House

Florida Senate - 2014 Bill No. CS for SB 670

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LEGISLATIVE ACTION

Senate Comm: RCS 03/19/2014

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The Committee on Judiciary (Thrasher) recommended the following: Senate Amendment (with title amendment) Delete everything after the enacting clause and insert: Section 1. Section 400.023, Florida Statutes, is amended to read: 400.023 Civil enforcement.-(1) <u>An exclusive cause of action for negligence or a</u> <u>violation of residents' Any resident whose</u> rights as specified <u>under in this part which alleges direct or vicarious liability</u> for the personal injury or death of a nursing home resident

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Page 1 of 16

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437100

12 arising from such negligence or violation of rights and which 13 seeks damages for such injury or death may be brought only 14 against the licensee, the licensee's management or consulting 15 company, the licensee's managing employees, and any direct 16 caregivers, whether employees or contractors are violated shall 17 have a cause of action. A passive investor is not liable under 18 this section. An action against any other individual or entity 19 may be brought only pursuant to subsection (3).

(a) The action may be brought by the resident or his or her guardian, by a person or organization acting on behalf of a resident with the consent of the resident or his or her guardian, or by the personal representative of the estate of a deceased resident regardless of the cause of death.

(b) If the action alleges a claim for the resident's rights or for negligence that caused the death of the resident, the claimant shall, after the verdict, but before the judgment is <u>entered</u>, be required to elect either survival damages pursuant to s. 46.021 or wrongful death damages pursuant to s. 768.21. If the action alleges a claim for the resident's rights or for negligence that did not cause the death of the resident, the personal representative of the estate may recover damages for the negligence that caused injury to the resident.

34 (c) The action may be brought in any court of competent 35 jurisdiction to enforce such rights and to recover actual and 36 punitive damages for <u>the</u> any violation of the rights of a 37 resident or for negligence.

(d) <u>A</u> Any resident who prevails in seeking injunctive relief or a claim for an administrative remedy is entitled to recover the costs of the action, and $\frac{1}{2}$ reasonable <u>attorney fees</u>

437100

attorney's fee assessed against the defendant of up to not to 41 42 exceed \$25,000. Fees shall be awarded solely for the injunctive 43 or administrative relief and not for any claim or action for 44 damages whether such claim or action is brought together with a request for an injunction or administrative relief or as a 45 46 separate action, except as provided under s. 768.79 or the Florida Rules of Civil Procedure. Sections 400.023-400.0238 47 provide the exclusive remedy for a cause of action for recovery 48 49 of damages for the personal injury or death of a nursing home 50 resident arising out of negligence or a violation of rights 51 specified in s. 400.022. 52 (e) This section does not preclude theories of recovery not 53 arising out of negligence or s. 400.022 which are available to a 54 resident or to the agency. The provisions of Chapter 766 does do 55 not apply to a any cause of action brought under ss. 400.023-56 400.0238. 57 (2) As used in this section, the term: (a) "Licensee" means an individual, corporation, 58 partnership, firm, association, governmental entity, or other 59 60 entity that is issued a permit, registration, certificate, or 61 license by the agency, and that is legally responsible for all 62 aspects of the operation of the nursing home facility. 63 (b) "Management or consulting company" means an individual or entity who contracts with, or receives a fee from, a licensee 64 65 to provide any of the following services for a nursing home 66 facility: 67 1. Hiring or firing of the administrator or director of 68 nursing; 69 2. Controlling or having control over the staffing levels

