By the Committees on Appropriations; and Health Policy; and Senators Sobel and Gaetz

576-04239-15 2015382c2 1 A bill to be entitled 2 An act relating to assisted living facilities; 3 amending s. 394.4574, F.S.; providing that Medicaid 4 managed care plans are responsible for enrolled mental 5 health residents; providing that managing entities 6 under contract with the Department of Children and 7 Families are responsible for mental health residents who are not enrolled with a Medicaid managed care 8 9 plan; requiring that a community living support plan 10 be completed and provided to the administrator of a 11 facility within a specified period after the 12 resident's admission; restricting the agency from 13 imposing a fine if the facility has requested the community living support plan; requiring that the 14 15 community living support plan be updated when there is 16 a significant change to the mental health resident's 17 behavioral health; requiring a mental health resident 18 case manager to keep certain records of interactions with the resident and to make the records available 19 20 for inspection; requiring retention of the records for 21 a specified period; requiring the responsible entity 22 to ensure monitoring and implementation of community 23 living support plans and cooperative agreements; 24 amending s. 400.0074, F.S.; requiring a local 25 ombudsman council to conduct comprehensive onsite administrative assessments; requiring a local council 2.6 27 to conduct an exit consultation with the facility 28 administrator or administrator designee; amending s. 29 400.0078, F.S.; requiring that a long-term care

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30	resident or resident representative be informed of
31	resident immunity from retaliatory action for
32	presenting grievances or exercising resident rights;
33	amending s. 409.212, F.S.; increasing the cap on
34	additional supplementation that a person may receive
35	under certain conditions; amending s. 429.02, F.S.;
36	revising the definition of the term "limited nursing
37	services"; amending s. 429.07, F.S.; requiring that an
38	extended congregate care license be issued to certain
39	facilities licensed as assisted living facilities
40	under certain circumstances and authorizing the
41	issuance of such a license if a specified condition is
42	met; providing that the initial extended congregate
43	care license is provisional under certain
44	circumstances; requiring a licensee to notify the
45	agency of acceptance of a resident who qualifies for
46	extended congregate care services; requiring the
47	agency to inspect the facility for compliance with
48	license requirements; requiring the licensee to
49	suspend extended congregate care services under
50	certain circumstances; revising the frequency of
51	monitoring visits to a facility by a registered nurse
52	representing the agency; authorizing the agency to
53	waive a required yearly monitoring visit under certain
54	circumstances; authorizing the agency to deny or
55	revoke a facility's extended congregate care license;
56	authorizing the agency to waive the required yearly
57	monitoring visit for a facility that is licensed to
58	provide limited nursing services under certain

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59	circumstances; amending s. 429.075, F.S.; requiring an
60	assisted living facility that serves mental health
61	residents to obtain a limited mental health license;
62	requiring a limited mental health facility to provide
63	written evidence that certain documentation was sent
64	to the department within a specified period; amending
65	s. 429.14, F.S.; requiring the agency to deny or
66	revoke the license of an assisted living facility
67	under certain circumstances; requiring the agency to
68	impose an immediate moratorium on the license of an
69	assisted living facility under certain circumstances;
70	deleting a requirement that the agency provide a list
71	of facilities with denied, suspended, or revoked
72	licenses to the Department of Business and
73	Professional Regulation; exempting a facility from the
74	45-day notice requirement if it is required to
75	relocate residents; amending s. 429.178, F.S.;
76	conforming cross-references; amending s. 429.19, F.S.;
77	requiring the agency to levy a fine for violations
78	that are corrected before an inspection if
79	noncompliance occurred within a specified period of
80	time; requiring the agency to double fine amounts
81	under certain circumstances; amending s. 429.256,
82	F.S.; revising the term "assistance with self-
83	administration of medication" as it relates to the
84	Assisted Living Facilities Act; amending s. 429.27,
85	F.S.; revising the amount of cash for which a facility
86	may provide safekeeping for a resident; amending s.
87	429.28, F.S.; providing notice requirements regarding
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88	confidentiality of resident identity in a complaint
89	made to the State Long-Term Care Ombudsman Program or
90	a local long-term care ombudsman council and immunity
91	from retaliatory action for presenting grievances or
92	exercising resident rights; requiring the agency to
93	adopt rules; providing a fine if a facility terminates
94	an individual's residency after the filing of a
95	complaint if good cause is not shown for the
96	termination; amending s. 429.34, F.S.; requiring
97	certain persons to report elder abuse in assisted
98	living facilities; requiring the agency to regularly
99	inspect a licensed assisted living facility; requiring
100	the agency to conduct periodic inspections; amending
101	s. 429.41, F.S.; providing that certain staffing
102	requirements apply only to residents in continuing
103	care facilities who are receiving certain services;
104	amending s. 429.52, F.S.; requiring each newly hired
105	employee of an assisted living facility to attend a
106	preservice orientation; requiring the employee and
107	administrator to sign a statement of completion and
108	keep the statement in the employee's personnel record;
109	requiring additional hours of training for assistance
110	with medication; creating s. 429.55, F.S.; directing
111	the agency to create an assisted living facility
112	consumer information website; providing criteria for
113	webpage content; providing content requirements;
114	authorizing the agency to adopt rules; providing an
115	effective date.
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CS for CS for SB 382

