${\bf By}$ Senator Ring

	29-00496A-13 2013908_
1	
2	A bill to be entitled
3	An act relating to state technology; abolishing the
4	Agency for Enterprise Information Technology;
5	transferring the personnel, functions, and funds of
6	the agency to the Agency for State Technology;
7	transferring specified personnel, functions, funds,
8	trust funds, administrative orders, contracts, and
9	rules relating to technology programs from the
10	Department of Management Services to the Agency for
11	State Technology; transferring the Northwood Shared
12	Resource Center and the Southwood Shared Resource
13	Center to the agency; repealing s. 14.204, F.S.,
14	relating to the Agency for Enterprise Information
15	Technology; creating s. 14.206, F.S.; creating the
16	Agency for State Technology; providing for
17	organization of the agency; providing for an executive
18	director who shall be the state's Chief Information
19	Officer; providing duties and responsibilities of the
20	executive director; specifying the officers and
21	divisions of the agency; prohibiting the agency from
22	using certain trust funds for certain purposes;
23	authorizing the agency to adopt rules; reordering and
24	amending s. 282.0041, F.S.; revising and providing
25	definitions for terms used in the Enterprise
26	Information Technology Services Management Act;
27	amending s. 282.0055, F.S.; revising provisions for
28	assignment of enterprise information technology
29	services; directing the agency to establish a process

Page 1 of 79

29-00496A-13

2013908

30 for enterprise information technology services; 31 requiring the agency and state agencies to create 32 operational plans for service consolidation and 33 specifying the components of such plans; requiring the 34 agency to develop a comprehensive transition plan for 35 consolidation and submit such plan to the Governor, 36 the Cabinet, and the Legislature by a certain date; 37 specifying the components of the plan; providing duties for state agencies relating to the transition 38 39 plan; prohibiting state agencies from engaging in certain technology-related activities; providing 40 41 exceptions; amending s. 282.0056, F.S.; requiring the 42 agency executive director to develop a biennial state 43 Information Technology Strategic Plan for approval by 44 the Governor and the Cabinet; specifying the elements 45 of the plan; requiring state agencies to submit their 46 own biennial information technology plans and any 47 requested information to the agency; revising 48 provisions relating to the development of work plans 49 and implementation plans; revising provisions for 50 reporting on the work plan; amending s. 282.201, F.S.; 51 revising provisions relating to the state data center 52 system; providing legislative intent; proving agency 53 duties, including directing the agency to provide 54 recommendations to the Governor and Legislature 55 relating to changes to the schedule for the 56 consolidations of data centers; providing state agency 57 duties for consolidating a data center into a shared 58 resource center; suspending the consolidations

Page 2 of 79

29-00496A-13

2013908

59 scheduled for state agency data centers for a 60 specified period; amending s. 282.203, F.S.; revising 61 duties of shared resource centers; removing provisions 62 establishing boards of trustees to head centers; 63 requiring a memorandum of understanding between the 64 shared resource center and the participating state 65 agency; limiting the term of the memorandum; providing 66 for failure to enter into a memorandum; repealing s. 282.204, F.S., relating to Northwood Shared Resource 67 68 Center; repealing s. 282.205, F.S., relating to 69 Southwood Shared Resource Center; creating s. 282.206, 70 F.S.; establishing the Fletcher Shared Resource Center 71 within the Department of Financial Services to provide 72 enterprise information technology services; directing 73 the center to collaborate with the agency; directing 74 the center to provide colocation services to the 75 Department of Legal Affairs, the Department of 76 Agriculture and Consumer Services, and the Department 77 of Financial Services; directing the Department of Financial Services to continue to use the center and 78 79 provide service to the Office of Financial Regulation 80 and the Office of Insurance Regulation and host the 81 Legislative Appropriations System/Planning and 82 Budgeting Subsystem; providing for governance of the 83 center; providing for a steering committee to ensure 84 adequacy and appropriateness of services; directing 85 the Department of Legal Affairs and the Department of 86 Agriculture and Consumer Services to move data center 87 equipment to the center by certain dates; amending s.

Page 3 of 79

	29-00496A-13 2013908
88	282.318, F.S.; providing that certain departments are
89	exempted from the executive-level state agencies for
90	whom the agency establishes rules and guidelines
91	relating to security; repealing s. 282.33, F.S.,
92	relating to objective standards for data center energy
93	efficiency; repealing s. 282.34, F.S., relating to
94	enterprise email service; amending ss. 282.702, 20.22,
95	110.205, 215.22, 215.322, 216.292, 282.604, 282.703,
96	282.704, 282.705, 282.706, 282.707, 282.709, 282.7101,
97	282.711, 287.012, 287.057, 318.18, 320.0802, 328.72,
98	364.0135, 365.171, 365.172, 365.173, 365.174, 401.013,
99	401.015, 401.018, 401.021, 401.024, 401.027, 401.465,
100	445.011, 445.045, and 668.50, F.S.; conforming
101	provisions and cross-references to changes made by the
102	act; revising and deleting obsolete provisions;
103	providing an effective date.
104	
105	Be It Enacted by the Legislature of the State of Florida:
106	
107	Section 1. (1) The Agency for Enterprise Information
108	Technology is abolished.
109	(2) All of the powers, duties, functions, records,
110	personnel, and property; funds, trust funds, and unexpended
111	balances of appropriations, allocations, and other funds;
112	administrative authority; administrative rules; pending issues;
113	and existing contracts of the Agency for Enterprise Information
114	Technology are transferred by a type one transfer, pursuant to
115	s. 20.06(1), Florida Statutes, to the Agency for State
116	Technology.

Page 4 of 79

	29-00496A-13 2013908_
117	Section 2. Transfers from the Department of Management
118	Services
119	(1) The Technology Program established under s. 20.22(2),
120	Florida Statutes, is transferred intact by a type one transfer,
121	as defined in s. 20.06(1), Florida Statutes, from the Department
122	of Management Services to the Agency for State Technology.
123	(2) All of the powers, duties, functions, records,
124	personnel, and property; funds, trust funds, and unexpended
125	balances of appropriations, allocations, and other funds;
126	administrative authority; administrative rules; pending issues;
127	and existing contracts relating to the following
128	responsibilities of the Department of Management Services are
129	transferred by a type one transfer, as defined in s.20.06(1),
130	Florida Statutes, to the Agency for State Technology:
131	(a) Administrative and regulatory responsibilities under
132	part II of chapter 282, Florida Statutes, consisting of sections
133	282.601-282.606, Florida Statutes, relating to accessibility of
134	electronic information and information technology for state
135	employees and members of the public with disabilities, including
136	the responsibility for rules for the development, procurement,
137	maintenance, and use of accessible electronic information
138	technology by governmental units pursuant to s. 282.604, Florida
139	Statutes.
140	(b) Administrative and regulatory responsibilities under
141	part III of chapter 282, Florida Statutes, consisting of ss.
142	282.701-282.711, relating to the state telecommunications
143	network, state communications, telecommunications services with
144	state agencies and political subdivisions of the state, the
145	SUNCOM network, the law enforcement radio system and

Page 5 of 79

	29-00496A-13 2013908
146	interoperability network, regional law enforcement
147	communications, and remote electronic access.
148	(c) Administrative and regulatory responsibilities under s.
149	364.0135, Florida Statutes, relating to broadband Internet
150	service.
151	(d) Administrative and regulatory responsibilities under
152	ss. 365.171-365.175, Florida Statutes, relating to emergency
153	communications number E911.
154	(e) Administrative and regulatory responsibilities under
155	part I of chapter 401, Florida Statutes, consisting of ss.
156	401.013-401.027, relating to a statewide system of regional
157	emergency medical telecommunications.
158	(3)(a) The following trust funds are transferred by a type
159	one transfer, as defined in s. 20.06(1), Florida Statutes, from
160	the Department of Management Services to the Agency for State
161	Technology:
162	1. The Communications Working Capital Trust Fund.
163	2. The Emergency Communications Number E911 System Fund.
164	3. The State Agency Law Enforcement Radio System Trust
165	Fund.
166	(b) All unexpended balances of appropriations, allocations,
167	and other funds of the Department of Management Services
168	relating to ss. 282.701-282.711, s. 364.0135, ss. 365.171-
169	365.175, and part I of chapter 401, Florida Statutes, which are
170	not specifically transferred by this subsection are transferred
171	by a type one transfer, as defined in s. 20.06(1), Florida
172	Statutes, to the Agency for State Technology.
173	(4) All lawful orders issued by the Department of
174	Management Services implementing or enforcing or otherwise in

Page 6 of 79

	29-00496A-13 2013908_
175	regard to ss. 282.701-282.711, s. 364.0135, ss. 365.171-365.175,
176	or part I of chapter 401, Florida Statutes, issued before July
177	1, 2013, shall remain in effect and be enforceable after that
178	date unless thereafter modified in accordance with law.
179	(5) Any binding contract or interagency agreement entered
180	into pursuant to ss. 282.701-282.711, s. 364.0135, ss. 365.171-
181	365.175, or part I of chapter 401, Florida Statutes, and
182	existing before July 1, 2013, between the Department of
183	Management Services or an entity or agent of the department and
184	any other agency, entity, or person shall continue as a binding
185	contract or agreement for the remainder of the term of such
186	contract or agreement on the Agency for State Technology.
187	(6) The rules of the Department of Management Services
188	relating to ss. 282.701-282.711, s. 364.0135, ss. 365.171-
189	365.175, or part I of chapter 401, Florida Statutes, that were
190	in effect at 11:59 p.m. on June 30, 2013, shall become the rules
191	of the Agency for State Technology and remain in effect until
192	amended or repealed in the manner provided by law.
193	(7) The transfer of regulatory authority under ss. 282.701-
194	282.711, s. 364.0135, ss. 365.171-365.175, or part I of chapter
195	401, Florida Statutes, provided by this section shall not affect
196	the validity of any judicial or administrative action pending as
197	of 11:59 p.m. on June 30, 2013, to which the Department of
198	Management Services is at that time a party, and the Agency for
199	State Technology shall be substituted as a party in interest in
200	any such action.
201	(8) The Northwood Shared Resource Center is transferred by
202	a type one transfer, as defined in s. 20.06(1), Florida
203	Statutes, from the Department of Management Services to the

Page 7 of 79

2013908 29-00496A-13 204 Agency for State Technology. 205 (a) Any binding contract or interagency agreement entered 206 into between the Northwood Shared Resource Center or an entity 207 or agent of the center and any other agency, entity, or person 208 shall continue as a binding contract or agreement for the 209 remainder of the term of such contract or agreement on the 210 Agency for State Technology. 211 (b) The rules of the Northwood Shared Resource Center that 212 were in effect at 11:59 p.m. on June 30, 2013, shall become the 213 rules of the Agency for State Technology and shall remain in 214 effect until amended or repealed in the manner provided by law. 215 (9) The Southwood Shared Resource Center is transferred by 216 a type one transfer, as defined in s. 20.06(1), Florida 217 Statutes, from the Department of Management Services to the 218 Agency for State Technology. 219 (a) Any binding contract or interagency agreement entered 220 into between the Southwood Shared Resource Center or an entity 221 or agent of the center and any other agency, entity, or person 222 shall continue as a binding contract or agreement for the 223 remainder of the term of such contract or agreement on the 224 Agency for State Technology. 225 (b) The rules of the Southwood Shared Resource Center that 226 were in effect at 11:59 p.m. on June 30, 2013, shall become the 227 rules of the Agency for State Technology and shall remain in 228 effect until amended or repealed in the manner provided by law. 229 Section 3. Section 14.204, Florida Statutes, is repealed. 230 Section 4. Section 14.206, Florida Statutes, is created to 231 read: 232 14.206 Agency for State Technology; creation; powers and

Page 8 of 79

	29-00496A-13 2013908
233	duties
234	(1) The Agency for State Technology is created. The head of
235	the agency shall be the Governor.
236	(2) The agency shall have an executive director who is the
237	state's Chief Information Officer and who must:
238	(a) Have at least a bachelor's degree in computer science,
239	information systems, business or public administration, or a
240	related field;
241	(b) Have 10 or more years of experience working in the
242	field of information technology;
243	(c) Have at least 5 years of experience managing multiple,
244	large, cross-functional information technology teams or
245	projects, and influencing senior-level management and key
246	stakeholders;
247	(d) Have at least 5 years of executive-level leadership
248	responsibilities;
249	(e) Have performed an integral role in enterprise-wide
250	information technology consolidations; and
251	(f) Be appointed by the Governor. The executive director
252	shall serve at the pleasure of the Governor.
253	(3) The Executive Director:
254	(a) Is responsible for developing and administering a
255	comprehensive long-range plan for the state's information
256	technology resources, including opportunities for interfacing
257	with the judicial branch and local government entities; ensuring
258	the proper management of such resources; developing budget
259	requests for submission to the Legislature; and delivering
260	enterprise information technology services.
261	(b) Shall appoint a Chief Technology Officer to lead the

Page 9 of 79

	29-00496A-13 2013908
262	divisions of the agency dedicated to the operation and delivery
263	of enterprise information technology services.
264	(c) Shall appoint a Chief Operations Officer to lead the
265	divisions of the agency dedicated to enterprise information
266	technology policy, planning, standards, and procurement.
267	(d) Shall designate a state Chief Information Security
268	Officer.
269	(e) May appoint all employees necessary to carry out the
270	duties and responsibilities of the agency.
271	(4) The following officers and divisions of the agency are
272	established:
273	(a) Under the Chief Technology Officer:
274	1. The Division of Telecommunications upon the transfer of
275	any portion of the Technology Program from the Department of
276	Management Services to the agency.
277	2. The Division of Data Center Operations, which includes,
278	but is not limited to, any shared resource center established or
279	operated by the agency, except the Fletcher Shared Resources
280	Center established under s. 282.206.
281	(b) Under the Chief Operations Officer:
282	1. The Division of Strategic Planning, which shall serve as
283	the liaison between the agency and other state agencies; develop
284	an information technology plan for the respective agencies'
285	specific business operations; develop the agency's long-range
286	program plan relative to information technology purchasing
287	decisions, project management, and security needs; manage agency
288	information technology resources in a way that maximizes
289	resources and minimizes multiplicity of platforms; and be
290	responsible for coordinating information technology budget

Page 10 of 79

	29-00496A-132013908
291	submission requests to the Legislature. The Chief Operations
292	Officer duties can be jurisdictionally delegated to the
293	following Assistant Chief Operations Officers, who report
294	directly to the Chief Operations Officer:
295	a. Assistant Chief Operations Officer of Human Services,
296	who shall oversee the:
297	(I) Department of Elder Affairs.
298	(II) Agency for Health Care Administration.
299	(III) Agency for Persons with Disabilities.
300	(IV) Department of Children and Families.
301	(V) Department of Health.
302	(VI) Department of Veterans' Affairs.
303	(VII) Florida Developmental Disabilities Council.
304	b. Assistant Chief Operations Officer of Criminal and Civil
305	Justice, who shall oversee the:
306	(I) Department of Juvenile Justice.
307	(II) Parole Commission.
308	(III) Department of Corrections.
309	(IV) Board of Clemency.
310	(V) Department of Law Enforcement.
311	(VI) Department of Highway Safety and Motor Vehicles.
312	c. Assistant Chief Operations Officer of Education, who
313	shall oversee the:
314	(I) Department of Education.
315	(II) State Board of Education.
316	(III) Board of Governors.
317	d. Assistant Chief Operations Officer of Business
318	Operations, who shall oversee the:
319	(I) Department of Revenue.

