
| 1230 | telemedicine, and e-learning to increase the usage of, and |
| 1231 | demand for, broadband Internet service in the state. |
| 1232 | (3) The Department of State Technology may: |
| 1233 | (a) Apply for and accept federal funds for the purposes of |
| 1234 | this section, as well as gifts and donations from individuals, |
| 1235 | foundations, and private organizations. |
| 1236 | (4) The Department may |
| 1237 | (b) Enter into contracts necessary or useful to carry out |
| 1238 | the purposes of this section. |
| 1239 | (c) (5) The department may Establish any committee or |
| 1240 | workgroup to administer and carry out the purposes of this |
| 1241 | section. |
| 1242 | Section 27. Subsections (3), (4), (5), (7), (9), and (10) |
| 1243 | of section 365.171, Florida Statutes, are amended to read: |
| 1244 | 365.171 Emergency communications number E911 state plan |
| 1245 | (3) DEFINITIONSAs used in this section, the term: |
| 1246 | (a) "Department" means the Department of State Technology |
| 1247 | "Office" means the Technology Program within the Department of |
| | |

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585-01642A-13 20137024 1248 Management Services, as designated by the secretary of the 1249 department. 1250 (b) "Local government" means any municipality city, county, 1251 or political subdivision of the state and its agencies. 1252 (c) "Public agency" means the state and any municipality 1253 city, county, city and county, municipal corporation, chartered 1254 organization, special public district, or public authority 1255 located in whole or in part within this state which provides, or 1256 has authority to provide, firefighting, law enforcement, 1257 ambulance, medical, or other emergency services. 1258 (d) "Public safety agency" means a functional division of a 1259 public agency which provides firefighting, law enforcement, 1260 medical, or other emergency services. 1261 (4) STATE PLAN.-The department office shall develop, 1262 maintain, and implement appropriate modifications for a 1263 statewide emergency communications E911 system plan. The plan 1264 shall provide for: 1265 (a) The public agency emergency communications requirements for each entity of local government in the state. 1266 1267 (b) A system to meet specific local government 1268 requirements. Such system must shall include law enforcement, 1269 firefighting, and emergency medical services and may include 1270 other emergency services such as poison control, suicide 1271 prevention, and emergency management services. (c) Identification of the mutual aid agreements necessary 1272 1273 to obtain an effective E911 system. 1274 (d) A funding provision that identifies the cost necessary 1275 to implement the E911 system. 1276

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20137024 585-01642A-13 1277 The department is office shall be responsible for the 1278 implementation and coordination of such plan. The department 1279 office shall adopt any necessary rules and schedules related to 1280 public agencies for implementing and coordinating the plan, 1281 pursuant to chapter 120. 1282 (5) SYSTEM DIRECTOR.-The secretary of the department or his 1283 or her designee is designated as the director of the statewide 1284 emergency communications number E911 system and, for the purpose 1285 of carrying out the provisions of this section, may is 1286 authorized to coordinate the activities of the system with 1287 state, county, local, and private agencies. The director in 1288 implementing the system shall consult, cooperate, and coordinate 1289 with local law enforcement agencies. 1290 (7) TELECOMMUNICATIONS INDUSTRY COORDINATION. - The 1291 department office shall coordinate with the Florida Public 1292 Service Commission which shall encourage the Florida 1293 telecommunications industry to activate facility modification 1294 plans for timely E911 implementation. (9) SYSTEM APPROVAL. - An No emergency communications number 1295 1296 E911 system may not shall be established or and no present 1297 system shall be expanded without the prior approval of the 1298 department office.

(10) COMPLIANCE.—All public agencies shall assist the department office in their efforts to carry out the intent of this section, and such agencies shall comply with the developed plan.