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117	Be It Enacted by the Legislature of the State of Florida:
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119	Section 1. Section 394.4574, Florida Statutes, is amended
120	to read:
121	394.4574 Department Responsibilities for coordination of
122	services for a mental health resident who resides in an assisted
123	living facility that holds a limited mental health license
124	(1) As used in this section, the term "mental health
125	resident $_{ au}$ " for purposes of this section, means an individual who
126	receives social security disability income due to a mental
127	disorder as determined by the Social Security Administration or
128	receives supplemental security income due to a mental disorder
129	as determined by the Social Security Administration and receives
130	optional state supplementation.
131	(2) Medicaid managed care plans are responsible for
132	Medicaid-enrolled mental health residents, and managing entities
133	under contract with the department are responsible for mental
134	health residents who are not enrolled in a Medicaid health plan.
135	A Medicaid managed care plan or a managing entity shall The
136	department must ensure that:
137	(a) A mental health resident has been assessed by a
138	psychiatrist, clinical psychologist, clinical social worker, or
139	psychiatric nurse, or an individual who is supervised by one of
140	these professionals, and determined to be appropriate to reside
141	in an assisted living facility. The documentation must be
142	provided to the administrator of the facility within 30 days
143	after the mental health resident has been admitted to the
144	facility. An evaluation completed upon discharge from a state
145	mental hospital meets the requirements of this subsection

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576-04239-15 2015382c2 146 related to appropriateness for placement as a mental health 147 resident if it was completed within 90 days before prior to 148 admission to the facility. 149 (b) A cooperative agreement, as required in s. 429.075, is 150 developed by between the mental health care services provider 151 that serves a mental health resident and the administrator of 152 the assisted living facility with a limited mental health 153 license in which the mental health resident is living. Any 154 entity that provides Medicaid prepaid health plan services shall 155 ensure the appropriate coordination of health care services with 156 an assisted living facility in cases where a Medicaid recipient 157 is both a member of the entity's prepaid health plan and a 158 resident of the assisted living facility. If the entity is at 159 risk for Medicaid targeted case management and behavioral health 160 services, the entity shall inform the assisted living facility 161 of the procedures to follow should an emergent condition arise. 162 (c) The community living support plan, as defined in s. 163 429.02, has been prepared by a mental health resident and his or 164 her a mental health case manager of that resident in consultation with the administrator of the facility or the 165 166 administrator's designee. The plan must be completed and 167 provided to the administrator of the assisted living facility with a limited mental health license in which the mental health 168 169 resident lives upon the resident's admission. The support plan and the agreement may be in one document. The agency may not 170

cite an assisted living facility for not possessing a resident's 172 community living support plan if the facility can document that 173 it has requested the plan for that resident.

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(d) The assisted living facility with a limited mental

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576-04239-15 2015382c2 175 health license is provided with documentation that the 176 individual meets the definition of a mental health resident. 177 (e) The mental health services provider assigns a case 178 manager to each mental health resident for whom the entity is 179 responsible who lives in an assisted living facility with a 180 limited mental health license. The case manager shall coordinate 181 is responsible for coordinating the development of and 182 implementation of the community living support plan defined in s. 429.02. The plan must be updated at least annually, or when 183 there is a significant change in the resident's behavioral 184 185 health status, such as an inpatient admission or a change in 186 medication, level of service, or residence. Each case manager 187 shall keep a record of the date and time of any face-to-face interaction with the resident and make the record available to 188 189 the responsible entity for inspection. The record must be 190 retained for at least 2 years after the date of the most recent 191 interaction. (f) Adequate and consistent monitoring and enforcement of 192

192 (1) Adequate and consistent monitoring and enforcement of 193 community living support plans and cooperative agreements are 194 conducted by the resident's case manager.

(g) Concerns are reported to the appropriate regulatory oversight organization if a regulated provider fails to deliver appropriate services or otherwise acts in a manner that has the potential to result in harm to the resident.

(3) The Secretary of Children and Families, in consultation
with the Agency for Health Care Administration, shall annually
require each district administrator to develop, with community
input, <u>a detailed annual plan that demonstrates</u> detailed plans
that demonstrate how the district will ensure the provision of

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576-04239-15 2015382c2 204 state-funded mental health and substance abuse treatment 205 services to residents of assisted living facilities that hold a 206 limited mental health license. This plan These plans must be 207 consistent with the substance abuse and mental health district 208 plan developed pursuant to s. 394.75 and must address case 209 management services; access to consumer-operated drop-in 210 centers; access to services during evenings, weekends, and 211 holidays; supervision of the clinical needs of the residents; 212 and access to emergency psychiatric care. 213 Section 2. Subsection (1) of section 400.0074, Florida 214 Statutes, is amended, and paragraph (h) is added to subsection 215 (2) of that section, to read: 400.0074 Local ombudsman council onsite administrative 216 217 assessments.-218 (1) In addition to any specific investigation conducted 219 pursuant to a complaint, the local council shall conduct, at 220 least annually, an onsite administrative assessment of each 221 nursing home, assisted living facility, and adult family-care 222 home within its jurisdiction. This administrative assessment 223 must be comprehensive in nature and must shall focus on factors 224 affecting residents' the rights, health, safety, and welfare of 225 the residents. Each local council is encouraged to conduct a 226 similar onsite administrative assessment of each additional 227 long-term care facility within its jurisdiction. 228 (2) An onsite administrative assessment conducted by a 229 local council shall be subject to the following conditions: 230 (h) Upon completion of an administrative assessment, the 231 local council shall conduct an exit consultation with the 232 facility administrator or administrator's designee to discuss