Page 11 of 79

	29-00496A-13 2013908_
320	(II) Department of Business and Professional Regulation.
321	(III) Department of the Lottery.
322	(IV) Department of Economic Opportunity.
323	(V) Enterprise Florida, Inc.
324	(VI) Public Employees Relations Commission.
325	(VII) Space Florida.
326	(VIII) Department of Management Services.
327	e. Assistant Chief Operations Officer of Community
328	Services, who shall oversee the:
329	(I) Department of Military Affairs.
330	(II) Department of Transportation.
331	(III) Department of State
332	(IV) Department of Emergency Management.
333	(V) Florida Sports Foundation.
334	(VI) Workforce Florida, Inc.
335	(VII) Commission on Human Relations.
336	f. Assistant Chief Operations Officer of Natural Resources,
337	who shall oversee the:
338	(I) Department of Environmental Protection.
339	(II) Fish and Wildlife Conservation Commission.
340	(III) Department of Citrus.
341	2. The Division of Enterprise Information Technology
342	Standards, which includes the:
343	a. Bureau of Enterprise Information Technology Procurement;
344	and
345	b. Bureau of Enterprise Information Technology Security and
346	Compliance.
347	3. The Division of Enterprise Services Planning and
348	Consolidation.

Page 12 of 79

	29-00496A-13 2013908
349	4. The Division of Enterprise Project Management.
350	(c) Under the Office of the Executive Director:
351	1. The Inspector General.
352	2. The Chief of Staff.
353	3. Legal.
354	4. Governmental Affairs.
355	5. The Division of Administration. These services may be
356	provided by the Department of Management Services through a
357	memorandum of understanding as defined in s. 282.0041.
358	(5) The agency shall have the following duties and
359	responsibilities:
360	(a) Developing and publishing a long-term State Information
361	Technology Resources Strategic Plan.
362	(b) Initiating, planning, designing, implementing, and
363	managing enterprise information technology services.
364	(c) Beginning October 1, 2013, and every 3 months
365	thereafter, submitting a quarterly status report on its
366	initiatives to the Governor and Cabinet. The report must include
367	a section on enterprise information technology service
368	consolidations and, at a minimum, describe:
369	1. Whether the consolidation is on schedule, including
370	progress on achieving the milestones necessary for successful
371	and timely consolidation of scheduled agency data centers and
372	computing facilities;
373	2. The risks that may affect the progress or outcome of the
374	consolidation and how such risks are being mitigated or managed;
375	and
376	3. Statewide information technology policy recommendations
377	in accordance with paragraph (m).

Page 13 of 79

	29-00496A-13 2013908_
378	(d) Setting technical standards for information technology,
379	review major information technology projects and procurements,
380	establish information technology security standards, and deliver
381	enterprise information technology services as defined in s.
382	282.0041.
383	(e) Operating shared resource centers.
384	(f) Establishing and delivering enterprise information
385	technology services to serve state agencies on a cost-sharing
386	basis, charging each state agency its proportionate share of the
387	cost of maintaining and delivering a service based on the state
388	agency's use of the service.
389	(g) Using the following principles to develop a means of
390	chargeback for shared resource center services:
391	1. The customers of the shared resource center shall
392	provide payments to the shared resource center which are
393	sufficient to maintain the solvency of the shared resource
394	center operation for all costs not directly funded through the
395	General Appropriations Act.
396	2. Per unit cost of usage shall be the primary basis for
397	pricing, and usage must be accurately measurable and
398	attributable to the appropriate customer.
399	3. The shared resource center shall combine the aggregate
400	purchasing power of large and small customers to achieve
401	collective savings opportunities to all customers.
402	4. Chargeback methodologies shall be devised to consider
403	restrictions on grants to customers.
404	5. Chargeback methodologies should establish incentives
405	that lead to customer usage practices that result in lower costs
406	to the state.

Page 14 of 79

	29-00496A-13 2013908
407	6. Chargeback methodologies must consider technological
408	change if:
409	a. New services require short-term investments before
410	achieving long-term, full-cost recovery for the service.
411	b. Customers of antiquated services may not be able to bear
412	all of the costs for the antiquated services during periods when
413	customers are migrating to replacement services.
414	7. Prices may be established that allow for the accrual of
415	cash balances for the purpose of maintaining contingent
416	operating funds and funding planned capital investments. Accrual
417	of the cash balances are considered to be costs for the purposes
418	of this section.
419	8. The shared resource center may not knowingly enter into
420	an agreement with a customer for more than 2 years if associated
421	charges are not sufficient to cover the associated proportional
422	costs.
423	9. Flat rate charges may be used only if there are
424	provisions for reconciling charges to comport with actual costs
425	and use.
426	(h) Collecting and maintaining an inventory of the
427	information technology resources in the state agencies.
428	(i) Assuming ownership or custody and control of
429	information processing equipment, supplies, and positions
430	required in order to thoroughly carry out the duties and
431	responsibilities of the agency.
432	(j) Adopting rules and policies for the efficient, secure,
433	and economical management and operation of the shared resource
434	centers and state telecommunications services.
435	(k) Providing other public sector organizations as defined

Page 15 of 79

	29-00496A-13 2013908_
436	in s. 282.0041 with access to the services provided by the
437	agency. Access shall be provided on the same cost basis that
438	applies to state agencies.
439	(1) Ensuring that data that is confidential under state or
440	federal law is protected until safeguards for the data's
441	security satisfactory to the department head and the executive
442	director have been designed, installed, and tested and are fully
443	operational. This provision does not prescribe what actions are
444	undertaken to satisfy a department's objectives or to remove
445	responsibility for working with the agency to implement
446	safeguards from the control and administration of the
447	departments, regardless of whether such control and
448	administration are specifically required by law or administered
449	under the general program authority and responsibility of the
450	department.
451	(m) Conducting periodic assessments of state agencies for
452	compliance with statewide information technology policies and
453	recommending to the Governor and Cabinet statewide policies for
454	information technology.
455	(6) The agency shall operate in a manner that ensures the
456	participation and representation of state agencies.
457	(7) The Agency for State Technology may not use, and
458	executives of the agency may not direct spending from,
459	operational information technology trust funds for studying and
460	developing enterprise information technology strategies, plans,
461	rules, reports, policies, proposals, budgets, or enterprise
462	information technology initiatives that are not directly related
463	to developing information technology services for which usage
464	fees reimburse the costs of the initiative. As used in this

Page 16 of 79

	29-00496A-13 2013908
465	subsection, the term "operational information technology trust
466	fund" means a fund into which deposits are made on a fee-for-
467	service basis or a trust fund dedicated to a specific
468	information technology project or system.
469	(8) The portions of the agency's activities described in
470	subsection (7) for which usage fees do not reimburse costs of
471	the activity shall be funded at a rate of 0.55 percent of the
472	total identified information technology funds spent through
473	MyFloridaMarketPlace.
474	(9) The agency may adopt rules to carry out its duties and
475	responsibilities.
476	Section 5. Section 282.0041, Florida Statutes, is reordered
477	and amended to read:
478	282.0041 Definitions.—As used in this chapter, the term:
479	(1) "Agency" has the same meaning as in s. 216.011(1)(qq),
480	except that for purposes of this chapter, "agency" does not
481	include university boards of trustees or state universities.
482	(1) (2) "Agency for <u>State</u> Enterprise Information Technology"
483	or "agency" means the agency created <u>under s. 14.206</u> in s.
484	14.204 .
485	(2)(3) "Agency information technology service" means a
486	service that directly helps <u>a state</u> an agency fulfill its
487	statutory or constitutional responsibilities and policy
488	objectives and is usually associated with the <u>state</u> agency's
489	primary or core business functions.
490	(4) "Annual budget meeting" means a meeting of the board of
491	trustees of a primary data center to review data center usage to
492	determine the apportionment of board members for the following
493	fiscal year, review rates for each service provided, and
	Page 17 of 79

29-00496A-13 2013908 494 determine any other required changes. 495 (3) (5) "Breach" has the same meaning as in s. 817.5681(4). 496 (4) (6) "Business continuity plan" means a plan for disaster 497 recovery which provides for the continued functioning of a shared resource center or primary data center during and after a 498 499 disaster. 500 (5) (7) "Computing facility" means a state agency site space 501 containing fewer than a total of 10 physical or logical servers, 502 any of which supports a strategic or nonstrategic information 503 technology service, as described in budget instructions 504 developed pursuant to s. 216.023, but excluding telecommunications and voice gateways and a clustered pair of 505 506 servers operating as a single logical server to provide file, print, security, and endpoint management services single, 507 508 logical-server installations that exclusively perform a utility 509 function such as file and print servers. (6) "Computing service" means an information technology 510 511 service that is used in all state agencies or a subset of agencies and is, therefore, a candidate for being established as 512 an enterprise information technology service. Examples include, 513 514 but are not limited to, e-mail, service hosting, 515 telecommunications, and disaster recovery. (8) "Customer entity" means an entity that obtains services 516 517 from a primary data center. 518 (7) (9) "Data center" means state agency space containing 10 519 or more physical or logical servers any of which supports a

520 strategic or nonstrategic information technology service, as 521 described in budget instructions developed pursuant to s. 522 216.023.

Page 18 of 79

```
29-00496A-13
```

2013908

523 (10) "Department" means the Department of Management 524 Services.

525 <u>(9)(11)</u> "Enterprise information technology service" means 526 an information technology service that is used in all <u>state</u> 527 agencies or a subset of <u>state</u> agencies and is established in law 528 to be designed, delivered, and managed at the enterprise level. 529 <u>Current enterprise information technology services that include</u> 530 <u>data center services, email, and security.</u>

(8) (12) "E-mail, messaging, and calendaring service" means 531 532 the enterprise information technology service that enables users to send, receive, file, store, manage, and retrieve electronic 533 534 messages, attachments, appointments, and addresses. The e-mail, 535 messaging, and calendaring service must include e-mail account 536 management; help desk; technical support and user provisioning 537 services; disaster recovery and backup and restore capabilities; 538 antispam and antivirus capabilities; archiving and e-discovery; 539 and remote access and mobile messaging capabilities.

540 <u>(10) (13)</u> "Information-system utility" means <u>an information</u> 541 <u>processing a full-service information-processing</u> facility 542 offering hardware, software, operations, integration, 543 networking, <u>floor space</u>, and consulting services.

544 (12) (14) "Information technology resources" means equipment, hardware, software, firmware, programs, systems, 545 networks, infrastructure, media, and related material used to 546 automatically, electronically, and wirelessly collect, receive, 547 548 access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, 549 550 control, communicate, exchange, convert, converge, interface, 551 switch, or disseminate information of any kind or form, and

Page 19 of 79

	29-00496A-13 2013908
552	includes the human resources to perform such duties, but
553	excludes application developers and logical database
554	administrators.
555	(11) (15) "Information technology policy" means statements
556	that describe clear choices for how information technology will
557	deliver effective and efficient government services to residents
558	and improve state agency operations. A policy may relate to
559	investments, business applications, architecture, or
560	infrastructure. A policy describes its rationale, implications
561	of compliance or noncompliance, the timeline for implementation,
562	metrics for determining compliance, and the accountable
563	structure responsible for its implementation.
564	(13) "Local area network" means any telecommunications
565	network through which messages and data are exchanged only
566	within a single building or contiguous campus.
567	(14) "Logical database administration" means the resources
568	required to build and maintain database structure, implement and
569	maintain role-based data access controls, and perform
570	performance optimization of data queries and includes the
571	manipulation, transformation, modification, and maintenance of
572	data within a logical database. Typical tasks include schema
573	design and modifications, user provisioning, query tuning, index
574	and statistics maintenance, and data import, export, and
575	manipulation.
576	(15) "Memorandum of understanding" means a written
577	agreement between the agency and a state agency which specifies
578	the scope of services provided, service level, duration of the
579	agreement, responsible parties, and service costs. A memorandum
580	of understanding is not a rule pursuant to chapter 120.

