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Proposed Committee Substitute by the Committee on Appropriations (Appropriations Subcommittee on General Government)

A bill to be entitled

An act relating to insurance; amending s. 624.4625, F.S.; revising requirements for corporations not for profit to qualify to form a self-insurance fund; amending s. 624.501, F.S.; revising original appointment and renewal fees related to certain insurance representatives; amending s. 626.015, F.S.; defining the term "unaffiliated insurance agent"; amending s. 626.0428, F.S.; requiring a branch place of business to have an agent in charge; authorizing an agent to be in charge of more than one branch office under certain circumstances; providing requirements relating to the designation of an agent in charge; prohibiting an insurance agency from conducting insurance business at a location without a designated agent in charge; providing that the agent in charge is accountable for misconduct and violations committed by the licensee and any person under his or her supervision; amending s. 626.112, F.S.; prohibiting limited customer representative licenses from being issued after a specified date; providing licensure exemptions that allow specified individuals or entities to conduct insurance business at specified locations under certain circumstances; revising licensure requirements and penalties with respect to registered insurance agencies; providing that the registration of an approved registered insurance

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28 agency automatically converts to an insurance agency 29 license on a specified date; amending s. 626.172, 30 F.S.; revising requirements relating to applications for insurance agency licenses; conforming provisions 31 32 to changes made by the act; amending s. 626.311, F.S.; 33 limiting the types of business that may be transacted 34 by certain agents; amending s. 626.321, F.S.; providing that a limited license to offer motor 35 36 vehicle rental insurance issued to a business that 37 rents or leases motor vehicles encompasses the 38 employees of such business; amending s. 626.382, F.S.; 39 providing that an insurance agency license continues 40 in force until canceled, suspended, revoked, terminated, or expired; amending s. 626.601, F.S.; 41 42 revising terminology relating to investigations 43 conducted by the Department of Financial Services and 44 the Office of Insurance Regulation with respect to individuals and entities involved in the insurance 45 industry; revising a confidentiality provision; 46 47 amending s. 626.621, F.S.; providing an additional 48 ground for disciplinary action against the license or 49 appointment of certain insurance-related personnel for 50 accepting compensation for referring the owner of a 51 property to an inspector or inspection company; 52 repealing s. 626.747, F.S., relating to branch 53 agencies, agents in charge, and the payment of 54 additional county tax under certain circumstances; 55 amending s. 626.8411, F.S.; conforming a cross-56 reference; amending s. 626.854, F.S.; deleting the

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57 requirement that a 48 hours' notice be provided before 58 scheduling an onsite inspection of insured property; 59 conforming a cross-reference; amending s. 626.8805, F.S.; revising insurance administrator application 60 61 requirements; amending s. 626.8817, F.S.; authorizing 62 an insurer's designee to provide certain coverage 63 information to an insurance administrator; authorizing 64 an insurer to subcontract the review of an insurance 65 administrator; amending s. 626.882, F.S.; prohibiting 66 a person from acting as an insurance administrator 67 without a specific written agreement; amending s. 68 626.883, F.S.; requiring an insurance administrator to 69 furnish fiduciary account records to an insurer; 70 requiring administrator withdrawals from a fiduciary 71 account to be made according to a specific written 72 agreement; providing that an insurer's designee may 73 authorize payment of claims; amending s. 626.884, 74 F.S.; revising an insurer's right of access to certain 75 administrator records; amending s. 626.89, F.S.; 76 revising the deadline for filing certain financial 77 statements; deleting provisions allowing an extension 78 for administrator to submit certain financial 79 statements; amending s. 626.931, F.S.; deleting 80 provisions requiring a surplus lines agent to file a 81 quarterly affidavit with the Florida Surplus Lines 82 Service Office; amending s. 626.932, F.S.; revising 83 the due date of surplus lines tax; amending ss. 626.935 and 626.936, F.S.; conforming provisions to 84 85 changes made by the act; amending s. 626.9541, F.S.;

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86 revising provisions for unfair methods of competition 87 and unfair or deceptive acts relating to conducting 88 certain insurance transactions through credit card facilities; amending s. 627.062, F.S.; authorizing the 89 90 Office of Insurance Regulation to use a straight 91 average of model results or output ranges to estimate 92 hurricane losses when determining whether the rates in 93 a rate filing are excessive, inadequate, or unfairly 94 discriminatory; amending s. 627.0628, F.S.; increasing 95 the length of time during which an insurer must adhere 96 to certain findings made by the Commission on 97 Hurricane Loss Projection Methodology with respect to 98 certain methods, principles, standards, models, or 99 output ranges used in a rate filing; providing that 100 the requirement to adhere to such findings does not 101 limit an insurer from using straight averages of model 102 results or output ranges under specified circumstances; amending s. 627.0651, F.S.; revising 103 104 provisions for making and use of rates for motor 105 vehicle insurance; amending s. 627.0653, F.S.; 106 authorizing the office to approve motor vehicle 107 premium discounts for vehicles equipped with 108 electronic crash avoidance technology; amending s. 109 627.072, F.S.; authorizing retrospective rating plans 110 relating to workers' compensation and employer's 111 liability insurance to allow negotiations between 112 certain employers and insurers with respect to rating factors used to calculate premiums; requiring the 113 114 office to prepare and submit a report to the

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115 Legislature by a specified date that analyzes the use 116 of negotiated workers compensation premium provisions 117 within retrospective rating plans; amending s. 627.281, F.S.; conforming a cross-reference; amending 118 119 s. 627.311, F.S.; providing that certain dividends may 120 be retained by the joint underwriting plan for future use; amending s. 627.3518, F.S.; conforming a cross-121 122 reference; repealing s. 627.3519, F.S., relating to an 123 annual report on the aggregate report of maximum 124 losses of the Florida Hurricane Catastrophe Fund and 125 Citizens Property Insurance Corporation; amending s. 126 627.409, F.S.; providing that a claim for residential 127 property insurance may not be denied based on certain 128 credit information; amending s. 627.4133, F.S.; 129 extending the period for prior notice required with 130 respect to the nonrenewal, cancellation, or 131 termination of certain insurance policies; deleting 132 certain provisions that require extended periods of 133 prior notice with respect to the nonrenewal, 134 cancellation, or termination of certain insurance 135 policies; prohibiting the cancellation of certain 136 policies that have been in effect for a specified 137 amount of time, except under certain circumstances; 138 prohibiting the cancellation of a policy or contract 139 that has been in effect for a specified amount of time 140 based on certain credit information; amending s. 141 627.4137, F.S.; adding licensed company adjusters to 142 the list of persons who may respond to a claimant's 143 written request for information relating to liability

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144 insurance coverage; amending s. 627.421, F.S.; 145 authorizing a policyholder of personal lines insurance 146 to affirmatively elect delivery of policy documents by electronic means; amending s. 627.43141, F.S.; 147 148 authorizing a notice of change in policy terms to be 149 sent in a separate mailing to an insured under certain 150 circumstances; requiring an insurer to provide such 151 notice to the insured's insurance agent; creating s. 152 627.4553, F.S.; providing requirements for the 153 recommendation to surrender an annuity or life 154 insurance policy; amending s. 627.7015, F.S.; revising 155 the rulemaking authority of the department with 156 respect to qualifications and specified types of 157 penalties covered under the property insurance 158 mediation program; creating s. 627.70151, F.S.; 159 providing criteria for an insurer or policyholder to 160 challenge the impartiality of a loss appraisal umpire for purposes of disqualifying such umpire; amending s. 161 162 627.706, F.S.; revising the definition of the term 163 "neutral evaluator"; amending s. 627.7074, F.S.; 164 revising notification requirements for participation 165 in the neutral evaluation program; providing grounds for the department to deny an application, or suspend 166 or revoke certification, of a neutral evaluator; 167 168 requiring the department to adopt rules relating to 169 certification of neutral evaluators; amending s. 170 627.711, F.S.; revising verification requirements for 171 uniform mitigation verification forms; amending s. 172 627.7283, F.S.; providing for the electronic transfer

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173 of unearned premiums returned when a policy is 174 canceled; amending s. 627.736, F.S.; revising the time 175 period for applicability of certain Medicare fee 176 schedules or payment limitations; amending s. 627.744, 177 F.S.; revising preinsurance inspection requirements 178 for private passenger motor vehicles; amending s. 179 627.745, F.S.; revising qualifications for approval as 180 a mediator by the department; providing grounds for 181 the department to deny an application, or suspend or 182 revoke approval of a mediator or certification of a 183 neutral evaluator; authorizing the department to adopt 184 rules; amending s. 627.782, F.S.; revising the date by 185 which title insurance agencies and certain insurers 186 must annually submit specified information to the 187 Office of Insurance Regulation; amending s. 628.461, 188 F.S.; revising filing requirements relating to the 189 acquisition of controlling stock; revising the amount of outstanding voting securities of a domestic stock 190 191 insurer or a controlling company that a person is 192 prohibited from acquiring unless certain requirements 193 have been met; prohibiting persons acquiring a certain 194 percentage of voting securities from acquiring certain 195 securities; providing that a presumption of control 196 may be rebutted by filing a disclaimer of control; 197 deleting a definition; amending ss. 631.717 and 198 631.734, F.S.; transferring a provision relating to 199 the obligations of the Florida Life and Health 200 Insurance Guaranty Association; amending s. 634.406, 201 F.S.; revising criteria authorizing premiums of

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202 certain service warranty associations to exceed their 203 specified net assets limitations; revising 204 requirements relating to contractual liability 205 policies that insure warranty associations; providing 206 effective dates.

208 Be It Enacted by the Legislature of the State of Florida:

Section 1. Paragraph (b) of subsection (1) of section 624.4625, Florida Statutes, is amended to read:

212 624.4625 Corporation not for profit self-insurance funds.-213 (1) Notwithstanding any other provision of law, any two or more corporations not for profit located in and organized under 214 215 the laws of this state may form a self-insurance fund for the purpose of pooling and spreading liabilities of its group 216 217 members in any one or combination of property or casualty risk, 218 provided the corporation not for profit self-insurance fund that 219 is created:

220 (b) Requires for qualification that each participating 221 member receive at least 75 percent of its revenues from local, 222 state, or federal governmental sources or a combination of such 223 sources, or qualify as a publicly supported organization that 224 normally receives a substantial part of its support from a 225 governmental unit or from the general public as evidenced on the 226 organization's most recently filed Internal Revenue Service Form 227 990 or 990-EZ, Schedule A.

228 Section 2. Paragraphs (a) and (c) of subsection (6) and 229 subsections (7) and (8) of section 624.501, Florida Statutes, 230 are amended to read:

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231	624.501 Filing, license, appointment, and miscellaneous
232	feesThe department, commission, or office, as appropriate,
233	shall collect in advance, and persons so served shall pay to it
234	in advance, fees, licenses, and miscellaneous charges as
235	follows:
236	(6) Insurance representatives, property, marine, casualty,
237	and surety insurance.
238	(a) Agent's original appointment and biennial renewal or
239	continuation thereof, each insurer or unaffiliated agent making
240	an appointment:
241	Appointment fee\$42.00
242	State tax
243	County tax
244	Total\$60.00
245	(c) Nonresident agent's original appointment and biennial
246	renewal or continuation thereof, appointment fee, each insurer
247	or unaffiliated agent making an appointment\$60.00
248	(7) Life insurance agents.
249	(a) Agent's original appointment and biennial renewal or
250	continuation thereof, each insurer or <u>unaffiliated</u> agent making
251	an appointment:
252	Appointment fee\$42.00
253	State tax
254	County tax
255	Total\$60.00
256	(b) Nonresident agent's original appointment and biennial
257	renewal or continuation thereof, appointment fee, each insurer
258	or unaffiliated agent making an appointment\$60.00
259	(8) Health insurance agents.