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issues and concerns in areas affecting residents' rights,
health, safety, and welfare and, if needed, make recommendations
for improvement.
Section 3. Subsection (2) of section 400.0078, Florida
Statutes, is amended to read:
400.0078 Citizen access to State Long-Term Care Ombudsman
Program services
(2) Every resident or representative of a resident shall
receive, Upon admission to a long-term care facility, <u>each</u>
resident or representative of a resident must receive
information regarding the purpose of the State Long-Term Care
Ombudsman Program, the statewide toll-free telephone number for
receiving complaints, information that retaliatory action cannot
be taken against a resident for presenting grievances or for
exercising any other resident right, and other relevant
information regarding how to contact the program. Each resident
or his or her representative Residents or their representatives
must be furnished additional copies of this information upon
request.
Section 4. Paragraph (c) of subsection (4) of section
409.212, Florida Statutes, is amended to read:
409.212 Optional supplementation
(4) In addition to the amount of optional supplementation
provided by the state, a person may receive additional
supplementation from third parties to contribute to his or her
cost of care. Additional supplementation may be provided under
the following conditions:
(c) The additional supplementation shall not exceed <u>four</u>
two times the provider rate recognized under the optional state

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576-04239-15 2015382c2 262 supplementation program. 263 Section 5. Subsection (13) of section 429.02, Florida 264 Statutes, is amended to read: 265 429.02 Definitions.-When used in this part, the term: (13) "Limited nursing services" means acts that may be 266 267 performed by a person licensed under pursuant to part I of 268 chapter 464 by persons licensed thereunder while carrying out 269 their professional duties but limited to those acts which the 270 department specifies by rule. Acts which may be specified by 271 rule as allowable Limited nursing services shall be for persons 272 who meet the admission criteria established by the department 273 for assisted living facilities and shall not be complex enough 274 to require 24-hour nursing supervision and may include such 275 services as the application and care of routine dressings, and 276 care of casts, braces, and splints. 277 Section 6. Paragraphs (b) and (c) of subsection (3) of 278 section 429.07, Florida Statutes, are amended to read: 279 429.07 License required; fee.-280 (3) In addition to the requirements of s. 408.806, each 281 license granted by the agency must state the type of care for 282 which the license is granted. Licenses shall be issued for one 283 or more of the following categories of care: standard, extended 284 congregate care, limited nursing services, or limited mental health. 285 286 (b) An extended congregate care license shall be issued to each facility that has been licensed as an assisted living 287 288 facility for 2 or more years and that provides services 289 facilities providing, directly or through contract, services beyond those authorized in paragraph (a), including services 290

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291	performed by persons licensed under part I of chapter 464 and
292	supportive services, as defined by rule, to persons who would
293	otherwise be disqualified from continued residence in a facility
294	licensed under this part. An extended congregate care license
295	may be issued to a facility that has a provisional extended
296	congregate care license and meets the requirements for licensure
297	under subparagraph 2. The primary purpose of extended congregate
298	care services is to allow residents the option of remaining in a
299	familiar setting from which they would otherwise be disqualified
300	for continued residency as they become more impaired. A facility
301	licensed to provide extended congregate care services may also
302	admit an individual who exceeds the admission criteria for a
303	facility with a standard license if the individual is determined
304	appropriate for admission to the extended congregate care
305	facility.

306 1. In order for extended congregate care services to be 307 provided, the agency must first determine that all requirements 308 established in law and rule are met and must specifically designate $_{\tau}$ on the facility's license $_{\tau}$ that such services may be 309 310 provided and whether the designation applies to all or part of 311 the facility. This Such designation may be made at the time of 312 initial licensure or licensure renewal relicensure, or upon 313 request in writing by a licensee under this part and part II of chapter 408. The notification of approval or the denial of the 314 315 request shall be made in accordance with part II of chapter 408. 316 Each existing facility that qualifies facilities qualifying to 317 provide extended congregate care services must have maintained a 318 standard license and may not have been subject to administrative sanctions during the previous 2 years, or since initial 319

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320	licensure if the facility has been licensed for less than 2
321	years, for any of the following reasons:
322	a. A class I or class II violation;
323	b. Three or more repeat or recurring class III violations
324	of identical or similar resident care standards from which a
325	pattern of noncompliance is found by the agency;
326	c. Three or more class III violations that were not
327	corrected in accordance with the corrective action plan approved
328	by the agency;
329	d. Violation of resident care standards which results in
330	requiring the facility to employ the services of a consultant
331	pharmacist or consultant dietitian;
332	e. Denial, suspension, or revocation of a license for
333	another facility licensed under this part in which the applicant
334	for an extended congregate care license has at least 25 percent
335	ownership interest; or
336	f. Imposition of a moratorium pursuant to this part or part
337	II of chapter 408 or initiation of injunctive proceedings.
338	
339	The agency may deny or revoke a facility's extended congregate
340	care license if it fails to meet the criteria for an extended
341	congregate care license as provided in this subparagraph.
342	2. If an assisted living facility has been licensed for
343	less than 2 years, the initial extended congregate care license
344	must be provisional and may not exceed 6 months. The licensee
345	shall notify the agency, in writing, when it admits at least one
346	extended congregate care resident, after which an unannounced
347	inspection shall be made to determine compliance with
348	requirements of an extended congregate care license. A licensee

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576-04239-15 2015382c2 349 that has a provisional extended congregate care license which 350 demonstrates compliance with all of the requirements of an 351 extended congregate care license during the inspection shall be 352 issued an extended congregate care license. In addition to 353 sanctions authorized under this part, if violations are found 354 during the inspection and the licensee fails to demonstrate 355 compliance with all assisted living requirements during a 356 followup inspection, the licensee shall immediately suspend 357 extended congregate care services, and the provisional extended 358 congregate care license expires. The agency may extend the provisional license for not more than 1 month in order to 359 360 complete a followup visit.