Page 20 of 79

1	29-00496A-13 2013908_
581	(16) "Other public sector organizations" means entities of
582	the legislative and judicial branches, the State University
583	System, the Florida Community College System, counties, and
584	municipalities. Such organizations may elect to participate in
585	the information technology programs, services, or contracts
586	offered by the Agency for State Technology, including
587	information technology procurement, in accordance with general
588	law, policies, and administrative rules.
589	(16) "Performance metrics" means the measures of an
590	organization's activities and performance.
591	(17) "Physical database administration" means the resources
592	responsible for installing, maintaining, and operating an
593	environment within which a database is hosted. Typical tasks
594	include database engine installation, configuration, and
595	security patching, as well as performing backup and restoration
596	of hosted databases, setup and maintenance of instance-based
597	data replication, and monitoring the health and performance of
598	the database environment.
599	(18) (17) "Primary data center" means a data center that is
600	a recipient entity for consolidation of <u>state agency information</u>
601	technology resources and provides contracted services to the
602	agency nonprimary data centers and computing facilities and that
603	is established by law.
604	(19) (18) "Project" means an endeavor that has a defined
605	start and end point; is undertaken to create or modify a unique
606	product, service, or result; and has specific objectives that,
607	when attained, signify completion.
608	(20) (19) "Risk analysis" means the process of identifying
609	security risks, determining their magnitude, and identifying

Page 21 of 79

	29-00496A-13 2013908_
610	areas needing safeguards.
611	(21) (20) "Service level" means the key performance
612	indicators (KPI) of an organization or service which must be
613	regularly performed, monitored, and achieved.
614	(21) "Service-level agreement" means a written contract
615	between a data center and a customer entity which specifies the
616	scope of services provided, service level, the duration of the
617	agreement, the responsible parties, and service costs. A
618	service-level agreement is not a rule pursuant to chapter 120.
619	(22) "Shared resource center" means a primary data center
620	that is state controlled.
621	(23) (22) "Standards" means required practices, controls,
622	components, or configurations established by an authority.
623	(24) "State agency" has the same meaning as in s.
624	216.011(1), except that for the purposes of this chapter, the
625	term does not include university boards of trustees or state
626	universities.
627	(25) "State agency site" means a single, contiguous local
628	area network segment that does not traverse a metropolitan area
629	network or wide area network.
630	(26) (23) "SUNCOM Network" means the state enterprise
631	telecommunications system that provides all methods of
632	electronic or optical telecommunications beyond a single
633	building or contiguous building complex and used by entities
634	authorized as network users under this part.
635	(27) (24) "Telecommunications" means the science and
636	technology of communication at a distance, including electronic
637	systems used in the transmission or reception of information.
638	(28) (25) "Threat" means any circumstance or event that may

Page 22 of 79

	29-00496A-13 2013908_
639	cause harm to the integrity, availability, or confidentiality of
640	information technology resources.
641	(29) (26) "Total cost" means all costs associated with
642	information technology projects or initiatives, including, but
643	not limited to, value of hardware, software, service,
644	maintenance, incremental personnel, and facilities. Total cost
645	of a loan or gift of information technology resources to <u>a state</u>
646	an agency includes the fair market value of the resources.
647	(30) (27) "Usage" means the billing amount charged by the
648	<u>shared resource</u> primary data center, <u>minus</u> less any pass-through
649	charges, to the state agency customer entity.
650	<u>(31)</u> "Usage rate" means a <u>state agency's</u> customer
651	entity's usage or billing amount as a percentage of total usage.
652	(32) "Wide area network" means any telecommunications
653	network or components thereof through which messages and data
654	are exchanged outside of a local area network.
655	Section 6. Section 282.0055, Florida Statutes, is amended
656	to read:
657	(Substantial rewording of section. See
658	s. 282.0055, F.S., for current text.)
659	282.0055 Assignment of enterprise information technology
660	(1) The Agency for State Technology shall establish a
661	systematic process for the planning, design, implementation,
662	procurement, delivery, and maintenance of enterprise information
663	technology services for executive branch agencies. Such duties
664	shall be performed in collaboration with the state agencies. The
665	supervision, design, development, delivery, and maintenance of
666	state-agency specific or unique software applications shall
667	remain within the responsibility and control of each state

Page 23 of 79

	29-00496A-13 2013908
668	agency or other public sector organization.
669	(2) During the 2013-2014 fiscal year, the Agency for State
670	Technology shall, in collaboration with the state agencies and
671	other stakeholders, create strategic and operational plans for
672	enterprise information technology service consolidation. At a
673	minimum, the plans must include:
674	(a) An enterprise architecture that provides innovative,
675	yet practical and cost-effective offerings.
676	(b) A schedule for the consolidation of state agency data
677	centers.
678	(c) Cost-saving targets and timeframes for when the savings
679	will be realized.
680	(d) Recommendations, including cost estimates, for
681	enhancements to the Northwood Shared Resource Center and the
682	Southwood Shared Resource Center that will improve their ability
683	to deliver enterprise information technology services.
684	(3) By October 15th of each year beginning in 2014, the
685	Agency for State Technology shall develop a comprehensive
686	transition plan for scheduled consolidations occurring the next
687	fiscal year. This plan shall be submitted to the Governor, the
688	Cabinet, the President of the Senate, and the Speaker of the
689	House of Representatives. The transition plan shall be developed
690	in consultation with agencies submitting agency transition
691	plans. The comprehensive transition plan must include:
692	(a) Recommendations for accomplishing the proposed
693	transitions as efficiently and effectively as possible with
694	minimal disruption to state agency business processes.
695	(b) Strategies to minimize risks associated with the
696	proposed consolidations.

Page 24 of 79

	29-00496A-13 2013908
697	(c) A compilation of the state agency transition plans
698	submitted by state agencies scheduled for consolidation during
699	the following fiscal year.
700	(d) An estimate of the cost to provide enterprise
701	information technology services for each state agency scheduled
702	for consolidation.
703	(e) An analysis of the cost effects resulting from the
704	planned consolidations on existing state agencies.
705	(f) The fiscal year adjustments to budget categories in
706	order to absorb the transfer of agency information technology
707	resources pursuant to the legislative budget request
708	instructions provided in s. 216.023.
709	(g) A description of any issues that must be resolved in
710	order to accomplish as efficiently and effectively as possible
711	all consolidations required during the fiscal year.
712	(4) State agencies have the following duties:
713	(a) For the purpose of completing its work activities, each
714	state agency shall provide to the Agency for State Technology
715	all requested information and any other information relevant to
716	the state agency's ability to effectively transition its
717	information technology resources into the agency.
718	(b) For the purpose of completing its work activities, each
719	state agency shall temporarily assign staff to assist the agency
720	as negotiated between the Agency for State Technology and the
721	state agency.
722	(c) Each state agency identified for consolidation into an
723	enterprise information technology service offering shall submit
724	a transition plan to the Agency for State Technology by
725	September 1 of the fiscal year before the fiscal year in which

Page 25 of 79

	29-00496A-13 2013908_
726	the scheduled consolidation will occur. Transition plans shall
727	be developed in consultation with the agency and must include:
728	1. An inventory of the state agency data center's resources
729	being consolidated, including all hardware, software, staff, and
730	contracted services, and resources performing data center
731	management and operations, security, backup and recovery,
732	disaster recovery, system administration, physical and logical
733	database administration, network services, system programming,
734	job control, production control, print, storage, technical
735	support, help desk, and managed services, but excluding
736	application development.
737	2. A description of the level of services needed to meet
738	the technical and operational requirements of the platforms
739	being consolidated and an estimate of the primary data center's
740	cost for the provision of such services.
741	3. A description of expected changes to its information
742	technology needs and the timeframe when such changes will occur.
743	4. A description of the information technology resources
744	proposed to remain in the state agency.
745	5. A baseline project schedule for the completion of the
746	consolidation.
747	6. The specific recurring and nonrecurring budget
748	adjustments of budget resources by appropriation category into
749	the appropriate data processing category pursuant to the
750	legislative budget instructions in s. 216.023 necessary to
751	support state agency costs for the transfer.
752	(5)(a) Unless authorized by the Legislature or as provided
753	in paragraph (b), a state agency may not:
754	1. Create a new computing service or expand an existing

Page 26 of 79

	29-00496A-13 2013908_
755	computing service if that service has been designated as an
756	enterprise information technology service.
757	2. Spend funds before the state agency's scheduled
758	consolidation to an enterprise information technology service to
759	purchase or modify hardware or operations software that does not
760	comply with hardware and software standards established by the
761	Agency for State Technology.
762	3. Unless for the purpose of offsite disaster recovery
763	services, transfer existing computing services to any service
764	provider other than the Agency for State Technology.
765	4. Terminate services with the Agency for State Technology
766	without giving written notice of intent to terminate or transfer
767	services 180 days before such termination or transfer.
768	5. Initiate a new computing service with any service
769	provider other than the Agency for State Technology if that
770	service has been designated as an enterprise information
771	technology service.
772	(b) Exceptions to the limitations in subparagraphs (a)1.,
773	2., 3., and 5. may be granted by the Agency for State Technology
774	if there is insufficient capacity in the primary data centers to
775	absorb the workload associated with agency computing services,
776	expenditures are compatible with the scheduled consolidation and
777	established standards, or the equipment or resources are needed
778	to meet a critical state agency business need that cannot be
779	satisfied from surplus equipment or resources of the primary
780	data center until the state agency data center is consolidated.
781	1. A request for an exception must be submitted in writing
782	to the Agency for State Technology. The agency must accept,
783	accept with conditions, or deny the request within 60 days after

	29-00496A-13 2013908
784	receipt of the written request. The agency's decision is not
785	subject to chapter 120.
786	2. The Agency for State Technology may not approve a
787	request unless, at a minimum, it includes:
788	a. A detailed description of the capacity requirements of
789	the state agency requesting the exception; and
790	b. Documentation from the state agency head demonstrating
791	why it is critical to the state agency's mission that the
792	expansion or transfer be completed within the fiscal year rather
793	than when capacity is established at a primary data center.
794	3. Exceptions to subparagraph (a)4. may be granted by the
795	Agency for State Technology if the termination or transfer of
796	services can be absorbed within the current cost-allocation
797	plan.
798	Section 7. Section 282.0056, Florida Statutes, is amended
799	to read:
800	282.0056 Development of strategic, information technology,
801	and work plans; report development of work plan; development of
802	implementation plans; and policy recommendations
803	(1) STRATEGIC PLANIn order to provide a systematic
804	process for meeting the state's technology needs, the executive
805	director of the Agency for State Technology shall develop a
806	biennial state Information Technology Strategic Plan. The
807	Governor and Cabinet shall approve the plan before transmitting
808	it to the Legislature, biennially, beginning October 1, 2014.
809	The plan must include the following elements:
810	(a) The vision, goals, initiatives, and targets for state
811	information technology for the short term of 2 years, midterm of
812	3 to 5 years, and long term of more than 5 years.

Page 28 of 79

	29-00496A-13 2013908_
813	(b) An inventory of the information technology resources in
814	state agencies and major projects currently in progress. As used
815	in this section, the term "major project" means projects that
816	cost more than a total of \$1 million to implement.
817	(c) An analysis of opportunities for statewide initiatives
818	that would yield efficiencies, cost savings, or avoidance or
819	improve effectiveness in state programs. The analysis must
820	include:
821	1. Information technology services that should be designed,
822	delivered, and managed as enterprise information technology
823	services; and
824	2. Techniques for consolidating the purchase of information
825	technology commodities and services that may result in savings
826	for the state and for establishing a process to achieve savings
827	through consolidated purchases.
828	(d) Recommended initiatives based on the analysis in
829	paragraph (c).
830	(e) Implementation plans for enterprise information
831	technology services that the agency recommends be established in
832	law for the upcoming fiscal year. The implementation plans must
833	describe the scope of the service, requirements analyses, costs
834	and savings projects, and a project schedule for statewide
835	implementation.
836	(f) An enterprise information security strategic plan that
837	includes security goals and objectives for information security
838	policy, risk management, training, incident management, and
839	survivability planning.
840	(2) INFORMATION TECHNOLOGY PLAN
841	(a) Each state agency shall, biennially, develop its own

Page 29 of 79

	29-00496A-13 2013908
842	information technology plan that includes the information
843	required under paragraph (1)(b). The Agency for State Technology
844	shall consult with and assist state agencies in the preparation
845	of these plans. Each state agency shall submit its plan to the
846	agency biennially, beginning January 1, 2014.
847	(b) For the purpose of completing its work activities, each
848	state agency shall provide to the Agency for State Technology
849	all requested information, including, but not limited to, the
850	state agency's costs, service requirements, staffing, and
851	equipment inventories.
852	(3) (1) ANNUAL WORK PLANFor the purposes of ensuring
853	accountability for the duties and responsibilities of the
854	executive director of the Agency for State Technology and the
855	agency under ss. 14.206 and 282.0055, the executive director
856	carrying out its responsibilities under s. 282.0055, the Agency
857	for Enterprise Information Technology shall develop an annual
858	work plan within 60 days after the beginning of the fiscal year
859	describing the activities that the agency intends to undertake
860	for that year which identifies the critical success factors,
861	risks, and issues associated with the work planned. The work
862	plan must also include planned including proposed outcomes and
863	completion timeframes for the planning and implementation of all
864	enterprise information technology services. The work plan must
865	align with the state Information Technology Strategic Plan, be
866	presented at a public hearing <u>, be</u> and approved by the Governor
867	and Cabinet, and <u>,</u> thereafter <u>, be</u> submitted to the President of
868	the Senate and the Speaker of the House of Representatives. The
869	work plan may be amended as needed, subject to approval by the
870	Governor and Cabinet.

