2014 A bill to be entitled 1 2 An act relating to insurance; amending s. 627.351, 3 F.S.; requiring Citizens Property Insurance 4 Corporation to submit a biannual report on the number 5 of residential sinkhole policies issued and declined; 6 providing legislative findings; establishing a 7 Citizens Sinkhole Stabilization Repair Program for 8 sinkhole claims; providing definitions; providing 9 program components; specifying the corporation's liability with respect to sinkhole claims; requiring 10 11 the corporation to offer specified deductible amounts 12 for sinkhole loss coverage; providing an effective 13 date. 14 15 Be It Enacted by the Legislature of the State of Florida: 16 17 Section 1. Paragraphs (ii), (jj), and (kk) are added to subsection (6) of section 627.351, Florida Statutes, to read: 18 19 627.351 Insurance risk apportionment plans.-20 CITIZENS PROPERTY INSURANCE CORPORATION.-(6) (ii) At least once every 6 months, the corporation shall 21 22 submit a report to the office and the Insurance Consumer 23 Advocate disclosing: 24 The total number of requests received for residential 1. 25 sinkhole loss coverage; 26 2. The total number of policies issued for residential 27 sinkhole loss coverage; 28 The total number of requests declined for residential 3.

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29	sinkhole loss coverage; and
30	4. The reasons for declining the requests for residential
31	sinkhole loss coverage.
32	(jj) The Legislature finds that it is in the public
33	interest that sinkhole loss claims be resolved by stabilizing
34	the land and structure and making repairs to the foundation of
35	the damaged structure. Therefore, a Citizens Sinkhole
36	Stabilization Repair Program is established by the corporation.
37	By March 31, 2015, any claim against a corporation policy that
38	covers residential sinkhole loss for which it is determined that
39	a covered sinkhole loss has occurred must be included in and
40	governed by the stabilization repair program for the purpose of
41	stabilizing the land and structure and making repairs to the
42	foundation.
43	1. As used in this paragraph, the term:
44	a. "Engineering report" means the report issued pursuant
45	to s. 627.7073(1).
46	b. "Recommendation of the engineer" means the
47	recommendation of the engineer engaged by the corporation
48	pursuant to s. 627.7073(1)(a)5.
49	c. "Stabilization repair contractor" means a contractor
50	who stabilizes the land and structure and makes repairs to the
51	foundation of the damaged structure.
52	d. "Stabilization repairs" means stabilizing the land and
53	structure and making repairs to the foundation.
54	2. The stabilization repair program may be managed by the
55	corporation or a third-party administrator and, at a minimum,
56	must include the following components:

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57 The corporation may not require the policyholder to a. 58 advance payment for repairs. 59 b. Stabilization repairs shall be conducted by 60 stabilization repair contractors selected from an approved 61 stabilization repair contractor pool procured by the corporation pursuant to an open and transparent process. Each stabilization 62 63 repair contractor within the pool must be qualified and approved 64 by the corporation based upon criteria including the following 65 minimum requirements: 66 The stabilization repair contractor must be certified (I) 67 as a contractor pursuant s. 489.113(1). 68 The stabilization repair contractor corporate entity (II)69 must demonstrate experience in stabilization of sinkhole 70 activity pursuant to requirements to be established by the 71 corporation. 72 (III) The stabilization repair contractor must demonstrate 73 capacity to be bonded and provide performance, surety, or other 74 bonds as described in this paragraph, which may be supplemented 75 by additional requirements as determined by the corporation. 76 The stabilization repair contractor must demonstrate (IV) 77 insurance coverage requirements, including, but not limited to, 78 commercial general liability coverage and workers' compensation, 79 to be established by the corporation. 80 (V) The stabilization repair contractor must maintain a 81 valid drug-free workplace program. 82 (VI) Such other requirements as established by the 83 corporation. 84 c. Pursuant to the stabilization repair program, qualified