361 3.2. A facility that is licensed to provide extended 362 congregate care services shall maintain a written progress 363 report on each person who receives services which describes the 364 type, amount, duration, scope, and outcome of services that are 365 rendered and the general status of the resident's health. A 366 registered nurse, or appropriate designee, representing the 367 agency shall visit the facility at least twice a year quarterly 368 to monitor residents who are receiving extended congregate care 369 services and to determine if the facility is in compliance with 370 this part, part II of chapter 408, and relevant rules. One of 371 the visits may be in conjunction with the regular survey. The 372 monitoring visits may be provided through contractual 373 arrangements with appropriate community agencies. A registered 374 nurse shall serve as part of the team that inspects the 375 facility. The agency may waive one of the required yearly 376 monitoring visits for a facility that has:

377

a. Held an extended congregate care license for at least 24

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378	months; been licensed for at least 24 months to provide extended
379	congregate care services, if, during the inspection, the
380	registered nurse determines that extended congregate care
381	services are being provided appropriately, and if the facility
382	has
383	b. No class I or class II violations and no uncorrected
384	class III violations <u>; and</u> .
385	c. No ombudsman council complaints that resulted in a
386	<u>citation for licensure</u>
387	long-term care ombudsman council for the area in which the
388	facility is located to determine if any complaints have been
389	made and substantiated about the quality of services or care.
390	The agency may not waive one of the required yearly monitoring
391	visits if complaints have been made and substantiated.
392	4.3. A facility that is licensed to provide extended
393	congregate care services must:
394	a. Demonstrate the capability to meet unanticipated
395	resident service needs.
396	b. Offer a physical environment that promotes a homelike
397	setting, provides for resident privacy, promotes resident
398	independence, and allows sufficient congregate space as defined
399	by rule.
400	c. Have sufficient staff available, taking into account the
401	physical plant and firesafety features of the building, to
402	assist with the evacuation of residents in an emergency.
403	d. Adopt and follow policies and procedures that maximize
404	resident independence, dignity, choice, and decisionmaking to
405	permit residents to age in place, so that moves due to changes
406	in functional status are minimized or avoided.

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407	e. Allow residents or, if applicable, a resident's
408	representative, designee, surrogate, guardian, or attorney in
409	fact to make a variety of personal choices, participate in
410	developing service plans, and share responsibility in
411	decisionmaking.
412	f. Implement the concept of managed risk.
413	g. Provide, directly or through contract, the services of a
414	person licensed under part I of chapter 464.
415	h. In addition to the training mandated in s. 429.52,
416	provide specialized training as defined by rule for facility
417	staff.
418	5.4. A facility that is licensed to provide extended
419	congregate care services is exempt from the criteria for
420	continued residency set forth in rules adopted under s. 429.41.
421	A licensed facility must adopt its own requirements within
422	guidelines for continued residency set forth by rule. However,
423	the facility may not serve residents who require 24-hour nursing
424	supervision. A licensed facility that provides extended
425	congregate care services must also provide each resident with a
426	written copy of facility policies governing admission and
427	retention.
428	5. The primary purpose of extended congregate care services
429	is to allow residents, as they become more impaired, the option
430	of remaining in a familiar setting from which they would
431	otherwise be disqualified for continued residency. A facility
432	licensed to provide extended congregate care services may also
433	admit an individual who exceeds the admission criteria for a
434	facility with a standard license, if the individual is
435	determined appropriate for admission to the extended congregate

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576-04239-15 2015382c2 436 care facility. 437 6. Before the admission of an individual to a facility 438 licensed to provide extended congregate care services, the 439 individual must undergo a medical examination as provided in s. 440 429.26(4) and the facility must develop a preliminary service 441 plan for the individual. 442 7. If When a facility can no longer provide or arrange for 443 services in accordance with the resident's service plan and

443 services in accordance with the resident's service plan and 444 needs and the facility's policy, the facility <u>must</u> shall make 445 arrangements for relocating the person in accordance with s. 446 429.28(1)(k).

447 8. Failure to provide extended congregate care services may
 448 result in denial of extended congregate care license renewal.

(c) A limited nursing services license shall be issued to a
facility that provides services beyond those authorized in
paragraph (a) and as specified in this paragraph.

452 1. In order for limited nursing services to be provided in 453 a facility licensed under this part, the agency must first 454 determine that all requirements established in law and rule are 455 met and must specifically designate, on the facility's license, 456 that such services may be provided. This Such designation may be 457 made at the time of initial licensure or licensure renewal 458 relicensure, or upon request in writing by a licensee under this 459 part and part II of chapter 408. Notification of approval or denial of such request shall be made in accordance with part II 460 461 of chapter 408. An existing facility that qualifies facilities 462 qualifying to provide limited nursing services must shall have 463 maintained a standard license and may not have been subject to administrative sanctions that affect the health, safety, and 464

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465	welfare of residents for the previous 2 years or since initial
466	licensure if the facility has been licensed for less than 2
467	years.
468	2. <u>A facility</u> Facilities that <u>is</u> are licensed to provide
469	limited nursing services shall maintain a written progress
470	report on each person who receives such nursing services. The $_{ au}$
471	which report must describe describes the type, amount, duration,
472	scope, and outcome of services that are rendered and the general
473	status of the resident's health. A registered nurse representing
474	the agency shall visit <u>the facility</u> such facilities at least
475	annually twice a year to monitor residents who are receiving
476	limited nursing services and to determine if the facility is in
477	compliance with applicable provisions of this part, part II of
478	chapter 408, and related rules. The monitoring visits may be
479	provided through contractual arrangements with appropriate
480	community agencies. A registered nurse shall also serve as part
481	of the team that inspects such facility. <u>Visits may be in</u>
482	conjunction with other agency inspections. The agency may waive
483	the required yearly monitoring visit for a facility that has:
484	a. Had a limited nursing services license for at least 24
485	months;
486	b. No class I or class II violations and no uncorrected
487	class III violations; and
488	c. No ombudsman council complaints that resulted in a
489	citation for licensure.
490	3. A person who receives limited nursing services under
491	this part must meet the admission criteria established by the
492	agency for assisted living facilities. When a resident no longer
493	meets the admission criteria for a facility licensed under this