70	at the facility;
71	3. Having control over the budget of the facility; or
72	4. Implementing and enforcing the policies and procedures
73	of the facility.
74	(c) "Passive investor" means an individual or entity that
75	has an interest in a facility but does not participate in the
76	decisionmaking or operations of the facility.
77	(3) A cause of action may not be asserted against an
78	individual or entity other than the licensee, the licensee's
79	management or consulting company, the licensee's managing
80	employees, and any direct caregivers, whether employees or
81	contractors, unless, after a motion for leave to amend hearing,
82	the court or an arbitration panel determines that there is
83	sufficient evidence in the record or proffered by the claimant
84	to establish a reasonable showing that:
85	(a) The individual or entity owed a duty of reasonable care
86	to the resident and that the individual or entity breached that
87	duty; and
88	(b) The breach of that duty is a legal cause of loss,
89	injury, death, or damage to the resident.
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91	For purposes of this subsection, if, in a proposed amended
92	pleading, it is asserted that such cause of action arose out of
93	the conduct, transaction, or occurrence set forth or attempted
94	to be set forth in the original pleading, the proposed amendment
95	relates back to the original pleading.
96	<u>(4)</u> In <u>a</u> any claim brought pursuant to this part
97	alleging a violation of <u>residents'</u> resident's rights or
98	negligence causing injury to or the death of a resident, the



99	claimant <u>has</u> shall have the burden of proving, by a
100	preponderance of the evidence, that:
101	(a) The defendant owed a duty to the resident;
102	(b) The defendant breached the duty to the resident;
103	(c) The breach of the duty is a legal cause of loss,
104	injury, death, or damage to the resident; and
105	(d) The resident sustained loss, injury, death, or damage
106	as a result of the breach.
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108	Nothing in This part does not shall be interpreted to create
109	strict liability. A violation of the rights set forth in s.
110	400.022, or in any other standard or guidelines specified in
111	this part, or in any applicable administrative standard or
112	guidelines of this state or a federal regulatory agency is shall
113	be evidence of negligence but <u>is</u> shall not be considered
114	negligence per se.
115	(5) (3) In a any claim brought pursuant to this section, a
116	licensee, <u>individual</u> person , or entity <u>has</u> shall have a duty to
117	exercise reasonable care. Reasonable care is that degree of care
118	which a reasonably careful licensee, <u>individual</u> person , or
119	entity would use under like circumstances.
120	<u>(6)</u> (4) In <u>a</u> any claim for <u>a residents'</u> resident's rights
121	violation or negligence by a nurse licensed under part I of
122	chapter 464, such nurse <u>has</u> shall have the duty to exercise care
123	consistent with the prevailing professional standard of care for
124	a nurse. The prevailing professional standard of care for a
125	nurse is shall be that level of care, skill, and treatment
126	which, in light of all relevant surrounding circumstances, is
127	recognized as acceptable and appropriate by reasonably prudent
	Page 5 of 16



128 similar nurses.

<u>(7)(5)</u> A licensee <u>is shall</u> not be liable for the medical negligence of <u>a</u> any physician rendering care or treatment to the resident except for the administrative services of a medical director as required <u>under in</u> this part. Nothing in This subsection <u>does not shall be construed to</u> protect a licensee, <u>individual person</u>, or entity from liability for failure to provide a resident with appropriate observation, assessment, nursing diagnosis, planning, intervention, and evaluation of care by nursing staff.

(8) (6) The resident or the resident's legal representative shall serve a copy of <u>a</u> any complaint alleging in whole or in part a violation of any rights specified in this part to the agency for Health Care Administration at the time of filing the initial complaint with the clerk of the court for the county in which the action is pursued. The requirement of providing a copy of the complaint to the agency does not impair the resident's legal rights or ability to seek relief for his or her claim.

(9)(7) An action under this part for a violation of rights or negligence recognized herein is not a claim for medical malpractice, and the provisions of s. 768.21(8) does do not apply to a claim alleging death of the resident.

Section 2. Section 400.0237, Florida Statutes, is amended to read:

400.0237 Punitive damages; pleading; burden of proof.-

(1) <u>A</u> In any action for damages brought under this part, no claim for punitive damages <u>may not be brought under this part</u> shall be permitted unless there is a reasonable showing by admissible evidence that has been submitted by the parties that

