A bill to be entitled 1 2 An act relating to property and casualty insurance; 3 amending s. 627.0651, F.S.; revising provisions for 4 making and use of rates for motor vehicle insurance; 5 amending s. 627.3518, F.S.; conforming a cross-6 reference; amending s. 627.4133, F.S.; increasing the 7 amount of prior notice required with respect to the 8 nonrenewal, cancellation, or termination of certain 9 insurance policies; deleting certain provisions that 10 require extended periods of prior notice with respect to the nonrenewal, cancellation, or termination of 11 12 certain insurance policies; prohibiting the cancellation of certain policies that have been in 13 14 effect for a specified amount of time except under 15 certain circumstances; amending s. 627.421, F.S.; authorizing a policyholder of personal lines insurance 16 to affirmatively elect delivery of policy documents by 17 electronic means; amending s. 627.7074, F.S.; revising 18 notification requirements for participation in the 19 20 neutral evaluation program; amending s. 627.736, F.S.; 21 revising the period for applicability of certain 2.2 Medicare fee schedules or payment limitations; amending s. 627.744, F.S.; revising preinsurance 23 24 inspection requirements for private passenger motor 25 vehicles; providing an effective date. 26

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|----|---|
| 52 | implement a clearinghouse program by January 1, 2014.                         |
| 51 | this section is to provide a framework for the corporation to                 |
| 50 | policyholder eligibility clearinghouse program.—The purpose of                |
| 49 | 627.3518 Citizens Property Insurance Corporation                              |
| 48 | Statutes, is amended to read:   |
| 47 | Section 2. Subsection (9) of section 627.3518, Florida                        |
| 46 | and credible.   |
| 45 | adjustment expense experience so as to be actuarially measurable              |
| 44 | incorporates sufficient actual or expected loss and loss                      |
| 43 | filed pursuant to paragraph (1)(a) and such territory                         |
| 42 | rating territory shall be deemed unfairly discriminatory <u>unless</u>        |
| 41 | Use of a single United States Postal Service zip code as a                    |
| 40 | nonmembers of the group are not unfairly discriminated against.               |
| 39 | expense experience of the group so as to <u>ensure</u> <del>assure</del> that |
| 38 | credible and sufficiently related to actual or expected loss and              |
| 37 | discriminatory if they are not actuarially measurable and                     |
| 36 | nonmembers of the group. However, such rates are unfairly                     |
| 35 | discriminatory even though they are lower than rates for                      |
| 34 | broadly among members of a group; nor are rates unfairly                      |
| 33 | (8) Rates are not unfairly discriminatory if averaged                         |
| 32 | insurance   |
| 31 | 627.0651 Making and use of rates for motor vehicle                            |
| 30 | Statutes, is amended to read:   |
| 29 | Section 1. Subsection (8) of section 627.0651, Florida                        |
| 28 |   |
| 27 | Be It Enacted by the Legislature of the State of Florida:                     |

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(9) The 45-day notice of nonrenewal requirement set forth in s. <u>627.4133(2)(b)5.</u> <del>627.4133(2)(b)5.b.</del> applies when a policy is nonrenewed by the corporation because the risk has received an offer of coverage pursuant to this section which renders the risk ineligible for coverage by the corporation.

58 Section 3. Paragraph (b) of subsection (2) of section 59 627.4133, Florida Statutes, is amended to read:

60 627.4133 Notice of cancellation, nonrenewal, or renewal 61 premium.-

(2) With respect to any personal lines or commercial
residential property insurance policy, including, but not
limited to, any homeowner, mobile home owner, farmowner,
condominium association, condominium unit owner, apartment
building, or other policy covering a residential structure or
its contents:

68 The insurer shall give the first-named insured written (b) 69 notice of nonrenewal, cancellation, or termination at least 120 70 100 days before the effective date of the nonrenewal, 71 cancellation, or termination. However, the insurer shall give at 72 least 100 days' written notice, or written notice by June 1, 73 whichever is earlier, for any nonrenewal, cancellation, or 74 termination that would be effective between June 1 and November 75 30. The notice must include the reason for the nonrenewal, cancellation, or termination, except that: 76

The insurer shall give the first-named insured written
 notice of nonrenewal, cancellation, or termination at least 120

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79 days before the effective date of the nonrenewal, cancellation, 80 or termination for a first-named insured whose residential 81 structure has been insured by that insurer or an affiliated 82 insurer for at least 5 years before the date of the written 83 notice.