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576-04239-15 2015382c2 494 part, arrangements for relocating the person shall be made in 495 accordance with s. 429.28(1)(k), unless the facility is licensed 496 to provide extended congregate care services. 497 Section 7. Section 429.075, Florida Statutes, is amended to 498 read: 499 429.075 Limited mental health license.-An assisted living 500 facility that serves one three or more mental health residents must obtain a limited mental health license. 501 502 (1) To obtain a limited mental health license, a facility 503 must hold a standard license as an assisted living facility, 504 must not have any current uncorrected deficiencies or 505 violations, and must ensure that, within 6 months after 506 receiving a limited mental health license, the facility 507 administrator and the staff of the facility who are in direct 508 contact with mental health residents must complete training of 509 no less than 6 hours related to their duties. This Such 510 designation may be made at the time of initial licensure or 511 licensure renewal relicensure or upon request in writing by a 512 licensee under this part and part II of chapter 408. 513 Notification of approval or denial of such request shall be made 514 in accordance with this part, part II of chapter 408, and 515 applicable rules. This training must will be provided by or 516 approved by the Department of Children and Families.

517 (2) <u>A facility that is</u> Facilities licensed to provide
518 services to mental health residents <u>must</u> shall provide
519 appropriate supervision and staffing to provide for the health,
520 safety, and welfare of such residents.

521 (3) A facility that has a limited mental health license 522 must:

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523	(a) Have a copy of each mental health resident's community
524	living support plan and the cooperative agreement with the
525	mental health care services provider <u>or provide written evidence</u>
526	that a request for the community living support plan and the
527	cooperative agreement was sent to the Medicaid managed care plan
528	or managing entity under contract with the Department of
529	Children and Families within 72 hours after admission. The
530	support plan and the agreement may be combined.
531	(b) Have documentation that is provided by the Department
532	of Children and Families that each mental health resident has
533	been assessed and determined to be able to live in the community
534	in an assisted living facility <u>that has</u> with a limited mental
535	health license or provide written evidence that a request for
536	documentation was sent to the department within 72 hours after
537	admission.
538	(c) Make the community living support plan available for
539	inspection by the resident, the resident's legal guardian $\overline{ ext{or}}_{m{ au}}$
540	the resident's health care surrogate, and other individuals who
541	have a lawful basis for reviewing this document.
542	(d) Assist the mental health resident in carrying out the
543	activities identified in the <u>resident's</u> individual's community
544	living support plan.
545	(4) A facility that has with a limited mental health
546	license may enter into a cooperative agreement with a private
547	mental health provider. For purposes of the limited mental
548	health license, the private mental health provider may act as
549	the case manager.
550	Section 8. Section 429.14, Florida Statutes, is amended to
551	read:

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576-04239-15 2015382c2 552 429.14 Administrative penalties.-553 (1) In addition to the requirements of part II of chapter 554 408, the agency may deny, revoke, and suspend any license issued 555 under this part and impose an administrative fine in the manner 556 provided in chapter 120 against a licensee for a violation of 557 any provision of this part, part II of chapter 408, or 558 applicable rules, or for any of the following actions by a 559 licensee, for the actions of any person subject to level 2 560 background screening under s. 408.809, or for the actions of any 561 facility staff employee: 562 (a) An intentional or negligent act seriously affecting the 563 health, safety, or welfare of a resident of the facility. 564 (b) A The determination by the agency that the owner lacks 565 the financial ability to provide continuing adequate care to 566 residents. 567 (c) Misappropriation or conversion of the property of a 568 resident of the facility. 569 (d) Failure to follow the criteria and procedures provided 570 under part I of chapter 394 relating to the transportation, 571 voluntary admission, and involuntary examination of a facility 572 resident. 573 (e) A citation for of any of the following violations 574 deficiencies as specified in s. 429.19: 575 1. One or more cited class I violations deficiencies. 576 2. Three or more cited class II violations deficiencies. 577 3. Five or more cited class III violations deficiencies 578 that have been cited on a single survey and have not been 579 corrected within the times specified. 580 (f) Failure to comply with the background screening Page 20 of 33

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581	standards of this part, s. 408.809(1), or chapter 435.
582	(g) Violation of a moratorium.
583	(h) Failure of the license applicant, the licensee during
584	licensure renewal relicensure, or a licensee that holds a
585	provisional license to meet the minimum license requirements of
586	this part, or related rules, at the time of license application
587	or renewal.
588	(i) An intentional or negligent life-threatening act in
589	violation of the uniform firesafety standards for assisted
590	living facilities or other firesafety standards which that
591	threatens the health, safety, or welfare of a resident of a
592	facility, as communicated to the agency by the local authority
593	having jurisdiction or the State Fire Marshal.
594	(j) Knowingly operating any unlicensed facility or
595	providing without a license any service that must be licensed
596	under this chapter or chapter 400.
597	(k) Any act constituting a ground upon which application
598	for a license may be denied.
599	(2) Upon notification by the local authority having
600	jurisdiction or by the State Fire Marshal, the agency may deny
601	or revoke the license of an assisted living facility that fails
602	to correct cited fire code violations that affect or threaten
603	the health, safety, or welfare of a resident of a facility.
604	(3) The agency may deny <u>or revoke</u> a license <u>of an</u> to any
605	applicant or controlling interest as defined in part II of
606	chapter 408 which has or had a <u>25 percent</u> 25-percent or greater
607	financial or ownership interest in any other facility that is
608	licensed under this part, or in any entity licensed by this
609	state or another state to provide health or residential care, <u>if</u>