Page 6 of 16

157	provides in the record or proffered by the claimant which would
158	provide a reasonable basis for recovery of such damages when the
159	criteria in this section are applied.
160	(a) The claimant may move to amend her or his complaint to
161	assert a claim for punitive damages as allowed by the rules of
162	civil procedure in accordance with evidentiary requirements set
163	forth in this section.
164	(b) The court shall conduct a hearing to determine whether
165	there is sufficient admissible evidence submitted by the parties
166	to ensure that there is a reasonable basis to believe that the
167	claimant, at trial, will be able to demonstrate by clear and
168	convincing evidence that the recovery of such damages is
169	warranted under a claim for direct liability as specified in
170	subsection (2) or under a claim for vicarious liability as
171	specified in subsection (3).
172	(c) The rules of civil procedure shall be liberally
173	construed so as to allow the claimant discovery of evidence
174	which appears reasonably calculated to lead to admissible
175	evidence on the issue of punitive damages. No Discovery of
176	financial worth <u>may not</u> shall proceed until after the pleading
177	on concerning punitive damages is approved by the court
178	permitted.
179	(2) A defendant may be held liable for punitive damages
180	only if the trier of fact, by based on clear and convincing
181	evidence, finds that a specific person or corporate defendant
182	actively and knowingly participated in intentional misconduct or
183	engaged in conduct that constitutes gross negligence and
184	contributed to the loss, damages, or injury suffered by the
185	claimant the defendant was personally guilty of intentional

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186 misconduct or gross negligence. As used in this section, the 187 term:

(a) "Intentional misconduct" means that the defendant
against whom punitive damages are sought had actual knowledge of
the wrongfulness of the conduct and the high probability that
injury or damage to the claimant would result and, despite that
knowledge, intentionally pursued that course of conduct,
resulting in injury or damage.

(b) "Gross negligence" means that <u>a</u> the defendant's conduct was so reckless or wanting in care that it constituted a conscious disregard or indifference to the life, safety, or rights of persons exposed to such conduct.

(3) In the case of vicarious liability of an individual, employer, principal, corporation, or other legal entity, punitive damages may <u>not</u> be imposed for the conduct of an employee or agent <u>unless</u> only if the conduct of the employee or agent meets the criteria specified in subsection (2) and <u>an</u> <u>officer, director, or manager of the actual employer,</u> <u>corporation, or legal entity condoned, ratified, or consented to</u> the specific conduct as provided in subsection (2)÷

(a) The employer, principal, corporation, or other legal entity actively and knowingly participated in such conduct;

(b) The officers, directors, or managers of the employer, principal, corporation, or other legal entity condoned, ratified, or consented to such conduct; or

211 (c) The employer, principal, corporation, or other legal 212 entity engaged in conduct that constituted gross negligence and 213 that contributed to the loss, damages, or injury suffered by the 214 claimant.



215	(4) The plaintiff <u>shall</u> must establish at trial, by clear
216	and convincing evidence, its entitlement to an award of punitive
217	damages. The "greater weight of the evidence" burden of proof
218	applies to a determination of the amount of damages.
219	(5) This section is remedial in nature and shall take
220	effect upon becoming a law.
221	Section 3. Section 400.024, Florida Statutes, is created to
222	read:
223	400.024 Failure to satisfy a judgment or settlement
224	agreement
225	(1) Upon the entry by a Florida court of an adverse final
226	judgment against a licensee as defined in s. 400.023(2) which
227	arises from an award pursuant to s. 400.023, including an
228	arbitration award, for a claim of negligence or a violation of
229	residents' rights, in contract or tort, or from noncompliance
230	with the terms of a settlement agreement as determined by a
231	court or arbitration panel, which arises from a claim pursuant
232	to s. 400.023, the licensee shall pay the judgment creditor the
233	entire amount of the judgment, award, or settlement and all
234	accrued interest within 60 days after the date such judgment,
235	award, or settlement becomes final and subject to execution
236	unless otherwise mutually agreed to in writing by the parties.
237	Failure to make such payment shall result in additional grounds
238	that may be used by the agency for revoking a license or for
239	denying a renewal application or a related party change of
240	ownership application as provided in this section.
241	(2) The agency is deemed notified of an unsatisfied
242	judgment or settlement under subsection (1) when a certified
243	copy of the judgment and a certified copy of a valid judgment