1.2. If cancellation is for nonpayment of premium, at 84 85 least 10 days' written notice of cancellation accompanied by the reason therefor must be given. As used in this subparagraph, the 86 term "nonpayment of premium" means failure of the named insured 87 to discharge when due her or his obligations for paying the 88 89 premium on a policy or an installment of such premium, whether 90 the premium is payable directly to the insurer or its agent or indirectly under a premium finance plan or extension of credit, 91 92 or failure to maintain membership in an organization if such 93 membership is a condition precedent to insurance coverage. The term also means the failure of a financial institution to honor 94 an insurance applicant's check after delivery to a licensed 95 agent for payment of a premium even if the agent has previously 96 97 delivered or transferred the premium to the insurer. If a dishonored check represents the initial premium payment, the 98 99 contract and all contractual obligations are void ab initio 100 unless the nonpayment is cured within the earlier of 5 days after actual notice by certified mail is received by the 101 applicant or 15 days after notice is sent to the applicant by 102 certified mail or registered mail. If the contract is void, any 103 104 premium received by the insurer from a third party must be

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105 refunded to that party in full.

2.3. If cancellation or termination occurs during the 106 107 first 90 days the insurance is in force and the insurance is canceled or terminated for reasons other than nonpayment of 108 109 premium, at least 20 days' written notice of cancellation or 110 termination accompanied by the reason therefor must be given 111 unless there has been a material misstatement or misrepresentation or a failure to comply with the underwriting 112 113 requirements established by the insurer.

114 3. After the policy has been in effect for 90 days, the policy may not be canceled by the insurer unless there has been 115 116 a material misstatement; a nonpayment of premium; a failure to 117 comply, within 90 days after the date of effectuation of 118 coverage, with underwriting requirements established by the insurer before the date of effectuation of coverage; or a 119 120 substantial change in the risk covered by the policy or unless 121 the cancellation is for all insureds under such policies for a 122 given class of insureds. This subparagraph does not apply to 123 individually rated risks that have a policy term of less than 90 124 days.

4. After a policy or contract has been in effect for more
than 90 days, the insurer may not cancel or terminate the policy
or contract based on credit information available in public
records.

1295. The requirement for providing written notice by June 1130of any nonrenewal that would be effective between June 1 and

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131 November 30 does not apply to the following situations, but the 132 insurer remains subject to the requirement to provide such 133 notice at least 100 days before the effective date of 134 nonrenewal: 135 a. A policy that is nonrenewed due to a revision in the

# 136 coverage for sinkhole losses and catastrophic ground cover 137 collapse pursuant to s. 627.706.

138 5.<del>b.</del> A policy that is nonrenewed by Citizens Property 139 Insurance Corporation, pursuant to s. 627.351(6), for a policy 140 that has been assumed by an authorized insurer offering 141 replacement coverage to the policyholder is exempt from the 142 notice requirements of paragraph (a) and this paragraph. In such cases, the corporation must give the named insured written 143 notice of nonrenewal at least 45 days before the effective date 144 145 of the nonrenewal.

146

147 After the policy has been in effect for 90 days, the policy may 148 not be canceled by the insurer unless there has been a material 149 misstatement, a nonpayment of premium, a failure to comply with 150 underwriting requirements established by the insurer within 90 151 days after the date of effectuation of coverage, a substantial 152 change in the risk covered by the policy, or the cancellation is 153 for all insureds under such policies for a given class of 154 insureds. This paragraph does not apply to individually rated 155 risks that have a policy term of less than 90 days. 156 6. Notwithstanding any other provision of law, an insurer

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157 may cancel or nonrenew a property insurance policy after at least 45 days' notice if the office finds that the early 158 159 cancellation of some or all of the insurer's policies is necessary to protect the best interests of the public or 160 161 policyholders and the office approves the insurer's plan for early cancellation or nonrenewal of some or all of its policies. 162 163 The office may base such finding upon the financial condition of 164 the insurer, lack of adequate reinsurance coverage for hurricane 165 risk, or other relevant factors. The office may condition its 166 finding on the consent of the insurer to be placed under 167 administrative supervision pursuant to s. 624.81 or to the 168 appointment of a receiver under chapter 631.

169 7. A policy covering both a home and a motor vehicle may
170 be nonrenewed for any reason applicable to the property or motor
171 vehicle insurance after providing 90 days' notice.