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that which facility or entity during the 5 years <u>before</u> prior to
the application for a license closed due to financial inability
to operate; had a receiver appointed or a license denied,
suspended, or revoked; was subject to a moratorium; or had an
injunctive proceeding initiated against it.
(4) The agency shall deny or revoke the license of an
assisted living facility if any of the following apply:
(a) There are two moratoria, issued pursuant to this part
or part II of chapter 408, within a 2-year period which are
imposed by final order.
(b) The facility is cited for two or more class I
violations arising from unrelated circumstances during the same
survey or investigation.
(c) The facility is cited for two or more class I
violations arising from separate surveys or investigations
within a 2-year period that has two or more class I violations
that are similar or identical to violations identified by the
agency during a survey, inspection, monitoring visit, or
complaint investigation occurring within the previous 2 years.
(5) An action taken by the agency to suspend, deny, or
revoke a facility's license under this part or part II of
chapter 408, in which the agency claims that the facility owner
or an employee of the facility has threatened the health,
safety, or welfare of a resident of the facility, shall be heard
by the Division of Administrative Hearings of the Department of
Management Services within 120 days after receipt of the
facility's request for a hearing, unless that time limitation is
waived by both parties. The administrative law judge <u>shall</u> must
render a decision within 30 days after receipt of a proposed

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576-04239-15 2015382c2 639 recommended order. (6) As provided under s. 408.814, the agency shall impose 640 641 an immediate moratorium on an assisted living facility that 642 fails to provide the agency access to the facility or prohibits 643 the agency from conducting a regulatory inspection. The licensee 644 may not restrict agency staff in accessing and copying records 645 or in conducting confidential interviews with facility staff or 646 any individual who receives services from the facility. If 647 requested by the facility, the agency must reimburse the 648 facility for all reasonable costs related to the accessing and 649 copying of records required under this subsection provide to the 650 Division of Hotels and Restaurants of the Department of Business and Professional Regulation, on a monthly basis, a list of those 651 652 assisted living facilities that have had their licenses denied, 653 suspended, or revoked or that are involved in an appellate 654 proceeding pursuant to s. 120.60 related to the denial, 655 suspension, or revocation of a license. 656 (7) Agency notification of a license suspension or 657 revocation, or denial of a license renewal, shall be posted and

659 (8) If a facility is required to relocate some or all of
660 its residents due to agency action, that facility is exempt from
661 the 45 days' notice requirement imposed under s. 429.28(1)(k).
662 This subsection does not exempt the facility from any deadline
663 for corrective action set by the agency.

664 Section 9. Paragraphs (a) and (b) of subsection (2) of 665 section 429.178, Florida Statutes, are amended to read:

visible to the public at the facility.

666 429.178 Special care for persons with Alzheimer's disease667 or other related disorders.-

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576-04239-15 2015382c2 668 (2) (a) An individual who is employed by a facility that 669 provides special care for residents who have with Alzheimer's 670 disease or other related disorders, and who has regular contact 671 with such residents, must complete up to 4 hours of initial 672 dementia-specific training developed or approved by the 673 department. The training must shall be completed within 3 months 674 after beginning employment and shall satisfy the core training 675 requirements of s. 429.52(3)(g) s. 429.52(2)(g). 676 (b) A direct caregiver who is employed by a facility that 677 provides special care for residents who have with Alzheimer's 678 disease or other related disorders, and who provides direct care 679 to such residents, must complete the required initial training and 4 additional hours of training developed or approved by the 680 681 department. The training must shall be completed within 9 months after beginning employment and shall satisfy the core training 682 683 requirements of s. 429.52(3)(g) s. 429.52(2)(g). 684 Section 10. Paragraphs (e) and (f) are added to subsection 685 (2) of section 429.19, Florida Statutes, to read: 686 429.19 Violations; imposition of administrative fines; 687 grounds.-688 (2) Each violation of this part and adopted rules shall be 689 classified according to the nature of the violation and the 690 gravity of its probable effect on facility residents. The agency 691 shall indicate the classification on the written notice of the violation as follows: 692 693 (e) Any fine imposed by the agency for a cited class I or 694 class II violation must be doubled if the agency finds that such 695 violation has not been corrected within six months of the 696 citation being issued.

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576-04239-15 2015382c2 (f) Regardless of the class of violation cited, instead of the fine amounts listed in paragraphs (a)-(d), the agency shall impose an administrative fine of \$500 if a facility is found not to be in compliance with the background screening requirements as provided in s. 408.809. Section 11. Subsection (3) and paragraph (c) of subsection (4) of section 429.256, Florida Statutes, are amended to read: 429.256 Assistance with self-administration of medication.-(3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an insulin syringe that is prefilled with the proper dosage by a pharmacist and an insulin pen that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, reading the label, opening the container, removing a prescribed amount of medication from the container, and closing the container. (c) Placing an oral dosage in the resident's hand or placing the dosage in another container and helping the resident by lifting the container to his or her mouth. (d) Applying topical medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a nebulizer, including

723 removing the cap of a nebulizer, opening the unit dose of 724 nebulizer solution, and pouring the prescribed premeasured dose 725 of medication into the dispensing cup of the nebulizer.