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264State tax	260	(a) Agent's original appointment and biennial renewal or
Appointment feeAppointment fee264State tax	261	continuation thereof, each insurer or unaffiliated agent making
264State tax	262	an appointment:
265County tax	263	Appointment fee\$42.00
266Total	264	State tax
 (b) Nonresident agent's original appointment and biennial renewal or continuation thereof, appointment fee, each insurer or unaffiliated agent making an appointment\$60.00 Section 3. Present subsection (18) of section 626.015, Florida Statutes, is renumbered as subsection (19), and a new subsection (18) is added to that section, to read: 626.015 DefinitionsAs used in this part: (18) "Unaffiliated insurance agent" means a licensed insurance agent, except a limited lines agent, who is self- appointed and who practices as an independent consultant in the business of analyzing or abstracting insurance policies, providing insurance advice or counseling, or making specific recommendations or comparisons of insurance products for a fee established in advance by written contract signed by the parties. An unaffiliated insurance agent may not be affiliated with an insurer, insurer-appointed insurance agent, or insurance agents. Section 4. Effective January 1, 2015, section 626.0428, Florida Statutes, is amended to read: 626.0428 Agency personnel powers, duties, and limitations 	265	County tax
 renewal or continuation thereof, appointment fee, each insurer or unaffiliated agent making an appointment\$60.00 Section 3. Present subsection (18) of section 626.015, Florida Statutes, is renumbered as subsection (19), and a new subsection (18) is added to that section, to read: 626.015 DefinitionsAs used in this part: (18) "Unaffiliated insurance agent" means a licensed insurance agent, except a limited lines agent, who is self- appointed and who practices as an independent consultant in the business of analyzing or abstracting insurance policies, providing insurance advice or counseling, or making specific recommendations or comparisons of insurance products for a fee established in advance by written contract signed by the parties. An unaffiliated insurance agent may not be affiliated with an insurer, insurer-appointed insurance agent, or insurance agents. Section 4. Effective January 1, 2015, section 626.0428, Florida Statutes, is amended to read: 626.0428 Agency personnel powers, duties, and limitations 	266	Total\$60.00
or unaffiliated agent making an appointment\$60.00270Section 3. Present subsection (18) of section 626.015,271Florida Statutes, is renumbered as subsection (19), and a new272subsection (18) is added to that section, to read:273626.015 DefinitionsAs used in this part:274(18) "Unaffiliated insurance agent" means a licensed275insurance agent, except a limited lines agent, who is self-276appointed and who practices as an independent consultant in the277business of analyzing or abstracting insurance policies,278providing insurance advice or counseling, or making specific279recommendations or comparisons of insurance products for a fee280established in advance by written contract signed by the281parties. An unaffiliated insurance agent may not be affiliated282with an insurer, insurer-appointed insurance agent, or insurance283agency contracted with or employing insurer-appointed insurance284agents.285Section 4. Effective January 1, 2015, section 626.0428,286Florida Statutes, is amended to read:287626.0428 Agency personnel powers, duties, and limitations	267	(b) Nonresident agent's original appointment and biennial
270Section 3. Present subsection (18) of section 626.015,271Florida Statutes, is renumbered as subsection (19), and a new272subsection (18) is added to that section, to read:273626.015 DefinitionsAs used in this part:274(18) "Unaffiliated insurance agent" means a licensed275insurance agent, except a limited lines agent, who is self-276appointed and who practices as an independent consultant in the277business of analyzing or abstracting insurance policies,278providing insurance advice or counseling, or making specific279recommendations or comparisons of insurance products for a fee280established in advance by written contract signed by the281parties. An unaffiliated insurance agent may not be affiliated282with an insurer, insurer-appointed insurance agent, or insurance283agency contracted with or employing insurer-appointed insurance284agents.285Section 4. Effective January 1, 2015, section 626.0428,286Florida Statutes, is amended to read:287626.0428 Agency personnel powers, duties, and limitations	268	renewal or continuation thereof, appointment fee, each insurer
 Florida Statutes, is renumbered as subsection (19), and a new subsection (18) is added to that section, to read: 626.015 Definitions.—As used in this part: (18) "Unaffiliated insurance agent" means a licensed insurance agent, except a limited lines agent, who is self- appointed and who practices as an independent consultant in the business of analyzing or abstracting insurance policies, providing insurance advice or counseling, or making specific recommendations or comparisons of insurance products for a fee established in advance by written contract signed by the parties. An unaffiliated insurance agent may not be affiliated with an insurer, insurer-appointed insurance agent, or insurance agency contracted with or employing insurer-appointed insurance agents. Section 4. Effective January 1, 2015, section 626.0428, Florida Statutes, is amended to read: 626.0428 Agency personnel powers, duties, and limitations.— 	269	or unaffiliated agent making an appointment\$60.00
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 (18) "Unaffiliated insurance agent" means a licensed insurance agent, except a limited lines agent, who is self- appointed and who practices as an independent consultant in the business of analyzing or abstracting insurance policies, providing insurance advice or counseling, or making specific recommendations or comparisons of insurance products for a fee established in advance by written contract signed by the parties. An unaffiliated insurance agent may not be affiliated with an insurer, insurer-appointed insurance agent, or insurance agency contracted with or employing insurer-appointed insurance section 4. Effective January 1, 2015, section 626.0428, Florida Statutes, is amended to read: 626.0428 Agency personnel powers, duties, and limitations 	272	subsection (18) is added to that section, to read:
275 insurance agent, except a limited lines agent, who is self- 276 appointed and who practices as an independent consultant in the 277 business of analyzing or abstracting insurance policies, 278 providing insurance advice or counseling, or making specific 279 recommendations or comparisons of insurance products for a fee 280 established in advance by written contract signed by the 281 parties. An unaffiliated insurance agent may not be affiliated 282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	273	626.015 DefinitionsAs used in this part:
appointed and who practices as an independent consultant in the business of analyzing or abstracting insurance policies, providing insurance advice or counseling, or making specific recommendations or comparisons of insurance products for a fee established in advance by written contract signed by the parties. An unaffiliated insurance agent may not be affiliated with an insurer, insurer-appointed insurance agent, or insurance agency contracted with or employing insurer-appointed insurance agents. Section 4. Effective January 1, 2015, section 626.0428, Florida Statutes, is amended to read: 626.0428 Agency personnel powers, duties, and limitations	274	(18) "Unaffiliated insurance agent" means a licensed
277 business of analyzing or abstracting insurance policies, 278 providing insurance advice or counseling, or making specific 279 recommendations or comparisons of insurance products for a fee 280 established in advance by written contract signed by the 281 parties. An unaffiliated insurance agent may not be affiliated 282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	275	insurance agent, except a limited lines agent, who is self-
278 providing insurance advice or counseling, or making specific 279 recommendations or comparisons of insurance products for a fee established in advance by written contract signed by the 281 parties. An unaffiliated insurance agent may not be affiliated 282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	276	appointed and who practices as an independent consultant in the
279 recommendations or comparisons of insurance products for a fee 280 established in advance by written contract signed by the 281 parties. An unaffiliated insurance agent may not be affiliated 282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	277	business of analyzing or abstracting insurance policies,
 280 established in advance by written contract signed by the 281 parties. An unaffiliated insurance agent may not be affiliated 282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations 	278	providing insurance advice or counseling, or making specific
281 parties. An unaffiliated insurance agent may not be affiliated 282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	279	recommendations or comparisons of insurance products for a fee
282 with an insurer, insurer-appointed insurance agent, or insurance 283 agency contracted with or employing insurer-appointed insurance 284 agents. 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	280	established in advance by written contract signed by the
283 <u>agency contracted with or employing insurer-appointed insurance</u> 284 <u>agents.</u> 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	281	parties. An unaffiliated insurance agent may not be affiliated
284 <u>agents.</u> 285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	282	with an insurer, insurer-appointed insurance agent, or insurance
285 Section 4. Effective January 1, 2015, section 626.0428, 286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	283	agency contracted with or employing insurer-appointed insurance
286 Florida Statutes, is amended to read: 287 626.0428 Agency personnel powers, duties, and limitations	284	agents.
287 626.0428 Agency personnel powers, duties, and limitations	285	Section 4. Effective January 1, 2015, section 626.0428,
	286	Florida Statutes, is amended to read:
(1) An individual employed by an agent or agency on salary	287	626.0428 Agency personnel powers, duties, and limitations
	288	(1) An individual employed by an agent or agency on salary



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who devotes full time to clerical work, with incidental taking of insurance applications or quoting or receiving premiums on incoming inquiries in the office of the agent or agency, is not deemed to be an agent or customer representative if his or her compensation does not include in whole or in part any commissions on such business and is not related to the production of applications, insurance, or premiums.

(2) An employee <u>or authorized representative located at a</u>
 <u>designated branch</u> of an agent or agency may not bind insurance
 coverage unless licensed and appointed as an agent or customer
 representative.

300 (3) An employee or authorized representative of an agent or agency may not initiate contact with any person for the purpose 301 302 of soliciting insurance unless licensed and appointed as an 303 agent or customer representative. As to title insurance, an 304 employee of an agent or agency may not initiate contact with any 305 individual proposed insured for the purpose of soliciting title 306 insurance unless licensed as a title insurance agent or exempt 307 from such licensure pursuant to s. 626.8417(4).

308 (4) (a) Each place of business established by an agent or 309 agency, firm, corporation, or association must be in the active 310 full-time charge of a licensed and appointed agent holding the 311 required agent licenses to transact the lines of insurance being 312 handled at the location.

313 (b) Notwithstanding paragraph (a), the licensed agent in 314 charge of an insurance agency may also be the agent in charge of 315 additional branch office locations of the agency if insurance 316 activities requiring licensure as an insurance agent do not 317 occur at any location when an agent is not physically present

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318	and unlicensed employees at the location do not engage in
319	insurance activities requiring licensure as an insurance agent
320	or customer representative.
321	(c) An insurance agency and each branch place of business
322	of an insurance agency shall designate an agent in charge and
323	file the name and license number of the agent in charge and the
324	physical address of the insurance agency location with the
325	department and the department's website. The designation of the
326	agent in charge may be changed at the option of the agency. A
327	change of the designated agent in charge is effective upon
328	notice to the department. Notice to the department must be
329	provided within 30 days after such change.
330	(d) An insurance agency location may not conduct the
331	business of insurance unless an agent in charge is designated by
332	and providing services to the agency at all times. If the agent
333	in charge designated with the department ends his or her
334	affiliation with the agency for any reason and the agency fails
335	to designate another agent in charge within 30 days as provided
336	in paragraph (c) and such failure continues for 90 days, the
337	agency license automatically expires on the 91st day after the
338	date the designated agent in charge ended his or her affiliation
339	with the agency.
340	(e) For purposes of this subsection, an "agent in charge"
341	is the licensed and appointed agent responsible for the
342	supervision of all individuals within an insurance agency
343	location, regardless of whether the agent in charge handles a
344	specific transaction or deals with the general public in the
345	solicitation or negotiation of insurance contracts or the
346	collection or accounting of money.
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347 (f) An agent in charge of an insurance agency is accountable for the wrongful acts, misconduct, or violations of 348 349 this code committed by the licensee or by any person under his 350 or her supervision while acting on behalf of the agency. 351 However, an agent in charge is not criminally liable for any act 352 unless the agent in charge personally committed the act or knew 353 or should have known of the act and of the facts constituting a 354 violation of this code. 355 Section 5. Paragraph (b) of subsection (1) and subsection 356 (7) of section 626.112, Florida Statutes, is amended to read: 357 626.112 License and appointment required; agents, customer 358 representatives, adjusters, insurance agencies, service 359 representatives, managing general agents.-360 (1)361 (b) Except as provided in subsection (6) or in applicable 362 department rules, and in addition to other conduct described in 363 this chapter with respect to particular types of agents, a 364 license as an insurance agent, service representative, customer 365 representative, or limited customer representative is required 366 in order to engage in the solicitation of insurance. Effective 367 October 1, 2014, limited customer representative licenses may 368 not be issued. For purposes of this requirement, as applicable 369 to any of the license types described in this section, the 370 solicitation of insurance is the attempt to persuade any person 371 to purchase an insurance product by: 372 1. Describing the benefits or terms of insurance coverage,

372 I. Describing the benefits or terms of insurance coverage, 373 including premiums or rates of return;

374 2. Distributing an invitation to contract to prospective375 purchasers;

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376 3. Making general or specific recommendations as to377 insurance products;

378 4. Completing orders or applications for insurance 379 products;

380 5. Comparing insurance products, advising as to insurance 381 matters, or interpreting policies or coverages; or

382 6. Offering or attempting to negotiate on behalf of another
383 person a viatical settlement contract as defined in s. 626.9911.
384

385 However, an employee leasing company licensed under pursuant to 386 chapter 468 which is seeking to enter into a contract with an 387 employer that identifies products and services offered to 388 employees may deliver proposals for the purchase of employee 389 leasing services to prospective clients of the employee leasing 390 company setting forth the terms and conditions of doing 391 business; classify employees as permitted by s. 468.529; collect 392 information from prospective clients and other sources as 393 necessary to perform due diligence on the prospective client and 394 to prepare a proposal for services; provide and receive 395 enrollment forms, plans, and other documents; and discuss or 396 explain in general terms the conditions, limitations, options, 397 or exclusions of insurance benefit plans available to the client 398 or employees of the employee leasing company were the client to 399 contract with the employee leasing company. Any advertising 400 materials or other documents describing specific insurance 401 coverages must identify and be from a licensed insurer or its 402 licensed agent or a licensed and appointed agent employed by the employee leasing company. The employee leasing company may not 403 404 advise or inform the prospective business client or individual

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405 employees of specific coverage provisions, exclusions, or 406 limitations of particular plans. As to clients for which the 407 employee leasing company is providing services pursuant to s. 408 468.525(4), the employee leasing company may engage in 409 activities permitted by ss. 626.7315, 626.7845, and 626.8305, subject to the restrictions specified in those sections. If a 410 411 prospective client requests more specific information concerning 412 the insurance provided by the employee leasing company, the 413 employee leasing company must refer the prospective business 414 client to the insurer or its licensed agent or to a licensed and 415 appointed agent employed by the employee leasing company.

416Section 6. Effective January 1, 2015, subsection (7) of417section 626.112, Florida Statutes, is amended to read:

418 626.112 License and appointment required; agents, customer 419 representatives, adjusters, insurance agencies, service 420 representatives, managing general agents.-

421 (7) (a) An Effective October 1, 2006, no individual, firm, 422 partnership, corporation, association, or any other entity may 423 not shall act in its own name or under a trade name, directly or 424 indirectly, as an insurance agency $_{\tau}$ unless it possesses complies 425 with s. 626.172 with respect to possessing an insurance agency 426 license issued pursuant to s. 626.172 for each place of business 427 at which it engages in any activity that which may be performed 428 only by a licensed insurance agent. However, an insurance agency 429 that is owned and operated by a single licensed agent conducting business in his or her individual name and not employing or 430 431 otherwise using the services of or appointing other licensees is 432 exempt from the agency licensing requirements of this 433 subsection.

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434	(b) A branch place of business which is established by a
435	licensed agency is considered a branch agency and is not
436	required to be licensed if it transacts business under the same
437	name and federal tax identification number as the licensed
438	agency, has designated a licensed agent in charge of the
439	location as required by s. 626.0428, and has submitted the
440	address and telephone number of the location to the department
441	for inclusion in the licensing record of the licensed agency
442	within 30 days after insurance transactions begin at the
443	location Each agency engaged in business in this state before
444	January 1, 2003, which is wholly owned by insurance agents
445	currently licensed and appointed under this chapter, each
446	incorporated agency whose voting shares are traded on a
447	securities exchange, each agency designated and subject to
448	supervision and inspection as a branch office under the rules of
449	the National Association of Securities Dealers, and each agency
450	whose primary function is offering insurance as a service or
451	member benefit to members of a nonprofit corporation may file an
452	application for registration in lieu of licensure in accordance
453	with s. 626.172(3). Each agency engaged in business before
454	October 1, 2006, shall file an application for licensure or
455	registration on or before October 1, 2006.
456	(c) 1. If an agency is required to be licensed but fails to

456 <u>(C)</u>: If an agency is required to be ficensed but fails to 457 file an application for licensure in accordance with this 458 section, the department shall impose on the agency an 459 administrative penalty in an amount of up to \$10,000.

460 2. If an agency is eligible for registration but fails to
461 file an application for registration or an application for
462 licensure in accordance with this section, the department shall

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463 impose on the agency an administrative penalty in an amount of 464 up to \$5,000.

