HOUSE OF REPRESENTATIVES FINAL BILL ANALYSIS

BILL #:	CS/CS/HB 1039	FINAL HOUSE FLOOR ACTION:	
SPONSOR(S):	Health & Human Services Committee; Health Innovation Subcommittee; Stone	118 Y's	0 N's
COMPANION BILLS:	CS/SB 904	GOVERNOR'S ACTION:	Approved

SUMMARY ANALYSIS

CS/CS/HB 1039 passed the House on April 28, 2014, as CS/SB 904.

The bill allows nurse registries and home health agencies (HHAs) to operate an unlimited number of satellite and related offices, respectively, within a health service planning district without separate licenses.

A nurse registry secures temporary employment for nurses, home health aides, certified nursing assistants, homemakers, and companions in a patient's home or with health care facilities or other entities. Nurse registries are licensed under Part III of ch. 400, F.S., by the Agency for Health Care Administration (AHCA). Currently, each operational site of a nurse registry must be licensed unless all locations are within a single county; in that case, all those locations are listed on a license. If offices are located in multiple counties within a service area, then a separate license is required for each county in which an office is located.

CS/SB 904 permits a nurse registry to operate an unlimited number of satellite offices within a health service planning district if there is a nurse registry operational site also located in the district. The bill defines "satellite office" as a secondary office of a nurse registry in the same heath service planning district as the operational site. The bill limits the activities that can take place at a nurse registry satellite office to storing supplies and records, registering and processing contractors, and conducting business by telephone.

Additionally, the bill expands the requirements for a nurse registry relocating an existing office or opening a new satellite office. A nurse registry must advise AHCA in writing of its intent, submit evidence of its legal right to occupy the proposed site, and provide evidence that the property is zoned for use as a nurse registry.

HHAs employ health care professionals to provide health and medical services and medical supplies in an individual's home or place of residence. HHAs are licensed under Part III of ch. 400, F.S., by AHCA. Currently, each related office of an HHA must be licensed unless all locations are within a single county; in that case, all related office locations are listed on one license. If related offices are located in multiple counties within a service area, then a separate license is required for each county in which an office is located.

The bill allows HHAs to operate an unlimited number of related offices within a health service planning district in which the main office is located under a single license.

There is an insignificant negative fiscal impact to state government. There is no fiscal impact to local governments.

The bill was approved by the Governor on May 22, 2015, ch. 2015-66, L.O.F., and will become effective on July 1, 2015.

I. SUBSTANTIVE INFORMATION

A. EFFECT OF CHANGES:

Current Situation

Nurse Registries

A nurse registry is a business that procures, offers, promises, or attempts to procure health care related contracts for registered nurses, licensed practical nurses, certified nursing assistants, home health aides, homemakers and companions to provide services to patients in their homes and temporary staff to health care facilities or other business entities.¹ Nurse registries are governed by part II of chapter 408, F.S.,² associated rules in Chapter 59A-35, F.A.C., and the nurse registry rules in Chapter 59A-18, F.A.C. A nurse registry must be licensed by the Agency for Health Care Administration (AHCA), pursuant to Part III of ch. 400, F.S., to offer contracts in Florida.³

A nurse registry has several responsibilities, including:

- Confirming and annually reconfirming the licensure or certification of independent contractors;⁴
- Establishing a system for recording and following up on complaints involving independent contractors referred for contract;⁵
- Preparing and maintaining a written comprehensive emergency management plan;⁶ and
- Complying with the background screening requirements in s. 400.512, F.S., which require a level II background check for all employees and contractors.⁷

The workers referred by the nurse registry are hired as independent contractors by the patient, health care facility, or other business entities.⁸ This is a key defining feature of a nurse registry; it cannot have any employees except for the administrator, alternate administrator, and office staff – all individuals who enter the home of patients to provide direct care must be independent contractors.⁹