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726	(h) Using a glucometer to perform blood-glucose level
727	checks.
728	(i) Assisting with putting on and taking off antiembolism
729	stockings.
730	(j) Assisting with applying and removing an oxygen cannula,
731	but not with titrating the prescribed oxygen settings.
732	(k) Assisting with the use of a continuous positive airway
733	pressure (CPAP) device, but not with titrating the prescribed
734	setting of the device.
735	(1) Assisting with measuring vital signs.
736	(m) Assisting with colostomy bags.
737	(4) Assistance with self-administration does not include:
738	(c) Administration of medications through intermittent
739	positive pressure breathing machines or a nebulizer.
740	Section 12. Subsection (3) of section 429.27, Florida
741	Statutes, is amended to read:
742	429.27 Property and personal affairs of residents
743	(3) A facility, upon mutual consent with the resident,
744	shall provide for the safekeeping in the facility of personal
745	effects not in excess of \$500 and funds of the resident not in
746	excess of $\frac{\$500}{\$200}$ cash, and shall keep complete and accurate
747	records of all such funds and personal effects received. If a
748	resident is absent from a facility for 24 hours or more, the
749	facility may provide for the safekeeping of the resident's
750	personal effects in excess of \$500.
751	Section 13. Subsections (2), (5), and (6) of section
752	429.28, Florida Statutes, are amended to read:
753	429.28 Resident bill of rights
754	(2) The administrator of a facility shall ensure that a
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576-04239-15 2015382c2 755 written notice of the rights, obligations, and prohibitions set 756 forth in this part is posted in a prominent place in each 757 facility and read or explained to residents who cannot read. The 758 This notice must shall include the name, address, and telephone 759 numbers of the local ombudsman council, the and central abuse 760 hotline, and, if when applicable, Disability Rights Florida the 761 Advocacy Center for Persons with Disabilities, Inc., and the 762 Florida local advocacy council, where complaints may be lodged. 763 The notice must state that a complaint made to the Office of 764 State Long-Term Care Ombudsman or a local long-term care 765 ombudsman council, the names and identities of the residents 766 involved in the complaint, and the identity of complainants are 767 kept confidential pursuant to s. 400.0077 and that retaliatory 768 action cannot be taken against a resident for presenting 769 grievances or for exercising any other resident right. The 770 facility must ensure a resident's access to a telephone to call 771 the local ombudsman council, central abuse hotline, and 772 Disability Rights Florida Advocacy Center for Persons with 773 Disabilities, Inc., and the Florida local advocacy council. 774 (5) A No facility or employee of a facility may not serve

775 notice upon a resident to leave the premises or take any other 776 retaliatory action against any person who:

(a) Exercises any right set forth in this section.

(b) Appears as a witness in any hearing, inside or outsidethe facility.

(c) Files a civil action alleging a violation of the
provisions of this part or notifies a state attorney or the
Attorney General of a possible violation of such provisions.

(6) <u>A</u> Any facility that which terminates the residency of

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576-04239-15 2015382c2 784 an individual who participated in activities specified in 785 subsection (5) must shall show good cause in a court of 786 competent jurisdiction. If good cause is not shown, the agency 787 shall impose a fine of \$2,500 in addition to any other penalty 788 assessed against the facility. 789 Section 14. Section 429.34, Florida Statutes, is amended to 790 read: 791 429.34 Right of entry and inspection.-792 (1) In addition to the requirements of s. 408.811, any duly 793 designated officer or employee of the department, the Department 794 of Children and Families, the Medicaid Fraud Control Unit of the 795 Office of the Attorney General, the state or local fire marshal, 796 or a member of the state or local long-term care ombudsman 797 council has shall have the right to enter unannounced upon and 798 into the premises of any facility licensed pursuant to this part 799 in order to determine the state of compliance with the 800 provisions of this part, part II of chapter 408, and applicable 801 rules. Data collected by the state or local long-term care 802 ombudsman councils or the state or local advocacy councils may 803 be used by the agency in investigations involving violations of 804 regulatory standards. A person specified in this section who 805 knows or has reasonable cause to suspect that a vulnerable adult 806 has been or is being abused, neglected, or exploited shall 807 immediately report such knowledge or suspicion to the central 808 abuse hotline pursuant to chapter 415. (2) The agency shall inspect each licensed assisted living 809 810 facility at least once every 24 months to determine compliance with this chapter and related rules. If an assisted living 811 812 facility is cited for one or more class I violations or two or

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813	more class II violations arising from separate surveys within a
814	60-day period or due to unrelated circumstances during the same
815	survey, the agency must conduct an additional licensure
816	inspection within 6 months.
817	Section 15. Subsection (2) of section 429.41, Florida
818	Statutes, is amended to read:
819	429.41 Rules establishing standards
820	(2) In adopting any rules pursuant to this part, the
821	department, in conjunction with the agency, shall make distinct
822	standards for facilities based upon facility size; the types of
823	care provided; the physical and mental capabilities and needs of
824	residents; the type, frequency, and amount of services and care
825	offered; and the staffing characteristics of the facility. Rules
826	developed pursuant to this section <u>may</u> shall not restrict the
827	use of shared staffing and shared programming in facilities that
828	are part of retirement communities that provide multiple levels
829	of care and otherwise meet the requirements of law and rule. <u>If</u>
830	<u>a continuing care facility licensed under chapter 651 or a</u>
831	retirement community offering multiple levels of care obtains a
832	license pursuant to this chapter for a building or part of a
833	building designated for independent living, staffing
834	requirements established in rule apply only to residents who
835	receive personal services, limited nursing services, or extended
836	congregate care services under this part. Such facilities shall
837	retain a log listing the names and unit number for residents
838	receiving these services. The log must be available to surveyors
839	upon request. Except for uniform firesafety standards, the
840	department shall adopt by rule separate and distinct standards
841	for facilities with 16 or fewer beds and for facilities with 17

