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A bill to be entitled

2 An act relating to a comprehensive health information 3 system; amending s. 408.05, F.S.; renaming the Florida 4 Center for Health Information and Policy Analysis as 5 the Florida Health Information Transparency 6 Initiative; providing a statement of purpose for the 7 initiative; providing the duties of the Agency for 8 Health Care Administration; revising the data and 9 information required to be included in the health 10 information system; revising the functions that the agency must perform in order to collect and 11 12 disseminate health information and statistics; 13 deleting provisions that require the center to provide technical assistance to persons and organizations 14 15 engaged in health planning activities; deleting provisions that require the center to provide 16 17 widespread dissemination of data; requiring the agency 18 to implement the transparency initiative in a manner 19 that recognizes state-collected data as an asset and rewards taxpayer investment in information collection 20 21 and management; authorizing the agency to apply for, 22 receive, and accept grants, gifts, and other payments, 23 including property and services, from a governmental 24 or other public or private entity or person; requiring 25 the agency to ensure that certain vendors do not 26 inhibit or impede consumer access to state-collected 27 health data and information; abolishing the State 28 Consumer Health Information and Policy Advisory

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29	Council; amending ss. 381.026, 395.301, 465.0244,				
30	627.6499, and 641.54, F.S.; conforming provisions to				
31	changes made by the act; providing an effective date.				
32					
33	Be It Enacted by the Legislature of the State of Florida:				
34					
35	Section 1. Section 408.05, Florida Statutes, is amended to				
36	read:				
37	408.05 Florida Center for Health Information <u>Transparency</u>				
38	3 Initiative and Policy Analysis				
39	(1) <u>PURPOSE</u> ESTABLISHMENT.—The agency shall <u>coordinate</u>				
40	establish a Florida Center for Health Information and Policy				
41	Analysis. The center shall establish a comprehensive health				
42	information system to promote accessibility, transparency, and				
43	3 utility of state-collected data and information about health				
44	providers, facilities, services, and payment sources provide for				
45	the collection, compilation, coordination, analysis, indexing,				
46	dissemination, and utilization of both purposefully collected				
47	7 and extant health-related data and statistics. The agency center				
48	shall be responsible for making data available in a manner that				
49	allows for and encourages multiple and innovative uses of data				
50	sets collected under the auspices of the state. Subject to the				
51	General Appropriations Act, the agency shall contract with one				
52	or more vendors to develop new methods of dissemination and to				
53	convert data into easily usable electronic formats staffed with				
54	public health experts, biostatisticians, information system				
55	analysts, health policy experts, economists, and other staff				
56	necessary to carry out its functions.				

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57 HEALTH-RELATED DATA.-The comprehensive health (2)58 information system operated by the Florida Center for Health Information and Policy Analysis shall include the following data 59 60 and information identify the best available data sources and 61 coordinate the compilation of extant health-related data and 62 statistics and purposefully collect data on: 63 (a) The extent and nature of illness and disability of the 64 state population, including life expectancy, the incidence of various acute and chronic illnesses, and infant and maternal 65 66 morbidity and mortality. (b) The impact of illness and disability of the state 67 68 population on the state economy and on other aspects of the 69 well-being of the people in this state. (c) Environmental, social, and other health hazards. 70 71 (d) Health knowledge and practices of the people in this 72 state and determinants of health and nutritional practices and 73 status. 74 (a) (e) Health resources, including licensed physicians, 75 dentists, nurses, and other health professionals, licensed by 76 specialty and type of practice and acute, long-term care and 77 other institutional care facility supplies and specific services 78 provided by hospitals, nursing homes, home health agencies, and 79 other health care facilities, managed care organizations, and other health services regulated or funded by the state. 80 81 (b) (f) Utilization of health resources care by type of 82 provider. 83 (c) (g) Health care costs and financing, including Medicaid 84 claims and encounter data and data from other public and private