Licensing of Nurse Registries

Nurse registries are licensed by AHCA. All nurse registries must apply for the licensure in the geographic service area in which the main office is located.¹⁰ The license permits the nurse registry to refer independent contractors to provide services to patients or clients in their homes or to provide staffing in facilities located in a specified geographic service area.¹¹ Geographic service areas are defined in the rule as one or more counties within the specific "AHCA area boundaries," which are the "heath service planning districts" in s. 408.032(5), F.S. All but one of the health service planning districts contain multiple counties.¹²

Nurse registries may apply for a license in one or more of the counties within a specific geographic service area.¹³ The number of counties a single nurse registry office may cover varies from one county to multiple counties within a geographic service area. While only one license is needed to provide services within a geographic area, a separate license is required for each office in a different county,

¹ S. 400.642(21), F.S.

²S. 400.506(2), F.S. A nurse registry is also governed by the provisions in s. 400.506, F.S.

³ S. 400.506(1), F.S.

⁴ Rule 59A-18.005(3) and (4), F.A.C.

⁵ Rule 59A-18.017(4), F.A.C.

⁶ Rule 59A-18.018(1), F.A.C.

⁷ S. 400.506(9), F.S.

⁸ Id.

⁹ Agency for Health Care Administration, *Frequently Asked Questions Nurse Registries: What is a nurse registry?* <u>http://ahca.myflorida.com/mchq/Health_Facility_Regulation/Home_Care/NR_FAQS/section1.shtml</u> (last visited May 4, 2015).

¹⁰ Rule 59A-18.004(4), F.A.C.

¹¹ S. 408.032(5), F.S.; Rule 59A-18.002(7), F.A.C.

¹² Health Service Planning District 10, consisting of Broward County, is the only single county district.

¹³ Rule 59A-18.004(4), F.A.C.

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even within the same geographic service area. If all office locations are in the same county, only one license is required; in that case, the additional locations are listed on the license for the main office.¹⁴ However, additional offices located in counties other than the county in which the main office is located require a separate license.¹⁵

Area/ District	Counties
1	Escambia, Walton, Santa Rosa and Okaloosa
2	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla and Washington
3	Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee and Union
4	Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia
5	Pasco and Pinellas
6	Hardee, Highlands, Hillsborough, Manatee and Polk
7	Brevard, Orange, Osceola and Seminole
8	Charlotte, Collier, Desoto, Glades, Hendry, Lee and Sarasota
9	Indian River, Martin, Okeechobee, Palm Beach and St. Lucie
10	Broward
11	Dade and Monroe

AHCA Area Boundaries ("Health Service Planning Districts")

In July 2014, there were 517 nurse registries, 114 of which were in Broward County, and 112 of which were in Palm Beach County.¹⁶ By January 2015, that number had grown to 541 licensed nurse registries with 367 different ownerships consisting of corporations, limited liability companies, and one sole proprietor (companies).¹⁷ A total of 62 companies, or 17 percent, owned two or more licensed nurse registries.¹⁸ Of those 62 companies, eight companies have multiple nurse registries within one of the eleven health service planning districts.¹⁹ There are currently 555 licensed nurse registries in the state.²⁰ Currently, nurse registries do not have authority under statute or rule to operate satellite offices.

Changes to Nurse Registry License

A license for a nurse registry is only valid for the location for which it was issued.²¹ A nurse registry must provide 21 to 120 days advance notification to AHCA of any change in the address of the licensed main or principal office.²² All other requests to amend a license must be received by AHCA 60 to 120 days in advance of the requested effective date.²³

Home Health Agencies

¹⁴ S. 400.506(1), F.S.

¹⁵ Id.

¹⁶ Anne Menard, Power Point Presentation: AHCA Nurse Registry Regulatory Update, July 22, 2014, available at

http://ahca.mvflorida.com/mchg/Health Facility Regulation/Home Care/docs/2014 NR Regulatory Update.pptx (last visited May 4. 2015).