Page 9 of 16

437100

244	lien certificate, filed in accordance with ss. 55.202 and
245	55.203, are served to the agency by process server or received
246	by certified mail, return receipt requested. Within 60 days
247	after receiving such documents, the agency shall notify the
248	licensee by certified mail, return receipt requested, that it is
249	subject to disciplinary action unless, within 30 days after the
250	date of mailing the notice, the licensee:
251	(a) Shows proof that the unsatisfied judgment or settlement
252	has been paid in the amount specified;
253	(b) Shows proof of the existence of a payment plan mutually
254	agreed upon by the parties in writing;
255	(c) Furnishes the agency with a copy of a timely filed
256	notice of appeal;
257	(d) Furnishes the agency with a copy of a court order
258	staying execution of the final judgment; or
259	(e) Shows proof by submitting an order from a court or
260	arbitration panel that is overseeing any action seeking
261	indemnification from an insurance carrier or other party that
262	the licensee believes is required to pay the award.
263	(3) If the agency is placed on notice pursuant to
264	subsection (2) and proof pursuant to subsection (2) is not
265	provided by the licensee, the agency shall issue an emergency
266	order pursuant to s. 120.60 declaring that the facility lacks
267	financial ability to operate and a notice of intent to revoke or
268	deny a license.
269	(4) If, after the agency is placed on notice pursuant to
270	subsection (2) and:
271	(a) The license is subject to renewal, the agency may deny
272	the license renewal unless compliance with this section is

Page 10 of 16

273	achieved; and
274	(b) A change of ownership application for the facility at
275	issue is submitted by the licensee, by a person or entity
276	identified as having a controlling interest in the licensee, or
277	by a related party, the agency shall deny the change of
278	ownership application unless compliance with this section is
279	achieved.
280	Section 4. Section 400.145, Florida Statutes, is amended to
281	read:
282	(Substantial rewording of section. See
283	s. 400.145, F.S., for present text.)
284	400.145 Copies of records of care and treatment of
285	resident
286	(1) Upon receipt of a written request that complies with
287	the federal Health Insurance Portability and Accountability Act
288	of 1996 (HIPAA) and this section, a nursing home facility shall
289	furnish to a competent resident, or to a representative of that
290	resident who is authorized to make requests for the resident's
291	records under HIPAA or subsection (2), copies of the resident's
292	paper and electronic records that are in possession of the
293	facility. Such records must include any medical records and
294	records concerning the care and treatment of the resident
295	performed by the facility, except for progress notes and
296	consultation report sections of a psychiatric nature. The
297	facility shall provide the requested records within 14 working
298	days after receipt of a request relating to a current resident
299	or within 30 working days after receipt of a request relating to
300	a former resident.
301	(2) Requests for a deceased resident's medical records

302	under this section may be made by:
303	(a) A person appointed by a court to act as the personal
304	representative, executor, administrator, curator, or temporary
305	administrator of the deceased resident's estate;
306	(b) If a judicial appointment has not been made as provided
307	in paragraph (a), a person designated by the resident to act as
308	his or her personal representative in a last will that is self-
309	proved under s. 732.503; or
310	(c) If no judicial appointment has been made as provided in
311	paragraph (a) or no person has been designated by the resident
312	in a last will as provided in paragraph (b), only the following
313	individuals:
314	1. A surviving spouse.
315	2. If there is no surviving spouse, a surviving child of
316	the resident.
317	3. If there is no surviving spouse or child, a parent of
318	the resident.
319	(3) All requests for a deceased resident's records made by
320	a person authorized under:
321	(a) Paragraph (2)(a) must include a copy of the letter of
322	administration and a copy of the court order appointing such
323	person as the representative of the resident's estate.
324	(b) Paragraph (2)(b) must include a copy of the self-proved
325	last will designating the person as the resident's
326	representative.
327	(c) Paragraph (2)(c) must be accompanied by a letter from
328	the person's attorney verifying the person's relationship to the
329	resident and the absence of a court-appointed representative and
330	self-proved last will.

