#### CHAMBER ACTION

<u>Senate</u> <u>House</u>

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Representative La Rosa offered the following:

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### Amendment (with title amendment)

Between lines 128 and 129, insert:

Section 1. Subsection (12) of section 718.111, Florida Statutes is amended to read:

718.111 The association.

- (12) OFFICIAL RECORDS.-
- (a) From the inception of the association, the association shall maintain each of the following items, if applicable, which constitutes the official records of the association:
- 1. A copy of the plans, <u>specifications</u>, permits, <u>and</u> warranties <u>related to improvements to the common elements or</u> other property that the association is obligated to maintain,

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- repair, or replace, and other items provided by the developer pursuant to s. 718.301(4).
  - 2. A photocopy of the recorded declaration of condominium of each condominium operated by the association and each amendment to each declaration.
  - 3. A photocopy of the recorded bylaws of the association and each amendment to the bylaws.
  - 4. A certified copy of the articles of incorporation of the association, or other documents creating the association, and each amendment thereto.
    - 5. A copy of the current rules of the association.
  - 6. A book or books that contain the minutes of all meetings of the association, the board of administration, and the unit owners, which minutes must be retained for at least 7 years.
  - 7. A current roster of all unit owners and their mailing addresses, unit identifications, voting certifications, and, if known, telephone numbers. The association shall also maintain the <u>e-mail electronic mailing</u> addresses and facsimile numbers of unit owners consenting to receive notice by electronic transmission. The <u>e-mail electronic mailing</u> addresses and facsimile numbers are not accessible to unit owners if consent to receive notice by electronic transmission is not provided in accordance with subparagraph <u>(d)5. The e-mail addresses and facsimile numbers provided by unit owners to receive notice by electronic transmission must be removed from association records</u>

- if the unit owner revokes his or her consent to receive notice by electronic transmission in writing (e)5. However, the association is not liable for an inadvertent disclosure of the e-mail electronic mail address or facsimile number for receiving electronic transmission of notices.
- 8. All current insurance policies of the association and condominiums operated by the association.
- 9. A current copy of any management agreement, lease, or other contract to which the association is a party or under which the association or the unit owners have an obligation or responsibility. Bids for materials, equipment, or services are official records and must be maintained by the association for 1 year.
- 10. Bills of sale or transfer for all property owned by the association.
- 11. Financial and accounting records for the association and separate financial and accounting records for each condominium that the association operates. All financial and accounting records must be maintained for at least 7 years. Any person who knowingly or intentionally defaces or destroys such records, or who knowingly or intentionally fails to create or maintain such records, with the intent of causing harm to the association or one or more of its members, is personally subject to a civil penalty pursuant to s. 718.501(1)(d). The financial and accounting records must include, but are not limited to:

- a. Accurate, itemized, and detailed records of all receipts and expenditures.
- b. A current account and a monthly, bimonthly, or quarterly statement of the account for each unit designating the name of the unit owner, the due date and amount of each assessment, the amount paid on the account, and the balance due.
- c. All  $\underline{\text{tax returns,}}$  audits, reviews, accounting statements, and financial reports of the association or condominium.
- d. Any records that identify, measure, record, or communicate financial information All contracts for work to be performed. Bids for work to be performed are also considered official records and must be maintained by the association.
- 12. Ballots, sign-in sheets, voting proxies, and all other papers relating to voting by unit owners, which must be maintained for 1 year from the date of the election, vote, or meeting to which the document relates, notwithstanding paragraph (b).
- 13. All rental records if the association is acting as agent for the rental of condominium units.
- 14. A copy of the current question and answer sheet as described in s. 718.504.
- 15. All other written records of the association not specifically included in the foregoing which are related to the operation of the association.

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- 91 16. A copy of the inspection report as described in s. 718.301(4)(p).
  - The official records of the association must be maintained within the state for at least 7 years. The records of the association shall be made available to a unit owner within 45 miles of the condominium property or within the county in which the condominium property is located within 5 working days after receipt of a written request by the board or its designee. However, such distance requirement does not apply to an association governing a timeshare condominium. This paragraph may be complied with by having a copy of the official records of the association available for inspection or copying on the condominium property or association property, or the association may offer the option of making the records available to a unit owner electronically via the Internet or by allowing the records to be viewed in electronic format on a computer screen and printed upon request. The association is not responsible for the use or misuse of the information provided to an association member or his or her authorized representative pursuant to the compliance requirements of this chapter unless the association has an affirmative duty not to disclose such information pursuant to this chapter.
  - (c)1. A condominium with 500 or more units which does not manage timeshare units shall post digital copies of the documents specified in subparagraph 2. on the association's website.