Section 28. Present paragraphs (h) through (s) of subsection (3) of section 365.172, Florida Statutes, are redesignated as paragraphs (i) through (t), respectively, a new

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| 1306 | paragraph (h) is added to that subsection, and paragraph (d) of |
| 1307 | subsection (2), present paragraph (t) of subsection (3), |
| 1308 | subsection (4), paragraph (a) of subsection (5), paragraph (c) |
| 1309 | of subsection (6), and paragraph (f) of subsection (12) of that |
| 1310 | section, are amended to read: |
| 1311 | 365.172 Emergency communications number "E911."- |
| 1312 | (2) LEGISLATIVE INTENTIt is the intent of the Legislature |
| 1313 | to: |
| 1314 | (d) Provide for an E911 board to administer the fee, with |
| 1315 | oversight by the <u>department</u> office , in a manner that is |
| 1316 | competitively and technologically neutral with respect as to all |
| 1317 | voice communications services providers. |
| 1318 | |
| 1319 | It is further the intent of the Legislature that the fee |
| 1320 | authorized or imposed by this section not necessarily provide |
| 1321 | the total funding required for establishing or providing E911 |
| 1322 | service. |
| 1323 | (3) DEFINITIONSOnly as used in this section and ss. |
| 1324 | 365.171, 365.173, and 365.174, the term: |
| 1325 | (h) "Department" means the Department of State Technology. |
| 1326 | (t) "Office" means the Technology Program within the |
| 1327 | Department of Management Services, as designated by the |
| 1328 | secretary of the department. |
| 1329 | (4) POWERS AND DUTIES OF THE <u>DEPARTMENT</u> OFFICE .—The |
| 1330 | <u>department</u> office shall oversee the administration of the fee |
| 1331 | authorized and imposed on subscribers of voice communications |
| 1332 | services under subsection (8). |
| 1333 | (5) THE E911 BOARD |
| 1334 | (a) The E911 Board is established to administer, with |
| | |

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585-01642A-13 20137024 1335 oversight by the department office, the fee imposed under 1336 subsection (8), including receiving revenues derived from the 1337 fee; distributing portions of the revenues to wireless 1338 providers, counties, and the department office; accounting for 1339 receipts, distributions, and income derived from by the funds 1340 maintained in the fund; and providing annual reports to the 1341 Governor and the Legislature for submission by the department 1342 office on amounts collected and expended, the purposes for which 1343 expenditures have been made, and the status of E911 service in 1344 this state. In order to advise and assist the department office 1345 in administering implementing the purposes of this section, the board, which has the power of a body corporate, has the powers 1346 1347 enumerated in subsection (6).

1348

(6) AUTHORITY OF THE BOARD; ANNUAL REPORT.-

(c) By February 28 of each year, the board shall prepare a
report for submission by the <u>department</u> office to the Governor,
<u>Cabinet</u>, the President of the Senate, and the Speaker of the
House of Representatives which addresses for the immediately
preceding calendar year:

1354 1. The annual receipts, including the total amount of fee 1355 revenues collected by each provider, the total disbursements of 1356 money in the fund, including the amount of fund-reimbursed 1357 expenses incurred by each wireless provider to comply with the 1358 order, and the amount of moneys on deposit in the fund.

1359 2. Whether the amount of the fee and the allocation 1360 percentages set forth in s. 365.173 have been or should be 1361 adjusted to comply with the requirements of the order or other 1362 provisions of this chapter, and the reasons for making or not 1363 making a recommended adjustment to the fee.

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585-01642A-13 20137024 1364 3. Any other issues related to providing E911 services. 1365 4. The status of E911 services in this state. (12) FACILITATING E911 SERVICE IMPLEMENTATION.-To balance 1366 1367 the public need for reliable E911 services through reliable 1368 wireless systems and the public interest served by governmental 1369 zoning and land development regulations and notwithstanding any 1370 other law or local ordinance to the contrary, the following 1371 standards shall apply to a local government's actions, as a 1372 regulatory body, in the regulation of the placement, 1373 construction, or modification of a wireless communications 1374 facility. This subsection does shall not, however, be construed 1375 to waive or alter the provisions of s. 286.011 or s. 286.0115. 1376 For the purposes of this subsection only, the term "local 1377 government" means only shall mean any municipality or county and 1378 any agency of a municipality or county only. The term "local 1379 government" does not, however, include any airport, as defined 1380 by s. $330.27\frac{(2)}{(2)}$, even if it is owned or controlled by or through 1381 a municipality, county, or agency of a municipality or county. Further, notwithstanding any other provision of anything in this 1382 1383 section to the contrary, this subsection does not apply to or 1384 control a local government's actions as a property or structure 1385 owner in the use of any property or structure owned by such 1386 entity for the placement, construction, or modification of 1387 wireless communications facilities. In the use of property or structures owned by the local government, however, a local 1388 1389 government may not use its regulatory authority so as to avoid 1390 compliance with, or in a manner that does not advance, the 1391 provisions of this subsection. 1392 (f) Any other law to the contrary notwithstanding, the