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85 payors trends in health care prices and costs, the sources of 86 payment for health care services, and federal, state, and local 87 expenditures for health care. 88 (h) Family formation, growth, and dissolution. 89 (d) (i) The extent, source, and type of public and private 90 health insurance coverage in this state. 91 (e) (j) The data necessary for measuring value and quality 92 of care provided by various health care providers, including 93 applicable credentials, accreditation status, utilization, revenues and expenses, outcomes, site visits, and other 94 95 regulatory reports, and the results of administrative and civil 96 litigation. 97 COORDINATION COMPREHENSIVE HEALTH INFORMATION SYSTEM.-(3) 98 In order to collect and disseminate comprehensive produce 99 comparable and uniform health information and statistics for the 100 public as well as for the development of policy recommendations, the agency shall perform the following functions: 101 Collect and compile data from all state agencies and 102 (a) programs involved in providing, regulating, and paying for 103 104 health services Coordinate the activities of state agencies 105 involved in the design and implementation of the comprehensive 106 health information system. 107 Promote data sharing through the Undertake research, (b) development, dissemination, and evaluation of state-collected 108 109 health data and by making such data available, transferable, and 110 readily usable respecting the comprehensive health information 111 system. (c) Review the statistical activities of state agencies to 112

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113 ensure that they are consistent with the comprehensive health
114 information system.

(c) (d) Develop written agreements with local, state, and 115 116 federal agencies for the sharing of health-care-related data or 117 using the facilities and services of such agencies. State 118 agencies, local health councils, and other agencies under state contract shall assist the agency center in obtaining, compiling, 119 120 and transferring health-care-related data maintained by state and local agencies. Written agreements must specify the types, 121 methods, and periodicity of data exchanges and specify the types 122 123 of data that will be transferred to the center.

124 (d)(e) Enable and facilitate the sharing and use of all 125 state-collected health data to the maximum extent allowed by law 126 Establish by rule the types of data collected, compiled, 127 processed, used, or shared. Decisions regarding center data sets 128 should be made based on consultation with the State Consumer 129 Health Information and Policy Advisory Council and other public 130 and private users regarding the types of data which should be 131 collected and their uses. The center shall establish 132 standardized means for collecting health information and 133 statistics under laws and rules administered by the agency. 134 (f) Establish minimum health-care-related data sets which 135 are necessary on a continuing basis to fulfill the collection 136 requirements of the center and which shall be used by state 137 agencies in collecting and compiling health-care-related data. 138 The agency shall periodically review ongoing health care data

139 collections of the Department of Health and other state agencies

140 to determine if the collections are being conducted in

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141 accordance with the established minimum sets of data.

142 (g) Establish advisory standards to ensure the quality of 143 health statistical and epidemiological data collection, 144 processing, and analysis by local, state, and private 145 organizations.

146 (e) (h) Monitor data collection procedures, test data quality, and take such corrective actions as may be necessary to 147 ensure that data and information disseminated under the 148 initiative are accurate, valid, reliable, and complete Prescribe 149 150 standards for the publication of health-care-related data 151 reported pursuant to this section which ensure the reporting of 152 accurate, valid, reliable, complete, and comparable data. Such 153 standards should include advisory warnings to users of the data 154 regarding the status and quality of any data reported by or 155 available from the center.

156 <u>(f)(i)</u> Initiate and maintain activities necessary to 157 <u>collect, edit, verify, archive, and retrieve</u> Prescribe standards 158 for the maintenance and preservation of the center's data. This 159 should include methods for archiving data, retrieval of archived 160 data, and data <u>compiled pursuant to this section</u> editing and 161 verification.

162 (j) Ensure that strict quality control measures are 163 maintained for the dissemination of data through publications, 164 studies, or user requests.

165 (k) Develop, in conjunction with the State Consumer Health 166 Information and Policy Advisory Council, and implement a long-167 range plan for making available health care quality measures and 168 financial data that will allow consumers to compare health care

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169 services. The health care quality measures and financial data 170 the agency must make available shall include, but is not limited 171 to, pharmaceuticals, physicians, health care facilities, and 172 health plans and managed care entities. The agency shall update 173 the plan and report on the status of its implementation 174 annually. The agency shall also make the plan and status report 175 available to the public on its Internet website. As part of the 176 plan, the agency shall identify the process and timeframes for 177 implementation, any barriers to implementation, and 178 recommendations of changes in the law that may be enacted by the 179 Legislature to eliminate the barriers. As preliminary elements 180 of the plan, the agency shall: 181 1. Make available patient-safety indicators, inpatient 182 quality indicators, and performance outcome and patient charge 183 data collected from health care facilities pursuant to 408.061(1)(a) and (2). The terms "patient-safety indicators" and 184 185 "inpatient quality indicators" shall be as defined by the 186 Centers for Medicare and Medicaid Services, the National Quality 187 Forum, the Joint Commission on Accreditation of Healthcare 188 Organizations, the Agency for Healthcare Research and Quality, 189 the Centers for Disease Control and Prevention, or a similar 190 national entity that establishes standards to measure the 191 performance of health care providers, or by other states. The 192 agency shall determine which conditions, procedures, health care 193 quality measures, and patient charge data to disclose based upon 194 input from the council. When determining which conditions and 195 procedures are to be disclosed, the council and the agency shall 196 consider variation in costs, variation in outcomes, and