465 <u>(d) (b) Effective October 1, 2015, the department must</u> 466 <u>automatically convert the registration of an approved a 467 registered insurance agency <u>to</u> shall, as a condition precedent 468 <u>to continuing business, obtain</u> an insurance agency license <u>if</u> 469 <u>the department finds that</u>, with respect to any majority owner, 470 <u>partner, manager, director, officer, or other person who manages</u> 471 or controls the agency, any person has:</u>

472 1. Been found guilty of, or has pleaded guilty or nolo 473 contendere to, a felony in this state or any other state 474 relating to the business of insurance or to an insurance agency, 475 without regard to whether a judgment of conviction has been 476 entered by the court having jurisdiction of the cases.

477 2. Employed any individual in a managerial capacity or in a 478 capacity dealing with the public who is under an order of 479 revocation or suspension issued by the department. An insurance agency may request, on forms prescribed by the department, 480 verification of any person's license status. If a request is 481 482 mailed within 5 working days after an employee is hired, and the employee's license is currently suspended or revoked, the agency 483 484 shall not be required to obtain a license, if the unlicensed 485 person's employment is immediately terminated.

486 3. Operated the agency or permitted the agency to be
487 operated in violation of s. 626.747.

488 4. With such frequency as to have made the operation of the 489 agency hazardous to the insurance-buying public or other 490 persons:

491

a. Solicited or handled controlled business. This

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492	subparagraph shall not prohibit the licensing of any lending or
493	financing institution or creditor, with respect to insurance
494	only, under credit life or disability insurance policies of
495	borrowers from the institutions, which policies are subject to
496	part IX of chapter 627.
497	b. Misappropriated, converted, or unlawfully withheld
498	moneys belonging to insurers, insureds, beneficiaries, or others
499	and received in the conduct of business under the license.
500	c. Unlawfully rebated, attempted to unlawfully rebate, or
501	unlawfully divided or offered to divide commissions with
502	another.
503	d. Misrepresented any insurance policy or annuity contract,
504	or used deception with regard to any policy or contract, done
505	either in person or by any form of dissemination of information
506	or advertising.
507	e. Violated any provision of this code or any other law
508	applicable to the business of insurance in the course of dealing
509	under the license.
510	f. Violated any lawful order or rule of the department.
511	g. Failed or refused, upon demand, to pay over to any
512	insurer he or she represents or has represented any money coming
513	into his or her hands belonging to the insurer.
514	h. Violated the provision against twisting as defined in s.
515	626.9541(1)(1).
516	i. In the conduct of business, engaged in unfair methods of
517	competition or in unfair or deceptive acts or practices, as
518	prohibited under part IX of this chapter.
519	j. Willfully overinsured any property insurance risk.
520	k. Engaged in fraudulent or dishonest practices in the
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521	conduct of business arising out of activities related to
522	insurance or the insurance agency.
523	1. Demonstrated lack of fitness or trustworthiness to
524	engage in the business of insurance arising out of activities
525	related to insurance or the insurance agency.
526	m. Authorized or knowingly allowed individuals to transact
527	insurance who were not then licensed as required by this code.
528	5. Knowingly employed any person who within the preceding 3
529	years has had his or her relationship with an agency terminated
530	in accordance with paragraph (d).
531	6. Willfully circumvented the requirements or prohibitions
532	of this code.
533	Section 7. Subsections (2), (3), and (4) of section
534	626.172, Florida Statutes, are amended to read:
535	626.172 Application for insurance agency license
536	(2) An application for an insurance agency license <u>must</u>
537	shall be signed by an individual required to be listed in the
538	application under paragraph (a) the owner or owners of the
539	agency. If the agency is incorporated, the application shall be
540	signed by the president and secretary of the corporation. An
541	insurance agency may allow a third party to complete, submit,
542	and sign an application on the insurance agency's behalf, but
543	the insurance agency is responsible for ensuring that the
544	information on the application is true and correct and is
545	accountable for any misstatements or misrepresentations. The
546	application for an insurance agency license <u>must</u> shall include:
547	(a) The name of each majority owner, partner, officer, and
548	director, president, senior vice president, secretary,
549	treasurer, and limited liability company member, who directs or
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550	participates in the management or control of the insurance
551	agency, whether through ownership of voting securities, by
552	contract, by ownership of an agency bank account, or otherwise.
553	(b) The residence address of each person required to be
554	listed in the application under paragraph (a).
555	(c) The name, principal business street address, and e-mail
556	address of the insurance agency and the name, address, and e-
557	mail address of the agency's registered agent or person or
558	company authorized to accept service on behalf of the agency its
559	principal business address.
560	(d) The name, physical address, e-mail address, and
561	telephone number location of each <u>branch</u> agency <u>and the date</u>
562	that the branch location begins transacting insurance office and
563	the name under which each agency office conducts or will conduct
564	business.
565	(e) The name of each agent to be in full-time charge of an
566	agency office and specification of which office, including
567	branch locations.
568	(f) The fingerprints of each of the following:
569	1. A sole proprietor;
570	2. Each individual required to be listed in the application
571	under paragraph (a) partner; and
572	3. Each owner of an unincorporated agency;
573	3.4. Each individual owner who directs or participates in
574	the management or control of an incorporated agency whose shares
575	are not traded on a securities exchange ;
576	5. The president, senior vice presidents, treasurer,
577	secretary, and directors of the agency; and
578	6. Any other person who directs or participates in the

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581

579 management or control of the agency, whether through the

580 ownership of voting securities, by contract, or otherwise.

582 Fingerprints must be taken by a law enforcement agency or other 583 entity approved by the department and must be accompanied by the 584 fingerprint processing fee specified in s. 624.501. Fingerprints 585 must shall be processed in accordance with s. 624.34. However, 586 fingerprints need not be filed for an any individual who is 587 currently licensed and appointed under this chapter. This 588 paragraph does not apply to corporations whose voting shares are 589 traded on a securities exchange.

(g) Such additional information as the department requires by rule to ascertain the trustworthiness and competence of persons required to be listed on the application and to ascertain that such persons meet the requirements of this code. However, the department may not require that credit or character reports be submitted for persons required to be listed on the application.

597 <u>(3)(h)</u> Beginning October 1, 2005, The department <u>must</u> shall 598 accept the uniform application for nonresident agency licensure. 599 The department may adopt by rule revised versions of the uniform 600 application.

601 (3) The department shall issue a registration as an 602 insurance agency to any agency that files a written application 603 with the department and qualifies for registration. The 604 application for registration shall require the agency to provide 605 the same information required for an agency licensed under 606 subsection (2), the agent identification number for each owner 607 who is a licensed agent, proof that the agency qualifies for

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608	registration as provided in s. 626.112(7), and any other
609	additional information that the department determines is
610	necessary in order to demonstrate that the agency qualifies for
611	registration. The application must be signed by the owner or
612	owners of the agency. If the agency is incorporated, the
613	application must be signed by the president and the secretary of
614	the corporation. An agent who owns the agency need not file
615	fingerprints with the department if the agent obtained a license
616	under this chapter and the license is currently valid.
617	(a) If an application for registration is denied, the
618	agency must file an application for licensure no later than 30
619	days after the date of the denial of registration.
620	(b) A registered insurance agency must file an application
621	for licensure no later than 30 days after the date that any
622	person who is not a licensed and appointed agent in this state
623	acquires any ownership interest in the agency. If an agency
624	fails to file an application for licensure in compliance with
625	this paragraph, the department shall impose an administrative
626	penalty in an amount of up to \$5,000 on the agency.
627	(c) Sections 626.6115 and 626.6215 do not apply to agencies
628	registered under this subsection.
629	(4) The department <u>must</u> shall issue a license or
630	registration to each agency upon approval of the application,
631	and each agency <u>location must</u> shall display the license or
632	registration prominently in a manner that makes it clearly

634 agency <u>location</u>.

633

635 Section 8. Present subsection (6) of section 626.311,
636 Florida Statutes, is redesignated as subsection (7), and a new

visible to any customer or potential customer who enters the

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section, to read:

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637	subsection	(6)	is	adde	ed	to	that
638	626.31	.1 So	cope	e of	li	.cer	nse

639 (6) An agent who appoints his or her license as an 640 unaffiliated insurance agent may not hold an appointment from an 641 insurer for any license he or she holds; transact, solicit, or 642 service an insurance contract on behalf of an insurer; interfere with commissions received or to be received by an insurer-643 644 appointed insurance agent or an insurance agency contracted with 645 or employing insurer-appointed insurance agents; or receive 646 compensation or any other thing of value from an insurer, an 647 insurer-appointed insurance agent, or an insurance agency 648 contracted with or employing insurer-appointed insurance agents for any transaction or referral occurring after the date of 649 650 appointment as an unaffiliated insurance agent. An unaffiliated 651 insurance agent may continue to receive commissions on sales 652 that occurred before the date of appointment as an unaffiliated 653 insurance agent if the receipt of such commissions is disclosed 654 when making recommendations or evaluating products for a client 655 that involve products of the entity from which the commissions

656 <u>are received.</u>

657 Section 9. Paragraph (d) of subsection (1) of section 658 626.321, Florida Statutes, is amended to read:

659

626.321 Limited licenses.-

(1) The department shall issue to a qualified applicant a
license as agent authorized to transact a limited class of
business in any of the following categories of limited lines
insurance:

664

(d) Motor vehicle rental insurance.-

1. License covering only insurance of the risks set forth



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666 in this paragraph when offered, sold, or solicited with and 667 incidental to the rental or lease of a motor vehicle and which 668 applies only to the motor vehicle that is the subject of the 669 lease or rental agreement and the occupants of the motor 670 vehicle:

a. Excess motor vehicle liability insurance providing
coverage in excess of the standard liability limits provided by
the lessor in the lessor's lease to a person renting or leasing
a motor vehicle from the licensee's employer for liability
arising in connection with the negligent operation of the leased
or rented motor vehicle.

b. Insurance covering the liability of the lessee to thelessor for damage to the leased or rented motor vehicle.

c. Insurance covering the loss of or damage to baggage,
personal effects, or travel documents of a person renting or
leasing a motor vehicle.

d. Insurance covering accidental personal injury or death
of the lessee and any passenger who is riding or driving with
the covered lessee in the leased or rented motor vehicle.

2. Insurance under a motor vehicle rental insurance license 685 686 may be issued only if the lease or rental agreement is for up to 687 no more than 60 days, the lessee is not provided coverage for 688 more than 60 consecutive days per lease period, and the lessee 689 is given written notice that his or her personal insurance 690 policy providing coverage on an owned motor vehicle may provide 691 coverage of such risks and that the purchase of the insurance is 692 not required in connection with the lease or rental of a motor vehicle. If the lease is extended beyond 60 days, the coverage 693 694 may be extended one time only once for up to a period not to



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695 exceed an additional 60 days. Insurance may be provided to the 696 lessee as an additional insured on a policy issued to the 697 licensee's employer.

698 3. The license may be issued only to the full-time salaried 699 employee of a licensed general lines agent or to a business 700 entity that offers motor vehicles for rent or lease if insurance 701 sales activities authorized by the license are in connection 702 with and incidental to the rental or lease of a motor vehicle.

703 a. A license issued to a business entity that offers motor 704 vehicles for rent or lease encompasses each office, branch 705 office, employee, authorized representative located at a 706 designated branch, or place of business making use of the 707 entity's business name in order to offer, solicit, and sell 708 insurance pursuant to this paragraph.

709 b. The application for licensure must list the name, 710 address, and phone number for each office, branch office, or place of business which that is to be covered by the license. 711 712 The licensee shall notify the department of the name, address, 713 and phone number of any new location that is to be covered by 714 the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this 715 716 paragraph. The licensee must notify the department within 30 717 days after closing or terminating an office, branch office, or 718 place of business. Upon receipt of the notice, the department 719 shall delete the office, branch office, or place of business 720 from the license.

721 c. A licensed and appointed entity is directly responsible 722 and accountable for all acts of the licensee's employees. 723 Section 10. Effective January, 1, 2015, section 626.382,

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724 Florida Statutes, is amended to read:

626.382 Continuation, expiration of license; insurance agencies.—The license of <u>an</u> any insurance agency shall be issued for a period of 3 years and shall continue in force until canceled, suspended, <u>or</u> revoked, or <u>until it is</u> otherwise terminated <u>or becomes expired by operation of law</u>. A license may be renewed by submitting a renewal request to the department on a form adopted by department rule.

732 Section 11. Section 626.601, Florida Statutes, is amended 733 to read:

734 626.601 Improper conduct; investigation inquiry; 735 fingerprinting.-

736 (1) The department or office may, upon its own motion or 737 upon a written complaint signed by an any interested person and 738 filed with the department or office, inquire into the any 739 alleged improper conduct of any licensed, approved, or certified 740 licensee, insurance agency, agent, adjuster, service 741 representative, managing general agent, customer representative, 742 title insurance agent, title insurance agency, mediator, neutral 743 evaluator, navigator, continuing education course provider, instructor, school official, or monitor group under this code. 744 745 The department or office may thereafter initiate an 746 investigation of any such individual or entity licensee if it 747 has reasonable cause to believe that the individual or entity 748 licensee has violated any provision of the insurance code. 749 During the course of its investigation, the department or office 750 shall contact the individual or entity licensee being 751 investigated unless it determines that contacting such 752 individual or entity person could jeopardize the successful

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753 completion of the investigation or cause injury to the public.
754 (2) In the investigation by the department or office of the
755 alleged misconduct, the <u>individual or entity</u> licensee shall, <u>if</u>
756 whenever so required by the department or office, <u>open the</u>
757 <u>individual's or entity's cause his or her</u> books and records to
758 <u>be open</u> for inspection for the purpose of such <u>investigation</u>
759 <u>inquiries</u>.

(3) The Complaints against <u>an individual or entity</u> any
 1 licensee may be informally alleged and <u>are not required to</u>
 <u>include</u> need not be in any such language as is necessary to
 charge a crime on an indictment or information.

(4) The expense for any hearings or investigations
conducted pursuant to this section under this law, as well as
the fees and mileage of witnesses, may be paid out of the
appropriate fund.