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842	or more beds. The standards for facilities with 16 or fewer beds
843	must shall be appropriate for a noninstitutional residential
844	environment <u>; however</u> , provided that the structure <u>may not be</u> is
845	no more than two stories in height and all persons who cannot
846	exit the facility unassisted in an emergency <u>must</u> reside on the
847	first floor. The department, in conjunction with the agency, may
848	make other distinctions among types of facilities as necessary
849	to enforce the provisions of this part. Where appropriate, the
850	agency shall offer alternate solutions for complying with
851	established standards, based on distinctions made by the
852	department and the agency relative to the physical
853	characteristics of facilities and the types of care offered
854	therein.
855	Section 16. Present subsections (1) through (11) of section
856	429.52, Florida Statutes, are redesignated as subsections (2)
857	through (12), respectively, a new subsection (1) is added to
858	that section, and present subsections (5) and (9) of that
859	section are amended, to read:
860	429.52 Staff training and educational programs; core
861	educational requirement
862	(1) Effective October 1, 2015, each new assisted living
863	facility employee who has not previously completed core training
864	must attend a preservice orientation provided by the facility
865	before interacting with residents. The preservice orientation
866	must be at least 2 hours in duration and cover topics that help
867	the employee provide responsible care and respond to the needs
868	of facility residents. Upon completion, the employee and the
869	administrator of the facility must sign a statement that the
870	employee completed the required preservice orientation. The

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576-04239-15 2015382c2 871 facility must keep the signed statement in the employee's 872 personnel record. 873 (6) (5) Staff involved with the management of medications 874 and assisting with the self-administration of medications under 875 s. 429.256 must complete a minimum of 6 4 additional hours of 876 training provided by a registered nurse, licensed pharmacist, or 877 department staff. The department shall establish by rule the

879 (10) (9) The training required by this section other than 880 the preservice orientation must shall be conducted by persons 881 registered with the department as having the requisite 882 experience and credentials to conduct the training. A person 883 seeking to register as a trainer must provide the department 884 with proof of completion of the minimum core training education 885 requirements, successful passage of the competency test 886 established under this section, and proof of compliance with the 887 continuing education requirement in subsection (5) (4).

minimum requirements of this additional training.

888 Section 17. Section 429.55, Florida Statutes, is created to 889 read:

890 429.55 Consumer information website. - The Legislature finds 891 that consumers need additional information on the quality of 892 care and service in assisted living facilities in order to 893 select the best facility for themselves or their loved ones. Therefore, the Agency for Health Care Administration shall 894 895 create content that is easily accessible through the home page 896 of the agency's website either directly or indirectly through 897 links to one or more other established websites of the agency's 898 choosing. The website must be searchable by facility name, 899 license type, city, or zip code. By November 1, 2015, the agency

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900	shall include all content in its possession on the website and
901	add content when received from facilities. At a minimum, the
902	content must include:
903	(1) Information on each licensed assisted living facility,
904	including, but not limited to:
905	(a) The name and address of the facility.
906	(b) The name of the owner or operator of the facility.
907	(c) The number and type of licensed beds in the facility.
908	(d) The types of licenses held by the facility.
909	(e) The facility's license expiration date and status.
910	(f) The total number of clients that the facility is
911	licensed to serve and the most recently available occupancy
912	levels.
913	(g) The number of private and semiprivate rooms offered.
914	(h) The bed-hold policy.
915	(i) The religious affiliation, if any, of the assisted
916	living facility.
917	(j) The languages spoken by the staff.
918	(k) Availability of nurses.
919	(1) Forms of payment accepted, including, but not limited
920	to, Medicaid, Medicaid long-term managed care, private
921	insurance, health maintenance organization, United States
922	Department of Veterans Affairs, CHAMPUS program, or workers'
923	compensation coverage.
924	(m) Indication if the licensee is operating under
925	bankruptcy protection.
926	(n) Recreational and other programs available.
927	(o) Special care units or programs offered.
928	(p) Whether the facility is a part of a retirement
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929	community that offers other services pursuant to this part or
930	part III of this chapter, part II or part III of chapter 400, or
931	chapter 651.
932	(q) Links to the State Long-Term Care Ombudsman Program
933	website and the program's statewide toll-free telephone number.
934	(r) Links to the websites of the providers.
935	(s) Other relevant information that the agency currently
936	collects.
937	(2) Survey and violation information for the facility,
938	including a list of the facility's violations committed during
939	the previous 60 months, which on July 1, 2015, may include
940	violations committed on or after July 1, 2010. The list shall be
941	updated monthly and include for each violation:
942	(a) A summary of the violation, including all licensure,
943	revisit, and complaint survey information, presented in a manner
944	understandable by the general public.
945	(b) Any sanctions imposed by final order.
946	(c) The date the corrective action was confirmed by the
947	agency.
948	(3) Links to inspection reports that the agency has on
949	<u>file.</u>
950	(4) The agency may adopt rules to administer this section.
951	Section 18. This act shall take effect July 1, 2015.

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