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197 magnitude of variations and other relevant information. When 198 determining which health care quality measures to disclose, the 199 agency:

a. Shall consider such factors as volume of cases; average
 patient charges; average length of stay; complication rates;
 mortality rates; and infection rates, among others, which shall
 be adjusted for case mix and severity, if applicable.

204 b. May consider such additional measures that are adopted 205 by the Centers for Medicare and Medicaid Studies, National 206 Quality Forum, the Joint Commission on Accreditation of 207 Healthcare Organizations, the Agency for Healthcare Research and 208 Quality, Centers for Disease Control and Prevention, or a 209 similar national entity that establishes standards to measure 210 the performance of health care providers, or by other states. 211 212 When determining which patient charge data to disclose, the 213 agency shall include such measures as the average of undiscounted charges on frequently performed procedures and 214 preventive diagnostic procedures, the range of procedure charges 215

216 from highest to lowest, average net revenue per adjusted patient 217 day, average cost per adjusted patient day, and average cost per 218 admission, among others.

219 2. Make available performance measures, benefit design, 220 and premium cost data from health plans licensed pursuant to 221 chapter 627 or chapter 641. The agency shall determine which 222 health care quality measures and member and subscriber cost data 223 to disclose, based upon input from the council. When determining 224 which data to disclose, the agency shall consider information

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225 that may be required by either individual or group purchasers to 226 assess the value of the product, which may include membership satisfaction, quality of care, current enrollment or membership, 227 228 coverage areas, accreditation status, premium costs, plan costs, 229 premium increases, range of benefits, copayments and 230 deductibles, accuracy and speed of claims payment, credentials 231 of physicians, number of providers, names of network providers, 232 and hospitals in the network. Health plans shall make available 233 to the agency any such data or information that is not currently 234 reported to the agency or the office. 235 3. Determine the method and format for public disclosure 236 of data reported pursuant to this paragraph. The agency shall 237 make its determination based upon input from the State Consumer 238 Health Information and Policy Advisory Council. At a minimum, 239 the data shall be made available on the agency's Internet 240 website in a manner that allows consumers to conduct an 241 interactive search that allows them to view and compare the 242 information for specific providers. The website must include 243 such additional information as is determined necessary to ensure 244 that the website enhances informed decisionmaking among 245 consumers and health care purchasers, which shall include, at a 246 minimum, appropriate guidance on how to use the data and an 247 explanation of why the data may vary from provider to provider. 248 4. Publish on its website undiscounted charges for no fewer than 150 of the most commonly performed adult and 249 250 pediatric procedures, including outpatient, inpatient, 251 diagnostic, and preventative procedures. 252 (4) TECHNICAL ASSISTANCE.

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253 (a) The center shall provide technical assistance to 254 persons or organizations engaged in health planning activities 255 in the effective use of statistics collected and compiled by the 256 center. The center shall also provide the following additional 257 technical assistance services:

258 1. Establish procedures identifying the circumstances 259 under which, the places at which, the persons from whom, and the 260 methods by which a person may secure data from the center, 261 including procedures governing requests, the ordering of 262 requests, timeframes for handling requests, and other procedures 263 necessary to facilitate the use of the center's data. To the 264 extent possible, the center should provide current data timely 265 in response to requests from public or private agencies.

266 2. Provide assistance to data sources and users in the 267 areas of database design, survey design, sampling procedures, 268 statistical interpretation, and data access to promote improved 269 health-care-related data sets.

270 3. Identify health care data gaps and provide technical
271 assistance to other public or private organizations for meeting
272 documented health care data needs.

Assist other organizations in developing statistical
abstracts of their data sets that could be used by the center.