Page 30 of 79

	29-00496A-13 2013908
871	
872	the Senate, the Speaker of the House of Representatives, and the
873	Governor by October 1 of each year implementation plans for
874	proposed enterprise information technology services to be
875	established in law.
876	(3) In developing policy recommendations and implementation
877	plans for established and proposed enterprise information
878	technology services, the agency shall describe the scope of
879	operation, conduct costs and requirements analyses, conduct an
880	inventory of all existing information technology resources that
881	are associated with each service, and develop strategies and
882	timeframes for statewide migration.
883	(4) For the purpose of completing its work activities, each
884	state agency shall provide to the agency all requested
885	information, including, but not limited to, the state agency's
886	costs, service requirements, and equipment inventories.
887	(4) (5) REPORTFor the purpose of ensuring accountability
888	for the duties and responsibilities of the executive director of
889	the Agency for State Technology and the agency under ss. 14.206
890	and 282.0055, within 60 days after the end of each fiscal year,
891	the <u>executive director</u> agency shall report to the Governor and
892	Cabinet, the President of the Senate, and the Speaker of the
893	House of Representatives on what was achieved or not achieved in
894	the prior year's work plan.
895	Section 8. Section 282.201, Florida Statutes, is amended to
896	read:
897	(Substantial rewording of section. See
898	s. 282.201, F.S., for current text.)
899	282.201 State data center system; agency duties and

Page 31 of 79

	29-00496A-13 2013908
900	limitations.—A state data center system that includes all shared
901	resource centers, primary data centers, and computing
902	facilities, and that provides an enterprise information
903	technology service, is established.
904	(1) INTENTThe Legislature finds that the most efficient
905	and effective means of providing quality utility data processing
906	services to state agencies requires that computing resources be
907	concentrated in quality facilities that provide the proper
908	security, infrastructure, and staff resources in order to ensure
909	that the state's data is maintained reliably and safely and is
910	recoverable in the event of a disaster. Efficiencies resulting
911	from such consolidation include increased ability to leverage
912	technological expertise and hardware and software capabilities;
913	increased savings through consolidated purchasing decisions; and
914	enhanced ability to deploy technology improvements and implement
915	new policies consistently throughout the consolidated
916	organization. Therefore, it is the intent of the Legislature
917	that state agency data centers and computing facilities be
918	consolidated into the Agency for State Technology to the maximum
919	extent possible by June 30, 2019.
920	(2) AGENCY FOR STATE TECHNOLOGY DUTIES
921	(a) The agency shall, by October 1, 2013, provide
922	recommendations to the Governor and Cabinet for approving,
923	confirming, and removing shared resource center or primary data
924	center designation. Upon approval, existing designations shall
925	be deemed obsolete.
926	(b) The agency shall establish a schedule for the
927	consolidation of state agency data centers subject to review and
928	approval by the Governor and Cabinet. The schedule or transition

Page 32 of 79

	29-00496A-13 2013908
929	plan must be provided by October 1, 2014, and be updated
930	annually until consolidation is complete. The schedule must be
931	based on the goals of maximizing the efficiency and quality of
932	service delivery and cost savings.
933	(3) STATE AGENCY DUTIES
934	(a) A state agency that is consolidating agency data
935	centers into a shared resource center must execute a new or
936	update an existing memorandum of understanding within 60 days
937	after the specified consolidation date, as required by s.
938	282.203, in order to specify the services and levels of service
939	it is to receive from the shared resource center as a result of
940	the consolidation. If a state agency is unable to execute a
941	memorandum of understanding by that date, the state agency shall
942	submit a report to the Governor and Cabinet within 5 working
943	days after that date which explains the specific issues
944	preventing execution and describes its plan and schedule for
945	resolving those issues.
946	(b) On the date of each consolidation specified in general
947	law or the General Appropriations Act, each state agency shall
948	retain the least-privileged administrative access rights
949	necessary to perform the duties not assigned to the primary data
950	centers.
951	(4) SCHEDULE FOR CONSOLIDATIONS OF STATE AGENCY DATA
952	CENTERSConsolidations of agency data centers shall be
953	suspended for the 2013-2014 fiscal year. Consolidations shall
954	resume during the 2014-2015 fiscal year based upon a revised
955	schedule developed by the agency.
956	Section 9. Section 282.203, Florida Statutes, is amended to
957	read:

Page 33 of 79

	29-00496A-13 2013908
958	(Substantial rewording of section. See
959	s. 282.203, F.S., for current text.)
960	282.203 Shared resource centers; duties
961	(1) Each shared resource center shall:
962	(a) Serve participating state agencies as an information-
963	system utility.
964	(b) Cooperate with participating state agencies to offer,
965	develop, and support the services and applications.
966	(c) Comply with rules adopted by the Agency for State
967	Technology, pursuant to this section, and coordinate with the
968	agency in the consolidation of data centers.
969	(d) Provide transparent financial statements to
970	participating state agencies.
971	(e) Assume the least-privileged administrative access
972	rights necessary to perform the services provided by the data
973	center for the software and equipment that is consolidated into
974	a primary data center.
975	(2) Each shared resource center shall enter into a
976	memorandum of understanding with each participating state agency
977	to provide services.
978	(a) A memorandum of understanding may not have a term
979	exceeding 3 years but may include an option to renew for up to 3
980	years.
981	(b) The failure to execute a memorandum of understanding
982	within 60 days after service commencement shall, in the case of
983	a participating state agency, result in a continuation of the
984	terms of the memorandum of understanding from the previous
985	fiscal year, including any amendments that were formally
986	proposed to the state agency by the shared resource center

Page 34 of 79

	29-00496A-13 2013908
987	within the 3 months before service commencement, and a revised
988	cost-of-service estimate. If a participating state agency fails
989	to execute a memorandum of understanding within 60 days after
990	service commencement, the shared resource center may cease
991	services.
992	Section 10. Section 282.204, Florida Statutes, is repealed.
993	Section 11. Section 282.205, Florida Statutes, is repealed.
994	Section 12. Section 282.206, Florida Statutes, is created
995	to read:
996	282.206 Fletcher Shared Resource CenterThe Fletcher
997	Shared Resource Center is established within the Department of
998	Financial Services.
999	(1) The center shall collaborate with the Agency for State
1000	Technology to develop policies, procedures, standards, and rules
1001	for the delivery of enterprise information technology services.
1002	(2) The center shall provide colocation services to the
1003	Department of Legal Affairs and the Department of Agriculture
1004	and Consumer Services if data center equipment is moved pursuant
1005	to subsections (5) or (6).
1006	(3) The Department of Financial Services shall use the
1007	Fletcher Shared Resource Center, provide full service to the
1008	Office of Financial Regulation and the Office of Insurance
1009	Regulation, and host the Legislative Appropriations
1010	System/Planning and Budgeting Subsystem (LAS/PBS).
1011	(4) The center shall be governed through a master
1012	memorandum of understanding administered by a steering committee
1013	comprised of the chief information officers of the Department of
1014	Legal Affairs, the Department of Agriculture and Consumer
1015	Services, and the Department of Financial Services. The steering

Page 35 of 79

	29-00496A-13 2013908_
1016	committee shall meet quarterly to ensure that customers are
1017	receiving expected services in accordance with the memorandum of
1018	understanding and to discuss services and structure. The
1019	committee may create ad hoc workgroups to account for, mitigate,
1020	and manage any unforeseen issues.
1021	(5) The Department of Legal Affairs may move its data
1022	center equipment to the center by June 30, 2015.
1023	(6) The Department of Agriculture and Consumer Services may
1024	move its Mayo Building data center equipment to the center by
1025	June 30, 2015.
1026	Section 13. Subsections (3), (4), (5), and (6) of section
1027	282.318, Florida Statutes, are amended to read:
1028	282.318 Enterprise security of data and information
1029	technology
1030	(3) The Agency for <u>State</u> Enterprise Information Technology
1031	is responsible for establishing rules and publishing guidelines
1032	for ensuring an appropriate level of security for all <u>state</u>
1033	agency data and information technology resources for, with the
1034	exception of the Department of Agriculture and Consumer
1035	Services, the Department of Financial Services, and the
1036	Department of Legal Affairs executive branch agencies. The
1037	agency shall also perform the following duties and
1038	responsibilities:
1039	(a) Develop, and annually update by February 1, an
1040	enterprise information security strategic plan that includes
1041	security goals and objectives for the strategic issues of
1042	information security policy, risk management, training, incident
1043	management, and survivability planning.
1044	(b) Develop enterprise security rules and published

Page 36 of 79
	29-00496A-13 2013908
1045	guidelines for:
1046	1. Comprehensive risk analyses and information security
1047	audits conducted by state agencies.
1048	2. Responding to suspected or confirmed information
1049	security incidents, including suspected or confirmed breaches of
1050	personal information or exempt data.
1051	3. Agency security plans, including strategic security
1052	plans and security program plans.
1053	4. The recovery of information technology and data
1054	following a disaster.
1055	5. The managerial, operational, and technical safeguards
1056	for protecting state government data and information technology
1057	resources.
1058	(c) Assist agencies in complying with the provisions of
1059	this section.
1060	(d) Pursue appropriate funding for the purpose of enhancing
1061	domestic security.
1062	(e) Provide training for agency information security
1063	managers.
1064	(f) Annually review the strategic and operational
1065	information security plans of executive branch agencies.
1066	(4) To assist the Agency for <u>State</u> Enterprise Information
1067	Technology in carrying out its responsibilities, each <u>state</u>
1068	agency head shall, at a minimum:
1069	(a) Designate an information security manager to administer
1070	the security program of the <u>state</u> agency for its data and
1071	information technology resources. This designation must be
1072	provided annually in writing to the agency for Enterprise
1073	Information Technology by January 1.

Page 37 of 79

CODING: Words stricken are deletions; words underlined are additions.

SB 908

29-00496A-13

2013908

(b) Submit to the agency for Enterprise Information
 Technology annually by July 31, the state agency's comprehensive
 strategic and operational information security plans developed
 pursuant to the rules and guidelines established by the agency
 for Enterprise Information Technology.

1079 1. The state agency comprehensive strategic information 1080 security plan must cover a 3-year period and define security 1081 goals, intermediate objectives, and projected agency costs for the strategic issues of agency information security policy, risk 1082 management, security training, security incident response, and 1083 survivability. The plan must be based on the enterprise 1084 1085 strategic information security plan created by the agency for 1086 Enterprise Information Technology. Additional issues may be 1087 included.

1088 2. The state agency operational information security plan 1089 must include a progress report for the prior operational 1090 information security plan and a project plan that includes 1091 activities, timelines, and deliverables for security objectives 1092 that, subject to current resources, the state agency will 1093 implement during the current fiscal year. The cost of 1094 implementing the portions of the plan which cannot be funded 1095 from current resources must be identified in the plan.

(c) Conduct, and update every 3 years, a comprehensive risk analysis to determine the security threats to the data, information, and information technology resources of the <u>state</u> agency. The risk analysis information is confidential and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General and the agency for Enterprise Information Technology for performing

Page 38 of 79

29-00496A-13 1103 postauditing duties.

1104 (d) Develop, and periodically update, written internal policies and procedures that, which include procedures for 1105 1106 notifying the agency for Enterprise Information Technology when 1107 a suspected or confirmed breach, or an information security 1108 incident, occurs. Such policies and procedures must be 1109 consistent with the rules and guidelines established by the 1110 agency for Enterprise Information Technology to ensure the security of the data, information, and information technology 1111 1112 resources of the state agency. The internal policies and procedures that, if disclosed, could facilitate the unauthorized 1113 1114 modification, disclosure, or destruction of data or information 1115 technology resources are confidential information and exempt 1116 from s. 119.07(1), except that such information shall be 1117 available to the Auditor General and the Agency for State 1118 Enterprise Information Technology for performing postauditing 1119 duties.

(e) Implement appropriate cost-effective safeguards to address identified risks to the data, information, and information technology resources of the <u>state</u> agency.

1123 (f) Ensure that periodic internal audits and evaluations of 1124 the state agency's security program for the data, information, 1125 and information technology resources of the state agency are conducted. The results of such audits and evaluations are 1126 1127 confidential information and exempt from s. 119.07(1), except 1128 that such information shall be available to the Auditor General 1129 and the agency for Enterprise Information Technology for 1130 performing postauditing duties.

1131

(g) Include appropriate security requirements in the

Page 39 of 79

CODING: Words stricken are deletions; words underlined are additions.

2013908

29-00496A-13 2013908 1132 written specifications for the solicitation of information 1133 technology and information technology resources and services, 1134 which are consistent with the rules and guidelines established 1135 by the agency for Enterprise Information Technology. 1136 (h) Provide security awareness training to employees and users of the state agency's communication and information 1137 resources concerning information security risks and the 1138 1139 responsibility of employees and users to comply with policies, standards, guidelines, and operating procedures adopted by the 1140 1141 state agency to reduce those risks. (i) Develop a process for detecting, reporting, and 1142 responding to suspected or confirmed security incidents, 1143 1144 including suspected or confirmed breaches consistent with the 1145 security rules and guidelines established by the agency for 1146 Enterprise Information Technology. 1147 1. Suspected or confirmed information security incidents 1148 and breaches must be immediately reported to the agency for 1149 Enterprise Information Technology. 1150 2. For incidents involving breaches, agencies shall provide 1151 notice in accordance with s. 817.5681 and to the agency for 1152 Enterprise Information Technology in accordance with this 1153 subsection. 1154 (5) Each state agency shall include appropriate security 1155 requirements in the specifications for the solicitation of 1156 contracts for procuring information technology or information 1157 technology resources or services which are consistent with the 1158 rules and quidelines established by the agency for Enterprise 1159 Information Technology.