Section 4. Subsection (1) of section 627.421, FloridaStatutes, is amended to read:

174

627.421 Delivery of policy.-

175 Subject to the insurer's requirement as to payment of (1)premium, every policy shall be mailed, delivered, or 176 177 electronically transmitted to the insured or to the person 178 entitled thereto not later than 60 days after the effectuation 179 of coverage. Notwithstanding any other provision of law, an 180 insurer may allow a policyholder of personal lines insurance to 181 affirmatively elect delivery of the policy documents, including, 182 but not limited to, policies, endorsements, notices, or

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| 183 | documents, by electronic means in lieu of delivery by mail.                   |
|-----|---|
| 184 | Electronic transmission of a policy for commercial risks,                     |
| 185 | including, but not limited to, workers' compensation and                      |
| 186 | employers' liability, commercial automobile liability,                        |
| 187 | commercial automobile physical damage, commercial lines                       |
| 188 | residential property, commercial nonresidential property,                     |
| 189 | farmowners insurance, and the types of commercial lines risks                 |
| 190 | set forth in s. 627.062(3)(d), <u>constitutes</u> <del>shall constitute</del> |
| 191 | delivery to the insured or to the person entitled to delivery $_{	au}$        |
| 192 | unless the insured or the person entitled to delivery                         |
| 193 | communicates to the insurer in writing or electronically that he              |
| 194 | or she does not agree to delivery by electronic means.                        |
| 195 | Electronic transmission shall include a notice to the insured or              |
| 196 | to the person entitled to delivery of a policy of his or her                  |
| 197 | right to receive the policy via United States mail rather than                |
| 198 | via electronic transmission. A paper copy of the policy shall be              |
| 199 | provided to the insured or to the person entitled to delivery at              |
| 200 | his or her request.   |
| 201 | Section 5. Subsection (3) of section 627.7074, Florida                        |
| 202 | Statutes, is amended to read:   |
| 203 | 627.7074 Alternative procedure for resolution of disputed                     |
| 204 | sinkhole insurance claims   |
| 205 | (3) If there is coverage available under the policy and                       |
| 206 | the claim was submitted within the timeframe provided in s.                   |
| 207 | <u>627.706(5),</u> following the receipt of the report provided under         |
| 208 | s. 627.7073 or the denial of a claim for a sinkhole loss, the                 |
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209 insurer shall notify the policyholder of his or her right to participate in the neutral evaluation program under this 210 211 section. Neutral evaluation supersedes the alternative dispute resolution process under s. 627.7015 but does not invalidate the 212 213 appraisal clause of the insurance policy. The insurer shall 214 provide to the policyholder the consumer information pamphlet 215 prepared by the department pursuant to subsection (1) 216 electronically or by United States mail.

217 Section 6. Paragraph (a) of subsection (5) of section 218 627.736, Florida Statutes, is amended to read:

219 627.736 Required personal injury protection benefits; 220 exclusions; priority; claims.-

221

(5) CHARGES FOR TREATMENT OF INJURED PERSONS.-

222 (a) A physician, hospital, clinic, or other person or 223 institution lawfully rendering treatment to an injured person 224 for a bodily injury covered by personal injury protection 225 insurance may charge the insurer and injured party only a reasonable amount pursuant to this section for the services and 226 227 supplies rendered, and the insurer providing such coverage may 228 pay for such charges directly to such person or institution 229 lawfully rendering such treatment if the insured receiving such 230 treatment or his or her guardian has countersigned the properly 231 completed invoice, bill, or claim form approved by the office 232 upon which such charges are to be paid for as having actually 233 been rendered, to the best knowledge of the insured or his or 234 her guardian. However, such a charge may not exceed the amount

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235 the person or institution customarily charges for like services 236 or supplies. In determining whether a charge for a particular 237 service, treatment, or otherwise is reasonable, consideration may be given to evidence of usual and customary charges and 238 239 payments accepted by the provider involved in the dispute, 240 reimbursement levels in the community and various federal and 241 state medical fee schedules applicable to motor vehicle and other insurance coverages, and other information relevant to the 242 reasonableness of the reimbursement for the service, treatment, 243 244 or supply.

245 1. The insurer may limit reimbursement to 80 percent of 246 the following schedule of maximum charges:

a. For emergency transport and treatment by providerslicensed under chapter 401, 200 percent of Medicare.

b. For emergency services and care provided by a hospital
licensed under chapter 395, 75 percent of the hospital's usual
and customary charges.

c. For emergency services and care as defined by s. 395.002 provided in a facility licensed under chapter 395 rendered by a physician or dentist, and related hospital inpatient services rendered by a physician or dentist, the usual and customary charges in the community.

d. For hospital inpatient services, other than emergency
services and care, 200 percent of the Medicare Part A
prospective payment applicable to the specific hospital
providing the inpatient services.

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e. For hospital outpatient services, other than emergency
services and care, 200 percent of the Medicare Part A Ambulatory
Payment Classification for the specific hospital providing the
outpatient services.

265 f. For all other medical services, supplies, and care, 200 266 percent of the allowable amount under:

(I) The participating physicians fee schedule of Medicare
Part B, except as provided in sub-sub-subparagraphs (II) and
(III).