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- a. An association's website must be:
- (I) An independent website or web portal wholly owned and operated by the association; or
- (II) A website or web portal operated by a third party provider with whom the association owns, leases, rents, or otherwise obtains the right to operate a web page, subpage, web portal, or collection of subpages or web portals dedicated to the association's activities and where required notices, records, and documents may be posted by the association.
- b. The association's website must be accessible through the Internet and must contain a subpage, web portal, or other protected electronic location that is inaccessible to the general public and accessible only to unit owners and employees of the association.
- c. The association must provide each unit owner with access to the protected sections of the association's website that contain any notices, records, or documents that must be electronically provided.
- 2. The following documents must be posted in digital format on the website:
- a. A copy of the plans, specifications, permits, and warranties related to improvements to the common elements or other property that the association is obligated to maintain, repair, or replace, and other items provided by the developer pursuant to s. 718.301(4).

	b.	A photocopy	<i>y</i> of the r	recorded	declaration	of	condominium
of	each	condominium	operated	by the	association	and	each
ame	endmer	nt to each de	eclaration	١.			

- $\underline{\text{c.}}$  A photocopy of the recorded bylaws of the association and each amendment to the bylaws.
- d. A certified copy of the articles of incorporation of the association, or other documents creating the association, and each amendment thereto.
  - e. A copy of the current rules of the association.
- f. All current insurance policies of the association and condominiums operated by the association.
- g. The annual budget required by s. 718.112(2)(f) and any proposed budget to be considered at the annual meeting.
- h. The financial report required by subsection (13) and any proposed financial report to be considered at a meeting.
  - i. Any fidelity bond entered into by the association.
- j. Notice of any board meeting and the agenda for the meeting, as required by s. 718.112(2)(d)3., no later than 14 days before the meeting. The notice must be posted in plain view on the front page, or on a separate subpage labeled "Notices" which is conspicuously visible and linked from the front page of the association's website. The association must post on the association's website any documents to be considered during the meeting or listed on the agenda at least 7 days before the meeting at which the document or the information within the

- document will be considered, unless otherwise stated, including the following documents:
- (I) The proposed annual budget required by s.

  718.112(2)(f), which must be provided at least 14 days before the meeting.
  - (II) The proposed financial report required by subsection (13).
  - (III) A list of persons seeking to be elected to the board.
  - 3. The association shall ensure that the information and records described in paragraph (d), which are not permitted to be accessible to unit owners, are not posted on the association's website. If protected information or information restricted from being accessible to unit owners is included in documents that are required to be posted on the association's website, the association shall ensure the information is redacted before posting the documents online.
  - (d)(e) The official records of the association are open to inspection by any association member or the authorized representative of such member at all reasonable times. The right to inspect the records includes the right to make or obtain copies, at the reasonable expense, if any, of the member. The association may adopt reasonable rules regarding the frequency, time, location, notice, and manner of record inspections and copying. The failure of an association to provide the records within 10 working days after receipt of a written request

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creates a rebuttable presumption that the association willfully failed to comply with this paragraph. A unit owner who is denied access to official records is entitled to the actual damages or minimum damages for the association's willful failure to comply. Minimum damages are \$50 per calendar day for up to 10 days, beginning on the 11th working day after receipt of the written request. The failure to permit inspection entitles any person prevailing in an enforcement action to recover reasonable attorney fees from the person in control of the records who, directly or indirectly, knowingly denied access to the records. Any person who knowingly or intentionally defaces or destroys accounting records that are required by this chapter to be maintained during the period for which such records are required to be maintained, or who knowingly or intentionally fails to create or maintain accounting records that are required to be created or maintained, with the intent of causing harm to the association or one or more of its members, is personally subject to a civil penalty pursuant to s. 718.501(1)(d). The association shall maintain an adequate number of copies of the declaration, articles of incorporation, bylaws, and rules, and all amendments to each of the foregoing, as well as the question and answer sheet as described in s. 718.504 and year-end financial information required under this section, on the condominium property to ensure their availability to unit owners and prospective purchasers, and may charge its actual costs for preparing and furnishing these documents to those requesting the