(5) If the department or office, after investigation, has 768 769 reason to believe that an individual a licensee may have been 770 found guilty of or pleaded guilty or nolo contendere to a felony 771 or a crime related to the business of insurance in this or any 772 other state or jurisdiction, the department or office may 773 require the individual licensee to file with the department or 774 office a complete set of his or her fingerprints, which shall be 775 accompanied by the fingerprint processing fee set forth in s. 776 624.501. The fingerprints shall be taken by an authorized law 777 enforcement agency or other department-approved entity.

(6) The complaint and any information obtained pursuant to the investigation by the department or office are confidential and are exempt from the provisions of s. 119.07, unless the department or office files a formal administrative complaint,

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782 emergency order, or consent order against the individual or 783 entity licensee. Nothing in This subsection does not shall be 784 construed to prevent the department or office from disclosing 785 the complaint or such information as it deems necessary to 786 conduct the investigation, to update the complainant as to the 787 status and outcome of the complaint, or to share such 788 information with any law enforcement agency or other regulatory 789 body.

790 Section 12. Subsection (15) is added to section 626.621,791 Florida Statutes, to read:

792 626.621 Grounds for discretionary refusal, suspension, or 793 revocation of agent's, adjuster's, customer representative's, 794 service representative's, or managing general agent's license or 795 appointment.-The department may, in its discretion, deny an 796 application for, suspend, revoke, or refuse to renew or continue 797 the license or appointment of any applicant, agent, adjuster, 798 customer representative, service representative, or managing 799 general agent, and it may suspend or revoke the eligibility to 800 hold a license or appointment of any such person, if it finds 801 that as to the applicant, licensee, or appointee any one or more 802 of the following applicable grounds exist under circumstances 803 for which such denial, suspension, revocation, or refusal is not 804 mandatory under s. 626.611:

805 (15) Directly or indirectly accepting any compensation, 806 inducement, or reward from an inspector or inspection company 807 for referring the owner of property requiring inspection to the 808 inspector or inspection company. This prohibition applies to any 809 inspection of property intended for submission to a carrier in 810 order to obtain insurance coverage or to determine the

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811	appropriate amount of the insurance premium.
812	Section 13. Effective January 1, 2015, section 626.747,
813	Florida Statutes, is repealed.
814	Section 14. Effective January 1, 2015, subsection (1) of
815	section 626.8411, Florida Statutes, is amended to read:
816	626.8411 Application of Florida Insurance Code provisions
817	to title insurance agents or agencies
818	(1) The following provisions of part II applicable to
819	general lines agents or agencies also apply to title insurance
820	agents or agencies:
821	(a) Section 626.734, relating to liability of certain
822	agents.
823	(b) Section <u>626.0428(4)(a) and (b)</u> 626.747 , relating to
824	branch agencies.
825	(c) Section 626.749, relating to place of business in
826	residence.
827	(d) Section 626.753, relating to sharing of commissions.
828	(e) Section 626.754, relating to rights of agent following
829	termination of appointment.
830	Section 15. Subsections (14) and (18) of section 626.854,
831	Florida Statutes, are amended to read:
832	626.854 "Public adjuster" defined; prohibitionsThe
833	Legislature finds that it is necessary for the protection of the
834	public to regulate public insurance adjusters and to prevent the
835	unauthorized practice of law.
836	(14) A company employee adjuster, independent adjuster,
837	attorney, investigator, or other persons acting on behalf of an
838	insurer that needs access to an insured or claimant or to the
839	insured property that is the subject of a claim must provide at

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840	least 48 hours' notice to the insured or claimant, public
841	adjuster, or legal representative before scheduling a meeting
842	with the claimant or an onsite inspection of the insured
843	property. The insured or claimant may deny access to the
844	property if the notice has not been provided. The insured or
845	claimant may waive the 48-hour notice.

846 (17) (18) The provisions of Subsections (5) - (16) (5) - (17) 847 apply only to residential property insurance policies and 848 condominium unit owner policies as defined in s. 718.111(11).

Section 16. Paragraph (c) of subsection (2) and subsection
(3) of section 626.8805, Florida Statutes, are amended to read:
626.8805 Certificate of authority to act as administrator.-

(2) The administrator shall file with the office an
application for a certificate of authority upon a form to be
adopted by the commission and furnished by the office, which
application shall include or have attached the following
information and documents:

(c) The names, addresses, official positions, and 857 858 professional qualifications of the individuals employed or 859 retained by the administrator who are responsible for the 860 conduct of the affairs of the administrator, including all members of the board of directors, board of trustees, executive 861 862 committee, or other governing board or committee, and the 863 principal officers in the case of a corporation or_{τ} the partners 864 or members in the case of a partnership or association, and any 865 other person who exercises control or influence over the affairs 866 of the administrator.

867 (3) The applicant shall make available for inspection by
868 the office copies of all contracts <u>relating to services provided</u>



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869 by the administrator to with insurers or other persons using
 870 utilizing the services of the administrator.

871 Section 17. Subsections (1) and (3) of section 626.8817, 872 Florida Statutes, are amended to read:

873 626.8817 Responsibilities of insurance company with respect874 to administration of coverage insured.-

875 (1) If an insurer uses the services of an administrator, 876 the insurer is responsible for determining the benefits, premium 877 rates, underwriting criteria, and claims payment procedures 878 applicable to the coverage and for securing reinsurance, if any. The rules pertaining to these matters shall be provided, in 879 880 writing, by the insurer or its designee to the administrator. 881 The responsibilities of the administrator as to any of these 882 matters shall be set forth in a the written agreement binding 883 upon between the administrator and the insurer.

(3) <u>If</u> In cases in which an administrator administers benefits for more than 100 certificateholders on behalf of an insurer, the insurer shall, at least semiannually, conduct a review of the operations of the administrator. At least one such review must be an onsite audit of the operations of the administrator. <u>The insurer may contract with a qualified third</u> party to conduct such review.

891 Section 18. Subsections (1) and (4) of section 626.882,892 Florida Statutes, are amended to read:

893 626.882 Agreement between administrator and insurer;
894 required provisions; maintenance of records.-

(1) <u>A</u> No person may <u>not</u> act as an administrator without a
written agreement, as required under s. 626.8817, which
specifies the rights, duties, and obligations of the between

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898 such person as administrator and an insurer.

(4) If a policy is issued to a trustee or trustees, a copy of the trust agreement and any amendments to that agreement shall be furnished to the insurer <u>or its designee</u> by the administrator and shall be retained as part of the official records of both the administrator and the insurer for the duration of the policy and for 5 years thereafter.

905 Section 19. Subsections (3), (4), and (5) of section 906 626.883, Florida Statutes, are amended to read:

907 626.883 Administrator as intermediary; collections held in 908 fiduciary capacity; establishment of account; disbursement; 909 payments on behalf of insurer.-

910 (3) If charges or premiums deposited in a fiduciary account 911 have been collected on behalf of or for more than one insurer, 912 the administrator shall keep records clearly recording the deposits in and withdrawals from such account on behalf of or 913 914 for each insurer. The administrator shall, upon request of an 915 insurer or its designee, furnish such insurer or designee with 916 copies of records pertaining to deposits and withdrawals on 917 behalf of or for such insurer.

918 (4) The administrator may not pay any claim by withdrawals 919 from a fiduciary account. Withdrawals from such account shall be 920 made as provided in the written agreement <u>required under ss.</u> 921 <u>626.8817 and 626.882</u> between the administrator and the insurer 922 for any of the following:

923 (a) Remittance to an insurer entitled to such remittance.
924 (b) Deposit in an account maintained in the name of such
925 insurer.

(c) Transfer to and deposit in a claims-paying account,

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927 with claims to be paid as provided by such insurer.

928 (d) Payment to a group policyholder for remittance to the 929 insurer entitled to such remittance.

930 (e) Payment to the administrator of the commission, fees,931 or charges of the administrator.

932 (f) Remittance of return premium to the person or persons 933 entitled to such return premium.

934 (5) All claims paid by the administrator from funds
935 collected on behalf of the insurer shall be paid only on drafts
936 of, and as authorized by, such insurer <u>or its designee</u>.

937 Section 20. Subsection (3) of section 626.884, Florida938 Statutes, is amended to read:

939 626.884 Maintenance of records by administrator; access; 940 confidentiality.-

941 (3) The insurer shall retain the right of continuing access 942 to books and records maintained by the administrator sufficient 943 to permit the insurer to fulfill all of its contractual 944 obligations to insured persons, subject to any restrictions in 945 the written agreement <u>pertaining to</u> between the insurer and the 946 administrator on the proprietary rights of the parties in such 947 books and records.

948 Section 21. Subsections (1) and (2) of section 626.89, 949 Florida Statutes, are amended to read:

950 626.89 Annual financial statement and filing fee; notice of 951 change of ownership.-

952 (1) Each authorized administrator shall <u>annually</u> file with
953 the office a full and true statement of its financial condition,
954 transactions, and affairs <u>within 3 months after the end of the</u>
955 <u>administrator's fiscal year. The statement shall be filed</u>

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956 annually on or before March 1 or within such extension of time 957 therefor as the office for good cause may have granted. The 958 statement must and shall be for the preceding fiscal calendar 959 year and must. The statement shall be in such form and contain 960 such matters as the commission prescribes and must shall be 961 verified by at least two officers of the such administrator. An 962 administrator whose sole stockholder is an association 963 representing health care providers which is not an affiliate of 964 an insurer, an administrator of a pooled governmental self-965 insurance program, or an administrator that is a university may 966 submit the preceding fiscal year's statement within 2 months 967 after its fiscal year end.

968 (2) Each authorized administrator shall also file an 969 audited financial statement performed by an independent 970 certified public accountant. The audited financial statement 971 shall be filed with the office within 5 months after the end of 972 the administrator's fiscal year and be on or before June 1 for 973 the preceding fiscal calendar year ending December 31. An administrator whose sole stockholder is an association 974 representing health care providers which is not an affiliate of 975 976 an insurer, an administrator of a pooled governmental self-977 insurance program, or an administrator that is a university may 978 submit the preceding fiscal year's audited financial statement 979 within 5 months after the end of its fiscal year. An audited 980 financial statement prepared on a consolidated basis must 981 include a columnar consolidating or combining worksheet that 982 must be filed with the statement and must comply with the 983 following:

984

(a) Amounts shown on the consolidated audited financial



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985 statement must be shown on the worksheet;

986 (b) Amounts for each entity must be stated separately; and
987 (c) Explanations of consolidating and eliminating entries
988 must be included.

989 Section 22. Section 626.931, Florida Statutes, is amended 990 to read:

991 626.931 Agent affidavit and Insurer reporting 992 requirements.-

993 (1) Each surplus lines agent shall on or before the 45th 994 day following each calendar quarter file with the Florida 995 Surplus Lines Service Office an affidavit, on forms as 996 prescribed and furnished by the Florida Surplus Lines Service 997 Office, stating that all surplus lines insurance transacted by 998 him or her during such calendar quarter has been submitted to 999 the Florida Surplus Lines Service Office as required.

1000 (2) The affidavit of the surplus lines agent shall include 1001 efforts made to place coverages with authorized insurers and the 1002 results thereof.

1003 <u>(1) (3)</u> Each foreign insurer accepting premiums shall, on or 1004 before the end of the month following each calendar quarter, 1005 file with the Florida Surplus Lines Service Office a verified 1006 report of all surplus lines insurance transacted by such insurer 1007 for insurance risks located in this state during <u>the</u> such 1008 calendar quarter.

1009 (2) (4) Each alien insurer accepting premiums shall, on or 1010 before June 30 of each year, file with the Florida Surplus Lines 1011 Service Office a verified report of all surplus lines insurance 1012 transacted by such insurer for insurance risks located in this 1013 state during the preceding calendar year.

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1014 (3)(5) The department may waive the filing requirements 1015 described in subsections (1)(3) and (2)(4).

1016 <u>(4) (6)</u> Each insurer's report and supporting information 1017 shall be in a computer-readable format as determined by the 1018 Florida Surplus Lines Service Office or shall be submitted on 1019 forms prescribed by the Florida Surplus Lines Service Office and 1020 shall show for each applicable agent:

(a) A listing of all policies, certificates, cover notes,
 or other forms of confirmation of insurance coverage or any
 substitutions thereof or endorsements thereto and the
 identifying number; and

(b) Any additional information required by the department or Florida Surplus Lines Service Office.

Section 23. Paragraph (a) of subsection (2) of section 626.932, Florida Statutes, is amended to read:

626.932 Surplus lines tax.-

(2) (a) The surplus lines agent shall make payable to the department the tax related to each calendar quarter's business as reported to the Florida Surplus Lines Service Office, and remit the tax to the Florida Surplus Lines Service Office <u>on or</u> <u>before the 45th day after each calendar quarter</u> at the same time as provided for the filing of the quarterly affidavit, under s. 626.931. The Florida Surplus Lines Service Office shall forward to the department the taxes and any interest collected pursuant to paragraph (b), within 10 days <u>after</u> of receipt.

1039 Section 24. Subsection (1) of section 626.935, Florida 1040 Statutes, is amended to read:

1041 626.935 Suspension, revocation, or refusal of surplus lines 1042 agent's license.-


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(1) The department shall deny an application for, suspend, revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, on any of the following grounds:

1047 (a) Removal of the licensee's office from the licensee's1048 state of residence.

(b) Removal of the accounts and records of his or her surplus lines business from this state or the licensee's state of residence during the period when such accounts and records are required to be maintained under s. 626.930.

(c) Closure of the licensee's office for more than 30 consecutive days.

(d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

<u>(d)</u> (e) Failure to pay the tax or service fee on surplus lines premiums $_{\tau}$ as provided in the Surplus Lines Law.

9 <u>(e) (f)</u> Suspension, revocation, or refusal to renew or 0 continue the license or appointment as a general lines agent, 1 service representative, or managing general agent.

(f) (g) Lack of qualifications as for an original surplus
 lines agent's license.

(g) (h) Violation of this Surplus Lines Law.

(h) (i) For Any other applicable cause for which the license of a general lines agent could be suspended, revoked, or refused under s. 626.611 or s. 626.621.

1068 Section 25. Subsection (1) of section 626.936, Florida 1069 Statutes, is amended to read:

1070 626.936 Failure to file reports or pay tax or service fee; 1071 administrative penalty.-



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1072 (1) A Any licensed surplus lines agent who neglects to file 1073 a report or an affidavit in the form and within the time 1074 required under or provided for in the Surplus Lines Law may be 1075 fined up to \$50 per day for each day the neglect continues, 1076 beginning the day after the report or affidavit was due until 1077 the date the report or affidavit is received. All sums collected 1078 under this section shall be deposited into the Insurance 1079 Regulatory Trust Fund.