275 5. Provide statistical support to state agencies with
 276 regard to the use of databases maintained by the center.

277 6. To the extent possible, respond to multiple requests
278 for information not currently collected by the center or
279 available from other sources by initiating data collection.
280 7. Maintain detailed information on data maintained by

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281 other local, state, federal, and private agencies in order to 282 advise those who use the center of potential sources of data 283 which are requested but which are not available from the center. 284 8. Respond to requests for data which are not available in 285 published form by initiating special computer runs on data sets 286 available to the center. 287 9. Monitor innovations in health information technology, 288 informatics, and the exchange of health information and maintain 289 a repository of technical resources to support the development 290 of a health information network. 291 (b) The agency shall administer, manage, and monitor 292 grants to not-for-profit organizations, regional health 293 information organizations, public health departments, or state 294 agencies that submit proposals for planning, implementation, or 295 training projects to advance the development of a health 296 information network. Any grant contract shall be evaluated to 297 ensure the effective outcome of the health information project. 298 (c) The agency shall initiate, oversee, manage, and 299 evaluate the integration of health care data from each state 300 agency that collects, stores, and reports on health care issues 301 and make that data available to any health care practitioner 302 through a state health information network. 303 (5) PUBLICATIONS; REPORTS; SPECIAL STUDIES.-The center 304 shall provide for the widespread dissemination of data which it 305 collects and analyzes. The center shall have the following 306 publication, reporting, and special study functions: 307 (a) The center shall publish and make available 308 periodically to agencies and individuals health statistics

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309 publications of general interest, including health plan consumer 310 reports and health maintenance organization member satisfaction 311 surveys; publications providing health statistics on topical 312 health policy issues; publications that provide health status 313 profiles of the people in this state; and other topical health 314 statistics publications.

315 (b) The center shall publish, make available, and 316 disseminate, promptly and as widely as practicable, the results 317 of special health surveys, health care research, and health care 318 evaluations conducted or supported under this section. Any 319 publication by the center must include a statement of the 320 limitations on the quality, accuracy, and completeness of the 321 data.

322 (c) The center shall provide indexing, abstracting, 323 translation, publication, and other services leading to a more 324 effective and timely dissemination of health care statistics.

325 (d) The center shall be responsible for publishing and
 326 disseminating an annual report on the center's activities.

327 (e) The center shall be responsible, to the extent 328 resources are available, for conducting a variety of special 329 studies and surveys to expand the health care information and 330 statistics available for health policy analyses, particularly 331 for the review of public policy issues. The center shall develop 332 a process by which users of the center's data are periodically 333 surveyed regarding critical data needs and the results of the 334 survey considered in determining which special surveys or 335 studies will be conducted. The center shall select problems in 336 health care for research, policy analyses, or special data

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337 collections on the basis of their local, regional, or state 338 importance; the unique potential for definitive research on the 339 problem; and opportunities for application of the study 340 findings.

341 <u>(4) (6)</u> PROVIDER DATA REPORTING.—This section does not 342 confer on the agency the power to demand or require that a 343 health care provider or professional furnish information, 344 records of interviews, written reports, statements, notes, 345 memoranda, or data other than as expressly required by law.

346 347 (5) (7) HEALTH INFORMATION ENTERPRISE BUDGET; FEES.-

(a) The <u>agency shall implement the transparency initiative</u>
 in a manner that recognizes state-collected data as an asset and
 rewards taxpayer investment in information collection and
 <u>management</u> Legislature intends that funding for the Florida
 Center for Health Information and Policy Analysis be
 appropriated from the General Revenue Fund.

353 (b) The agency Florida Center for Health Information and 354 Policy Analysis may apply for, and receive, and accept grants, 355 gifts, and other payments, including property and services, from 356 a any governmental or other public or private entity or person 357 and make arrangements for as to the use of such funds same, 358 including the undertaking of special studies and other projects 359 relating to health-care-related topics. Funds obtained pursuant 360 to this paragraph may not be used to offset annual 361 appropriations from the General Revenue Fund.

(c) The <u>agency shall ensure that a vendor who enters into</u>
 <u>a contract with the state under this section does not inhibit or</u>
 <u>impede consumer access to state-collected health data and</u>

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365 <u>information</u> center may charge such reasonable fees for services 366 as the agency prescribes by rule. The established fees may not 367 exceed the reasonable cost for such services. Fees collected may 368 not be used to offset annual appropriations from the General 369 Revenue Fund.