Agency for Health Care Administration, 2015 Agency Legislative Bill Analysis, February 17, 2015 (on file with Health and Human Services Committee Staff).

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²⁰ Agency for Health Care Administration, *Facility/Provider Search Results-Nurse Registries*, report generated May 4, 2015, available at http://www.floridahealthfinder.gov/FacilityLocator/ListFacilities.aspx.

Rule 59A-35.040(1), F.A.C.

²² Rule 59A-35.040(2)(b)5., F.A.C.

²³ Rule 59A-35.040(2)(c), F.A.C. STORAGE NAME: h1039z1.HIS

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Home health agencies (HHAs) are organizations that provide health and medical services and medical supplies to an individual in the individual's home or place of residence.²⁴ HHAs are governed by part II of chapter 408, F.S.,²⁵ associated rules in Chapter 59A-35, F.A.C., and Chapter 59A-8, F.A.C. Like a nurse registry, an HHA must be licensed by AHCA, pursuant to Part III of ch. 400, F.S., to offer contracts in Florida.²⁶

HHAs provide home health services to individuals, such as:

- Nursing care;
- Physical, occupational, respiratory, and speech therapy;
- Home health aide services by an individual who is trained or gualified to provide hands-on personal care, perform simple procedures as an extension of therapy or nursing services, assist in ambulation or exercises, and assist in administering medications as permitted in rule;
- Dietetics and nutrition practice and nutrition counseling; and •
- Providing medical supplies prescribed by a physician.²⁷

The key difference between HHAs and nurse registries is the nature of the employment relationship with the health care professionals with whom they contract. Health care providers who contract with an HHA are employees of that agency. In contrast, health care providers who contract with nurse registries are independent contractors. Additionally, while a nurse registry and an HHA may provide services that are privately paid for by insurance or other means to patients in their home or place of residence and provide staff to health care facilities, schools, or other business entities, a nurse registry does not qualify for Medicare reimbursements; an HHA qualifies for such reimbursement.²⁸

Licensing of HHAs

HHAs are licensed by AHCA.²⁹ Like nurse registries, HHAs are required to apply for a license within a single geographic service area.³⁰ At the time of initial licensure, an HHA must indicate on the application how many counties within a geographic service area it wishes to serve.³¹ If the HHA operates related offices, each related office of an HHA must be separately licensed unless all locations are within the same county as the main office; in that case, all related office locations are listed on a license. 32

Licensed HHAs may have satellite, or secondary, offices in the same county as their main offices.³³ The HHA may store supplies and records at the satellite office and business can be conducted over the phone, the same as it would in the main office.³⁴ The satellite office shares administration with the main office and is not separately licensed.³⁵

Additionally, licensed HHAs may operate a drop-off site in any county within the geographic service area specified on the license.³⁶ A drop-off site is not required to be licensed because it is not an HHA office: it is a work station for direct care staff in large areas where the distance prevents employees from frequently returning to the HHA office.³⁷

³⁴ Rule 59A-8.003(7), F.A.C. ³⁵ Id.

²⁴ S. 400.462(12), (14), F.S.

²⁵ S. 400.464(1), F.S. An HHA is also governed by the provisions in s. 400.464, F.S.

²⁶ Id.

²⁷ S. 400.462(14)-(15), F.S.

²⁸ Supra, note 9.

²⁹ S. 400.464, F.S.

³⁰ Rule 59A-8.007, F.A.C.

³¹ Agency for Health Care Administration, FAQs Section 5: Home health agency location requirements,

http://www.fdhc.state.fl.us/MCHQ/Health Facility Regulation/Home Care/HHA/FAQ/section5.shtml (last visited May 4, 2015).

S. 400.464(2), F.S.

³³ Rules 59A-8.002(33); 59A-8.003(7) F.A.C.

³⁶ Rule 59A-8.003(8), F.A.C.

³⁷ Id.