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585-01642A-13 20137024 1393 department and the Department of Management Services shall 1394 negotiate, in the name of the state, leases for wireless 1395 communications facilities that provide access to state 1396 government-owned property not acquired for transportation 1397 purposes, and the Department of Transportation shall negotiate, 1398 in the name of the state, leases for wireless communications 1399 facilities that provide access to property acquired for state 1400 rights-of-way. On property acquired for transportation purposes, 1401 leases shall be granted in accordance with s. 337.251. On other 1402 state government-owned property, leases shall be granted on a 1403 space available, first-come, first-served basis. Payments 1404 required by state government under a lease must be reasonable 1405 and must reflect the market rate for the use of the state 1406 government-owned property. The department of Management Services 1407 and the Department of Transportation may are authorized to adopt 1408 rules for the terms and conditions and granting of any such 1409 leases.

Section 29. Subsection (1) and paragraph (g) of subsection
(2) of section 365.173, Florida Statutes, are amended to read:
365.173 Emergency Communications Number E911 System Fund.-

1413 (1) All revenues derived from the fee levied on subscribers 1414 under s. 365.172 must be paid by the board into the State 1415 Treasury on or before the 15th day of each month. Such moneys 1416 must be accounted for in a special fund to be designated as the Emergency Communications Number E911 System Fund, a fund created 1417 1418 in the Department of State Technology Program, or other office 1419 as designated by the Secretary of Management Services, and, for 1420 accounting purposes, must be segregated into two separate 1421 categories:

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20137024 585-01642A-13 1422 (a) The wireless category; and 1423 (b) The nonwireless category. 1424 1425 All moneys must be invested by the Chief Financial Officer 1426 pursuant to s. 17.61. All moneys in such fund shall are to be 1427 expended by the department office for the purposes provided in 1428 this section and s. 365.172. These funds are not subject to s. 1429 215.20. 1430 (2) As determined by the board pursuant to s. 1431 365.172(8)(h), and subject to any modifications approved by the 1432 board pursuant to s. 365.172(6)(a)3. or (8)(i), the moneys in 1433 the fund shall be distributed and used only as follows: 1434 (g) Two percent of the moneys in the fund shall be used to 1435 make monthly distributions to rural counties for the purpose of 1436 providing facilities and network and service enhancements and 1437 assistance for the 911 or E911 systems operated by rural 1438 counties and for the provision of grants by the department 1439 office to rural counties for upgrading and replacing E911 1440 systems. 1441 1442 The Legislature recognizes that the fee authorized under s. 1443 365.172 may not necessarily provide the total funding required 1444 for establishing or providing the E911 service. It is the intent 1445 of the Legislature that all revenue from the fee be used as 1446 specified in this subsection. Section 30. Subsection (1) of section 365.174, Florida 1447 1448 Statutes, is amended to read: 1449 365.174 Proprietary confidential business information.-1450 (1) All proprietary confidential business information