1160

(5) (6) The Agency for State Enterprise Information

Page 40 of 79

	29-00496A-13 2013908
1161	 Technology may adopt rules relating to information security and
1162	to administer the provisions of this section.
1163	Section 14. Section 282.33, Florida Statutes, is repealed.
1164	Section 15. Section 282.34, Florida Statutes, is repealed.
1165	Section 16. Section 282.702, Florida Statutes, is amended
1166	to read:
1167	282.702 Powers and duties.—The <u>Agency for State Technology</u>
1168	Department of Management Services shall have the following
1169	powers, duties, and functions:
1170	(1) To publish electronically the portfolio of services
1171	available from the <u>agency</u> department, including pricing
1172	information; the policies and procedures governing usage of
1173	available services; and a forecast of the <u>agency's</u> department's
1174	priorities for each telecommunications service.
1175	(2) To adopt technical standards by rule for the state
1176	telecommunications network which ensure the interconnection and
1177	operational security of computer networks, telecommunications,
1178	and information systems of agencies.
1179	(3) To enter into agreements related to information
1180	technology and telecommunications services with state agencies
1181	and political subdivisions of the state.
1182	(4) To purchase from or contract with information
1183	technology providers for information technology, including
1184	private line services.
1185	(5) To apply for, receive, and hold authorizations,
1186	patents, copyrights, trademarks, service marks, licenses, and
1187	allocations or channels and frequencies to carry out the
1188	purposes of this part.
1189	(6) To purchase, lease, or otherwise acquire and to hold,

Page 41 of 79

	29-00496A-13 2013908
1190	sell, transfer, license, or otherwise dispose of real, personal,
1191	and intellectual property, including, but not limited to,
1192	patents, trademarks, copyrights, and service marks.
1193	(7) To cooperate with any federal, state, or local
1194	emergency management agency in providing for emergency
1195	telecommunications services.
1196	(8) To control and approve the purchase, lease, or
1197	acquisition and the use of telecommunications services,
1198	software, circuits, and equipment provided as part of any other
1199	total telecommunications system to be used by the state or its
1200	agencies.
1201	(9) To adopt rules pursuant to ss. 120.536(1) and 120.54
1202	relating to telecommunications and to administer the provisions
1203	of this part.
1204	(10) To apply for and accept federal funds for the purposes
1205	of this part as well as gifts and donations from individuals,
1206	foundations, and private organizations.
1207	(11) To monitor issues relating to telecommunications
1208	facilities and services before the Florida Public Service
1209	Commission and the Federal Communications Commission and, if
1210	necessary, prepare position papers, prepare testimony, appear as
1211	a witness, and retain witnesses on behalf of state agencies in
1212	proceedings before the commissions.
1213	(12) Unless delegated to the state agencies by the agency
1214	department, to manage and control, but not intercept or
1215	interpret, telecommunications within the SUNCOM Network by:
1216	(a) Establishing technical standards to physically
1217	interface with the SUNCOM Network.

1218

(b) Specifying how telecommunications are transmitted

Page 42 of 79

	29-00496A-13 2013908
1219	within the SUNCOM Network.
1220	(c) Controlling the routing of telecommunications within
1221	the SUNCOM Network.
1222	(d) Establishing standards, policies, and procedures for
1223	access to and the security of the SUNCOM Network.
1224	(e) Ensuring orderly and reliable telecommunications
1225	services in accordance with the service level agreements
1226	executed with state agencies.
1227	(13) To plan, design, and conduct experiments for
1228	telecommunications services, equipment, and technologies, and to
1229	implement enhancements in the state telecommunications network
1230	if in the public interest and cost-effective. Funding for such
1231	experiments must be derived from SUNCOM Network service revenues
1232	and may not exceed 2 percent of the annual budget for the SUNCOM
1233	Network for any fiscal year or as provided in the General
1234	Appropriations Act. New services offered as a result of this
1235	subsection may not affect existing rates for facilities or
1236	services.
1237	(14) To enter into contracts or agreements, with or without
1238	competitive bidding or procurement, to make available, on a
1239	fair, reasonable, and nondiscriminatory basis, property and
1240	other structures under <u>agency</u> departmental control for the
1241	placement of new facilities by any wireless provider of mobile
1242	service as defined in 47 U.S.C. s. 153(27) or s. 332(d) and any
1243	telecommunications company as defined in s. 364.02 if it is
1244	practical and feasible to make such property or other structures
1245	available. The <u>agency</u> department may, without adopting a rule,
1246	charge a just, reasonable, and nondiscriminatory fee for the
1247	placement of the facilities, payable annually, based on the fair

Page 43 of 79

29-00496A-13 2013908 1248 market value of space used by comparable telecommunications 1249 facilities in the state. The agency department and a wireless 1250 provider or telecommunications company may negotiate the 1251 reduction or elimination of a fee in consideration of services 1252 provided to the agency department by the wireless provider or 1253 telecommunications company. All such fees collected by the 1254 agency department shall be deposited directly into the Law 1255 Enforcement Radio Operating Trust Fund, and may be used by the 1256 agency department to construct, maintain, or support the system.

1257 (15) Establish policies that ensure that the agency's 1258 department's cost-recovery methodologies, billings, receivables, 1259 expenditures, budgeting, and accounting data are captured and 1260 reported timely, consistently, accurately, and transparently and 1261 are in compliance with all applicable federal and state laws and 1262 rules. The agency department shall annually submit a report to 1263 the Governor, Cabinet, the President of the Senate, and the 1264 Speaker of the House of Representatives a report that describes 1265 each service and its cost, the billing methodology for 1266 recovering the cost of the service, and, if applicable, the 1267 identity of those services that are subsidized.

1268 Section 17. Subsection (2) of section 20.22, Florida 1269 Statutes, is amended to read:

1270 20.22 Department of Management Services.—There is created a1271 Department of Management Services.

1272 (2) The following divisions and programs <u>are established</u>
1273 within the Department of Management Services are established:

- 1274 (a) Facilities Program.
- 1275 (b) Technology Program.
- 1276 (b)(c) Workforce Program.

Page 44 of 79

	29-00496A-13 2013908_
1277	<u>(c)</u> (d)1. Support Program.
1278	(d) 2. Federal Property Assistance Program.
1279	(e) Administration Program.
1280	(f) Division of Administrative Hearings.
1281	(g) Division of Retirement.
1282	(h) Division of State Group Insurance.
1283	Section 18. Paragraph (e) of subsection (2) of section
1284	110.205, Florida Statutes, is amended to read:
1285	110.205 Career service; exemptions
1286	(2) EXEMPT POSITIONSThe exempt positions that are not
1287	covered by this part include the following:
1288	(e) The <u>executive director of</u> Chief Information Officer in
1289	the Agency for <u>State</u> Enterprise Information Technology. Unless
1290	otherwise fixed by law, the <u>Governor and Cabinet</u> A gency for
1291	Enterprise Information Technology shall set the salary and
1292	benefits of this position in accordance with the rules of the
1293	Senior Management Service.
1294	Section 19. Paragraph (o) of subsection (1) of section
1295	215.22, Florida Statutes, is amended to read:
1296	215.22 Certain income and certain trust funds exempt
1297	(1) The following income of a revenue nature or the
1298	following trust funds shall be exempt from the appropriation
1299	required by s. 215.20(1):
1300	(o) The Communications Working Capital Trust Fund of the
1301	Agency for State Technology Department of Management Services.
1302	Section 20. Subsections (2) and (9) of section 215.322,
1303	Florida Statutes, are amended to read:
1304	215.322 Acceptance of credit cards, charge cards, debit
1305	cards, or electronic funds transfers by state agencies, units of

Page 45 of 79

2013908

1306 local government, and the judicial branch.-

1307 (2) A state agency as defined in s. 216.011, or the 1308 judicial branch, may accept credit cards, charge cards, debit 1309 cards, or electronic funds transfers in payment for goods and 1310 services with the prior approval of the Chief Financial Officer. 1311 If the Internet or other related electronic methods are to be 1312 used as the collection medium, the Agency for State Enterprise 1313 Information Technology shall review and recommend to the Chief 1314 Financial Officer whether to approve the request with regard to 1315 the process or procedure to be used.

(9) For payment programs in which credit cards, charge 1316 1317 cards, or debit cards are accepted by state agencies, the 1318 judicial branch, or units of local government, the Chief 1319 Financial Officer, in consultation with the Agency for State 1320 Enterprise Information Technology, may adopt rules to establish 1321 uniform security safeguards for cardholder data and to ensure 1322 compliance with the Payment Card Industry Data Security 1323 Standards.

Section 21. Paragraph (c) of subsection (6) of section 1325 216.292, Florida Statutes, is amended to read:

1326

216.292 Appropriations nontransferable; exceptions.-

(6) The Chief Financial Officer shall transfer from any available funds of an agency or the judicial branch the following amounts and shall report all such transfers and the reasons therefor to the legislative appropriations committees and the Executive Office of the Governor:

(c) The amount due to the Communications Working Capital
Trust Fund from moneys appropriated in the General
Appropriations Act for the purpose of paying for services

Page 46 of 79

_	29-00496A-13 2013908
1335	provided by the state communications system in the <u>Agency for</u>
1336	State Technology Department of Management Services which <u>are</u> is
1337	unpaid 45 days after the billing date. The amount transferred
1338	shall be that billed by the <u>agency</u> department .
1339	Section 22. Section 282.604, Florida Statutes, is amended
1340	to read:
1341	282.604 Adoption of rulesThe Agency for State Technology
1342	Department of Management Services shall, with input from
1343	stakeholders, adopt rules pursuant to ss. 120.536(1) and 120.54
1344	for the development, procurement, maintenance, and use of
1345	accessible electronic information technology by governmental
1346	units.
1347	Section 23. Section 282.703, Florida Statutes, is amended
1348	to read:
1349	282.703 SUNCOM Network; exemptions from the required use
1350	(1) The SUNCOM Network is established within the Agency for
1351	State Technology department as the state enterprise
1352	telecommunications system for providing local and long-distance
1353	communications services to state agencies, political
1354	subdivisions of the state, municipalities, and nonprofit
1355	corporations pursuant to this part. The SUNCOM Network shall be
1356	developed to transmit all types of telecommunications signals,
1357	including, but not limited to, voice, data, video, image, and
1358	radio. State agencies shall cooperate and assist in the
1359	development and joint use of telecommunications systems and
1360	services.
1361	(2) The <u>Agency for State Technology</u> department shall
1362	design, engineer, implement, manage, and operate through state
1363	ownership, commercial leasing, contracted services, or some

Page 47 of 79

29-00496A-13 2013908 1364 combination thereof, the facilities, equipment, and contracts 1365 providing SUNCOM Network services, and shall develop a system of 1366 equitable billings and charges for telecommunications services. 1367 (3) The Agency for State Technology department shall own, 1368 manage, and establish standards for the telecommunications 1369 addressing and numbering plans for the SUNCOM Network. This 1370 includes distributing or revoking numbers and addresses to authorized users of the network and delegating or revoking the 1371 1372 delegation of management of subsidiary groups of numbers and 1373 addresses to authorized users of the network. 1374 (4) The Agency for State Technology department shall 1375 maintain a directory of information and services which provides the names, phone numbers, and email e-mail addresses for 1376 1377 employees, state agencies, and network devices that are served, 1378 in whole or in part, by the SUNCOM Network. State agencies and political subdivisions of the state shall cooperate with the 1379 1380 agency department by providing timely and accurate directory 1381 information in the manner established by the agency department. (5) All state agencies shall use the SUNCOM Network for 1382

1382 <u>state</u> agency telecommunications services as the services become 1384 available; however, <u>a state</u> an agency is not relieved of 1385 responsibility for maintaining telecommunications services 1386 necessary for effective management of its programs and 1387 functions. The <u>agency</u> department may provide such communications 1388 services to a state university if requested by the university.

(a) If a SUNCOM Network service does not meet the
telecommunications requirements of <u>a state</u> an agency, the <u>state</u>
agency must notify the <u>Agency for State Technology</u> department in
writing and detail the requirements for that service. If the

Page 48 of 79

	29-00496A-13 2013908
1393	<u>agency</u> department is unable to meet <u>a state</u> an agency's
1394	requirements by enhancing SUNCOM Network service, the <u>agency</u>
1395	department may grant the state agency an exemption from the
1396	required use of specified SUNCOM Network services.
1397	(b) Unless an exemption has been granted by the <u>agency</u>
1398	department, effective October 1, 2010, all customers of a <u>shared</u>
1399	<u>resource</u> state primary data center, excluding state
1400	universities, must use the shared SUNCOM Network
1401	telecommunications services connecting the <u>shared resource</u> state
1402	primary data center to SUNCOM services for all
1403	telecommunications needs in accordance with <u>agency</u> department
1404	rules.
1405	1. Upon discovery of customer noncompliance with this
1406	paragraph, the <u>agency</u> department shall provide the affected
1407	customer with a schedule for transferring to the shared
1408	telecommunications services provided by the SUNCOM Network and
1409	an estimate of all associated costs. The <u>shared resource</u> state
1410	primary data centers and their customers shall cooperate with
1411	the <u>agency</u> department to accomplish the transfer.
1412	2. Customers may request an exemption from this paragraph
1413	in the same manner as authorized in paragraph (a).
1414	(6) This section may not be construed to require a state
1415	university to use SUNCOM Network communication services.
1416	Section 24. Section 282.704, Florida Statutes, is amended
1417	to read:
1418	282 704 Use of state SUNCOM Network by municipalities - Any

1418 282.704 Use of state SUNCOM Network by municipalities.—Any 1419 municipality may request the <u>Agency for State Technology</u> 1420 department to provide any or all of the SUNCOM Network's 1421 portfolio of communications services upon such terms and

Page 49 of 79

	29-00496A-13 2013908_
1422	conditions as the <u>agency</u> department may establish. The
1423	requesting municipality shall pay its share of installation and
1424	recurring costs according to the published rates for SUNCOM
1425	Network services and as invoiced by the <u>agency</u> department . Such
1426	municipality shall also pay for any requested modifications to
1427	existing SUNCOM Network services, if any charges apply.
1428	Section 25. Section 282.705, Florida Statutes, is amended
1429	to read:
1430	282.705 Use of state SUNCOM Network by nonprofit
1431	corporations
1432	(1) The <u>Agency for State Technology</u> department shall
1433	provide a means whereby private nonprofit corporations under
1434	contract with state agencies or political subdivisions of the
1435	state may use the state SUNCOM Network, subject to the
1436	limitations in this section. In order to qualify to use the
1437	state SUNCOM Network, a nonprofit corporation shall:
1438	(a) Expend the majority of its total direct revenues for
1439	the provision of contractual services to the state, a
1440	municipality, or a political subdivision; and
1441	(b) Receive only a small portion of its total revenues from
1442	any source other than a state agency, a municipality, or a
1443	political subdivision during the time SUNCOM Network services
1444	are requested.
1445	(2) Each nonprofit corporation seeking authorization to use
1446	the state SUNCOM Network shall provide to the <u>agency</u> department,
1447	upon request, proof of compliance with subsection (1).
1448	(3) Nonprofit corporations established pursuant to general
1449	law and an association of municipal governments which is wholly
1450	owned by the municipalities are eligible to use the state SUNCOM
	Page 50 of 79

Page 50 of 79

29-00496A-132013908_1451Network, subject to the terms and conditions of the agency1452department.

