## LEGISLATIVE ACTION Senate House

05/01/2014 02:56 PM

Floor: WD

Senator Ring moved the following:

## Senate Amendment (with title amendment)

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Between lines 1510 and 1511

insert:

Section 35. Section 559.920, Florida Statutes, is amended to read:

559.920 Unlawful acts and practices.—It shall be a violation of this act for any motor vehicle repair shop, or any facility providing motor vehicle glass replacement or glass repair service or products, or an employee thereof to do any of the following:

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- (1) Engage or attempt to engage in repair work for compensation of any type without first being registered with or having submitted an affidavit of exemption to the department. +
- (2) Make or charge for repairs which have not been expressly or impliedly authorized by the customer. +
- (3) Misrepresent that repairs have been made to a motor vehicle. +
- (4) Misrepresent that certain parts and repairs are necessary to repair a vehicle. +
- (5) Misrepresent that the vehicle being inspected or diagnosed is in a dangerous condition or that the customer's continued use of the vehicle may be harmful or cause great damage to the vehicle. +
- (6) Fraudulently alter any customer contract, estimate, invoice, or other document. +
  - (7) Fraudulently misuse any customer's credit card. +
- (8) Make or authorize in any manner or by any means whatever any written or oral statement which is untrue, deceptive or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue, deceptive or misleading. +
- (9) Make false promises of a character likely to influence, persuade, or induce a customer to authorize the repair, service, or maintenance of a motor vehicle. +
- (10) Substitute used, rebuilt, salvaged, or straightened parts for new replacement parts without notice to the motor vehicle owner and to her or his insurer if the cost of repair is to be paid pursuant to an insurance policy and the identity of the insurer or its claims adjuster is disclosed to the motor



vehicle repair shop.;

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- (11) Cause or allow a customer to sign any work order that does not state the repairs requested by the customer or the automobile's odometer reading at the time of repair. +
- (12) Fail or refuse to give to a customer a copy of any document requiring the customer's signature upon completion or cancellation of the repair work. +
- (13) Willfully depart from or disregard accepted practices and professional standards. +
- (14) Have repair work subcontracted without the knowledge or consent of the customer unless the motor vehicle repair shop or employee thereof demonstrates that the customer could not reasonably have been notified. +
- (15) Conduct the business of motor vehicle repair in a location other than that stated on the registration certificate. +
- (16) Rebuild or restore a rebuilt vehicle without the knowledge of the owner in such a manner that it does not conform to the original vehicle manufacturer's established repair procedures or specifications and allowable tolerances for the particular model and year.; or
- (17) Perform any other act that is a violation of this part or that constitutes fraud or misrepresentation.
- (18) Participate in the replacement or repair of motor vehicle glass by doing one of the following:
- (a) Intimidating, coercing, or threatening a consumer into selecting a particular motor vehicle glass repair facility.
- (b) Waiving or offering to waive an applicable insurance deductible.



- (c) Offering a rebate, gift, gift card, cash, coupon, or anything of value in exchange for a consumer making an insurance claim for motor vehicle glass replacement or repair.
- (d) Performing a motor vehicle glass replacement or repair or other services for which the facility will seek reimbursement from an insurer, without first obtaining insurer approval.
- (e) Failing to make the subject motor vehicle available for inspection before performing motor vehicle glass repair and replacement services to the applicable insurer if the insurer requests such inspection.

80 81 ========== T I T L E A M E N D M E N T =============

And the title is amended as follows:

Delete lines 2 - 187

84 and insert:

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An act relating to transportation; amending s. 61.13016, F.S.; revising notification requirements with respect to the suspension of the driver license of a child support obligor; requiring delinquent child support obligors to provide certain documentation within a specified period in order to prevent the suspension of his or her driver license; amending s. 316.003, F.S.; defining the terms "sanitation vehicle" and "utility service vehicle" for purposes of the Florida Uniform Traffic Control Law; creating s. 316.0778, F.S.; defining the term "automated license plate recognition system"; requiring the Department of State to consult with the Department of Law Enforcement in establishing a retention schedule for

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records generated by the use of an automated license plate recognition system; amending s. 316.126, F.S.; requiring a driver to change lanes when approaching a sanitation or utility service vehicle performing a service-related task on the roadside; amending s. 316.193, F.S.; authorizing the court to order the placement of an ignition interlock device for certain first-time offenders of driving under the influence; authorizing the court to dismiss an order of impoundment or immobilization as a result of driving under the influence if the defendant provides proof to the court of the installation of a functioning, certified ignition interlock device; authorizing the court to order sobriety and drug monitoring in addition to specified ignition interlock device requirements; defining terms; amending s. 316.1937, F.S.; providing requirements for a person otherwise required to have an installed ignition interlock device to operate a leased motor vehicle in the course and scope of employment without installation of such device; amending s. 316.1938, F.S.; revising requirements for certification of ignition interlock devices; requiring contracts between the department and ignition interlock device service providers; providing contract requirements; requiring the provider to maintain confidentiality under specified provisions; providing for application of specified provisions; amending s. 316.1975, F.S.; providing that certain requirements for an unattended vehicle do not