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585-01642A-13 20137024 1451 submitted by a provider to the board or the Department of State 1452 Technology office, including the name and billing or service addresses of service subscribers, and trade secrets as defined 1453 1454 by s. 812.081, is confidential and exempt from s. 119.07(1) and 1455 s. 24(a), Art. I of the State Constitution. Statistical 1456 abstracts of information collected by the board or the 1457 department office may be released or published, but only in a 1458 manner that does not identify or allow identification of subscribers or their service numbers or of revenues attributable 1459 1460 to any provider. 1461 Section 31. Section 401.013, Florida Statutes, is amended 1462 to read: 1463 401.013 Legislative intent.-It is the intention and purpose 1464 of the Legislature that a statewide system of regional emergency 1465 medical telecommunications be developed whereby the maximum use 1466 of existing radio channels is achieved in order to more 1467 effectively and rapidly provide emergency medical service to the 1468 general population. To this end, all emergency medical service 1469 entities within the state are directed to provide the Department 1470 of State Technology Management Services with any information the 1471 department requests for the purpose of implementing the 1472 provisions of s. 401.015, and such entities must shall comply with the resultant provisions established pursuant to this part. 1473 1474 Section 32. Section 401.015, Florida Statutes, is amended to read: 1475 1476 401.015 Statewide regional emergency medical 1477 telecommunication system.-The Department of State Technology 1478 shall Management Services is authorized and directed to develop 1479 a statewide system of regional emergency medical

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585-01642A-13 20137024 1480 telecommunications. For the purpose of this part, the term "telecommunications" means those voice, data, and signaling 1481 1482 transmissions and receptions between emergency medical service 1483 components, including, but not limited to: ambulances; rescue 1484 vehicles; hospitals or other related emergency receiving 1485 facilities; emergency communications centers; physicians and 1486 emergency medical personnel; paging facilities; law enforcement 1487 and fire protection agencies; and poison control, suicide, and 1488 emergency management agencies. In formulating such a system, the 1489 agency department shall divide the state into appropriate 1490 regions and shall develop a program that which includes, but is 1491 not limited to, the following provisions:

(1) A requirements provision <u>that states</u>, which shall state
the telecommunications requirements for each emergency medical
entity comprising the region.

(2) An interfacility communications provision that depicts, which shall depict the telecommunications interfaces between the various medical service entities which operate within the region and state.

1499 (3) An organizational layout provision <u>that includes</u>, which
 1500 shall include each emergency medical entity and the number of
 1501 radio operating units (base, mobile, handheld, etc.) per entity.

(4) A frequency allocation and use provision that includes, which shall include on an entity basis each assigned and planned radio channel and the type of operation (simplex, duplex, half duplex, etc.) on each channel.

(5) An operational provision <u>that includes</u>, which shall
 include dispatching, logging, and operating procedures
 pertaining to telecommunications on an entity basis and regional

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1509 basis.

1510 (6) An emergency medical service telephone provision <u>that</u> 1511 <u>includes</u>, which shall include the telephone and the numbering 1512 plan throughout the region for both the public and interface 1513 requirements.

1514 Section 33. Section 401.018, Florida Statutes, is amended 1515 to read:

1516

401.018 System coordination.-

(1) The statewide system of regional emergency medical
telecommunications shall be developed by the Department of <u>State</u>
<u>Technology Management Services</u>, which department shall be
responsible for the implementation and coordination of such
system into the state telecommunications plan. The department
shall adopt any necessary rules and regulations for
administering implementing and coordinating such a system.

1524 (2) The Department of <u>State Technology</u> <u>Management Services</u>
1525 shall be designated as the state frequency coordinator for the
1526 special emergency radio service.

1527 Section 34. Section 401.021, Florida Statutes, is amended 1528 to read:

1529 401.021 System director.-The Secretary of the Department of 1530 State Technology Management Services or his or her designee is 1531 designated as the director of the statewide telecommunications 1532 system of the regional emergency medical service and, for the purpose of carrying out the provisions of this part, may is 1533 1534 authorized to coordinate the activities of the 1535 telecommunications system with other interested state, county, 1536 local, and private agencies.