(4) Institutions qualified to participate in the William L.
Boyd, IV, Florida Resident Access Grant Program pursuant to s.
1009.89 are eligible to use the state SUNCOM Network, subject to
the terms and conditions of the <u>agency</u> department. Such entities
are not required to satisfy the other criteria of this section.

(5) Private, nonprofit elementary and secondary schools are eligible for rates and services on the same basis as public schools if such schools do not have an endowment in excess of \$50 million.

1462 Section 26. Section 282.706, Florida Statutes, is amended 1463 to read:

1464 282.706 Use of SUNCOM Network by libraries.-The Agency for 1465 State Technology department may provide SUNCOM Network services 1466 to any library in the state, including libraries in public 1467 schools, community colleges, state universities, and nonprofit 1468 private postsecondary educational institutions, and libraries owned and operated by municipalities and political subdivisions. 1469 1470 This section may not be construed to require a state university 1471 library to use SUNCOM Network services.

1472 Section 27. Section 282.707, Florida Statutes, is amended 1473 to read:

1474

282.707 SUNCOM Network; criteria for usage.-

(1) The <u>Agency for State Technology</u> department and customers served by the <u>agency</u> department shall periodically review the qualifications of subscribers using the state SUNCOM Network and terminate services provided to a facility not qualified under this part or rules adopted hereunder. In the

Page 51 of 79

1504

29-00496A-13 2013908 1480 event of nonpayment of invoices by subscribers whose SUNCOM 1481 Network invoices are paid from sources other than legislative appropriations, such nonpayment represents good and sufficient 1482 1483 reason to terminate service. 1484 (2) The Agency for State Technology department shall adopt 1485 rules for implementing and operating the state SUNCOM Network, 1486 which include procedures for withdrawing and restoring 1487 authorization to use the state SUNCOM Network. Such rules shall provide a minimum of 30 days' notice to affected parties before 1488 1489 terminating voice communications service. 1490 (3) This section does not limit or restrict the ability of 1491 the Florida Public Service Commission to set jurisdictional 1492 tariffs of telecommunications companies. 1493 Section 28. Section 282.709, Florida Statutes, is amended 1494 to read: 1495 282.709 State agency law enforcement radio system and 1496 interoperability network.-1497 (1) The Agency for State Technology department may acquire 1498 and administer a statewide radio communications system to serve 1499 law enforcement units of state agencies, and to serve local law 1500 enforcement agencies through mutual aid channels. 1501 (a) The agency department shall, in conjunction with the 1502 Department of Law Enforcement and the Division of Emergency 1503 Management, establish policies, procedures, and standards to be

1505 and operation of the statewide radio communications system.
1506 (b) The <u>agency</u> department shall bear the overall

incorporated into a comprehensive management plan for the use

1507 responsibility for the design, engineering, acquisition, and 1508 implementation of the statewide radio communications system and

Page 52 of 79

29-00496A-13 1509 for ensuring the proper operation and maintenance of all common 1510 system equipment.

1511 (c)1. The agency department may rent or lease space on any 1512 tower under its control and refuse to lease space on any tower 1513 at any site.

1514 2. The agency department may rent, lease, or sublease 1515 ground space as necessary to locate equipment to support 1516 antennae on the towers. The costs for the use of such space 1517 shall be established by the agency department for each site if 1518 it is determined to be practicable and feasible to make space available. 1519

1520 3. The agency department may rent, lease, or sublease 1521 ground space on lands acquired by the agency department for the 1522 construction of privately owned or publicly owned towers. The 1523 agency department may, as a part of such rental, lease, or 1524 sublease agreement, require space on such towers for antennae as 1525 necessary for the construction and operation of the state agency 1526 law enforcement radio system or any other state need.

1527 4. All moneys collected by the agency department for rents, 1528 leases, and subleases under this subsection shall be deposited 1529 directly into the State Agency Law Enforcement Radio System 1530 Trust Fund established in subsection (3) and may be used by the agency department to construct, maintain, or support the system. 1531

1532 5. The positions necessary for the agency department to 1533 accomplish its duties under this subsection shall be established 1534 in the General Appropriations Act and funded by the Law 1535 Enforcement Radio Operating Trust Fund or other revenue sources.

1536 (d) The agency department shall exercise its powers and 1537 duties under this part to plan, manage, and administer the

Page 53 of 79

CODING: Words stricken are deletions; words underlined are additions.

2013908

1563

department.

29-00496A-13 2013908 mutual aid channels in the statewide radio communication system. 1538 1539 1. In implementing such powers and duties, the agency 1540 department shall consult and act in conjunction with the 1541 Department of Law Enforcement and the Division of Emergency 1542 Management, and shall manage and administer the mutual aid 1543 channels in a manner that reasonably addresses the needs and 1544 concerns of the involved law enforcement agencies and emergency 1545 response agencies and entities. 1546 2. The agency department may make the mutual aid channels 1547 available to federal agencies, state agencies, and agencies of 1548 the political subdivisions of the state for the purpose of 1549 public safety and domestic security. (e) The agency department may allow other state agencies to 1550 1551 use the statewide radio communications system under terms and 1552 conditions established by the agency department. 1553 (2) The Joint Task Force on State Agency Law Enforcement 1554 Communications is created adjunct to the Agency for State 1555 Technology department to advise the agency department of member-1556 agency needs relating to the planning, designing, and 1557 establishment of the statewide communication system. 1558 (a) The Joint Task Force on State Agency Law Enforcement 1559 Communications shall consist of the following members: 1560 1. A representative of the Division of Alcoholic Beverages 1561 and Tobacco of the Department of Business and Professional 1562 Regulation who shall be appointed by the secretary of the

1564 2. A representative of the Division of Florida Highway
1565 Patrol of the Department of Highway Safety and Motor Vehicles
1566 who shall be appointed by the executive director of the

Page 54 of 79

29-00496A-13

1567 department.

1568 3. A representative of the Department of Law Enforcement1569 who shall be appointed by the executive director of the1570 department.

4. A representative of the Fish and Wildlife ConservationCommission who shall be appointed by the executive director ofthe commission.

1574 5. A representative of the Department of Corrections who 1575 shall be appointed by the secretary of the department.

1576 6. A representative of the Division of State Fire Marshal1577 of the Department of Financial Services who shall be appointed1578 by the State Fire Marshal.

1579 7. A representative of the Department of Transportation who 1580 shall be appointed by the secretary of the department.

1581 (b) Each appointed member of the joint task force shall 1582 serve at the pleasure of the appointing official. Any vacancy on 1583 the joint task force shall be filled in the same manner as the 1584 original appointment. A joint task force member may, upon 1585 notification to the chair before the beginning of any scheduled 1586 meeting, appoint an alternative to represent the member on the 1587 task force and vote on task force business in his or her 1588 absence.

(c) The joint task force shall elect a chair from among its members to serve a 1-year term. A vacancy in the chair of the joint task force must be filled for the remainder of the unexpired term by an election of the joint task force members.

(d) The joint task force shall meet as necessary, but at least quarterly, at the call of the chair and at the time and place designated by him or her.

Page 55 of 79

CODING: Words stricken are deletions; words underlined are additions.

2013908

```
29-00496A-13
                                                                2013908
1596
            (e) The per diem and travel expenses incurred by a member
1597
      of the joint task force in attending its meetings and in
1598
      attending to its affairs shall be paid pursuant to s. 112.061,
1599
      from funds budgeted to the state agency that the member
1600
      represents.
1601
            (f) The agency department shall provide technical support
1602
      to the joint task force.
1603
            (3) (a) The State Agency Law Enforcement Radio System Trust
1604
```

Fund is established in the Agency for State Technology 1605 department and funded from surcharges collected under ss. 1606 318.18, 320.0802, and 328.72. Upon appropriation, moneys in the 1607 trust fund may be used by the agency department to acquire by competitive procurement the equipment, software, and 1608 1609 engineering, administrative, and maintenance services it needs 1610 to construct, operate, and maintain the statewide radio system. 1611 Moneys in the trust fund from surcharges shall be used to help 1612 fund the costs of the system. Upon completion of the system, 1613 moneys in the trust fund may also be used by the agency for paying department for payment of the recurring maintenance costs 1614 1615 of the system.

(b) Funds from the State Agency Law Enforcement Radio System Trust Fund may be used by the <u>agency department</u> to fund mutual aid buildout maintenance and sustainment and the interoperability network created under subsection (4) as appropriated by law. This paragraph expires July 1, 2013.

1621 (4) The <u>Agency for State Technology</u> department may create 1622 and administer an interoperability network to enable 1623 interoperability between various radio communications 1624 technologies and to serve federal agencies, state agencies, and

Page 56 of 79

29-00496A-13 2013908_ 1625 agencies of political subdivisions of the state for the purpose 1626 of public safety and domestic security.

(a) The <u>agency</u> department shall, in conjunction with the
Department of Law Enforcement and the Division of Emergency
Management, exercise its powers and duties pursuant to this
chapter to plan, manage, and administer the interoperability
network. The <u>agency</u> office may:

Enter into mutual aid agreements among federal agencies,
 state agencies, and political subdivisions of the state for the
 use of the interoperability network.

1635 2. Establish the cost of maintenance and operation of the 1636 interoperability network and charge subscribing federal and 1637 local law enforcement agencies for access and use of the 1638 network. The <u>agency department</u> may not charge state law 1639 enforcement agencies identified in paragraph (2) (a) to use the 1640 network.

3. In consultation with the Department of Law Enforcement and the Division of Emergency Management, amend and enhance the statewide radio communications system as necessary to implement the interoperability network.

(b) The <u>agency</u> department, in consultation with the Joint Task Force on State Agency Law Enforcement Communications, and in conjunction with the Department of Law Enforcement and the Division of Emergency Management, shall establish policies, procedures, and standards to incorporate into a comprehensive management plan for the use and operation of the interoperability network.

1652 Section 29. Section 282.7101, Florida Statutes, is amended 1653 to read:

Page 57 of 79

```
29-00496A-13
```

2013908

1654 282.7101 Statewide system of regional law enforcement 1655 communications.-

1656 (1) It is the intent and purpose of the Legislature that a 1657 statewide system of regional law enforcement communications be 1658 developed whereby maximum efficiency in the use of existing 1659 radio channels is achieved in order to deal more effectively 1660 with the apprehension of criminals and the prevention of crime. 1661 To this end, all law enforcement agencies within the state are directed to provide the Agency for State Technology department 1662 1663 with any information the agency department requests for the purpose of implementing the provisions of subsection (2). 1664

1665 (2) The <u>Agency for State Technology</u> department is hereby authorized and directed to develop and maintain a statewide system of regional law enforcement communications. In formulating such a system, the <u>agency</u> department shall divide the state into appropriate regions and shall develop a program that includes, but is not limited to:

1671 (a) The communications requirements for each county and1672 municipality comprising the region.

(b) An interagency communications provision that depicts the communication interfaces between municipal, county, and state law enforcement entities operating within the region.

(c) A frequency allocation and use provision that includes, on an entity basis, each assigned and planned radio channel and the type of operation, simplex, duplex, or half-duplex, on each channel.

1680 (3) The <u>Agency for State Technology</u> department shall adopt
1681 any necessary rules and regulations for administering and
1682 coordinating the statewide system of regional law enforcement

Page 58 of 79

29-00496A-13

1683 communications.

1711

(4) The <u>executive director</u> secretary of the <u>Agency for</u>
<u>State Technology</u> department or his or her designee is designated
as the director of the statewide system of regional law
enforcement communications and, for the purpose of carrying out
the provisions of this section, may coordinate the activities of
the system with other interested state agencies and local law
enforcement agencies.

1691 (5) A law enforcement communications system may not be 1692 established or expanded without the prior approval of the <u>Agency</u> 1693 <u>for State Technology department</u>.

(6) Within the limits of its capability, the Department of
 Law Enforcement is encouraged to lend assistance to the <u>Agency</u>
 <u>for State Technology</u> department in the development of the
 statewide system of regional law enforcement communications
 proposed by this section.

1699 Section 30. Section 282.711, Florida Statutes, is amended 1700 to read:

1701 282.711 Remote electronic access services.-The Agency for 1702 State Technology department may collect fees for providing 1703 remote electronic access pursuant to s. 119.07(2). The fees may 1704 be imposed on individual transactions or as a fixed subscription 1705 for a designated period of time. All fees collected under this 1706 section shall be deposited in the appropriate trust fund of the 1707 program or activity that made the remote electronic access 1708 available.

1709 Section 31. Subsection (14) of section 287.012, Florida 1710 Statutes, is amended to read:

287.012 Definitions.—As used in this part, the term:

Page 59 of 79

CODING: Words stricken are deletions; words underlined are additions.