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85 stabilization repair contractors shall be selected from the 86 approved stabilization repair contractor pool to stabilize the 87 land and structure and repair the foundation of the damaged 88 structure pursuant to a fixed-price contract between the contractor and the corporation. Such contracts are not subject 89 to paragraph (e) or s. 287.057. Pursuant to the terms of the 90 91 contract, the selected stabilization repair contractor is solely 92 responsible for the performance of all necessary stabilization 93 repairs specified in the engineering report and recommendations 94 of the engineer. 95 The corporation shall develop a standard stabilization d. 96 repair contract for the purpose of stabilizing the land and 97 structure and repairing the foundation of all properties within 98 the stabilization repair program. The contract must include the 99 following minimum requirements: 100 (I) The assigned stabilization repair contractor must 101 agree to make all stabilization repairs identified in the 102 engineering report based upon a fixed price. 103 Each stabilization repair contractor must post a (II) 104 payment bond in favor of the corporation as obligee for each 105 project assigned and must post a performance bond, secured by a 106 third-party surety, in favor of the corporation as obligee, in a 107 principal amount equal to the total cost of all fixed-price 108 contracts annually awarded to that contractor. 109 (III) In addition to the required performance bond, each 110 stabilization repair contractor must provide a warranty, secured 111 by a third-party surety, to the policyholder which covers all 112 repairs provided by the stabilization repair contractor for at

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113	least 5 years after completion of the stabilization repairs.
114	(IV) Throughout the course of the stabilization repairs
115	performed by the stabilization repair contractor, the engineer
116	shall monitor the property and confirm that stabilization has
117	been satisfactorily completed and that no further stabilization
118	is necessary to remedy the damage identified in the engineering
119	report and recommendation of the engineer.
120	(V) If the engineer concludes that additional
121	stabilization repair is necessary to complete the repairs
122	specified in the engineering report and recommendations of the
123	engineer, the stabilization repair contractor must perform the
124	additional stabilization repairs at no cost to the corporation
125	or the policyholder. The contract between the corporation and
126	the stabilization repair contractor must contain provisions
127	specifying the remedy and sanctions for failing to perform
128	additional repairs pursuant to this sub-sub-subparagraph.
129	e. The corporation shall enter into contracts to perform
130	repairs pursuant to a process that includes, but is not limited
131	to, the following requirements:
132	(I) Within 30 days after the completion of the engineering
133	report, the report shall be identified on a list which shall be
134	made available to all stabilization repair contractors.
135	(II) The corporation shall establish a selection process
136	for assigning stabilization repair contractors to perform
137	repairs for each property within the stabilization repair
138	program. The selection process shall proceed as follows:
139	(A) All stabilization repair contractors within the
140	stabilization repair contractor pool shall be provided with an
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141 opportunity to submit an offer, which includes an itemized 142 statement of work, to perform the stabilization repairs 143 recommended in the engineering report. 144 The corporation shall review the offers and provide (B) 145 the policyholder with a list of qualified stabilization repair 146 contractors from whom the policyholder shall be provided a 147 reasonable time, not to exceed 30 days, to choose a 148 stabilization repair contractor. (C) If the policyholder has not made such a selection 149 150 within the 30-day period, the corporation may make the 151 selection. 152 (D) The corporation may include any or all stabilization 153 repair contractors on the list provided to the policyholder 154 based upon quality, cost-effectiveness, and such other criteria 155 as the corporation determines. 156 (III) If no stabilization repair contractor submits an 157 offer to perform the stabilization repairs for a property within 158 the stabilization repair program or all offers are above the policyholder's policy limit, the corporation may enter the 159 160 property into the selection process again or may pay the policyholder an amount up to the policy limits on the structure. 161 162 f. The corporation is not responsible for serving as a 163 stabilization repair contractor. The corporation's obligations 164 pursuant to the stabilization repair program are not an election 165 to repair by the corporation and therefore do not imply or 166 result in a new contractual relationship with the policyholder. 167 g. The corporation's liability related to repair activity, 168 including stabilization repairs pursuant to the sinkhole

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169 stabilization repair program and all other repairs to the 170 structure in accordance with the terms of the policy, is no 171 greater than the policy limits on the structure. 172 This paragraph does not prohibit the corporation from h. 173 establishing a managed repair program for other repairs to the 174 structure in accordance with the terms of the policy. 175 i. If a dispute arises between the corporation and the 176 policyholder as to the nature or extent of stabilization repairs 177 to be conducted under the stabilization repair program, the sole 178 remedy for resolving such disputes shall be specific 179 performance. 180 j. This paragraph supersedes s. 627.707(5), except for s. 181 627.707(5)(e). 182 3. The corporation shall pay for other repairs to the 183 structure and contents in accordance with the terms of the 184 policy. 185 (kk) A policy for residential property insurance issued by 186 the corporation must include a deductible amount applicable to 187 sinkhole losses, offered in amounts equal to 2 percent, 5 188 percent, and 10 percent of the policy dwelling limits, with 189 appropriate premium discounts offered with each deductible 190 amount. 191 Section 2. This act shall take effect July 1, 2014.

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