1537

Section 35. Section 401.024, Florida Statutes, is amended

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| 1538 | to read: |
| 1539 | 401.024 System approval.— <u>An</u> From July 1, 1973, no emergency |
| 1540 | medical telecommunications system <u>may not</u> shall be established |
| 1541 | or present systems expanded without prior approval of the |
| 1542 | Department of State Technology Management Services. |
| 1543 | Section 36. Section 401.027, Florida Statutes, is amended |
| 1544 | to read: |
| 1545 | 401.027 Federal assistanceThe Secretary of the Department |
| 1546 | <u>of State Technology</u> Management Services or his or her designee |
| 1547 | may is authorized to apply for and accept federal funding |
| 1548 | assistance in the development and implementation of a statewide |
| 1549 | emergency medical telecommunications system. |
| 1550 | Section 37. Subsection (4) of section 445.011, Florida |
| 1551 | Statutes, is amended to read: |
| 1552 | 445.011 Workforce information systems |
| 1553 | (4) Workforce Florida, Inc., shall coordinate development |
| 1554 | and implementation of workforce information systems with the |
| 1555 | Secretary executive director of the Department of State Agency |
| 1556 | for Enterprise Information Technology to ensure compatibility |
| 1557 | with the state's information system strategy and enterprise |
| 1558 | architecture. |
| 1559 | Section 38. Subsection (2) and paragraphs (a) and (b) of |
| 1560 | subsection (4) of section 445.045, Florida Statutes, are amended |
| 1561 | to read: |
| 1562 | 445.045 Development of an Internet-based system for |
| 1563 | information technology industry promotion and workforce |
| 1564 | recruitment |
| 1565 | (2) Workforce Florida, Inc., shall coordinate with the |
| 1566 | Department of State Agency for Enterprise Information Technology |
| | |

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| 1567 | and the Department of Economic Opportunity to ensure that links, |
| 1568 | where feasible and appropriate, to existing job information |
| 1569 | websites maintained by the state and state agencies and $rac{	extsf{to}}{	extsf{to}}$ |
| 1570 | ensure that information technology positions offered by the |
| 1571 | state and state agencies are posted on the information |
| 1572 | technology website. |
| 1573 | (4)(a) Workforce Florida, Inc., shall coordinate |
| 1574 | development and maintenance of the website under this section |
| 1575 | with the <u>Secretary</u> executive director of the <u>Department of State</u> |
| 1576 | Agency for Enterprise Information Technology to ensure |
| 1577 | compatibility with the state's information system strategy and |
| 1578 | enterprise architecture. |
| 1579 | (b) Workforce Florida, Inc., may enter into an agreement |
| 1580 | with the <u>Department of State</u> Agency for Enterprise Information |
| 1581 | Technology, the Department of Economic Opportunity, or any other |
| 1582 | public agency with the requisite information technology |
| 1583 | expertise for the provision of design, operating, or other |
| 1584 | technological services necessary to develop and maintain the |
| 1585 | website. |
| 1586 | Section 39. Paragraph (b) of subsection (18) of section |
| 1587 | 668.50, Florida Statutes, is amended to read: |
| 1588 | 668.50 Uniform Electronic Transaction Act |
| 1589 | (18) ACCEPTANCE AND DISTRIBUTION OF ELECTRONIC RECORDS BY |
| 1590 | GOVERNMENTAL AGENCIES |
| 1591 | (b) To the extent that a governmental agency uses |
| 1592 | electronic records and electronic signatures under paragraph |
| 1593 | (a), the <u>Department of State</u> Agency for Enterprise Information |
| 1594 | Technology, in consultation with the governmental agency, giving |
| 1595 | due consideration to security, may specify: |

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585-01642A-13 20137024 1596 1. The manner and format in which the electronic records 1597 must be created, generated, sent, communicated, received, and 1598 stored and the systems established for those purposes. 1599 2. If electronic records must be signed by electronic 1600 means, the type of electronic signature required, the manner and 1601 format in which the electronic signature must be affixed to the 1602 electronic record, and the identity of, or criteria that must be met by, any third party used by a person filing a document to 1603 facilitate the process. 1604 1605 3. Control processes and procedures as appropriate to 1606 ensure adequate preservation, disposition, integrity, security, 1607 confidentiality, and auditability of electronic records. 1608 4. Any other required attributes for electronic records 1609 which are specified for corresponding nonelectronic records or 1610 reasonably necessary under the circumstances. 1611 Section 40. Transfer from the Executive Office of the 1612 Governor.-All of the powers, duties, functions, records, personnel, and property; funds, trust funds, and unexpended 1613 balances of appropriations, allocations, and other funds; 1614 1615 administrative authority; administrative rules; pending issues; 1616 and existing contracts of the Agency for Enterprise Information 1617 Technology within the Executive Office of the Governor shall continue and to the extent necessary are transferred by a type 1618 one transfer, pursuant to s. 20.06(1), Florida Statutes, to the 1619 1620 Department of State Technology under s. 20.61, Florida Statutes. 1621 Section 41. Transfer from the Department of Management 1622 Services.-1623 (1) The Technology Program established under s. 20.22(2), 1624 Florida Statutes, is transferred intact by a type one transfer,