Section 26. Paragraph (q) of subsection (1) of section 626.9541, Florida Statutes, is amended to read:

626.9541 Unfair methods of competition and unfair or deceptive acts or practices defined.-

1084 (1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR DECEPTIVE
 1085 ACTS.-The following are defined as unfair methods of competition
 1086 and unfair or deceptive acts or practices:

1087 (q) Certain insurance transactions through credit card 1088 facilities prohibited.-

1. Except as provided in subparagraph 3., no person shall 1089 1090 knowingly solicit or negotiate any insurance; seek or accept 1091 applications for insurance; issue or deliver any policy; 1092 receive, collect, or transmit premiums, to or for an any 1093 insurer; or otherwise transact insurance in this state, or 1094 relative to a subject of insurance resident, located, or to be 1095 performed in this state, through the arrangement or facilities 1096 of a credit card facility or organization, for the purpose of 1097 insuring credit card holders or prospective credit card holders. 1098 The term "credit card holder" as used in this paragraph means <u>a</u> 1099 any person who may pay the charge for purchases or other 1100 transactions through the credit card facility or organization,

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1101 whose credit with such facility or organization is evidenced by 1102 a credit card identifying such person as being one whose charges 1103 the credit card facility or organization will pay, and who is 1104 identified as such upon the credit card either by name, account 1105 number, symbol, insignia, or any other method or device of 1106 identification. This subparagraph does not apply as to health insurance or to credit life, credit disability, or credit 1107 1108 property insurance.

1109 2. If Whenever any person does or performs in this state 1110 any of the acts in violation of subparagraph 1. for or on behalf 1111 of an any insurer or credit card facility, such insurer or 1112 credit card facility shall be deemed held to be doing business 1113 in this state and, if an insurer, shall be subject to the same 1114 state, county, and municipal taxes as insurers that have been legally qualified and admitted to do business in this state by 1115 1116 agents or otherwise are subject, the same to be assessed and 1117 collected against such insurers; and such person so doing or performing any of such acts is shall be personally liable for 1118 1119 all such taxes.

1120 3. A licensed agent or insurer may solicit or negotiate any 1121 insurance; seek or accept applications for insurance; issue or deliver any policy; receive, collect, or transmit premiums, to 1122 1123 or for an any insurer; or otherwise transact insurance in this 1124 state, or relative to a subject of insurance resident, located, 1125 or to be performed in this state, through the arrangement or 1126 facilities of a credit card facility or organization, for the 1127 purpose of insuring credit card holders or prospective credit card holders if: 1128

1129

a. The insurance or policy which is the subject of the



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1130 transaction is noncancelable by any person other than the named 1131 insured, the policyholder, or the insurer;

b. Any refund of unearned premium is made directly to the credit card holder by mail or electronic transfer; and

1134 c. The credit card transaction is authorized by the 1135 signature of the credit card holder or other person authorized 1136 to sign on the credit card account.

1138 The conditions enumerated in sub-subparagraphs a.-c. do not 1139 apply to health insurance or to credit life, credit disability, 1140 or credit property insurance; and sub-subparagraph c. does not 1141 apply to property and casualty insurance <u>if</u> so long as the 1142 transaction is authorized by the insured.

1143 4. No person may use or disclose information resulting from 1144 the use of a credit card in conjunction with the purchase of 1145 insurance if, when such information is to the advantage of the 1146 such credit card facility or an insurance agent, or is to the 1147 detriment of the insured or any other insurance agent; except that this provision does not prohibit a credit card facility 1148 1149 from using or disclosing such information in a any judicial 1150 proceeding or consistent with applicable law on credit 1151 reporting.

5. No Such insurance <u>may not</u> shall be sold through a credit card facility in conjunction with membership in any automobile club. The term "automobile club" means a legal entity <u>that</u> which, in consideration of dues, assessments, or periodic payments of money, promises its members or subscribers to assist them in matters relating to the ownership, operation, use, or maintenance of a motor vehicle; however, the <u>term</u> definition of

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1159 automobile clubs does not include persons, associations, or 1160 corporations that which are organized and operated solely for 1161 the purpose of conducting, sponsoring, or sanctioning motor vehicle races, exhibitions, or contests upon racetracks, or upon 1162 1163 race courses established and marked as such for the duration of 1164 such particular event. The words "motor vehicle" used herein 1165 shall be the same as defined in chapter 320. 1166 Section 27. Paragraph (b) of subsection (2) of section 1167 627.062, Florida Statutes, is amended to read: 1168 627.062 Rate standards.-1169 (2) As to all such classes of insurance: 1170 (b) Upon receiving a rate filing, the office shall review the filing to determine whether the if a rate is excessive, 1171 1172 inadequate, or unfairly discriminatory. In making that 1173 determination, the office shall, in accordance with generally 1174 accepted and reasonable actuarial techniques, consider the 1175 following factors: 1176 1. Past and prospective loss experience within and without this state. 1177 1178 2. Past and prospective expenses. 1179 3. The degree of competition among insurers for the risk insured. 1180 4. Investment income reasonably expected by the insurer, 1181 1182 consistent with the insurer's investment practices, from 1183 investable premiums anticipated in the filing, plus any other 1184 expected income from currently invested assets representing the

amount expected on unearned premium reserves and loss reserves.
The commission may adopt rules using reasonable techniques of actuarial science and economics to specify the manner in which



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1188 insurers calculate investment income attributable to classes of 1189 insurance written in this state and the manner in which 1190 investment income is used to calculate insurance rates. Such 1191 manner must contemplate allowances for an underwriting profit 1192 factor and full consideration of investment income <u>that which</u> 1193 produce a reasonable rate of return; however, investment income 1194 from invested surplus may not be considered.

1195 5. The reasonableness of the judgment reflected in the 1196 filing.

1197 6. Dividends, savings, or unabsorbed premium deposits 1198 allowed or returned to Florida policyholders, members, or 1199 subscribers.

1200

7. The adequacy of loss reserves.

1201 8. The cost of reinsurance. The office may not disapprove a 1202 rate as excessive solely due to the <u>insurer's</u> insurer having 1203 obtained catastrophic reinsurance to cover the insurer's 1204 estimated 250-year probable maximum loss or any lower level of 1205 loss.

1206 9. Trend factors, including trends in actual losses per1207 insured unit for the insurer making the filing.

1208

10. Conflagration and catastrophe hazards, if applicable.

1209 11. Projected hurricane losses, if applicable, which must 1210 be estimated using a model or method, or a straight average of 1211 model results or output ranges, which are independently found to 1212 be acceptable or reliable by the Florida Commission on Hurricane 1213 Loss Projection Methodology, and as further provided in s. 1214 627.0628.

1215 12. A reasonable margin for underwriting profit and 1216 contingencies.

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13. The cost of medical services, if applicable.

1218 14. Other relevant factors that affect the frequency or 1219 severity of claims or expenses.

1220 Section 28. Paragraph (d) of subsection (3) of section 1221 627.0628, Florida Statutes, is amended to read:

1222 627.0628 Florida Commission on Hurricane Loss Projection 1223 Methodology; public records exemption; public meetings 1224 exemption.-

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(3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.-

1226 (d) With respect to a rate filing under s. 627.062, an 1227 insurer shall employ and may not modify or adjust actuarial 1228 methods, principles, standards, models, or output ranges found 1229 by the commission to be accurate or reliable in determining 1230 hurricane loss factors for use in a rate filing under s. 1231 627.062. An insurer shall employ and may not modify or adjust 1232 models found by the commission to be accurate or reliable in 1233 determining probable maximum loss levels pursuant to paragraph 1234 (b) with respect to a rate filing under s. 627.062 made more 1235 than 180 60 days after the commission has made such findings. 1236 This paragraph does not prohibit an insurer from using a 1237 straight average of model results or output ranges or using 1238 straight averages for the purposes of a rate filing under s. 627.062. 1239

1240 Section 29. Subsection (8) of section 627.0651, Florida 1241 Statutes, is amended to read:

1242 627.0651 Making and use of rates for motor vehicle 1243 insurance.-

1244 (8) Rates are not unfairly discriminatory if averaged1245 broadly among members of a group; nor are rates unfairly

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1246 discriminatory even though they are lower than rates for 1247 nonmembers of the group. However, such rates are unfairly 1248 discriminatory if they are not actuarially measurable and 1249 credible and sufficiently related to actual or expected loss and 1250 expense experience of the group so as to ensure assure that 1251 nonmembers of the group are not unfairly discriminated against. 1252 Use of a single United States Postal Service zip code as a 1253 rating territory shall be deemed unfairly discriminatory unless 1254 filed pursuant to paragraph (1)(a) and such rating territory 1255 incorporates sufficient actual or expected loss and loss 1256 adjustment expense experience so as to be actuarially measurable 1257 and credible. 1258

Section 30. Subsection (6) is added to section 627.0653, Florida Statutes, to read:

1260 627.0653 Insurance discounts for specified motor vehicle 1261 equipment.-

1262 (6) The office may approve a premium discount applicable to any rates, rating schedules, or rating manuals for liability, 1263 1264 personal injury protection, and collision coverages for motor 1265 vehicle insurance policies filed with the office for vehicles 1266 equipped with electronic vehicle crash avoidance technology that 1267 is factory installed or with a retrofitted system that complies 1268 with National Highway Traffic Safety Administration standards. 1269 Section 31. Present subsections (2) through (4) of section 1270 627.072, Florida Statutes, are redesignated as subsections (3) 1271 through (5), respectively, and a new subsection (2) is added to 1272 that section, to read:

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1274

627.072 Making and use of rates.-

(2) A retrospective rating plan may contain a provision

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1275	that allows for the negotiation of premium between the employer
1276	and the insurer for employers having exposure in more than one
1277	state and an estimated annual countrywide standard premium of
1278	\$750,000 or more for workers' compensation.
1279	Section 32. The Office of Insurance Regulation, in
1280	consultation with the National Council on Compensation
1281	Insurance, is directed to prepare a report that analyzes the use
1282	of negotiated workers' compensation premium provisions within
1283	retrospective rating plans. The report must examine the use of
1284	such provisions in neighboring and competitive states,
1285	specifically as to any savings in the actual premium if a
1286	retrospective rating deviation is applied, compared to the
1287	standard workers' compensation premium, and the potential
1288	inequity for the state's employers due to the lack of such
1289	provisions in this state. The report must also examine the
1290	potential savings to Florida employers which results from
1291	implementing negotiated premiums for employers having exposure
1292	in more than one state and an estimated annual countrywide
1293	standard premium of at least \$250,000, \$500,000, and \$750,000.
1294	The report shall be delivered to the task force for approval by
1295	September 1, 2014, and the approved report shall be delivered to
1296	the President of the Senate and the Speaker of the House of
1297	Representatives by November 1, 2014. This section is repealed
1298	June 30, 2015.
1299	Section 33. Subsection (2) of section 627.281, Florida
1300	Statutes, is amended to read:
1301	627.281 Appeal from rating organization; workers'
1302	compensation and employer's liability insurance filings
1303	(2) If <u>the</u> such appeal is based <u>on</u> upon the failure of the
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1304	rating organization to make a filing on behalf of <u>a</u> such member
1305	or subscriber which is based on a system of expense provisions
1306	which differs , in accordance with the right granted in s.
1307	627.072(3) 627.072(2), differs from the system of expense
1308	provisions included in a filing made by the rating organization,
1309	the office shall, if it grants the appeal, order the rating
1310	organization to make the requested filing for use by the
1311	appellant. In deciding such appeal, the office shall apply the
1312	applicable standards set forth in ss. 627.062 and 627.072.

1313 Section 34. Paragraph (h) of subsection (5) of section 1314 627.311, Florida Statutes, is amended to read:

1315 627.311 Joint underwriters and joint reinsurers; public 1316 records and public meetings exemptions.-

(5)

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1318 (h) Any premium or assessments collected by the plan in excess of the amount necessary to fund projected ultimate 1319 incurred losses and expenses of the plan and not paid to 1320 insureds of the plan in conjunction with loss prevention or 1321 1322 dividend programs shall be retained by the plan for future use. 1323 Any state funds received by the plan in excess of the amount 1324 necessary to fund deficits in subplan D or any tier shall be 1325 returned to the state. Any dividend payable to a former insured 1326 of the plan may be retained by the plan for future use upon such 1327 terms as set forth in the declaration of dividend.

1328 Section 35. Subsection (9) of section 627.3518, Florida
1329 Statutes, is amended to read:

1330 627.3518 Citizens Property Insurance Corporation 1331 policyholder eligibility clearinghouse program.—The purpose of 1332 this section is to provide a framework for the corporation to

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1333 implement a clearinghouse program by January 1, 2014.

(9) The 45-day notice of nonrenewal requirement set forth in s. <u>627.4133(2)(b)5.</u> 627.4133(2)(b)4.b. applies when a policy is nonrenewed by the corporation because the risk has received an offer of coverage pursuant to this section which renders the risk ineligible for coverage by the corporation.

1339Section 36. Section 627.3519, Florida Statutes, is1340repealed.

1341 Section 37. Section 627.409, Florida Statutes, is amended 1342 to read:

627.409 Representations in applications; warranties.-

(1) Any statement or description made by or on behalf of an
insured or annuitant in an application for an insurance policy
or annuity contract, or in negotiations for a policy or
contract, is a representation and is not a warranty. Except as
provided in subsection (3), a misrepresentation, omission,
concealment of fact, or incorrect statement may prevent recovery
under the contract or policy only if any of the following apply:

(a) The misrepresentation, omission, concealment, or
statement is fraudulent or is material either to the acceptance
of the risk or to the hazard assumed by the insurer.

(b) If the true facts had been known to the insurer pursuant to a policy requirement or other requirement, the insurer in good faith would not have issued the policy or contract, would not have issued it at the same premium rate, would not have issued a policy or contract in as large an amount, or would not have provided coverage with respect to the hazard resulting in the loss.