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documents. An association shall allow a member or his or her authorized representative to use a portable device, including a smartphone, tablet, portable scanner, or any other technology capable of scanning or taking photographs, to make an electronic copy of the official records in lieu of the association's providing the member or his or her authorized representative with a copy of such records. The association may not charge a member or his or her authorized representative for the use of a portable device. Notwithstanding this paragraph, the following records are not accessible to unit owners:

- 1. Any record protected by the lawyer-client privilege as described in s. 90.502 and any record protected by the work-product privilege, including a record prepared by an association attorney or prepared at the attorney's express direction, which reflects a mental impression, conclusion, litigation strategy, or legal theory of the attorney or the association, and which was prepared exclusively for civil or criminal litigation or for adversarial administrative proceedings, or which was prepared in anticipation of such litigation or proceedings until the conclusion of the litigation or proceedings.
- 2. Information obtained by an association in connection with the approval of the lease, sale, or other transfer of a unit.
- 3. Personnel records of association or management company employees, including, but not limited to, disciplinary, payroll, health, and insurance records. For purposes of this

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subparagraph, the term "personnel records" does not include written employment agreements with an association employee or management company, or budgetary or financial records that indicate the compensation paid to an association employee.

- 4. Medical records of unit owners.
- 5. Social security numbers, driver license numbers, credit card numbers, e-mail addresses, telephone numbers, facsimile numbers, emergency contact information, addresses of a unit owner other than as provided to fulfill the association's notice requirements, and other personal identifying information of any person, excluding the person's name, unit designation, mailing address, property address, and any address, e-mail address, or facsimile number provided to the association to fulfill the association's notice requirements. Notwithstanding the restrictions in this subparagraph, an association may print and distribute to parcel owners a directory containing the name, parcel address, and all telephone numbers of each parcel owner. However, an owner may exclude his or her telephone numbers from the directory by so requesting in writing to the association. An owner may consent in writing to the disclosure of other contact information described in this subparagraph. The association is not liable for the inadvertent disclosure of information that is protected under this subparagraph if the information is included in an official record of the association and is voluntarily provided by an owner and not requested by the association.

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- 6. Electronic security measures that are used by the association to safeguard data, including passwords.
- 7. The software and operating system used by the association which allow the manipulation of data, even if the owner owns a copy of the same software used by the association. The data is part of the official records of the association.
- $\underline{\text{(e)}}$  The association shall prepare a question and answer sheet as described in s. 718.504, and shall update it annually.
- (f)(e)1. The association or its authorized agent is not required to provide a prospective purchaser or lienholder with information about the condominium or the association other than information or documents required by this chapter to be made available or disclosed. The association or its authorized agent may charge a reasonable fee to the prospective purchaser, lienholder, or the current unit owner for providing good faith responses to requests for information by or on behalf of a prospective purchaser or lienholder, other than that required by law, if the fee does not exceed \$150 plus the reasonable cost of photocopying and any attorney attorney's fees incurred by the association in connection with the response.
- 2. An association and its authorized agent are not liable for providing such information in good faith pursuant to a written request if the person providing the information includes a written statement in substantially the following form: "The responses herein are made in good faith and to the best of my ability as to their accuracy."

<u>(g) (f)</u> An outgoing board or committee member must relinquish all official records and property of the association in his or her possession or under his or her control, including administrative rights or controls of an association's website or other digital or electronic asset of the association, to the incoming board within 5 days after the election. The division shall impose a civil penalty as set forth in s. 718.501(1)(d)6. against an outgoing board or committee member who willfully and knowingly fails to relinquish such records and property.

Section 2. Subsections (6) through (13) of section 720.303, Florida Statutes, are renumbered as sections (7) through (14), respectively, and a new subsection (6) is added to that section, to read:

- (6) ACCESS TO ASSOCIATION DOCUMENTS AND RECORDS ON AN ASSOCIATION WEBSITE.—
- (a) An association governing 7,500 or more parcels shall post digital copies of the documents specified in paragraph (b) on the association's website. An association with fewer than 7,500 parcels located within the physical boundaries of an affiliated association that has more than 7,500 or more parcels shall post digital copies of such documents on the larger affiliated association's website. An association with fewer than 7,500 parcels located within the physical boundaries of an association with more than 7,500 or more parcels but that is not affiliated with the larger association may post digital copies

321	of	such	documents	on	its	website	if	the	association	chooses	to
322	do	so.									