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| 1625 | as defined in s. 20.06(1), Florida Statutes, from the Department |
| 1626 | of Management Services to the Department of State Technology. |
| 1627 | (2) All of the powers, duties, functions, records, |
| 1628 | personnel, and property; funds, trust funds, and unexpended |
| 1629 | balances of appropriations, allocations, and other funds; |
| 1630 | administrative authority; administrative rules; pending issues; |
| 1631 | and existing contracts relating to the following |
| 1632 | responsibilities of the Department of Management Services are |
| 1633 | transferred by a type one transfer, as defined in s.20.06(1), to |
| 1634 | the Department of State Technology: |
| 1635 | (a) Administrative and regulatory responsibilities under |
| 1636 | part II of chapter 282, Florida Statutes, consisting of ss. |
| 1637 | 282.601-282.606, Florida Statutes, relating to accessibility of |
| 1638 | electronic information and information technology for state |
| 1639 | employees and members of the public with disabilities, including |
| 1640 | the responsibility for rules for the development, procurement, |
| 1641 | maintenance, and use of accessible electronic information |
| 1642 | technology by governmental units pursuant to s. 282.604, Florida |
| 1643 | Statutes. |
| 1644 | (b) Administrative and regulatory responsibilities under |
| 1645 | part III of chapter 282, Florida Statutes, consisting of ss. |
| 1646 | 282.701-282.711, Florida Statutes, relating to the state |
| 1647 | telecommunications network, state communications, |
| 1648 | telecommunications services with state agencies and political |
| 1649 | subdivisions of the state, the SUNCOM network, the law |
| 1650 | enforcement radio system and interoperability network, regional |
| 1651 | law enforcement communications, and remote electronic access. |
| 1652 | (c) Administrative and regulatory responsibilities under s. |
| 1653 | 364.0135, Florida Statutes, relating to broadband Internet |
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| 1654 | service. |
| 1655 | (d) Administrative and regulatory responsibilities under |
| 1656 | ss. 365.171-365.175, Florida Statutes, relating to emergency |
| 1657 | communications number E911. |
| 1658 | (e) Administrative and regulatory responsibilities under |
| 1659 | part I of chapter 401, Florida Statutes, consisting of ss. |
| 1660 | 401.013-401.027, Florida Statutes, relating to a statewide |
| 1661 | system of regional emergency medical telecommunications. |
| 1662 | (3)(a) The following trust funds are transferred by a type |
| 1663 | one transfer, as defined in s. 20.06(1), Florida Statutes, from |
| 1664 | the Department of Management Services to the Department of State |
| 1665 | Technology: |
| 1666 | 1. The Communications Working Capital Trust Fund. |
| 1667 | 2. The Emergency Communications Number E911 System Fund. |
| 1668 | 3. The State Agency Law Enforcement Radio System Trust |
| 1669 | Fund. |
| 1670 | 4. Federal Grants Trust Fund. |
| 1671 | (b) All unexpended balances of appropriations, allocations, |
| 1672 | and other funds of the Department of Management Services |
| 1673 | relating to ss. 282.701-282.711, s. 364.0135, ss. 365.171- |
| 1674 | 365.175, and part I of chapter 401, Florida Statutes, which are |
| 1675 | not specifically transferred by this subsection are transferred |
| 1676 | by a type one transfer, as defined in s. 20.06(1), Florida |
| 1677 | Statutes, to the Department of State Technology. |
| 1678 | (4) All lawful orders issued by the Department of |
| 1679 | Management Services implementing or enforcing or otherwise in |
| 1680 | regard to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175, |
| 1681 | or part I of chapter 401, Florida Statutes, issued before July |
| 1682 | 1, 2013, shall remain in effect and be enforceable after that |
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20137024 585-01642A-13 1683 date unless thereafter modified in accordance with law. 1684 (5) Any binding contract or interagency agreement entered into pursuant to ss. 282.701-282.711, s. 364.0135, ss. 365.171-1685 1686 365.175, or part I of chapter 401, Florida Statutes, and existing before July 1, 2013, between the Department of 1687 1688 Management Services or an entity or agent of the department and 1689 any other agency, entity, or person shall continue as a binding 1690 contract or agreement for the remainder of the term of such 1691 contract or agreement on the Department of State Technology. 1692 (6) The rules of the Department of Management Services 1693 relating to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175, or part I of chapter 401, Florida Statutes, that were 1694 1695 in effect at 11:59 p.m. on June 30, 2013, shall become the rules 1696 of the Department of State Technology and remain in effect until 1697 amended or repealed in the manner provided by law. 1698 (7) The transfer of regulatory authority under ss. 282.701-1699 282.711, s. 364.0135, ss. 365.171-365.175, or part I of chapter 1700 401, Florida Statutes, provided by this section does not affect the validity of any judicial or administrative action pending as 1701 1702 of 11:59 p.m. on June 30, 2013, to which the Department of 1703 Management Services is at that time a party, and the Department 1704 of State Technology shall be substituted as a party in interest 1705 in any such action. 1706 (8) The Northwood Shared Resource Center is transferred by a type one transfer, as defined in s. 20.06(1), Florida 1707 1708 Statutes, from the Department of Management Services to the 1709 Department of State Technology. 1710 (a) Any binding contract or interagency agreement entered 1711 into between the Northwood Shared Resource Center or an entity

