By Senator Braynon

36-00967-13 2013894

A bill to be entitled

An act relating to community health workers; providing definitions; specifying the duties and activities of community health workers; creating the Community Health Worker Task Force within a state college or university; requiring the Department of Health to provide administrative support and services; providing membership and duties of the task force; requiring the members of the task force to elect a chair and vice chair; providing that task force members serve without compensation and are not entitled to reimbursement for per diem or travel expenses; requiring that the task force meet at least quarterly; specifying the number of members required for a quorum; requiring the task force to submit a report to the Governor and Legislature by a specified date; providing an effective date.

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WHEREAS, Florida faces a number of challenges in providing access to health care services in both urban and rural areas which impair the health and well-being of state residents, and

WHEREAS, Florida continues to experience critical shortages of providers in primary health care, oral health care, and behavioral health care, particularly in rural and inner-city areas, and

WHEREAS, there is substantial evidence that comprehensive coordination of care for individuals who have chronic diseases and the provision of information regarding preventive care can improve individual health, create a healthier population, reduce

the costs of health care, and increase appropriate access to health care, and

WHEREAS, community health workers have demonstrated success in increasing access to health care in underserved communities, providing culturally appropriate education regarding disease prevention and management, providing translating and interpreting services for health care encounters, improving health outcomes through the coordination of care, increasing individual health care literacy and advocacy, and organizing to improve the health care of medically underserved communities while reducing costs in the state's health care system, and

WHEREAS, the Legislature recognizes that community health workers are important members of the health care delivery system in this state, and the Florida Health Worker Coalition has begun to explore options that would allow community health workers to earn a living wage and be part of an integrated health delivery team, NOW, THEREFORE,

Be It Enacted by the Legislature of the State of Florida:

Section 1. Community Health Worker Task Force.-

- (1) As used in this section, the term:
- (a) "Community health worker" means a front-line health care worker who is a trusted member of or has an unusually close understanding of the community that he or she serves and who:
- 1. Serves as a liaison, link, or intermediary between health care services, social services, and the community in order to facilitate access to health care services and improve the quality of health care services and the cultural competency

of health care providers.

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- 2. Performs the following activities in a community setting:
 - a. Provides information regarding available resources.
 - b. Provides social support and informal counseling.
 - c. Advocates for individuals and their health care needs.
- d. Provides services such as first aid and blood pressure screening.
- 3. Builds individual and community capacity by increasing knowledge regarding wellness, disease prevention, and self-sufficiency through a range of activities, such as community outreach and education and advocacy.
- 4. Collects data to help identify the health care needs in a medically underserved community by:
- a. Enhancing the communication skills of residents in order to assist them in effectively communicating with health care providers.
- b. Providing culturally and linguistically appropriate health or nutrition education.
- c. Advocating for better individual and community health, including oral health, mental health, and nutritional needs.
- d. Providing referral services, followup services, and coordination of care.
 - (b) "Department" means the Department of Health.
- (c) "Medically underserved community" means a geographic area that has a shortage of health care professionals and has a population that includes persons who do not have public or private health insurance, are unable to pay for health care, and have incomes at or below 185 percent of the federal poverty

88 level.

- (d) "Task force" means the Community Health Worker Task Force established by the department under this section.
- (2) (a) The department shall establish the Community Health Worker Task Force within a state college or university. The department shall provide administrative support and services to the task force to the extent requested by the chair of the task force and within available resources of the department.
- (b) The task force shall consist of the following 12 members:
- 1. One member of the Senate appointed by the President of the Senate.
- 2. One member of the House of Representatives appointed by the Speaker of the House of Representatives.
 - 3. One state official appointed by the Governor.
- 4. Six culturally and regionally diverse community health workers appointed by the State Surgeon General.
- 5. Three representatives of the Florida Community Health
 Worker Coalition appointed by the chair of the Florida Community
 Health Worker Coalition.
 - (c) The task force shall develop recommendations for:
- 1. Including community health workers in the development of proposals for health care or Medicaid reform in this state as part of the outreach efforts for enrolling residents of this state in Medicaid managed care programs or other health care delivery services.
- 2. Including community health workers in providing assistance to residents in navigating the health care system and providing information and guidance regarding preventive health

117 care.

- 3. Providing support to community health centers and other "safety net" providers through the integration of community health workers as part of health care delivery teams.
- (d) The task force shall also collaborate with the Florida
 Community Health Worker Coalition, colleges and universities in
 the state, and other organizations and institutions to recommend
 a process that leads to the standardization of qualifications
 and skills of community health workers who are employed in
 state-supported health care programs.
- (e) The members of the task force shall elect a chair and vice chair.
- (f) Members of the task force shall serve without compensation and are not entitled to reimbursement for per diem and travel expenses.
- (g) The task force shall meet at least quarterly and may meet at other times upon the call of the chair or as determined by a majority of members.
- (h) A quorum shall consist of seven members, and the concurring vote of a majority of the members present is required for final action.
- (i) The task force shall submit a report by June 30, 2014, to the Governor, the President of the Senate, and the Speaker of the House of Representatives stating the findings, conclusions, and recommendations of the task force.
 - Section 2. This act shall take effect upon becoming a law.