437100

331	(4) A nursing home facility may charge a reasonable fee for
332	the copying of resident records. Such fee may not exceed \$1 per
333	page for the first 25 pages and 25 cents per page for each
334	additional page. The facility shall allow a person who is
335	authorized to act on behalf of the resident to examine the
336	original records, microfilms, or other suitable reproductions of
337	the records in its possession upon any reasonable terms imposed
338	by the facility to ensure that the records are not damaged,
339	destroyed, or altered.
340	(5) If a nursing home facility determines that disclosure
341	of the records to the resident would be detrimental to the
342	physical or mental health of the resident, the facility may
343	refuse to furnish the record directly to the resident; however,
344	upon such refusal, the resident's records shall, upon written
345	request by the resident, be furnished to any other medical
346	provider designated by the resident.
347	(6) A nursing home facility that in good faith and in
348	reliance upon this section releases copies of records shall be
349	indemnified by the party who requested the records pursuant to
350	subsection (2) for any damages resulting from such release, and
351	may not be found to have violated any criminal or civil laws,
352	and is not civilly liable to the resident, the resident's
353	estate, or any other person for any damages resulting from such
354	release.
355	(7) A nursing home facility is not required to provide
356	copies of a resident's records requested pursuant to this
357	section more than once per month, except that copies of
358	physician reports in the resident's records must be provided as
359	often as necessary to allow the effective monitoring of the
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Page 13 of 16

437100

360	resident's condition.
361	(8) A nursing home facility may not be cited by the agency
362	through the survey process for any alleged or actual
363	noncompliance with any of the requirements of this section.
364	(9) This section does not limit any right to obtain records
365	by subpoena or other court process.
366	Section 5. The amendments to ss. 400.023 and 400.0237,
367	Florida Statutes, made by this act apply to causes of action
368	accruing on or after the effective date of this act.
369	Section 6. This act shall take effect upon becoming a law.
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371	========== T I T L E A M E N D M E N T =================================
372	And the title is amended as follows:
373	Delete everything before the enacting clause
374	and insert:
375	A bill to be entitled
376	An act relating to nursing home litigation; amending
377	s. 400.023, F.S.; specifying that a cause of action
378	for negligence or violation of residents' rights
379	alleging direct or vicarious liability for the injury
380	or death of a nursing home resident may be brought
381	against a licensee, its management or consulting
382	company, its managing employees, and any direct
383	caregiver employees or contractors; providing that a
384	cause of action may not be asserted against other
385	individuals or entities except under certain
386	circumstances; revising related judicial procedures;
387	defining terms; amending s. 400.0237, F.S.; providing
388	that a claim for punitive damages may not be brought



389 unless there is a showing of evidence that provides a 390 reasonable basis for recovery of such damages when 391 certain criteria are applied; requiring the court to 392 conduct a hearing to determine whether there is 393 sufficient evidence to demonstrate that the recovery 394 of punitive damages is warranted; requiring the trier 395 of fact to find that a specific person or corporate 396 defendant participated in or engaged in conduct that 397 constituted gross negligence and contributed to the 398 damages or injury suffered by the claimant before a 399 defendant may be held liable for punitive damages; 400 requiring an officer, director, or manager of the 401 employer, corporation, or legal entity to condone, 402 ratify, or consent to specified conduct before holding 403 such person or entity vicariously liable for punitive 404 damages; creating s. 400.024, F.S.; authorizing the 405 Agency for Health Care Administration to revoke the 406 license or deny a license renewal or change of 407 ownership application of a nursing home facility that 408 fails to pay a judgment or settlement agreement; 409 providing for notification to the agency of such 410 failure and for agency notification to the licensee of 411 disciplinary action; providing licensee grounds for 412 overcoming failure to pay; authorizing the agency to 413 issue an emergency order and notice of intent to 414 revoke or deny a license; authorizing the agency to 415 deny a license renewal and requiring the agency to 416 denv a change of ownership; amending s. 400.145, F.S.; 417 revising procedures for obtaining the records of a

Page 15 of 16



418 resident; specifying which records may be obtained and 419 who may obtain them; providing immunity from liability 420 to a facility that provides such records in good 421 faith; providing that the agency may not cite a 422 facility that does not meet these records 423 requirements; providing applicability; providing an 424 effective date.