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apply to a vehicle that is started by remote control under certain circumstances; amending s. 316.2126, F.S.; revising the timeframe for the authorized use of golf carts, low-speed vehicles, and utility vehicles related to seasonal delivery personnel; amending s. 316.2952, F.S.; revising a provision exempting a global position system device or similar satellite receiver device from the prohibition of attachments on windshields; amending s. 316.86, F.S.; revising provisions relating to the operation of vehicles equipped with autonomous technology on state roads for testing purposes; authorizing certain research organizations to operate such vehicles; deleting an obsolete provision; amending s. 318.15, F.S.; prohibiting the department from accepting the resubmission of certain driver license suspensions; amending s. 318.18, F.S.; providing for a clerk of court to designate a local governmental entity for disposition of certain parking citations; authorizing such entity to retain the processing fee; amending s. 320.02, F.S.; requiring the department to withhold the renewal of registration or replacement registration of a motor vehicle identified in a notice submitted by a lienor for failure to surrender the vehicle; providing conditions under which a revalidation sticker or replacement license plate may be issued; amending ss. 320.08056 and 320.08058, F.S.; revising the names of certain specialty license plates; revising distribution of revenue received from the sale of a

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certain plate; revising requirements for the use of specialty license plate annual use fees; defining the term "administrative expenses"; amending s. 320.089, F.S.; creating a new military-related special use license plate that will be stamped with the word "Veteran"; amending s. 320.08062, F.S.; revising audit and attestation requirements for specialty license plate organizations and the department; revising procedures for discontinuance of revenue payments and deauthorization of a plate; directing the department to notify the Legislature within a certain timeframe if an organization has failed to use revenue in accordance with specified provisions; amending s. 320.083, F.S.; revising the requirements for a special license plate for certain amateur radio operators; amending s. 320.1316, F.S.; prohibiting the department from issuing a license plate, revalidation sticker, or replacement license plate for a vehicle, or a vessel registration number or decal for a vessel, identified in a notice from a lienor; requiring that a notice to surrender a vehicle or vessel be signed under oath by the lienor; authorizing a registered owner of a vehicle or vessel to bring a civil action to dispute a notice to surrender a vehicle or vessel or his or her inclusion on the list of persons who may not be issued a license plate, revalidation sticker, replacement license plate, or vessel registration number or decal; providing procedures for such a civil action; providing for the award of attorney fees and costs;

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amending s. 320.771, F.S.; requiring a licensed recreational vehicle dealer who applies for a supplemental license to hold certain off-premises sales to notify the local department office of the dates and location for such sales; specifying requirements for licensed recreational vehicle dealers to hold such sales; creating s. 322.032, F.S.; requiring the department to begin to review and prepare for the development of a system for issuing an optional digital proof of driver license; authorizing the department to contract with private entities to develop the system; providing requirements for digital proof of driver license; providing criminal penalties for manufacturing or possessing a false digital proof of driver license; amending s. 322.055, F.S.; reducing the mandatory period of revocation or suspension of, or delay in eligibility for, a driver license for persons convicted of certain drug offenses; requiring the court to make a determination as to whether a restricted license would be appropriate for persons convicted of certain drug offenses; amending s. 322.058, F.S.; requiring the department to reinstate the driving privilege and allow registration of a motor vehicle of a child support obligor upon receipt of an affidavit containing specified information; amending s. 322.059, F.S.; requiring the department to invalidate the digital proof of driver license for a person whose license or registration has been suspended; amending s. 322.141, F.S.; revising

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requirements for special markings on driver licenses and state identification cards for persons designated as sexual predators or subject to registration as sexual offenders to include persons so designated or subject to registration under the laws of another jurisdiction; amending s. 322.143, F.S.; providing for a first responder, emergency medical technician, or other authorized health care practitioner to access medical information through use of a person's driver license or identification card under certain conditions; amending s. 322.15, F.S.; authorizing a digital proof of driver license to be accepted in lieu of a physical driver license; amending s. 322.27, F.S.; providing for a clerk of court to remove a habitual traffic offender designation if the offender meets certain conditions; amending s. 322.2715, F.S.; authorizing ignition interlock device installation for at least 6 continuous months for a first offense of driving under the influence; creating s. 322.276, F.S.; authorizing the department to issue a driver license to a person whose license is suspended or revoked in another state under certain circumstances; amending s. 323.002, F.S.; providing that an unauthorized wrecker operator's wrecker, tow truck, or other motor vehicle used during certain offenses may be immediately removed and impounded; requiring an unauthorized wrecker operator to disclose in writing to the owner or operator of a motor vehicle certain information; requiring the unauthorized wrecker

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operator to provide a copy of the disclosure to the owner or operator in the presence of a law enforcement officer if such officer is at the scene of a motor vehicle accident; authorizing a law enforcement officer from a local governmental agency or state law enforcement agency to cause to be removed and impounded from the scene of a wrecked or disabled vehicle an unauthorized wrecker, tow truck, or other motor vehicle; authorizing the authority that caused the removal and impoundment to assess a cost recovery fine; requiring a release form; requiring the wrecker, tow truck, or other motor vehicle to remain impounded until the fine is paid; providing the amounts for the cost recovery fine for first and subsequent violations; requiring the unauthorized wrecker operator to pay the fees associated with the removal and storage of the wrecker, tow truck, or other motor vehicle; amending s. 526.141, F.S.; requiring selfservice gasoline pumps to display an additional decal containing specified information; requiring the Department of Agriculture and Consumer Services to confirm compliance by a specified date; providing for preemption of local laws and regulations pertaining to fueling assistance for certain motor vehicle operators; amending s. 526.142, F.S.; providing for preemption of local laws and regulations pertaining to air and vacuum devices; amending s. 559.920, F.S.; prohibiting a facility that provides motor vehicle glass replacement or glass repair services or products



273	or an employee thereof from performing certain
274	unlawful actions and practices; amending s. 562.11,
275	F.S.;