2013908

	29-00496A-13 2013908_
1712	(14) "Information technology" means equipment, hardware,
1713	software, firmware, programs, systems, networks, infrastructure,
1714	media, and related material used to automatically,
1715	electronically, and wirelessly collect, receive, access,
1716	transmit, display, store, record, retrieve, analyze, evaluate,
1717	process, classify, manipulate, manage, assimilate, control,
1718	communicate, exchange, convert, converge, interface, switch, or
1719	disseminate information of any kind or form has the meaning
1720	ascribed in s. 282.0041.
1721	Section 32. Subsection (22) of section 287.057, Florida
1722	Statutes, is amended to read:
1723	287.057 Procurement of commodities or contractual
1724	services
1725	(22) The department, in consultation with the Agency for
1726	State Enterprise Information Technology and the Chief Financial
1727	Officer Comptroller, shall develop a program for online
1728	procurement of commodities and contractual services. To enable
1729	the state to promote open competition and to leverage its buying
1730	power, agencies shall participate in the online procurement
1731	program, and eligible users may participate in the program. Only
1732	vendors prequalified as meeting mandatory requirements and
1733	qualifications criteria may participate in online procurement.
1734	(a) The department, in consultation with the agency, may
1735	contract for equipment and services necessary to develop and
1736	implement online procurement.
1737	(b) The department, in consultation with the agency, shall
1738	adopt rules, pursuant to ss. 120.536(1) and 120.54, to
1739	administer the program for online procurement. The rules shall
1740	include, but not be limited to:
	Page 60 of 79

	29-00496A-13 2013908
1741	
1742	for prequalifying vendors.
1743	2. Establishing the procedures for conducting online
1744	procurement.
1745	3. Establishing the criteria for eligible commodities and
1746	contractual services.
1747	4. Establishing the procedures for providing access to
1748	online procurement.
1749	5. Determining the criteria warranting any exceptions to
1750	participation in the online procurement program.
1751	(c) The department may impose and shall collect all fees
1752	for the use of the online procurement systems.
1753	1. The fees may be imposed on an individual transaction
1754	basis or as a fixed percentage of the cost savings generated. At
1755	a minimum, the fees must be set in an amount sufficient to cover
1756	the projected costs of the services, including administrative
1757	and project service costs in accordance with the policies of the
1758	department.
1759	2. If the department contracts with a provider for online
1760	procurement, the department, pursuant to appropriation, shall
1761	compensate the provider from the fees after the department has
1762	satisfied all ongoing costs. The provider shall report
1763	transaction data to the department each month so that the
1764	department may determine the amount due and payable to the
1765	department from each vendor.
1766	3. All fees that are due and payable to the state on a
1767	transactional basis or as a fixed percentage of the cost savings
1768	generated are subject to s. 215.31 and must be remitted within
1769	40 days after receipt of payment for which the fees are due. For

Page 61 of 79

CODING: Words stricken are deletions; words underlined are additions.

SB 908

29-00496A-13 2013908 1770 fees that are not remitted within 40 days, the vendor shall pay 1771 interest at the rate established under s. 55.03(1) on the unpaid 1772 balance from the expiration of the 40-day period until the fees 1773 are remitted. 1774 4. All fees and surcharges collected under this paragraph 1775 shall be deposited in the Operating Trust Fund as provided by 1776 law. 1777 Section 33. Subsection (17) of section 318.18, Florida 1778 Statutes, is amended to read: 1779 318.18 Amount of penalties.-The penalties required for a 1780 noncriminal disposition pursuant to s. 318.14 or a criminal 1781 offense listed in s. 318.17 are as follows: 1782 (17) In addition to any penalties imposed, a surcharge of 1783 \$3 must be paid for all criminal offenses listed in s. 318.17 1784 and for all noncriminal moving traffic violations under chapter 1785 316. Revenue from the surcharge shall be remitted to the 1786 Department of Revenue and deposited quarterly into the State 1787 Agency Law Enforcement Radio System Trust Fund of the Agency for 1788 State Technology Department of Management Services for the state 1789 agency law enforcement radio system, as described in s. 282.709, 1790 and to provide technical assistance to state agencies and local 1791 law enforcement agencies with their statewide systems of 1792 regional law enforcement communications, as described in s. 1793 282.7101. This subsection expires July 1, 2021. The Agency for 1794 State Technology Department of Management Services may retain 1795 funds sufficient to recover the costs and expenses incurred for managing, administering, and overseeing the Statewide Law 1796 1797 Enforcement Radio System, and providing technical assistance to 1798 state agencies and local law enforcement agencies with their

Page 62 of 79

29-00496A-13 2013908 1799 statewide systems of regional law enforcement communications. 1800 The Agency for State Technology Department of Management Services working in conjunction with the Joint Task Force on 1801 1802 State Agency Law Enforcement Communications shall determine and 1803 direct the purposes for which these funds are used to enhance 1804 and improve the radio system. 1805 Section 34. Section 320.0802, Florida Statutes, is amended 1806 to read: 1807 320.0802 Surcharge on license tax.-There is hereby levied 1808 and imposed on each license tax imposed under s. 320.08, except 1809 those set forth in s. 320.08(11), a surcharge in the amount of 1810 \$1, which shall be collected in the same manner as the license 1811 tax and deposited into the State Agency Law Enforcement Radio 1812 System Trust Fund of the Agency for State Technology Department 1813 of Management Services. 1814 Section 35. Subsection (9) of section 328.72, Florida 1815 Statutes, is amended to read: 1816 328.72 Classification; registration; fees and charges; surcharge; disposition of fees; fines; marine turtle stickers.-1817 1818 (9) SURCHARGE.-In addition, there is hereby levied and imposed on each vessel registration fee imposed under subsection 1819 1820 (1) a surcharge in the amount of \$1 for each 12-month period of 1821 registration, which shall be collected in the same manner as the 1822 fee and deposited into the State Agency Law Enforcement Radio 1823 System Trust Fund of the Agency for State Technology Department 1824 of Management Services. 1825 Section 36. Section 364.0135, Florida Statutes, is amended 1826 to read: 1827 364.0135 Promotion of broadband adoption.-

Page 63 of 79

29-00496A-13

2013908

1828 (1) The Legislature finds that the sustainable adoption of 1829 broadband Internet service is critical to the economic and business development of the state and is beneficial for 1830 1831 libraries, schools, colleges and universities, health care 1832 providers, and community organizations. The term "sustainable 1833 adoption" means the ability for communications service providers 1834 to offer broadband services in all areas of the state by 1835 encouraging adoption and utilization levels that allow for these 1836 services to be offered in the free market absent the need for 1837 governmental subsidy.

1838 (2) The <u>Agency for State Technology may</u> Department of
1839 Management Services is authorized to work collaboratively with,
1840 and to receive staffing support and other resources from,
1841 Enterprise Florida, Inc., state agencies, local governments,
1842 private businesses, and community organizations to:

(a) Monitor the adoption of broadband Internet service in
1844 collaboration with communications service providers, including,
1845 but not limited to, wireless and wireline Internet service
1846 providers, to develop geographical information system maps at
1847 the census tract level that will:

Identify geographic gaps in broadband services,
 including areas unserved by any broadband provider and areas
 served by a single broadband provider;

1851 2. Identify the download and upload transmission speeds 1852 made available to businesses and individuals in the state, at 1853 the census tract level of detail, using data rate benchmarks for 1854 broadband service used by the Federal Communications Commission 1855 to reflect different speed tiers; and

1856

3. Provide a baseline assessment of statewide broadband

Page 64 of 79

29-00496A-13

1857 deployment in terms of percentage of households with broadband 1858 availability.

(b) Create a strategic plan that has goals and strategies for increasing the use of broadband Internet service in the state.

1862 (c) Build and facilitate local technology planning teams or 1863 partnerships with members representing cross-sections of the 1864 community, which may include, but are not limited to, 1865 representatives from the following organizations and industries: 1866 libraries, K-12 education, colleges and universities, local 1867 health care providers, private businesses, community 1868 organizations, economic development organizations, local 1869 governments, tourism, parks and recreation, and agriculture.

(d) Encourage the use of broadband Internet service, especially in the rural, unserved, and underserved communities of the state through grant programs having effective strategies to facilitate the statewide deployment of broadband Internet service. For any grants to be awarded, priority must be given to projects that:

1876 1. Provide access to broadband education, awareness, 1877 training, access, equipment, and support to libraries, schools, 1878 colleges and universities, health care providers, and community 1879 support organizations.

1880 2. Encourage the sustainable adoption of broadband in1881 primarily unserved areas by removing barriers to entry.

1882 3. Work toward encouraging investments in establishing 1883 affordable and sustainable broadband Internet service in 1884 unserved areas of the state.

1885

4. Facilitate the development of applications, programs,

Page 65 of 79

CODING: Words stricken are deletions; words underlined are additions.

2013908

	29-00496A-13 2013908
1886	and services, including, but not limited to, telework,
1887	telemedicine, and e-learning to increase the usage of, and
1888	demand for, broadband Internet service in the state.
1889	(3) The <u>Agency for State Technology</u> department may apply
1890	for and accept federal funds for purposes of this section, as
1891	well as gifts and donations from individuals, foundations, and
1892	private organizations.
1893	(4) The Agency for State Technology department may:
1894	(a) Enter into contracts necessary or useful to carry out
1895	the purposes of this section.
1896	(b) (5) The department may Establish any committee or
1897	workgroup to administer and carry out the purposes of this
1898	section.
1899	Section 37. Subsections (3), (4), (5), (7), (9), (10), and
1900	(11) of section 365.171, Florida Statutes, are amended to read:
1901	365.171 Emergency communications number E911 state plan
1902	(3) DEFINITIONSAs used in this section, the term:
1903	(a) <u>"Agency" means the Agency for State Technology</u>
1904	means the Technology Program within the Department of Management
1905	Services, as designated by the secretary of the department.
1906	(b) "Local government" means any city, county, or political
1907	subdivision of the state and its agencies.
1908	(c) "Public agency" means the state and any city, county,
1909	city and county, municipal corporation, chartered organization,
1910	public district, or public authority located in whole or in part
1911	within this state which provides, or has authority to provide,
1912	firefighting, law enforcement, ambulance, medical, or other
1913	emergency services.
1914	(d) "Public safety agency" means a functional division of a

Page 66 of 79

	29-00496A-13 2013908
1915	public agency which provides firefighting, law enforcement,
1916	medical, or other emergency services.
1917	(4) STATE PLAN.—The <u>agency</u> office shall develop, maintain,
1918	and implement appropriate modifications for a statewide
1919	emergency communications E911 system plan. The plan shall
1920	provide for:
1921	(a) The public agency emergency communications requirements
1922	for each entity of local government in the state.
1923	(b) A system to meet specific local government
1924	requirements. Such system shall include law enforcement,
1925	firefighting, and emergency medical services and may include
1926	other emergency services such as poison control, suicide
1927	prevention, and emergency management services.
1928	(c) Identification of the mutual aid agreements necessary
1929	to obtain an effective E911 system.
1930	(d) A funding provision that identifies the cost necessary
1931	to implement the E911 system.
1932	
1933	The <u>agency</u> office shall be responsible for the implementation
1934	and coordination of such plan. The <u>agency</u> office shall adopt any
1935	necessary rules and schedules related to public agencies for
1936	implementing and coordinating the plan, pursuant to chapter 120.
1937	(5) SYSTEM DIRECTORThe executive director of the agency
1938	secretary of the department or his or her designee is designated
1939	as the director of the statewide emergency communications number
1940	E911 system and, for the purpose of carrying out the provisions
1941	of this section, <u>may</u> is authorized to coordinate the activities
1942	of the system with state, county, local, and private agencies.
1943	The director in implementing the system shall consult,

Page 67 of 79

29-00496A-13 2013908 1944 cooperate, and coordinate with local law enforcement agencies. 1945 (7) TELECOMMUNICATIONS INDUSTRY COORDINATION. - The agency 1946 office shall coordinate with the Florida Public Service 1947 Commission which shall encourage the Florida telecommunications 1948 industry to activate facility modification plans for timely E911 1949 implementation. 1950 (9) SYSTEM APPROVAL. - An No emergency communications number 1951 E911 system may not shall be established or and no present 1952 system shall be expanded without prior approval of the agency 1953 office. 1954 (10) COMPLIANCE.-All public agencies shall assist the 1955 agency office in their efforts to carry out the intent of this 1956 section, and such agencies shall comply with the developed plan. 1957 (11) FEDERAL ASSISTANCE.-The executive director of the 1958 agency secretary of the department or his or her designee may 1959 apply for and accept federal funding assistance in the 1960 development and implementation of a statewide emergency 1961 communications number E911 system. 1962 Section 38. Present paragraphs (a) through (s) of 1963 subsection (3) of section 365.172, Florida Statutes, are 1964 redesignated as paragraphs (b) through (t), respectively, a new 1965 paragraph (a) is added to that subsection, and paragraph (d) of 1966 subsection (2), paragraph (t) of subsection (3), subsection (4), 1967 paragraph (a) of subsection (5), paragraph (c) of subsection 1968 (6), and paragraph (f) of subsection (12) are amended to read: 1969 365.172 Emergency communications number "E911."-1970 (2) LEGISLATIVE INTENT.-It is the intent of the Legislature 1971 to: 1972 (d) Provide for an E911 board to administer the fee, with

Page 68 of 79

i	29-00496A-13 2013908_
1973	oversight by the <u>agency</u> office , in a manner that is
1974	competitively and technologically neutral as to all voice
1975	communications services providers.
1976	
1977	It is further the intent of the Legislature that the fee
1978	authorized or imposed by this section not necessarily provide
1979	the total funding required for establishing or providing E911
1980	service.
1981	(3) DEFINITIONS.—Only as used in this section and ss.
1982	365.171, 365.173, and 365.174, the term:
1983	(a) "Agency" means the Agency for State Technology.
1984	(t) "Office" means the Technology Program within the
1985	Department of Management Services, as designated by the
1986	secretary of the department.
1987	(4) POWERS AND DUTIES OF THE AGENCY FOR STATE TECHNOLOGY
1988	OFFICE .—The <u>agency</u> office shall oversee the administration of
1989	the fee authorized and imposed on subscribers of voice
1990	communications services under subsection (8).
1991	(5) THE E911 BOARD.—
1992	(a) The E911 Board is established to administer, with
1993	oversight by the <u>agency</u> office , the fee imposed under subsection
1994	(8), including receiving revenues derived from the fee;
1995	distributing portions of the revenues to wireless providers,
1996	counties, and the <u>agency</u> office ; accounting for receipts,
1997	distributions, and income derived by the funds maintained in the
1998	fund; and providing annual reports to the Governor, the Cabinet,
1999	and the Legislature for submission by the <u>agency</u> office on
2000	amounts collected and expended, the purposes for which
2001	expenditures have been made, and the status of E911 service in

Page 69 of 79

29-00496A-13

this state. In order to advise and assist the <u>agency</u> office in <u>carrying out</u> implementing the purposes of this section, the board, which has the power of a body corporate, has the powers enumerated in subsection (6).