- 1. An association's website must be:
- a. An independent website or web portal wholly owned and operated by the association; or
- b. A website or web portal that is operated by a third-party provider with whom the association owns, leases, rents, or otherwise obtains the right to operate a web page, subpage, web portal, or collection of subpages or web portals dedicated to the association's activities and where required notices, records, and documents may be posted by the association.
- 2. The association's website must be accessible through the Internet and must contain a subpage, web portal, or other protected electronic location that is inaccessible to the general public and accessible only to the members and employees of the association.
- 3. The association must provide each member with access to the protected sections of the association's website that contain any notices, records, or documents that must be electronically provided.
- (b) The following documents must be posted in digital format on the website:
- $\underline{\mbox{1. A copy of the bylaws of the association and of each}}$  amendment to the bylaws.

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345 <u>2. A certified copy of the articles of incorporation of</u> 346 the association and of each amendment thereto.

	3.	Α	сору	of	the	declaration	of	covenants	and	а	сору	of
each	ame	ndr	ment 1	thei	reto	•						

- 4. A copy of the current rules of the association.
- 5. The annual budget required by subsection (7) and any proposed budget to be considered at the annual meeting.
- 6. The financial report required by subsection (8) and any proposed financial report to be considered at a meeting.
  - 7. Any fidelity bond entered into by the association.
- 8. A map of the association, including association boundaries.
- 9. Notice of any board meeting and the agenda for the meeting, as required by subsection (2), no later than 14 days before the meeting. The notice must be posted in plain view on the front page, or on a separate subpage labeled "Notices" which is conspicuously visible and linked from the front page of the association's website. The association must post on the association's website any documents to be considered during the meeting or listed on the agenda at least 7 days before the meeting at which the document or the information within the document will be considered, including the following documents:
  - a. The proposed annual budget required by subsection (7).
- b. The proposed financial report required by subsection (8).
  - c. A list of persons seeking to be elected to the board.
- d. A copy of contracts or transactions listed in subparagraph 8.

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373	e. Any competitive bids for materials, equipment, or
374	services.
375	f. Any proposed contracts or proposed transactional
376	documents related to any possible conflict of interest set forth
377	in ss. 468.436(2) and 720.3033.
378	(c) The website must include the following statement:
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380	The following documents are available at the request
381	of any association member:
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383	1. Minutes of all meetings of the board of directors
384	and of the members.
385	2. A current roster of all members and their mailing
386	addresses and parcel identifications.
387	3. All of the association's insurance policies or a
388	copy thereof.
389	4. A current copy of all contracts to which the
390	association is a party.
391	5. The financial and accounting records of the
392	association, kept according to good accounting
393	practices.
394	6. All tax returns, audits, review, financial
395	statements, and financial reports of the association.
396	7. A copy of the disclosure summary described in s.

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720.401(1), Florida Statutes.

398	8. Any other records that identify, measure, record,
399	or communicate financial information.
400	9. Any document created by the association or a board
401	member relating to the recall of a director, pursuant
402	to s. 720.303(11), Florida Statutes, or any document
403	created for or filed by the association in an
404	arbitration proceeding conducted by the division
405	regarding the recall of a director.
406	10. A copy of the information submitted to the
407	division to comply with the reporting requirements of
408	s. 720.303(14), Florida Statutes.
409	11. Documentation reporting the compensation of
410	directors, officers, or members.
411	12. A list of all contracts or transactions between
412	the association and any director, officer,
413	corporation, firm, or association that is not an
414	affiliated homeowners' association or any other entity
415	in which an association director is also a director or
416	officer and financially interested.
417	13. Any contract or document regarding a conflict of
418	interest or possible conflict of interest, as provided
419	in s. 468.436(2) or s. 720.3033, Florida Statutes.
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421	The notice must include the e-mail address of the person to
422	contact for a copy of the roster.

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(d) The association shall ensure that the information and records described in paragraph (5)(c), which are not permitted to be accessible to members or parcel owners, are not posted on the association's website. If protected information or information restricted from being accessible to members or parcel owners is included in documents that are required to be posted on the association's website, the association shall ensure the information is redacted before posting the documents online.