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(2) A breach or violation by the insured of \underline{a} any warranty,

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1362 condition, or provision of <u>a</u> any wet marine or transportation 1363 insurance policy, contract of insurance, endorsement, or 1364 application therefor does not void the policy or contract, or 1365 constitute a defense to a loss thereon, unless such breach or 1366 violation increased the hazard by any means within the control 1367 of the insured.

(3) For residential property insurance, if a policy or contract is in effect for more than 90 days, a claim filed by the insured may not be denied based on credit information available in public records.

2 Section 38. Paragraph (b) of subsection (2) of section 3 627.4133, Florida Statutes, is amended to read:

1374 627.4133 Notice of cancellation, nonrenewal, or renewal
1375 premium.-

(2) With respect to <u>a</u> any personal lines or commercial residential property insurance policy, including <u>a</u>, but not <u>limited to</u>, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:

1382 (b) The insurer shall give the first-named insured written 1383 notice of nonrenewal, cancellation, or termination at least 120 100 days before the effective date of the nonrenewal, 1384 1385 cancellation, or termination. However, the insurer shall give at 1386 least 100 days' written notice, or written notice by June 1, 1387 whichever is earlier, for any nonrenewal, cancellation, or termination that would be effective between June 1 and November 1388 1389 30. The notice must include the reason or reasons for the 1390 nonrenewal, cancellation, or termination, except that:

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1391 1. The insurer shall give the first-named insured written 1392 notice of nonrenewal, cancellation, or termination at least 120 1393 days prior to the effective date of the nonrenewal, 1394 cancellation, or termination for a first-named insured whose 1395 residential structure has been insured by that insurer or an 1396 affiliated insurer for at least a 5-year period immediately 1397 prior to the date of the written notice.

1398 1.2. If cancellation is for nonpayment of premium, at least 1399 10 days' written notice of cancellation accompanied by the 1400 reason therefor must be given. As used in this subparagraph, the 1401 term "nonpayment of premium" means failure of the named insured 1402 to discharge when due her or his obligations for paying the premium in connection with the payment of premiums on a policy 1403 1404 or an any installment of such premium, whether the premium is 1405 payable directly to the insurer or its agent or indirectly under 1406 any premium finance plan or extension of credit, or failure to maintain membership in an organization if such membership is a 1407 condition precedent to insurance coverage. The term also means 1408 1409 the failure of a financial institution to honor an insurance 1410 applicant's check after delivery to a licensed agent for payment 1411 of a premium, even if the agent has previously delivered or 1412 transferred the premium to the insurer. If a dishonored check 1413 represents the initial premium payment, the contract and all 1414 contractual obligations are void ab initio unless the nonpayment 1415 is cured within the earlier of 5 days after actual notice by 1416 certified mail is received by the applicant or 15 days after 1417 notice is sent to the applicant by certified mail or registered mail., and If the contract is void, any premium received by the 1418 1419 insurer from a third party must be refunded to that party in

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1420 full.

1421 2.3. If such cancellation or termination occurs during the 1422 first 90 days the insurance is in force and the insurance is 1423 canceled or terminated for reasons other than nonpayment of premium, at least 20 days' written notice of cancellation or 1424 1425 termination accompanied by the reason therefor must be given unless there has been a material misstatement or 1426 1427 misrepresentation or failure to comply with the underwriting 1428 requirements established by the insurer.

1429 3. After the policy has been in effect for 90 days, the 1430 insurer may not cancel the policy unless there has been a 1431 material misstatement, a nonpayment of premium, a failure to 1432 comply with underwriting requirements established by the insurer 1433 within 90 days after the date of effectuation of coverage, or a 1434 substantial change in the risk covered by the policy or the 1435 cancellation is for all insureds under such policies for a class 1436 of insureds. This subparagraph does not apply to individually 1437 rated risks having a policy term of less than 90 days.

1438 4. After a policy or contract has been in effect for 90 1439 days, the insurer may not cancel or terminate the policy or 1440 contract based on credit information available in public records. The requirement for providing written notice by June 1 1441 1442 of any nonrenewal that would be effective between June 1 and 1443 November 30 does not apply to the following situations, but the 1444 insurer remains subject to the requirement to provide such 1445 notice at least 100 days before the effective date of 1446 nonrenewal:

1447a. A policy that is nonrenewed due to a revision in the1448coverage for sinkhole losses and catastrophic ground cover



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1449 collapse pursuant to s. 627.706.

5.b. A policy that is nonrenewed by Citizens Property 1450 Insurance Corporation, pursuant to s. 627.351(6), for a policy 1451 1452 that has been assumed by an authorized insurer offering 1453 replacement coverage to the policyholder is exempt from the 1454 notice requirements of paragraph (a) and this paragraph. In such 1455 cases, the corporation must give the named insured written 1456 notice of nonrenewal at least 45 days before the effective date 1457 of the nonrenewal.

1459 After the policy has been in effect for 90 days, the policy may 1460 not be canceled by the insurer unless there has been a material misstatement, a nonpayment of premium, a failure to comply with 1461 1462 underwriting requirements established by the insurer within 90 days after the date of effectuation of coverage, or a 1463 1464 substantial change in the risk covered by the policy or if the 1465 cancellation is for all insureds under such policies for a given class of insureds. This paragraph does not apply to individually 1466 1467 rated risks having a policy term of less than 90 days.

6.5. Notwithstanding any other provision of law, an insurer 1468 1469 may cancel or nonrenew a property insurance policy after at 1470 least 45 days' notice if the office finds that the early 1471 cancellation of some or all of the insurer's policies is 1472 necessary to protect the best interests of the public or 1473 policyholders and the office approves the insurer's plan for 1474 early cancellation or nonrenewal of some or all of its policies. 1475 The office may base such finding upon the financial condition of the insurer, lack of adequate reinsurance coverage for hurricane 1476 1477 risk, or other relevant factors. The office may condition its

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1478 finding on the consent of the insurer to be placed under 1479 administrative supervision pursuant to s. 624.81 or to the 1480 appointment of a receiver under chapter 631.

1481 <u>7.6.</u> A policy covering both a home and <u>a</u> motor vehicle may 1482 be nonrenewed for any reason applicable to either the property 1483 or motor vehicle insurance after providing 90 days' notice.

1484 Section 39. Subsection (1) of section 627.4137, Florida 1485 Statutes, is amended to read:

1486

627.4137 Disclosure of certain information required.-

(1) Each insurer that provides which does or may provide 1487 1488 liability insurance coverage to pay all or a portion of a any 1489 claim that which might be made shall provide, within 30 days after of the written request of the claimant, provide a 1490 1491 statement, under oath, of a corporate officer or the insurer's 1492 claims manager, or superintendent, or licensed company adjuster 1493 setting forth the following information with regard to each 1494 known policy of insurance, including excess or umbrella 1495 insurance:

- 1496 (a) T
- 1497

(a) The name of the insurer.

- (b) The name of each insured.
- 1498
- (c) The limits of the liability coverage.

(d) A statement of any policy or coverage defense that the
which such insurer reasonably believes is available to the such
insurer at the time of filing such statement.

1502 1503 (e) A copy of the policy.

1504 In addition, The insured, or her or his insurance agent, upon 1505 written request of the claimant or the claimant's attorney, 1506 shall also disclose the name and coverage of each known insurer

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(1) Subject to the insurer's requirement as to payment of

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1507 to the claimant and shall forward the such request for 1508 information as required by this subsection to all affected 1509 insurers. The insurer shall then supply the required information 1510 required in this subsection to the claimant within 30 days after 1511 of receipt of such request.

1512 Section 40. Subsection (1) of section 627.421, Florida 1513 Statutes, is amended to read:

627.421 Delivery of policy.-

1516 premium, every policy shall be mailed, delivered, or 1517 electronically transmitted to the insured or to the person 1518 entitled thereto within not later than 60 days after the effectuation of coverage. Notwithstanding any other provision of 1519 1520 law, an insurer may allow a policyholder of personal lines 1521 insurance to affirmatively elect delivery of the policy 1522 documents, including policies, endorsements, notices, or other documents, by electronic means in lieu of delivery by mail. 1523 1524 Electronic transmission of a policy for commercial risks, 1525 including, but not limited to, workers' compensation and 1526 employers' liability, commercial automobile liability, 1527 commercial automobile physical damage, commercial lines 1528 residential property, commercial nonresidential property, farm 1529 owners' insurance, and the types of commercial lines risks set 1530 forth in s. 627.062(3)(d), constitute shall constitute delivery 1531 to the insured or to the person entitled to delivery, unless the 1532 insured or the person entitled to delivery communicates to the 1533 insurer in writing or electronically that he or she does not 1534 agree to delivery by electronic means. Electronic transmission 1535 must shall include a notice to the insured or to the person

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entitled to delivery of a policy of his or her right to receive the policy via United States mail rather than via electronic transmission. A paper copy of the policy shall be provided to the insured or to the person entitled to delivery at his or her request.

1541 Section 41. Subsection (2) of section 627.43141, Florida 1542 Statutes, is amended to read:

1543

627.43141 Notice of change in policy terms.-

1544 (2) A renewal policy may contain a change in policy terms. 1545 If a renewal policy contains does contain such change, the 1546 insurer must give the named insured written notice of the 1547 change, which may must be enclosed along with the written notice of renewal premium required by ss. 627.4133 and 627.728 or be 1548 1549 sent in a separate notice that complies with the nonrenewal 1550 mailing time requirement for that particular line of business. 1551 The insurer must also provide a sample copy of the notice to the 1552 insured's insurance agent before or at the same time that notice 1553 is given to the insured. Such notice shall be entitled "Notice 1554 of Change in Policy Terms."

1555 Section 42. Section 627.4553, Florida Statutes, is created 1556 to read:

1557 627.4553 Recommendations to surrender.-If an insurance 1558 agent recommends the surrender of an annuity or life insurance 1559 policy containing a cash value and is not recommending that the 1560 proceeds from the surrender be used to fund or purchase another 1561 annuity or life insurance policy, before execution of the 1562 surrender, the insurance agent, or the insurance company if no 1563 agent is involved, shall provide, on a form adopted by rule by 1564 the department, information concerning the annuity or policy to

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1565 be surrendered, including the amount of any surrender charge, 1566 the loss of any minimum interest rate guarantees, the amount of 1567 any tax consequences resulting from the surrender, the amount of any forfeited death benefit, and the value of any other 1568 investment performance guarantees being forfeited as a result of 1569 1570 the surrender. This section also applies to a person performing 1571 insurance agent activities pursuant to an exemption from 1572 licensure under this part.

1573 Section 43. Paragraph (b) of subsection (4) of section 1574 627.7015, Florida Statutes, is amended to read:

1575 627.7015 Alternative procedure for resolution of disputed 1576 property insurance claims.-

(4) The department shall adopt by rule a property insurance mediation program to be administered by the department or its designee. The department may also adopt special rules which are applicable in cases of an emergency within the state. The rules shall be modeled after practices and procedures set forth in mediation rules of procedure adopted by the Supreme Court. The rules must shall provide for:

(b) Qualifications, denial of application, suspension,
revocation of approval, and other penalties for of mediators as
provided in s. 627.745 and in the Florida Rules for of Certified
and Court-Appointed Court Appointed Mediators, and for such
other individuals as are qualified by education, training, or
experience as the department determines to be appropriate.

1590 Section 44. Section 627.70151, Florida Statutes, is created 1591 to read:

1592 <u>627.70151 Appraisal; conflicts of interest.—An insurer that</u> 1593 <u>offers residential coverage, as defined in s. 627.4025, or a</u>

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1594	policyholder that uses an appraisal clause in the property
1595	insurance contract to establish a process for estimating or
1596	evaluating the amount of the loss through the use of an
1597	impartial umpire may challenge the umpire's impartiality and
1598	disqualify the proposed umpire only if:
1599	(1) A familial relationship within the third degree exists
1600	between the umpire and a party or a representative of a party;
1601	(2) The umpire has previously represented a party or a
1602	representative of a party in a professional capacity in the same
1603	or a substantially related matter;
1604	(3) The umpire has represented another person in a
1605	professional capacity on the same or a substantially related
1606	matter, which includes the claim, same property, or an adjacent
1607	property and that other person's interests are materially
1608	adverse to the interests of any party; or
1609	(4) The umpire has worked as an employer or employee of a
1610	party within the preceding 5 years.
1611	Section 45. Paragraph (c) of subsection (2) of section
1612	627.706, Florida Statutes, is amended to read:
1613	627.706 Sinkhole insurance; catastrophic ground cover
1614	collapse; definitions
1615	(2) As used in ss. 627.706-627.7074, and as used in
1616	connection with any policy providing coverage for a catastrophic
1617	ground cover collapse or for sinkhole losses, the term:
1618	(c) "Neutral evaluator" means a professional engineer or a
1619	professional geologist who has completed a course of study in
1620	alternative dispute resolution designed or approved by the
1621	department for use in the neutral evaluation $ ext{process}_{\emph{\textit{\lambda}}}$ and who is
1622	determined by the department to be fair and impartial, and who



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1623 is not otherwise ineligible for certification as provided in s. 1624 627.7074.

1625 Section 46. Subsections (3), (7), and (18) of section 1626 627.7074, Florida Statutes, are amended to read:

1627 627.7074 Alternative procedure for resolution of disputed1628 sinkhole insurance claims.-

1629 (3) Following the receipt of the report required provided 1630 under s. 627.7073 or the denial of a claim for a sinkhole loss, 1631 the insurer shall notify the policyholder of his or her right to 1632 participate in the neutral evaluation program under this section 1633 if coverage is available under the policy and the claim was 1634 submitted within the timeframe provided in s. 627.706(5). 1635 Neutral evaluation supersedes the alternative dispute resolution 1636 process under s. 627.7015 but does not invalidate the appraisal 1637 clause of the insurance policy. The insurer shall provide to the 1638 policyholder the consumer information pamphlet prepared by the

1639 department pursuant to subsection (1) electronically or by 1640 United States mail.

(7) Upon receipt of a request for neutral evaluation, the department shall provide the parties a list of certified neutral evaluators. The department shall allow the parties to submit requests <u>for disqualifying</u> to <u>disqualify</u> evaluators on the list for cause.

(a) The department shall disqualify neutral evaluators forcause based only on any of the following grounds:

1648 1. A familial relationship exists between the neutral 1649 evaluator and either party or a representative of either party 1650 within the third degree.