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Currently, there are 2,051 HHAs and 226 corporations and limited liability companies that have 751 licensed HHAs.³⁸ 61 percent of HHAs are exempt from AHCA surveys; as a result, a large portion of HHA surveys are done by accrediting organizations instead of AHCA.³⁹

Effect of Proposed Changes

Satellite Offices for Nurse Registries

The bill creates a new type of office for nurse registries. It amends s. 400.462, F.S., to define the term "satellite office" as a secondary office of a nurse registry within the same health service planning district, as defined in s. 408.032, F.S, as a licensed nurse registry operational site.

The bill creates s. 400.506(1)(b), F.S., which describes what activities can occur at a satellite office. A satellite office may:

- Store supplies and records;
- Register and process contractors; and
- Conduct business by telephone.

The bill prohibits a satellite office from keeping any original records. The operational site must administer all satellite offices and keep the original records.

Licensing

The bill increases the number of offices that nurse registries and HHAs can operate under a single license, allowing registries and HHAs to establish additional offices without incurring additional licensure costs. Nurse registries and HHAs may be more accessible to pediatric patients, disabled adults, and elderly patients in rural areas.⁴⁰

Licensing of Nurse Registries

The bill amends s. 400.506(1), F.S., to allow a single license for an operation site and unlimited satellite offices within a health planning service district. This provision reduces the number of licenses required of a nurse registry. It expands the coverage of the operational site license from all offices within a county to all operational sites and satellite offices located in a health service planning district, which usually consists of more than one county.⁴¹

Licensing of HHAs

The bill amends s. 400.464(2), F.S., to allow an HHA to operate related offices with a health service planning district under one license. This provision reduces the number of licenses required of an HHA. It expands the coverage of the license from all related offices within a county to all related offices located in a health service planning district, which usually consists of more than one county.⁴²

Notification of Change of Address for Nurse Registries

The bill requires nurse registries to notify AHCA in writing of a proposed change of address for the operational site or the opening of a satellite office. This is consistent with what is presently required by rule. In addition, the bill requires that, prior to relocating an operational site or opening a satellite office, the nurse registry must submit:

⁴⁰ Id.

 ³⁸ Agency for Health Care Administration, *Facility/Provider Search Results-Home Health Agencies*, report generated May 4, 2015, available at http://www.floridahealthfinder.gov/FacilityLocator/ListFacilities.aspx.
³⁹ Id.

⁴¹ *Supra*, note 12.

⁴² Id.

- Evidence of its legal right to use the property; and
- Evidence that the property is zoned for use by the nurse registry.

The bill provides an effective date of July 1, 2015

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

- A. FISCAL IMPACT ON STATE GOVERNMENT:
 - 1. Revenues:

AHCA may realize an indeterminate loss of revenue from licensing fees since nurse registries can set up multiple satellite offices throughout the health service planning district without paying license fees for offices located outside of the county where its main office is located. Similarly, AHCA may realize an indeterminate loss of revenue from licensing fees since HHAs can set up multiple related offices throughout the health service planning district without paying license fees for offices located outside of the county district without paying license fees for offices located outside of the county where its main office is located. Given that the number of license providers varies over time due to a variety of reasons, any changes in revenue can be absorbed within AHCA's current resources and will not have a significant impact on the operation of the program.

2. Expenditures:

There is an insignificant negative fiscal impact on AHCA associated with rulemaking activities necessary to implement the provisions of the bill. These costs are nonrecurring and can be absorbed within current resources.

- B. FISCAL IMPACT ON LOCAL GOVERNMENTS:
 - 1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Nurse registries and HHAs will see reduced license fees, as only one license is required for each, typically multi-county, health service planning district. Nurse registries will be able to set up unlimited satellite offices in a health service planning district at no additional licensing cost. HHAs will be able to set up unlimited related offices in a health service planning district at no additional licensing cost.

D. FISCAL COMMENTS:

None.