370 (8) STATE CONSUMER HEALTH INFORMATION AND POLICY ADVISORY
371 COUNCIL.—

372 (a) There is established in the agency the State Consumer 373 Health Information and Policy Advisory Council to assist the 374 center in reviewing the comprehensive health information system, 375 including the identification, collection, standardization, 376 sharing, and coordination of health-related data, fraud and 377 abuse data, and professional and facility licensing data among 378 federal, state, local, and private entities and to recommend 379 improvements for purposes of public health, policy analysis, and 380 transparency of consumer health care information. The council 381 shall consist of the following members: 382 1. An employee of the Executive Office of the Governor, to

383 be appointed by the Governor.

384 2. An employee of the Office of Insurance Regulation, to
 385 be appointed by the director of the office.

386 3. An employee of the Department of Education, to be 387 appointed by the Commissioner of Education.

388 4. Ten persons, to be appointed by the Secretary of Health
 389 Care Administration, representing other state and local

390 agencies, state universities, business and health coalitions,

391 local health councils, professional health-care-related

392 associations, consumers, and purchasers.

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393 (b) Each member of the council shall be appointed to serve 394 for a term of 2 years following the date of appointment, except 395 the term of appointment shall end 3 years following the date of 396 appointment for members appointed in 2003, 2004, and 2005. A 397 vacancy shall be filled by appointment for the remainder of the 398 term, and each appointing authority retains the right to 399 reappoint members whose terms of appointment have expired. 400 (c) The council may meet at the call of its chair, at the 401 request of the agency, or at the request of a majority of its 402 membership, but the council must meet at least quarterly. 403 (d) Members shall elect a chair and vice chair annually. 404 (c) A majority of the members constitutes a quorum, and 405 the affirmative vote of a majority of a quorum is necessary to 406 take action. (f) The council shall maintain minutes of each meeting and 407 408 shall make such minutes available to any person. 409 (q) Members of the council shall serve without 410 compensation but shall be entitled to receive reimbursement for 411 per diem and travel expenses as provided in s. 112.061. 412 (h) The council's duties and responsibilities include, but 413 are not limited to, the following: 414 1. To develop a mission statement, goals, and a plan of 415 action for the identification, collection, standardization, 416 sharing, and coordination of health-related data across federal, 417 state, and local government and private sector entities. 2. To develop a review process to ensure cooperative 418 419 planning among agencies that collect or maintain health-related 420 data.

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421 3. To create ad hoc issue-oriented technical workgroups on 422 an as-needed basis to make recommendations to the council. 423 (9) APPLICATION TO OTHER AGENCIES.-Nothing in this section 424 shall limit, restrict, affect, or control the collection, 425 analysis, release, or publication of data by any state agency 426 pursuant to its statutory authority, duties, or 427 responsibilities. 428 Section 2. Paragraph (c) of subsection (4) of section 429 381.026, Florida Statutes, is amended to read: 430 381.026 Florida Patient's Bill of Rights and 431 Responsibilities.-(4) 432 RIGHTS OF PATIENTS.-Each health care facility or 433 provider shall observe the following standards: Financial information and disclosure.-434 (C) 435 1. A patient has the right to be given, upon request, by 436 the responsible provider, his or her designee, or a 437 representative of the health care facility full information and 438 necessary counseling on the availability of known financial 439 resources for the patient's health care. 440 2. A health care provider or a health care facility shall, 441 upon request, disclose to each patient who is eligible for 442 Medicare, before treatment, whether the health care provider or the health care facility in which the patient is receiving 443 444 medical services accepts assignment under Medicare reimbursement as payment in full for medical services and treatment rendered 445 446 in the health care provider's office or health care facility. 447 A primary care provider may publish a schedule of 3. 448 charges for the medical services that the provider offers to

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449 patients. The schedule must include the prices charged to an 450 uninsured person paying for such services by cash, check, credit 451 card, or debit card. The schedule must be posted in a 452 conspicuous place in the reception area of the provider's office 453 and must include, but is not limited to, the 50 services most 454 frequently provided by the primary care provider. The schedule 455 may group services by three price levels, listing services in 456 each price level. The posting must be at least 15 square feet in 457 size. A primary care provider who publishes and maintains a 458 schedule of charges for medical services is exempt from the 459 license fee requirements for a single period of renewal of a 460 professional license under chapter 456 for that licensure term 461 and is exempt from the continuing education requirements of 462 chapter 456 and the rules implementing those requirements for a 463 single 2-year period.