1651

2. The proposed neutral evaluator has, in a professional

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1652 capacity, previously represented either party or a 1653 representative of either party, in the same or a substantially 1654 related matter.

3. The proposed neutral evaluator has, in a professional capacity, represented another person in the same or a substantially related matter and that person's interests are materially adverse to the interests of the parties. The term "substantially related matter" means participation by the neutral evaluator on the same claim, property, or adjacent property.

4. The proposed neutral evaluator has, within the preceding 53 5 years, worked as an employer or employee of \underline{a} any party to the 54 case.

(b) The department shall deny an application, or suspend or revoke the certification, of a neutral evaluator to serve in the neutral evaluator capacity if the department finds that one or more of the following grounds exist:

1. Lack of one or more of the qualifications for certification specified in this section.

2. Material misstatement, misrepresentation, or fraud in obtaining or attempting to obtain the certification.

<u>3. Demonstrated lack of fitness or trustworthiness to act</u> as a neutral evaluator.

4. Fraudulent or dishonest practices in the conduct of an evaluation or in the conduct of business in the financial services industry.

578 <u>5. Violation of any provision of this code or of a lawful</u> 579 <u>order or rule of the department or aiding, instructing, or</u> 580 <u>encouraging another party to commit such violation.</u>

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1681 (c) (b) The parties shall appoint a neutral evaluator from 1682 the department list and promptly inform the department. If the 1683 parties cannot agree to a neutral evaluator within 14 business 1684 days, the department shall appoint a neutral evaluator from the 1685 list of certified neutral evaluators. The department shall allow 1686 each party to disqualify two neutral evaluators without cause. 1687 Upon selection or appointment, the department shall promptly 1688 refer the request to the neutral evaluator.

(d) (c) Within 14 business days after the referral, the neutral evaluator shall notify the policyholder and the insurer of the date, time, and place of the neutral evaluation conference. The conference may be held by telephone, if feasible and desirable. The neutral evaluator shall make reasonable efforts to hold the conference within 90 days after the receipt of the request by the department. Failure of the neutral evaluator to hold the conference within 90 days does not invalidate either party's right to neutral evaluation or to a neutral evaluation conference held outside this timeframe.

(18) The department shall adopt rules of procedure for the neutral evaluation process <u>and for certifying, denying or</u> <u>suspending the certification of, and revoking certification as,</u> <u>a neutral evaluator</u>.

Section 47. Subsection (8) of section 627.711, Florida Statutes, is amended to read:

627.711 Notice of premium discounts for hurricane loss 6 mitigation; uniform mitigation verification inspection form.-

(8) At its expense, the insurer may require that a uniform
 mitigation verification form provided by a policyholder, a
 policyholder's agent, or an authorized mitigation inspector or

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1710 inspection company be independently verified by an inspector, an 1711 inspection company, or an independent third-party quality 1712 assurance provider that which possesses a quality assurance 1713 program before accepting the uniform mitigation verification 1714 form as valid. The insurer may exempt from additional independent verification any uniform mitigation verification 1715 form provided by a policyholder, a policyholder's agent, an 1716 1717 authorized mitigation inspector, or an inspection company that 1718 possesses a quality assurance program that meets the standards 1719 established by the insurer. A uniform mitigation verification 1720 form provided by a policyholder, a policyholder's agent, an 1721 authorized mitigation inspector, or an inspection company to 1722 Citizens Property Insurance Corporation is not subject to 1723 additional verification, and the property is not subject to 1724 reinspection by the corporation, absent material changes to the 1725 structure for the term stated on the form if the form signed by 1726 a qualified inspector was submitted to, reviewed, and verified 1727 by a quality assurance program approved by the corporation 1728 before submission to the corporation.

1729Section 48. Subsections (1), (2), and (3) of section1730627.7283, Florida Statutes, are amended to read:

627.7283 Cancellation; return of premium.-

(1) If the insured cancels a policy of motor vehicle insurance, the insurer must mail <u>or electronically transfer</u> the unearned portion of any premium paid within 30 days after the effective date of the policy cancellation or receipt of notice or request for cancellation, whichever is later. This requirement applies to a cancellation initiated by an insured for any reason.

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1739 (2) If an insurer cancels a policy of motor vehicle
1740 insurance, the insurer must mail <u>or electronically transfer</u> the
1741 unearned premium portion of any premium within 15 days after the
1742 effective date of the policy cancellation.

(3) If the unearned premium is not mailed <u>or electronically</u> <u>transferred</u> within the applicable period, the insurer must pay to the insured 8 percent interest on the amount due. If the unearned premium is not mailed <u>or electronically transferred</u> within 45 days after the applicable period, the insured may bring an action against the insurer pursuant to s. 624.155.

9 Section 49. Paragraph (a) of subsection (5) of section
0 627.736, Florida Statutes, is amended to read:

627.736 Required personal injury protection benefits; exclusions; priority; claims.-

(5) CHARGES FOR TREATMENT OF INJURED PERSONS.-

1754 (a) A physician, hospital, clinic, or other person or 1755 institution lawfully rendering treatment to an injured person for a bodily injury covered by personal injury protection 1756 1757 insurance may charge the insurer and injured party only a 1758 reasonable amount pursuant to this section for the services and 1759 supplies rendered, and the insurer providing such coverage may 1760 directly pay for such charges directly to the such person or institution lawfully rendering such treatment if the insured 1761 1762 receiving such treatment or his or her guardian has 1763 countersigned the properly completed invoice, bill, or claim 1764 form approved by the office upon which such charges are to be 1765 paid for as having actually been rendered, to the best knowledge 1766 of the insured or his or her guardian. However, such a charge 1767 may not exceed the amount the person or institution customarily



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1768 charges for like services or supplies. In determining whether a 1769 charge for a particular service, treatment, or otherwise is 1770 reasonable, consideration may be given to evidence of usual and 1771 customary charges and payments accepted by the provider involved 1772 in the dispute, reimbursement levels in the community and 1773 various federal and state medical fee schedules applicable to 1774 motor vehicle and other insurance coverages, and other 1775 information relevant to the reasonableness of the reimbursement for the service, treatment, or supply. 1776

1777 1. The insurer may limit reimbursement to 80 percent of the 1778 following schedule of maximum charges:

1779a. For emergency transport and treatment by providers1780licensed under chapter 401, 200 percent of Medicare.

b. For emergency services and care provided by a hospital licensed under chapter 395, 75 percent of the hospital's usual and customary charges.

1784 c. For emergency services and care as defined by s. 395.002 1785 provided in a facility licensed under chapter 395 rendered by a 1786 physician or dentist, and related hospital inpatient services 1787 rendered by a physician or dentist, the usual and customary 1788 charges in the community.

d. For hospital inpatient services, other than emergency
services and care, 200 percent of the Medicare Part A
prospective payment applicable to the specific hospital
providing the inpatient services.

e. For hospital outpatient services, other than emergency
services and care, 200 percent of the Medicare Part A Ambulatory
Payment Classification for the specific hospital providing the
outpatient services.

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1797 f. For all other medical services, supplies, and care, 200 1798 percent of the allowable amount under:

(I) The participating physicians fee schedule of Medicare Part B, except as provided in sub-subparagraphs (II) and (III).

(II) Medicare Part B, in the case of services, supplies,
and care provided by ambulatory surgical centers and clinical
laboratories.

(III) The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee schedule of Medicare Part B, in the case of durable medical equipment.

However, if such services, supplies, or care is not reimbursable 1809 1810 under Medicare Part B, as provided in this sub-subparagraph, the 1811 insurer may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as 1812 determined under s. 440.13 and rules adopted thereunder which 1813 are in effect at the time such services, supplies, or care is 1814 1815 provided. Services, supplies, or care that is not reimbursable 1816 under Medicare or workers' compensation is not required to be 1817 reimbursed by the insurer.

2. For purposes of subparagraph 1., the applicable fee 1818 schedule or payment limitation under Medicare is the fee 1819 1820 schedule or payment limitation in effect on March 1 of the year 1821 in which the services, supplies, or care is rendered and for the 1822 area in which such services, supplies, or care is rendered, and 1823 the applicable fee schedule or payment limitation applies from 1824 March 1 until the last day of February throughout the remainder 1825 of the following that year, notwithstanding any subsequent

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1826 change made to the fee schedule or payment limitation, except 1827 that it may not be less than the allowable amount under the 1828 applicable schedule of Medicare Part B for 2007 for medical 1829 services, supplies, and care subject to Medicare Part B.

1830 3. Subparagraph 1. does not allow the insurer to apply a 1831 any limitation on the number of treatments or other utilization 1832 limits that apply under Medicare or workers' compensation. An 1833 insurer that applies the allowable payment limitations of 1834 subparagraph 1. must reimburse a provider who lawfully provided 1835 care or treatment under the scope of his or her license, 1836 regardless of whether such provider is entitled to reimbursement 1837 under Medicare due to restrictions or limitations on the types 1838 or discipline of health care providers who may be reimbursed for 1839 particular procedures or procedure codes. However, subparagraph 1840 1. does not prohibit an insurer from using the Medicare coding 1841 policies and payment methodologies of the federal Centers for Medicare and Medicaid Services, including applicable modifiers, 1842 to determine the appropriate amount of reimbursement for medical 1843 1844 services, supplies, or care if the coding policy or payment 1845 methodology does not constitute a utilization limit.

1846 4. If an insurer limits payment as authorized by 1847 subparagraph 1., the person providing such services, supplies, 1848 or care may not bill or attempt to collect from the insured any 1849 amount in excess of such limits, except for amounts that are not 1850 covered by the insured's personal injury protection coverage due 1851 to the coinsurance amount or maximum policy limits.

1852 5. Effective July 1, 2012, An insurer may limit payment as 1853 authorized by this paragraph only if the insurance policy 1854 includes a notice at the time of issuance or renewal that the

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1855 insurer may limit payment pursuant to the schedule of charges 1856 specified in this paragraph. A policy form approved by the 1857 office satisfies this requirement. If a provider submits a 1858 charge for an amount less than the amount allowed under 1859 subparagraph 1., the insurer may pay the amount of the charge 1860 submitted.

1861 Section 50. Subsection (1) and paragraphs (a) and (b) of 1862 subsection (2) of section 627.744, Florida Statutes, are amended 1863 to read:

1864 627.744 Required preinsurance inspection of private 1865 passenger motor vehicles.-

1866 (1) A private passenger motor vehicle insurance policy 1867 providing physical damage coverage, including collision or 1868 comprehensive coverage, may not be issued in this state unless 1869 the insurer has inspected the motor vehicle in accordance with this section. Physical damage coverage on a motor vehicle may 1870 not be suspended during the term of the policy due to the 1871 1872 applicant's failure to provide required documents. However, 1873 payment of a claim may be conditioned upon the insurer's receipt 1874 of the required documents, and physical damage loss occurring 1875 after the effective date of coverage is not payable until the 1876 documents are provided to the insurer.

1877

(2) This section does not apply:

(a) To a policy for a policyholder who has been insured for
2 years or longer, without interruption, under a private
passenger motor vehicle policy <u>that</u> which provides physical
damage coverage <u>for any vehicle</u>, if the agent of the insurer
verifies the previous coverage.

1883

(b) To a new, unused motor vehicle purchased or leased from

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1884 a licensed motor vehicle dealer or leasing company $_{\tau}$ if the 1885 insurer is provided with:

1886 1. A bill of sale, or buyer's order, or lease agreement 1887 that which contains a full description of the motor vehicle, 1888 including all options and accessories; or

1889 2. A copy of the title <u>or registration that</u> which 1890 establishes transfer of ownership from the dealer or leasing 1891 company to the customer and a copy of the window sticker or the 1892 dealer invoice showing the itemized options and equipment and 1893 the total retail price of the vehicle.

1895 For the purposes of this paragraph, the physical damage coverage on the motor vehicle may not be suspended during the term of the 1896 1897 policy due to the applicant's failure to provide the required 1898 documents. However, payment of a claim is conditioned upon the receipt by the insurer of the required documents, and no 1899 physical damage loss occurring after the effective date of the 1900 coverage is payable until the documents are provided to the 1901 1902 insurer.