2006

(6) AUTHORITY OF THE BOARD; ANNUAL REPORT.-

(c) By February 28 of each year, the board shall prepare a report for submission by the <u>agency</u> office to the Governor, <u>Cabinet</u>, the President of the Senate, and the Speaker of the House of Representatives which addresses for the immediately preceding calendar year:

1. The annual receipts, including the total amount of fee revenues collected by each provider, the total disbursements of money in the fund, including the amount of fund-reimbursed expenses incurred by each wireless provider to comply with the order, and the amount of moneys on deposit in the fund.

2017 2. Whether the amount of the fee and the allocation 2018 percentages set forth in s. 365.173 have been or should be 2019 adjusted to comply with the requirements of the order or other 2020 provisions of this chapter, and the reasons for making or not 2021 making a recommended adjustment to the fee.

- 2022
- 2023

3. Any other issues related to providing E911 services.

4. The status of E911 services in this state.

(12) FACILITATING E911 SERVICE IMPLEMENTATION.—To balance the public need for reliable E911 services through reliable wireless systems and the public interest served by governmental zoning and land development regulations and notwithstanding any other law or local ordinance to the contrary, the following standards shall apply to a local government's actions, as a regulatory body, in the regulation of the placement,

Page 70 of 79

CODING: Words stricken are deletions; words underlined are additions.

2013908

29-00496A-13

2013908

2031 construction, or modification of a wireless communications 2032 facility. This subsection shall not, however, be construed to 2033 waive or alter the provisions of s. 286.011 or s. 286.0115. For 2034 the purposes of this subsection only, "local government" shall 2035 mean any municipality or county and any agency of a municipality 2036 or county only. The term "local government" does not, however, 2037 include any airport, as defined by s. 330.27(2), even if it is 2038 owned or controlled by or through a municipality, county, or 2039 agency of a municipality or county. Further, notwithstanding 2040 anything in this section to the contrary, this subsection does not apply to or control a local government's actions as a 2041 2042 property or structure owner in the use of any property or 2043 structure owned by such entity for the placement, construction, 2044 or modification of wireless communications facilities. In the 2045 use of property or structures owned by the local government, 2046 however, a local government may not use its regulatory authority 2047 so as to avoid compliance with, or in a manner that does not 2048 advance, the provisions of this subsection.

2049 (f) Any other law to the contrary notwithstanding, the 2050 agency Department of Management Services shall negotiate, in the 2051 name of the state, leases for wireless communications facilities 2052 that provide access to state government-owned property not 2053 acquired for transportation purposes, and the Department of 2054 Transportation shall negotiate, in the name of the state, leases 2055 for wireless communications facilities that provide access to 2056 property acquired for state rights-of-way. On property acquired 2057 for transportation purposes, leases shall be granted in 2058 accordance with s. 337.251. On other state government-owned 2059 property, leases shall be granted on a space available, first-

Page 71 of 79

29-00496A-13 2013908 2060 come, first-served basis. Payments required by state government 2061 under a lease must be reasonable and must reflect the market 2062 rate for the use of the state government-owned property. The 2063 agency Department of Management Services and the Department of 2064 Transportation are authorized to adopt rules for the terms and 2065 conditions and granting of any such leases. 2066 Section 39. Subsection (1) and paragraph (g) of subsection 2067 (2) of section 365.173, Florida Statutes, are amended to read: 2068 365.173 Emergency Communications Number E911 System Fund.-2069 (1) All revenues derived from the fee levied on subscribers 2070 under s. 365.172 must be paid by the board into the State 2071 Treasury on or before the 15th day of each month. Such moneys 2072 must be accounted for in a special fund to be designated as the 2073 Emergency Communications Number E911 System Fund, a fund created 2074 in the Agency for State Technology Program, or other office as 2075 designated by the Secretary of Management Services, and, for 2076 accounting purposes, must be segregated into two separate 2077 categories:

2078

2079

2080

(a) The wireless category; and

(b) The nonwireless category.

All moneys must be invested by the Chief Financial Officer pursuant to s. 17.61. All moneys in such fund are to be expended by the <u>agency</u> office for the purposes provided in this section and s. 365.172. These funds are not subject to s. 215.20.

(2) As determined by the board pursuant to s.
365.172(8)(h), and subject to any modifications approved by the
board pursuant to s. 365.172(6)(a)3. or (8)(i), the moneys in
the fund shall be distributed and used only as follows:

Page 72 of 79

	29-00496A-13 2013908
2089	(q) Two percent of the moneys in the fund shall be used to
2090	make monthly distributions to rural counties for the purpose of
2091	providing facilities and network and service enhancements and
2092	assistance for the 911 or E911 systems operated by rural
2093	counties and for the provision of grants by the <u>agency</u> office to
2094	rural counties for upgrading and replacing E911 systems.
2095	
2096	The Legislature recognizes that the fee authorized under s.
2097	365.172 may not necessarily provide the total funding required
2098	for establishing or providing the E911 service. It is the intent
2099	of the Legislature that all revenue from the fee be used as
2100	specified in this subsection.
2101	Section 40. Subsection (1) of section 365.174, Florida
2102	Statutes, is amended to read:
2103	365.174 Proprietary confidential business information
2104	(1) All proprietary confidential business information
2105	submitted by a provider to the board or the <u>Agency for State</u>
2106	Technology office, including the name and billing or service
2107	addresses of service subscribers, and trade secrets as defined
2108	by s. 812.081, is confidential and exempt from s. 119.07(1) and
2109	s. 24(a), Art. I of the State Constitution. Statistical
2110	abstracts of information collected by the board or the <u>agency</u>
2111	office may be released or published, but only in a manner that
2112	does not identify or allow identification of subscribers or
2113	their service numbers or of revenues attributable to any
2114	provider.
2115	Section 41. Section 401.013, Florida Statutes, is amended
2116	to read:
2117	401.013 Legislative intent.—It is the intention and purpose

Page 73 of 79

29-00496A-13 2013908 2118 of the Legislature that a statewide system of regional emergency 2119 medical telecommunications be developed whereby maximum use of 2120 existing radio channels is achieved in order to more effectively 2121 and rapidly provide emergency medical service to the general 2122 population. To this end, all emergency medical service entities 2123 within the state are directed to provide the Agency for State 2124 Technology Department of Management Services with any 2125 information the agency department requests for the purpose of 2126 implementing the provisions of s. 401.015, and such entities 2127 shall comply with the resultant provisions established pursuant 2128 to this part. 2129 Section 42. Section 401.015, Florida Statutes, is amended 2130 to read: 2131 401.015 Statewide regional emergency medical 2132 telecommunication system.-The Agency for State Technology shall 2133 Department of Management Services is authorized and directed to 2134 develop a statewide system of regional emergency medical 2135 telecommunications. For the purpose of this part, the term 2136 "telecommunications" means those voice, data, and signaling 2137 transmissions and receptions between emergency medical service 2138 components, including, but not limited to: ambulances; rescue 2139 vehicles; hospitals or other related emergency receiving 2140 facilities; emergency communications centers; physicians and emergency medical personnel; paging facilities; law enforcement 2141 2142 and fire protection agencies; and poison control, suicide, and 2143 emergency management agencies. In formulating such a system, the 2144 agency department shall divide the state into appropriate 2145 regions and shall develop a program that which includes, but is 2146 not limited to, the following provisions:

Page 74 of 79

29-00496A-13 2013908 2147 (1) A requirements provision that states, which shall state 2148 the telecommunications requirements for each emergency medical 2149 entity comprising the region. 2150 (2) An interfacility communications provision that depicts $_{T}$ 2151 which shall depict the telecommunications interfaces between the 2152 various medical service entities which operate within the region 2153 and state.

(3) An organizational layout provision <u>that includes</u>, which
 shall include each emergency medical entity and the number of
 radio operating units (base, mobile, handheld, etc.) per entity.

(4) A frequency allocation and use provision that includes, which shall include on an entity basis each assigned and planned radio channel and the type of operation (simplex, duplex, half duplex, etc.) on each channel.

(5) An operational provision <u>that includes</u>, which shall include dispatching, logging, and operating procedures pertaining to telecommunications on an entity basis and regional basis.

(6) An emergency medical service telephone provision that includes, which shall include the telephone and the numbering plan throughout the region for both the public and interface requirements.

2169 Section 43. Section 401.018, Florida Statutes, is amended 2170 to read:

2171

401.018 System coordination.-

(1) The statewide system of regional emergency medical
 telecommunications shall be developed by the <u>Agency for State</u>
 <u>Technology</u> Department of Management Services, which department
 shall be responsible for the implementation and coordination of

Page 75 of 79

	29-00496A-13 2013908_
2176	such system into the state telecommunications plan. The agency
2177	department shall adopt any necessary rules and regulations for
2178	implementing and coordinating such a system.
2179	(2) The <u>Agency for State Technology</u> Department of
2180	Management Services shall be designated as the state frequency
2181	coordinator for the special emergency radio service.
2182	Section 44. Section 401.021, Florida Statutes, is amended
2183	to read:
2184	401.021 System directorThe executive director of the
2185	Agency for State Technology Secretary of Management Services or
2186	his or her designee is designated as the director of the
2187	statewide telecommunications system of the regional emergency
2188	medical service and, for the purpose of carrying out the
2189	provisions of this part, <u>may</u> is authorized to coordinate the
2190	activities of the telecommunications system with other
2191	interested state, county, local, and private agencies.
2192	Section 45. Section 401.024, Florida Statutes, is amended
2193	to read:
2194	401.024 System approval.— <u>An</u> From July 1, 1973, no emergency
2195	medical telecommunications system <u>may not</u> shall be established
2196	or present systems expanded without prior approval of the <u>Agency</u>
2197	for State Technology Department of Management Services .
2198	Section 46. Section 401.027, Florida Statutes, is amended
2199	to read:
2200	401.027 Federal assistanceThe executive director of the
2201	Agency for State Technology Secretary of Management Services or
2202	his or her designee <u>may</u> is authorized to apply for and accept
2203	federal funding assistance in the development and implementation
2204	of a statewide emergency medical telecommunications system.

Page 76 of 79

	29-00496A-13 2013908
2205	
2206	401.465, Florida Statutes, is amended to read:
2207	401.465 911 public safety telecommunicator certification
2208	(2) PERSONNEL; STANDARDS AND CERTIFICATION
2209	(a) Effective October 1, 2012, any person employed as a 911
2210	public safety telecommunicator at a public safety answering
2211	point, as defined in s. 365.172(3) (a) , must be certified by the
2212	department.
2213	Section 48. Subsection (4) of section 445.011, Florida
2214	Statutes, is amended to read:
2215	445.011 Workforce information systems
2216	(4) Workforce Florida, Inc., shall coordinate development
2217	and implementation of workforce information systems with the
2218	executive director of the Agency for <u>State</u> Enterprise
2219	Information Technology to ensure compatibility with the state's
2220	information system strategy and enterprise architecture.
2221	Section 49. Subsection (2) and paragraphs (a) and (b) of
2222	subsection (4) of section 445.045, Florida Statutes, are amended
2223	to read:
2224	445.045 Development of an Internet-based system for
2225	information technology industry promotion and workforce
2226	recruitment
2227	(2) Workforce Florida, Inc., shall coordinate with the
2228	Agency for <u>State</u> Enterprise Information Technology and the
2229	Department of Economic Opportunity to ensure links, where
2230	feasible and appropriate, to existing job information websites
2231	maintained by the state and state agencies and to ensure that
2232	information technology positions offered by the state and state
2233	agencies are posted on the information technology website.

Page 77 of 79

CODING: Words stricken are deletions; words underlined are additions.

SB 908

29-00496A-13 2013908 2234 (4) (a) Workforce Florida, Inc., shall coordinate 2235 development and maintenance of the website under this section 2236 with the executive director of the Agency for State Enterprise 2237 Information Technology to ensure compatibility with the state's 2238 information system strategy and enterprise architecture. 2239 (b) Workforce Florida, Inc., may enter into an agreement 2240 with the Agency for State Enterprise Information Technology, the Department of Economic Opportunity, or any other public agency 2241 2242 with the requisite information technology expertise for the 2243 provision of design, operating, or other technological services necessary to develop and maintain the website. 2244 2245 Section 50. Paragraph (b) of subsection (18) of section 2246 668.50, Florida Statutes, is amended to read: 2247 668.50 Uniform Electronic Transaction Act.-2248 (18) ACCEPTANCE AND DISTRIBUTION OF ELECTRONIC RECORDS BY 2249 GOVERNMENTAL AGENCIES.-2250 (b) To the extent that a governmental agency uses 2251 electronic records and electronic signatures under paragraph 2252 (a), the Agency for State Enterprise Information Technology, in 2253 consultation with the governmental agency, giving due 2254 consideration to security, may specify: 2255 1. The manner and format in which the electronic records 2256 must be created, generated, sent, communicated, received, and 2257 stored and the systems established for those purposes. 2258 2. If electronic records must be signed by electronic 2259 means, the type of electronic signature required, the manner and 2260 format in which the electronic signature must be affixed to the 2261 electronic record, and the identity of, or criteria that must be 2262 met by, any third party used by a person filing a document to

Page 78 of 79

CODING: Words stricken are deletions; words underlined are additions.

SB 908

	29-00496A-13 2013908
2263	facilitate the process.
2264	3. Control processes and procedures as appropriate to
2265	ensure adequate preservation, disposition, integrity, security,
2266	confidentiality, and auditability of electronic records.
2267	4. Any other required attributes for electronic records
2268	which are specified for corresponding nonelectronic records or
2269	reasonably necessary under the circumstances.
2270	Section 51. This act shall take effect July 1, 2013.