(II) Medicare Part B, in the case of services, supplies,
and care provided by ambulatory surgical centers and clinical
laboratories.

(III) The Durable Medical Equipment Prosthetics/Orthotics
and Supplies fee schedule of Medicare Part B, in the case of
durable medical equipment.

276

277 However, if such services, supplies, or care is not reimbursable under Medicare Part B, as provided in this sub-subparagraph, the 278 279 insurer may limit reimbursement to 80 percent of the maximum 280 reimbursable allowance under workers' compensation, as 281 determined under s. 440.13 and rules adopted thereunder which 282 are in effect at the time such services, supplies, or care is 283 provided. Services, supplies, or care that is not reimbursable 284 under Medicare or workers' compensation is not required to be 285 reimbursed by the insurer.

286

2. For purposes of subparagraph 1., the applicable fee

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287 schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the 288 289 service year in which the services, supplies, or care is 290 rendered and for the area in which such services, supplies, or 291 care is rendered, and the applicable fee schedule or payment limitation applies to services, supplies, or care rendered 292 during throughout the remainder of that service year, 293 294 notwithstanding any subsequent change made to the fee schedule 295 or payment limitation, except that it may not be less than the 296 allowable amount under the applicable schedule of Medicare Part 297 B for 2007 for medical services, supplies, and care subject to 298 Medicare Part B. For purposes of this subparagraph, the term 299 "service year" means the period from March 1 through the end of February of the following year. 300

301 Subparagraph 1. does not allow the insurer to apply any 3. limitation on the number of treatments or other utilization 302 303 limits that apply under Medicare or workers' compensation. An 304 insurer that applies the allowable payment limitations of 305 subparagraph 1. must reimburse a provider who lawfully provided 306 care or treatment under the scope of his or her license, 307 regardless of whether such provider is entitled to reimbursement 308 under Medicare due to restrictions or limitations on the types 309 or discipline of health care providers who may be reimbursed for particular procedures or procedure codes. However, subparagraph 310 311 1. does not prohibit an insurer from using the Medicare coding 312 policies and payment methodologies of the federal Centers for

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Medicare and Medicaid Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies, or care if the coding policy or payment methodology does not constitute a utilization limit.

317 4. If an insurer limits payment as authorized by 318 subparagraph 1., the person providing such services, supplies, 319 or care may not bill or attempt to collect from the insured any 320 amount in excess of such limits, except for amounts that are not 321 covered by the insured's personal injury protection coverage due 322 to the coinsurance amount or maximum policy limits.

323 Effective July 1, 2012, An insurer may limit payment as 5. 324 authorized by this paragraph only if the insurance policy 325 includes a notice at the time of issuance or renewal that the 326 insurer may limit payment pursuant to the schedule of charges specified in this paragraph. A policy form approved by the 327 328 office satisfies this requirement. If a provider submits a 329 charge for an amount less than the amount allowed under 330 subparagraph 1., the insurer may pay the amount of the charge 331 submitted.

332 Section 7. Paragraphs (a) and (b) of subsection (2) of 333 section 627.744, Florida Statutes, are amended to read:

334 627.744 Required preinsurance inspection of private335 passenger motor vehicles.-

336

(2) This section does not apply:

337 (a) To a policy for a policyholder who has been insured338 for 2 years or longer, without interruption, under a private

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339 passenger motor vehicle policy <u>that</u> which provides physical 340 damage coverage <u>for any vehicle</u>, if the agent of the insurer 341 verifies the previous coverage.

(b) To a new, unused motor vehicle purchased <u>or leased</u> from a licensed motor vehicle dealer or leasing company<u>., if</u> The insurer may require <u>is provided with</u>:

345 1. A bill of sale, or buyer's order, or lease agreement 346 <u>that</u> which contains a full description of the motor vehicle, 347 <u>including all options and accessories</u>; or

348 2. A copy of the title <u>or registration that</u> which 349 establishes transfer of ownership from the dealer or leasing 350 company to the customer and a copy of the window sticker <del>or the</del> 351 dealer invoice showing the itemized options and equipment and 352 the total retail price of the vehicle.

353

354 For the purposes of this paragraph, the physical damage coverage 355 on the motor vehicle may not be suspended during the term of the 356 policy due to the applicant's failure to provide or the 357 insurer's option not to require the required documents. However, 358 if the insurer requires a document under this paragraph at the 359 time the policy is issued, payment of a claim may be is 360 conditioned upon the receipt by the insurer of the required 361 documents, and no physical damage loss occurring after the 362 effective date of the coverage may be is payable until the 363 documents are provided to the insurer.

364

Section 8. This act shall take effect July 1, 2015.

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