Section 3. Paragraph (d) of subsection (1) of section 720.306, Florida Statutes, is redesignated as paragraph (h), paragraph (c) of subsection (9) is amended, and new paragraphs (d) through (g) are added to subsection (1) of that section, to read:

720.306 Meetings of members; voting and election procedures; amendments.—

- (1) QUORUM; AMENDMENTS.-
- (d) A proposal to amend an existing provision of the declaration must contain the full text of the provision to be amended and may not be revised or amended by reference only to the declaration title or number. Words to be added must be inserted in the text and underlined, and words to be deleted must be stricken with hyphens. However, if the proposed change is so extensive that this procedure would hinder, rather than assist, the understanding of the proposed amendment, it is not necessary to use underlined and stricken text as indicators of

words added and deleted. Instead, a notation must be inserted immediately preceding the proposed amendment in substantially the following language: "Substantial rewording of declaration. See current provision for present text." An amendment to a declaration is effective when properly recorded in the public records of the county where the declaration is recorded.

- (e) A nonmaterial error or omission in the amendment process does not invalidate an otherwise properly adopted amendment.
- (f) An amendment to a recorded governing document is effective when properly recorded in the public records of the county in which the governing document is recorded.
- (g) An amendment prohibiting parcel owners from renting their homes, altering the duration of the rental term, or specifying or limiting the number of times that parcel owners are entitled to rent their homes during a specified period applies only to parcel owners who acquire title to their homes after the effective date of the amendment or to parcel owners who consent, individually or through a representative, to the amendment.
  - (9) ELECTIONS AND BOARD VACANCIES.-
- (c) Any election dispute between a member and an association must be submitted to mandatory binding arbitration with the division. Such proceedings must be conducted in the manner provided by s. 718.1255 and the procedural rules adopted by the division. Unless otherwise provided in the bylaws, any

vacancy occurring on the board before the expiration of a term may be filled by an affirmative vote of the majority of the remaining directors, even if the remaining directors constitute less than a quorum, or by the sole remaining director. In the alternative, a board may hold an election to fill the vacancy, in which case the election procedures must conform to the requirements of the governing documents. Unless otherwise provided in the bylaws, a board member appointed or elected under this section is appointed for the unexpired term of the seat being filled. Filling vacancies created by recall is governed by s. 720.303(11) 720.303(10) and rules adopted by the division.

Section 4. Subsection (1) of section 720.311, Florida Statutes, is amended to read:

720.311 Dispute resolution.-

resolution has made progress in reducing court dockets and trials and in offering a more efficient, cost-effective option to litigation. The filing of any petition for arbitration or the serving of a demand for presuit mediation as provided for in this section shall toll the applicable statute of limitations. Any recall dispute filed with the department pursuant to s.

720.303(11) 720.303(10) shall be conducted by the department in accordance with the provisions of ss. 718.112(2)(j) and 718.1255 and the rules adopted by the division. In addition, the department shall conduct mandatory binding arbitration of

election disputes between a member and an association pursuant to s. 718.1255 and rules adopted by the division. Neither election disputes nor recall disputes are eligible for presuit mediation; these disputes shall be arbitrated by the department. At the conclusion of the proceeding, the department shall charge the parties a fee in an amount adequate to cover all costs and expenses incurred by the department in conducting the proceeding. Initially, the petitioner shall remit a filing fee of at least \$200 to the department. The fees paid to the department shall become a recoverable cost in the arbitration proceeding, and the prevailing party in an arbitration proceeding shall recover its reasonable costs and attorney's fees in an amount found reasonable by the arbitrator. The department shall adopt rules to effectuate the purposes of this section.

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#### TITLE AMENDMENT

Remove lines 2-3 and insert:

An act relating to the Department of Business and Professional Regulation; amending s. 718.111, F.S.; revising records required to be maintained by a condominium association; providing requirements relating to the posting of specified documents on an association's website; requiring an outgoing board or committee member to relinquish administrative rights

## HOUSE AMENDMENT

Bill No. CS/HB 1187 (2016)

# Amendment No.

527	or controls of an association's website or other
528	digital or electronic asset of the association;
529	amending s. 720.303, F.S.; providing requirements
530	relating to the posting of specified documents on an
531	association's website; amending s. 720.306, F.S.;
532	providing requirements for amendments to the
533	declaration; amending s. 720.311, F.S.; conforming a
534	cross-reference; amending s. 326.004, F.S.; deleting a

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