464 4. If a primary care provider publishes a schedule of 465 charges pursuant to subparagraph 3., he or she must continually post it at all times for the duration of active licensure in 466 467 this state when primary care services are provided to patients. 468 If a primary care provider fails to post the schedule of charges 469 in accordance with this subparagraph, the provider must shall be 470 required to pay any license fee and comply with any continuing 471 education requirements for which an exemption was received.

472 5. A health care provider or a health care facility shall,
473 upon request, furnish a person, before the provision of medical
474 services, a reasonable estimate of charges for such services.
475 The health care provider or the health care facility shall
476 provide an uninsured person, before the provision of a planned

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477 nonemergency medical service, a reasonable estimate of charges 478 for such service and information regarding the provider's or facility's discount or charity policies for which the uninsured 479 480 person may be eligible. Such estimates by a primary care 481 provider must be consistent with the schedule posted under 482 subparagraph 3. To the extent possible, estimates shall, to the 483 extent possible, be written in language comprehensible to an 484 ordinary layperson. Such reasonable estimate does not preclude 485 the health care provider or health care facility from exceeding 486 the estimate or making additional charges based on changes in 487 the patient's condition or treatment needs.

488 6. Each licensed facility not operated by the state shall 489 make available to the public on its Internet website or by other 490 electronic means a description of and a link to the performance 491 outcome and financial data that is published by the agency pursuant to s. 408.05(3)(k). The facility shall place a notice 492 493 in the reception area that such information is available 494 electronically and the website address. The licensed facility 495 may indicate that the pricing information is based on a 496 compilation of charges for the average patient and that each 497 patient's bill may vary from the average depending upon the 498 severity of illness and individual resources consumed. The 499 licensed facility may also indicate that the price of service is 500 negotiable for eligible patients based upon the patient's 501 ability to pay.

502 7. A patient has the right to receive a copy of an
503 itemized bill upon request. A patient has a right to be given an
504 explanation of charges upon request.

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505 Section 3. Subsection (11) of section 395.301, Florida 506 Statutes, is amended to read:

507 395.301 Itemized patient bill; form and content prescribed 508 by the agency.-

(11) Each licensed facility shall make available on its Internet website a link to the performance outcome and financial data that is published by the Agency for Health Care Administration pursuant to s. 408.05(3)(k). The facility shall place a notice in the reception area that the information is available electronically and the facility's Internet website address.

516 Section 4. Section 465.0244, Florida Statutes, is amended 517 to read:

518 465.0244 Information disclosure.-Every pharmacy shall make 519 available on its Internet website a link to the performance 520 outcome and financial data that is published by the Agency for 521 Health Care Administration pursuant to s. 408.05(3)(k) and shall 522 place in the area where customers receive filled prescriptions 523 notice that such information is available electronically and the 524 address of its Internet website.

525 Section 5. Subsection (2) of section 627.6499, Florida 526 Statutes, is amended to read:

527 627.6499 Reporting by insurers and third-party 528 administrators.-

529 (2) Each health insurance issuer shall make available on
530 its Internet website a link to the performance outcome and
531 financial data that is published by the Agency for Health Care
532 Administration pursuant to s. 408.05(3)(k) and shall include in

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533 every policy delivered or issued for delivery to any person in 534 the state or any materials provided as required by s. 627.64725 535 notice that such information is available electronically and the 536 address of its Internet website.

537 Section 6. Subsection (7) of section 641.54, Florida 538 Statutes, is amended to read:

539

641.54 Information disclosure.-

540 (7) Each health maintenance organization shall make 541 available on its Internet website a link to the performance 542 outcome and financial data that is published by the Agency for 543 Health Care Administration pursuant to s. 408.05(3)(k) and shall 544 include in every policy delivered or issued for delivery to any 545 person in the state or any materials provided as required by s. 546 627.64725 notice that such information is available 547 electronically and the address of its Internet website.

548

Section 7. This act shall take effect July 1, 2013.