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| 1712 | or agent of the center and any other agency, entity, or person |
| 1713 | shall continue as a binding contract or agreement for the |
| 1714 | remainder of the term of such contract or agreement on the |
| 1715 | Department of State Technology. |
| 1716 | (b) The rules of the Northwood Shared Resource Center that |
| 1717 | were in effect at 11:59 p.m. on June 30, 2013, shall become the |
| 1718 | rules of the Department of State Technology and shall remain in |
| 1719 | effect until amended or repealed in the manner provided by law. |
| 1720 | (9) The Southwood Shared Resource Center is transferred by |
| 1721 | a type one transfer, as defined in s. 20.06(1), Florida |
| 1722 | Statutes, from the Department of Management Services to the |
| 1723 | Department of State Technology. |
| 1724 | (a) Any binding contract or interagency agreement entered |
| 1725 | into between the Southwood Shared Resource Center or an entity |
| 1726 | or agent of the center and any other agency, entity, or person |
| 1727 | shall continue as a binding contract or agreement for the |
| 1728 | remainder of the term of such contract or agreement on the |
| 1729 | Department of State Technology. |
| 1730 | (b) The rules of the Southwood Shared Resource Center that |
| 1731 | were in effect at 11:59 p.m. on June 30, 2013, shall become the |
| 1732 | rules of the Department of State Technology and shall remain in |
| 1733 | effect until amended or repealed in the manner provided by law. |
| 1734 | Section 42. For the 2013-2014 fiscal year, the sum of |
| 1735 | \$2,865,108 in recurring general revenue funds, \$2,134,892 in |
| 1736 | nonrecurring general revenue funds, and 24 full-time equivalent |
| 1737 | positions and associated salary rate of 2,010,951 are |
| 1738 | appropriated to the Department of State Technology for the |
| 1739 | purpose of implementing this act. |
| 1740 | Section 43. Except as otherwise expressly provided in this |
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act and except for this section, which shall take effect upon 1741 1742 become law, this act shall take effect July 1, 2013.