Section 51. Paragraph (b) of subsection (3) of section 627.745, Florida Statutes, is amended, present subsections (4) and (5) of that section are redesignated as subsections (5) and (6), respectively, and a new subsection (4) is added to that section, to read:

1908 627.745 Mediation of claims.-

1909

1912

1894

1910 (b) To qualify for approval as a mediator, <u>an individual</u> a
 1911 person must meet <u>one of</u> the following qualifications:

1. Possess <u>an active certification as a Florida Supreme</u>

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(3)

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1913	Court certified circuit court mediator. A circuit court mediator
1914	whose certification is in a lapsed, suspended, or decertified
1915	status is not eligible to participate in the program a masters
1916	or doctorate degree in psychology, counseling, business,
1917	accounting, or economics, be a member of The Florida Bar, be
1918	licensed as a certified public accountant, or demonstrate that
1919	the applicant for approval has been actively engaged as a
1920	qualified mediator for at least 4 years prior to July 1, 1990.
1921	2. Be an approved department mediator as of July 1, 2014,
1922	and have conducted at least one mediation on behalf of the
1923	<u>department</u> within <u>the</u> 4 years immediately preceding <u>that</u> the
1924	date the application for approval is filed with the department,
1925	have completed a minimum of a 40-hour training program approved
1926	by the department and successfully passed a final examination
1927	included in the training program and approved by the department.
1928	The training program shall include and address all of the
1929	following:
1930	a. Mediation theory.
1931	b. Mediation process and techniques.
1932	c. Standards of conduct for mediators.
1933	d. Conflict management and intervention skills.
1934	e. Insurance nomenclature.
1935	(4) The department shall deny an application, or suspend or
1936	revoke its approval of a mediator or certification of a neutral
1937	evaluator to serve in such capacity, if the department finds
1938	that any of the following grounds exist:
1939	(a) Lack of one or more of the qualifications for approval
1940	or certification specified in this section.
1941	(b) Material misstatement, misrepresentation, or fraud in

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1942 obtaining, or attempting to obtain, the approval or 1943 certification. 1944 (c) Demonstrated lack of fitness or trustworthiness to act 1945 as a mediator or neutral evaluator. 1946 (d) Fraudulent or dishonest practices in the conduct of 1947 mediation or neutral evaluation or in the conduct of business in 1948 the financial services industry. 1949 (e) Violation of any provision of this code or of a lawful 1950 order or rule of the department, violation of the Florida Rules 1951 of Certified and Court Appointed Mediators, or aiding, 1952 instructing, or encouraging another party in committing such a 1953 violation. 1954 1955 The department may adopt rules to administer this subsection. 1956 Section 52. Subsection (8) of section 627.782, Florida 1957 Statutes, is amended to read: 1958 627.782 Adoption of rates.-1959 (8) Each title insurance agency and insurer licensed to do 1960 business in this state and each insurer's direct or retail 1961 business in this state shall maintain and submit information, 1962 including revenue, loss, and expense data, as the office 1963 determines necessary to assist in the analysis of title 1964 insurance premium rates, title search costs, and the condition 1965 of the title insurance industry in this state. This information 1966 must be transmitted to the office annually by May March 31 of 1967 the year after the reporting year. The commission shall adopt 1968 rules regarding the collection and analysis of the data from the 1969 title insurance industry. 1970 Section 53. Subsections (1), (3), (10), and (12) of section



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1971 1972

628.461 Acquisition of controlling stock.-

628.461, Florida Statutes, are amended to read:

(1) A person may not, individually or in conjunction with
an any affiliated person of such person, acquire directly or
indirectly, conclude a tender offer or exchange offer for, enter
into any agreement to exchange securities for, or otherwise
finally acquire 10 5 percent or more of the outstanding voting
securities of a domestic stock insurer or of a controlling
company, unless:

1980 (a) The person or affiliated person has filed with the 1981 office and sent to the insurer and controlling company a letter 1982 of notification regarding the transaction or proposed 1983 transaction within no later than 5 days after any form of tender 1984 offer or exchange offer is proposed $_{\tau}$ or within no later than 5 1985 days after the acquisition of the securities if no tender offer 1986 or exchange offer is involved. The notification must be provided 1987 on forms prescribed by the commission containing information 1988 determined necessary to understand the transaction and identify 1989 all purchasers and owners involved;

(b) The person or affiliated person has filed with the
office a statement as specified in subsection (3). The statement
must be completed and filed within 30 days after:

1993

1. Any definitive acquisition agreement is entered;

1994 2. Any form of tender offer or exchange offer is proposed;
 1995 or

1996 3. The acquisition of the securities, if no definitive 1997 acquisition agreement, tender offer, or exchange offer is 1998 involved; and

1999

(c) The office has approved the tender or exchange offer,



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2002

2000 or acquisition if no tender offer or exchange offer is involved, 2001 and approval is in effect.

2003 In lieu of a filing as required under this subsection, a party 2004 acquiring less than 10 percent of the outstanding voting 2005 securities of an insurer may file a disclaimer of affiliation 2006 and control. The disclaimer shall fully disclose all material 2007 relationships and basis for affiliation between the person and 2008 the insurer as well as the basis for disclaiming the affiliation 2009 and control. After a disclaimer has been filed, the insurer 2010 shall be relieved of any duty to register or report under this 2011 section which may arise out of the insurer's relationship with 2012 the person unless and until the office disallows the disclaimer. 2013 The office shall disallow a disclaimer only after furnishing all 2014 parties in interest with notice and opportunity to be heard and 2015 after making specific findings of fact to support the 2016 disallowance. A filing as required under this subsection must be 2017 made as to any acquisition that equals or exceeds 10 percent of 2018 the outstanding voting securities.

2019 (3) The statement to be filed with the office under 2020 subsection (1) and furnished to the insurer and controlling 2021 company must shall contain the following information and any 2022 additional information as the office deems necessary to 2023 determine the character, experience, ability, and other 2024 qualifications of the person or affiliated person of such person 2025 for the protection of the policyholders and shareholders of the 2026 insurer and the public:

(a) The identity of, and the background informationspecified in subsection (4) on, each natural person by whom, or



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2029 on whose behalf, the acquisition is to be made; and, if the 2030 acquisition is to be made by, or on behalf of, a corporation, 2031 association, or trust, as to the corporation, association, or 2032 trust and as to any person who controls either directly or 2033 indirectly controls the corporation, association, or trust, the 2034 identity of, and the background information specified in 2035 subsection (4) on, each director, officer, trustee, or other 2036 natural person performing duties similar to those of a director, 2037 officer, or trustee for the corporation, association, or trust;

(b) The source and amount of the funds or other consideration used, or to be used, in making the acquisition;

(c) Any plans or proposals that which such persons may have 2041 made to liquidate such insurer, to sell any of its assets or merge or consolidate it with any person, or to make any other major change in its business or corporate structure or 2043 2044 management; and any plans or proposals that which such persons may have made to liquidate any controlling company of such 2045 2046 insurer, to sell any of its assets or merge or consolidate it 2047 with any person, or to make any other major change in its 2048 business or corporate structure or management;

(d) The number of shares or other securities which the person or affiliated person of such person proposes to acquire, the terms of the proposed acquisition, and the manner in which the securities are to be acquired; and

(e) Information as to any contract, arrangement, or understanding with any party with respect to any of the securities of the insurer or controlling company, including, but not limited to, information relating to the transfer of any of the securities, option arrangements, puts or calls, or the



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2058 giving or withholding of proxies, which information names the 2059 party with whom the contract, arrangement, or understanding has been entered into and gives the details thereof.

(10) Upon notification to the office by the domestic stock 2062 insurer or a controlling company that any person or any 2063 affiliated person of such person has acquired 10 $\frac{5}{2}$ percent or 2064 more of the outstanding voting securities of the domestic stock insurer or controlling company without complying with the provisions of this section, the office shall order that the person and any affiliated person of such person cease acquisition of any further securities of the domestic stock 2069 insurer or controlling company; however, the person or any 2070 affiliated person of such person may request a proceeding, which proceeding shall be convened within 7 days after the rendering 2072 of the order for the sole purpose of determining whether the person, individually or in connection with an any affiliated 2073 person of such person, has acquired 10 5 percent or more of the outstanding voting securities of a domestic stock insurer or 2076 controlling company. Upon the failure of the person or affiliated person to request a hearing within 7 days, or upon a determination at a hearing convened pursuant to this subsection 2079 that the person or affiliated person has acquired voting 2080 securities of a domestic stock insurer or controlling company in 2081 violation of this section, the office may order the person and 2082 affiliated person to divest themselves of any voting securities 2083 so acquired.

(12) (a) A presumption of control may be rebutted by filing a disclaimer of control. A person may file a disclaimer of 2085 2086 control with the office. The disclaimer must fully disclose all

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2087	material relationships and bases for affiliation between the
2088	person and the insurer as well as the basis for disclaiming the
2089	affiliation. The disclaimer of control shall be filed on a form
2090	prescribed by the office, or a person or acquiring party may
2091	file with the office a copy of a Schedule 13G on file with the
2092	Securities and Exchange Commission pursuant to Rule 13d-1(b) or
2093	Rule 13d-1(c) under the Securities Exchange Act of 1934, as
2094	amended. After a disclaimer is filed, the insurer is relieved of
2095	any duty to register or report under this section which may
2096	arise out of the insurer's relationship with the person, unless
2097	the office disallows the disclaimer. For the purpose of this
2098	section, the term "affiliated person" of another person means:
2099	1. The spouse of such other person;
2100	2. The parents of such other person and their lineal
2101	descendants and the parents of such other person's spouse and
2102	their lineal descendants;
2103	3. Any person who directly or indirectly owns or controls,
2104	or holds with power to vote, 5 percent or more of the
2105	outstanding voting securities of such other person;
2106	4. Any person 5 percent or more of the outstanding voting
2107	securities of which are directly or indirectly owned or
2108	controlled, or held with power to vote, by such other person;
2109	5. Any person or group of persons who directly or
2110	indirectly control, are controlled by, or are under common
2111	control with such other person;
2112	6. Any officer, director, partner, copartner, or employee
2113	of such other person;
2114	7. If such other person is an investment company, any
2115	investment adviser of such company or any member of an advisory

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2116 board of such company;

2117 8. If such other person is an unincorporated investment 2118 company not having a board of directors, the depositor of such 2119 company; or

2120 9. Any person who has entered into an agreement, written or 2121 unwritten, to act in concert with such other person in acquiring 2122 or limiting the disposition of securities of a domestic stock 2123 insurer or controlling company.

(b) For the purposes of this section, the term "controlling company" means any corporation, trust, or association owning, directly or indirectly, 25 percent or more of the voting securities of one or more domestic stock insurance companies.

2128 Section 54. Subsection (11) of section 631.717, Florida 2129 Statutes, is amended to read:

2130

631.717 Powers and duties of the association.-

2131 (11) The association is shall not be liable for any civil 2132 action under s. 624.155 arising from any acts alleged to have 2133 been committed by a member insurer before prior to its 2134 liquidation. This subsection does not affect the association's 2135 obligation to pay valid insurance policy or contract claims if 2136 warranted after its independent de novo review of the policies, contracts, and claims presented to it, whether domestic or 2137 2138 foreign, after a Florida domestic rehabilitation or a 2139 liquidation.

2140 Section 55. Section 631.737, Florida Statutes, is amended 2141 to read:

2142 631.737 Rescission and review generally.—The association 2143 shall review claims and matters regarding covered policies based 2144 upon the record available to it on and after the date of

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2145 liquidation. Notwithstanding any other provision of this part, in order to allow for orderly claims administration by the 2146 2147 association, entry of a liquidation order by a court of 2148 competent jurisdiction tolls shall be deemed to toll for 1 year 2149 any rescission or noncontestable period allowed by the contract, 2150 the policy, or by law. The association's obligation is to pay 2151 any valid insurance policy or contract claims, if warranted, 2152 after its independent de novo review of the policies, contracts, 2153 and claims presented to it, whether domestic or foreign, after a 2154 rehabilitation or a liquidation. 2155 Section 56. Subsections (6) and (7) of section 634.406, 2156 Florida Statutes, are amended to read: 2157 634.406 Financial requirements.-2158 (6) An association that which holds a license under this part and which does not hold any other license under this 2159 chapter may allow its premiums for service warranties written 2160 2161 under this part to exceed the ratio to net assets limitations of this section if the association meets all of the following 2162 2163 conditions: 2164 (a) Maintains net assets of at least \$750,000. 2165 (b) Uses Utilizes a contractual liability insurance policy 2166 approved by the office that: which 2167 1. Reimburses the service warranty association for 100 2168 percent of its claims liability and is issued by an insurer that 2169 maintains a policyholder surplus of at least \$100 million; or

21702. Complies with subsection (3) and is issued by an insurer2171that maintains a policyholder surplus of at least \$200 million.

2172 (c) The insurer issuing the contractual liability insurance 2173 policy:

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2174 1. Maintains a policyholder surplus of at least \$100 2175 million.

2176 <u>1.2.</u> Is rated "A" or higher by A.M. Best Company or an 2177 equivalent rating by another national rating service acceptable 2178 to the office.

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3. Is in no way affiliated with the warranty association.

2180 2.4. In conjunction with the warranty association's filing 2181 of the quarterly and annual reports, provides, on a form 2182 prescribed by the commission, a statement certifying the gross 2183 written premiums in force reported by the warranty association 2184 and a statement that all of the warranty association's gross 2185 written premium in force is covered under the contractual 2186 liability policy, regardless of whether or not it has been 2187 reported.

2188 (7) A contractual liability policy must insure 100 percent 2189 of an association's claims exposure under all of the 2190 association's service warranty contracts, wherever written, 2191 unless all of the following are satisfied:

(a) The contractual liability policy contains a clause that specifically names the service warranty contract holders as sole beneficiaries of the contractual liability policy and claims are paid directly to the person making a claim under the contract;

2196 (b) The contractual liability policy meets all other 2197 requirements of this part, including subsection (3) of this 2198 section, which are not inconsistent with this subsection;

2199 (c) The association has been in existence for at least 5 2200 years or the association is a wholly owned subsidiary of a 2201 corporation that has been in existence and has been licensed as 2202 a service warranty association in the state for at least 5

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years, and:

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2204 1. Is listed and traded on a recognized stock exchange; is 2205 listed in NASDAQ (National Association of Security Dealers 2206 Automated Quotation system) and publicly traded in the over-the-2207 counter securities market; is required to file either of Form 10-K, Form 100, or Form 20-C with the United States Securities 2208 2209 and Exchange Commission; or has American Depository Receipts 2210 listed on a recognized stock exchange and publicly traded or is 2211 the wholly owned subsidiary of a corporation that is listed and 2212 traded on a recognized stock exchange; is listed in NASDAQ 2213 (National Association of Security Dealers Automated Quotation 2214 system) and publicly traded in the over-the-counter securities 2215 market; is required to file Form 10-K, Form 100, or Form 20-G 2216 with the United States Securities and Exchange Commission; or 2217 has American Depository Receipts listed on a recognized stock 2218 exchange and is publicly traded;

2219 2. Maintains outstanding debt obligations, if any, rated in 2220 the top four rating categories by a recognized rating service;

2221 3. Has and maintains at all times a minimum net worth of 2222 not less than \$10 million as evidenced by audited financial 2223 statements prepared by an independent certified public 2224 accountant in accordance with generally accepted accounting 2225 principles and submitted to the office annually; and

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(d) The insurer issuing the contractual liability policy: 1. Maintains and has maintained for the preceding 5 years, policyholder surplus of at least \$100 million and is rated "A" or higher by A.M. Best Company or has an equivalent rating by

4. Is authorized to do business in this state; and

another rating company acceptable to the office;

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2232 2. Holds a certificate of authority to do business in this 2233 state and is approved to write this type of coverage; and 2234 3. Acknowledges to the office quarterly that it insures all 2235 of the association's claims exposure under contracts delivered in this state. 2236 2237 2238 If all the preceding conditions are satisfied, then the scope of 2239 coverage under a contractual liability policy shall not be 2240 required to exceed an association's claims exposure under 2241 service warranty contracts delivered in this state. 2242 Section 57. Except as otherwise expressly provided in this

act, this act shall take effect July 1, 2014.

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